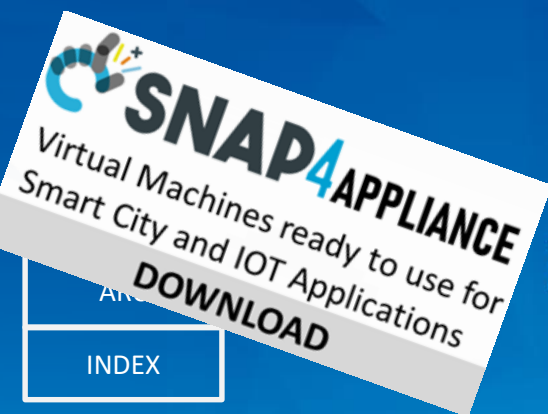


*Be smart in a SNAP!*

LIVING LAB

11 July 2019, Comune di Roma

**SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES**



INDEX





UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



# SNAP4city



Powered by

*scalable Smart aNalytic APplication builder for sentient Cities: for Living Lab and co-working with Stakeholders*

<https://www.Snap4City.org>



100%  
OPEN  
SOURCE

Paolo Nesi, [paolo.nesi@unifi.it](mailto:paolo.nesi@unifi.it)  
<https://www.Km4City.org>  
<https://www.disit.org>





TOP

# Urban Platform

FROM CITY  
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APPLICATIONS

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AND CITY DATA  
KNOWLEDGE  
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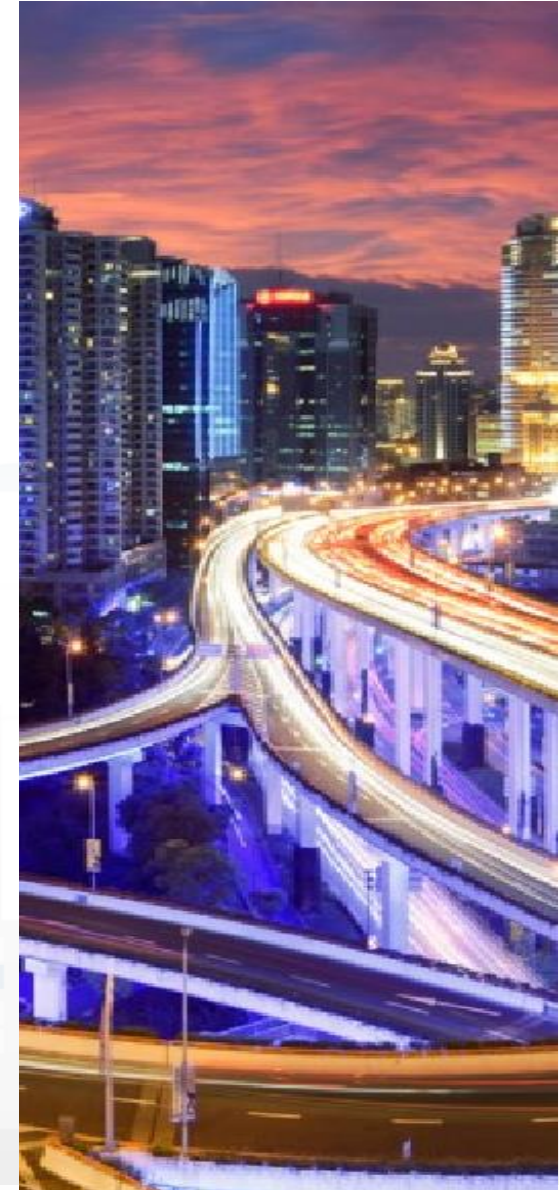
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- *Motivations to become a Smart City*
- *Structure of a Smart City Urban Platform*
- *Comparison with the State of the Art*
- *Living Lab Support*



# Motivations of the Smart City

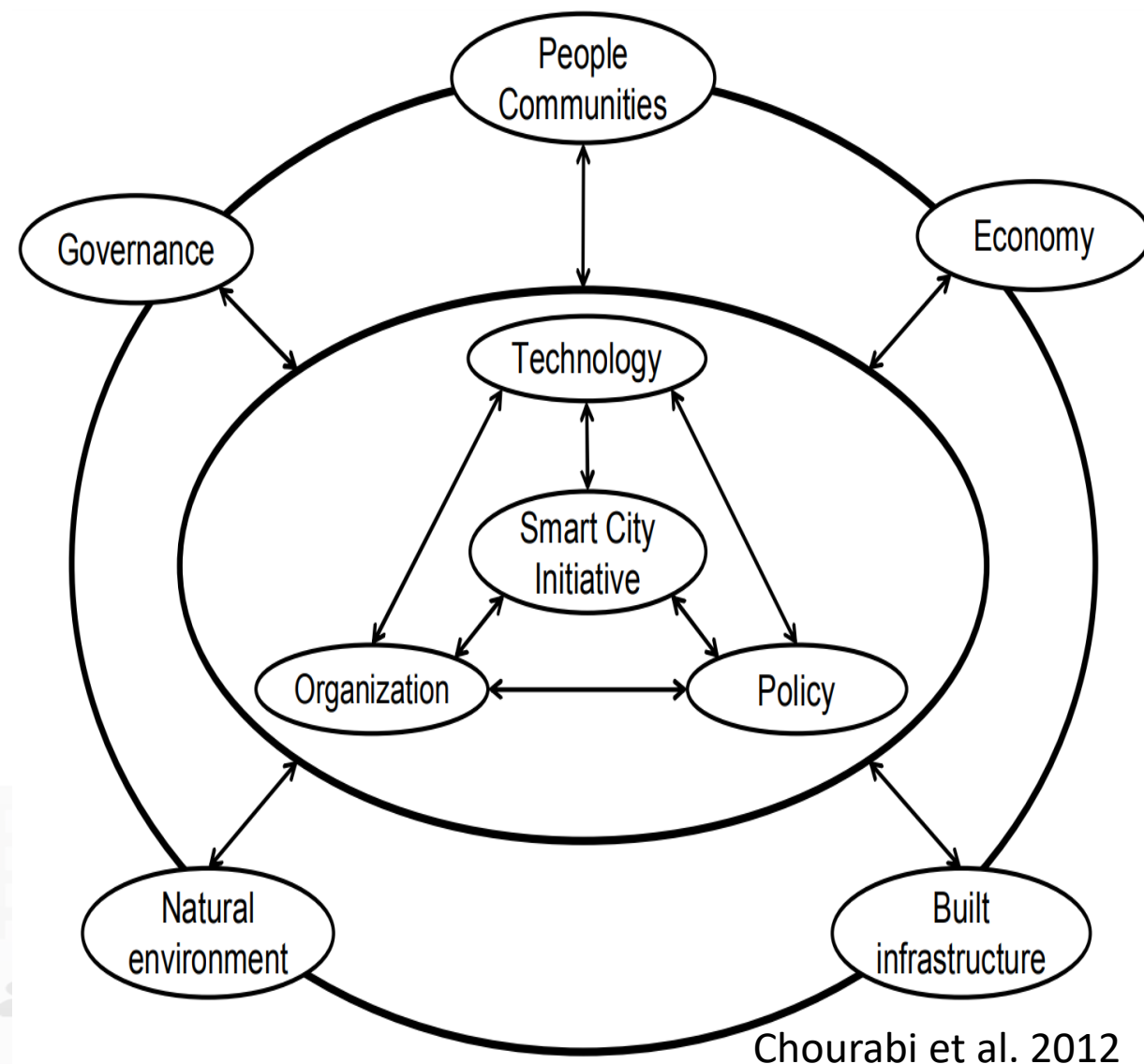
- Migration towards cities: in the 2050 more than the 75% of population will live in the cities.
  - More opportunities, higher salaries, etc.
- Cities have to cope with the increment of citizens providing higher quality of services & efficiency:
  - To this end, they have to conquer a high level of
    - control on: expenses, quality of services,....
    - quality of services, new services, etc.
    - sustainability of services ...





# Smart City Process

- Many aspects should be taken into account for a successful Smart City transformation
- → *The influence of each of them depends on context, attitude of the institutions, internal structure, etc.*
  - Parallel actions can conflict, compete ...
  - Spreading of efforts may distance the goals
  - .....
- → *The process may become sustainable, harmonized and faster with a Living Lab Strategy and Support*

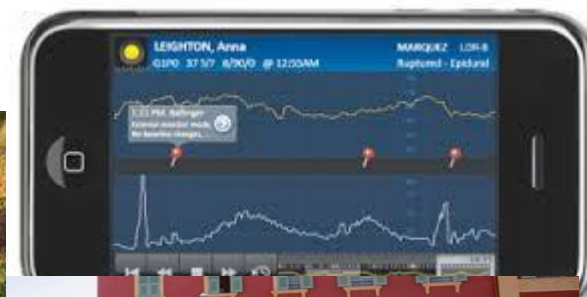


Chourabi et al. 2012



# Smart City Domains

- Health
- Education
- Economy & commercial
- Energy
- Environment
- Mobility & Transport
- People & Living
- Governmental
  - Risk management, Resilience
- ...





## Challenges: Requests and Deductions

API for SME

**Services & Suggestions**

Transport, Mobility,  
Commercial (retail),  
Tourism, Cultural

**Personal Time Assistant**

dynamic ticketing, whispers to  
save time and money, geoloc  
information, offers, etc.

**Smart City Engine**

User profiling  
Collective profiles  
User segmentation

**User Behavior  
Crowd Sources**

**Data: Public and Private, Static and Real Time**

**Private:** user movements, social media, crowd sources, commercial (retail)

**Public:** infomobility, traffic flow, TV cameras, flows, ambient, weather, statistic, accesses to LTZ, services, museums, point of interests



# Collection of requirements: creating,... validating



- **ENOLL:** <https://www.openlivinglabs.eu/>
  - [European Network of Living Labs](https://www.openlivinglabs.eu/)
- **EIP-SCC:** European Innovation Partnership on Smart Cities and Communities
  - <https://eu-smartcities.eu/>
- **Select4Cities:** Pre-Commercial Procurement Project to develop a data-driven, Internet-of-Everything (IoE) platform for large-scale urban co-creation
  - <https://www.select4cities.eu/>





EIP-SCC

European  
Network of  
Living Labs

# Requirements and Objectives

- Serve as a **City Dashboard, App User Interface**, etc.
  - Real time and historical data, any device, sensors and actuators
  - Sensors, KPI, maps, data trends, real time data, charts, etc.
- Referral / **historical data, and Open Data**:
  - shadow, access (API, storage, any protocol), production of OD, export
- **Data Driven Real Time communication & processing**:
  - IOT Applications, IOT edge, multiple operating systems, embedded systems, **MicroServices**
  - in/out data driven from/to the field into: applications, notifications, etc.
- **Data Analytics**: Machine Learning, statistics, reasoning, ...
- **Serve as Living Lab**: open innovation, coworking; collaborative work; sharing: data, processes, dashboard, experiences, solutions, ....
- Experimented on **large scale cases**

**SELECT**  
for Cities





# Non functional requirements

- **Open Source** and based on Open Source Tools and OS
- Open **Standard** for communication and API for In/Out
- **Scalable, Robust, Distributed** and Decoupled, modular, Service Oriented, open to external services and data sets
- **Data driven**, for reading and data analytic
- **Heterogeneous**: any device, private and public, custom and..
- **Interoperability**: protocols, internal API, Smart City API, capable to integrate with legacy conditions in place, modular, reusable,...
- Communication with things: any protocol, any format, ...
- **Security** by Design: HTTPS, TLS, ...
- **User Centric** Design: privacy by Design (and **GDPR**), personalized, personal data management, ...





# Security/Privacy Requirements



- **Managing** private data together with public data
- **Private data management** according to GDPR
  - Browsing, downloading, controlling rights, delegating access, revoking accesses, etc.
  - Keep them safe
- Secure enough to delegate management of data regarding public security:
  - Data that could be used against us by some terrorist, or anyway by someone with some bad intention, for example to access in our home when we are far away, etc.



# Data Driven Decision Support

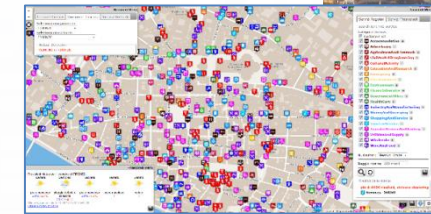
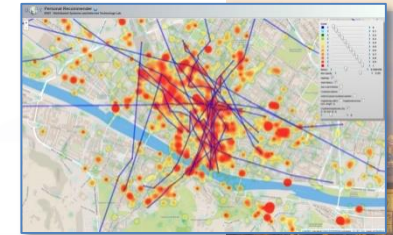
- Decision Support system
- Assessment / Strategies
- Smart Services
- Data Rendering, visual analytics
- Data Processing, Analytics
- Data aggregation, Storage, indexing
- Data Ingestion





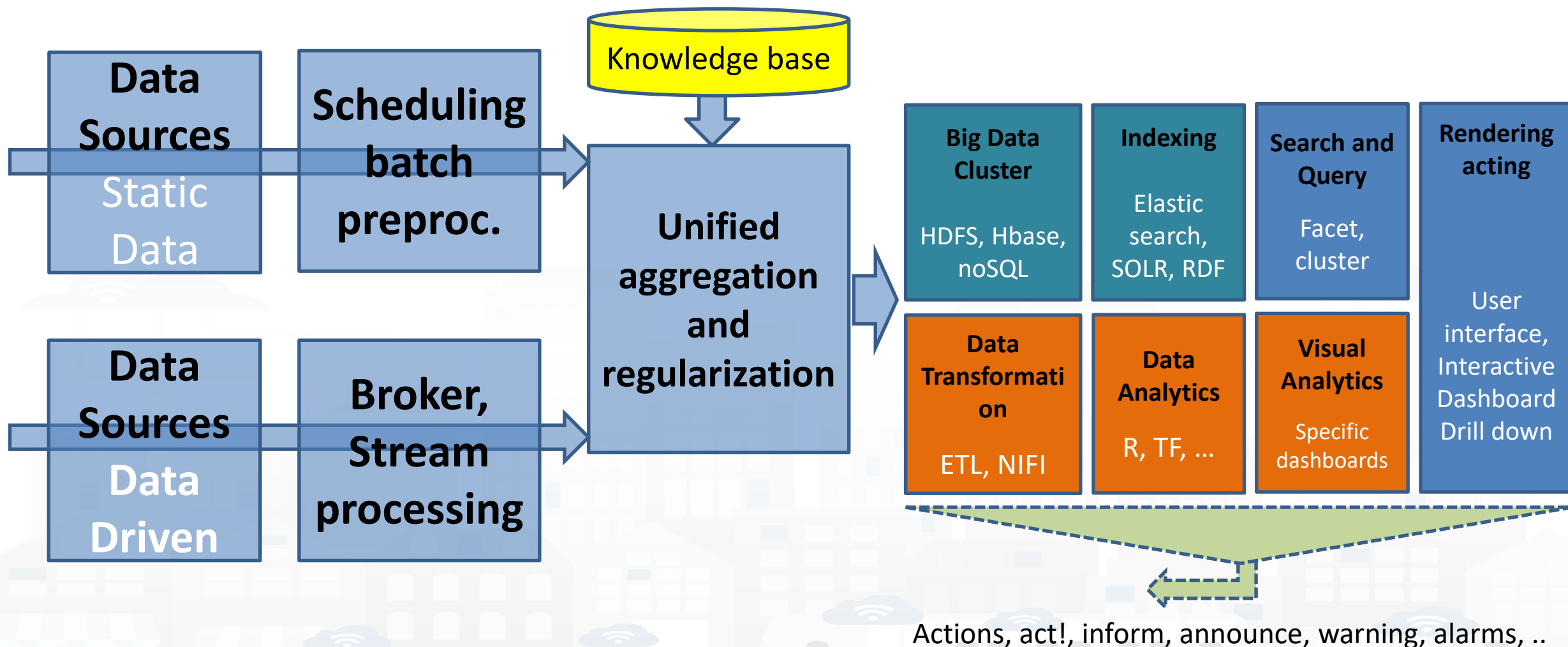
# Integrated Urban Platform

- **Produce value from data supporting Living lab**
  - Stimulate virtuous behavior, influence City Users!
  - Put in action CITY Strategies
  - Smart Services in place
- **Data Exploitation performing**
  - predictions, reasoning, business intelligence, ..
  - users behavior analysis, decision support system, ..
  - Control Room, Real Time Monitoring tools, ....
- **Aggregate & integrate data**
  - Multiple protocols from urban operators, ....
  - open data, IOT, sensors, internet of everything, cloud, mobile devices, Wi-Fi, social media, ...





# Lambda Architecture





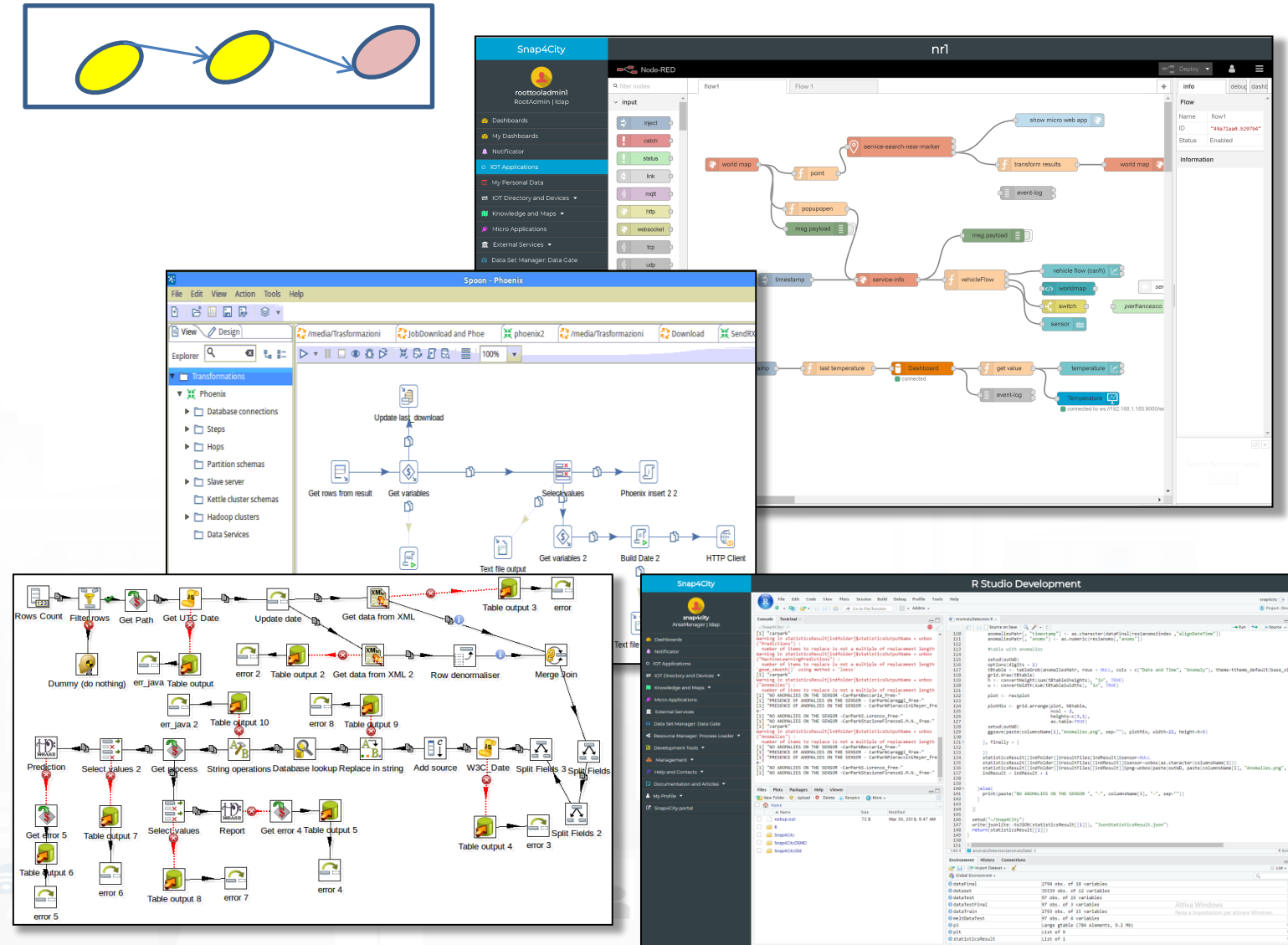
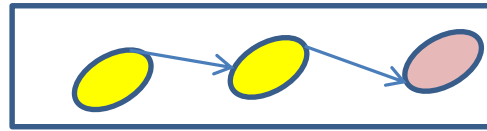
# Data Indexing & Semantic Data Indexing

- **Textual**, multilingual, NLP (Natural Language Processing)
  - For social media data, but also for metadata, descriptions
- **Spatial, geographical**, georeversing → Knowledge Base, Km4City
  - Around a point, along a line/path, near a path, into a polyline, etc.
- **Temporal** → Historical data
- **Semantic**: relationships among city entities.
- **Data Value** different data type (Data Lake/normalization), data unit, etc. → the so called IOT shadowing of Azure, AWS
  - Relating to Knowledge Base reciprocally
- ***Traffic / volume of Data (KBps) → Network Analysis, monitoring***



# Data Processing

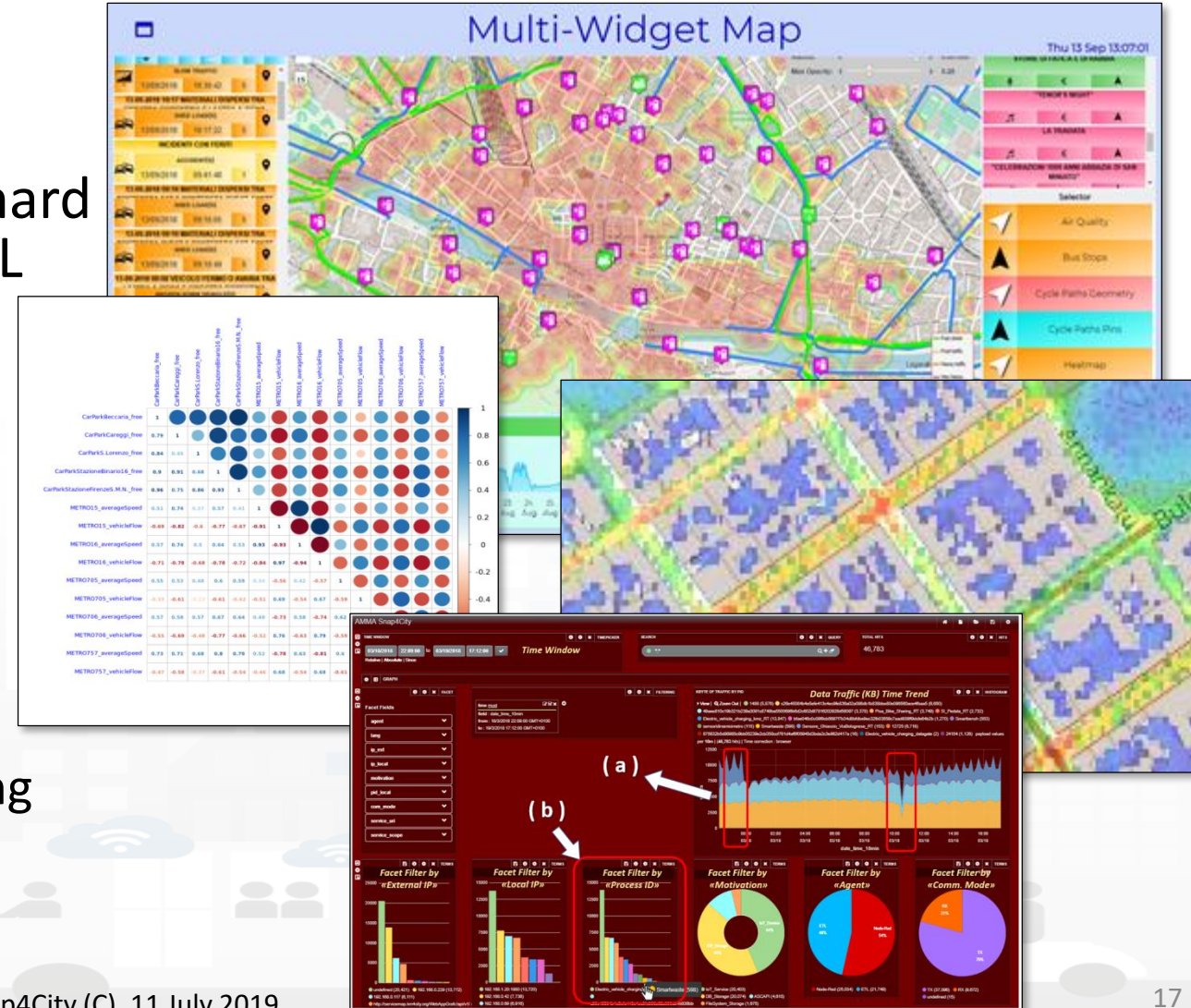
- **Data Analytics**
  - Periodic or event driven
    - On demand,
    - R Studio, Java, Python, etc.
  - Data transformation
    - ETL: extract transform load
  - Control Flow, data transform
    - Node-RED: Node.JS
- **Data Analytics examples:**
  - Assessment/monitoring
  - Predictions
  - Anomaly detection
  - Simulations, What-If analysis
  - Etc.





# Data Rendering vs Control Room Dashboards

- **GIS rendering by layers**
- **Business intelligence** mainly focused on making statistics from tabular: no layer, hard relationships, ... Exploit Data Analytic, ETL
- **Visual Analytics**, data understanding
  - Rendering and drill down
  - Faceting/grouping (Elastic Search/SOLR)
  - Cross filtering (Kibana, Grafana, Banana)
  - Interactive, Cross Widgeting
- **Control Room Dashboards:**
  - Need: Visual Analytics, Data Analytic, geospatial reasoning, data driven processing
  - H24, alerting, Flexible rendering, custom widgets, interactive dashboards

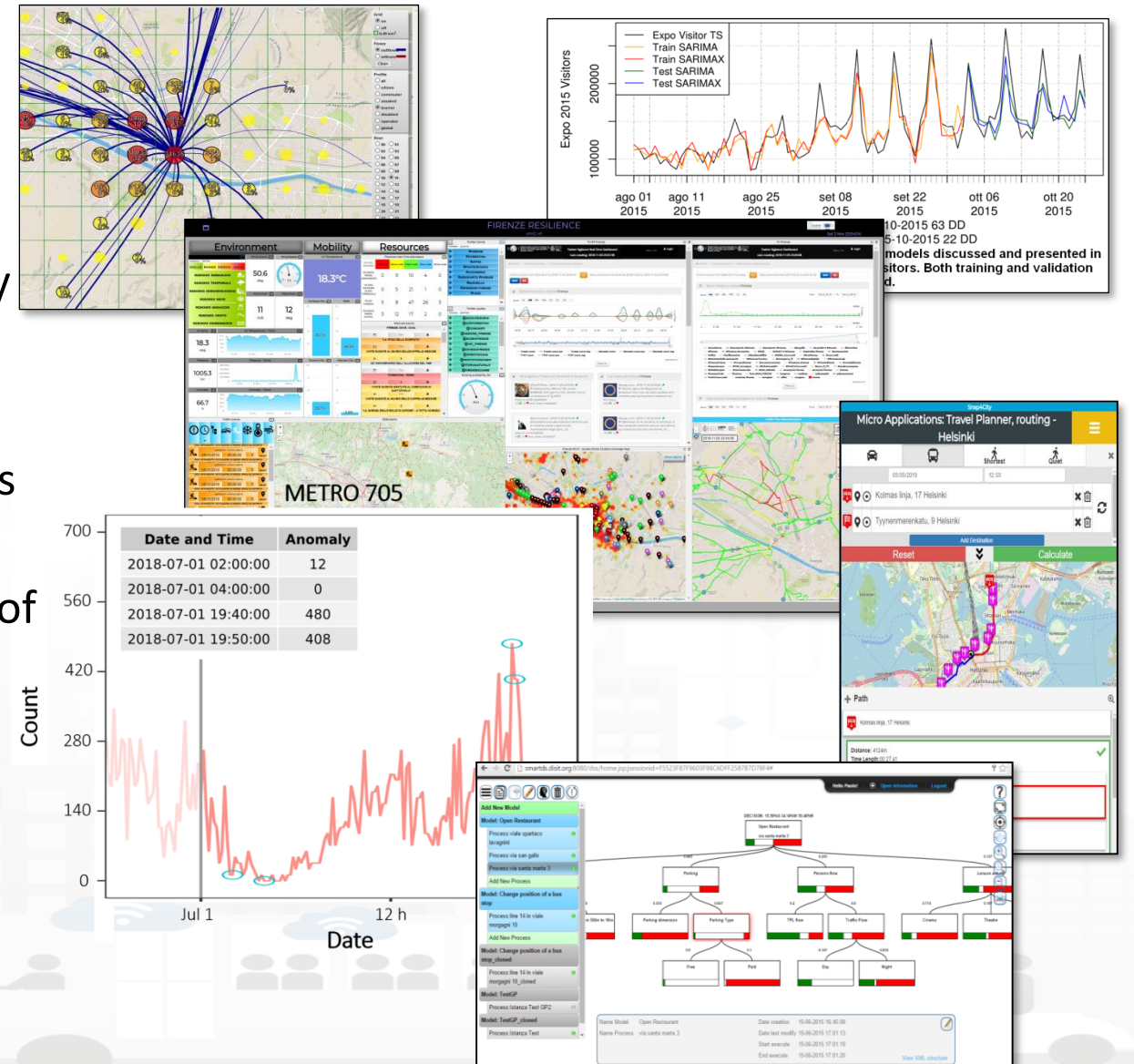




# Decision Support, Act!

## Smart City Control Room, SCCR, SCR

- Not only a collection of verticals
- **Exploiting analytics:** prediction, simulations, anomaly detection. ...
  - Big data approach to Data Analytics
- **Connecting Heterogeneous data** to defined strategies and alerting
- **Connected interactive dashboards** for different kind of decision makers: operators and majors
- **What-if Analysis** taking into account multiple data sources

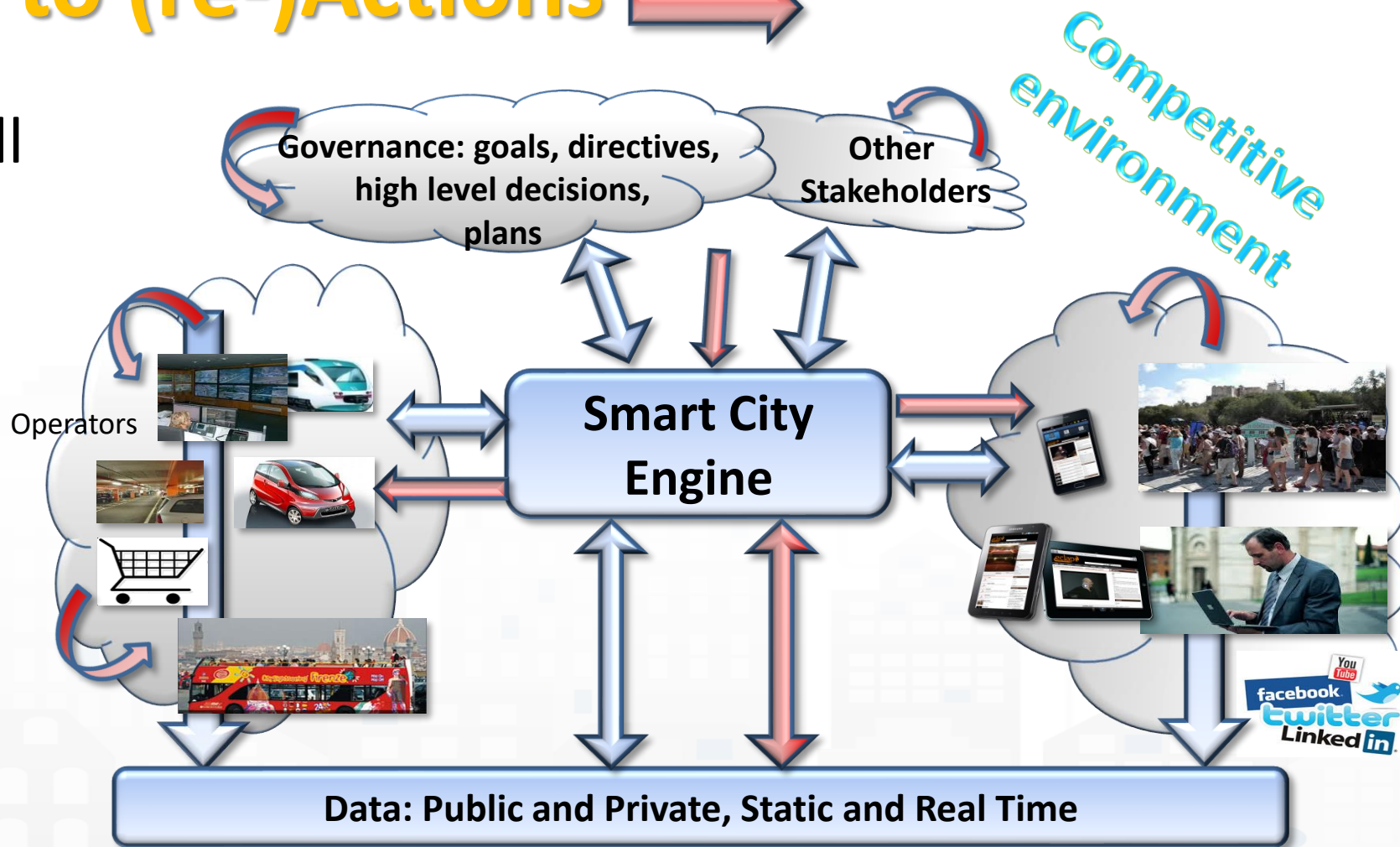


From strategies to Actions

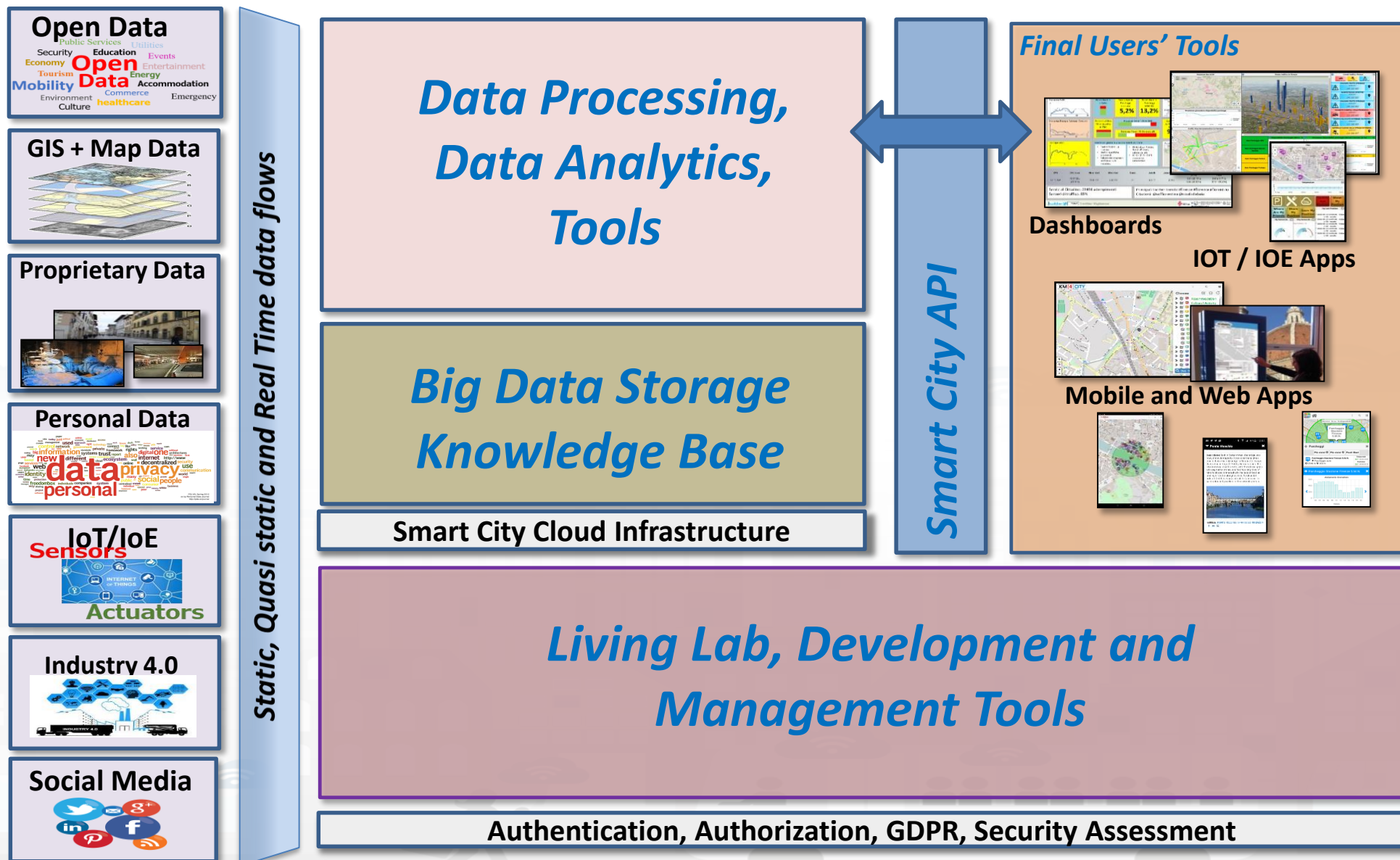


# From Strategies to (re-)Actions

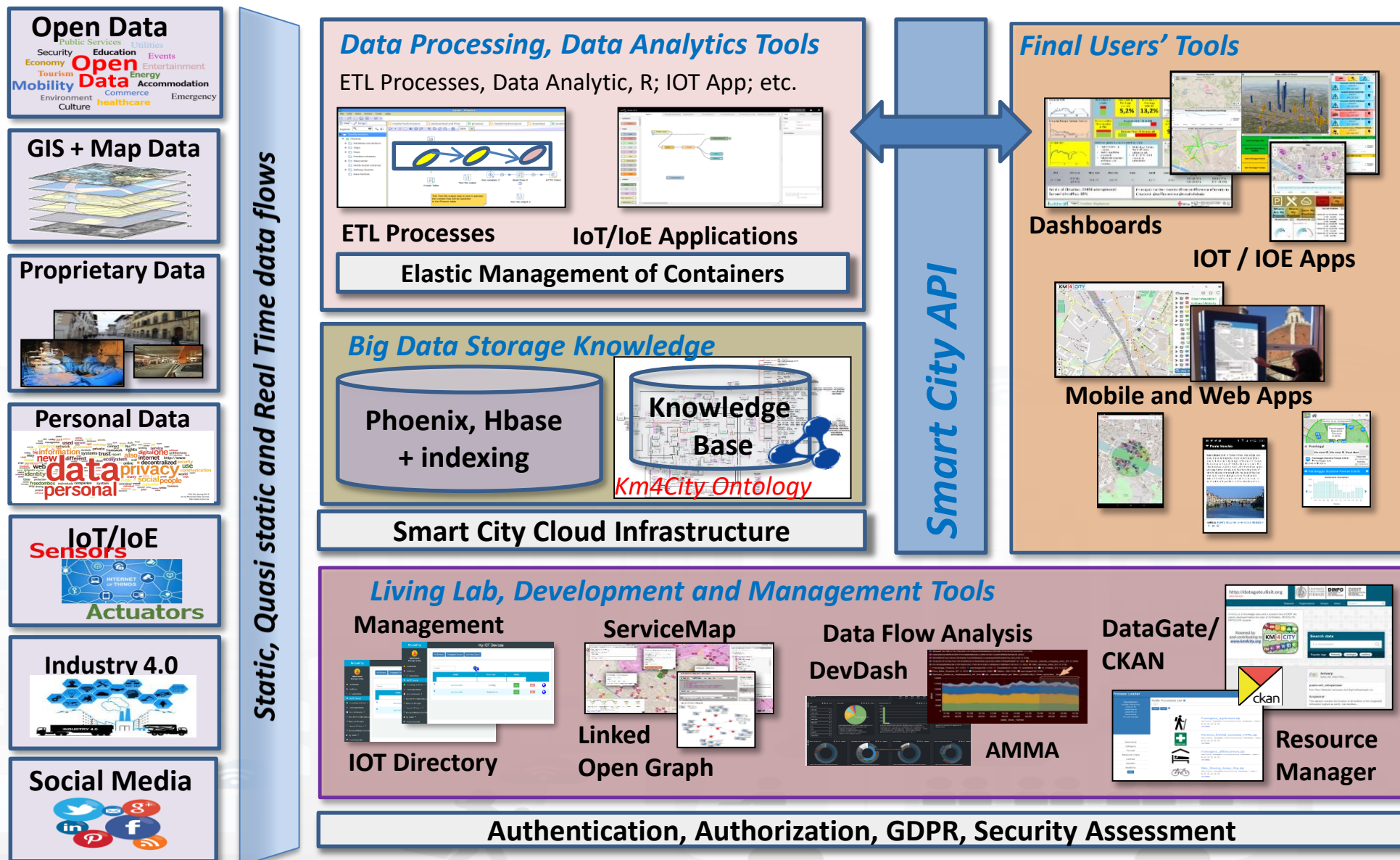
- Smart Services for all
  - Informing
  - Suggesting
  - Engaging
  - Alerting, Early Warning
- Support for
  - Making Decision active
  - New Plan





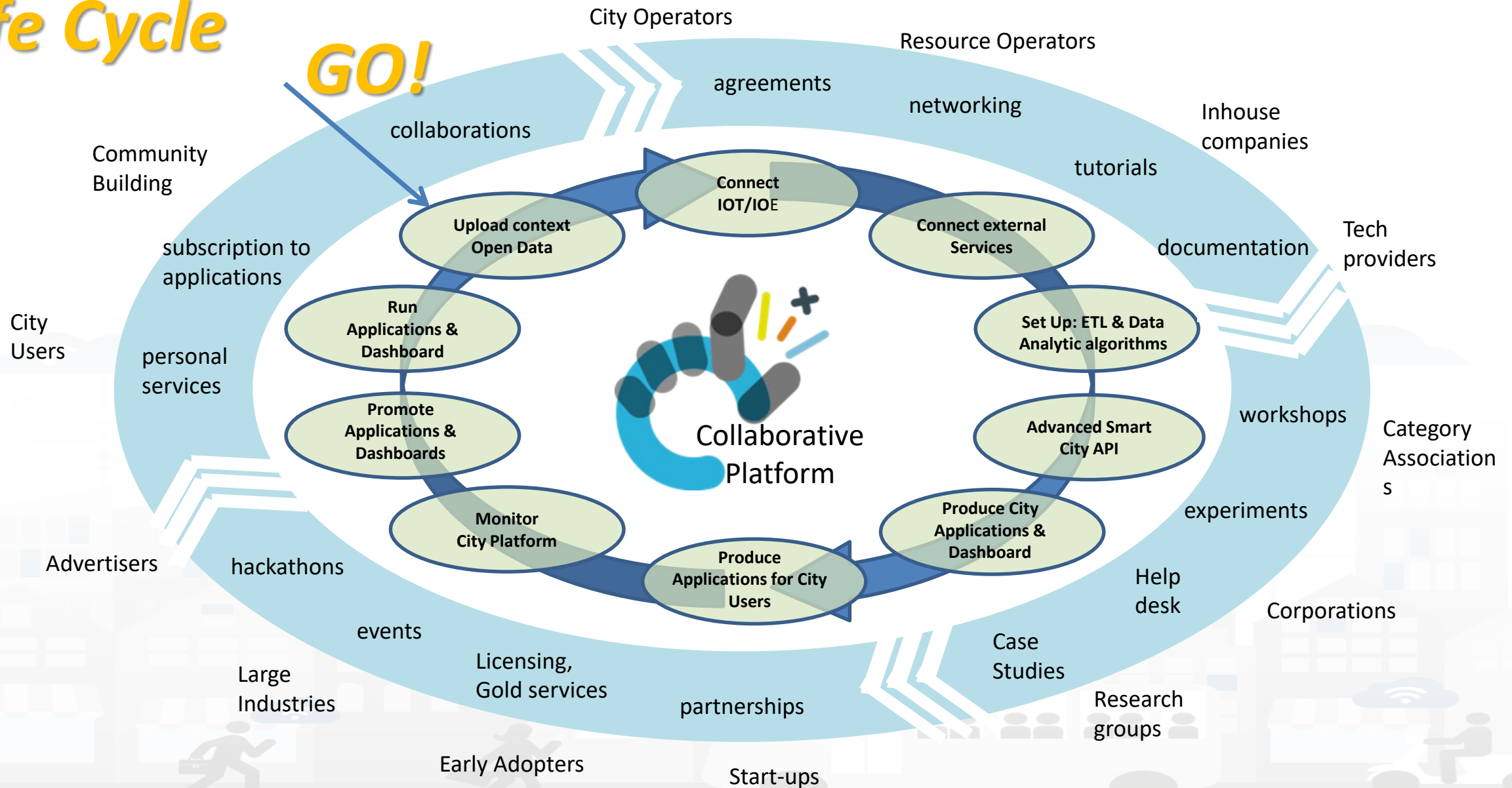








# Life Cycle





User: adifino, Org: DISIT  
Role: Manager, Level: 4

Your Level

Home / Tutorials and Videos / Welcome: how to start using Snap4City for beginners

## Welcome: how to start using Snap4City for beginners



## Snap4City developers suggest you reading:

You have already created a **Dashboard**. Now, you may decide to make it public (visible and accessible) to all on WEB, or to provide access in view to other specific users that you know by nickname. In addition, you can pass the **Ownership** of a **Dashboard** to some other user of the system, and you can clone the **Dashboard** as well. So that you can create **Dashboard** for other users as well. We suggest to test these functionalities since you can:

- access to Data Set **Manager** to upload/download, share data sets as files in CSV: [https://datagate.snap4city.org/ssologin\\_handler](https://datagate.snap4city.org/ssologin_handler)
- upload data for the **knowledge base** and **dashboards** via Data Set **Manager**,
- access and share of resources as: **dashboards**, **IOT Applications**, blocks, etc.; <https://processloader.snap4city.org/processloader/ssologin.php?redirect=page.php%3FshowFrame=false>
- access to help and contacts, **FAQ**, documentation and articles
- manage personal data: profile, **IOT Sensors**, **Annotations**, **Personal Data**, **Dashboards**.; <https://www.snap4city.org/drupal/myprofiledata>
- Auditing Access to My Data according to **GDPR**.

See this [link](#) to learn more about the possibilities:

[TC1.10. Dashboard delegation to access and passage of ownership, and/or cloning](#)

Exercises

SLIDES

If you are not registered please apply for a **free registration** from <https://www.snap4city.org> and then pass to ACCESS AT THE TOOLS and full Snap4City environment.

Snap4City puts in the hands of City Users a flexible environment to quickly create a large range of smart city applications/views exploiting heterogeneous data and services of stakeholders by IOT/IOE and big data technologies. For Snap4City, City Users can be citizens, students, operators, researchers, decision makers, developers, etc. see [Users' Roles on Snap4City](#).

- **Manager**: is a **final user**, has the capability of: accessing and creating Dashboards with a large set of data (high level types as: POI, sensors, KPI, micro applications, external services, etc.), attaching alerts and notifications; registering IOT Devices; creating IOT Applications exploiting MicroServices; loading and sharing data sets; managing personal data and annotations; full access to documentation, help desk, FAQ, coworking; managing personal profile and data according to GDPR; **NOTE**: accessible features are mainly visual and simple to understand and to use, and provide a limited number of parameters on each dialog and for each action. Default values of created elements can be changed editing elements.
- **AreaManager**: is a **Developer/researcher, students, city operator**, with additional capabilities with respect to the Manager to: register IOT Brokers; creating advanced IOT applications; create massive data transformation processes; create data analytics in multiple languages, testing and load them, create microservices; adding external services; sharing results, loading shapes; analyzing performance of the back office; **NOTE**: technical views and details are fully accessible

## Suggested Activities to be performed to learn HOW to use Snap4City:

This page would guide you along few steps to see how the solution allows you to incrementally pass from **Level 0** to **5**, from a **Manager** to an **Area Manager**:

- **Level 0 user**: access at data/services views of the city by using public Dashboards; (Public User) [\(overview on dashboards\)](#)
- **Level 1 user**: create personal/professional views/dashboards on data; (Manager) [\(Snap4City \(G\), 11 July 2019\)](#) [\(how Dashboards can be created\)](#)

Full Search

Search

Search

## Organization Groups

DISIT

- Operative

## Recent comments

- 1 month 6 days ago

## Recent content

Ti Suggestiamo come realizzare la tua prima Dashboard (Step 1) [new](#)  
roottooladmin1

Benvenuto al nostro Sindaco ed al suo Team [new](#)  
roottooladmin1

We suggest to Antwerp Developers: How to manage my Dashboards

Your Org

Last Art.

News

Flyer

VIDEOS

All Tools



# Documentation on <https://www.snap4city.org>

- **We suggest you to start:**
  - [HOW TO: create a Dashboard](#) in Snap4City
  - [HOW TO: add a device to the Snap4City Platform](#)
  - [HOW TO: add data sources to the Snap4City Platform](#)
  - [HOW TO: define privacy rules for personal data, produced by the end-users own device](#)
- **Plus, more than**
  - 150 Test Cases for training, with training sources for IOT Applications, ETL, Data Analytics on the Resource Manager
  - 40 Video of training
  - 30 articles
- **A course in Italiano:** <https://www.snap4city.org/drupal/node/485>
- **Please follow the personalized suggestions** Snap4City proposes you!



