



www.snap4city.org
www.snap4solutions.org



www.km4city.org

Platform Architecture, Interoperability, Management and Deploy

Nov. 2023, Course, Part 6

<https://www.snap4city.org/944>

<https://www.snap4city.org/577>

DIGITAL TWIN SOLUTIONS TO SETUP SUSTAINABLE DECISION SUPPORT SYSTEMS AND BUSINESS INTELLIGENCE



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB

Paolo Nesi, paolo.nesi@unifi.it
<https://www.Km4City.org>
<https://www.disit.org>



Be smart in a SNAP!

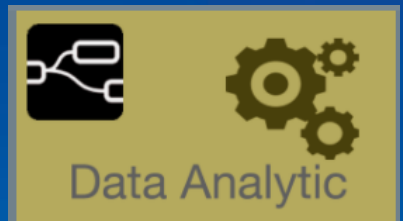


7-9 November 2023, Barcelona, Spain

SMARTCITY
EXPO WORLD CONGRESS

Visit Snap4City in Hall 1

Platform Architecture, Interoperability,
Management and Deploy



Nov. 2023, Course, Part 6

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SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES



UNIVERSITA'
DEGLI STUDI
FIRENZE

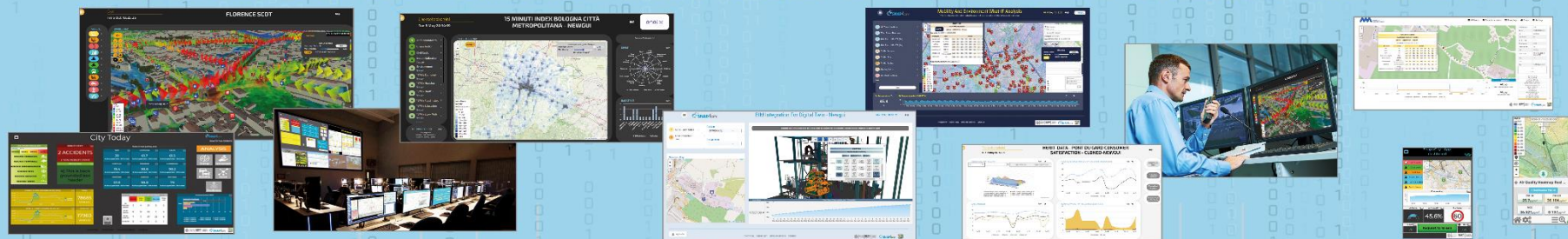
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INFORMAZIONE

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DISTRIBUTED SYSTEMS
AND INFRASTRUCTURE
TECHNOLOGIES LAB



Smart Solutions and Decision Support Systems

CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - BUSINESS INTELLIGENCE - SIMULATIONS - SMART APPLICATIONS



DASHBOARDS - VISUAL ANALYTICS - SYNOPTICS - DIGITAL TWIN - GRAPHICAL WIDGETS - ANALYTICS - GUI CUSTOM STYLES - VISUAL PROGRAMMING



DASHBOARDS, WIDGETS
TEMPLATES

PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW
PEOPLE FLOWS - SDG - 15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...

API - MICROSERVICES - GIS - BPM
VIDEO - REPORTS - MAPS - 3D ...

ANY: DATA, BROKER, NETWORK AND VERTICAL

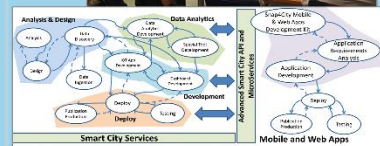
EXPERT SYSTEM, KNOWLEDGE BASE
SEMANTIC REASONING
SMART DATA MODEL
IOT DEVICE MODELS, STORAGE

BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE
EXPLAINABLE AI, MACHINE LEARNING
OPERATIVE RESEARCH, STATISTICS

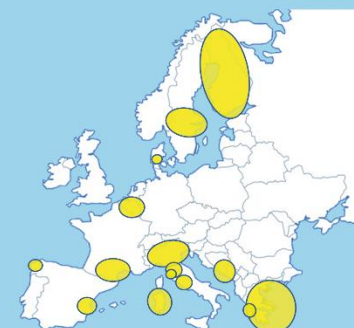
VISUAL PROGRAMMING, ADAPTERS
DATA FLOWS, WORKFLOWS
PARALLEL DISTRIBUTED PROCESSING
DATA DRIVEN

Native and External
Applications

Smart Parking
Smart Light
Smart Waste
Smart Energy
Smart Building
Smart Tourism
Social Media Analysis



METHODOLOGIES
LIVING LABS
COURSES AND COMMUNITY
DEVELOPMENT TOOLS



Powered by
FIWARE

FREE
TRIAL

PEN Test
Passed

EU GDPR
COMPLIANT

SNAP4
Appliances and Dockers
Installations

EUROPEAN OPEN
SCIENCE CLOUD

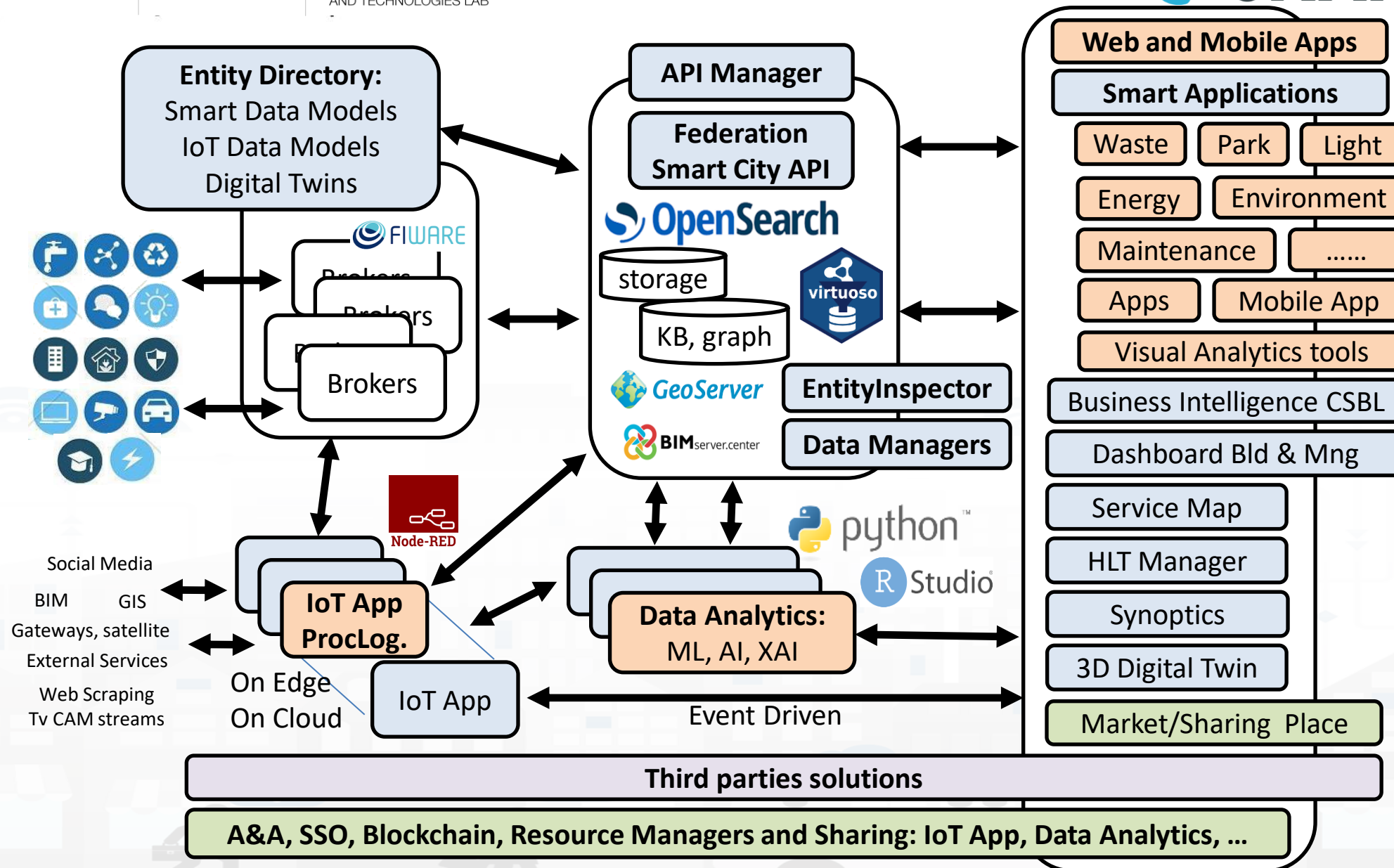
Node-RED

JS Foundation

E015
digital ecosystem

NVIDIA

Tech Arch



<https://www.snap4city.org/944>

On Line Training Material (free of charge)



1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions
							
							

Note on Training Material

- **Course 2023:** <https://www.snap4city.org/944>
 - Introductionary course to Snap4City technology
- **Course** <https://www.snap4city.org/577>
 - Full training course with much more details on mechanisms and a wider set of cases/solutions of the Snap4City Technology
- **Documentation** includes a deeper round of details
 - Snap4City Platform Overview:
 - <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>
 - Development Life Cycle:
 - <https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>
 - Client Side Business Logic:
 - <https://www.snap4city.org/download/video/ClientSideBusinessLogic-WidgetManual.pdf>
- **On line cases and documentation:**
 - <https://www.snap4city.org/108>
 - <https://www.snap4city.org/78>
 - <https://www.snap4city.org/426>

Tech Overview

- <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>









Snap4City Platform

Technical Overview

From: DINFO dept of University of Florence, with its
DISIT Lab, <https://www.disit.org> with its Snap4City solution

Snap4City:

- Web page: <https://www.snap4city.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>

Contact Person: Paolo Nesi, Paolo.nesi@unifi.it

- o Phone: +39-335-5668674
- o LinkedIn: <https://www.linkedin.com/in/paolo-nesi-849ba51/>
- o Twitter: <https://twitter.com/paolonesi>
- o FaceBook: <https://www.facebook.com/paolo.nesi2>

1

Development

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>



Development Life-Cycle

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle-v1-1.pdf>

From Snap4City:

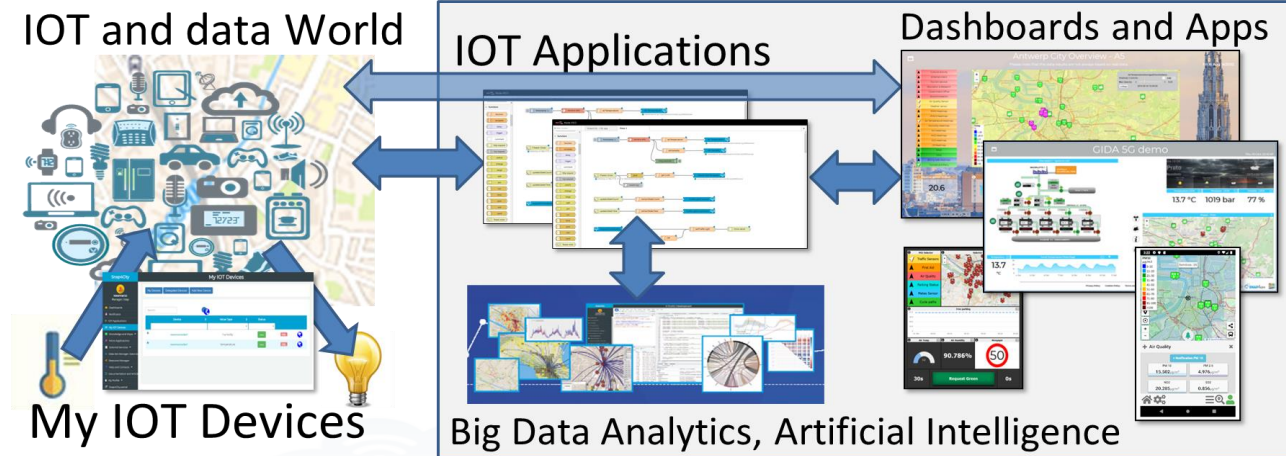
- We suggest you to read the **TECHNICAL OVERVIEW**:
 - <https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>
- <https://www.snap4city.org>
- <https://www.snap4solutions.org>
- <https://www.snap4industry.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>
- <https://www.youtube.com/channel/UC3tAO09EbNba8f2-u4vandg>

Coordinator: Paolo Nesi, Paolo.nesi@unifi.it

DISIT Lab, <https://www.disit.org>
DINFO dept of University of Florence,
Via S. Marta 3, 50139, Firenze, Italy
Phone: +39-335-5668674

Free Trial

- Register on WWW.snap4city.org
 - Subscribe on **DISIT Organization**
- **You can:**
 - Access on basic Tools
 - Access to a large volume of Data
 - Create Dashboards
 - Create IOT Applications
 - Connect your IOT Devices
 - Exploit Tutorials and Demonstrations



IF you need to go more in deep you can ask us to pass at the next Role becoming full AreaManager with full rights of development, also for Data Analytics, machine learning, etc.

Agenda of Part 6

- Snap4City Architecture
- Interoperability of Snap4City Platform, and satellite data integration
- Interoperability with respect to Hardware staff
- Adding Features and Modules to Snap4City
- FIWARE and Snap4City
- Snap4City vs State of the Art Solutions
- Smart City planning with Snap4City Team Support
- The Role of the Living Lab Support
- Snap4City Platform: Administration Overview
- Snap4Tech: Smart Solutions as a Service
- Deploy Snap4Tech solutions: Docker Based
- Training Material

TOP

Snap4City Architecture

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

FROM CITY
DASHBOARD TO
APPLICATIONS

SNAP4
Appliances and Dockers
Installations

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS
VS IOT DEVICES

APPLICATIONS
THE LOGIC AND
THE SMARTNESS

MANAGING
SMART CITY API,
AND SERVICES
SNAP4CITY API

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND STAKEHOLDERS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

SNAP4CITY
AND KM4CITY
PROJECTS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SIMULATION

DECISION SUPPORT
SYSTEM AND
RESILIENCE

HOW TO ADOPT
SNAP4CITY AND
THE STAKEHOLDERS

100%
OPEN
SOURCE



We know the Problem

- **Systems are becoming complex CyberPhysical**
 - Delay in making decisions is a cost!
 - Missed early warning is a cost!
 - Lack of precision is a cost!
 - Lack of decisions & strategies and/or forecast is a cost!
 - KPI computation is a cost:
 - SDG, PUMS, SUMI, 15 Min City Index, etc.
- ***Making Decisions Process* is less effective when it is:**
 - not fully supported by data?
 - not performed in time?
 - not possible from remote?
- **Huge amount of data are or could be exploited to make the right decision in time.** The always listened reasons:
 - complexity, formats, integration, competence, licensing,
 - costs, processing, accessibility, discovery, production, ..
 - volume, velocity, value, update, ...

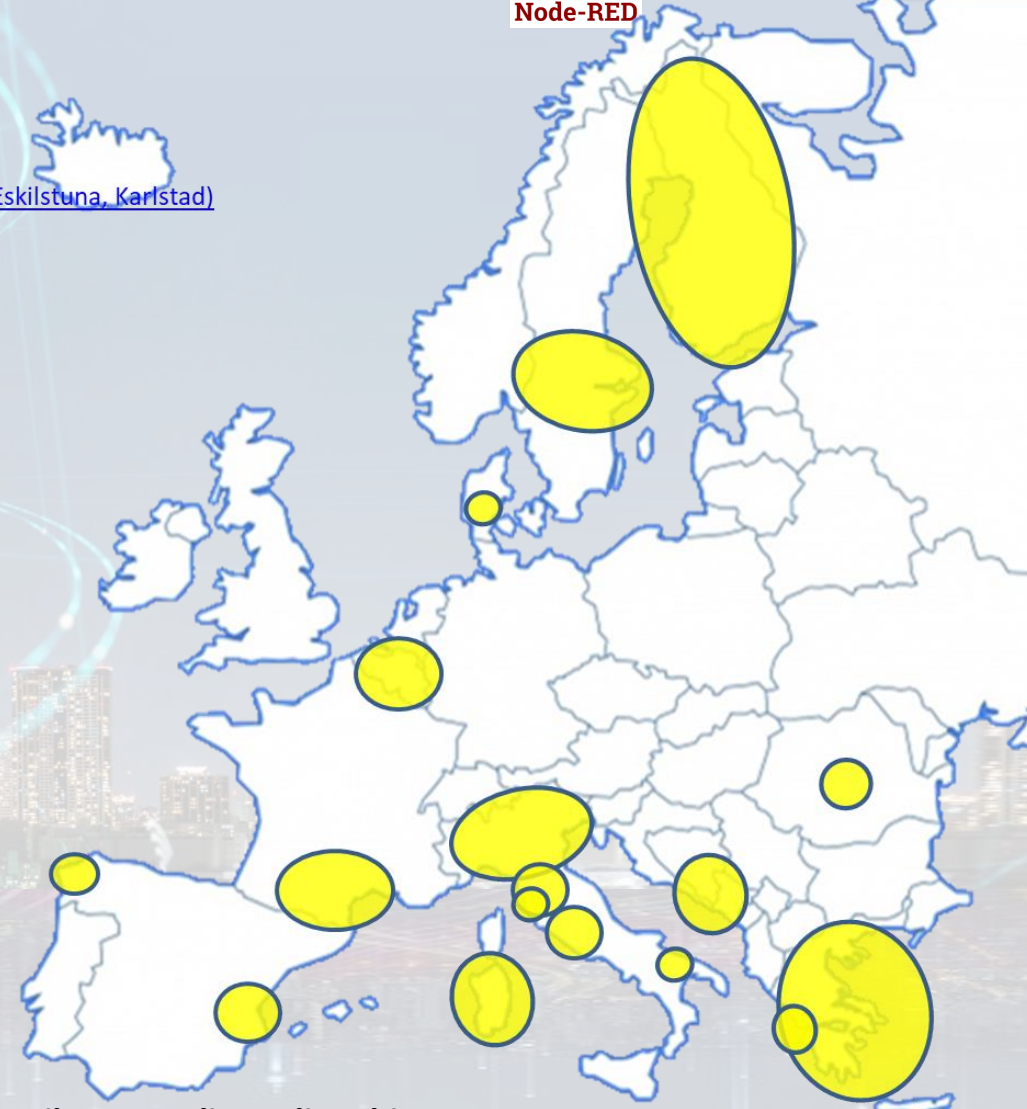


- 11 running installations in Europe
 - Snap4.city.org, Greece, Merano, ...
 - Toscana, Pisa, Sweden, ISPRA, Snap4.eu,
 - Altair, Italmatic, Sweden, Romania,
- 16 projects, 12 pilots on 10 Countries
 - >40 cities/area
- **Widest MULTI-tenant deploy has**
 - 19 Organizations / tenant
 - > 8000 users on
 - > 1600 Dashboards
 - > 16 mobile Apps
 - > **2.2 Million of structured data per day**
 - > 520 IoT Applications/node-RED
 - > 700 web pages with training
 - > 70 videos, training videos

Main Organizations/areas

- [Antwerp area \(Be\)](#)
- [Bologna \(I\)](#)
- Brasov (Ro)
- [Capelon \(Sweden: Västerås, Eskilstuna, Karlstad\)](#)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Greece \(Gr\)](#)
- [Helsinki area \(Fin\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- Merano (I)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Oslo & Padova \(Impetus\)](#)
- [Pisa area \(I\)](#)
- [Pistoia \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Prato \(I\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- [Siena \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\), SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)

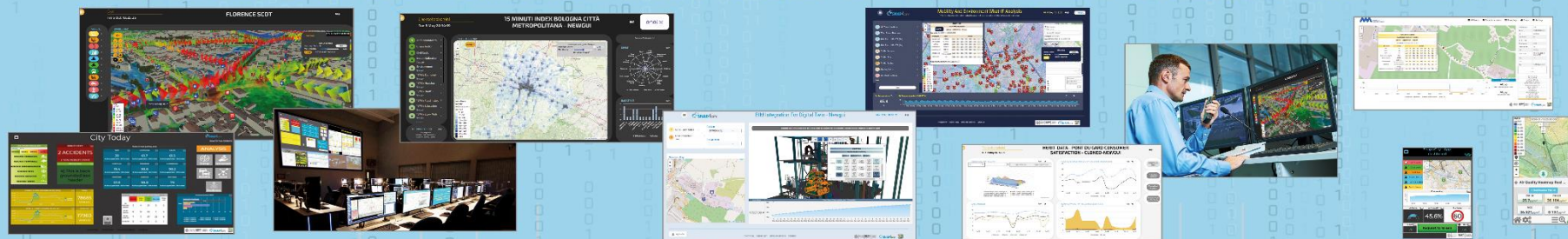
- + Israel, Colombia, Brasile, Australia, India, China, etc.





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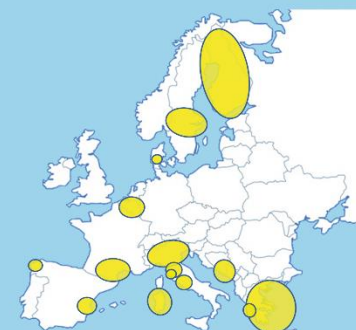
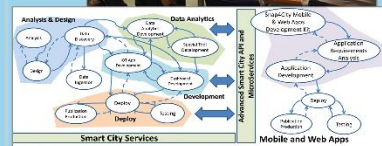
BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE
EXPLAINABLE AI, MACHINE LEARNING
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VISUAL PROGRAMMING, ADAPTERS
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DATA DRIVEN

Native and External
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Smart Parking
Smart Light
Smart Waste
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Smart Building
Smart Tourism
Social Media Analysis

METHODOLOGIES
LIVING LABS
COURSES AND COMMUNITY
DEVELOPMENT TOOLS



Powered by
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SNAP4
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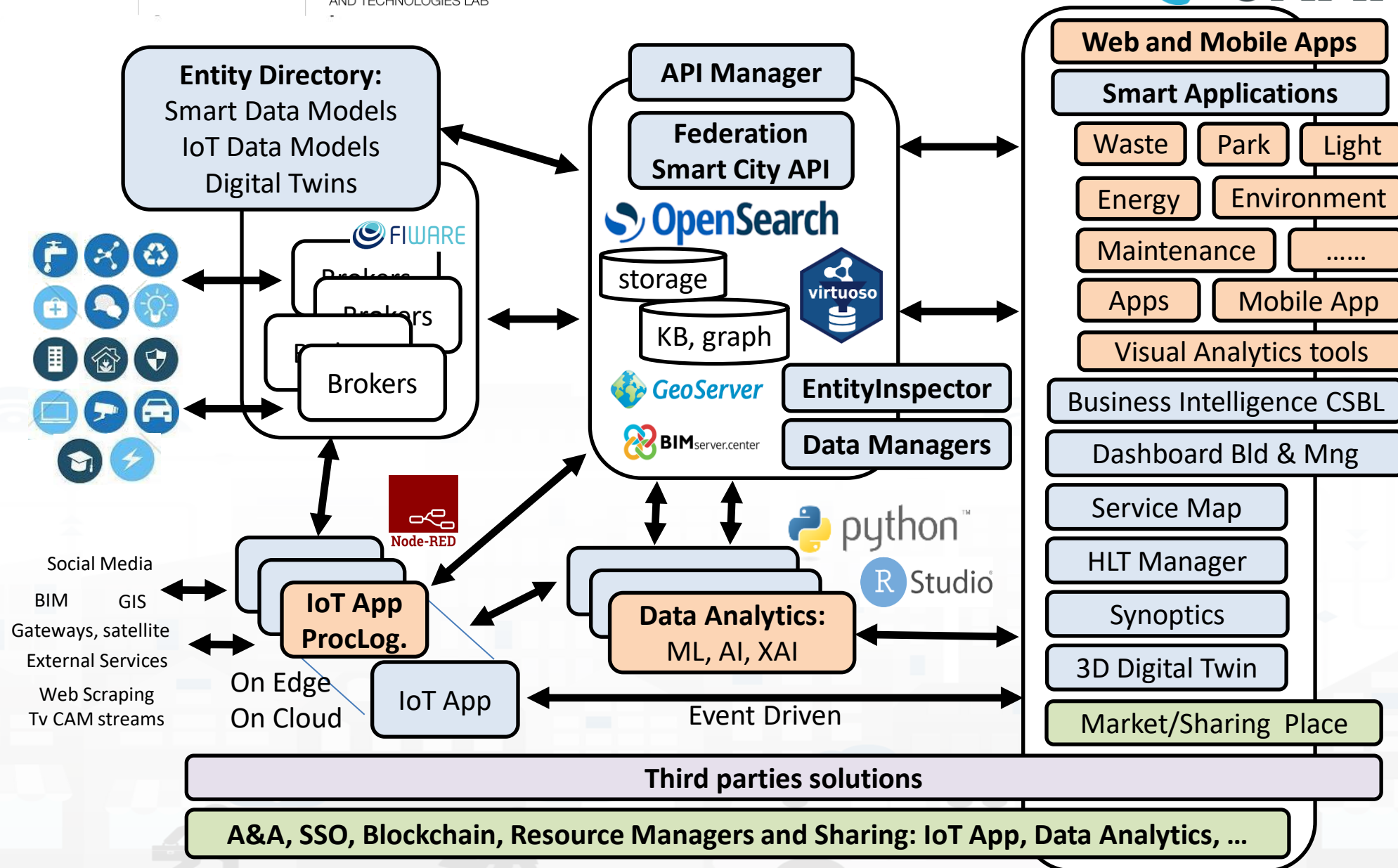
Node-RED

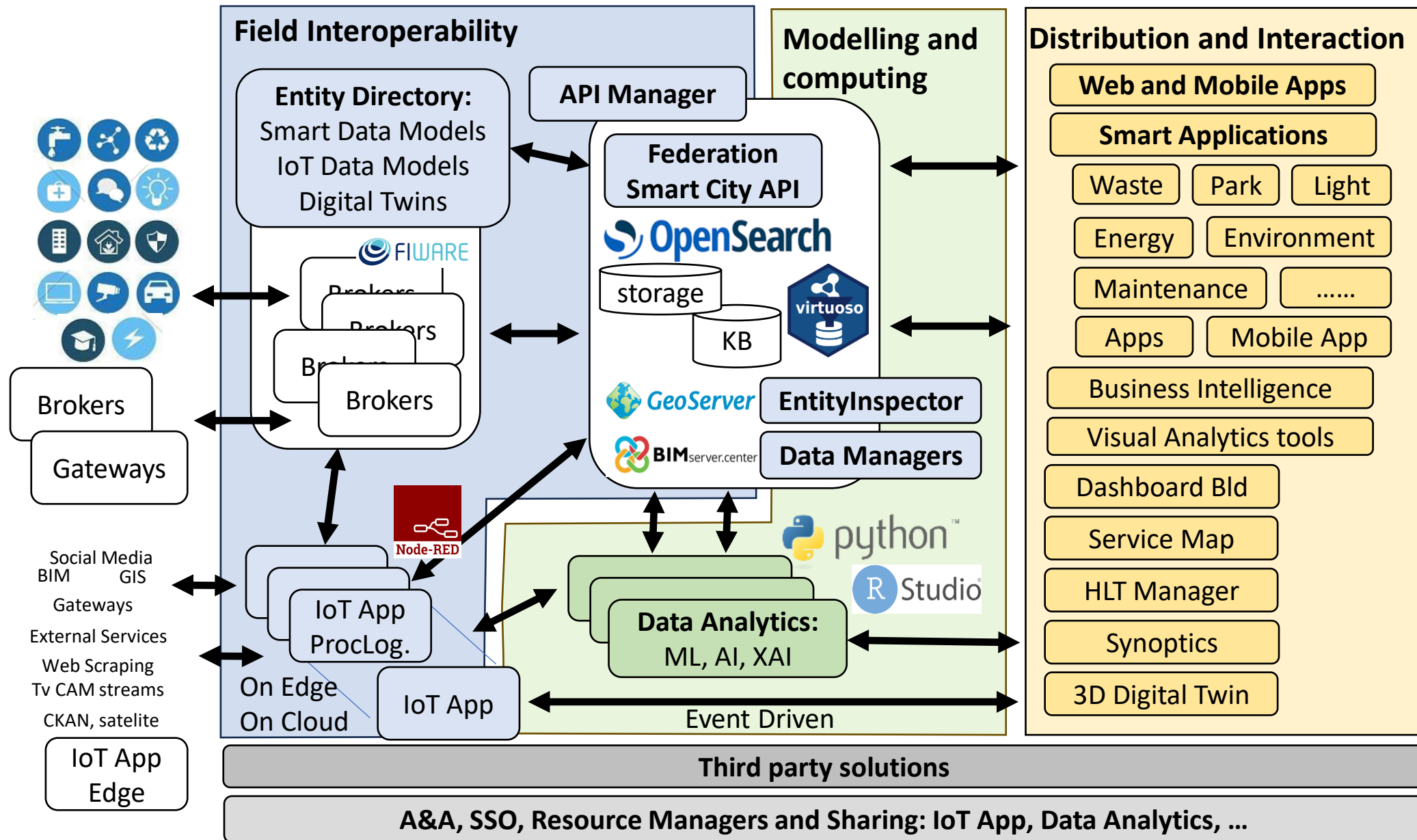
JS Foundation

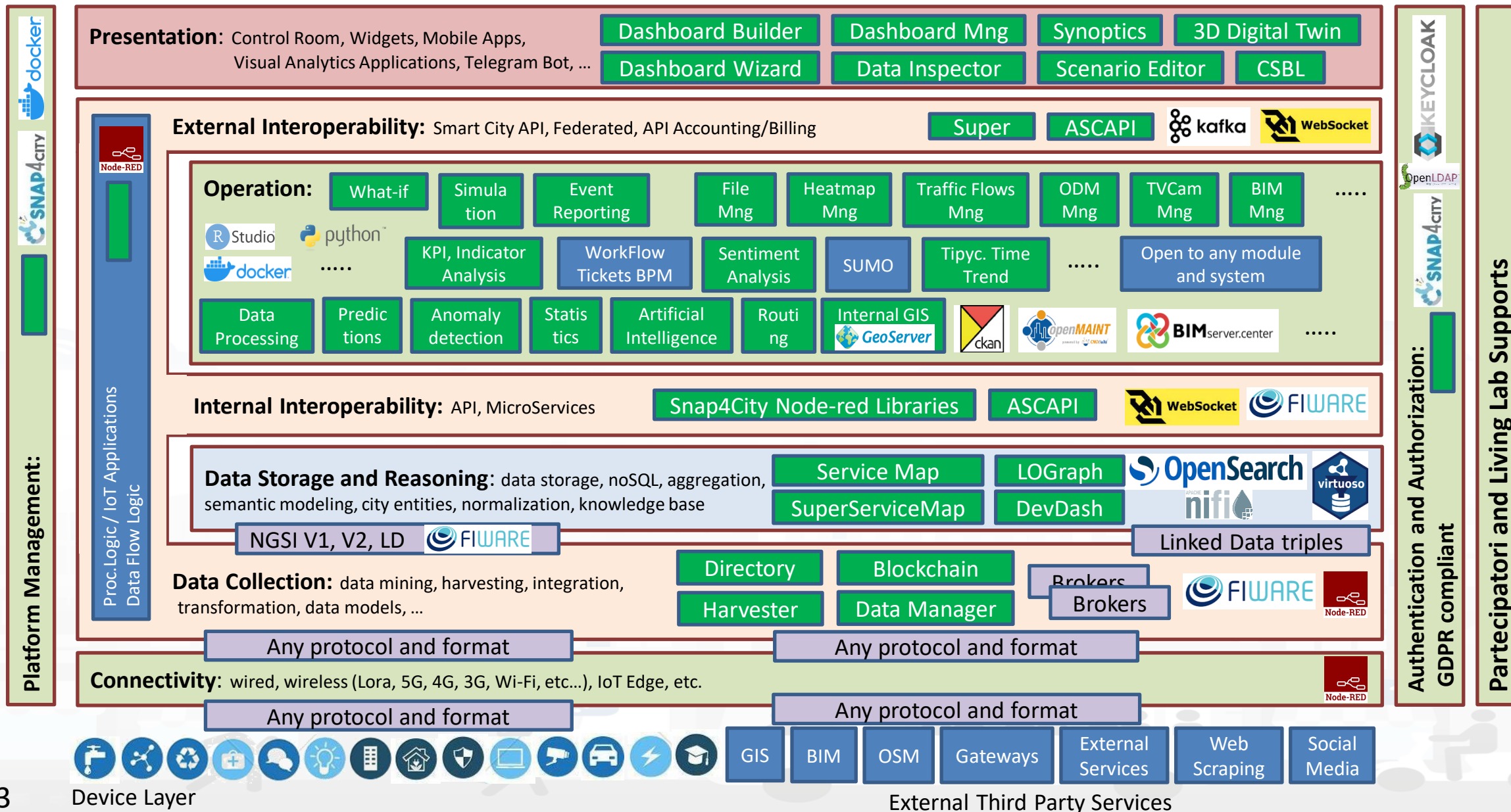
E015
digital ecosystem

NVIDIA

Tech Arch







Requirements and Objectives

- Serve as a **City Dashboard, App User Interface**, etc.
 - Real time and historical data, any device, sensors and actuators
 - Sensors, KPI, maps, data trends, real time data, charts, etc.
 - Multi domain, smart city + industry 4.0 scenarios
- Referral / **historical data, and Open Data**:
 - shadow, access (API, storage, any protocol), production of OD, export
- **Data Driven Real Time communication & processing**:
 - IOT Applications, IOT edge, multiple operating systems, embedded systems, **MicroServices**
 - in/out data driven from/to the field into: applications, notifications, etc.
- **Data Analytics**: Machine Learning, statistics, reasoning, ...
- **Serve as Living Lab**: open innovation, co-working; collaborative work; sharing: data, processes, dashboard, experiences, solutions,
- Experimented on **large scale cases**

SELECT
for Cities

Non functional requirements

- **Open Source** based 100%
 - Open **Standard** for communication and API for In/Out
- **Interoperability**: protocols, internal API, Smart City API, ca ,
integrate with legacy conditions in place, modular, reusable,...
 - Open to proprietary protocols as well, any protocol, any format
- **Data driven**, for reading and data analytic
- **Scalable, Robust, Distributed** and Decoupled, modular,
Service Oriented, open to external services and data sets, big data
- **Heterogeneous**: any device, private and public, custom and..
- **Security** by Design: HTTPS, TLS, ... compliant with EC
- **User Centric** Design: privacy by Design (and **GDPR**), personalized,
personal data management, ...

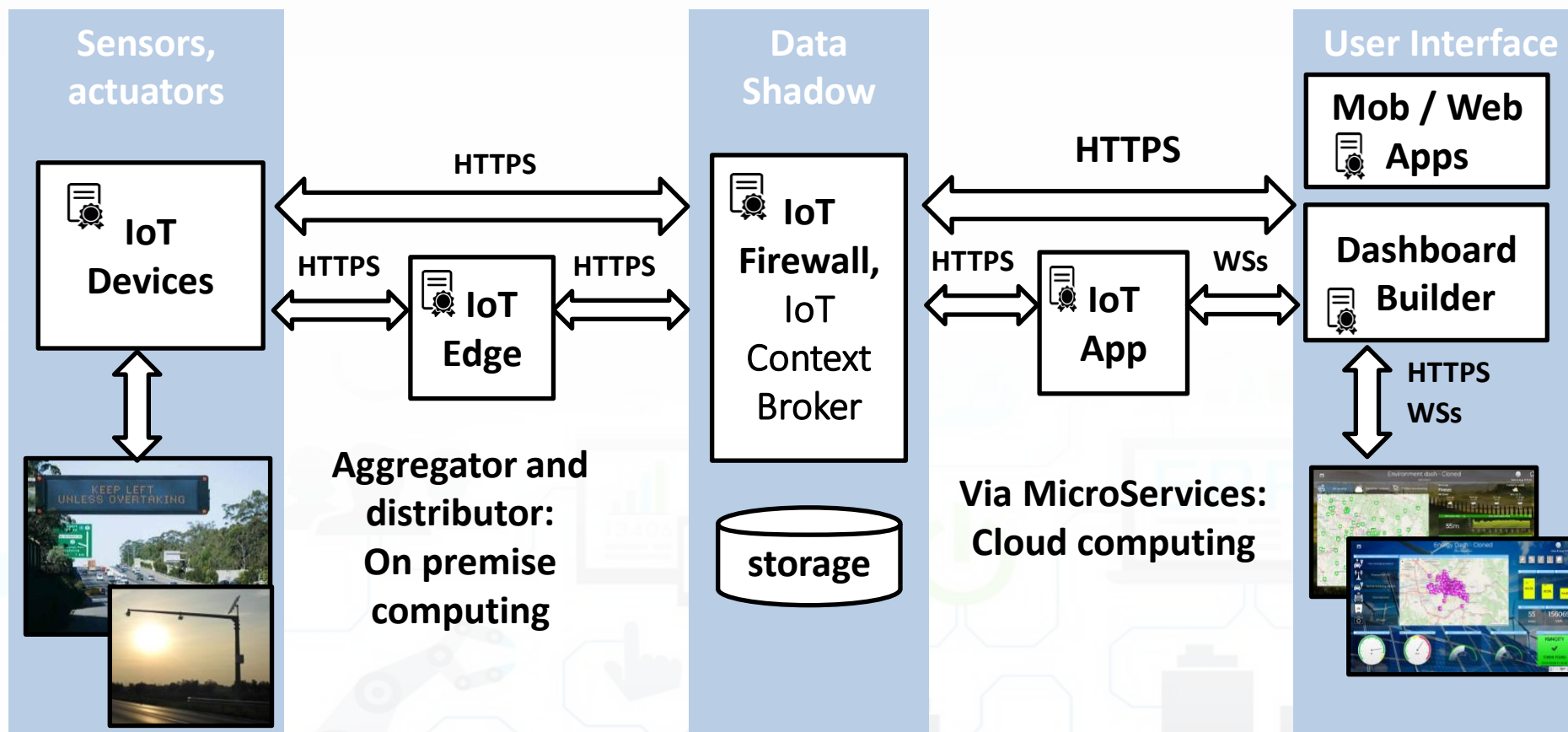


Security/Privacy Requirements

- **Managing** private data together with public data
- **Private data management** according to GDPR
 - Browsing, downloading, controlling rights, delegating access, revoking accesses, etc.
 - Keep them safe
- Secure enough to delegate management of data regarding public security:
 - Data that could be used against us by some terrorist, or anyway by someone with some bad intention, for example to access in our home when we are far away, etc.

SELECT
for Cities

The secure stack

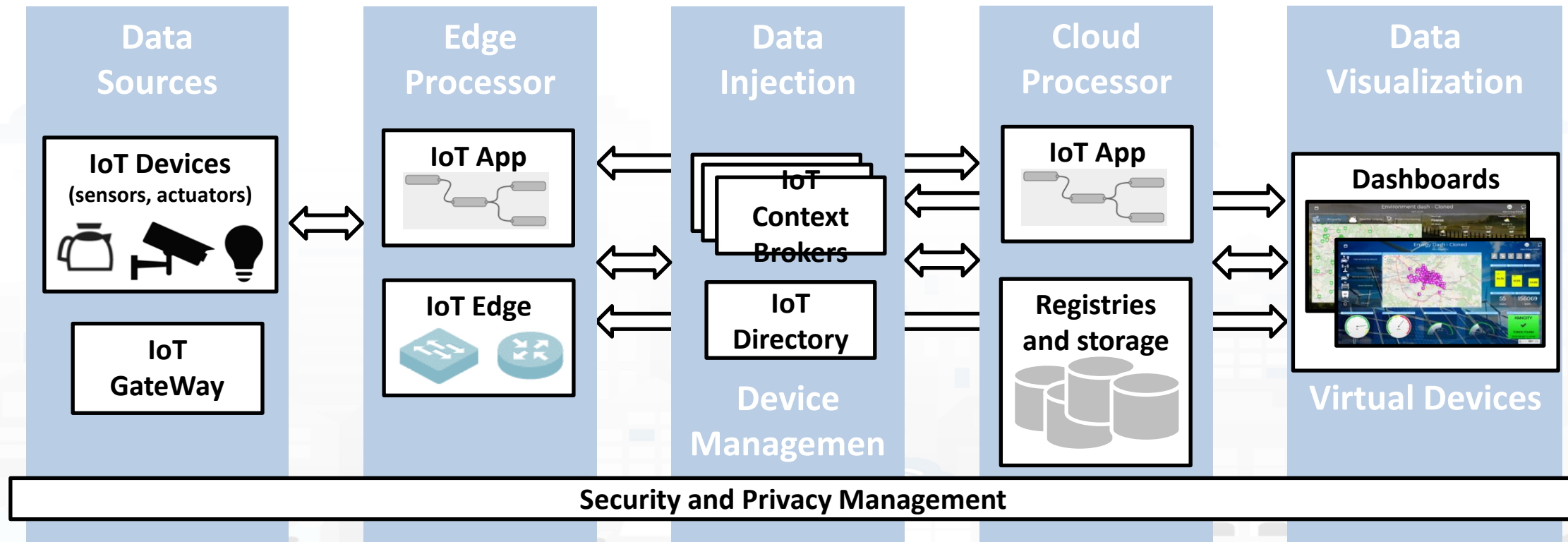


Complexity in Smart City IOT Platforms

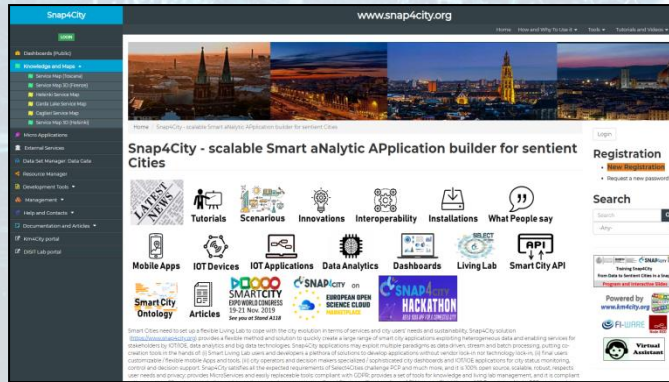
End to End security

– From IOT Devices to Dashboard (user interface)

- H2M
- M2M



How to adopt Snap4City



Smart City as a Service

- Supporting Org
- 100% Open Source Platform: Github
- Further developments
- Publishing Appliances and Dockers
- Training courses, docs
- Consulting
- Forums
- Etc.



**Download
and deploy**

On your premise



Installation on your premise

- Virtual Machines or Dockers
- Different configurations
 - From small to scalable
 - Exploiting your legacy tools
 - Interoperable with any tool
- No vendor lock-in, No tech lock-in

Mixed solutions! For example:

- Start on Cloud as Smart City as a Service
 - Migrate on premise on the fly
- Start on Cloud into a sand box
 - Pass to install on premise what you need



Snap4City platforms

- **Public accessible and under our control:**

- <https://www.snap4city.org> : by DISIT lab, on private Cloud
- <https://platform.snap4.eu> : by Snap4 SRL, on ARUBA public cloud
- <https://www.snap4ai.org> : Genova for OceanRace with AXIS on AWS public cloud

- **Other platform are presently under control of third parties:**

- <https://www.cityconn.cloud/> : Asymmetrica, on Public Cloud (by Snap4 setup)
- Etc.

- **Many others are private and not accessible**

- On Public or private clouds

List of published platforms: <https://www.snap4city.org/661>

- Others are not listed for the presence of NDA

TOP

Interoperability of Snap4City Platform

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

DATA ANALYTICS,
BUSINESS
INTELLIGENCE
AND
CLEAN

CAPACITY FOR
GROWTH

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM
FOR DEVELOPERS
AND STAKEHOLDERS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

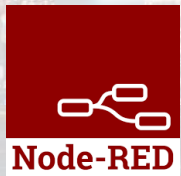
Standards and Interoperability (6/2023)



Compliant with:

- **IoT:** NGSI V2/LD, LoRa, LoRaWan, MQTT, AMQP, COAP, OneM2M, TheThingsNetwork, SigFOX, Libelium, IBIMET/IBE, EnOcean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, KNX, OBD2, Proximus, ..
- **IoT model:** FIWARE Smart Data Model, Snap4City IoT Device Models
- **General:** HTTP, HTTPS, TLS, Rest Call, SNMP, TCP, UDP, SOAP, WSDL, FTP, FTPS, WebSocket, WebSocket Secure, GML, WFS, WMS, RTSP, ONVIF, AXIS TVCam, CISCO Meraki, OSM, Copernicus, The Weather Channel, Open Weather, OLAP, VMS Milestone,
- **Formats:** JSON, GeoJSON, XML, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, XLS, XLSX, TXT, HTML, CSS, SVG, IFC, XPD, OSM, Enfuser FMI, Lidar, glTF, GLB, DTM, GDAL, Satellite, D3 JSON, ...
- **Database:** Open Search, MySQL, Mongo, HBASE, SOLR, SPARQL, ODBC, JDBC, Elastic Search, Phoenix, PostGres, MS Azure, ..
- **Industry:** OPC/OPC-UA, OLAP, ModBUS, RS485, RS232, ..
- **Mobility:** DATEX, GTFS, Transmodel, ETSI, NeTEx, ..
- **Social:** Twitter, FaceBook, Telegram, ..
- **Events:** SMS, EMAIL, CAP, RSS Feed, ..
- **OS:** Linux, Windows, Android, Raspberry Pi, Local File System, AXIS, ESP32, etc.

<https://www.snap4city.org/65>



Interoperability

Part 5

- Federation of Snap4City Smart City platforms

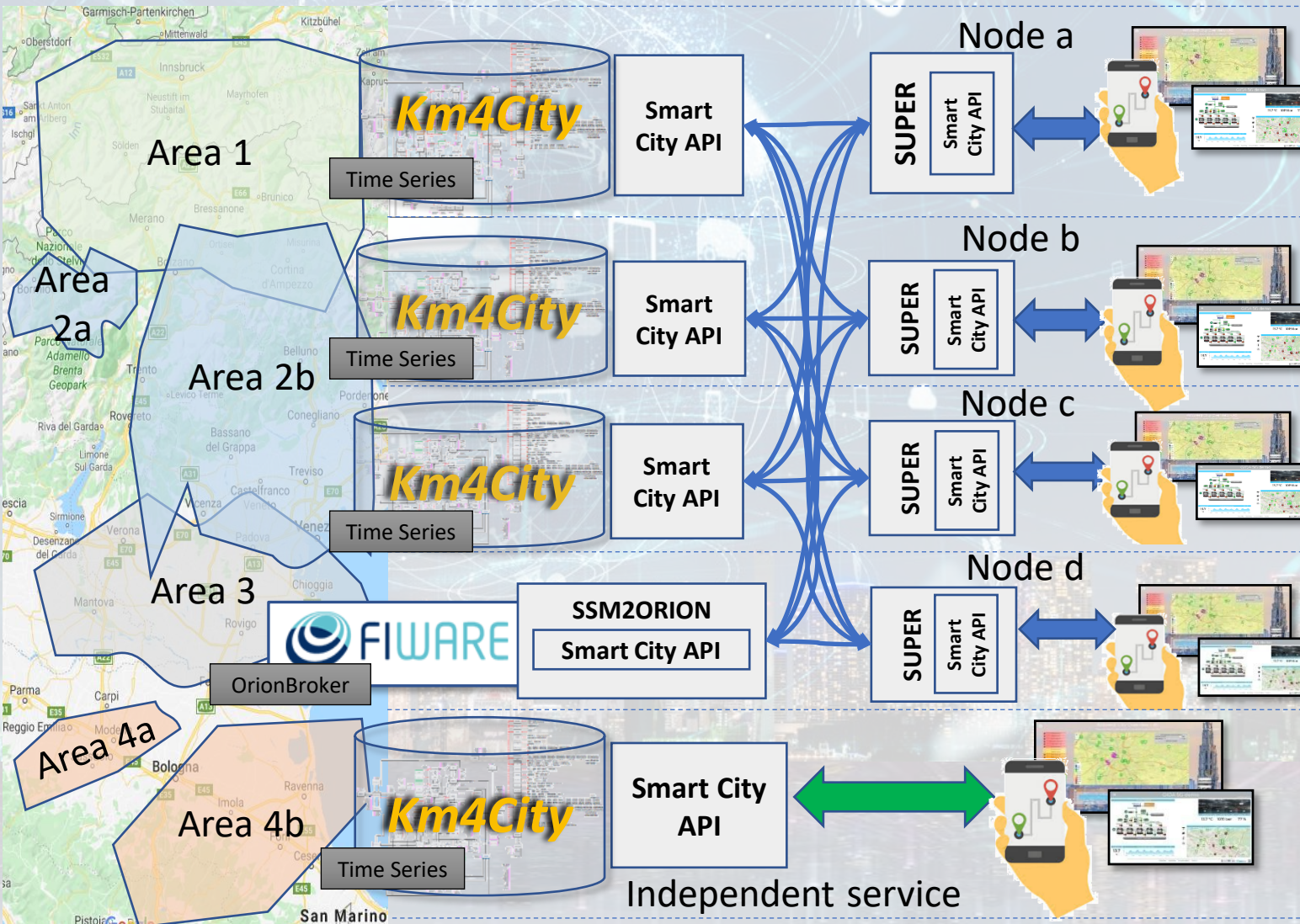
Part 6

- **Proc.Logic/IoT App working on multiple Snap4City Platforms**
- **Authentication Interoperability**
- **GIS Interoperability**
- **Ingestion of Public Transportation data:**
 - GTFS, Transmodel, GTFS RT, NeTEx, etc.
- **CKAN interoperability**
- **IOT Devices integration**
 - MQTT, Libelium, LORA, AIRQINO, SIGFOX, AXIS Camera, **OBD2**, ..
- **Satellite data Ingestion**

Part 3

- ***Open Maintenance Ticketing Interoperability***
- ***Telegram Interoperability***
- ***Social Media interoperability***

Federation of Smart City Services



- **Km4City Semantic Reasoner**
- **ServiceMap** interoperability
- **Seamless for multiple Mobile Apps**
- **Smart City API**
- **Super:**
 - distributed access and sharing services
 - Each city control its own data
 - Final user can pass from one city / area to another in seamless manner: without changing the mobile Apps

TOP

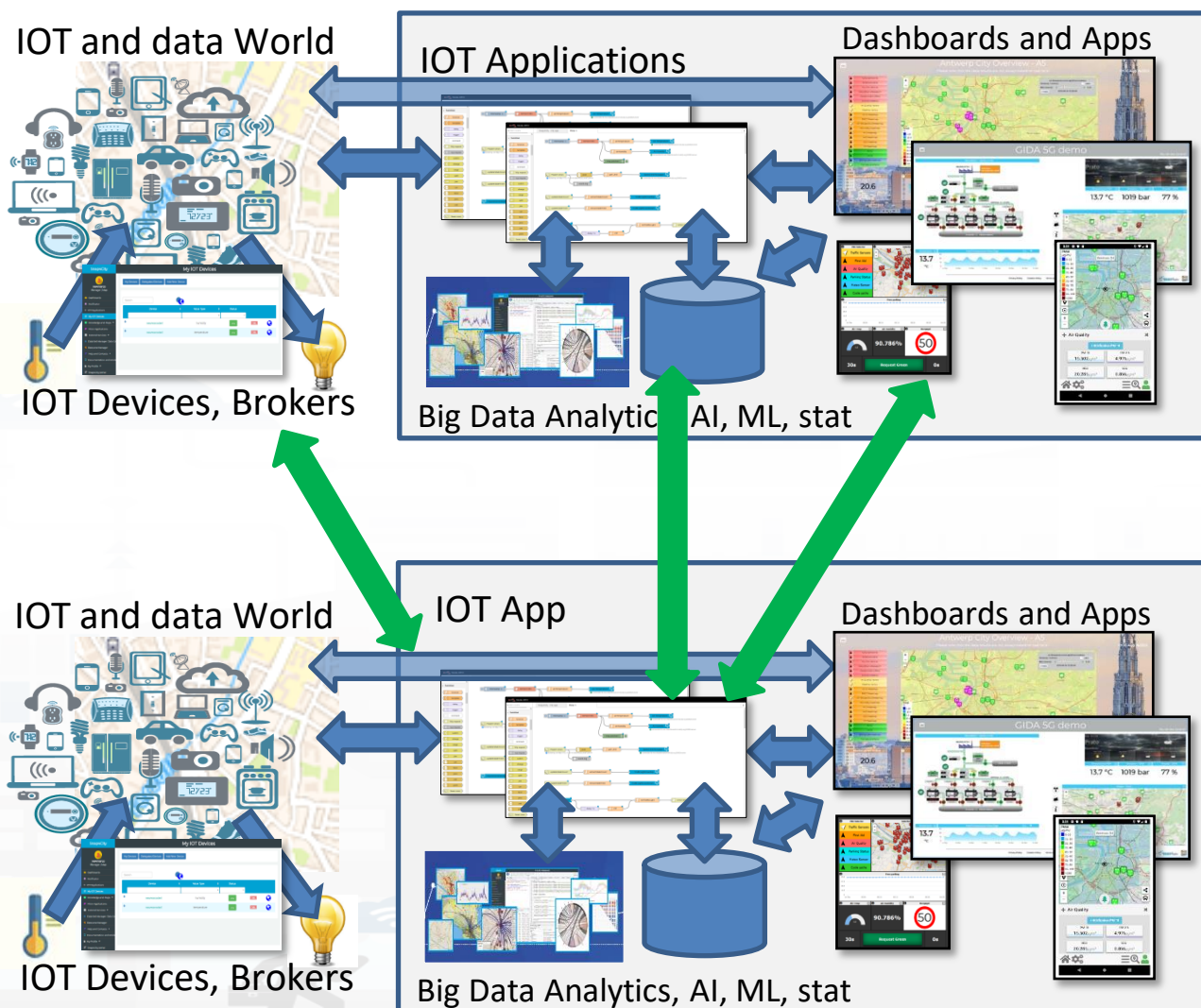
Proc.Logic/IoT App working on multiple Snap4City Platforms



Distributed Computing

- The Snap4City Libraries on Node-RED support the management of Multiple Snap4City Platforms Installations
- It is possible to:
 - Have in different Blocks/nodes, different registrations to different Snap4City Installations/platforms or Users
 - Get/Send data from/to a Snap4City Installations/Users and send/get to/from another
 - Have Multiple Brokers on multiple installations and users
 - Creating collaborative distributed processing that work and share data and processing in multiple platforms based on Snap4City or different.

