











smart in a SNAP! A Framework for rapid implementation of - Sustainable Smart Solutions - Decision Support Systems as a no-coding, low-coding

> Sept. 2023, Course Part 1: overview

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES









Today Agenda

- Needs of the Operators vs platform
- Platform Overview: from data to interactive tools
- Data Analytics, Al
- Some Cases by Domains: solutions vs analytics
 - Coffee Break
- Other Cases and scenarios
- Overview of the next parts of the Course
- References to other material

We know the Problem

Systems are becoming complex CyberPhysical

- Delay in making decisions is a cost!
- Missed early warning is a cost!
- Lack of precision is a cost!
- Lack of decisions & strategies and/or forecast is a cost!
- KPI computation is a cost:
 - SDG, PUMS, SUMI, 15 Min City Index, etc.

• Making Decisions Process is less effective when it is:

- not fully supported by data?
- not performed in time?
- not possible from remote?

Huge amount of data are or could be exploited to make the right decision in time. The always listened reasons:

- complexity, formats, integration, competence, licensing,
- costs, processing, accessibility, discovery, production, ..
- volume, velocity, value, update, ...



Domains

- Smart City, control room
- Mobility and transport
- Environment, pollutant, waste, water, ..
- Green Deal, smart light, ..
- Energy , Industry
- Tourism and People
- Big Data

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Artificial Intelligence

DINFO

DIPARTIMENTO DI INGEGNERIA DELL'INFORMAZIONE

Public and private data







DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB DISTRIBUTED DATA INTELLIGENCE AND TECHNOLOGIES LAB



SUSTAINABLE GEALS







INGEGNERIA

DELL'INFORMAZIONE



United Nations Sustainable Development Goals, SDGs (for which cities can do more to achieve some of the 17 SDGs, <u>https://sdgs.un.org/goals</u>);

indicators

- **15 minutes cities** (where primary services must be accessible within 15 minutes on foot);
- objectives of the European Commission in terms of pollutant emissions for: NO2, PM10, PM2.5 (https://environment.ec.europa.eu/topic <u>s/air en);</u>

Global

- local
- PUMS: mobility and transport vs wnv
- SUMI: mobility and transport vs env
- **ISO indicators: city smartness,** digitization. Tech level













15MinCityIndex

What would support my neighborhood to become a 15-Minute City?

Using the Open Data:

We developed a data analytic tool based on municipal and national open data to assess services adequacy for people living in each 15 minutes areas of the city.

Good public transport services: bus, new tram line, train stations, cycle paths.



Careggi/Rifredi is a relevant district in Florence because of hosting the main Florence/Tuscany hospitals Careggi and Meyer, but also university headquarters and many other workplaces.



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Services

Economy

Environment

Entertain.

15Min Indexes

Socia

Security

DISIT

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C'SNAP4city



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Health

5

Culture

and Cults

Suff. value

Education

Average

Housing











15MinCityIndex on Bologna



11



Control Room





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https://www.snap4city.org/511

00:03:04

Data Driven Decision Support

- Decision Support system
 - Assessment / Strategies
 - Data Rendering,
 - visual analytics, business intel..
 - Data Analytics, ML, Al
 - Data aggregation, Storage, indexing
 - Data Ingestion







Challenges vs Technologies

- DSS, Decision Support Systems, with multiple objectives:
 - Quality of life for citizens, improvements of services, cost reduction, innovation, attractiveness for tourists and/or industries and/or commercial activities, etc.
- provide the decision-making process with simulation tools integrated with short-, long- and very long-term prediction algorithms
 → what-if analysis
 - Analyse *incipient events* to cope with events;
 - Analyse future situations for structural planning: tactics/strategic.
- Opportunities and needs
 - exploit **huge amounts of heterogeneous data (Big Data)** that come from the territory, from the structures and services of the city and from the stakeholders;
 - flexible, dynamic and interoperable models and analysis tools;
 - accessible for:
 - Operators, decision-makers, stakeholders;
 - In some measure also for citizens: as a tool for illustrating and discussing possible solutions and development plans with them: cowork





Digital Twin



• Digital Twin

- Connected with real systems
- Modelling aspects: structural, visual, informative, real time data sensors (context), POI, functional, resources, etc.
- Integration: AI/XAI techniques, simulations, users' needs, etc.