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# Snap4City Architecture

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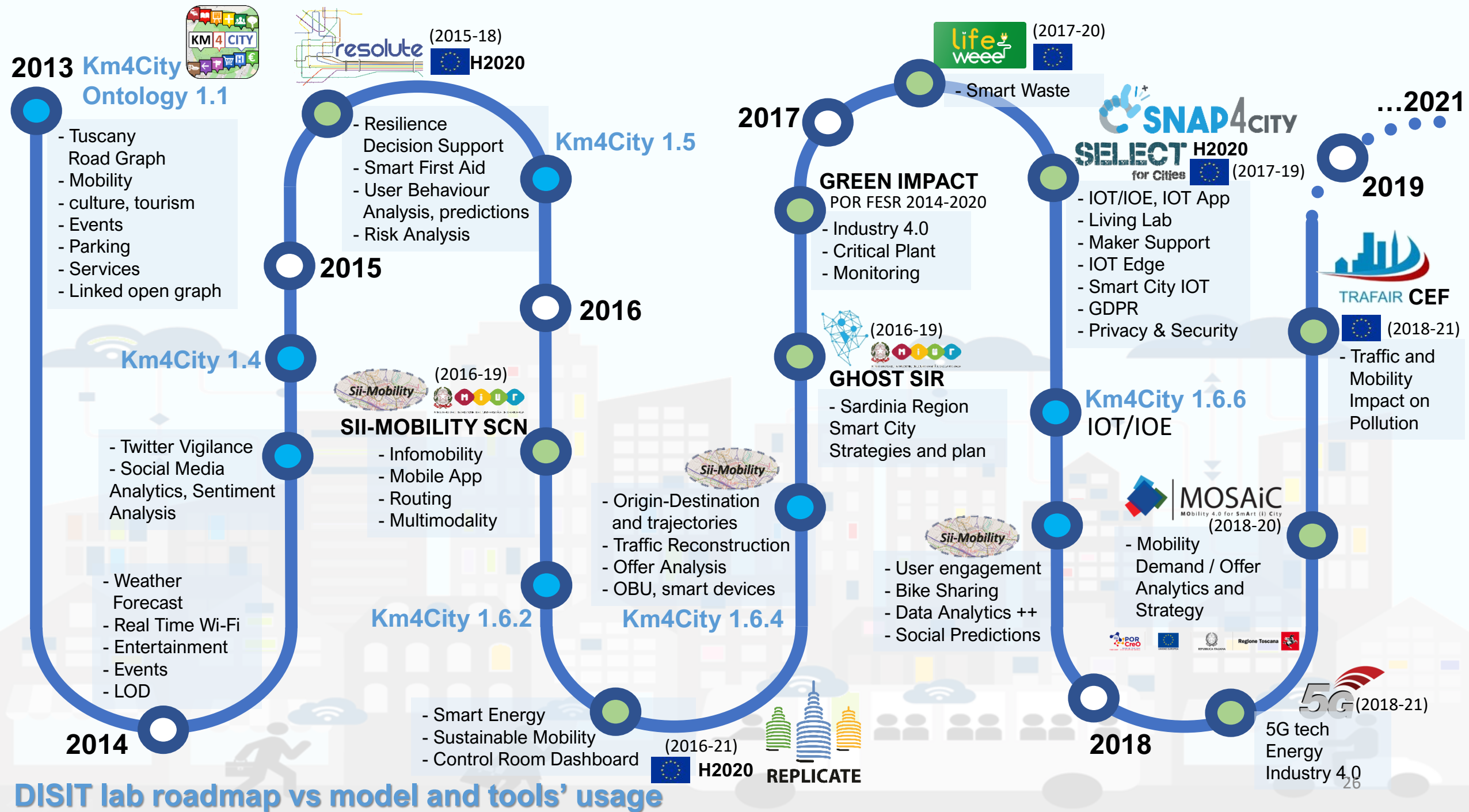
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## ● Projects

**SELECT**  
for Cities



*Green Impact*

## ● Co-founding institutions on projects



Regione Toscana



## ● Qualified Partners



## ● Technical Partnerships



Powered by  **FIWARE**





- LOCAL GOVERN
- STAKEHOLDERS
- CITY USERS
- IN-HOUSE
- ENERGY OPERATORS
- MOBILITY OPERATORS
- COMMERCIAL OPERATORS
- SECURITY OPERATORS
- INDUSTRIES
- RESEARCHERS
- START-UPS
- ASSOCIATIONS



- GDPR
- SECURITY
- PRIVACY
- ASSESSMENT
- AUDITING

- OPEN HW/SW
- IOT EDGE
- IOT BUTTONS
- IOT DEVICES

## IOT APPLICATIONS • INSTANT APPS



PERSONAL DATA • DATA DRIVEN •  
REAL TIME - ANY PROTOCOL & FORMAT

## DASHBOARDS & APPLICATIONS



CONTROL ROOM • KPI • BUSINESS INTELLIGENCE •  
DECISION SUPPORT • WHAT-IF ANALYSIS

## MOBILE & WEB APPLICATIONS



DEV KIT • SUGGESTIONS • USER ENGAGEMENT •  
COWORKING • SMART APPLICATIONS

## MICROSERVICES & ADVANCED SMART CITY API

### LIVING LAB - DEV TOOLS - COWORKING



IOT DIRECTORY • SERVICE MAP •  
RESOURCE MANAGER • DATA GATE •  
R STUDIO • ETL

### BIG DATA ANALYTICS



SMART SOLUTIONS • PREDICTIONS • ANOMALY DETECTION •  
TRAFFIC RECONSTRUCTION • ORIGIN-DESTINATION MATRIX •  
SOCIAL MEDIA ANALYSIS • OFFER & DEMAND ANALYSIS •  
RISK & RESILIENCE ANALYSIS

### SMART MICRO-APPLICATIONS - OPEN TO EXTERNAL SERVICES



SMART PARKING • ROUTING • PERSONAL  
ASSISTANT • INFOMOBILITY • ALERTING •  
INFO TRIAGE

## KM4CITY DATA AGGREGATOR, KNOWLEDGE BASE OF THE CITY

OPEN DATA

GIS+MAP DATA

PROPRIETARY DATA

PERSONAL DATA

IOT / IOE

INDUSTRY 4.0

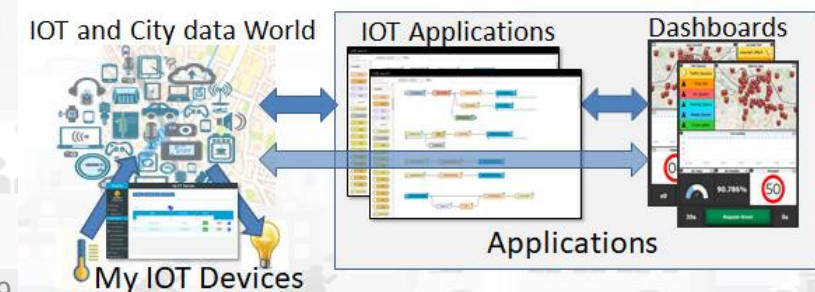
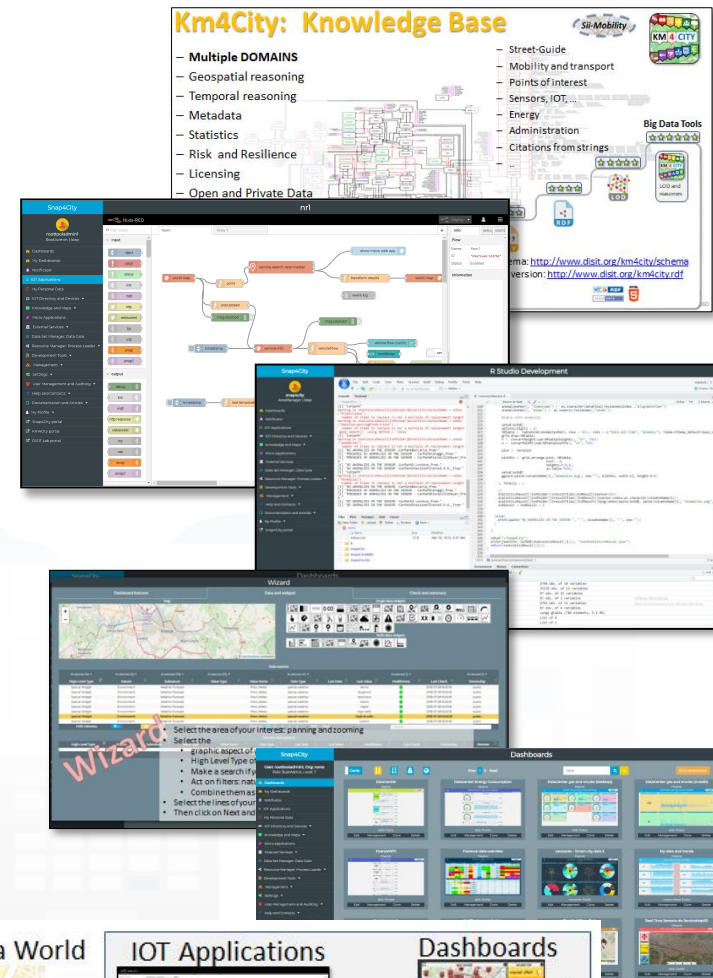
SOCIAL MEDIA





# Unique of Snap4City Platform (1)

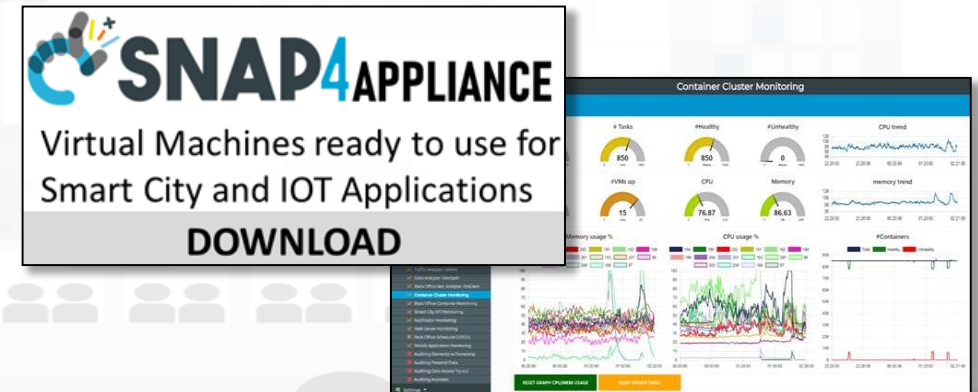
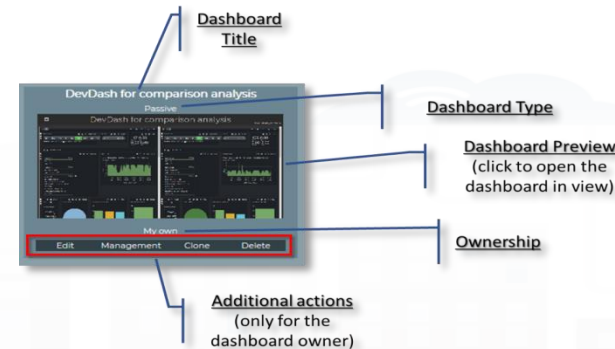
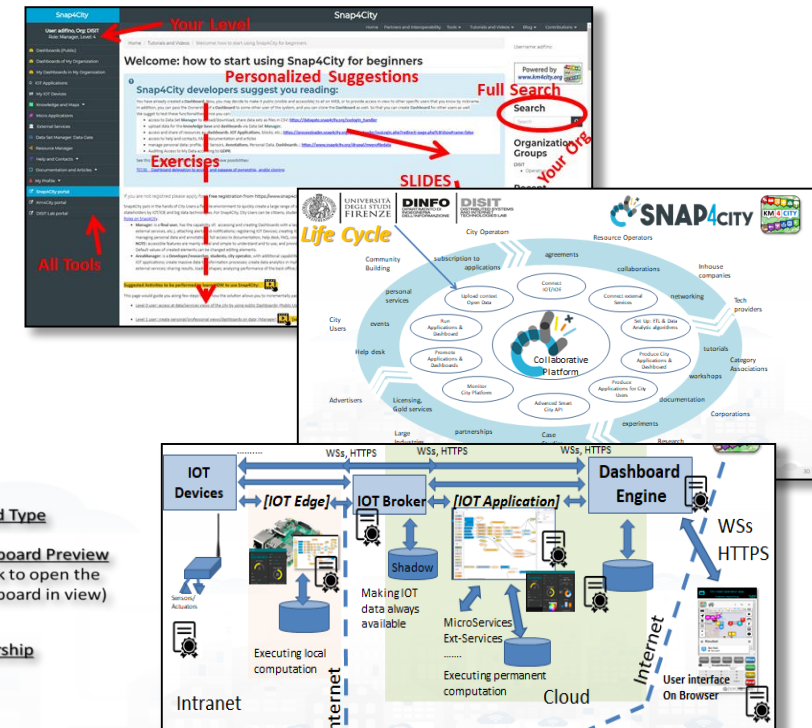
- Data ingestion and model
  - **Unified data model** (exploited in the Wizard and Knowledge base)
  - **Semantic Reasoner** modelling city entities, supporting semantic search, expert system, digital Twin, etc.
  - **IOT Directory abstracting complexity of IOT Devices, Edge, Brokers, protocols and data formats**
- Data Analytics and Data Processes
  - **Flexible and extensible IOT Applications**
  - **Data Analytic:** multiple programming languages,
- Visual Analytics, dashboarding, Apps
  - **Wizard expert system** for immediate dashboard production matching data vs graphics representation
  - **Dashboards specialized** multidomain for Smart Cities
  - **Ready to use Mobile App, instant App, MicroApplication**
  - **Strategies formalization supports**





# Unique of Snap4City Platform (2)

- Openness to any developers
  - Living Lab support for coworking, sharing, and delegating
  - Advanced Smart City APIs and MicroServices
  - 100% Open Source, Open hardware
- Security and Privacy
  - End-2-end encrypted communication, on devices, platform, ... dashboards
  - **GDPR compliant** privacy/security
- Non functional
  - on cloud and on premise, your private installation
  - **Ready to use Appliance** Virtual Machines and/or Containers for a modules and tools.
  - **Flexible, Modular, Elastic, scalable and robust**





TOP

## Schede di alcuni casi

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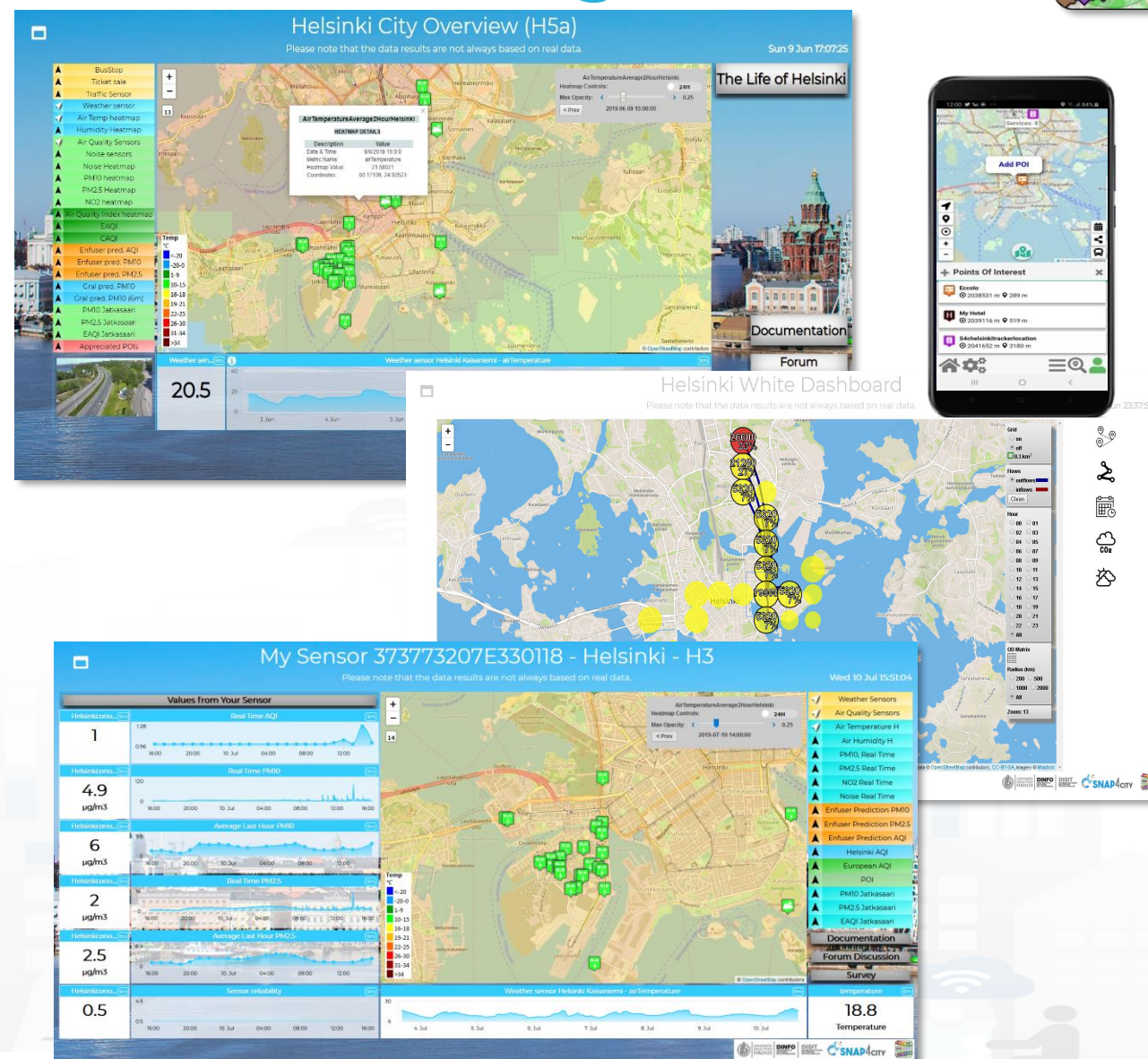


- Smart City Control Room
  - Dashboard del sindaco, Grappolo di Dashboard
- Servizi multipli:
  - KPI amministrativi, traffico, prediction parking, triage,
  - Ambiente, social, mappa, traffico, etc. etc.
  - Flussi entranti ed uscenti di veicoli
  - Qualità del trasporto pubblico a campione
  - Svariati dati in real time, molto privati
  - Analisi in tempo reale dei Tweet, Sentiment Analysis
  - Analisi dati sui flussi delle persone WIFI e APP based, OD matrix
- Plus con Regione Toscana
  - Heatmap qualità dell'aria, notifiche
  - Valutazioni ambientali, predizioni, traffic flow esteso
  - Mobile App, analisi estese sui flussi, OD matrix
  - Visualizzazione previsioni meteo
- Video segment





- Dashboard operatore, ambiente
  - Ambiente e meteo, PM10, PM2.5, NO, SO2, CO, etc....noise, etc.
    - Heatmap e allarmi sugli sfioramenti
  - Sensori del Traffico
  - Twitter Vigilance, early warning
  - Predizioni FMI, predizioni GRAL, confronto e validazioni
  - Sensori di privati in Jatkasaari area (special dashboard per loro)
  - Life in Helsinki: OD matrix, Twitter Vigilance SA
- Dashboard per utenti con sensori personali
- App per city users, turisti



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==>



- Dashboard operatore, ambiente
  - Ambiente e meteo, PM10, PM2.5, etc....noise, etc.
    - Heatmap e allarmi sugli sforamenti
  - Life in Antwerp: OD matrix
  - Twitter Vigilance: early warning
  - PAX Counter in musei e servizi pubblici
  - Monitoraggio stato degli attraversamenti del fiume
- App per city users, turisti



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTQwNw==>



TOP

# DASHBOARDS: FROM CITY DASHBOARD TO APPLICATIONS

FROM CITY DASHBOARD TO APPLICATIONS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT/IOE DEVICES AND NETWORKS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM. OPENED TO DEVELOPERS AND STAKEHOLDERS

DATA ANALYTICS, BUSINESS INTELLIGENCE, VISUALIZATION AND SIMULATION

TWITTER VIGILANCE: SOCIAL MEDIA ANALYSIS

HOW TO ADOPT SNAP4CITY, AND YOUR OWN MAP

SNAP4CITY AND KM4CITY PROJECTS

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

ARC

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<https://www.snap4City.org>



# Public Dashboards for your perusal

Snap4City

LOGIN

Dashboards (Public)

Knowledge and Maps

Micro Applications

External Services

Data Set Manager: Data Gate

Resource Manager

Development Tools

Management

Help and Contacts

Documentation and Articles

Km4City portal

DISIT Lab portal

Dashboards (Public by (ORG))

↓ A ↑ Z

↓ Z ↑ A

Prev

1

...

12

13

14

15

16

...

20

Next

Filter by dashboard title

Q

X

ServiceMap for data comparison

Passive

ServiceMap for data comparison

Public (DISIT)

Servizi agli utenti

Passive

Servizi agli utenti

Public (DISIT)

Smart City Control Room Console

Passive

Smart City Control Room Console

Public (DISIT)

Smart City Control Room Console - new

Passive

Smart City Control Room Console - new

Public (DISIT)

Smart City Data Overview

Passive

Smart City Data Overview

Public (DISIT)

Smart City Data Overview 2

Passive

Smart City Data Overview 2

Public (DISIT)

Smart Garda Lake

Passive

Smart Garda Lake

Public (DISIT)

SmartCity processes

Passive

SmartCity processes

Public (DISIT)

Snap4City - App dashboard

IOT apps

Snap4City - App dashboard

Public (DISIT)

Snap4City - Buttons with images

Passive

Snap4City - Buttons with images

Public (DISIT)

Snap4City - City Operator

IOT apps

Snap4City - City Operator

Public (DISIT)

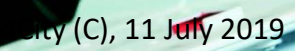
Snap4City - City Operator - Cloned

Passive

Snap4City - City Operator - Cloned

Public (DISIT)





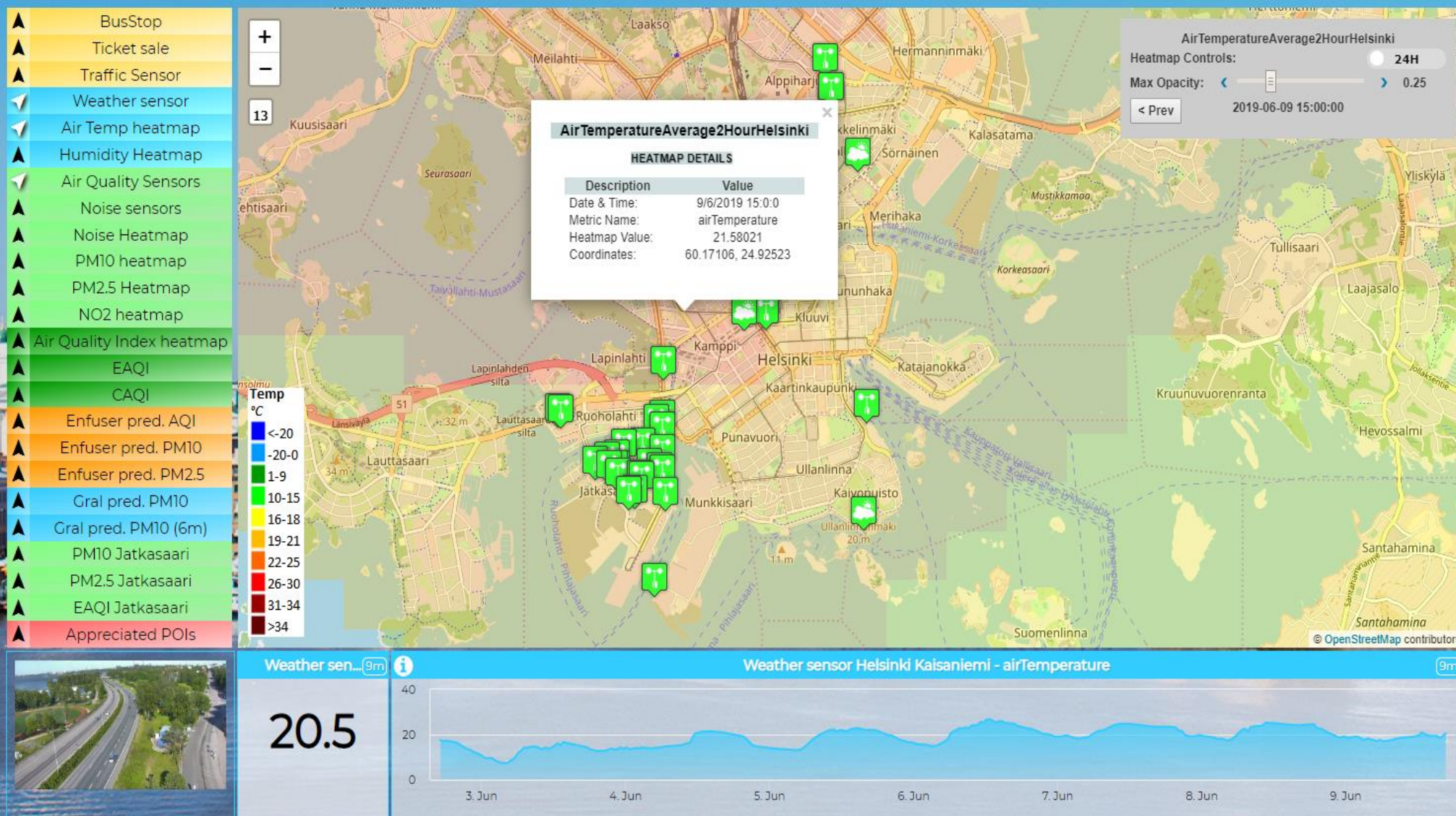




# Helsinki City Overview (H5a)

Please note that the data results are not always based on real data.

Sun 9 Jun 17:07:25



The Life of Helsinki

Documentation

Forum  
Discussion

Survey

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==>

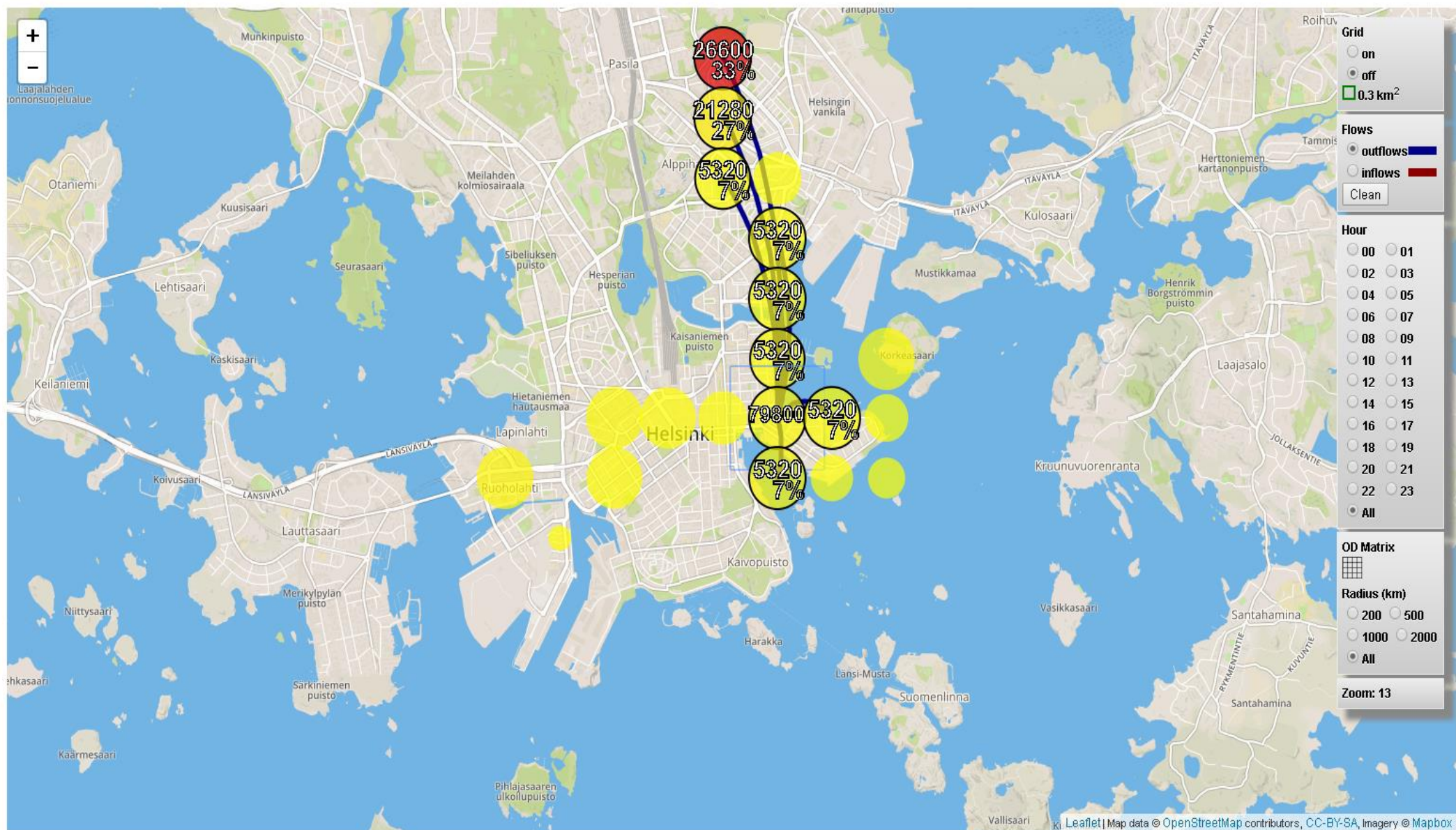




# Helsinki White Dashboard

Please note that the data results are not always based on real data.

Thu 13 Jun 23:37:56



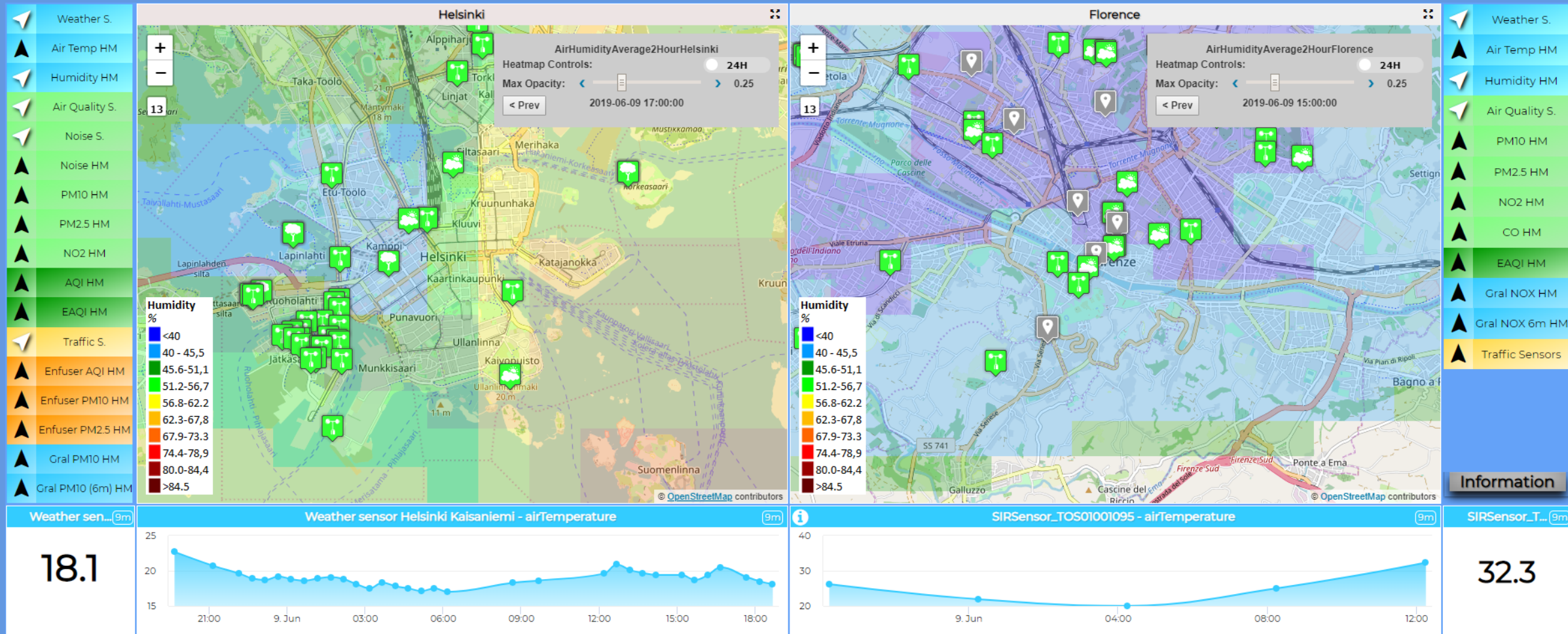


# Helsinki vs Florence comparison

## Helsinki vs Florence comparison

Please note that the data results are not always based on real data.

Sun 9 Jun 19:18:35



Weather sensor Helsinki Kalsaniemi - airTemperature

**18.1**

SIRSensor\_TOS01001095 - airTemperature

**32.3**





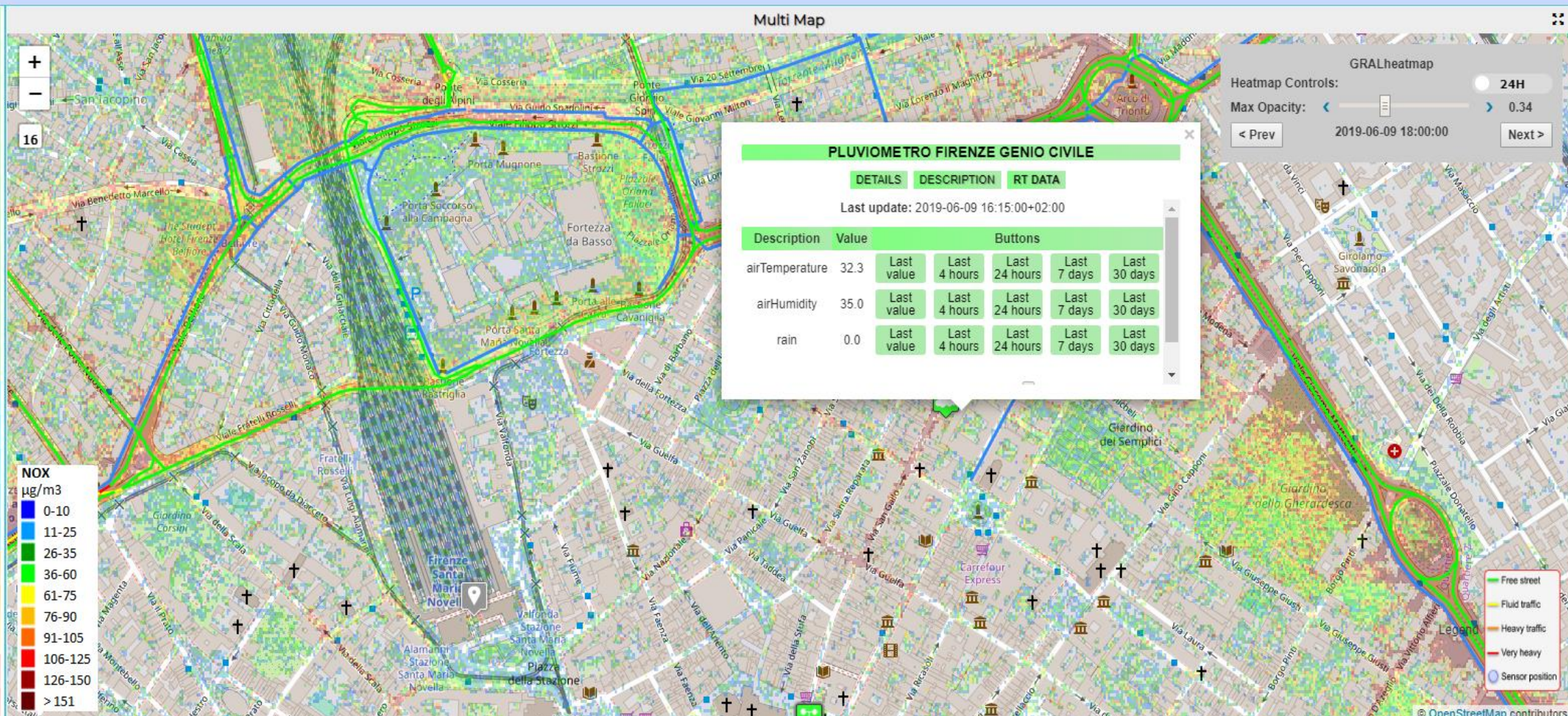
# Firenze - Trafair - AirQuality Heatmaps



This dashboard contains data derived from actual sensors and predictive values under validation

Sun 9 Jun 18:53:01

- Air Quality Sensors
- Weather Sensors
- PM10 Heatmap
- PM2.5 Heatmap
- CO Heatmap
- CO2 Heatmap
- SO2 Heatmap
- O3 Heatmap
- NO2 Heatmap
- Benzene Heatmap
- H2S Heatmap
- Air Humidity Heatmap
- Air Temp. Heatmap
- Wind Speed Heatmap
- Gral Pred. HM NOx (3m)
- Gral Pred. HM NOx (6m)
- Traffic Sensors
- Traffic Flow
- Cycling Paths
- Accident Heatmap
- Accident Heatmap 2



Air Temperature Bolognese (8m)



SIRSensor\_TOS01001095 - airTemperature



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTUzMg==>





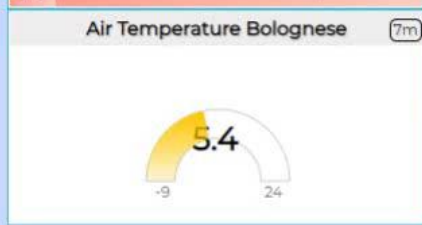
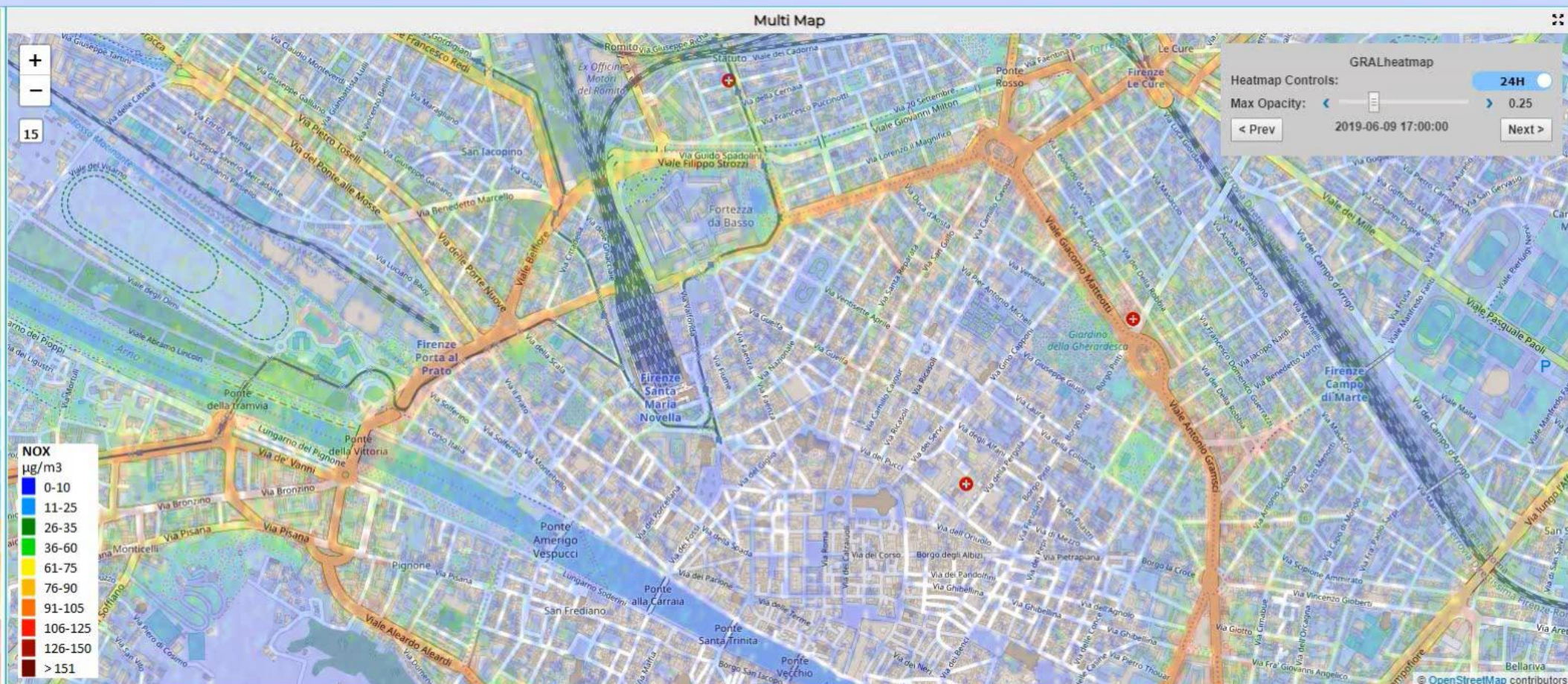
# Firenze - Trafair - AirQuality Heatmaps



This dashboad contains data derived from actual sensors and predictive values under validation

Sun 9 Jun 17:41:58

- ▲ Air Quality Sensors
- ▲ PM10 Heatmap
- ▲ PM2.5 Heatmap
- ▲ CO Heatmap
- ▲ CO2 Heatmap
- ▲ SO2 Heatmap
- ▲ O3 Heatmap
- ▲ NO2 Heatmap
- ▲ Benzene Heatmap
- ▲ H2S Heatmap
- ▲ Air Humidity Heatmap
- ▲ Air Temp. Heatmap
- ▲ Wind Speed Heatmap
- ▲ Gral Pred. HM NOX (3m)
- ▲ Gral Pred. HM NOX (6m)
- ▲ Traffic Sensors
- ▲ Traffic Flow
- ▲ Cycling Paths
- ▲ Accident Heatmap
- ▲ Accident Heatmap 2







# FIRENZE



Tue 16 Oct 16:18:39

INDICI DI CRITICITA' DELLA QUALITA' DELL'ARIA (ICQA)

**2**

inviata comunicazione alla cittadinanza

OZONO

**200**  $\mu\text{m}^3$

superata la soglia di informazione

**39492 Utenti WiFi**

STATI DI ALLERTA 9m

GENERAL METEO

MINIMO BASSO MEDIO ALTO

**RISCHIO IDRAULICO**

**RISCHIO TEMPORALI**

**RISCHIO IDROGEOLOGICO**

**RISCHIO NEVE**

**RISCHIO GHIACCIO**

Mar 16 Ott  
**Firenze**

**Nuvoloso**  
19°C / 24 °C  
Powered by LAMMA

Mer 17 Ott  
16°C / 24°C  
Nuvoloso

Gio 18 Ott  
15°C / 26°C  
Nuvoloso

Ven 19 Ott  
Temp N/A  
Sereni

Sab 20 Ott  
Temp N/A  
Sereni

**TPL**

N **14 57 21**

3' 2' 8' 0' 5' 2'

COLONNINE RICARICA 9m

**180 INSTALLATE**

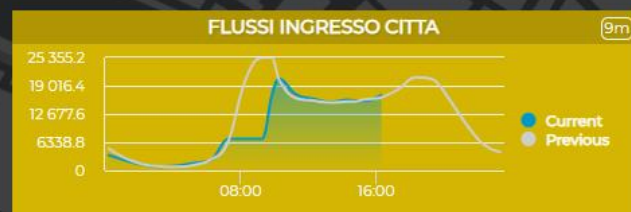
**81.1 % ATTIVE**

**8.9 % IN USO**

EUROPEAN UNION  
COMUNE DI FIRENZE  
DISIT  
FLORENCE DASHBOARD

This dashboard is the main entry point to access dashboards realised in the REPLICATE H2020 EC project.

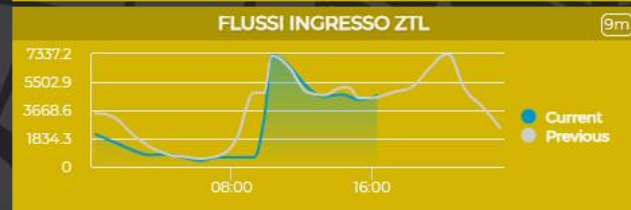
REPLICATE has received funding from the European Union's Horizon 2020 Research and Innovation Programme under grant agreement No. 691735.