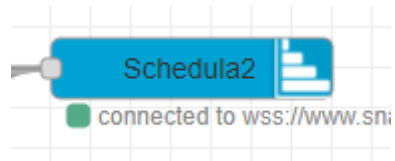
Snap4City Multidomain Applications



Any Snap4City Installation
Different domain
Different user
Different auth./authoriz. System
Etc..

Any Snap4City Installation
Different domain
Different user
Different auth./authoriz. System
Etc..

Example on Controlling Dashboards multiple domains



Edit bar-series node

Delete Cancel Done

Properties

Authentication snap4city-authentication

Dashboard Name snap4city-authentication

Widget Name Schedula2

Edit Dashboard View Dashboard

You must have an account with Snap4city to use this node. You can register for one [here](#).

Edit bar-series node > Edit snap4city-authentication node

Delete Cancel Update

Properties

Name *ID of a new Authentication site/user*

Domain https://www.snap4city.org

Username testaxisvenaria

Password

Is Main Account? ☐

You must have an account with Snap4city to use this node. You can register for one [here](#).

TOP

Snap4City

Authentication Interoperability



Authentication and SSO

- Authentication in Snap4Tech is based on KeyCloak which is based on SAML, <https://auth0.com/blog/how-saml-authentication-works/>
- Different Versions of interoperability Authentication and Single Sign On, SSO, are available on demand, with
 - Spid, Public Digital Identity System, <https://www.spid.gov.it/en/>
 - EIDAS (electronic IDentification Authentication and Signature), <http://www.agid.gov.it/en/platforms/eidas>, <https://digital-strategy.ec.europa.eu/en/policies/eidas-regulation>
 - CIE, Electronic Identity Card https://ec.europa.eu/info/strategy/priorities-2019-2024/europe-fit-digital-age/european-digital-identity_en
 - RealMe NZ, <https://www.realme.govt.nz/>

TOP

GIS Data Import and Export: WFS and WMS

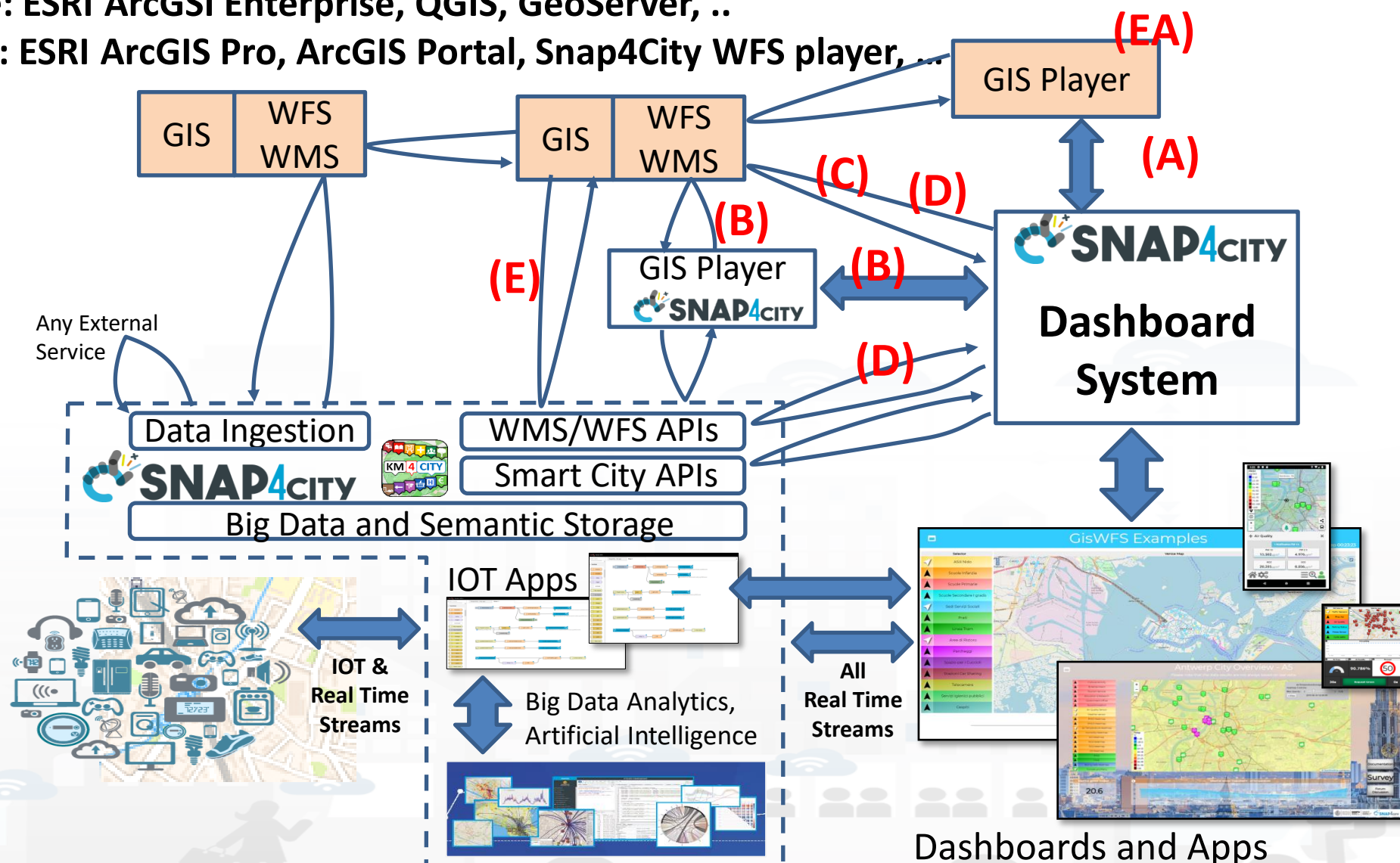


<https://www.snap4city.org/drupal/node/368>

GIS vs Sna4City

GIS Server can be: ESRI ArcGSI Enterprise, QGIS, GeoServer, ..

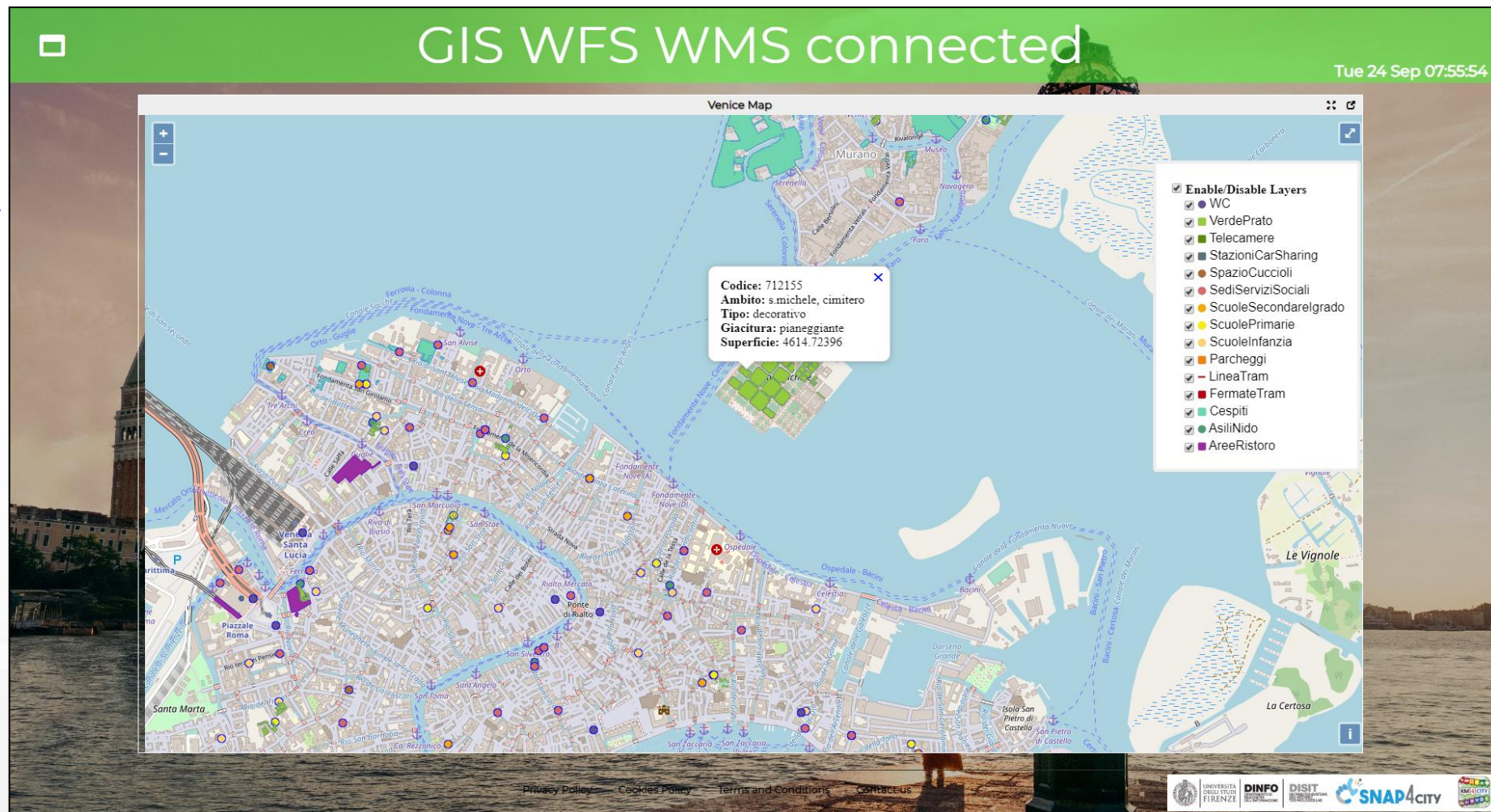
GIS Player can be: ESRI ArcGIS Pro, ArcGIS Portal, Snap4City WFS player, ...



- **GIS:**
 - Geographic Information System
- **WMS:**
 - Web Map Service
- **WFS:**
 - Web Feature Services

(B) GIS data on Dashboard via Snap4City GIS Player

- DISIT Lab has ESRI ArcGIS Enterprise 10.6 installed
- Snap4City has its WFS Player
<https://main.snap4city.org/widgets/venezia/index.php>
- Snap4City Dashboard uses as External Service: Snap4City GIS viewer via WFS/WMS:
<https://main.snap4city.org/view/index.php?iddashboard=MTIxNg>



(C) Dash with Snap4City GIS widget and Selector

- DISIT Lab has ESRI ArcGIS Enterprise 10.6 installed
- Snap4City has its WFS / WMS widget / Player
- Snap4City Dashboard shows WFS/WMS data via Special GIS Widget Map:
 - <https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTQwMw==>
- Snap4City can use **Selector** to select WFS / WMS sources to be shown from ESRI ArcGIS (as well as from any other WFS service) on Widget map

Selector

ASili Nido

Suole Infanzia

Suole Primarie

Suole Secondare I grado

Sedi Servizi Sociali

Prati

Linea Tram

Aree di Ristoro

Parcheggi

Spazio per i Cuccioli

Stazioni Car Sharing

Telecamere

Servizi Igienici pubblici

Cespiti

Venice Map

URP - UFFICIO RELAZIONI CON IL PUBBLICO - MESTRE

DETAILS

DESCRIPTION

Description	Value
id_sede	170
indirizzo	PIAZZALE LUIGI CANDIANI (Mestre Centro), 5
sub_codice	2720
num_civico	5
barra	1
id_ente	1
ente	Comune di Venezia
pk_id	170

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DINFO

DISIT

SNAP4CITY

KM4CITY

The Snap4City Widget Map allows to mix WFS GIS sources with Smart City API
<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTM5NA==>

Snap4City (C), November 2023

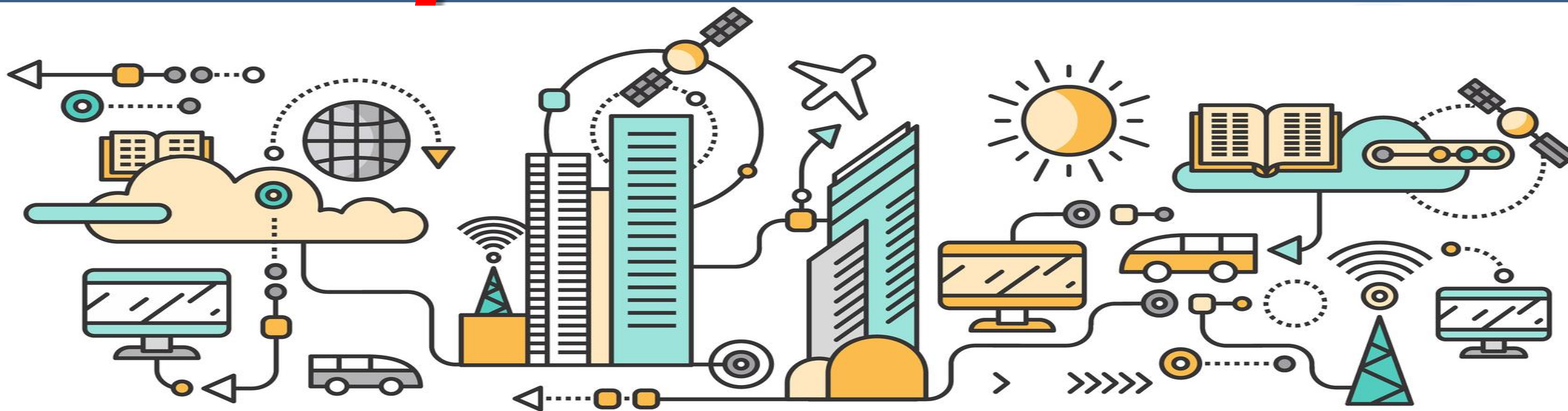
43

Snap4City vs GIS, WFS/WMS

- GIS data:
 - Ingested via WFS/WMS protocols, and then managed as the other data. Data ingestion from GIS server can be performed via ETL processes, or directly from Dashboards
 - Shown on Dashboards via third party GIS tools as External Services
 - Shown on Dashboards using Special GIS Widget Map which directly access to GIS data via WFS/WMS
 - Heatmaps and Maps are distributed via a GeoServer
- Snap4City can interact with ArcGIS Real Time Events via MQTT protocol as well
- [Snap4City vs GIS solutions and connections](#)

TOP

Ingesting Public Transport Information



Public Transport Information/file/streams

- **used for:** busses, train, ferry, metro, tramways, etc.
- **Include:**
 - Public Transport Lines, Rides with paths and timeline, stops, polylines for paths, etc.
 - real time data about the position of the vehicles: train, busses, etc.
 - Multi operator data
- **Information is modelled as**
 - **GTSF** format: multiple files in XML
 - **Transmodel** format
 - **Netex** format
- **GTSF files can be ingested on Snap4City via**
 - **Python** which takes GTFS files and convert them in triples «.n3» file for the Knowledge Base
 - https://github.com/disit/smart-city-etl/tree/master/TrasformazioneTPLBus_new_model/Triplification/Models
 - Former version: https://www.snap4city.org/download/snap4cityETL/TPL_bus_gtfs/
 - **GTFS RT can be ingested via IoT App and sent to the Broker**
 - **Chouette** and then
 - using a Python developed by **Snap4City to converter** to produce Triples for the Knowledge Base, service map
 - <https://github.com/disit/snap4city/blob/master/Snap4CityGTFS/chouette-gtfs-n3.py>
- **Transmodel (EN12896) or Neptune files can be ingested in Snap4City via**
 - **Chouette** and then, with a certain level of adaptation,
 - using a Python developed by **Snap4City to converter** to produce Triples for the Knowledge Base, service map
 - <https://github.com/disit/snap4city/blob/master/Snap4CityGTFS/chouette-gtfs-n3.py>

- Interoperable with: GTFS, Transmodel, Neptune and «NeTEx»



<http://www.chouette.mobi/en/>

TOP

Integration with CKAN Open Data Manager and Portal



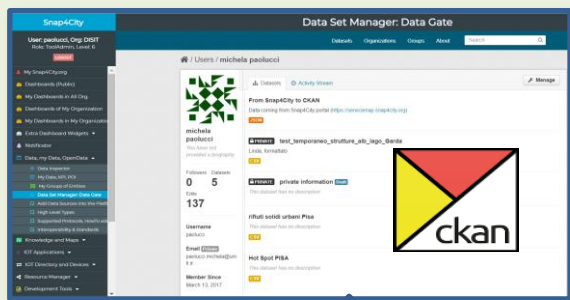
Snap4City vs CKAN



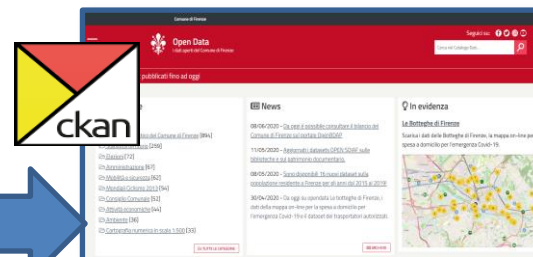
Snap4City Portal and Integrated tools

Advanced Snap4City APIs and Micro Services

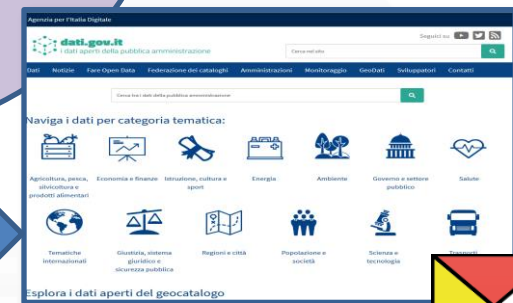
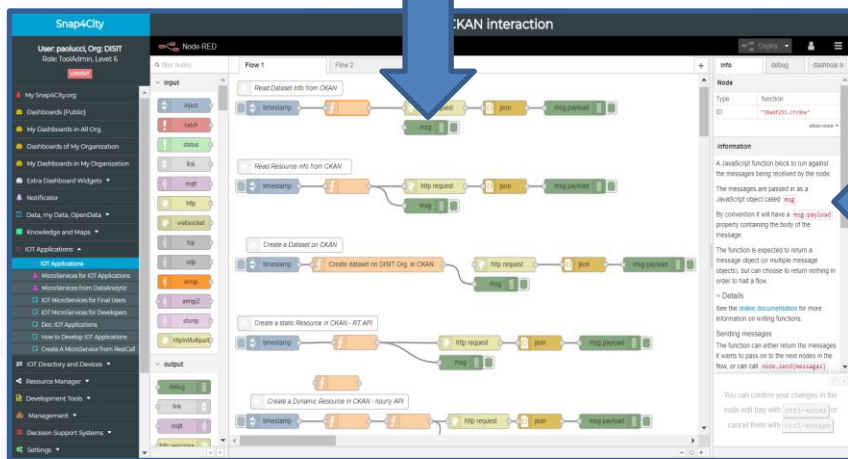
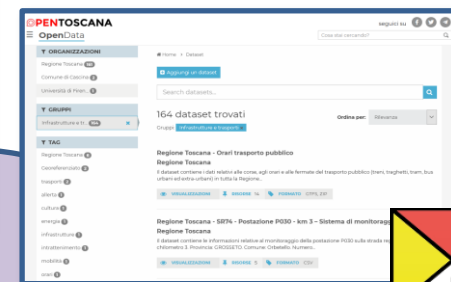
Datagate



Harvesting and Publishing



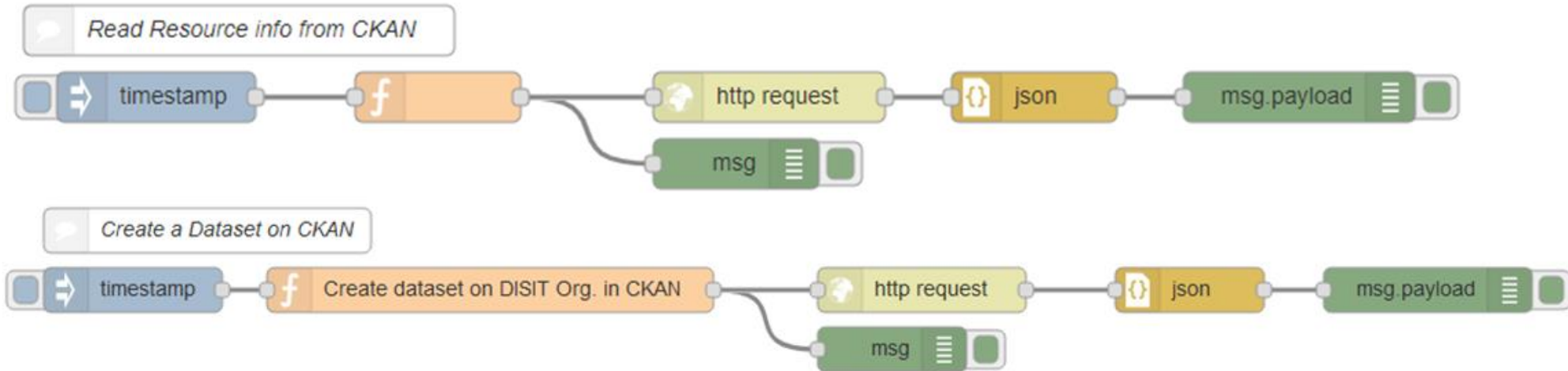
Open or Private External CKAN Data Portals



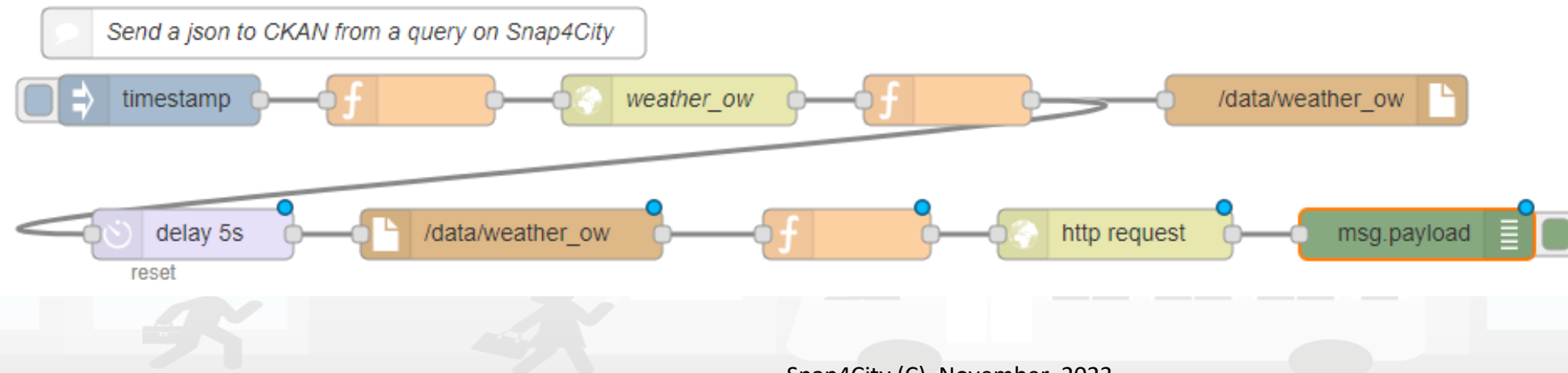
Automatize:

- Import data from CKAN to Snap4City
- Upload Public Data from Snap4City to CKAN
- Data Harvesting
- Dashboards and Mobile/Web Apps creation

Some IOT App segments



Almost all the calls to CKAN are quite similar



Read more on

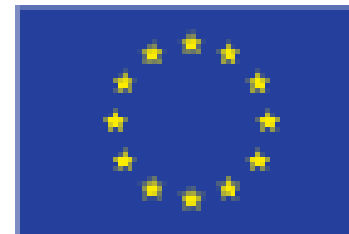
- **TC9.17 – CKAN vs Snap4City Integration and Interaction**
 - automating the *Read of a Dataset Info* from [CKAN](#)
 - automating the *Read of a Resource info* from [CKAN](#)
 - automating the *Creation of a Dataset* on [CKAN](#)
 - automating the *Creation of a static Resource* in [CKAN](#)
 - automating the *Creation of a dynamic Resource* in [CKAN](#)
 - automating the *Sending of a json* to [CKAN](#) from a query to Snap4City to perform any other action on the Smart City
- **Data Set Manager: Data Gate / CKAN federated**

TOP

Integration with Copernicus Satellite Data

Data, my Data, OpenData

- Data Inspector
- MyKPI, MyData, MyPOI
- My Groups of Entities
- View/Set MyPOI on Tuscany
- Data Table Loader (Excel)
- POI Loader (Excel)
- Harvest Satellite Copernicus Dat...
- HeatMap Manager
- ColorMap Manager



Needs

- In the Smart City context there is the needs of
 - **Accessible and affordable** data: spatially and temporally dense
 - **Reducing costs** for data gathering.
 - Sensors are good, but are scattered and very expensive
 - Reduce **costs for maintenance** of data gathering solutions
 - Sensors have high costs of maintenance: repairing, battery changes, calibrations, attacks, etc.
 - **Validation** of data.
- Satellite data may be a solution to some of those problems, while other have to be managed.

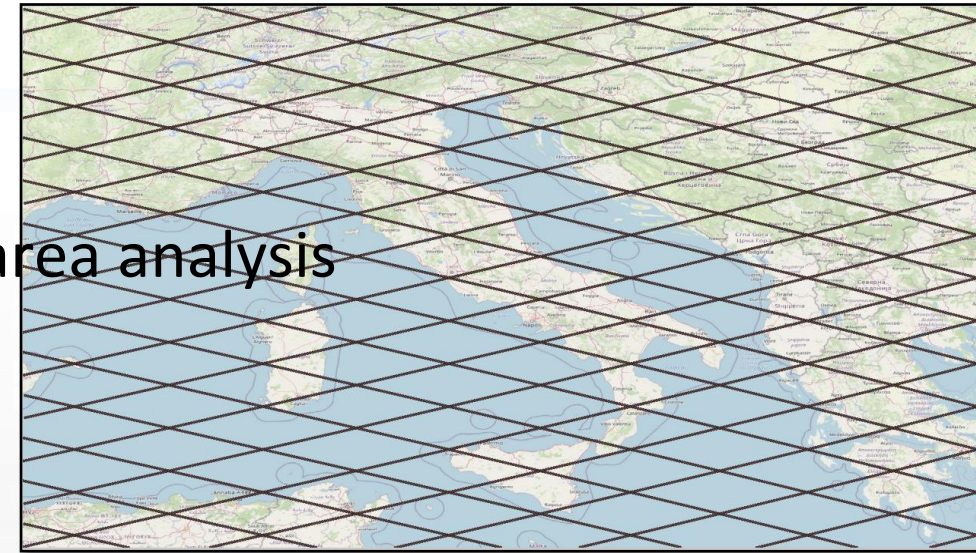
Smart City: Satellite Data vs Sensors Data

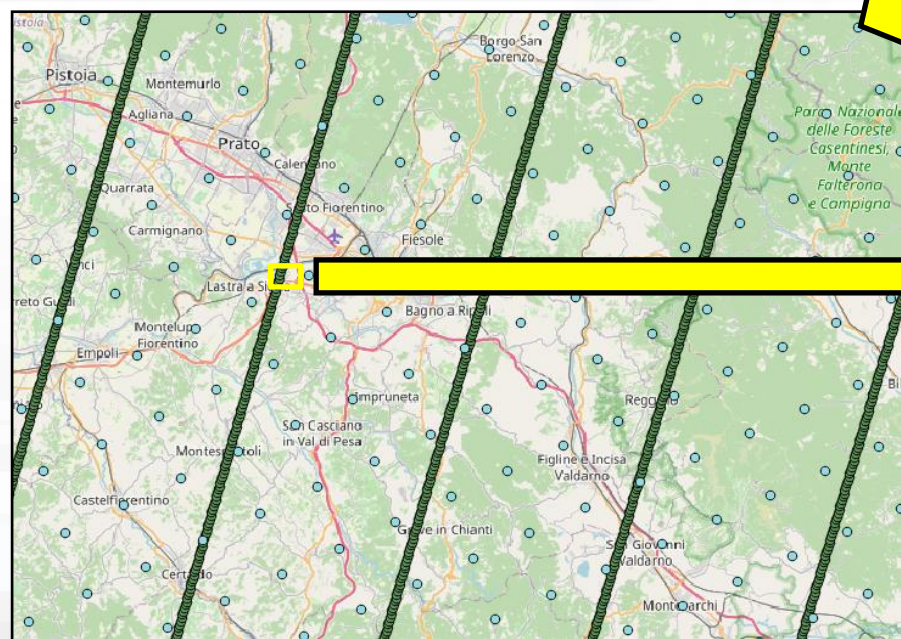
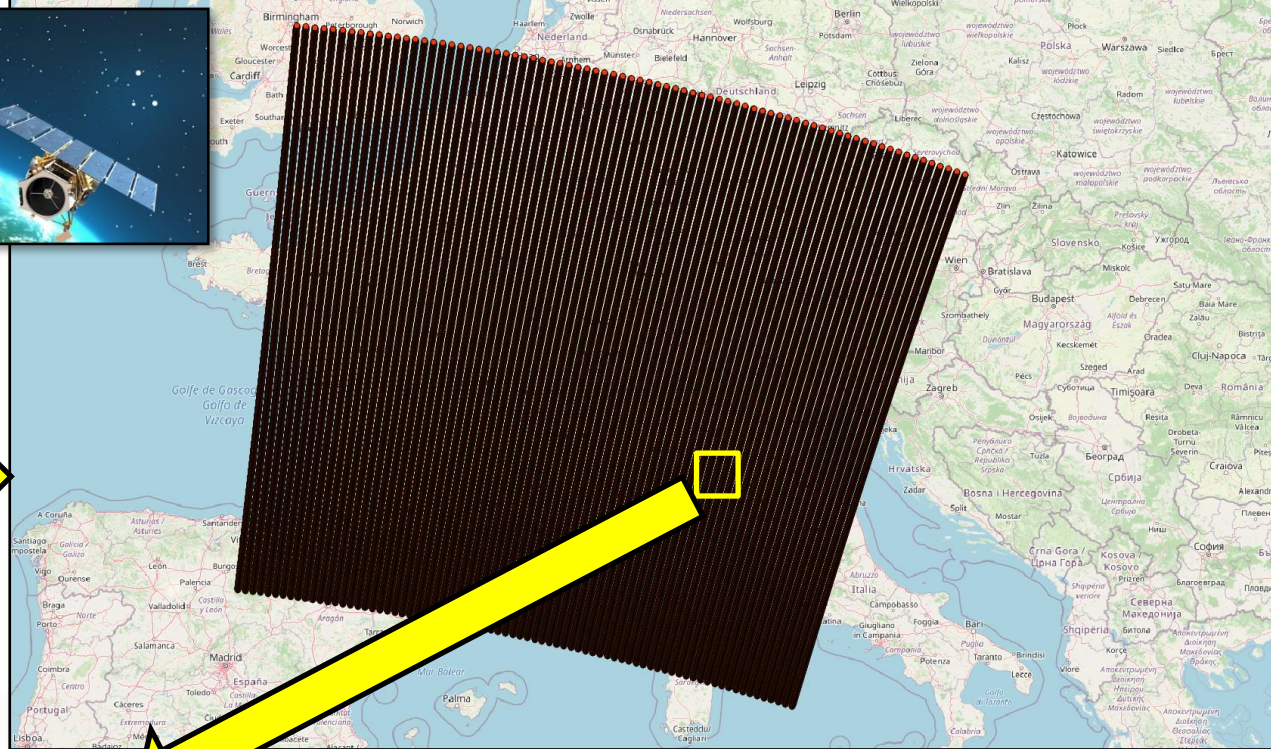
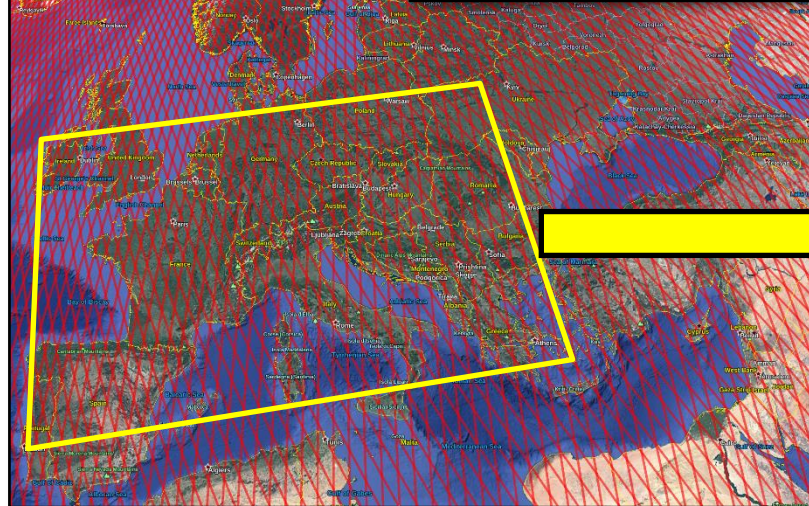
- **From Satellites, many sources, different resolutions, open/closed:**
 - Ozone, NO₂, SO₂, Aerosol, CO, etc.
 - Temperature, vegetation, land usage
 - Evolution of soil usage: with high seasonality, and weather impact
 - Air traffic derived data
 - Water traffic usage data
 - Many other technical measures....
 - **Spatial and temporal resolution ???**
- **From Sensors and other sources:**
 - Pollutant: PM₁₀, PM_{2.5}, NO₂, NO, SO₂, CO₂, ...
 - Weather: temperatures, humidity, wind, DEW, etc.
 - Other: Traffic flow sensors, people flow, parking, etc.
 - Air/lidar measures from flights: vegetation, land usage
 - **Scattered data, specifically positioned, no dense data**



Satellite data

- **A large number of measures, not accessible from ground level sensors**
- **Complex data stream acquisition**
 - Data Transformation by knowing the satellite model is needed
 - Complex for small area since satellite products are typically large area
- **Temporal and spatial resolutions (lat, lon)**
 - They are not matrices actually
 - They are not always taken on the same places
 - Resolution may be not enough for specific city area analysis
 - No event driven data
- **View from the space:**
 - Affected by cloud and weather
 - Measures of the column of air and not at the ground level





Sentinel-3 reference geocentric latitude and longitude, time step of 1 second

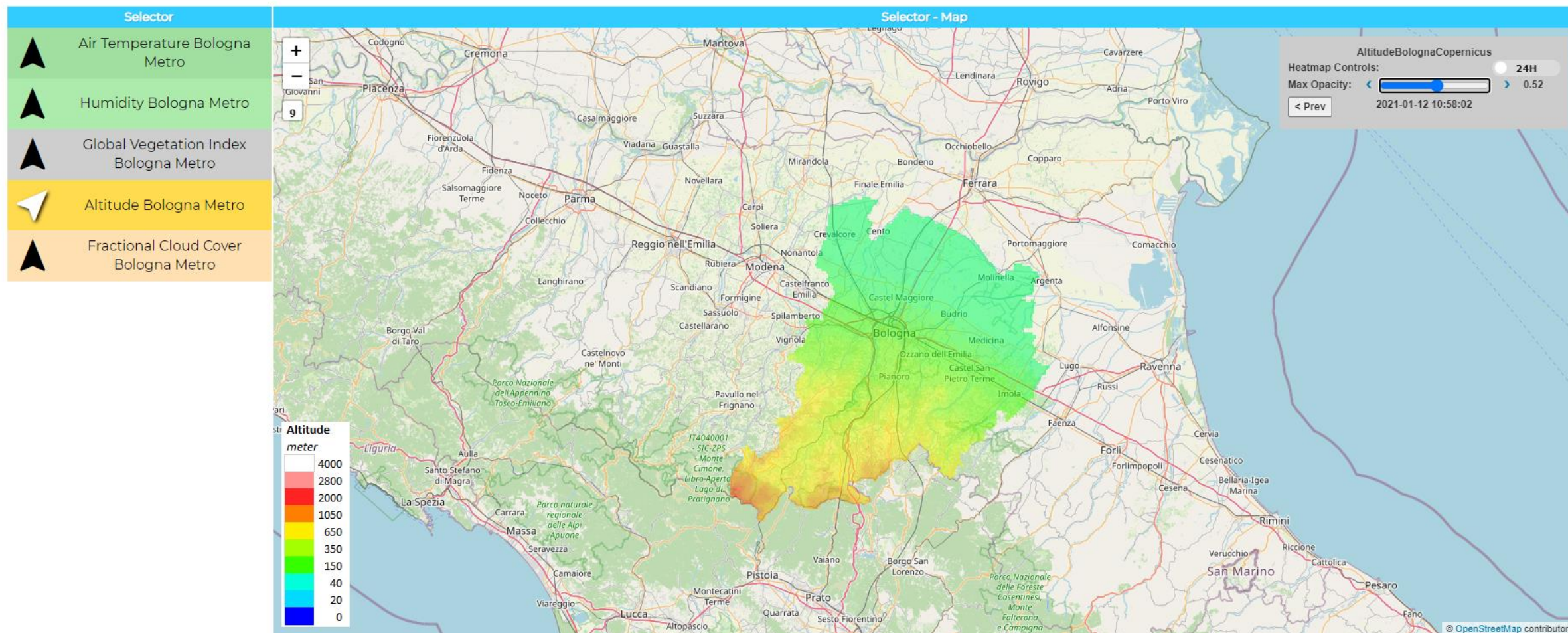
CITY





Bologna Metropolitan Area Copernicus Data

Sat 16 Jan 20:08:03



The diagram illustrates the Snap4City architecture for satellite data processing, showing the flow of data and metadata between various components. The process is numbered 1 through 10:

- Order Interface** receives a **GET** request (1).
- Order Interface** sends **Insert metadata (unprocessed data)** to the **Satellite data Info** database (2).
- Order Interface** receives a **token** (3).
- Order Interface** sends a **Get metadata** request to the **Satellite Data Harvester** (4).
- Satellite Data Harvester** performs **Download data** (5).
- Satellite Data Harvester** sends **processed data** to the **Heatmap production** module (6).
- Satellite data Info** database sends a **Get metadata** request to the **Heatmap production** module (7).
- Heatmap production** module sends **interpolated data** to the **Heatmap GeoTIF Generation** module (8).
- Heatmap GeoTIF Generation** module sends a **Get heatmap metadata** request to the **GeoServer (PostgreSQL)** database (9).
- GeoServer (PostgreSQL)** database sends a **GeoTIFF** to the **GeoServer** application (10).

The **GeoServer** application then serves the data to a user interface, which displays a map. The background features a stylized city map and a person sitting at a desk with a laptop.

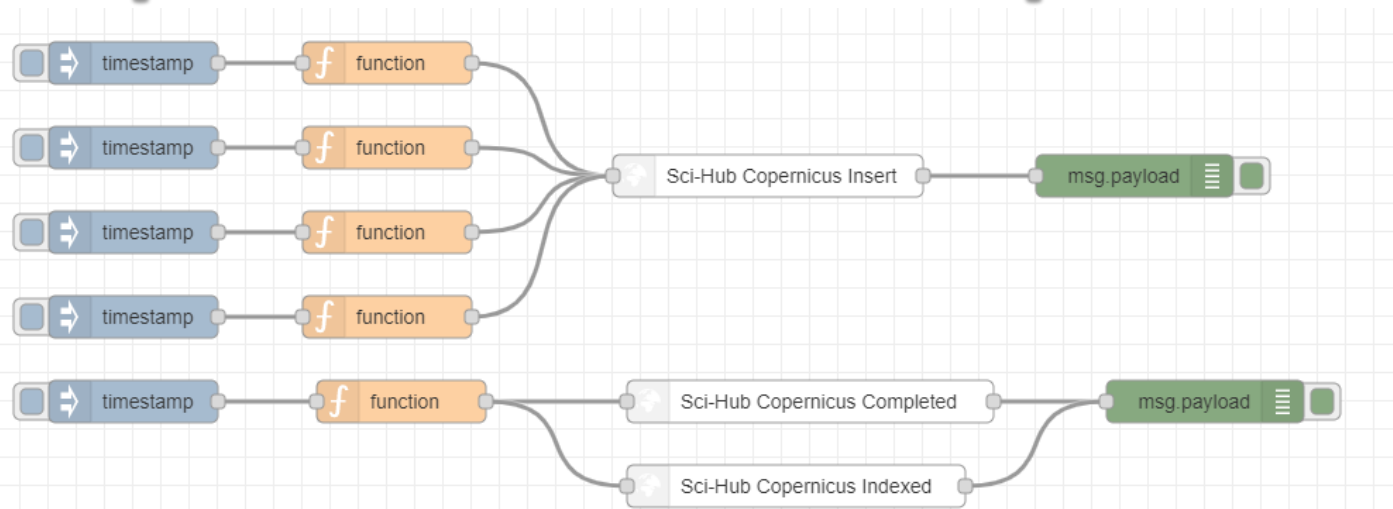
Snap4City (C), November 2023

Compernicus Data Request: Sci-Hub

<https://www.snap4city.org/671>

- **Map name:**
- **Metric name:** AirTemperature, Humidity, Altitude, OLCI Global Vegetation Index, Cloud Fraction, etc.
- **Description:** a generic description;
- **Location:** select the level the data have to be taken and [heatmap](#) created. It is possible to specify one of the following: City, Country, State or Postal Code;
- **Location Name:** specify here the location: the name of a City or "Città Metropolitana di Firenze", or "Toscana" as State or "Italy" as Country, etc.;
- **Color Map:** color map visualization for example: airHumidity, ogvi, altitudeHQ, airTemperatureHQ, FractionalCloudCoverLQ, From those of Snap4City
- **Org:** specify the organization in Snap4City from the available list;
- **From Date - To Date:** use these two forms to specify the time period of the data to be downloaded. Please note that at least you have to specify at least 1 day period since satellite data are typically updated 1 times per day. If a longer period is specified, all data included in the period will be taken and, according to the available data, more date sets and [heatmaps](#) will be generated covering the time period;
- **Length:** specify here the dimension in meters of squared area, for example 700 for obtaining points values in a grid of 700x700 meters;
- **Write:** (1) to have data on piking and database, or (0) to do not have data thus obtaining only the heatmap
- You need to have a TOKEN to use the service ☺

Copernicus data request via IoT Apps



Setup

Function

Close

```

1 msg.payload = {
2   "map_name": "AirTemperatureBolognaCopernicus",
3   "description": "Air Temperature Bologna",
4   "location": "city",
5   "location_name": "Città metropolitana di Bologna",
6   "color_map": "airTemperatureHQ",
7   "org": "DISIT",
8   "from_date": "2021-01-01T00:00:00",
9   "to_date": "2021-01-01T23:59:00",
10  "length": "700",
11  "write": "1",
12 }
13 return msg;

```

Edit Sci-Hub Copernicus Insert node

Cancel Done

Properties

Name

map_name

metric_name

metric_name

description

description

org

org

minLat

minLat

maxLat

maxLat

minLon

minLon

maxLon

maxLon

location

location

location_name

location_name

color_map

color_map

hours

hours

from_date

from_date

to_date

to_date

length

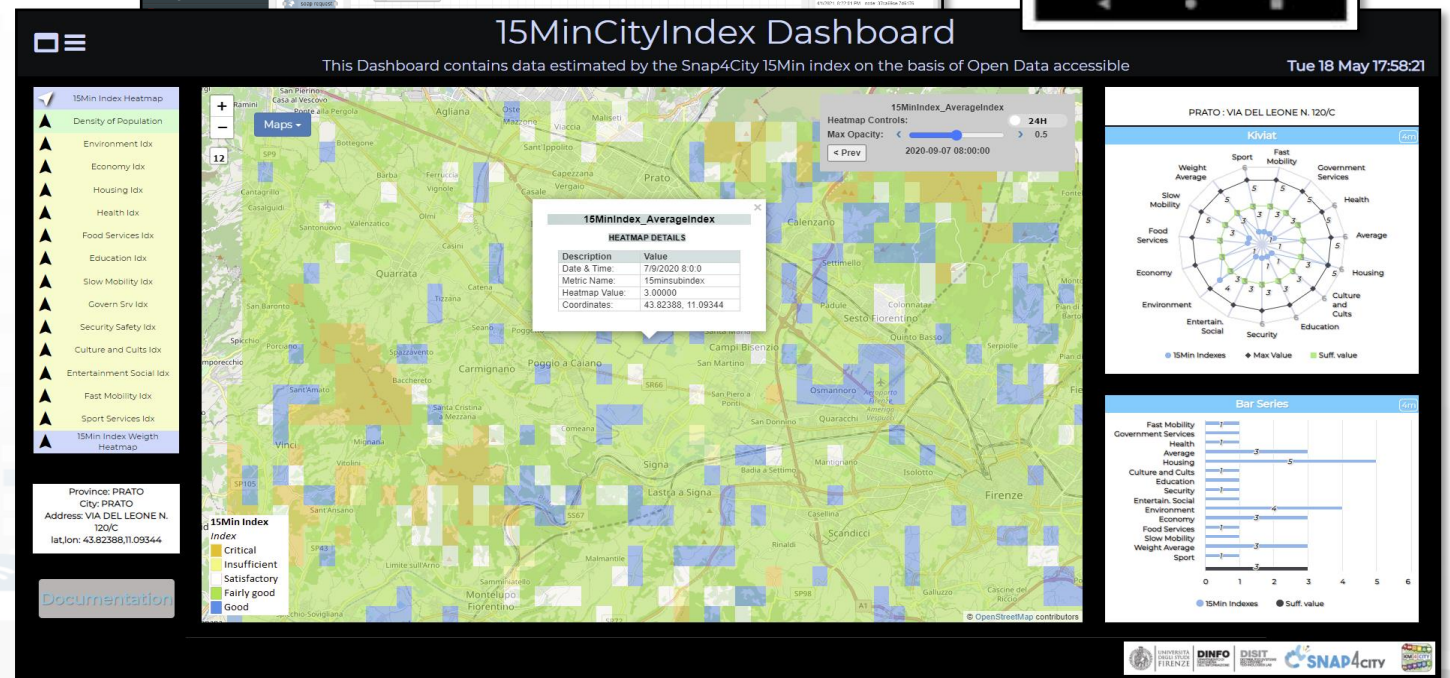
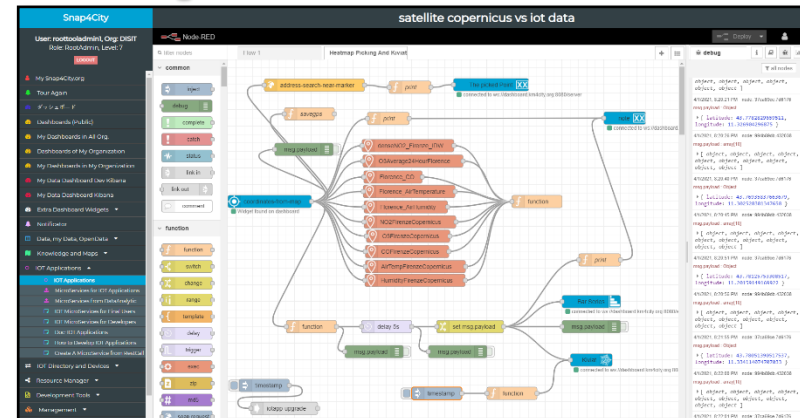
length

write

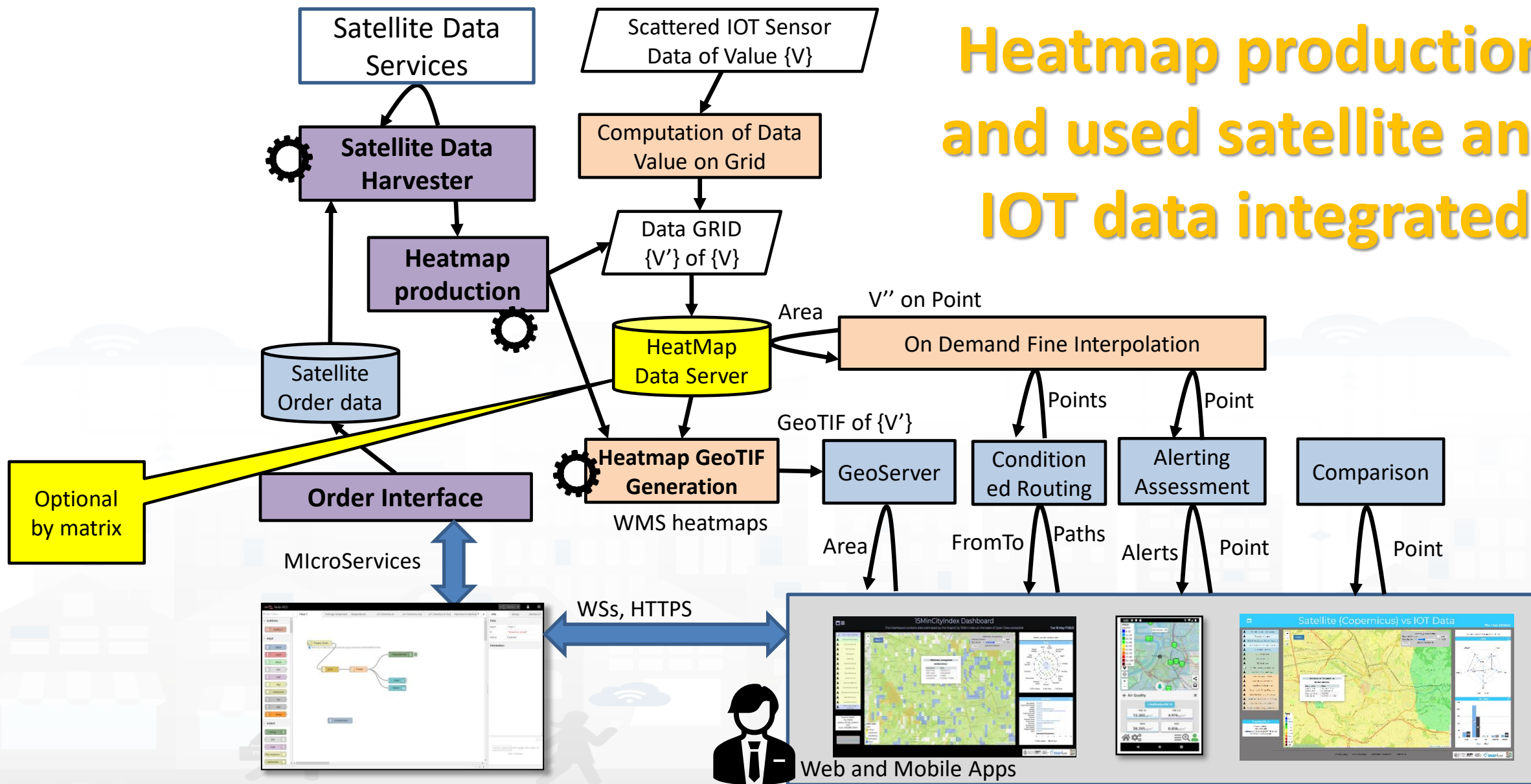
write

Once Generated can be exploited

- Picking data on dense map and exploiting them on
 - Assessing routing:
 - path of GPS points
 - Alerting specific users wrt specific locations.
 - One GPS position: park, garden, house, etc.
 - Alerting them
 - Via telegram
 - Email
- Estimating city Indexes
- Comparison with sensors



