













Be smart in a SNAP!

LIVING LAB

Snap4City System and Deploy



16 January 2021, Course

https://www.snap4city.org/577

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES

















scalable Smart aNalytic APplication builder for sentient Cities: for Living Lab and co-working with Stakeholders









EXPERT SYSTEM

KNOWLEDGE BASE

STORAGE





















DASHBOARDS AND APPS - CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS



BIG DATA ANALYTICS ARTIFICIAL INTELLIGENCE BUSINESS INTELLIGENCE MACHINE LEARNING



DATA FLOWS, WORKFLOWS MICROSERVICES MANAGEMENT



METHODOLOGIES COURSES AND COMMUNITY LIVING LABS DEVELOPMENT TOOLS











Snap4City/Industry structure

- The **Snap4xxxx** solution is released in Open Source, VM and Docker with fully support of MultiTenant/multiple-Organizations
 - Each Organization may be configured for a separate environment with a set of Maps, Menus, Users, Data, Dashboards, IOT Apps, MicroApplications, Custom Widgets, Models, resources, open data, etc.
- Https://www.Snap4City.ORG is the main instance of Snap4xxxx solution managed by DISIT Lab. The main documentation is located and updated on Snap4City.org, GitHUB, dockerHub and Node-Red Library. Snap4City.org is where the last tools are tested and news published.
 - Organizations on Snap4City.org have been created with contracts as for Platform as a Service, for testing and for providing SmartCity as a Service as well as Industry 4.0 as a Service





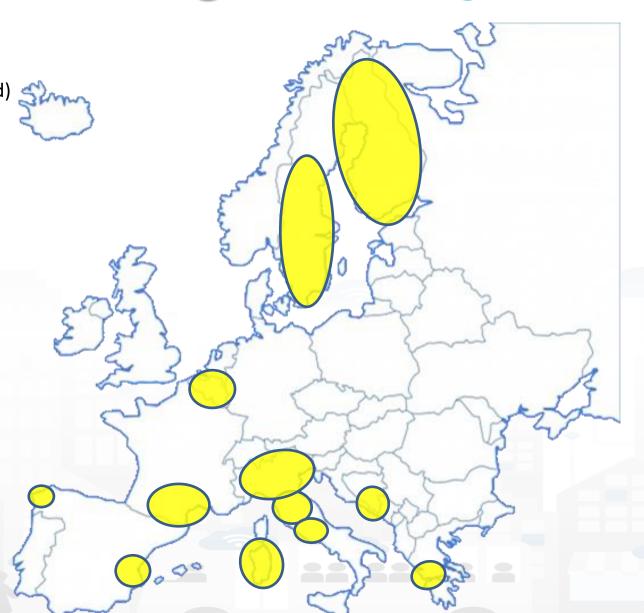


Coverage 2020



Main Organizations/areas

- Antwerp area (Be)
- Capelon (Sweden: Västerås, Eskilstuna, Karlstad)
- <u>DISIT demo (multiple)</u>
- Dubrovnik, Croatia
- Firenze area (I)
- Garda Lake area (I)
- Helsinki area (Fin)
- Livorno area (I)
- Lonato del Garda (I)
- Modena (I)
- Mostar, Bosnia-Herzegovina
- Pisa area (I)
- Pont du Gard, Occitanie (Fr)
- <u>Roma</u> (I)
- Santiago de Compostela (S)
- Sardegna Region (I)
- SmartBed (multiple)
- Toscana Region (I), SM
- Valencia (S)
- Venezia area (I)
- WestGreece area (Gr)











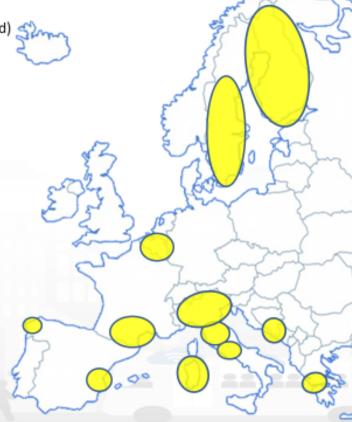
Snap4City/Industry Community

- Most of Organizations on Snap4City.org also correspond to companies or institutions that have an installation of Snap4City tools on their Premise,
 - such as: Pisa, SmartGarda Lake, Snap4, ALTAIR, etc.
- This double way allows them to:
 - test the news,
 - share experiences with other groups,
 - get visibility,
 - work in the collaborative environment, and
 - be better supported by Snap4City.org and DISIT Lab personnel.
- Each instance of Snap4xxxx solution *can decide to join the federation* of SmartCity API to exploit shared data.
 - This allows to exploit regional data for city installations applications (web, mobile, dashboards, etc.) without reloading them for example.

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Snap4City (C), October 2020







How to adopt Snap4City



On your premise

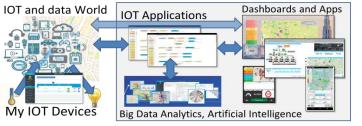




Smart City as a Service

- Supporting Org
- 100% Open Source Platform: Github
- Further developments
- Publishing Appliances and Dockers
- Training courses, docs
- Consulting
- Forums
- Etc.







Installation on your premise

- Virtual Machines or Dockers
- Different configurations
 - From small to scalable
 - Exploiting your legacy tools
 - Interoperable with any tool
- No vendor lock-in, No tech lock-in

Mixed solutions! For example:

- Start on Cloud as Smart City as a Service
 - Migrate on premise on the fly
- Start on Cloud into a sand box
 - Pass to install on premise what you need

Download and deploy

https://www.snap4city.org/577



On Line Training Material (free of charge)

	1st part (*)	2nd part (*)	3rd part (*)	4th part (*)	5th part (*)	6th part (*)	7th part (*)
what	General	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App
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Video3	You Tube	You	You	You	You	You	You
Video4	You Tube	You	You	none	You Tube	none	none
duration	2:55	3:16	3:41	2:00	2:48	2:35	1:47



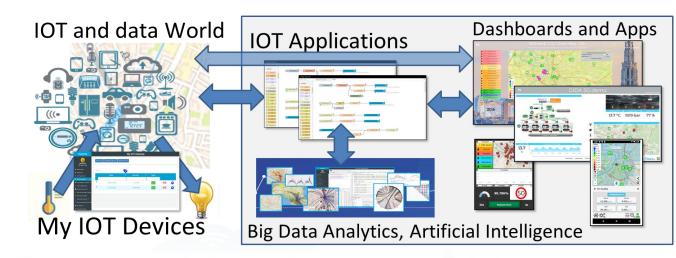








- Register on <u>WWW.snap4city.org</u>
 - Subscribe on **DISIT Organization**
- You can:
 - Access on basic Tools
 - Access to a large volume of Data
 - Create Dashboards
 - Create IOT Applications
 - Connect your IOT Devices
 - Exploit Tutorials and Demonstrations



IF you need to go more in deep you can ask us to pass at the next Role becoming full AreaManager with full Analytics, machine learning, etc.



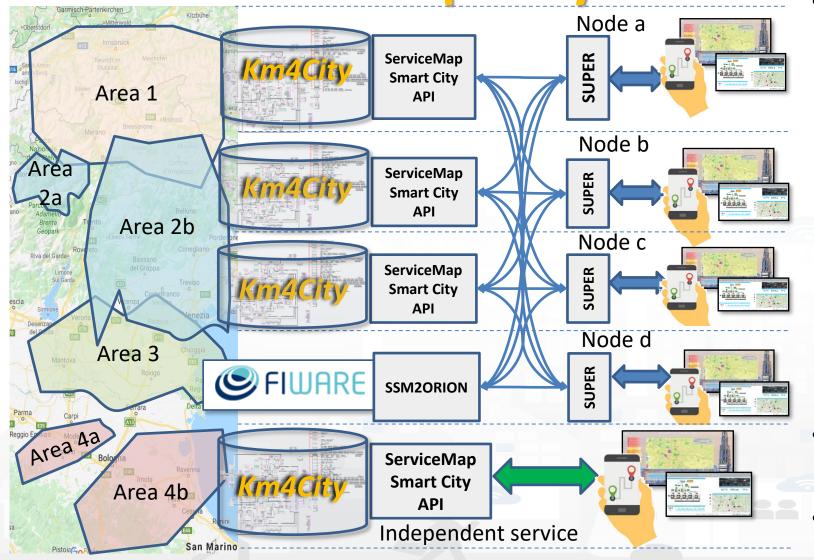








Federation of Snap4City Services



- A Mobile App may refer to one Smart City API Server (for Area 1) via SUPER and receive data from the Federated SUPERS (Area 2) if navigation, queries, etc. are leading to discover out of the addressed KB.
 - SUPER can be used for creating redundant and/or balanced distributed solutions for Federated KB. See Area 2, the two KB in the front.
 - Federated SUPER can have overlapped KB even totally.
 - A Mobile App can be developed to support multiple Smart City API servers, for balancing and
- The usage of Super is not mandatory so that separate services can be produced as well
 - Super and Nodes presents the same Smart City APIs.





General Overview of the full Course

- 1st part: General Overview
- 2nd part: Dashboards Creation and Management
- 3rd part: IOT Applications development, IOT Devices, IOT Networks
- 4th part: Data Analytics, in R Studio, in Python, how to Exploit and Manage Data Analytics in IOT Applications
- **5th part:** Data Ingestion, Data Warehouse, Data Gate, IOT Device Data ingestion, IOT App for Data Ingestion, etc.
- 6th part: Snap4City Architecture, How To Install and Manage Snap4City
- 7th part: Smart city API (internal and external) Web and Mobile App development tool kit

A number of the training sections include exercitations

Updated versions on: https://www.snap4city.org/577

See also courses in ITALIANO: https://www.snap4city.org/485



GO









Monitoring Resources and Traffic

AMMA traffic Analyzer, Data Analyzer, Back Office Platform Scalability

- Mng. Photos and comments, Mobile App Monitoring, Customer Relationship Management
- **Acknowledgement**

www.snap4city.org

Home How and Why To Use it ▼

Tools ▼

Tutorials and Videos ▼



- ② Dashboards (Public)
- Knowledge and Maps . Service Map (Toscana)
 - Service Map 3D (Firenze)
 - Helsinki Service Map
 - Garda Lake Service Map
 - Cagliari Service Map
 - Service Map 3D (Helsinki)
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager
- Management ▼
- Help and Contacts .
- Documentation and Articles
- Km4City portal
- ☑ DISIT Lab portal



Home / Snap4City - scalable Smart aNalytic Application builder for sentient Cities

Snap4City - scalable Smart aNalytic APplication builder for sentient Cities

















What People say

Interoperability Installations







IOT Applications



Data Analytics



Dashboards





Smart City API Living Lab











Smart Cities need to set up a flexible Living Lab to cope with the city evolution in terms of services and city users' needs and sustainability. Snap4City solution (https://www.snap4city.org) provides a flexible method and solution to quickly create a large range of smart city applications exploiting heterogeneous data and enabling services for stakeholders by IOT/IOE, data analytics and big data technologies. Snap4City applications may exploit multiple paradigms as data driven, stream and batch processing, putting cocreation tools in the hands of: (i) Smart Living Lab users and developers a plethora of solutions to develop applications without vendor lock-in nor technology lock-in, (ii) final users customizable / flexible mobile Apps and tools, (iii) city operators and decision makers specialized / sophisticated city dashboards and IOT/IOE applications for city status monitoring, control and decision support. Snap4City satisfies all the expected requirements of Select4Cities challenge PCP and much more, and it is 100% open source, scalable, robust, respects user needs and privacy; provides MicroServices and easily replaceable tools; compliant with GDPR; provides a set of tools for knowledge and living lab management, and it is compliant

Search

Registration

New Registration

· Request a new password

Login





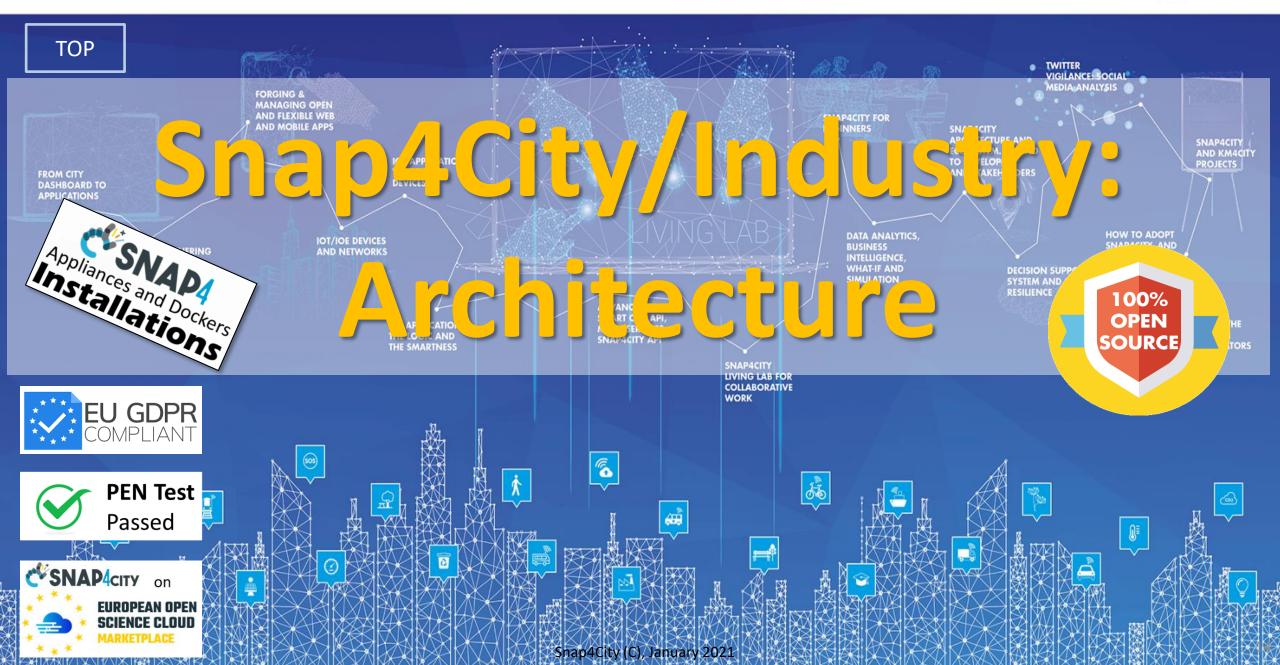






SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES









URBAN PLATFORM: SMART CITY IOT AS A SERVICE AND ON PREMISE



- LOCAL GOVERN
- STAKEHOLDERS
- CITY USERS
- IN-HOUSE
- ENERGY OPERATORS
- MOBILITY OPERATORS
- COMMERCIAL
- **OPERATORS**
- SECURITY OPERATORS
- INDUSTRIES
- RESEARCHERS
- START-UPS
- ASSOCIATIONS



- ASSESSMENT
- AUDITING

- OPEN IOT DEVICES
- IOT EDGE
- IOT GATEWAY
- PAX COUNTERS
- IOT BUTTONS
- OPEN SOURCES, COMMUNITY OF CITIES
- TEST CASES, SCENARIOUS, VIDEOS, HACKATHONS TRAINING TUTORIALS, COMMUNITY MANAGEMENT

IOT APPLICATIONS - INSTANT APPS

DASHBOARDS & APPLICATIONS



DATA DRIVEN APPLICATIONS • REAL TIME PROCESSING . BATCH PROCESSING . ANY **PROTOCOL & FORMAT**

CONTROL ROOM • SITUATION ROOM • OPERATOR DASHBORDS • BUSINESS INTELLIGENCE • WHAT-IF ANALYSIS • DECISION SUPPORT • SIMULATIONS • RISK ANALYSIS • **RESILIENCE ANALYSIS**

MOBILE & WEB APPLICATIONS



DEVELOPMENT KIT • SUGGESTIONS • MOBILE APPS MONITORING PANELS
 PLATFORM UTILITIES READY TO USE SMART APPLICATIONS

MICROSERVICES & ADVANCED SMART CITY API

LIVING LAB - DEV TOOLS - COWORKING

BIG DATA - DATA ANALYTICS

DATA ANALYTICS TOOLS - MICRO-APPLICATIONS



IOT DIRECTORY . SERVICE MAP . **RESOURCE MANAGER • DATA GATE •** R STUDIO • ETL



PREDICTIONS • ANOMALY DETECTION • WHAT-IF ANALYSIS • TRAFFIC FLOW RECONSTRUCTION • ORIGIN-DESTINATION MATRICES • SOCIAL MEDIA ANALYSIS • OFFER VS DEMAND ANALYSIS • ENVIRONMENTAL DATA ANALYSIS AND PREDICTIONS • REAL TIME HEATMAPS • ROUTING • ALERTING • EARLY WARNING • PERSONAL AND VIRTUAL ASSISSTANTS • SMART SOLUTIONS • SMART SHARING • PARTECIPATORY

KM4CITY DATA AGGREGAT KNOWLEDGE BASE - EXPERT SYSTEM OF THE CITY - BIG DATA STORE

IOT MNG - DATA MNG - DATA INSPECTOR - PROCESS MNG - USER ENGAGEMENT - GDPR MNG ...

GIS

NUMBER OF STREET

CITY UTILITIES

OPEN DATA

LEGACY & EXTERNAL SERVICES

PERSONAL DATA

IOT / IOE

BROKERS

INDUSTRY 4.0

SOCIAL MEDIA



























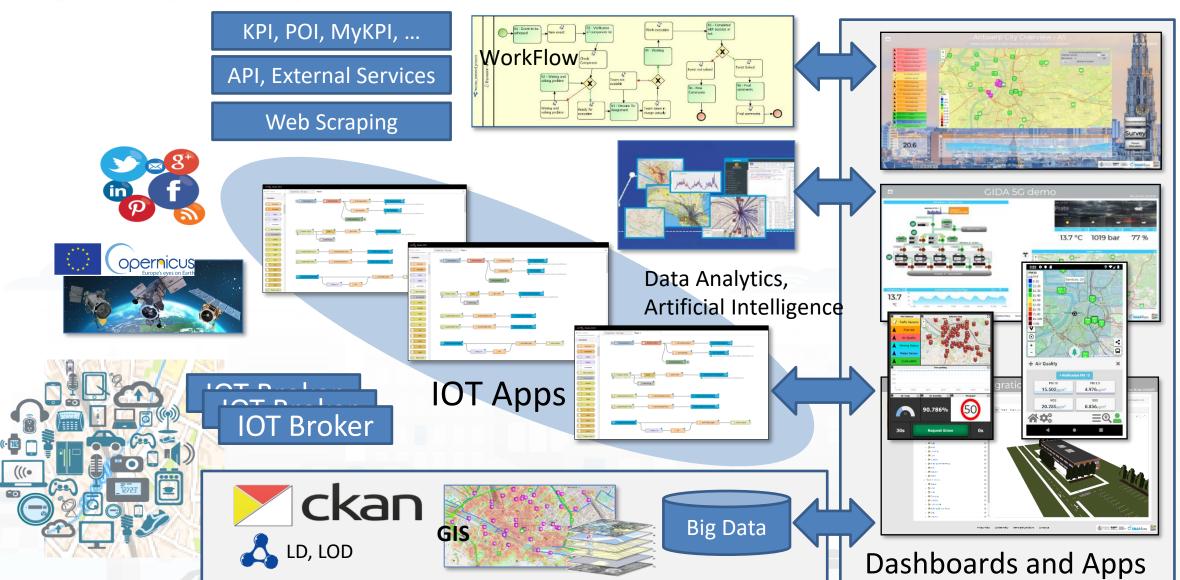










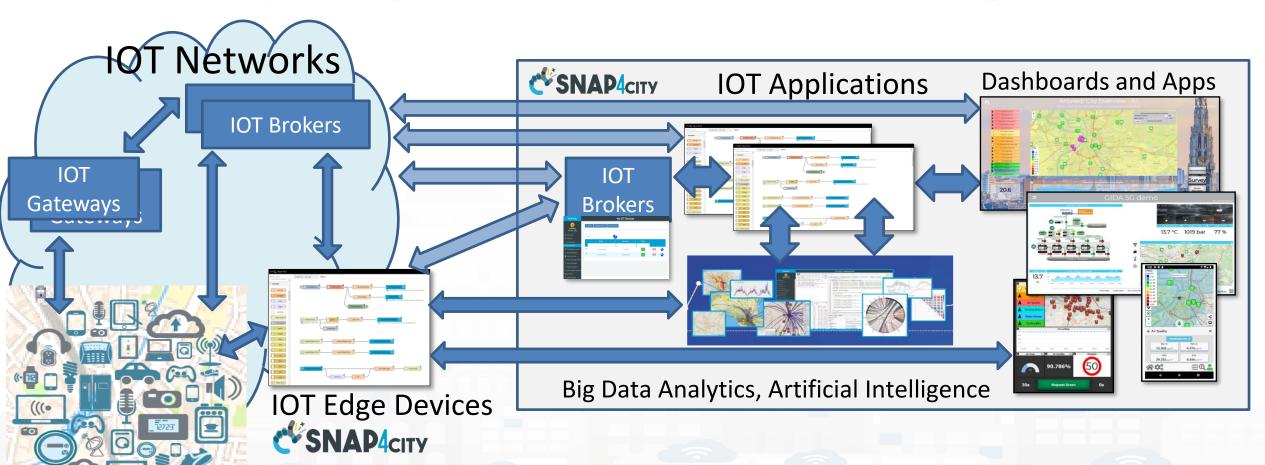




IOT Devices



Snap4City Services also on IOT Edge!!!



Mainly fog computing and NGSI V1, V2 with security





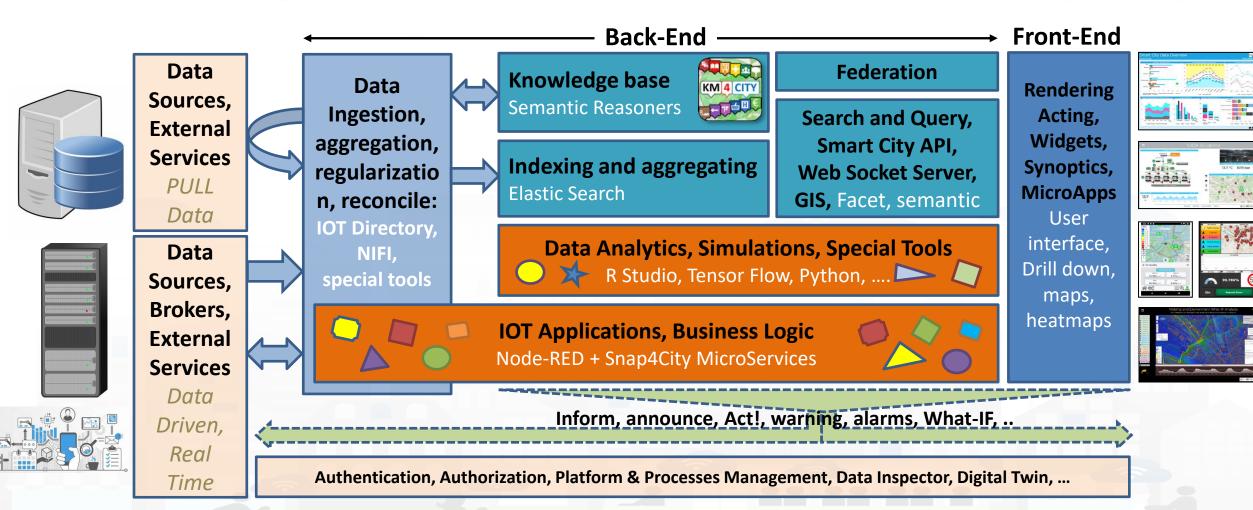








Snap4City, Snap4Industry Architecture, V2 (2020)











Smart City Functional Architecture







Environment, Water, energy

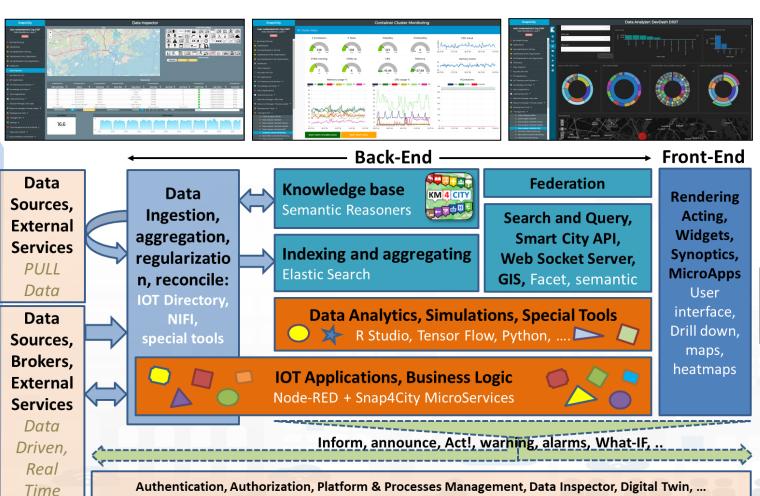
Cherry

Shops, services,

operators

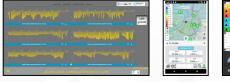
Social Media

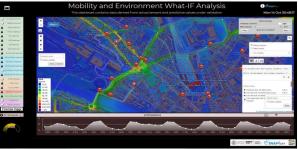






















Standards and Interoperability

Compliant with: AMQP, COAP, MQTT, OneM2M, HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, NGSI, LoRa, LoRaWan, TheThingsNetwork, SigFOX, DATEX II, SOAP, WSDL, Twitter, FaceBook, Telegram, SMS, OLAP, MySQL, Mongo, HBASE, SOLR, SPARQL, EMAIL, FTP, FTPS, WebSocket, WebSocket Secure, ModBUS, OPC, GML, RS485, RS232, WFS, WMS, ODBC, JDBC, Elastic Search, Phoenix, XML, JSON, CSV, db, GeoJSON, Enfuser FMI, Android, Raspberry Pi, Local File System, ESP32, Libelium, IBIMET/IBE, OBD2, SVG, XLS, XLSX, TXT, HTML, CSS, KNX, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Copernicus, IFC, etc. https://www.snap4city.org/65

























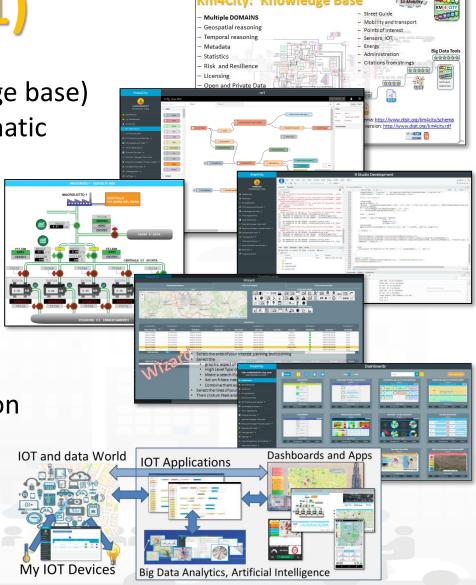






Unique of Snap4City Platform (1)

- Data ingestion and model
 - Unified data model (exploited in the Wizard and Knowledge base)
 - Semantic Reasoner modelling city entities, supporting sematic search, expert system, digital Twin, etc.
 - IOT Directory abstracting complexity of IOT
 Devices, Edge, Brokers, protocols and data formats
- Data Analytics and Data Processes
 - Flexible and extensible IOT Applications
 - Data Analytic: multiple programming languages,
- Visual Analytics, dashboarding, Apps
 - Wizard: expert system for immediate dashboard production matching data vs graphics representation
 - Dashboards specialized multidomain for Smart Cities
 - Custom Widgets and Synoptics
 - Ready to use Mobile App, instant App, MicroApplication
 - Strategies formalization supports





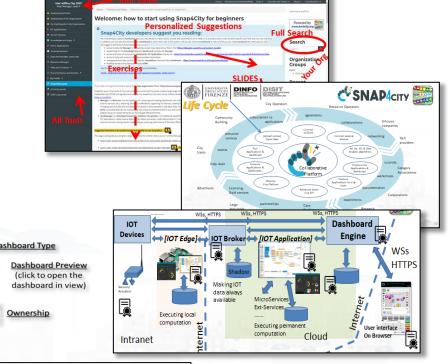






Unique of Snap4City Platform (2)

- Openness to any developers
 - Living Lab support for coworking, sharing, and delegating
 - Advanced Smart City APIs and MicroServices
 - 100% Open Source, Open hardware
- Security and Privacy
 - End-2-end encrypted communication, on devices, platform, ... dashboards
 - GDPR compliant privacy/security
- Non functional
 - on cloud and on premise, your private installation
 - On IOT edge and on cloud/premise
 - Multitenacy, multiple organization
 - Multiple smart solution on a single platform
 - Ready to use Appliance Virtual Machines and/or Containers for a modules and tools, IOT edge, OpenSource code on GITHUB.
 - Flexible, Modular, Elastic, scalable and robust















TOP

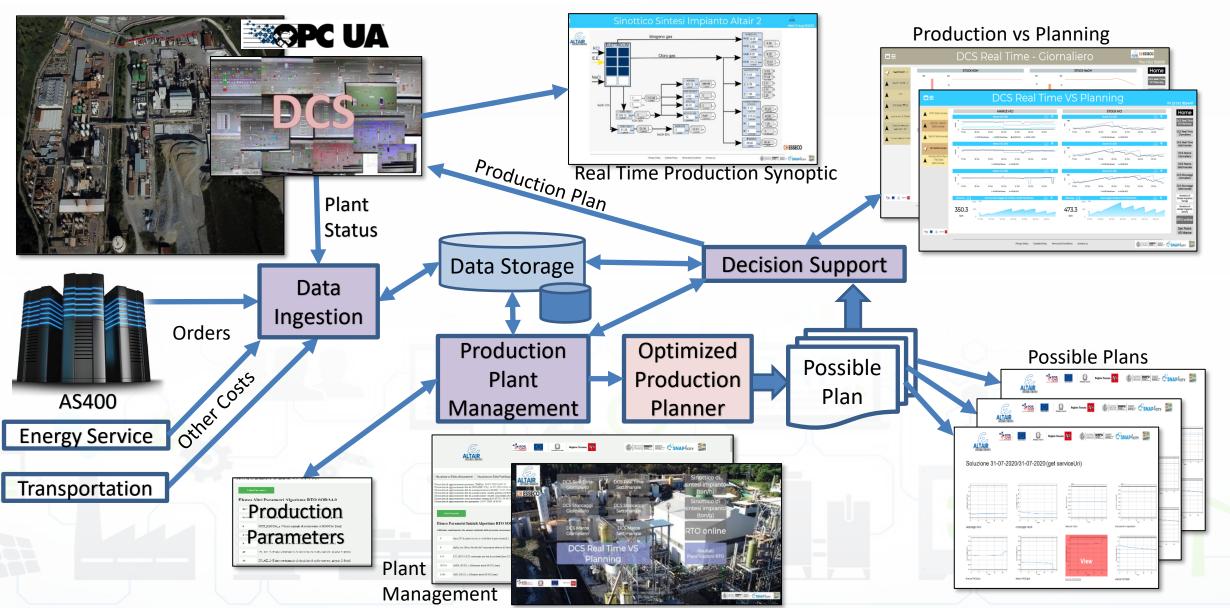
Snap4Industry a Case







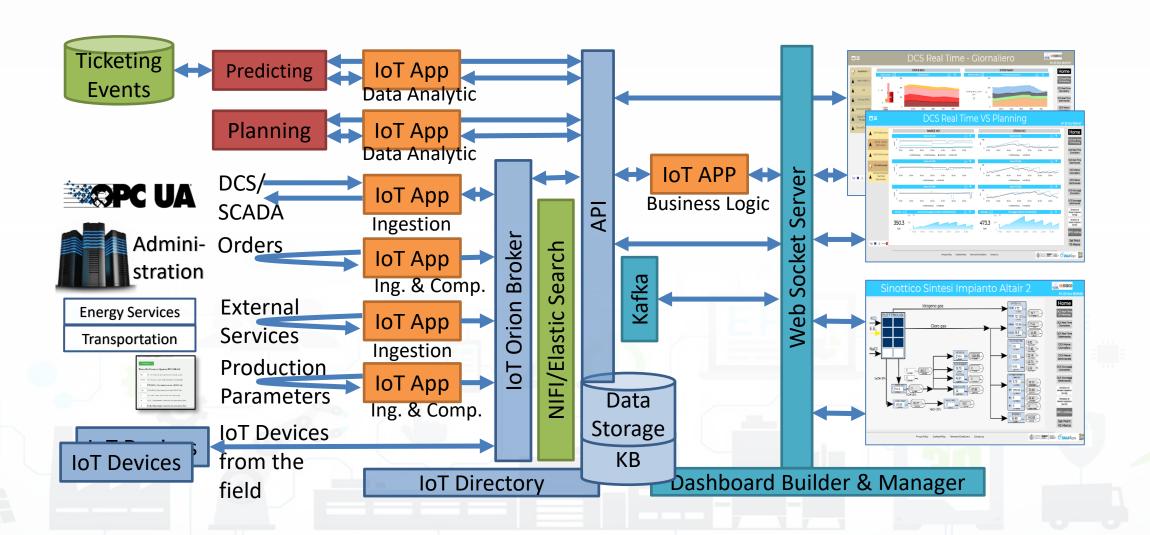


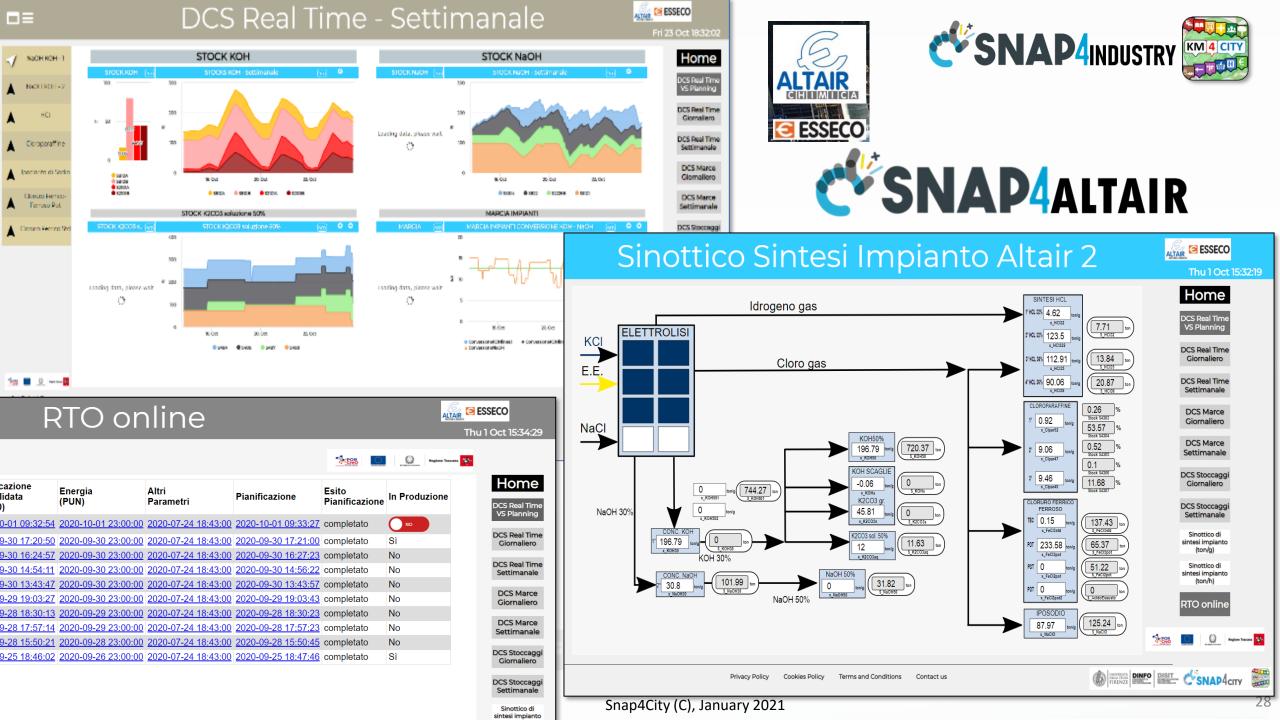


Snap4City (C), January 2021











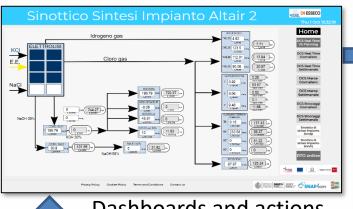








orkflow for Ticket management



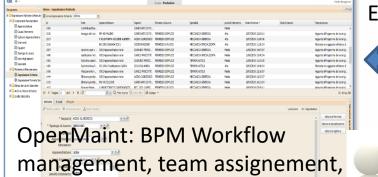
Dashboards and actions



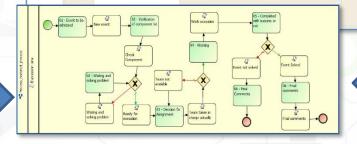
IOT App, Data event firing, event detection and firing Critical event

management



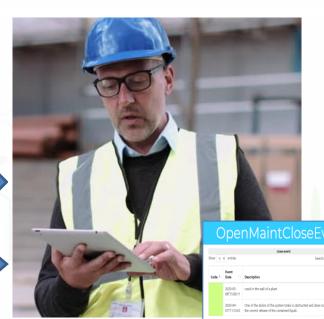


material control, ...



Events/actions





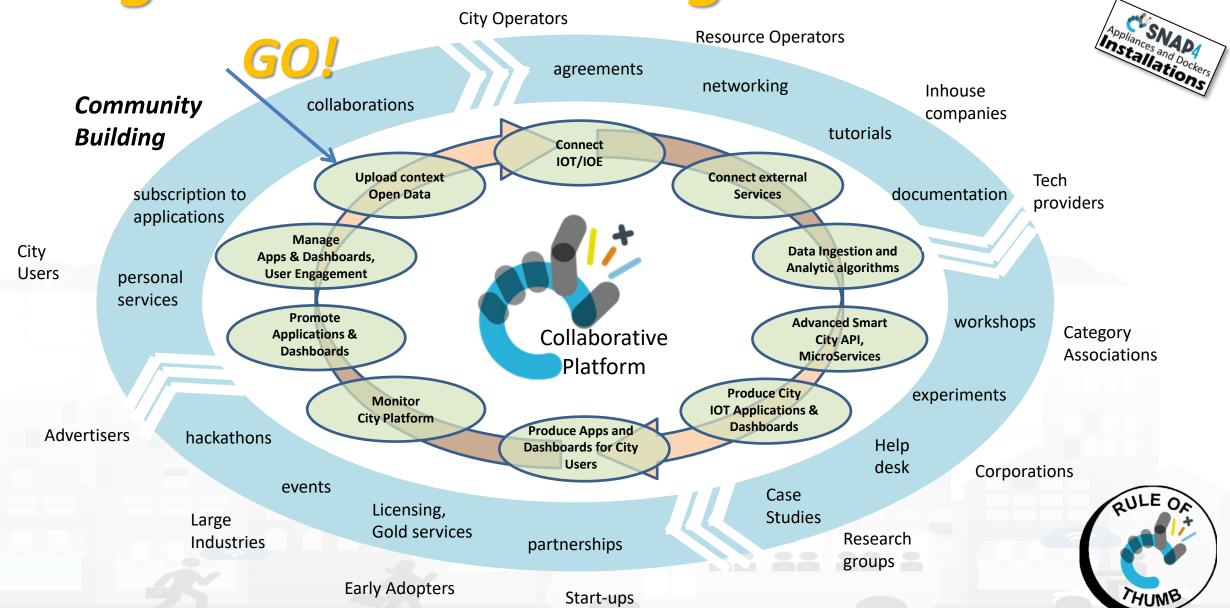
SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





Living Lab Accelerating









Smart City in a Snap Acceleration for Innovation

Organization/City analysis

- requirements analysis, identification of domains
- Snap4City Innovation Process → Report of Scenarios vs Data
- Data Analysis → Report as Data Table

Smart City Design for Innovation:

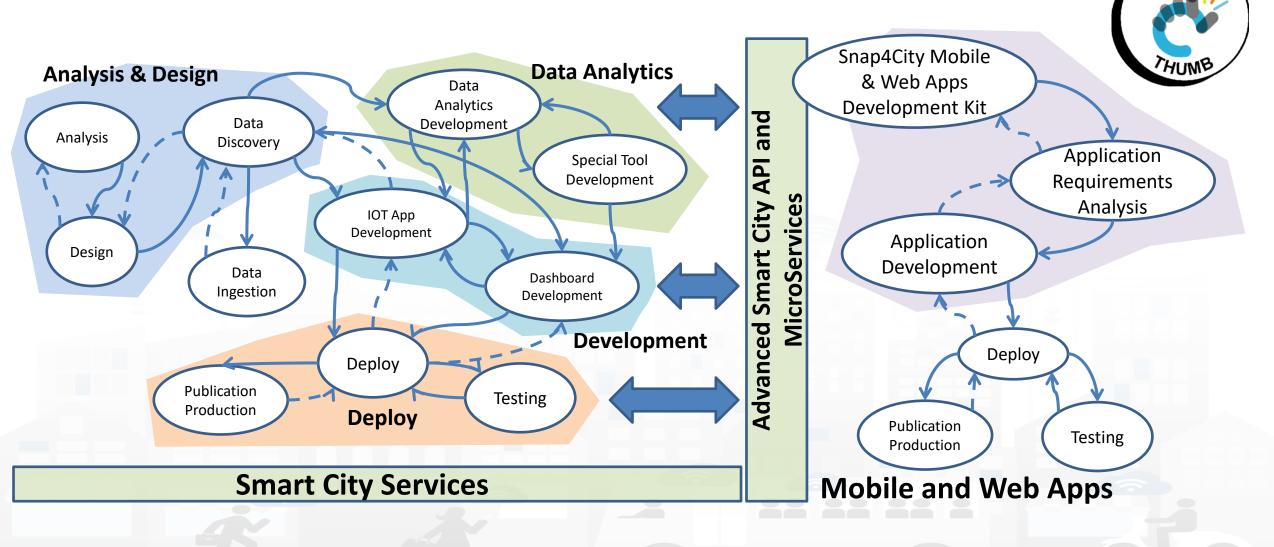
Design of main Scenarios and Tools (Dashboard, SCCR, Apps, IOT Network, new data, etc.) → Report as Mock-up Design

Next phases

- Data Ingestion and Data Warehouse
- Scenarios Implementation



Develop Mobile & Web Applications Exploiting Snap4City Smart City Services



SNAP4city KM4 CITY









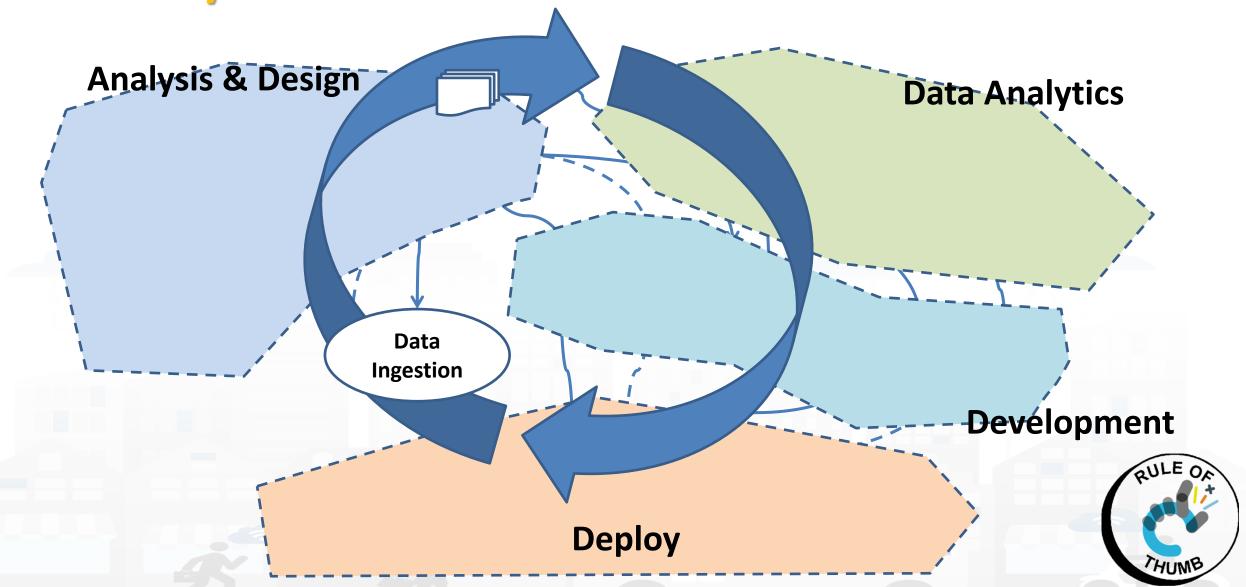
TOP

Smart City Development Life Cycle



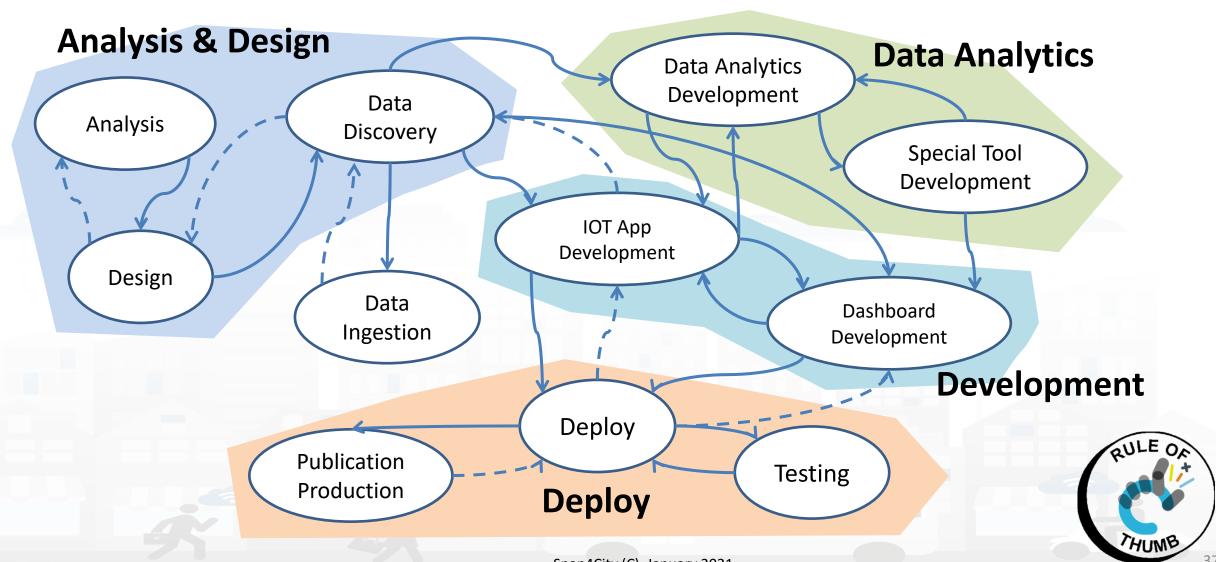
Development Life Cycle Smart City Services