TOTALE 9m

**141608**

VEICOLI



TOTALE ZTL 9m

**41146**

VEICOLI

SITUAZIONE VIABILITA' 54s

**4 INCIDENTI**

0 CHIUSURE AL TRAFFICO (TOT)

0 CHIUSURE PER CANTIERI

0 PROGR. 0 NON PROG.

0 LIMITAZIONI AL TRAFFICO (TOT)

0 LIMITAZIONI PER CANTIERI

0 NON PROG. 0 PROGR.

**4 TOT. EVENTI SULLA RETE**

<b>SMN</b> <span>9m</span> <b>63.4</b> % occupati su 901 posti	<b>BINARIO16</b> <span>9m</span> <b>83</b> % occupati su 165 posti	<b>FORTEZZA</b> <span>9m</span> <b>17.9</b> % occupati su 521 posti
<b>LEOPOLDA</b> <span>9m</span> <b>36.3</b> % occupati su 300 posti	<b>CALZA</b> <span>9m</span> <b>69.3</b> % occupati su 218	<b>S.AMBROGIO</b> <span>9m</span> <b>67</b> % occupati su 379 posti
<b>PARTERRE</b> <span>9m</span> <b>64.9</b> % occupati su 106 posti	<b>CAREGGI</b> <span>9m</span> <b>90.4</b> % occupati su 406 posti	<b>BECCARIA</b> <span>9m</span> <b>78.6</b> % occupati su 230 posti

STATO TRIAGE CAREGGI 9m

Red code Yellow code Green code Blue code White code

**3 12 83 37 9**

PM10

**26**

superamenti/anno

Riciclo rifiuto

**56%**

Rifiuto per abitante

**0,629**

t/pers/anno

PIL residenti

**23.606**

euro/pers

Tasso di disoccupazione

**6,8%**

Piste Ciclabili

**19.7%**

km ciclabili/km totali

**MAPPA**

Energy Environment

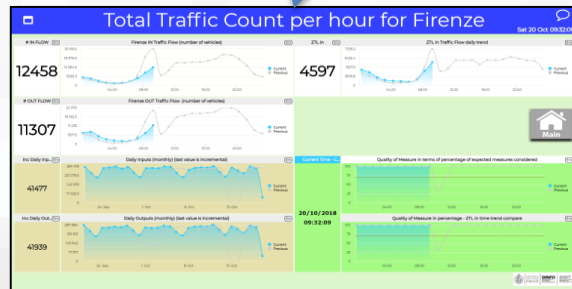
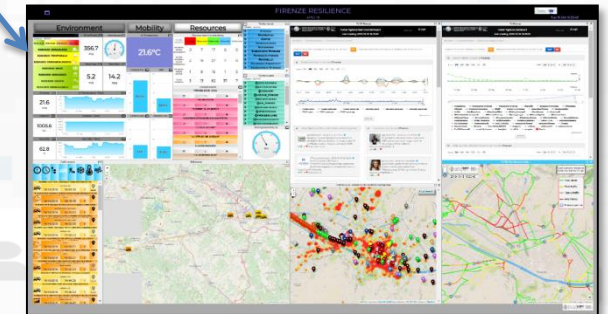
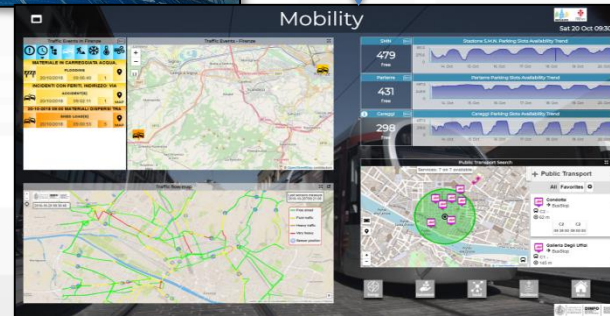
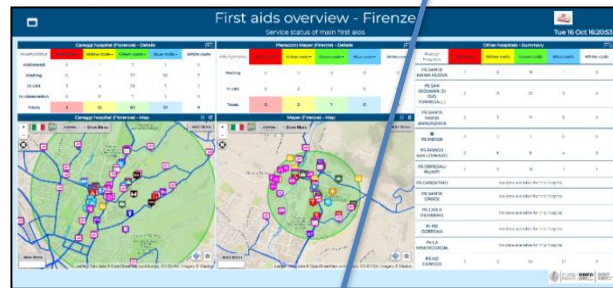
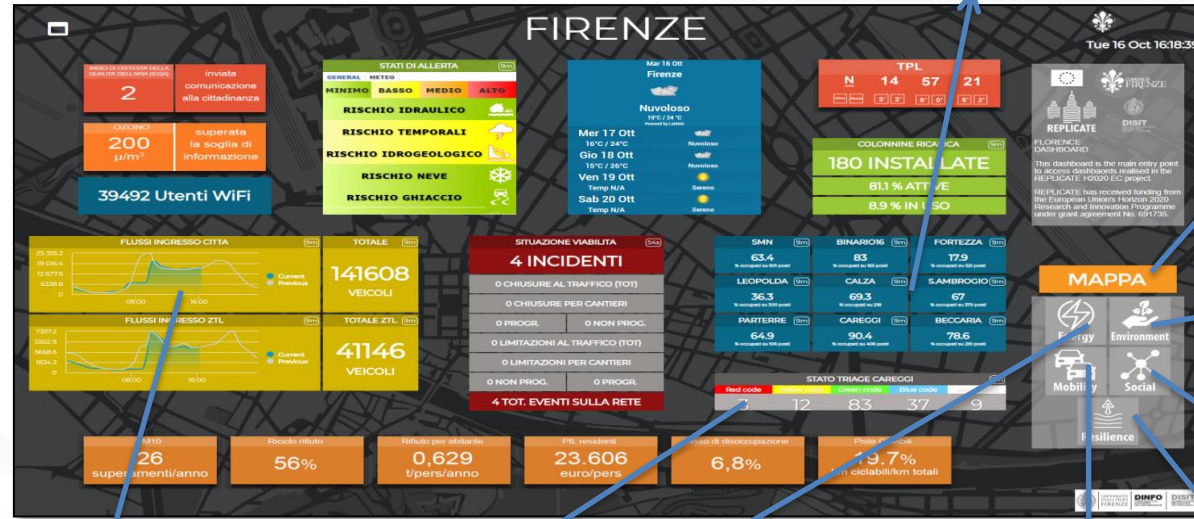
Mobility Social

Resilience





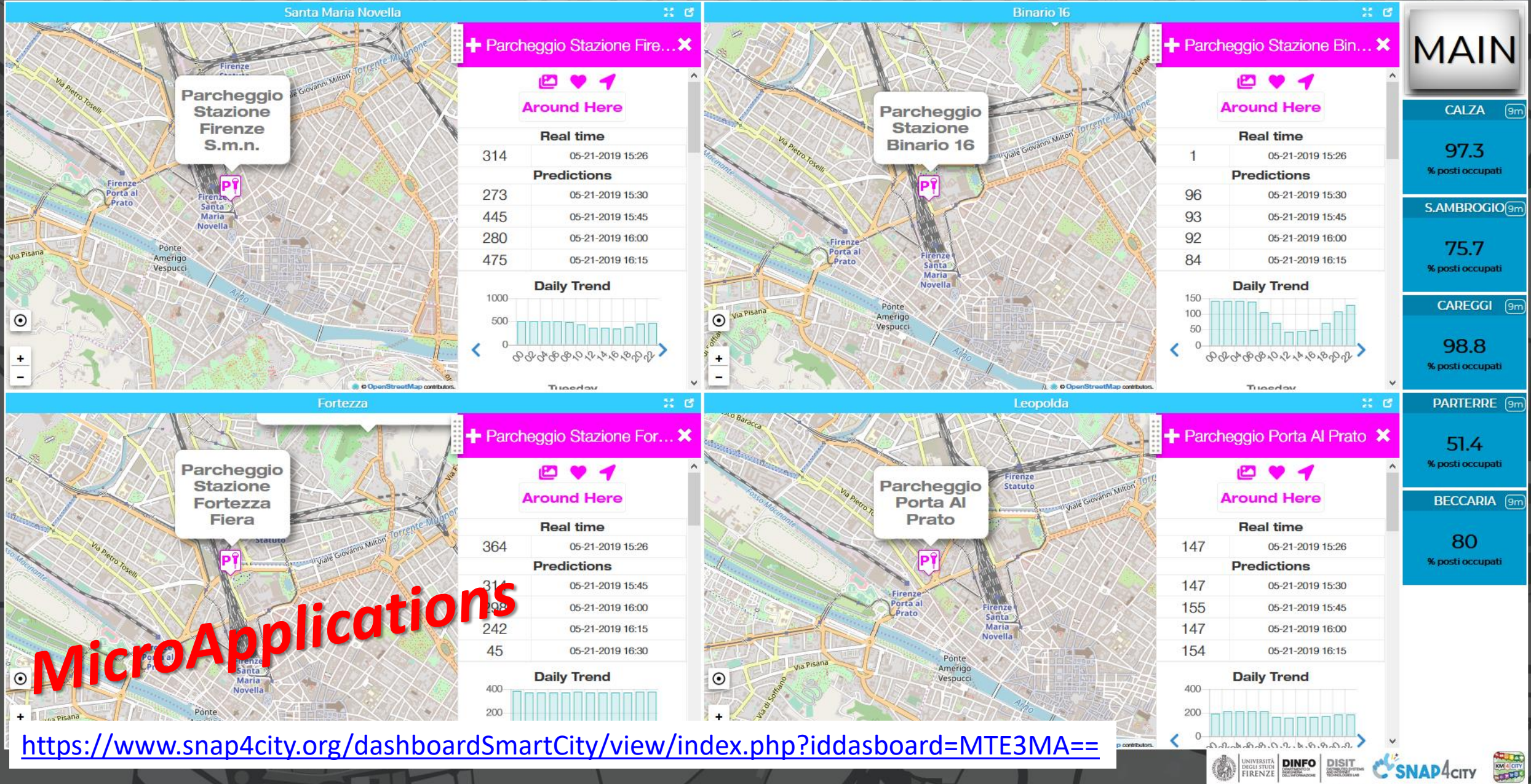






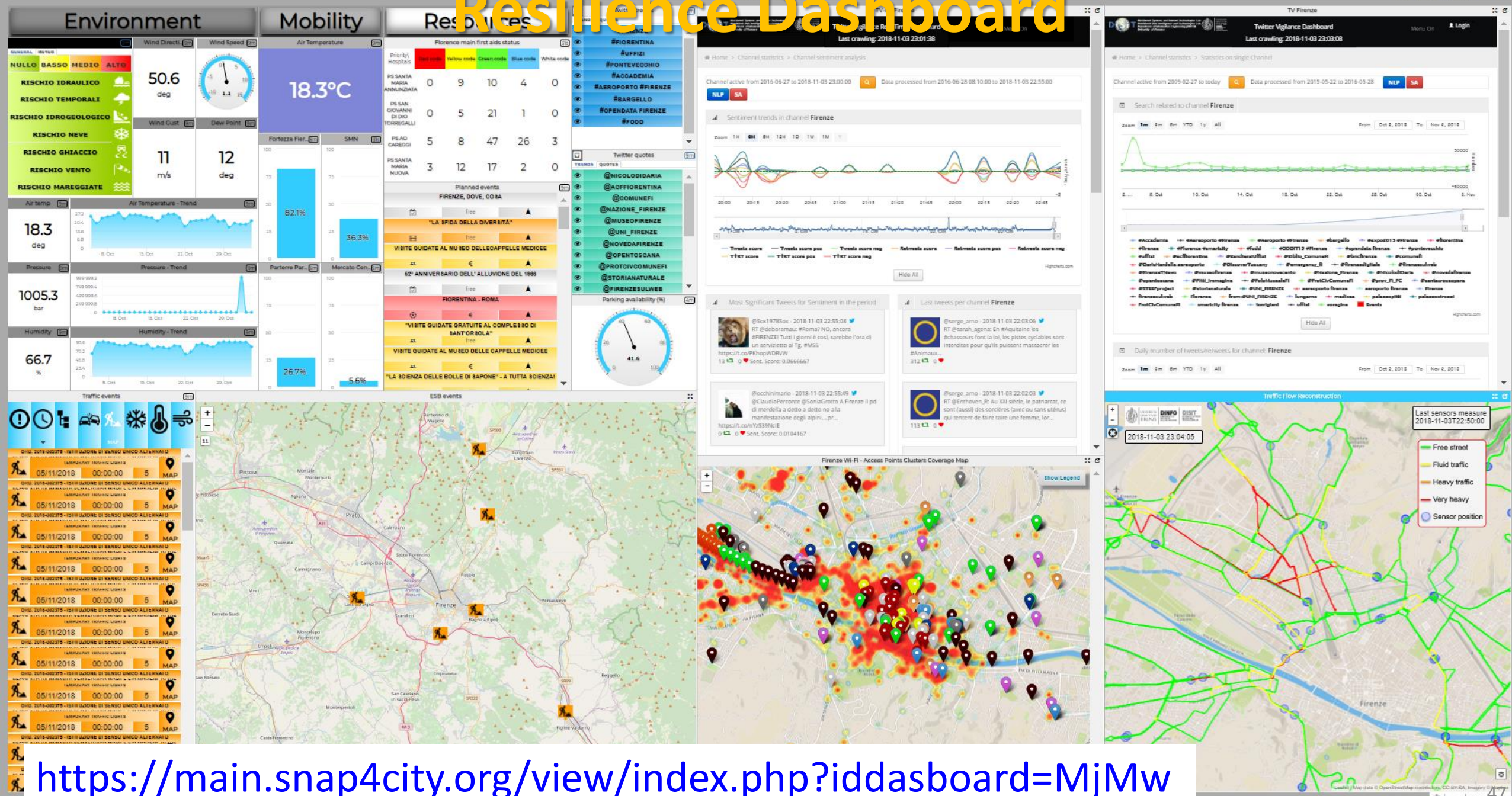
# Parking Monitoring Firenze

Tue 21 May 15:23:09





# Resilience Dashboard

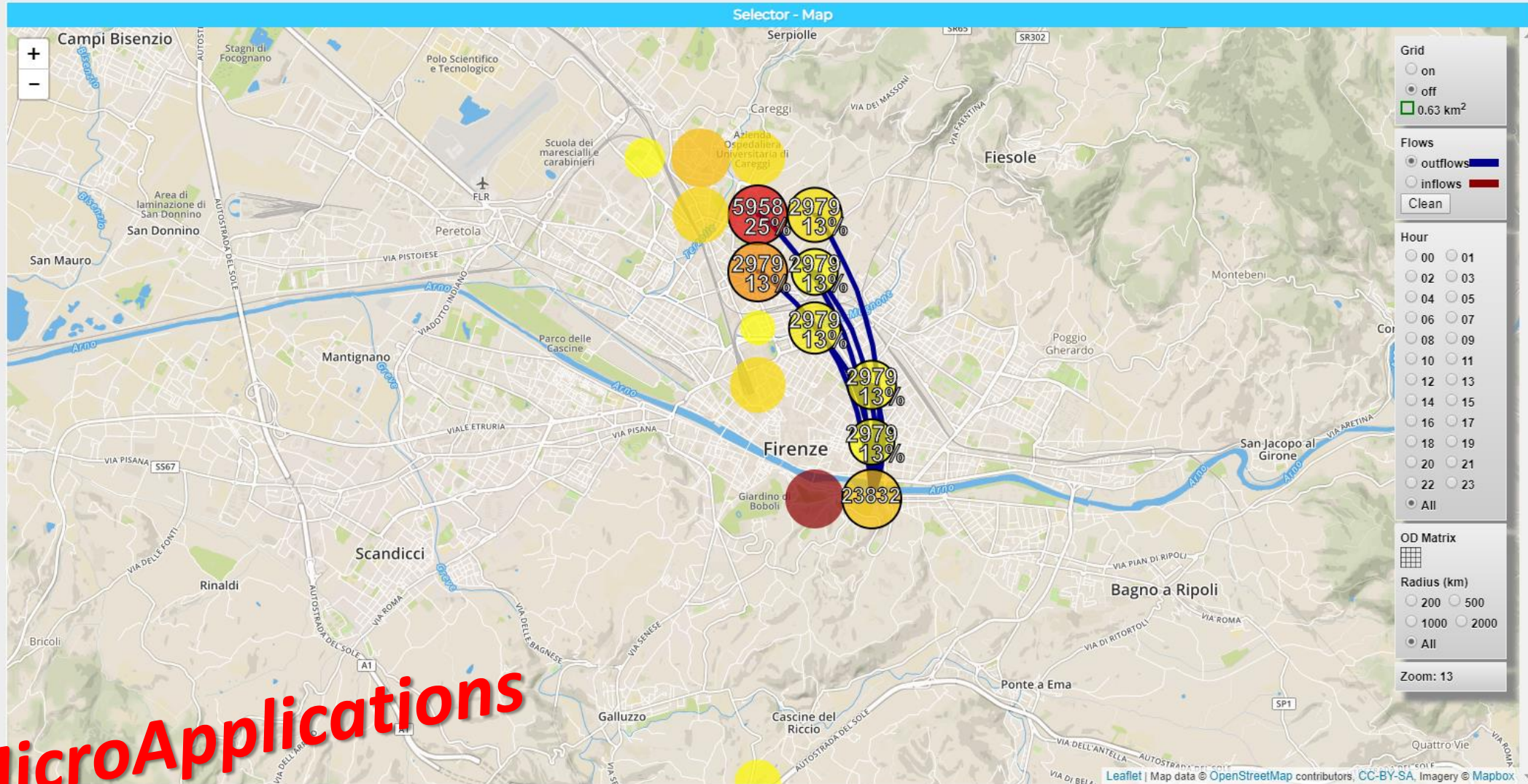


<https://main.snap4city.org/view/index.php?iddashboard=MjMw>



# Life in Toscana: Dashboard

Mon 24 Jun 09:19:20



- Line of Transport
- Public Transport
- Travel Plan
- Air Quality
- Weather
- Origin Dest. Matrix
- Typical Trajectories
- Cultural Activities
- Forum Discussion

MicroApplications



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTc3NA==>





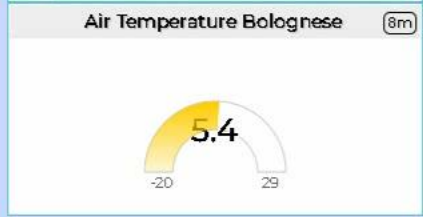
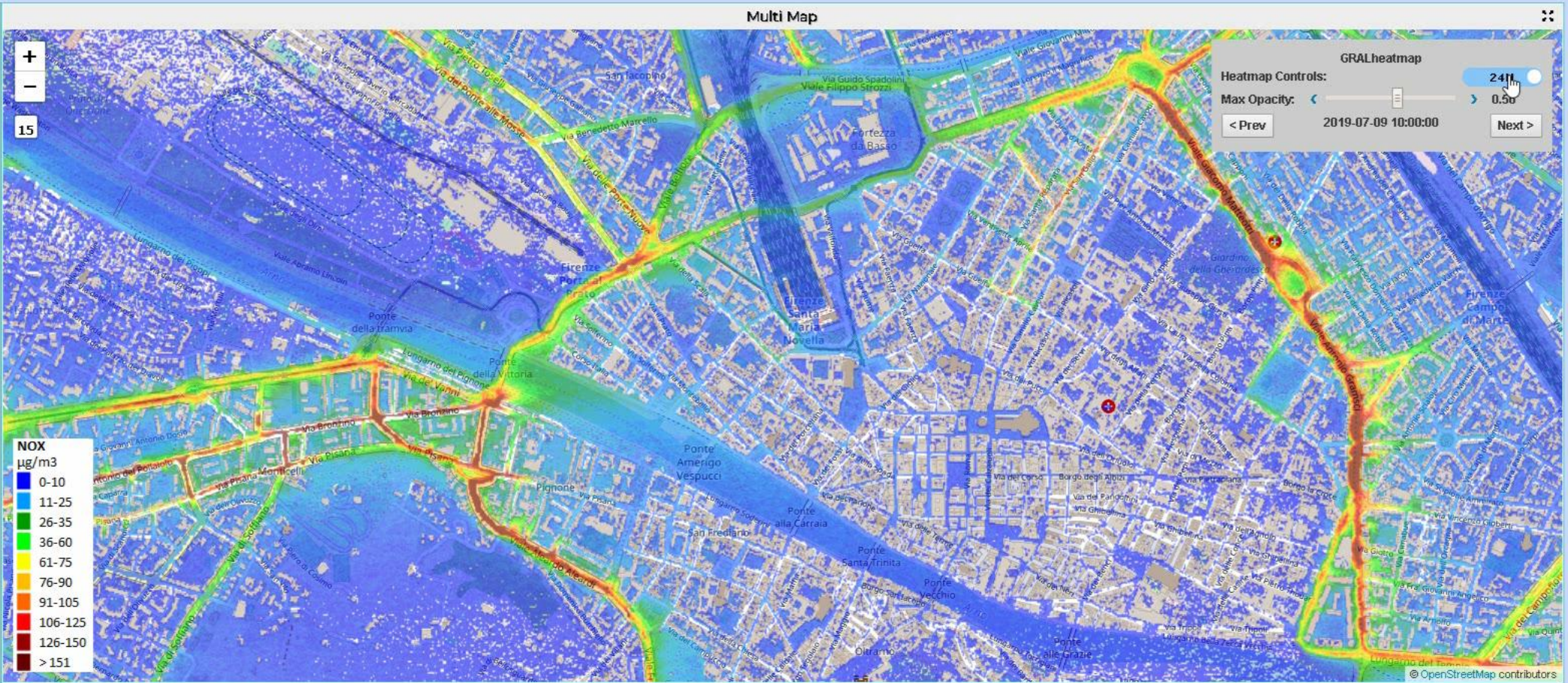
# Firenze - Trafair - AirQuality Heatmaps

This dashboard contains data derived from actual sensors and predictive values under validation



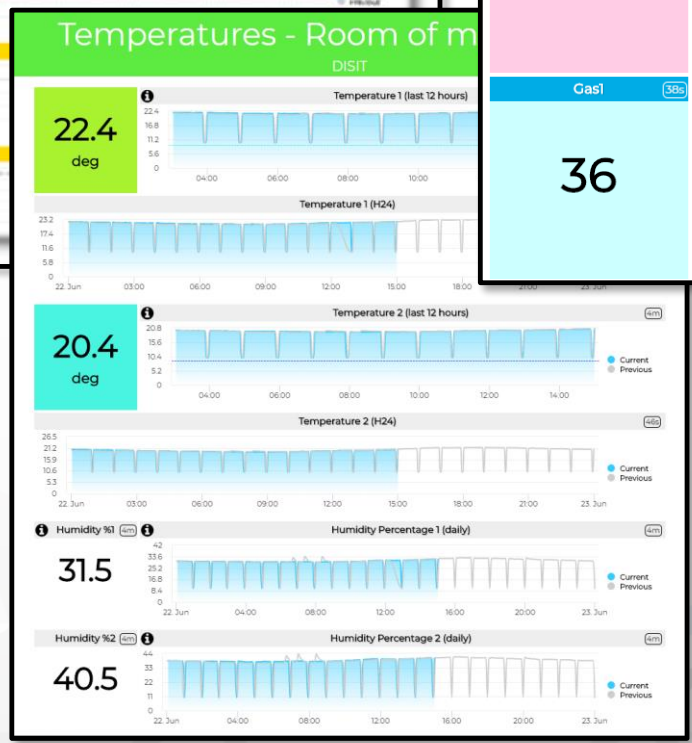
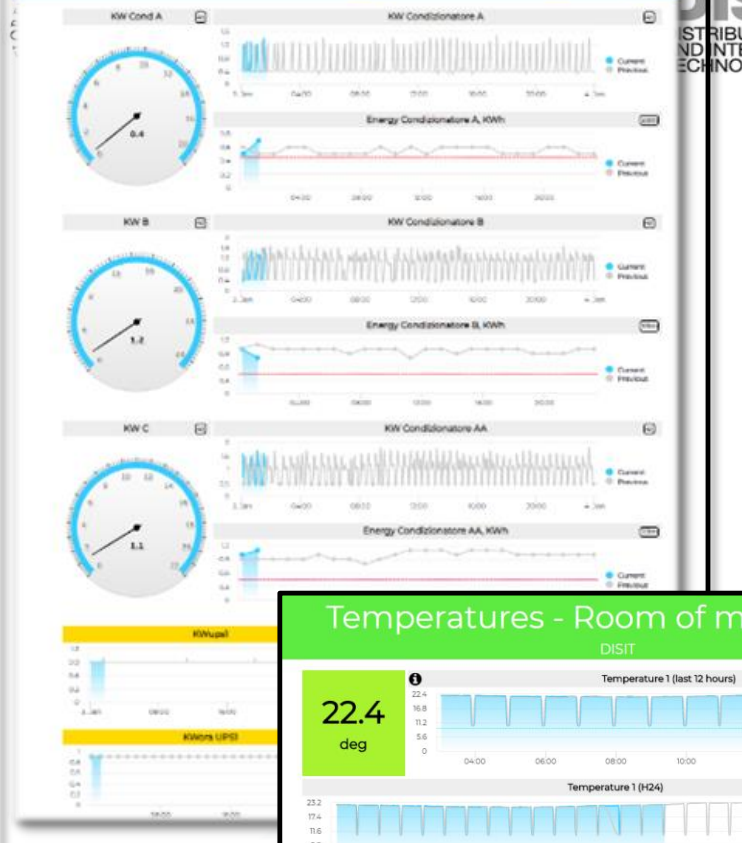
Tue 9 Jul 10:27:47

- Air Quality Sensors
- Weather Sensors
- PM10 Heatmap
- PM2.5 Heatmap
- CO Heatmap
- CO2 Heatmap
- O3 Heatmap
- NO2 Heatmap
- Europ. AQI Heatmap
- Air Humidity Heatmap
- Air Temp. Heatmap
- Wind Speed Heatmap
- Gral Pred. HM NOX (3m)
- Gral Pred. HM NOX (6m)
- Traffic Sensors
- Traffic Flow
- Cycling Paths
- Accident Heatmap
- Accident Heatmap 2
- Only HRes Anym. Gral

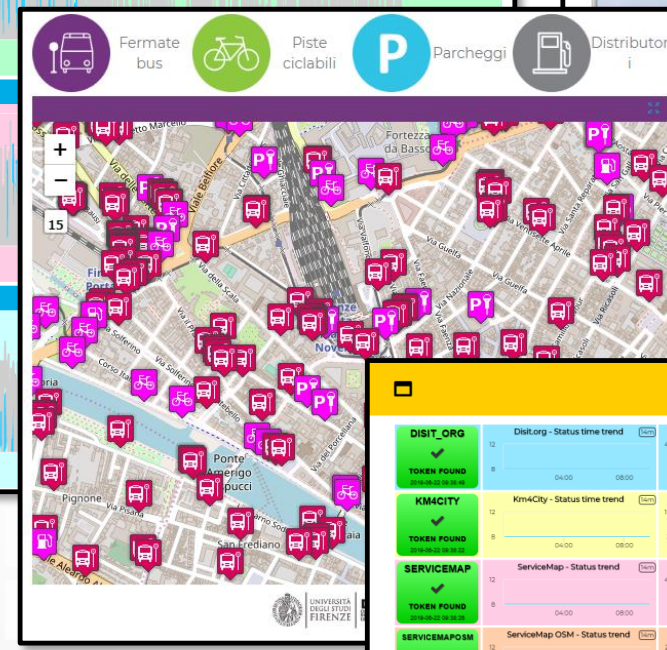
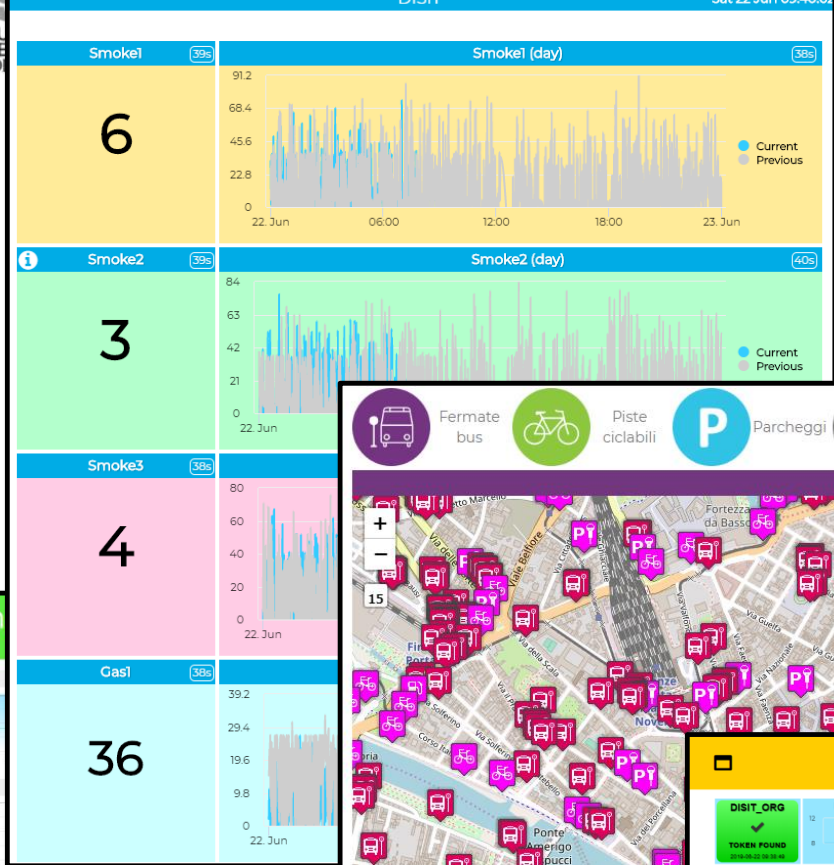




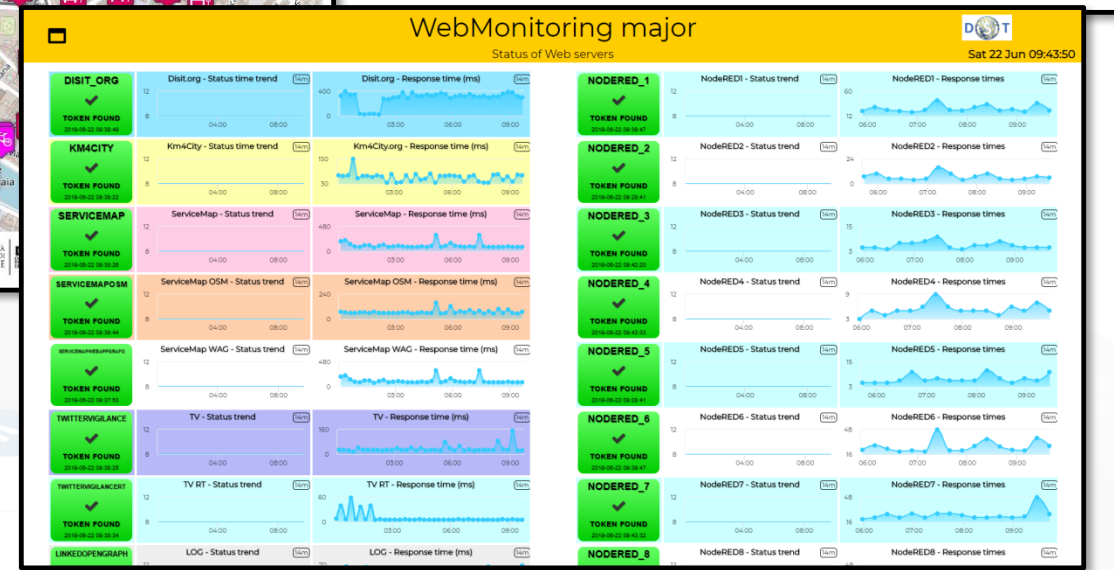
# Datacenter Energy Consumption



# DataCenter gas and smoke (mobile)



# Snap4City - Buttons with images

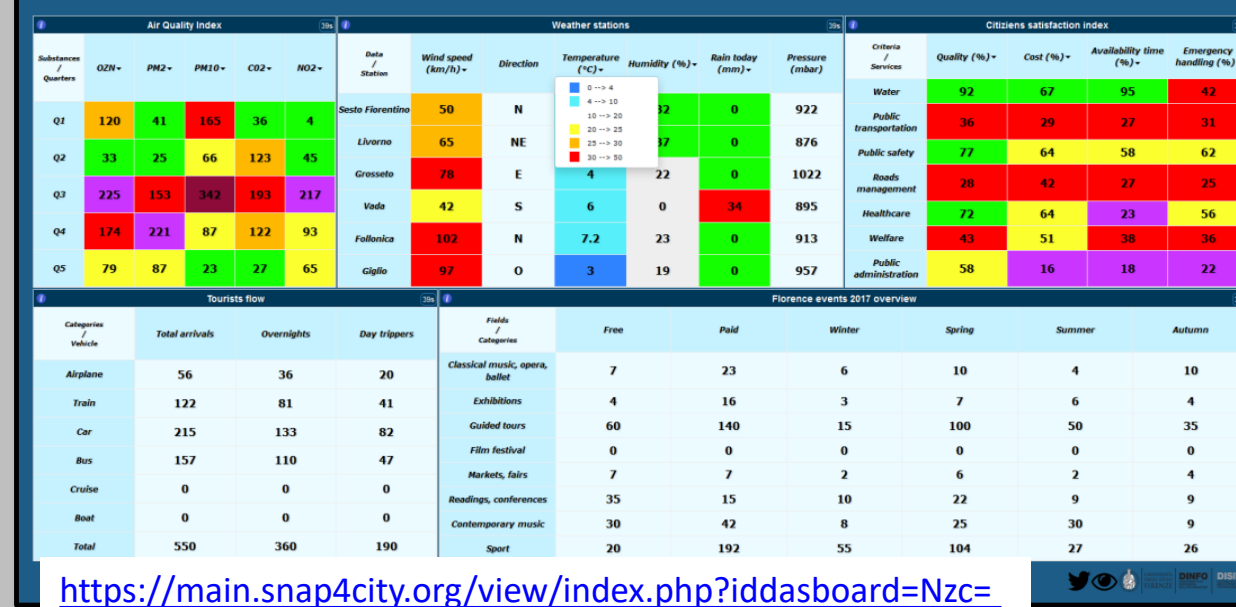




# Florence data overview

A table based overview over city main data

Wed 18 Jan @ 19:19:10

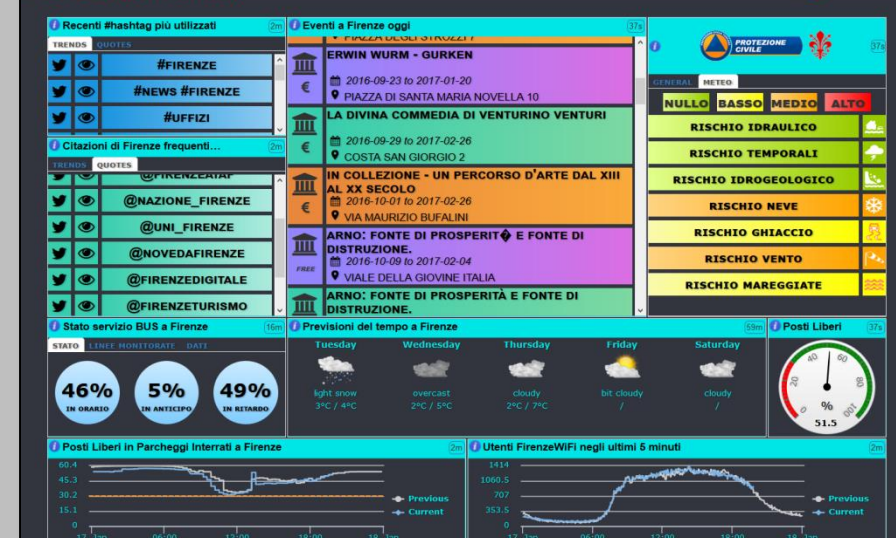


<https://main.snap4city.org/view/index.php?iddasboard=Nzc=>

# Servizi agli Utenti

Firenze (sperimentale)

Tue 17 Jan @ 19:52:49



<https://main.snap4city.org/view/index.php?iddasboard=NjQ=>

# Smart City Data Overview 2

Sperimentale

Thu 16 Mar @ 02:24:52



<https://main.snap4city.org/view/index.php?iddasboard=MTAw>

# Smart City Data Overview

Sperimentale

Thu 16 Mar @ 02:23:38

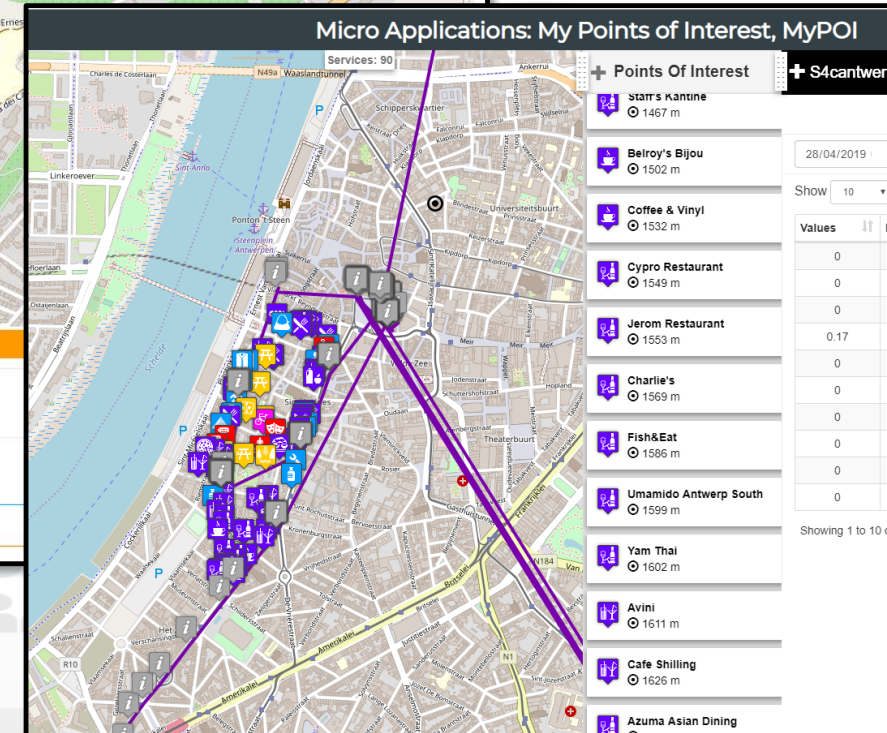
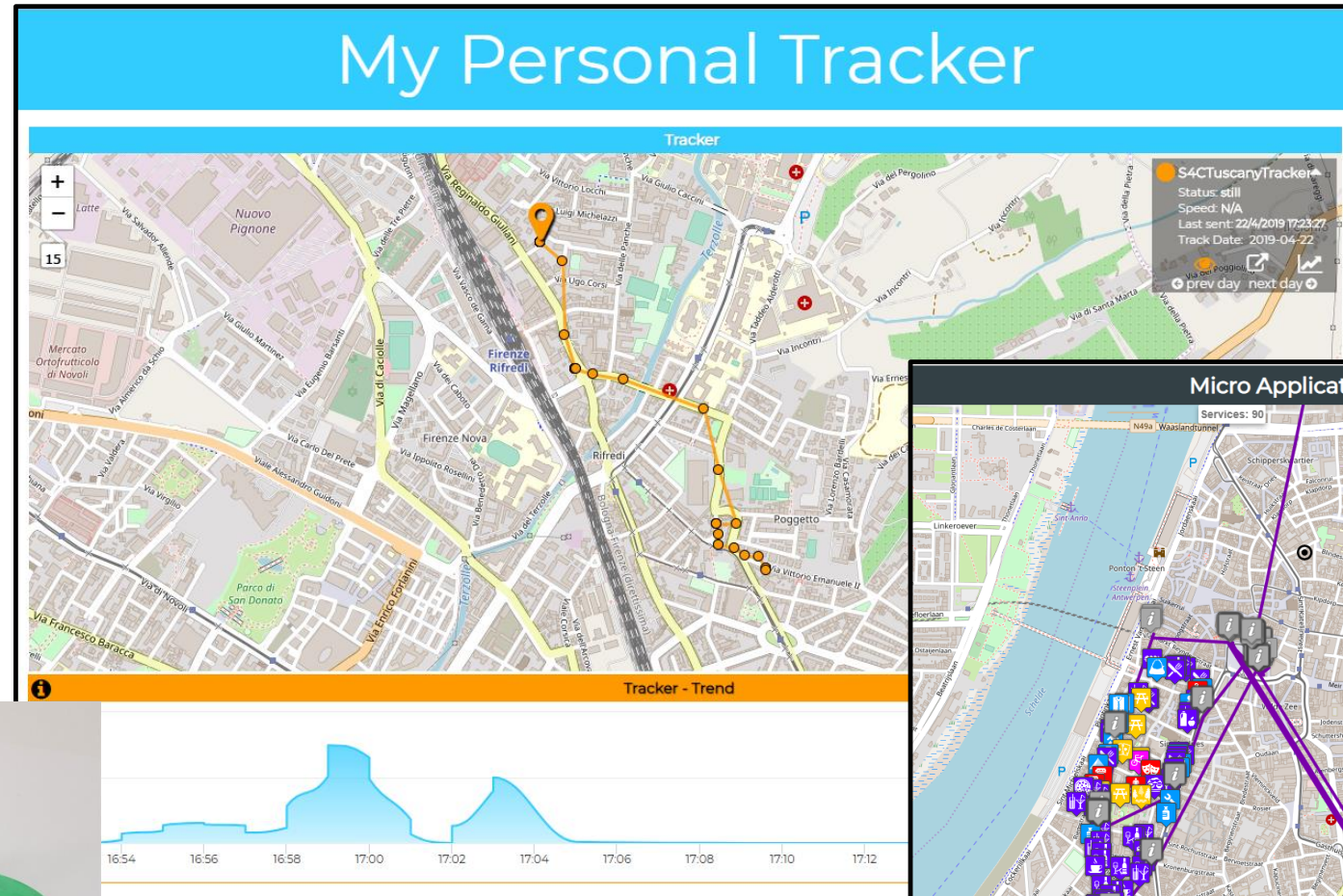
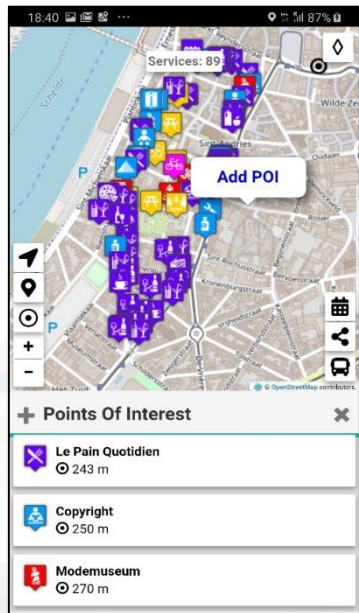


<https://main.snap4city.org/view/index.php?iddasboard=ODM=>



# Tracking of Devices and Mobiles

- Real Time Trajectories for
  - Mobile Phone
  - Moving IOT Devices
  - OBU, Vehicular Kits
  - Multiple tracks
  - Day by day
- Micro Application





# Real Time Tracking

## From mobile app:

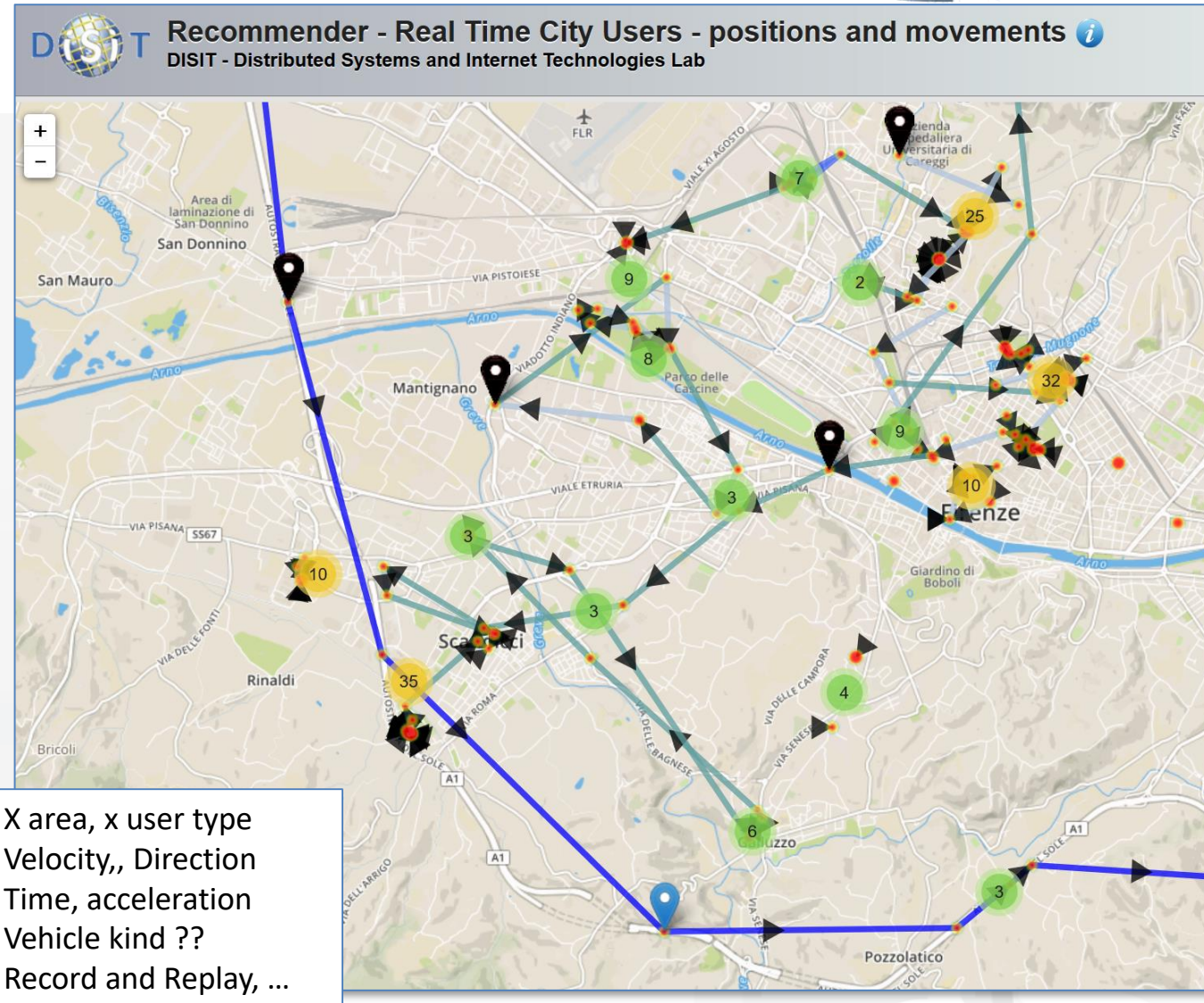
- Resolving GPS location: GPS, cells, wifi-network, ... mixt
- Noisy, different kind of devices, ...
- Smart algorithm on devices for location acquisition
- Anonymized data, terms of use on mobile

## Filtering:

- GPS Accuracy, kind of measure (GPS, mixt)
- Jump in time, space, velocity
- General noise (diff. devices)
- Knowledge of precision map

## Clustering:

- time, space, user kind, etc.





# *Dashboards Production*



ARC

INDEX



# Dashboard with intelligence App

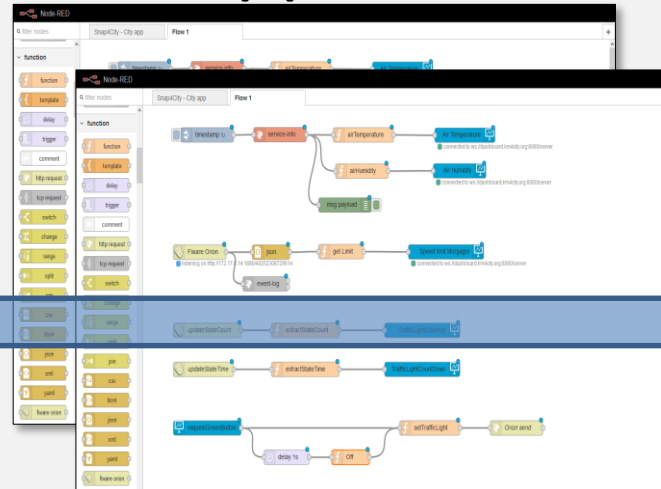
Dashboards with IOT Applications for enforcing data driven smart and intelligence into them

**Dashboard-IOT App**

IOT and City data World



IOT Applications



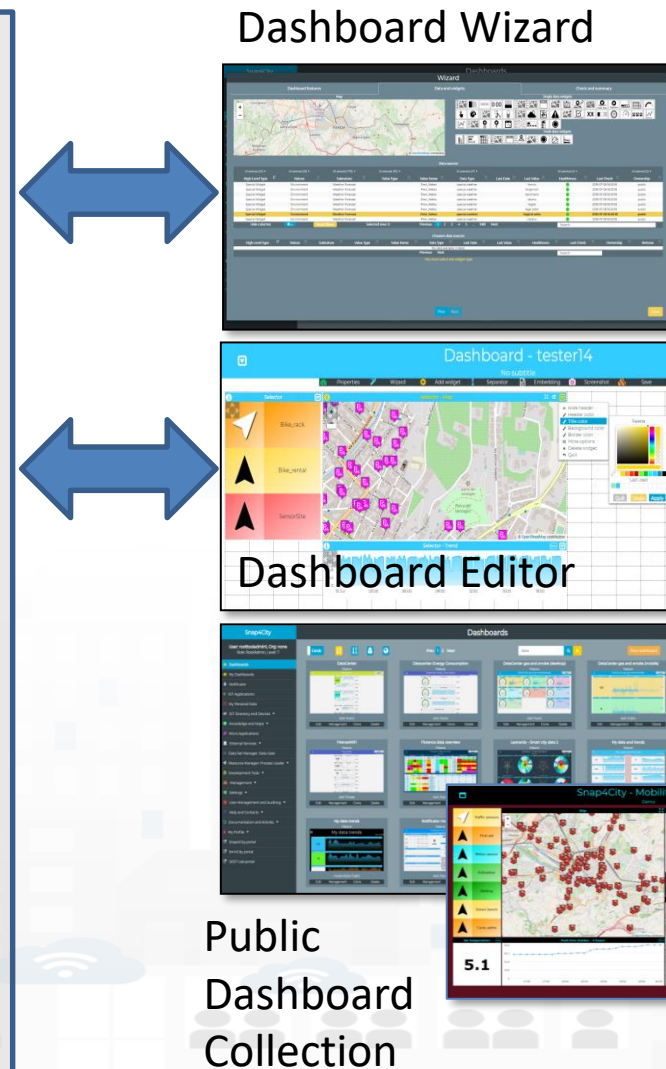
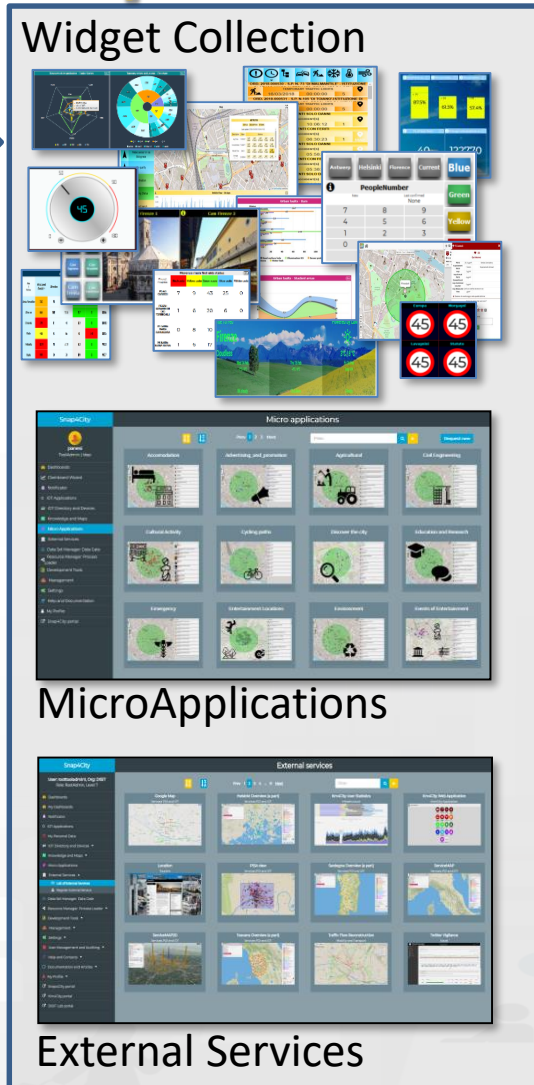
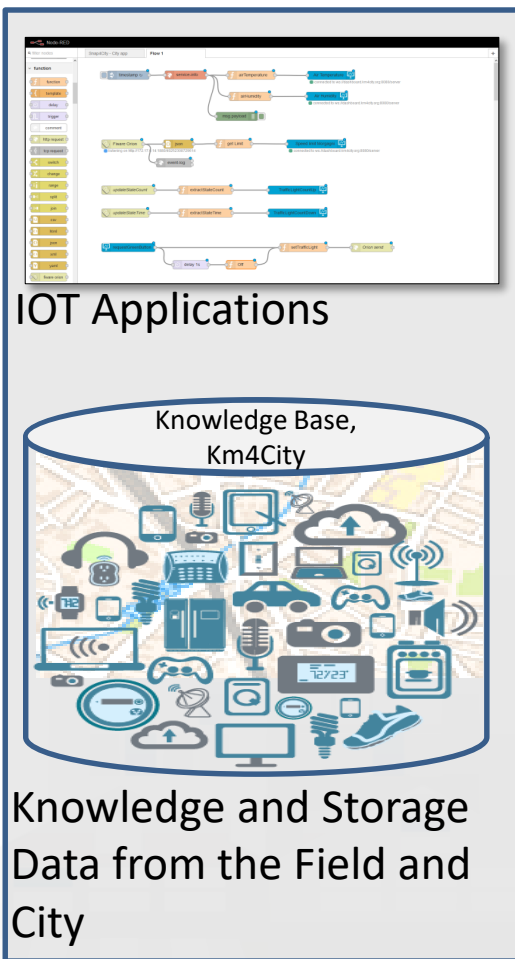
Dashboards



Applications



# Dashboard Development



Create, save, load,  
delegate, grant access



My Own Dash/App



# From Templates to Wizard and Dashboards

**Dashboard template**  
Click on a template to choose it, click on it again to unselect it

<b>Selector and POI</b> Preset widget choice	<b>Selector, POI, trend</b> Preset widget choice	<b>Data and trends</b> Preset widget choice	<b>Events vs. map</b> Manual widget choice
<b>MicroApp and services</b> Preset widget choice	<b>Fully custom</b> Manual widget choice	<b>IOT devices</b> Manual widget choice	<b>IOT applications</b> Manual widget choice
<b>My Private Data</b> Manual widget choice	<b>Empty Dashboard</b> Empty dashboard		

*You must choose one template*

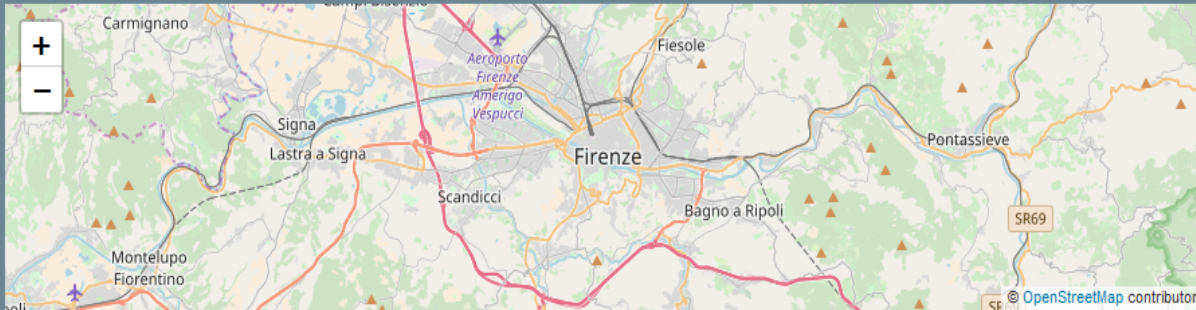
- to create a new Dashboard
- to add widgets and/or groups of them on any Dashboard



## Wizard

## Dashboard features

## Map



## Data and widgets

## Check and summary

## Single data widgets



## Multi data widgets



## Data sources

All selected (10) ▾	All selected (55) ▾	All selected (776) ▾	All selected (315) ▾	All selected (47) ▾	All selected (2) ▾				
High-Level Type	Nature	Subnature	Value Type	Value Name	Data Type	Last Date	Healthiness	Last Check	Ownership
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
Special Widget	Environment	Weather Forecast	Previ_Meteo	special weather	Vergemoli	2018-07-08 16:00:18	●	2018-07-08 16:00:18	public
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Special Widget									

- Select the area of your interest: panning and zooming

- Select the

- graphic aspect of your interest, or
- High Level Type of your interest, or
- Make a search if you have a precise idea or
- Act on filters: nature, subnature, type, name, value, date, health, owner, ...
- Combine them as you like

- Select the lines of your interest
- Then click on Next and get the Dashboard by wizard

Close




# Dashboard Wizard

The screenshot displays the Snap4City Wizard interface, which is divided into several sections:

- Dashboard features:** Includes a map of Florence, Italy, with various locations marked.
- Data and widgets:** Contains a grid of widget icons for selection, categorized into "Single data widgets" and "Multi data widgets".
- Check and summary:** A section for reviewing the dashboard configuration.
- Data sources:** A table listing available data sources, including "High-Level Type", "Nature", "Subnature", "Value Type", "Value Name", "Last Date", "Last Value", "Healthiness", "Last Check", and "Ownership".
- Widget Selection:** A section for choosing data sources, with a "Selector" panel showing options like "Traffic Sensors", "First Aid", "Smart waste", and "Meteo sensor in via".