Heatmap production and used satellite and IOT data integrated



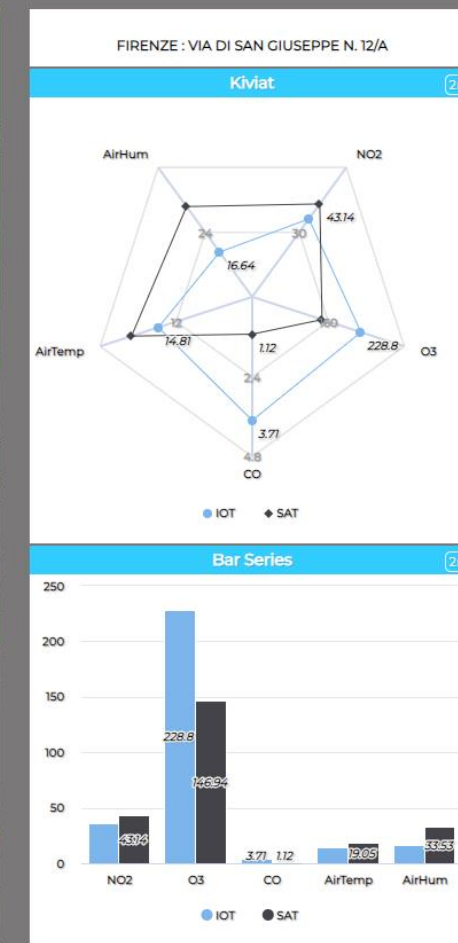
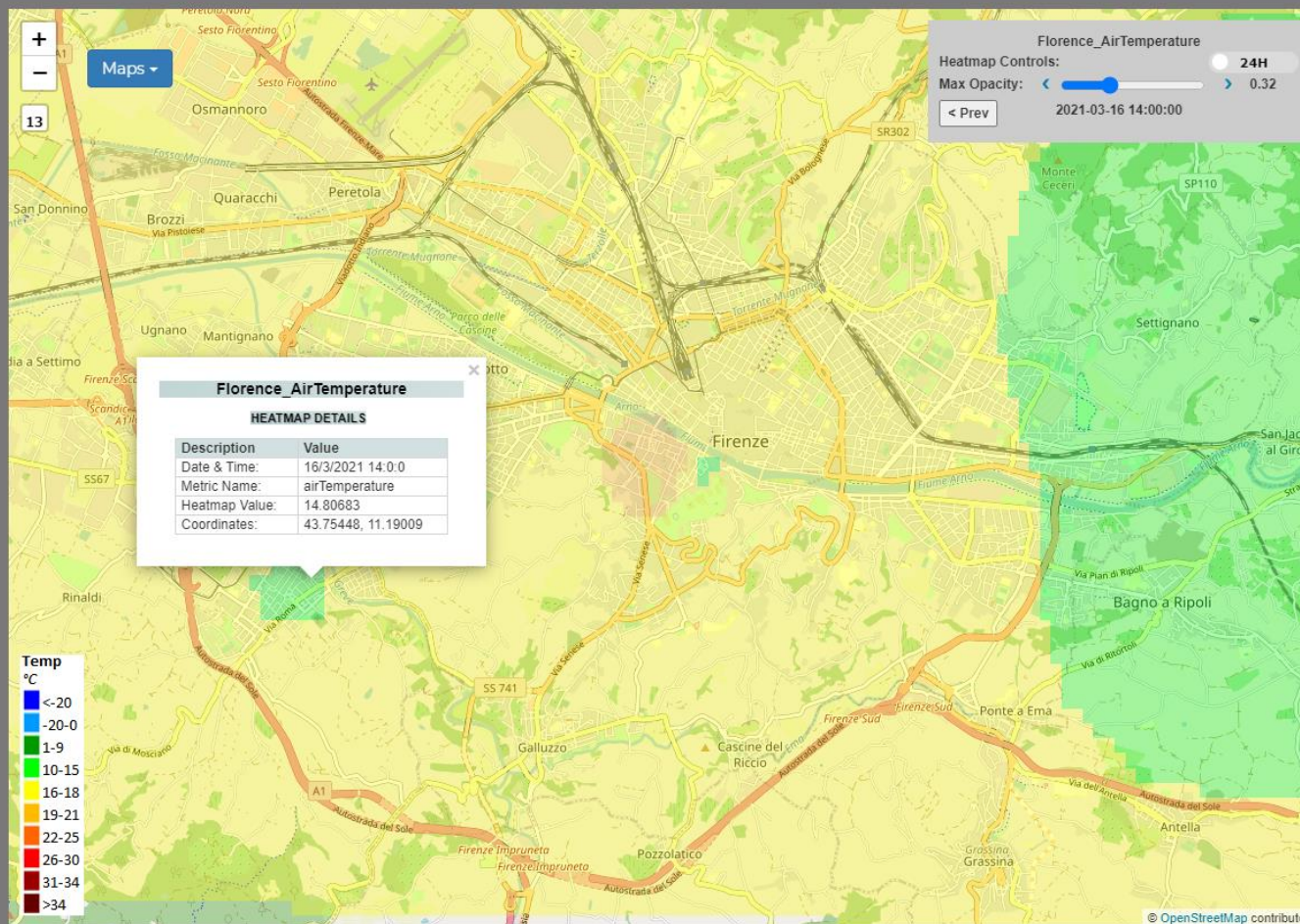
Satellite (Copernicus) vs IOT Data

Thu 1 Apr 22:09:45

- ▲ Air Temperature Toscana
- ▲ Tuscany Altitude
- ▲ Global Vegetation Index Tuscany
- ▲ Fractional Cloud Cover Tuscany
- ▲ Humidity Tuscany
- ▲ NO2 heatmap
- ▲ O3 heatmap
- ▲ CO heatmap
- ▲ Air Temperature heatmap
- ▲ Air Humidity Heatmap
- ▲ Satellite NO2 Firenze
- ▲ Satellite O3 heatmap
- ▲ Satellite CO heatmap
- ▲ Satellite Air Temp Florence
- ▲ Satellite Humidity Florence
- ▲ Satellite Fractional Cloud Cover
- ▲ Satellite Florence Altitude
- ▲ Satellite Global Vegetation Index

The picked Point (1m)

Province: FIRENZE
City: FIRENZE
Address: VIA DI SAN GIUSEPPE N. 12/A
lat,lon: 43.76799,11.26408



TOP

Interoperability with respect to Hardware staff



DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT



IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

DATA ANALYTICS,
BUSINESS
INTELLIGENCE
WHAT-IF
SIMULATION

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND PARTNERS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

DECISION SUPPORT
SYSTEM AND CITY
RESILIENCE

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

SNAP4CITY
AND KM4CITY
PROJECTS

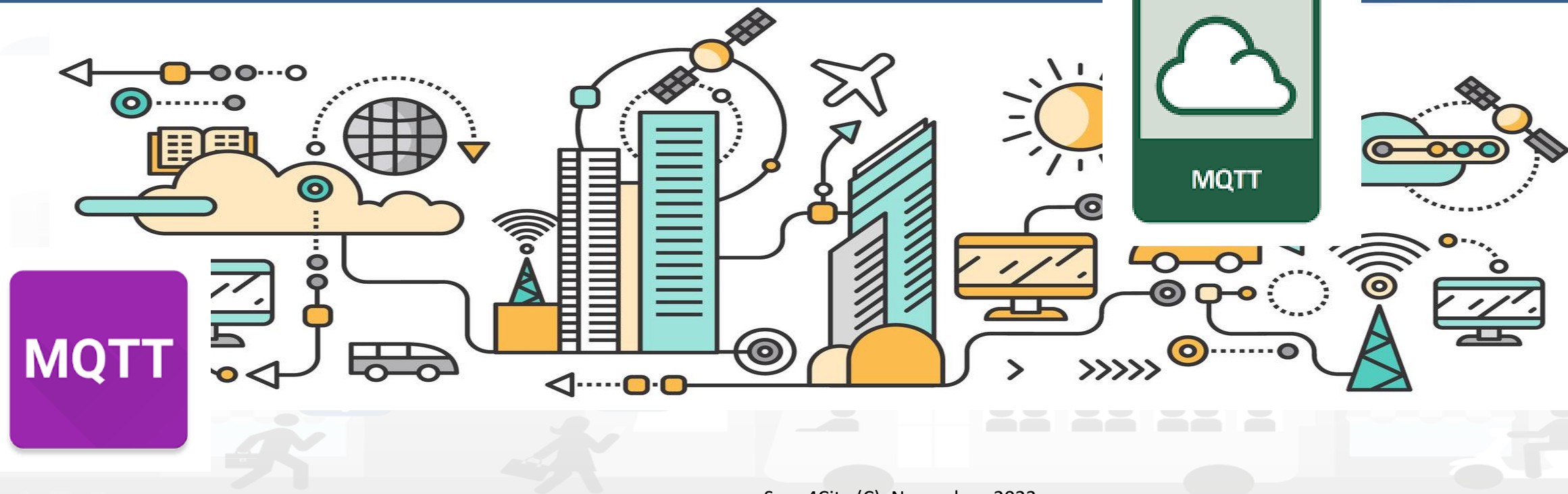
SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

Some examples of Hardware Interoperability

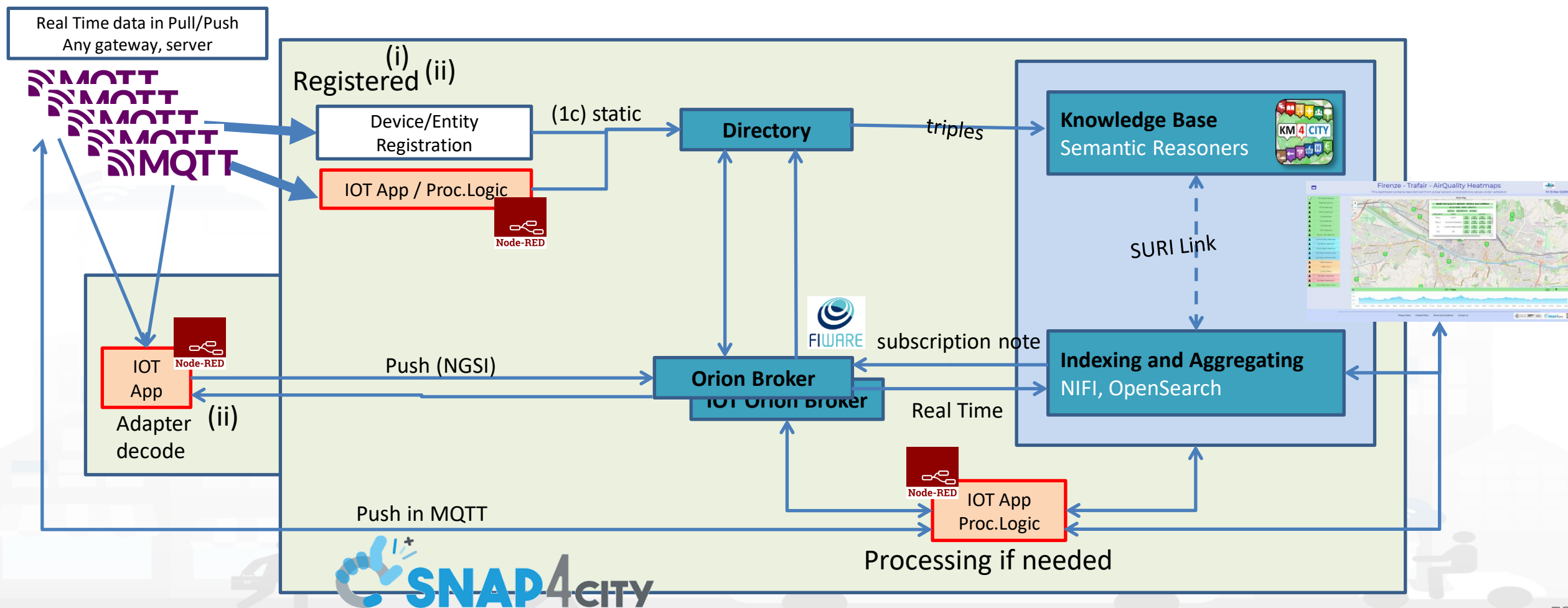
- **Any Broker/Gateway** can be connected to Snap4City with any protocol:
 - For example: MQTT, COAP, SNMP, AMQP, OneM2M, LoraWAN, SigFox, etc..
- **Any Device** can be connected.
 - For example: Libelium, Arquino, Modbus, etc.
- **AXIS Cameras** can host
 - Snpa4City plugins and Proc.Logic/IoT Apps
- **Any TV Camera** can be conneced via VMS Milestone

TOP

MQTT Integration



- Can be connected from/to MQTT devices or gateways in push



TOP

Libelium devices

Smart Environment PRO



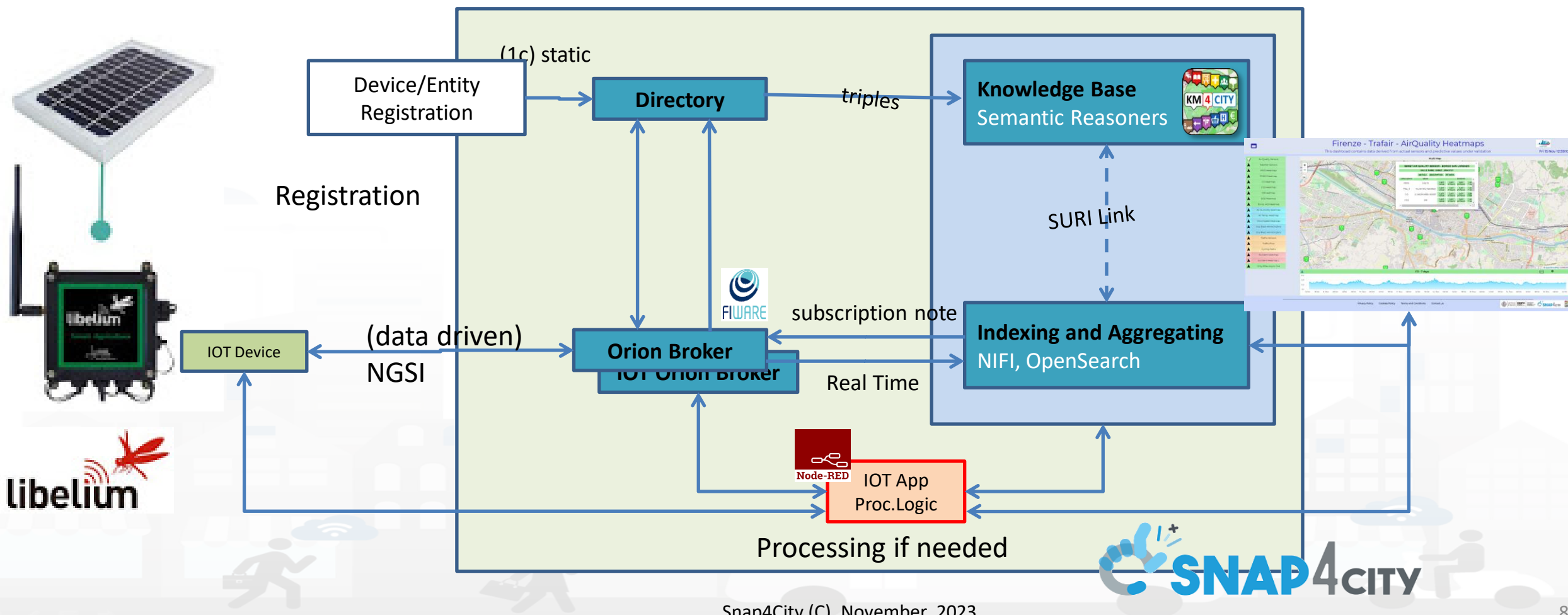


- PM10
- Temp
- Humidity
- Pm2.5
- NO
- NO2
- CO2
- Etc.



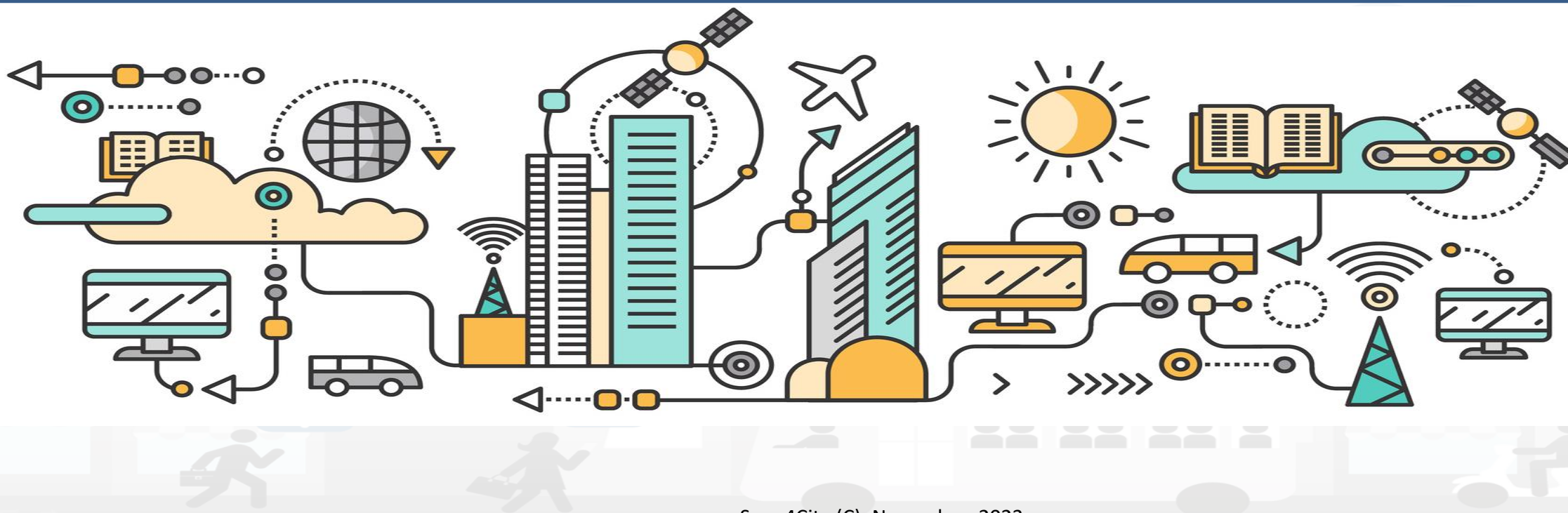
<https://www.snap4city.org/659> how to set up on Snap4City

- Can be directly connected to Snap4City (data driven)



TOP

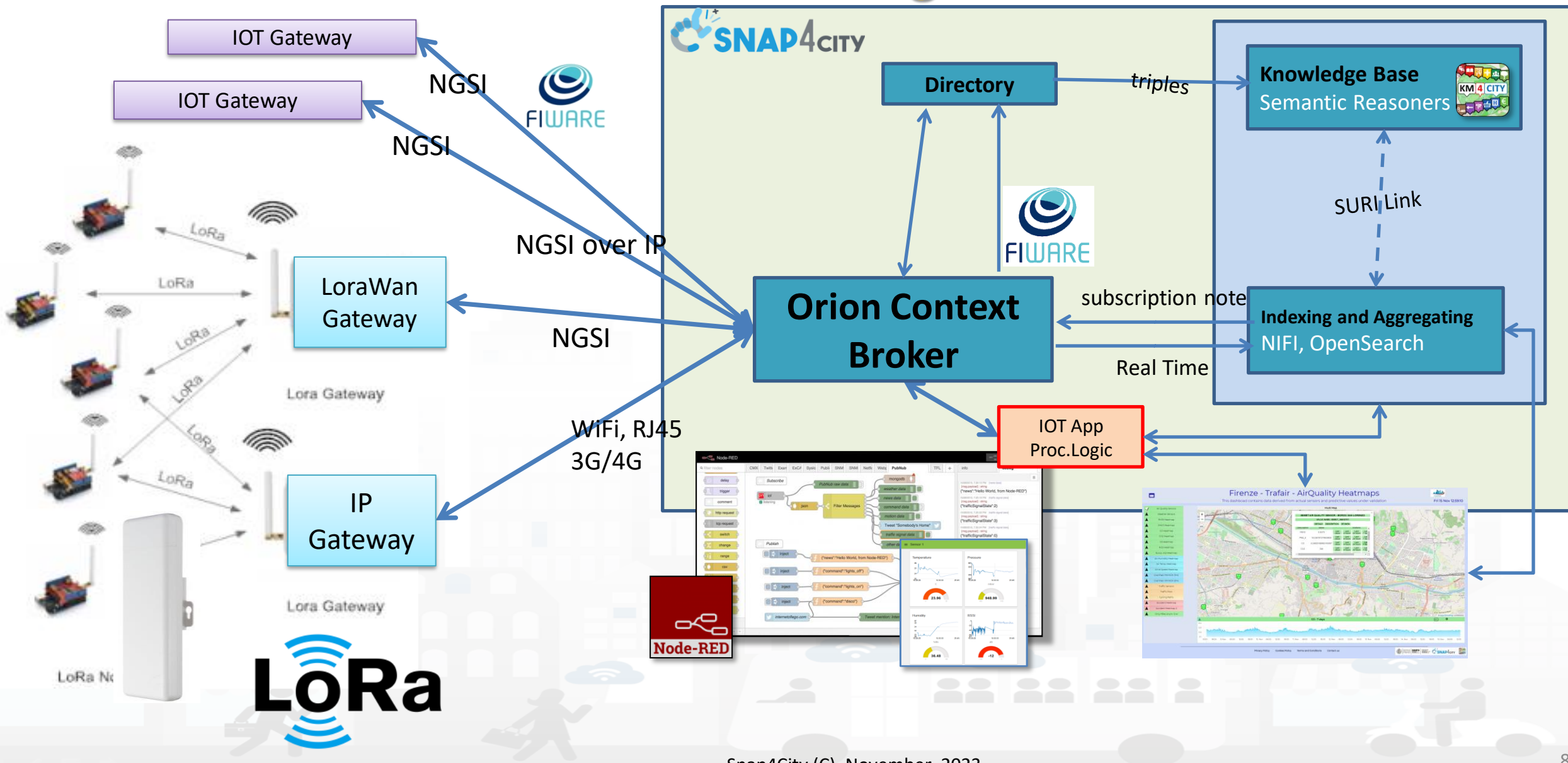
LoRa Lora IOT Gateway vs NGSI



- 



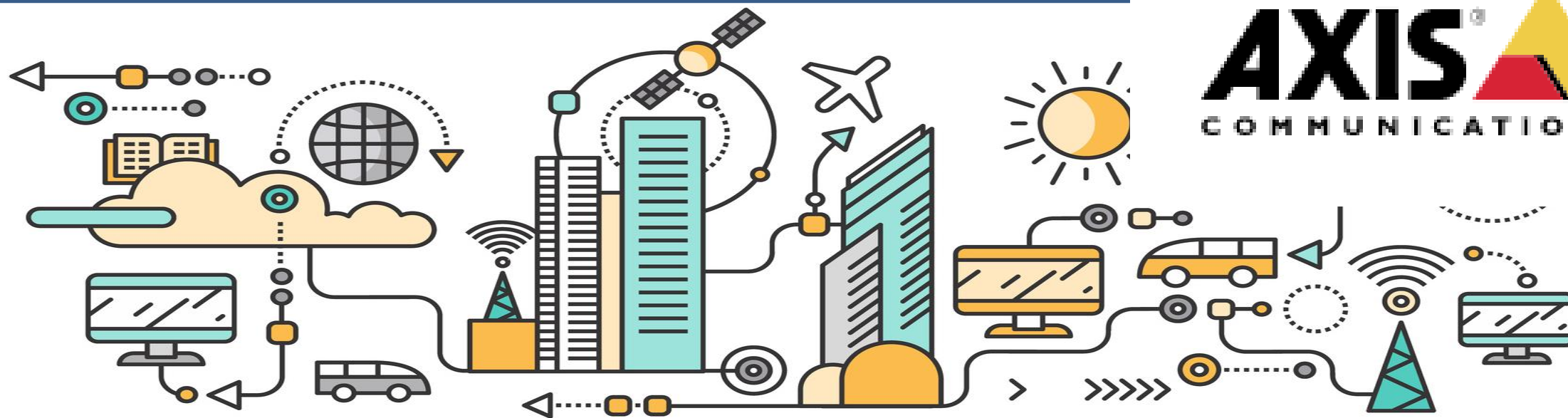
Lora IOT Management





TOP

TV Cam AXIS on edge





- **AXIS cameras as IoT Edge (Node-RED)**
 - Color, Thermal and Radar: security, transport, etc.
 - Node-RED on board
 - Snap4City Library installed
 - Image processing for trajectories
 - Sending data stream on Snap4City.org
- **Snap4City infrastructure**
 - Collecting data in real time
 - Pre-processing, clustering in real time
 - **Counting in real time:** 12 trajectories, 8 in/out flows
 - Presenting data on dashboard



One Camera
Many results

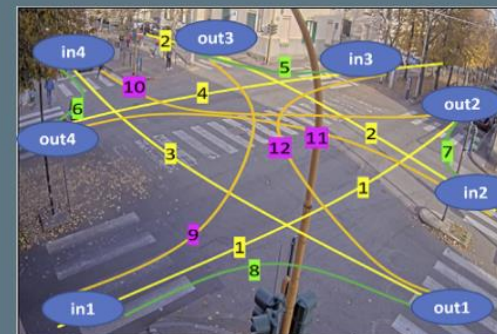
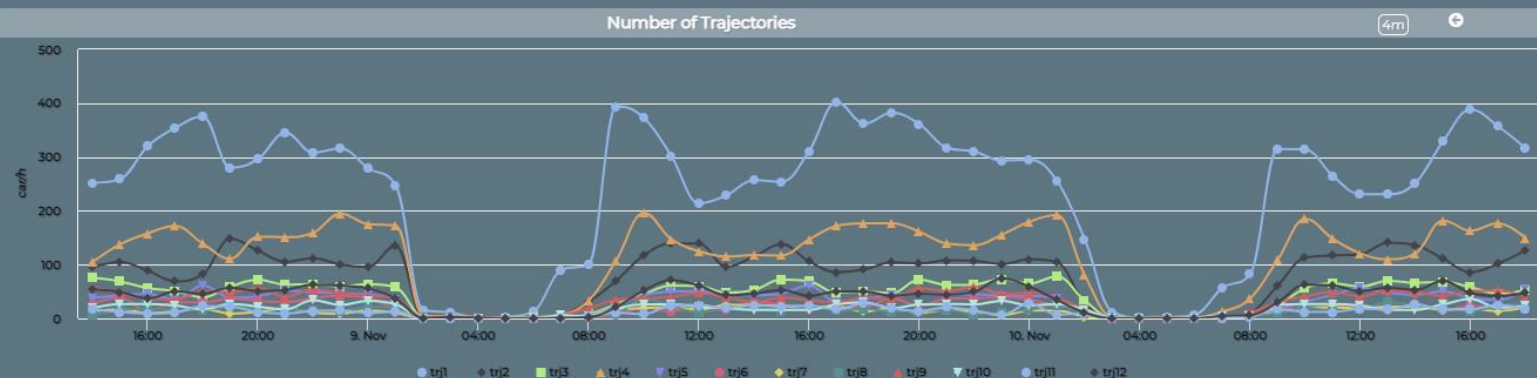


Monitoring Cross Road Venaria - (AXIS Camera)

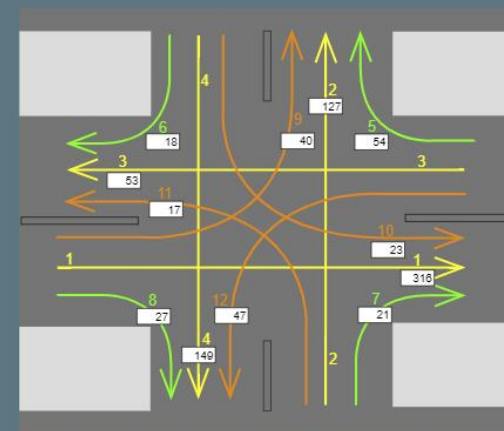
Wed 10 Nov 18:50:53



AXIS
COMMUNICATIONS



Venaria Street Cross - Synoptic



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzI5Ng==>

A view and data from the Thermal Camera



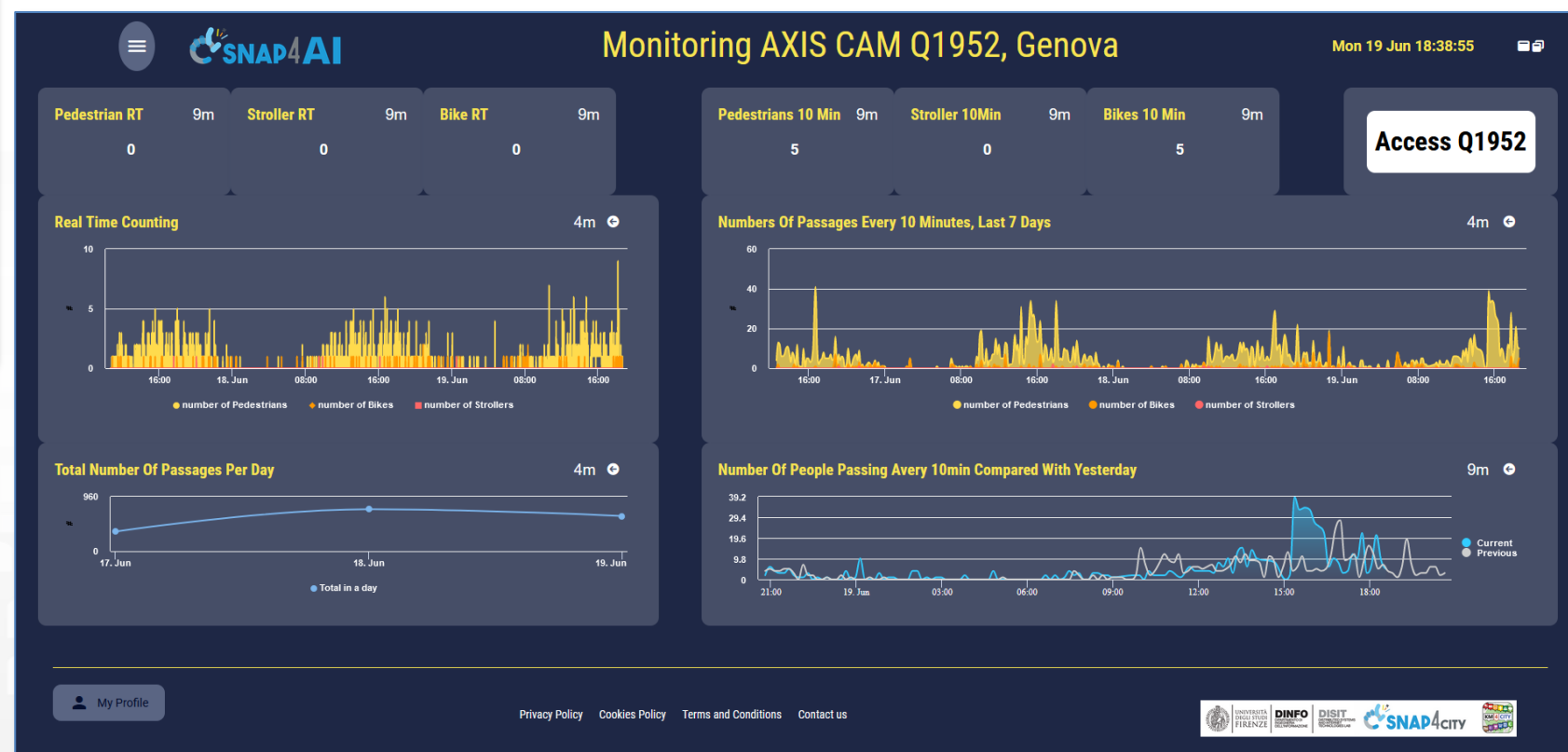
□ Detection BOX Snap4Thermal PV Firenze Tue 15 Mar 13:30:41





Monitoring Passages AXIS Q1952

- Genova: Ocean Race, 2023

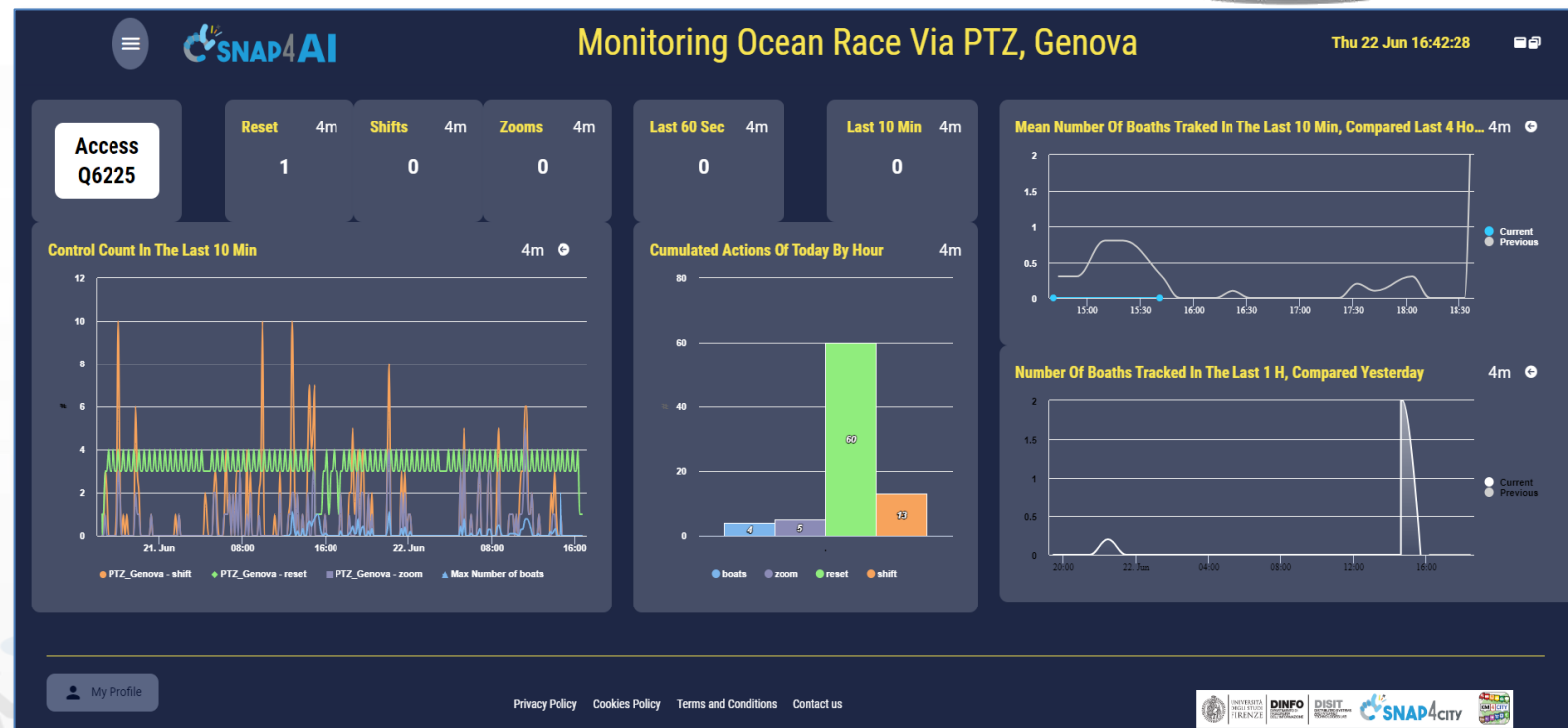


11 SUSTAINABLE CITIES
AND COMMUNITIES



Monitoring Boats AXIS Q6225, PTZ

- Genova: Ocean Race, 2023



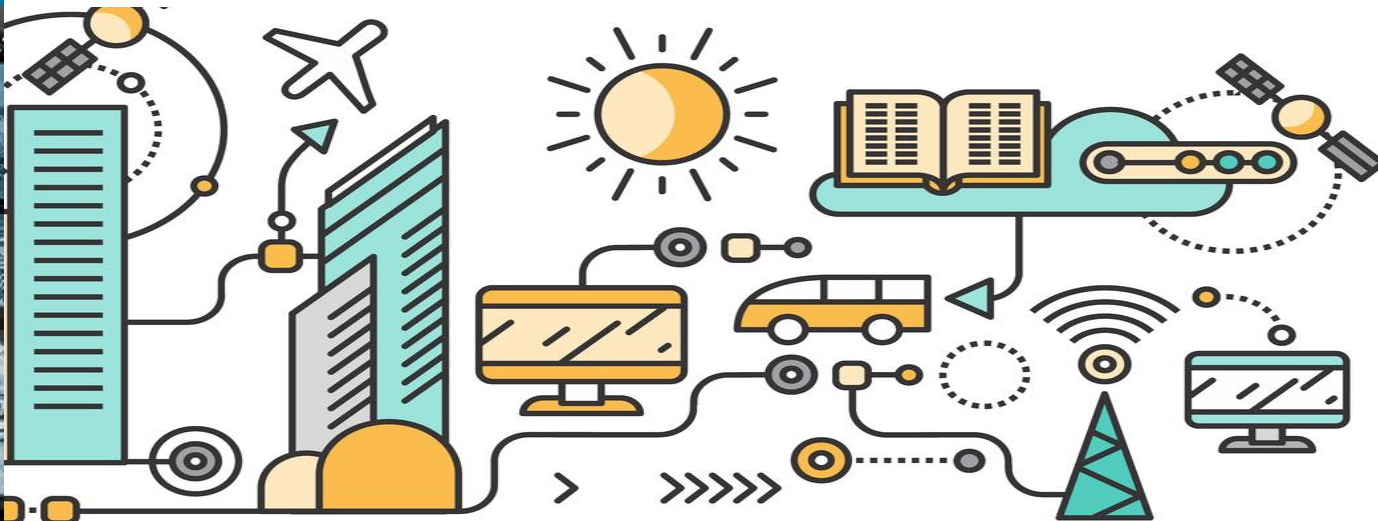
TOP

Integration with VMS

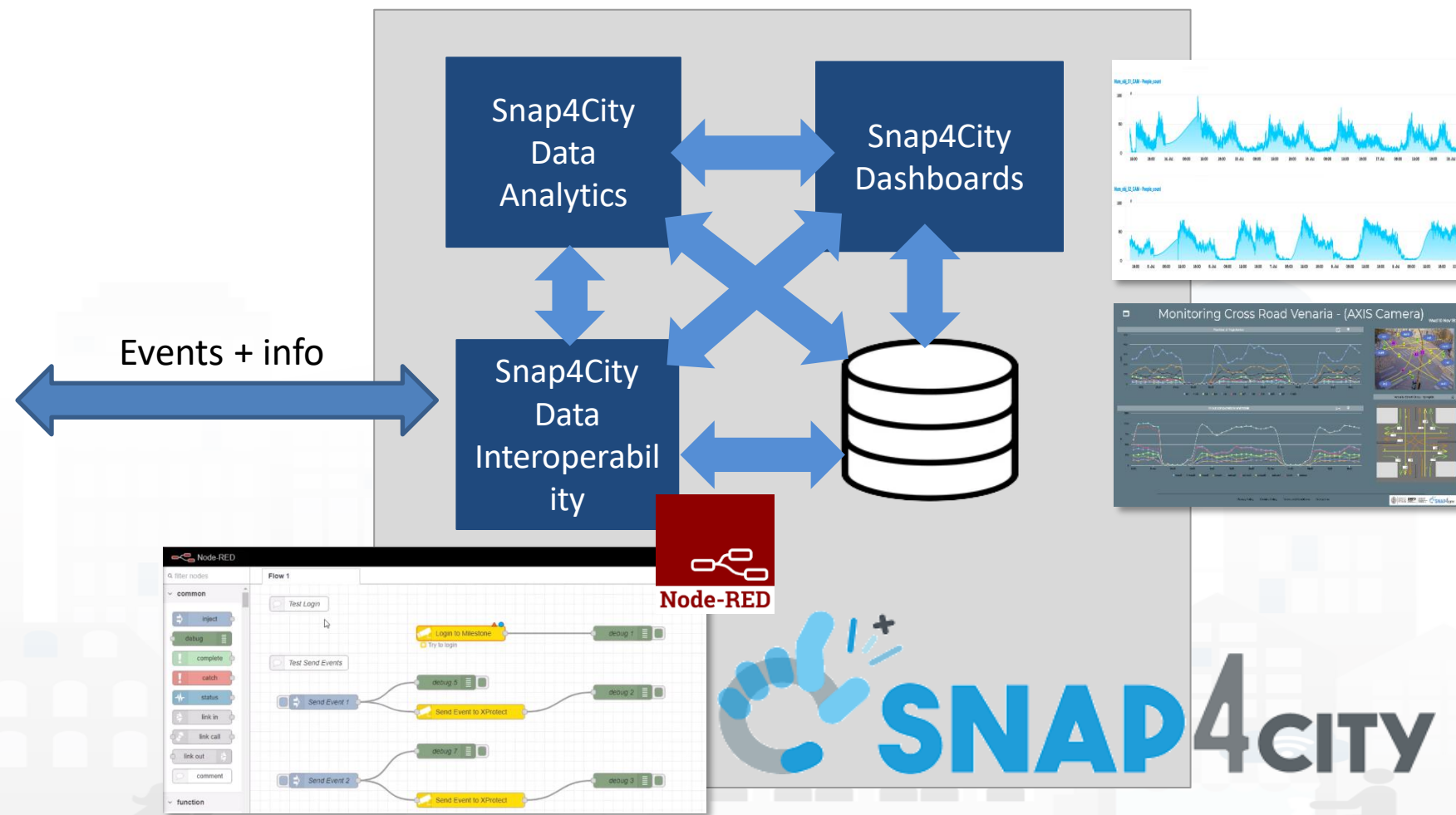
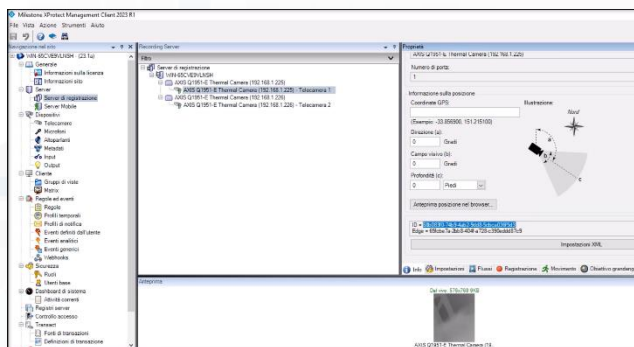


milestone

Integration with
MILESTONE
XProtect
Video
Management

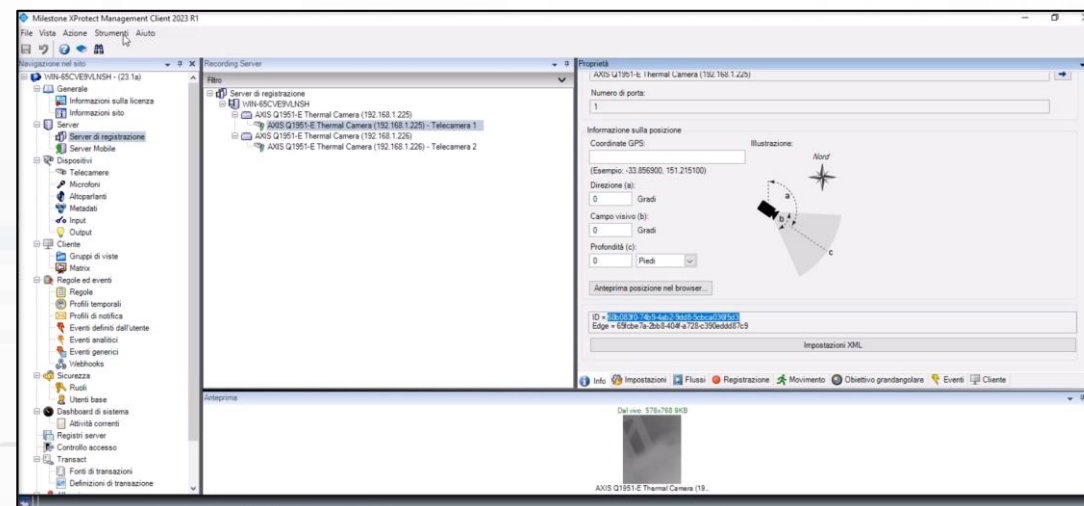
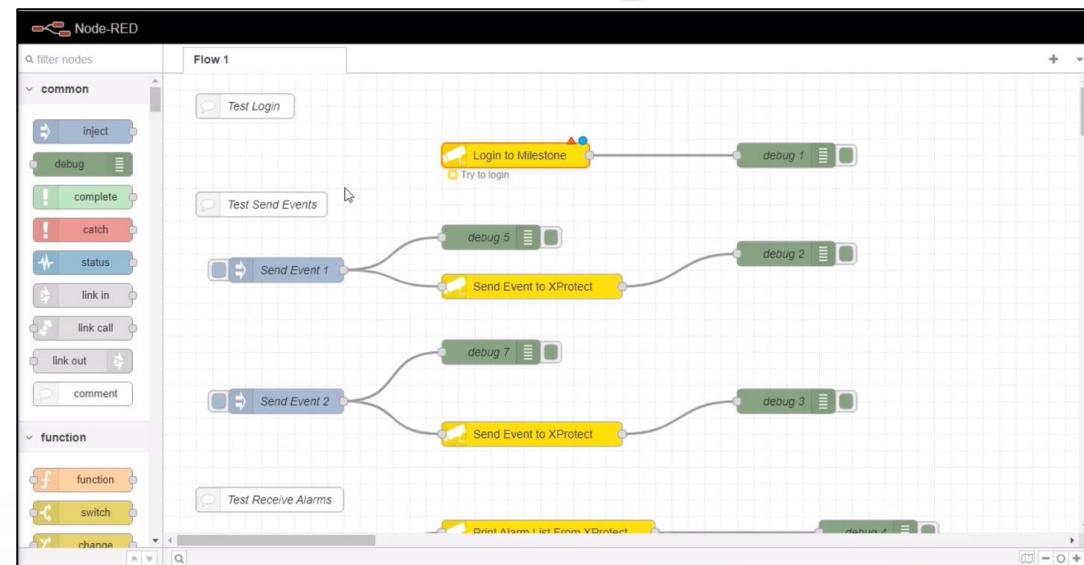


VMS vs Snap4City: sending and getting events, AI solutions



Snap4City ↔ Milestone Integration

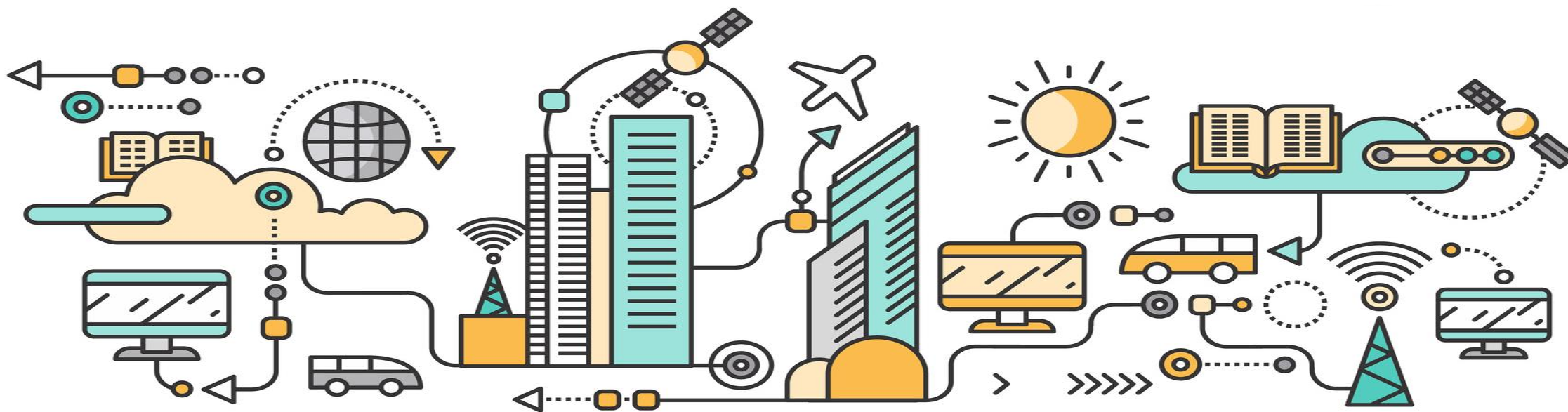
- Snap4City VMS Library on Node-RED
- Functionalities:
 - Registering IoT App/Proc.Logic on VMS Milestone
 - Receiving event of VMS into Snap4City platform via Node-RED, on cloud or on premise
 - Sending Snap4City Events into VMS Milestone



TOP



Integration





Registered
Managed

- Proprietary Protocol, freq similar to Lora
- Final users, consumers may buy SigFox devices and subscribe to network to register their devices
- 1 msg per every 10 minute, max num msg per day, per year...

SigFOX gateway Server

The screenshot shows the SigFox gateway server interface. The top navigation bar includes the SigFox logo and tabs for DEVICE, DEVICE TYPE, USER, GROUP, and BILLING. The main content area is titled 'Device - List' and features a search bar with fields for 'Id' and 'State', and a filter for 'Average SNR (all)' ranging from 5 dB to 50 dB. Below the search bar, there are buttons for 'New', 'New series', 'Edit series', 'Transfer series', and 'Replace series'. A table displays the list of devices, with columns for Communication status, Id, Last seen, Name, Token state, Protocol version, Product certificate, and Device type. The table shows two devices, both with a green status indicator and a red ID box.

Communication status	Id	Last seen	Name	Token state	Protocol version	Product certificate	Device type
●	[Red Box]	2018-05-06 17:58:46	Nesi_bib_01	✓	V1		BIB - Paolo Nesi
●	[Red Box]	2018-05-06 17:58:49	Nesi_bib_02	✓	V1		BIB - Paolo Nesi





Registered
Managed

- Possible connection in PUSH and PULL
- Ingestion via IOT Application on Cloud or on IOT App on Edge
- Suggested connection in PULL

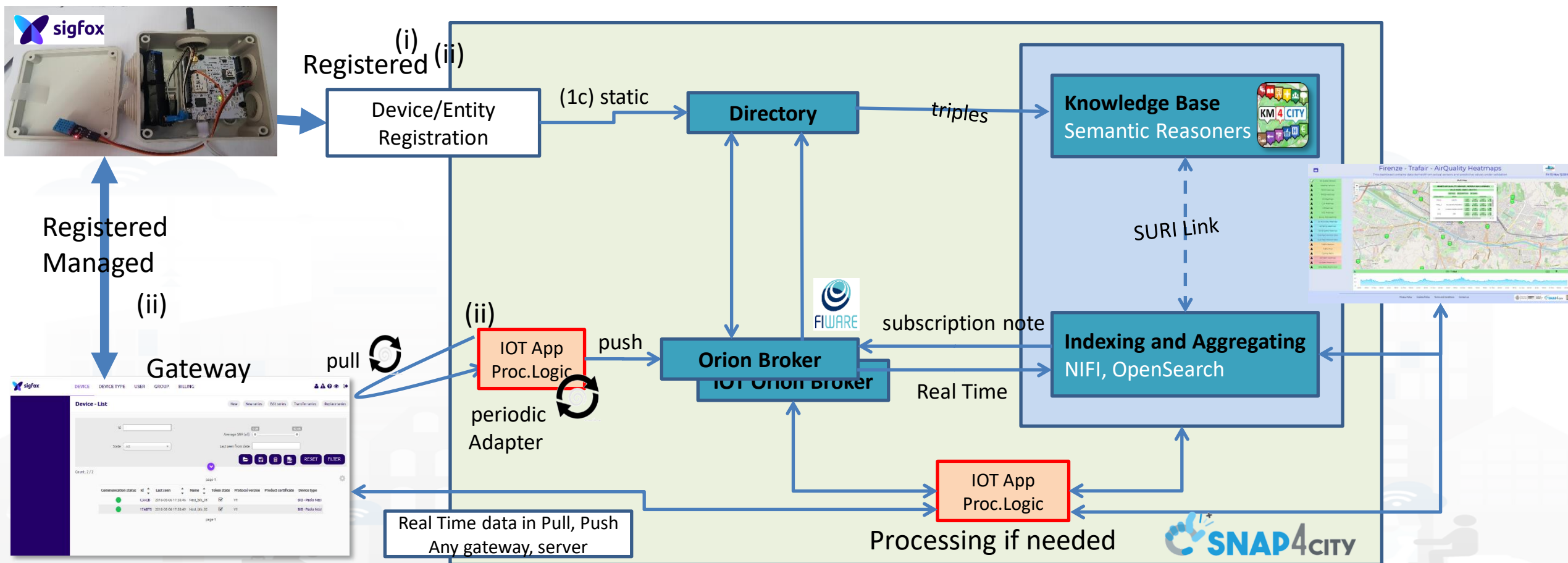
Device - List

Count : 2 / 2

Communication status	Id	Last seen	Name	Token state	Protocol version	Product certificate	Device type
●	C3AEB	2018-05-06 17:58:46	Nesi_bib_01	☒	V1		BIB - Paolo Nesi
●	17AB75	2018-05-06 17:58:49	Nesi_bib_02	☒	V1		BIB - Paolo Nesi



- Can be connected Indirectly via SigFox gateway (in push or pull), here represented in PULL



TOP

Adding Features and Modules to Snap4City

FROM CITY DASHBOARD TO APPLICATIONS

DATA GATHERING AND CITY KNOWLEDGE MANAGEMENT

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT/IOE DEVICES AND NETWORKS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM, OPENED TO DEVELOPERS AND SERVICE PROVIDERS

DATA ANALYTICS, BUSINESS INTELLIGENCE, VISUALIZATION AND SIMULATION

TWITTER VIGILANCE, SOCIAL MEDIA ANALYSIS

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

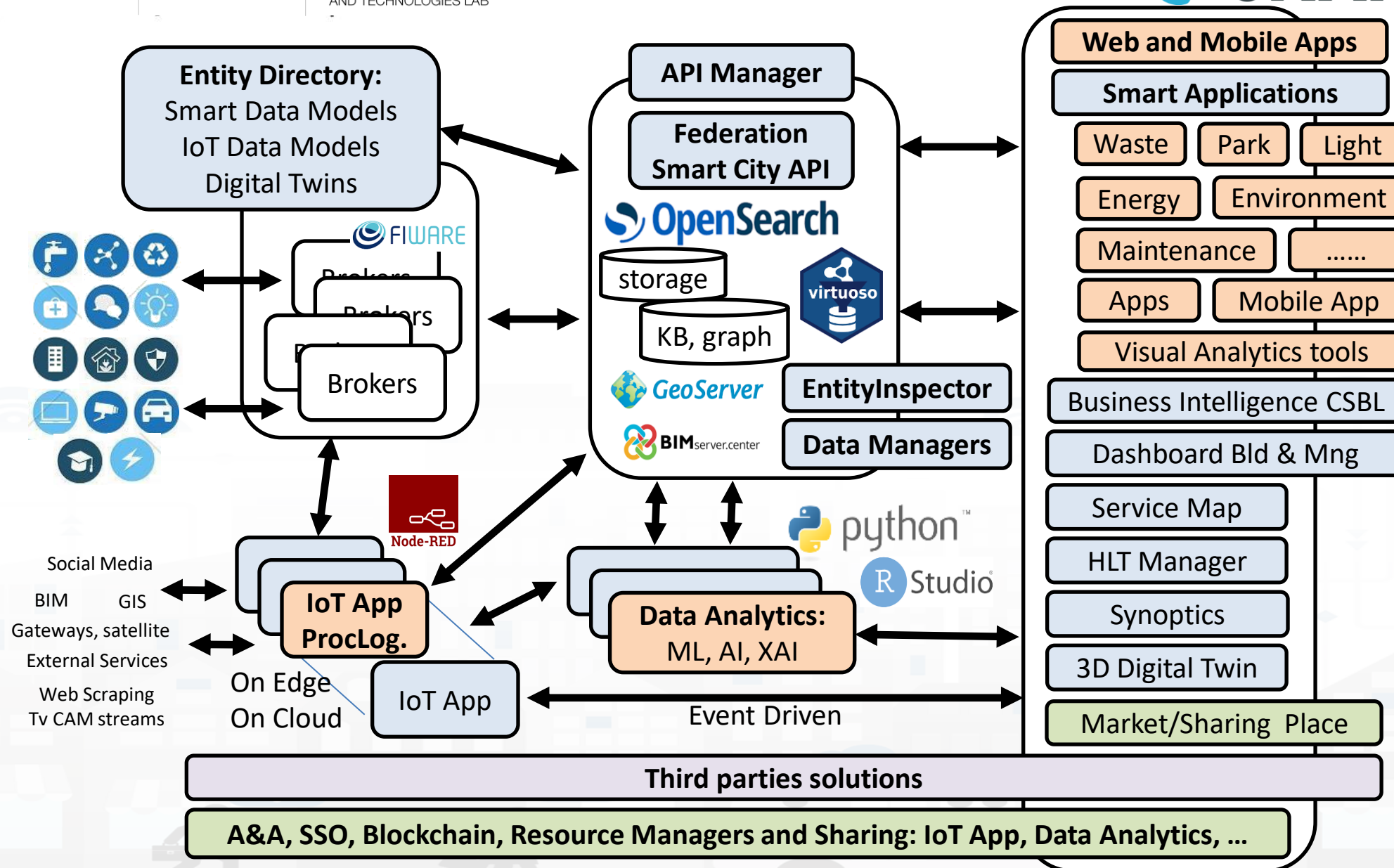
SNAP4CITY AND KM4CITY PROJECTS

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

100%
OPEN
SOURCE

 **SNAP4**
Appliances and Dockers
Installations

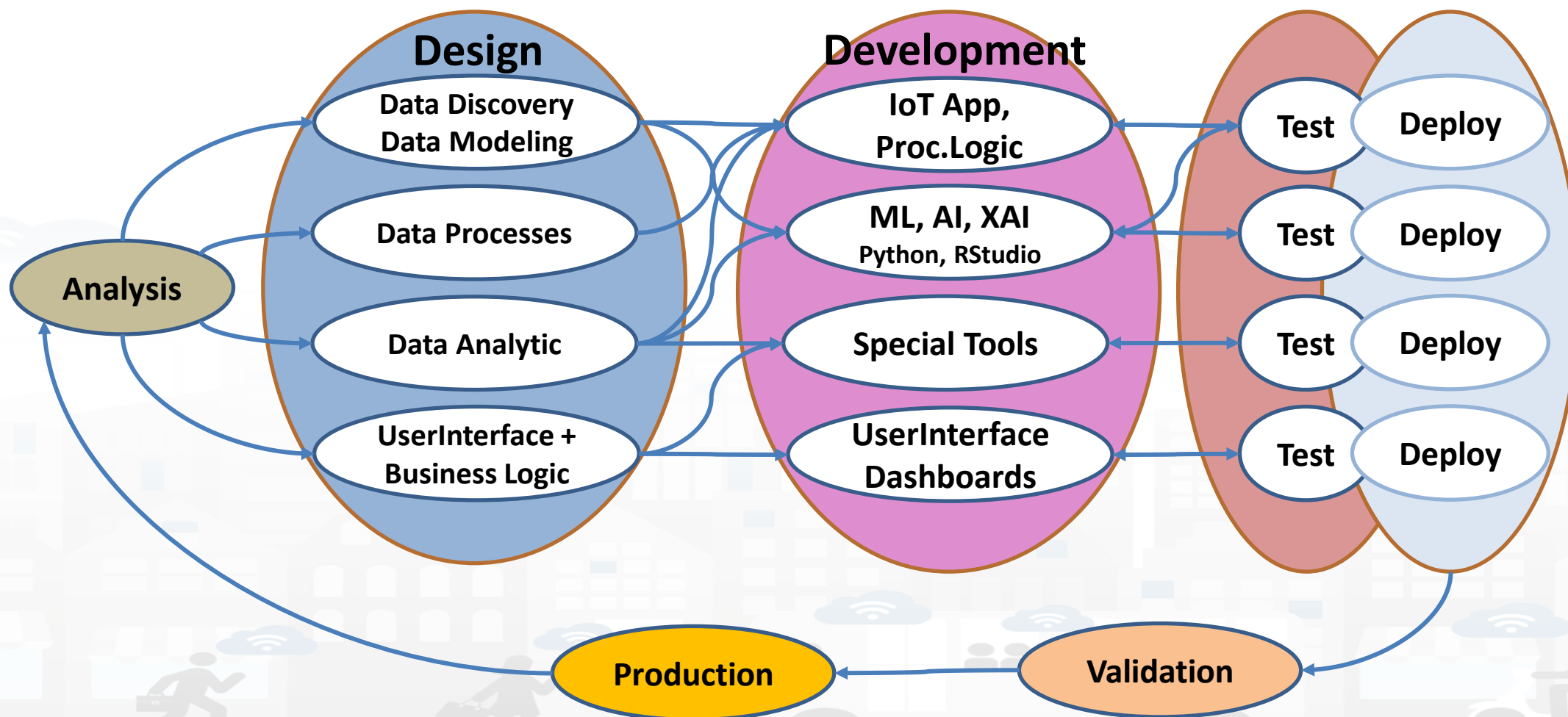
Tech Arch



Adding new Features

- **Dashboard Theme/Style interface**
- **Dashboard Features** --> Custom Widgets, Widgets, Synoptics
- **Connectors, adapters, IoT protocols, data transformations**, etc. --> by creating new MicroServices, new flows or new IoT Apps ...
- **Applications, Modules** --> for management, for verticals, in the core by using
- **IoT Devices** --> for collecting new data kind or acting on the field
- **Processes** --> Data Analytic of any kind, also exploiting machine learning, GPU, etc.
- **Web and Mobile Apps** --> new end-users services
- **Dashboards**
- **IoT Applications / Proc.Logic**
- **Data ingestion process**, integration, etc.
- **External Services** to be exploited on Dashboards
- etc. etc.