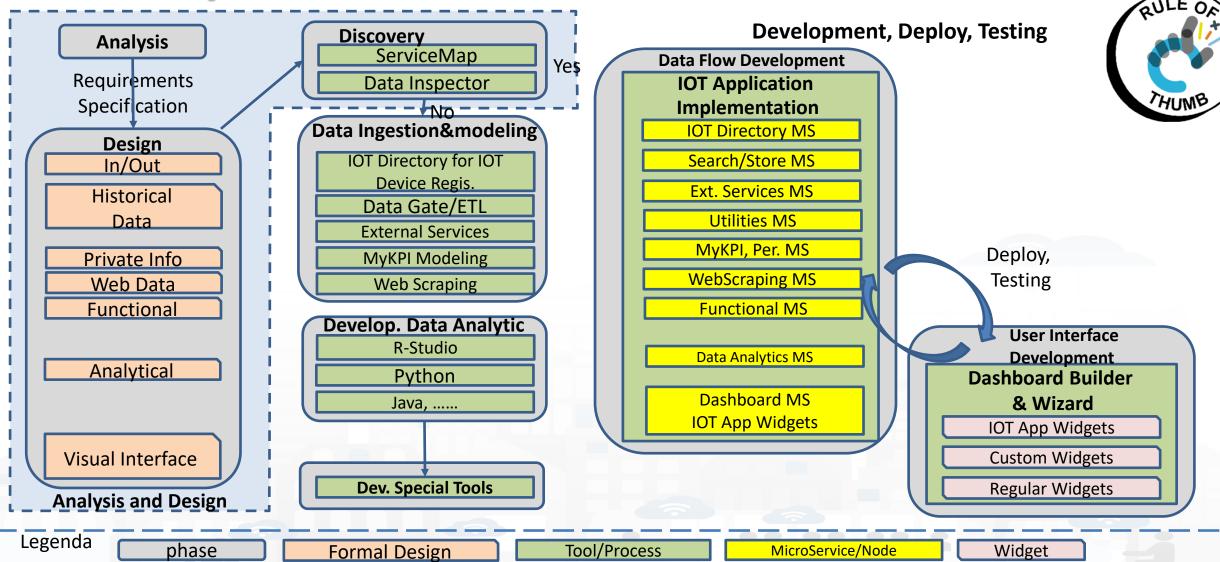
Development Life Cycle Smart City Services





Development Life Cycle Smart City Services

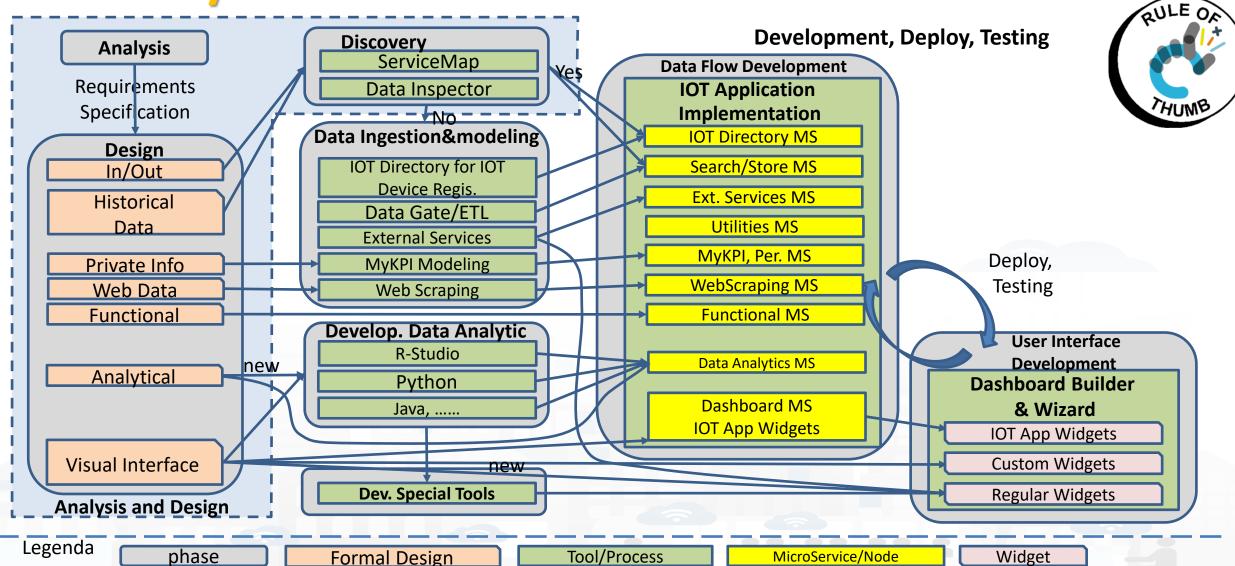




Development Life Cycle Smart City Services

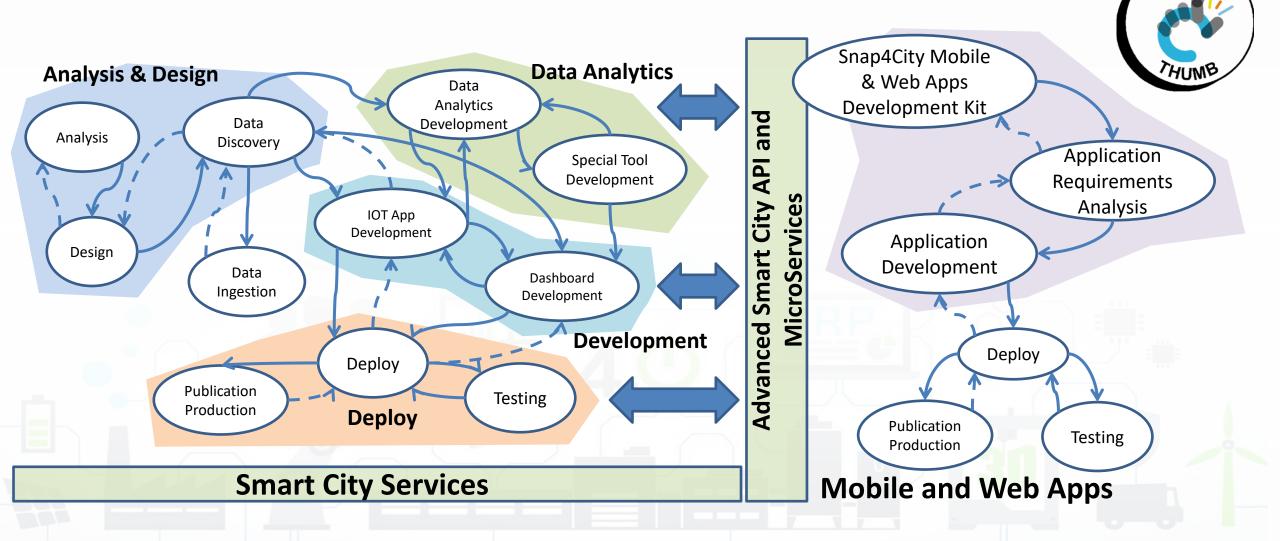


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Develop Mobile & Web Applications Exploiting Snap4City Smart City Services













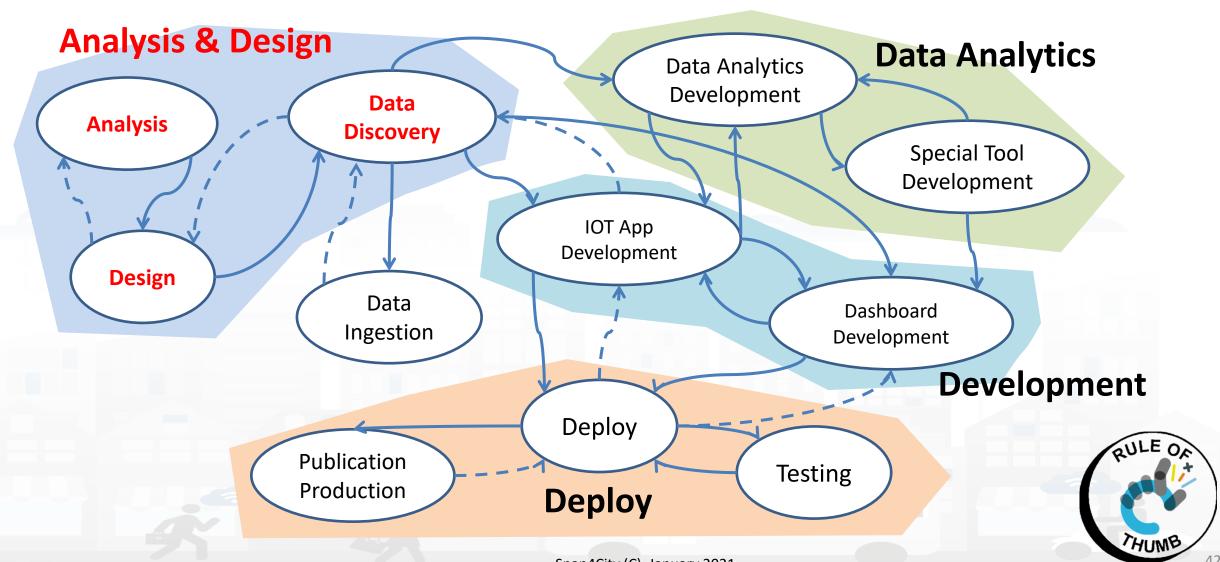
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Analysis and Design for Innovation (Co-Creation and Co-Working)



Development Life Cycle Smart City Services













Analysis & Design for Innovation

Analysis

- The analysis starts with a number of meetings/interviews with stakeholders
- The identification of the target stakeholders/actors/users (target Segments) and their definition/description
- The meetings/workshops are focused on filling the Snap4City Innovation Matrix which is a evolution of the INNOVATRIX approach of IMEC
- See the schema of the Snap4City Innovation Matrix reported in the next slide, on the basis of the kind of Meeting for example: (a) starting a smart city, (b) starting a smart city Living Lab

Data Discovery

- Production of the Data Table (Snap4City)
- Data discovery is performed on analysis of the: (i) identified scenarios, (ii) data of the stakeholders,
 (iii) international sources, (iv) Snap4City experience, etc.
- Performed by following the Snap4City guidelines on Data Search on web and world.

Design

- Focused on creating a large number of Use Cases and/or Scenarios for development
- The design starts by taking into account the Snap4City development life cycles and tools. Thus shortening all the boring activities and following the typical Snap4City rapid prototyping described in these slides!!















Snap4City (C), January 2021









TOP

Analysis for Innovation







Snap4City Analysis for Innovation

Analysis

- The analysis starts with a number of meetings/interviews with stakeholders
- The identification of the target stakeholders/actors/users (target Segments) and their definition/description
- The meetings/workshops are focused on filling the Snap4City Innovation
 Matrix which is an evolution of the INNOVATRIX approach of IMEC
- The schema of the Snap4City Innovation Matrix is reported in the next slide,
 - It may be different depending on the kind of action: (a) starting a smart city, (b) starting a smart city Living Lab, (c) both actions at the same time.

Two main goals:

- Data Discovery (see later)
- Identification of User Cases, Scenarios (see later)







Defined by IMEC for Living Lab according to ENOLL

CUSTOMER SEGMENT	What customer segments to focus on? What are key characteristics? What are key characteristics?	hat is the use-context?	
NEEDS	What are the needs of the customer segment? How do we prioritize the	ese needs?	
CURRENT PRACTICES	Who or what are competitors, alternatives, customer behavior? What are the pains and gains of these current practices?	SEGMENT	
VALUE PROPOSITION	What (measurable) impact will you create for this customer segment?	NEEDS	
SOLUTION	What are the components of your (digital) solution? How do these components differ for the different customer segments?	PRACTICES BARRIERS	
BARRIERS	What are the barriers for adoption, usage and market entry?	VALUE VALUE PROPOSITION	
VALUE CAPTURE	What value (monetary and non-monetary) do I receive in return? What price should I set (and how)?	SOLUTION	
KEY PARTNERS	Who are your key partners? How to interact with stakeholders?		









Why Innovation Fail.... " '06/02ccc" "

- https://hbr.org/2006/06/eager-sellers-and-stony-buyers-understandingthe-psychology-of-new-product-adoption
- Many innovate and good products failed on conquering the market/ deploy, due to the psychology of behaviour change.
 - To understand why may fail is the first step.
- One aspects is the *Psychological bias*:
 - Current users overvalue the benefits of what they are using
 - endowed effect, which is estimated to be of the 100%. The new should be at least twice better than the current to convince to change.
 - status quo effect, if the ownership of the current has been for long time (years) it may need a factor of 4 to change.
 - Developers overvalue the benefits of what they have developed, of a factor of 3





Reasons to remain vs change

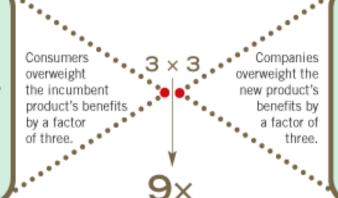
- Attractiveness of the product
 - Is subjective as perceived value
- They compare the new with respect to what they know
 - Any improvement is a Gain, any lack is seen as a Loss
 - Where losses have a larger appearance of gains
- Cost to change product in:
 - Learning, Time and Money
- Rational vs Irrational impulse to change/buy
- → Is a Recipes for a disaster

THE TRADE-OFFS INNOVATIONS DEMAND

Innovation	What Consumers Gain by Buying	What Consumers Lose by Buying	
Electric cars	Clean environment	Easy refueling	
Digital video recorders	Easy recording	Ability to play rented movies	
DVD rentals by mail	Broad selection	Spontaneity	
E-books	Easy portability	Durability	
Online grocery shopping	Home delivery	Ability to select freshest products	
Satellite radio	Broad selection	Free music	
Screw-top wine caps	Less spoilage	Elegance of the experience	
Segway scooter	Mobility	Health benefits of walking	
Wind turbines	Nonpolluting energy	Unobstructed views	

CONSUMERS ARE USUALLY

- > skeptical about a new product's performance,
- > unable to see the need for it,
- > satisfied with the existing product, and
- > quick to see what they already own as the status quo.



COMPANIES ARE OFTEN

- > convinced the innovation works,
- > likely to see a need for the product,
- > dissatisfied with the existing substitute, and
- set on viewing the innovation as the benchmark.





The 4 Categories SNAP4city



Degree of product change involved

Easy Sells/Accept

Acceptance high but new benefits low

Sure Failures

 Limited benefits and high changes, hard to be accepted

Long hauls, a marathon

 May be great new value, but associated with big changes. Consumer resistance is high. It may take time to go (e.g., Linux, mobile phones).

Smash hits

 Are those that have the major probability to be accepted in short or long term.

High benefits and innovations, with limited changes in behaviour



EASY SELLS

Limited product changes and behavior changes

SURE

FAILURES

Limited product

changes,

significant

behavior changes

LONG

SMASH

HITS

Significant

product changes,

limited behavior

changes

Significant product and behavior changes

HAULS







TOP

The Workshops for Innovation, Co-Creation







Pre-Conditions

- Motivations identified: domains/thematic-areas, actors/segments,
 - e.g.: Mobility and transport, energy, security, environment, etc.
- The customer **Segments** describe the position of the different *Actors Categories* with respect to the same needs, problem, action, scenario..



- Two examples:
 - the Citizens/Tourists would like to have an overview of what is going on in the area, while the City Officials would be afraid to provide too much information since some information can be sensitive to security issues.
 - the **Mobile App users** would have this and that....., and the **City App Provider** would monitor their movements to provide ads, etc.



DINFO DISTRIBUTED SYSTEMS SANDINTERNET TECHNOLOGIES LAB Schedule of Workshops and activities RULE OF

• 1st Workshop finalized to

- definition of the first version of the Snap4City Innovation Matrix (Report)
- Identification of the Data Table

Intermediate work on

- Knowing the ICT infrastructure and viable solutions
- Refining **Data Table** details by email
- Improving the Report with more descriptive scenarios
- Presenting Report and TABLE 1 week in advance wrt the 2nd workshop (if it is possible)

2nd Workshop finalized to

- Discussing a reasoned version of the scenarios with problems pending
 - Solving pending aspects of the **Snap4City Innovation Matrix and Data Table**
- Identification of the main Scenarios to be developed and feasible according to feasibility and priority
 - Corresponding consolidation of the development teams

Conclusive work on

- Refining Data Table details
- Creating Final Report with Descriptive Scenarios
- Designing of the Minimum Snap4City architecture to cope with scenarios, scenario feature table wrt to Snap4City modules
- Development of mock-up for Dashboards with fake data to show the concept

Final Meeting

- Presentation of the final report with: 1 mock-up of a scenario, early design of the Snap4City solution vs modules according to the scenarios
- further discussion on the next steps









Snap4City Innovation Matrix

Snap4City Innovation Matrix							
	Parameters	Commons					
Current State	Needs						
	Current Practices						
	Value proposition (current)						
Future State	Value proposition (Future)						
	Solution						
	Value Capture						
	Key Partners						
	Barriers						









Meeting Organization



RULE OF

For each table:

- Experts of the domain specific
- Experts of different customers segment
- Operative people
- ICT people
- Decision Makers
- Etc.







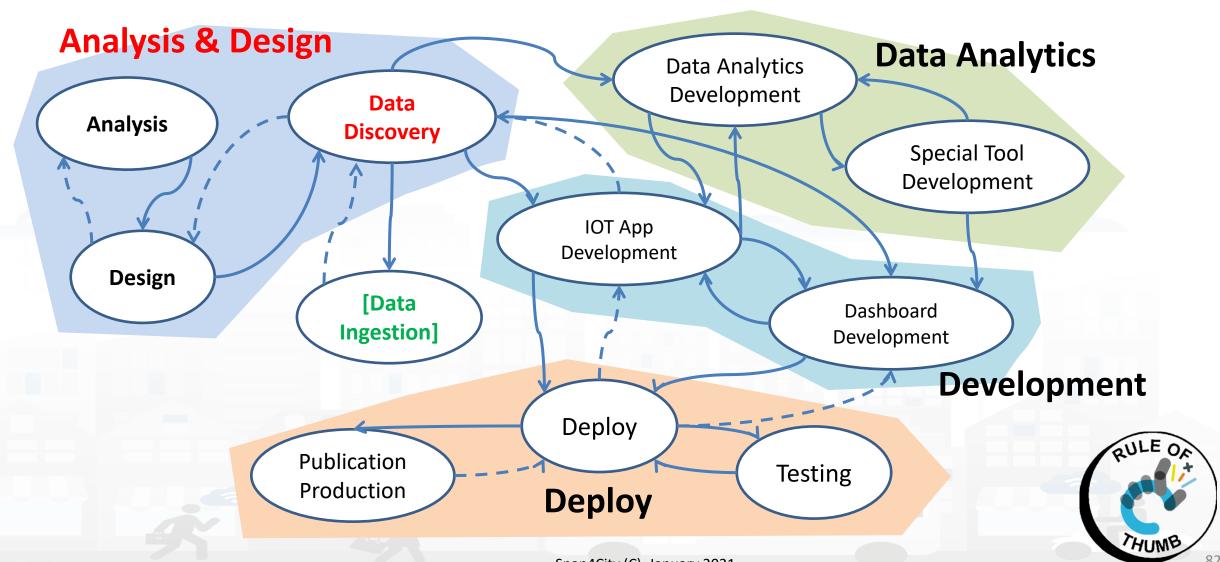
TOP

Data Discovery and Analysis



Development Life Cycle Smart City Services









Data Discovery

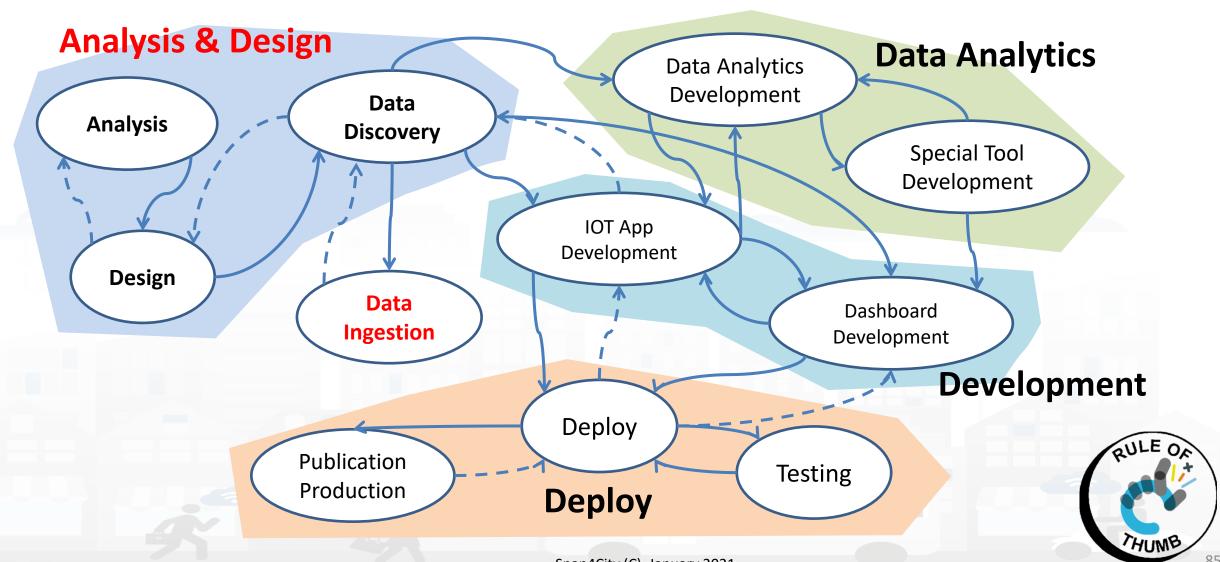


- Performed by analyzing data from:
 - I. identified scenarios from the **Snap4City Innovation Matrix**
 - main organizations (via interviews)
 - III. other stakeholders (via interview and web pages)
 - IV. regional, national and international sources:
 - I. open data portals, weather sources,
 - II. IOT networks, etc. via web pages and sites
 - V. Mobile Applications (via Snap4City API)
 - VI. Snap4City portal Https://www.snap4city.org
 - VII. etc.
- Exploiting Snap4City experience, data and tools
- By following the Snap4City guidelines on Data Search on web and world reported in the training course and on Snap4City.org portal.



Development Life Cycle Smart City Services









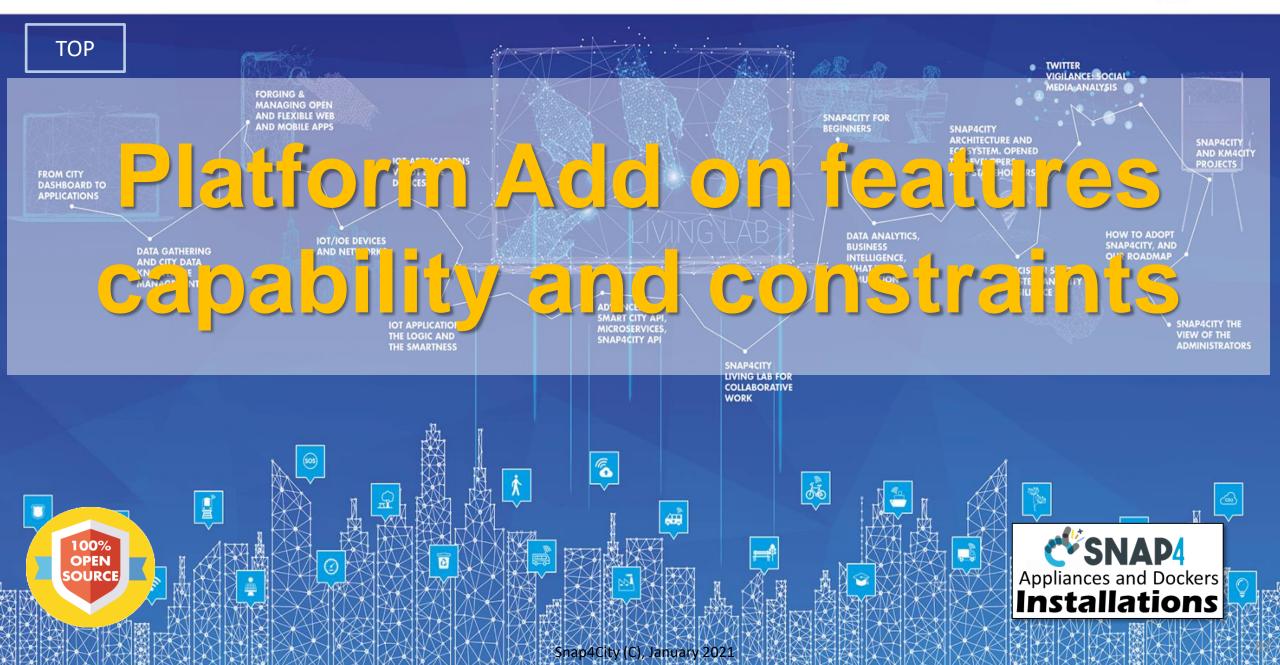


Data Ingestion

 For Data Warehouse mechanisms (IOT App, IOT Brokers, ETL, DataGate, etc.) and related tools please see slides of the 5th PART of the Snap4City course.

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES













Adding new Features

- Dashboard Features --> Custom Widgets, Widgets
- Connectors, adapters, IoT protocols, data transformations, etc. --> by creating new MicroServices, new flows or new IoT Apps ...
- Applications, Modules --> for management, for verticals, in the core by using
- **IoT Devices** --> for collecting new data kind or acting on the field
- Processes --> Data Analytic of any kind, also exploiting machine learning, gpu, etc.
- Web and Mobile Apps --> new end-users services
- **Dashboards**
- **IoT Applications**
- Data ingestion process, integration, etc.
- External Services to be exploited on Dashboards
- etc. etc.





Adding new Features SNAP4city



- **Dashboard Features** --> Custom Widgets, Widgets
 - they can be created by using the Custom Widget SVG approach
 - TC1.22a: Create and configure a Snap4City SVG Custom Widget for real-time interaction
- https://www.snap4city.org/692 • TC1.22b: Create and configure a Snap4City SVG Custom Widget for real-time interaction
 - Custom Widgets: Table explanation, as SVG
 - TC1.26: Use customised SVG pins in a map
 - TC9.19: Custom Widgets / Synoptics controlled by IOT Applications
 - they can be created by developing new elements programming in PHP, JavaScript, Angular, D3, etc..
 - Custom Synoptics and Widgets for Dashboards
- connectors, adapters, IoT protocols, data transformations, etc. --> by creating new MicroServices, new flows or new IoT Apps ...
 - https://www.snap4city.org/download/video/course2020/di/
 - HOW TO: Develop an IOT Application for Data Ingestion
 - they have to be in Node.JS, JavaScript according to Node-RED
 - Snap4City Supported Protocols, adding new protocols
 - how to create a flow and nodes in Node-red: https://nodered.org/docs/creating-nodes/first-node
 - They can be automatically created from API rest call
 - TC2.25. Registering external MicroService calling RestCall services, using it on IOT applications
 - business logic behind a dashboard
 - TC9.19: Custom Widgets / Synoptics controlled by IOT Applica









- Applications, Modules --> for management, for verticals, in the core by using
 - any language you prefer, preferably exposing API for integration with other modules
 - https://www.km4city.org/swagger/external/index.html
 - https://www.km4city.org/swagger/internal/index.html
 - See Tutorial on how to transform any REST API in a MicroService
 - <u>TC2.25. Registering external MicroService calling RestCall services, using it on IOT applications</u>
- IoT Devices --> for collecting new data kind or acting on the field
 - HOW TO: add a device to the Platform
 - HOW TO: Manage IOT Network Components on Snap4City
 - you can add to the platform any kind of IoT Device, with any kind of IoT Protocol
 - You can exploit the open source for Android and raspberry for creating your safely connected IoT device with Snap4City using NGSI V1, V2 and exploiting our secure communication approach







Adding new Features

https://www.snap4city.org/692

- Processes --> Data Analytic of any kind, also exploiting machine learning, gpu, etc.
 - see tutorial on Data Analytics
 - https://www.snap4city.org/download/video/course2020/da/
- Web and Mobile Apps --> new end-users services
 - https://www.snap4city.org/download/video/course2020/app/
- Dashboards: Dashboard Builder and Kibana
 - https://www.snap4city.org/download/video/course2020/das/
- IoT Applications in Node-RED
 - https://www.snap4city.org/download/video/course2020/iot/
- data ingestion process, integration, etc.
 - https://www.snap4city.org/download/video/course2020/di/
- External Services to be exploited on Dashboards
 - by simply registering their URLs on the portal
 - https://www.snap4city.org/55
- Workflows: via OpenMaint
 - TC 1.24 Integrated Ticketing and Facility Management system
- BIM models via Bim Editor for IFC production → Bim Server
 - HOW To: Manage BMP and BIM: main features of openMAINT, BMP, BIM
- etc. etc.



Constraints



new version modules

- https://www.snap4city.org/692 to be integrated in the main version, have to be tested and validated by DISIT Lab. They have to:
 - be in Affero GPL
 - do not affect the functionalities of other modules in negative manner
 - provide the needed quality, in terms of test cases, documentation, etc.
- If they are not part of the core,
 - can be based on proprietary model, and exploit the Snap4City tools via APIs
 - no constraints
 - but forked, they need to te published version on Internet and linked to main according to Affero GPL.
- Snap4City modules are mainly in Affero GPL
 - platform rebranding is not allowed

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES



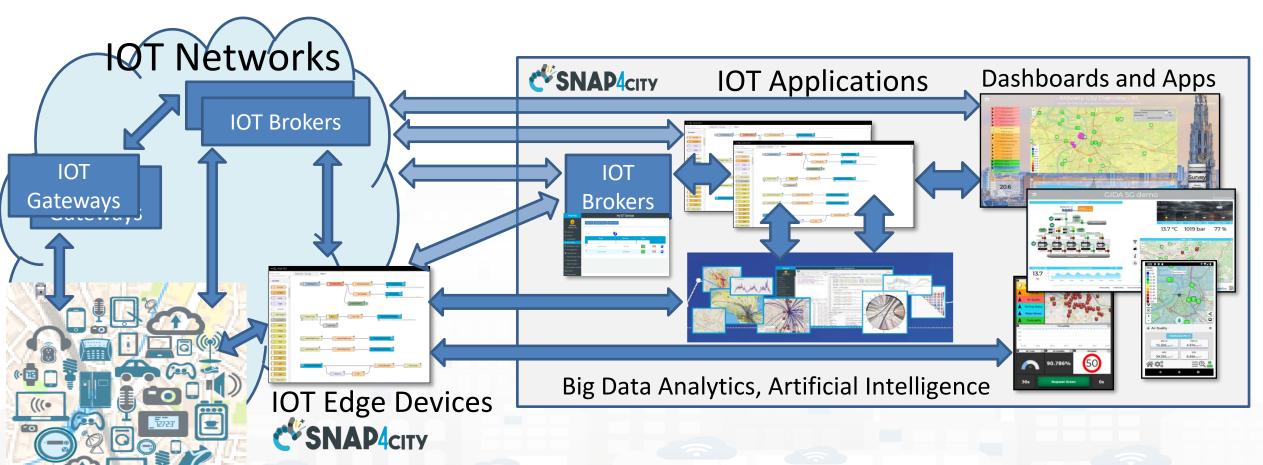




IOT Devices



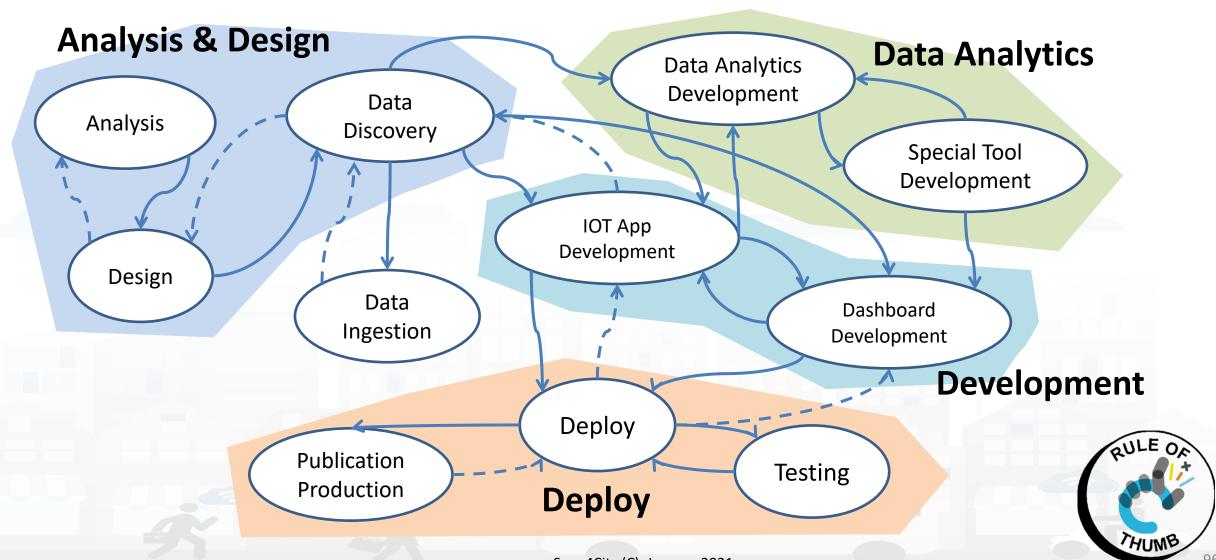
Snap4City Services also on IOT Edge!!!



Mainly fog computing and NGSI V1, V2 with security

Development Life Cycle Smart City Services







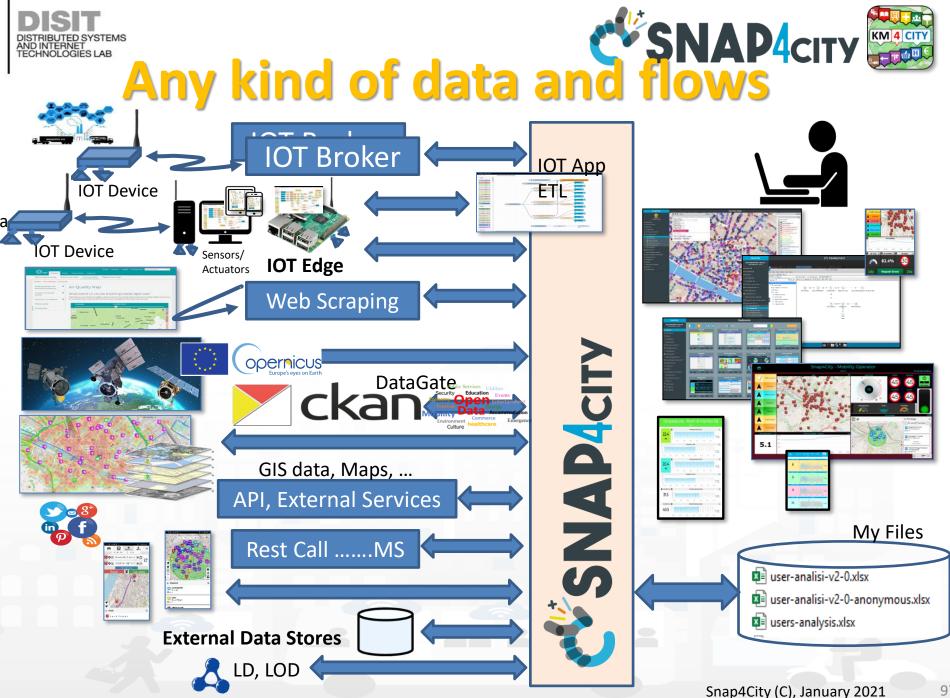






Open Data:

- Data gate, federation of Open **Data Portals**
- IOT App, ETL proc(PULL)
- **IOT Networks:**
 - IOT Application processes, data driven or PULL
 - IOT Brokers (Push) → IOT Shadow
- Web Pages:
 - Web scraping, crawling processes
- Satellite data
- Social media: Twitter, Facebook,...
 - Twitter Vigilance, IOT App
- **Mobile Apps**
 - Smart City API
- Files upload: CSV, Excel, etc.
 - IOT Applications, ETL
- REST API, WS, FTP, LD, LOD, etc.
 - IOT Applications, ETL
- Data base accesses
 - GIS: WFS, WMS
 - ETL, IOT Application





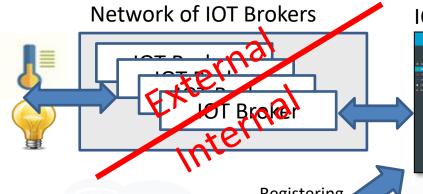




Browsing



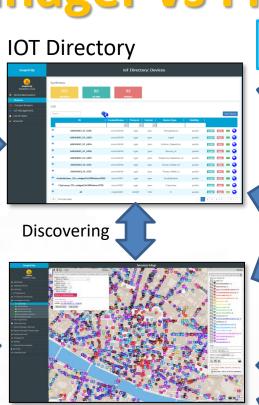
IOT Network Manager vs Final User



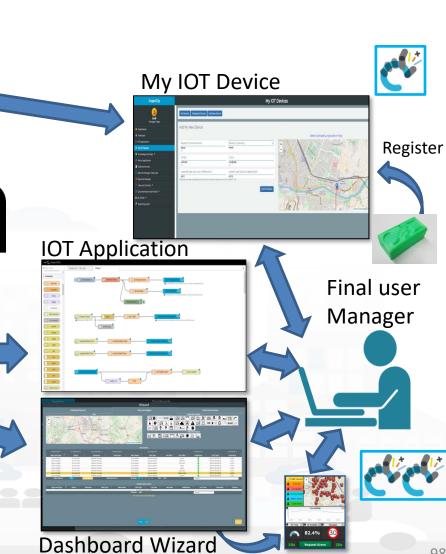




Knowledge and Storage Data from the Field and City



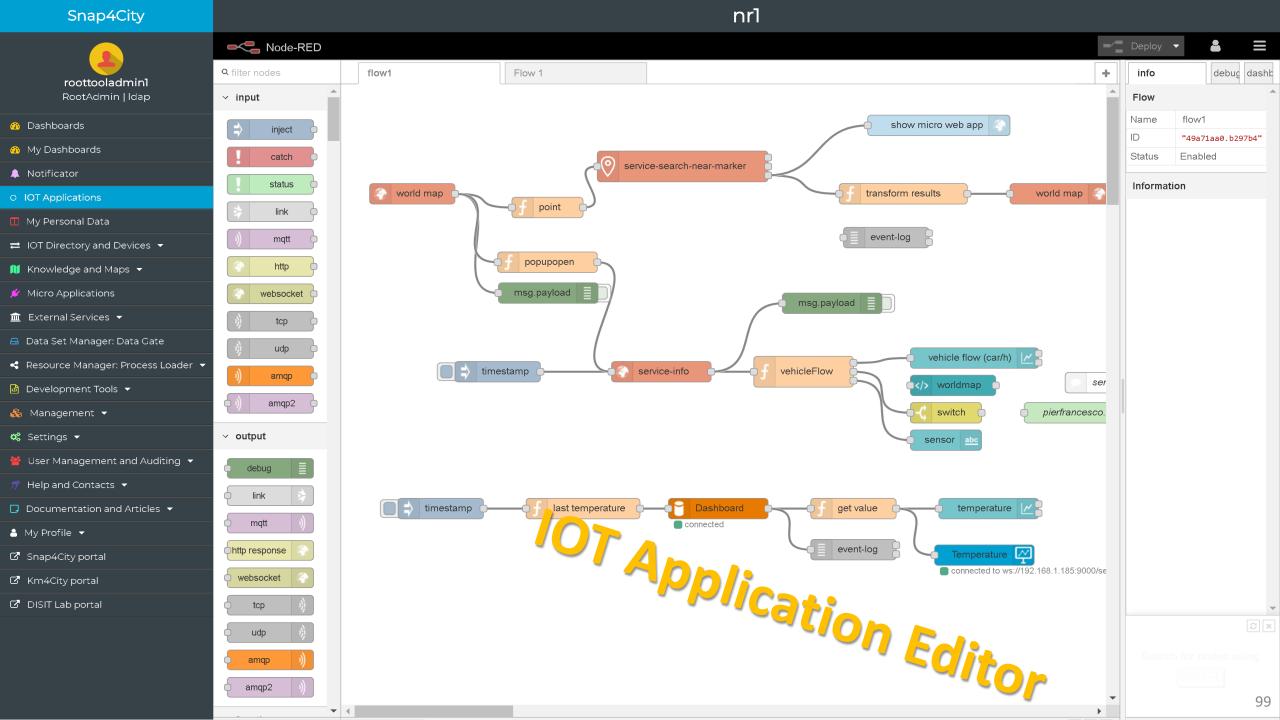
ServiceMap **Knowledge Base**



IOT Network

Manager

Discovering



Snap4City

IOT Applications

User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7

- Dashboards
- My Dashboards
- Notificator
- IOT Applications
- My Personal Data
- Knowledge and Maps ▼
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager: Process Loader 🔻
- Management ▼
- **©** Settings ▼
- User Management and Auditing
- 🍠 Help and Contacts 🔻
- Documentation and Articles ▼
- My Profile ▼
- ☑ Snap4City portal
- ☑ Km4City portal
- ☑ DISIT Lab portal



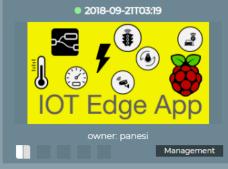
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Deprecated - SiiMobilityControlRoom

owner: badii

Management

Management



Prev 1 2 3 ... 9 Next







Filter

Q













IOT Discovering







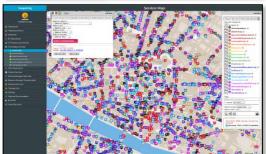




Developing IOT Applications

MicroServices collections





ServiceMap Discovery



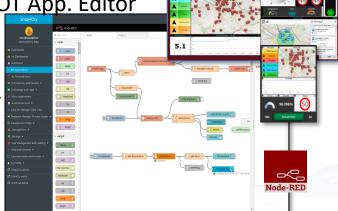






Dashboard Collection, Editor and Wizard

IOT App. Editor



Generating IOT App
With Dashboard



Sharing/saving reusing IOT App.