Yellow arrows and a large red "Wizard" watermark are overlaid on the image, indicating the workflow for selecting widgets and data sources.


The Wizard help you in selecting only possible combination of data vs graphic representation




# Test api from Time

Thu 8 Mar 09:18:52


Selector




Traffic Sensors




First Aid




Smart waste




Meteo sensor in via Bolognese




Air quality




Pollination




Parking Status



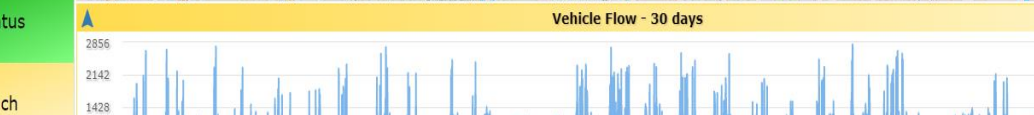
Smart bench



Bike sharing (Pisa)

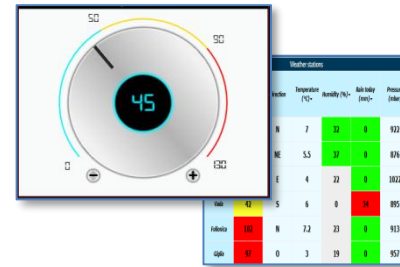


Vehicle Flow - 30 days





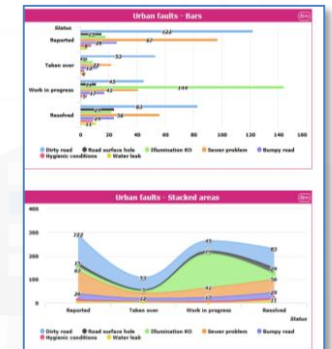
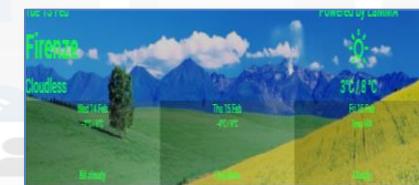
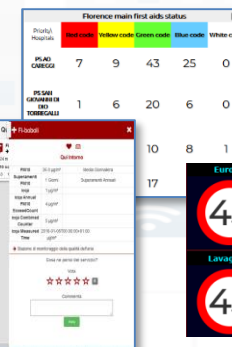
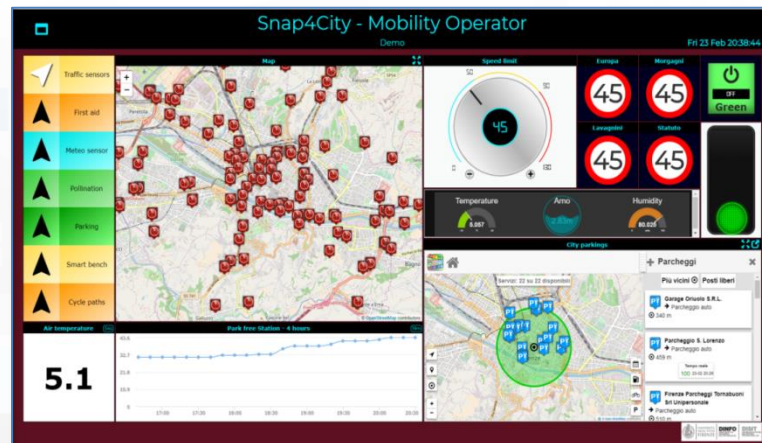
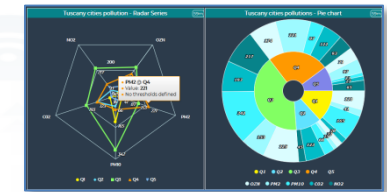
# Dashboard List and Editor



ORD. 2018.000510 - S.P. N. 73 DI MARMANTILE - ISTITUZIONE TEMPORARY TRAFFIC LIGHTS

ORD. 2018.000531 - S.P. N. 105 DI TORRINO - ISTITUZIONE DI TEMPORARY TRAFFIC LIGHTS

ACCIDENT(S)	INCIDENTI SOLO DANNI	INCIDENTI CON FERITI	ACCIDENT(S)	INCIDENTI SOLO DANNI	INCIDENTI CON FERITI
11/03/2018 10:06:12	1		11/03/2018 06:30:23	1	
11/03/2018 05:58:48	1		11/03/2018 05:38:41	1	





# edit mode

Wizard

Dashboard - tester14

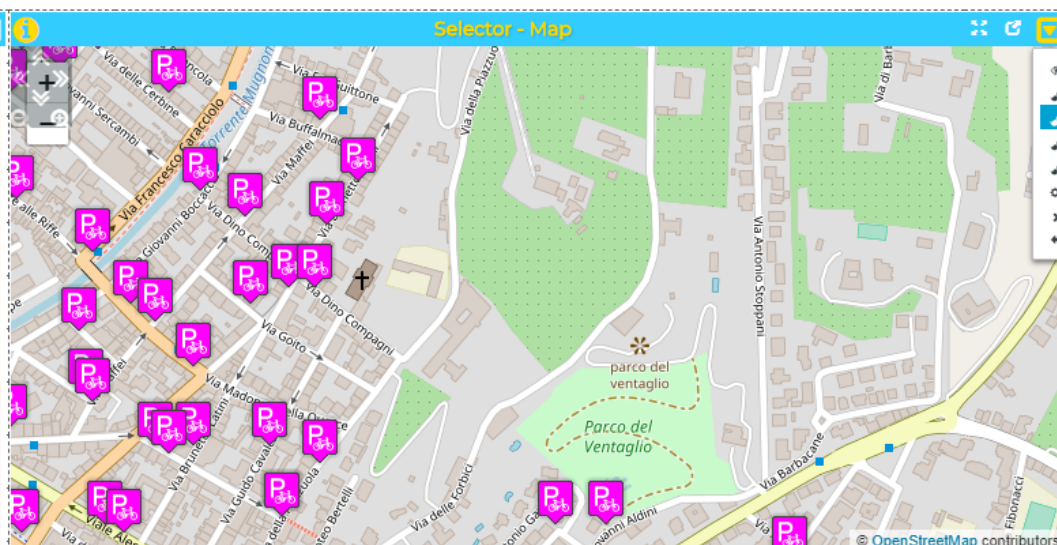
No subtitle

Fri 13 Jul 19:57:32

Properties Wizard Add widget Separator Embedding Screenshot Save Preview

Selector

- Bike\_rack
- Bike\_rental
- SensorSite

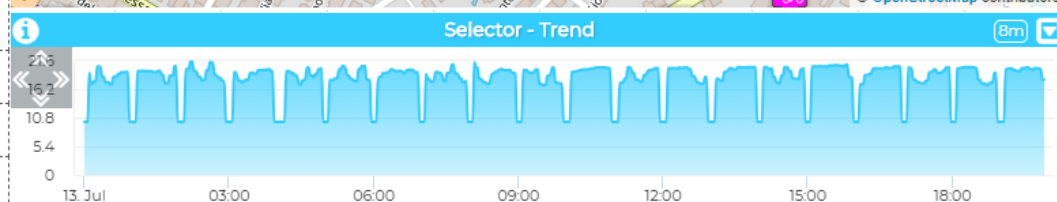


- Hide header
- Header color
- Title color
- Background color
- Border color
- More options
- Delete widget
- Quit

Palette

Quit Undo Apply

CONTEXTUAL  
MENU to  
edit features



Use Wizard to add more widgets



TOP

# Data Type Management GDPR Compliant

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT/IOE DEVICES  
AND NETWORKS

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
FOR DEVELOPERS  
AND INNOVATORS

DATA ANALYTICS,  
BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
PREDICTIVE

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

ARC

INDEX



# GDPR: General Data Protection Regulation

**Users may decide to:**

- provide access to who, for do what, until when consented
- accept terms of use by **signed** consent **for** data management **service**

- Correctness
- Transparency
- Security
- Integrity
- Privacy
- Auditing
- ...

**From each service, the user is capable to:**

- **See** what we collect in terms of Data Type: traces, logs, paths, profiles, accesses, IOT devices, sensors, maps, etc.
- **Download, delete, inspect** Data
- **Auditing** and **Revoke** access or **grant** access right to each **single Data**
- **Delete all Data** in single shot or singularly (**forget all about me**)



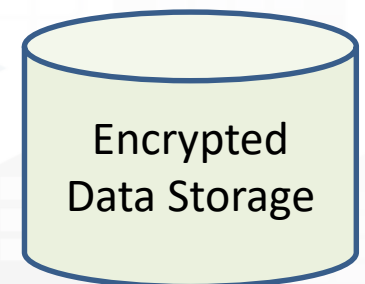
# GDPR: General Data Protection Regulation

If personal data are **published by the owner**:

- the data are **released anonymously**,  
→ also in this case they can be **revoked at any time**:

Snap4City is also compliant to GDPR **Technical Constraints** as it:

- **Performs Secure connections** in any private data exchange
- **Encrypts** data store for all private data
- **Decouples** data and personal IDs
- **Audits** private data usage





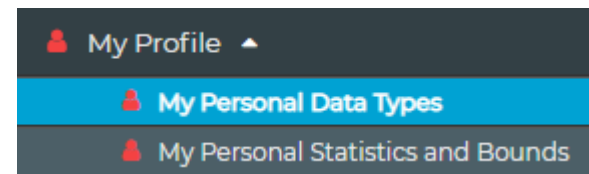
# GDPR Compliant

## My Personal Data Types

View Edit Track Access control Convert

This page allows you to access at your Data Types, which are your personal data that we c  
most cases, a specific tool and view is provided to manage them.

- My profile data and Blogs
  - to manage your user profile data (name, email, ): view, edit, delete
- My Personal Statistics and Bounds: daily or Monthly
  - to access at your statistics about the data access and volume of resources use that may depend on the Organization at which one belong and on the role in
- My Personal Data, My KPI and My POI
  - to manage your personal MyKPI, MyPOI and trajectories, if any: view, edit, dele
- My Personal Engagement
  - to manage your personal engagements received on the Mobile Apps, auditing
- My IOT Devices
  - to manage your IOT Devices in which it is possible to: edit, delete, make public
- My IOT Applications
  - to manage your IOT Applications in which it is possible to: delete, restart, char
- My Dashboards
  - to manage your Dashboards in which it is possible to: edit, delete, change owr
- My IOT sensor data service URI (for programmers)
  - to manage the Delegations to access at the ServiceURI of the knowledge base
- My IOT sensor data service GraphID (for programmers)
  - to manage the Delegations to access at the a Graph (data set) of the knowled
- My personal data by IOT App (partially deprecated)
  - to manage your MyPersonal Data, if any: view, edit, delete, delegation in acces
- My Annotation data
  - to manage the Delegation to access at the Annotations: delegation in access,
- Auditing Access to My Data
  - to audit the accesses to MyData



## Manage Profile and MyPersonalData

### For each Data Type:

- Start as private → making them public (anonymous) and revoke
- The Owner is the only one that can: (1) modify values; (2) change the ownership
- Define/revoke Delegation to Access
- Delete/forget per Data Type and “me all”!
- Auditing



## Details for Main Data Kinds

- **My Personal Data, My KPI and My POI**
  - to manage your personal MyKPI, MyPOI and trajectories, if any: view, edit, delete, delegation in access, revoke delegation, make public, change ownership
- **My Personal Engagement**
  - to manage your personal engagements received on the Mobile Apps, auditing, if any: view, delete
- **My IOT Devices**
  - to manage your IOT Devices in which it is possible to: edit, delete, make public, delegate in access, revoke delegation, change ownership
- **My IOT Applications**
  - to manage your IOT Applications in which it is possible to: delete, restart, change ownership.
- **My Dashboards**
  - to manage your Dashboards in which it is possible to: edit, delete, change ownership, delegate in access, revoke delegation, see list of delegations, make public.



TOP

# DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

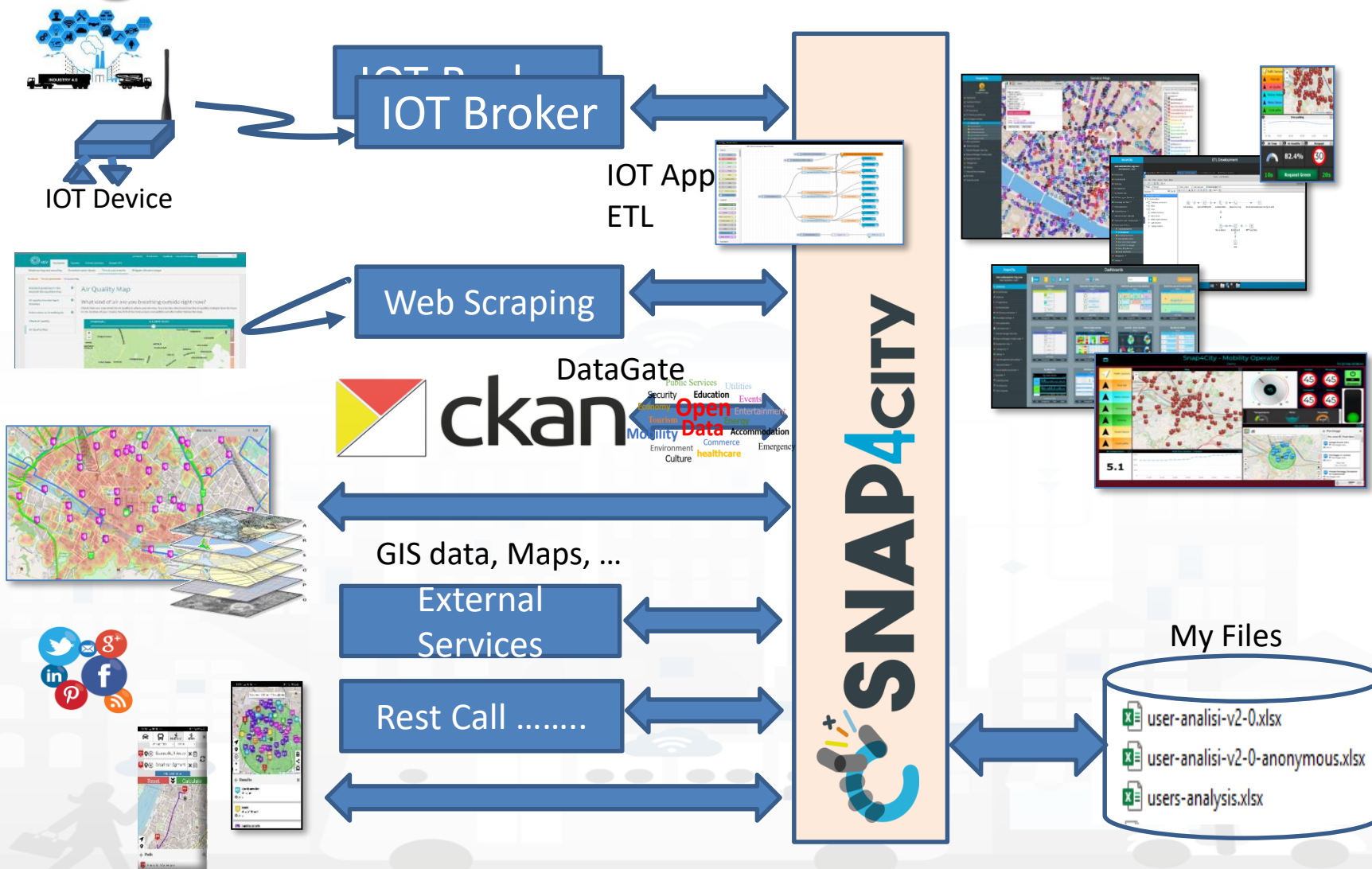
ARC

INDEX

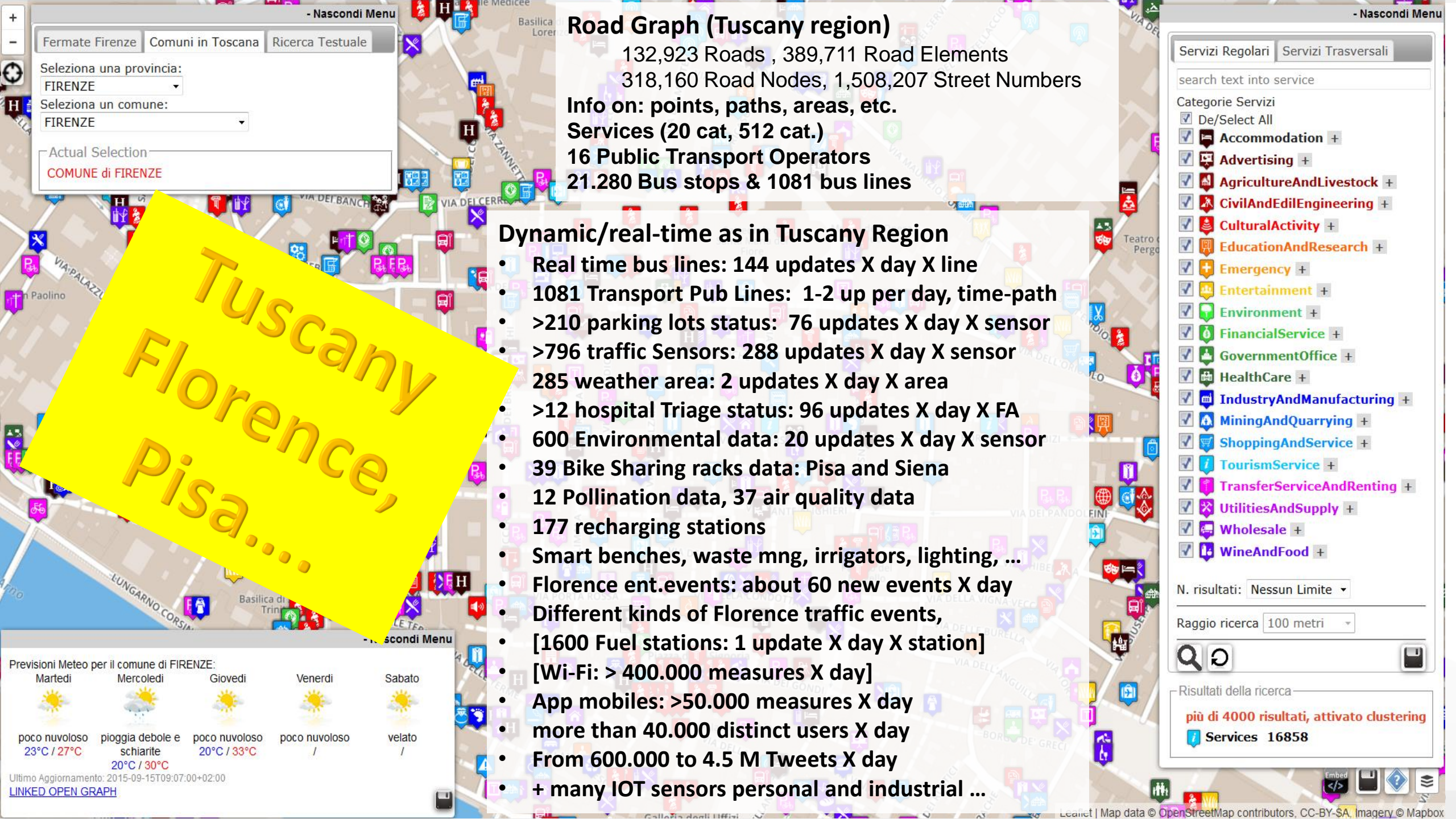


# Data Gathering/ingestion

- **Open Data:**
  - Data gate, federation of Open Data Portals
  - ETL processes (PULL)
  - IOT Application processes
- **IOT Networks:**
  - IOT Application processes, data driven or PULL
  - IOT Brokers (Push) → IOT Shadow
- **Web Pages:**
  - Web scraping, crawling processes
- **Social media: Twitter, Facebook,...**
  - Twitter Vigilance, IOT Application
- **Mobile Apps**
  - Smart City API
- **Files upload: CSV, Excel, etc.**
  - IOT Application
- **Data base accesses**
  - GIS: WFS, WMS
  - ETL, IOT Application







- Nascondi Menu

Fermate Firenze Comuni in Toscana Ricerca Testuale

Seleziona una provincia:

FIRENZE

Seleziona un comune:

FIRENZE

Actual Selection

COMUNE di FIRENZE

## Road Graph (Tuscany region)

132,923 Roads , 389,711 Road Elements

318,160 Road Nodes, 1,508,207 Street Numbers

Info on: points, paths, areas, etc.

Services (20 cat, 512 cat.)

16 Public Transport Operators

21.280 Bus stops & 1081 bus lines

## Dynamic/real-time as in Tuscany Region

- Real time bus lines: 144 updates X day X line
- 1081 Transport Pub Lines: 1-2 up per day, time-path
- >210 parking lots status: 76 updates X day X sensor
- >796 traffic Sensors: 288 updates X day X sensor
- 285 weather area: 2 updates X day X area
- >12 hospital Triage status: 96 updates X day X FA
- 600 Environmental data: 20 updates X day X sensor
- 39 Bike Sharing racks data: Pisa and Siena
- 12 Pollination data, 37 air quality data
- 177 recharging stations
- Smart benches, waste mng, irrigators, lighting, ...
- Florence ent.events: about 60 new events X day
- Different kinds of Florence traffic events,
- [1600 Fuel stations: 1 update X day X station]
- [Wi-Fi: > 400.000 measures X day]
- App mobiles: >50.000 measures X day
- more than 40.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day
- + many IOT sensors personal and industrial ...

- Nascondi Menu

Servizi Regolari Servizi Trasversali

search text into service

Categorie Servizi

- ☒ De/Select All
- ☒ Accommodation +
- ☒ Advertising +
- ☒ AgricultureAndLivestock +
- ☒ CivilAndEdilEngineering +
- ☒ CulturalActivity +
- ☒ EducationAndResearch +
- ☒ Emergency +
- ☒ Entertainment +
- ☒ Environment +
- ☒ FinancialService +
- ☒ GovernmentOffice +
- ☒ HealthCare +
- ☒ IndustryAndManufacturing +
- ☒ MiningAndQuarrying +
- ☒ ShoppingAndService +
- ☒ TourismService +
- ☒ TransferServiceAndRenting +
- ☒ UtilitiesAndSupply +
- ☒ Wholesale +
- ☒ WineAndFood +

N. risultati: Nessun Limite

Raggio ricerca 100 metri



Risultati della ricerca

più di 4000 risultati, attivato clustering

Services 16858

Embed

?

?

?

?



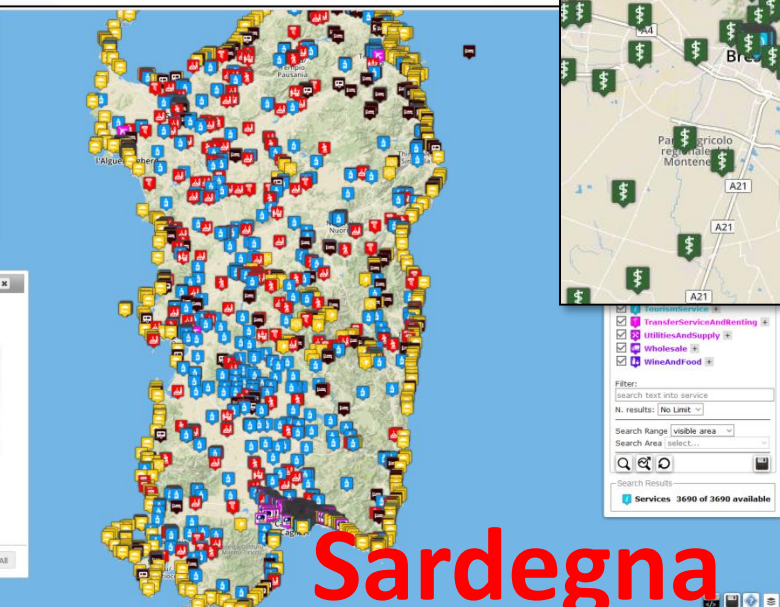
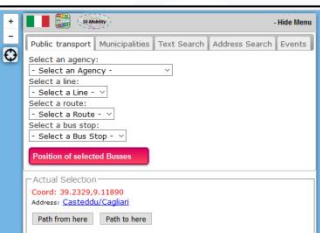
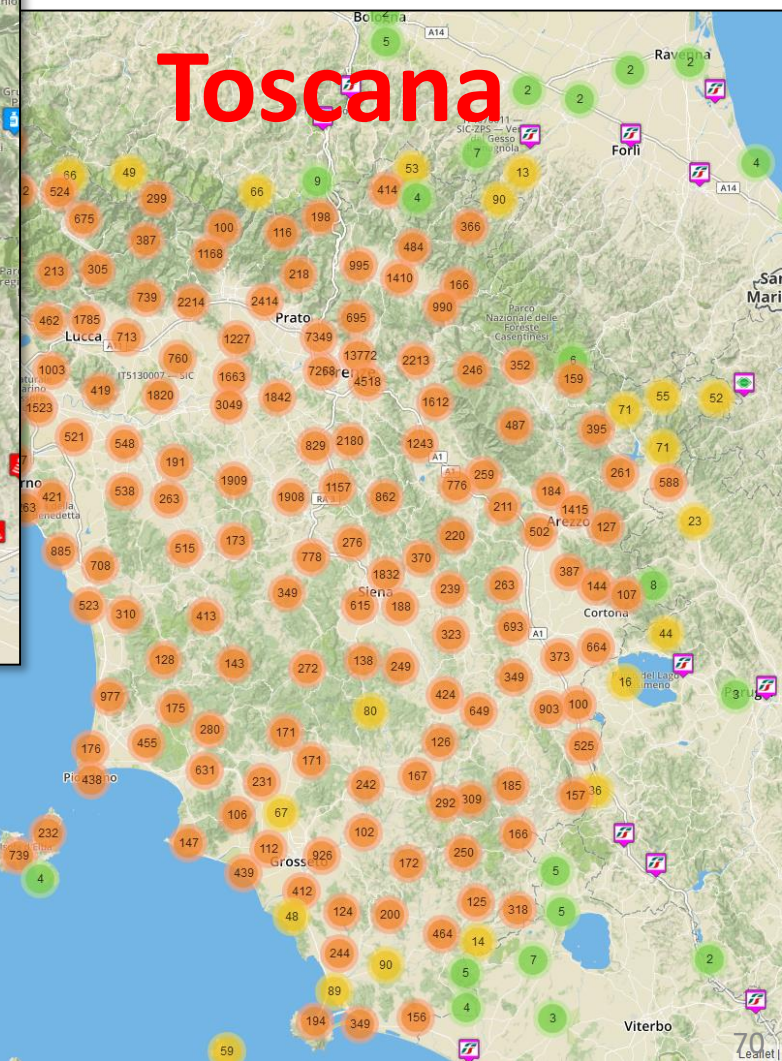
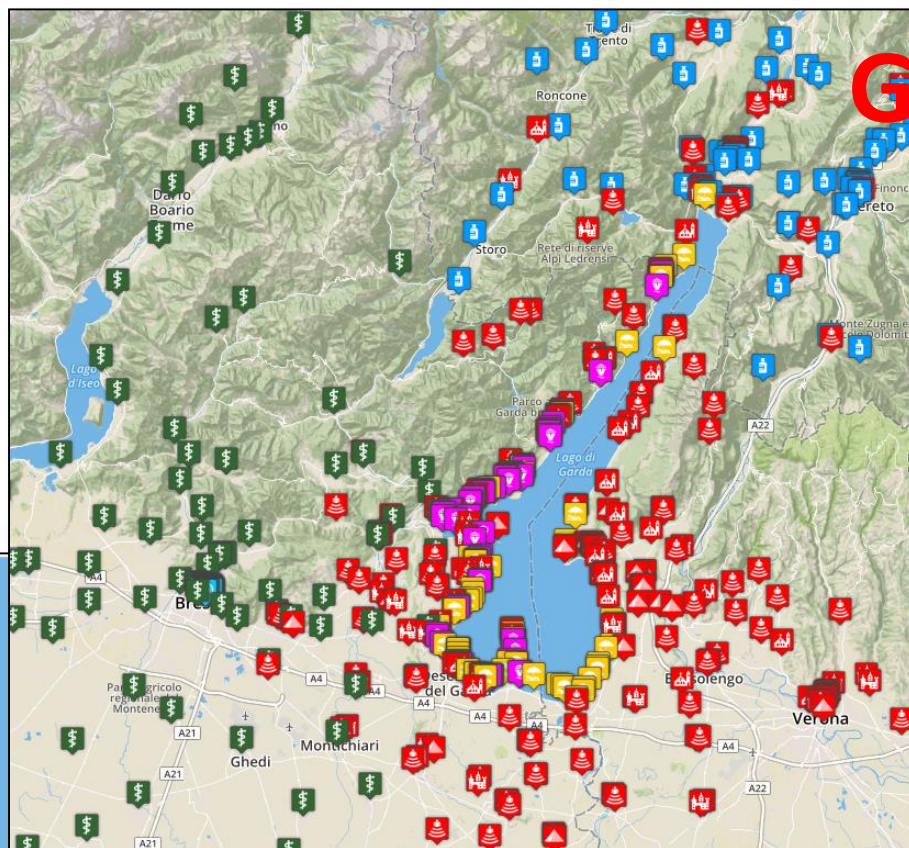
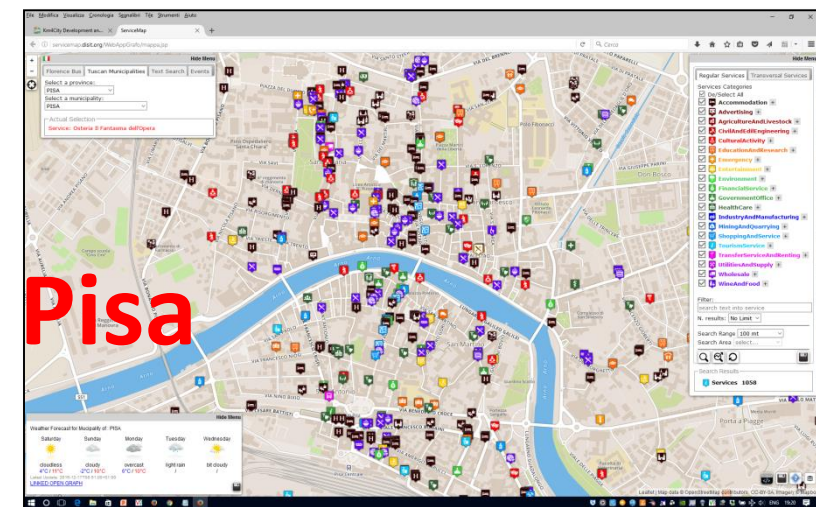
# Km4City in ...



Garda Lake

Toscana

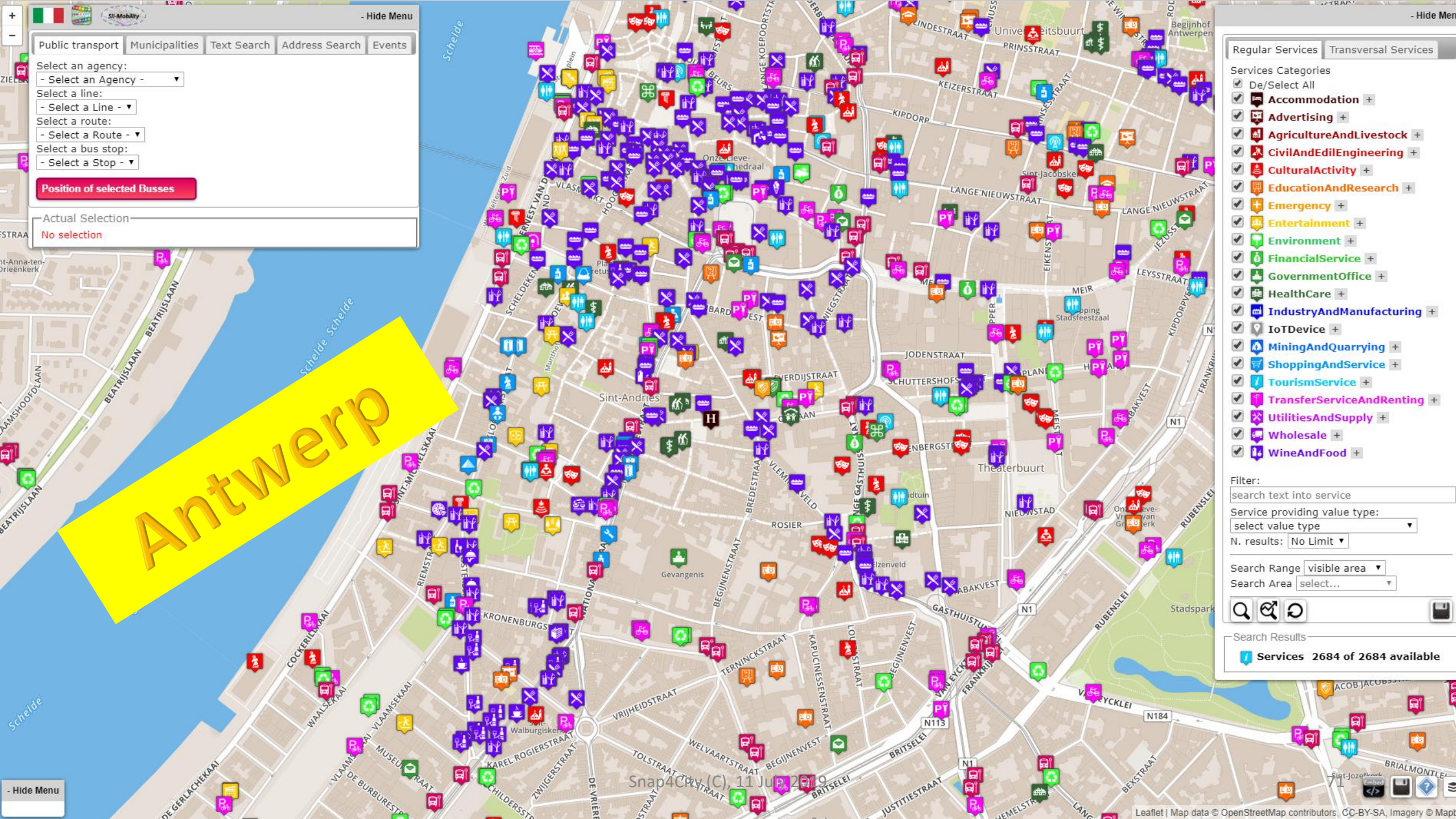
Pisa



Sardegna

Search all services in the area





Public transport Municipalities Text Search Address Search Events

Select an agency:

- Select an Agency -

Select a line:

- Select a Line -

Select a route:

- Select a Route -

Select a bus stop:

- Select a Stop -

Position of selected Busses

Actual Selection

No selection

Regular Services Transversal Services

Services Categories

☒ De/Select All

☒ Accommodation +

☒ Advertising +

☒ AgricultureAndLivestock +

☒ CivilAndEdilEngineering +

☒ CulturalActivity +

☒ EducationAndResearch +

☒ Emergency +

☒ Entertainment +

☒ Environment +

☒ FinancialService +

☒ GovernmentOffice +

☒ HealthCare +

☒ IndustryAndManufacturing +

☒ IoTDevice +

☒ MiningAndQuarrying +

☒ ShoppingAndService +

☒ TourismService +

☒ TransferServiceAndRenting +

☒ UtilitiesAndSupply +

☒ Wholesale +

☒ WineAndFood +

Filter:

search text into service

Service providing value type:

select value type

N. results: No Limit

Search Range visible area

Search Area select...

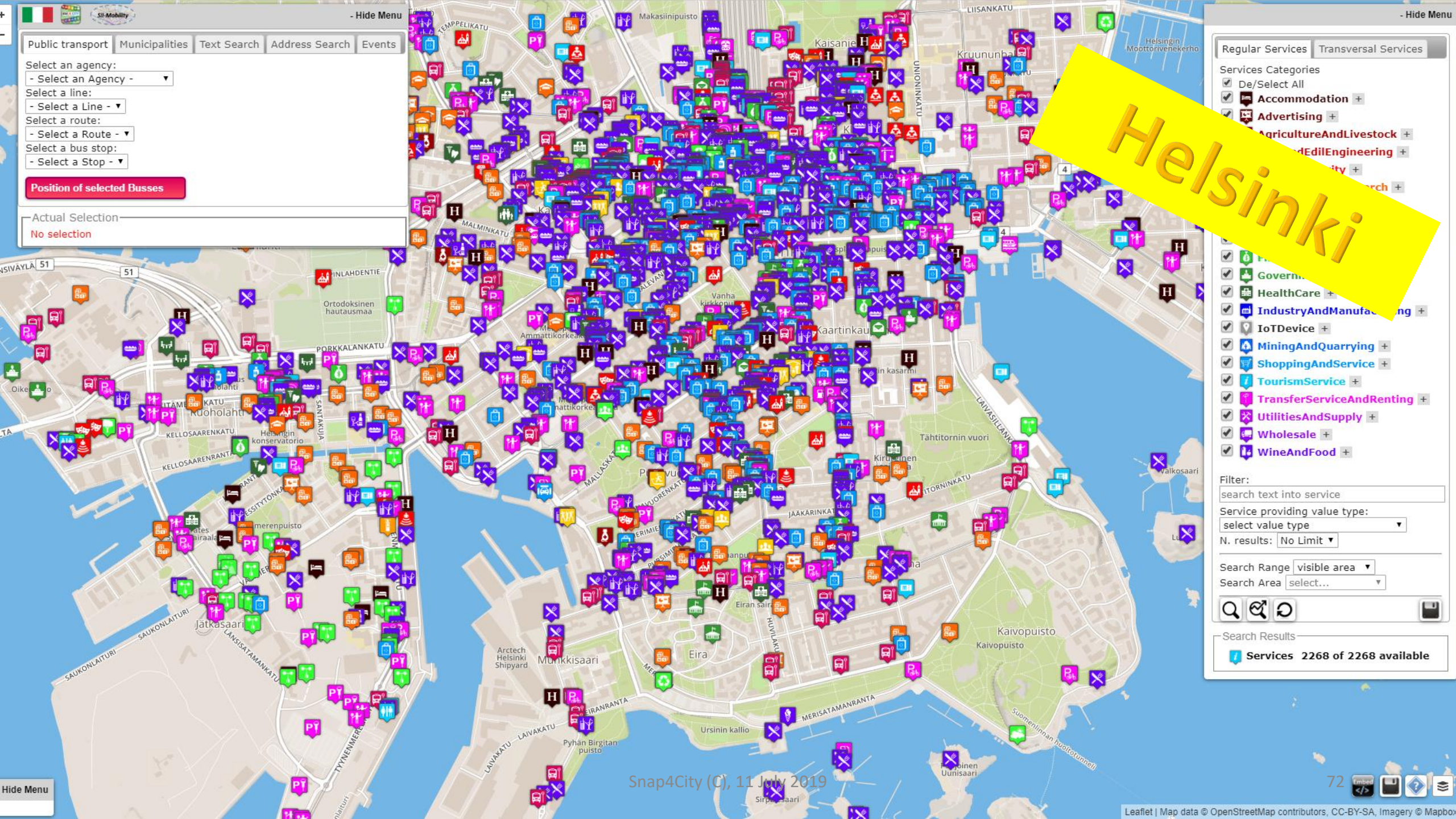
Search Results

Services 2684 of 2684 available

Snap4City (C) 11 Jun 2019

Leaflet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © Mapbox





Public transport Municipalities Text Search Address Search Events

Select an agency:  
- Select an Agency -  
Select a line:  
- Select a Line -  
Select a route:  
- Select a Route -  
Select a bus stop:  
- Select a Stop -

Position of selected Busses

Actual Selection  
No selection

Regular Services Transversal Services

Services Categories

- ☒ De/Select All
- ☒ Accommodation +
- ☒ Advertising +
- ☒ AgricultureAndLivestock +
- ☒ ArchitectureAndEngineering +
- ☒ ArtsAndCulture +
- ☒ Business +
- ☒ Education +
- ☒ Entertainment +
- ☒ Environment +
- ☒ FoodAndBeverage +
- ☒ Government +
- ☒ HealthCare +
- ☒ IndustryAndManufacturing +
- ☒ IoTDevice +
- ☒ MiningAndQuarrying +
- ☒ ShoppingAndService +
- ☒ TourismService +
- ☒ TransferServiceAndRenting +
- ☒ UtilitiesAndSupply +
- ☒ Wholesale +
- ☒ WineAndFood +

Filter:  
search text into service  
Service providing value type:  
select value type  
N. results: No Limit

Search Range visible area  
Search Area select...

Search Results

Services 2268 of 2268 available



# Data vs Smart Services enabling on Snap4City

- **Public Transportation and mobility activated services in some where with Snap4City**
  - **Smart parking** (parking locations and real time parking data) ... predictions
  - **Smart Fuel pricing** (fuel station locations and real time prices)
  - **Routing** (detailed GIS information, text indexing of streets, POI, etc.)
    - **Quite routing, perfect shopping, etc. etc.** (more data in needed...)
  - **multimodal routing** (detailed GIS information, Public transport time schedule)
  - **Info traffic** (traffic flow sensors, real time Traffic events, their localization, etc.)
  - **Dense info traffic** (traffic flow sensors and traffic flow reconstruction algorithm)
  - **Car/Bike/Scooter Sharing** (position and availability of Cars/Bikes, Scooters) ... predictions
  - **Smart Biking** (cycling paths, environmental data) ... predictions on bike racks
  - **E-vehicles** (position, status of recharging stations,.. ...) ... predictions vs booking
  - **Smart river crossing** (position and status of Underpass, Ferry) ... prediction
  - **Quality of Public Transport** (actual time of arrival at the bus stops, wrt planned time schedule)
  - **Early Warning vs Resilience** (combination of several data including mobility, events, Social to perform early warning...)



# Data vs Smart Services enabling on Snap4City

- **Social and Users Behaviour**

- **Smart First Aid**
- **search for POI and public transport services**
- **Social Media Monitoring and acting**
- **Information to Tourists**
- **Early Warning, prediction of audience**
- **Improvement of services for Tourists**

(Location of First AID, real time status of triage)  
(POI geolocalized, spatial queries, along paths)  
(Identif. of dysfunction, quality of service perceived)  
(Entertainment Events)  
(Twitter data, social media)  
(people flow, usage of services)  
(Origin Destination Matrices, trajectories, heatmaps )  
(People Monitoring, via App, Wifi, PAX Counter)  
(Twitter Data, social mea,...)

- **Weather and environment, quality of life**

- **Weather forecast/condition**
- **Air quality Pollution**
- **Pollination**
- **Alerting on Air quality for multiple parameters**
- **Information Heatmaps for weather and air quality**
- **Air quality indexes, and forecast**

(Weather forecast)  
(pollution sensors, PM10, PM2.5, NOX, etc.)  
(Pollination sensors)  
(Prediction of parameters time slots, notification)  
(air quality sensors, heatmaps, prediction)  
(.....)



# Protocols vs Data





# IOT/IOE Protocols

## Communication Patterns



### Discovery

Discover, register and "thrust" new devices on the network



### Telemetry

Information Flows From device to another system for conveying status changes in the device



### Inquiries

Requests from devices looking to gather required information or asking to initiate activities



### Commands

Commands from other systems to a device or a group of devices to perform specific activities



### Notifications

Information flows from other systems to a device or a group for conveying status changes in the world

- MQTT
- HTTP(s)
- AMQP
- COAP
- NGSI
- OneM2M
- WebSockets
- .....
- Etc.





Powered by  


# Interoperability

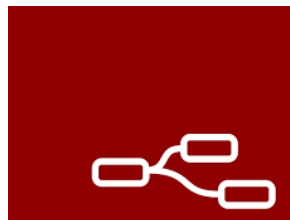
<http://marketplace.fiware.org/pages/solutions/b8905e91973b420189cce972>

<https://partners.sigfox.com/companies/disit-lab-university-of-florence>

<https://partners.sigfox.com/products/snap4city>

[https://flows.nodered.org/?num\\_pages=1](https://flows.nodered.org/?num_pages=1)

[https://flows.nodered.org/?term=snap4city&num\\_pages=1](https://flows.nodered.org/?term=snap4city&num_pages=1)



**Node-RED**

**E015** Official API  
digital ecosystem <http://www.e015.regione.lombardia.it/>

Compliant  
Federated



**ckan**



**Compliant with:** AMQP, COAP, MQTT, OneM2M, HTTP, HTTPS, Rest Call, SMTP, TCP, UDP, NGSI, LoraWan, TheThingsNetwork, SigFOX, DATEX II, SOAP, WSDL, Twitter, FaceBook, Telegram, SMS, OLAP, MySQL, Mongo, HBASE, SOLR, SPARQL, EMAIL, FTP, FTPS, WebSocket, WebSocket Secure, ModBUS, OPC, RS485, WFS, WMS, ODBC, JDBC, Elastic Search, Phoenix, JSON, XML, GeoJSON, Enfuser FMI, Android, Raspberry, Local File System, etc.



## Snap4City vs Formats

- Snap4City is capable to ingest and work with any format:
  - Data **exchange**: JSON, GeoJSON, XML, HTML, HTML5, DATEX, GTFS, binary, etc.
  - **Table**: CSV, XLSX, XLS, database, ...
  - Any **archive** file format: zip, rar, 7z, tgz, ...
  - Any **image** format: png, gif, tiff, ico, jpg, ...
  - Any **video** format: mp4, avi, mov, ...
- Search the format you need to cope on the search box of Snap4City portal!