Development Life Cycle Smart Solutions



Adding new Features

<https://www.snap4city.org/692>

- **Dashboard Features** --> Custom Widgets, Widgets
 - they can be created by using the Custom Widget SVG approach
 - [TC1.22a: Create and configure a Snap4City SVG Custom Widget for real-time interaction](#)
 - [TC1.22b: Create and configure a Snap4City SVG Custom Widget for real-time interaction](#)
 - [Custom Widgets: Table explanation, as SVG](#)
 - [TC1.26: Use customised SVG pins in a map](#)
 - [TC9.19: Custom Widgets / Synoptics controlled by IOT Applications](#)
 - they can be created by developing new elements programming in PHP, JavaScript, Angular, D3, etc..
 - [Custom Synoptics and Widgets for Dashboards](#)
- **connectors, adapters, IoT protocols, data transformations, etc.** --> by creating new MicroServices, new flows or new IoT Apps ...
 - <https://www.snap4city.org/download/video/course/di/>
 - [HOW TO: Develop an IOT Application for Data Ingestion](#)
 - they have to be in Node.JS, JavaScript according to Node-RED
 - [Snap4City Supported Protocols, adding new protocols](#)
 - how to create a flow and nodes in Node-red: <https://nodered.org/docs/creating-nodes/first-node>
 - They can be automatically created from API rest call
 - [TC2.25. Registering external MicroService calling RestCall services, using it on IOT applications](#)
 - business logic behind a dashboard
 - [TC9.19: Custom Widgets / Synoptics controlled by IOT Applications](#)

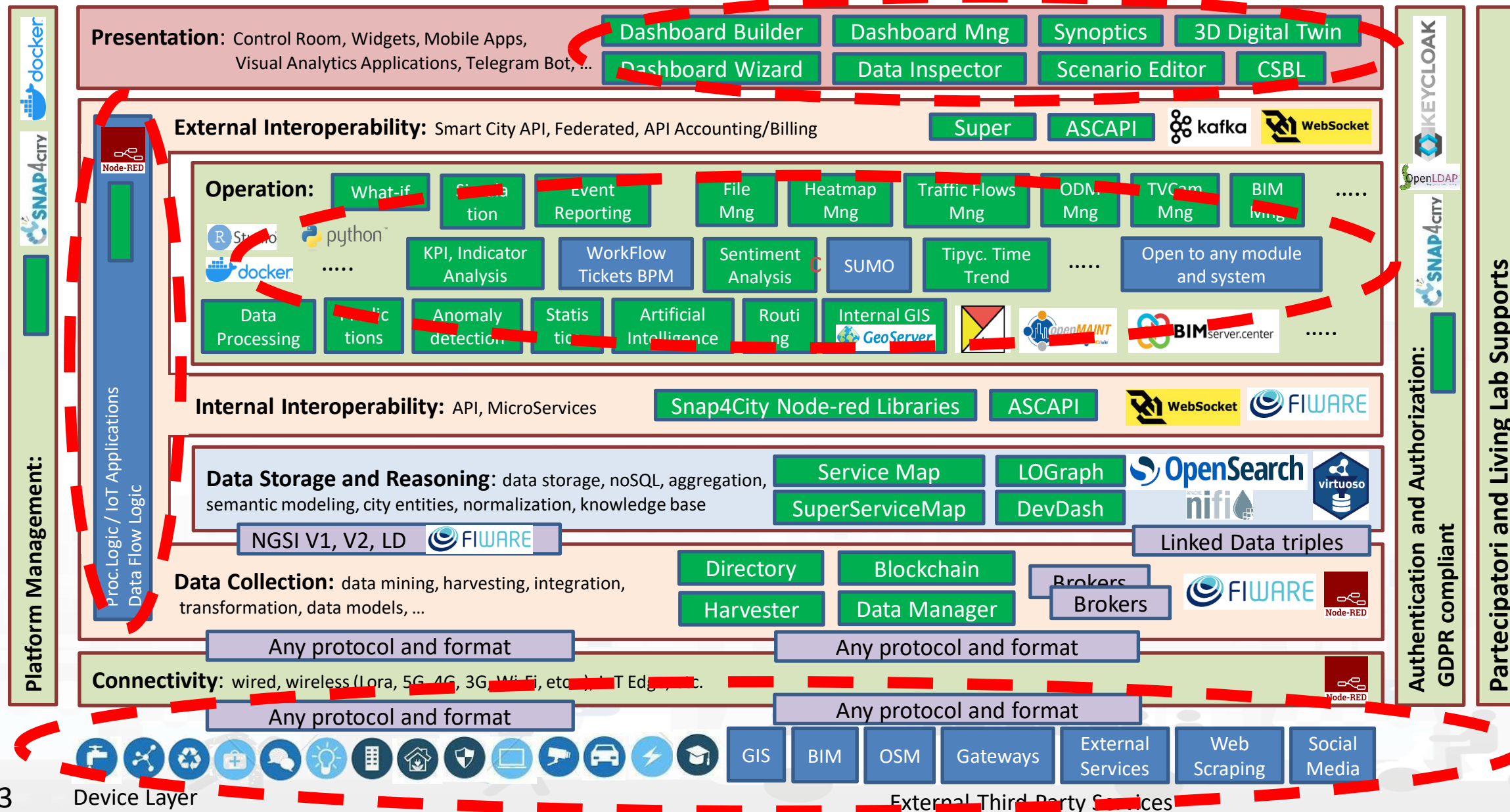
Adding new Features

- **Applications, Modules** --> for management, for verticals, in the core by using
 - any language you prefer, preferably exposing API for integration with other modules
 - <https://www.km4city.org/swagger/external/index.html>
 - <https://www.km4city.org/swagger/internal/index.html>
 - See Tutorial on how to transform any REST API in a MicroService
 - [TC2.25. Registering external MicroService calling RestCall services, using it on IOT applications](#)
- **IoT Devices** --> for collecting new data kind or acting on the field
 - [HOW TO: add a device to the Platform](#)
 - [HOW TO: Manage IOT Network Components on Snap4City](#)
 - you can add to the platform any kind of IoT Device, with any kind of IoT Protocol
 - You can exploit the open source for Android and raspberry for creating your safely connected IoT device with Snap4City using NGSI V1, V2 and exploiting our secure communication approach

Adding new Features

<https://www.snap4city.org/692>

- **Processes --> Data Analytic** of any kind, also exploiting machine learning, gpu, etc.
 - see tutorial on Data Analytics
 - <https://www.snap4city.org/download/video/course/da/>
- **Web and Mobile Apps --> new end-users services**
 - <https://www.snap4city.org/download/video/course/app/>
- **Dashboards: Dashboard Builder and Kibana**
 - <https://www.snap4city.org/download/video/course/das/>
- **IoT Applications in Node-RED**
 - <https://www.snap4city.org/download/video/course/iot/>
- **data ingestion process, integration, etc.**
 - <https://www.snap4city.org/download/video/course/di/>
- **External Services to be exploited on Dashboards**
 - by simply registering their URLs on the portal
 - <https://www.snap4city.org/55>
- **Workflows:** via OpenMaint
 - [TC 1.24 – Integrated Ticketing and Facility Management system](#)
- **BIM models** via Bim Editor for IFC production → Bim Server
 - [HOW To: Manage BMP and BIM: main features of openMAINT, BMP, BIM](#)
- etc. etc.



- **new version modules**
 - **to be integrated in the main version**, have to be tested and validated by DISIT Lab. They have to:
 - be in Affero GPL
 - do not affect the functionalities of other modules in negative manner
 - provide the needed quality, in terms of test cases, documentation, etc.
 - **If they are not part of the core**,
 - can be based on proprietary model, and exploit the Snap4City tools via APIs
 - no constraints
 - **but forked, they need to be published version on Internet and linked to main according to Affero GPL.**
- **Snap4City modules are mainly in Affero GPL**
 - platform rebranding is not allowed

TOP

FROM CITY
DASHBOARD TO
APPLICATIONS

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT APPLICATIONS
VS IOT EDGE
DEVICES

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
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& Snap4City

DATA ANALYTICS
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SIMULATION

DECISION SUPPORT
SYSTEM AND CITY
RESILIENCE

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

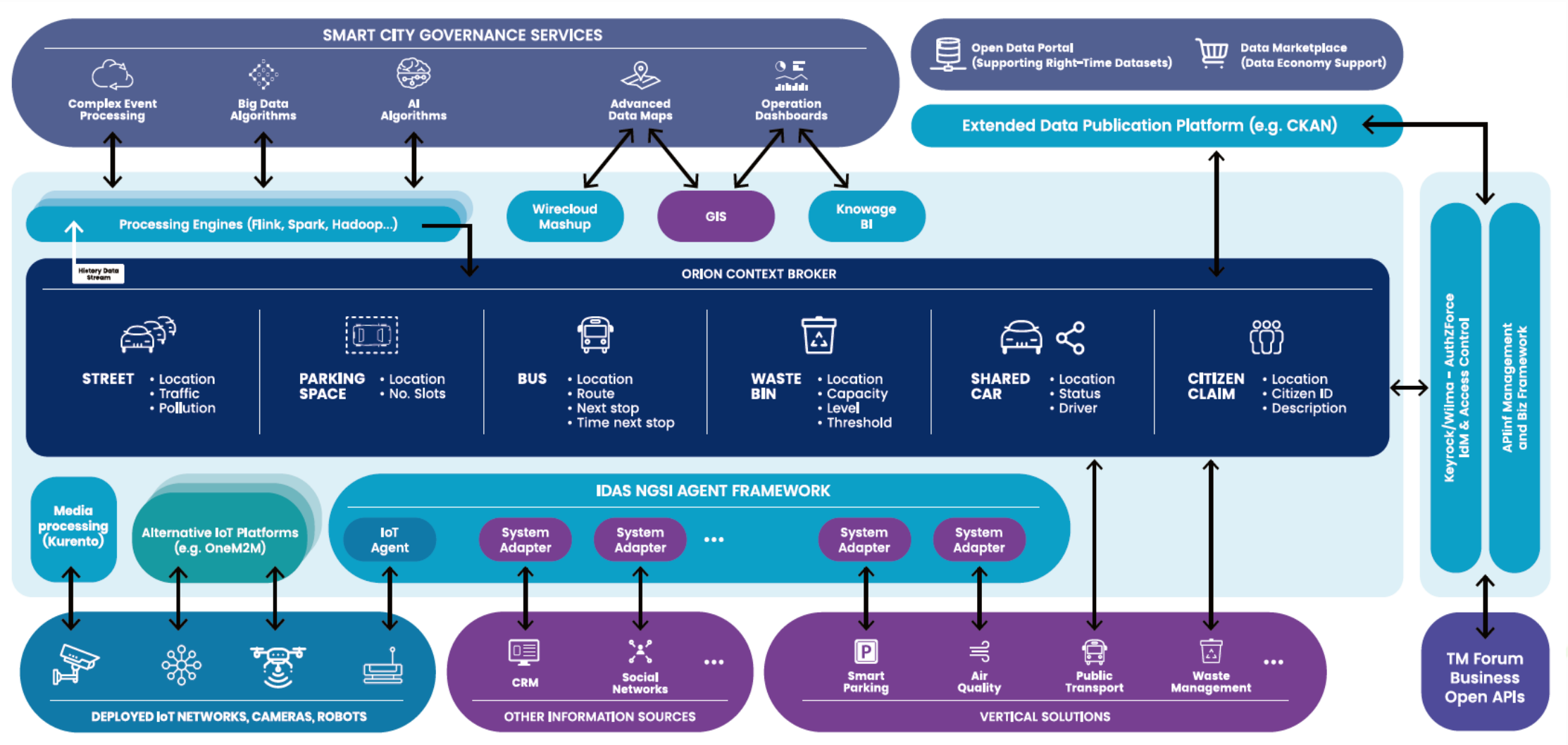
ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

Powered by



>>> THE FIWARE SMART CITIES REFERENCE ARCHITECTURE



- Snap4City - Powered by [FIWARE](https://www.fiware.org) Solution & Platform:
 - <https://www.fiware.org/marketplace/product-details/?category=powered&id=snap4city-snap4city>
 - NGSI V1, V2 The IOT Orion Broker
 - IOT Orion Broker can connect JSON, MQTT, Lightweight M2M, LoraWAN, OPC, SigFOX, etc. see FiWare <https://www.fiware.org>
- Snap4City - [FIWARE](https://marketplace.fiware.org) Training Services:
 - <https://marketplace.fiware.org/pages/solutions/03bccd83a0e1b0398ba7a0bf>
- Snap4City - [FIWARE](https://marketplace.fiware.org) Consultancy Services:
 - <https://marketplace.fiware.org/pages/solutions/907f5ecc63927f643dd8421b>
- **Snap4City is compatible** with all the above protocols
 - via IOT Orion Broker,
 - via IOT Applications.
 - via direct connection on ETL processes on their corresponding IOT brokers, and/or
- **Snap4City is also compatible** with many other protocols, see the table reported in page: <https://www.snap4city.org/65>

Overview

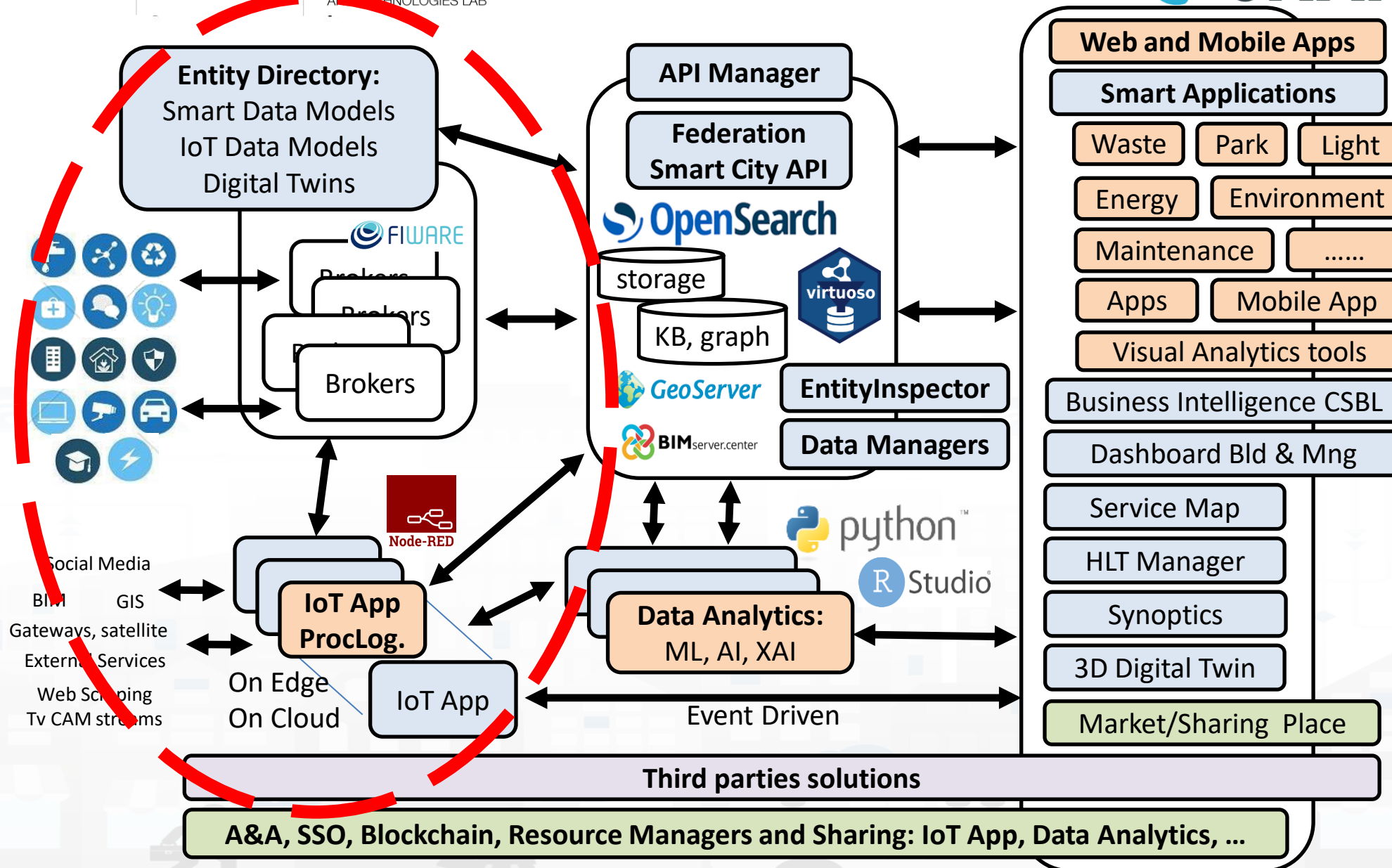


- <https://fiware-foundation.medium.com/snap4city-fiware-powered-smart-app-builder-for-sentient-cities-acfe24df49d5>
- https://www.snap4city.org/drupal/sites/default/files/files/FF_ImpactStories_Snap4City.pdf



- In Snap4City you can chose to connect your devices at Snap4City Platform in different manners:
 - (a) directly to Snap4City with some Broker, or on IOT App, Brokers, MyKPI
 - (b) via an IOT Orion Broker (external IOT Broker or those provided by Snap4City), or
 - (c) via any third party IOT Brokers in any protocol you have.
- **Snap4City has**
 - **Improved IOT Orion Broker** with the so called Orion Broker Filter (Orion Broker Filter, NGSI Security Wrapper) which is a secure wrapper for NGSI V1 and V2 protocol for enforcing Mutual Authentication, Security, roles, etc.
 - **Produced open hardware and open software NGSI Compliant:** as
 - **IOT Devices** with mutual authentication and security based for NGSI on: Android, Arduino and ESP32, IOT Button, etc.
 - **IOT Edge** devices with mutual authentication and security based for NGSI on: Raspberry PI, Windows, Linux.

Tech Arch



FIWARE Smart Data Models -- Library

Snap4City

User: roottooladmin1, Org: DISIT
Role: RootAdmin, Level: 7

[LOGOUT](#)

- Knowledge and Maps
- IOT Applications
- IOT Directory and Devices
 - My IOT Sensors and Actuators
 - IOT Sensors and Actuators
 - IOT Devices
 - IOT Devices Management
 - IOT Brokers
 - FIWARE Smart Data Models**
 - IOT Device Models
 - IOT Devices Bulk Registration
 - Ext. MS Broker Devices Discovery
 - Ext. MS Broker Discovery
 - Ext. Broker Devs Periodic Update
 - Rules for Discovery
 - OLD IOT Orion Broker Mapping Rule
 - Doc: IOT Directory and Devices
 - Create an IOT Device Instance
 - Create an IOT Device Model
 - Add an IOT Device into Snap4City
- Resource Manager
- Development Tools

FIWARE Smart Data Models Library

Show entries Search:

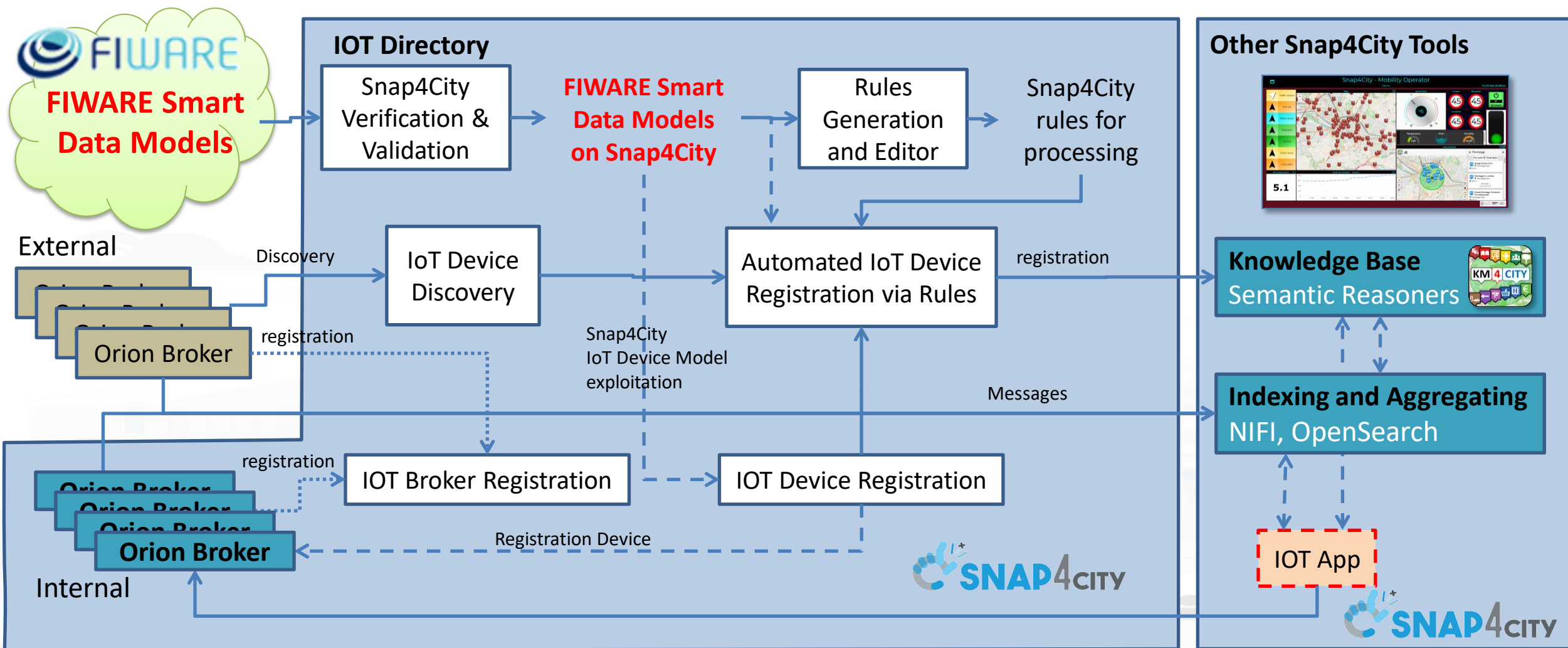
Name	Subdomain	Domain	Version	Edit
Alert	Alert	CrossSector	0.0.2	EDIT
Anomaly	Alert	CrossSector	0.0.2	EDIT
Battery	Battery	CrossSector	0.0.2	EDIT
BatteryStatus	Battery	CrossSector	0.0.2	EDIT
StorageBatteryDevice	Battery	CrossSector	0.0.2	EDIT
StorageBatteryMeasurement	Battery	CrossSector	0.0.2	EDIT
CallUser	CallComplaints	CrossSector	0.0.1	EDIT
Complaint	CallComplaints	CrossSector	0.0.1	EDIT
ComplaintsCollection	CallComplaints	CrossSector	0.0.2	EDIT
ComplaintsOrganization	CallComplaints	CrossSector	0.0.2	EDIT

Showing 1 to 10 of 441 entries

[Previous](#)
[1](#)
[2](#)
[3](#)
[4](#)
[5](#)
[...](#)
[45](#)
[Next](#)



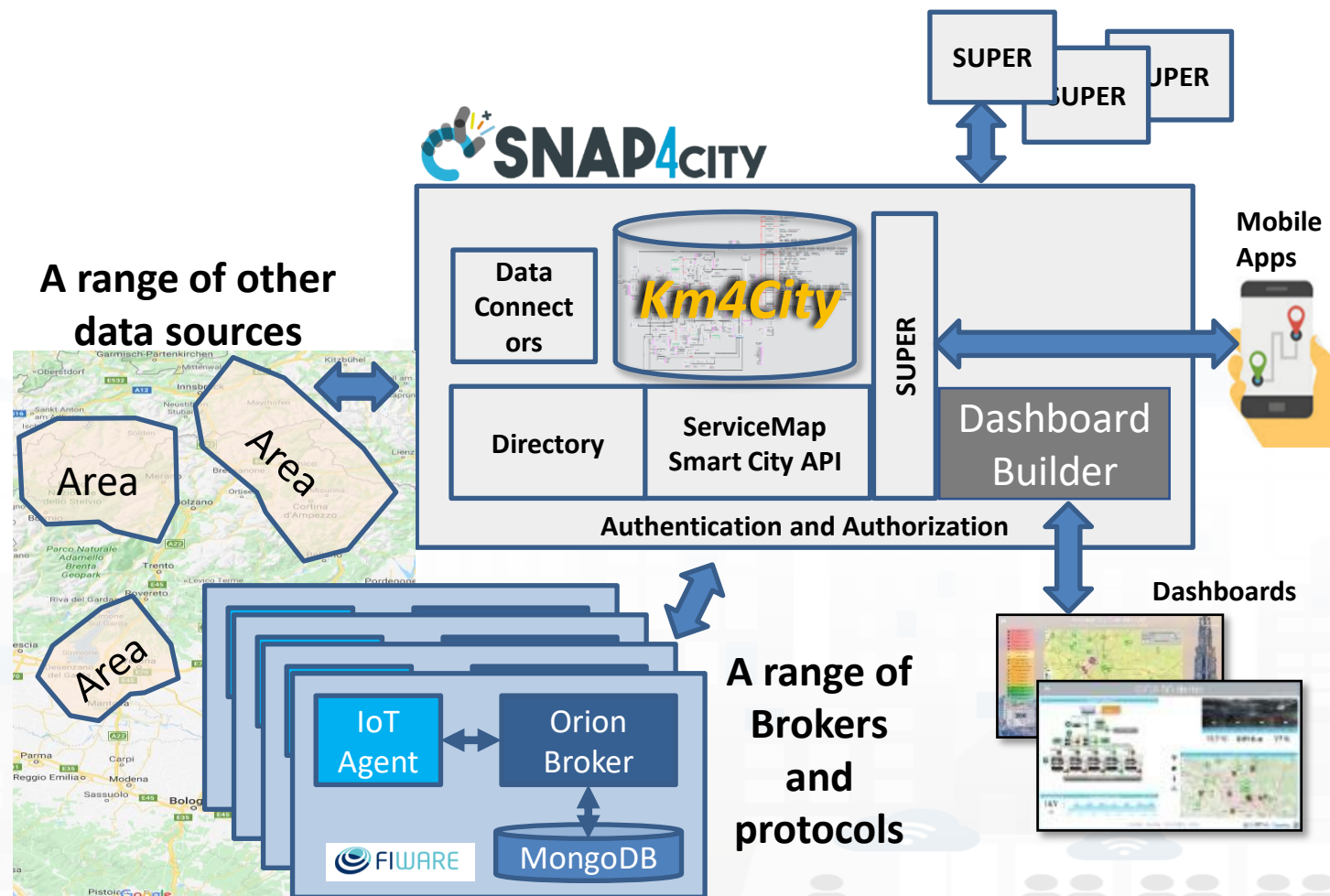
Exploiting FIWARE Smart Data Models



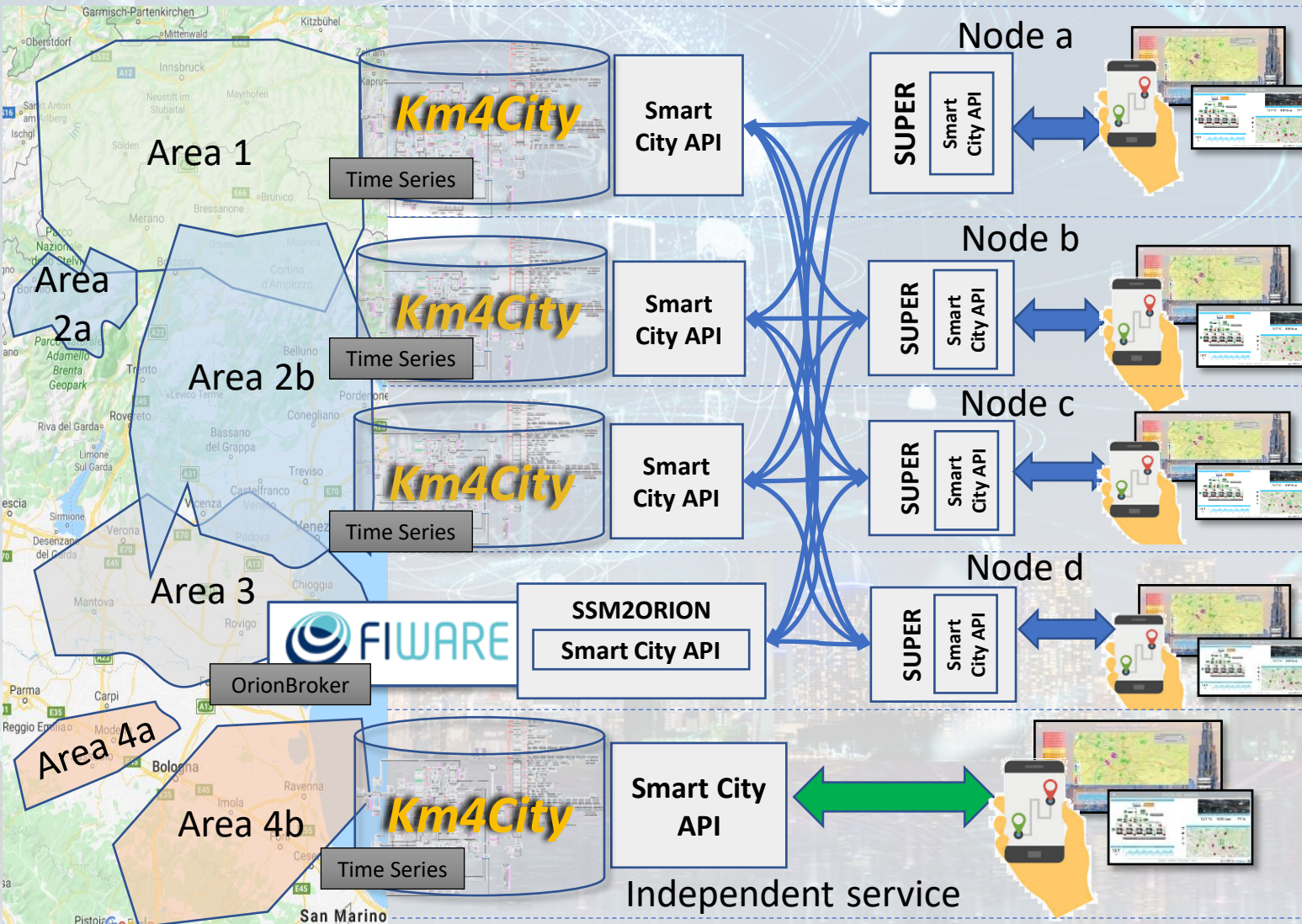
Snap4City and FiWare integration

- **A) Orion Broker as an External Broker** of a Snap4City platform
 - Devices are mainly managed by Orion Broker only
 - IoT Directory can harvest devices on Broker to register them
- **B) Orion Broker is an Internal Broker** of a Snap4City platform
 - This implies that Snap4City facilities are exploited for:
 - IoT Devices registration, IoT discovery, Ontology, Bulk registration, optimization of stored data, adaptation, filtering control, etc.
 - All the devices are registered into IoT Directory that performs the registration on both IoT Orion Broker and KB automatically
- **C) Federation of an Orion Broker** with storage by using SSM2ORION
 - Devices are managed by Orion Broker only
- **D) hybrid solutions** in which Web and Mobile App can exploit both Orion API and Snap4City services and API

Snap4City IoT Registration and Access

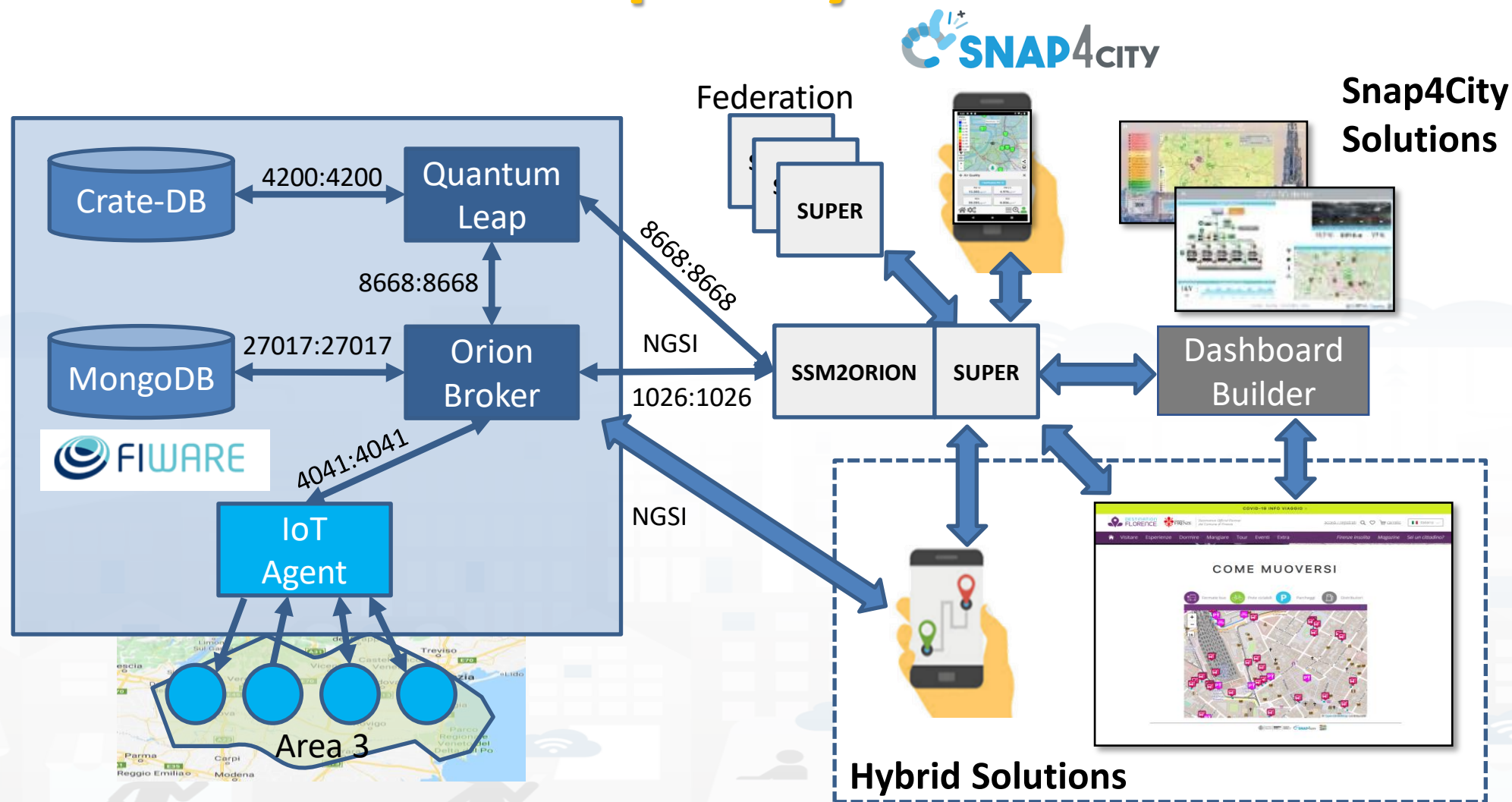


Federation of Smart City Services



- **Km4City Semantic Reasoner**
- **ServiceMap** interoperability
- **Seamless for multiple Mobile Apps**
- **Smart City API**
- **Super:**
 - distributed access and sharing services
 - Each city control its own data
 - Final user can pass from one city / area to another in seamless manner: without changing the mobile Apps

Federation of Snap4City vs ORION Broker



TOP

Snap4City vs State of the Art Solutions

FROM CITY
DASHBOARD TO
APPLICATIONS

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

APPLICATION
VIEWER
DEVICE

DATA GATHERING
AND DATA
KNOWLEDGE
MANAGEMENT

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
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ADVANCED
SMART CITY API,
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SNAP4CITY THE
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Market Solutions

	Open Source end-to-end	Scalability IOT	Execution scalability	Visual Programming end-to-end applications	Advanced Smart City API,	MicroServices Multi Domain	Semantic Platform	External services via API	Standard based Modules and IOT, Open Devices	Integrated Community manangement Resource Sharing	Referral data management	Security end-2- end	Dashboard H24/7	Falxible and easy dashboard creation	Multi-protocol on IOT
 SNAP4	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
KAA	Y	Y	Y	N	Y	N	Y	N/Y	Y	N	--	Y	Y	N	Y
AWS	N	Y	Y	N	N	N	Y	Y	N	Y	Y	Y	Y	(Y)	Limited
Azure IOT	N	Y	Y	(Y)	N	N	Y	Y	(Y)	Y	Y	Y	Y	(Y)	Limited
IOT IGNITE	Y	Y	N	Y	N	N	Y	N	N	N	--	N	Y	(Y)	MQTT
PTC ThingWorkx	N	Y	(Y)	Y	N	N	Y	Y	N	N	--	Y	Y	(Y)	Y
BEZIRK	Y	N	N	N	N	Y	--	Y	N	N	--	N	N	N	Y
Bosch IoT Suite	N	Y	(Y)	Y	Y	N	Y	Y	N	N	Y	Y	Y	(Y)	Y
FIWARE ref SC arc.	Y	(Y)	N	N	Y	N	N	Y	N	N	N	N	Y	N	Y
CISCO Jasper	N	Y	N	N	N	N	Y	N	--	--	Y	--	Y	--	N
IBM Watson IoT	(N)	Y	(Y)	Y	Y	Y	Y	Y	N	Y	(y)	Y	Y	Y	Y
Siemens MindSphere	N	Y	--	Y	N	N	N	Y	N	N	Y	N	Y	N	Y
Carriots	N	Y	--	N	N	N	Y	--	N	N	--	N	Y	Y	MQTT
Thingsboard	Y	Y	N	N	N	N	N	N	N	N	--	Y	Y	Y	(MQTT, CoAP, http)
IOT eclipse.org	Y	Y	N	N	N	N	Y	Y	N	N	N	N	N	N	Y
Google IOT	N	Y	Y	N	N	N	Y	N	N	N	N	Y	N	N	MQTT, HTTP

Requirements on Broker Interoperability

Requirement	Snap4City	Google IoT Cloud	Azure IoT	AWS Amazon	IBM Watson	Siemens Mindsphere
Manage different kinds of IoT entities	Y	N	Y	(Y)	Y	Y
Connect External and Internal Brokers	Y	Y	Y	Y	Y	(Y)
Use any Data Model with any data type	Y	Y	(Y)	(Y)	Y	(Y)
Verify the correctness of IoT Messages of IoT Devices	Y	(Y)	(Y)	(Y)	(Y)	(Y)
Semantic Interoperability	Y	Y	Y	Y	Y	(Y)
Automatics deploy of Internal IoT Brokers	Y	N	N	N	N	Y
Register External Brokers	Y	N	N	N	N	N
Discover IoT Devices on IoT Brokers	Y	N	(Y)	N	(Y)	N
Easy management graphic interface to list and test IoT entities	Y	(Y)	(Y)	(Y)	(Y)	(Y)
Manage IoT Device Model and Device Data Type ownership and access grant	Y	Y	(Y)	Y	Y	Y

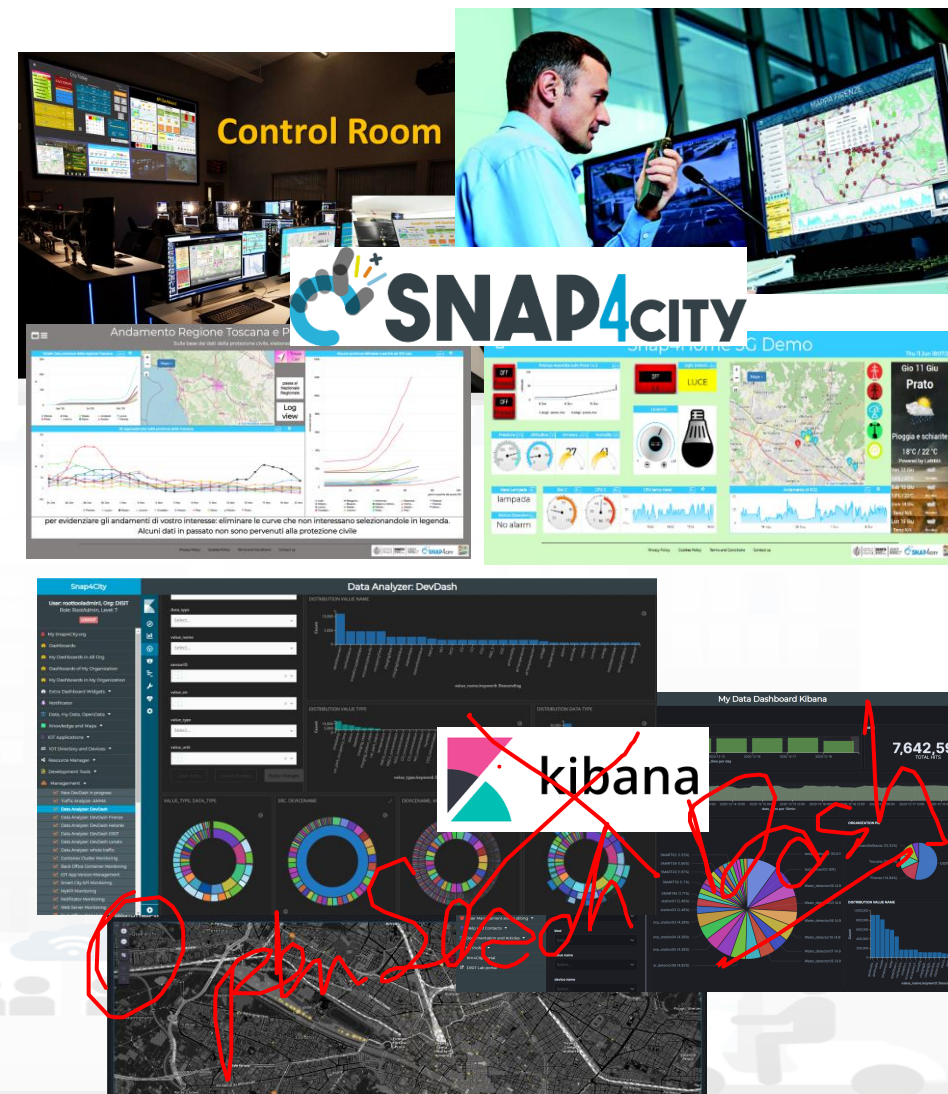
Two Main Lines for Dashboarding are present

• Dashboard Builder of Snap4City

- For accessing and browsing data on: OpenDistro x ElasticSearch, Mongo, MySQL, Smart City API, Super and thus from federated Smart City API, etc.
- Supports sensors/actuators: data driven data, maps in extended manner, data driven widgets, large collection of widgets, direct IoT Connections, custom widgets, animated PIN on maps, a large set of panel/widgets, etc.
- Very simple to be used for control room, decision makers, situation rooms, operators, etc.
- Very well integrated with IoT App, Custom widgets, animation, external services.
- Very simple to be customized for non programmers since all the tools are visual.
- Support for GDPR and deep control of access.
- Can integrate Kibana/Grafana Views into a Widget

• Kibana (so called DevDash, AMMA and recently My Dashboard (Dev) Kibana), also accessible as Grafana

- For accessing and browsing data on OpenDistro x ElasticSearch storage and other sources supported
- No Support for real time event driven widgets/panels, actuators and synoptics, no sophisticated maps, etc.
- Not simple for control room, decision makers, etc.
- Not integrated with IoT App, Custom widgets, animation, external services.
- Oriented to developers, complex production of custom views, etc.
- Partial support of GDPR and deep control of access.



Snap4City Dashboard Builder (2023) vs Kibana/Grafana

Features	Snap4City Dashboard Builder	Kibana, Grafana
Large Collection of Widgets, also from D3 library	YES	Nothing
Custom Widgets SVG of any kind, full defined process for customization	YES	Nothing
Real time event driven widgets and data	YES	Nothing
Server/Client Side Business Logic for data transformation with visual programming: Node-RED	YES: visual/coding	coding
Maps with custom PIN, bubbles, animated and moving, etc.	YES	Nothing
Maps with paths, shapes, traffic flow, scenarios, routing, heatmaps, what-if, Origin Destination Matrix, ...	YES	Nothing
Maps with Orthomaps from WFS, WMS, GIS connection, etc.	YES	Nothing
TV camera integration and selection	YES	Nothing
Widgets for business logic integration on real time: buttons, selector, switch, etc.	YES	Nothing
Kiviat, Spider net, Calendar (also any other D3 Widgets)	YES	Nothing
Typical Time Trends: day hours, month week, month days,	YES	Nothing
Time Trend Compare: day, week, month, year	YES	Nothing
Selectors/Menus: text, icons, etc., also in connection with IOT APP, Node-RED	YES	Nothing
Full control of graphic layout, font, colours, refresh per widget, etc.	YES	Nothing
Iframe integration of third party widgets and web pages, nesting dashboards, embedding Kibana	YES	Nothing
Connection among multiple Dashboards and Widgets	YES	Nothing
Synchronization with Video Wall, and Operators Views	YES	Nothing
Multiseries, bar lines, charts, pie, donut, simple selectors, trends, etc., also from business logic	YES	Limited
Single content, string, html, any data, etc.	YES	Limited
Special widgets: Weather forecast, civil protection, road plates, Twitter, SVG, etc...	YES	Nothing
Digital Twin Local (BIM) and Global (3D city representation) with 3D traffic, Heatmaps, Devices, ...	YES	Nothing
Faceted search	YES: selectors, forms, buttons	YES

Functional: FIWARE ref arc wrt Snap4City solutions

	FIWARE ref arc smart city	Snap4City
Multiple Protocols: IoT, Databases, etc..	10 on IOT, Limited on databases, etc.	More than 200, very very wide
Large set of high level types: maps, trends, heatmaps, traffic, trajectories, scenarios,...	No	Yes:
Integration with workflows, BPM	Not Supported	Yes: bidirectional
Integration and Modeling Digital Twin BIM	Not Supported	Yes: bidirectional
Integration with GIS: WFS, WMS	Not fully supported	Yes: bidirectional
Integration with Heatmaps and Satellite	Partially, not calibrated	Yes: fully; calibrate and multiple versions, animations
Integration with Satellite	not supported	Yes: fully
Smart City API	no	Yes
Open Data Management	Partial with CKAN	Yes, Fully automated with CKAN
Federation of platforms	Partial on brokers	Full on Brokers and Knowledge base and API
Semantic model and queries	with NGSI-LD in the future	Yes since 2013
Multiple kinds of IoT Brokers	No, only agents	Yes: NGSI, COAP, AMQP, MQTT, SigFOX, etc.
Data Model	Smart Data Models	Smart Data Models, IoT Device Models
Complex data Model	Not supported	Heatmap, traffic flow, ODM, 3D models, TV Cam, etc.

Interoperability
Openness

Functional: FIWARE refarc. wrt Snap4City solutions

Process

Graphics

Manag.