Resource Manager





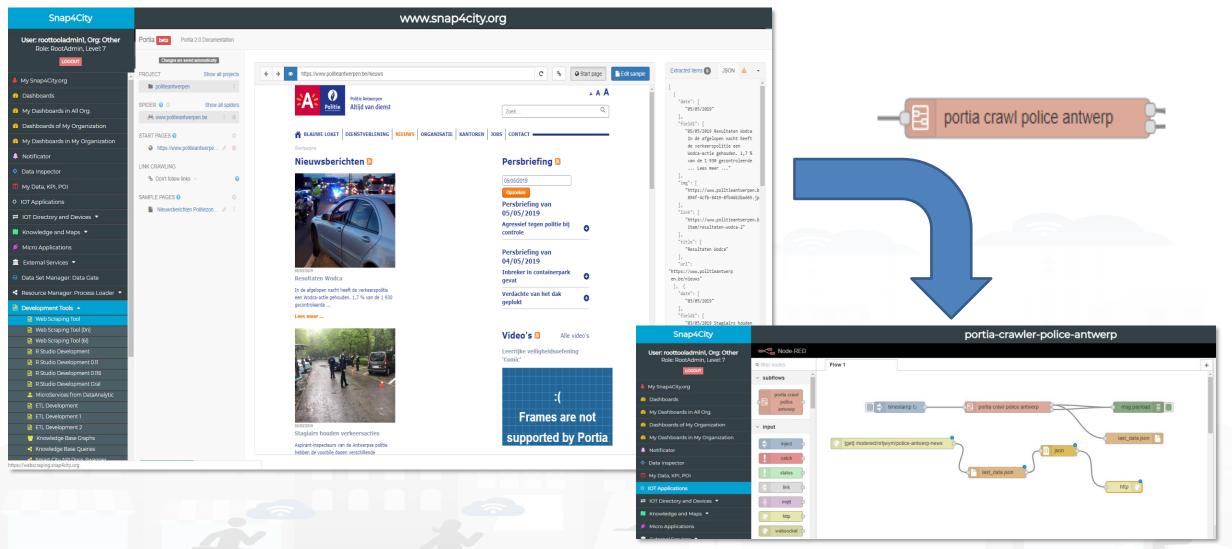








Web Scraping















Web Scraping



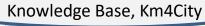


Web Scraper PORTIA



Generating WEB Scraping







IOT App. Editor

Sharing/saving reusing Scraping



Resource Manager











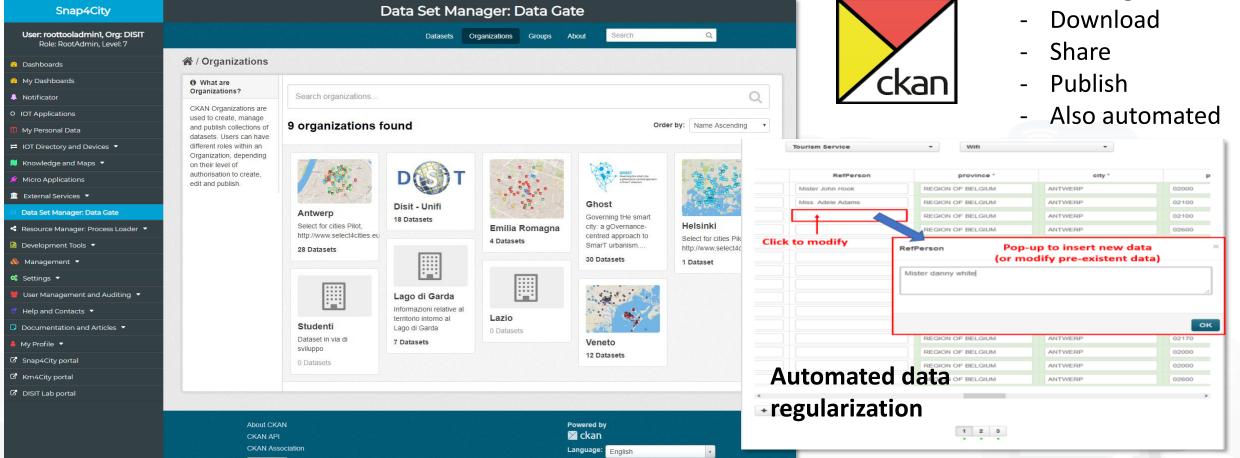


Integrated DataGate/CKAN Static open data ingestion

Federated Crawling Federated Distribution

Data Set:

- Search
- Loading







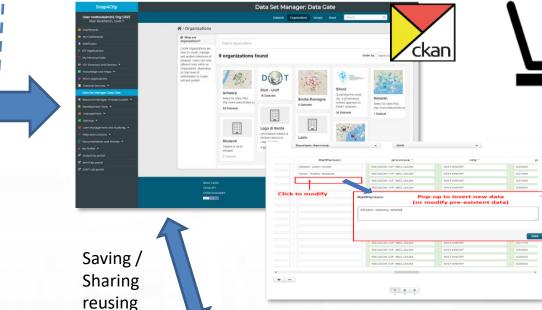




Data Ingestion via Data Gate



Knowledge and Storage Data from the Field and City





Federated Network

Data Set: sharing, Harvesting, Loading/ Downloading

Data Gate



Data Set:

- Search
- Loading
- Download
- Share
- Publish
- Also automated



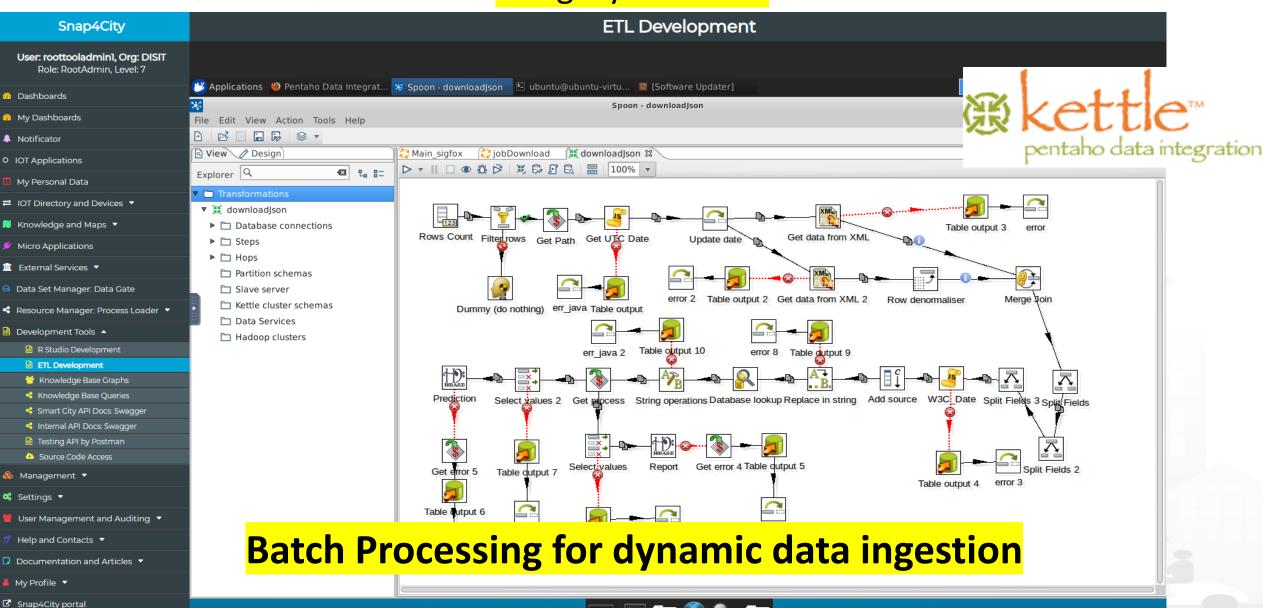
☑ Km4City portal





In Yellow alternative & legacy solutions











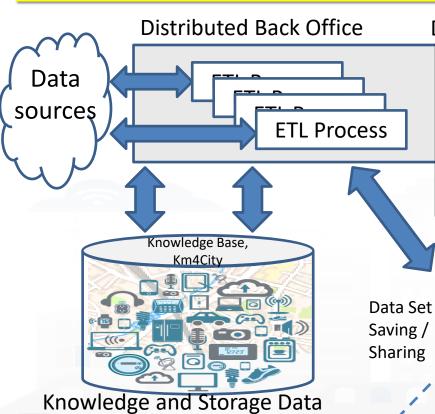




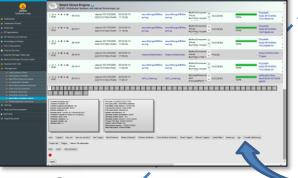
In Yellow alternative & legacy solutions

pentaho data integration

Developing ETL, Data Manager



DISCES scheduler production

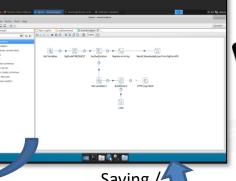


Data Gate



Data Set Loading/ Downloading

ETL Development Environment



Saving / **Sharing** reusing



Resource Manager



from the Field and City

Load data or prepare for data ingestion





Documentation and Articles

My Profile Snap4City portal



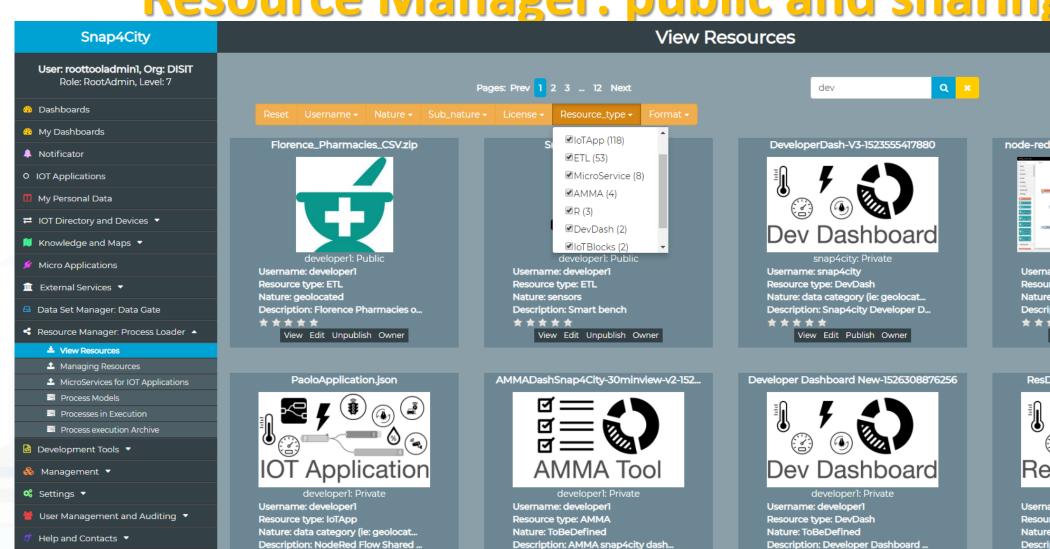
View Edit Publish Owner







Resource Manager: public and sharing



View Edit Publish Owner

View Edit Publish Owner









Data Gathering and Knowledge Management

- Data ingestion can be performed by using multiple tools:
 - ETL processes, IOT Applications, Data Gate, WebScraping. We suggest:
 - ETL for static / periodic data in PULL
 - IOT App for real time data and flow, from IOT Brokers/Devices
 - DataGate for Static Data, upload them as files, or collected from other CKAN
 - WebScraper for scraping data from Web Pages, when authorized!
- See how to test cases:
 - HOW TO: add data sources to the Snap4City Platform
 - HOW TO: define privacy rules for personal data, produced by the end-users own device
 - US6. Developing and using processes for data transformation
 - TC6.1 Managing DataSets via DataGate: ingest, search, download, upload, annotate, share
 - TC6.3 Creating ETL processes for automated data ingestion and data transformation
 - TC6.5 Managing Heterogeneous File Ingestion via ETL processes
 - TC6.9 ETL processes for multiprotocol and format data ingestion, see on GITHUB for library
 - TC9.2 Managing heterogeneous File Ingestion, protocols, formats via IOT applications, and open standards





DISTRIBUTED SYSTEMS INTEROPERABILITY ESRI CSNAP4CITY KM 4 CITY AND INTERNET TECHNOLOGIES LAB INTEROPERABILITY ESRI CSNAP4CITY



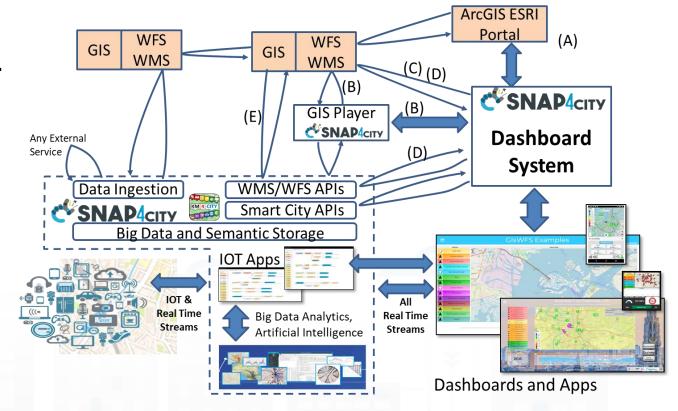


Snap4City is interoperable with

- ESRI ArcGIS Enterprise, Portal, Pro/MAP, ...
- other GIS tools supporting WFS, WMS, GeoJSON, GML

Snap4City is interoperable since:

- Provides info/data in WFS, WMS
- Exploits data/info from WFS, WMS
- Import data/info from WFS/WMS
- The Snap4City platform can be installed on premise using **Snap4City Appliance** https://www.snap4city.org/471
 - StartSNAP4CITYVM includes the Dashboard Builder that is capable to work with WFS WMS protocols for the integration with GIS platforms as ESRI ArcGIS, QGIS, directly or using Snap4City GIS player.
 - KBSSMVM includes the Smart City API and WFS API which can be used to data harvest from any GIS servers and GIS desktop tool

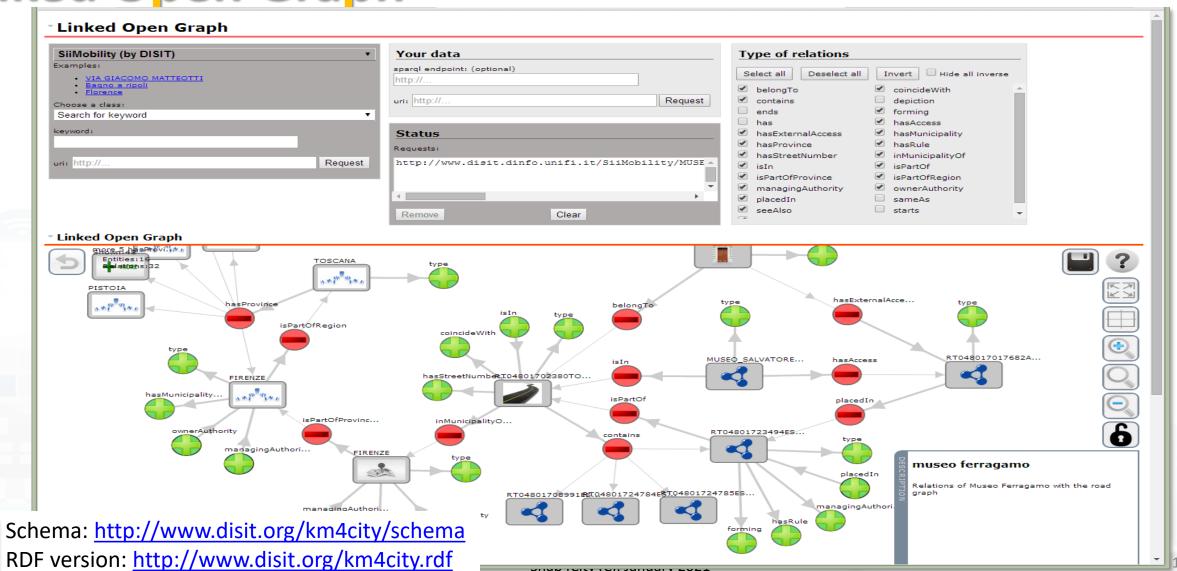






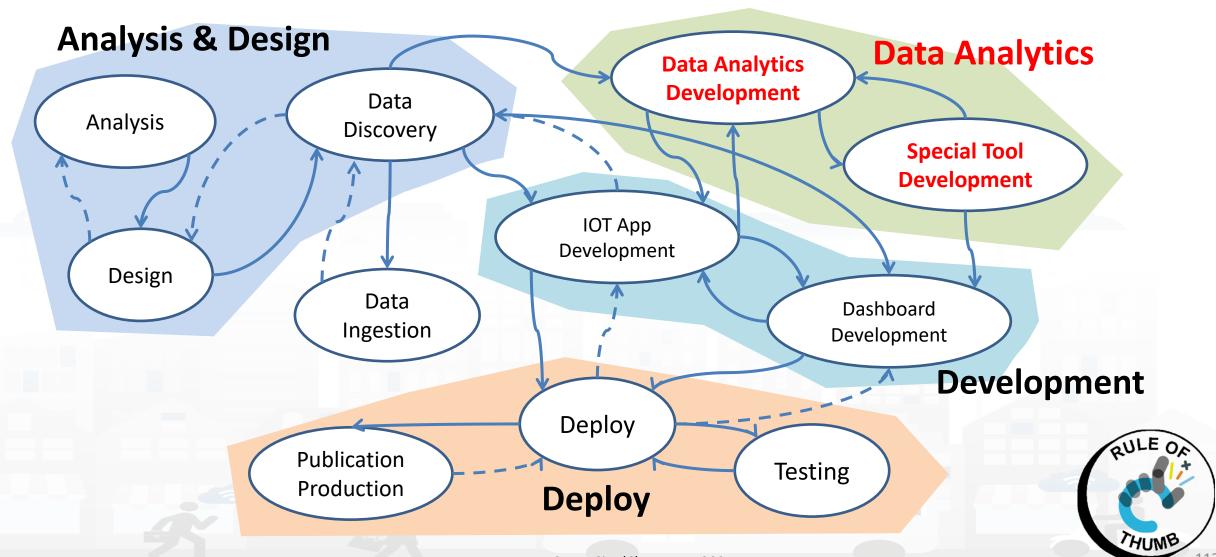
Linked Open Data

Linked Open Graph LOG: https://log.disit.org



Development Life Cycle Smart City Services











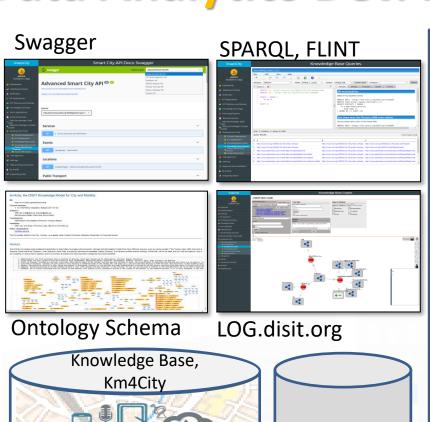




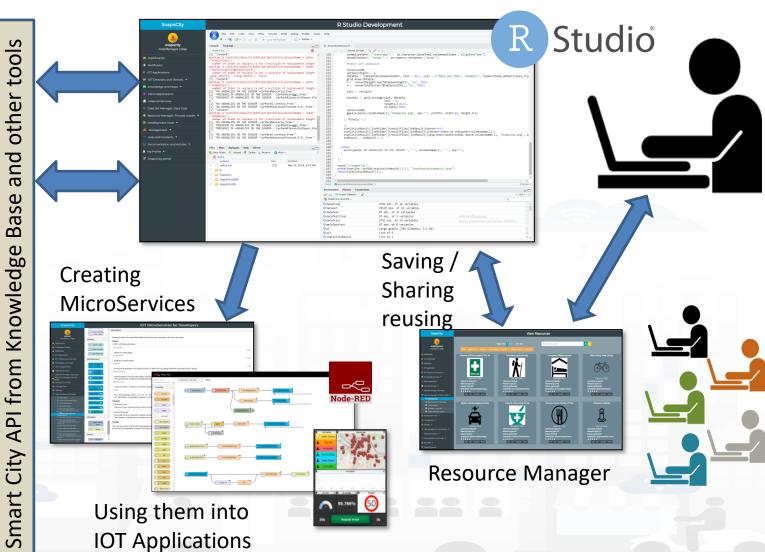


Data Analytics Dev. in R Studio and/or Tensor Flow

and















Coding

Testing



Data Analytics Development in Python, ...

tools

other

and

Ba

from Knowledge

API

City

Smart







Ontology Schema



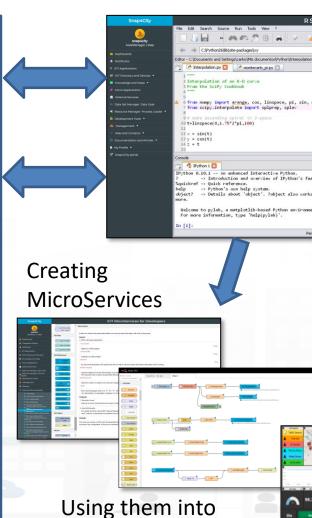
Big Data Store **Facility**

SPARQL, FLINT





LOG.disit.org



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Resource Manager

Saving / Sharing

IOT Applications











Coding

Testing



Data Analytics Development in Java

tools

other

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API from Knowledge

City

Smart



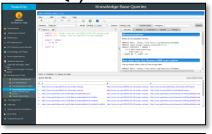


Ontology Schema



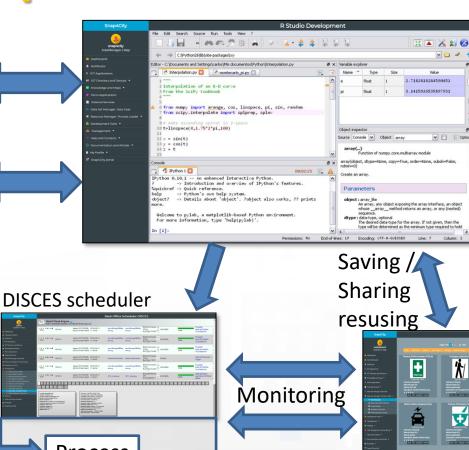
Big Data Store **Facility**

SPARQL, FLINT





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sources



Resource Manager







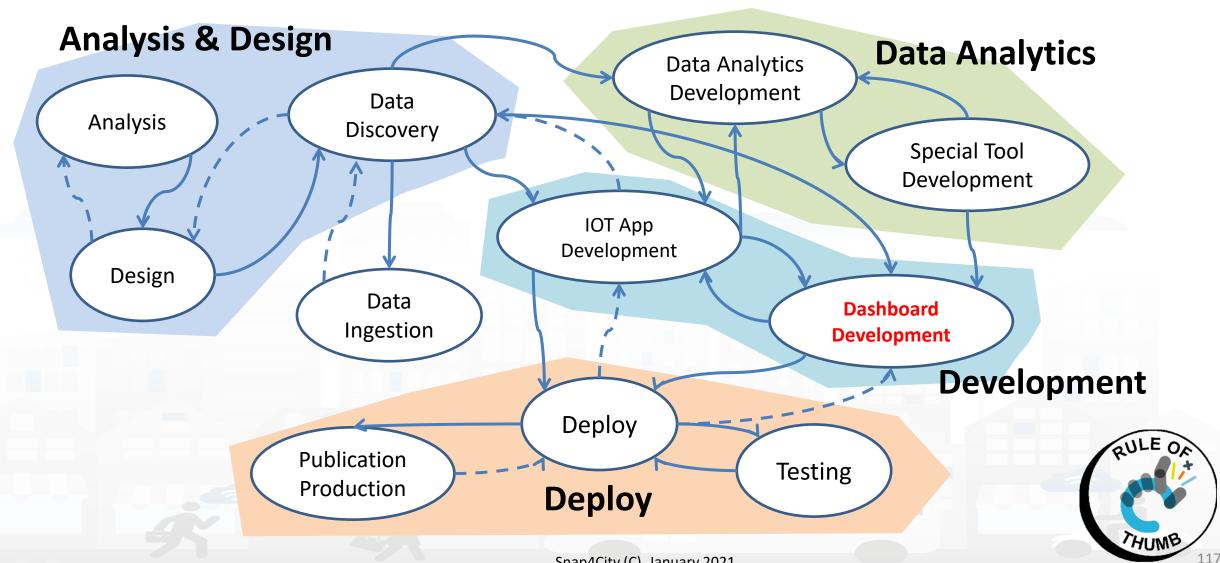


Loading new Node-RED nodes/microservices from external Palet

- Ask to RootAdministrator to have your custom Node-RED nodes/modules added to your IOT Applications
 - https://www.snap4city.org/drupal/contact
- A validation of requested Node-RED nodes will be performed to avoid violation of security and privacy for all
- Administrators may load custom Node-RED nodes/modules
- This limitation is not present in your on premise installations of Snap4City

Development Life Cycle Smart City Services













Dashboard List and Editor























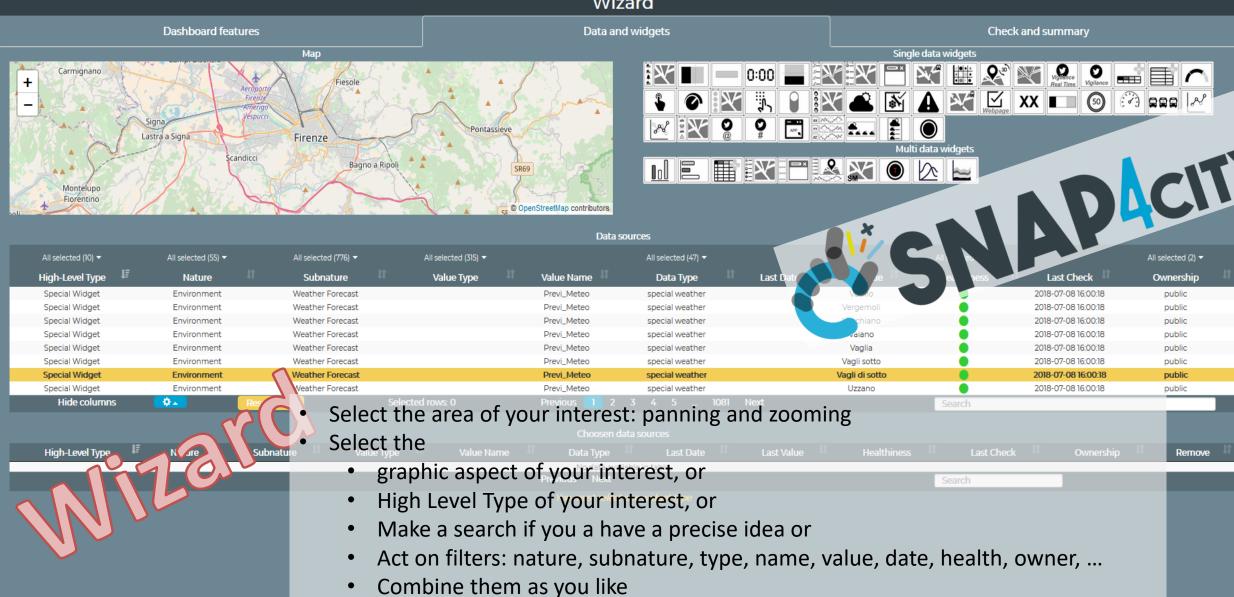




Dashboard List and Editor

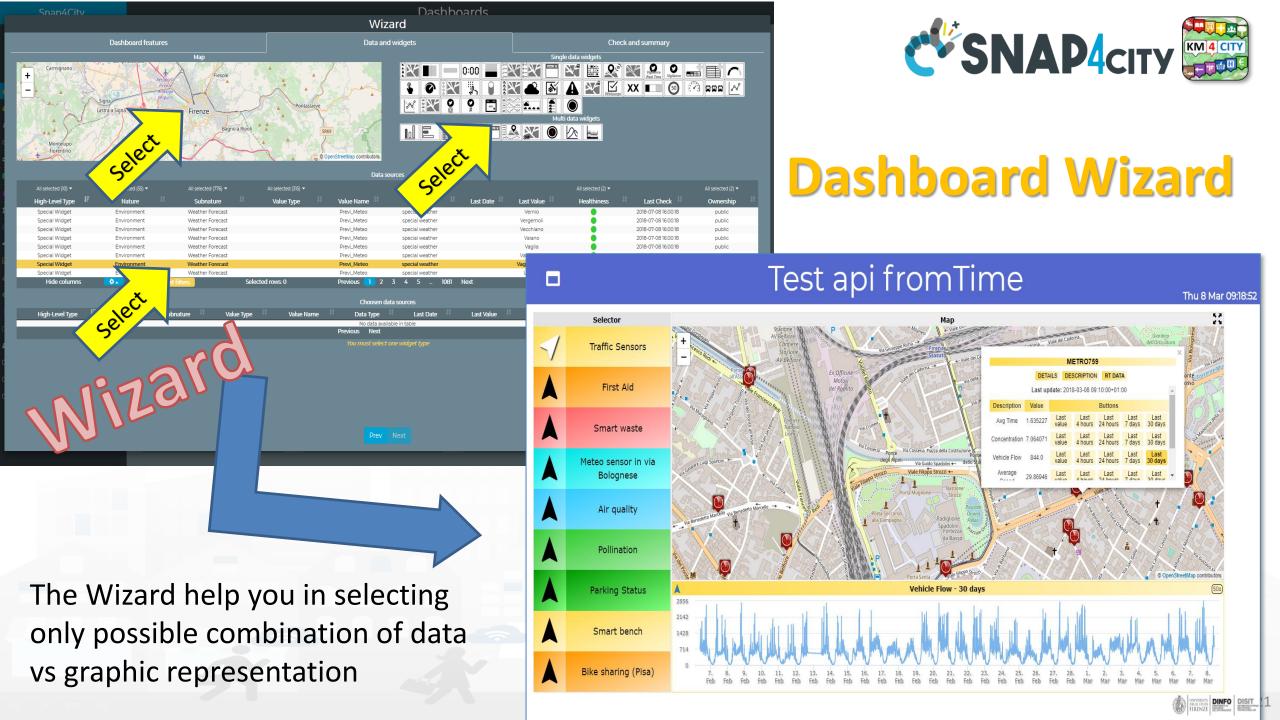


Snap4City Dashboards Wizard



Select the lines of your interest

Then click on Next and get the Dashboard by wizard





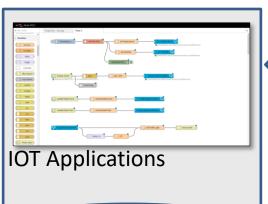








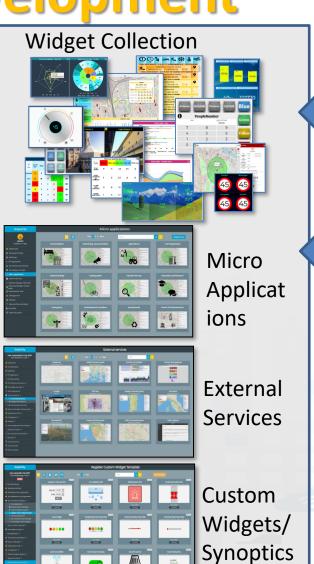
Dashboard Development





Knowledge and Storage Data from the Field and City + MyKPI ++















Developing new Dashboard Graphic Widget

- The development of new Widget is feasible for programmers
 - in PHP, JavaScript and CSS



- The starting point is the Core Snap4City Virtual Machine Appliance StartSNAP4CITYVM: https://www.snap4city.org/471
- While the source code is also accessible on GitHub/DISIT
- see <u>TC3.11 New graphics widget can be easily created, Dashboard Widget Creation</u>
- creating a new Graphic widget via SVG and programming: <u>Custom</u>
 <u>Synoptics and Widgets for Dashboards</u> <u>https://www.snap4city.org/504</u>

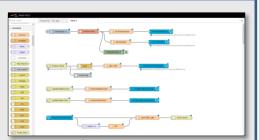








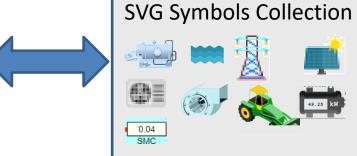
stom Widget / Synoptic Development
Inkscape editor on your computer



IOT Applications

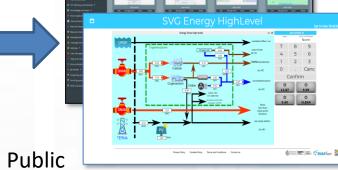


Knowledge and Storage Data from the Field and City





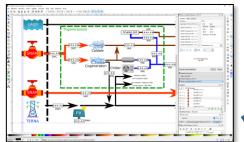




Dashboard Collection

My Own Dash/App





Create, save a Custom Widget in SVG



Create, save, load, delegate, grant access

- Create and Load a Custom SVG
 - Select/Reuse an SVG

Dashboard Editor

- Make and Instance of Synoptic by Associate Variables with MyKPI
- 4. Create on Dashboard a Widget based on Synoptic HLT such as Ext. Srv.:
 - https://www.snap4city.org/synoptic/v 2/synoptic.html?id=xxxx











Special Custom Widgets

- Smart parking
- **Smart Energy**
- **Smart Light**
- Smart

Begin

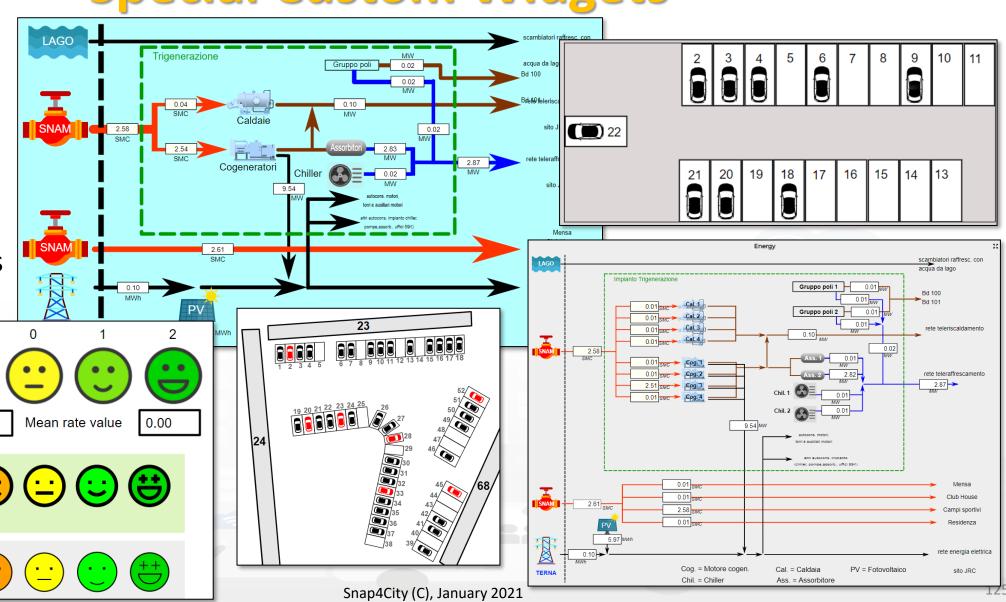
Finish

- **Energy View**
- **Custom Controls**

Total clicks

17:00

4:00







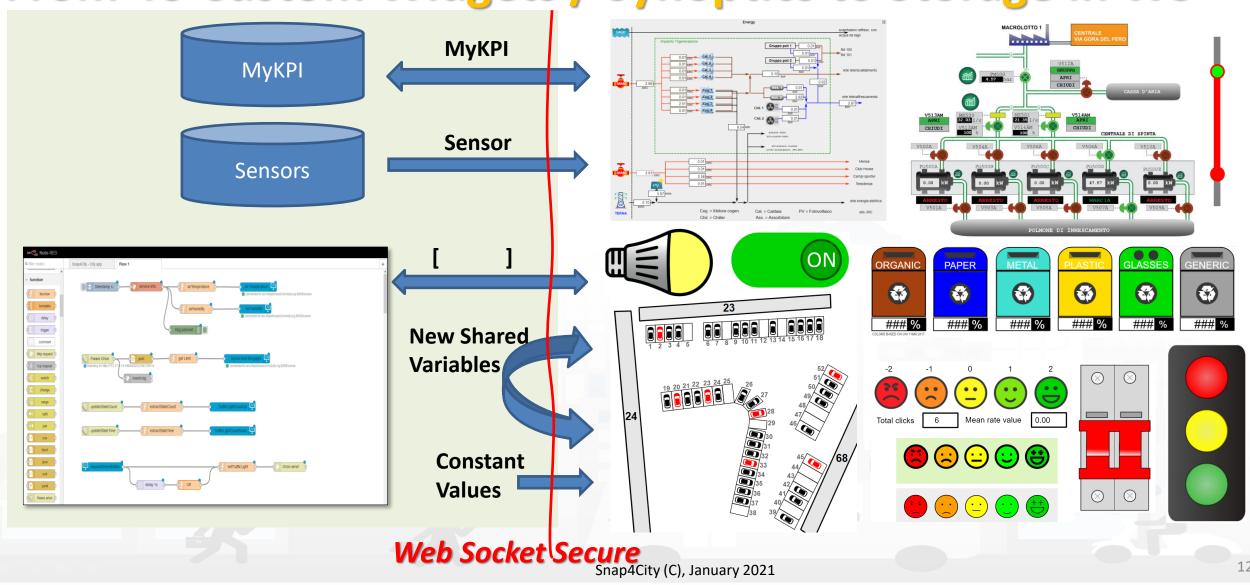








From-To Custom Widgets / Synoptics to Storage in WS







Dashboards

- Suitable as: City Dashboard, App interface, and Control Room Dashboards, Situation Room Dashboard, Operator Dashboard
- Created visually compounding graphic Widgets
 - Each widget has an autonomous update
 - Each metric/data-source may have associated with an alarm: blinking and sending events to people and machines in different manners
- Can be: public or private, private dash can be delegated or passed in ownership
- See https://main.snap4city.org/management/dashboards.php?linkId=dashboardsLink&fromSubmenu=false&sorts[title_header]=1
- See the following tutorials
 - HOW TO: create a Dashboard in Snap4City
 - US1. Using City Dashboards
 - US2. Using and Creating Snap4City Applications with Dashboards
 - US4. Creating City Dashboards and related Event Monitoring and Actions





User: paolonesi, Org: none

Role: Manager, Level: 0

- Dashboards
- My Dashboards
- Notificator
- O IOT Applications
- My IOT Devices
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager

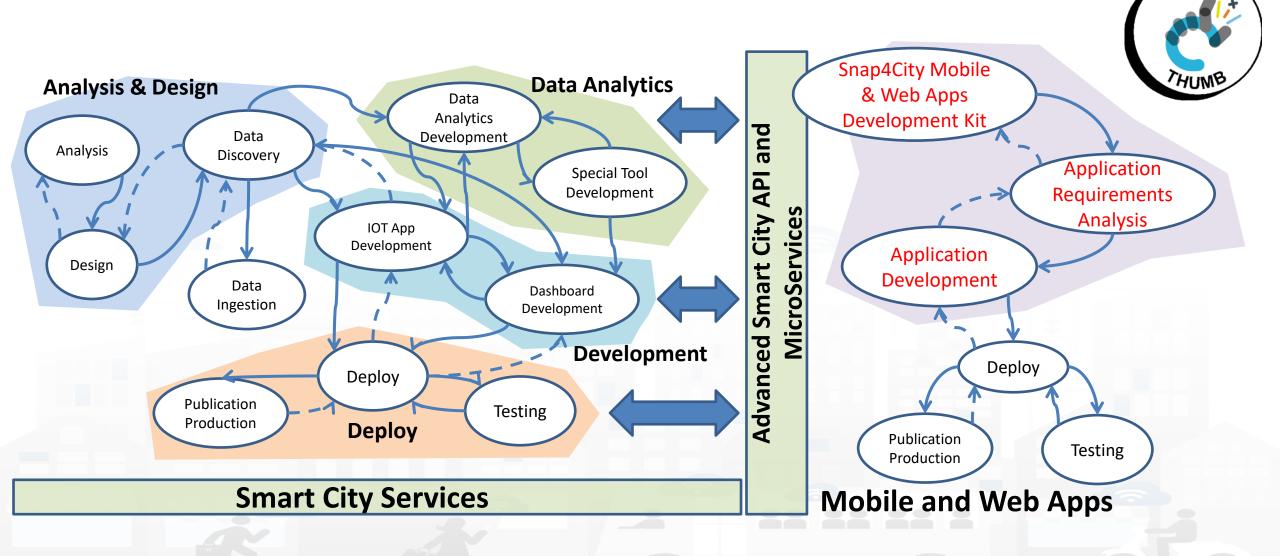
My Profile

- 🐬 Help and Contacts 🔻
- Documentation and Articles

Level 1 Users: using dashboards

- TC1.3. Accessing and using Dashboards with any device
- TC1.4. Dashboards Showing Data Real Time and Historical/trends, comparison
- TC1.5. Dashboards showing a range of different High Level Types: KPI, POI, IOT dev, MicroApp, Maps using different kind of Graphics Widget. Monitor city status with Dashboards
- TC1.6. Dashboards using different kind of graphics Widgets matching with High Level Types, Monitor city status with Dashboards
- TC1.12. Dashboard with MicroApplications
- TC4.1. Dashboard and Notificator
- TC4.6. Dashboard with city events, ESB, police, traffic, etc.

Develop Mobile & Web Applications Exploiting Snap4City Smart City Services



SNAP4city KM4 CITY













Developing Web and Mobile Apps, MicroApps,...

Mobile Apps



Web App HTML5, MicroApplications



Embed into Web pages





Advanced Smart City API



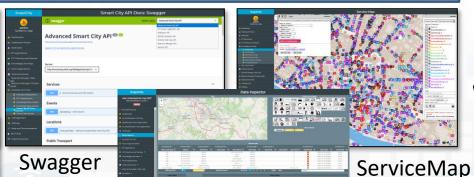
Mobile Application Monitoring Administrator



Knowledge Base,

Snap/Km4City **Open Source** development tool kit





DataInspector











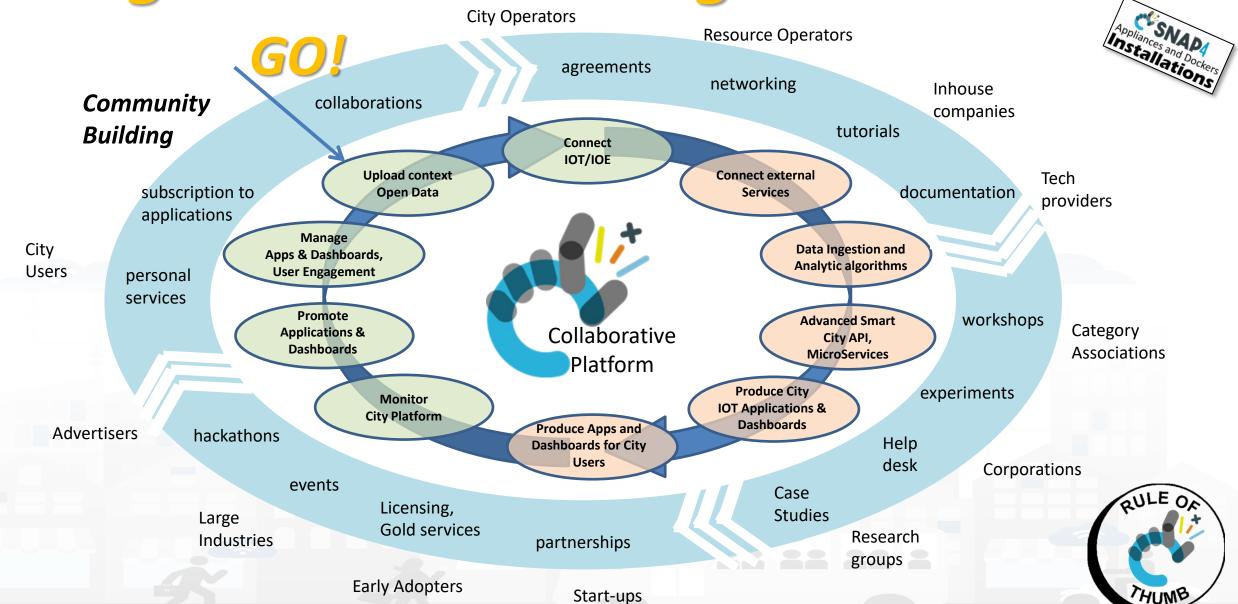
TOP

How to Add Functions that are not present in the Platform



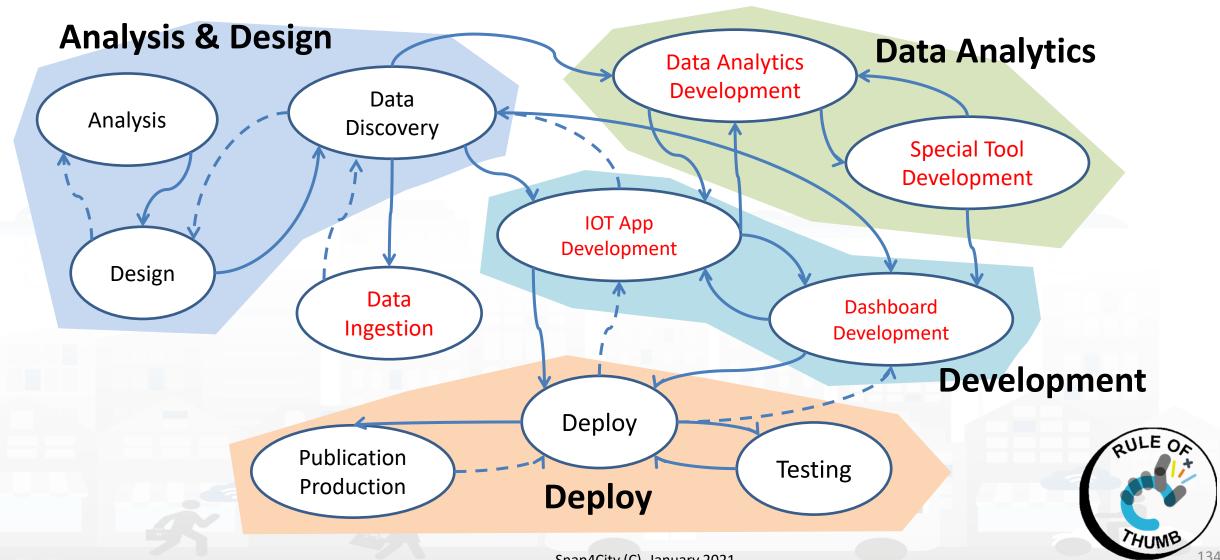
Living Lab Accelerating





Development Life Cycle Smart City Services









Adding a Function that is not present on the platform

- Snap4City allows at the AreaManagers to Develop new functions for:
 - Interacting with the field: IOT Sensors/Actuators, IOT Devices
 - Data production by using: IOT Devices, IOT Brokers, ..
 - Data Ingestion/Transformation by using: ETL, IOT Applications, WebScraper,
 DataGate
 - Data Analytics by using: R Studio, Java, C++, Python
 - Data Rendering on Dashboards: PHP, HTML5/JavaScript, Web App, etc.
 - User interaction and App: Mobile App, MicroServices, Dashboards

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES









on



Smart Solution IOT as a Service

- Snap4xxxx applications may exploit multiple paradigms as data driven, stream and batch processing, putting co-creation tools in the hands of:
 - Smart Living Lab users and developers a plethora of solutions to develop applications without vendor lock-in nor technology lock-in,
 - final users customizable / flexible mobile Apps and tools,
 - city operators and decision makers specialized / sophisticated city dashboards and IOT/IOE applications for city status monitoring, control and decision support. Open to Organizations
- Training and manuals: https://www.snap4city.org/108
- Help Desk: https://www.snap4city.org/3
- SLA: https://www.snap4city.org/497
- Terms of Use: https://www.snap4city.org/drupal/legal







Snap4xxxx as Smart Solution IOT as a Service for

- Who would like to create Living Labs as community exchanging experience with other cities as well;
- Research Institutions, Departments and Projects which would like to perform research and experiments in the area of Smart City and IOT, without the needs of setting up the infrastructure, exploiting open data, collaborating, accessing to Data Analysis on demands, etc. This is the spirit of EOSC, European Open Science Cloud Marketplace at which Snap4City is registered as DISIT Lab, see [EOSC].
- Public Administrations, as small cities that would like to offer smart services and does not have economic power to manage service on t heir premise from them self.