# Snap4City vs protocols/formats

- Snap4City supports a large range of protocols for communicating with servers, services, IOT devices, legacy systems, GIS, etc., and format
- See also
  - [Supported Protocols](#)
  - [High Levels IOT Protocols](#)
  - [TC9.2 - Managing heterogeneous File Ingestion, protocols, formats via IOT applications, and open standards](#)
  - [US9. Creating Snap4City IOT Applications, different formats, protocols, brokers, communications](#)
  - [TC2.14 - IOT Applications using multiple protocols, and formats for files](#)  
[Creating IOT Applications coping with heterogeneous data](#)



# *Data Gathering Processes*



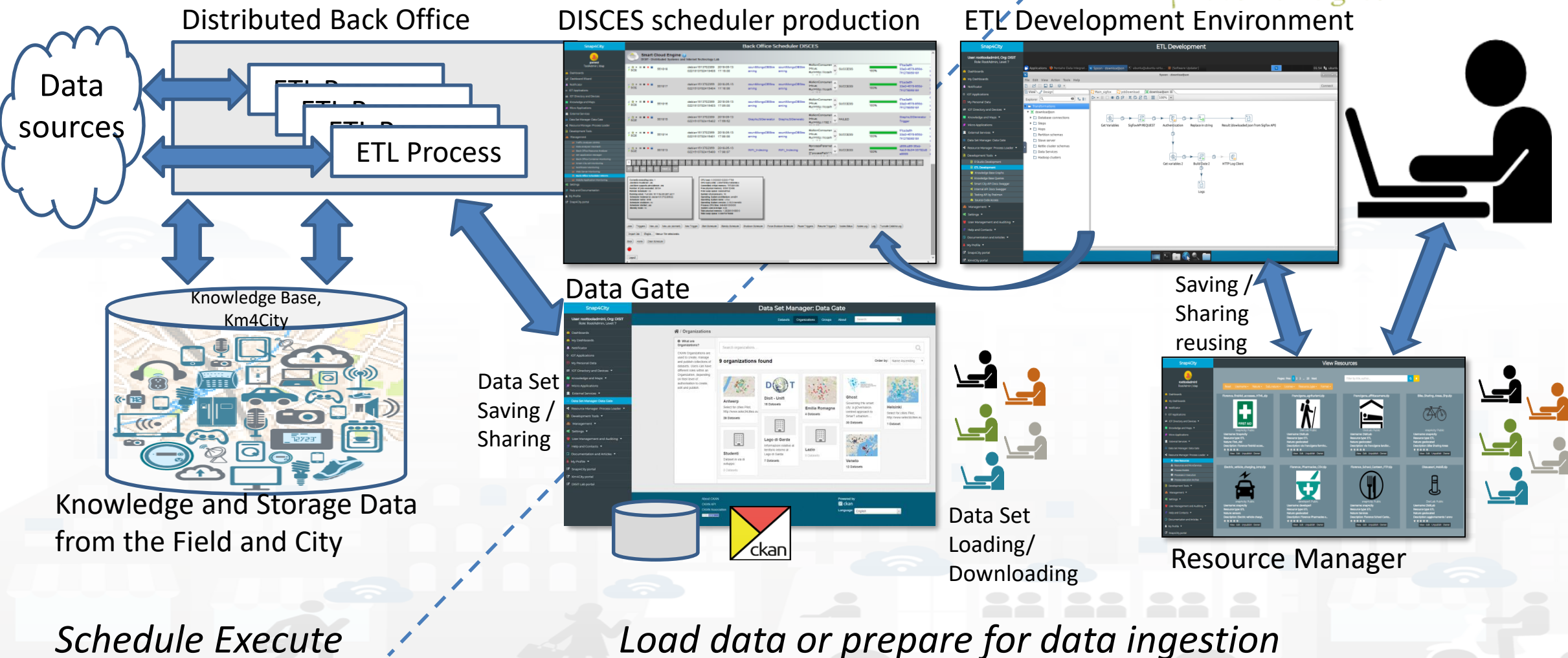


# Modalities and Strategies for data ingestion

- **Road Graphs:** from GIS, and/or OSM (see Snap4City tool for that), ...
- **Data** of any format via any protocol
- **Structured and non-structured** data (tables and free text, mixt)
- **Static data** and metadata descriptions:
  - typically ingested with DataGate for automated ingestion and you find it on the menu on left of Snap4City environment.
    - DataGate is a module of CKAN, it can be installed on any CKAN also.
  - ingested producing a process visually: ETL, Node-RED, NIFI, etc.
- **Real Time data** can be ingested by using:
  - Node-RED, NIFI, ETL, WebScraping, etc.
- **Event Driven** → Node-RED, NodeJS



# Developers of ETL, Data Manager





# Integrated DataGate/CKAN

## Static open data ingestion

Federated Crawling  
Federated Distribution

Data Set:

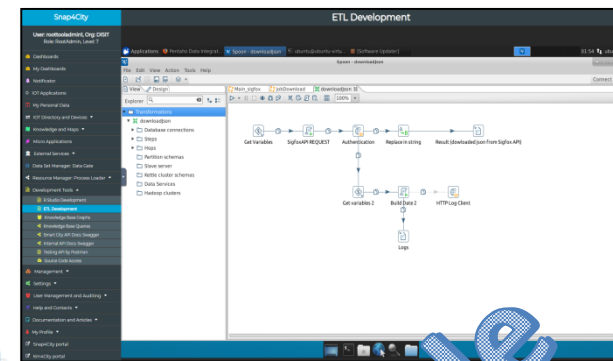
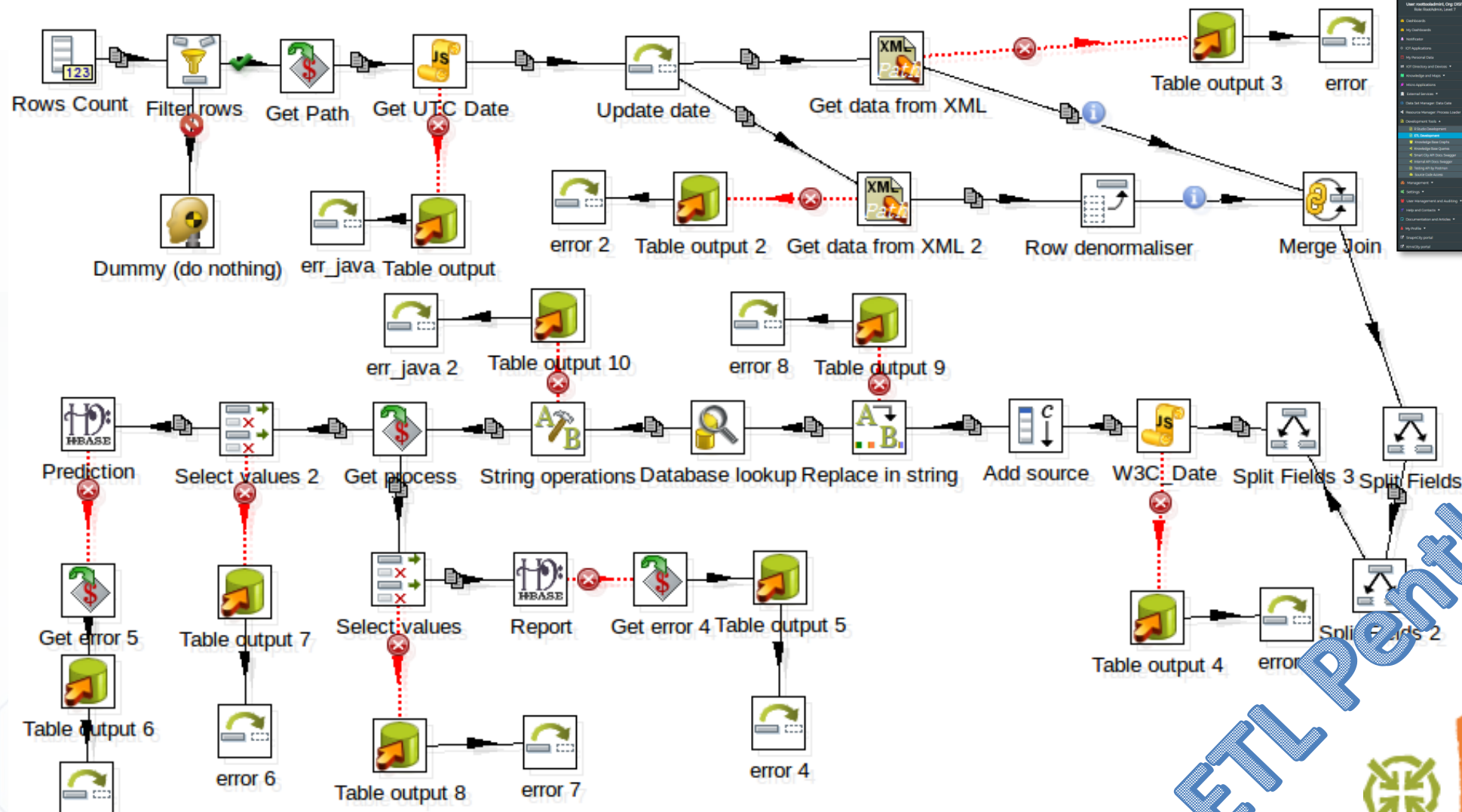
- Search
- Loading
- Download
- Share
- Publish
- Also automated



Automated data regularization



# Integrated ETL development




**Batch Processing for dynamic data ingestion**



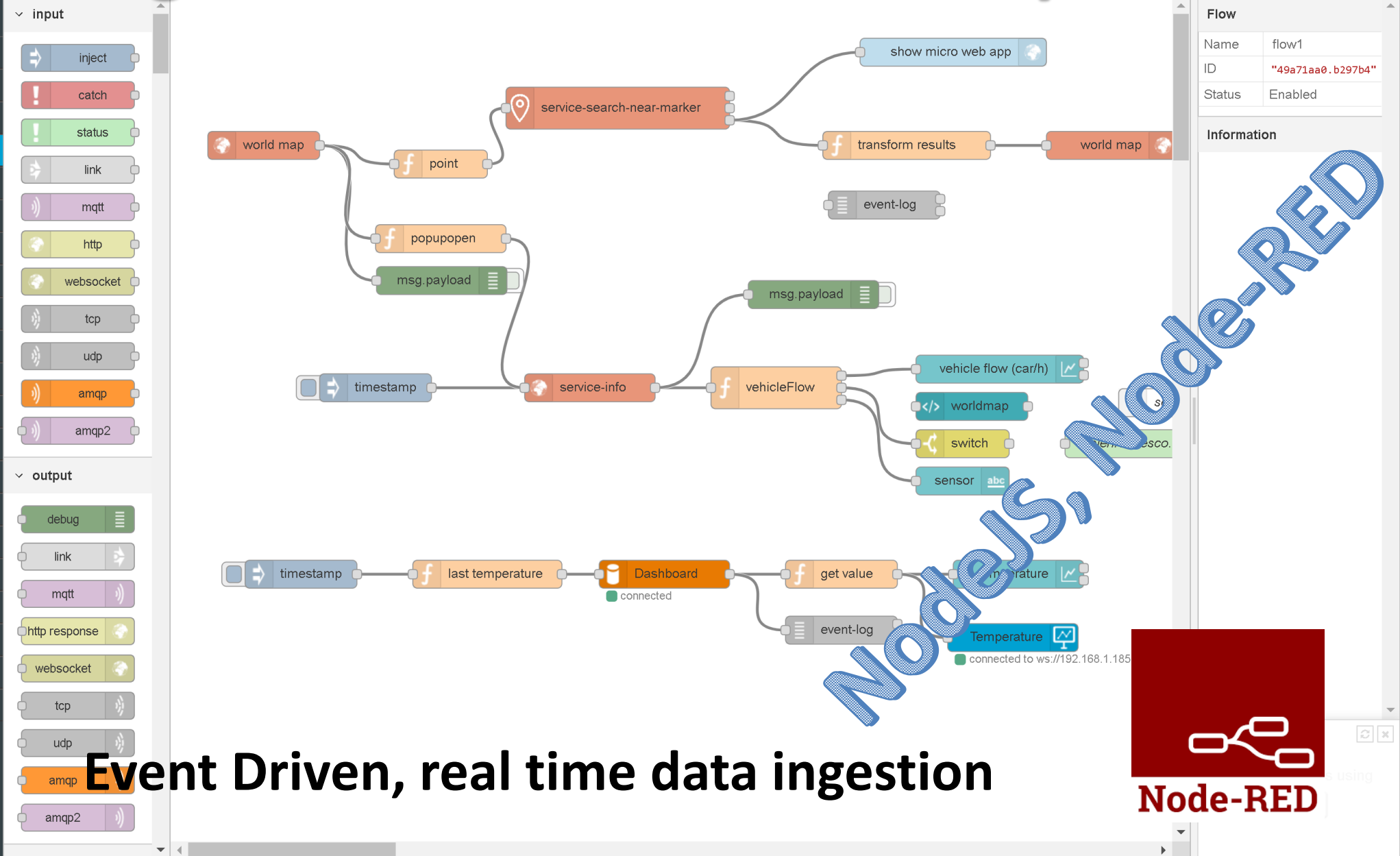


# Integrated Node-RED development



rootooladmin1  
RootAdmin | Idap

- Dashboards
- My Dashboards
- Notificator
- IOT Applications**
- My Personal Data
- IOT Directory and Devices
- Knowledge and Maps
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager: Process Loader
- Development Tools
- Management
- Settings
- User Management and Auditing
- Help and Contacts
- Documentation and Articles
- My Profile
- Snap4City portal
- Km4City portal
- DISIT Lab portal



Event Driven, real time data ingestion





# Web Scraping

The screenshot shows the Snap4City web interface. On the left is a sidebar with navigation options like 'My Snap4City.org', 'Dashboards', and 'Development Tools'. The main area displays a project for 'politieantwerpen.be'. It includes a 'START PAGES' section with a link to 'https://www.politieantwerpen.be'. Below this, there's a 'LINK CRAWLING' section with a checkbox for 'Don't follow links'. The 'SAMPLE PAGES' section shows a preview of the website's news page, titled 'Nieuwsberichten'. The preview includes a search bar, navigation links, and a list of news items. One item is highlighted: 'Resultaten Wodca' dated 05/05/2019, with a description: 'In de afgelopen nacht heeft de verkeerspolitie een Wodca-actie gehouden. 1,7 % van de 1 930 gecontroleerde ...'. Another item is 'Persbriefing van 05/05/2019' with the title 'Agressief tegen politie bij controle'. A third item is 'Persbriefing van 04/05/2019' with the title 'Inbreker in containerpark gevat'. A fourth item is 'Verdachte van het dak geplukt'. The bottom of the preview shows a video player with the title 'Stagiairs houden verkeersacties' and a description: 'Aspirant-inspecteurs van de Antwerpse politie hebben de voorbije dagen verschillende ...'. A blue box with the text 'Frames are not supported by Portia' is overlaid on the bottom right of the preview.



The screenshot shows the Snap4City web interface with a Node-RED flow editor. The flow is titled 'portia-crawler-police-antwerp'. It starts with a 'timestamp to' node, followed by a 'portia crawl police antwerp' node. The output of this node is connected to a 'msg payload' node. The flow then branches into two paths: one leading to a 'last\_data.json' node and another leading to a 'last\_data.json' node. Both paths converge at a 'http' node. The left sidebar shows the same navigation options as the previous screenshot. The right sidebar shows the 'Node-RED' interface with various nodes like 'inject', 'catch', 'status', 'link', 'msg', 'http', and 'websocket'.



# Data Gathering and Knowledge Management

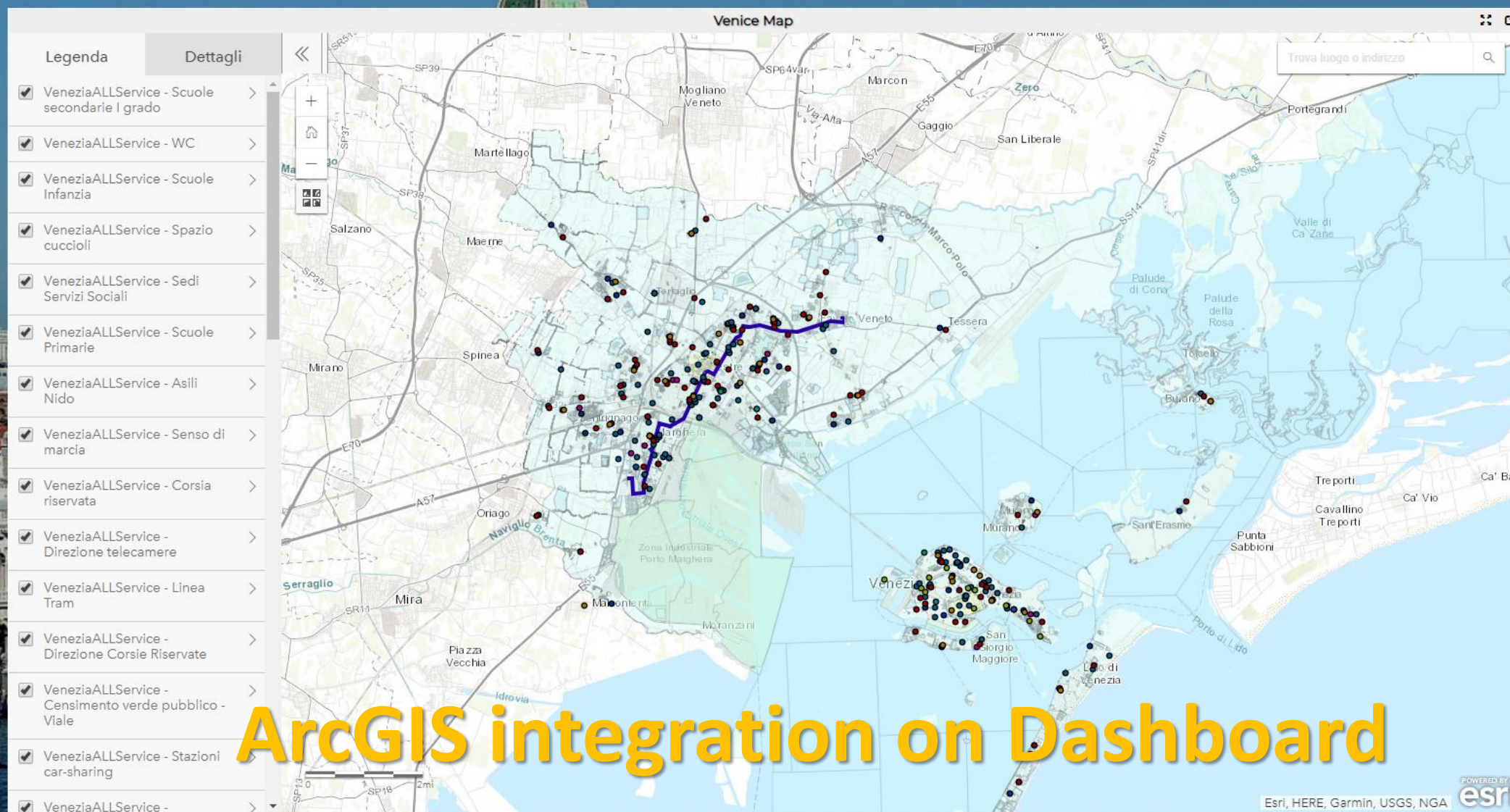
- Data ingestion can be performed by using multiple tools:
  - ETL processes, IOT Applications, Data Gate, WebScraping. We suggest:
    - ETL for static / periodic data in PULL
    - IOT App for real time data and flow, from IOT Brokers/Devices
    - DataGate for Static Data, upload them as files, or collected from other CKAN
    - WebScraper for scraping data from Web Pages, when authorized!
- See how to test cases:
  - [HOW TO: add data sources to the Snap4City Platform](#)
  - [HOW TO: define privacy rules for personal data, produced by the end-users own device](#)
  - [US6. Developing and using processes for data transformation](#)
  - [TC6.1 - Managing DataSets via DataGate: ingest, search, download, upload, annotate, share](#)
  - [TC6.3 - Creating ETL processes for automated data ingestion and data transformation](#)
  - [TC6.5 - Managing Heterogeneous File Ingestion via ETL processes](#)
  - [TC6.9 - ETL processes for multiprotocol and format data ingestion, see on GITHUB for library](#)
  - [TC9.2 - Managing heterogeneous File Ingestion, protocols, formats via IOT applications, and open standards](#)



# GIS Data Gathering/Connection







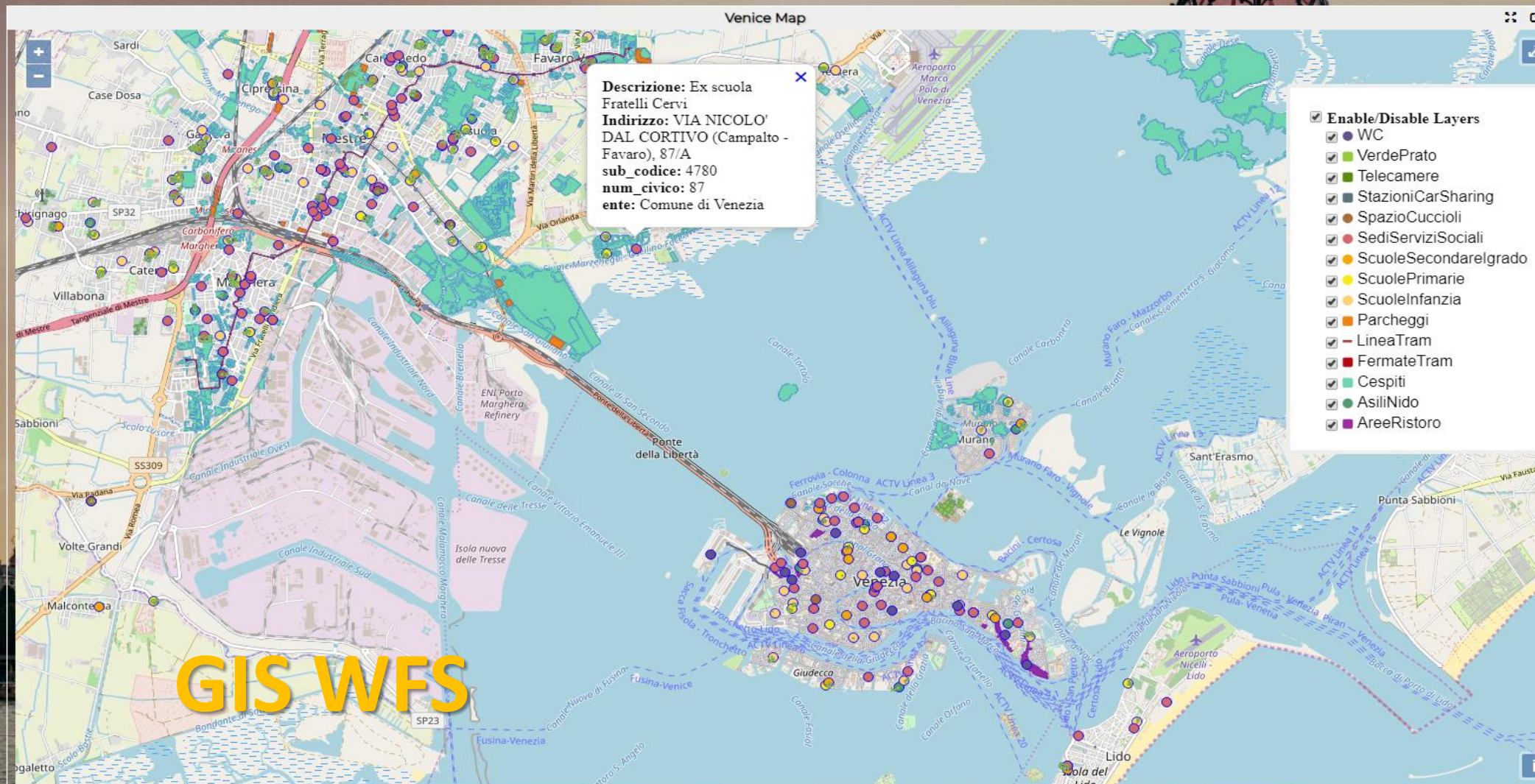
<https://main.snap4city.org/view/index.php?iddashboard=OTkw>





# GIS WFS WMS connected

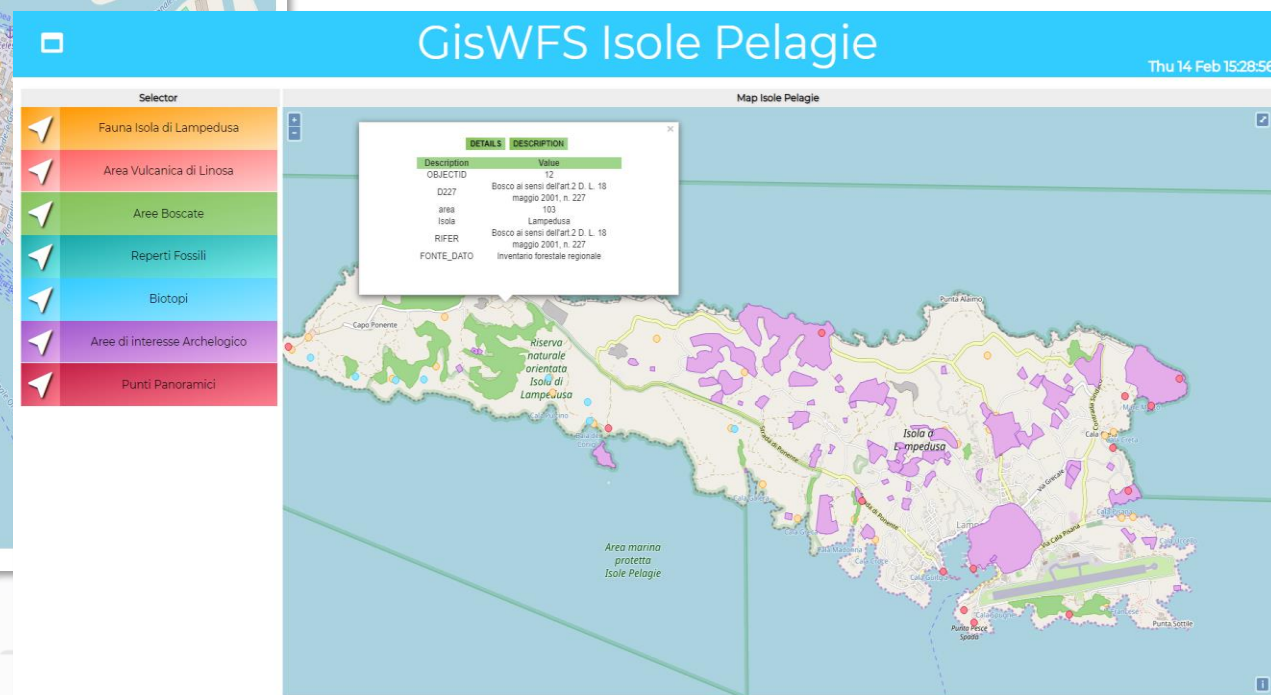
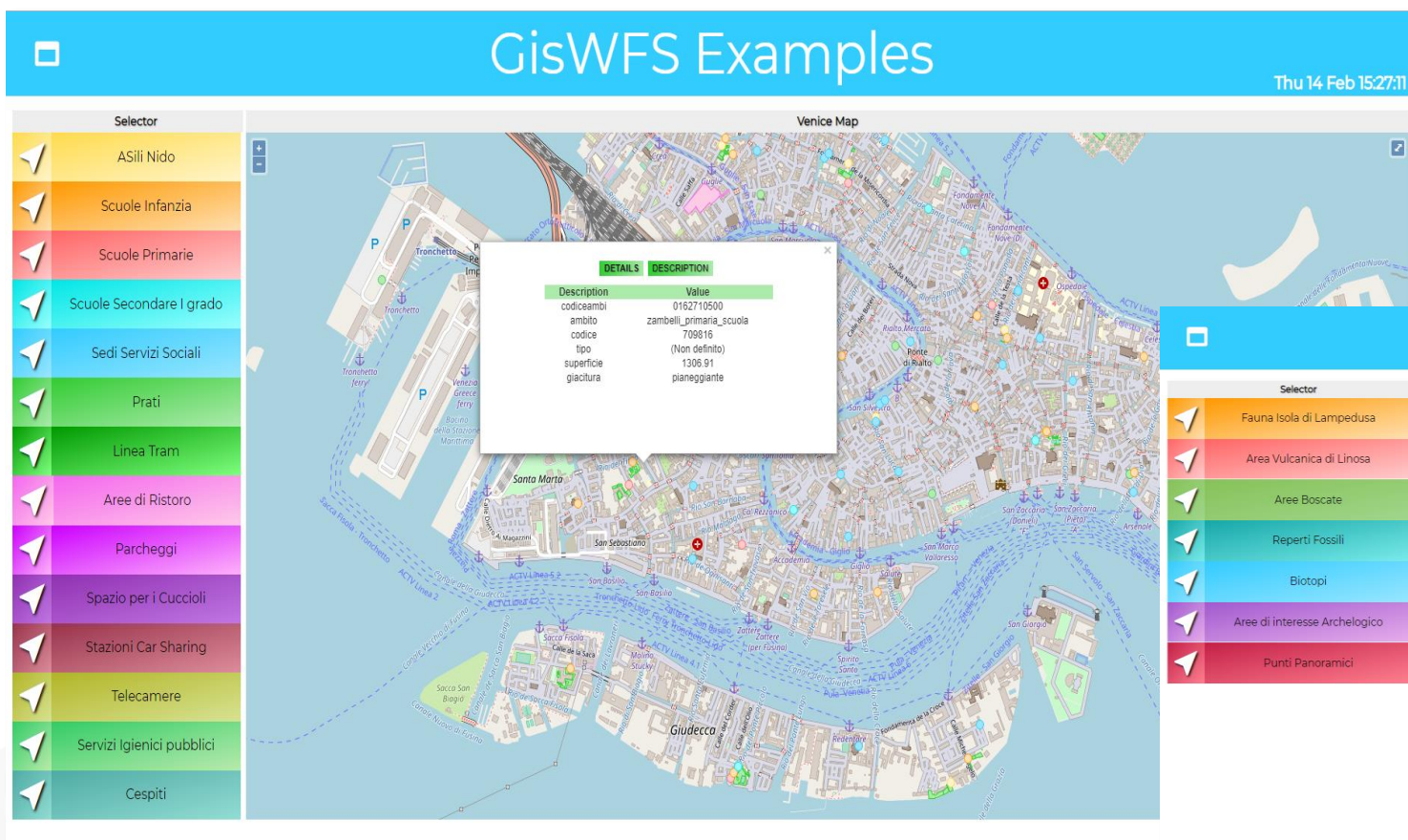
Sun 11 Nov 00:27:54



<https://main.snap4city.org/view/index.php?iddasboard=MTIxNg==>



# GIS data connection exploiting WFS/WMS map



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwMw==>



TOP

# FORGING & MANAGING FLEXIBLE MOBILE APPS, Web Apps and MicroApplications

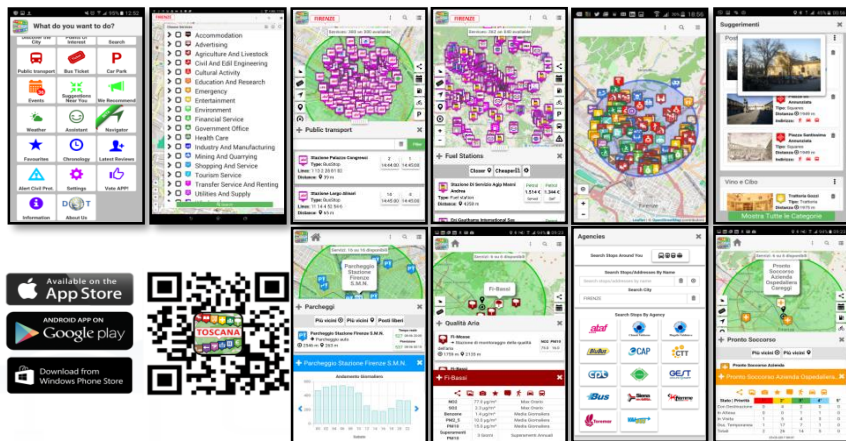
ARC

INDEX



# Web and Mobile App Developers, to generate

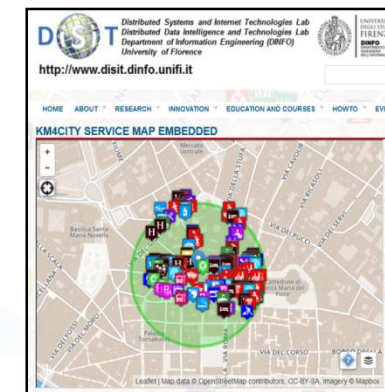
## Mobile Apps



## Web App HTML5



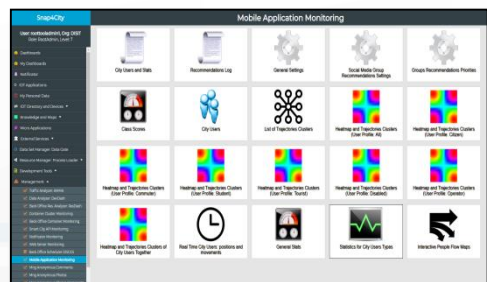
## Embed into Web pages



## City User



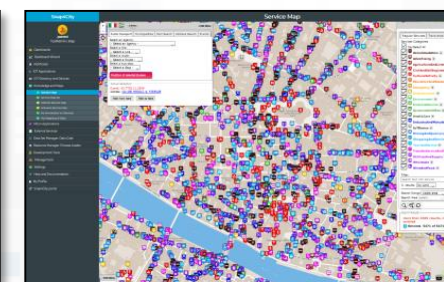
## Advanced Smart City API



Km4City Open  
Source  
examples  
dev. tool kit



## Swagger



## ServiceMap

## Developer



Mobile Application  
Monitoring  
Administrator





# Advanced SmartCity API

## Swagger

- Search data: by text, near, along, etc.
  - Resolving text to GPS and formal city nodes model
- Empowering city users: contributions, suggestions, forum discussions, etc.
- Events: Entertainment, critical and mobility
- Public and Private Mobility & Transport, and predictions
- POIs, Cultural and Touristic info
- Health services and predictions
- Environmental information, heatmaps; values
- Profiled Suggestions to City Users
- Traffic flow reconstruction
- Personal Assistant: PAVAL
- User Engagement: goal experiences, and assessment
- *Sharing knowledge among cities → see Knowledge base Management*

The screenshot displays the Swagger UI for the Snap4City API. On the left, a sidebar menu lists various application components like Dashboards, IOT Applications, and Knowledge and Maps. The main content area is titled 'Smart City API Docs: Swagger' and shows the 'Advanced Smart City API' selected. Below this, there's a 'Services' section with a list of endpoints and their descriptions. The 'Parameters' section at the bottom shows a table with columns for 'Name' and 'Description'. The 'selection' parameter is highlighted, with a description: 'Through this parameter, the user indicates where the services have to be searched. It could be a boundary within which to search, or a point around which to search.'



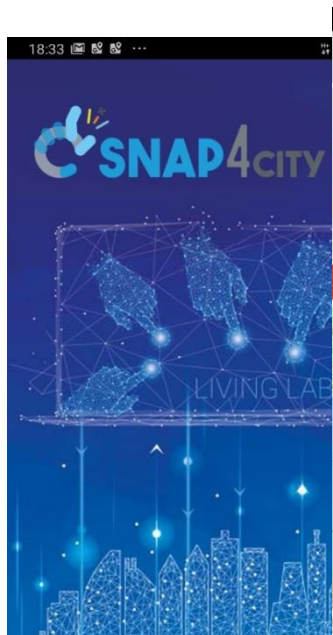
# *Web and Mobile App with Open Development Kit*

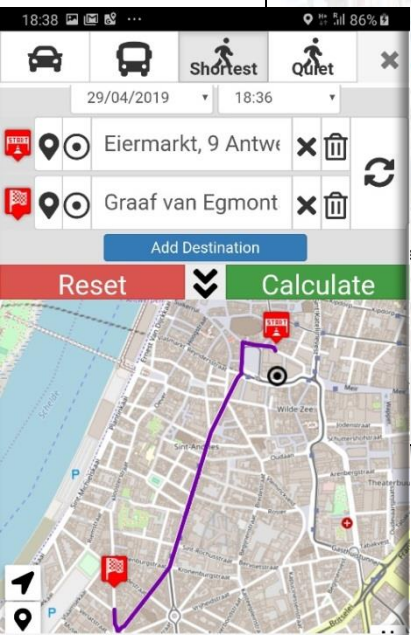


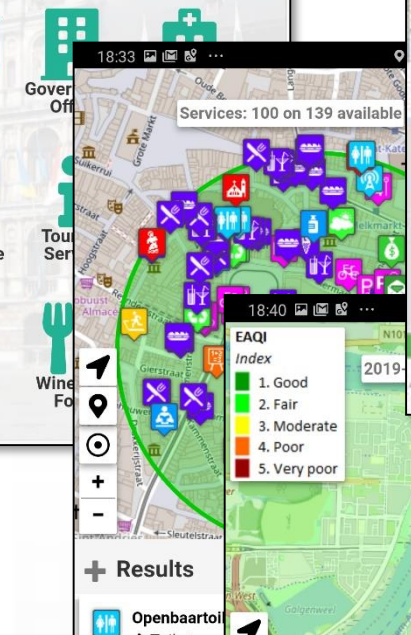
ARC

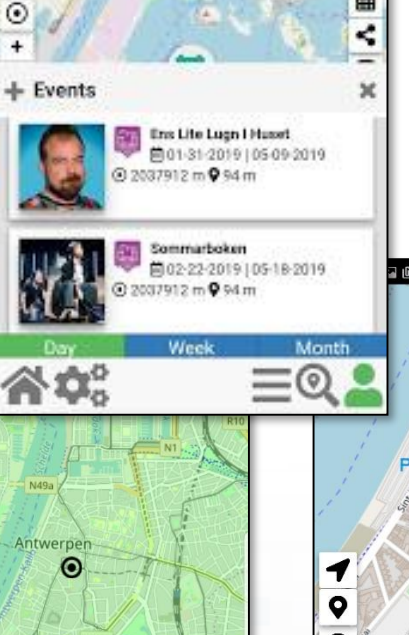
INDEX

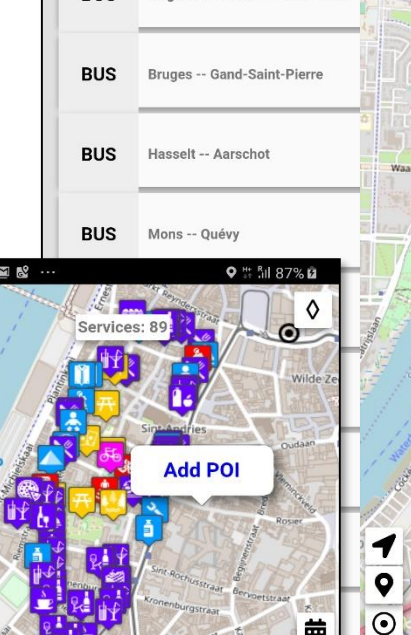








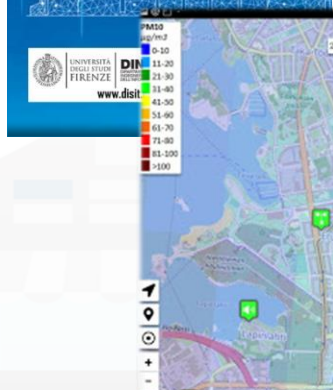





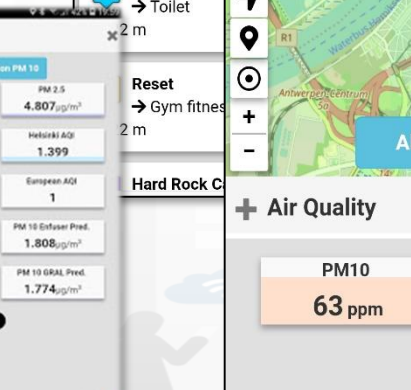


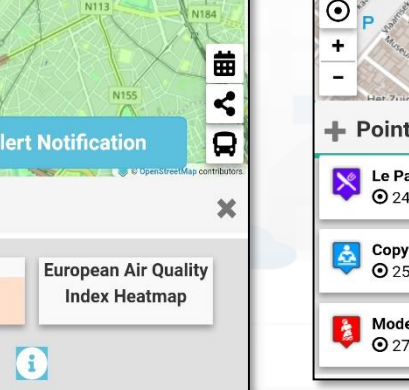


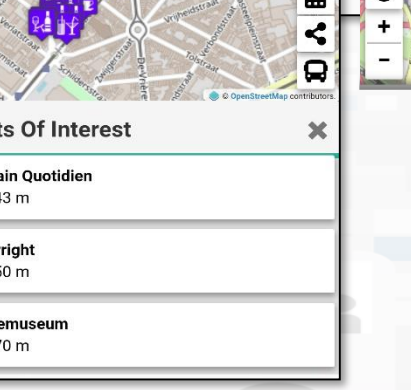












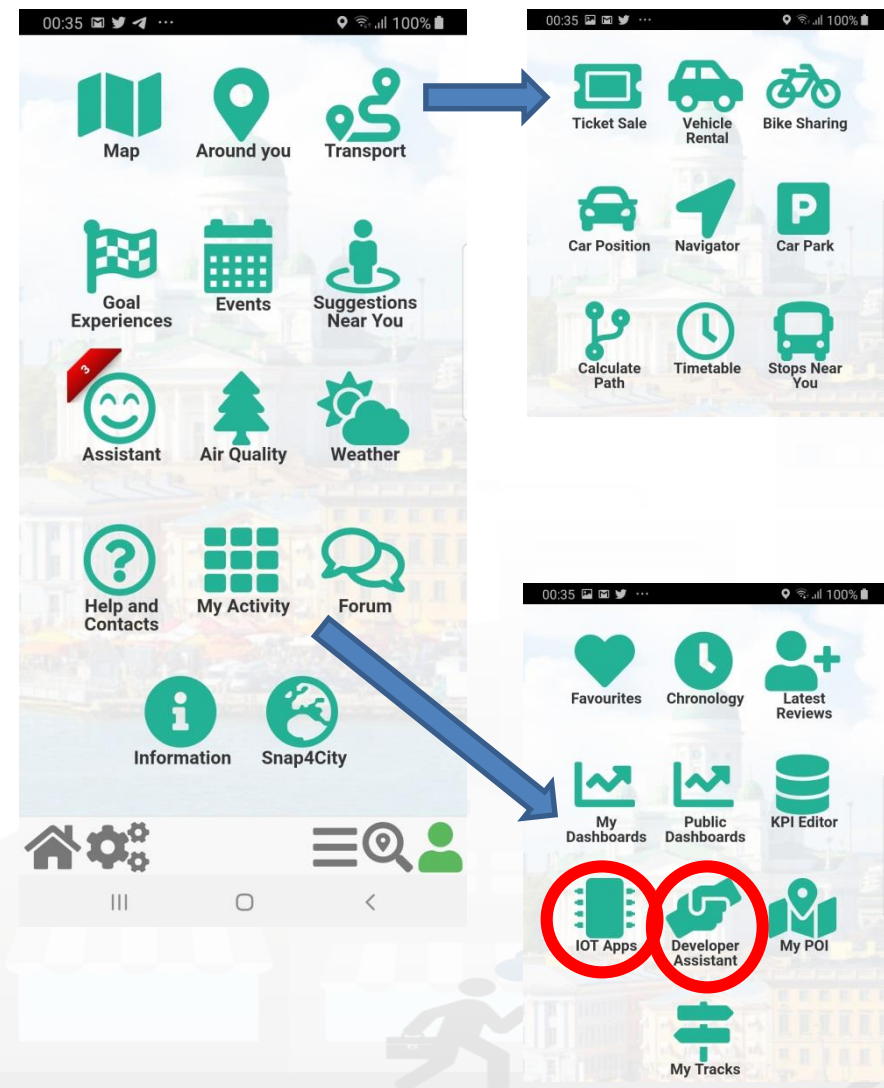








# Mobile App Features



- **Discovery** POI/services
- **Search:** POI, streets, suggestions
- **Mobility and transport:** Pub/priv, routing, car position, time table, park, sharing, tickets, etc.
- **Environment and Weather:** values, sensors, heatmaps, notifications
- **Assistant, Forum, Developer Assistant**
- **Goal Experiences** (Engagement)
- **Personal** data, activities, POI, tracking, IOT App, Dashboards, etc.
- **Events:** entertainment, critical
- **Sharing** position and trajectories with friends
- **Monitoring** city and personal Dashboards
- **Personalized for Operators and Developers full control of their applications on cloud**



# *Understanding how City Users are using the City Services*



ARC

INDEX



# The App is a Bidirectional Device

- GPS Positions
- Selections on menus
- Views of POI
- Access to Dashboards
- searched information
- Routing
- Ranks, votes
- Comments
- Images
- Subscriptions to notifications
- ....

## Produced information

- Accepted ?
- Performed ?
- ...

Users



## Derived information

- Trajectories
- Hot Places by click and by move
- Origin destination matrices
- Most interested topics
- Most interested POI
- Delegation and relationships
- Accesses to Dashboards
- Requested information
- Routing performed
- ....

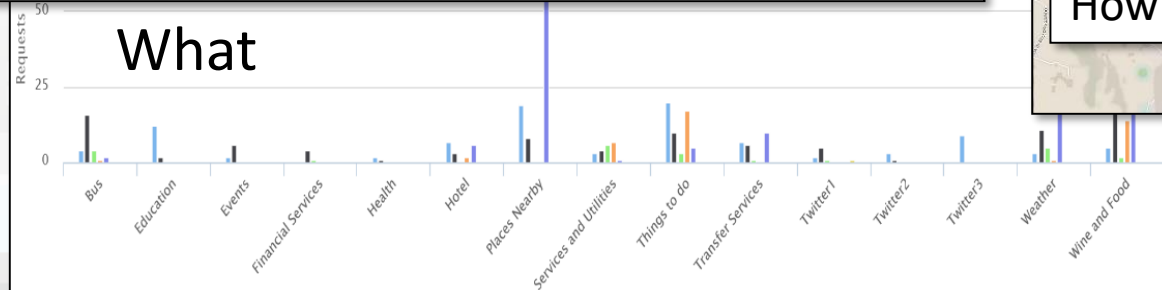
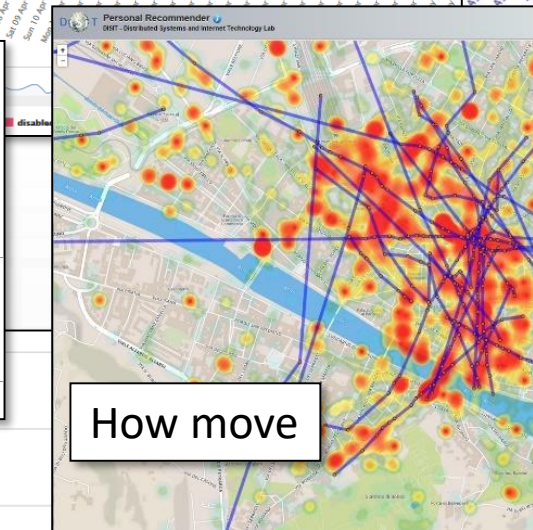
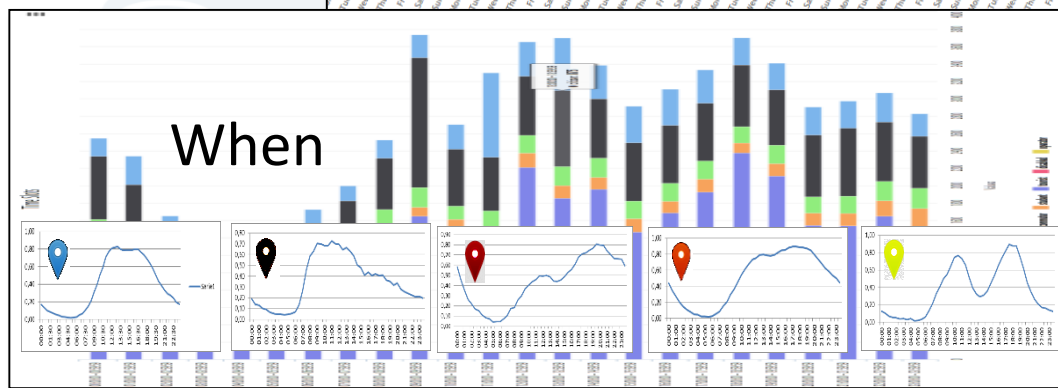
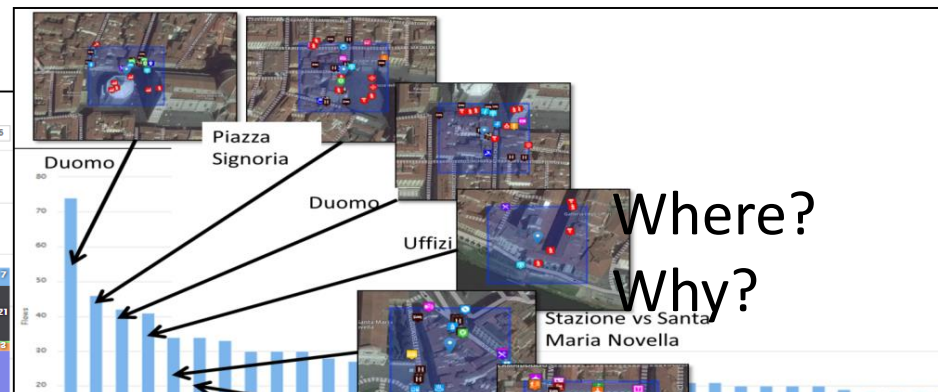
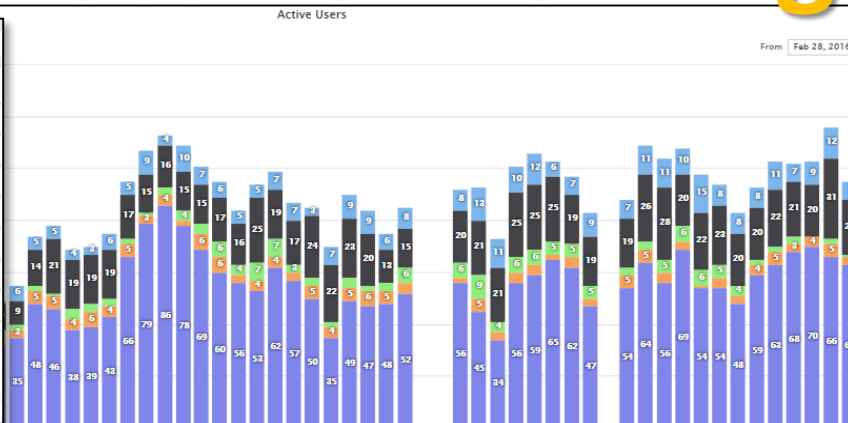
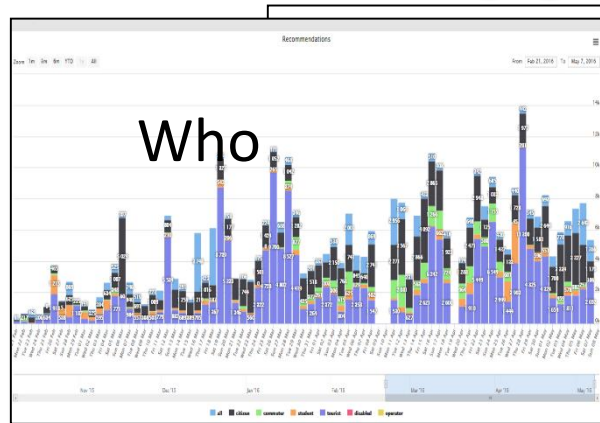
## Produced information

- Suggestions
- Engagements
- Notifications
- ...