	FIWARE ref arc smart city	Snap4City
Data Transformation	Coding	Yes: IOT App, Node.JS, Visual Programming, scalable
Data Analytics	No	Yes
on line development	No, limited	Yes: Rstudio, Python, Tensor Flow, MapReduce, etc.
Dashboard on data	Grafana no LDAP	Yes: Dashboard Builder, OS Dash with GDPR, LDA
Dashboard Widgets	Limited, no custom, coding needed	Yes: A wide range including custom widgets, secure compliant, animations, configuration, also open to new development
Real Time end-to-end from Dashboards to any other channel, event driven	No, very limited	Yes, fully supported
Multi Data Map	Limited with non OS	Very extensive, with multiple widgets and sync
MicroApplications	No	Yes
Auditing, Assessment, accounting	No, no, no	Yes, Yes, Yes
Multitenacy on data management	No only on broker	Yes: on Broker, on data management, on dashboards, etc..
Living Lab for creating/managing communities/groups	Not supported	Yes: provided in the open source
Report generation/management	No	Yes

TOP

Smart City planning with Snap4City Team Support

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
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SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM OPENED
TO DEVELOPERS
AND STAKEHOLDERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SIMULATIONS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

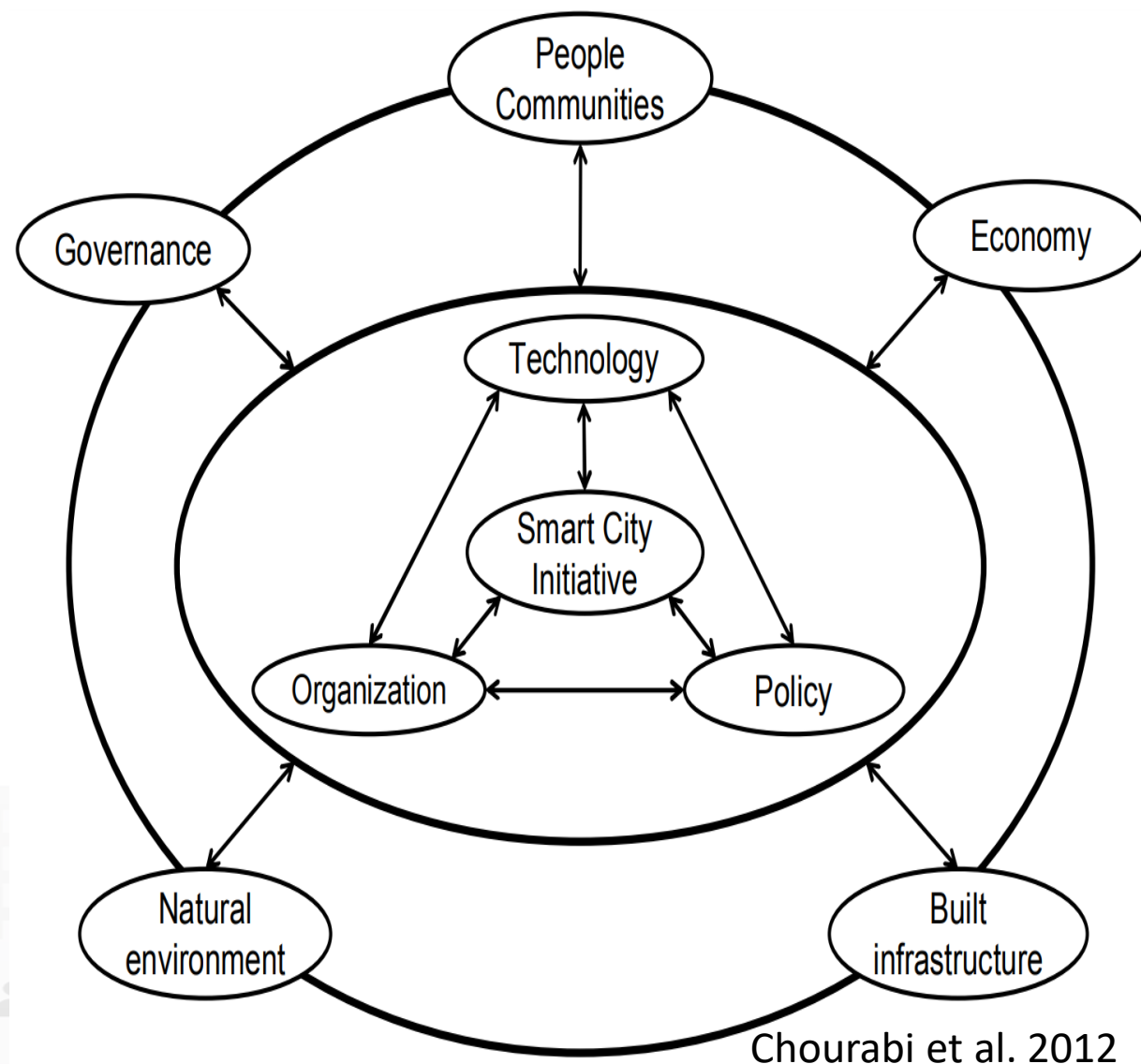
HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

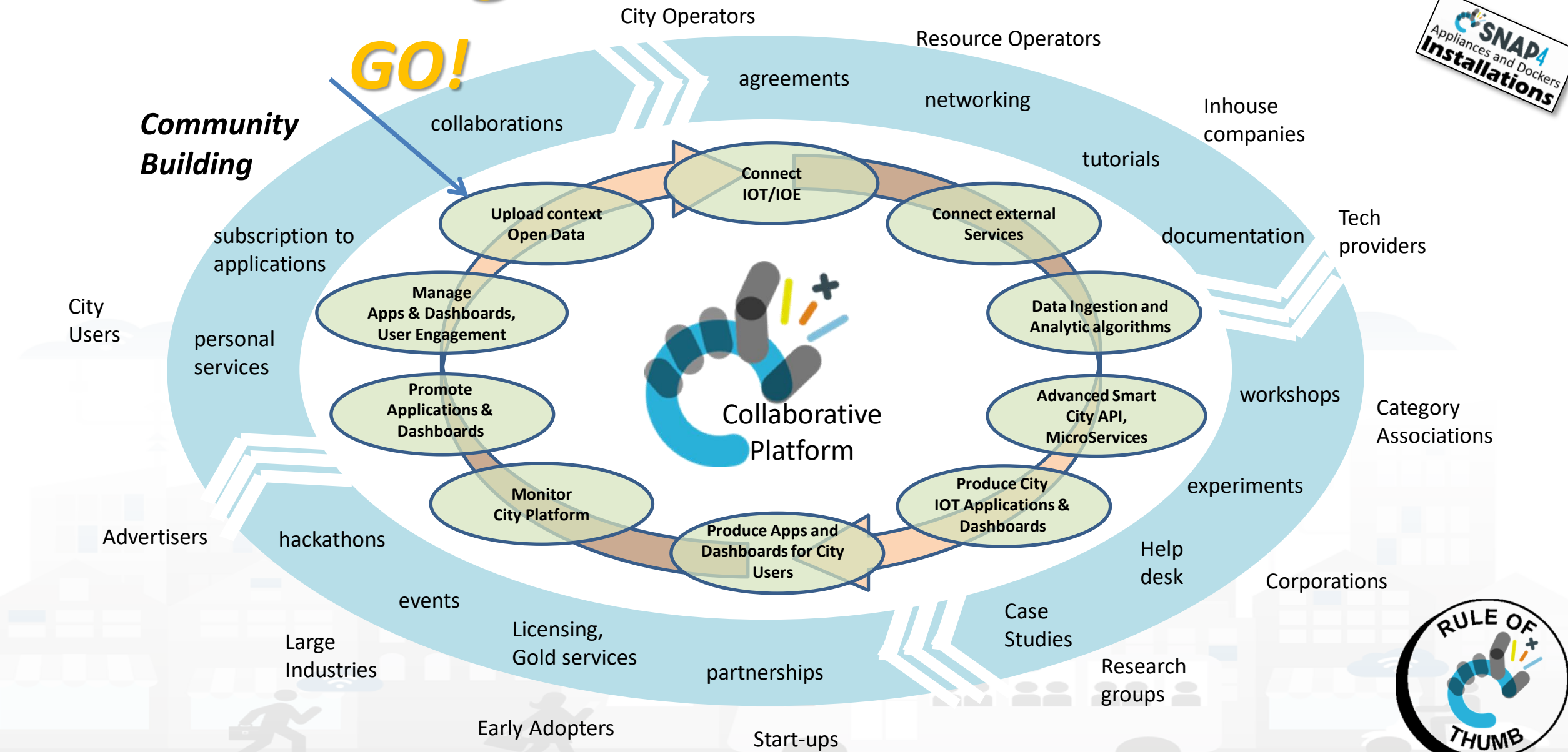
Smart City Process

- Many aspects should be taken into account for a successful Smart City transformation
- → *The influence of each of them depends on context, attitude of the institutions, internal structure, etc.*
 - Parallel actions can conflict, compete ...
 - Spreading of efforts may distance the goals
 -
- → *The process may become sustainable, harmonized and faster with a Living Lab Strategy and Support*



Chourabi et al. 2012

Accelerating



Smart City in a Snap Acceleration for Innovation

- **Organization/City analysis**

- requirements analysis, identification of domains
- Snap4City Innovation Process → Report of Scenarios vs Data
- Data Analysis → Report as Data Table



- **Smart City Design for Innovation:**

- Design of main Scenarios and Tools (Dashboard, SCCR, Apps, IOT Network, new data, etc.) → Report as Mock-up Design

- **Next phases**

- Data Ingestion and Data Warehouse
- Scenarios Implementation

Analysis and Design for Innovation (Co-Creation and Co-Working)



Analysis & Design for Innovation



- **Analysis**

- The analysis starts with a number of meetings/interviews with stakeholders
- The identification of the target stakeholders/actors/users (target Segments) and their definition/description
- The meetings/workshops are focused on filling the **Snap4City Innovation Matrix** which is a evolution of the INNOVATRIX approach of IMEC
- See the schema of the **Snap4City Innovation Matrix** reported in the next slide, on the basis of the kind of Meeting for example: (a) starting a smart city, (b) starting a smart city Living Lab

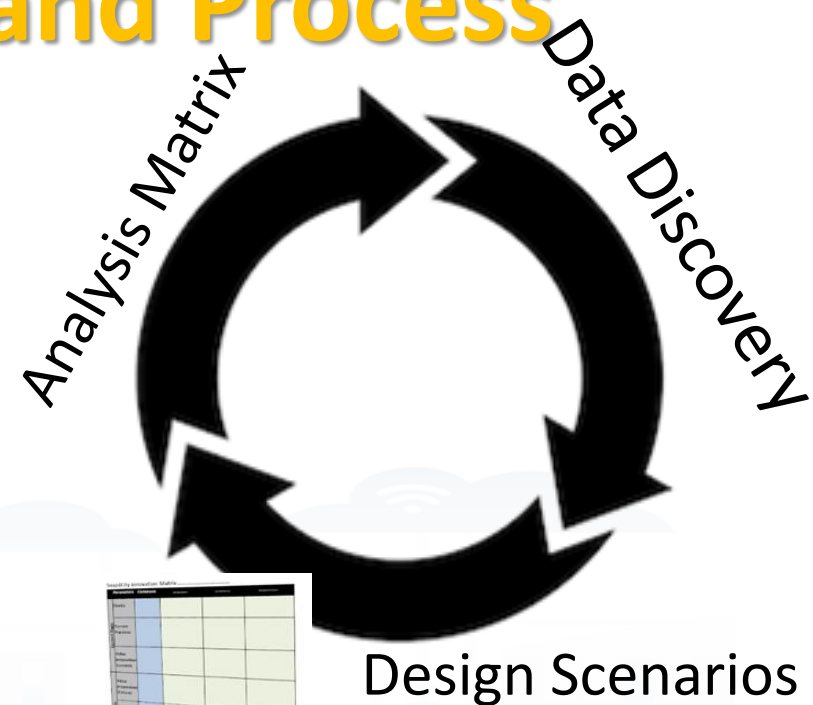
- **Data Discovery**

- Production of the Data Table (Snap4City)
- Data discovery is performed on analysis of the: (i) identified scenarios, (ii) data of the stakeholders, (iii) international sources, (iv) Snap4City experience, etc.
- Performed by following the Snap4City guidelines on Data Search on web and world.

- **Design**

- Focused on creating a large number of Use Cases and/or Scenarios for development
- The design starts by taking into account the Snap4City development life cycles and tools. Thus shortening all the boring activities and following the typical Snap4City rapid prototyping described in these slides!!

Snap4City Innovation Matrix and Process



Snap4City Innovation Matrix

	Parameters	Commons	Operators	360°	Visitors
Current State	Needs	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
	Current Practices	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
	Value proposition (Current)	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
Future State	Value proposition (Future)	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
	Solution	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
	Value Capture	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
	Key Partners	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
	Barriers	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]
		[Sticky Notes]	[Sticky Notes]	[Sticky Notes]	[Sticky Notes]

Snap4City Innovation Matrix

	Parameters	Commons	Operators	360°	Visitors
Current State	Needs				
	Current Practices				
	Value proposition (current)				
Future State	Value proposition (Future)				
	Solution				
	Value Capture				
	Key Partners				
	Barriers				



- **Analysis: innovation, data discovery, scenarios**
- **design of scenarios**

Analysis & Design

The diagram shows a cycle between **Analysis** and **Design** (indicated by dashed arrows), and a solid arrow pointing from **Design** to **Data Discovery**.

Co-Design

Analysis for Innovation





Snap4City Analysis for Innovation

- **Analysis**

- The analysis starts with a number of meetings/interviews with stakeholders
- The identification of the target stakeholders/actors/users (target Segments) and their definition/description
- The meetings/workshops are focused on filling the **Snap4City Innovation Matrix** which is an evolution of the INNOVATRIX approach of IMEC
- The schema of the **Snap4City Innovation Matrix** is reported in the next slide,
 - It may be different depending on the kind of action: (a) starting a smart city, (b) starting a smart city Living Lab, (c) both actions at the same time.

- **Two main goals:**

- Data Discovery (see later)
- Identification of User Cases, Scenarios (see later)

- Defined by IMEC for Living Lab according to ENOLL

CUSTOMER SEGMENT		What customer segments to focus on? What are key characteristics? What is the use-context?		
NEEDS		What are the needs of the customer segment? How do we prioritize these needs?		
CURRENT PRACTICES		Who or what are competitors, alternatives, customer behavior? What are the pains and gains of these current practices?		
VALUE PROPOSITION		What (measurable) impact will you create for this customer segment?		
SOLUTION		What are the components of your (digital) solution? How do these components differ for the different customer segments?		
BARRIERS		What are the barriers for adoption, usage and market entry?		
VALUE CAPTURE		What value (monetary and non-monetary) do I receive in return? What price should I set (and how)?		
KEY PARTNERS		Who are your key partners? How to interact with stakeholders?		

SEGMENT

NEEDS

CURRENT PRACTICES

BARRIERS

VALUE CAPTURE ↓ ↑ VALUE PROPOSITION

SOLUTION

Why Innovation Fail....

- <https://hbr.org/2006/06/eager-sellers-and-stony-buyers-understanding-the-psychology-of-new-product-adoption>
- Many innovate and good products failed on conquering the market/ deploy, due to the psychology of behaviour change.
 - To understand why may fail is the first step.
- One aspects is the **Psychological bias**:
 - Current users overvalue the benefits of what they are using
 - *endowed effect*, which is estimated to be of the 100%.
The new should be at least twice better than the current to convince to change.
 - *status quo effect*, if the ownership of the current has been for long time (years) it may need a factor of 4 to change.
 - Developers overvalue the benefits of what they have developed, of a factor of 3

TOP

The Workshops for Innovation, Co-Creation



Pre-Conditions

- **Motivations identified:** domains/**thematic-areas**, actors/**segments**,
 - e.g.: Mobility and transport, energy, security, environment, etc.
- The customer **Segments** describe the position of the different *Actors Categories* with respect to the same needs, problem, action, scenario..
 - Two examples:
 - the **Citizens/Tourists** would like to have an overview of what is going on in the area, while the **City Officials** would be afraid to provide too much information since some information can be sensitive to security issues.
 - the **Mobile App users** would have this and that....., and the **City App Provider** would monitor their movements to provide ads, etc.



Schedule of Workshops and activities



- **1st Workshop** finalized to
 - definition of the first version of the **Snap4City Innovation Matrix (Report)**
 - Identification of the **Data Table**
- **Intermediate work on**
 - Knowing the **ICT** infrastructure and viable solutions
 - Refining **Data Table** details by email
 - Improving the **Report** with more descriptive scenarios
 - Presenting **Report** and TABLE 1 week in advance wrt the 2nd workshop (if it is possible)
- **2nd Workshop** finalized to
 - Discussing a reasoned version of the scenarios with problems pending
 - Solving pending aspects of the **Snap4City Innovation Matrix and Data Table**
 - **Identification of the main Scenarios to be developed and feasible according to feasibility and priority**
 - Corresponding consolidation of the development teams
- **Conclusive work on**
 - Refining Data Table details
 - Creating Final Report with Descriptive Scenarios
 - Designing of the Minimum Snap4City architecture to cope with scenarios, scenario feature table wrt to Snap4City modules
 - Development of mock-up for Dashboards with fake data to show the concept
- **Final Meeting**
 - Presentation of the final report with: 1 mock-up of a scenario, early design of the Snap4City solution vs modules according to the scenarios
 - further discussion on the next steps

Snap4City Innovation Matrix

<i>Parameters</i>		<i>Commons</i>			
Current State	Needs				
	Current Practices				
	Value proposition (current)				
Future State	Value proposition (Future)				
	Solution				
	Value Capture				
	Key Partners				
	Barriers				



Meeting Organization

Snap4City Innovation Matrix

Parameters	Commons	...	...	...
Needs				
Current Practices				
Value proposition (current)				
Value proposition (Future)				
Solution				
Value Capture				
Key Partners				

Mobility and Transport

Energy & Safety

Snap4City Innovation Matrix

Parameters	Commons	...	...	...
Needs				
Current Practices				
Value proposition (current)				
Value proposition (Future)				
Solution				
Value Capture				
Key Partners				

Security & Resilience

Snap4City Innovation Matrix

Parameters	Commons	...	...	...
Needs				
Current Practices				
Value proposition (current)				
Value proposition (Future)				
Solution				
Value Capture				
Key Partners				

For each table:

- Experts of the domain specific
- Experts of different customers segment
- Operative people
- ICT people
- Decision Makers
- Etc.

TOP

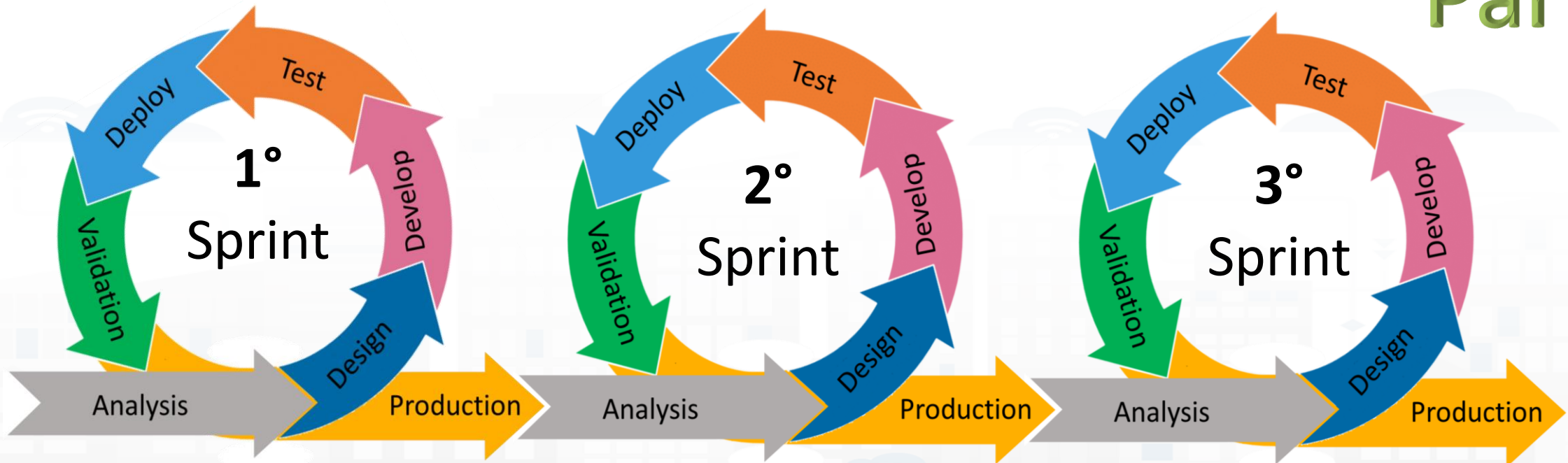
Recall to Smart City *Development Life Cycle*





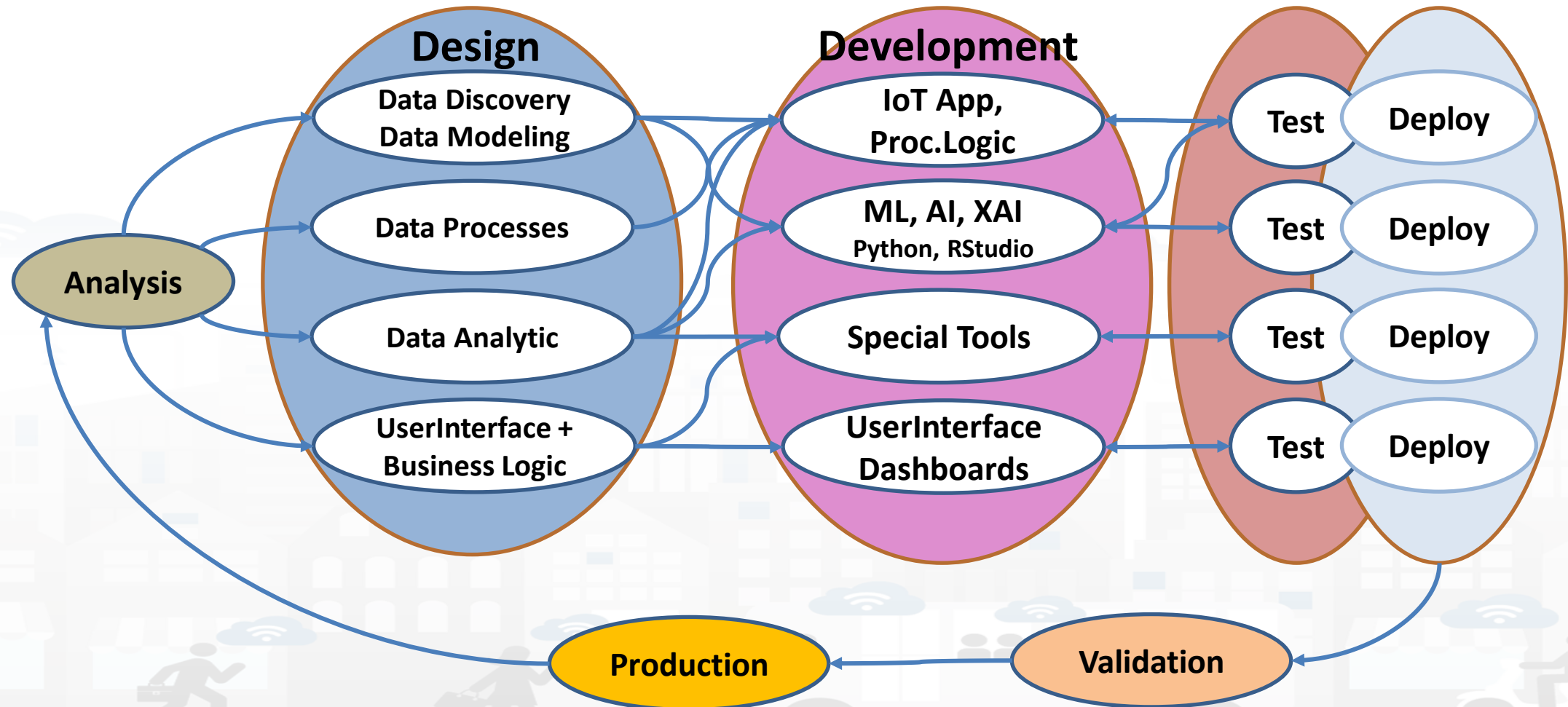
Part 8

Agile Development Life Cycle by sprint Smart Solutions



Development Life Cycle Smart Solutions

Part 8



TOP

The Role of the Living Lab Support

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATION
THE LOGIC AND
THE SMARTNESS

SMART CITY API,
MICROSERVICES,
SNAP4CITY API

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Snap4City tools and Living lab Solution have been Created to satisfy requirements of international organizations as:



- **ENOLL:** <https://www.openlivinglabs.eu/>
 - [European Network of Living Labs](https://www.openlivinglabs.eu/)
- **EIP-SCC:** European Innovation Partnership on Smart Cities and Communities
 - <https://eu-smartcities.eu/>
- **Select4Cities:** Pre-Commercial Procurement Project to develop a data-driven, Internet-of-Everything (IoE) platform for large-scale urban co-creation
 - <https://www.select4cities.eu/>

SELECT⁺

for Cities

CERTIFICATE OF ACHIEVEMENT

1° place award to

UNIVERSITY OF FLORENCE -
DEPARTMENT OF
INFORMATION ENGINEERING

for



<https://www.snap4city.org/558>

for successfully completing the
SELECT for Cities PCP competition
19.11.2019



This project has received funding from the European
Union's Horizon 2020 research and innovation
programme under grant agreement No 688196

**DIGIPOLIS
FORUM VIRIUM HELSINKI
CITY OF COPENHAGEN**
Buyers Group

Aspects of the Living Labs

- **Living lab capabilities and supports**
 - Organizations are supported in the user management and persecuting their goals
 - Projects can be launched and targeted with groups, hackathons, tools, etc.
 - Individual (user interaction), are supported by tools and training material
- **Instruments of the Living Lab**
 - **Real-life context:** data and solutions to be taken as examples, from devices to IOT Applications, and Dashboards. A large set of **real scenarios described**
 - **Multi-stakeholder:** mainly apply to organizational, a community from where anybody can take advantage
 - **Multimethod:** the same results can be obtained by using multiple methods
 - **Active user co-creation:** the platform cansupports: collaborative work, supervising by the teachers, sharing and delegation.
 - **Secure:** it is GDPR compliant and passed PENTest and Vulnerability Test

Living Lab Flexibility

*Snap4City Satisfies all
Requirements of ENOLL
Select4Cities and EIP-SCC*



- Multiple modalities to perform the same activities
- Tuned for Beginners and Skilled people
- Visual interface and programming tools
- Resources and artefacts sharing for learn acceleration and co-working
- Open Living and co-working Portal:
<https://www.Snap4City.org>

Living Lab thematics

- **Typically devoted** to citizens (final users) services:
 - E.g.: mobility and transport, social, services, security, barriers, medical, open data, etc.
- **The aim:**
 - Finding new and innovative solutions for relevant social problems, starting from the field, user engagement
- The hypothesis is that taking the idea from the field the
 - reasons to change are confirmed,
 - acceptance gap is reduced, and
 - solutions are those required and shared since the beginning



Physical Location vs Virtual

- **Pros:**

- Open every day for interaction and test of solutions
- Suitable for co-creation
- Suitable for IOT Devices development and test, attractive for device producers
- Single local language

- **Cons:**

- Animation has to be managed by presence
- Hard to scale up
- Hard to engage people that would spend time physically since it take time to go and work there, typically associated with co-working
- Virtual area/portal is need any way
- Higher costs

- **Pros:**

- Lower costs, highly scalable
- Attractive for young generation
- accessible H24/7
- Attractive for multi language and multicultural communities
- Easy process for engagement since the people can dedicate to the Living Lab a portion of their time without spending time on traveling, etc.

- **Cons:**

- Not very attractive for device producers
- Not direct contact with people
- Easy to scale up

- **Finding the right participants to the Living Lab**
 - Campaigns tailored to the right audience according to the role: testing, developers, requirements collections, etc.
 - Finding specific profiles via stakeholders
 - And/OR: Web based recruitments, App Based, etc.
 - Motivation to participate, eventual incentives
- **Inform/educate the Participants about the project:**
 - after and before testing/validations, etc.
- **Protect the Participants privacy**, ask to NDA and provide the NDA, GDPR compliant
- **Support:** during the project, SPOC, Help-Desk, web portal, logistic

TOP

The Living Lab *Snap4City Tools*



Snap4City: Living Lab supporting tools

- **All 100% Open Source**
- **Snap4City web portal**
 - **Scenarios** with ready to use solutions
 - **Organization/Groups** and co-working support
 - Developing tools and Documentation, training, tutorials, HOW TO...
 - Self Assessment tools to monitor your progresses to get suggestion
 - Assistants: to get training and problem solving
 - **Developing tools**
 - All of them are Web-Based developing tools (except for the Mobile App on Android and iOS)
 - **Resource Manager for Sharing:**
 - experiences, data warehouse tools, IOT Applications, Data Analytics, etc.
- **Hackathons:**
 - IOT Apps, Dashboards, Mobile Applications, Data Analytics, etc.

Welcome: how to start using Snap4City for beginners

Snap4City developers suggest you reading:

You have already created a **Dashboard**. Now, you may decide to make it public (visible and accessible) to all on WEB, or to provide access in view to other specific users that you know by nickname. In addition, you can pass the **Ownership** of a **Dashboard** to some other user of the system, and you can clone the **Dashboard** as well. So that you can create **Dashboard** for other users as well. We suggest to test these functionalities since you can:

- access to Data Set **Manager** to upload/download, share data sets as files in CSV: https://datagate.snap4city.org/ssologin_handler
- upload data for the **knowledge base** and **dashboards** via Data Set **Manager**,
- access and share of resources as: **dashboards**, **IOT Applications**, blocks, etc.; <https://processloader.snap4city.org/processloader/ssologin.php?redirect=page.php%3FshowFrame=false>
- access to help and contacts, FAQ, documentation and articles
- manage personal data: profile, **IOT Sensors**, **Annotations**, **Personal Data**, **Dashboards**.; <https://www.snap4city.org/drupal/myprofiledata>
- Auditing Access to My Data according to GDPR.

See this [video](#) to learn more about the above possibilities:

[TC110: Dashboard delegation to access and passage of ownership, and/or cloning](#)

If you are not registered please apply for a **free registration** from <https://www.snap4city.org> and then pass to ACCESS AT THE TOOLS and full Snap4City environment.

Snap4City puts in the hands of City Users a flexible environment to quickly create a large range of smart city applications/views exploiting heterogeneous data and services of stakeholders by IOT/IOE and big data technologies. For Snap4City, City Users can be citizens, students, operators, researchers, decision makers, developers, etc. see [Users' Roles on Snap4City](#).

- **Manager**: is a **final user**, has the capability of: accessing and creating Dashboards with a large set of data (high level types as: POI, sensors, KPI, micro applications, external services, etc.), attaching alerts and notifications; registering IOT Devices; creating IOT Applications exploiting MicroServices; loading and sharing data sets; managing personal data and annotations; full access to documentation, help desk, FAQ, coworking; managing personal profile and data according to GDPR; **NOTE**: accessible features are mainly visual and simple to understand and to use, and provide a limited number of parameters on each dialog and for each action. Default values of created elements can be changed editing elements.
- **AreaManager**: is a **Developer/researcher, students, city operator**, with additional capabilities with respect to the Manager to: register IOT Brokers; creating advanced IOT applications; create massive data transformation processes; create data analytics in multiple languages, testing and load them, create microservices; adding external services; sharing results, loading shapes; analyzing performance of the back office; **NOTE**: technical views and details are fully accessible

Suggested Activities to be performed in the IOW to use Snap4City:

This page would guide you along few steps to see how the solution allows you to incrementally pass from Level 0 to 5, from a Manager to an Area Manager:

- [Level 0 user: access at data/services views of the city by using public Dashboards;](#) (Public User) [\(overview on dashboards\)](#)
- [Level 1 user: create personal/professional views/dashboards on data;](#) (Manager) [\(see what a Manager can do\)](#), [\(see how Dashboards can be created\)](#)

Snap4City (C), November 2023

Full Search

Search

Search

Organization Groups

DISIT

- Operative

Recent comments

- 1 month 6 days ago

Recent content

Ti Suggestiamo come realizzare la tua prima Dashboard (Step 1) [new](#)
roottooladmin1

Benvenuto al nostro Sindaco ed al suo Team [new](#)
roottooladmin1

We suggest 176 Antwerp Developers: How to manage my Dashboards

SLIDES



News

Flyer

VIDEOS

All Tools

Your Org

Last Art.

Snap4City

User: paolonesi, Org:
none
Role: Manager, Level: 0

-  Dashboards
-  My Dashboards
-  Notificator
-  IOT Applications
-  My IOT Devices
-  Knowledge and Maps ▾
-  Micro Applications
-  External Services
-  Data Set Manager: Data Gate
-  Resource Manager
-  Help and Contacts ▾
-  Documentation and Articles ▾
-  My Profile ▾
-  Snap4City portal
-  Km4City portal
-  DISIT Lab portal

MultiOrganization, Groups and Profiles

Organizations may have their distinct :

- menus and functionalities, GeoArea, Data, Dashboard, Groups of users, managers, Knowledge Base, repositories, etc.

Users may:

- Have personal IOT Devices/Models, Data, IOT brokers, Dashboards, IOT App,..
- Have access to multiple Groups of Multiple Org.
- Delegate them in usage or access
- Change ownership and Clone to pass a copy
- Assesses their usage and themselves, share

Level 1 Users: creating dashboards



See how Dashboards can be created using the wizard: dashboards with selectors, time trends, maps, etc.

- [TC1.8. Visual production of Dashboard via Wizard](#)
- [TC1.9. Search on Wizard for any kind of data managed into the platform, from POI to sensors, KPI, social, etc.](#)
- [TC1.10. Dashboard delegation to access, and passage of ownership, and/or cloning](#)
- [TC1.11. IOT Discovery, on Dashboard Wizard](#)
- [TC1.13. Dashboard Builder External Services and Widgets](#)

User: paolonesi, Org:
none
Role: Manager, Level: 0

 Dashboards

 My Dashboards

 Notificator

 IOT Applications

 My IOT Devices

 Knowledge and Maps ▾

 Micro Applications

 External Services

 Data Set Manager: Data Gate

 Resource Manager

 Help and Contacts ▾

 Documentation and Articles ▾

 My Profile ▾

 Snap4City portal

 Km4City portal

 DISIT Lab portal

Home / TC1.8 - Visual production of Dashboard via Wizard

TC1.8 - Visual production of Dashboard via Wizard

Test Case Title	TC1.8 - Visual production of Dashboard via Wizard
Goal	As a any user I can - Create a Dashboard, composing it on the basis of data vs widgets, with large collection of data kind and corresponding graphics widgets, including: map, table, graphs, timetrend, weather, and many special widgets. - Modify an available Dashboard, editing general information and widgets, via Dashboard Builder
Prerequisites	<i>The user is registered and logged in the system</i> <i>Using a PC or Mobile with a web browser.</i> <i>Access to the Dashboard Builder.</i>
Expected successful result	<i>See changes performed on the modified dashboard. Your user account into the Dashboard Builder has been endowed of a number of dashboard for using them, changing them without problem for the system.</i> <i>See the created dashboard and play with them.</i>
Steps	

Example 1: Creating a City Dashboard

The creation of a dashboards has been strongly simplified with the im matching data vs graphics representation, thus arriving at creating au

You can start testing this requirement by following the sequence of ac

1. Enter in the main application <https://main.snap4city.org> and log
 - Main --> dashboards
2. On the left column main menu click on [Dashboards](#) item. The preview of the dashboards available for the user will be shown.
3. The Dashboards page shows the preview of dashboards created by the user (identified as "My own"), public dashboards accessible only in view, private dashboards that the user can see he has been delegated by the original dashboard owner, and also eventual dashboard someone that someone has de

All Text on the Portal are Hypertext with Links for navigation among major concepts



Username: PaoloNesi

Powered by
www.km4city.org

Search



Recent comments

- 1 week 1 day ago

Recent content

Welcome: how to start using Snap4City for beginners
drupaladmin

Snap4City - scalable Smart aNalytic APplication builder for sentient Cities
 new
drupaladmin

For the user: different levels of engagement

- **Manager: Final Users**

- Level 1: create Dashboards
- Level 2: create Dashboards that get and produce data, act on city
- Level 3: add your own IOT Device, create Dashboards with them and city data
- Level 4: create IOT Applications to make smarter your Dashboards, services, notifications, exploiting MicroServices



- **Area Manager: Developers, Researchers, Operators (Level 5):**

- Developer of complex services exploiting: R Studio, ETL, External Services, ...
- Creating: MicroApplications, MicroServices, web and mobile application exploiting Advanced Smart City APIs, ...



- <https://www.snap4city.org/drupal/contact>
- Bug Reporting
 - <https://docs.google.com/forms/d/e/1FAIpQLSfDQtKqgLllyycNXiazeYEh1SsRG1YL8Ze4ThD8nZoA5jsoXw/viewform>
- For Service Level Agreement see:
 - [Service Level Agreement](#)
- Help Desk and Contact:
 - <https://www.snap4city.org/3>
- Availability rates:
 - <https://www.snap4city.org/388>

Home / Contact us

Contact us

Your name *

Your e-mail address *

Subject *

Category *

Message *

☐ Send yourself a copy.

Send message

Periodo di riferimento: 09 / 2019

Disponibilit  media: 99.91%

MTTR: 00G 00:10.00

MTBF: 04G 14:04.24

down tot. 4

max(t_down): 00G 00:10.01

Resource Manager: public and sharing

Snap4City

User: roottooladmin1, Org: DISIT
Role: RootAdmin, Level: 7

Dashboards
My Dashboards
Notifier
IOT Applications
My Personal Data
IOT Directory and Devices
Knowledge and Maps
Micro Applications
External Services
Data Set Manager: Data Gate
Resource Manager: Process Loader
View Resources
Managing Resources
MicroServices for IOT Applications
Process Models
Processes in Execution
Process execution Archive
Development Tools
Management
Settings
User Management and Auditing
Help and Contacts
Documentation and Articles
My Profile
Snap4City portal

View Resources

Pages: Prev 1 2 3 ... 12 Next

Reset Username Nature Sub_nature License Resource_type Format

Florence_Pharmacies_CSV.zip

developer1: Public
Username: developer1
Resource type: ETL
Nature: geolocated
Description: Florence Pharmacies o...
★★★★★
View Edit Unpublish Owner

☒ IoTApp (118)
☒ ETL (53)
☒ MicroService (8)
☒ AMMA (4)
☒ R (3)
☒ DevDash (2)
☒ IoTBlocks (2)

developer1: Public
Username: developer1
Resource type: ETL
Nature: sensors
Description: Smart bench
★★★★★
View Edit Unpublish Owner

DeveloperDash-V3-1523555417880

snap4city: Private
Username: snap4city
Resource type: DevDash
Nature: data category (ie: geolocat...
Description: Snap4city Developer D...
★★★★★
View Edit Publish Owner

node-red-contrib-snap4city-developer.rar

snap4city: Private
Username: snap4city
Resource type: IoTBlocks
Nature: data category (ie: geolocat...
Description: Snap4city NodeRed Li...
★★★★★
View Edit Publish Owner

PaoloApplication.json

developer1: Private
Username: developer1
Resource type: IoTApp
Nature: data category (ie: geolocat...
Description: NodeRed Flow Shared ...
★★★★★
View Edit Publish Owner

AMMADashSnap4City-30minview-v2-152...

developer1: Private
Username: developer1
Resource type: AMMA
Nature: ToBeDefined
Description: AMMA snap4city dash...
★★★★★
View Edit Publish Owner

Developer Dashboard New-1526308876256

developer1: Private
Username: developer1
Resource type: DevDash
Nature: ToBeDefined
Description: Developer Dashboard ...
★★★★★
View Edit Publish Owner

ResDash Docker-1526308998809

developer1: Private
Username: developer1
Resource type: ResDash
Nature: ToBeDefined
Description: Resource Dashboard: ...
★★★★★
View Edit Publish Owner

35

TOP

Living Lab *Snap4City Hackathons*



[LOGIN](#)

-  Dashboards (Public)
-  Knowledge and Maps ▾
-  Micro Applications
-  External Services
-  Data Set Manager: Data Gate
-  Resource Manager
-  Development Tools ▴
 -  Knowledge Base Graphs
 -  Smart City API Docs: Swagger
 -  Testing API by Postman
 -  Source Code Access

-  **Management** ▴
 -  Smart City API Monitoring
 -  Web Server Monitoring
 -  Smart Decision Support Sys
 -  Resilience Decision Support Sys

-  **Help and Contacts** ▴
 -  Help Desk and contacts
 -  Contact Us, Problem Reporting
 -  FAQ
 -  Help Us with Your Feedback!!!

-  Documentation and Articles ▾

[Km4City portal](#)[DISIT Lab portal](#)

SNAP4CITY

HACKATHON

BUILD YOUR APP FOR A CONNECTED CITY



*Open from
Jan 21 - Mar 15*

[CLICK HERE TO SEE THE HACKATHON WINNERS](#)

see interim winner Fast Rabbit

Hackathon Organization

- OnLine Hackathon 2019
 - **Call 2019.** <https://www.snap4city.org/370>
 - **Multiple Categories** to avoid mixing companies with students, professionals with lovers, etc.
 - **Locations:** Helsinki, Antwerp and Tuscany at the same time
 - Multidisciplinary judges
 - Intermediated checkpoint(s) to help teams to improve and strive them toward the goals.
- **Support:** 100% online
 - All training already accessible
 - All online tools and support
- Several Teams have been engaged
 - Engagement via social network and on the area
- Multiple selections to refine the solutions, :
 - <https://www.snap4city.org/416>
- Awards and price of different kinds
 - <https://www.snap4city.org/449>

Validation with developers

- Helsinki and Antwerp, plus Florence Training, CINI Challenge, ..
- 65 performed operational activities:
 - dashboards, IOT Applications, registering IOT devices, etc.
 - More than the 80% created both Dashboards and IOT Applications, thus validating the solution and the process of engaging them in working on the platform

The 65 users	left on platform	Average per day over last 90 days	Total activity 90 days
Number of IOT Applications	117	81,6	7341
Number of private IOT devices	27	25,5	2296
Number of public dashboards	11	6,2	562
Number of private dashboards	173	135,1	12159
Number of accesses to dashboards	--	33,9	3048
Number of minutes	--	337,1	30337



Greenifiers

BIG DATA FOR SMART CITIES

An app for sustainable mobility



Andrea Pescetti

- The End
- Details
- Data
- App
- Context
- About

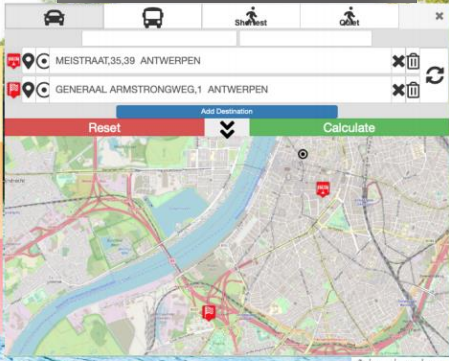
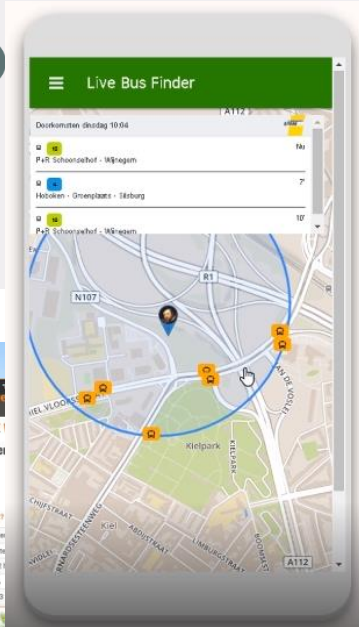
HelsinKEY
Opening the doors of Helsinki to people



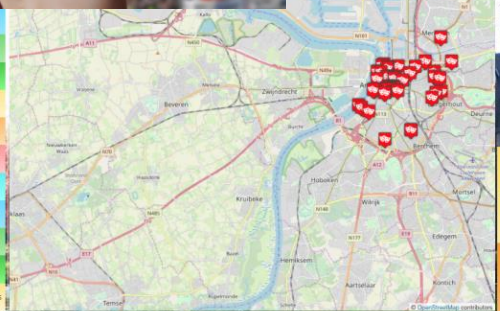
Team: The Unlocker
Snap4City Hackathon - Finals
30th April 2019



Antwerp @ First Sight



- ▲ Social_centre
- ▲ Other_accommodation
- ▲ Museum
- ▲ Library
- ▲ Hotel
- ▲ Gym_Fitness
- ▲ Dog_area
- ▲ Cultural_centre
- ▲ Cinema
- ▲ Camping
- ▲ Amusement_and_theme_parks



- East west, DeWaterbus is best
- Smart Ways to Antwerp
- Traffic via Michelin
- De Lijn routeplanner
- Safety on Bike

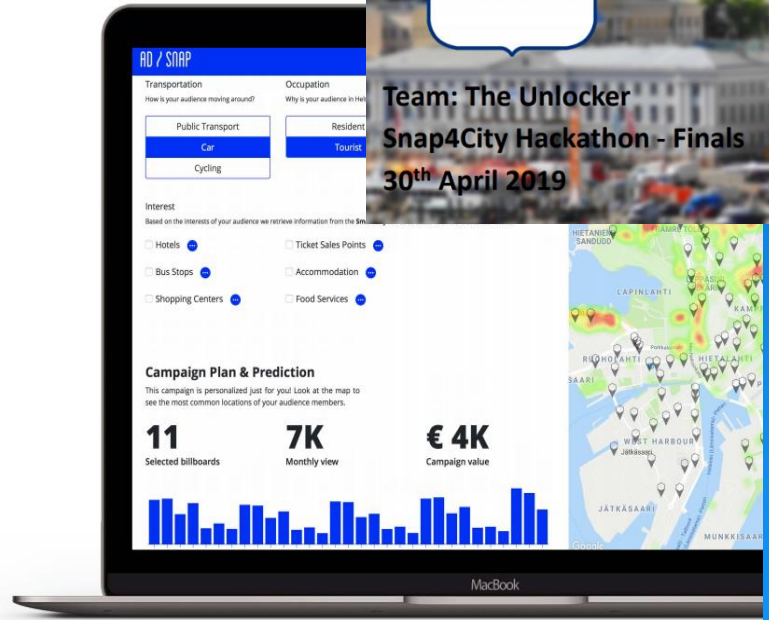
Data-driven design platform for offline advertising

Built on big data to determine the most popular location for a customer group

Automatically select billboards with the highest traction. The platform is capable of predicting the reach of every location on a city based on big data analytics.

Skyrocket the traction of offline campaigns

Citizens will run into more relevant advertisements resulting in higher conversion rates and more successful campaigns.





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DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



Hackathon

6500 Euro di Premi



**IEEE ITSS - Italian Chapter
&
DISIT LAB of Università di Firenze
present**

**IEEE Intelligent Transportation
Systems Snap4City Hackathon**
<https://www.snap4city.org/757>

Hackathon Data Focus

<https://www.snap4city.org/755>

Tuscany region which is a region with more than 3.5 M of inhabitants.

MicroService, API and services for routing and multimodal routing in Tuscany, etc. regarding:

- Road model for the whole Tuscany, plus routing
- car parking status,
- public transport operators,
- bike sharing,
- Pollutant sensors,
- traffic flow sensors,
- Weather sensors,
- points of interests,
- Pollination sensor,
- Heatmaps of several kind
- picking from heatmaps,



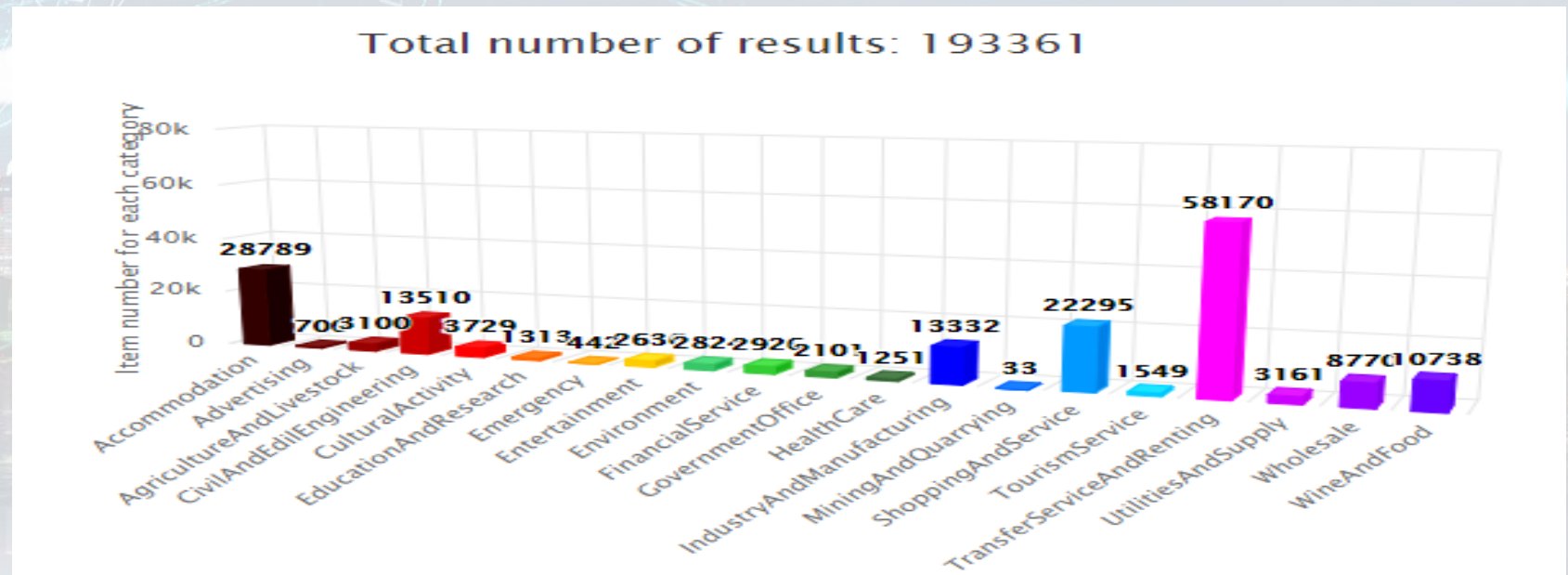
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TECHNOLOGIES LAB



- Tuscany: <https://www.snap4city.org/760>
- Florence: <https://www.snap4city.org/747>
- Pisa: <https://www.snap4city.org/746>
- Livorno: <https://www.snap4city.org/751>
- Siena: <https://www.snap4city.org/759>
- Prato: <https://www.snap4city.org/758>
- Pistoia: <https://www.snap4city.org/761>



Challenges



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DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



- **full freedom** for creating new and innovative solutions
 - to improve the future of mobility and transportation systems in the cities in which we live.
- **For example:**
 - sustainable mobility and transport
 - services for ITS
 - addition of devices and data and their usage
 - interesting [data analytics](#) on accessible data
 - predictive models and solutions
 - services for the final users in city or rural areas
 - event driven solution and early warning
 - anomaly detections of critical conditions.
 - etc.

TOP

Snap4City Platform: Administration Overview

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCE
SMART CITY APPS,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
UP FOR PARTNERS
AND STAKEHOLDERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SCENARIO ANALYSIS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

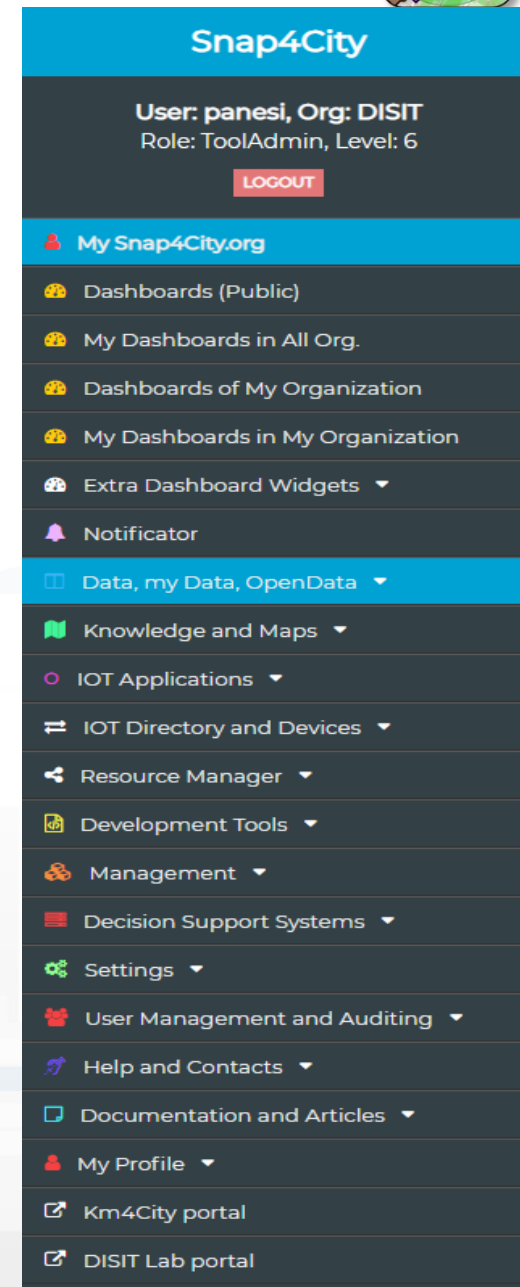
SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

Roles in Snap4City/Industry solutions

- **RootAdmin**
 - The gods of the specific installation, access to all tools for all Organizations
- **ToolAdmin**
 - The administrators of an Organization with some capabilities on single tools
- **AreaManager**
 - Typical developer capabilities, access to development tools, access to a wider number of resources, IOT with both basic and advanced, IOT Models, etc.
- **Manager**
 - Final users, limited access to development, IOT App development with Basic library.
- **Users of any Role** have full control on their own resources: data, devices, dashboards, IOT App, etc., which may control according to GDPR rules,
 - providing access, revoking, etc.
- **All users start as Manager roles**
 - All users have also a Level (numeric). A score about what they have exploited in the platform. Higher scores correspond to wider exploitation of capabilities.
- **RootAdmin users may**
 - pass Users to higher roles. Ask to snap4city@disit.org to become an AreaManager for testing
 - Provide/grant specific authorizations to data access on Tool usage
- In the Installation onPremise, you become the RootAdmin of it, you decide ALL.