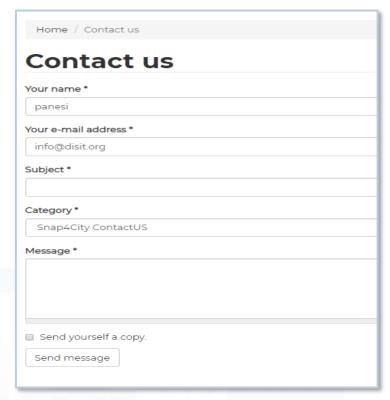


DISIT DISTRIBUTED SYSTEMS Help Desk and SLA CSNAP4city KM4 CITY TECHNOLOGIES LAB





- https://www.snap4city.org/drupal/contact
- Bug Reporting
 - https://docs.google.com/forms/d/e/1FAIpQLSfD QtKqgLllyycNXiazeYEh1SsRG1YL8Ze4ThD8nZoA5 jsoXw/viewform
- For Service Level Agreement see:
 - Service Level Agreement
- Help Desk and Contact:
 - https://www.snap4city.org/3
- Availability rates:
 - https://www.snap4city.org/388



Periodo di riferimento: 09 / 2019	
Disponibilita' media:	99.91%
MTTR:	00G 00:10.00
MTBF:	04G 14:04.24
# down tot.	4
max(t_down):	00G 00:10.01







Providing consulting, customization, training, and developments

- Snap4City solution can be installed on premise and one cloud, private and public.
- Snap4City (DISIT Lab and/or Snap4 SRL (INC.), or other companies as well), provide support, if needed, for design and/or Develop, set up:
 - Training and tutoring;
 - Snap4xxxx infrastructures and architectures;
 - data analytics, that could be developed as proprietary solutions for the customer or as open source;
 - data ingestion processes, to enable them to have data into the platform;
 - adaptor for some specific protocol or legacy/third part Tool, that we prefer to release as open source, but if the connection is with some proprietary tool, the buyer could be interested to keep these solutions as private;
 - IOT devices, full solutions, dashboards, specific dashboard widgets, etc.

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES



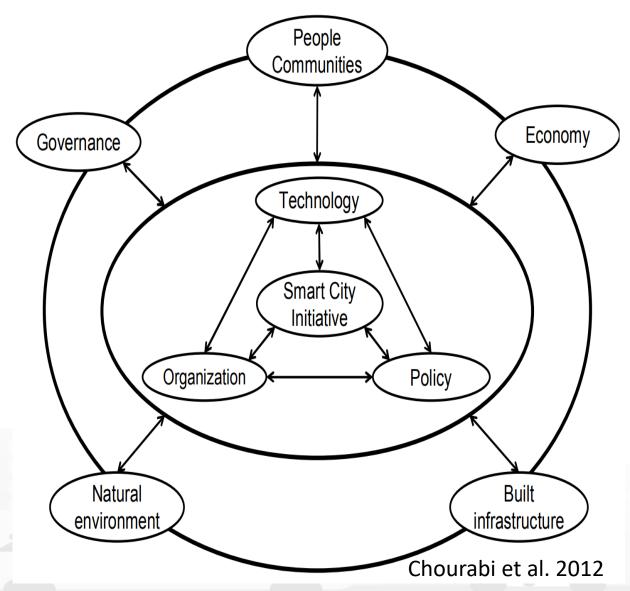






Smart City Process

- Many aspects should be taken into account for a successful Smart City transformation
- → The influence of each of them depends on context, attitude of the institutions, internal structure, etc.
 - Parallel actions can conflict, compete ...
 - Spreading of efforts may distance the goals
 - -
- → The process may become sustainable, harmonized and faster with a Living Lab Strategy and Support











TOP

The Living Lab Concepts and Organization











Snap4City tools and Living lab Solution have been Created to satisfy requirements of international organizations as:



- ENOLL: https://www.openlivinglabs.eu/
 - European Network of Living Labs



- **EIP-SCC**: European Innovation Partnership on Smart Cities and Communities
 - https://eu-smartcities.eu/



- **Select4Cities**: Pre-Commercial Procurement Project to develop a data-driven, Internet-of-Everything (IoE) platform for large-scale urban co-creation
 - https://www.select4cities.eu/





SELECT for Cities

CERTIFICATE OF ACHIEVEMENT

1° place award to

UNIVERSITY OF FLORENCE -DEPARTMENT OF INFORMATION ENGINEERING



https://www.snap4city.org/558

for successfully completing the SELECT for Cities PCP competition 19.11.2019



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 688196

DIGIPOLIS
FORUM VIRIUM HELSINKI
CITY OF COPENHAGEN

Buyers Group







Requirements and Objectives

- Serve as a City Dashboard, App User Interface, etc.
 - Real time and historical data, any device, sensors and actuators
 - Sensors, KPI, maps, data trends, real time data, charts, etc.

SELECT for Cities

- Referral / historical data, and Open Data:
 - shadow, access (API, storage, any protocol), production of OD, export
- Data Driven Real Time communication & processing:
 - IOT Applications, IOT edge, multiple operating systems, embedded systems,
 MicroServices
 - in/out data driven from/to the field into: applications, notifications, etc.
- Data Analytics: Machine Learning, statistics, reasoning, ...
- Serve as Living Lab: open innovation, coworking; collaborative work; sharing: data, processes, dashboard, experiences, solutions,
- Experimented on large scale cases







Non functional requirements

- Open Source and based on Open Source Tools and OS
- Open Standard for communication and API for In/Out
- Scalable, Robust, Distributed and Decoupled, modular,
 Service Oriented, open to external services and data sets
- Data driven, for reading and data analytic
- Heterogeneous: any device, private and public, custom and..
- Interoperability: protocols, internal API, Smart City API, capable to integrate with legacy conditions in place, modular, reusable,...
- Communication with things: any protocol, any format, ...
- Security by Design: HTTPS, TLS, ...
- User Centric Design: privacy by Design (and GDPR), personalized, personal data management, ...









Security/Privacy Requirements

- Managing private data together with public data
- Private data management according to GDPR
 - Browsing, downloading, controlling rights, delegating access, revoking accesses, etc.
 - Keep them safe
- Secure enough to delegate management of data regarding public security:
 - Data that could be used against us by some terrorist, or anyway by someone with some bad intention, for example to access in our home when we are far away, etc.







Aspects of the Living Labs

Living lab capabilities and supports

- Organizations are supported in the user management and persecuting their goals
- Projects can be launched and targeted with groups, hackathons, tools, etc.
- Individual (user interaction), are supported by tools and training material

Instruments of the Living Lab

- Real-life context: data and solutions to be taken as examples, from devices to IOT Applications, and Dashboards. A large set of real scenarios described
- Multi-stakeholder: mainly apply to organizational, a community from where anybody can take advantage
- Multimethod: the same results can be obtained by using multiple methods
- Active user co-creation: the platform cansupports: collaborative work, supervising by the teachers, sharing and delegation.
- Secure: it is GDPR compliant and passed PENTest and Vulnerability Test









Living Lab Flexibility

Snap4City Satisfies all Requirements of ENOLL Select4Cities and EIP-SCC



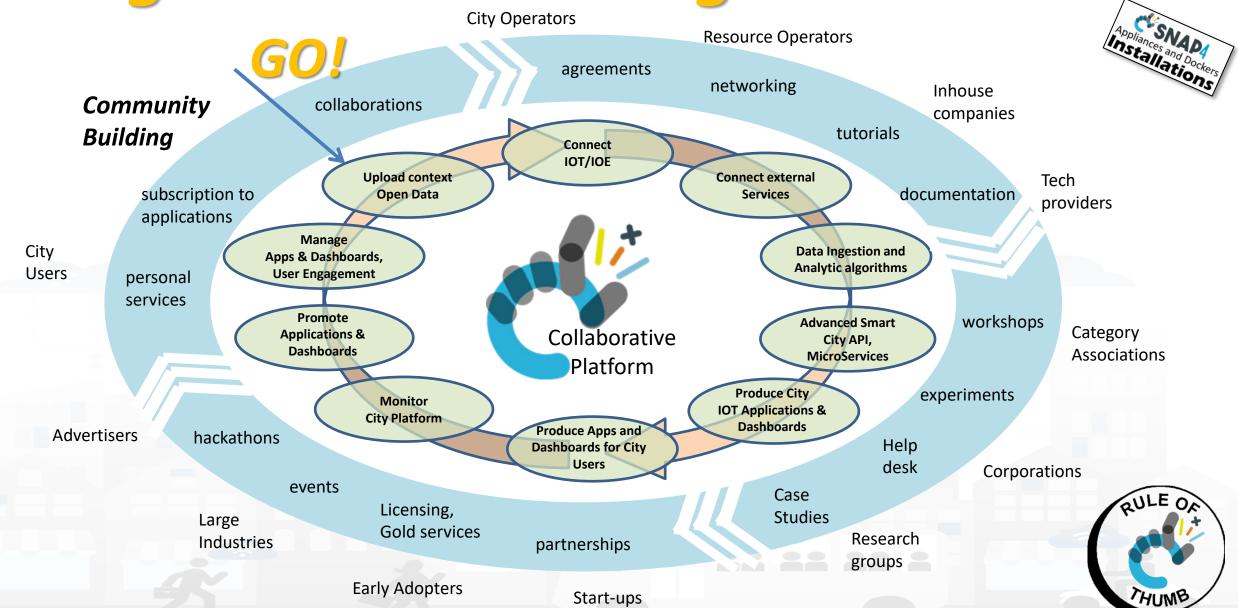




- Multiple modalities to perform the same activities
- Tuned for Beginners and Skilled people
- Visual interface and programming tools
- Resources and artefacts sharing for learn acceleration and co-working
- Open Living and co-working Portal: https://www.Snap4City.org

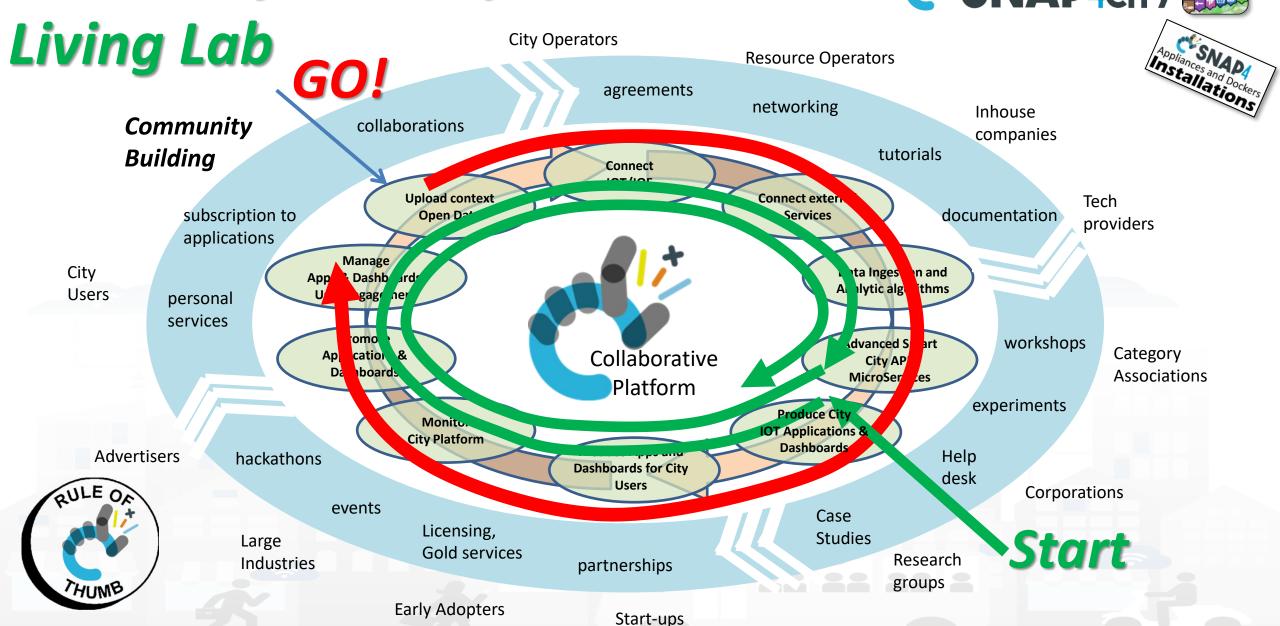
Living Lab Accelerating





Smart City Start Up vs





Snap4City (C), January 2021





Engagement



- Finding the right participants to the Living Lab
 - Campaigns tailored to the right audience according to the role: testing, developers, requirements collections, etc.
 - Finding specific profiles via stakeholders
 - And/OR: Web based recruitments, App Based, etc.
 - Motivation to participate, eventual incentives
- Inform/educate the Participants about the project:
 - after and before testing/validations, etc.
- Protect the Participants privacy, ask to NDA and provide the NDA, GDPR compliant
- Support: during the project, SPOC, Help-Desk, web portal, logistic









TOP

The Living Lab Snap4City Tools











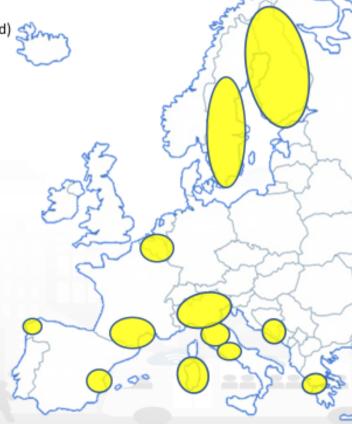
Snap4City/Industry Community

- Most of Organizations on Snap4City.org also correspond to companies or institutions that have an installation of Snap4City tools on their Premise,
 - such as: Pisa, SmartGarda Lake, Snap4, ALTAIR, etc.
- This double way allows them to:
 - test the news,
 - share experiences with other groups,
 - get visibility,
 - work in the collaborative environment, and
 - be better supported by Snap4City.org and DISIT Lab personnel.
- Each instance of Snap4xxxx solution can decide to join the federation of SmartCity API to exploit shared data.
 - This allows to exploit regional data for city installations applications (web, mobile, dashboards, etc.) without reloading them for example.

Main Organizations/areas

- Antwerp area (Be)
- Capelon (Sweden: Västerås, Eskilstuna, Karlstad)
- DISIT demo (multiple)
- Dubrovnik, Croatia
- Firenze area (I)
- Garda Lake area (I)
- Helsinki area (Fin)
- Livorno area (I)
- Lonato del Garda (I)
- Modena (I)
- Mostar, Bosnia-Herzegovina
- Pisa area (I)
- Pont du Gard, Occitanie (Fr)
- Roma (I)
- Santiago de Compostela (S)
- Sardegna Region (I)
- SmartBed (multiple)
- Toscana Region (I), SM
- Valencia (S)
- Venezia area (I)
- WestGreece area (Gr)

Snap4City (C), October 2020







Who is using the Living Lab of Snap4City today

- Snap4City.org: multiple Organizations
 - DISIT: Univ. Milano, Univ. Firenze, Univ. Cagliari, etc.
 - Firenze: City Firenze, and inhouse companies
 - Multiple Organizations for HeritData pilots:
 - Firenze, Valencia, Dubrovnik, Mostar, WestGreece, Pont Du Gard
 - CAPELON: Capelon Sweden
 - ...Antwerp, Helsinki, ...
- Snap4Pisa on MOBIMART: AEDIT, Pisa, PISAMO,
- SmartGardaLake: SmartEA, Univ. Brescia





Snap4City: Living Lab supporting tools

- All 100% Open Source
- Snap4City web portal
 - Scenarios with ready to use solutions
 - Organization/Groups and co-working support
 - Developing tools and Documentation, training, tutorials, HOW TO...
 - Self Assessment tools to monitor your progresses to get suggestion
 - Assistants: to get training and problem solving
 - Developing tools
 - All of them are Web-Based developing tools (except for the Mobile App on Android and iOS)
 - Resource Manager for Sharing:
 - experiences, data warehouse tools, IOT Applications, Data Analytics, etc.
- Hackathons:
 - IOT Apps, Dashboards, Mobile Applications, Data Analytics, etc.

User: adifino, Org: DISIT Role: Manager, Level: 4

- Dashboards (Public)
- O Dashboards of My Organization
- My Dashboards in My Organization
- O IOT Applications
- 🔰 Knowledge and Maps 🔻
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- 😽 Resource Manager
- 🐬 Help and Contacts 🔻
- Documentation and Articles
- 💄 My Profile 🔻
- Snap4City portal
- Km4City portal
- ☑ DISIT Lab portal



Home / Tutorials and Videos / Welcome: how to start using Snap4City for beginners

Welcome: how to start using Snap4City for beginners **Personalized Suggestions**

Snap4City developers suggest you reading:

You have already created a Dashboard. Now, you may decide to make it public (visible and accessible) to all on WEB, or to provide access in view to other specific users that you know by nickname. of a Dashboard to some other user of the system, and you can clone the Dashboard as well. So that you can create Dashboard for other users as well. We sugget to test these functionaltiles ince you can:

- access to Data Set Manager to add/download, share data sets as files in CSV: https://datagate.snap4city.org/ssologin_handler
- upload data for the knowledge base and dashboards via Data Set Manager,
- access and share of resources as: dashboards, IOT Applications, blocks, etc.; https://processloader.snap4city.org ader/ssoLogin.php?redirect=page.php%3FshowFrame=false
- access to help and contacts, FA documentation and articles
- manage personal data: profile, Sensors, Annotations, Personal Data, Dashboards..; https://www.snap4city.org/drupal/myprofiledata
- Auditing Access to My Data accessing to GDPR.

nd passage of ownership, and/or cloning



If you are not registred please apply for a free registration from https://www.snap4city.org and then pass to ACCESS AT THE TOOLS and full Snap4City environ

Snap4City puts in the hands of City Users a flee le environment to quickly create a large range of smart city applications/views exploiting heterogeneous data and services of stakeholders by IOT/IOE and big data technologies. For Snap4City, City Users can be citizens, students, operators, researchers, decision makers, developers, etc. see Users' Roles on Snap4City.

- . Manager: is a final user, has the capability of: accessing and creating Dashboards with a large set of data (high level types as: POI, sensors, KPI, micro applications, external services, etc.), attaching alerts and notifications; registering IOT Devices; creating IOT Applications exploiting MicroServices; loading and sharing data sets; managing personal data and annotatio full access to documentation, help desk, FAQ, coworking; managing personal profile and data according to GDPR; NOTE: accessible features are mainly value all and simple to understand and to use, and provide a limited number of parameters on each dialog and for each action. Default values of created elements care changed editing elements.
- AreaManager: is a Developer/researcher, students, city operator, with additional capabilities with respect to the Manager to: register IOT Brokers; creating advanced IOT applications; create massive data transformation processes; create data analytics in multiple languages, testing and load them, create microservices; adding external services; sharing results, loading shapes; analyzing performance of the back office; NOTE: technical views and details are fully accessible

Suggested Activities to be performed Transplow to use Snap4City:



how the solution allows you to incrementally pass from Level 0 to 5, from a Manager to an Area Manager: This page would guide you along few steps to

 Level 0 user: access at data/services views of the city by using public Dashboards; (Public User) (overview on dashboards) Snap4City (C), January 2021

Level 1 user: create personal/professional views/dashboards on data; (Manager)



(see how Dashboards can be created)

Username: adifino



Full Search

Search

Organization **Groups**

Recent comments

1 month 6 days ago

Recent content

Ti Suggeriamo. Dashboard (Step 1 roottooladmin1

Benvenuto al nostro Sindaco ed al suo Team

new

roottooladmin1

We sugges1t68ntwerp Developers: How to manange my Dashboards









Snap4City

User: paolonesi, Org: none Role: Manager, Level: 0

- Open Dashboards
- My Dashboards
- Notificator
- O IOT Applications
- 📕 Knowledge and Maps 🔻
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager
- 🍠 Help and Contacts 🔻
- Documentation and Articles
- My Profile
- ☑ Snap4City portal
- ☑ Km4City portal
- ☑ DISIT Lab portal

MultiOrganization, Groups and Profiles

Organizations may have their distinct:

 menus and functionalities, GeoArea, Data, Dashboard, Groups of users, managers, Knowledge Base, repositories, etc.

Users may:

- Have personal IOT Devices/Models, Data, IOT brokers, Dashboards, IOT App,...
- Have access to multiple Groups of Multiple Org.
- Delegate them in usage or access
- Change ownership and Clone to pass a copy
- Assesses their usage and themselves, share









Level 1 Users: creating dashboards



See how Dashboards can be created using the wizard: dashboards with selectors, time trends, maps, etc.

- TC1.8. Visual production of Dashboard via Wizard
- TC1.9. Search on Wizard for any kind of data managed into the platform, from POI to sensors, KPI, social, etc.
- TC1.10. Dashboard delegation to access, and passage of ownership, and/or cloning
- TC1.11. IOT Discovery, on Dashboard Wizard
- TC1.13. Dashboard Builder External Services and Widgets

Snap4City

Partners and Interoperability Tools ▼

Hypertext with Links for

navigation among major

www.snap4city.org

Tutorials and Videos ▼

Blog ▼

All organization with related group

User: paolonesi, Org: none

Role: Manager, Level: 0

- Dashboards
- My Dashboards
- Notificator
- O IOT Applications
- Knowledge and Maps ▼
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager
- 🍠 Help and Contacts 🔻
- Documentation and Articles
- My Profile
- ☑ Snap4City portal
- Km4City portal
- ☑ DISIT Lab portal

Home / TC1.8 - Visual production of Dashboard via Wizard

TC1.8 - Visual production of Dashboard via Wizard

Test Case Title	TC1.8 - Visual production of Dashboard via Wizard		
Goal	Create a Dashboard, composing it on the basis of data vs widgets, with large collection of data kind and corresponding graphics widgets, including: map, table, graphs, timetrend, weather, and many special widgets. Modify an available Dashboard, editing general information and widgets, via Dashboard Builder		
Prerequisites	The user is registered and logged in the system Using a PC or Mobile with a web browser. Access to the Dashboard Builder.		
Expected successful result	system.		
Stens	See the created dashboard and play with them. All Text on the Portal are		

Example 1: Creating a City Dashboard

Steps

The creation of a dashboards has been strongly simplified with the immatching data vs graphics representation, thus arriving at creating as

You can start testing this requirement by following the sequence of ac

- 1. Enter in the main application https://main.snap4city.org and log
 - Main --> dashboards
- 2. On the left column main menu click on Dashboards item. The preview of the dashboards available for the user will be shown. 3. The Dashboards page shows the preview of dash eated by the user (identified as "My own"), public dashboards accessible only in view, private dashboards that the user car ce he has been delegated by the original dashboard owner, and also eventual dashboard someone that someone has d you.

concepts

Username: PaoloNesi



Search

Search



Recent comments

1 week 1 day ago

Recent content

Welcome: how to start using Snap4City for beginners drupaladmin

Snap4City scalable Smart aNalytic **APplication** builder for sentient Cities

new drupaladmin





For the user: different levels of engagement

- Manager: Final Users
 - Level 1: create Dashboards
 - Level 2: create Dashboards that get and produce data, act on city
 - Level 3: add your own IOT Device, create Dashboards with them and city data
 - Level 4: create IOT Applications to make smarter your Dashboards, services, notifications, exploiting MicroServices
- Area Manager: Developers, Researchers, Operators (Level 5):
 - Developer of complex services exploiting: R Studio, ETL, External Services, ...
 - Creating: MicroApplications, MicroServices, web and mobile application exploiting Advanced Smart City APIs, ...



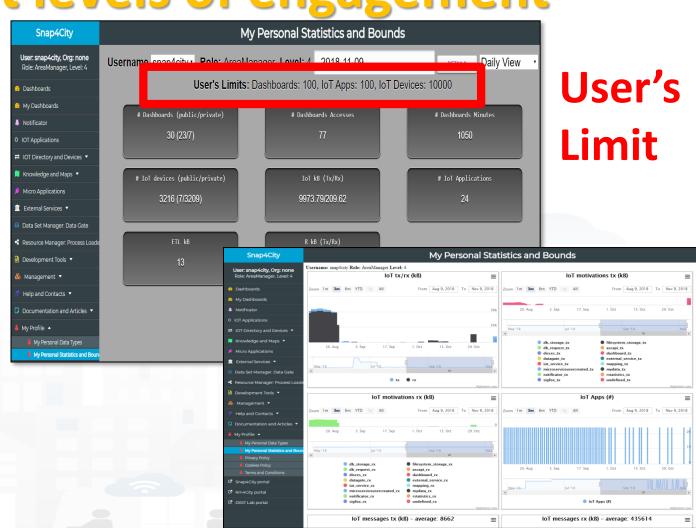






For the user: different levels of engagement

- Multiple Organizations
- Roles:
 - Managers
 - AreaManagers (developers):
 special access to computing resources
- Levels for self-assessment
 - Suggestions on next steps to learn on the basis of personal progresses

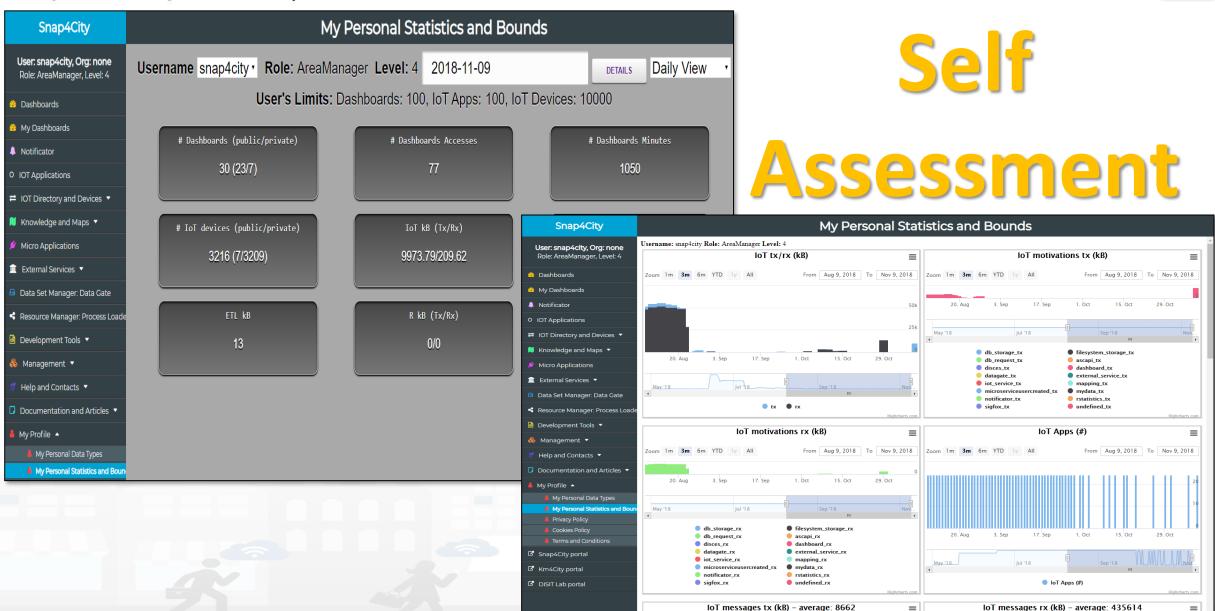












Shapacity (C), January 2021

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DISIT DISTRIBUTED SYSTEMS Help Desk and SLA CSNAP4city KM 4 CITY TECHNOLOGIES LAB Help Desk and SLA CSNAP4city





- https://www.snap4city.org/drupal/contact
- Bug Reporting
 - https://docs.google.com/forms/d/e/1FAIpQLSfD QtKqgLllyycNXiazeYEh1SsRG1YL8Ze4ThD8nZoA5 jsoXw/viewform
- For Service Level Agreement see:
 - Service Level Agreement
- Help Desk and Contact:
 - https://www.snap4city.org/3
- Availability rates:
 - https://www.snap4city.org/388

Home / Contact us	
Contact u	s
Your name *	
panesi	
Your e-mail address *	
info@disit.org	
Subject *	
Category*	
Snap4City ContactUS Message *	
■ Send yourself a copy.	
Send message	

Periodo di riferimento: 09 / 2019				
Disponibilita' media:	99.91%			
MTTR:	00G 00:10.00			
MTBF:	04G 14:04.24			
# down tot.	4			
max(t_down):	00G 00:10.01			







PaoloApplication.json

Application

developer]: Private

Nature: data category (ie: geolocat...

Description: NodeRed Flow Shared ...

View Edit Publish Owner

Username: developer1

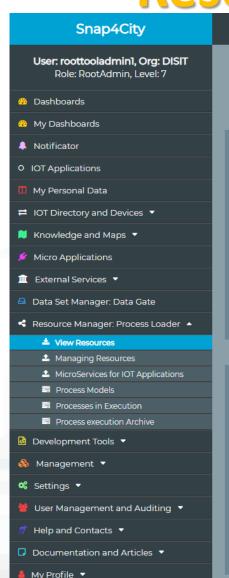
Resource type: IoTApp



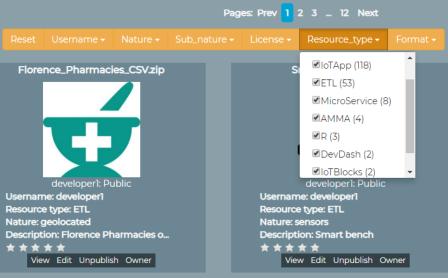


Resource Manager: public and sharing

View Resources



Snap4City portal

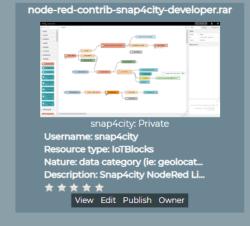








dev

















TOP

Living Lab Snap4City Hackathons



LOGIN

- Dashboards (Public)
- ⋈ Knowledge and Maps ▼
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager
- Development Tools
 - Knowledge Base Graphs
 - Smart City API Docs: Swagger
 - Testing API by Postman
 - Source Code Access

Management •

- Mart City API Monitoring
- Web Server Monitoring
- Smart Decision Support Sys
- Resilience Decision Support Sys
- Help and Contacts 🔺
 - # Help Desk and contacts
 - Contact Us, Problem Reporting
 - FAQ
 - Help Us with Your Feedback!!!
- Documentation and Articles
- ☑ Km4City portal
- ☑ DISIT Lab portal













Hackathon Organization

- OnLine Hackathon 2019
 - Call 2019. https://www.snap4city.org/370
 - Multiple Categories to avoid mixing companies with students, professionals with lovers, etc.
 - **Locations**: Helsinki, Antwerp and Tuscany at the same time
 - Multidisciplinary judges
 - Intermediated checkpoint(s) to help teams to improve and strive them toward the goals.
- Support: 100% online
 - All training already accessible
 - All online tools and support
- Several Teams have been engaged
 - Engagement via social network and on the area
- Multiple selections to refine the solutions, :
 - https://www.snap4city.org/416
- Awards and price of different kinds
 - https://www.snap4city.org/449





Validation with developers



- Helsinki and Antwerp, plus Florence Training, CINI Challenge, ...
- 65 performed operational activities:
 - dashboards, IOT Applications, registering IOT devices, etc.
 - More than the 80% created both Dashboards and IOT Applications, thus validating the solution and the process of engaging them in working on the platform

The 65 users	left on	Average per day	Total activity
	platform	over last 90 days	90 days
Number of IOT Applications	117	81,6	7341
Number of private IOT devices	27	25,5	2296
Number of public dashboards	11	6,2	562
Number of private dashboards	173	135,1	12159
Number of accesses to dashboards		33,9	3048
Number of minutes		337,1	30337 183



SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT SNAP4INDUSTRY













- See more on https://www.snap4city.org/369
- Snap4City technology can be exploited on Industy and IOT solutions:
 - Snap4Industry: Snap4City for Industry 4.0 (SLIDES)
 - Scenario: 5G Enabled Water Cleaning Control
 - Scenario: High Level Control of Industrial Plant
 - Custom Synoptics and Widgets for Dashboards
 - The integration between data and devices: the Snap4City solution











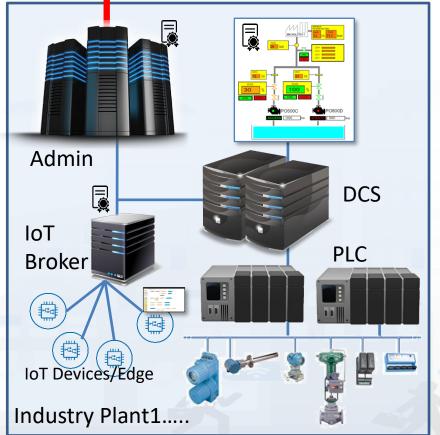
Fleet management

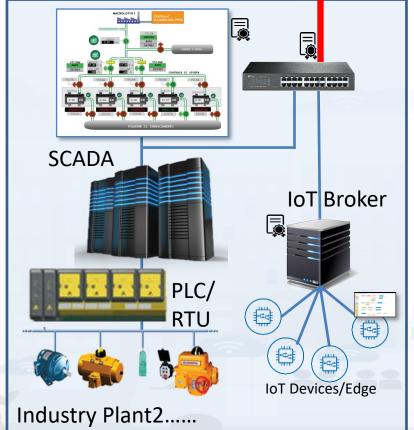


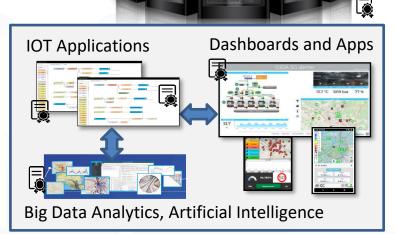
IoT Broker

SECURE









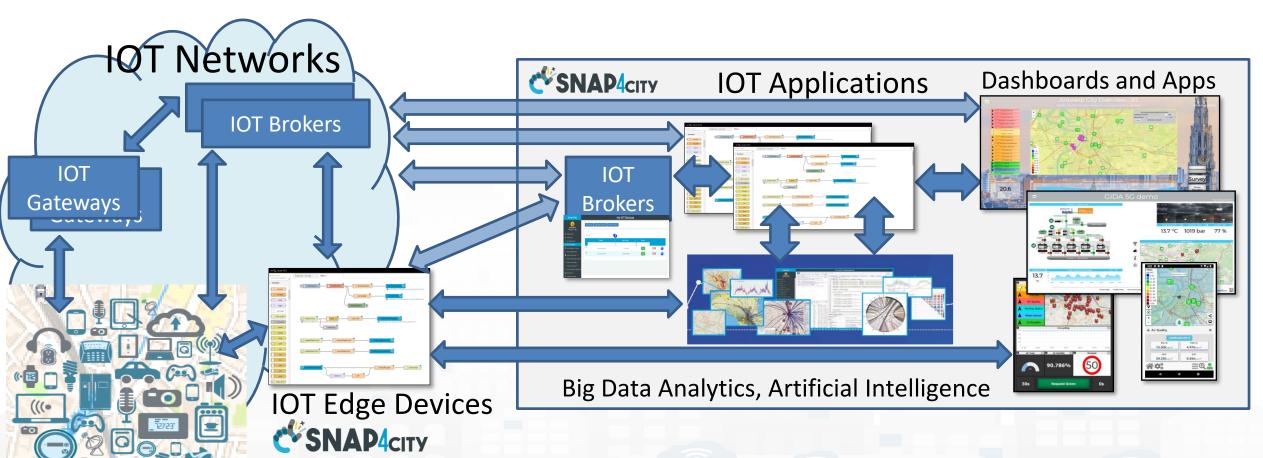
Control and Supervision on Multiple Supply Chains **Industry 4.0 as a Service**



IOT Devices



Snap4City Services also on IOT Edge!!!



Mainly fog computing and NGSI V1, V2 with security





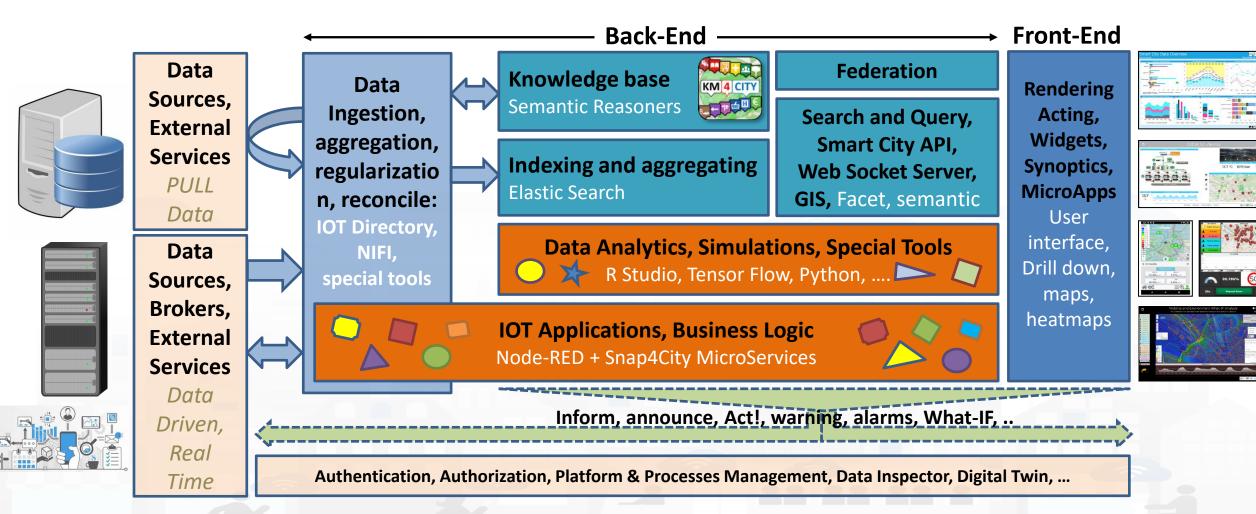








Snap4City, Snap4Industry Architecture, V2 (2020)



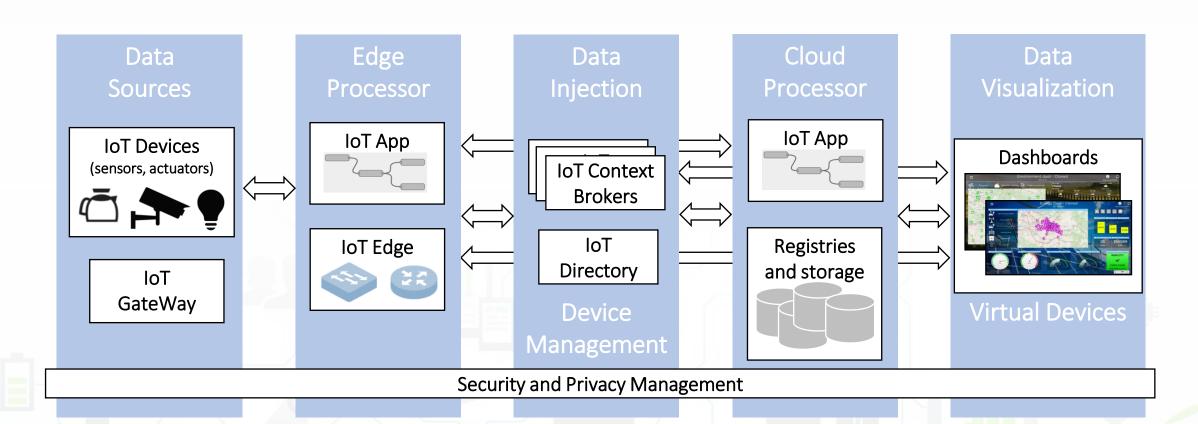








Security Architecture at a glance





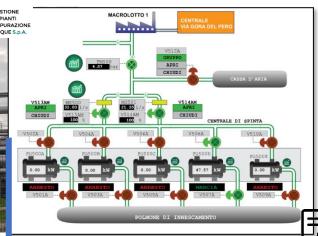
GIDA set up





Smart City data from many sources

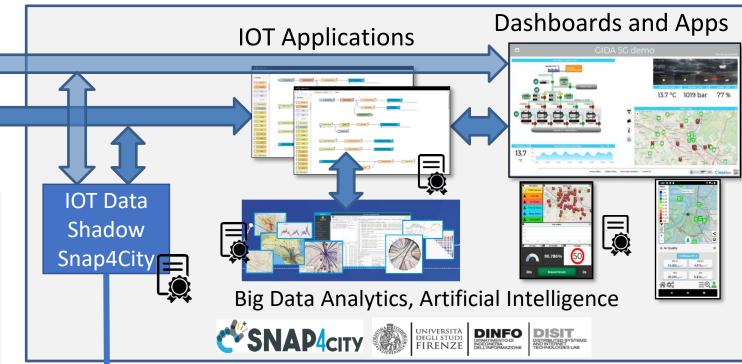




ModBus to **Snap4City** Gateway Edge

5G network devices

Telemonitoring Telecontrol



GESTIONE

IMPIANTI **DEPURAZIONE** ACQUE S.p.A.