System



# User Behavior Analyser for Collective Profiling



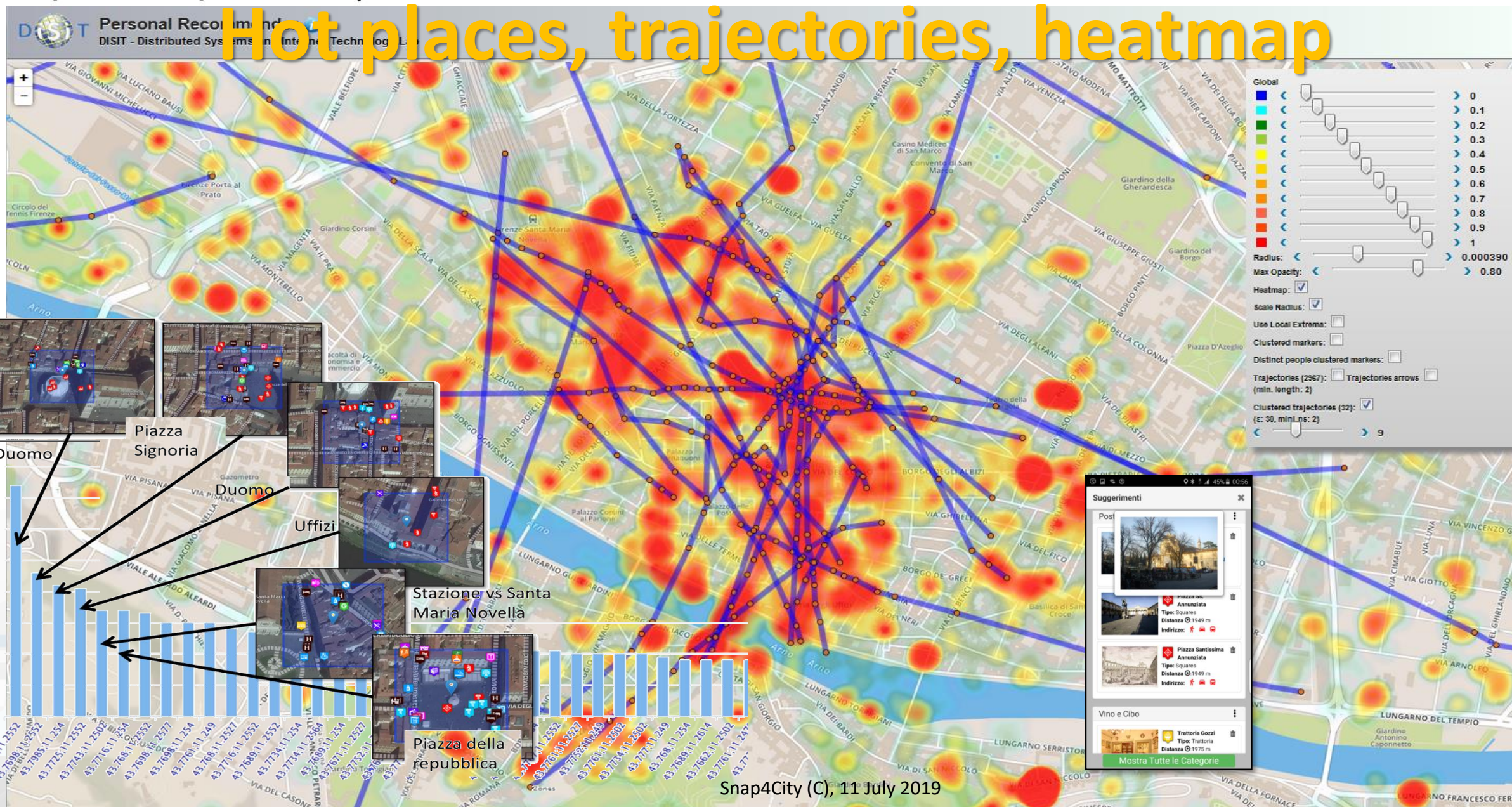






# User Behaviour Analyser

## Hot places, trajectories, heatmap





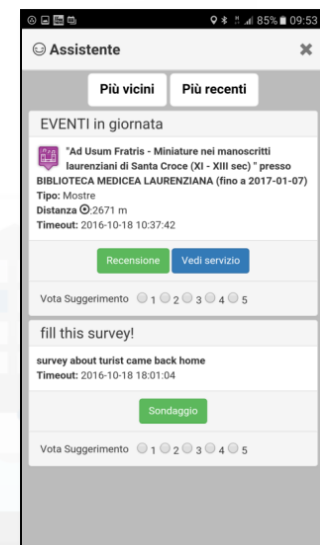
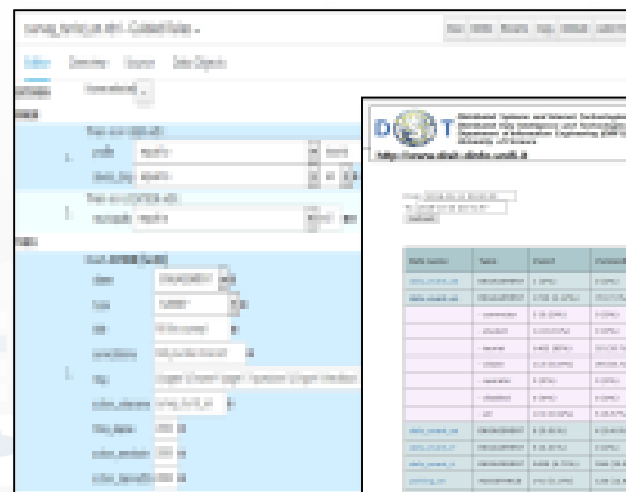
# *Engaging City Users Towards Virtuous Behaviours (real time)*





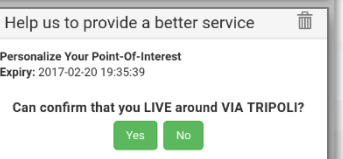
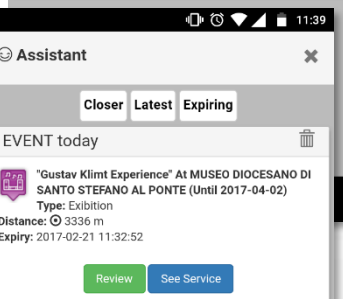
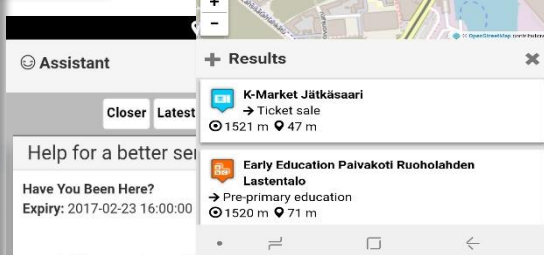
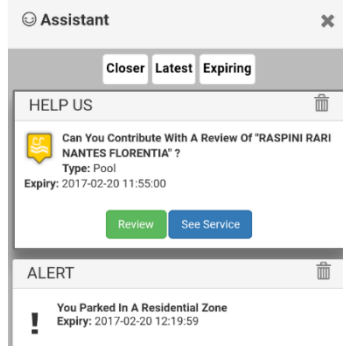
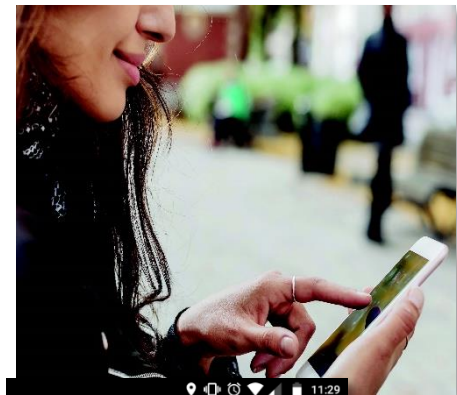
# Profiled Engagements to City Users

- The users are profiled to learn habits:
  - Personal POI, paths, Mobility habits
- Information and engagements sent to the users are programmed according to the context and user behavior to:
  - Stimulate virtuous habits
  - More sustainable habits
  - More healthy habits, etc.
  - Get feedbacks
  - Provide bonus and prices, .....
  - Send alerts, ....

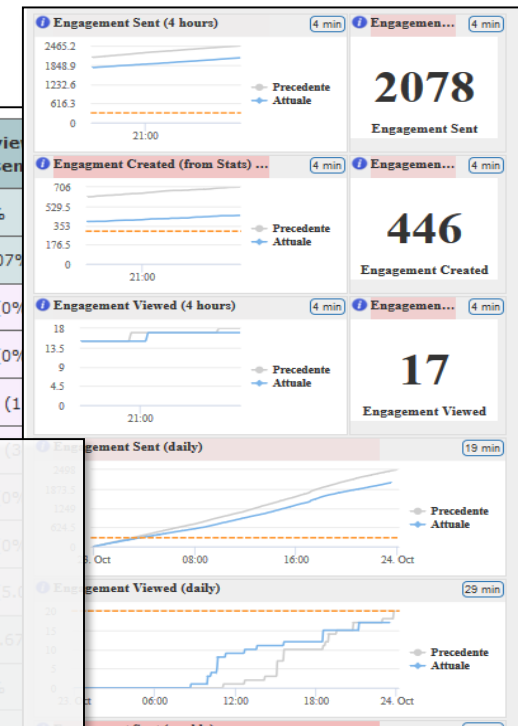




# Users' Engagement



Rule name	Type	#sent	#viewed	#viewed / #sent
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%
- commuter		5 (0.29%)	0 (0%)	0 (0%)
- student		14 (0.81%)	0 (0%)	0 (0%)
- tourist		1462 (85%)	25 (35.71%)	25 (17.1%)



## Inform

Air Quality forecast is not very nice  
You have parked out of your residential parking zone  
The Road cleaning is this night  
The waste in S.Andreas Road is full

## Engage

Provide a comment, a score, etc.

## Stimulate / recommend

Events in the city, services you may be interested, etc..

## Provide Bonus, rewards if needed

you get a bonus since you parked here  
We suggest: leave the car out of the city, this bonus can be used to by a bus ticket

Rules

User context

City context



# Sii smart. Sii-Mobility!

Scarica

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito [info.sii-mobility.org](http://info.sii-mobility.org)

In palio per te  
Carnet multicorsa Cap e  
voucher per:

## Sii smart. Sii-Mobility! Scarica, viaggia, vinci!

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito [info.sii-mobility.org](http://info.sii-mobility.org)



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DINFO  
DIPARTIMENTO DI  
INFORMAZIONE

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DISTRIBUTED SYSTEMS  
AND NETWORKS  
TECHNOLOGIES LAB

In palio per te  
Carnet multicorsa Cpt e  
voucher per:



Ci Prendiamo cura del tuo benessere



# Campaing on Sustainable Mobility

Snap4City (C), 11 Jul

# Sii smart. Sii-Mobility! Scarica, viaggia, vinci!



Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi. Per maggiori informazioni visita il sito [info.sii-mobility.org](http://info.sii-mobility.org)



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FIRENZE

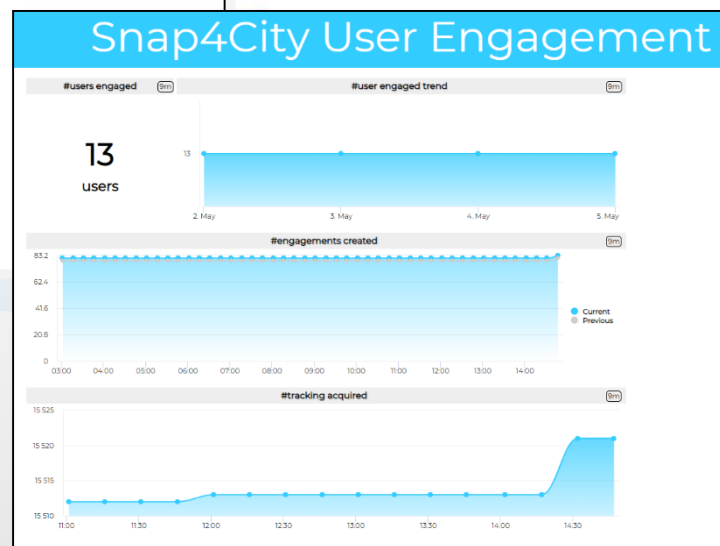
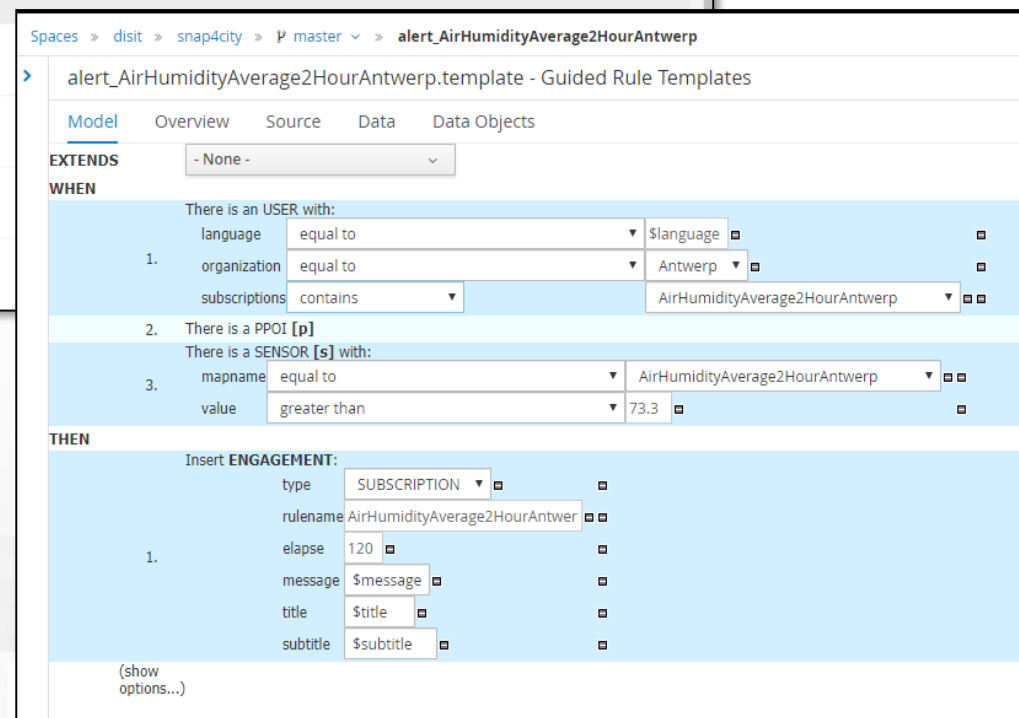
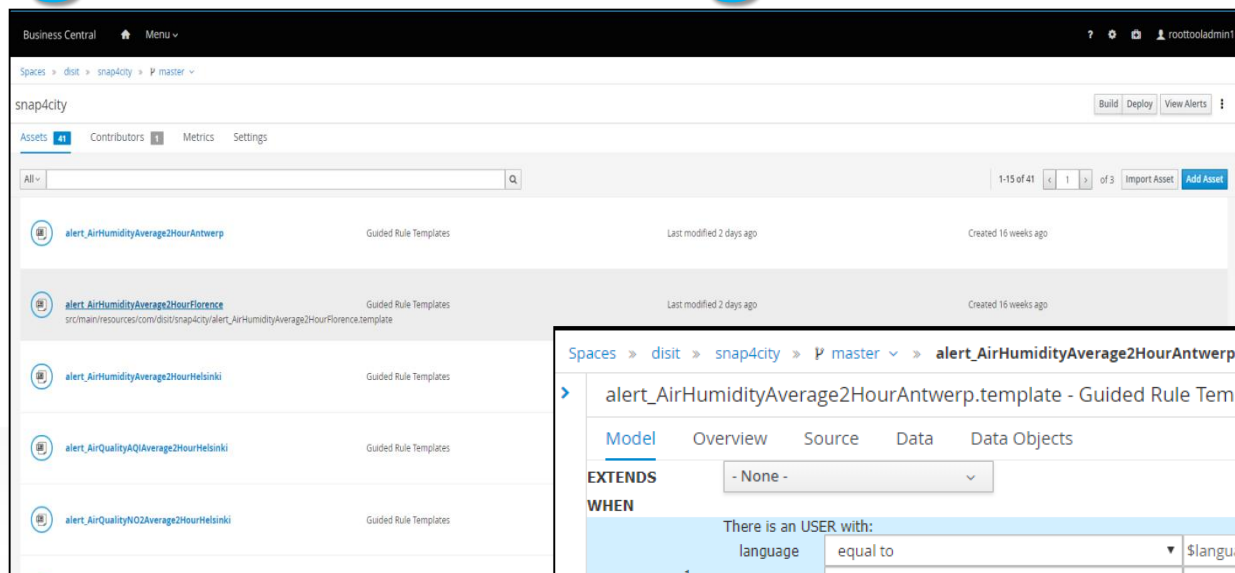
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DIPARTIMENTO DI  
INFORMAZIONE

DISIT  
DISTRIBUTED SYSTEMS  
AND NETWORKS  
TECHNOLOGIES LAB



# Engagement Manager

- Definition of Rules for campaigns
- Monitoring and follow-up for each City
- Segmented for user kind and interest





TOP

# DATA ANALYTICS, Big Data Science

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT/IOE DEVICES  
AND NETWORKS

IN APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

DATA ANALYTICS,  
BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
PREDICTIONS

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

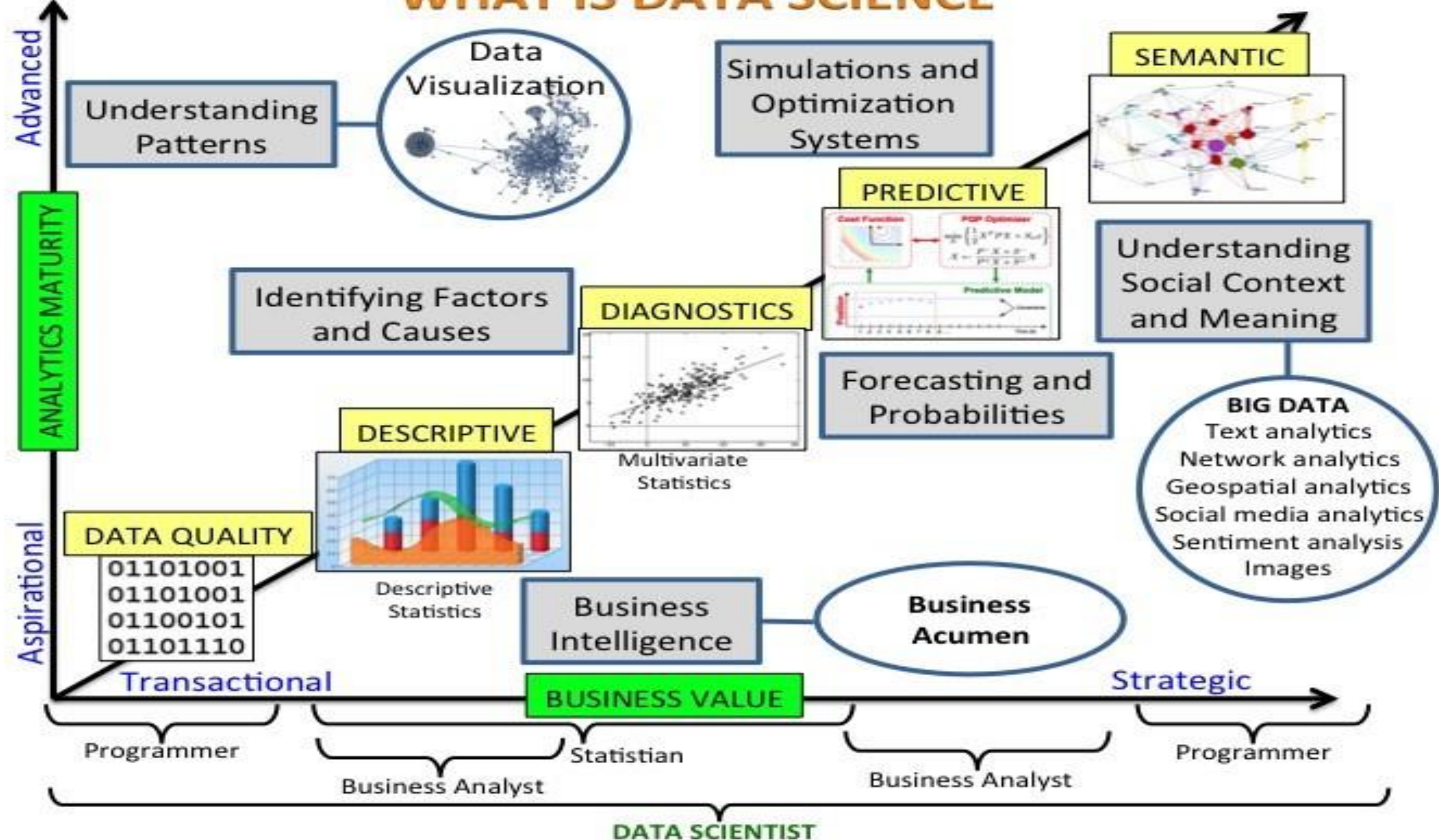
SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

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# WHAT IS DATA SCIENCE





# *Data Analytics: Predictions*



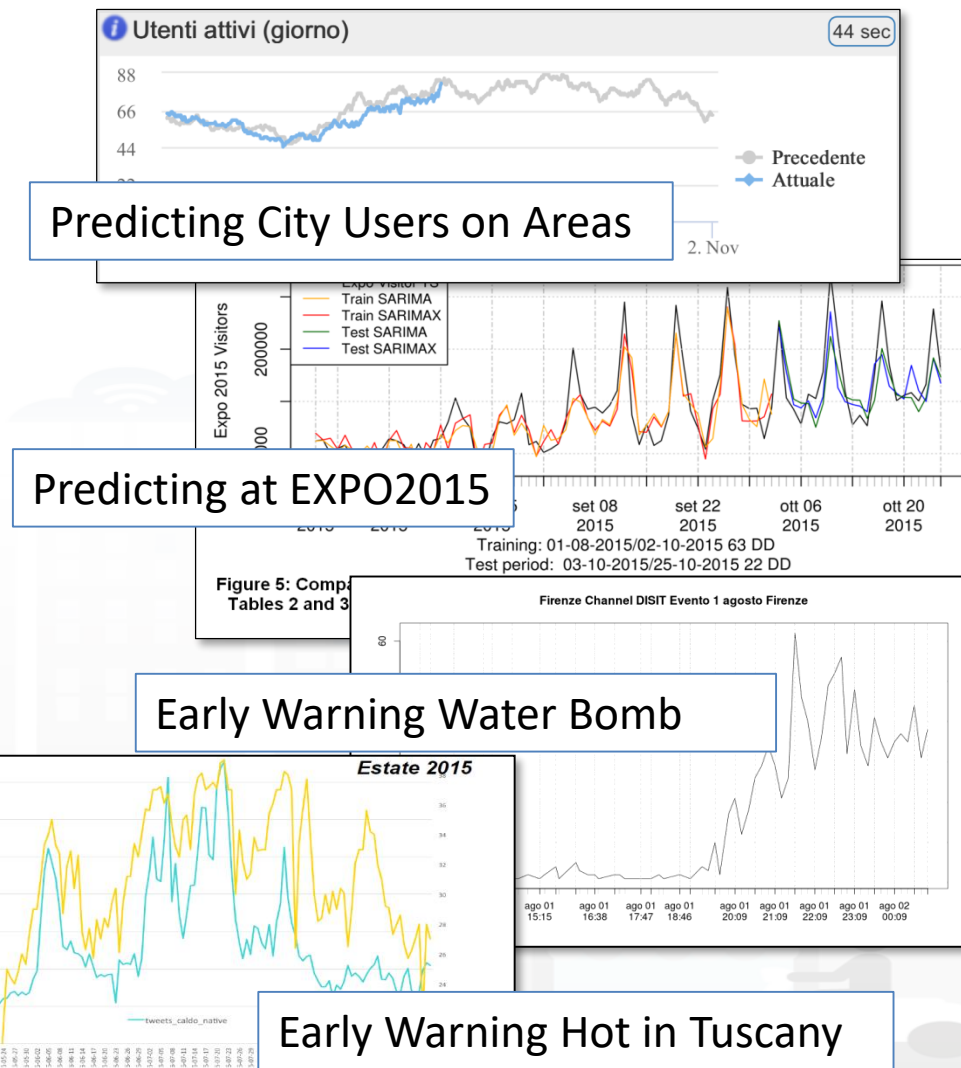
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# Predicting Models for Administrators & City Users

- **Aiming at improving**
  - quality of service, distributing workload
  - early warning
- **Predictions: Short (15 min, 30 Min) and mid Term (1 week)**
- **Data Analytics: ML, NLP/SA, Clust., ...**
  - Traffic Flows → multi-flow reconstruction
  - Parking Status → free slots
  - Environmental Alarms
  - Air Quality parameters and indexes
  - People Flows (Wi-Fi, Twitter) → crowd, #number of people





# *Smart Parking: predictions*

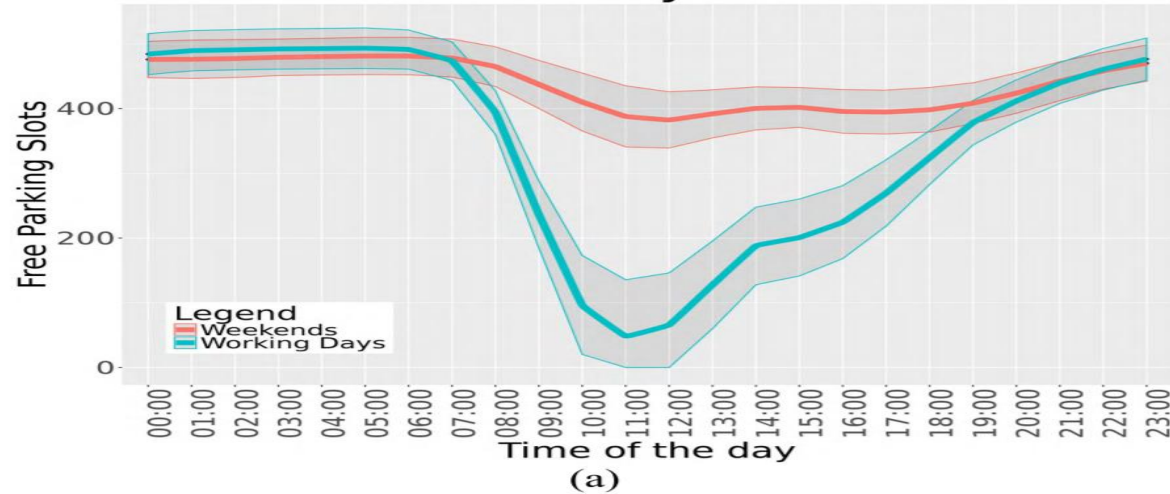




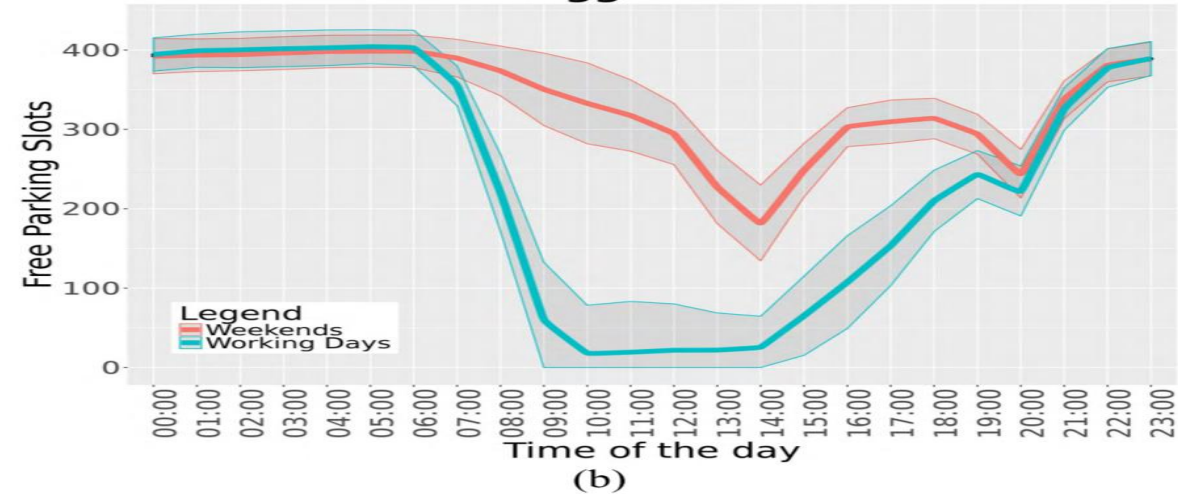
# Free Parking space trends



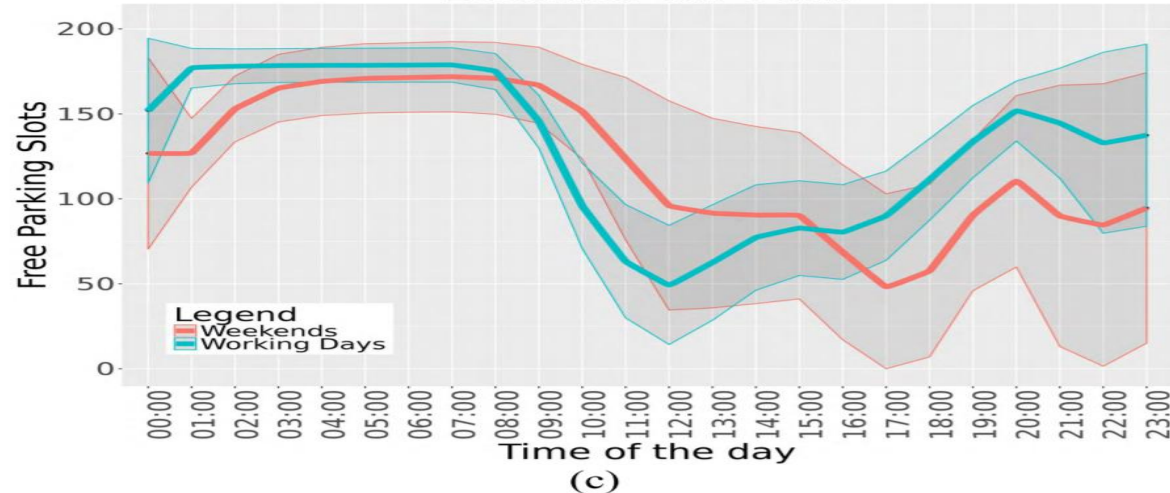
**Pieraccini Meyer Car Park**



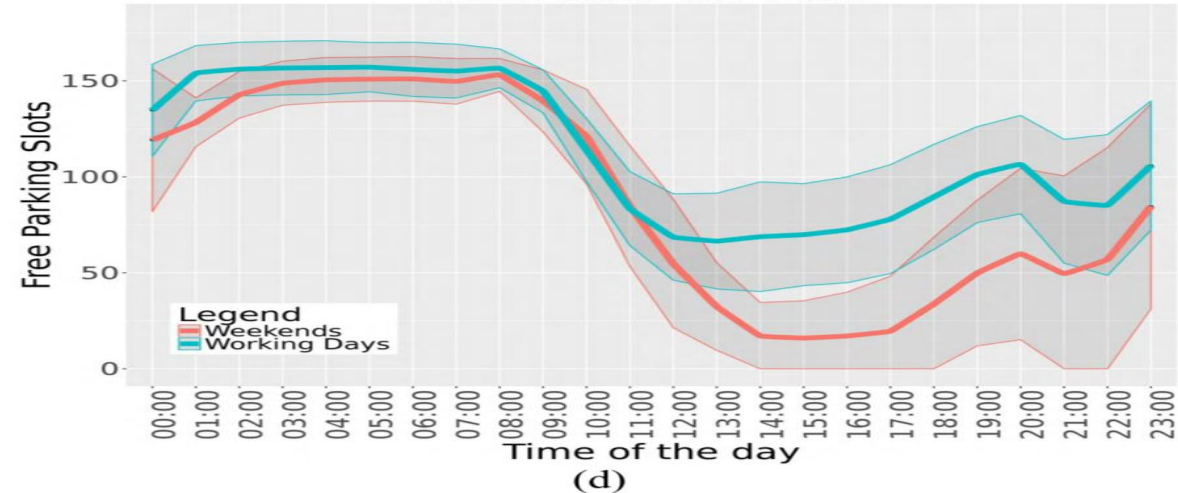
**Careggi Car Park**



**Beccaria Car Park**



**S.Lorenzo Car Park**





# Free Parking Predictions



## Careggi car park

### Model features

### BRNN model results

R-squared

RMSE

MASE

Baseline

0.974

24

1.87

Baseline + Weather

0.975

24

1.75

Baseline + Traffic sensors

0.975

24

2.04

Baseline + Weather + Traffic  
sensors

0.975

24

1.87

Active on Mobile Apps as:

- «Firenze dove cosa»
- «Toscana dove cosa»

Precision: 97,5%

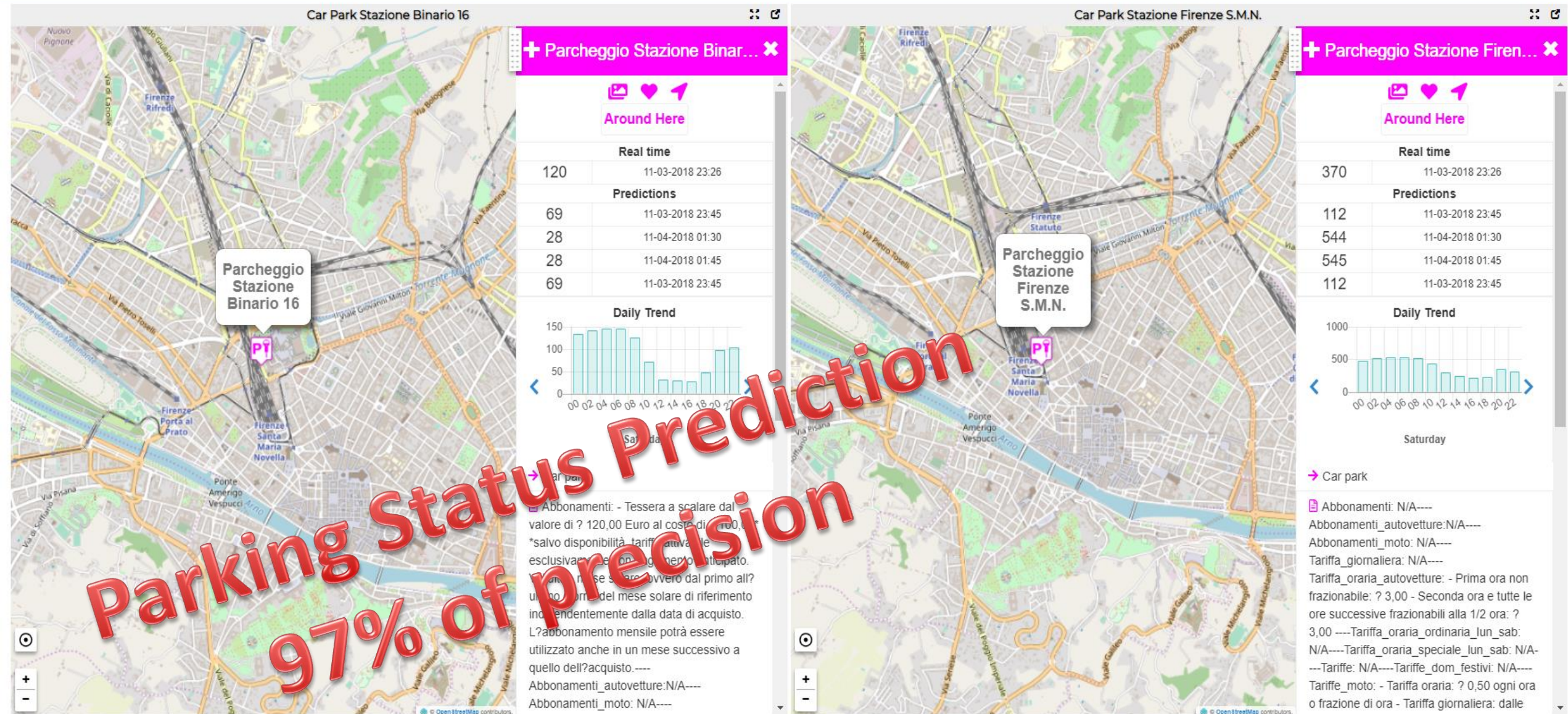






# Monitoring Station for Parking

Sat 3 Nov 23:39:55



<https://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MjQ2>



# *User Behaviour Analysis via Wi-Fi, OD Matrices, Trajectories*

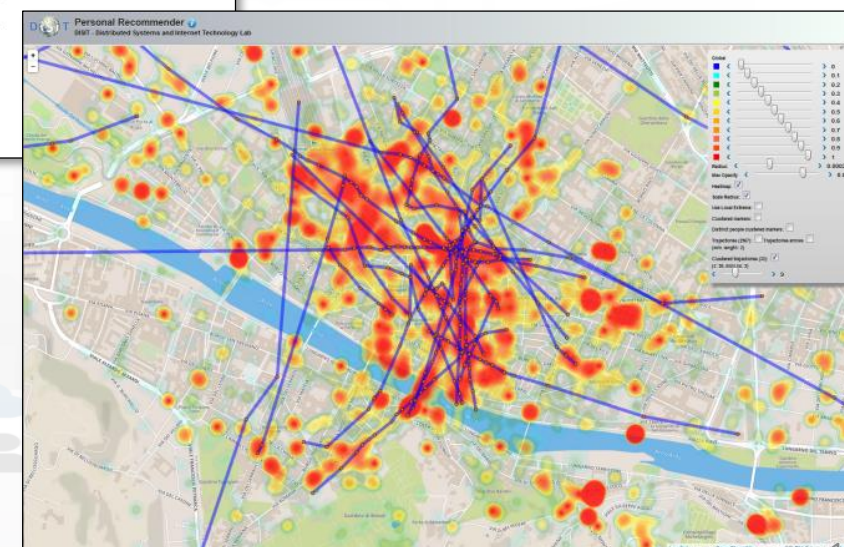
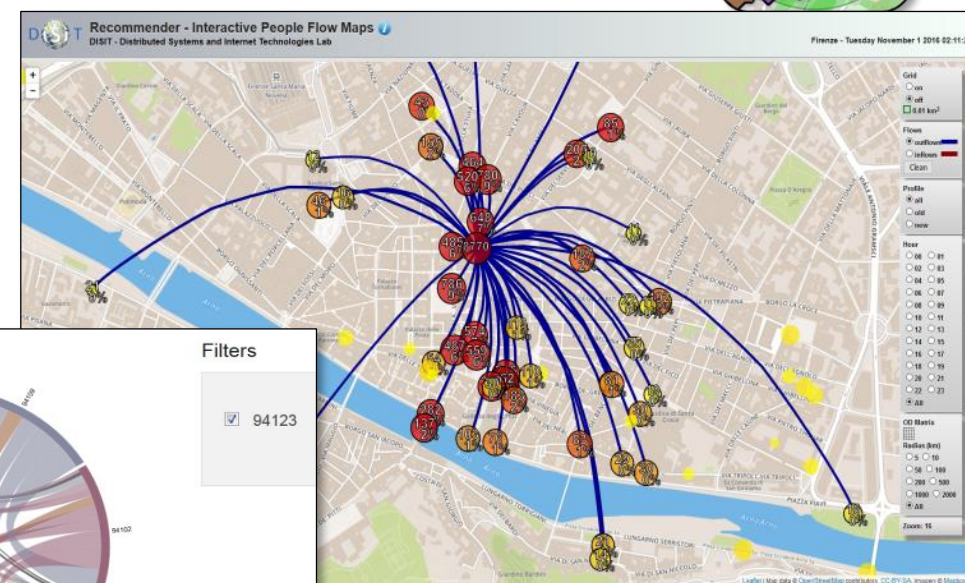
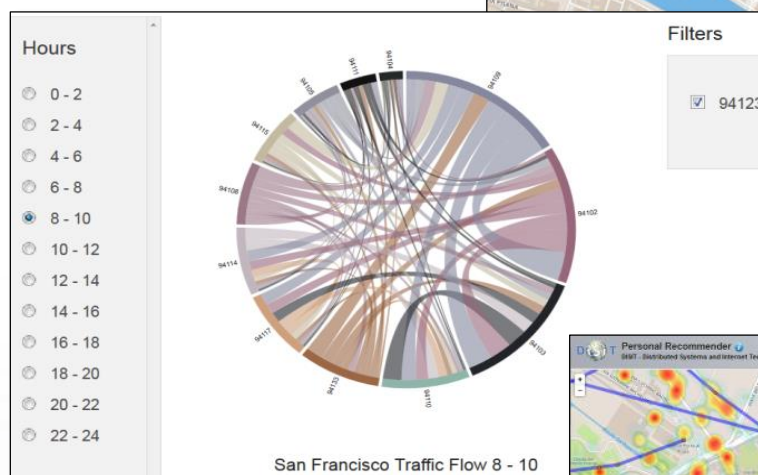


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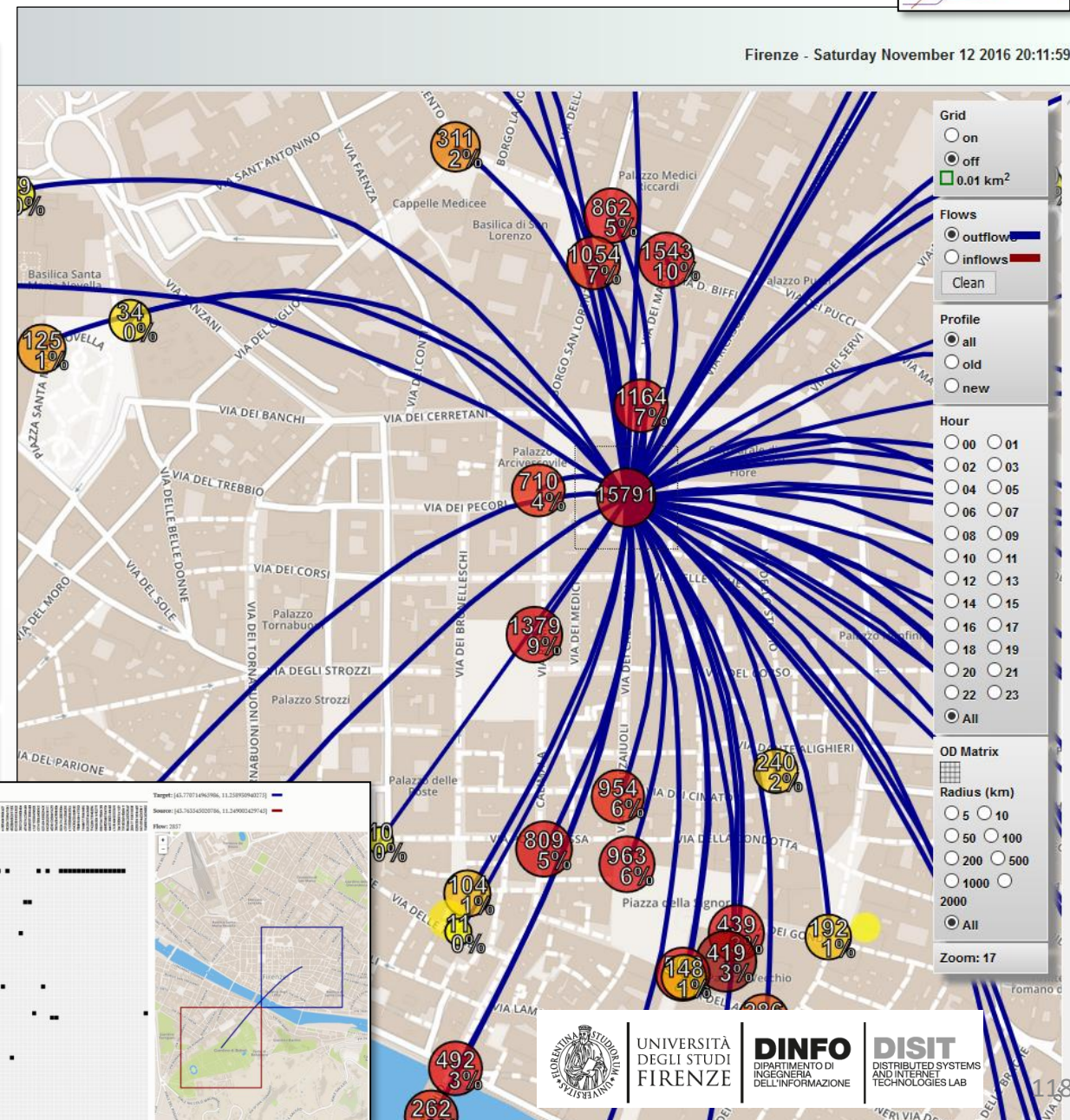
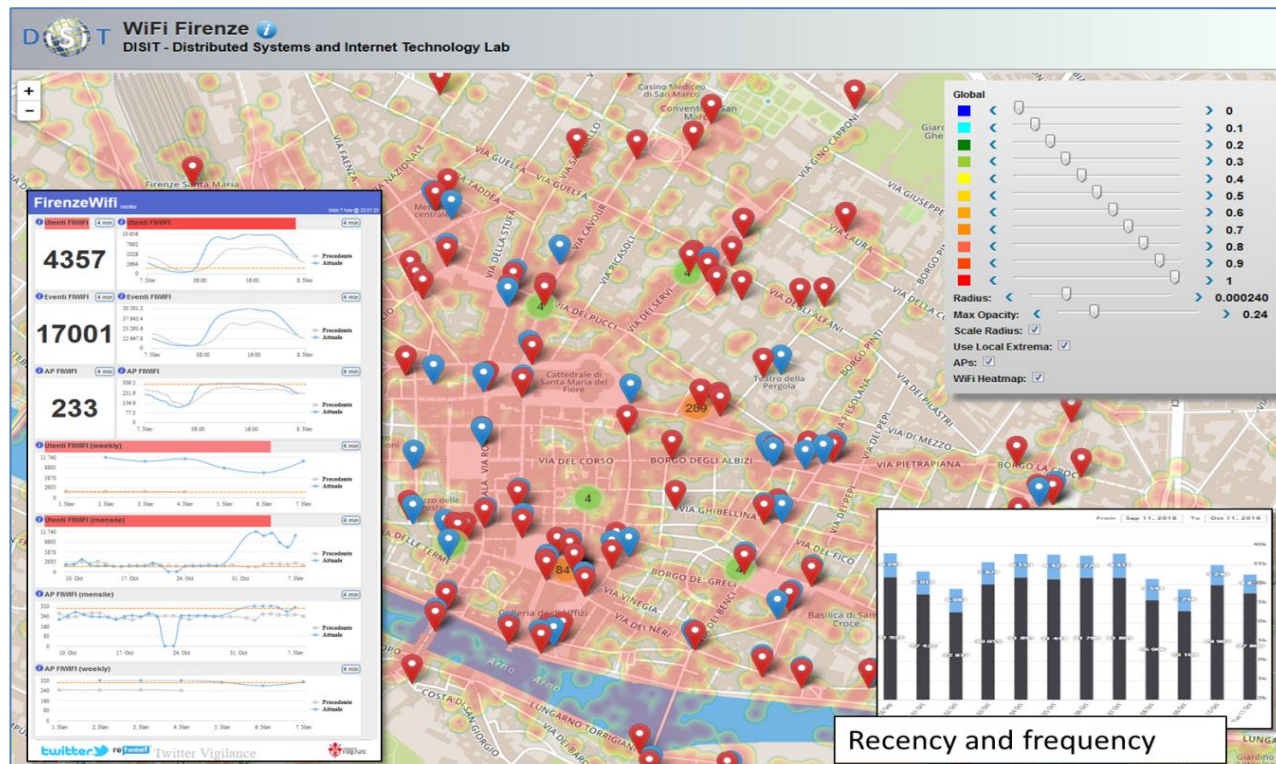
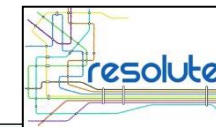
# User Behaviour Analysis

- **Monitoring movements by traffic flow sensors**
  - Spires and virtual spires
- **Monitoring movements from Mobile Cells**
  - Unsuitable for precise tracking and OD production
- **Monitoring movements from Wi-Fi**
- **Monitoring movements and much more from mobile Apps**

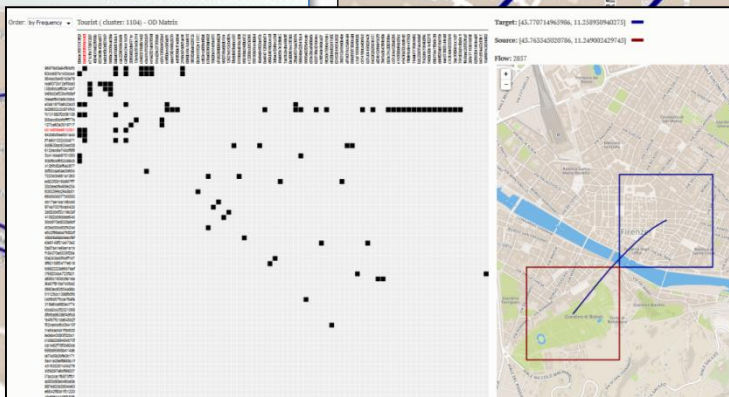
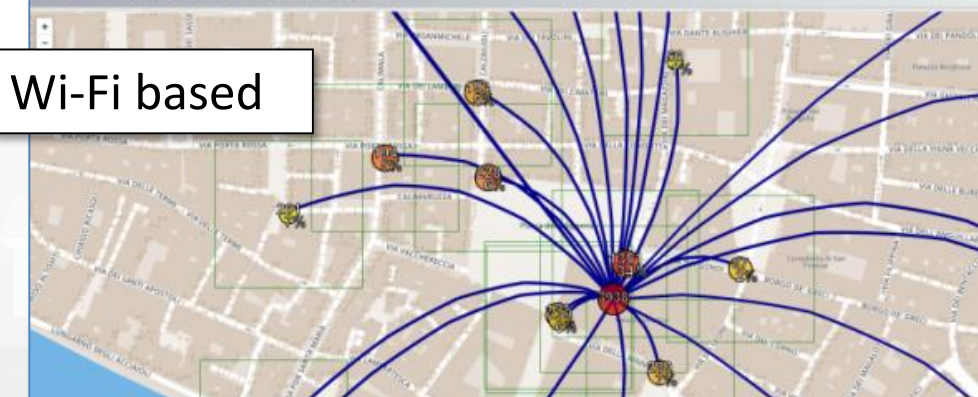




# Origin Destination Matrix Estimation



Wi-Fi based



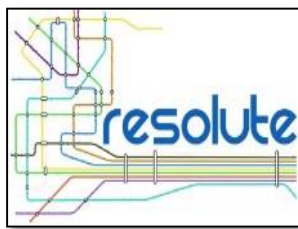
UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

DINFO  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

DISIT  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

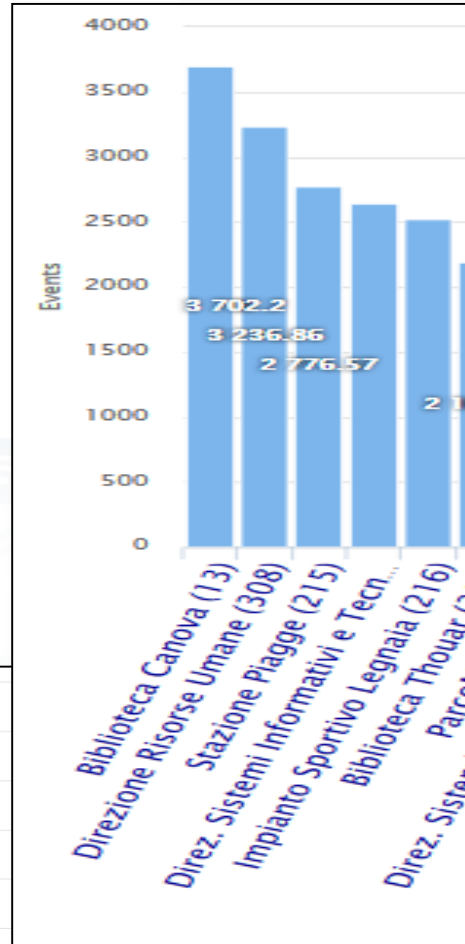


# User Behaviour Analysis

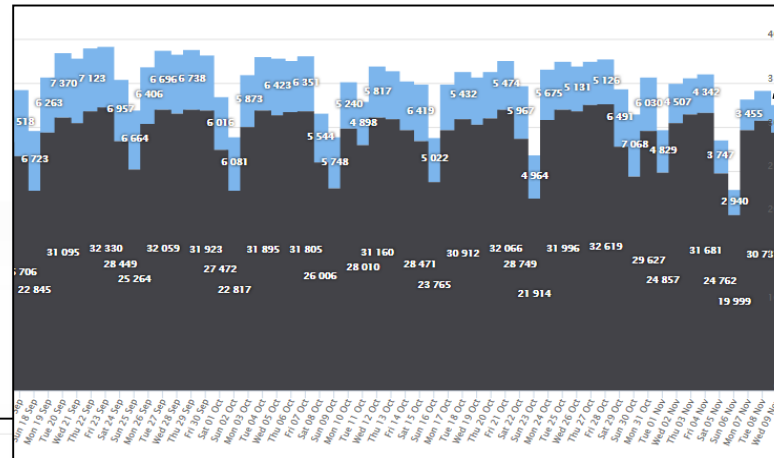


Distinct APs: 343  
Distinct APs (last 24 hours): 311  
Distinct Users (last 180 days): 1102098  
Distinct Excursionists (last 180 days, < 24 h): 687025