Management by Organization

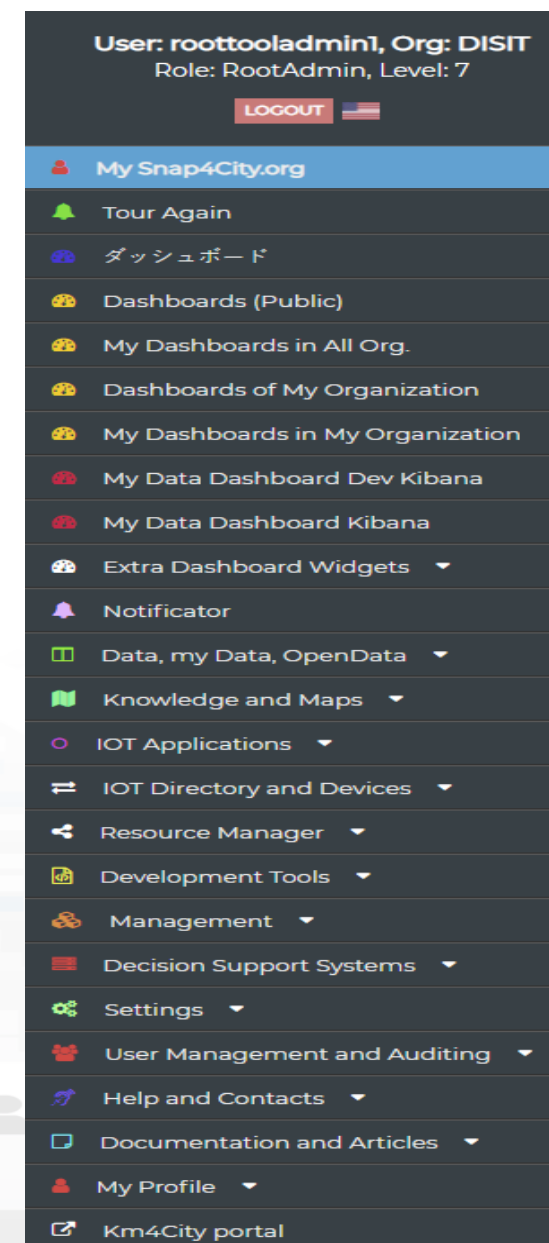
- **Organizations/Tenants** may have
 - name, ID, GPS center, a number of Groups on Snap4City.org (living lab support Drupal)
 - users of different kinds and may impose early bounds on the resourced used by users (IOT Dev, IOT App, Dash)
 - on cloud user kinds up to level of Tool Administrator
 - One or more ServiceMap and boundaries for the federation
- **ToolAdmin** users (requested by Organizations) may
 - control processes, consumption of resources, healthiness, etc.
 - manage tools exploited in your configuration
- **24H/7D Help Desk and Assistance**



- RootAdmin on Snap4City.org has a very large set of tools

- My Snap4City,Tour, etc.
- Dashboards
- **My Data Dashboard (Kibana)**
- **Extra Dashboard Widgets**
- Notificator (deprecated)
- **Data, My Data, OpenData**
- **Knowledge and Maps**
- **IOT Applications**
- **IOT Directory and Devices**
- **Resource Manager**
- **Development Tools**
- **Management**
- **Decision Support Systems**
- **Settings**
- **User Management and Auditing**
- Help and Contacts
- Documentation and Articles
-

*In this section
of the slides,
those market
in bold are
presented.*

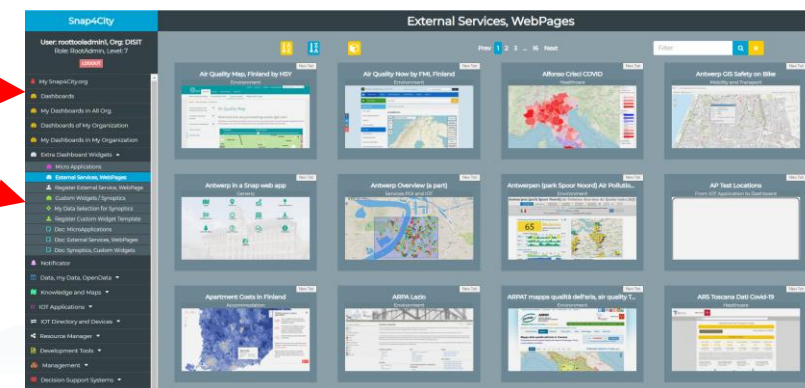
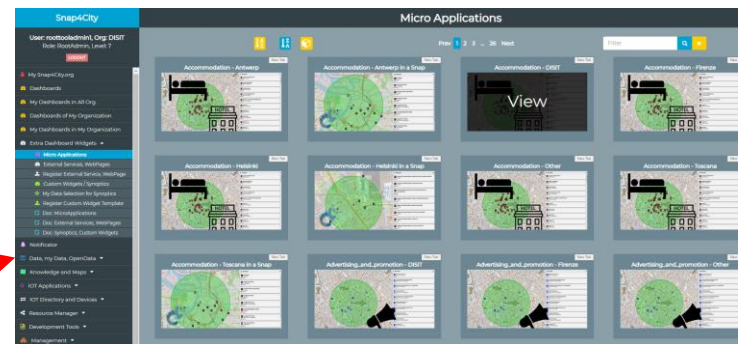


Extra Dashboard Widgets

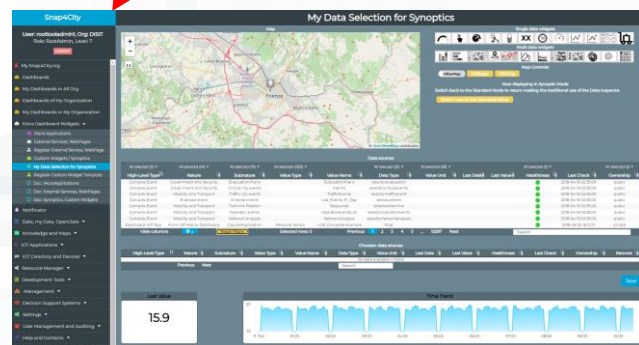
MicroApplic.

Extra Dashboard Widgets

- Micro Applications
- External Services, WebPages
- Register External Service, WebPage
- Custom Widgets / Synoptics
- My Data Selection for Synoptics
- Register Custom Widget Template
- Doc: MicroApplications
- Doc: External Services, WebPages
- Doc: Synoptics, Custom Widgets



External Services



Synoptics, Custom

Data My data

Data Management, HLT
Data Inspector
MyKPI, MyData, MyPOI
My Groups of Entities
View/Set MyPOI on Tuscany
Data Table Loader (Excel)
POI Loader (Excel)
Harvest Satellite Copernicus Dat...
File Manager
HeatMap Manager
ColorMap Manager
TrafficFlow Manager
TVCam Manager
OD Manager
BIM Manager
BIM Server old
BIM Server New
BIM Srv New: Add
BIM Srv new: View
OpenData Manager: Data Gate
OpenData Manager: Data Gate
OpenData Harvester: Data Gate...
Add Data Sources into the Platfo...

- **Data Inspector:** to understand and see Digital Twin details of data
- **MyKPI, MyData, MyPOI:** to model and save your personal data
- **My Groups of Entities:** to create an aggregation of Snap4City artefacts, entities to manage them in one shot
- **Data Table Loader:** fast load excel File as IOT Devices, IOT Device Model and instances
- **POI Loader:** fast load of Excel file with POI
- **Harvesting** satellite: to request data from Satellite services and make from them heatmaps
- **Heatmap Manager:** management of GeoTiff heatmaps as sequence of complex data
- **ODM Manager:**
- **Traffic Flow Manager:** management of Traffic Flows as sequence of complex data
- **TV CAM manager:**
- **Color Map:** to code rendering colors of other Managers
- **BIM manager and server:** support 3D for the Digital Twin Local
- **Open Data Manager, CKAN:** harvesting and publishing open data

Managing Groups

- **My Groups of Entities**
 - Licensing group of Entities in One Click

Snap4City

User: roottooladmin1, Org: DISIT
Role: RootAdmin, Level: 7

LOGOUT

- My Snap4City.org
- Dashboards
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- Extra Dashboard Widgets
- Notificator
- Data, my Data, OpenData
 - Data Inspector
 - My Data, KPI, POI
 - My Groups of Entities**
 - Data Set Manager: Data Gate
 - DataGate Harvester
 - Add Data Sources into the Platform
 - High Level Types
 - Supported Protocols, HowTo add
 - Interoperability & Standards
- Knowledge and Maps
 - IOT Applications
 - IOT Directory and Devices
 - Resource Manager
 - Development Tools
 - Management
 - Decision Support Systems

My Groups of Entities

10
☒ My
☐ Public in Org.
☐ Delegated
☐ Public

Filter Table

New Group

No.	High Level Type	Name	Description	Content	Last Change	Owner Username	Ownership	Visibility	Group Controls
25	MyGroup	Prova		1 item VIEW EDIT	8/9/2020, 18:03:40	msoderi	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
24	MyGroup	test2		2 items VIEW EDIT	8/9/2020, 18:02:33	pb3	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
23	MyGroup	wifi_affollamento_numeric		12 items VIEW EDIT	11/7/2020, 21:43:11	fabio.pazzaglia	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
20	MyGroup	Florence_Wifi	Wifi averages	231 items VIEW EDIT	7/7/2020, 17:46:46	michela_toscana	public MAKE PRIVATE	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
19	MyGroup	Mitali		Empty EDIT	18/2/2020, 07:19:19	namankapoor	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
18	MyGroup	Lonato	Reverberi	37 items VIEW EDIT	26/2/2020, 16:04:26	disit_lonatodelgarda	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
17	MyGroup	Prova-Mirco	Descrizione del gruppo di prova	4 items VIEW EDIT	8/9/2020, 18:04:36	msoderi	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
14	MyGroup	nuovo--gruppo		Empty EDIT	30/1/2020, 11:42:23	angelo.difino2	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
13	MyGroup	nuovo--gruppo		2 items VIEW EDIT	30/1/2020, 12:34:04	angelo.difino	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE
12	MyGroup	TestMyKPI		6 items VIEW EDIT	22/1/2020, 15:53:53	snap4city	private MAKE PUBLIC	DELEGATE USERS CHANGE OWNERSHIP	VIEW EDIT EMPTY DELETE

Showing 1 to 10 of 18 Device Groups

First
<
-
1
2
-
>
Last

Page Number
Go

- For non admin tools see other Training parts:
<https://www.snap4city.org/577>

Group of entities

- A group may include a number of:
 - IOT Devices, Dashboards, MyPOI, MyKPI, Synoptics, IOT DeviceModels, MyData, Synoptics Templates, IOT Brokers, IOT Sensors/actuators,...
- Once the Group is created, the group owner can:
 - Produce a license to grant access at all the Group Entities in one click

Snap4City

User: rootooladmin1, Org: DISIT
Role: RootAdmin, Level: 7
[Logout](#)

My Snap4City.org

- Dashboards
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- Extra Dashboard Widgets
- Notifier
- Data, my Data, OpenData
 - Data Inspector
 - My Data, KPI, POI
 - My Groups of Entities**
 - Data Set Manager: Data Gate
 - DataGate Harvester
 - Add Data Sources into the Platform
 - High Level Types
 - Supported Protocols, HowTo add
 - Interoperability & Standards
- Knowledge and Maps
- IOT Applications
- IOT Directory and Devices
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Settings

My Groups of Entities

[Return to My Device Groups List](#)

Device Group ID 23 Name wifLaffollamento_numeric Description

10

[Add IOT Device](#)
[Add Dashboard](#)
[Add IOT App](#)
[Add Heatmap](#)
[Add MyPOI](#)
[Add MyKPI](#)
[Add SynopticID](#)
[Add IOT Device Model](#)
[Add MyData](#)
[Add Data Analytics](#)
[Add SynopticTemplateID](#)
[Add Web Scraping](#)
[Add IOT Broker](#)
[Add Sensor](#)

No. +	Username	Element ID	Element Type	Element Name	Added	Controls
340			MyKPI	wifLaffollamento_numeric_SANLORENZO	11/7/2020, 21:43:11	REMOVE
341			MyKPI	wifLaffollamento_numeric_PMICHELANGELO	11/7/2020, 21:43:11	REMOVE
342			MyKPI	wifLaffollamento_numeric_SANTACROCE	11/7/2020, 21:43:11	REMOVE
343			MyKPI	wifLaffollamento_numeric_CASCINEPIAZZALE	11/7/2020, 21:43:11	REMOVE
344			MyKPI	wifLaffollamento_numeric_PZZASMN	11/7/2020, 21:43:11	REMOVE
345			MyKPI	wifLaffollamento_numeric_PONTEVECCHIO	11/7/2020, 21:43:11	REMOVE
346			MyKPI	wifLaffollamento_numeric_SIGNORIA	11/7/2020, 21:43:11	REMOVE
347			MyKPI	wifLaffollamento_numeric_REPUBBLICA	11/7/2020, 21:43:11	REMOVE
348			MyKPI	wifLaffollamento_numeric_PIAZZASSANNUNZIATA	11/7/2020, 21:43:11	REMOVE
349			MyKPI	wifLaffollamento_numeric_DUOMO	11/7/2020, 21:43:11	REMOVE
350			MyKPI	wifLaffollamento_numeric_PORTAROMANA	11/7/2020, 21:43:11	REMOVE
351			MyKPI	wifLaffollamento_numeric_SSPIRITO	11/7/2020, 21:43:11	REMOVE

Showing 1 to 10 of 12 My Device Group Elements

First < - - 1 2 - > Last

Page Number Go

Knowledge and Maps

- A number of ServiceMaps, Knowledge bases, KB
- Tools for creating WKT, shapes
- Access to ServiceMap 3D, if any
- **Service for Loading triples on KB**
- My Annotations (deprecated)
- **Mapping Tool (partial)**
- GIS servers, if any
- **Static GTFS editor and manager (if any)**

Producing POI triples for KB

This page is a service for generating triples from CSV files of POI
please upload a CSV file according to the instructions of page <https://www.snap4city.org/589> :
you are going to receive an email with a file to be loaded in your KB:

email:
ITA:
 Nessun file selezionato

Mapping Services Data

Source:ServiceURI	Destination:ServiceURI	Id	Actions
mangalore View	bangalore View	20	EDIT DEL
http://www.disit.org/km4city/resource/CarParkS.Lorenzo View	http://www.disit.org/km4city/resource/CarParkBeccaria View	19	EDIT DEL
http://www.disit.org/km4city/resource/9ac45596a724b61e5a8dc22877cd View	http://www.disit.org/km4city/resource/CarParkPartere View	18	EDIT DEL
http://www.disit.org/km4city/resource/CarParkCareggi View	http://www.disit.org/km4city/resource/CarParkPieracciniMeyer View	11	EDIT DEL

Showing 1 to 4 of 4 entries

Static GTFS Manager

static **GTFS** Manager

An open source tool for managing and creating public transit schedules data in static GTFS format.

Instructions

Current GTFS data
Display stats on current data:

```

agency: ATAP
1. Main tables: (*)
agency: 1 entries
calendar: 0 entries
stops: 2,380 entries
routes: 87 entries
trips: 81,372 entries
stop_times: 1,458,807 entries
2. Additional tables: (X)
calendar_dates: 18,798 entries
fare_attributes: 0 entries
fare_rules: 0 entries
shapes: 88,846 entries
frequencies: 0 entries
transfers: 0 entries
feed_info: 0 entries
  
```

Import GTFS

1. Import an existing GTFS feed (.zip file)

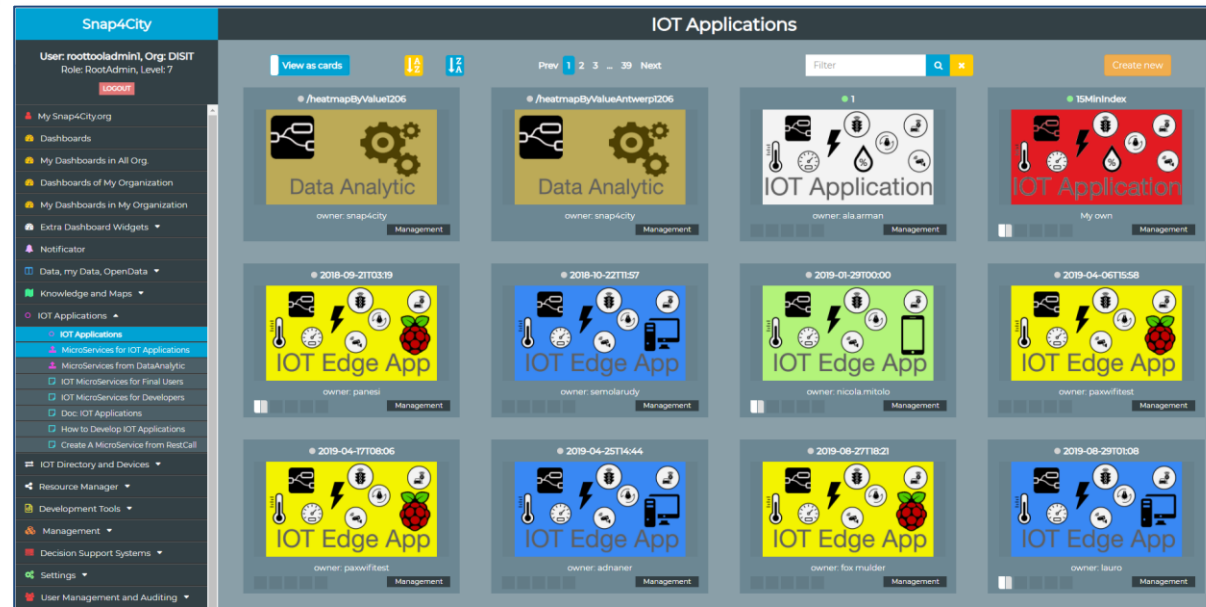
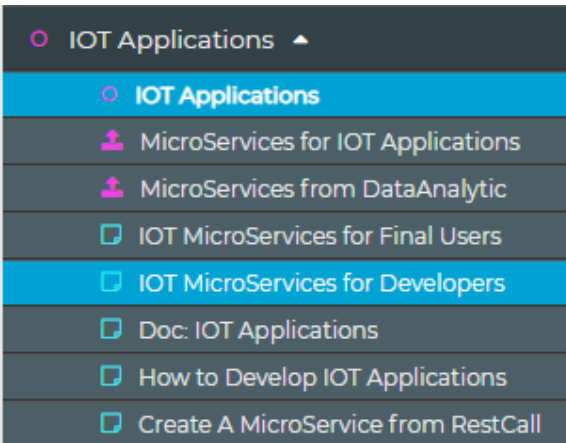
Nessun file selezionato

Note: All of the above 3 actions will wipe out the current data in the db. A backup GTFS export will be made just in case you want to revert later. You can find it from the past controls section after validating this page.

Export GTFS Feed

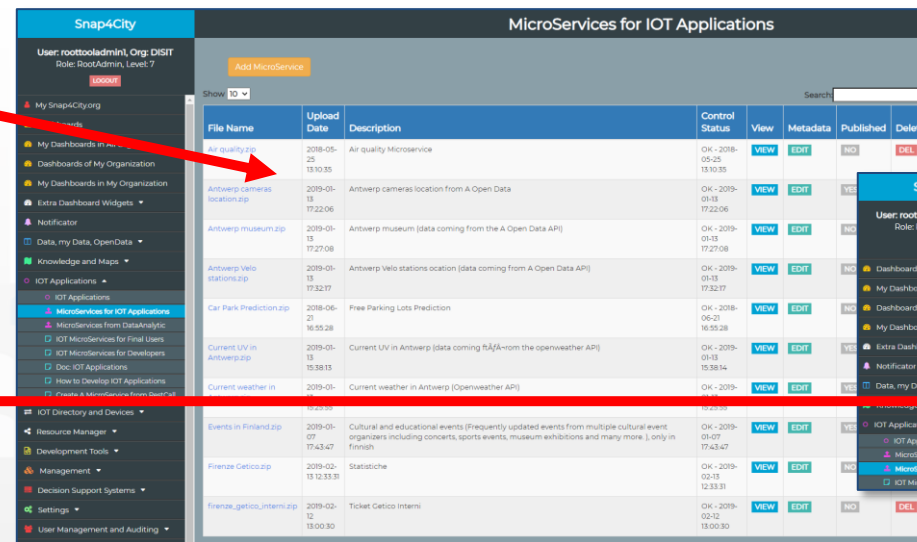
If you feel like your data is ready, choose a commit name and press the button to create a freshly minted GTFS feed!

- IOT Applications:** a view to manage Containers / IOT Edge Apps: IOT Apps, Data Analytics (R and Python), WebScraping, IOT edge, etc.

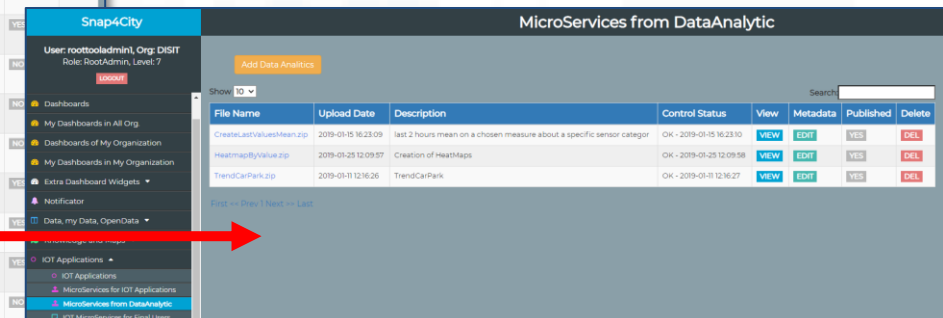


Managing also

- MicroServices for IOT App exploiting REST Call**
- MicroServices from DataAnalytics**



For non admin tools see Training parts 3 and 5:
<https://www.snap4city.org/577>



Directory and Devices

- Entity Directory and Devices
 - My IOT Sensors and Actuators
 - IOT Sensors and Actuators
 - Entity Instances, IoT Devices
 - Entities/Devices Management
 - IOT Brokers
 - FIWARE Smart Data Models
 - Entity Models/IoT Devices
 - IOT Devices Bulk Registration
 - Ext. MS Broker Devices Discover...
 - Ext. MS Broker Discovery
 - Ext. Broker Devs Periodic Updat...
 - Rules for Discovery
 - OLD IOT Orion Broker Mapping ...
 - Doc: IOT Directory and Devices
 - Create an IOT Device Instance
 - Create an IOT Device Model
 - Add an IOT Device into Snap4Cit...

Snap4City

User: roottooladmin, Org: DISIT
Role: RootAdmin, Level: 7

Logout

- My Snap4City.org
- Dashboards
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- Extra Dashboard Widgets
- Notifier
- Data, my Data, OpenData
- Knowledge and Maps

IOT Devices Management

1739 DEVICES 1728 ACTIVE 495 PUBLIC 1212 PRIVATE

Show 5 entries

IOT Device	IOT Broker	Device Type	Model	Ownership	Organization	Owner	Status	Edit	Delete	Location
15EP22T2A415000022	orionFirenze-UNIFI	ChargingStation	ChargingStationModel	PUBLIC	Firenze	michela_firenze	active	EDIT	DELETE	
373773207E330100	orionFinland	AirQualityObserved	custom	PUBLIC	Helsinki	iotdirectory.helsinki	active	EDIT	DELETE	
373773207E330101	orionFinland	AirQualityObserved	custom	PUBLIC	Helsinki	iotdirectory.helsinki	active	EDIT	DELETE	
373773207E330103	orionFinland	AirQualityObserved	custom	PUBLIC	Helsinki	iotdirectory.helsinki	active	EDIT	DELETE	
373773207E330104	orionFinland	AirQualityObserved	custom	PUBLIC	Helsinki	iotdirectory.helsinki	active	EDIT	DELETE	

Previous 1 2 3 4 5 ... 337 Next

IOT Device Models and Instances

IOT Devices Bulk Registration

0 VALID DEVICES 0 INVALID DEVICES

Enter Your File

no file is selected yet

IOT Broker: Antwerp Device Model: Raspberry snap4city1

Edge-Gateway Type: Edge-Gateway URI:

upload

Showing 0 to 0 of 0 entries

Previous Next

Insert Valid Devices

Massive management of IOT Devices

IOT Orion Broker Mapping Rules

134 TOTAL RULES

Show 10 entries

Name	IOT Broker	Selector	Format	Kind	Edit	Delete
address	Antwerp	["param":{"v": "\$address", "i": 0, "type": "JSON"}]	json	property	EDIT	DELETE
address	orionFinland	["param":{"v": "\$address", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
BC	Antwerp	["param":{"v": "\$BC", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
charging_level	Antwerp	["param":{"v": "\$charging_level", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
dateObserved	orionFinland	["param":{"v": "\$dateObserved", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
dateObservedFrom	orionFinland	["param":{"v": "\$dateObservedFrom", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
dateObservedTo	orionFinland	["param":{"v": "\$dateObservedTo", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
description	Antwerp	["param":{"v": "\$description", "i": 0, "type": "JSON"}]	json	value	EDIT	DELETE
devicetype	orionFinland	["param":{"v": "\$type", "i": 0, "type": "JSON"}]	json	property	EDIT	DELETE

Showing 1 to 10 of 134 entries

Previous 1 2 3 4 5 ... 14 Next

Automated NGSI V2 brokers harvesting and registration

IOT Broker Periodic Update setting

0 VALID DEVICES 0 INVALID DEVICES

Context broker: rabbitUNIMI

Model: AccessPointLorato

Edge-Gateway Type:

Edge-Gateway URI:

Suggest Modifications

Show active brokers Retrieves devices

Show 10 entries

IOT Device	IOT Broker	Protocol	Format	Device Type	Status	Edit	Delete	Location
------------	------------	----------	--------	-------------	--------	------	--------	----------

Showing 0 to 0 of 0 entries

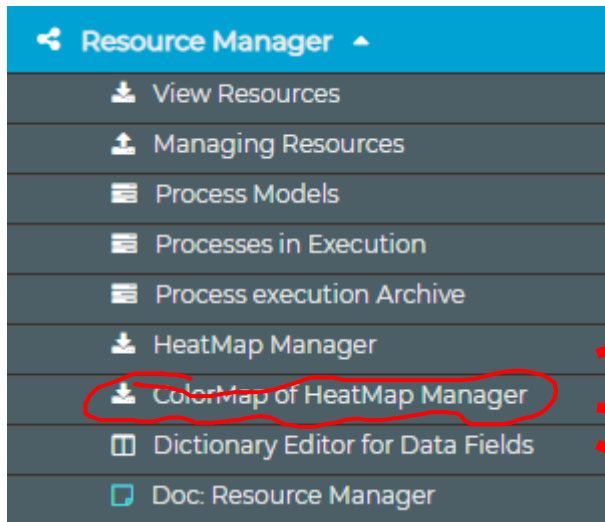
Previous Next

Delete All Update Devices Update Values

Insert Valid Devices

Directory manages multiple internal and external IoT Context Brokers

For non admin tools see Training parts 3 and 5:
<https://www.snap4city.org/577>



- Tools for managing shared resources among Organizations and Users

- HM
- ODM
- TFR

- For non admin tools see Training parts:
<https://www.snap4city.org/577>

HeatMap Manager

Map Name	Color Map	Owner	Organization	Minimum date	Maximum date	Instances	Management	View Data	Delete
15MinIndex_AbitantiPerPunto	VIEW EDIT	15minsindex	DISIT	2020-08-25 15:00:00	2020-08-26 15:00:00	3	EDIT	VIEW	DEL
15MinIndex_AverageIndex	VIEW EDIT	15minsindex	DISIT	2020-08-27 08:00:00	2020-09-07 08:00:00	2	EDIT	VIEW	DEL
15MinIndex_CultureAndCultsIndex	VIEW EDIT	15minsindex	DISIT	2020-08-25 18:00:00	2020-09-07 08:00:00	3	EDIT	VIEW	DEL
15MinIndex_EconomyIndex	VIEW EDIT	15minsindex	DISIT	2020-08-27	2020-09-07	2	EDIT	VIEW	DEL

ColorMap of HeatMap Manager

Minimum	Maximum	Map	Color	Order
1	2	(5,0,255)	blue	1
2	3	(0,255,255)	cyan	2
3	4	(0,255,0)	green	3
4	5	(255,255,0)	yellowgreen	4
5	6	(255,255,255)	yellow	5
6	7	(255,128,0)	gold	6
7	8	(255,0,0)	orange	7
8	9	(255,0,255)	red	8
9	10	(255,0,0)	darkred	9
10	11	(255,0,0)	maroon	10

Dictionary Editor for Data Fields

Value Name	Dictionary Type	Description	Parent Value Name	Child Value Name	Controls
value unit	-	-	fin_vehicle_occupancy_anom.		EDIT DELETE
value unit	number	-	annual_photo_exceedance_co.		EDIT DELETE
value unit	Percentage	-	battery_level_car_park_occup.		EDIT DELETE
value unit	Ampere	-	current		EDIT DELETE
Accommodation	nature	Accommodation	Agritourism	Beach_resort.	EDIT DELETE
Accommodation	subnature	Accom. Or Off Contain Rent.	WhitesandSupply		EDIT DELETE
Accountants	subnature	Accountants	FinancialService		EDIT DELETE
actuator_cancelled	value type	Actuator Cancelled			EDIT DELETE
actuator_deleted	value type	Actuator Deleted			EDIT DELETE
actuator_deleted	value type	Actuator Deletion Date			EDIT DELETE
timestamp					EDIT DELETE



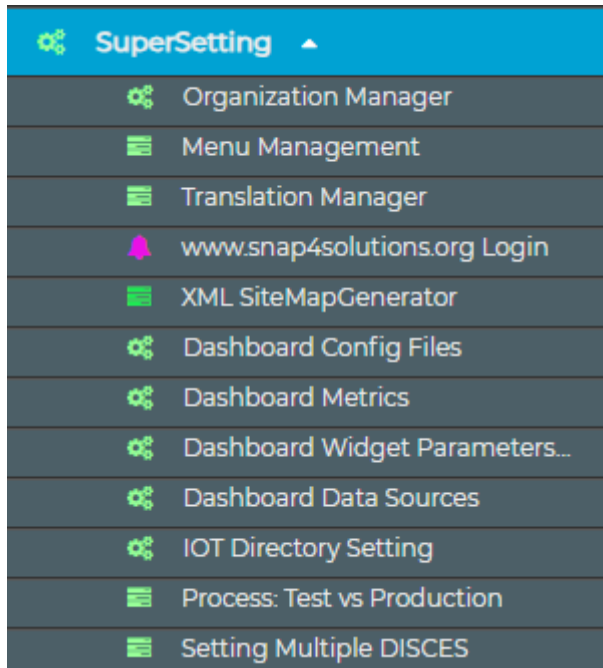
Development Tools ▲
Web Scraping Tool
Jupyter Hub - Python
Web Scraping Tool (0n)
Web Scraping Tool (6l)
R Studio Development
R Studio Development 0.11
R Studio Development 0.116
R Studio Development TF
R Studio Development GFF
R Studio Development Gral
ETL Development
ETL Development 1
ETL Development 2
Knowledge Base Graphs
Knowledge Base Queries
Smart City API Docs: Swagger
Internal API Docs: Swagger
Testing API by Postman
Source Code Access
How to Develop Smart Applications

- *All these tools are well described into Training parts:*
<https://www.snap4city.org/577>
- *The Administrators may*
 - *access to all instances of them*
 - *Grant access to them at specific AreaManager users*
- **API and Swagger documentation**
- **Model Knowledge Base Graphs (LOG.disit.org)**
- **Python online dev. Environment**
- **R Studio Online dev. Environment**
- **WebScraping tool**
- **For KB: SPARQL Editor and tools (custom FLINT)**
- **ETL OnLine dev. Environment (deprecated)**

Decision Support Systems

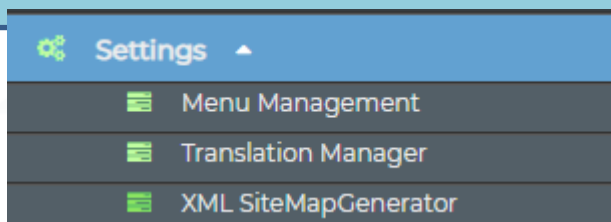
- All these tools are well described into Training parts:
<https://www.snap4city.org/577>
- Some of these tools need special VM / appliances, services to be activated
- Most of them are accessible to the public at least with guest account
- The Administrators may
 - access to all instances of them
 - Grant access to them at specific AreaManager users

Decision Support Systems ▲
Smart City Control Room
Workflow Management Ticketing
Altair Maintenance
Altair Ticket Management
Altair Ticket Close Event
BIM Dashboard
Workflow Management, Ticketing
BIM Management and Dashboards
DORAM Public Transport Analyzer
Doc: DORAM Pub Transp. Analyzer
Twitter Vigilance
Twitter Vigilance Real Time
Twitter Vigilance Antwerp
Twitter Vigilance Helsinki
Twitter Vigilance WestGreece
Twitter Vigilance Valencia
Twitter Vigilance Firenze HeritData
Twitter Vigilance Pont Du Gard
Twitter Vigilance Dubrovnik
Twitter Vigilance Notes
What-If Analysis
Doc: What-If Analysis
Origing Destination Matrices
Traffic Flow Reconstruction
High Res. Pollutant Predictions
Resilience Decision Support Sys
Smart Decision Support Sys
Doc: Smart & Resilience DSS



- **Menu Management:** for managing main menu and submenu, on web and mobile, and those of the Organizations on Dashboards
- A number of configurations for the Dashboard Manager (most of them are valid only for OnPremise solutions, and/or V1 infrastructure approach)

Multilingual Support and Translation Management



Multilingual Support, Any Language, UTF8

- Fully supported on CRM (drupal), Node-RED (IOT App)
 - See modules of those tools
- Partially developed for:
 - Dashboard Builder
 - Resource Manager
 - Other Tools..
 - Menu Manager
 - JavaScript Strings

to add a new language use
POEDITOR (open version)

Ask for last file to

snap4city@disit.org

You can contribute on GitHub

<https://poeditor.com/>

to add a new language use
Translation Manager as
Administrator

Translation Manager

+ Create New Text translation

Import menu

Filter by language

Show 20

Search:

Id	Reference Text	Language	Traslated text	Edit
1	Settings	it_IT	Impostazioni	EDIT
2	Dashboards (Public)	it_IT	Dashboards (Pubbliche)	EDIT
3	Dashboards	it_IT	Dashboards	EDIT
4	Notificator	it_IT	Notificatore	EDIT
5	My Snap4City.org	it_IT	My Snap4City.org	EDIT
6	Resource Manager	it_IT	Gestore Risorse	EDIT
7	Data Set Manager: Data Gate	it_IT	Data Set Manager: Data Gate	EDIT
8	IOT Applications	it_IT	Applicazioni IOT	EDIT
9	My IOT Devices	it_IT	I miei Dispositivi IOT	EDIT
10	Documentation and Articles	it_IT	Documentazione e Articoli	EDIT
11	Micro Applications	it_IT	Micro Applicazioni	EDIT

Add new translation

Reference Text: Settings

Language: ja_JP

Translated text: 設定

Close

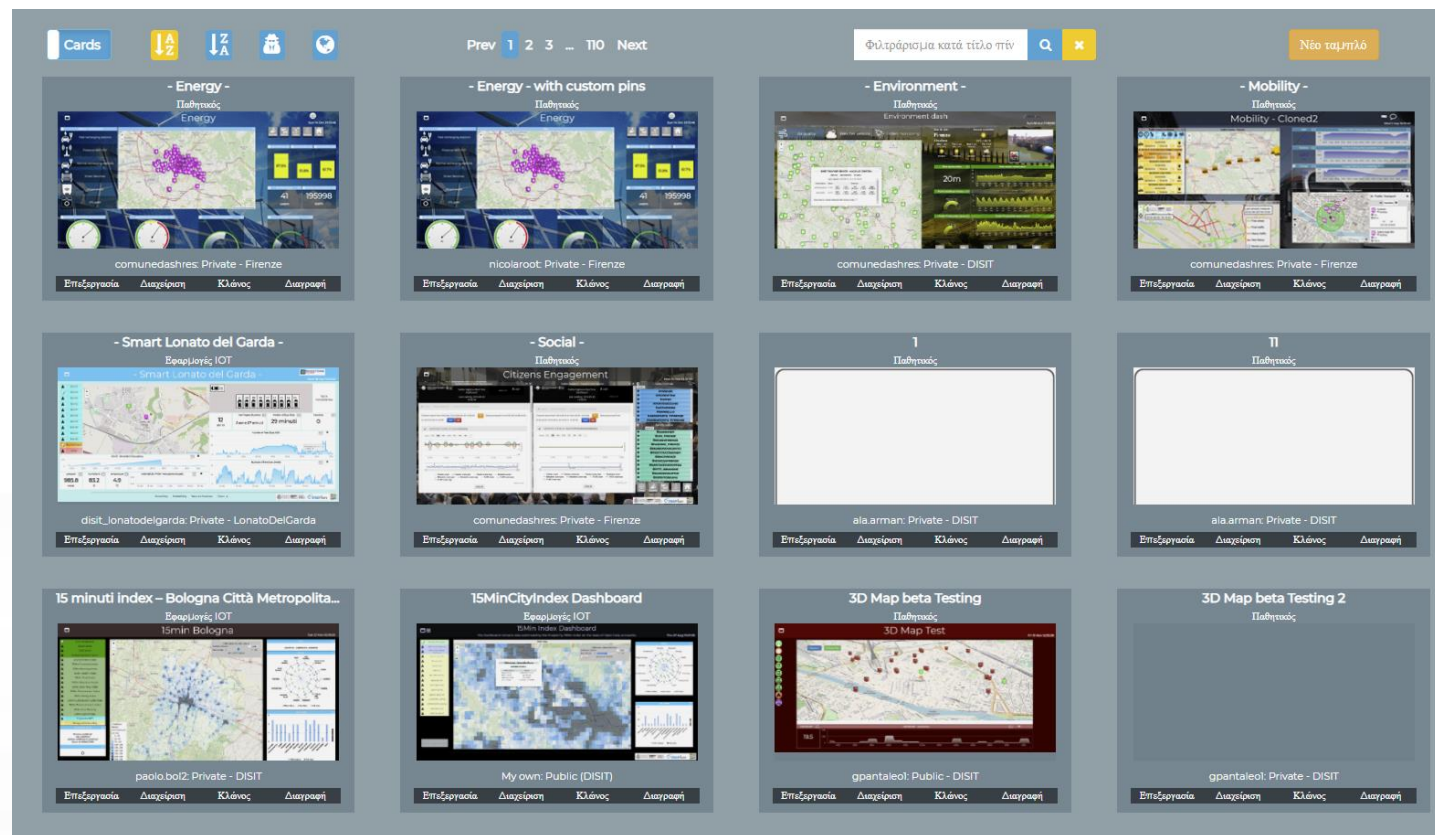
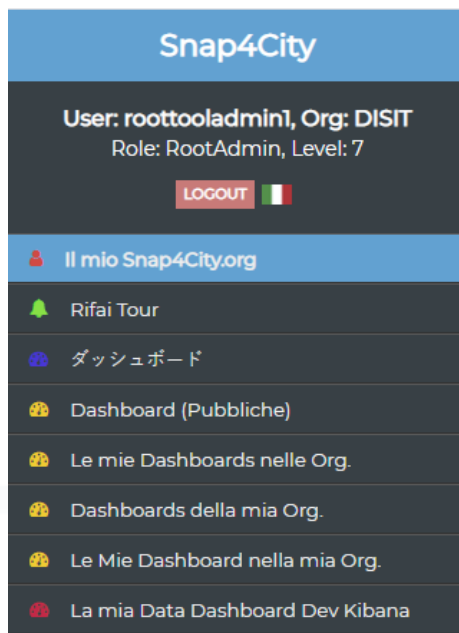
Confirm

Import menu

Select menu type: MainMenu

Translate in language:

ar_SA
en_US
it_IT
ja_JP
ar_SA
el_GR



- Keywords as Main Tools names should remain in English
- Names of the resources remain in the language in which they have been created/defined

User Management

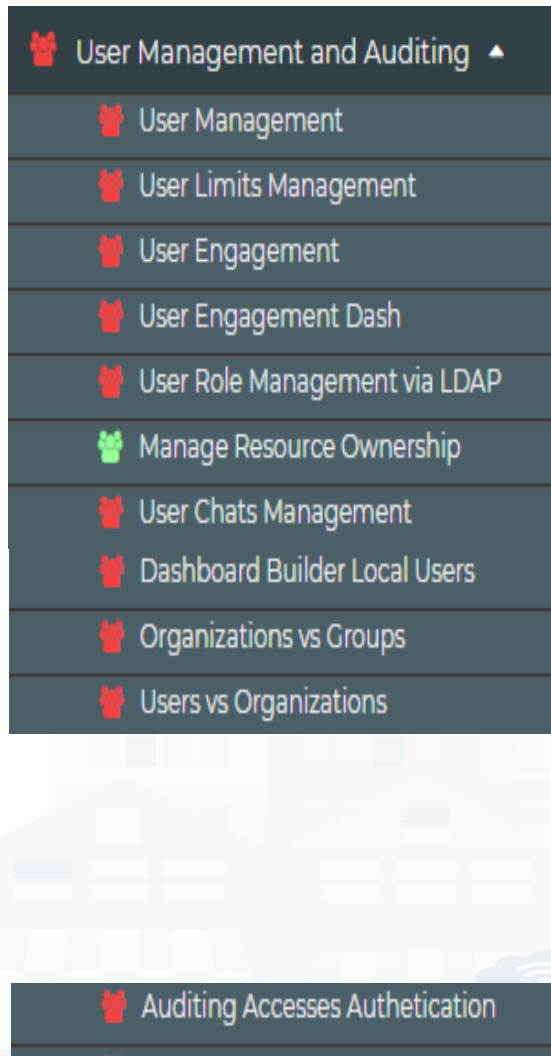


User Management and Auditing

- All that the RootAdmin needs to manage:
 - **User Management: for managing**
 - accounts and profiles
 - limits of the users in exploiting resources
 - Accesses and providing special authorization
 - Organization vs Groups of users
 - Users vs Organizations
 - **Users vs Web and Mobile Applications**
 - Engaging and monitoring users on platform and devices
 - **Users on Chats room of Dashboards**
 - Managing Users on Chats of Dashboards
 - **Auditing of the data and resource accesses**
 - Auditing all the activities on the platform (see next section)
 - Personal auditing



User Management



- User Management via Drupal or Local Users Management without CRM.
- User Limits controlling resource consumption
- User Engagement: see mobile App training part
- Roles and LDAP management
- Managing Resources vs Users' Ownerships and granted accesses to the resources
- Organizations and their Groups of users
- Users vs Organizations
- ..
- AND User Access Authentication via KeyCloak

User Management and Users' Limits

Controlling exploitation
of resources

User Management

Dashboard Content Structure Appearance **People** Modules Configuration Reports Help

Add content Find content Add user Antwerp Edit view Top search phrases People Edit shortcuts

Home » Administration

People **o** LIST SEARCH PERMISSIONS

There is a security update available for your version of Drupal. To ensure the security of your server, you should update immediately! See the [available updates](#) page for more information and to install your missing updates.

+ Add user + Import from LDAP

SHOW ONLY USERS WHERE

role any Filter

permission any

status any

UPDATE OPTIONS

Unlock the selected users Update

USERNAME	STATUS	ROLES	MEMBER FOR	LAST ACCESS
	active	RootAdmin, admin, administrator	2 years 5 months	18 sec ago
	active	AreaManager	1 month 1 week	28 min 29 sec ago
	active	AreaManager	4 months 2 weeks	1 hour 21 min ago
	active	AreaManager	2 years 4 months	14 hours 34 min ago
	active	AreaManager	3 months 1 week	14 hours 34 min ago
	active	AreaManager	2 weeks 2 days	17 hours 32 min ago
	active	AreaManager, ToolAdmin	5 months 1 week	19 hours 48 min ago

User Limits Management

+ Create New Rule Select for Element Type Organization: DISIT Reset

Element type	Organization	Username	Role	Limits	Controls
AppID	any		any	10	EDIT DEL
DashboardID	any		any	20	EDIT DEL
IOTID	any		any	99	EDIT DEL
IOTID	any		any	500	EDIT DEL
AppID	any		any	0	EDIT DEL
BrokerID	any		any	1	EDIT DEL
DAAppID	any		any	0	EDIT DEL
DashboardID	any		any	5	EDIT DEL
IOTID	any		any	0	EDIT DEL
ModelID	any	any	any	1	EDIT DEL
SynopticID	any	any	any	10	EDIT DEL
SynopticTmpID	any	any	any	0	EDIT DEL
AppID	any	any	AreaManager	3	EDIT DEL
DAAppID	any	any	AreaManager	3	EDIT DEL
DashboardID	any	any	AreaManager	10	EDIT DEL
IOTID	any	any	AreaManager	20	EDIT DEL
PortalID	any	any	AreaManager	1	EDIT DEL
SynopticID	any	any	AreaManager	10	EDIT DEL
SynopticTmpID	any	any	AreaManager	10	EDIT DEL

Managing roles
and authorizations

Auditing Activities

-  Auditing Data Access Try-out
-  Auditing Elements vs Ownership
-  Auditing Personal Data
-  Auditing Accesses Authentication
-  Auditing User Activities
-  Auditing Activities on Queries
-  Auditing Activities on Articles
-  Auditing IOT Directory Data



Snap4City

User: roottooladmin1, Org: DISIT
Role: RootAdmin, Level: 7

LOGOUT

- Knowledge and Maps ▾
- Micro Applications
- External Services ▾
- Data Set Manager: Data Gate
- Resource Manager: Process Loader ▾
- Development Tools ▾
- Management ▾
- Settings ▾
- User Management and Auditing ▴
 - User Management
 - User Engagement
 - User Engagement Dash
 - User Role Management via LDAP
 - Manage Resource Ownership
 - User Chats Management
 - Auditing Data Access Try-out**
 - Auditing Elements vs Ownership
 - Auditing Personal Data
 - Auditing Accesses Authentication
 - Auditing User Activities
 - Auditing Activities on Queries
 - Auditing Activities on Articles
 - Auditing IOT Directory Data
 - Dashboard Builder Local Users
 - Organizations vs Groups
 - Users vs Organizations
- Help and Contacts ▾
- Documentation and Articles ▾
- My Profile ▾

Auditing Data Access Try-out

Reset Filters

15

Id	Date and Time	Username	App Name	Source request	Variable name	Motivation	Access Type	Query	Error Message	Stacktrace	ip_address
	From... To... Search	Search...	Search...	Search...	Search...	Search...	Search...				Search...
3576876	2019-10-16 15:40:08						WRITE	/datamanager/ap	The passed DELEGATION has	edu.unifi.disit	192.168.0.37
3557811	2019-10-12 13:12:12						READ	/datamanager/ap	The logged user is not th	edu.unifi.disit	192.168.1.82
3557813	2019-10-12 13:12:13						READ	/datamanager/ap	The logged user is not th	edu.unifi.disit	192.168.1.82
3557814	2019-10-12 13:12:13										
3342336	2019-09-29 13:04:15				dashbo						
3407872	2019-10-10 23:56:26			modbu							
3473408	2019-10-11 17:19:35			modbu							
3538944	2019-10-12 08:45:33			modbu							
3342592	2019-09-29 14:42:18			dashbo							
3408128	2019-10-11 00:00:00			modbu							
3473664	2019-10-11 17:23:21			modbu							
3539200	2019-10-12 08:49:08			modbu							
3342848	2019-09-29 16:20:19			dashbo							
3408384	2019-10-11 00:03:37			modbu							
3473920	2019-10-11 17:26:56			modbu							

Auditing Personal Data

Reset Filters

15

Id	Date and Time	Username	App Name	Delegated Username	Delegated AppName	Source request	Variable name	
	From... To... Search	Search...	Search...	Search...	Search...	Search...	Search...	
17295228	2019-10-19 18:17:48					orionbrokerfilter		
17295227	2019-10-19 18:17:36					ChargingStations	dashboardmanager	Num...
17295226	2019-10-19 18:17:36						dashboardmanager	Num...

1 2 3 4 5 6 7 8 9 10 ... 15970 15971 15972 15973 Next >>

Auditing Personal Data

Reset Filters

15 ▾

Id ▾	Date and Time ▾		Username ▾	App Name ▾	Delegated Username ▾	Delegated AppName ▾	Source request ▾	Variable name ▾	Motivation ▾	Access Type ▾	Domain ▾
	From...	To...	Search...	Search...	Search...	Search...		Search...	Search...		
17295228	2019-10-19 18:17:48						orionbrokerfilter			READ	DELEGATION
17295227	2019-10-19 18:17:36			ChargingStations	dashboardmanager		Num_Utenti_distinti_globali			READ	DATA
17295226	2019-10-19 18:17:36				dashboardmanager		Num_Utenti_distinti_globali			READ	DATA
17295225	2019-10-19 18:17:34				dashboardmanager		Num_Utenti_distinti_globali			READ	DATA
17295224	2019-10-19 18:17:25					orionbrokerfilter				READ	DELEGATION
17295223	2019-10-19 18:17:17				dashboardmanager					READ	DELEGATION
17295222	2019-10-19 18:17:04				dashboardmanager					READ	DELEGATION
17295221	2019-10-19 18:17:01				engager				ASSISTANCE_ENABLED	READ	DATA
17295220	2019-10-19 18:16:32			ChargingStations	dashboardmanager		Num_Utenti_distinti_globali			READ	DATA
17295219	2019-10-19 18:16:32				dashboardmanager		Num_Utenti_distinti_globali			READ	DATA
17295218	2019-10-19 18:16:31				engager				ASSISTANCE_ENABLED	READ	DATA
17295217	2019-10-19 18:16:28				dashboardmanager					READ	DATA
17295216	2019-10-19 18:16:28				dashboardmanager					READ	DATA
17295215	2019-10-19 18:16:28				dashboardmanager					READ	DATA
17295214	2019-10-19 18:16:28				dashboardmanager					READ	DATA

Platform Management



Management
Traffic Analyzer: AMMA
Container Cluster Monitoring
Container Cluster Intelligence
Back Office Container Monitoring
IOT App Version Management
Smart City API Monitoring
MyKPI Monitoring
Notificator Monitoring
Web Server Monitoring
Back Office DWH Sched DISCES
Back Office DA Sched DISCES
Back Office DISCES monitor
Mobile Application Monitoring
Mng Anonym. Photos Comments
Mng Photos Comments HelAnt
Mng Online Helps
Config ResDash
Mesos view
DISCES-EM
DISCES-EM tail
IOT App for Conf Clust Monitor

- **Tools for Platform Management.**
 - Most of them only accessible for RootAdmin and OnPremise
- Tools can be **grouped in the following families**
 - DataAnalyzer (DevDash): monitoring and browsing data ingested into OpenSearch (see on top as My Data ..)
 - Container Monitoring and Management
 - IoT App Version Management of Snap4City tools
 - Smart City API traffic monitoring
 - MyKPI Monitoring
 - Mobile Applications Monitoring
 - Management of Images and Comments from Smart City API, Mobile and Web Apps
 - Management of OnLine Helps (not active)
 - DISCES schedulers monitoring and management (V1 infrastructure versions) (deprecated)

My Data Dashboard Dev Kibana
My Data Dashboard Kibana

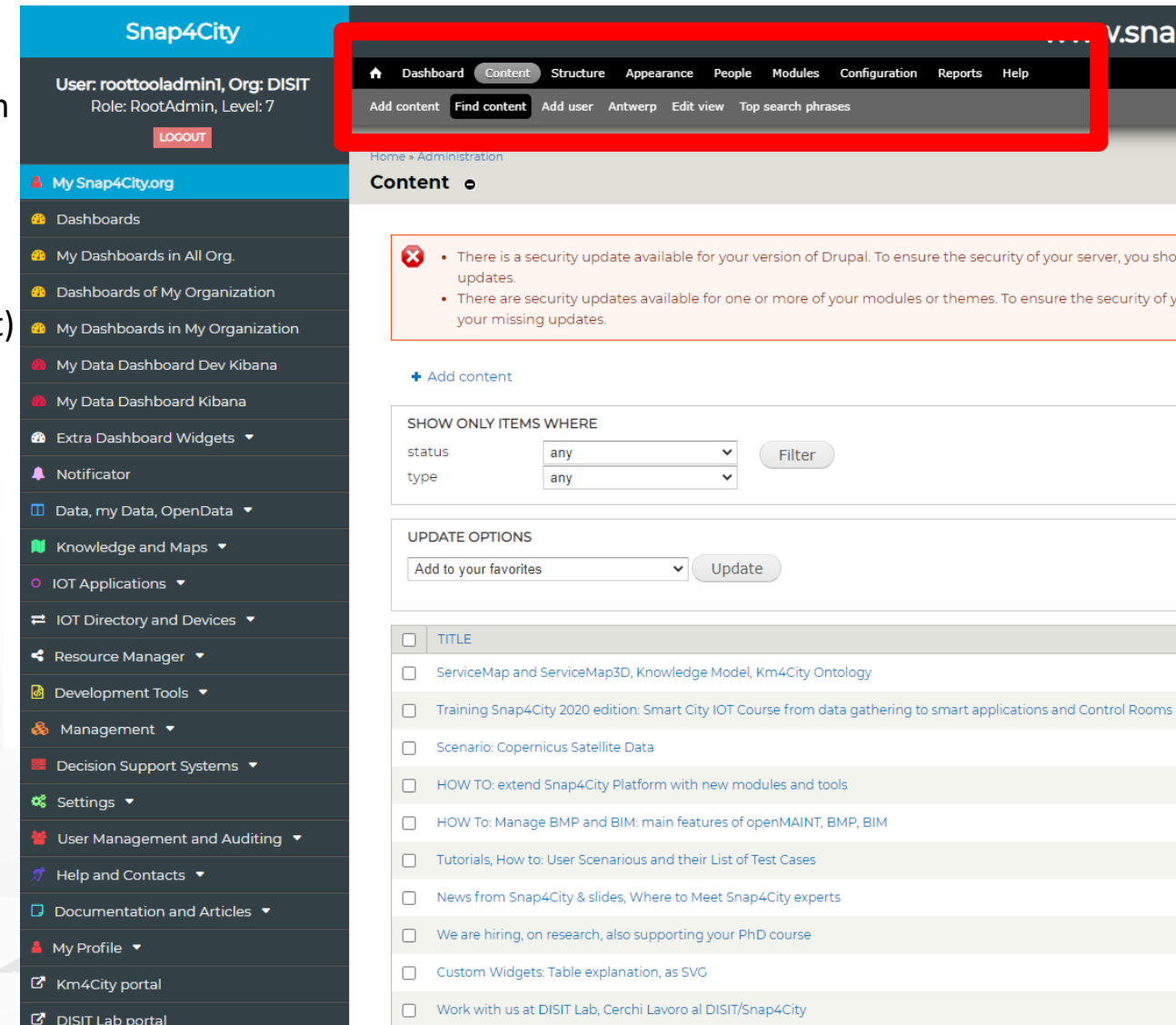
TOP

*Customer Relationship Manager Integration and **Living Lab basic***

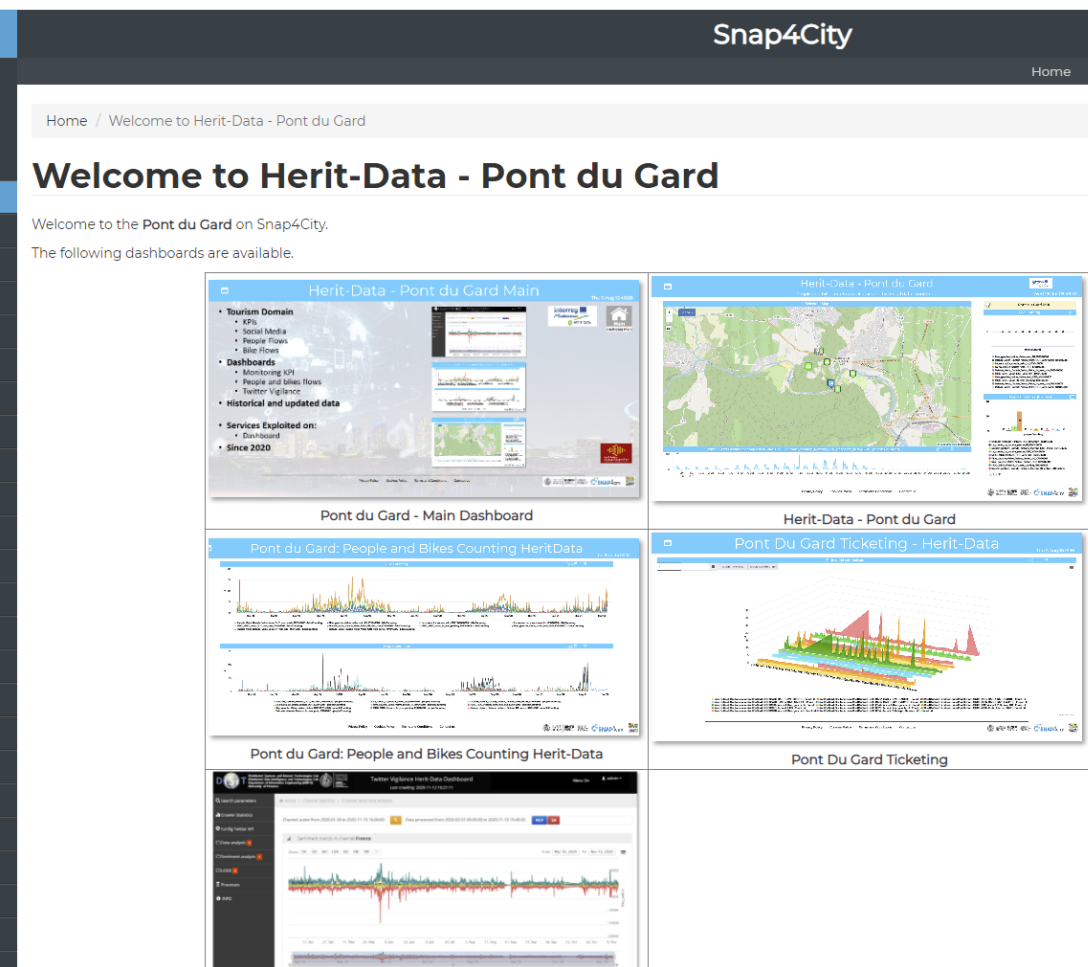
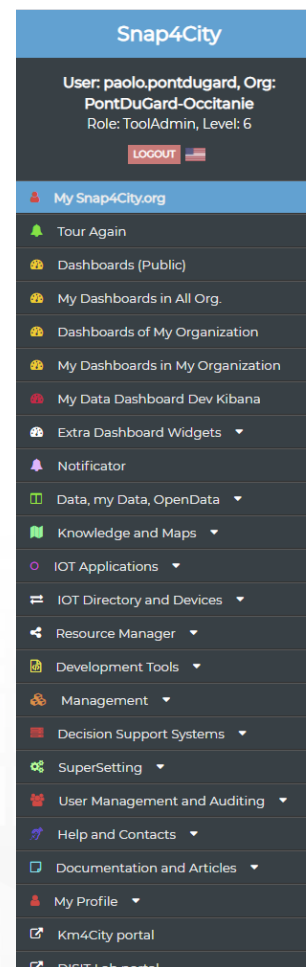


Living Lab vs DRUPAL

- **Based on Drupal 7 and only**
 - A Few Custom modules have been adapted and are distribution on GITHUB/DISIT
 - Full Customizable by adding Drupal modules as usual
- **User Management** registration and mailing
 - LDAP connection for role management
 - KeyCloak connection for SSO / Authentication (OpenID Connect)
 - Management of user profile
 - Authorization to access at the web pages..
 - User profile management for Role and Details + statistics
- **Content management** for Organizations and Groups
 - Indexing of all content and search
 - Content Distribution: web pages, newsletters, articles, comments, Video, technical notes, training
 - Statistics on their usage
 - Reports and views regarding living lab usage, and web pages
 - Organizations vs Users
 - Organizations vs Groups
 - Tracking and monitoring
 - Production and distribution of NewsLetters
- **Open to full contributions and comments**
 - Comments on web pages, ...
- Etc.