Modbus



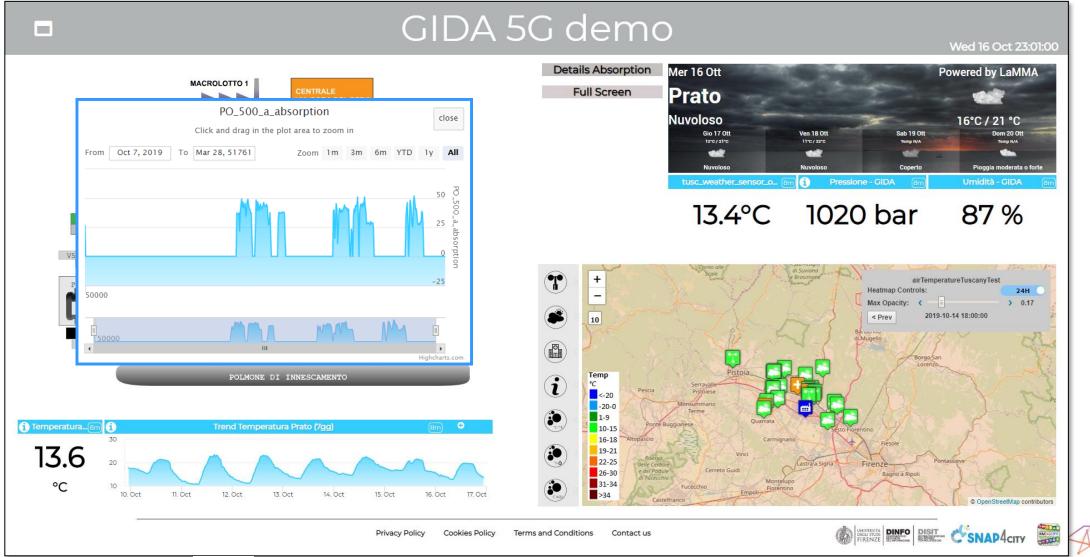


Demo UC5 GIDA

















Snap4Altair Decision Support supervision and control, Industry 4.0









Multiple Domain Data

 Distributed Control System: energy, flows, storage, chemical data, settings, ..

- Cost of energy
- Orders
- Production Parameters
- Maintenance data
- Multiple Levels & Decision Makers
- Historical and Real Time data
 - Billions of Data
 - Optimized planning on chemical model
 - Business Intelligence on Maintenance data
- Services Exploited on:
 - Multiple Levels, Mobile Apps, API
- Since 2020



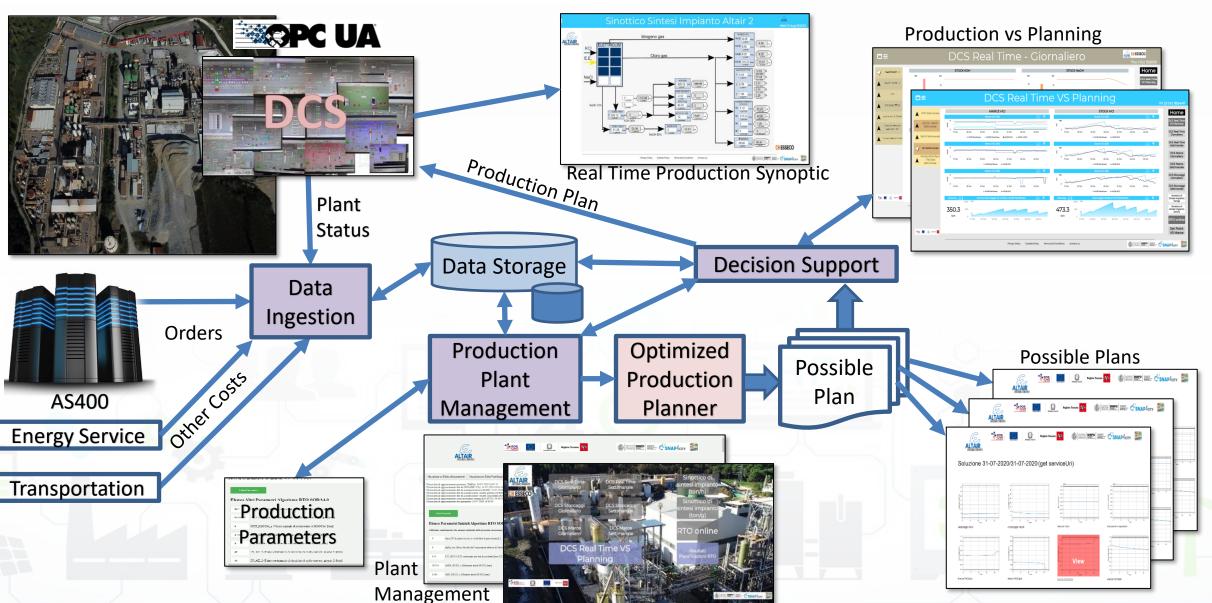






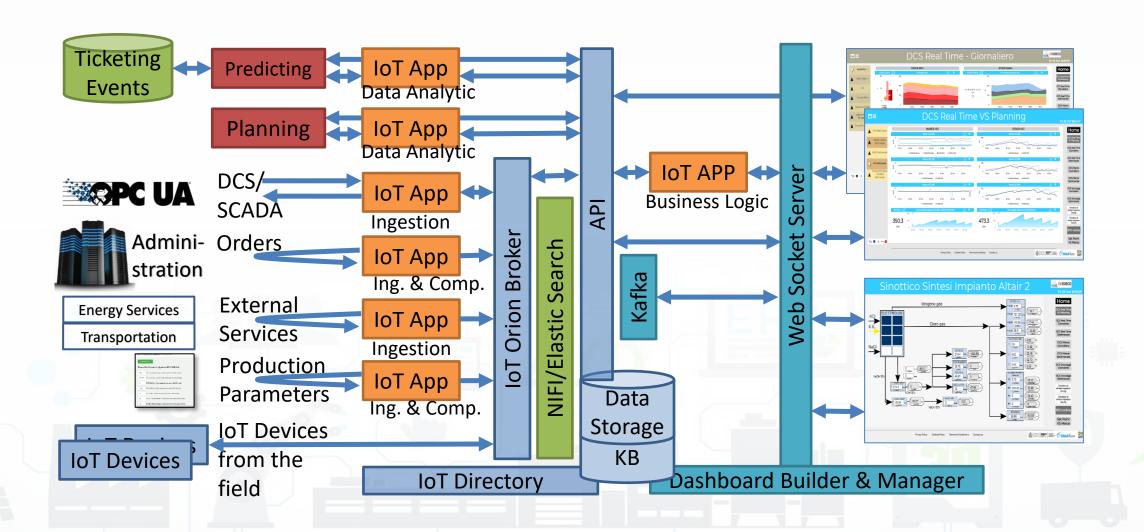


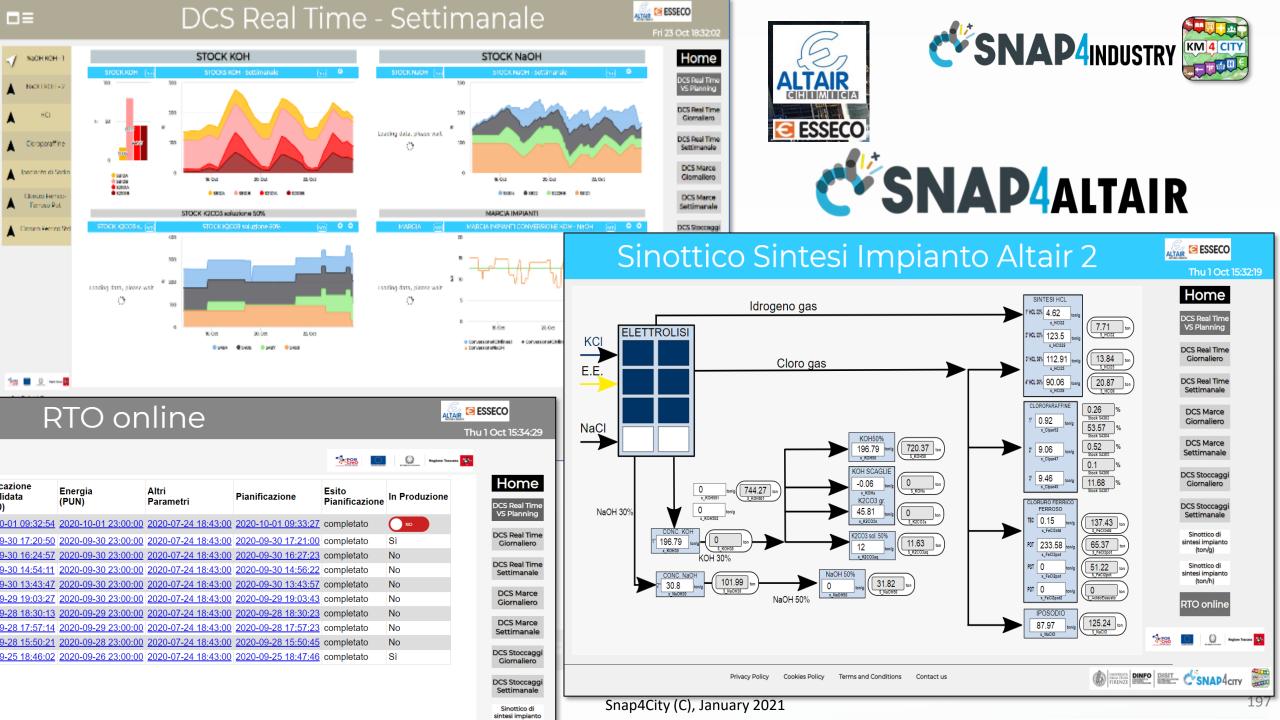


















Optimized Production Planner



Fri 23 Oct 18:57:41

Home Optimized Production Planner

Parameters (TabPar)	DCS (OPC-UA)	Administrative data (AS400)	Administrative Consolidated Planning data (AS400)	Energy data	Other Parameters	Planning result	Outcome	In production
2020-09-25 18:47:36	2020-10-23 18:49:02	2020-10-23 18:49:29	2020-10-23 18:49:29	2020-10-24 23:00:00	2020-07-24 18:43:00	2020-10-23 18:49:39		si
2020-09-25 18:47:36	2020-10-23 17:22:03	2020-10-23 17:21:46	2020-10-23 17:21:46	2020-10-23 23:00:00	2020-07-24 18:43:00	2020-10-23 17:22:08	completato	NO
2020-09-25 18:47:36	2020-10-22 18:36:02	2020-10-22 18:36:27	2020-10-22 18:36:27	2020-10-23 23:00:00	2020-07-24 18:43:00	2020-10-22 18:36:54	completato	Sì
2020-09-25 18:47:36	2020-10-22 17:09:02	2020-10-22 17:08:59	2020-10-22 17:08:59	2020-10-22 23:00:00	2020-07-24 18:43:00	2020-10-22 17:09:13	completato	No
2020-09-25 18:47:36	2020-10-21 18:00:02	2020-10-21 17:59:47	2020-10-21 17:59:47	2020-10-22 23:00:00	2020-07-24 18:43:00	2020-10-21 18:00:12	completato	Sì
2020-09-25 18:47:36	2020-10-21 06:52:02	2020-10-21 06:52:41	2020-10-21 06:52:41	2020-10-21 23:00:00	2020-07-24 18:43:00	2020-10-21 06:52:59	completato	No
2020-09-25 18:47:36	2020-10-20 18:26:02	2020-10-20 18:26:19	2020-10-20 18:26:19	2020-10-21 23:00:00	2020-07-24 18:43:00	2020-10-20 18:26:37	completato	Sì
2020-09-25 18:47:36	2020-10-20 09:47:03	2020-10-20 09:47:05	2020-10-20 09:47:05	2020-10-20 23:00:00	2020-07-24 18:43:00	2020-10-20 09:47:21	completato	No
2020-09-25 18:47:36	2020-10-19 18:13:02	2020-10-19 18:13:09	2020-10-19 18:13:09	2020-10-20 23:00:00	2020-07-24 18:43:00	2020-10-19 18:13:21	completato	Sì
2020-09-25 18:47:36	2020-10-19 09:51:02	2020-10-19 09:51:08	2020-10-19 09:51:08	2020-10-19 23:00:00	2020-07-24 18:43:00	2020-10-19 09:51:59	completato	No

Home
DCS Real Time VS Planning
DCS Real Time Giornaliero
DCS Real Time Settimanale
DCS Marce Giornaliero
DCS Marce Settimanale
DCS Stoccaggi Giornaliero
DCS Stoccaggi

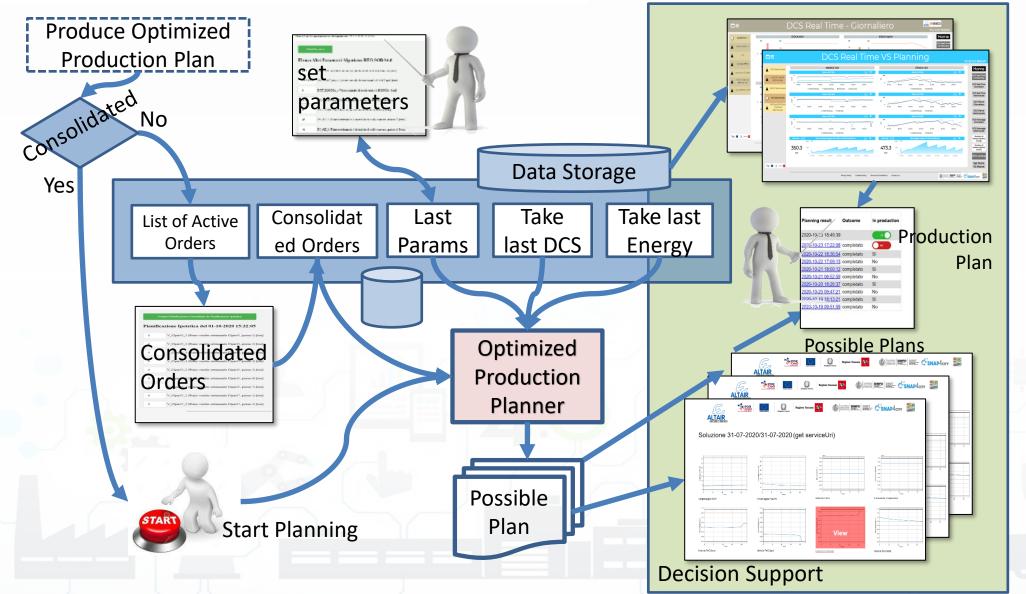






Business Logic





Snap4City (C), January 2021 199



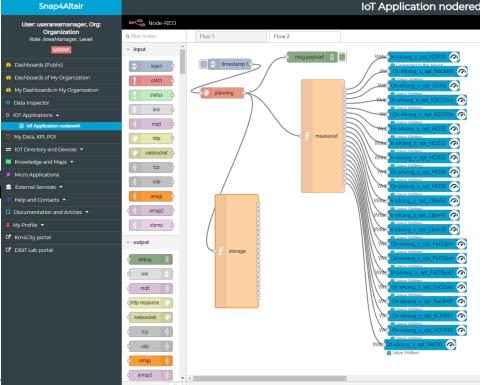
DINFO DIPARTIMENTO DI INGEGNERIA DELL'INFORMAZIONE



Some Flows









Green Impact Capacity (GIC) Altair Control room







Green Impact Capacity (GIC)

- Improve productivity of chemical plant
- Keep GREEN the environmental impact
- Exploiting innovative technologies
- Diversify the production
- Monitoring environmental conditions













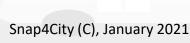














SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES









What we suggest since October 2020

- Exploit trial on Snap4City.org of your early solutions and concept, also exploiting the full support of Snap4 experts and community, on DISIT Organization or Multiple Org as you prefer
 - Please note that each Organization need a distinct email address and registration, and applies their own restriction to data and dashboards. So that maximum access to demonstrations is on DISIT Organization into Snap4city.org portal
- Ask/book for an Organization if you would like to test in a separate environment
- Once tested and convinced, start deploy your version on your premise by using «DataCity-Small» on Docker or VM











On your premise

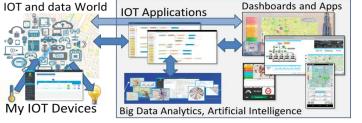




Smart City as a Service

- Supporting Org
- 100% Open Source Platform: Github
- Further developments
- Publishing Appliances and Dockers
- Training courses, docs
- Consulting
- Forums
- Etc.







Installation on your premise

- Virtual Machines or Dockers
- Different configurations
 - From small to scalable
 - Exploiting your legacy tools
 - Interoperable with any tool
- No vendor lock-in, No tech lock-in

Mixed solutions! For example:

- Start on Cloud as Smart City as a Service
 - Migrate on premise on the fly
- Start on Cloud into a sand box
 - Pass to install on premise what you need

Download and deploy





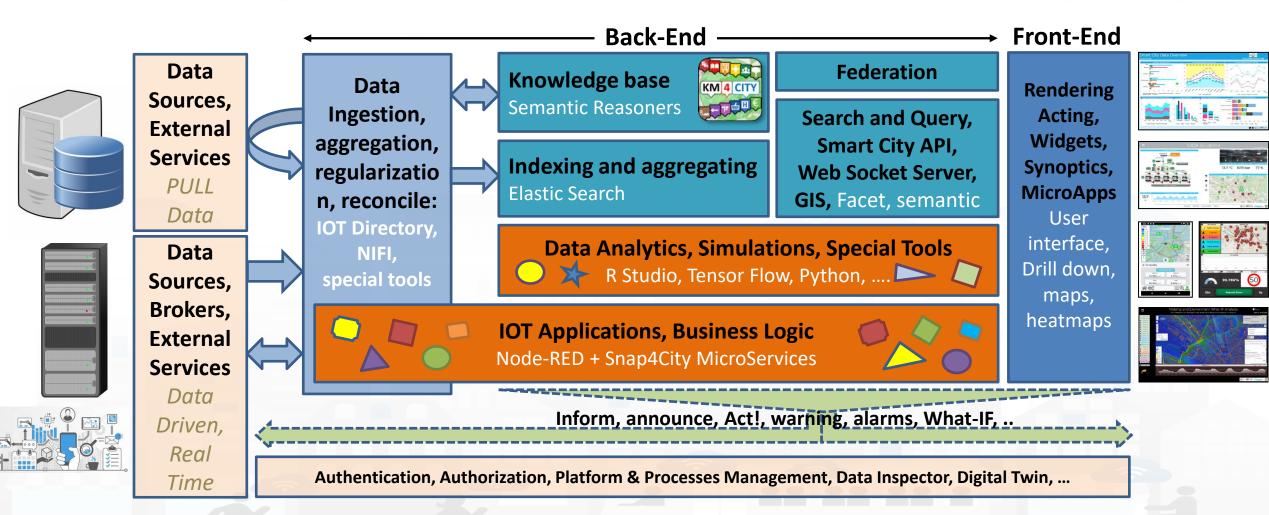








Snap4City, Snap4Industry Architecture, V2 (2020)







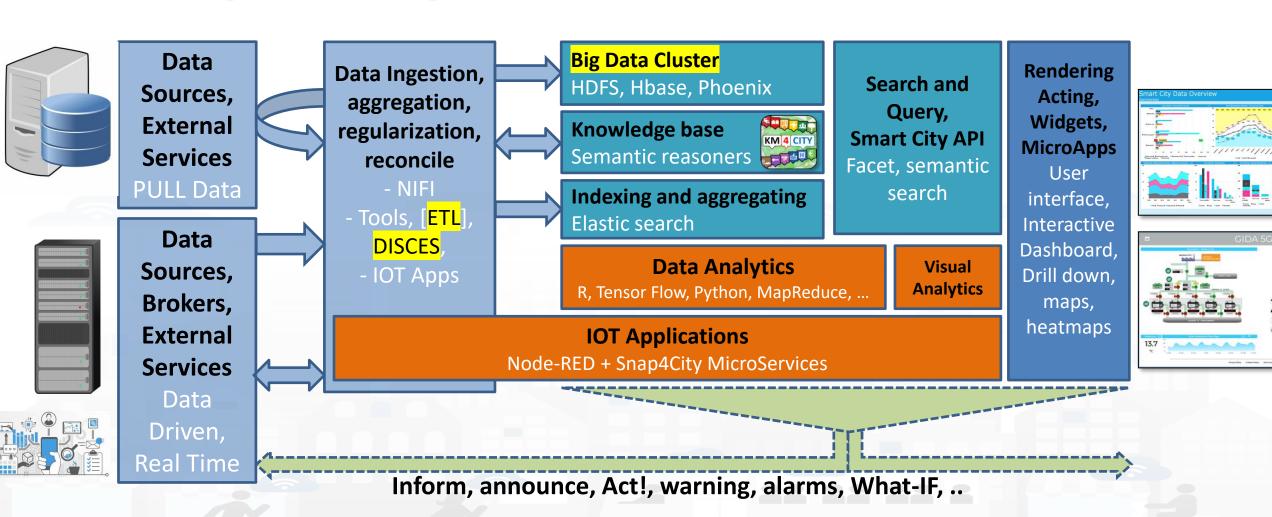








Snap4City/Industry Architecture, V1, V2











Overview of Snap4City platform, for Buyers, for all



IOT

brokers

Cluster for Smart Processes container: ingestion, analytics, scraping, etc.

Cluster for big data storage: static and real time, Indexing and search

IOT Social CRM GIS

Legacy Platform

Snap4City MAIN

Dashboard, User Management, etc.

Knowledge base, semantic Store



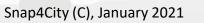
HeatMaps and Maps

Living Lab Portal

Mobile Apps, Dashboards

Back End

Front End





RULEO









RULE O

Overview of Snap4City platform, for Buyers, for all



CKAN DataGate

Routing Server

Chat Manager

R Studio Server

ETLSDK Server

Engager Server

..... Server

Container Cluster MCLSCont, NCLSCont

Marathon, Mesos, Zookeeper, **Disces-EM, Executing in Container:** IOT App, Web Scraping, R-Studio, Python, Java, ETL, ...

[DataCluster]

ETL-VM

Phoenix HBASE, HDFS DISCES, ETL support

IOTOBSFs

IOTBrokers, secure

Data Shadow Cluster **IOTDSES**

NIFI, Elastic Search, DevDash, Amma

Networks

Legacy Platform

Social Media

CRM

GIS

Back End

Snap4City MAIN

Dashboard Builder, Data Inspector, User Stats, ExternalSrv, Res Manager, MyKPI, MyPOI, Synoptic, IOT Device Manager, Micro Applications, Authorization/ Authentication, Roles, ...

KBSSM

KM 4 CITY KB/ServiceMap, .. SmartCity API, WFS, ServiceMap3D, LOG/FLINT, SuperServiceMap, Virtuoso

GISGeoServer

Heatmap Manager, WFS, WMS

Living Lab Portal

Drupal support CRM, ..

legin 3:00 U

Mobile Apps, Dashboards

Front End











What is included in the Buyers / Full Platform

IOTOBSF

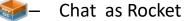


- Secure Filter (Snap4City)
- **IOT Edge support**
 - Linux Ubuntu
 - Windows
 - Raspberry Pi
 - Android
- **IOT Devices support**
 - ESP32
 - Arduino
- **IOT Application**
 - Node-RED
 - **Snap4City Library** of nodes

Other Services











Data Analytics

- Heatmap production MS Rstudio
- OD production
- **Predictions MS RStudio**
- Anomaly detection MS **RStudio**
- **ETL Collection**

MCLSCount, NCLSCount • Container[Cluster]

- Containers models
- **DISCES-EM**
- **Monitoring App**

ETL Server Data[Cluster]

- **DISCES**
- **Phoenix Drivers**
- **Hbase Model**
- ETL processes

IOTDSES

DataShadow[Cluster]

- NIFI process, Squid
- Elastic Search Model
- Kibana
- AMMA data flow
- DevDash data store

KBSSM



- **Knowledge Base** Km4City
- ServiceMap
- ServiceMap3D
- SuperServiceMap
- LOG/Flint
- OSM2Km4City
- **Smart City API**
- WFS API

GIS GeoServer

- GeoServer
- Heatmap Manager

Living Lab Portal

- **CRM Drupal**
- LDAP Snap4City
- Registration mng
- Etc. etc.

Snap4City MAIN



- Dashboard Builder, Wizard
- **Dashboard Engine**
- Data Inspector, Notificator
- External Srv manager
- Menu Manager
- Ownership Manager
- Authentication and Authorisation
- WS server
- Resource Manager
- **User Stats**
- JavaScript Web App in a Snap, MicroApplications
- Synoptics, custom Widgets
- IOT device manager: IOT Directory
- Snap4City MicroServices on **IOT Applications: basic and** advanced
- Snap4City GIS Player
- What-IF tools

All in source code, and most of components in Appliances/VMs





Platform Maintenance, K3.14

- Snap4City modules are released on GITHUB/DISIT and can be updated from:
 - GITHUB/DISIT into VM Appliance or Servers in which they are installed
 - https://github.com/disit
 - Node-RED tool, using official Library regarding: Snap4City Libraries
 - Drupal for the Living-Lab Portal aspects
 - Other tools from their corresponding providers
- Maintenance would not be a problem, all users should be capable to perform the updates autonomously
- Updates on new versions will be provided by Snap4City periodically, Notification will be provided on NEWS and GitHUB





Keeping Platform at the State of The Art

- **Updates** will be provided by Snap4City periodically and released on GITHUB, and other portals.
- **Snap4City team** is involved in contracts since now, so that this will guarantee that the solution will be evolved to anticipate the state of the art as we have done in Iteration 3, in which we released a number of developments.
 - See also the activity of dissemination and updated roadmap
 - See the presence of Snap4City on EOSC, BeeSmartCity, EO15, etc.
 - See the list of concreate developments
 - See the list of supporters on the Stand with respect to those of the 2018
 - See the planned new developments





Set-up of Open Source version from Scratch

- Guidelines reported on:
 - https://www.snap4city.org/471
- How to proceed:
 - We have presented 7 Configurations models from A:Alone to F:FullPlatform+LivingLab, but they can be customized as you like.
 - By follow the Configurations the Customers are guided to identify the most suitable according to their needs;
 - Once the most suitable Configuration has been identified, they are supported into the:
 - i. Download and deploy of the Appliances provided as Virtual Machines or Containers, or
 - ii. Download and install modules from GITHUB according to the recipes for VM/Container and the user manual of the single tools, or
 - iii. Mixt of the above (i) and (ii) approaches.
 - IOT Edge can created by (1) installing Node-RED, (2) adding Snap4City library of Nodes from the Palette Manager of Node-RED, (3) registering on Snap4City: https://nodered.org/docs/user-guide/editor/palette/manager

Note that some of the material we are presenting has not been published on the portal yet, for the competition.













Snap4City Scalable Platform with your business

_	_													_				
Configuratio n Kind	Min #VM	Dockers	IOT Broker int	IOT Broker Ext	MAP	KBSM	IOT APP, MicroServices	Storage & IOT Data Shadow	SSO, Roles	IOT Security	Dash + Wizard	GIS in	GIS out	Heatmap	Mob. App	ASCAPI	Living Lab Sup.	Options supported by the configuration
A: Alone	1	6		X	X		1 mf		X	X	X	X				(x)		ETL, DG, CM
B: Basic	2	7	Х	X	X		1 mf	Small	X	X	Χ	Χ				(x)		ETL, DG, CM
C: CityStart	3-4	8-9	X	X	X	X	1 mf	Small	X	X	Χ	Χ	Χ	Χ	Χ	X		ETL, DG, R, CM, Eng
D: DataCity	5-6	Ask	X	X	X	X	70	Mediu m	X	X	X	Χ	X	X	X	X		ETL, DG, R, CM, Eng, LL
E: ExtensiveCity	6-8+	Ask	X	X	X	X	70	Scatable	X	X	X	X	X	X	X	X		ETL, DG, R, CM, Eng, LL
F: FullPlatform	12-14+	Ask	X	X	X	X	Scalab le	Scalable	X	X	X	X	Χ	Χ	X	X		ETL, DG, R, RS, CM, Eng, LL
F: FullPlatform + LivingLab	13-15+	Ask	X	X	X	X	Scalab le	Scalable	X	X	X	X	X	X	X	X	X	ETL, DG, R, RS, CM, Eng

mf: multiple flows for each IOT App

Read next slide for the other notes and legenda





Legenda and Notes on the previous table

- In all configurations you:
 - have: Multiple IOT Brokers; unlimited number of data sources; interoperability support; KB
 - may have: HA, DRS, FT, Balancing, cloning and configuring additional VM;
 - may pass at the next configuration without reinstalling the VM;
 - may add one or more Optional Services as VM/Containers: ETL, DataGate,
 Routing, Engager, Data Analytics, etc. etc.
- From Config. E:ExtensiveCity and upper the number of VMs depends on the volume of DataStorage and the volume of Data Stream in input.
 - These two aspects are managed by two independent clusters of VMs and scale independently each other. This allows to satisfy any different combination of volumes in streams and data storage.
- We suggest using Living Lab support only on FullPlatform, while it can be installed on Smaller Configurations with some limitations in terms of features

Optional Services

- DG: DataGate
 CKAN
- R: Routing
- ETL: ETL SDK VM
- RS: R StudioServer
- Eng: Engager
- CM: Chat Manager
- LL: Living Lab
- •
- ..





Computational and Storage Costs

- **The VM** is considered (appliances are provided) as 16/24 cores 2.2 Ghz, 16-24 GB Ram, 500 GB HD in thin provisioning, with 25-40 GB HD used at the start, in most cases Debian.
 - to estimate the needed CPU, RAM, Storage for each configuration it is easy from the #of VM in the configuration.
 - Please note that configurations A and B can be executed on 4 cores, 4 GB Ram, ...
- In solutions, with a very large number of users on the Front End: Smart City API (mobile App users, Dashboard users, a frontend balancer and more FrontEnd servers would be needed). Please note that the Smart City API are also used by DataAnalytics processes and by MicroServices in the IOT Applications.
 - Typically a thousand of simultaneous users on the front end can be sustained for each VM
 - More precise estimations can be performed by knowing the actual workload









TOP

Ds) DataCity-small Configuration and its evolution in DataCity-Large











Smart City Functional Architecture







Environment, Water, energy

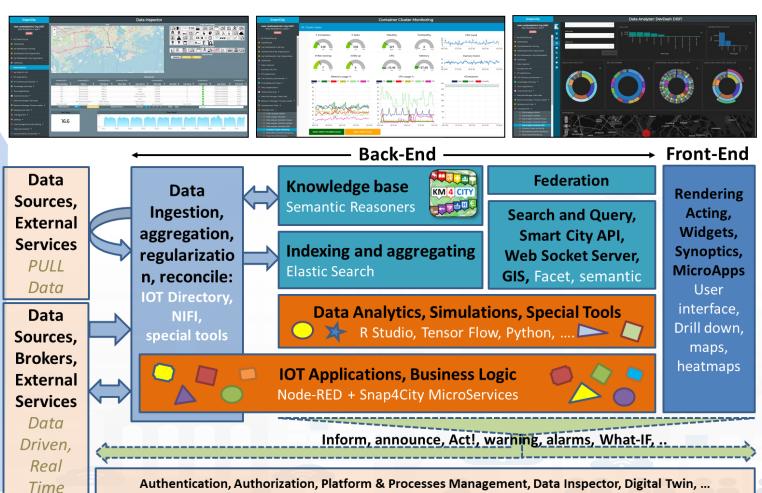


Shops, services, operators



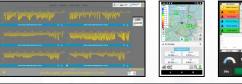
Social Media

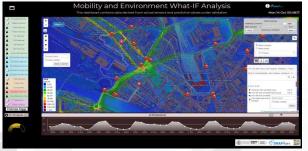








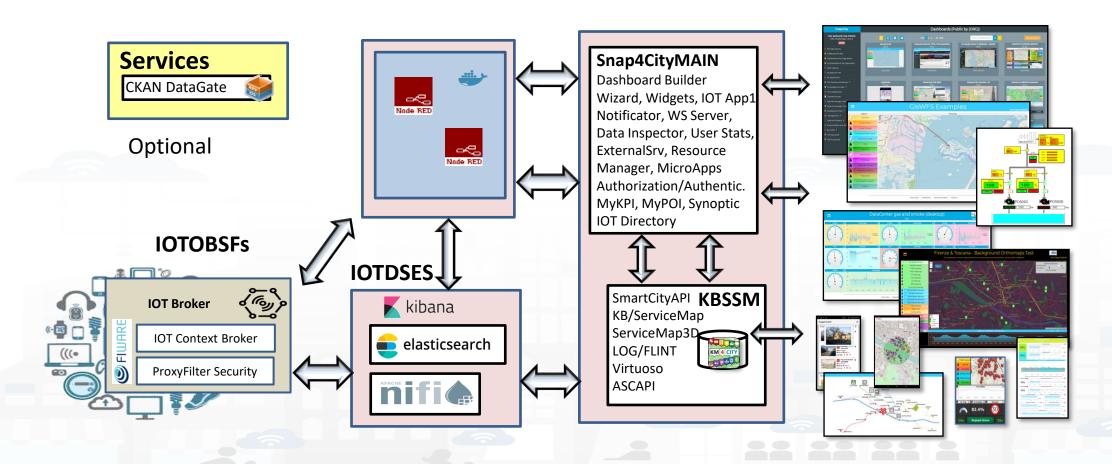








D: DataCity-Small) A small size Smart City with a 4 smart applications on cloud and 2 of IOT brokers, limited volume of data entering into the cloud.





IOTDSES

DataShadow[Cluster]

NIFI process

Elastic Search Model

AMMA and DevDash









D: DataCity) A medium/large size Smart City with a number of smart applications on cloud and a number of IOT brokers, relevant volume of data entering into the cloud.

For Managing

Beyond C:CityStart Configuration

- A limited number of IOT Applications for data transformation and Analytics
- + A small sized Data Shadow for IOT data management

Optionally:

Data Gate CKAN for Open Data









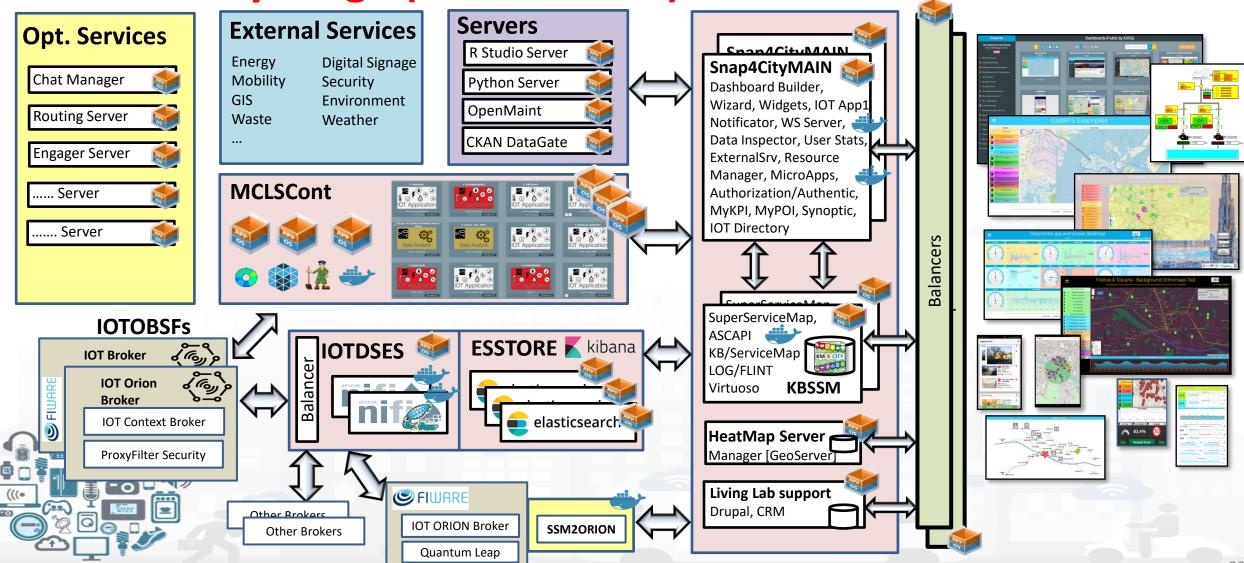






DCL: DataCity-Large (2020 edition)

Snap4City (C), January 2021



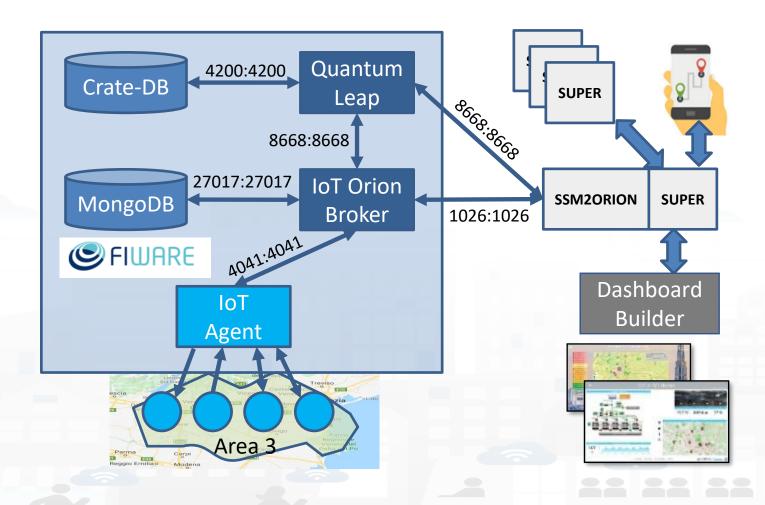








Federation of Snap4City vs IOT ORION Broker











TOP

A) Alone Configuration







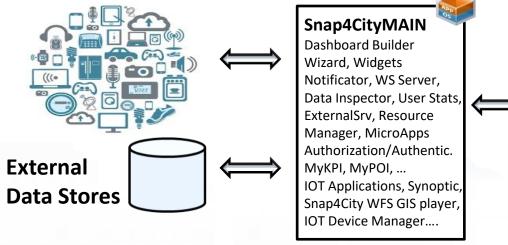




A: Alone) For Small Size Business, for example an industry 4.0 application you can need to install only one VM: Snap4CityMAINVM

Snap4City MAIN VM

- Dashboard Builder, Wizard
- Dashboard Engine
- Data Inspector, Notificator
- External Srv manager
- Menu Manager
- Ownership Manager
- Authentication and Authorisation
- WS secure server
- Resource Manager
- User Stats
- JavaScript Web App in a Snap, MicroApplications
- Synoptics, custom Widgets
- IOT device manager: IOT Directory
- Snap4City MicroServices on IOT Applications: basic and advanced
- Snap4City WFS player
- What-IF tools



- For connecting data sources to Dashboards onpremise!
 - Data driven solution, no large data store
 - Industry 4.0
 - Small Smart City business, no knowledge basse, no servicemap
 - Start with Snap4City platform as seeding element
 - Storage: ODBC, JDBC, Mongo, SPARQL, MySQL, etc.





Snap4CityMAIN: Alone Configuration

As Virtual Machine:

- HOW TO: configure/install StartSNAP4CITYVM: starting appliance of Snap4City
- https://www.snap4city.org/487

As Container Composer:

- HOW TO: configure/install StartSNAP4CITYVM: starting appliance of Snap4City
- https://github.com/disit/snap4city-docker/tree/master/Alone







TOP

B) Basic Configuration





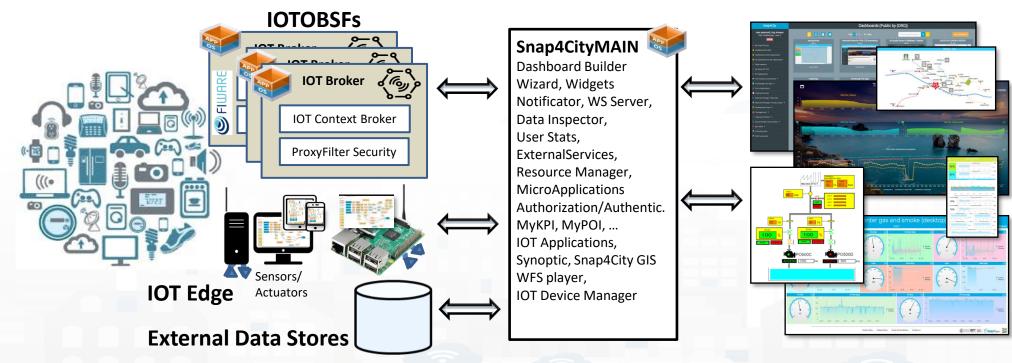




B: Basic) Addressing a relevant number of IOT devices/ IOT brokers in your smart city or industry 4.0, a few smart Applications with multiple flows

For managing beyond A:Alone Configuration

- + large number of IOT devices and brokers, any protocol, format
- + IOT Devices
- + IOT Edge
- + Etc.





FIRENZE







B: Basic) Addressing a relevant number of lot devices/ IOT brokers, a few smart Applications

IOTOBSF VM

- **IOT Orion Broker** Fi-Ware
- Secure Filter (Snap4City)

IOT Edge support

- Linux Ubuntu
- Windows
- Raspberry
- Android
- **Snap4City Library** of nodes
- **IOT Devices support**
 - ESP32
 - Arduino
- **IOT Application**
 - Node-RED
 - **Snap4City Library** of nodes

- **IOT Edge:** local intelligence, processes and Applications located on the field, on premise. Those autonomous smart tools can be implemented by IOT Applications working on IOT Edge:
 - Linux Ubuntu Appliance VM: https://www.snap4city.org/drupal/node/298
 - Android as IOT Edge https://www.snap4city.org/drupal/node/278 and
 - Raspberry Pi as IOT Edge: https://www.snap4city.org/drupal/node/77 You can install Snap4City library in any Node-RED from the official Node-RED library
- **IOT Applications = Node-RED + Snap4City libs of Nodes/MicroServices**,
 - Available in Snap4CityMAIN VM, so that in any installation
 - any installation of Node-RED add Snap4City Library from the official Library of Node-RED, add new Nodes into the Palette as
 - https://nodered.org/docs/user-guide/editor/palette/manager
 - Snap4City MicroService collection from the JS foundation with full documentation inside https://flows.nodered.org/?term=snap4city
 - BASIC: suitable for Final User
 - ADVANCED: DEVELOPER (you have to install both libraries: basic and advanced)







TOP

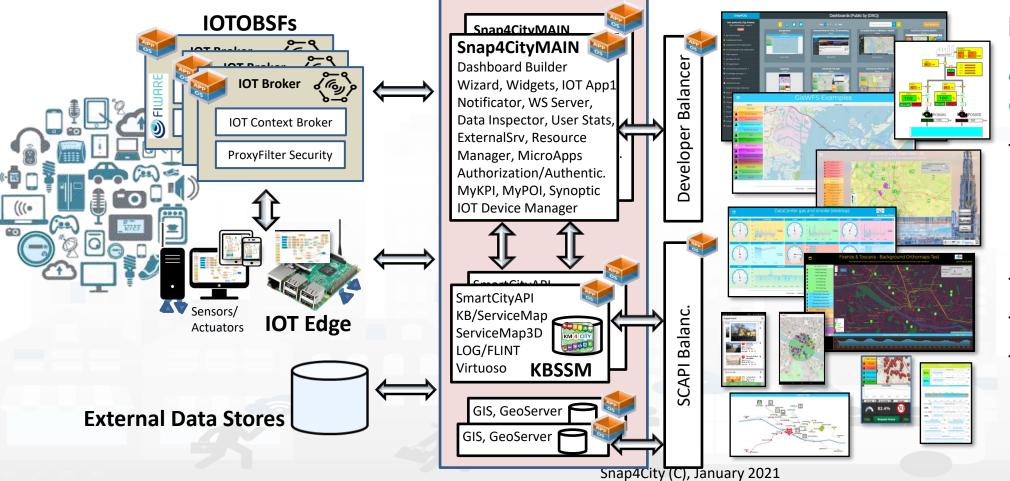
C) CityStart Configuration







C: CityStart) Addressing a relevant number of GeoLocated Points of Interest, PIN on maps, and eventually heatmaps, a Small Smart City with a few smart IOT applications on cloud and many on edge



For managing

Beyond B:Basic Configuration

- + Large number of GEO elements on maps
- + Heatmaps
- + Geo shapes
- + GIS,









C: CityStart) Addressing a relevant number of GeoLocated

Points, heatmaps, ...