• Utility to

- Experiment via simulations and analysis by case
 - Reduction of costs to experiments new solutions
 - Share the possibilities with city users
- Virtual Representation
 - Easier to understand the context, review from multiple points of view
- Who
 - Discussion with city users, decision makers
 - Support: decision makers, proposers of solutions



















DISTRIBUTED SYSTEMS AND DISTRIBUTED DATA INTELLIGENCE AND TECHNOLOGIES LAB Global vs Local













Aeroporto Firenze Amerigo apucci

DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB DISTRIBUTED DATA INTELLIGENCE AND TECHNOLOGIES AP DISTRIBUTED DATA INTELLIGENCE



3D representation of the city with...

- geomorphological, hydrogeological aspects,
- private and public transport networks,
- waste recovery systems,
- weather conditions, climate and microclimate,
- events, emergencies, ..., parking, sharing, ...
- tourist and city user flows, origin destination matrices,
- commercial activities, urban decorum, public lighting,
- green areas, cleanliness, safety on the road and in pedestrian areas,
- places for entertainment events, cultural activities, attraction and aggregation points of the city,

Complex and heterogeneous information, structured and unstructured, historical series and in real time data, public/private and sensitive data for security aspects.

$\circ \rightarrow$ Reuse of legacy systems

- GIS (Geographical Information System),
- ITS (Intelligent Transportation System),
- AVM (Automatic vehicle monitoring),
- $\circ~$ from IoT (Internet of Thing) systems and networks.



The Local Digital Twin

• **Digital Twin:**

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- From a single sub-system (Local Digital Twin) to
- A whole city or apart of it (Global Digital Twin)
- To model various data kind and to keep them connected to each other ad to its counterparts in physical world:
 - a **building with its BIM** (Building Information Modeling) model with details of the floors, plumbing, electrical subsystems, services, construction materials, etc.;
 - **control systems** with their real-time data (data from the IoT world): boilers, air conditioners, electrical systems, sensors, network connection, etc.;
 - events and the evolution of their status;
 - functional and structural aspects;
 - How they are used;
 - microclimatic aspects,





SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CSNAP4INDUSTRY





Simplifying the development and integration of verticals





From Strategies to (re-)Actions

- Analyze
- Alerting, Early Warning
- Support Decision makers
- Plans
- Prescriptions
- Inform
- Suggest
- Engage
- Research





Snap4INDUSTRY Smart Solutions and Decision Support Systems DINFO DIPARTIMENTO DI INGESNERIA DELL'INFORMAZIONE DISTRIBUTED SYSTEM MONITERNET TECHNOLOGIES LAB







Standards and Interoperability (6/2023)

Snap4City (C), September 2023

Compliant with:

- IoT: NGSI V2/LD, LoRa, LoRaWan, MQTT, AMQP, COAP, OneM2M, TheThingsNetwork, SigFOX, Libelium, IBIMET/IBE, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, KNX, OBD2, Proximus, ..
- IoT model: FIWARE Smart Data Model, Snap4City IoT Device Models
- **General**: HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, SOAP, WSDL, FTP, FTPS, WebSocket, WebSocket Secure, GML, WFS, WMS, RTSP, ONVIF, AXIS TVCam, CISCO Meraki, OSM, Copernicus, The Weather Channel, Open Weather, OLAP, VMS,
- Formats: JSON, GeoJSON, XML, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, XLS, XLSX, TXT, HTML, CSS, SVG, IFC, XPDL, OSM, Enfuser FMI, Lidar, glTF, GLB, DTM, GDAL, Satellite, D3 JSON, ...
- Database: Open Search, MySQL, Mongo, HBASE, SOLR, SPARQL, ODBC, JDBC, Elastic Search, Phoenix, PostGres, MS Azure, ...
- Industry: OPC/OPC-UA, OLAP, ModBUS, RS485, RS232,..
- Mobility: DATEX, GTFS, Transmodel, ETSI, NeTEx, ..
- Social:Twitter, FaceBook, Telegram, ..
- Events: SMS, EMAIL, CAP, RSS Feed, ..
- OS: Linux, Windows, Android, Raspberry Pi, Local File System, AXIS, ESP32, etc.