- Each Organization may have:
 - A number of groups to which the users can subscribe
 - A number of dashboards produced by the users
 - A number of IoT Devices, IoT Device Models,
 - A number of POI
 - Etc.
 - A dedicated Splash Page
 - It can be customized by an user of the Organization
 - Ask to activate one
 - Etc.



Organizations vs Groups vs Users

Organizations vs Groups		
Dashboard Content Structure Appearance People Modules Configuration Reports Help		
Add content Find content Add user Antwerp Edit view Top search phrases People		
Home How and Why To Use it Tools Tutorials and Videos All o		
Home / All Organization with related group		
All Organization with related group		
Search:		
Organization	Group	State
Antwerp	Business Owners	Active
CAPELON	City of Karlstad	Active
CAPELON	City of Eskilstuna	Active
CAPELON	City Of Västerås	Active
DISIT	Developer	Active
DISIT	Operativo	Active
Dubrovnik	Developers	Active
Dubrovnik	Users	Active
Firenze	Sindaco	Active
Garda Lake	Operativo	Active
Helsinki	Citizens with respiratory problems	Active
Helsinki	Business Owners	Active
Helsinki	Tourists	Active
Helsinki	Third party developers	Active
LonatoDelGarda	Sviluppatori	Active
LonatoDelGarda	Utenti	Active
Mostar-BosniaHerzegovina	Developers	Active
Mostar-BosniaHerzegovina	Users	Active
PontDuGard-Occitanie	Developers	Active
PontDuGard-Occitanie	Users	Active
Sardegna	Cagliari	Active

Users vs Organizations				
Dashboard Content Structure Appearance People Modules Configuration Reports Help				
Add content Find content Add user Antwerp Edit view Top search phrases People				
Home How and Why To Use it Tools Tutorials and Vid				
Home / Users vs their Organization				
Users vs their Organization				
Name	Group membership	Roles	Last access	Active status
	DISIT	Manager	Fri, 09/25/2020 - 17:05	Yes
	Helsinki	Manager		Yes
	Mostar-BosniaHerzegovina	Manager	Sat, 04/25/2020 - 17:40	Yes
	DISIT	AreaManager	Mon, 03/04/2019 - 17:21	Yes
	DISIT	Manager	Wed, 09/23/2020 - 22:57	Yes
	DISIT	AreaManager	Wed, 09/16/2020 - 11:55	Yes
	Helsinki	Manager	Wed, 05/20/2020 - 12:30	Yes
	Helsinki	Manager	Mon, 08/05/2019 - 05:58	Yes
	DISIT	Manager	Wed, 09/02/2020 - 14:45	Yes
	DISIT	Manager	Thu, 04/16/2020 - 14:50	Yes
	DISIT	AreaManager		Yes
	Mostar-BosniaHerzegovina	Manager	Wed, 05/13/2020 - 14:45	Yes
	Helsinki	Manager		Yes
	Valencia	Manager	Sat, 05/09/2020 - 06:10	Yes
	LonatoDelGarda	Manager	Tue, 05/05/2020 - 05:41	Yes
1 2 3 4 5 6 7 8 9 ... next				

TOP

DataAnalyzer (DevDash): monitoring and browsing data ingested into OpenSearch with OpenSearch Dashboard

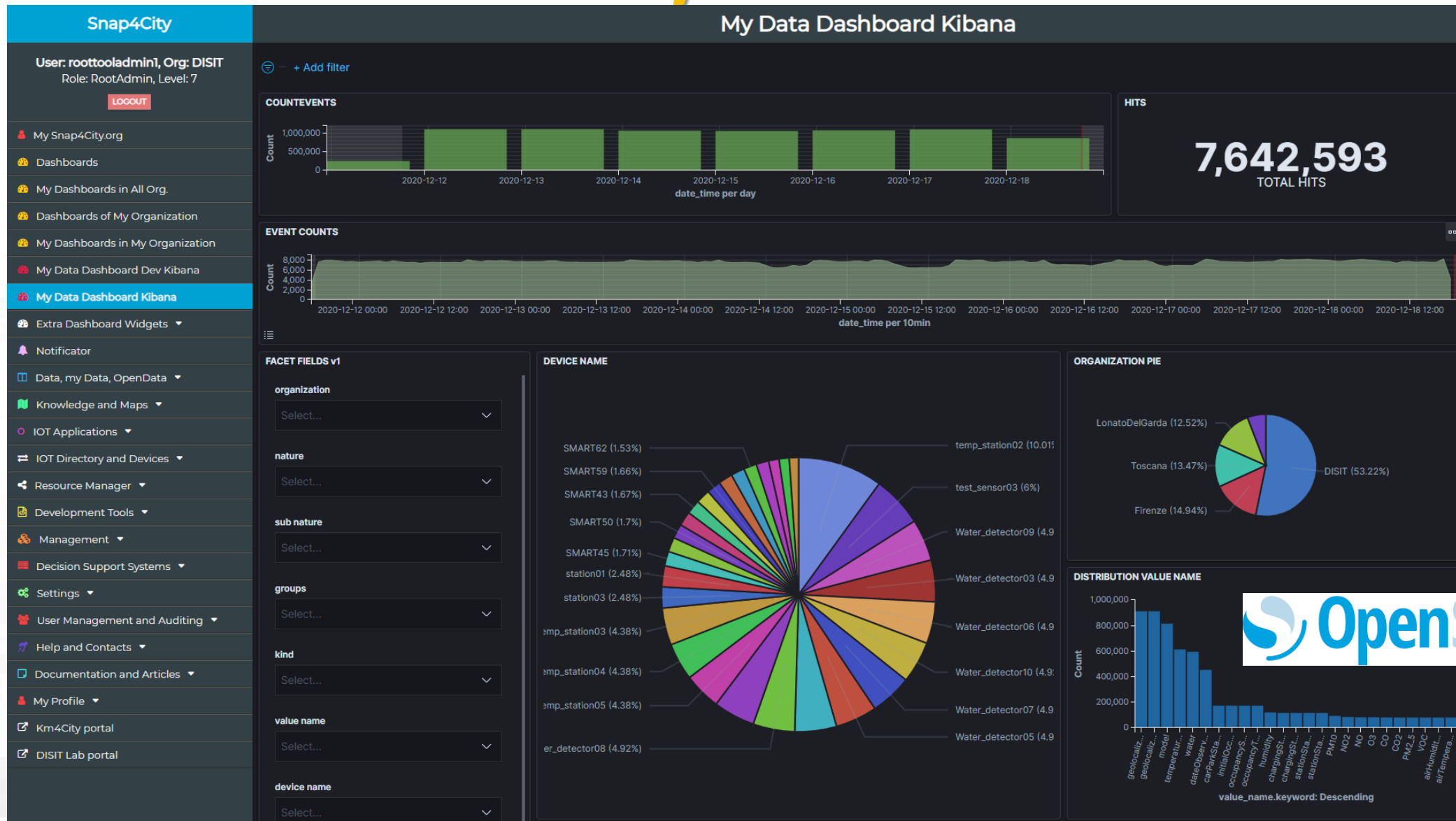


My Dev Dash (DevDash)

- For accessing and browsing data on Open Search storage and other sources supported
 - Family of Grafana, Kibana, Banana
- **No Support for real time event driven** widgets/panels, actuators and synoptics, no sophisticated maps, etc.
- **Not suitable for control room**, decision makers, etc.
- **Limited Business Intelligence**, Custom widgets, animation, external services.
- **Oriented to developers**, complex production of custom views, etc.
- **Partial support of GDPR** and deep control of access.
- Snap4City uses this technology only for monitoring data flow into the Storage with tools named: DevDash, or MyDevDash



DevDash: My Data Dashboard



User: roottooladmin1, Org: DISIT
Role: RootAdmin, Level: 7

LOGOUT

My Snap4City.org

Dashboards

My Dashboards in All Org.

Dashboards of My Organization

My Dashboards in My Organization

Extra Dashboard Widgets ▾

Notificator

Data, my Data, OpenData ▾

Knowledge and Maps ▾

IOT Applications ▾

IOT Directory and Devices ▾

Resource Manager ▾

Development Tools ▾

Management ▴

Traffic Analyzer: AMMA

Data Analyzer: DevDash

Data Analyzer: DevDash Firenze

Data Analyzer: DevDash Helsinki

Data Analyzer: DevDash DISIT

Data Analyzer: DevDash Lonato

Data Analyzer: whole traffic

Container Cluster Monitoring

Back Office Container Monitoring

IOT App Version Management

Smart City API Monitoring

MyKPI Monitoring

Notificator Monitoring

Web Server Monitoring

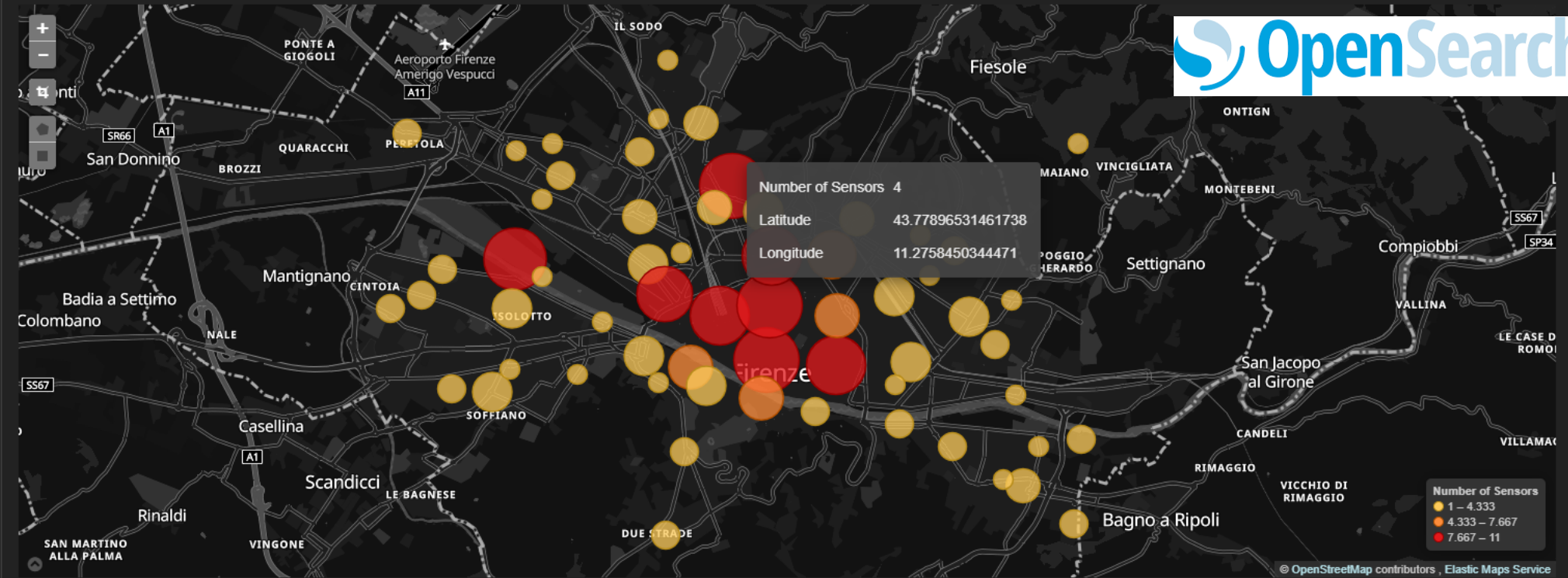
Back Office DWH Sched DISCES

Back Office DA Sched DISCES

Back Office DISCES monitor

Mobile Application Monitoring

SMARTCITYMAP



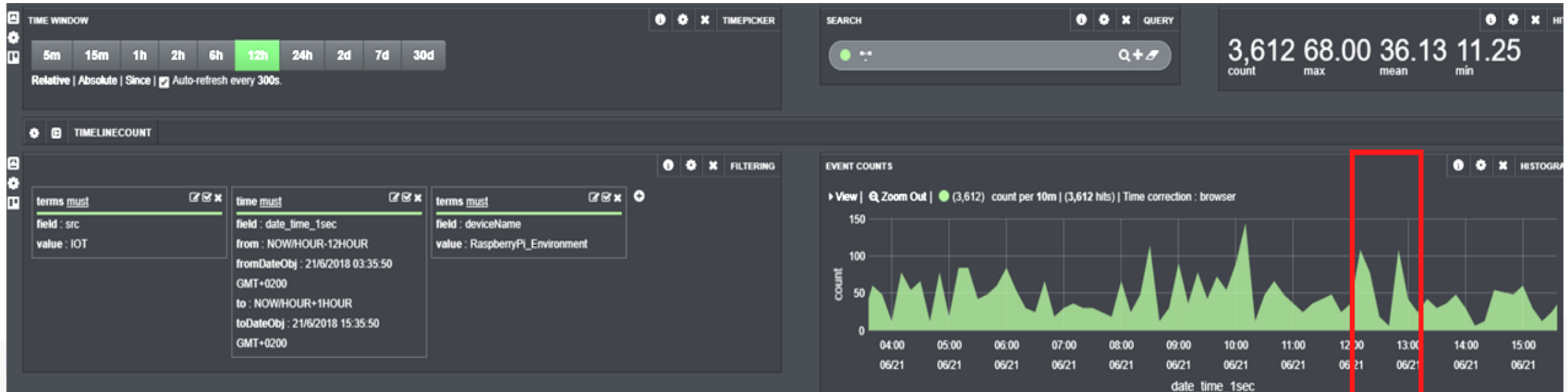
EVENTS

1-50 of 176,794

Time ▾	organization	deviceName	value	src	kind	latlon	value_name	value_type	data_type	serviceUri	value_unit	value_str
▶ October 11th 2020, 12:33:52.790		test_sensor03	9.215	IOT	sensor	43.7921,11.2495	geolocalization_lon	longitude	float	http://www.disit.org/km4city/resource/iot/orionUNIFI/test_sensor03	#	-
▶ October 11th 2020, 12:33:52.790		test_sensor03	24	IOT	sensor	43.7921,11.2495	temperature	temperature	float	http://www.disit.org/km4city/resource/iot/orionUNIFI/test_sensor03	°C	-
▶ October 11th 2020, 12:33:52.790		test_sensor03	-	IOT	sensor	43.7921,11.2495	geolocalization_lat	latitude	float	http://www.disit.org/km4city/resource/iot/orionUNIFI/test_sensor03	#	NaN
▶ October 11th 2020, 12:33:52.492	DISIT	testbox3	1,602,412,480,000	IOT	sensor	43.79737,11.3063	timestamp	timestamp	timestamp	http://www.disit.org/km4city/resource/iot/orionUNIFI/test_sensor03	#	-

DevDash Case Study (2)

- Detect potential anomalies or disfunctions by inspecting the DevDash tool time trend



TOP

Back office Platform Scalability

Containers Management and Monitoring



Elastic Scaling: allocating / deallocating

- Allocation/ deallocation, Rebalancing vs compacting
 - Vertical of resources: Docker and/or VM: CPU, Mem
 - NodeJS multi-flow for each Docker, the user request data flows and IOT App, Snap4City allocates them dynamically on demand and perform workload optimization
 - VM: management of Mem, CPU; transparent and automatic in DRS VMware
 - Horizontal of resources of Dockers and/or VM and/or [Host]:
 - Docker: addition of containers, migrations/moving, balancing (per moving) of IOT App
 - VM: on/off
- Monitoring resources:
 - VM via VMware API, Docker via Marathon and Mesos APIs
- Algorithm in Python for scaling, actions via APIs: VMware, Marathon,...



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

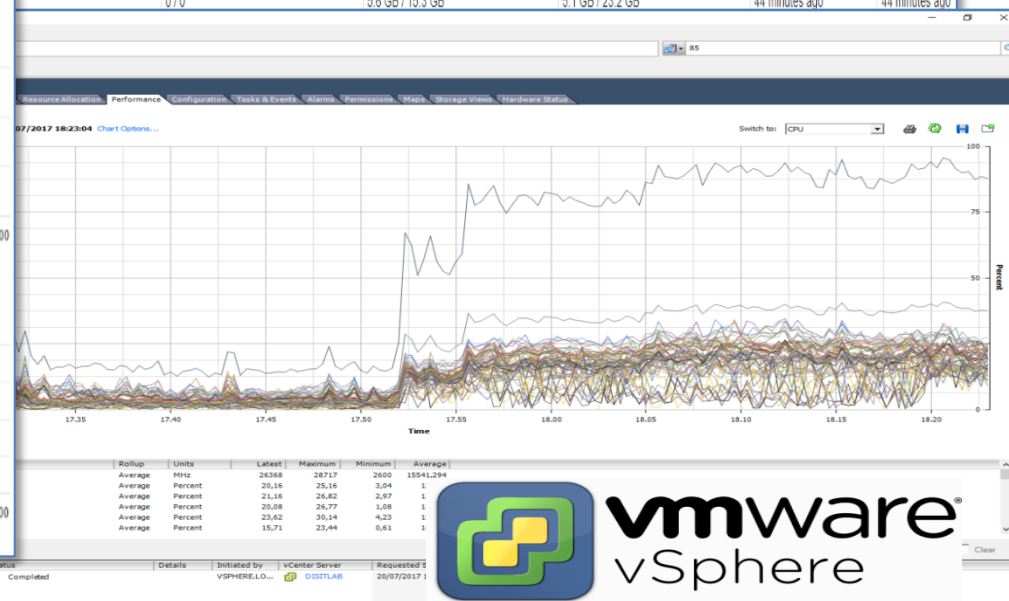
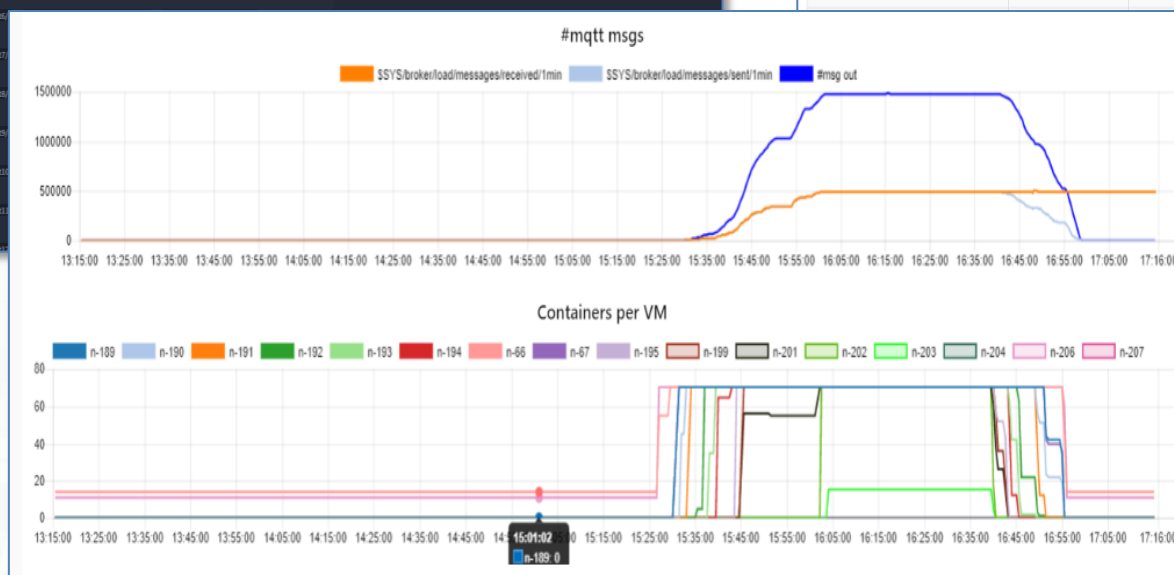
DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



Container

- Container Cluster Monitoring
- Back Office Container Monitoring
- Mesos view
- DISCES-EM
- DISCES-EM tail

MESOS Frameworks Agents Roles Offers Maintenance							
Master Agents							
Agents							
ID	Host	CPUs (Allocated / Total)	GPUs (Allocated / Total)	Mem (Allocated / Total)	Disk (Allocated / Total)	Registered	Re-Registered
...ed7e77068927-S7	192.168.1.195	5.95 / 6	0 / 0	9.6 GB / 15.3 GB	8.8 GB / 23.2 GB	18 hours ago	18 hours ago
...ed7e77068927-S6	192.168.1.207	5.95 / 6	0 / 0	9.6 GB / 15.3 GB	8.8 GB / 23.2 GB	14 hours ago	14 hours ago
...ed7e77068927-S5	192.168.1.206	5.95 / 6	0 / 0	9.6 GB / 15.3 GB	8.8 GB / 23.2 GB	13 hours ago	13 hours ago
...ed7e77068927-S4	192.168.1.204	5.95 / 6	0 / 0	9.6 GB / 15.3 GB	8.8 GB / 23.2 GB	13 hours ago	13 hours ago
...ed7e77068927-S1	192.168.1.201	5.95 / 6	0 / 0	9.6 GB / 15.3 GB	8.8 GB / 23.2 GB	13 hours ago	13 hours ago
			0 / 0	5.6 GB / 15.3 GB	5.1 GB / 23.2 GB	44 minutes ago	44 minutes ago



Cluster status

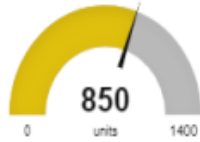


panesi

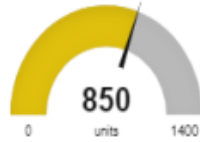
ToolAdmin | Idap

- Dashboards
- Notifier
- IOT Applications
- IOT Directory and Devices
- Knowledge and Maps
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager: Process Loader
- Development Tools
- Management
 - Traffic Analyzer: AMMA
 - Data Analyzer: DevDash
 - Back Office Res. Analyzer: ResDash
 - Container Cluster Monitoring**
 - Back Office Container Monitoring
 - Smart City API Monitoring
 - Notifier Monitoring
 - Web Server Monitoring
 - Back Office Scheduler DISCES
 - Mobile Application Monitoring
 - Auditing Elements vs Ownership
 - Auditing Personal Data
 - Auditing Data Access Try-out
 - Auditing Accesses
- Settings

Containers



Tasks



#Healthy



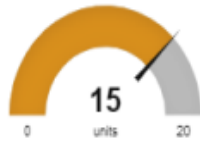
#Unhealthy



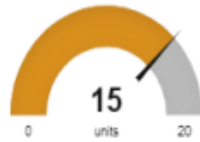
CPU trend



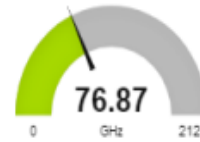
#VMs running



#VMs up



CPU



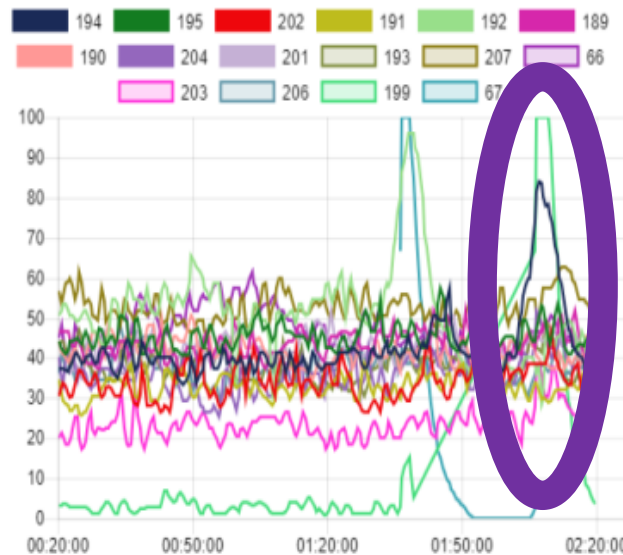
Memory



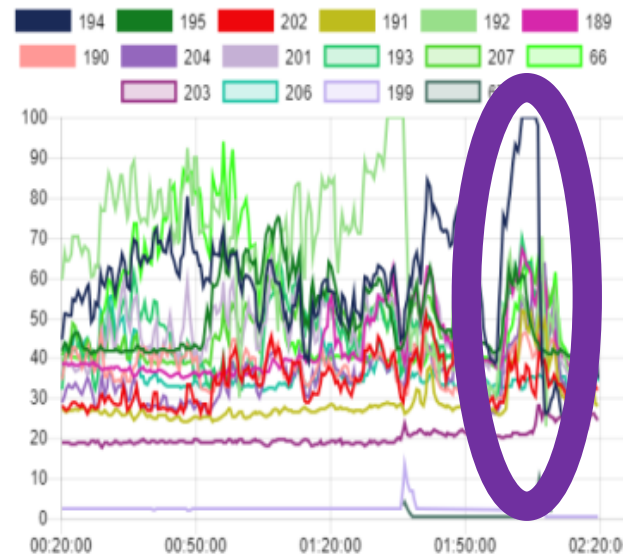
memory trend



Memory usage %



CPU usage %



#Containers



RESET GRAPH CPU/MEM USAGE

RESET GRAPH TASKS

panesi
ToolAdmin | ldap

- Dashboards
- Notifier
- IOT Applications
- IOT Directory and Devices
- Knowledge and Maps
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager: Process Loader
- Development Tools
- Management
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 - Mobile Application Monitoring
 - Auditing Elements vs Ownership
 - Auditing Personal Data
 - Auditing Data Access Try-out
 - Auditing Accesses
- Settings
- Help and Contacts
- Documentation and Articles
- My Profile
- Snap4City portal

#mqtt msg rcvcd/min



#mqtt msg sent/min



#msg in output/min

Total
MSG:
1.054.566.71

RESET TOTAL

RESET CHART

START 100 TEST APPS

test apps 837

STOP 100 TEST APPS

START MQTT MSGS /2

START MQTT MSGS

#mqtt
gens: 22

STOP LAST MQTT GEN

STOP ALL MQTT MSGS

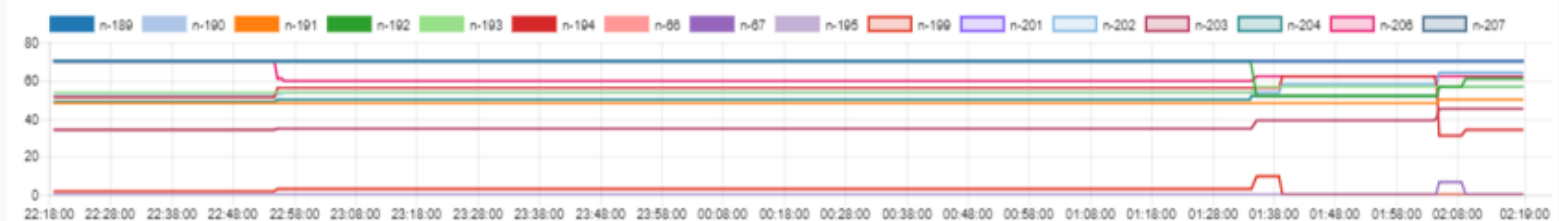
#VMs



#mqtt msgs



Containers per VM



Unhealthy Containers per VM

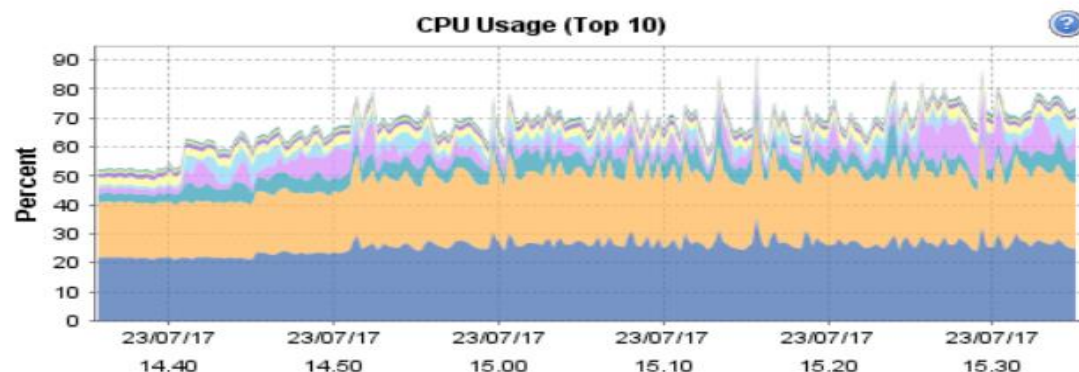


Docker Containers per VM

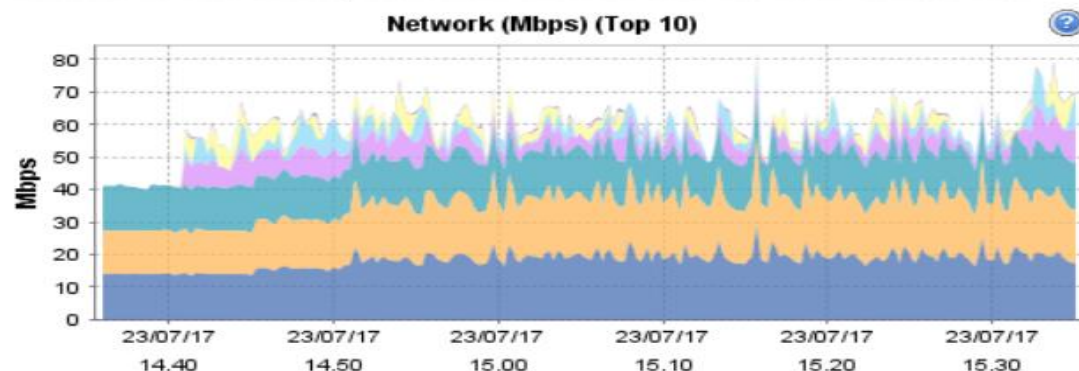
Computational Capabilities of Snap4City

- **Managing:**
 - **Periodic Processes** → IoT App/Proc.Logic (Node-RED), Data Analytics (Python, Rstudio), even former ETL/ELT
 - **Asynchronous processes**, event driven, real time → Node-RED (SS Business Logic, IoT App / Proc.Logic)
- **Scalability**
 - **Horizontal:** Increasing processes performing activities, demand on new processes for new users, for new applications, for new IoT App: VM, Hosts, clusters, Storage SAN
 - **Vertical:** Increasing resources on processes: CPU, MEM, Storage, Network

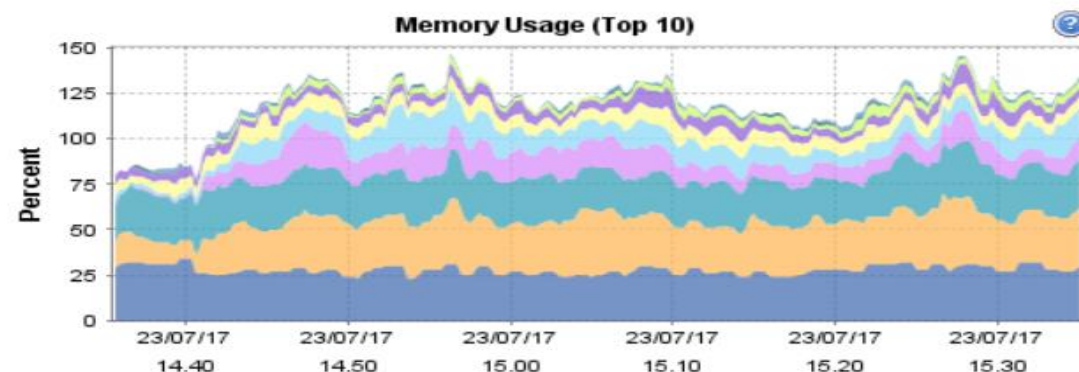
Monitoring on Cloud



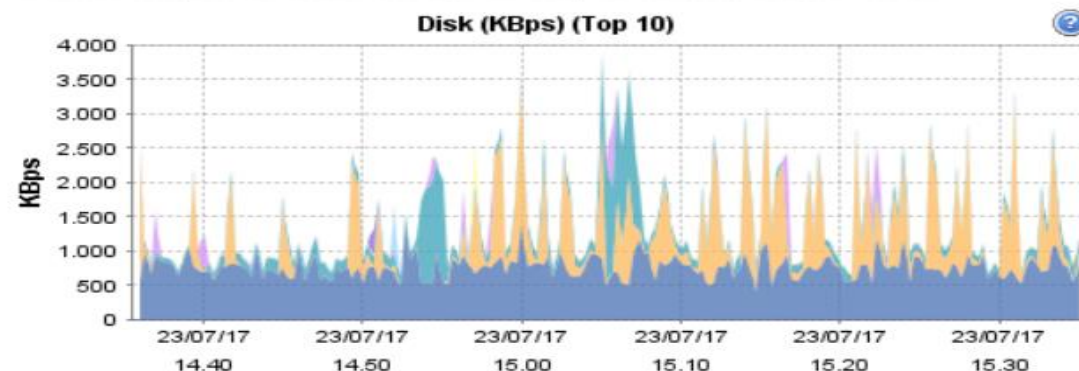
Mesosphere-Slave-6-Debian8-194-... Mesosphere-Slave-5-Debian8-193-...
 eclap.eu-db-running eclap2-64bit.eclap.eu-54-running
 eclap-bp64net.eclap.eu-132-running openmind.disit.org-1-25-running
 TwitterVigilance-MasterHadoop-2... ebos0-eclap-bo-scheduler-39-run...
 Mesos-Marathon-Development-Ubun... ECLAP-LOD-Solr-INDEX-Ubuntu-125...



Mesosphere-Slave-5-Debian8-193-... Mesosphere-Slave-6-Debian8-194-...
 TwitterVigilance-MasterHadoop-2... eclap.eu-db-running
 eclap2-64bit.eclap.eu-54-running eclap-bp64net.eclap.eu-132-running
 eclap.eu-balancer-ubuntu-133-ru... ECLAP-LOD-Solr-INDEX-Ubuntu-125...
 openmind.disit.org-1-25-running ebos0-eclap-bo-scheduler-39-run...



Mesosphere-Slave-5-Debian8-193-... eclap.eu-db-running
 Mesosphere-Slave-6-Debian8-194-... eclap-bp64net.eclap.eu-132-running
 eclap2-64bit.eclap.eu-54-running TwitterVigilance-MasterHadoop-2...
 openmind.disit.org-1-25-running ECLAP-LOD-Solr-INDEX-Ubuntu-125...
 ebos0-eclap-bo-scheduler-39-run... eclap.eu-balancer-ubuntu-133-ru...



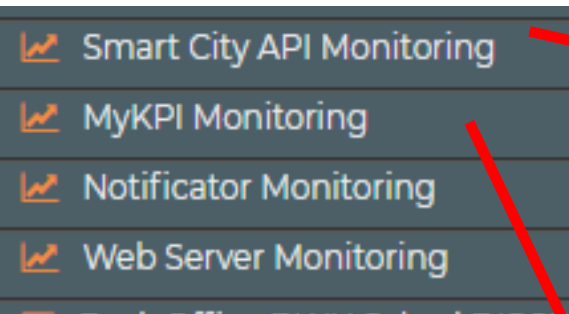
TwitterVigilance-MasterHadoop-2... Mesosphere-Slave-6-Debian8-194-...
 eclap.eu-db-running Mesosphere-Slave-5-Debian8-193-...
 eclap2-64bit.eclap.eu-54-running openmind.disit.org-1-25-running
 eclap-bp64net.eclap.eu-132-running ECLAP-LOD-Solr-INDEX-Ubuntu-125...
 eclap.eu-balancer-ubuntu-133-ru... TwitterVigilance-Solr-PostgreSQL...

TOP

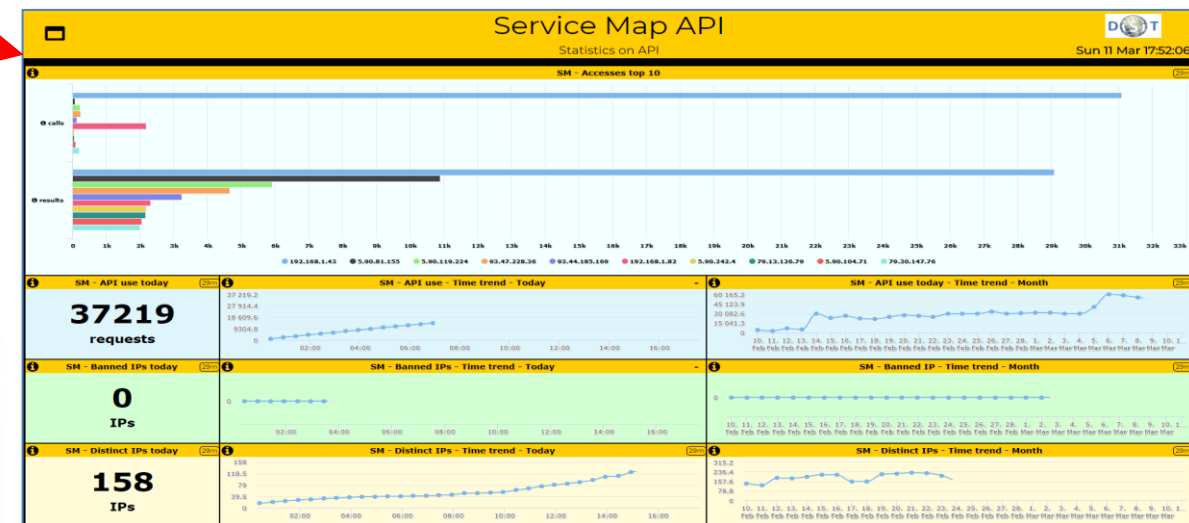
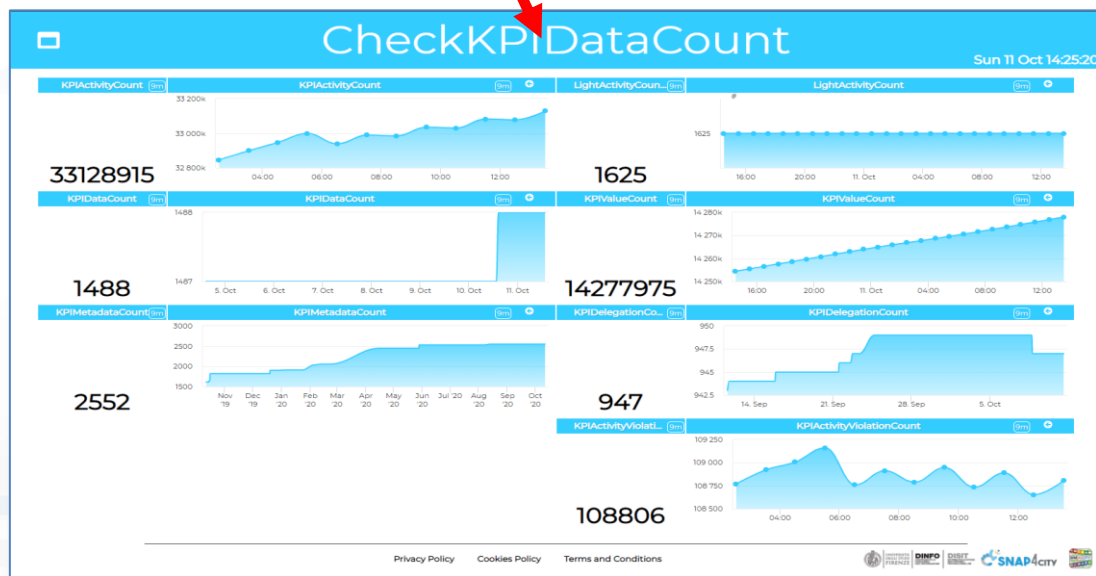
Monitoring Resources and API Traffic *(not control of API consumption which is in APIMAN)*



Monitoring Smart City API Usage



<http://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MTkw>



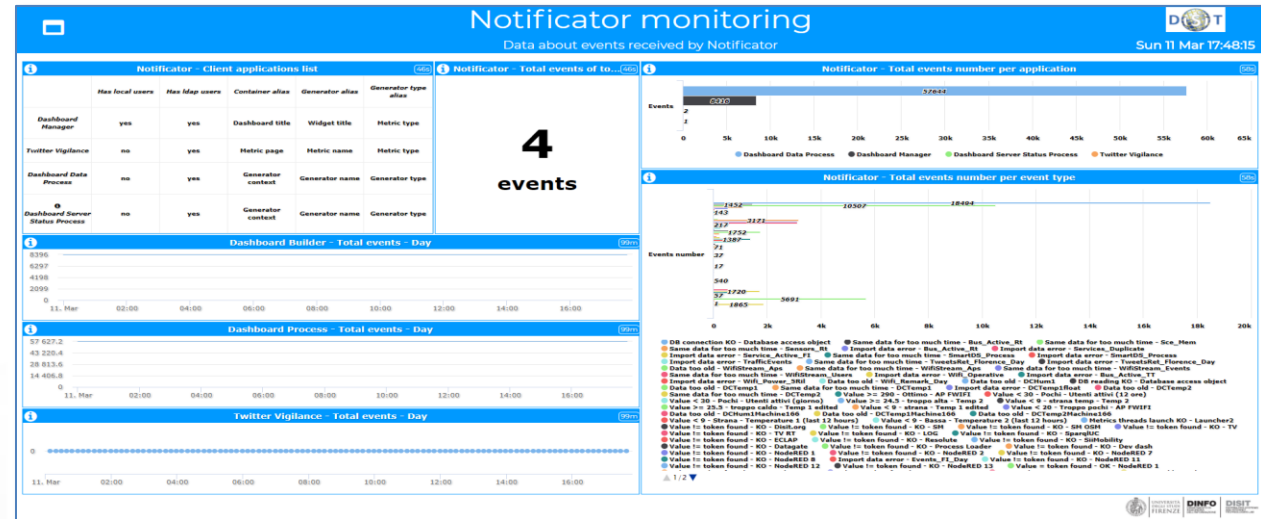
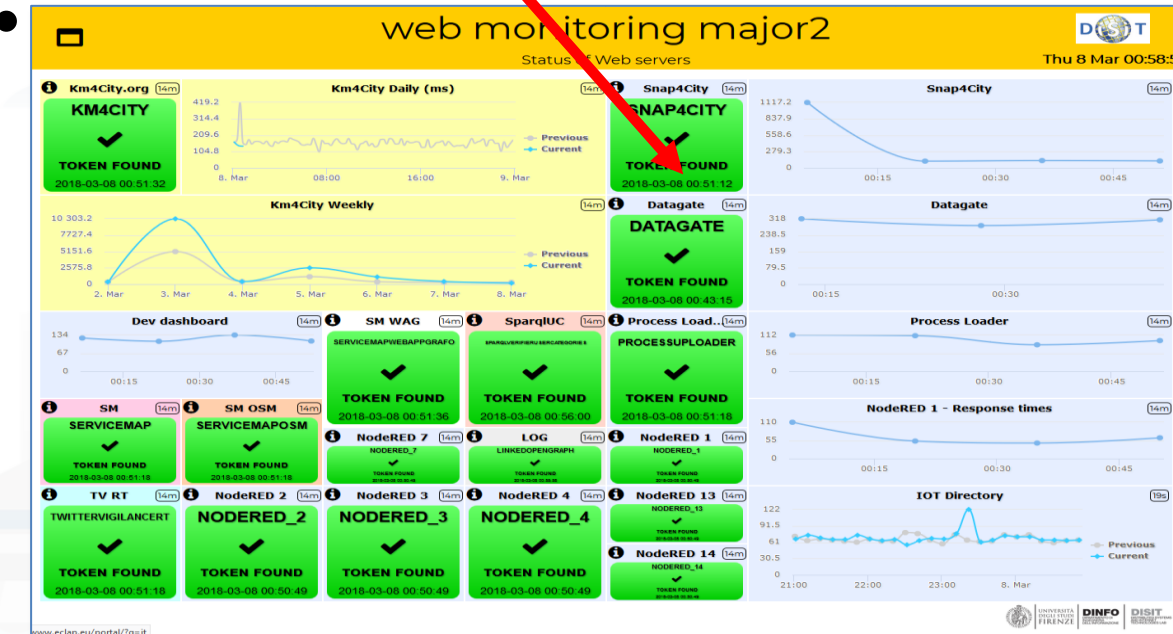
Block eventual IPs

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTY0NA==>

Monitoring Resources and Traffic



<http://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MTQ4>



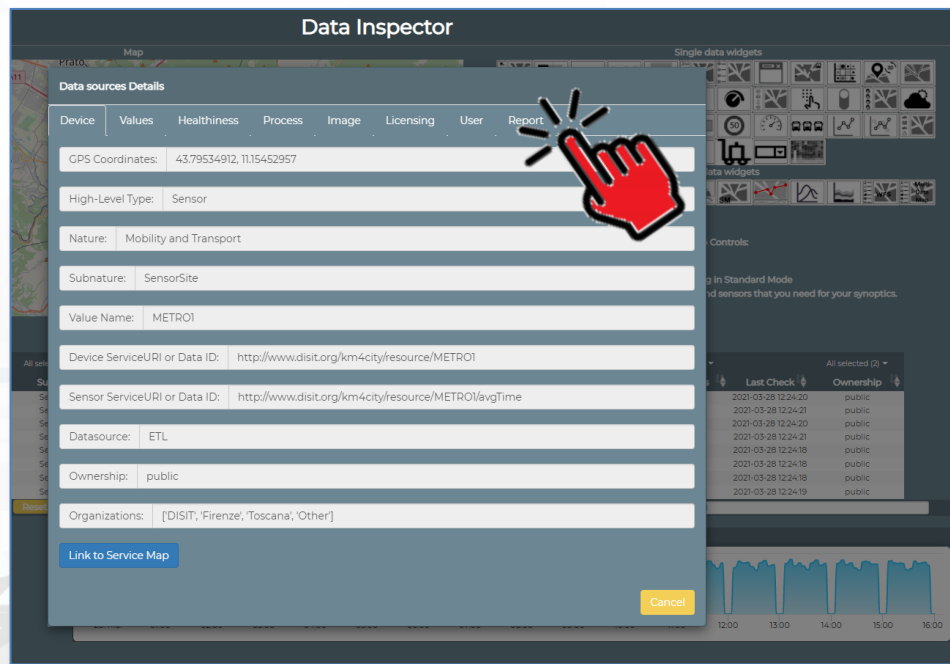
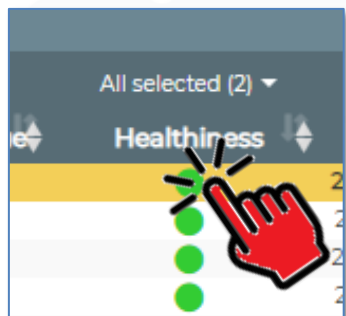
<http://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MjQ5>

Report Generation and Management (admin tool)

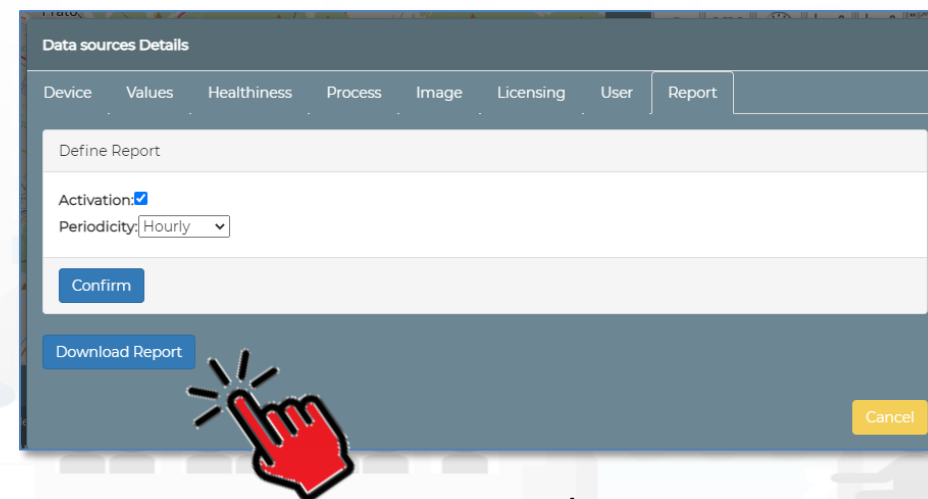


Report Generation and Management

- **Device/data owner** may have their reports: **monthly or 3-monthly**
 - Ready to use reports are available for:
 - Single Device: ETL and IOT
 - Ask to your RootAdmin to activate the production of reports (and also **hourly report for testing only**).