KBSSM VM

- Knowledge Base Km4City
- ServiceMap
- ServiceMap3D
- SuperServiceMap
- LOG/Flint
- OSM2Km4City
- Smart City API
- WFS API

GIS GeoServer VM

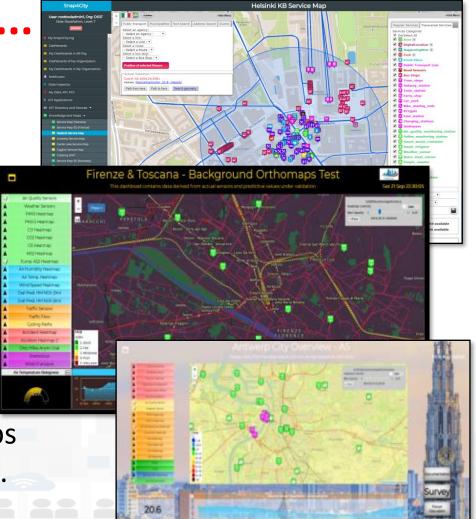
- GeoServer
- HeatmapManager

• KMSSM VM:

- knowledge base, KB, positioning elements on maps, enabling geospatial and temporal reasoning
- Ingestion OSM to load on KB, ServiceMap and reasoning on it
- GeoReverse data, from street to data and vice versa
- WFS export and import

GIS GeoServer VM:

- Producing and providing heatmaps
- Managing Heatmaps colour maps.
- WMS, WFS export, distribution











TOP

D) DataCity Configuration



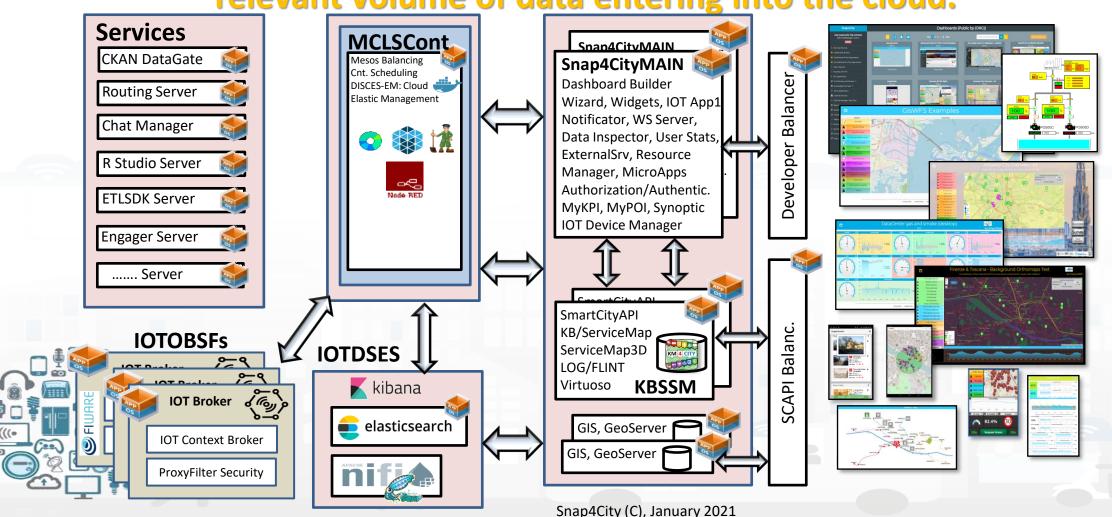








D: DataCity) A medium/large size Smart City with a number of smart applications on cloud and a number of IOT brokers, relevant volume of data entering into the cloud.













D: DataCity) A medium/large size Smart City with a number of smart applications on cloud and a number of IOT brokers, relevant volume of data entering into the cloud.

MCLSCount Container[Cluster]

- Containers models
- **DISCES-EM**
- **Monitoring App**

ETL Server Data[Cluster]

- **DISCES**
- **Phoenix Drivers**
- **Hbase Model**
- **ETL** processes

IOTDSES DataShadow[Cluster]

- NIFI process
- Elastic Search Model
- AMMA and DevDash

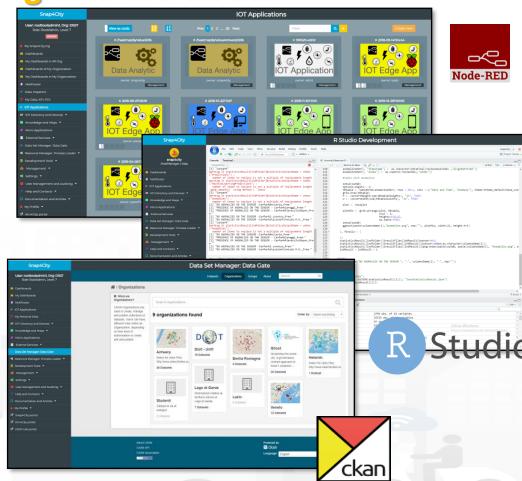
For Managing

Beyond C:CityStart Configuration

- A relevant number of IOT Applications for data transformation and Analytics
- A small sized Data Shadow for IOT data management

Optionally:

- Data Analytics in R Studio, Tensor Flow (NVIDIA)
- Hbase / Phoenix Big Data Store
- Data Gate CKAN for Open Data
- Chat Manager on Dashboard
- **Routing Solutions**











TOP

E) ExtensiveCity Configuration





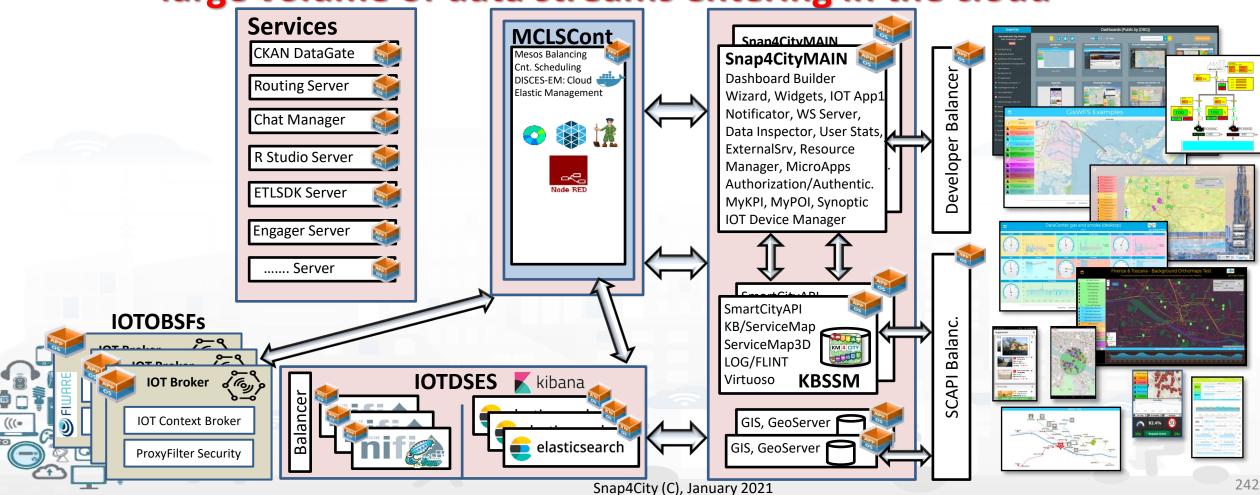






E: ExtensiveCity) A Large size Smart City with smart applications on cloud and a number of IOT brokers,

large volume of data streams entering in the cloud









For Managing



E: ExtensiveCity) A Large size Smart City with smart applications on cloud and a number of IOT brokers,

large volume of data streams entering in the cloud

IOTDSES DataShadow Cluster

- NIFI process
- Squid cache on SCAPI
- Elastic Search Model extended API
- Kibana
- AMMA data flow
- DevDash data monitor

- ...

Beyond D:DataCity Configuration

- + A relevant number of data streams entering in the platform
- + A scalable Data Shadow for IOT data management

Optionally:

- Data Analytics in R Studio, Tensor Flow (NVIDIA)
- Hbase / Phoenix Big Data Store
- Data Gate CKAN for Open Data
- Chat Manager on Dashboard
- Routing Solutions











TOP

F) FullPlatform Configuration



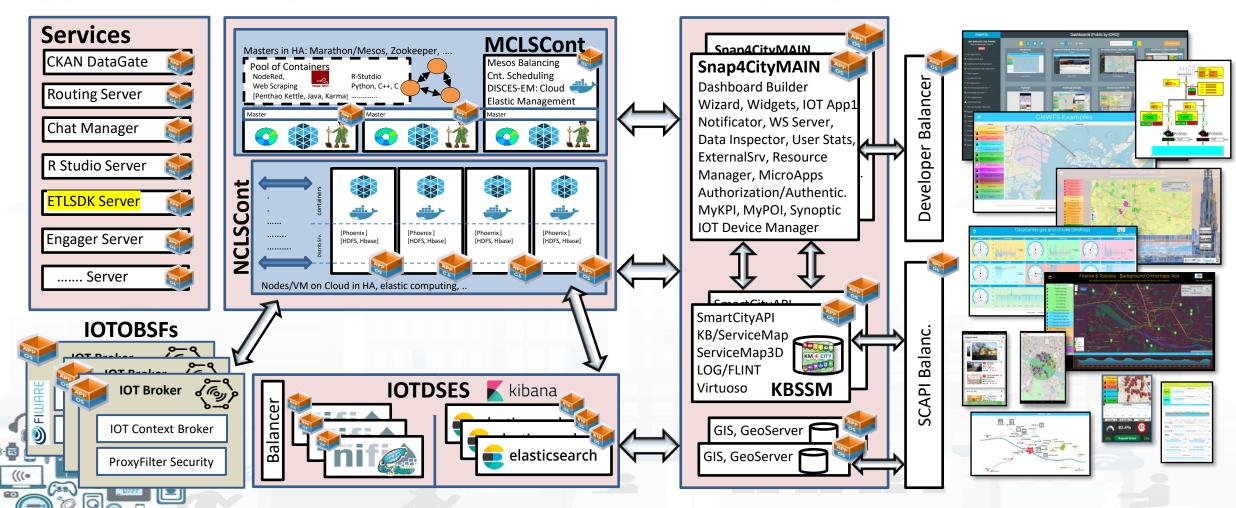








F: FullPlatform) For Huge scale Smart City with a Huge number of smart applications and processes on cloud (thousands), any number of IOT brokers











F: FullPlatform) For Huge scale Smart City with a Huge number of smart applications and processes on cloud (thousands), any number of IOT brokers

MCLSCount

- NCLSCount Container[Cluster]
 - Marathon, MesosCluster
 - Containers models
 - IOT App
 - Web Scraping
 - Data Analytics
 - ETI
 - Python
 - ..
 - DISCES-EM
 - Elastic management of containers
 - Monitoring App

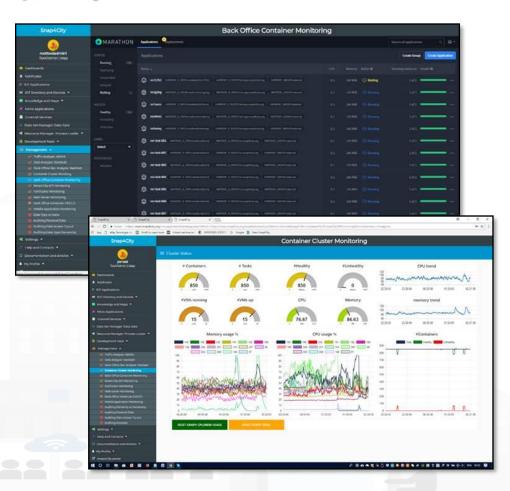
For Managing

Beyond E:ExtendedCity Configuration

- + A scalable huge number of Containers including different kind of processes: IOT, ETL, data analytics, scraping
- A scalable Data Shadow for IOT data management

Optionally:

- Data Analytics in R Studio, Python, Tensor Flow (NVIDIA), etc.
- Hbase / Phoenix Big Data Store
- Data Gate CKAN for Open Data
- Chat Manager on Dashboard
- Routing Solutions











TOP

F+) LivingLab Configuration



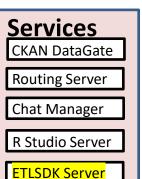








F-LivingLab: FullPlatform + LivingLab) For Huge scale **Smart City as Full Platform plus Living lab Support**



Container Cluster

MCLSCont, NCLSCont

Marathon, Mesos, Zookeeper, **Disces-EM, Executing in Container:** IOT App, Web Scraping, R-Studio, Python, Java, ETL, ...

[DataCluster]

ETL-VM

Phoenix HBASE, HDFS DISCES, ETL support

IOTOBSFs

Engager Server

...... Server

IOTBrokers, secure

Data Shadow Cluster **IOTDSES**

NIFI, Elastic Search, DevDash, Amma

IOT Social GIS **CRM** Networks Media **Legacy Platforms**

Snap4City MAIN

Dashboard Builder, Data Inspector, User Stats, ExternalSrv, Res Manager, MyKPI, MyPOI, Synoptic, IOT Device Manager, Micro Applications, Authorization/ Authentication, Roles

KBSSM

KM 4 CITY KB/ServiceMap, SmartCity API, WFS, ServiceMap3D, LOG/FLINT, SuperServiceMap, Virtuoso

GISGeoServer

Heatmap Manager, WFS, WMS

Living Lab Portal

Drupal support CRM



Mobile Apps, Dashboards









F-LivingLab: FullPlatform + LivingLab) For Huge scale Smart City as Full Platform plus Living lab Support

Living Lab Portal

- CRM Drupal
- LDAP Snap4City
- Blogs, Articles, comments, etc.
- Multiple Organization
- Multiple Groups
- SSO with Snap4City tools
- AutomatedRegistrationmanagement
- SOLR indexing on content
- Monitoring activity
- Reporting and statistics

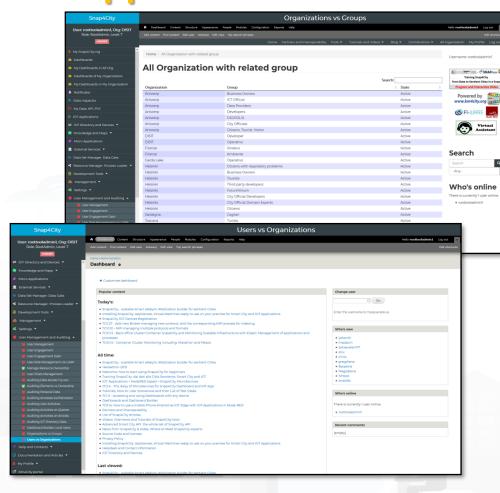
For Managing

Beyond F:FullPlatform Configuration

+ Providing Living Lab Support, a full CRM for stakeholder, co-working, collaborative work, discussion environment, chart, forum, etc.

Strongly suggested:

- Data Analytics in R Studio, Python, Tensor Flow (NVIDIA), etc.
- Hbase / Phoenix Big Data Store
- Data Gate CKAN for Open Data
- Chat Manager on Dashboard
- ETL SDK servers
- User Engagement Server
- Routing Solutions



SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES









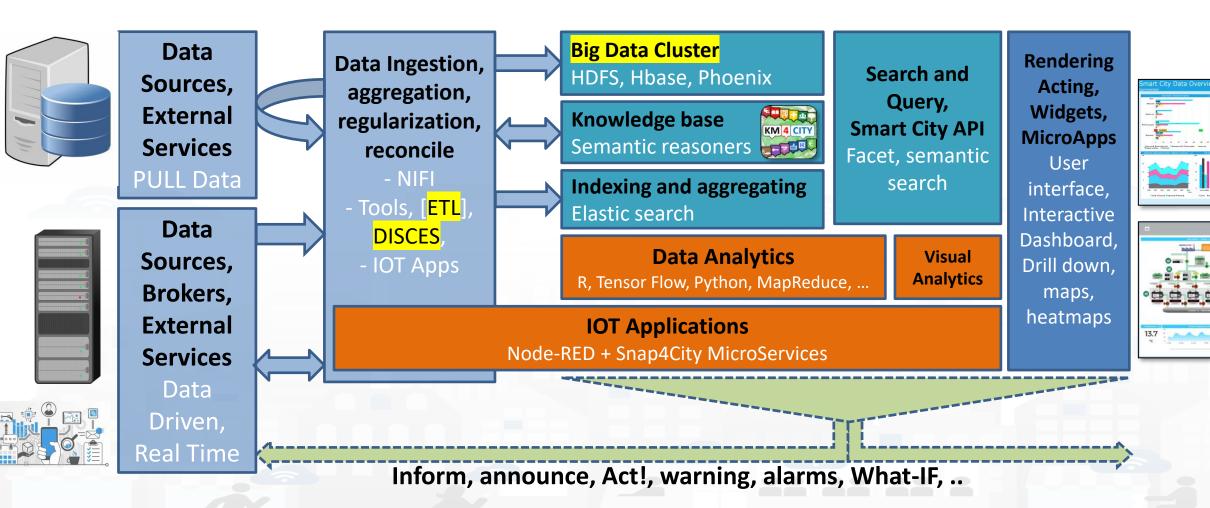








Snap4City/Industry Architecture, V1/V2











Roles in Snap4City/Industry solutions

RootAdmin

 The gods of the specific installation, access to all tools for all Organizations

ToolAdmin

 The administrators of an Organization with some capabilities on single tools

AreaManager

 Typical developer capabilities, access to development tools, access to a wider number of resources, IOT with both basic and advanced, IOT Models, etc.

Manager

 Final users, limited access to development, IOT App development with Basic library.

- Users of any Role have full control on their own resources: data, devices, dashboards, IOT App, etc., which may control according to GDPR rules,
 - providing access, revoking, etc.

All users start as Manager roles

 All users have also a Level (numeric). A score about what they have exploited in the platform. Higher scores correspond to wider exploitation of capabilities.

RootAdmin users may

- pass Users to higher roles. Ask to <u>snap4city@disit.org</u> to become an AreaManager for testing
- Provide/grant specific authorizations to data access on Tool usage
- In the Installation on Premise, you become the Root Admin of it, you decide ALL.





Management by Organization

- Organizations may have
 - name, ID, GPS center, a number of Groups on Snap4City.org (living lab support Drupal)
 - users of different kinds and may impose early bounds on the resourced used by users (IOT Dev, IOT App, Dash)
 - on cloud user kinds up to level of Tool Administrator
 - One or more ServiceMap and boundaries for the federation
- ToolAdmin users (requested by Organizations) may
 - control processes, consumption of resources, healthiness, etc.
 - manage tools exploited in your configuration
- 24H/7D Help Desk and Assistance

Snap4City User: panesi, Org: DISIT Role: ToolAdmin, Level: 6 My Snap4City.org Dashboards (Public) My Dashboards in All Org. Dashboards of My Organization My Dashboards in My Organization Extra Dashboard Widgets Notificator Data, my Data, OpenData 🔻 🚺 Knowledge and Maps 🔻 O IOT Applications ▼ ☐ IOT Directory and Devices ▼ \prec Resource Manager 🔻 👶 Management 🔻 Decision Support Systems ▼ Settings 🔻 🕴 User Management and Auditing 🔻 Help and Contacts Documentation and Articles My Profile Km4City portal ☑ DISIT Lab portal



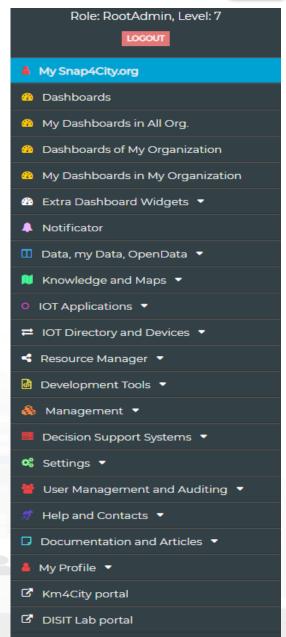


RootAdmin



- RootAdmin on Snap4City.org has a very large set of tools
 - Dashboards
 - Extra Dashboard Widgets
 - Notificator
 - Data, My Data, OpenData
 - Knowledge and Maps
 - IOT Applications
 - IOT Directory and Devices
 - Resource Manager
 - **Development Tools**
 - Management
 - Decision Support Systems
 - Settings
 - User Management and Auditing
 - Help and Contacts
 - Documentation and Articles

In this section of the slides, those market in bold are presented.













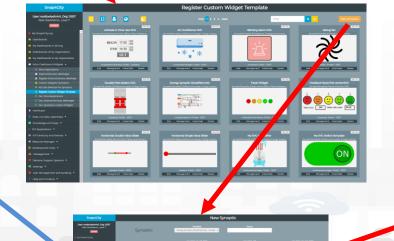
Extra Dashboard Widgets



- External Services, WebPages
- Register External Service, WebPage
- Custom Widgets / Synoptics
- My Data Selection for Synoptics
- 🃤 Register Custom Widget Template
- Doc: MicroApplications
- Doc: External Services, WebPages
- Doc: Synoptics, Custom Widgets















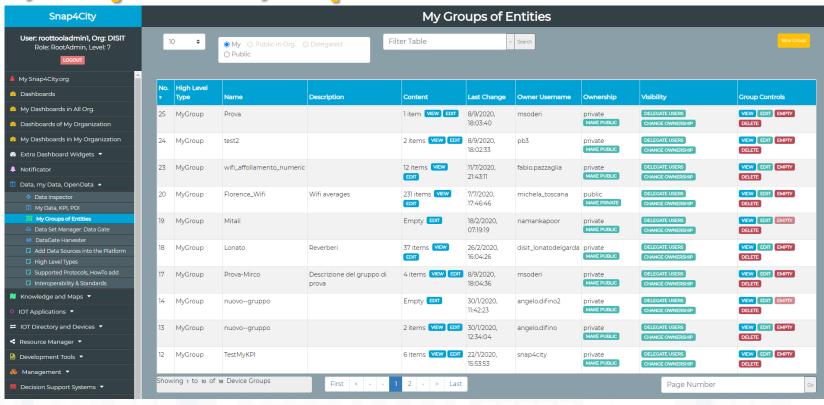




Data, My Data, OpenData



- Data Inspector
- MyData, MyKPI, MyPOI management
- **My Groups of Entities**
 - Licensing group of Entities in **One Click**
- DataGate, CKAN
- DataGate harvesting setting



For non admin tools see other Training parts:

https://www.snap4city.org/577



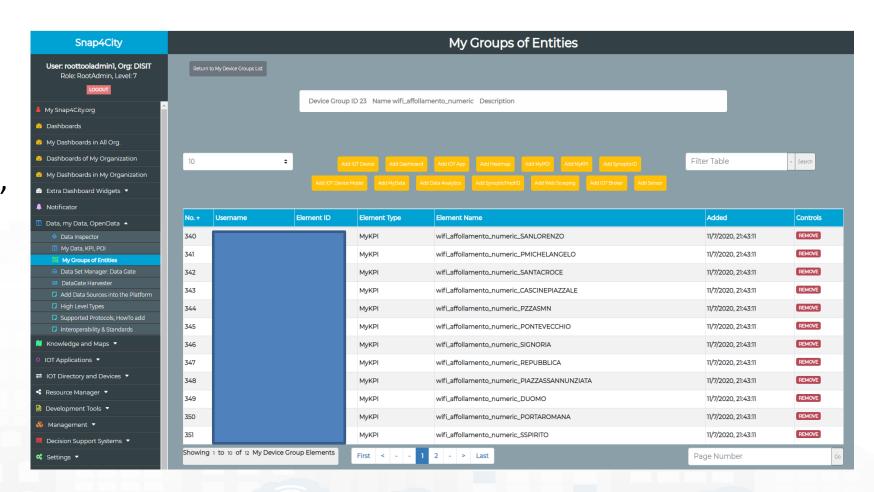






Group of entities

- A group may include a number of:
 - IOT Devices, Dashboards, MyPOI, MyKPI, Synoptics, IOT DeviceModels, MyData, Synoptics Templates, **IOT Brokers, IOT** Sensors/actuators,...
- Once the Group is created, the group owner can:
 - Produce a license to grant access at all the Group Entities in one click











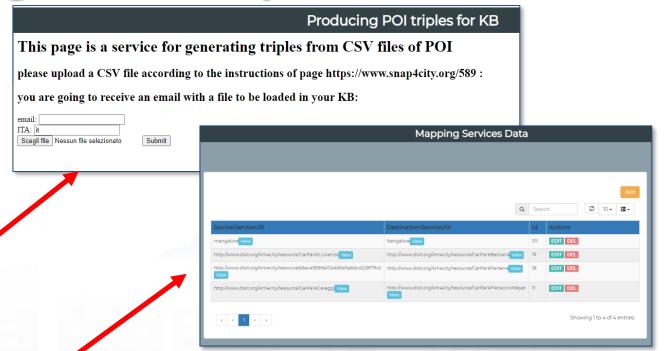


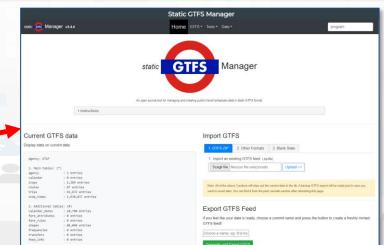
Knowledge and Maps .

- Service Map (Toscana)
- Service Map 3D (Firenze)
- Helsinki Service Map
- Antwerp Service Map
- Garda Lake Service Map
- Cagliari Service Map
- Lonato Del Garda Service Map
- Valencia Service Map
- Pont Du Gard Service Map
- Dubrovnik Service Map
- Mostar-Bosnia Service Map
- Svealand Service Map
- Roma Service Map
- Pisa Service Map
- Creating WKT
- Service Map 3D (Antwerp)
- Service Map 3D (Helsinki)
- Producing POI triples for KB
- Load WKT on ServiceMap (Helsinki)
- Load WKT on ServiceMap (Toscana)
- Load WKT on ServiceMap (Antwerp)
- My Annotation on Services/Data
- Mapping Services Data
- ArcGIS DISIT Service
- Static GTFS Manager

Knowledge and Maps

- A number of ServiceMaps, Knowledge bases, KB
- Tools for creating WKT, shapes
- Access to ServiceMap 3D, if any
- Service for Loading triples on KB
- My Annotations (deprecated)
- Mapping Tool (partial)
- GIS servers, if any
- Static GTFS editor and manager (if any)



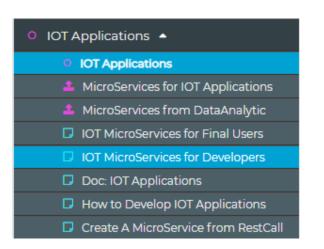






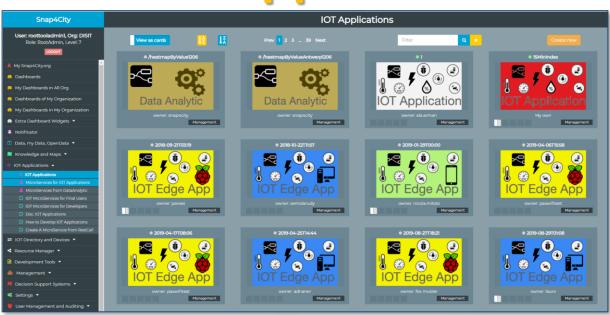
IOT Applications SNAP4city





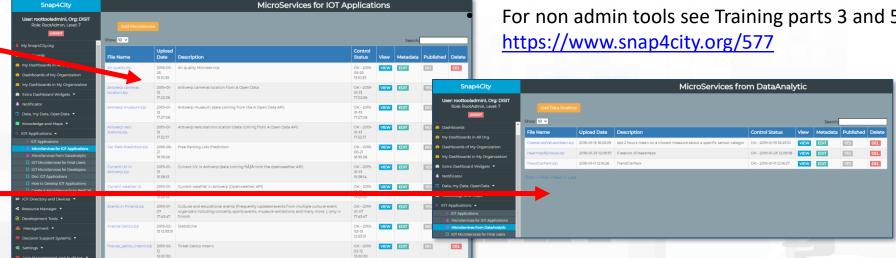
Managing also

- MicroServices for **IOT App exploiting REST Call**
- MicroServices from **DataAnalytics**



IOT Applications: a view to manage Containers / IOT **Edge Apps: IOT** Apps, Data Analytics (R and Python), WebScraping, IOT edge, etc.



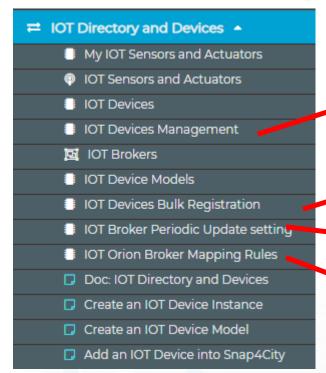




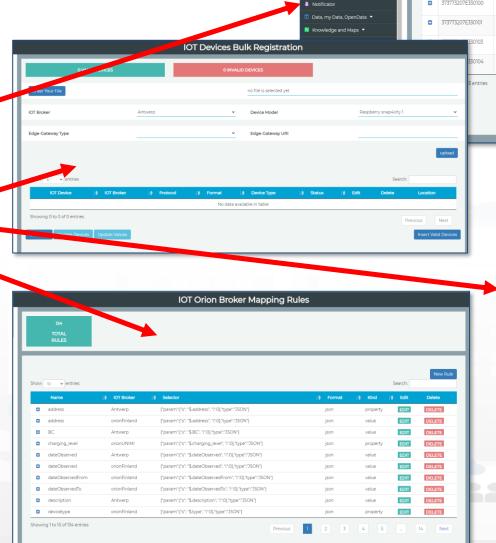


DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB

IOT Directory and Devices

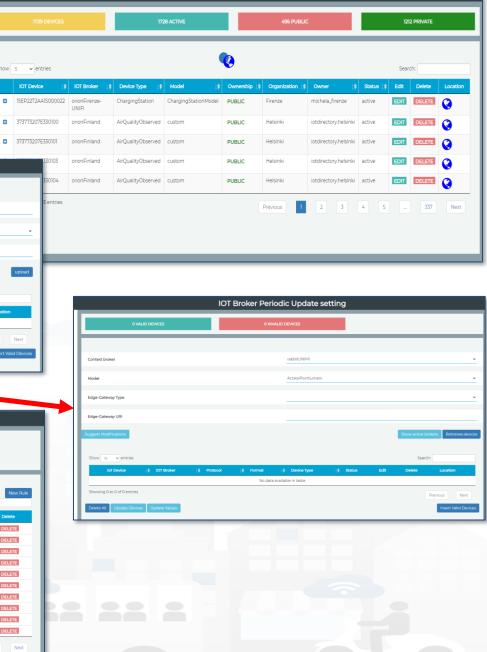


For non admin tools see Training parts 3 and 5: https://www.snap4city.o rg/577



Snap4City (C), January 2021

Snap4City



IOT Devices Management

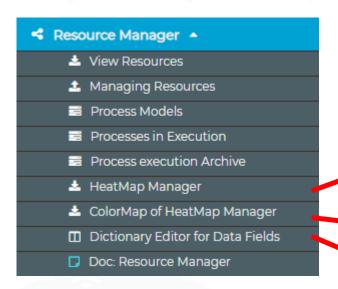




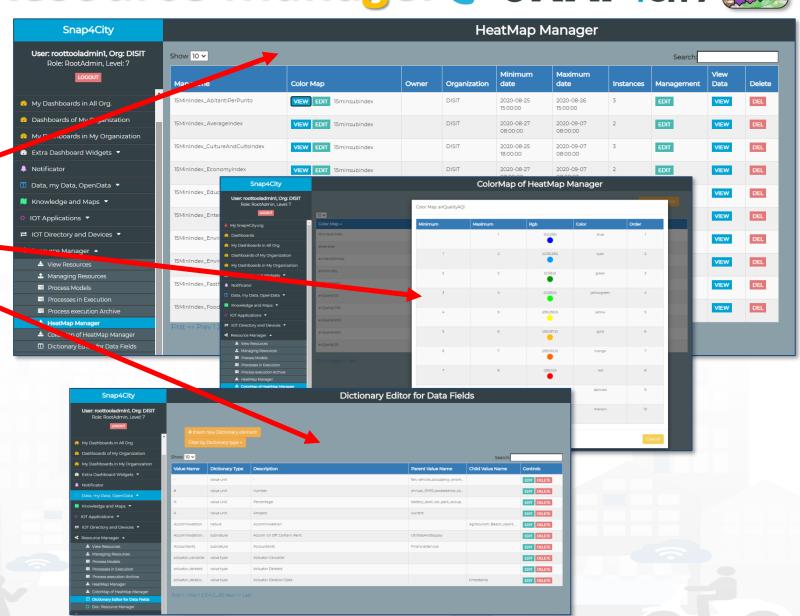


DISTRIBUTED SYSTEMS RESOURCE Manager SNAP4city KM 4 City and interest and interest





- Tools for managing shared resources among Organizations and Users
- For non admin tools see Training parts: https://www.snap4city.org/ 577













Development Tools Web Scraping Tool Jupyter Hub - Python Meb Scraping Tool (0n) Meb Scraping Tool (61) R Studio Development R Studio Development 0.11 R Studio Development 0.116 🗟 R Studio Development TF R Studio Development GFF R Studio Development Gral **B** ETL Development ETL Development 1 6 ETL Development 2 Knowledge Base Graphs Knowledge Base Queries Smart City API Docs: Swagger Internal API Docs: Swagger ☐ Testing API by Postman Source Code Access

How to Develop Smart Applications

- All these tools are well described into Training parts: https://www.snap4city.org/577
- The Administrators may
 - access to all instances of them
 - Grant access to them at specific AreaManager users
 - WebScraping tool
 - Python online dev. Environment
 - R Studio Online dev. Environment
 - ETL Online dev. Environment
 - Knowledge Base Graphs (LOG.disit.org)
 - SPARQL Editor and tools (custom FLINT)









Decision Support Systems

- All these tools are well described into Training parts: https://www.snap4city.org/577
- Some of these tools need special VM / appliances, services to be activated
- Most of them are accessible to the public at least with guest account
- The Administrators may
 - access to all instances of them
 - Grant access to them at specific AreaManager users

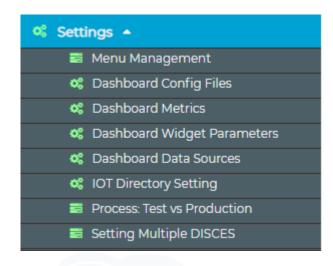
- Decision Support Systems
 - Smart City Control Room
 - Workflow Management Ticketing
 - Altair Maintenance
 - Workflow Management, Ticketing
 - DORAM Public Transport Analyzer
 - Doc: DORAM Pub Transp. Analyzer
 - Twitter Vigilance
 - Twitter Vigilance Real Time
 - Twitter Vigilance Antwerp
 - Twitter Vigilance Helsinki
 - Twitter Vigilance WestGreece
 - Twitter Vigilance Valencia
 - Twitter Vigilance Firenze HeritData
 - Twitter Vigilance Pont Du Gard
 - Twitter Vigilance Dubrovnik
 - Twitter Vigilance Notes
 - What-If Analysis
 - Doc: What-If Analysis
 - Origing Destination Matrices
 - Traffic Flow Reconstruction
 - □ High Res. Pollutant Predictions
 - Resilience Decision Support Sys
 - Smart Decision Support Sys
 - Doc: Smart & Resilience DSS











 Menu Management: for managing main menu and submenu, on web and mobile, and those of the Organizations on Dashboards

 A number of configurations for the Dashboard Manager (most of them are valid only for OnPremise solutions, and/or V1 infrastructure approach)









TOP

User Management











■ User Management and Auditing ■

- User Management
- User Limits Management
- User Engagement
- User Engagement Dash
- User Role Management via LDAP
- Manage Resource Ownership
- User Chats Management
- Auditing Data Access Try-out
- Auditing Elements vs Ownership
- Auditing Personal Data
- Auditing Accesses Authetication
- Auditing User Activities
- Auditing Activities on Queries
- Auditing Activities on Articles
- Auditing IOT Directory Data
- Dashboard Builder Local Users
- Organizations vs Groups
- Users vs Organizations

User Management and Auditing

- All that the RootAdmin needs to manage:
 - User Management: for managing
 - accounts and profiles
 - limits of the users in exploiting resources
 - Accesses and providing special authorization
 - Organization vs Groups of users
 - Users vs Organizations
 - Users vs Web and Mobile Applications
 - Engaging and monitoring users on platform and devices
 - Users on Chats room of Dashboards
 - Managing Users on Chats of Dashboards
 - Auditing of the data and resource accesses
 - Auditing all the activities on the platform (see next section)
 - Personal auditing



User Management and Auditing 🔺

User Limits Management

User Engagement Dash

Manage Resource Ownership

User Chats Management

Organizations vs Groups

Users vs Organizations

Dashboard Builder Local Users

User Role Management via LDAP

User Management

User Engagement









User Management

- User Management via Drupal or Local Users Management without CRM.
- User Limits con controlling resource consumption
- User Engagement: see mobile App training part
- Roles and LDAP management
- Managing Resources vs Users' Ownerships and granted accesses to the resources
- Organizations and their Groups of users
- Users vs Organizations
- Auditing Accesses Authetication
- AND User Access Authentication via KeyCloak

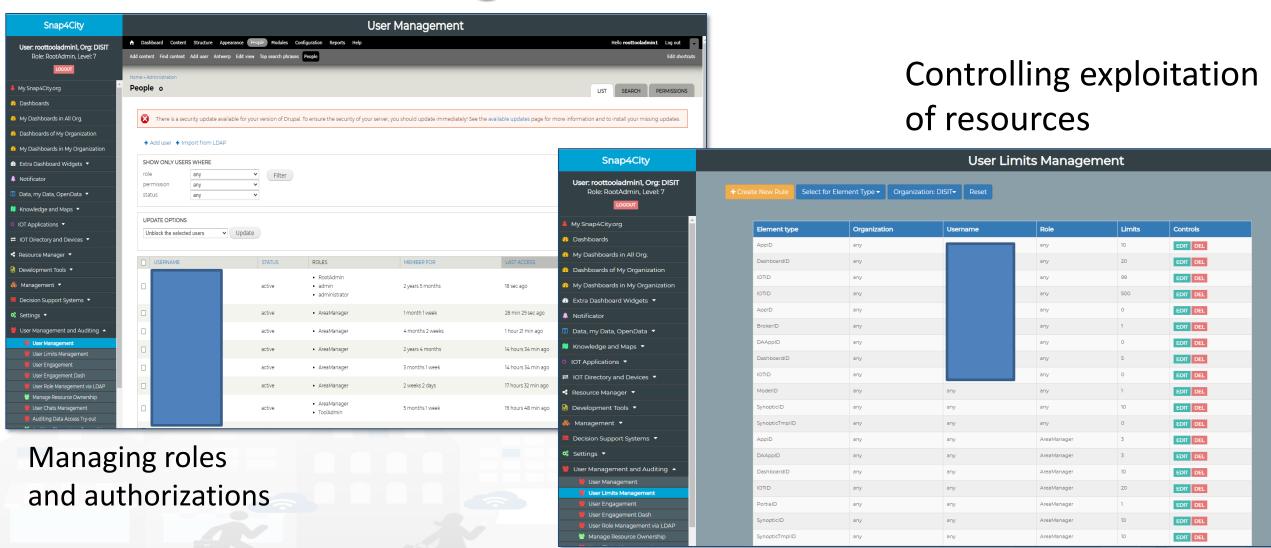








User Management and Users' Limits





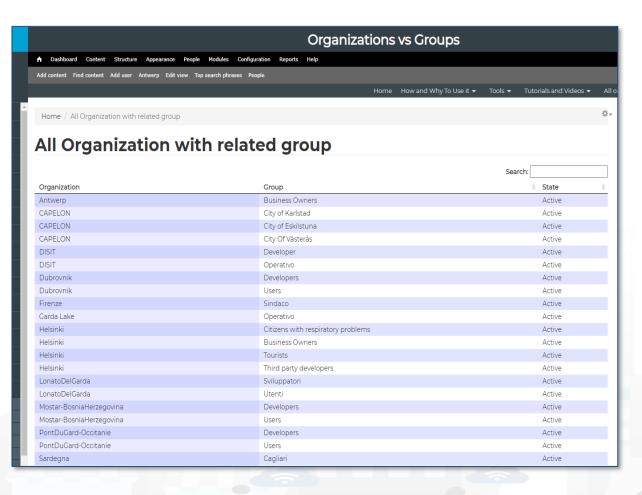


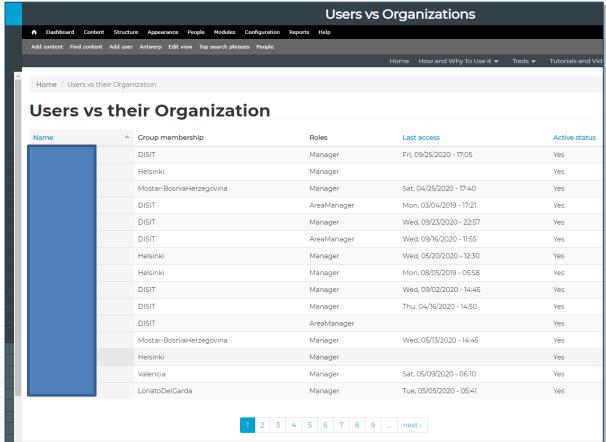






Organizations vs Groups vs Users













TOP

Auditing Activities

- Auditing Data Access Try-out
- Marching Elements vs Ownership
- Auditing Personal Data
- Auditing Accesses Authetication
- Auditing User Activities
- Auditing Activities on Queries
- Auditing Activities on Articles
- Auditing IOT Directory Data





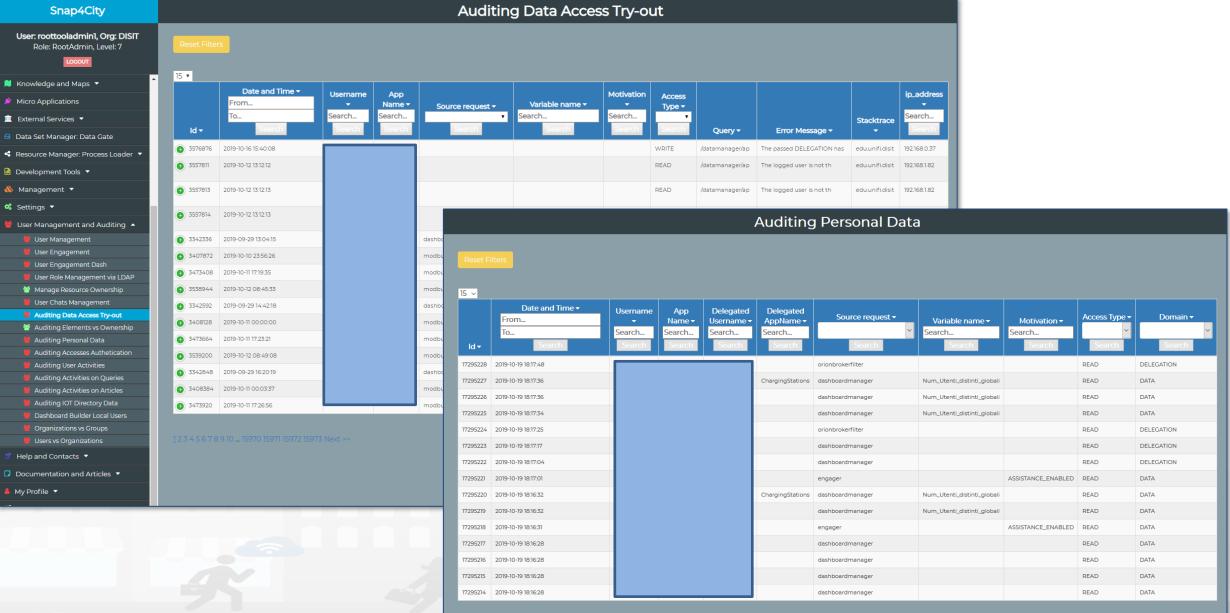




Auditing Activities SNAP4city













TOP



- Traffic Analyzer: AMMA
- Data Analyzer: DevDash
- Data Analyzer: DevDash Firenze
- Data Analyzer: DevDash Helsinki
- Data Analyzer: DevDash DISIT
- Data Analyzer: DevDash Lonato
- Data Analyzer: whole traffic
- Container Cluster Monitoring
- Back Office Container Monitoring
- IOT App Version Management
- Smart City API Monitoring
- MyKPI Monitoring
- Notificator Monitoring
- Web Server Monitoring
- Back Office DWH Sched DISCES
- Back Office DA Sched DISCES
- Back Office DISCES monitor
- Mobile Application Monitoring
- **
- Mng Anonym. Photos Comments
- Mng Photos Comments HelAnt
- Mng Online Helps
- Config ResDash
- Mesos view
- ✓ DISCES-EM
- DISCES-EM tail
- IOT App for Conf Clust Monitor

Platform Management









Management



Management •

- Traffic Analyzer: AMMA
- Data Analyzer: DevDash
- Data Analyzer: DevDash Firenze
- Data Analyzer: DevDash Helsinki
- Data Analyzer: DevDash DISIT
- Data Analyzer: DevDash Lonato
- Data Analyzer: whole traffic
- Container Cluster Monitoring
- Back Office Container Monitoring
- IOT App Version Management
- Smart City API Monitoring
- MyKPI Monitoring
- Notificator Monitoring
- Web Server Monitoring
- Back Office DWH Sched DISCES
- Back Office DA Sched DISCES
- Back Office DISCES monitor
- Mobile Application Monitoring
- Mng Anonym. Photos Comments
- Mng Photos Comments HelAnt
- Mng Online Helps
- Config ResDash
- Mesos view
- DISCES-EM
- DISCES-EM tail
- ✓ IOT App for Conf Clust Monitor

- Tools for Platform Management.
 - Most of them only accessible for RootAdmin and OnPremise
- Tools can be grouped in the following families
 - AMMA Traffic Analyzer (Elastic Search, Kibana)
 - DataAnalyzer (DevDash): monitoring and browsing data ingested into Elastic Search, via Kibana
 - Container Monitoring and Management
 - IOT App Version Management of Snap4City tools
 - Smart City API traffic monitoring
 - MyKPI Monitoring
 - DISCES schedulers monitoring and management (V1 infrastructure versions)
 - Mobile Applications Monitoring
 - Management of Images and Comments from Smart City API, Mobile and Web Apps
 - Management of OnLine Helps (not active)