30



https://www.snap4city.org/65

Ingestion, agg. \rightarrow exploitation

- Snap4City efficient tools for
 - Bidirectional data channels
 - Any format, any channel, any data, any broker, any protocol, ...
 - Km4City Knowledge base Ontology reasoning on geo, space, time, relationships



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Expert System semantic queries

- via:
- Smart City API for Apps and third party
- MicroServices data driven develop via visual language Node-RED

High Level Types

Snap4City (C), September 2023

- POI, IOT Devices, shapes,..
 - FIWARE Smart Data Models,
 - IoT Device Models
- GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ...
- Satellite data, ..
- traffic flow, typical trends, ..
- trajectories, events, Workflow, ..
- 3D Models, BIM, Digital Twins, ..
- OD Matrices of several kinds, ..
- Dynamic icons/pins, ..
- Synoptics, animations, ..
- KPI, personal KPI,..
- social media data, TV Stream,
- routing, multimodal, constraints, ..

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• decision scenarios,

etc.

10/22



Ingestion, aggreg. \rightarrow exploitation

• IoT App Visual Programming, no coding

- Data transformation
- Integration, Interoperab.
- Scripting Data Analytics
- Data ingestion
- Business logic
- Edge and Cloud
- MicroServices data driven develop via visual language Node-RED



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Solutions: reliable, secure and fast to realize

Via Snap4City tools

- Dashboard Wizard
- Dashboard Builder
- Data/Visual Analytic

Smart Solutions results to be

- Real time data drive
- Secure end-to-end
- GDPR compliant
- Reliable, interoperable
- Auditable, marketable







SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES











- Artificial Intelligence usually also includes
 - Code, learn and reasoning
 - Semantic computing, Knowledge Bases
 - Neuro-symbolic reasoning
 - Decision Support Systems
 - Problem solving
- Machine Learning usually includes
 - Learn without coding
 - Predictions, decisions (classifications)
 - Supervised or not
 - NLP, vision, pattern recognition
- Deep Learning usually includes
 - Capability to learn complex patterns on huge amount of data
 - Specialized ML solutions


Big Data Analytics + Artificial Intelligence

Decision support

- Early warning, City Indexes, etc.
- What-IF analysis (simulation + AI + data)

Predictions

- Short and Long terms predictive models on:
 - traffic, parking, people flow, maintenance, land sliding, NO2
- **3D Flow prediction:** Pollutant (NOX, NO2, ...)
- Suggestions and recommendations
- Modeling, simulation, routing
 - Traffic Flow reconstruction
 - Constrained Routing

AI & XAI:



- RF, XGBoost, BRNN, RNN, SVR, DNN, LSTM, CNN-LSTM, Autoencoders, neuro-symbolic..
- Clustering: K-means, K-Medoid, ...
- Semantic Reasoning, ..
- XAI: Shap, variations, Lime, gradients, ...

Representations, animated

- Heatmaps, Traffic, Flows, ..
- Trajectories, OD matrices,
- 3D Rendering
- Typical Time Trends, etc.

https://www.snap4city.org/download/video/course/da/

Snap4City Analytics

- Decision support systems
- Improvement of life quality
- Sustainable Solutions
- Reduction of costs
- Risk Assessment
- Resilience



Decision Support System targeting Indicators: Quality of Life, PUMS, SUMI, KPI, SDG, 15MinIndex,...

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





Florence

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4 QUALITY EDUCATION

13 CLIMATE ACTION

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15 IIFE ON LAND

See of a

3 GOOD HEALTH AND WELL-BEING

12 RESPONSIBLE CONSUMPTION AND PRODUCTION

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2 ZERO HUNGER

1 NO Poverty

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9 INDUSTRY, INNOVATION AND INFRASTRUCTU

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ALABARARARA

TUSCANY Region https://www.snap4city.org/760

Firenze, Pisa, Livorno, Prato,

GAO, ALGZZO, etc.



https://www.snap4city.org/758



https://www.snap4city.org/751

SUSTAINABLE CITIES AND COMMUNITIES 13 CLIMATE ACTION



Smart City Control Room Florence Metropolitan City

Multiple Domain Data

- Thousands of Open/Private data, POI, IOT, etc.
- *mobility and transport*: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND**: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

Multiple dash/tool Levels & Decision Makers

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

Historical and Real Time data

- Billions of Data
- Services Exploited on:
 - Multiple Levels, Mobile Apps, API
- Since 2017





















- **Smart City Control Room**
- **Dashboards and Services**
- **Mobile App:** Firenze Where What





- Mobility:
 - quality of public transportation service (mean delay on bus-stops)
 - public transport operators schedule and paths, routing, multimodal routing
 - traffic flow reconstruction