3. Click on report



4. Get the Last Report

1. Open data Inspector
2. Click on Device or sensor

TOP

Snap4Tech: Smart Solutions as a Service

FROM CITY
DASHBOARD TO
APPLICATIONS

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

IOT/IOE DEVICES
AND NETWORKS

APPLICATION
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND STAKEHOLDERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SIMULATIONS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

DECISION SUPPORT
FROM AN
ANALYTICS
PERSPECTIVE

SNAP4CITY
AND KM4CITY
PROJECTS

SNAP4CITY
VIEW OF THE
ADMINISTRATORS

Smart Solutions as a Service

- Snap4xxxx applications may exploit multiple paradigms as data driven, stream and batch processing, putting co-creation tools in the hands of:
 - **Smart Living Lab** users and developers a plethora of solutions to develop applications without vendor lock-in nor technology lock-in,
 - **final users** customizable / flexible mobile Apps and tools,
 - **city operators** and decision makers specialized / sophisticated city dashboards and IOT/IOE applications for city status monitoring, control and decision support. Open to Organizations
- Training and manuals: <https://www.snap4city.org/108>
- Help Desk: <https://www.snap4city.org/3>
- SLA: <https://www.snap4city.org/497>
- Terms of Use: <https://www.snap4city.org/drupal/legal>



Specialized Offer

Snap4xxxx as Smart Solution IOT as a Service for

- **Who would like to create** Living Labs as community exchanging experience with other cities as well;
- **Research Institutions, Departments and Projects** which would like to perform research and experiments in the area of Smart City and IOT, without the needs of setting up the infrastructure, exploiting open data, collaborating, accessing to Data Analysis on demands, etc. This is the spirit of **EOSC**, European Open Science Cloud Marketplace at which Snap4City is registered as DISIT Lab, see [\[EOSC\]](#).
- **Public Administrations**, as small cities that would like to offer smart services and does not have economic power to manage service on their premise from them self.

- <https://www.snap4city.org/drupal/contact>
- Bug Reporting
 - <https://docs.google.com/forms/d/e/1FAIpQLSfDQtKqgLllyycNXiazeYEh1SsRG1YL8Ze4ThD8nZoA5jsoXw/viewform>
- For Service Level Agreement see:
 - [Service Level Agreement](#)
- Help Desk and Contact:
 - <https://www.snap4city.org/3>
- Availability rates:
 - <https://www.snap4city.org/388>

Home / Contact us

Contact us

Your name *

Your e-mail address *

Subject *

Category *

Message *

☐ Send yourself a copy.

Send message

Periodo di riferimento: 09 / 2019

Disponibilita' media: 99.91%

MTTR: 00G 00:10.00

MTBF: 04G 14:04.24

down tot. 4

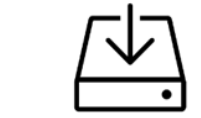
max(t_down): 00G 00:10.01

Providing consulting, customization, training, and developments

- Snap4City solution can be installed on premise and one cloud, private and public.
- **Snap4City (DISIT Lab and/or Snap4 SRL (INC.), or other companies as well), provide support, if needed, for design and/or Develop, set up:**
 - Training and tutoring;
 - Snap4xxxx infrastructures and architectures;
 - **data analytics**, that could be developed as proprietary solutions for the customer or as open source;
 - **data ingestion processes**, to enable them to have data into the platform;
 - **adaptor for some specific protocol or legacy/third part Tool**, that we prefer to release as open source, but if the connection is with some proprietary tool, the buyer could be interested to keep these solutions as private;
 - **IOT devices, full solutions, dashboards, specific dashboard widgets, etc.**

TOP

Deploy Snap4Tech solutions: Docker Based



Installations



Deploy and Installation

-  Doc: Installing Snap4City/Indust...
-  Doc: DataCity-Large
-  Docker Config Generator x Snap...
-  Doc: Docker Config Generator
-  Doc: Some Config FAQ

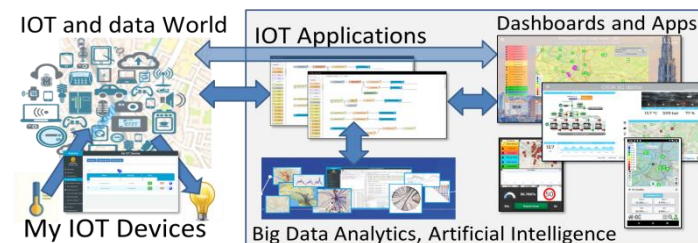
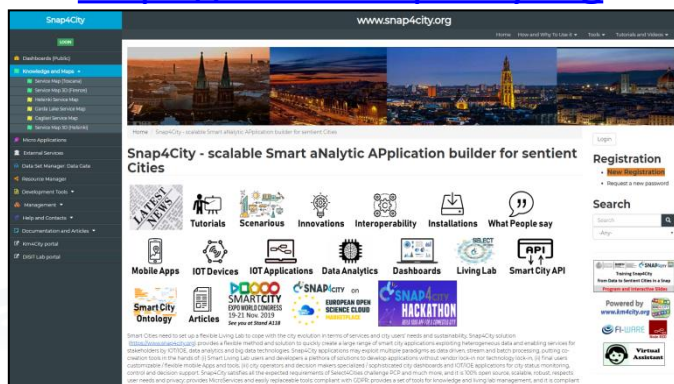
<https://www.snap4city.org/738>

To get an updated version read it!



How to adopt Snap4City

On your premise



Installation on your premise

- Virtual Machines or Docker
- Different configurations
 - From small to scalable
 - Exploiting your legacy tools
 - Interoperable with any tool
- No vendor lock-in, No tech lock-in

Mixed solutions! For example:

- Start on Cloud as Smart City as a Service
 - Migrate on premise on the fly
- Start on Cloud into a sand box
 - Pass to install on premise what you need

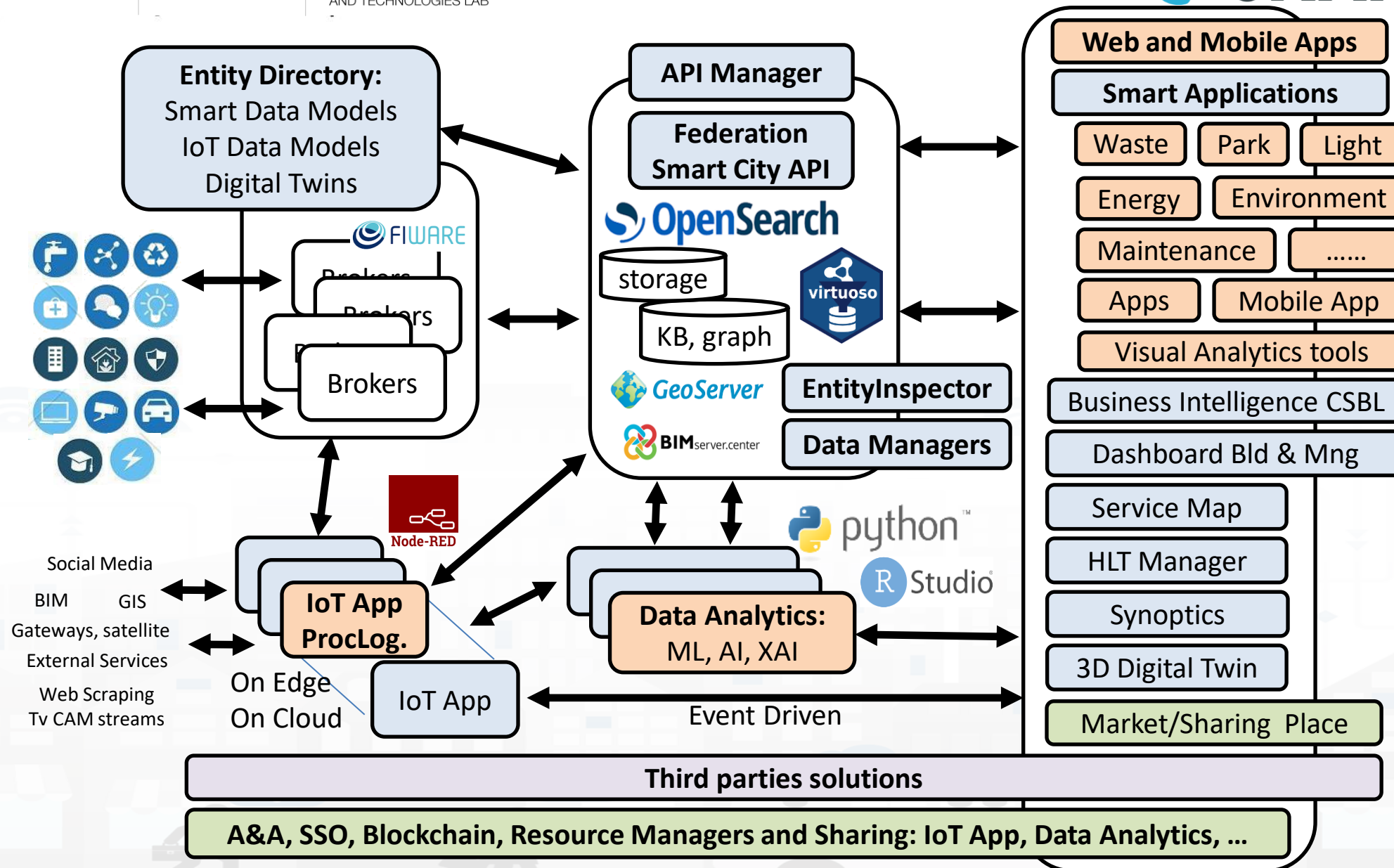
Smart City as a Service

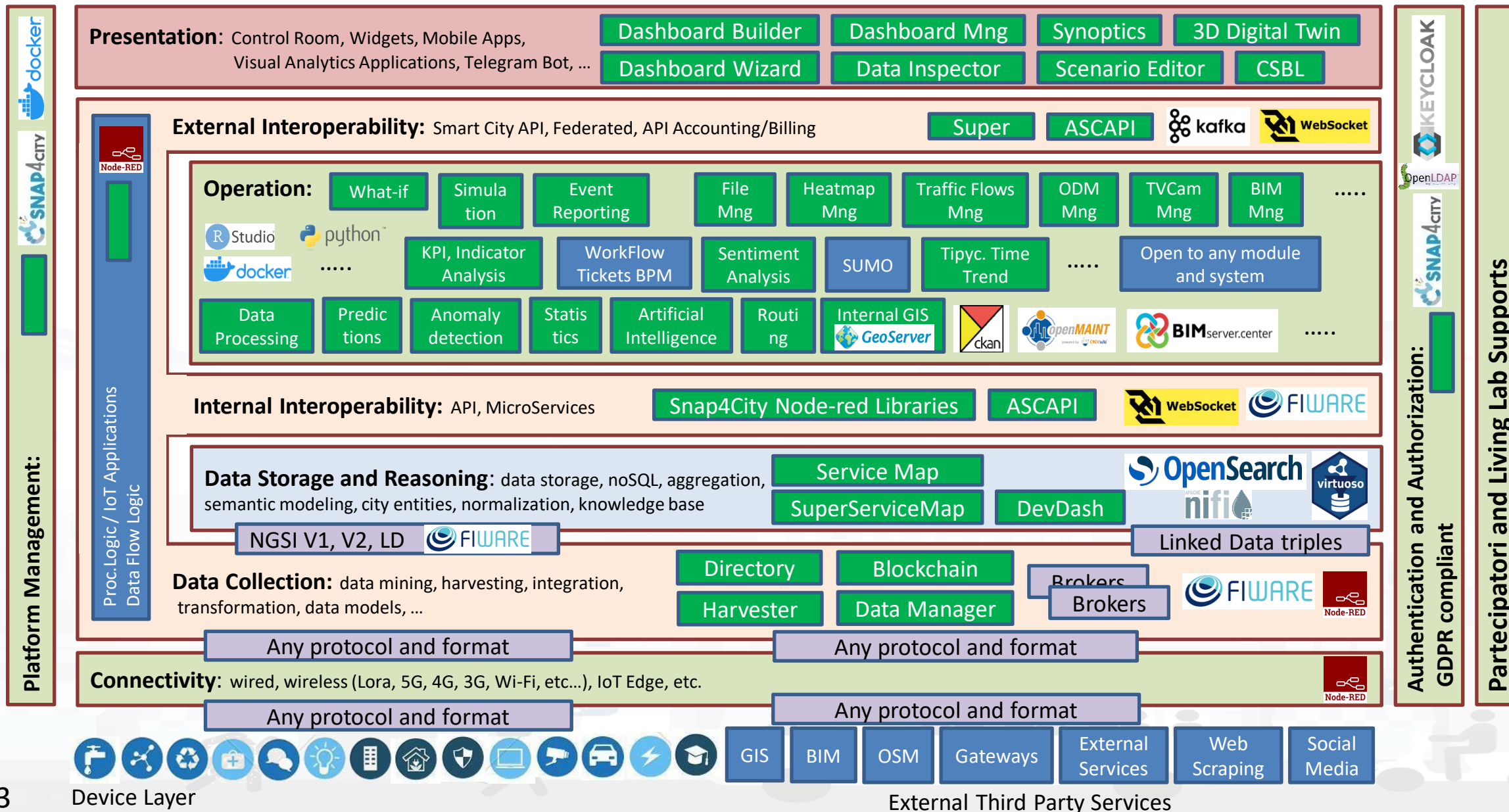
- Supporting Org
- 100% Open Source Platform: Github
- Further developments
- Publishing Appliances and Docker
- Training courses, docs
- Consulting
- Forums
- Etc.

Download and
deploy



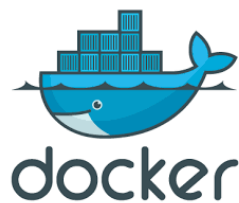
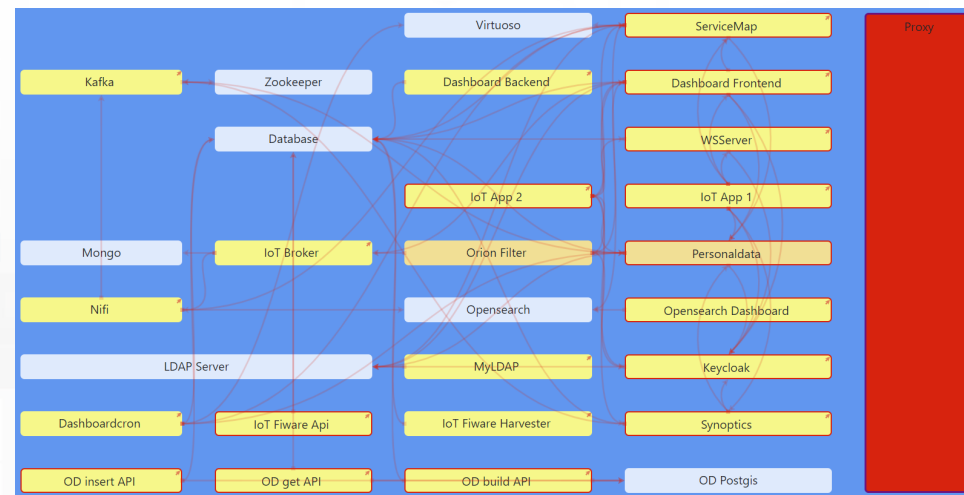
Tech Arch





Installations, different models a TOOL to get them

- **Micro X:**
 - 1 VM of dockers
- **Normal X,Y:**
 - 2 VM of dockers
- **Small X,Y:** scalable
 - 4 VM of dockers
- **DataCitySmall X,Y,Z:** scalable
 - 6 VM of dockers
- **DataCityMid X,Y,Z,T:** scalable
 - # VM + X/70 VM + Y/3 VM + Z VM + T VM of dockers
- **DataCityLarge:** scalable
 - depending on your needs

https://www.snap4city.org/docker-generator/selecting_model

Config Generator Tools

Snap4City

User: roottooladmin1, Org: DISIT
Role: RootAdmin, Level: 7

LOGOUT

My Snap4City.org
Tour Again
ダッシュボード
Dashboards (Public)
My Dashboards in All Org.
Dashboards of My Organization
My Dashboards in My Organization
My Data Dashboard Dev Kibana
My Data Dashboard Kibana
Extra Dashboard Widgets
Notificator
Data, my Data, OpenData
Knowledge and Maps
IOT Applications
IOT Directory and Devices
Resource Manager
Development Tools
Management
Decision Support Systems
Deploy and Installation

Doc: Installing Snap4City/Industry
Doc: DataCity-Large
Doc: Docker Config Generator x Snap4 To
Doc: Docker Config Generator
Doc: Some Config FAQ

SuperSetting

Docker Config Generator x Snap4 Tools

Make configuration
Problems? Send mail to support.
Guide and examples

Base access link for the whole service.

\$#base-hostname#\$ - string

WWW.lamiasmartcity.org

Define MariaDB database user password

\$#dashboard-db-pwd#\$ - password

.....

Randomize

Show

Sender email when sending emails (e.g. info@site.org)

\$#smtp-from-email#\$ - email

paonesi@gmail.com

Sender name when sending emails (e.g. SITENAME)

\$#smtp-from-name#\$ - string

SMTP host to be used to send emails

\$#smtp-host#\$ - string

Remember to execute the .sh files when deploying the applications; setup.sh must be ran before execution, post-setup.sh may be ran during execution. Multiple execution are safe. Some folders may contain no such files; in that case, there is nothing you need to do.

Download configuration
Show default fields
Save configuration

Model name

Micro

of IoT-Apps

4

of IoT-Brokers

1

Latitude broker-0

48.63290858589535

Longitude broker-0

2.8125

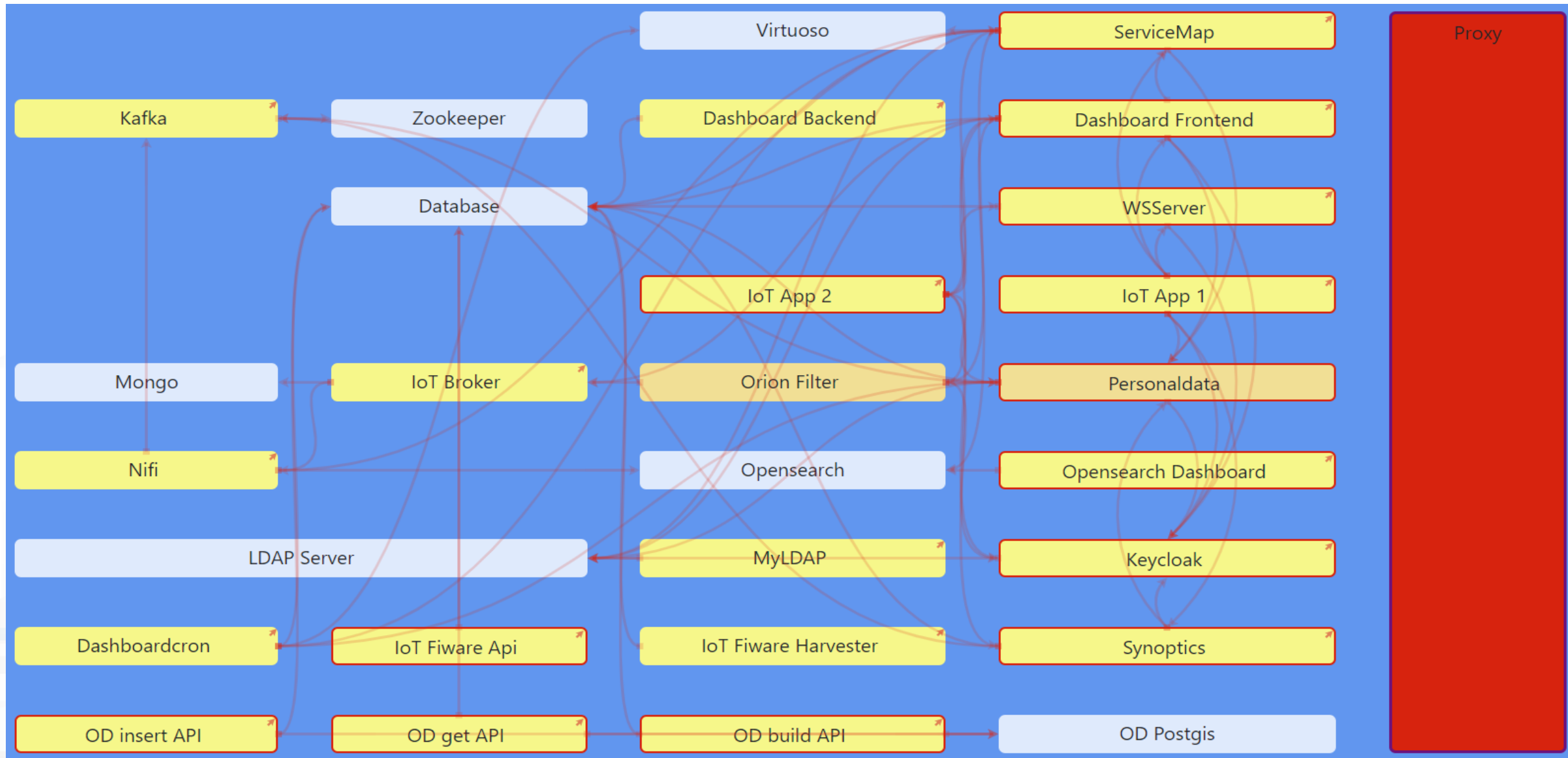
ip_field-1

192.168.1.25

https://www.snap4city.org/docker-generator/selecting_model

Snap4City (C), November 2023

259

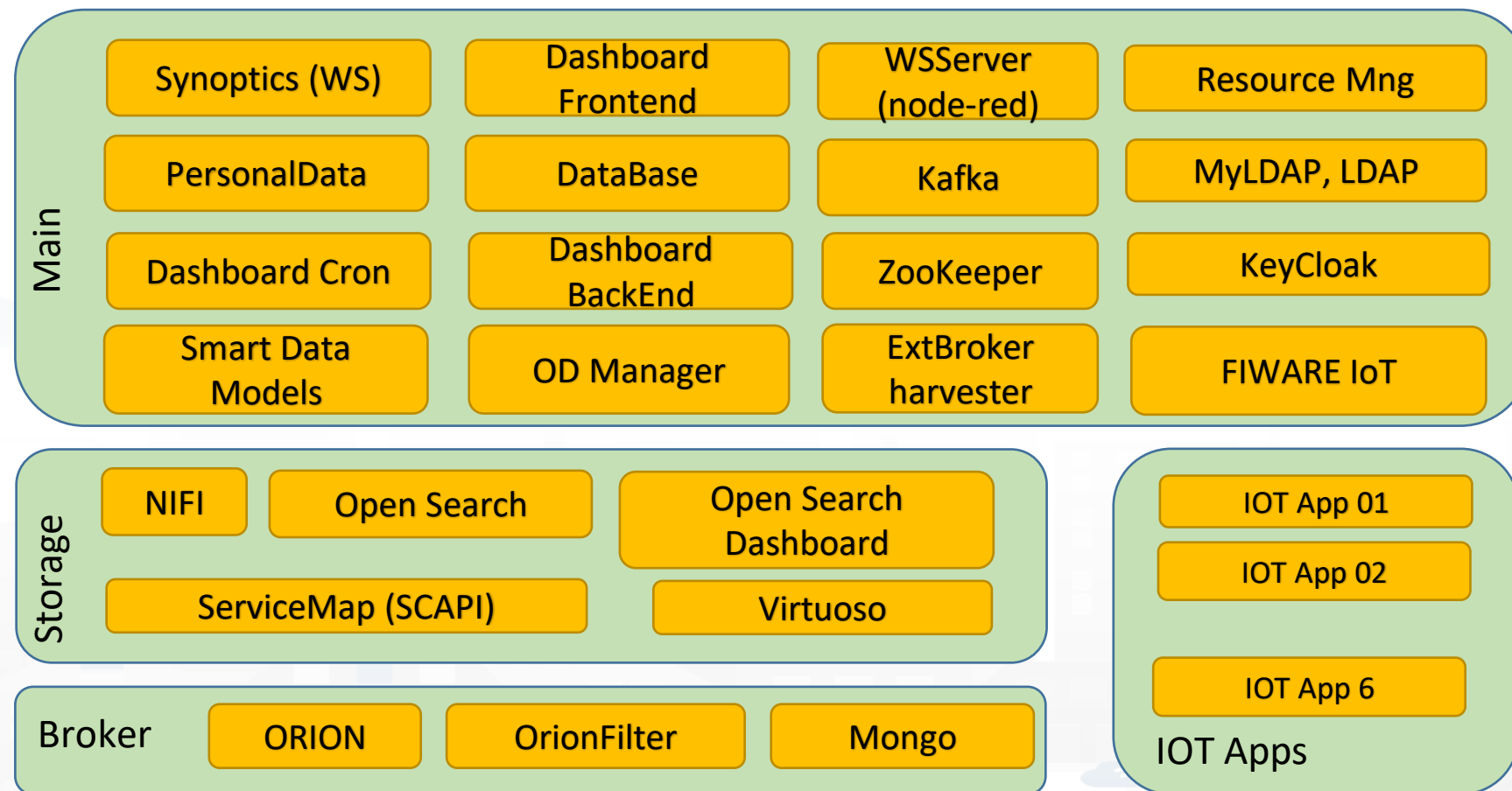


Micro 6 model

Micro 6 (technical)

Web Interface

proxy

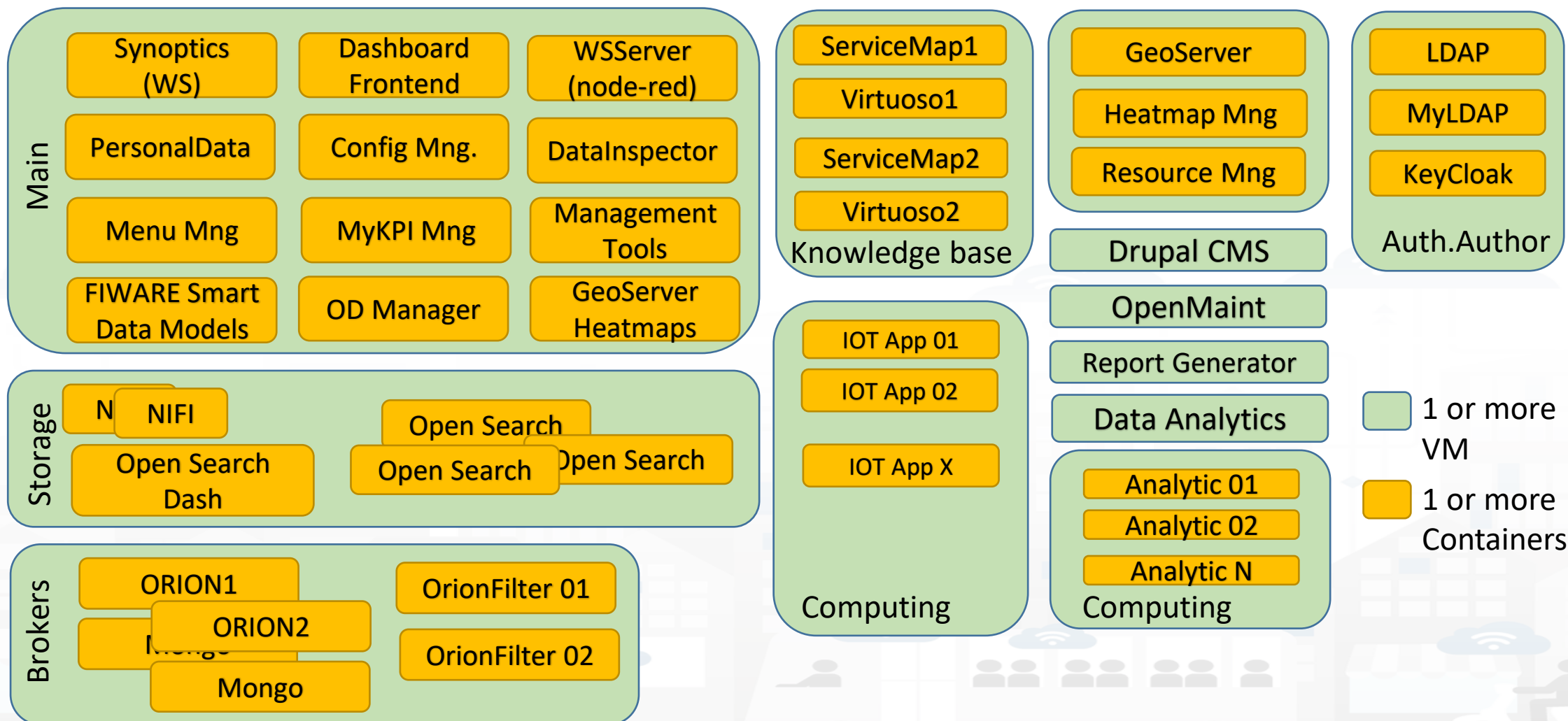


1Hour
installation
and
ready to use

DataCitySmall X-2-2

Web Interfaces

proxy



Container Based Installations, different models

- **Micro X:** configurations suitable for solutions for small verticals and industries, single VM, see in the following for the details.
 - it is more complete than the **Alone** configuration of <https://www.snap4city.org/471>
- **Normal X,Y:**
 - it is more complete than the **Basic** configuration of <https://www.snap4city.org/471>
 - **2 VM: X IOT App, Y Brokers**
- **Small X,Y:** solutions in which the storage is growing and can be managed into a separate VM, and may be clustered later on.
 - 4 VM: **VM1 MAIN:**, **VM2: authentication and authorization:** LDAP, KeyCloak,
 - **VM3 STORAGE:** NIFI, Open Search
 - **VM4 IOT APPS and Brokers:** X IoT Apps, Node-RED, MicroServices; and Y IoT Brokers.



Container Based Installations, different models

- **DataCitySmall X,Y,Z:** more powerful than the 2020 version based on VM
 - suitable for more scalable solutions in which the storage is growing and thus can be managed into a separate VM, also IoT App can be managed separately, such as the Brokers.
 - It is the perfect starting point for replicating VM for storage, Brokers and IoT according to the needs, and thus for starting point on large MultiTenant solutions.
 - 6 VM, but you can expand later cloning the same VM4-6 and manually configuring clusters
- **VM:**
 - **VM1 MAIN:, VM2: authentication and authorisation:** LDAP, KeyCloak,
 - **VM3 STORAGE:** NIFI, Open Search / Open Search Dashboard
 - **VM4:** X IoT Apps, Node-RED, MicroServices.
 - **VM5:** Y IoT Brokers, secure filter, etc.
 - **VM6:** Z KB, ServiceMap, one for each organization, they can be federated each other.
- **For wider and more complete configurations, see the solutions of the 2020**
 - <https://www.snap4city.org/471>



Providing ZIP files with Docker Compose

- Load on Server, one for each VM and follow the instruction for executing the docker compose
- You get the deployed version in few minutes according to:
 - Your domain
 - Your password
 - Your preferred parameters

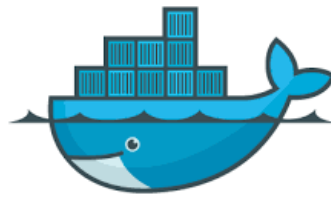
dashboard-backend-conf	06/10/2021 16:21
dashboard-builder-conf	06/10/2021 16:21
dashboard-cron-conf	06/10/2021 16:21
database	06/10/2021 16:21
iotapp-001	06/10/2021 16:21
iotapp-002	06/10/2021 16:21
iotapp-003	06/10/2021 16:21
iot-directory-certificate	06/10/2021 16:21
iot-directory-conf	06/10/2021 16:21
ldap	06/10/2021 16:21
mariadb-conf	06/10/2021 16:21
nginx-proxy-conf	06/10/2021 16:21
nifi	06/10/2021 16:21
notificator-conf	06/10/2021 16:21
orionbrokerfilter-001-conf	29/06/2021 17:50
orionbrokerfilter-001-logs	29/06/2021 17:50
ownership-conf	06/10/2021 16:21
processloader-conf	06/10/2021 16:21
servicemap-conf	06/10/2021 16:21
servicemap-iot-conf	06/10/2021 16:21
servicemap-superservicemap-conf	06/10/2021 16:21
synoptics-conf	06/10/2021 16:21
apache-proxy.conf	06/10/2021 16:21
docker-compose.yml	06/10/2021 16:21
post-setup.sh	06/10/2021 16:21
setup.sh	06/10/2021 16:21



Micro 3, all in!

- FrontEnd:
 - Creating 192168125_dashboard-builder_1 ... Done, 192168125_dashboardddb_1 ... done
 - Creating 192168125_dashboard-backend_1 ... Done, 192168125_dashboard-cron_1 ... Done
 - Creating 192168125_synoptics_1 ... Done
 - Creating 192168125_wsserver_1 ... done
 - Creating 192168125_kafka_1 ... Done
 - Creating 192168125_zookeeper_1 ... Done
- Storage
 - Creating 192168125_personaldata_1 ... Done
 - Creating 192168125_nifi_1 ... done
 - Creating 192168125_elasticsearch_1 ... Done, 192168125_kibana_1 ... Done
 - Creating 192168125_servicemap_1 ... Done, 192168125_virtuoso-kb_1 ... done
- Authentication and Authorisation
 - Creating 192168125_myldap_1 ... Done, 192168125_ldap-server_1 ... Done
 - Creating 192168125_proxy_1 ... Done
 - Creating 192168125_keycloak_1 ... Done
- IOT
 - Creating 192168125_orionbrokerfilter-001_1 ... done
 - Creating 192168125_orion-001_1 ... Done, 192168125_mongo-001_1 ... done
- IOT APP
 - Creating 192168125_iotapp-001_1 ... done
 - Creating 192168125_iotapp-002_1 ... done
 - Creating 192168125_iotapp-003_1 ... done





docker

Monitoring status

- EARLY: Via an IOT App inside the composition of dockers
- Via specific applications provided
- Via dashboards that can be installed and setup
- Also via Zabbix or Nagios (optional)



ServiceMap	200 at: Wed, 27 Oct 2021 18:26:16 GMT Should be: 200
WSserver	400 at: Wed, 27 Oct 2021 18:26:19 GMT Should be: 400
Super Servicemap	400 at: Wed, 27 Oct 2021 18:26:22 GMT Should be: 400
Auth	200 at: Wed, 27 Oct 2021 18:26:25 GMT Should be: 200
Datamanager Pers.Data.	200 at: Wed, 27 Oct 2021 18:26:28 GMT Should be: 200
Kibana	200 at: Wed, 27 Oct 2021 18:26:31 GMT Should be: 200
Synoptic	200 at: Wed, 27 Oct 2021 18:26:34 GMT Should be: 200
IOT App 01	200 at: Wed, 27 Oct 2021 18:26:37 GMT Should be: 200
IOT App 02	200 at: Wed, 27 Oct 2021 18:26:40 GMT Should be: 200
IOT App 03	200 at: Wed, 27 Oct 2021 18:26:43 GMT Should be: 200
ZooKeeper	Error: socket hang up : http://zookeeper:2181/
Virtuoso	200 at: Wed, 27 Oct 2021 18:26:49 GMT Should be: 200
ElasticSearch	200 at: undefined Should be: 200
OrionBroker	400 at: Wed, 27 Oct 2021 18:26:58 GMT Should be: 400
OrionFilter	200 at: Wed, 27 Oct 2021 18:26:55 GMT Should be: 200
MyLDAP	200 at: Wed, 27 Oct 2021 18:27:04 GMT Should be: 200
Mongo	200 at: undefined Should be: 200
LDAP	Error: ESOCKETTIMEDOUT : http://ldap-server:389/
Kafka	Error: socket hang up : http://kafka:9092/
IOT Directory	200 at: Wed, 27 Oct 2021 18:26:46 GMT Should be: 200
dashboard front end	200 at: Wed, 27 Oct 2021 18:26:13 GMT Should be: 200

HOW TO: Deploy/Install your Snap4City Solution on private or public Clouds, VM with Docker Containers

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Version 3.7 of 26/07/2023 of this web page

The Docker Config Generator x Snap4 Tools is presently accessible from the main menu under "Deploy and Installation".

Access to the [Docker Config Generator x Snap4 Tools](#)

Last release of the Generator is of the 25-05-2023 with AWS trial Kubernetes

Snap4City & Snap4Industry Registered Instances Installations

for default Passwords of the VM and dockers see: <https://www.snap4city.org/487>, in docker based installations the passwords are also in the docker compose!

- TECHNICAL OVERVIEW: <https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>
- Development Life Cycle: <https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>
- Booklet Data Analytics, Snap4Solutions: https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf

This web page aims to prepare you entering into the Docker Config Generator Tool, and to provide you the minimal suggested info of the VMs involved in the installation.

This page is describing a tool for generating installation files for a number of different configuration models each of which with a set of parameters.

The main idea of the Snap4 Configuration Tool is to:

- allow you to select a configuration on the basis of the purpose
- provide you a wizard that is going to ask you information such as: IP, names, IDs, number of features interested
- generate for you a set of installation files to perform an almost automated configuration based on Containers on your VMs on any cloud/servers
- save the installation files to be reused by you in other installations, also modifying some parameters.

The installation files are generated for a number of proposed configurations with a number of scalable parameters.

Depending on the configuration a different number of VMs will be suggested and the configurations will be provided for each VM.

- We suggest you to use Debian distribution for the VM. You can get the ISO from <https://www.debian.org> We also suggest to execute your VM on cloud environment as Vmware or similar.
- in each VM, the docker and docker-compose have to be installed, please verify their correct installation.
- each VM should have at least 10 Gbyte of RAM, more than 50 Gbyte of HD, but this is going to depend on the data you would like to have, and 8 cores or virtual cores. The precise size of the VM (in terms of Memory, CPU, Storage) can be computed only at the end of the Docker Config Generator process when all needed information for their computation will be provided by you to the tool, and when the number of VM are also known.
- The VM have to provide a network connection with the IP that you have to provide in the file generation process. If you execute the VM into VMWare player, the VM network

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Training on Tools and Platform

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Updates on Tools

[HOW TO: Deploy/Install your Snap4City Solution on private or public Clouds, VM with Docker Containers](#)
roottooladmin1

Costs

- **The solution is 100% open source**
 - Licensing cost is 0 (zero) euro
- **Recurrent costs may be present for**
 - **HighCharts**
 - Proprietary for commercial, Free of use for non-profit organizations.
 - Perpetual licence is about 5350Euro for 10 developer, then 171 euro for each developer for the successive years.
 - **Eventual SLA with us for <https://www.snap4city.org/497>**
 - Corrective maintenance
 - Updates when performed by us
- **Services: <https://www.snap4city.org/559>**

What is missing here and you can get from former course

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT APPLICATIONS
VS. IOT DEVICES

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND MAKERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT IS AND
SIMULATIONS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

What is missing here and you can find in the former course

<https://www.snap4city.org/577>

- Data Streams from participatory, Mobile App
- Data streams from Mobile vehicles and smart phones Devices
- Data Ingestion via Web Scraping
- Data stream from TV Cameras, TV Cam Manager
- Social Media interoperability
- **Another Complete Example**
- **BlockChain models and devices in Snap4City (new feature)**
- **Orion Broker:**
 - **Services/SrvPath and Multitenant**
- **External and Internal Brokers,**
 - **External Broker harvesting**
- Managing Node-RED on edge from cloud
- More on: Security of Snap4City Stack from device to dashboards
- VM based installation of Snap4City
- ETL: Penthao Kettle interoperability

<https://www.snap4city.org/944>

On Line Training Material (free of charge)



1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions
							
							

Training Material

	1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
what	Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions
PDF 2022								
Interactive (2022) with video and animations								

Note on Training Material

- **Course 2023:** <https://www.snap4city.org/944>
 - Introductionary course to Snap4City technology
- **Course** <https://www.snap4city.org/577>
 - Full training course with much more details on mechanisms and a wider set of cases/solutions of the Snap4City Technology
- **Documentation** includes a deeper round of details
 - Snap4City Platform Overview:
 - <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>
 - Development Life Cycle:
 - <https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>
 - Client Side Business Logic:
 - <https://www.snap4city.org/download/video/ClientSideBusinessLogic-WidgetManual.pdf>
- **On line cases and documentation:**
 - <https://www.snap4city.org/108>
 - <https://www.snap4city.org/78>
 - <https://www.snap4city.org/426>

[Switch To New Layout \(Beta\)](#)

User: **paolo.disit**, Org: **DISIT**
 Role: AreaManager, Level: 3

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- My Snap4City.org
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- [www.snap4solutions.org](#)
- Dashboards (Public)
- Dashboards of My Organization
- My Dashboards in My Organization
- My Data Dashboard Dev Kibana
- Extra Dashboard Widgets
- Data Management, HLT
- Knowledge and Maps
- Processing Logics / IOT App
- Entity Directory and Devices
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Deploy and Installation
- Help and Contacts
- Documentation and Articles
- My Profile
- Km4City portal
- DISIT Lab portal

Home / Tutorials and Videos / Welcome: how to start using Snap4City for beginners

Welcome: how to start using Snap4City for beginners



We suggest you:

Congratulations! You have really contributed to Snap4City and successfully passed all first levels!

You have reached a level in which you can contribute with competence to the city improvement and smartness. We hope you interested in helping other users in conquering higher levels on the city smartness ranking, and provising of smart services to all city users!

So that we could be interested in engaging and elevating your role in the Snap4City community as coordinator of thematic groups, for example on **Mobile APP development**, **Dashboard on Mobility**, **IOT Application Development**, etc., according to your preferences.

Please contact paonesi@gmail.com !



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- TECHNICAL OVERVIEW: <https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>
- Development Life Cycle: <https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>
- Client-Side Business Logic Widget Manual: <https://www.snap4city.org/download/video/ClientSideBusinessLogic-WidgetManual.pdf>
- Booklet Data Analytics, Snap4Solutions: https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf

Please start a fully guided training cases:

- [HOW TO: create a Dashboard in Snap4City](#)
- [HOW TO: add a device to the Snap4City Platform](#)
- [HOW TO: add data sources to the Snap4City Platform](#)
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Updates on Tools

Training Course Snap4City -
2023 Edition [new](#)
drupaladmin

Snap4City Newsletter of April
2023 [new](#)
roottooladmin1

HOW ARE YOU GOING TO BUILD THE FUTURE?

Snap4City: a framework for rapid implementation of Decision Support Systems and Smart Applications.



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- Booklet Data Analytics, Snap4Solutions: https://www.snap4city.org/download/video/DBL_SNAP4SOLUTION.pdf

2023 booklets



- Smart City



https://www.snap4city.org/download/video/DPL_SNAP4CITY.pdf

- Industry



https://www.snap4city.org/download/video/DPL_SNAP4INDUSTRY.pdf

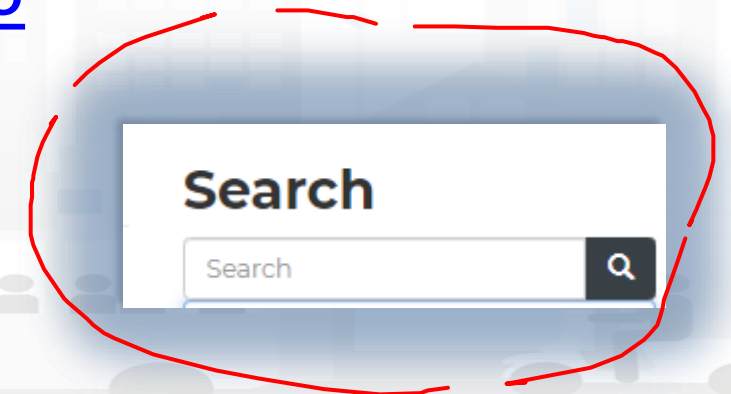
- Artificial Intelligence



https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf

The Platform

- **Free Registration on Snap4City.org**
 - Please select DISIT ORG to be sure to access at the examples
 - Most of the cities / tenant are private and they do not left much visible
- **What you get** is probably the 10% of what is on the platform 😊
- **Training:** <https://www.snap4city.org/577>
- **Scenarious:** <https://www.snap4city.org/4>
- **Publications:** <https://www.snap4city.org/426>
- **WEB pages:** <https://www.snap4city.org/78>
- ***SEARCH on the right side***



Technical Overview

From: DINFO dept of University of Florence, with its
DISIT Lab, <https://www.disit.org> with its Snap4City solution

Snap4City:

- Web page: <https://www.snap4city.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>

Contact Person: Paolo Nesi, Paolo.nesi@unifi.it

- Phone: +39-335-5668674
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- Twitter: <https://twitter.com/paolonesi>
- FaceBook: <https://www.facebook.com/paolo.nesi2>

- <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>



Development

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>







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Development Life-Cycle

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle-v1-1.pdf>

From Snap4City:

- We suggest you to read the **TECHNICAL OVERVIEW**:
 - <https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>
- <https://www.snap4city.org>
- <https://www.snap4solutions.org>
- <https://www.snap4industry.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>
- <https://www.youtube.com/channel/UC3tAO09EbNba8f2-u4vandg>

Coordinator: Paolo Nesi, Paolo.nesi@unifi.it

DISIT Lab, <https://www.disit.org>
DINFO dept of University of Florence,
Via S. Marta 3, 50139, Firenze, Italy
Phone: +39-335-5668674



1

Client Side Business Logic

<https://www.snap4city.org/download/video/ClientSideBusinessLogic-WidgetManual.pdf>



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 **SNAP4Tech**

Client-Side Business Logic Widget Manual

From Snap4City:

- We suggest you read <https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>
- We suggest you read the TECHNICAL OVERVIEW:
 - <https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>
- slides go to <https://www.snap4city.org/577>
- <https://www.snap4city.org>
- <https://www.snap4solutions.org>
- <https://www.snap4industry.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>
- <https://www.youtube.com/channel/UC3tAQ09EbNba8f2-u4vanda>

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Via S. Marta 3, 50139, Firenze, Italy
Phone: +39-335-5668674



Commercial Overview



- <https://fiware-foundation.medium.com/snap4-city-fiware-powered-smart-app-builder-for-sentient-cities-acfe24df49d5>
- https://www.snap4city.org/drupal/sites/default/files/files/FF_ImpactStories_Snap4City.pdf



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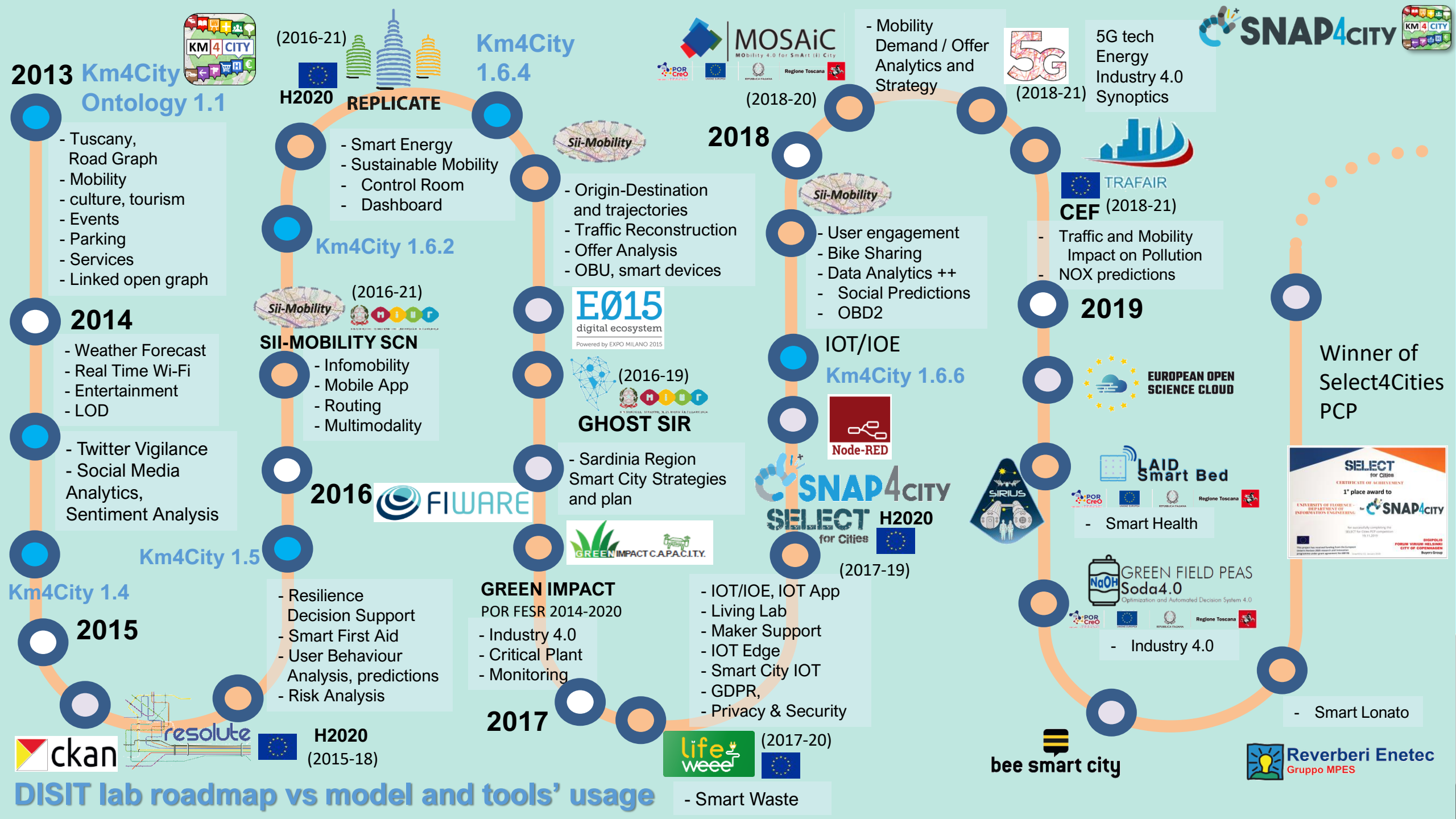
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VIGILANCE: SOCIAL
MEDIA ANALYSIS

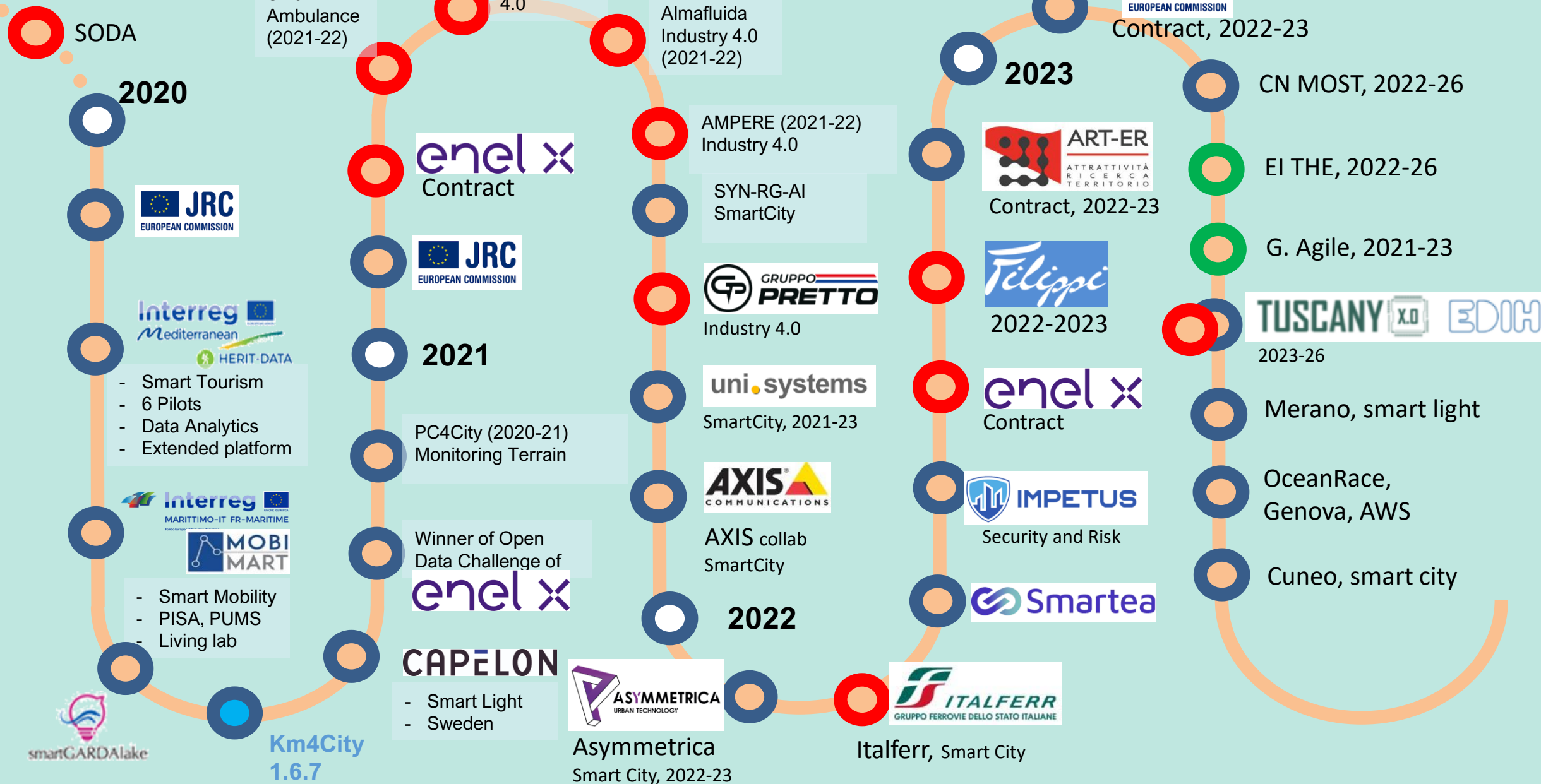
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