TOP

AMMA Traffic Analyzer (Elastic Search, Kibana)



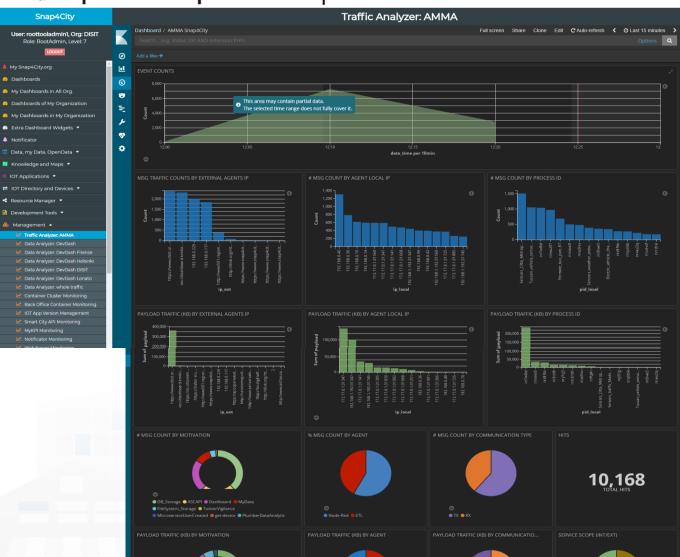






AMMA





- Managing and Monitoring Data-Traffic in the BackOffice
- Data Traffic Analyzer
 - Business intelligence
 - Faceted searches
 - Drill down on time
- Several different views and details on data traffic among the main entities in the platform:
 - IOT APP
 - Storage
 - Data sources,
 - **—**







- There are API for Event Logger, REST API
 - They are automatically used by most of the Snap4City MicroServices
 - They log in standard Rsyslog API
 - https://www.snap4city.org/56
- The Logs regarding messages passed and usage are logged and accessed with the AMMA tools that is based on Elastic Search and Kibana.
 - Former version was made in Hbase and SOLR, and Banana
- Additional Logs events can be logged by using a dedicated MicroService in Node-RED, IOT Apps













Traffic Analyzer: AMMA Snap4City User: roottooladmin1, Org: DISIT # MSG COUNT BY MOTIVATION % MSG COUNT BY AGENT # MSG COUNT BY COMMUNICATION TYPE Role: RootAdmin, Level: 7 0 Micro Applications ш External Services 1,922,214 **③** Data Set Manager: Data Gate 8 Resource Manager: Process Loader 🔻 ŧ Development Tools ▼ ● DB_Storage ● ASCAPI ● Dashboard ● FileSystem_Storage ● MyData PlumberDataAnalytic MicroserviceUserCreated ETL Node-Red ●TX ●RX გ Management 🔺 4 Traffic Analyzer: AMMA PAYLOAD TRAFFIC (KB) BY MOTIVATION PAYLOAD TRAFFIC (KB) BY AGENT PAYLOAD TRAFFIC (KB) BY COMMUNICATION TYPE SERVICE SCOPE (INT/EXT) Data Analyzer: DevDash • Container Cluster Monitoring Back Office Container Monitoring Smart City API Monitoring MyKPI Monitoring Notificator Monitoring Web Server Monitoring ■ Back Office DWH Sched DISCES ■ Back Office DA Sched DISCES Back Office DISCES monitor ASCAPI FileSystem_Storage Dashboard DB_Storage MyData Node-Red 🔵 ETL RX TX ■ INTERNAL ● EXTERNAL Mobile Application Monitoring Mng Anonymous Photos Comments FACET FIELDS IP TRAFFIC (KB) BY COMMUNICATION MODE IP TRAFFIC (KB) BY PID_LOCAL IP TRAFFIC (KB) BY MOTIVATION Mng Photos Comments HelAnt Mng Online Helps motivation Config ResDash Select... Mesos view ✓ DISCES-EM ☑ DISCES-EM tail Select... M IOT App for Conf Clust Monitor Smart Decision Support Sys Resilience Decision Support Sys service_scope ✓ DataGate Harvester Select... Settings 🔻 ip_ext User Management and Auditing Select... Help and Contacts ▼ Documentation and Articles IP TRAFFIC (COUNTS) BY COMMUNICATION MODE IP TRAFFIC (COUNTS) BY PID_LOCAL IP TRAFFIC (COUNTS) BY MOTIVATION My Profile ▼ C Km4City portal ip local 0 ☑ DISIT Lab portal









Snap4City

User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7

LOGOUT

- My Snap4City.org
- Oashboards
- My Dashboards in All Org.
- Dashboards of My Organization My Dashboards in My Organization

- Notificator
- Data, my Data, OpenData ▼
- Knowledge and Maps ▼
- O IOT Applications ▼
- ☐ IOT Directory and Devices ▼
- Resource Manager 🔻
- გ Management 🔺

Traffic Analyzer: AMMA

- Data Analyzer: DevDash
- ✓ Data Analyzer: DevDash Firenze
- Data Analyzer: DevDash DISIT
- Data Analyzer: DevDash Lonato
- Data Analyzer: whole traffic
- Container Cluster Monitoring
- Back Office Container Monitoring
- M IOT App Version Management
- Smart City API Monitoring
- MyKPI Monitoring
- Notificator Monitoring Web Server Monitoring



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③

8

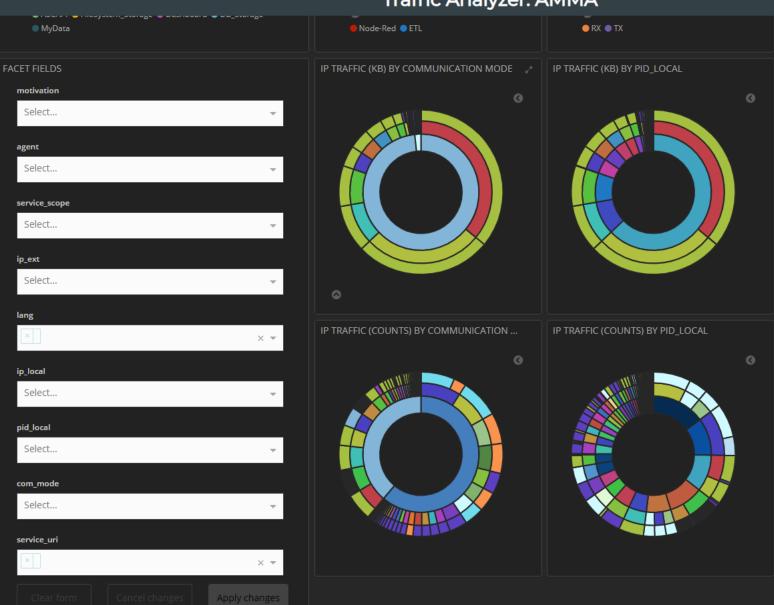
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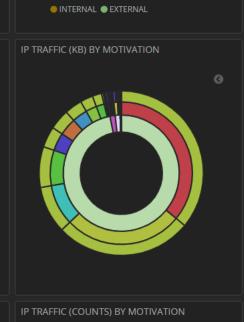
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Traffic Analyzer: AMMA













Geo mapped



1–50 of 10,167

Snap4City

User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7

LOGOUT

- My Snap4City.org
- Oashboards
- My Dashboards in All Org.
- Observe the control of the contro
- My Dashboards in My Organization
- Notificator
- Data, my Data, OpenData ▼
- Knowledge and Maps ▼
- O IOT Applications ▼
- ☐ IOT Directory and Devices ▼
- Resource Manager
- 🚳 Management 🔺

Traffic Analyzer: AMMA

- Data Analyzer: DevDash
- Data Analyzer: DevDash Firenze
- Data Analyzer: DevDash Helsinki
- Data Analyzer: DevDash DISIT
- Data Analyzer: DevDash Lonato

- Container Cluster Monitoring
- Back Office Container Monitoring
- IOT App Version Management
- Smart City API Monitor
- MyKPI Monitoring
- Motificator Monitoring
- Web Server Monitoring
- Back Office DWH Sched DISCES
- Back Office DA Sched DISCES

Traffic Analyzer: AMMA

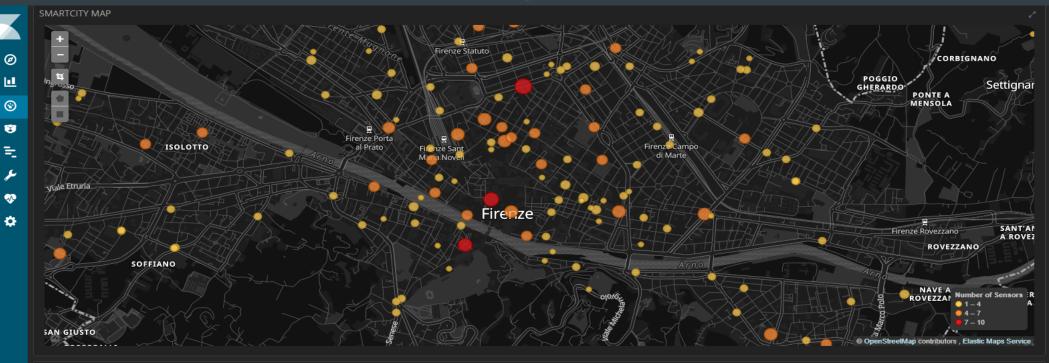


TABLE PANEL

	Time ▼	agent	com_mode	ip_ext	ip_local	lang	lat	lon	message	motivation	payload	service_uri	pid_local
	October 11th 2020, 12:24:31.128	Node-Red	RX	https://www.disit.org/super servicemap/api/v1	172.17.0.1:31 809		43.799	11.254	undefined	ASCAPI		undefined	nr82yu8
	October 11th 2020, 12:24:30.595	Node-Red	тх	ws://dashboard.km4city.or g:8080/server	172.17.0.1:31 668	undefined	43.799	11.254	undefined	Dashboard	1.775	undefined	nrxz9ev
	October 11th 2020, 12:24:30.413	Node-Red	тх	ws://dashboard.km4city.or g:8080/server	172.17.0.1:31 668	undefined	43.799	11.254	undefined	Dashboard	1.795	undefined	nrxz9ev
	October 11th 2020, 12:24:30.234	Node-Red	тх	ws://dashboard.km4city.or g:8080/server	172.17.0.1:31 668	undefined	43.799	11.254	undefined	Dashboard	1.776	undefined	nrxz9ev
	October 11th 2020, 12:24:30.226	Node-Red	тх	ws://dashboard.km4city.or g:8080/server	172.17.0.1:31 725	undefined	43.799	11.254	undefined	Dashboard	1.764	undefined	nrl9we5
	O		TV		170 17 0 1.01		42 TOO			NJ	1 767		



Back Office DA Sched DISCES









Traffic Analyzer: AMMA Snap4City User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7 0 My Snap4City.org ш Oashboards **③** My Dashboards in All Org. 8 On Dashboards of My Organization My Dashboards in My Organization Notificator • ■ Data, my Data, OpenData ▼ 🖊 Knowledge and Maps 🔻 IOT Applications ▼ ☐ IOT Directory and Devices ▼ Resource Manager Development Tools ▼ 🙈 Management 🔺 Traffic Analyzer: AMMA Data Analyzer: DevDash Data Analyzer: DevDash Firenze Data Analyzer: DevDash Helsinki Data Analyzer: DevDash DISIT Data Analyzer: whole traffic Container Cluster Monitoring Back Office Container Monitoring ✓ IOT App Version Management Notificator Monitoring ip_ext ■ Back Office DWH Sched DISCES

Snapacity (C), January 2021









AMMA (1)

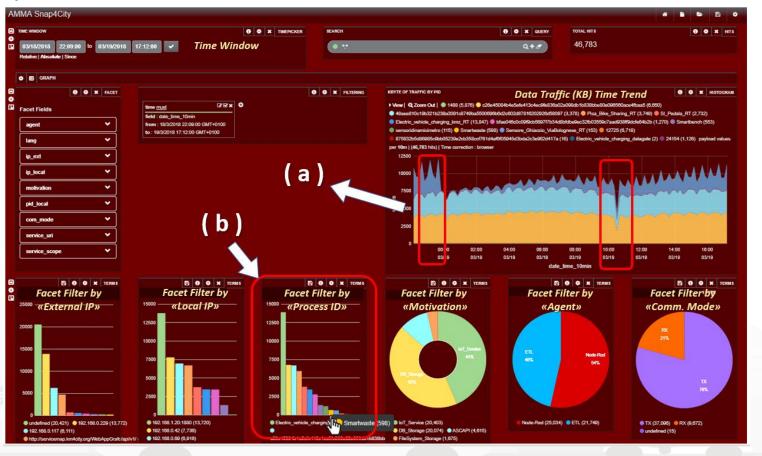
Monitor data traffic flows among IoT devices, services, applications etc. and detect potential

anomalies

Unexpected behaviors can be revealed by inspecting the data flow time trend:

- a) detecting peaks or valleys in the trend
- b) drill-down on data to identify single/more malfunctioning devices and/or services

quantitatively monitoring data/message traffic and flows







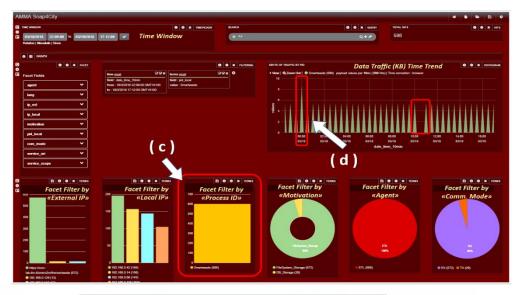




AMMA (2)

Make drill-down activities on data related to a single Process ID and check for unexpected behavior in the Time Trend panel:

- c) Filtering data by the Process ID (e.g. for example those related to a SmartWaste container)
- d) Detect a peak with more data traffic than expected during its scheduled activity, by properly filtering on time, the single data portion corresponding to the unexpected data flow can be viewed
- e) Locate on map the single involved device or service













TOP

DataAnalyzer (DevDash): monitoring and browsing data ingested into Elastic Search, via Kibana



- Data Analyzer: DevDash
- Data Analyzer: DevDash Firenze
- Data Analyzer: DevDash Helsinki
- Data Analyzer: DevDash DISIT
- Data Analyzer: DevDash Lonato
- Data Analyzer: whole traffic





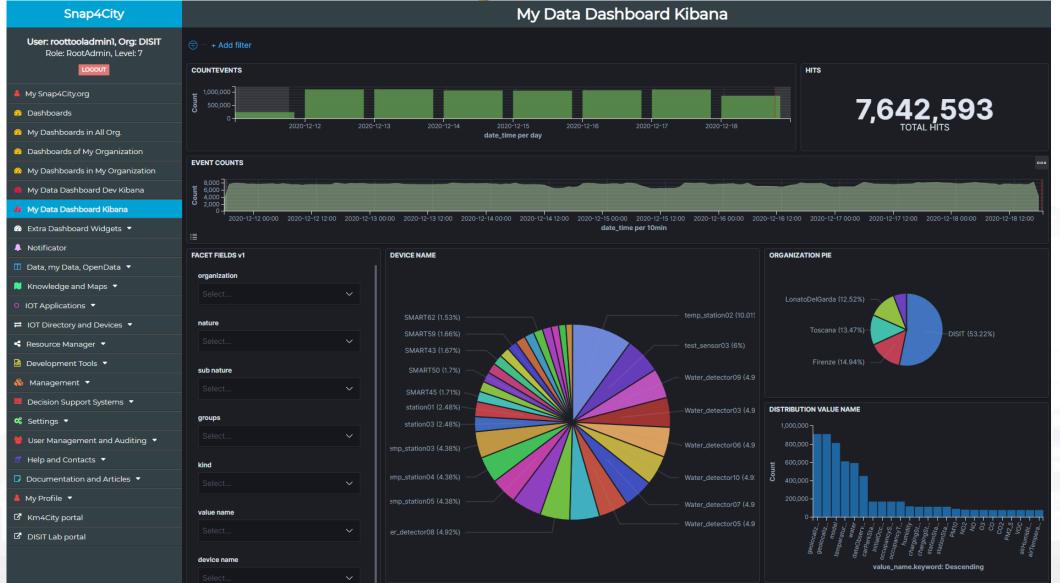








DevDash: My Data Dashboard Kibana











Business Analysis Dashboards For all kind of users: DevDash

- Dynamic Filtering, Adaptable, ...
- Full data details, drill down,...
- Synergic with **Data Inspector** which addresses data relationships, processing and information
- Only Your Data for
 - Manager and Area Managers
- All Accessible Data for
 - ToolAdmin and RootAdmin





- Multi faceted Search by
 - Devices
 - Organization
 - Drill on Time
 - Drill on Map
 - Value Types
 - Data Type
 - Value name
 - Data table
 - Etc.



Respect Privacy and GDPR



Snap4City

Data Analyzer: DevDash



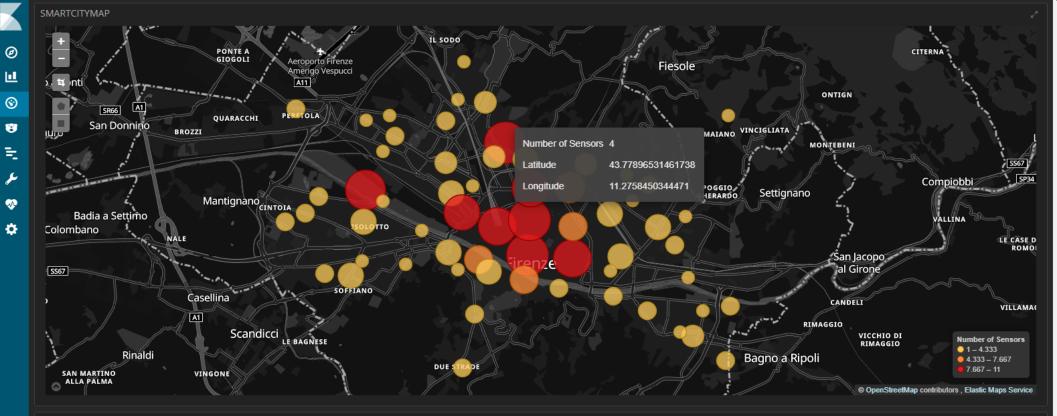


- My Snap4City.org Oashboards
- My Dashboards in All Org.
- Observe the control of the contro My Dashboards in My Organization
- Notificator
- Data, my Data, OpenData ▼
- Knowledge and Maps
- IOT Applications ▼
- ☐ IOT Directory and Devices ▼
- Resource Manager 🔻
- Management ▲
 - Traffic Analyzer: AMMA
 - Data Analyzer: DevDash

 - Data Analyzer: DevDash Helsinki
 - Data Analyzer: DevDash DISIT
 - Data Analyzer: DevDash Lonato
- Data Analyzer: whole traffic
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- Back Office Container Monitoring
- ✓ IOT App Version Management
- Smart City API Monitoring
- MyKPI Monitoring
- Notificator Monitoring
- Web Server Monitoring
- Back Office DWH Sched DISCES

Mobile Application Monitoring

- Back Office DA Sched DISCES
- Back Office DISCES monitor



													1–50 of 176,794	
		Time ▼	organization	deviceName	value	src	kind	lation	value_name	value_type	data_type	serviceUri	value_unit	value_str
	•	October 11th 2020, 12:33:52.790		test_sensor03	9.215	ЮТ	sensor	43.7921,11. 2495	geolocalization_lon	longitude	float	http://www.disit. org/km4city/reso urce/iot/orionUN IFI/test_sensor03	#	
	•	October 11th 2020, 12:33:52.790		test_sensor03	24	ЮТ	sensor	43.7921,11. 2495	temperature	temperature	float	http://www.disit. org/km4city/reso urce/iot/orionUN IFI/test_sensor03	°C	-
	•	October 11th 2020, 12:33:52.790		test_sensor03		ЮТ	sensor	43.7921,11. 2495	geolocalization_lat	latitude	float	http://www.disit. org/km4city/reso urce/iot/orionUN IFI/test_sensor03	#	NaN
•	•	October 11th 2020, 12:33:52.492	DISIT	testxxx3	1,602,412,480	IOT	sensor	43.79737,11 3063	timestamp	timestamp	timestamp	http://www.disit.	#	-

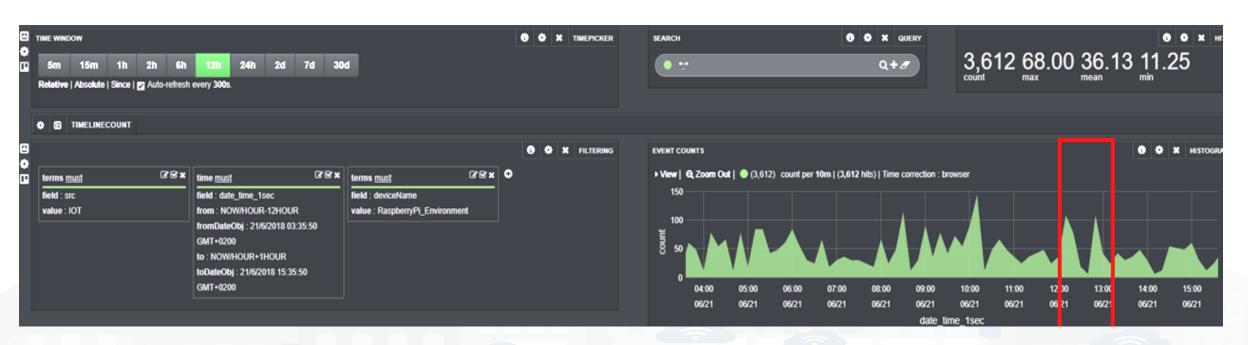






DevDash Case Study (2)

 Detect potential anomalies or disfunctions by inspecting the DevDash tool time trend









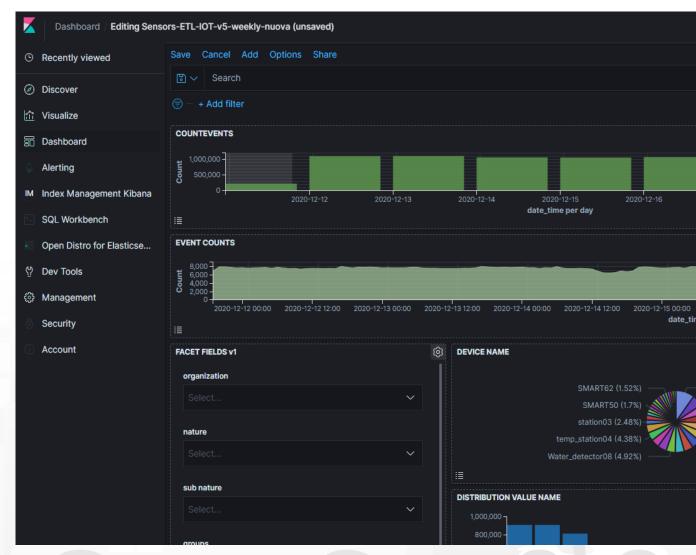






Data Dashboard Customization

- My Data Dashboards (for Developers and for Managers) can be customized by RootAdmin.
 - Authority for Customizzation can be also extended to other role on Premise solutions
- Customizations is based on Full editing Capabilities of Kibana Elastic Search 7, and with multiple indexes of Snap4City











TOP

Back office Platform Scalability Containers Management and Monitoring

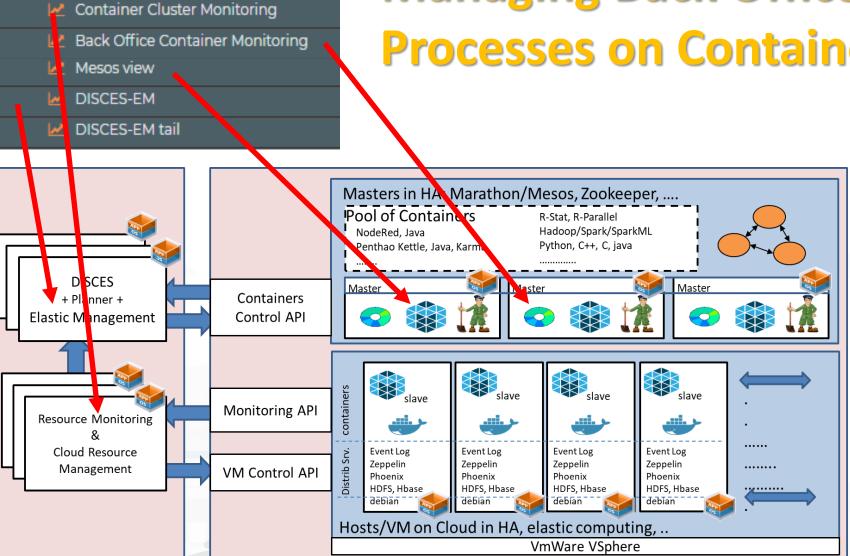












- **Containers:**
 - IOT App,
 - Web Crawling,
 - (ETL processes),
 - Data Analyics in R Studio,
 - Data Analytics in Python
- Elastic management
- Management via
 - Marathon
 - Mesos
 - DISCES EM
- Possible on Kubernetes





Elastic Scaling: allocating / deallocating

- Allocation/ deallocation, Rebalancing vs compacting
 - Vertical of resources: Docker and/or VM: CPU, Mem
 - NodeJS multi-flow for each Docker, the user request data flows and IOT App, Snap4City allocates them dynamically on demand and perform workload optimization
 - VM: management of Mem, CPU; transparent and automatic in DRS VMware
 - Horizontal of resources of Dockers and/or VM and/or [Host]:
 - Docker: addition of containers, migrations/moving, balancing (per moving) of IOT App
 - VM: on/off
- Monitoring resources:
 - VM via VMware API, Docker via Marathon and Mesos APIs
- Algorithm in Python for scaling, actions via APIs: VMware, Marathon,...



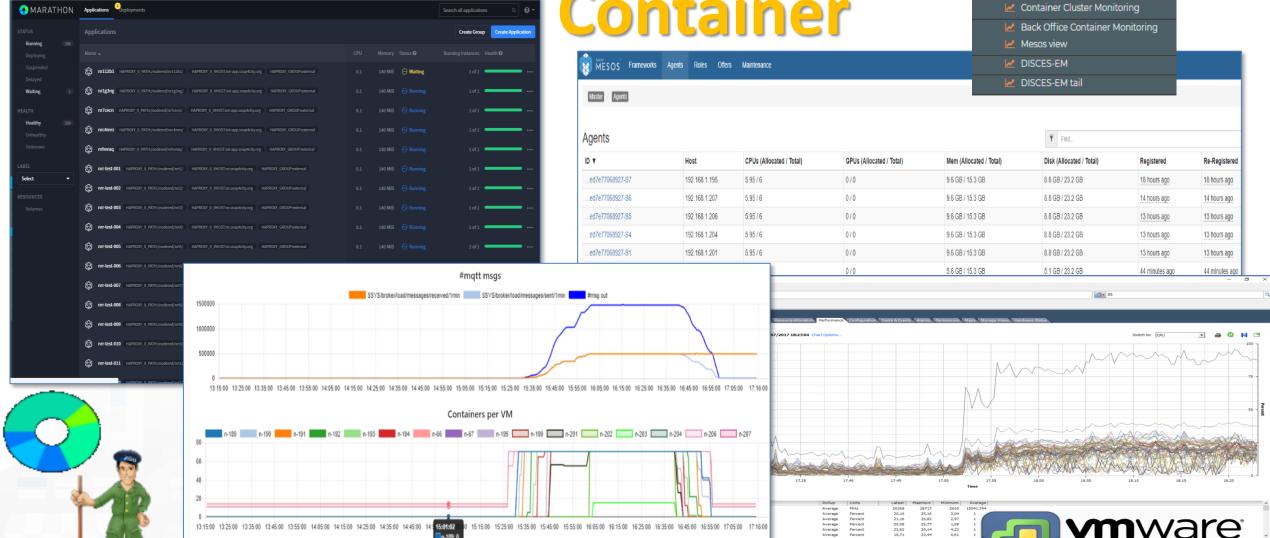
INGEGNERIA DELL'INFORMAZIONE

DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB

13:15:00 13:25:00 13:35:00 13:45:00 13:55:00 14:05:00 14:15:00 14:25:00 14:35:00 14:45:00 14: 15:01:02







MHz Percent Percent Percent Percent

28717 25,16 26,82 26,77 30,14 23,44

vSphere

Snap4City

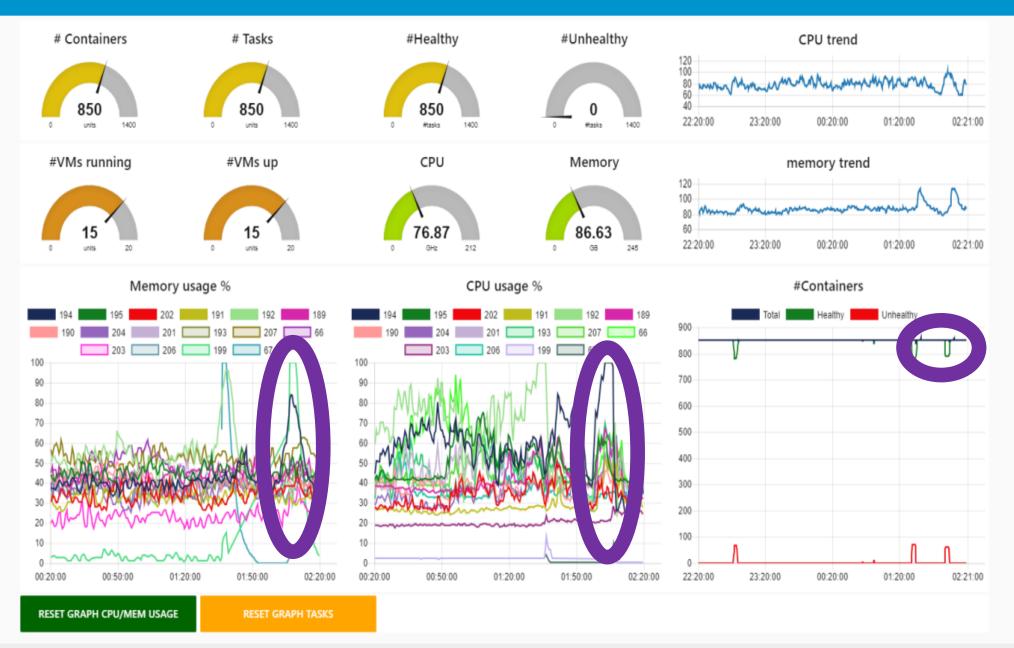
panesi

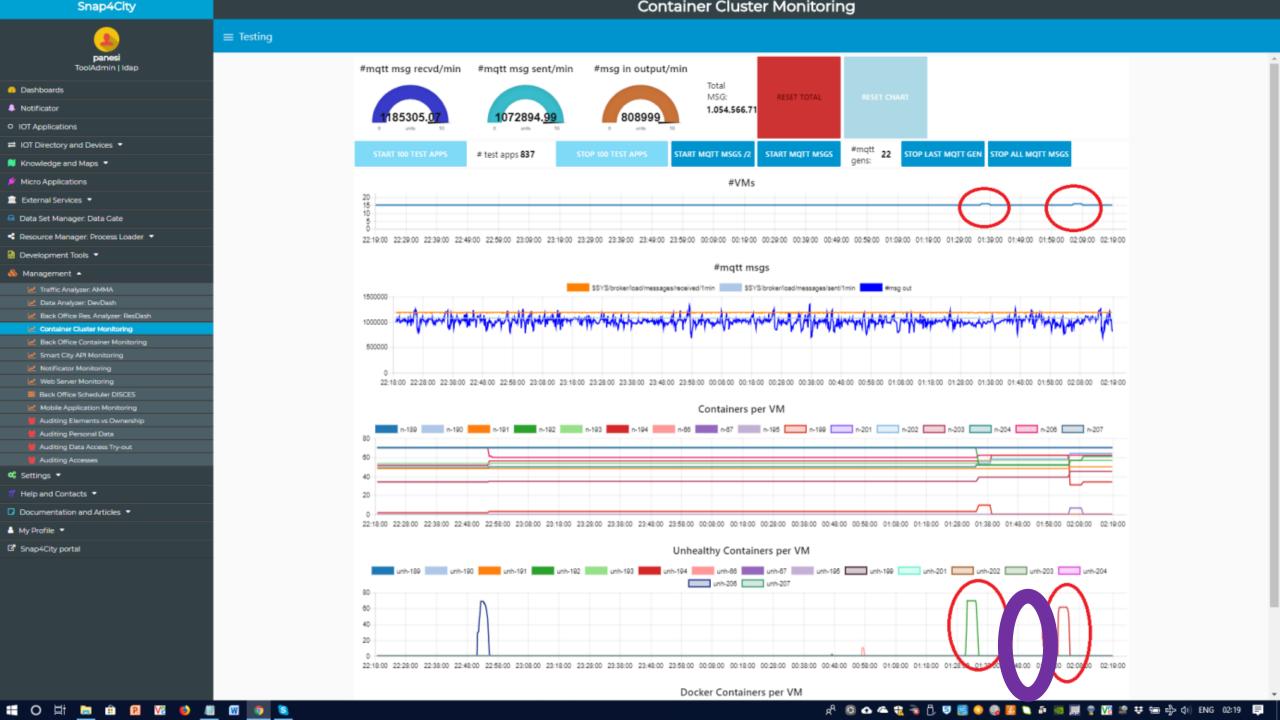
ToolAdmin | Idap

- Dashboards
- Notificator
- O IOT Applications
- Knowledge and Maps ▼
- Micro Applications
- Data Set Manager: Data Gate
- Resource Manager: Process Loader
- Development Tools ▼
- Management ▲
 - Traffic Analyzer: AMMA
 - Data Analyzer: DevDash
 - Back Office Res. Analyzer: ResDash
 - Container Cluster Monitoring
 - Back Office Container Monitoring
 - M Smart City API Monitoring
 - Motificator Monitoring
 - Web Server Monitoring
 - Back Office Scheduler DISCES
 - Mobile Application Monitoring
 - Managements Auditing Elements vs Ownership
 - Auditing Personal Data
 - Auditing Data Access Try-out
 - Auditing Accesses
- **%** Settings ▼

Container Cluster Monitoring

≡ Cluster status









Computational Capabilities of Snap4City

Managing:

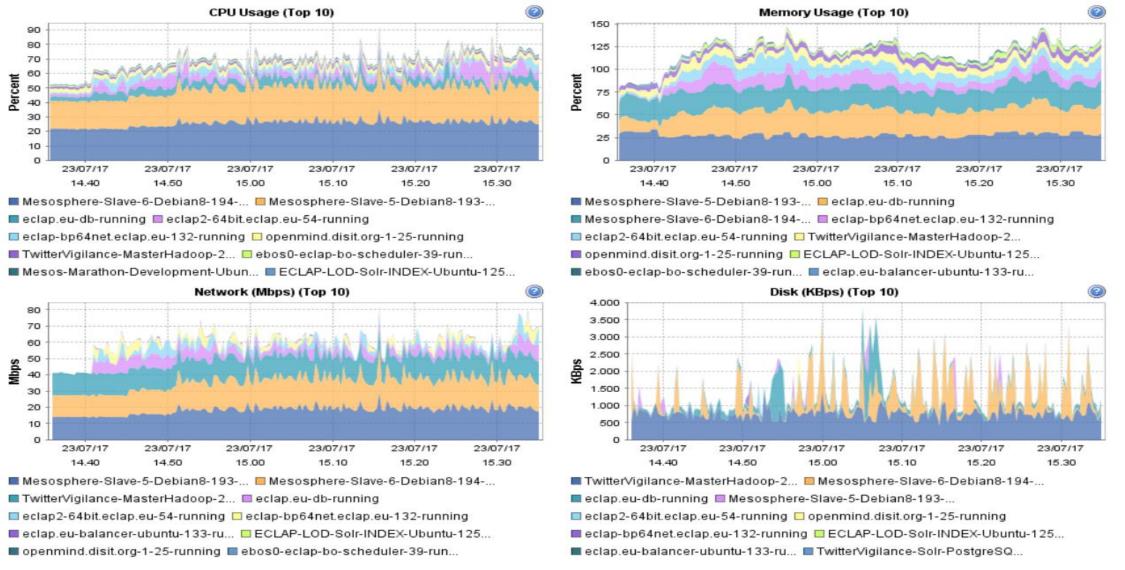
- Periodic Processes → ETL, IOT App (Node-RED)
- Asynchronous processes, data driven, real time
 Node-RED, IOT Applications

Scalability

- Horizontal: Increasing processes performing activities, demand on new processes for new users, for new applications, for new IOT applications: VM, Hosts, clusters, Storage SAN
- Vertical: Increasing resources on processes: CPU, MEM, Storage, Network

Monitoring on Cloud







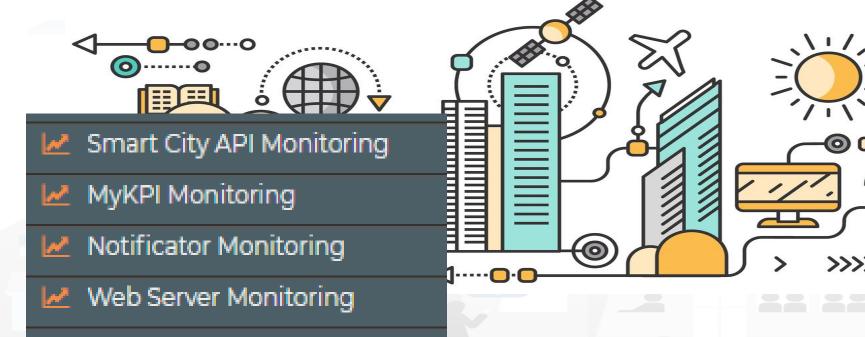






TOP

Monitoring Resources and API Traffic



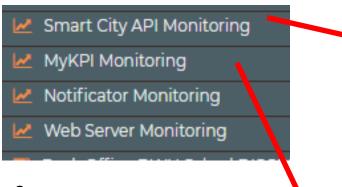


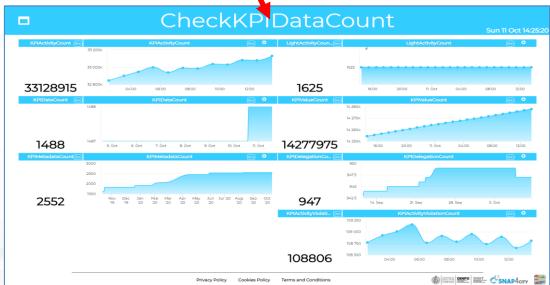




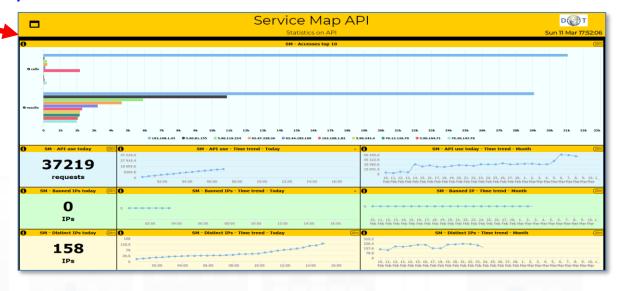


Monitoring Smart City API Usage





http://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MTkw



https://www.snap4city.org/dashboardSmartCity/view/index.ph
p?iddasboard=MTY0NA==

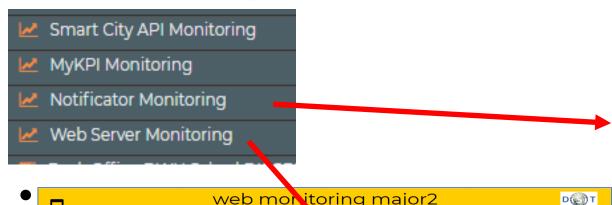


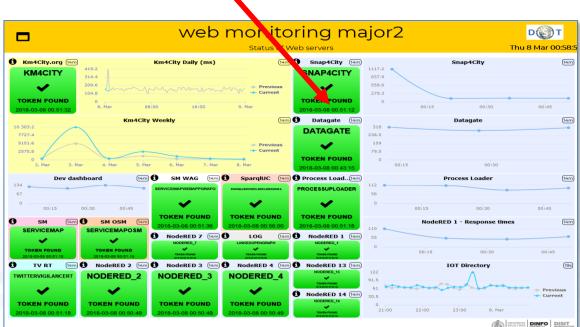






Monitoring Resources and Traffic





http://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MTQ4



http://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MjQ5









Monitoring Schedulers via DISCES Processes and ETL tasks



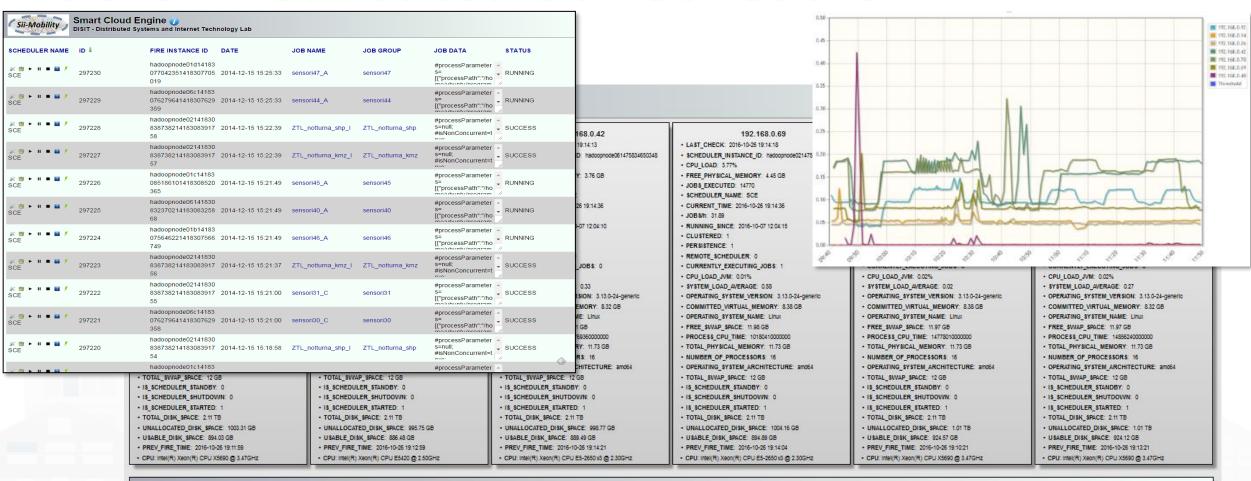












CPU	CPU Load	Mem Total	Mem Free	Cores	Jobs/h	Jobs Executed	Jobs Failed/Success (24 h)	Jobs Failed/Success (7 days)
244.07 GHz	5.41 GHz (2.22%)	70.41 GB	20.36 GB	84	203.56	94283	221 (4.45%) 4742 (95.55%)	2879 (8.41%) 31356 (91.59%)