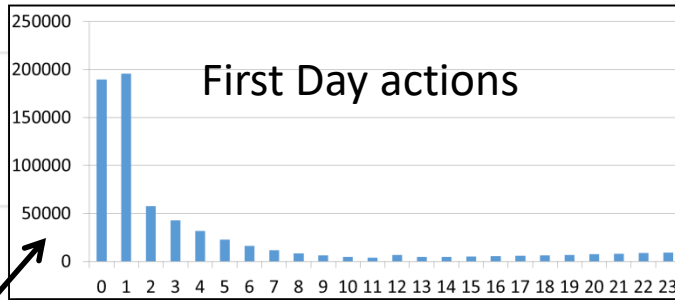
Where



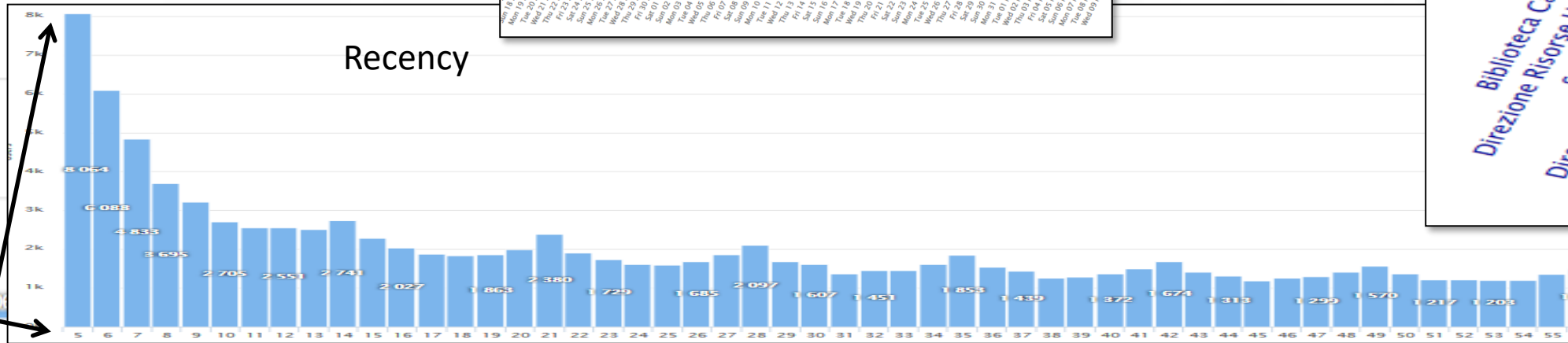
New City Users  
VS  
Returning



First Day actions

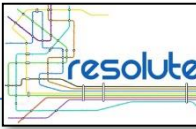


Recency





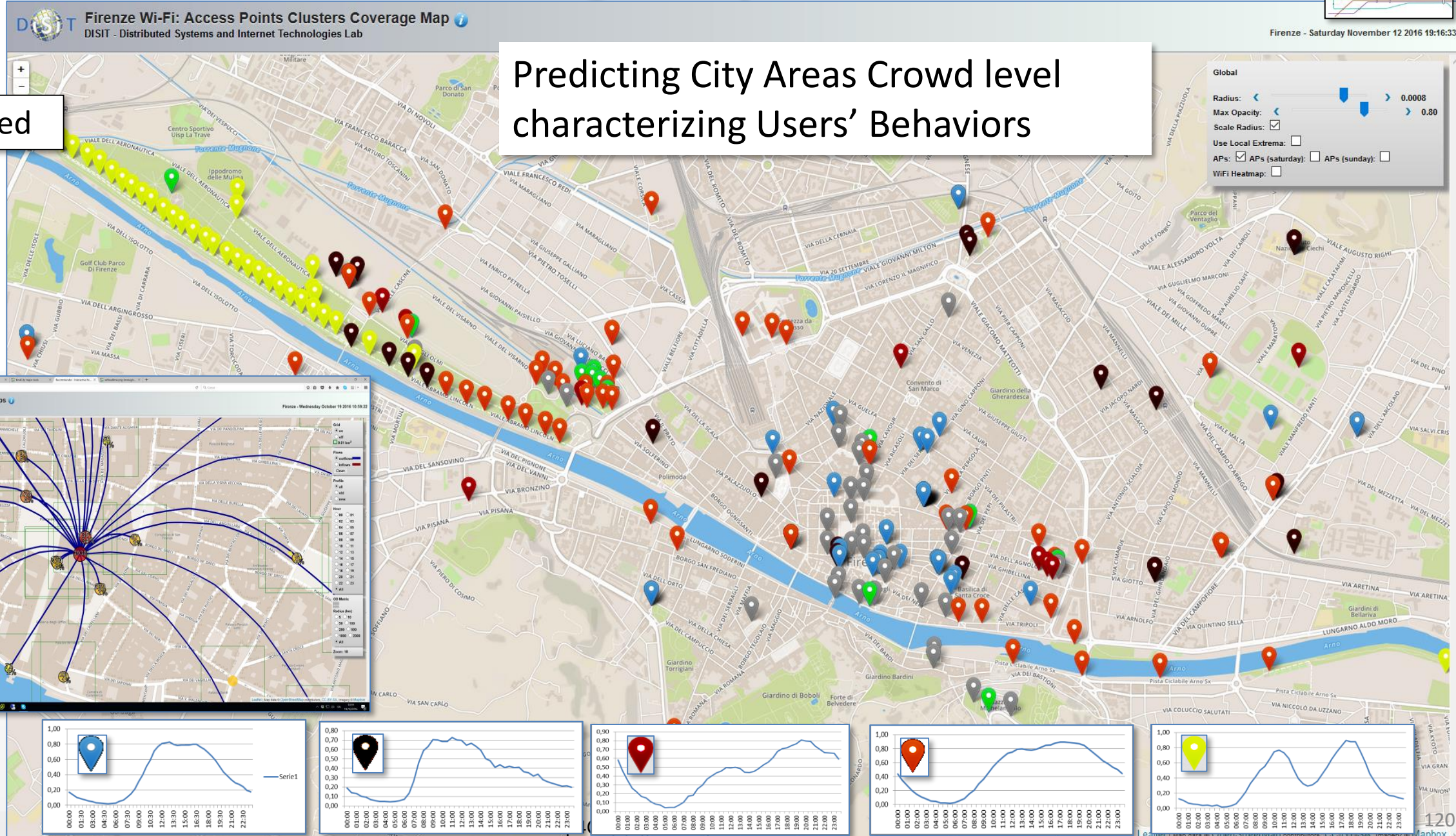
# Characterizing City Areas



Firenze - Saturday November 12 2016 19:16:33

Wi-Fi based

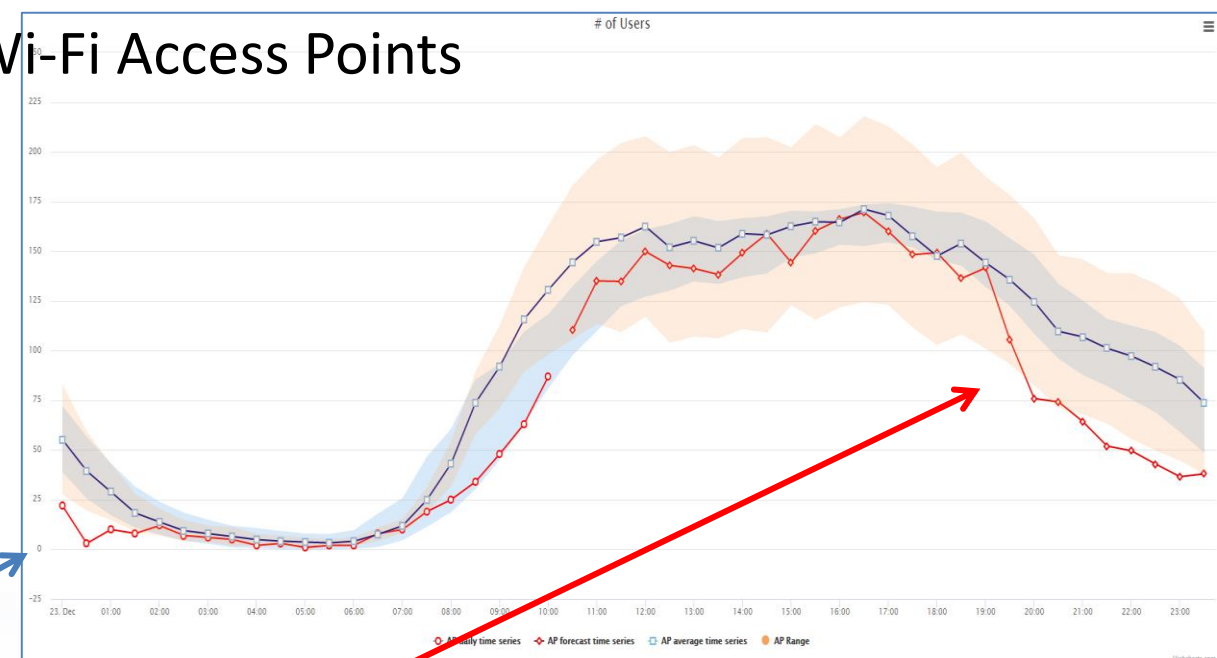
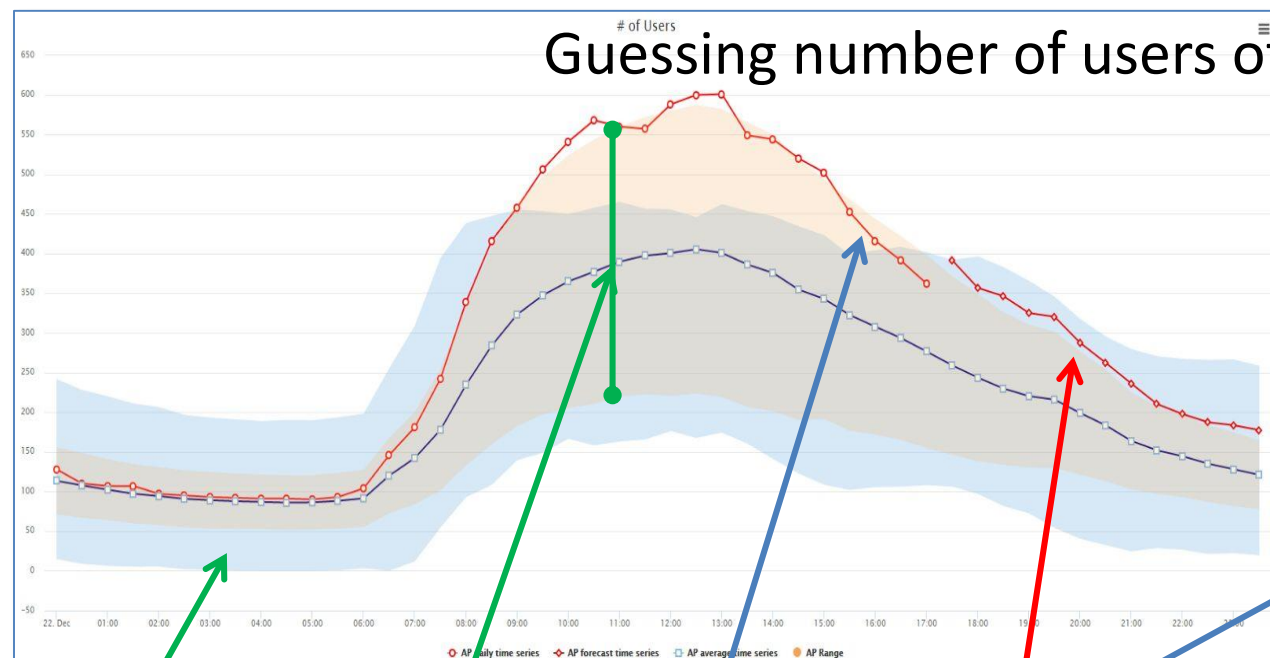
Predicting City Areas Crowd level  
characterizing Users' Behaviors





# Prediction and Identification of Anomalies

# of Users  
Guessing number of users of Wi-Fi Access Points



Cluster confidence

AP average and confidence

Actual AP trend for today

AP prediction for the next time slot in the day on the basis of past weeks

Predictive precision of the 95%



# Quality of Public Transport

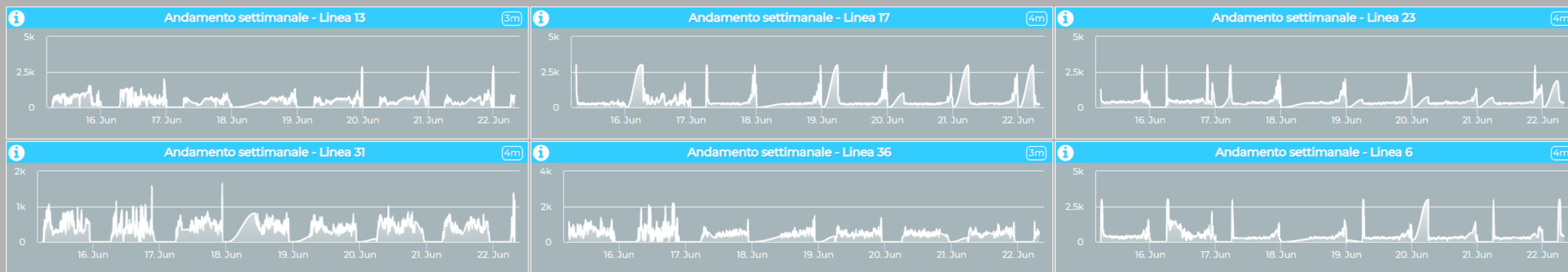
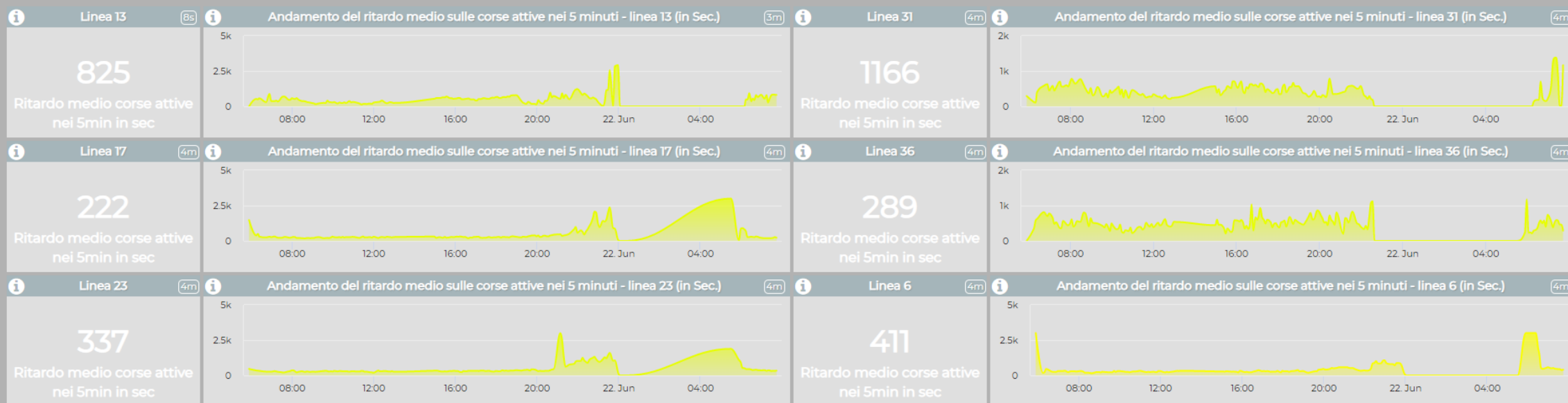




# Qualità Trasporto Pubblico - Cloned

Firenze - 6 linee

Sat 22 Jun 07:45:48





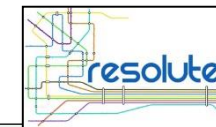
# Origin Destination Matrices



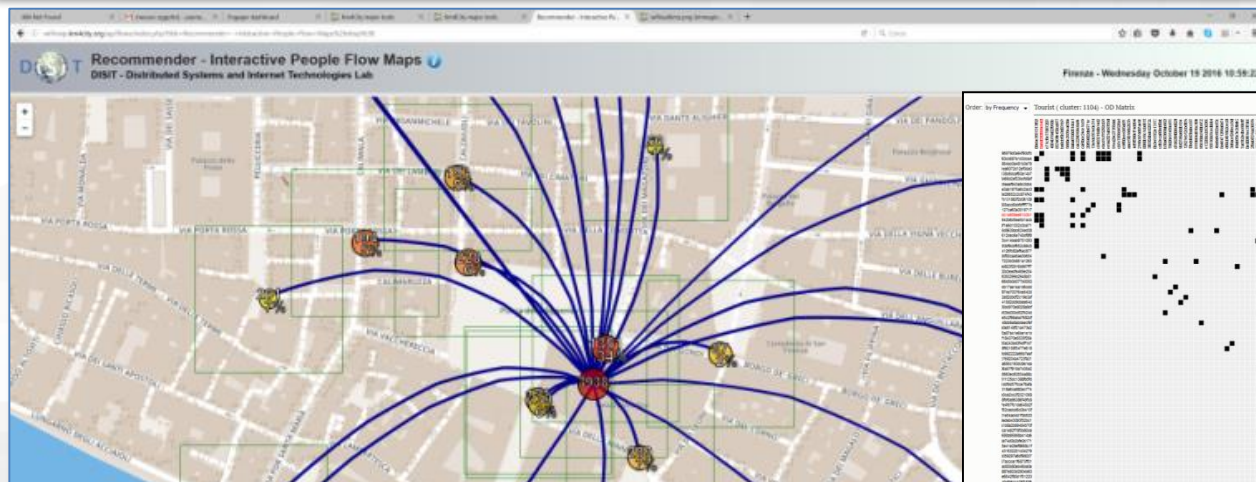
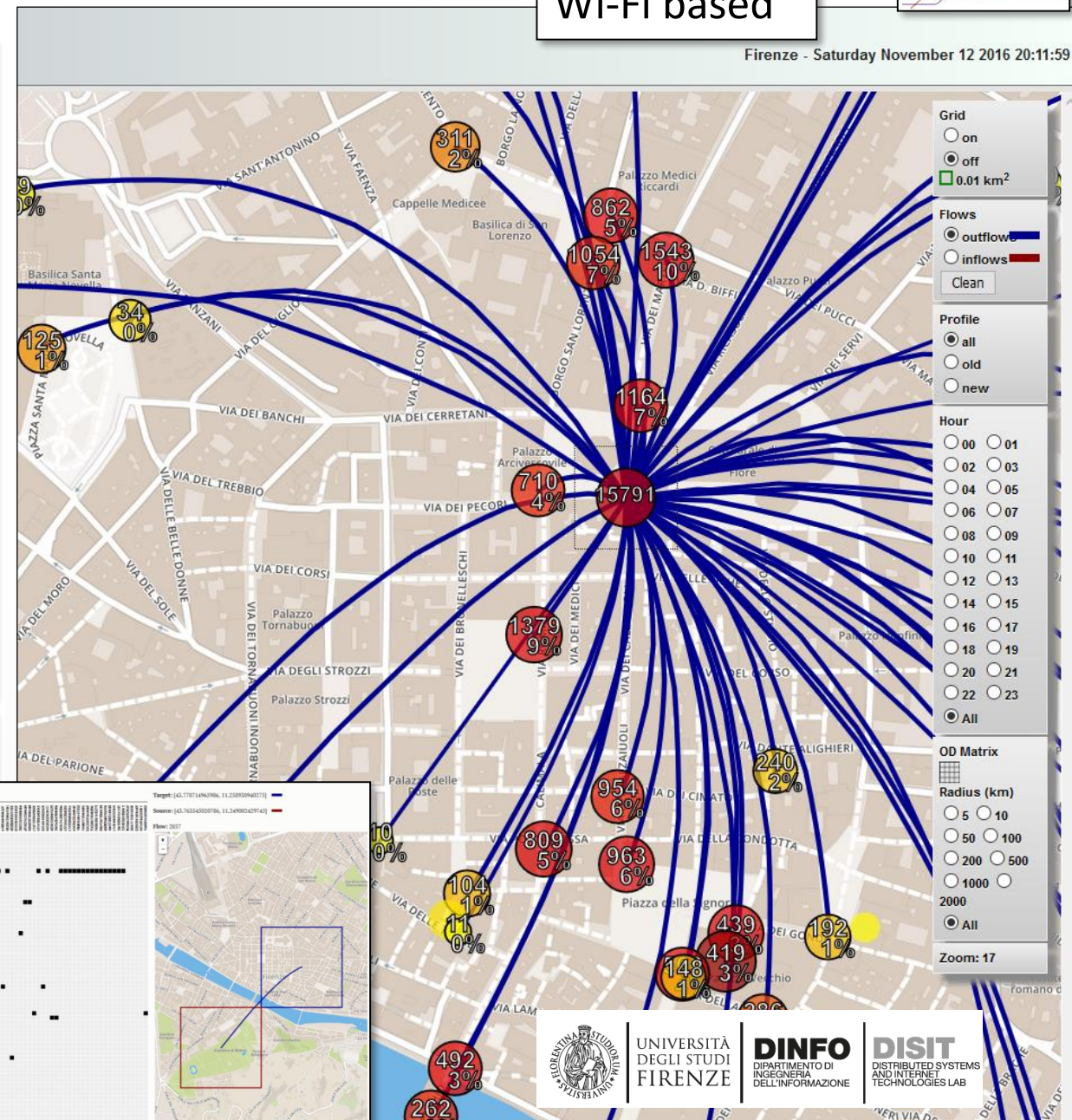
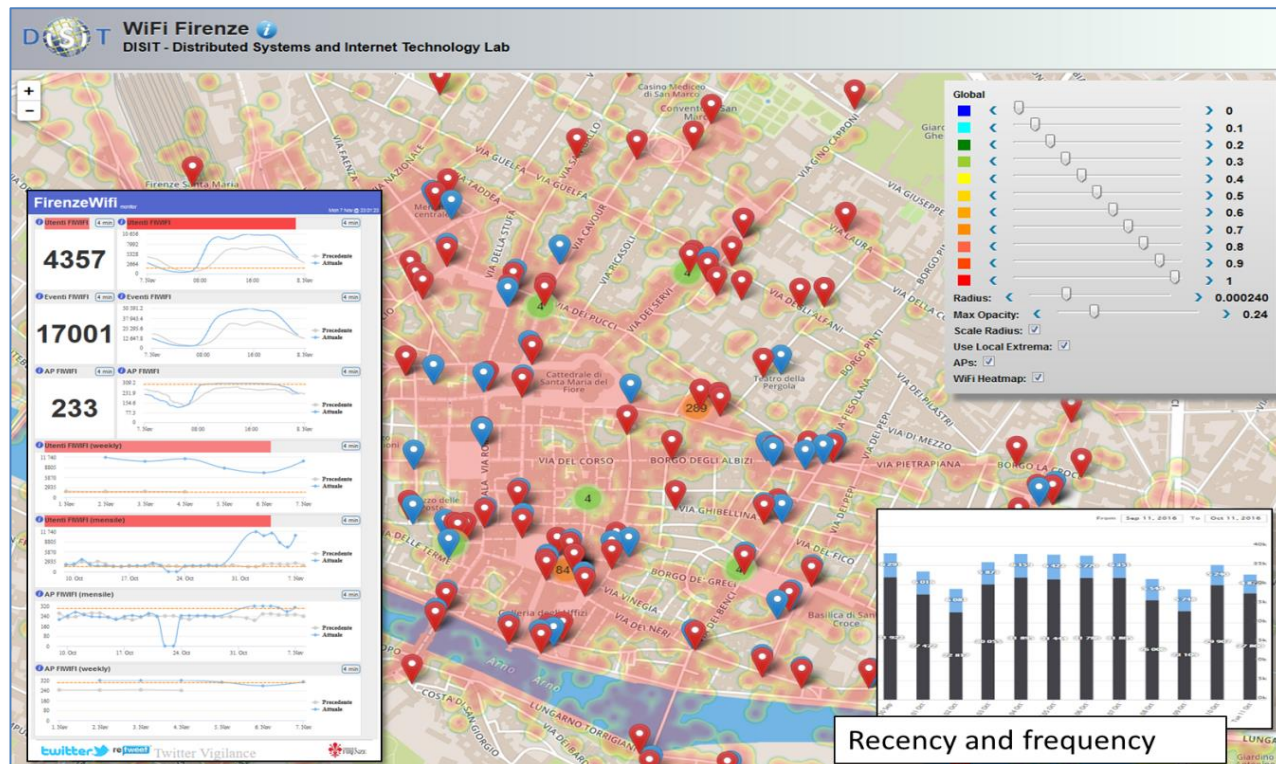


# Origin Destination Matrix Estimation

Wi-Fi based



Firenze - Saturday November 12 2016 20:11:59



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FIRENZE

DINFO  
DIPARTIMENTO DI  
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DISIT  
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AND INTERNET  
TECHNOLOGIES LAB

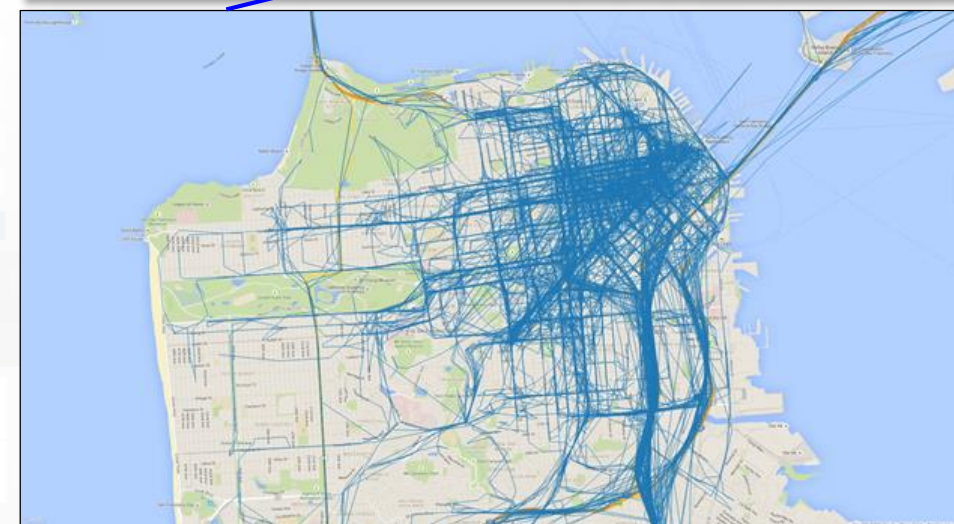
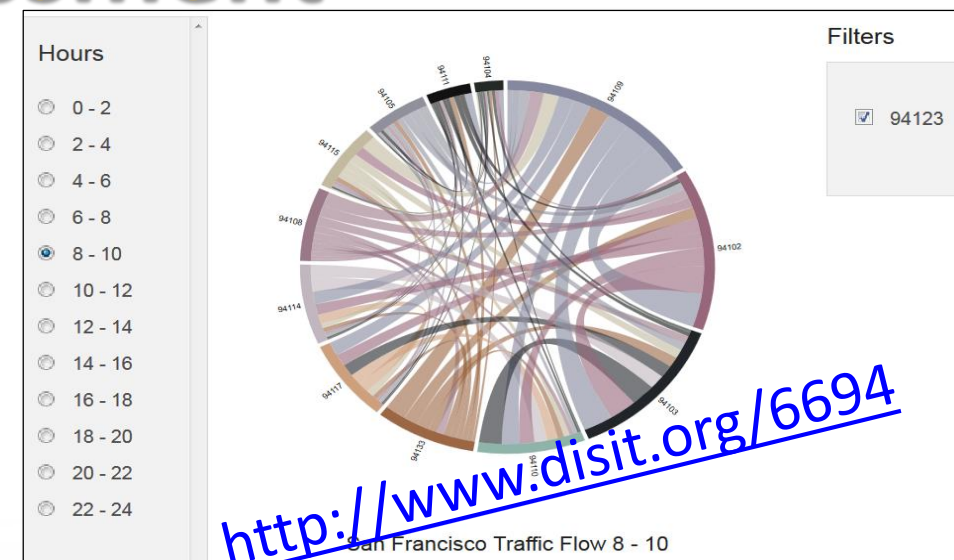






# Traffic and People Flow Assessment

- **Origin Destination Matrix**
  - Specific Sensors, vehicle Kits, mobile App, Wi-Fi Access Points, etc.
  - Data from Taxi in San Francisco
- **Assess people and traffic flows to**
  - improve services
  - predict critical conditions on Crit. Infra.
  - take real time decisions and sending messages in push to population
  - Increase city resilience
  - optimize traffic flow
  - take decision of routing





# *Demand of Mobility vs Offer of Transportation*

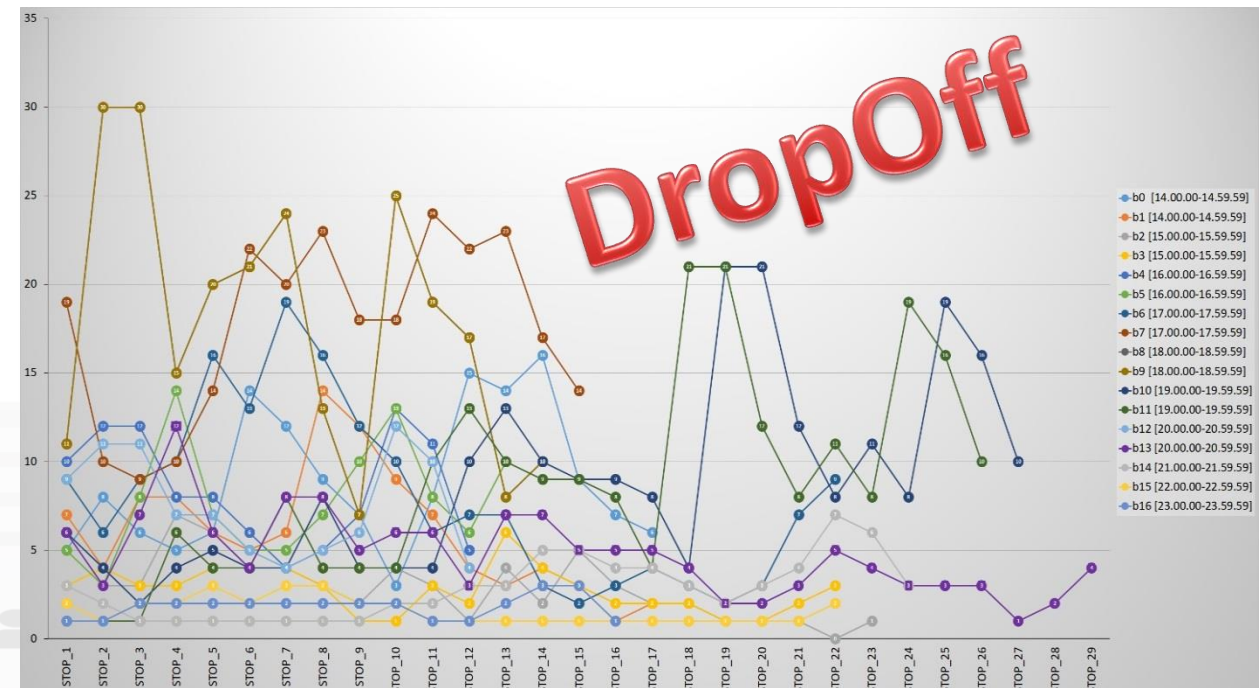
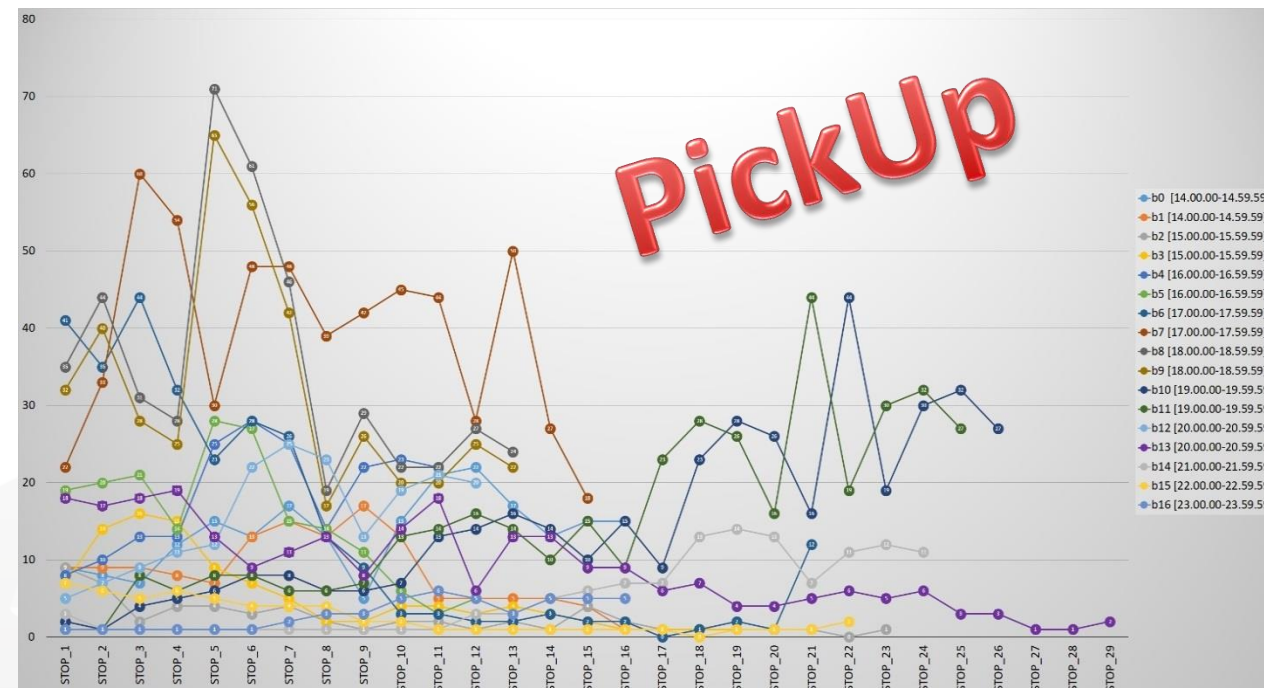
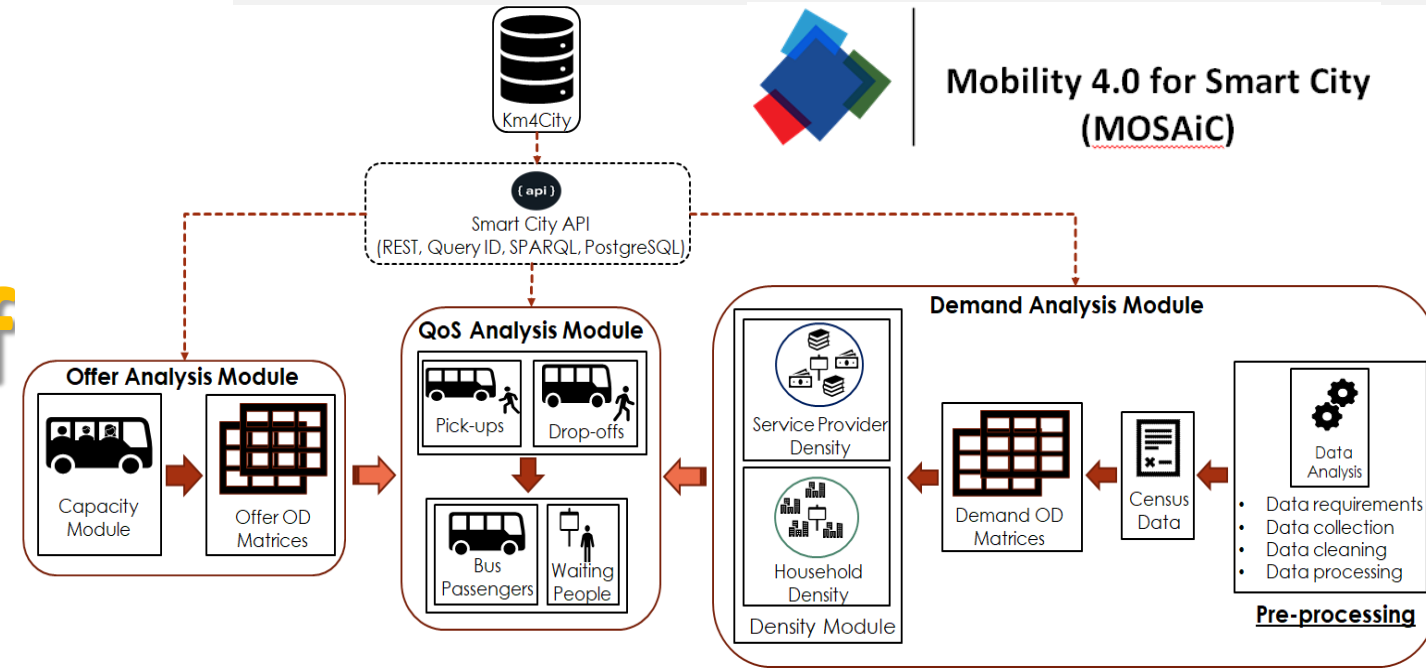


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# Demand vs Offer of Mobility Analysis





# *Modal & Multimodal Routing for Navigation and Travel Planning*



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User: roottooladmin1, Org: DISIT  
Role: RootAdmin, Level: 7

- Dashboards
- My Dashboards
- Notificator
- IOT Applications
- My Personal Data
- IOT Directory and Devices
- Knowledge and Maps
- Service Map**
- Loading WKT on Service Map
- Creating WKT
- Service Map 3D
- Helsinki Service Map
- Antwerp Service Map
- My Annotation on Services/Data
- Mapping Services Data
- ArcGIS DISIT Service
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager: Process Loader
- Development Tools
- Management
- Settings
- User Management and Auditing
- Help and Contacts
- Documentation and Articles
- My Profile
- Snap4City portal
- Km4City portal
- DISIT Lab portal

Public transport Municipalities Text Search Address Search Events

Select an agency:  
- Select an Agency -

Select a line:  
- Select a Line -

Select a route:  
- Select a Route -

Select a bus stop:  
- Select a Stop -

**Position of selected Busses**

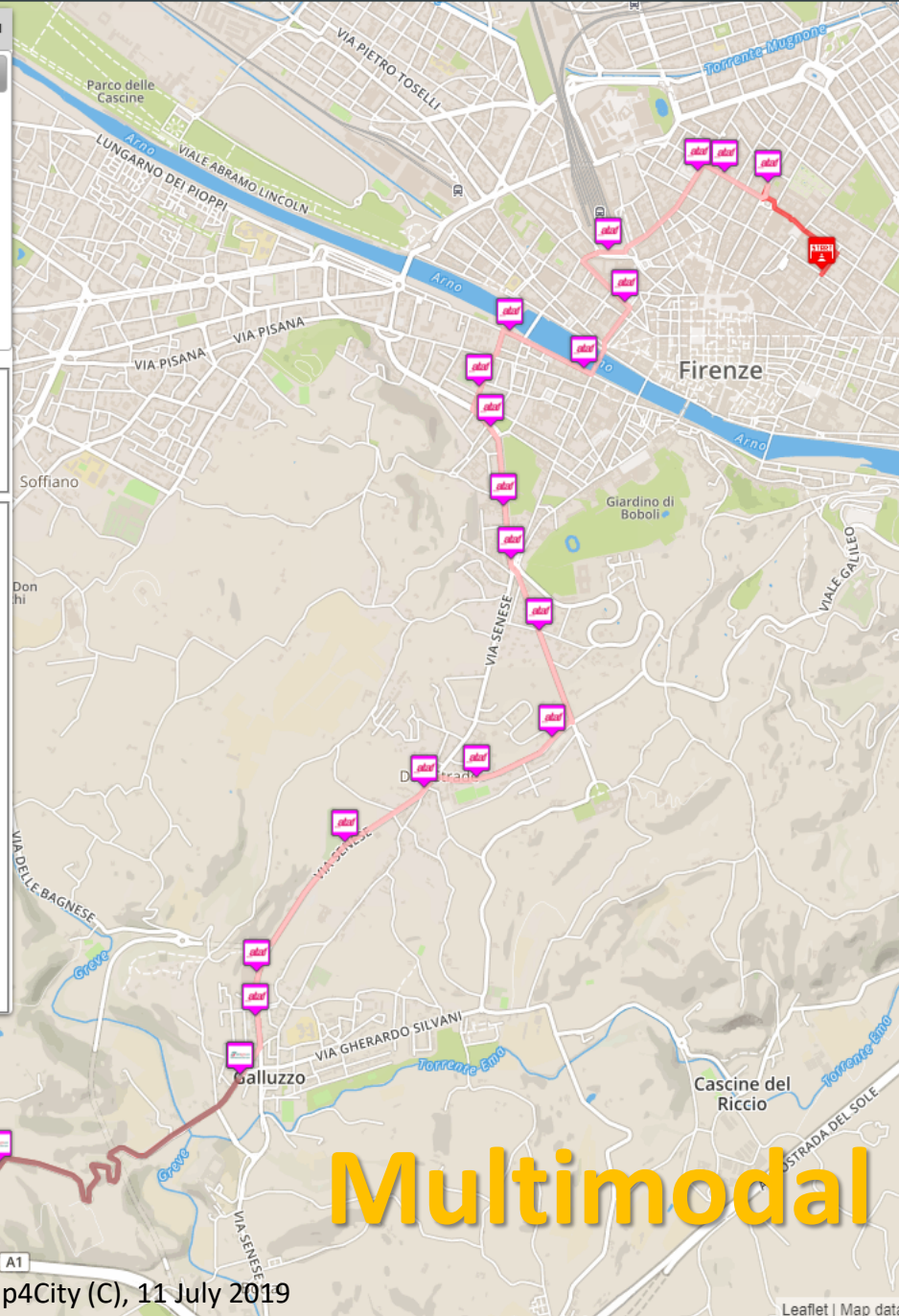
Actual Selection  
Coord: 43.7130,10.9272  
Address: [VIA DI PRATOVECCHIO, 58, EMPOLI](#)

Path from here Path to here Search geometry

Path  
From: VIA DELLA PERGOLA, 39, FIRENZE  
To: VIA DI PRATOVECCHIO, 58, EMPOLI  
Route via: public\_transport  
Start date&time: today now

Search Path

3. Piazza della Santissima Annunziata 49m (14:40:13)
4. Via Cesare Battisti 148m (14:40:52)
5. Piazza San Marco 126m (14:42:47)
6. Via Camillo Cavour 1m (14:44:17)
7. 11 : Arazzieri - Volterrana 7800m (15:06:00)
8. 37 : Galluzzo Via Volterrana - Montespertoli (V. Risorgimento) Sn 26620m (18:52:00)
9. Viale Risorgimento 207m (19:45:00)
10. 32 : Montespertoli (V. Risorgimento) Sn - Viasanzio Fr.157 Sn 17534m (07:16:00)
11. 1 : Via Sancio Fr.157 - Via Sancio Fr. Coop Sn 1002m (08:08:00)
12. Via Raffaello Sancio 45m (08:10:00)
13. nd 33m (08:10:35)



Regular Services Transversal Services

Services Categories

- ☐ De/Select All
- ☐ Accommodation +
- ☐ Advertising +
- ☐ AgricultureAndLivestock +
- ☐ CivilAndEdilEngineering +
- ☐ CulturalActivity +
- ☐ EducationAndResearch +
- ☐ Emergency +
- ☐ Entertainment +
- ☐ Environment +
- ☐ FinancialService +
- ☐ GovernmentOffice +
- ☐ HealthCare +
- ☐ IndustryAndManufacturing +
- ☐ IoTDevice +
- ☐ MiningAndQuarrying +
- ☐ ShoppingAndService +
- ☐ TourismService +
- ☐ TransferServiceAndRenting +
- ☐ UtilitiesAndSupply +
- ☐ Wholesale +
- ☐ WineAndFood +

Filter:  
search text into service

Service providing value type:  
select value type

N. results: 100

Search Range 100 mt

Search Area  
select...

Search icons: magnifying glass, location pin, refresh, save

# Multimodal routing



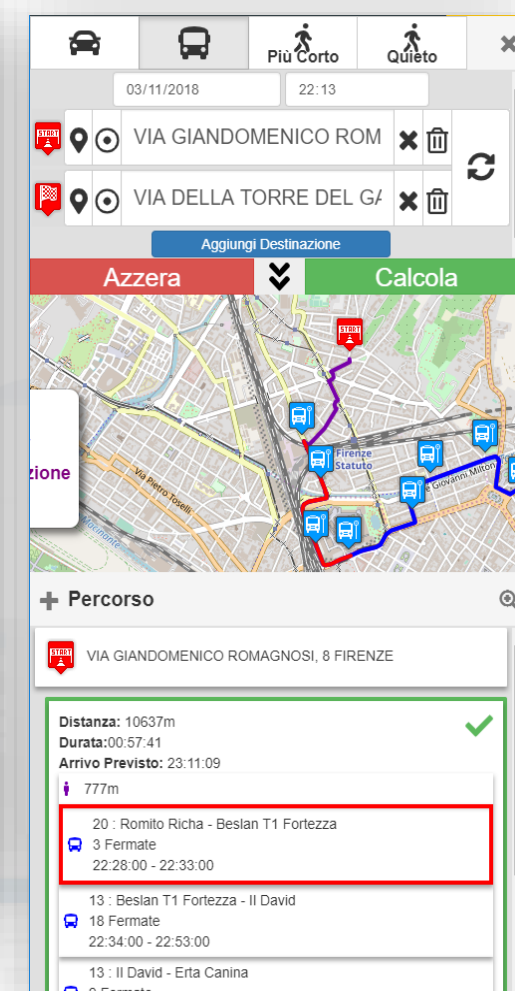
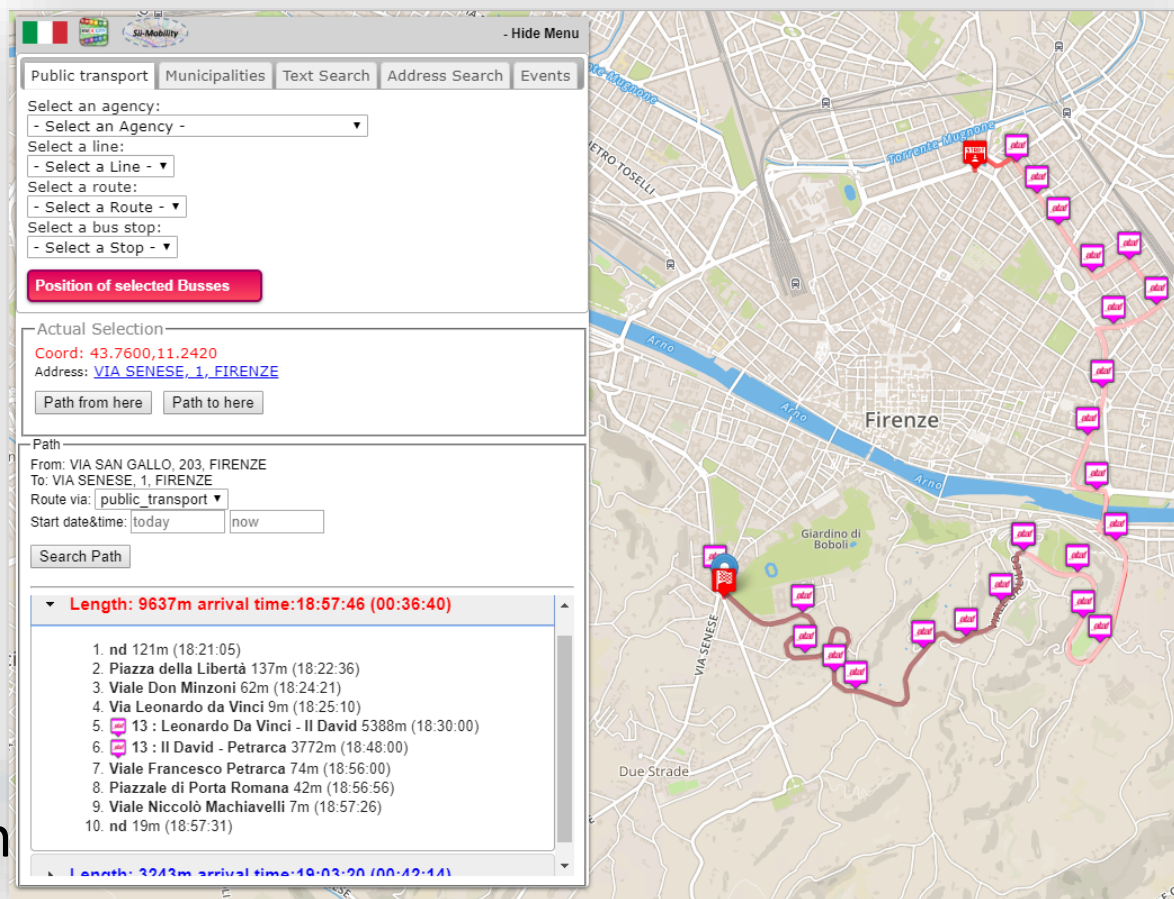
# Routing and Multimodal Routing

## Modes:

- Pedonal, Vehicles
- Public Multimodal
- Multi Point for Delivering
- Constrained: quite, blocked, etc.