ISTRIBUTED SYSTEMS OF OPPOCE Case

- Smart parking: predictions
- Accidents and events, Log, heatmaps
- Environment:
 - smart irrigators
 - smart waste
 - Sensors: PM10. PM2.5,....
 - Heatmaps: PM10, PM2.5,
 - NOX predictions
- Energy:
 - recharging stations (fast and reg.)
 - consumption meters (smart info)
 - smart light, street lights
- Weather
 - Forecast and actual



- Social:
 - smart benches
 - Twitter monitoring, Sentiment analysis, NLP text
 - TV camera streams
- **People Flows:**
 - Wi-Fi, people flow
 - Origin destination matrices
- **Governmental and Communications:**
 - KPI of the City ٠
 - **Digital Signage**
 - Civil protection, Resilience (Resolute)
- **Tourism and Culture:**
 - POI, etc.

Analysis:

- what-if routing, scenarios,
- traffic flow, environmental predictions









Estimation of the mean waiting time at bus stops



ndamento del ritardo medio sulle corse attive nei 5 minuti - linea 31 (in Sec.) 👍 🧿

08:00

Tue 5 Nov 17:49:00

16:00

16:00

16:00

Valutazione Trasporto Pubblico

Firenze - 6 linee

G

16:00

Linea 31

Linea 36

20:00

20:00

5 No

del ritardo medio sulle corse attive nei 5 minuti - linea 13 (in Sec.) (4m) G

nto del ritardo medio sulle corse attive nei 5 minuti - linea 17 (in Sec.) 4m 3

del ritardo medio sulle corse attive nei 5 minuti - linea 23 (in Sec.)

395

Linea 17

182

Linea 23

1369

20.00

20:00

5 Nov



3D Map Global Digital Twin -Newgui2

-WHAT-IE >



https://youtu.be/JLzT9k3Xbc0

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17:54 25/05/20232











Dyamic Routing in 3D space





OCULUS

https://www.youtube.com/watch?v=Rcf B2 GOio















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	E LB_UF_UfficioTecnico			
	Cod_Fuoriporta	122		
	Cod_Immobile	094		
	Cod_Infocad	122		
	Cod_Piano	01		
	Data verifica presenza infiltrazioni perimetrali	05/2021		
	Data verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta superfici vetrate	05/2021		
	Descrizione	Facciata continua con telaio in legno, finestre apribili e avvolgibili		
	Immagine	Immagine raster: IMG_7428.JPG		
	Immagine tipo	Immagine raster: IMG_7428.JPG		
	Periodicità verifica presenza infiltrazioni perimetrali	A chiamata		
	Periodicità verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	A chiamata		
	Verifica presenza infiltrazioni perimetrali	Si		
	Verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	Si		



SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





Mobility and Transport Traffic Flow Analysis

- Multiple Domain Data
 - Traffic Flow sensors, city structure, weather

Decision Makers Multiple Locations

- Real time Monitoring, predictions
- Traffic Flow Predictions,
- Traffic Reconstructions, routing
- Dashboards, What-IF analysis
- Mobile App, people flows
- Historical and Real Time data
- Services Exploited on:
 - Dashboards, Mobile App
- Since 2017, 2019

Cities: Firenze, Pisa, Livorno, Modena, Santiago di Compostela









Mobility and Transport

- Public Transportation: Ingestion and modelling of GTFS, Transmodel, etc. (DP)
 - Analysis of the **demand mobility vs offer transport** of according to public transportation and multiple data sources (Simulation)
 - Assessing quality of public transportation (analysis)
- Accidents heatmaps, anomaly detection (analysis, ML)
- Predictions for: traffic flow, smart parking, smart bike sharing, people flows, etc. (ML, DL)
- What if analysis: routing, traffic flow, demand vs offer, pollutant, etc. (Simulation + ML)
- Traffic flow reconstruction from sensors and other sources (simulation + ML)
- Tracking fleets, people, via devices: OBU, OBD2, mobile apps, etc. (DP)
- Routing and multimodal routing (multistop travel planning), constrained routing, dynamic routing (DA)
- Computing Origin Destination Matrices from different kind of data (analysis, DP, DP)
- Computing typical trajectories on the basis of tracks (analysis, ML)
- Computing Messages for Connected drive (DP)
- Slow and Fast Mobility 15 Minute City Indexes (analysis, DP, ...ML)
- Computing and comparing traffic flow on devices and at the city border (analysis)
- Typical time trends for traffic flow and IoT Time series. (analysis, ML)
- Impact of COVID-19 on mobility and transport
- Computing SUMI, PUMS, etc. (mainly DP)
- Etc.