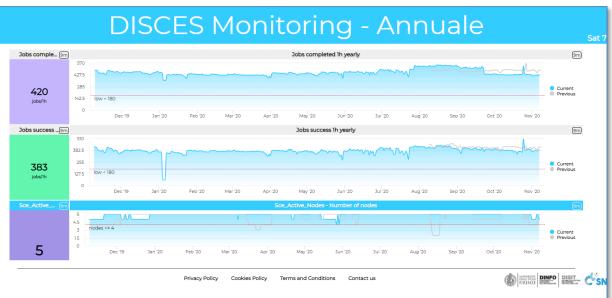




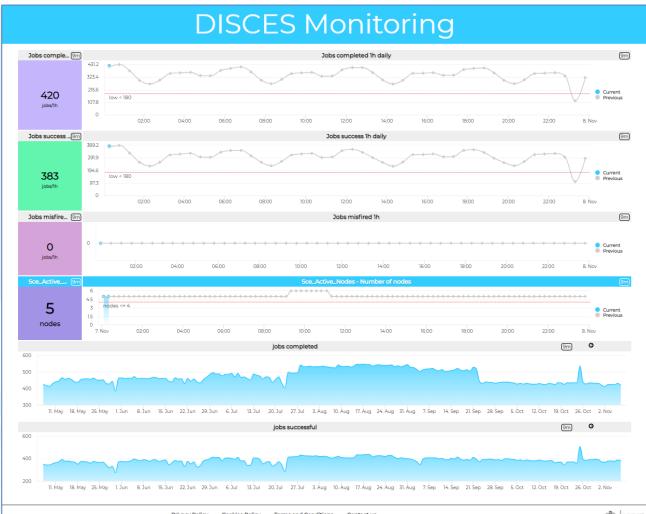








https://www.snap4city.org/dashboardSmartCit y/view/index.php?iddasboard=MjM5Mw==



https://www.snap4city.org/dashboardSmartC

ity/view/index.php?iddasboard=MjE3Mw==









Managing Photos and Comments from Web and Mobile Apps

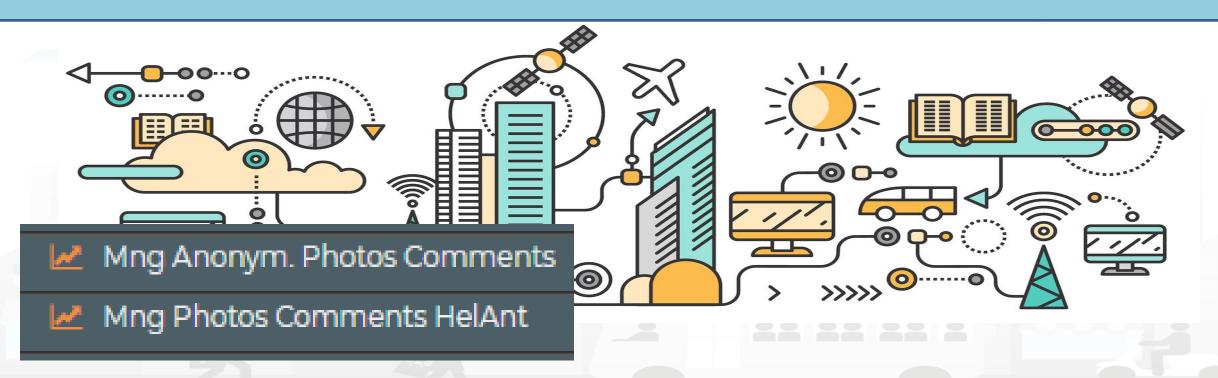


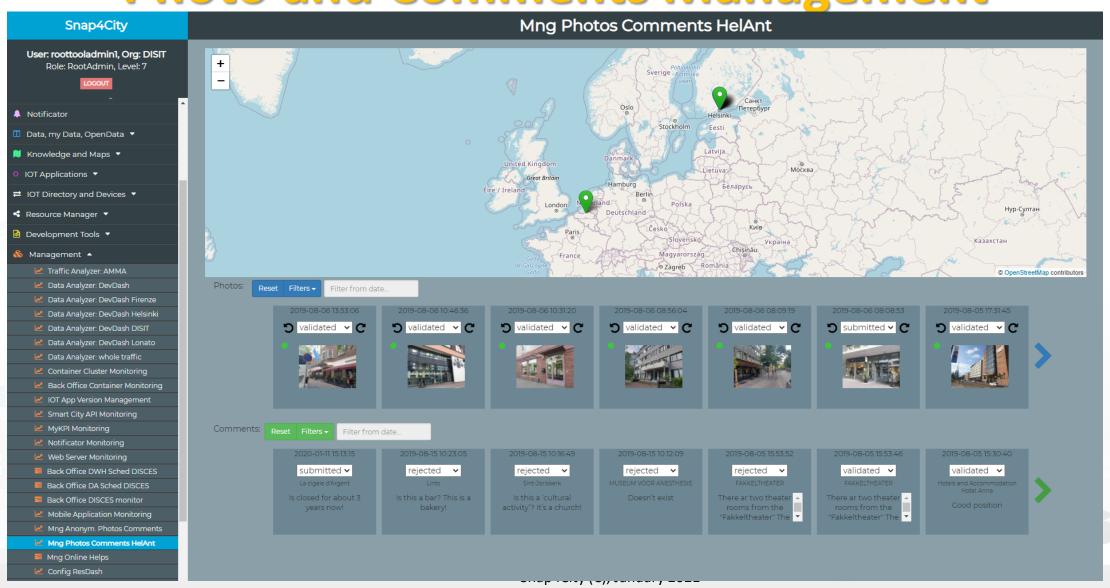








Photo and Comments Management



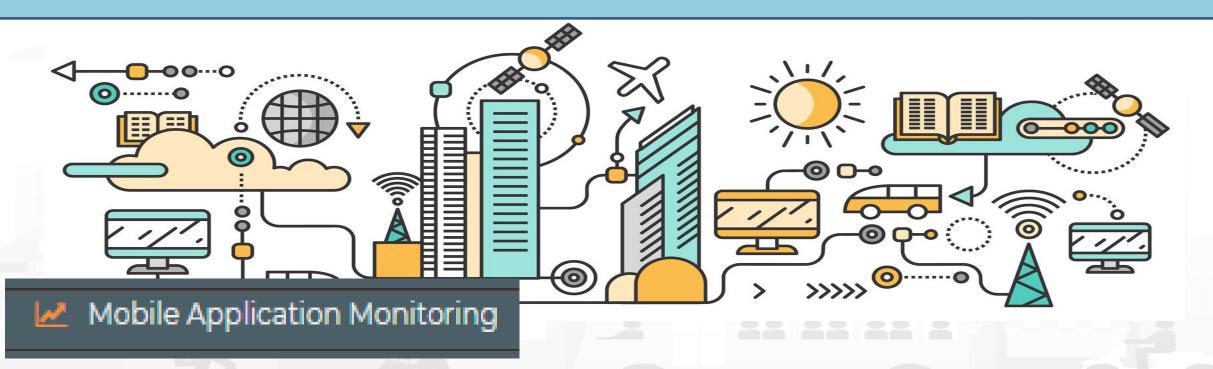








Mobile App Monitoring and Management













Mobile App Monitoring and Management

Snap4City

User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7

- IOT Applications *
- ☐ IOT Directory and Devices ▼
- Resource Manager
- Development Tools
- Management ▲
 - Traffic Analyzer: AMMA
 - ✓ Data Analyzer: DevDash
 - Data Analyzer: DevDash Firenze
 - Data Analyzer: DevDash Helsinki
 - Data Analyzer: DevDash DISIT

 - Data Analyzer: DevDash Lonato
 - Data Analyzer: whole traffic
 - Container Cluster Monitoring
 - Back Office Container Monitoring
 - ✓ IOT App Version Management
 - Smart City API Monitoring
 - MyKPI Monitoring
 - Notificator Monitoring
 - Web Server Monitoring
 - Back Office DWH Sched DISCES
 - Back Office DA Sched DISCES
 - Back Office DISCES monitor
 - Mobile Application Monitoring
 - Mng Anonym. Photos Comments
 - Mng Photos Comments HelAnt
 - Mng Online Helps
 - Config ResDash

Mobile Application Monitoring



City Users and Stats





Recommendations Log



General Settings



Social Media Group Recommendations Settings



Groups Recommendations Priorities



Class Scores



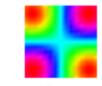
City Users



List of Trajectories Clusters



Heatmap and Trajectories Clusters (User Profile: All)



Heatmap and Trajectories Clusters (User Profile: Citizen)



Heatmap and Trajectories Clusters (User Profile: Commuter)



Heatmap and Trajectories Clusters (User Profile: Student)



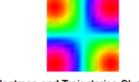
Heatmap and Trajectories Clusters (User Profile: Tourist)



Heatmap and Trajectories Clusters (User Profile: Disabled)



Heatmap and Trajectories Clusters (User Profile: Operator)



Heatmap and Trajectories Clusters of City Users Together



Real Time City Users: positions and



General Stats



Statistics for City Users Types











10T Apps Version Management





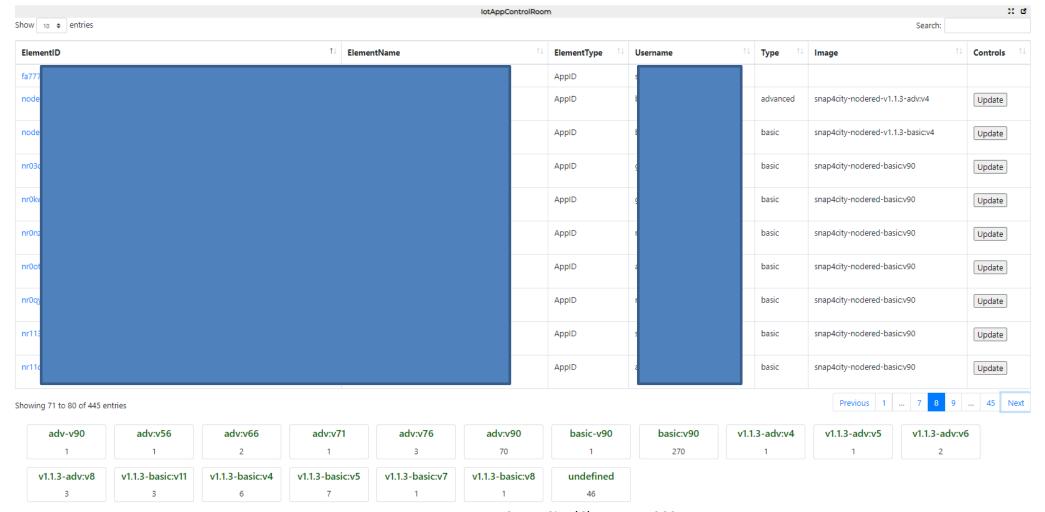




IOT App Versions Monitor and Upgrade

IotAppControlRoom

Sat 14 Nov 16:56:20











Customer Relationship Manager Integration and Living Lab basic











Living Lab vs DRUPAL

- On CRM as Drupal 7 we have
 - User Management registration and mailing
 - LDAP connection role management
 - KeyCloak Authentication (OpenID Connect)
 - Management of user profile
 - Content management for Organizations and Groups
 - Indexing of all content and search
 - Distribution of content and Video
 - Reports and views
 - Tracking and monitoring
 - Open to full contributions and comments
 - Workflow, expandable as all the CRM
 - Etc.









Data-City Small example









Oashboards

My Dashboards in All Org.

Dashboards of My Organization

Data, my Data, OpenData 🔻

IOT Directory and Devices .

My IOT Sensors and Actuators

IOT Sensors and Actuators

IOT Devices Management

IOT Broker Periodic Update setting

IOT Orion Broker Mapping Rules

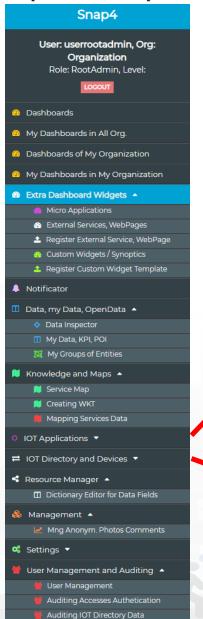
■ Knowledge and Maps ▼

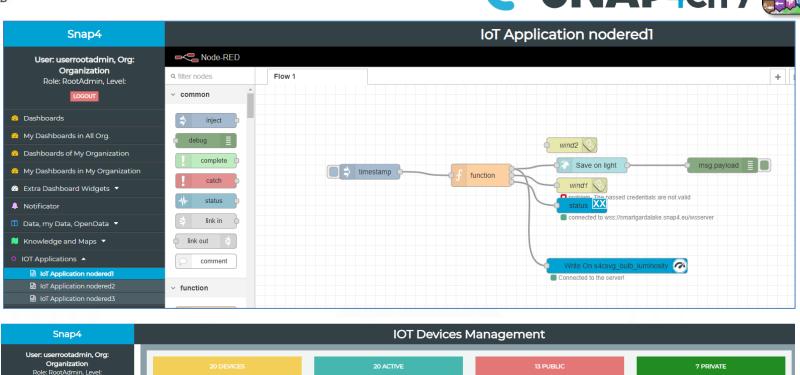
IOT Applications

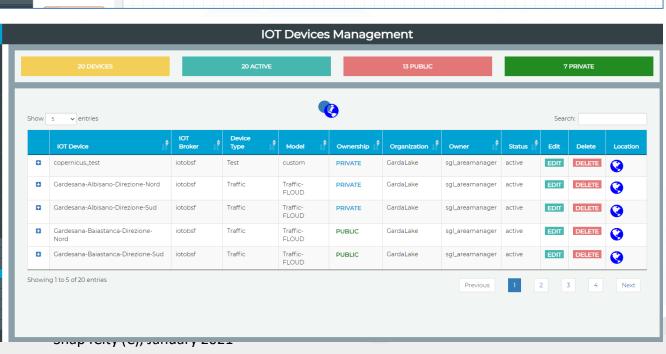
IOT Brokers

My Dashboards in My Organization

















User Registration for DataCity-Small without Living Lab

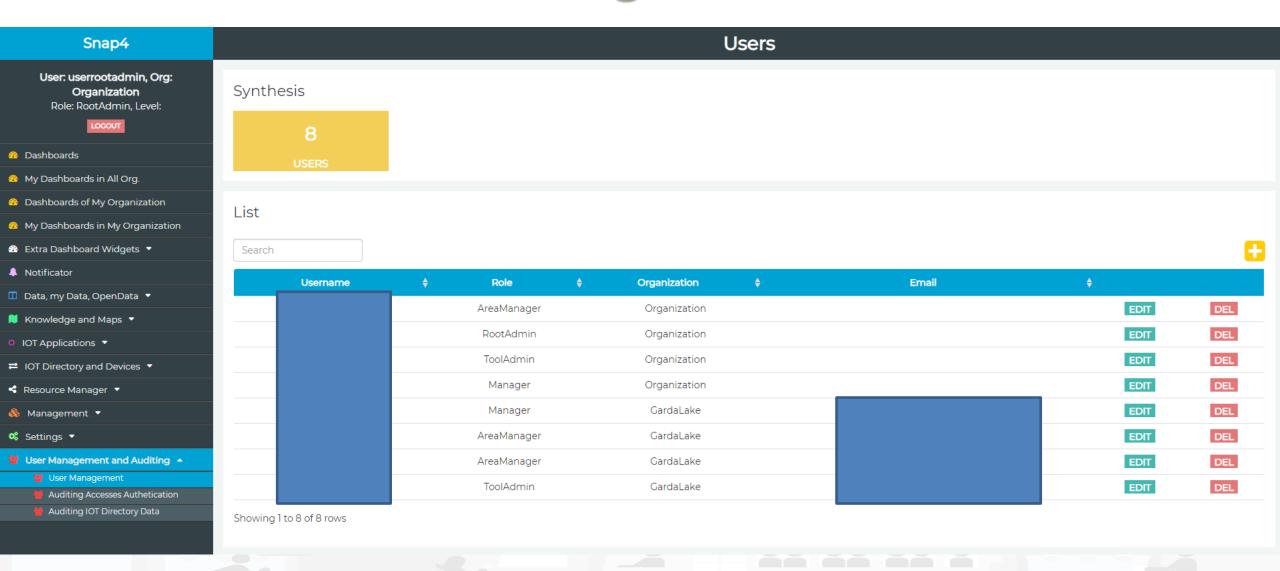






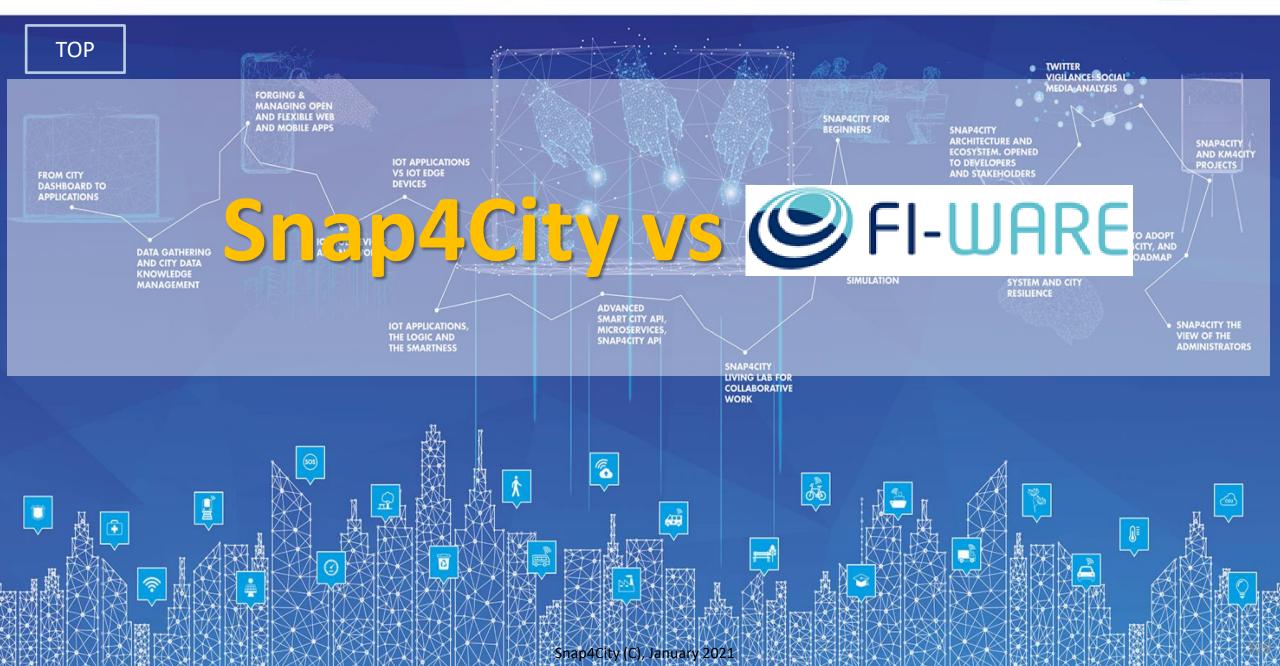
DISTRIBUTED SYSTEMS USER registration





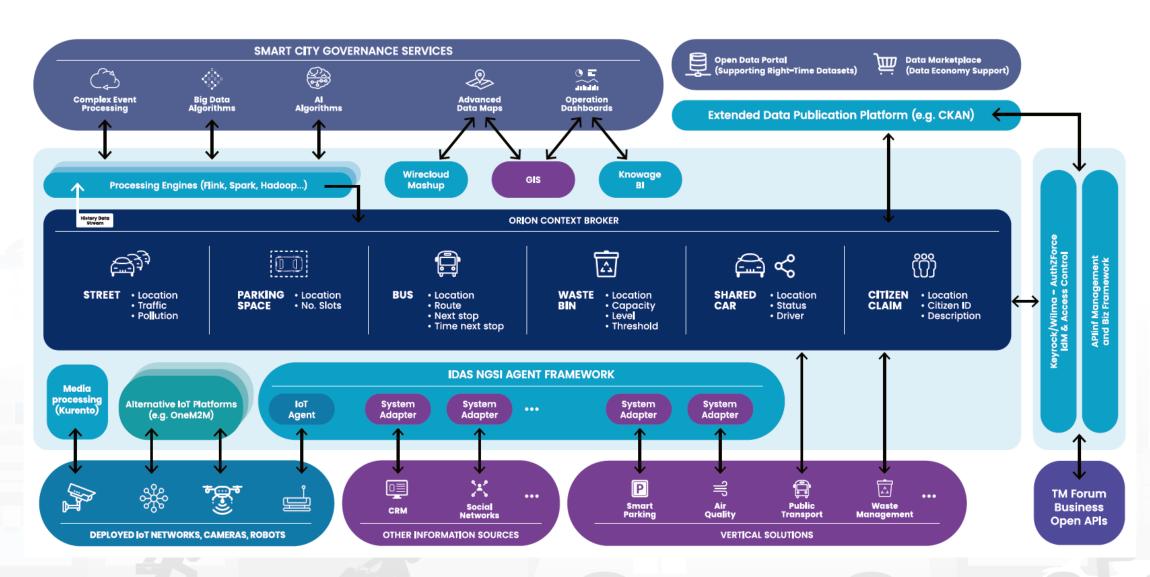
SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





>>> THE FIWARE SMART CITIES REFERENCE ARCHITECTURE









URBAN PLATFORM: SMART CITY IOT AS A SERVICE AND ON PREMISE



- LOCAL GOVERN
- STAKEHOLDERS
- CITY USERS
- IN-HOUSE
- ENERGY OPERATORS
- MOBILITY OPERATORS
- COMMERCIAL **OPERATORS**
- SECURITY OPERATORS
- INDUSTRIES
- RESEARCHERS
- START-UPS
- ASSOCIATIONS



- ASSESSMENT
- AUDITING

- OPEN IOT DEVICES
- IOT EDGE
- IOT GATEWAY
- PAX COUNTERS
- IOT BUTTONS
- TEST CASES, SCENARIOUS, VIDEOS, HACKATHONS
- OPEN SOURCES, COMMUNITY OF CITIES
- TRAINING TUTORIALS, COMMUNITY MANAGEMENT

IOT APPLICATIONS - INSTANT APPS



DATA DRIVEN APPLICATIONS • REAL TIME PROCESSING . BATCH PROCESSING . ANY **PROTOCOL & FORMAT**

DASHBOARDS & APPLICATIONS



CONTROL ROOM • SITUATION ROOM • OPERATOR DASHBORDS • BUSINESS INTELLIGENCE • WHAT-IF ANALYSIS • DECISION SUPPORT • SIMULATIONS • RISK ANALYSIS • **RESILIENCE ANALYSIS**

MOBILE & WEB APPLICATIONS



DEVELOPMENT KIT • SUGGESTIONS • MOBILE APPS MONITORING PANELS
 PLATFORM UTILITIES READY TO USE SMART APPLICATIONS

MICROSERVICES & ADVANCED SMART CITY API

LIVING LAB - DEV TOOLS - COWORKING

BIG DATA - DATA ANALYTICS

DATA ANALYTICS TOOLS - MICRO-APPLICATIONS



IOT DIRECTORY . SERVICE MAP . **RESOURCE MANAGER • DATA GATE •** R STUDIO • ETL



PREDICTIONS • ANOMALY DETECTION • WHAT-IF ANALYSIS • TRAFFIC FLOW RECONSTRUCTION • ORIGIN-DESTINATION MATRICES • SOCIAL MEDIA ANALYSIS • OFFER VS DEMAND ANALYSIS • ENVIRONMENTAL DATA ANALYSIS AND PREDICTIONS • REAL TIME HEATMAPS • ROUTING • ALERTING • EARLY WARNING • PERSONAL AND VIRTUAL

KM4CITY DATA AGGREGAT KNOWLEDGE BASE - EXPERT SYSTEM OF THE CITY - BIG DATA STORE

IOT MNG - DATA MNG - DATA INSPECTOR - PROCESS MNG - USER ENGAGEMENT - GDPR MNG ...

GIS

CITY UTILITIES

OPEN DATA

LEGACY & EXTERNAL SERVICES

PERSONAL DATA

IOT / IOE

BROKERS

ASSISSTANTS • SMART SOLUTIONS • SMART SHARING • PARTECIPATORY

INDUSTRY 4.0

SOCIAL MEDIA



































SMART CITIES REFERENCE ARCHITECTURE

- Is open to the Development of Applications leaving large space to developers
- Is centered on the Orion Broker that result central in the architecture: any Broker or data source is sending data to Orion
- No data shadow at the beginning, only recently they are adding data shadow on IOT Broker
- Security level is not clear, partially demanded to developers
- Visual Flexible IOT processing is not clearly provided
- Limited API for IOT data access
- Knowage BI presents several limitations in showing Smart City Data
- Market place on Open Data
- Support of Developers via Fi-Ware
- Deployed as VM and Dockers
- open source, not the application parts

- Is open to the Development of Applications leaving large space and providing a large set of ready to use applicative tools and solutions to build their solutions on top or aside.
- Is fully distributed, **any kind of data source** can be ingested, automatically to form the Data Shadow.
- Orion Broker is only one of the Brokers that can be used. It can be also protected by Snap4City tech, with Mutual Authentication
 - **Visual Flexible IOT processing is provided** as IOT App that is Node-RED plus Snap4City MicroServices suites
 - Advanced Smart City API are provided on top of Knowledge Base Dashboard Builder has been designed for Smart City Data and automated dashboards' production
- Market Place for promoting, publishing and sharing Open Data, tools, processes, experiences
 - Full Support for Living Lab of the city, coworking, tutorials
- Deployed as VM and Dockers, on cloud and on premise
- Fully support for Multi-tenancy
- Fully support federation of smart cities
- 100% open Source, including the management aspects









- Comparison: https://www.snap4city.org/467
- Snap4City is an official Fi-Ware Solution via
 - NGSI V1, V2 The IOT Orion Broker
 - IOT Orion Broker can connect JSON, MQTT, Lightweight M2M, LoraWAN, OPC, SigFOX, etc. see Fi-Ware Https://www.fiware.org
- Snap4City is compatible with all the above protocols
 - via IOT Orion Broker,
 - via direct connection on ETL processes on their corresponding IOT brokers, and/or
 - via IOT Applications.
- Snap4City is also compatible with many other protocols, see the table reported in page: https://www.snap4city.org/65



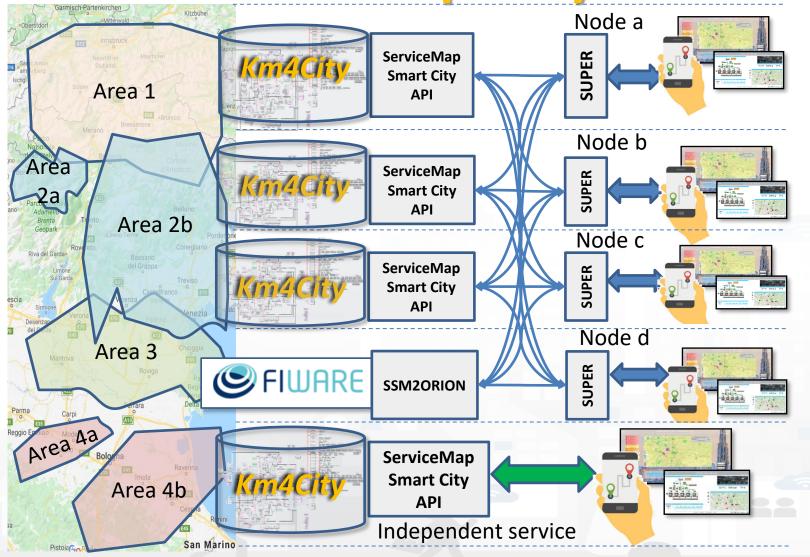








Federation of Snap4City Services



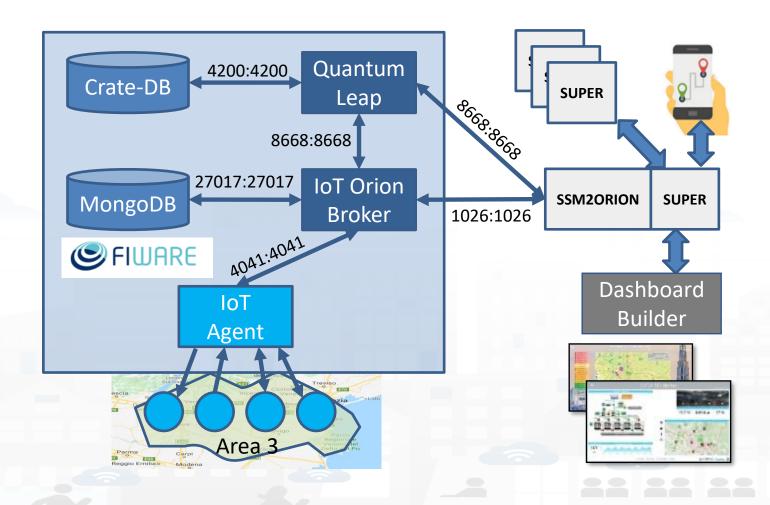
- A Mobile App may refer to one Smart City API Server (for Area 1) via SUPER and receive data from the Federated SUPERS (Area 2) if navigation, queries, etc. are leading to discover out of the addressed KB.
 - SUPER can be used for creating redundant and/or balanced distributed solutions for Federated KB. See Area 2, the two KB in the front.
 - Federated SUPER can have overlapped KB even totally.
 - A Mobile App can be developed to support multiple Smart City API servers, for balancing and
- The usage of Super is not mandatory so that separate services can be produced as well
- Super and Nodes presents the same Smart City APIs.







Federation of Snap4City vs IOT ORION Broker













Standards and Interoperability

Compliant with: AMQP, COAP, MQTT, OneM2M, HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, NGSI, LoRa, LoRaWan, TheThingsNetwork, SigFOX, DATEX II, SOAP, WSDL, Twitter, FaceBook, Telegram, SMS, OLAP, MySQL, Mongo, HBASE, SOLR, SPARQL, EMAIL, FTP, FTPS, WebSocket, WebSocket Secure, ModBUS, OPC, GML, RS485, RS232, WFS, WMS, ODBC, JDBC, Elastic Search, Phoenix, XML, JSON, CSV, db, GeoJSON, Enfuser FMI, Android, Raspberry Pi, Local File System, ESP32, Libelium, IBIMET/IBE, OBD2, SVG, XLS, XLSX, TXT, HTML, CSS, KNX, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Copernicus, etc. https://www.snap4city.org/65





























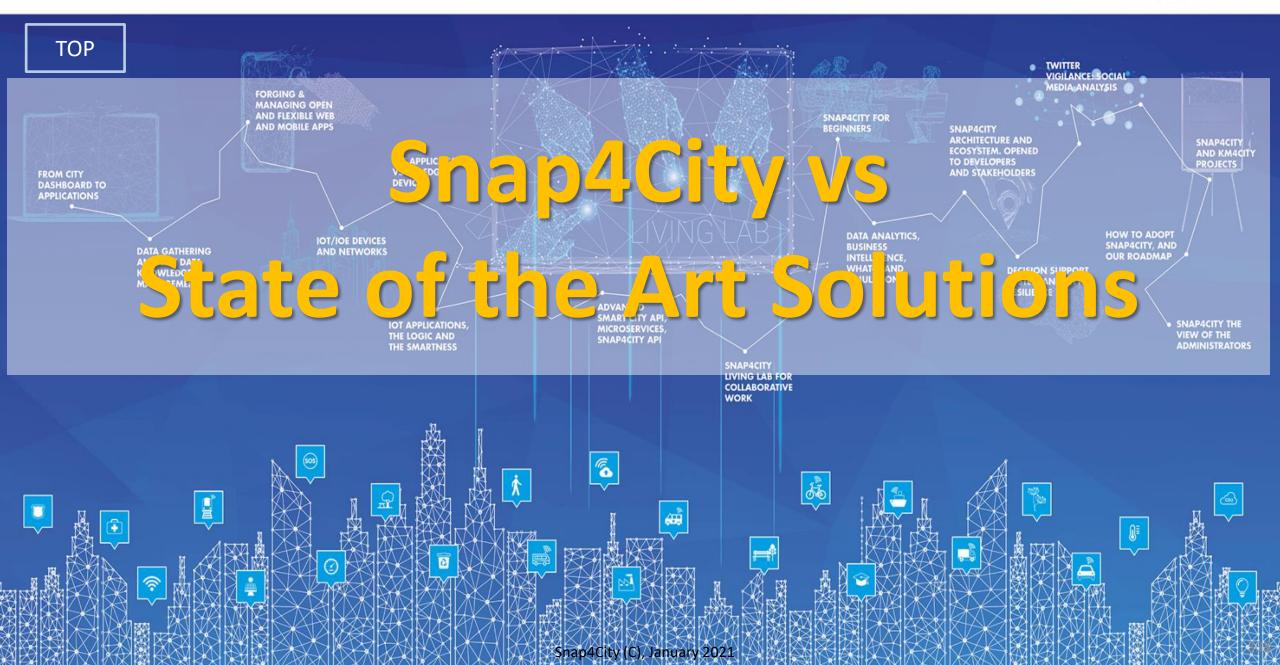
- In Snap4City you can chose to connect your devices at Snap4City Platform in different manners:
 - (a) directly to Snap4City: IOT App, Brokers, MyKPI, etc., or
 - (b) via an IOT Orion Broker (external IOT Broker or those provided by Snap4City), or
 - (c) via any third party IOT Brokers in any protocol you have.

Snap4City has

- Improved IOT Orion Broker with the so called Orion Broker Filter (Orion Broker Filter, NGSI Security Wrapper) which is a secure wrapper for NGSI V1 and V2 protocol for enforcing Mutual Authentication, Security, roles, etc.
- Produced open hardware and open software NGSI Compliant: as
 - IOT Devices with mutual authentication and security based for NGSI on: Android, Arduino and ESP32, IOT Button, etc.
 - IOT Edge devices with mutual authentication and security based for NGSI on: Raspberry PI, Windows, Linux.

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES









UNIVERSITÀ DEGLI STUDI FIRENZE DINFO DIPARTIMENTO DI INGEGNERIA DELL'INFORMAZIONE DINFO DISTRIBUTUS SE SI CET SO UTIONS AND INTERLET. TECHNOLOGIES LAB

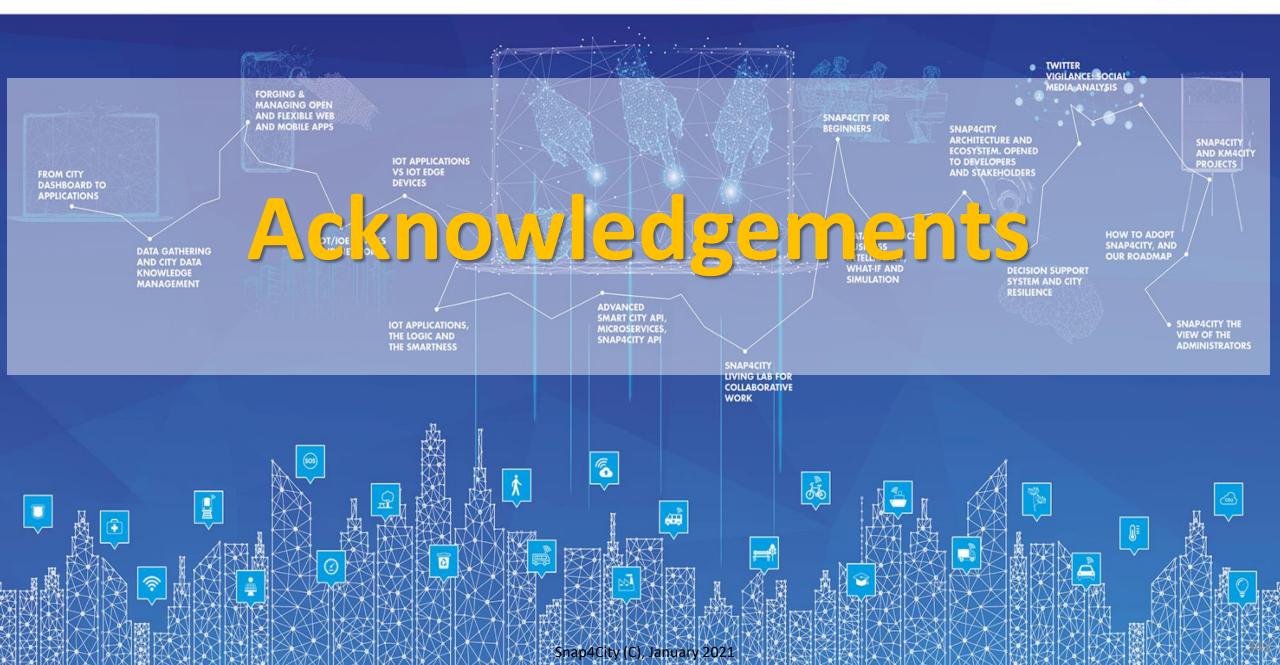


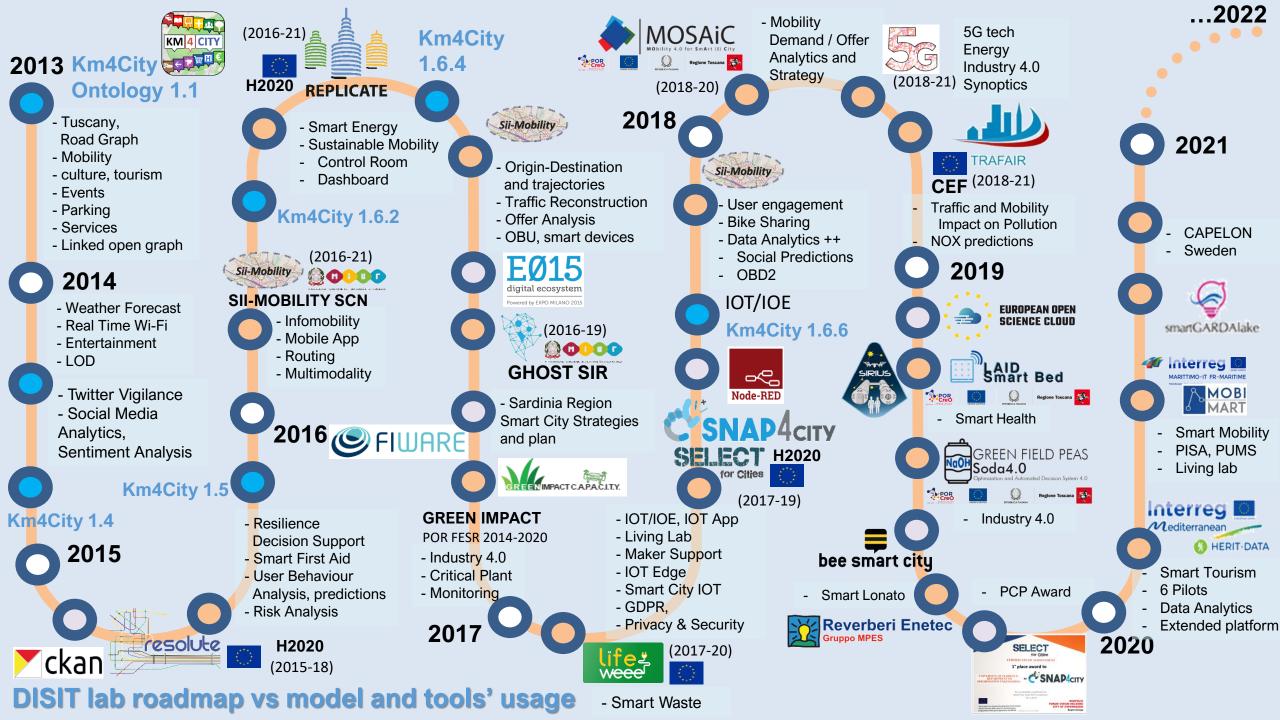
TITLINE DELL'INFORMAZIONE			TECHNO	OLOGIES L	AB					_	_								
	OT Discovery Abstraction	Authentication, Authorization	Security end-2-end, secure on OT and Dashboards	Open HW and Open SW	ntegrated Community nanagement	Data Types: IOT Devices, IOT App, Dashboard, Data	Data Type: Publish/share, Delegation, Consent and change	Data Type: Download and Delete	Auditing on Data Type Access	Open Source end-to-end	Scalability IOT	Visual Programming end-to-end applications	Advanced Smart City API, WicroServices	Multi Domain Semantic Platform	Standard based Modules and OT, Open Devices	Resource Sharing	Data Analytics integrated	Dashboard H24/7, protected connection	Multi-protocol on IOT
Super ACity	V	G	V	V	TY	G Y	G	G Y	G Y		• ٧	V			Υ	V		V	V
Snap4City	Υ	Υ	Y	Υ		•	Y			Y	Y	Y	Y	YY			Y Y	Y	Y
KAA [53]	Y	Υ	Y	Y	Y	Y	N	Y	Y	Y	Y	N	Y	N	(Y)	N	N	Y	
Thingsboard [55]	Y	Y	Y		N	•	N	Y		Y	Y	N	N	N	N	W	<u> </u>		MQTT,coap, http
IOT eclipse.org [56]	N	N	N	(Y)	N	Y	N	N	N		Y	N	N	N	Y	N	N	N	Y NAOTT
IOT IGNITE [57]	N	Y	N	Y	N	Y	N	Y	Y	Y	Y	Y (N)	N	N	N	N	N	Y	MQTT
FIWARE [47]	N	Υ	N	Y	N	N	N	Y	N	Υ	(Y)	(N)	Y	N	Y	N	N	Υ	Y
ARM mbed IoT [48]	Y	Y	Y	Y	Υ	N	(N)	N	Y	Y	Y	N	N /	N	Y	N	N	Y	Limited
Airvantage [51]	Υ	Υ	Y	Υ	N	Υ	N	Υ	Υ	Y	Υ	N	/N/	N	N	N_	N	Υ	MQTT, HTTP
AWS [43]	Y	Υ	Y	Υ	N	Υ	(N)	Υ	Υ	N	Υ	N	N	N	Υ	Υ	(Y)	Υ	Limited
Azure IOT [44]	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ	N	Υ	N	N	N	Υ	Υ	(Y)	Υ	Limited
PTC ThingWorkx [59]	N	Υ	Υ	Υ	Υ	Υ	N	N	Υ	N	Υ	Υ	N	N	Υ	N	N	Υ	Y
Bosch IoT Suite [58]	Υ	Υ	Υ	Υ	Υ	(Y)	(N)	Υ	Υ	N	Υ	Υ	Υ	N	Υ	N	Υ	Υ	Υ
CISCO Jasper [55]	Υ	Υ	Υ	Υ	N	(Y)	(N)	N	Υ	N	Υ	N	N	N	N		(Y)	Υ	N
Siemens MindSphere [60]	Υ	Υ	Υ	(Y)	N	Υ	(N)	Υ	Υ	N	Υ	Y	N	N	Υ	N	Y	Υ	Υ
Carriots [54]	Υ	Υ	Υ	(Y)	N	Υ	N	N	Υ	N	Υ	N	N	N		N	N	Υ	MQTT
Google IOT [45]	Υ	Υ	Υ	Υ	Υ	Υ	N	Υ	Υ	N	Υ	N	N	N	N	N	(Y)	(Y)	MQTT, HTTP
Homekit Apple [50]	Υ	Υ	Υ	Υ	N	Υ	N	N	Υ	N	(Y)	N	N	N	N	Υ	N	Υ	Limited
Smarthing Samsung [52]	Υ	Υ	Υ	Υ	Υ	Υ	(Y)	Υ	Υ	N	(Y)	N	N	N	N	N	N	Υ	Limited

Snap4City (C), January 2021

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES













Main running instances































Reverberi Enetec
Gruppo MPES

- Sii-Mobility \rightarrow mobility and transport, sustainability
- REPLICATE → ICT, smart City Control room, Energy, IOT
- RESOLUTE → Resilience, ICT, Big Data
- GHOST → Strategies, smart city
- TRAFAIR → Environment & transport
- MOSAIC → mobility and transport
- WEEE Life → Smart waste, environment
- Smart Garda Lake → Castelnuovo del Garda
- 5G → Industry 4.0 vs SmartCity
- Green Impact → Industry 4.0, Chemical Plant
- SmartBed (laid → smart health
- Green Field Peas (soda) → Industry 4.0, Chemical plant
- MobiMart and PISA Agreement → data aggregation, mobility and transport, Living Lab
- Lonato del Garda → smart parking, environment
- Herit Data → tourism, culture and management
- ISPRA JRC → site management and services
- Capelon (Sweden) → smart light solutions
 Snap4City (C), January 2021

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- Thanks to the European Commission for founding. All slides reporting logo of Snap4City https://www.snap4city.org of Select4Cities H2020 are representing tools and research founded by European Commission for the Select4Cities project. Select4Cities has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 688196)
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- Thanks to the European Commission for founding. All slides reporting logo of REPLICATE H2020 are representing tools and research founded by European Commission for the REPLICATE project. **REPLICATE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 691735).
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- **Km4City** is an open technology and research line of DISIT Lab exploited by a number of projects. Some of the innovative solutions and research issues developed into projects are also compliant and contributing to the Km4City approach and thus are released as open sources and are interoperable, scalable, modular, standard compliant, etc.











INEA CEF-TELECOM Project funded by European Union





European Union Funding for Research & Innovation























GREEN FIELD PEAS















DISIT thanks to

Herit Data: Tourism and Mng. https://herit-data.interreg-med.eu/

Snap4City: IOT/IOE smart city www.snap4city.org

Trafair: CEF project with several Cities http://trafair.eu/

Mosaic: Mobility and transport model

Km4City: http://www.km4city.org

REPLICATE H2020, SCC1, EC flagship

http://replicate-project.eu/

Sii-Mobility SCN MIUR: http://www.sii-mobility.org

Feedback: retail and GDO Big Data analytics

5G with 3G-Wind, Open Fiber, Estra

Coll@bora Social Innovation, MIUR:

http://www.disit.org/5479

RESOLUTE H2020, EC:

http://www.resolute-eu.org

TRACE-IT, RAISSS, TESYSRAIL, ...

Mobile Emergency:

http://www.disit.org/5404





































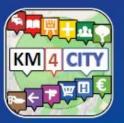






- HOW TO: create a Dashboard in Snap4City
- HOW TO: add a device to the Snap4City Platform
- HOW TO: add data sources to the Snap4City Platform
- HOW TO: define privacy rules for personal data, produced by the end-users own device
- HOW TO: Develop Smart Applications, Snap4City development Life Cycle
- HOW TO: HLT vs Ingestion, and HLT vs Widgets
- HOW TO: Develop an IOT Application for Data Ingestion
- HOW TO: Upload data into Knowledge Base, ServiceMap (triple upload)
- HOW TO: Create as set of Devices with BulkProcessing
- HOW TO: Create an IOT Device Model
- HOW TO: Create an IOT Device Instance from IOT Directory tool









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