## Test it on our:

- Mobile Apps
- MicroApplication
- Dashboard
- ServiceMap service on Tuscany in Snap4City





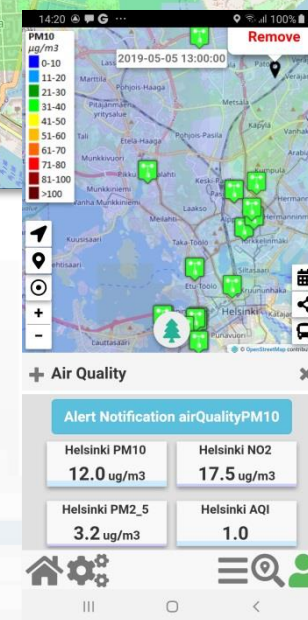
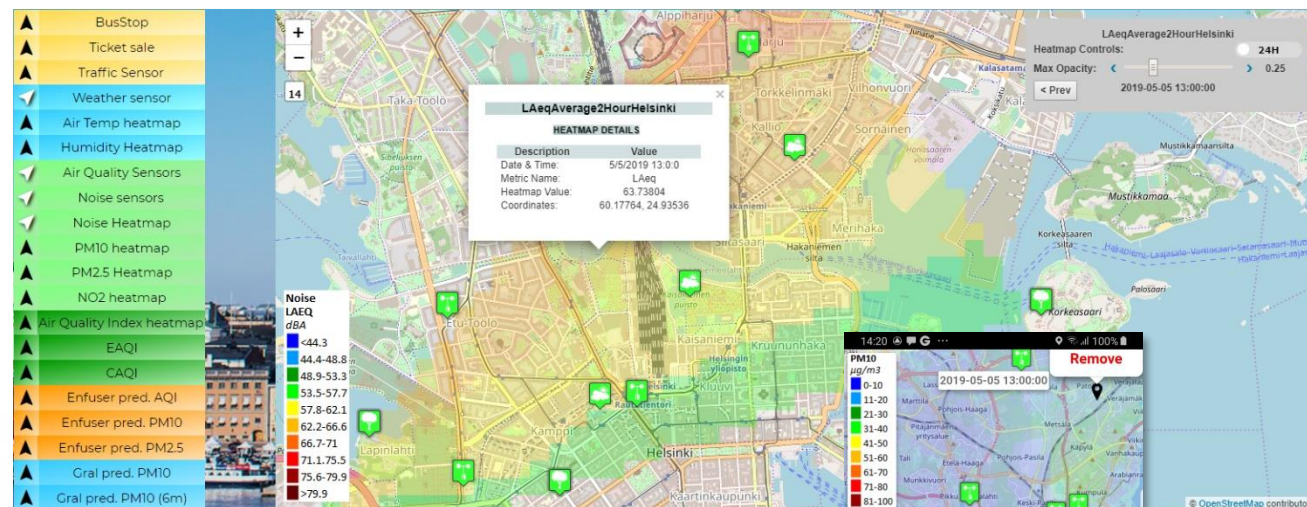
# *Environmental Data Predictions*





# Data Analytics: Heatmaps

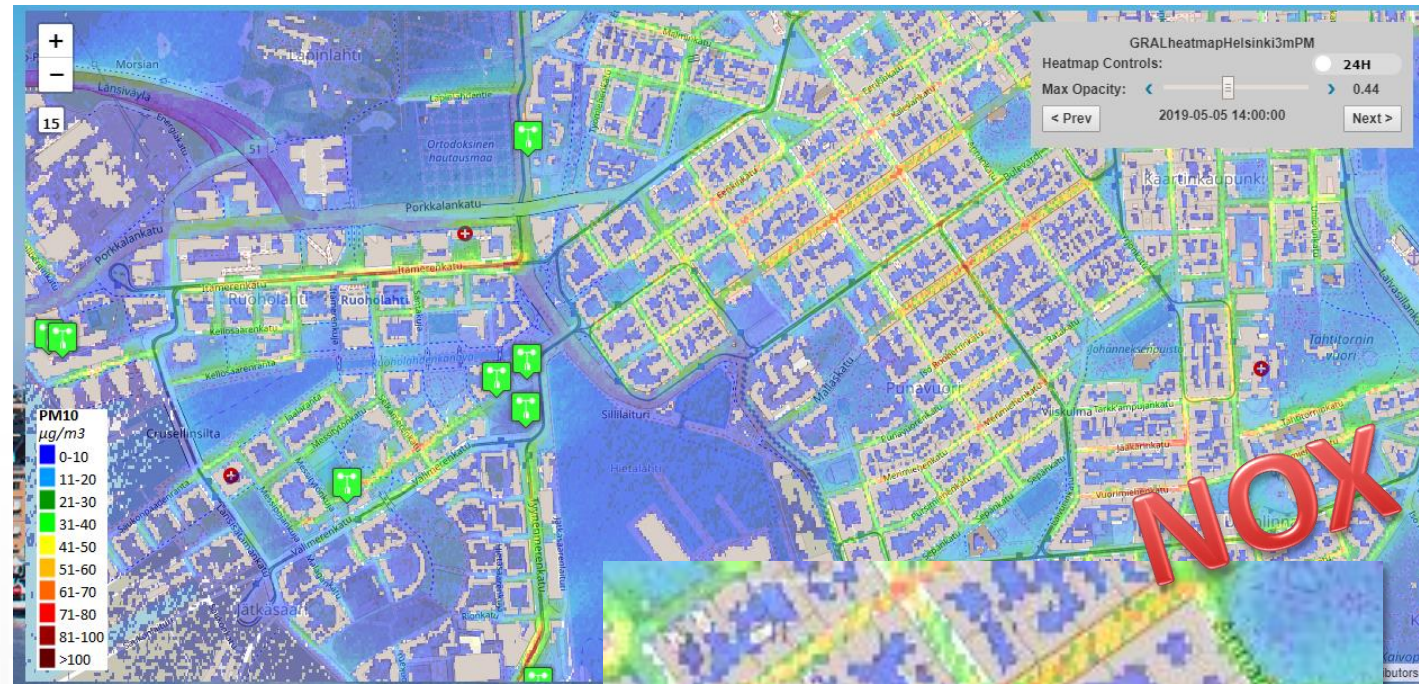
- Over the Gaussian Heatmaps
- Calibrated heatmaps on the basis of Interpolated data for:
  - From 200x200 to 4x4 mt
  - PM10, PM2.5, SO2, NO2, Noise, NO, O3, Enfuser, GRAL,....
  - Any programmed Color map
  - Animations over H24
  - Picking values in any place, values on their position.
  - On Web and Mobile App





# Environmental Data Predictions: GRAL

- GRAL predictions: PM10, NOX, ....
  - Comparison wrt real time values in actual value of Sensors
  - Graz Lagrangian Model.
- GRAL model takes into account:
  - pollution sources (for example the vehicles, their distribution on the streets, the about of pollution they produce according to their distribution over time and space, etc.),
  - structure of the city (streets and shape 3D of the buildings),
  - weather forecast (wind intensity and direction), etc.
- GRAL can be applied on NOX, PM10, PM2.5, ... or any other particles

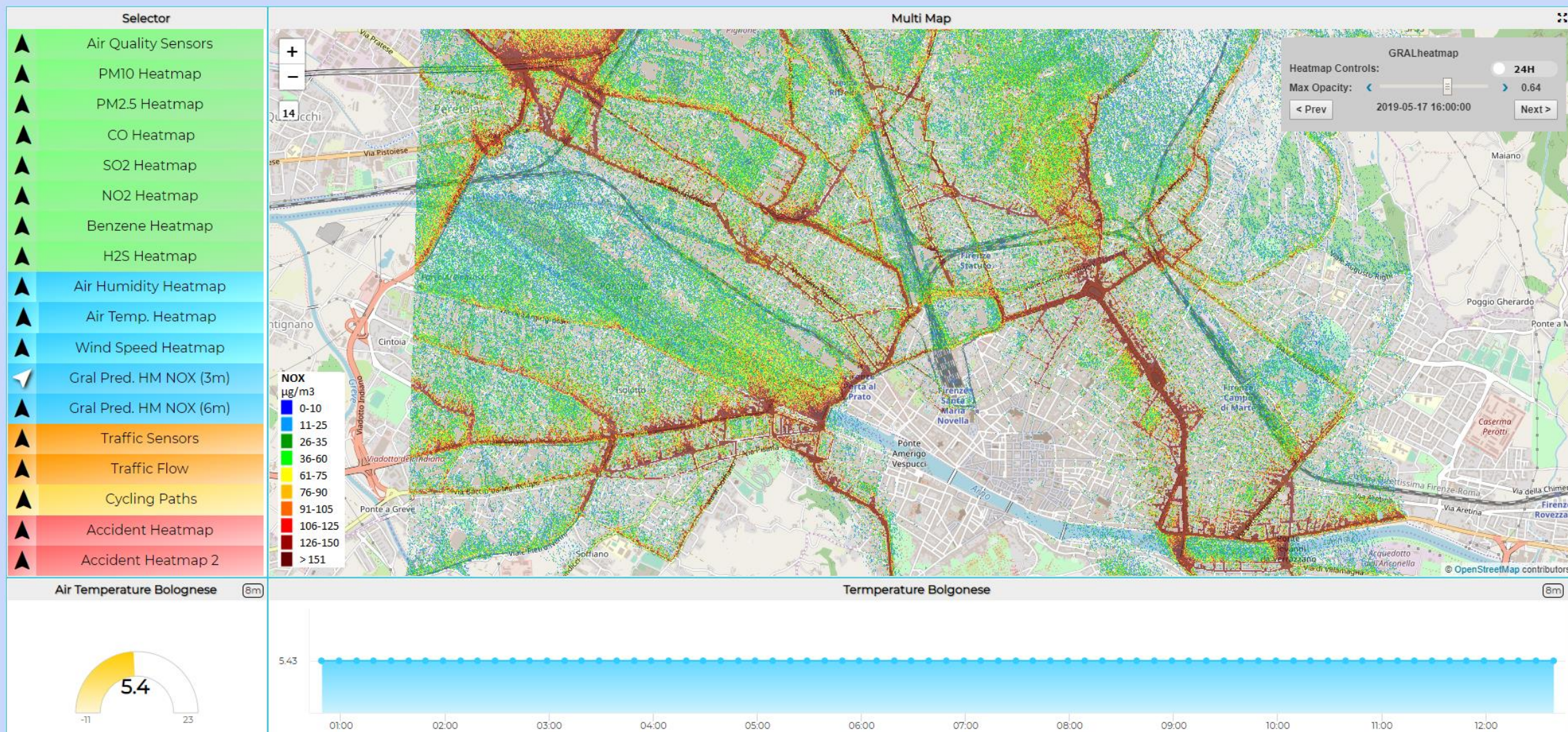




# Heatmap Firenze - trafair

different data

Fri 17 May 12:49:34



<https://main.snap4city.org/view/index.php?iddasboard=MTUzMg==>



# *Social Media Analysis*



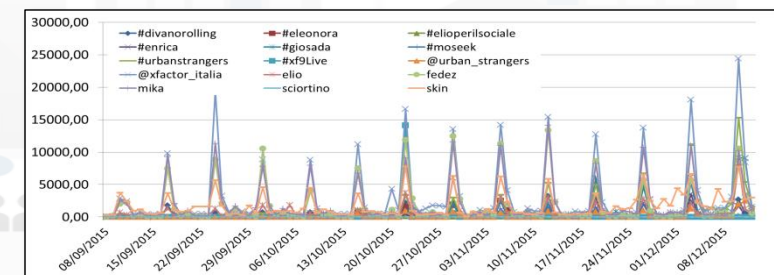
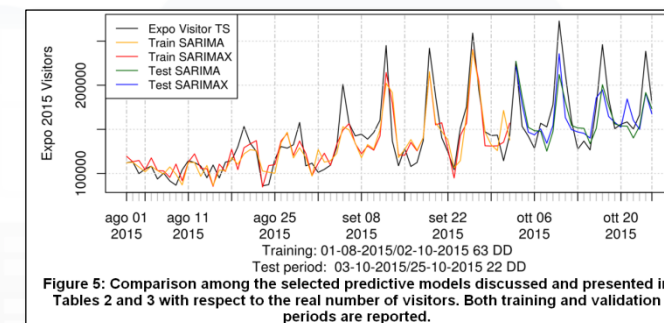
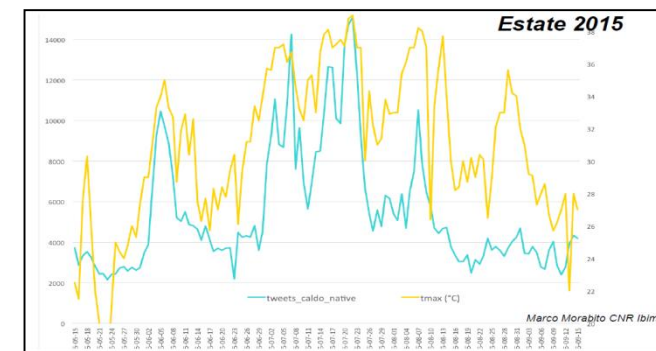
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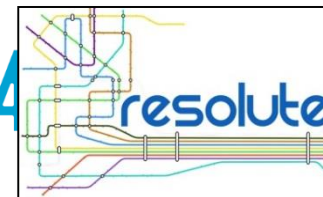
## Prediction/Assessment

- Football game results as related to the volume of Tweets
- Number of votes on political elections, via sentiment analysis, SA
- Size and inception of contagious diseases
- marketability of consumer goods
- public health seasonal flu
- box-office revenues for movies
- places to be visited, most visited
- number of people in locations like airports
- audience of TV programmes, political TV shows
- weather forecast information
- Appreciation of services

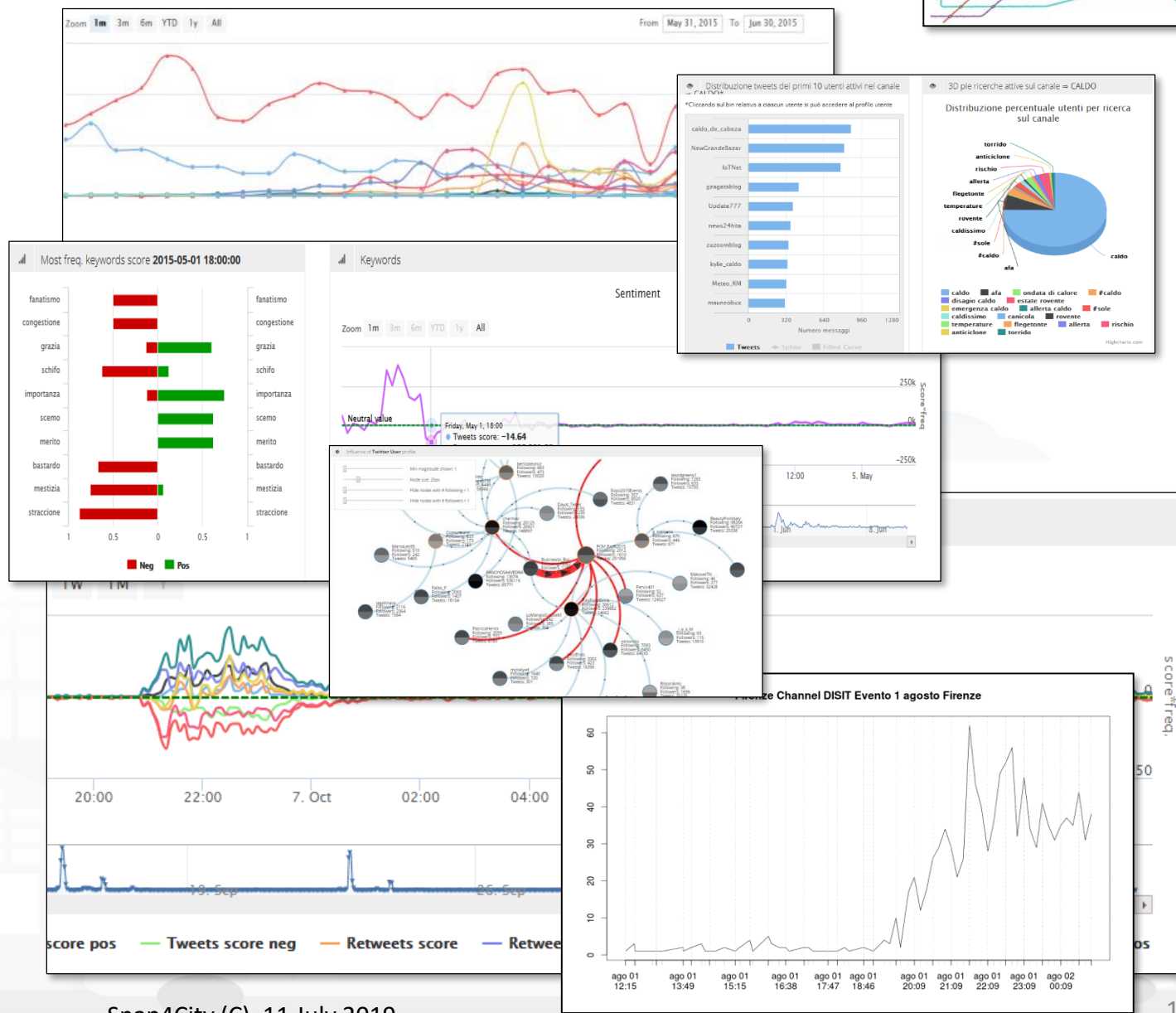




# Twitter Vigilance



- <http://www.disit.org/tv>
- <http://www.disit.org/rttv>
- Citizens as sensors to
  - Assess sentiment on services, events, ...
  - Response of consumers wrt, ...
  - Early detection of critical conditions
  - Information channel
  - Opinion leaders
  - Communities
  - Formation
  - Predicting volume of visitors for tuning the services

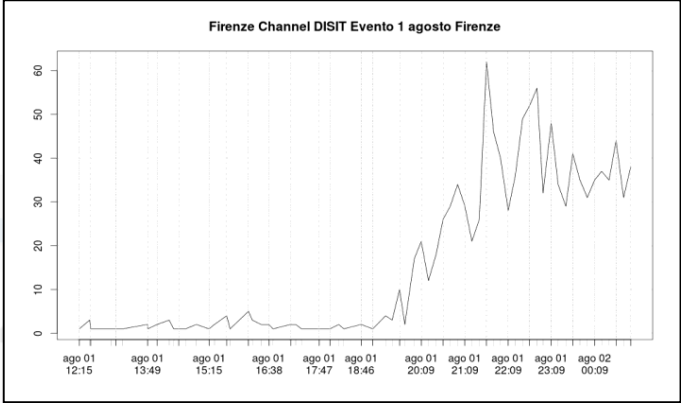
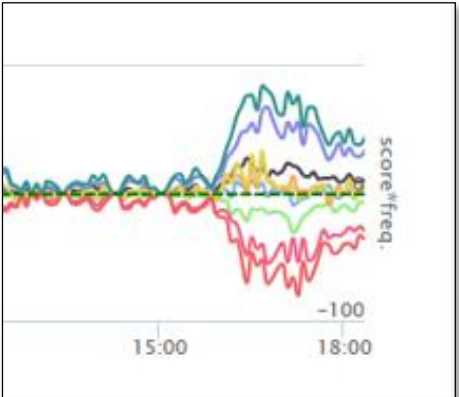
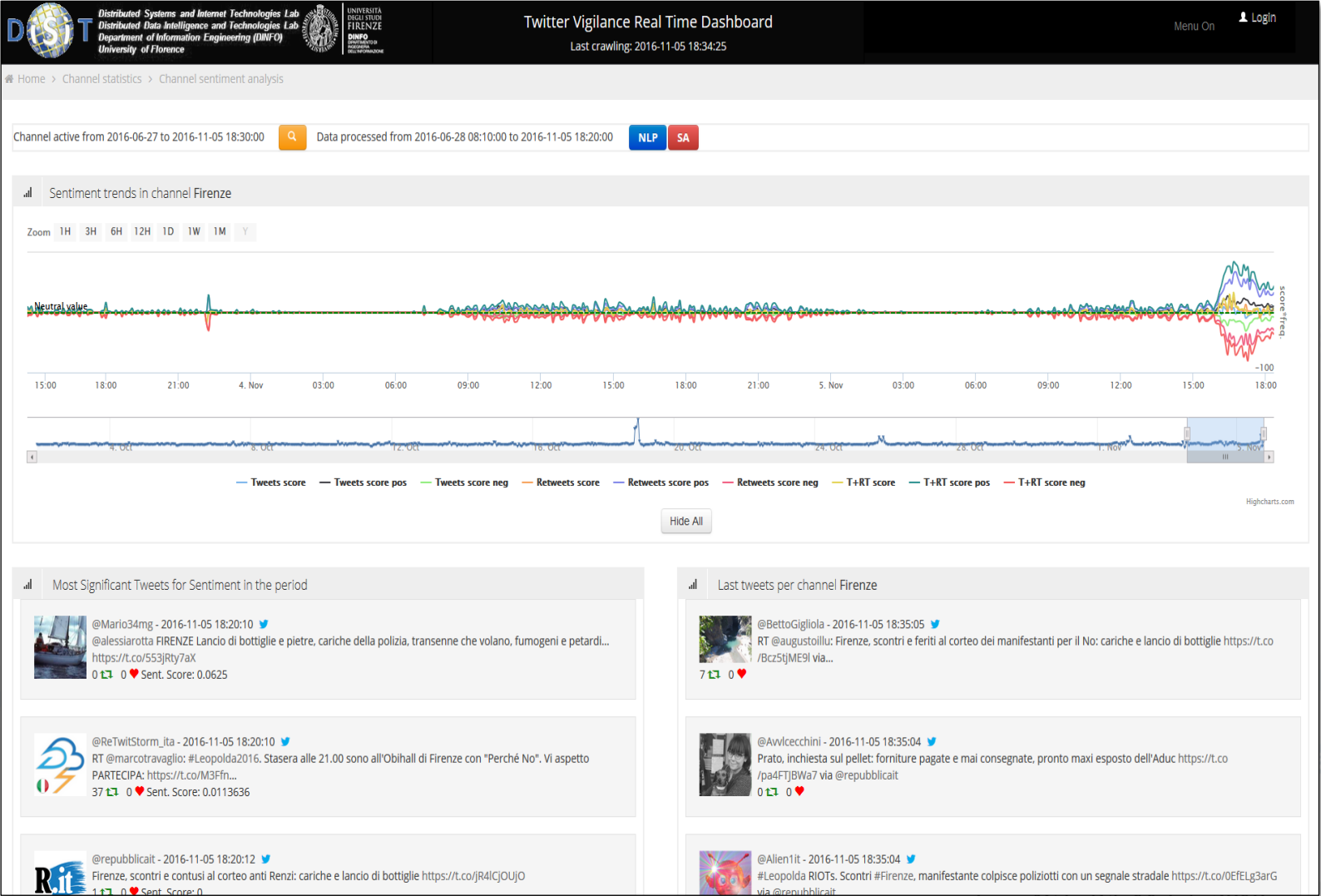


**Twitter Vigilance**



# Twitter Vigilance RT: sentiment analysis

Real time  
Early Warning





TOP

## Riuso per la PA

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IOT/IOE  
AND NETWORK

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

ANALYTICS  
BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
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ADMINISTRATORS

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# Snap4City vs Linee Guida per il riuso

- DISIT Lab ha sviluppato tutto internamente ed è il Maintainer
  - 100% open source, ma anche le librerie e i tool di terzi usati sono Open Source
- Pubblicato su GITHUB/DISIT <https://github.com/disit>
  - Pagina di riferimento: <https://www.snap4city.org/drupal/node/7>
  - Licenze AGPL, Affero GPL
- Pubblicato anche come Appliance:
  - <https://www.snap4city.org/drupal/node/471>
- Bug Solving (ticketing) e richieste nuove funzionalità:
  - <https://www.snap4city.org/drupal/contact>
- Informazioni e Supporto, Help Desk:
  - <https://www.snap4city.org/drupal/node/3>
- Service Level Agreement:
  - <https://www.snap4city.org/drupal/node/497>



# Nuove Funzionalità

- Ricezione contributi via GITHUB, vengono valutati e incorporati
  - Le versioni sono accessibili on GITHUB
  - Possono essere integrate, vengono valutate
  - Possibile fare dei Fork anche su GITHUB
- Snap4City è modulare,
  - ogni tool è definito come modulo e con delle API REST CALL.
  - Ogni tool ha una sua configurazione e si presta a varie configurazioni
- Molte delle funzioni sono MicroServizi e in Smart City API



TOP

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT/IOE DEVICES  
AND NETWORKS

IOT APPLICATIONS,  
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# SNAP4CITY AND KM4CITY PROJECTS

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# Main running projects

## Projects

**SELECT**  
for Cities



**Green Impact**

- Snap4City → The platform!
- Sii-Mobility → DISIT (mobility and transport)
- REPLICATE → DISIT (ICT, Energy, IOT)
- RESOLUTE → DISIT (Resilience, ICT, Big Data)
- GHOST → UNICA, UNIFI (strategies, smart city)
- TRAFair → UNIMORE, DISIT (environ. & transport)
- MOSAIC → DISIT (mobility and transport)
- WEEE Life → DISIT (waste, environment)
- Smart Garda Lake → Castelnuovo del Garda
- 5G → DISIT (Industry 4.0 vs SmartCity)
- Green Impact → DISIT (Industry 4.0, Chemical)
- PISA Agreement → data aggregation

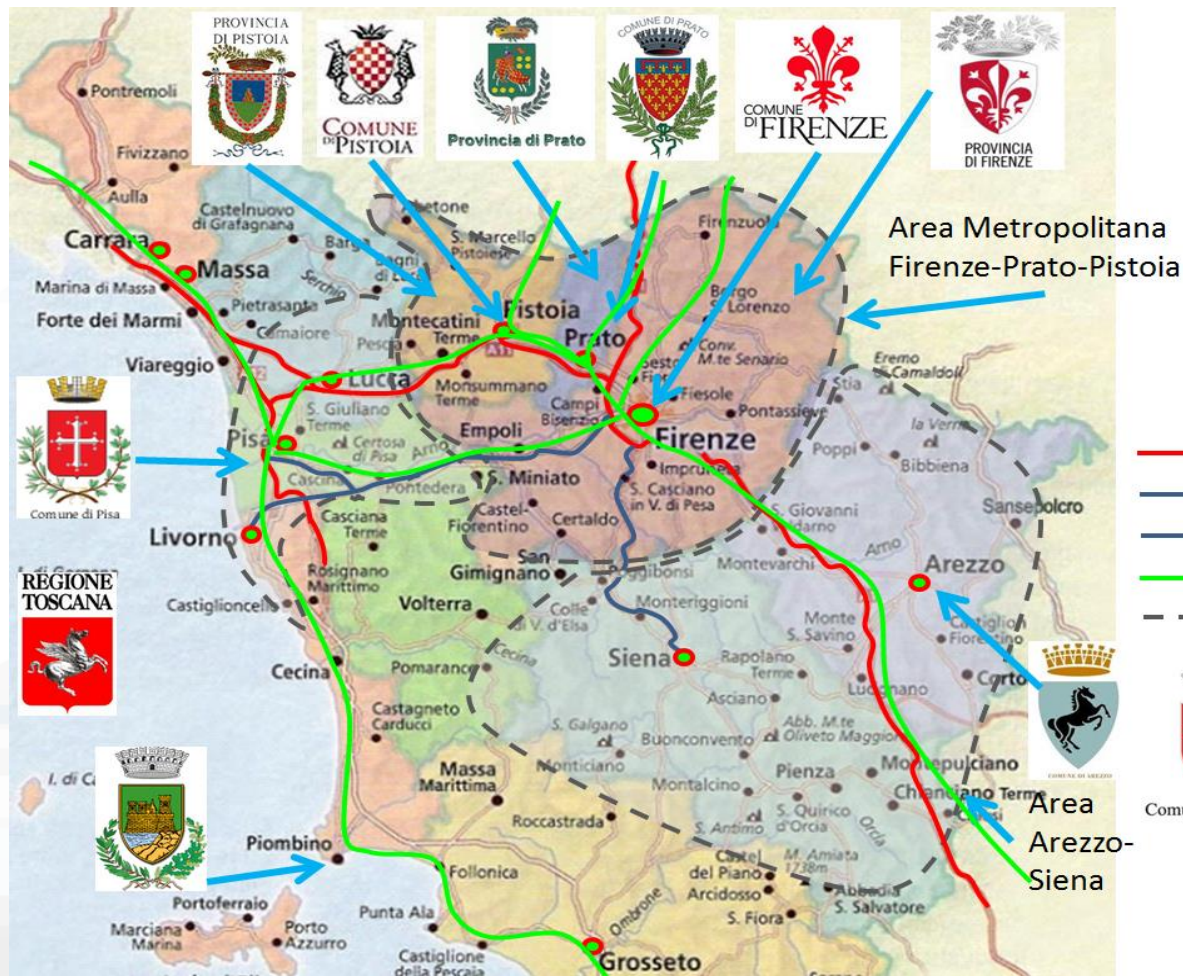


# Sii-Mobility

<http://www.Sii-Mobility.org>



- Experimentations and validation in Tuscany
- Integration with present central station and subsystems
- DISIT lab, Università di Firenze, is the tech-scientific coordinator



ECM; Swarco Mizar;  
Inventi In20; Geoin;  
QuestIT; Softec; T.I.M.E.;  
LiberoLogico; MIDRA  
(autostrade, motorola);  
ATAF; Tiemme; CTT  
Nord; BUSITALIA;  
A.T.A.M.; Effective  
Knowledge; eWings;  
Argos Engineering; Elfi;  
Calamai & Agresti;  
Project; Negentis





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FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

# Sii-Mobility



MINISTERO DELL'ISTRUZIONE DELL'UNIVERSITÀ E DELLA RICERCA



<http://www.Sii-Mobility.org>

Commenti dei cittadini,  
Social Media



AVM trasporto  
Pubblico



Sensori,  
sistema monitoraggio

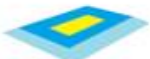
Merci



Sensori su  
trasporto Privato



Sensori  
Parcheggi



Monitoraggio  
traffico, autostrade



Rete  
Ferroviaria

Parametri  
ambientali

Servizi ed  
enti



Ordinanze: eventi,  
lavori pubblici, ..



Emergenze,  
polizia, 118



UTC



Infomobility



Varchi

Telematici, ZTL





<http://www.Sii-Mobility.org>

- Reduce the social costs of mobility
  - minor inconvenience,
  - greater efficiency,
  - greater sensitivity to the needs of the citizen,
  - lower emissions,
  - better environmental conditions;
  - info-training programs to help city user in getting virtuous habits;
  - reduce transportation costs and travel times for users, for operators and administrations,
  - optimization solutions.
- **Testing on municipalities and provinces of Tuscany**
- **Contribute to the improvement of national and international standards**
- **simplify the use of mobility systems**
  - innovative sensors for AVM and private transport on the territory
  - integrated systems for payment and identification
  - driving / offline routing solutions
  - connect the drive, smart drive or walk
  - Integration of data from operators and different type sources
  - advanced management of resources measurement of flows realization of sensors, actuators





Horizon 2020  
European Union Funding  
for Research & Innovation

Renaissance of PLaces  
with Innovative Citizenship  
And TEchnology

Replicate project

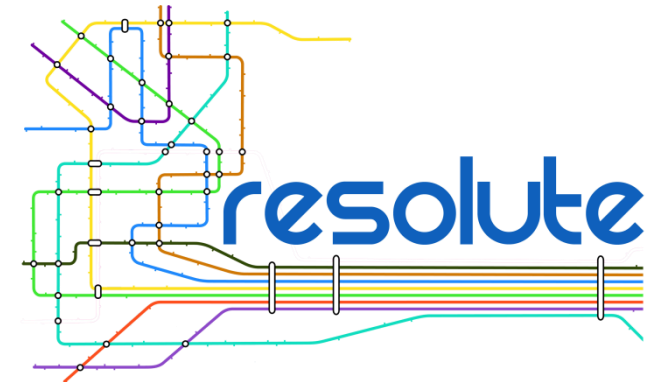
<http://replicate-project.eu/>

- Demonstrate Smart City technologies in energy, transport and ICT in districts in:
  - San Sebastian, Florence and Bristol,
  - follower cities of Essen, Nilufer and Lausanne
- Cities are the customer: considering local specificities
- Solutions must be replicable, interoperable and scalable:
  - Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications
  - Low energy districts
  - Urban mobility: sustainable and smart urban services



- ❑1 (coordinator) **FOMENTO DE SAN SEBASTIAN FSS SPAIN**
- ❑2 **AYUNTAMIENTO DE SAN SEBASTIAN SAN SEBASTIAN SPAIN**
- ❑3 **COMUNE DI FLORENCE FLORENCE ITALY**
- ❑4 **BRISTOL COUNCIL BRISTOL UNITED KINGDOM**
- ❑5 **STADT ESSEN ESSEN GERMANY**
- ❑6 **NILUFER BELEDIYESI NILUFER TURKEY**
- ❑7 **VILLE DE LAUSANNE LAUSANNE SWITZERLAND**
- ❑8 **IKUSI ANGEL IGLESIAS, S.A. IKUSI SPAIN**
- ❑9 **ENDESA ENERGÍA, S.A. ENDESA SPAIN**
- ❑10 **EUROHELP CONSULTING, S.L. EUROHELP SPAIN**
- ❑11 **ILUMINACION INTELIGENTE LUIX, S.L. LUIX SPAIN**
- ❑12 **FUNDACION TECNALIA RESEARCH & INNOVATION TECNALIA SPAIN**
- ❑13 **EUSKALTEL, S.A. EUSKALTEL SPAIN**
- ❑14 **COMPAÑÍA DEL TRANVÍA DE SAN SEBASTIÁN DBUS SPAIN**
- ❑15 **CONSIGLIO NAZIONALE DELLE RICERCHE CNR ITALY**
- ❑16 **ENEL DISTRIBUZIONE, SPA ENEL ITALY**
- ❑17 **MATHEMA, SRL MATHEMA ITALY**
- ❑18 **SPES CONSULTING SPES ITALY**
- ❑19 **TELECOM ITALIA, SPA TELECOM ITALY**
- ❑20 **UNIVERSITA DEGLI STUDI DI FLORENCE UNIFI ITALY: DINFO.DISIT Lab and DIF**
- ❑21 **THALES ITALIA, SPA THALES ITALY**
- ❑22 **ZABALA INNOVATION CONSULTING ZABALA SPAIN**
- ❑23 **TECHNOMAR TECHNOMAR GERMANY**
- ❑24 **UNIVERSITY OF BRISTOL UOB UNITED KINGDOM**
- ❑25 **UNIVERSITY OF OXFORD UOXF UNITED KINGDOM**
- ❑26 **BRISTOL IS OPEN, LTD BIO UNITED KINGDOM**
- ❑27 **ZEETTA NETWORKS ZEETTA UNITED KINGDOM**
- ❑28 **KNOWLE WEST MEDIA CENTRE, LGB KWMC UNITED KINGDOM**
- ❑29 **TOSHIBA RESEARCH EUROPE, LTD TREL UNITED KINGDOM**
- ❑30 **ROUTE MONKEY, LTD ROUTE MONKEY UNITED KINGDOM**
- ❑31 **ESOTERIX SYSTMES, LTD ESOTERIX UNITED KINGDOM**
- ❑32 **NEC LABORATORIES EUROPE, LTD NEC UNITED KINGDOM**
- ❑33 **COMMONWHEELS CAR CLUB CIC CO-WHEELS UNITED KINGDOM**
- ❑34 **UNIVERSITY OF THE WEST OF ENGLAND UWE UNITED KINGDOM**
- ❑35 **ESADE BUSINESS SCHOOL ESADE SPAIN**
- ❑36 **SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN**





Horizon 2020  
European Union Funding  
for Research & Innovation



<http://www.resolute-eu.org>

- **Develop European Resilience Management Guidelines (ERMG)**
  - Develop a conceptual framework for creating/ maintaining Urban Transport Systems
- **Enhance resilience** through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- **Operationalize and validate the ERMG** by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures
  - Pilots in **Florence and Athens**
- Adoption of the ERMG at EU and Associated Countries level

University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST	UNIFI	IT
THALES	THALES	IT
ATTIKOMetro	ATTIKO	GR
Comune di Firenze	CDF	IT
Centre for Research and Technology Hellas	CERTH	GR
Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V.	FHG	DE
HUMANIST	HUMANIST	FR
SWARCO Mizar	SWMIZ	IT
Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão	ADI-ISG	PT
<i>Consorzio Milano Ricerche</i>	CMR	IT





# GHOST: Governing the smart city: a gOvernance-centred approach to Smart urbanism



## General Objectives

- Offer a **comprehensive framework** for measuring and reassessing urban smart development and related rankings
- **Critical assessment** of Smart City ranking index existence
- Definition of an **enabling technology** supporting the action plans for strengthening multi-level place-based governance, applied in the tourism context
- Definition of **strategies for good smart governance**, with the purpose of providing recommendations to start or implement an institutional and development process leading towards smart city governance.

## Partners:

University of Cagliari (Coordinator) DICAAR and DMI

University of Florence SAGAS and DISIT

University of Turin ESOMAS

University of Sassari DADU

Under the patronage of the Municipality of Cagliari



Duration: 23/09/2015 - 23/09/2018

<http://sites.unica.it/ghost>



# Understanding Traffic Flows to Improve Air quality

- **Objective:**

- to develop a service that **combines traffic data on air quality**, weather conditions, and traffic flows in order to allow citizens and municipalities to estimate the level of pollution resulting from varying traffic flow conditions.

- **Where:**

- **Zaragoza, Florence, Modena, Livorno, Santiago de Compostela, and Pisa**

- Università degli studi di Modena e Reggio Emilia (UNIMORE) -- Italy
- **Università degli Studi di Firenze – DISIT DINFO -- Italy**
- Universidade de Santiago de Compostela (USC) - Spain
- Comune di Modena (CMO) - Italy
- Regione Toscana (TR) - Italy
- Concello de Santiago de Compostela (CSC) - Spain
- Fundación Pública Gallega Centro Tecnológico de Supercomputación de Galicia (Fundacion CESGA) - Spain
- Universidad de Zaragoza (UNIZAR) - Spain
- Lepida S.p.A. (LP) - Italy





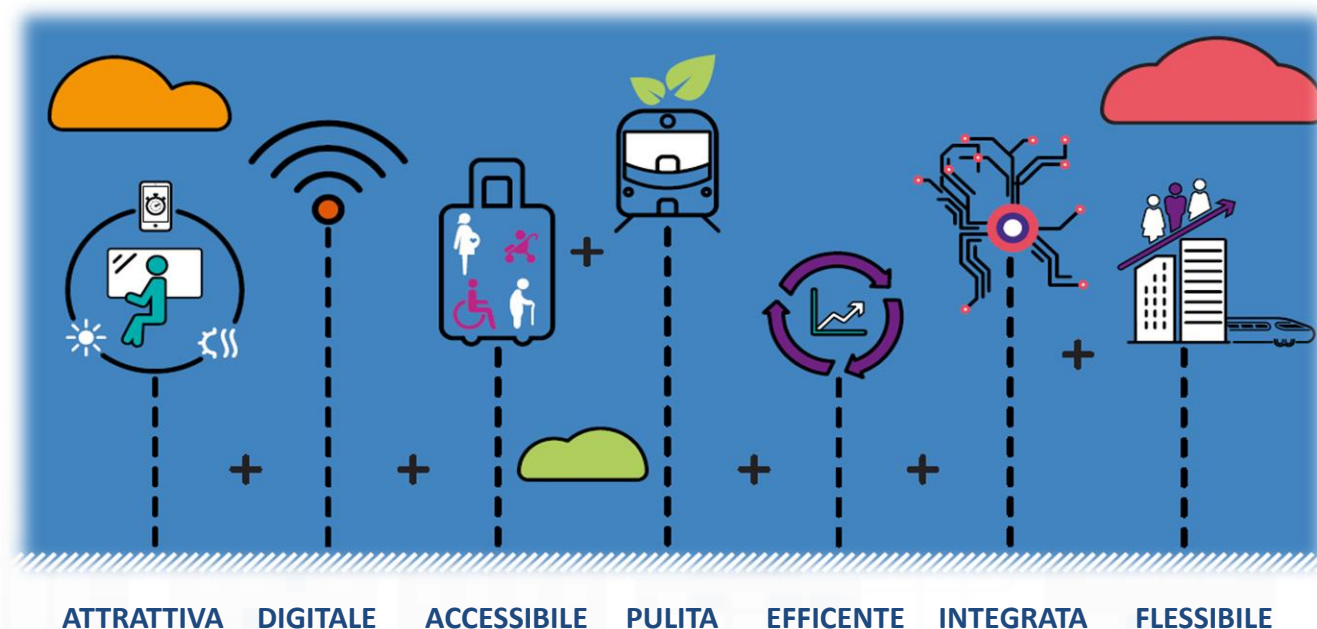


# MObility 4.0 for SmArt (i) City

## Tools for Mobility operators

- Demand Analysis
- Prediction on Parking
- Connected Drive
- Offer Analysis
- Simulation of Mobility
- Etc.

**Where:** in Tuscany



**ALSTOM**

**Kiunsys**  
Move on!

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**TAGES**

**devitalia**  
Telecomunicazioni

**cnit**





# WEEE: Waste from Electrical and Electronic Equipment

- **maximize the collection of WEEE** in Tuscany through a new governance model based on the involvement of SMEs and awareness raising activities towards citizens and its **replication in Andalucía**.
- **Actions:**
  - Improve the regional governance
  - Support municipalities in capacity building of public officials and improving services to citizens.
  - Develop a system of **services and incentives for SMEs**
  - Develop IT tools for companies and citizens: a **software** and **guidelines** for the simplification of administrative and bureaucratic activities and an **App** to easily locate collection sites.
  - Develop an awareness raising **information campaign** to increase public attention on the topic.
  - Test the **replicability and transferability** of project results through the implementation of actions in the Region of Andalucía.



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REGIONE  
TOSCANA







# smartGARDAlake

[www.smartgardalake.it](http://www.smartgardalake.it)





# Experimenting 5G

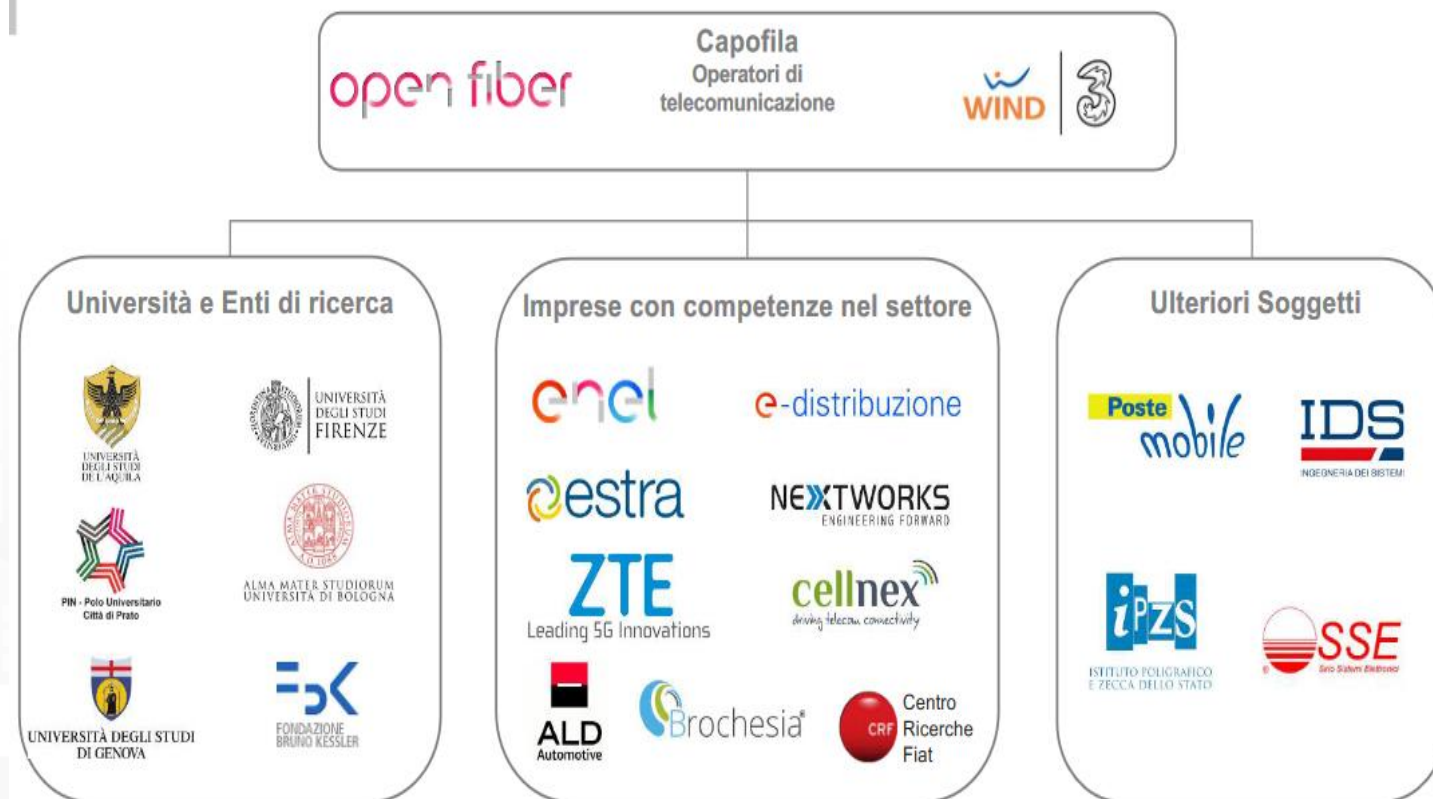
## Fields:

- Internet of Things: Industry IOT, Smart City
- Mobility and transport
- Safety & Security: video analysis
- Culture and Tourism, Education, Health

## Where in Italy:

- Prato and L'Aquila

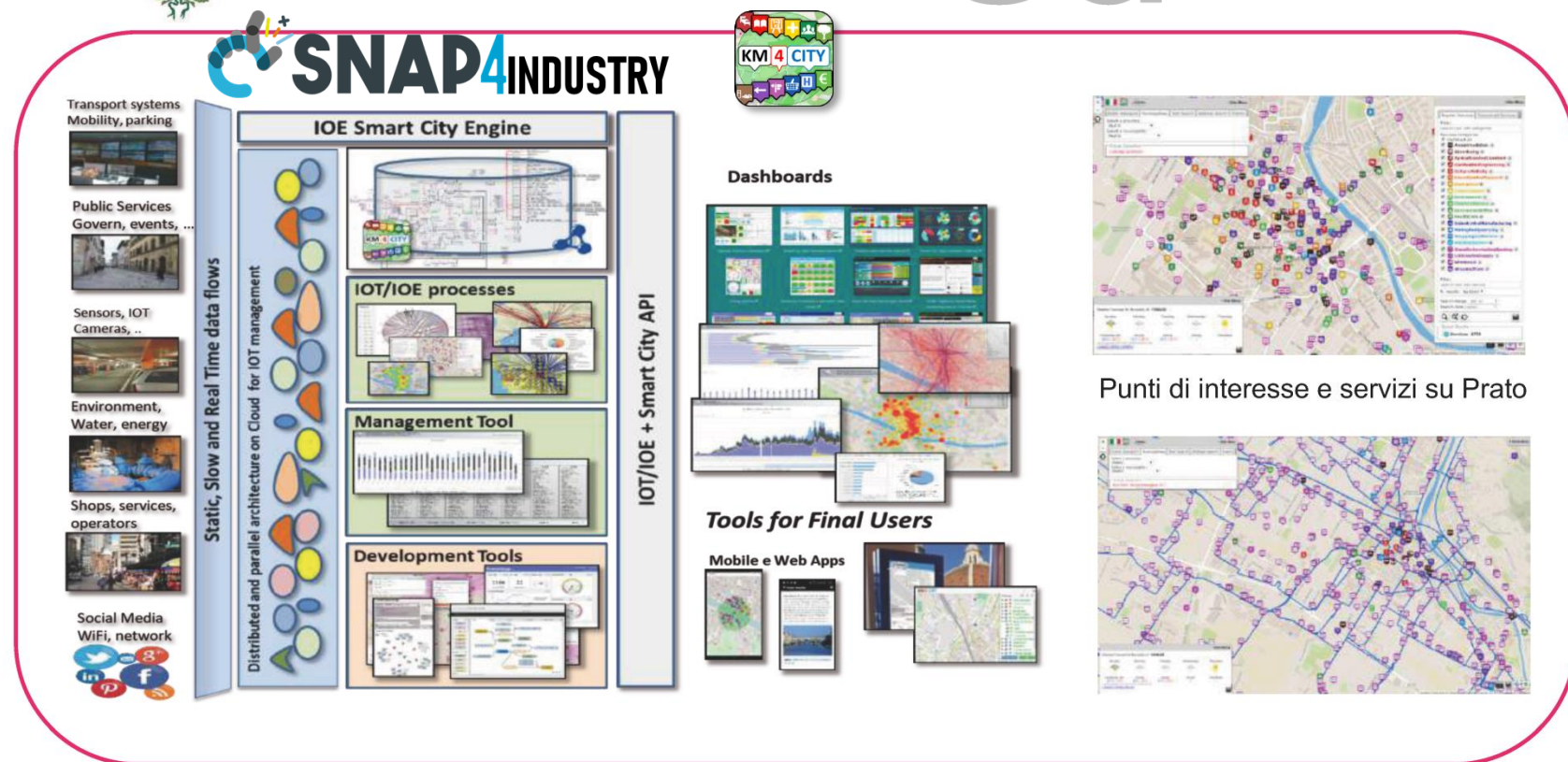
## Partners:





Piattaforma IoT/IoE abilitata dal 5G per applicazioni di:

- Smart City management (in ottica Smart City)
- monitoraggio utenze in modo smart
- industrial automation (in ottica Industria 4.0)



Punti di interesse e servizi su Prato

Use Case  
LEADER



Partner  
coinvolti

open fiber

ZTE  
Leading 5G Innovations



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cellnex  
driving telecom connectivity

Aziende/Enti  
Coinvolti

QUALCOMM



centria  
RETI GAS



# Green Impact Capacity (GIC)

- Improve productivity of chemical plant
- Keep GREEN the environmental impact
- Exploiting innovative technologies
- Diversify the production
- Monitoring environmental conditions



Sigma ingegneria





TOP

# Acknowledgements

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

DATA BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

ARC

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# Acknowledgements

- Thanks to the European Commission for founding. All slides reporting logo of **Snap4City** <https://www.snap4city.org> of **Select4Cities H2020** are representing tools and research founded by European Commission for the **Select4Cities** project. **Select4Cities** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 688196)
- TRAFair is a CEF project. All slides reporting logo of TRAFair project are representing tools and research founded by the EC on CEF programme <http://trafair.eu/>
- Thanks to the European Commission for founding. All slides reporting logo of **REPLICATE H2020** are representing tools and research founded by European Commission for the REPLICATE project. **REPLICATE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 691735).
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- **Km4City** is an open technology and research line of DISIT Lab exploited by a number of projects. Some of the innovative solutions and research issues developed into projects are also compliant and contributing to the Km4City approach and thus are released as open sources and are interoperable, scalable, modular, standard compliant, etc.





TOP



*Be smart in a SNAP!*

ARC

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