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Traffic Flow Reconstruction for the cities

Mon 14 Oct 00:25:15







Snap4City (C), September 2023





SUSTAINABLE CITIES

AND COMMUNITIES

13 CLIMATE ACTION

Short-Term Prediction of City Traffic Flow via Convolutional Deep Learning







Deep Learning AI to surely Park!



Smart City / Smart Parking + Environment Reverberi, Lonato del Garda Reverberi

Slot 1 - Stat

0

- Multiple Domain Data
 - Smart Parking, Environment, Wi-Fi
- Multiple Decision Makers
 - City Officer, operators
 - Data monitoring, alerting
 - analytics
- Historical and Real Time data
 - Dashboards
- Services Exploited on:
 - Dashboards, API
- Since 2019





DACITY



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DINFO DISIT CSNAP4city











Deep Learning for Short-Term Prediction of Available Bikes on Bike-Sharing Stations



E. Collini, P. Nesi and G. Pantaleo, "Deep Learning for Short-Term Prediction of Available Bikes on Bike-Sharing Stations," in *IEEE Access*, vol. 9, pp. 124337-124347, 2021, doi: 10.1109/ACCESS.2021.3110794. https://ieeexplore.ieee.org/abstract/document/9530580

What-if Analysis on Pub Transport

- Definition of scenarious impact on
 - Traffic, Pollutant, parking, public transport, private flows, etc.

Nelcome to DORAM

• KPI analysis



Services: 36 on 36 available

Snap4City (C), September 2023

Snap4City (C), May 2022

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ne Most Crowded Stops

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Select a time slot: 05:00 v to 01:59 v





City Users Behavior and Social Analysis

- People detection and classification: persona, strollers, bikes, etc. (ML, DL)
- people counting and tracking, head counting (via thermal cameras, ML, DL)
- People flows prediction and reconstruction, (ML, DL)
 - Wi-Fi data, mobile apps data, Mobile Data, etc.
- User's behaviour analysis, People flow analysis from PAX Counters and heterogenous data sources (ML, AI)
 - origin destination matrices, hot places, time schedule,
 - Recency and frequency, permanence, typical trajectory, etc.
- Computing User engagement and suggestions for sustainable mobility (Rule Based, ML)
- Social media analysis on specific channel, specific keywords: see Twitter Vigilance,
 - Reputation, service assessment: MultiLingual NLP and Sentiment Analysis, SA
 - Tweet proneness, retweet-ability of tweets, impact guessing
 - Audience predictions on TV channels and physical events, locations
 - Prediction of attendance of events and on attractions
- Virtual Assistant construction, LLM, NLP, Sentiment Analysis (DL, NLP)
- 15 Minute City Index , etc. (modeling and computability)
- Computing SDG, etc., (DP)
- Etc.





KM 4 CITY

DISTRIBUTED SYSTEMS AND RECORDE FLOWS



- Prediction of people flows on the basis of Wi-Fi data
- Anomaly detection
- Resolute H2020
- Classification of city areas



Origin Destination Matrix Estimation











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Snap4City (C), September 2023

Tuscany Region

- Dashboards & Services:
 - **Mobility**: public transport operators schedule and paths, traffic Fi-Pi-Li main road, parking status and predictions, traffic sensors, Origin Destination matrix, routing, multimodal routing, etc.
 - Social: Hospitals and triage, etc.
 - Environment: sensors, heatmaps,
 - alerting,
 - Pollution Forecast: NOX, NO2
 - Weather Forecast,
 - Culture and Tourisms
 - Etc.

• Mobile App and MicroApplications:

- Tuscany in a Snap (all stores)
- Tuscany where what... km4city (all stores)
- Numbers: 1.5 M complex events per day Snap4City (C), September 2023





Heatmap Pisa - trafair

15.444ug/m

0.169µg/m3







The App is a Bidirectional Device

+ Air Quality

2019-05-08 06:00:0

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S4chelsinkitrackerlog

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A Notification

PM 10

10.962

à ¢°

- GPS Positions
- Selections on menus
- Views of POI
- Access to Dashboards
- searched information
- Routing
- Ranks, votes
- Comments
- Images
- Subscriptions to notifications

Users

• .

Produced information

• Viewed ?

...

- Accepted ?
- Performed ?

11.25

 $\equiv \odot$

Delegate

DataTime JF Latitude J1 Longitude

< 2019-05-08

08/05/2019. 43.792

Annulla

Derived information

- Trajectories
- Hot Places by click and by move
- Origin destination matrices
- Most interested topics
- Most interested POI
- Delegation and relationships
- Accesses to Dashboards
- Cumulated Scores from Actions
- Requested information
- Routing performed

•••

Produced information

== =-System

- Suggestions
- Engagements
- Notifications











To propose suggestions and Engage city user we need to know how they are moving



Snap4City (C), September 2023


① Engagement Sent (4 hours)

Intersection Created (from Stats) ...



Closer Latest Expiring

Can You Contribute With A Review Of "RASPINI RAR

You Parked In A Residential Zone

Closer Latest Expiring

Gustav Klimt Experience At most o Dice State SANTO STEFANO AL PONTE (Until 2017-04-02)

Help us to provide a better service

Can confirm that you LIVE around VIA TRIPOLI?

"Gustav Klimt Experience" At MUSEO DIOCESANO DI

Expiry: 2017-02-20 12:19:59

HELP US

ALERT

Assistant

EVENT today

Distance: 3336 m Expiry: 2017-02-21 11:32:5

Type: Exibition

Personalize Your Point-Of-Interes Expiry: 2017-02-20 19:35:39

Type: Poo Expiry: 2017-02-20 11:55:00

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+ Results

📊 K-Market Jätkäsaari

Early Education Paivakoti Rud

→ Ticket sale

Lastentalo

→ Pre-primary education

@1521 m @ 47 m

⊙1520 m ♀71 n

Cancel

User

context

Assistant

Closer Latest

1. * Have you been at Giardino di piazzale

Donatello^{*}

Yes No

2. How Much Did You Like?

1 2 3 4 5

0

Help for a better ser

Expiry: 2017-02-23 16:00:00

Have You Been Here?

 \triangleleft

俞

P 🛈 💎 🖊 📋 11:39

×



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Users' Engagement

	-	-	-	
Rule name	Туре	#sent	#viewed	#v #s
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%
<u>daily event en</u>	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.0
	- commuter	5 (0.29%)	0 (0%)	0 (
	- student	14 (0.81%)	0 (0%)	0 (
	- tourist	1462 (85%)	25 (35.71%)	25

Inform

Air Quality forecast is not very nice You have parked out of your residential parking zone

The Road cleaning is this night The waste in S.Andreas Road is full

Engage

Provide a comment, a score, etc. Stimulate / recommend

Events in the city, services you may be interested, etc..

Provide Bonus, rewards if needed

you get a bonus since you parked here We suggest: leave the car out of the city, this bonus can be used to buy a bus ticket



Δttmal

Preceden

4 min 1 Engagemen... 4 min

2078

Engagement Sent

446

(4 min) () Engagemen... (4 min

Rules

City

context

User Behavior Analyser for Collective





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Characterizing City Areas











https://www.snap4city.org/dashboardSmartCity/view/Gea.php?iddasboard=MzM3Ng==











Barc 2022



















Monitoring Cross Road Venaria - (AXIS Camera)

Wed 10 Nov 18:50:53

80

Venaria Street Cross - Synoptic

53 11

27

47 4 149 40

INTERNET DINFO DISIT C'SNAP4city









https://www.snap4city.org/dashboand&martwity/view/index.phateus

p?iddasboard=MzI5Ng==

Snap4City (C), September 2023

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





Environment and Quality of Life Air Quality Predictions

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19.744µg/m

65.135µ

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- Multiple Domain Data
 - Traffic Flow data, Pollutant: NOX, CO2, PM10, PM2.5, O3,
 - 3D City structure, weather, ...
- Multiple Decision Makers
 - Pollutant Predictions: NOX, NO2, ...
 - City officers, energy industries
 - Dashboards, What-IF analysis
 - Traffic Flow Reconstruction
- Historical and Real Time data
 - Billions of Data
- Services Exploited on:
 - Dashboards, Mobile App
- Since 2020



Limit value, 40 µg/m³

Calendar vear

40 µg/m³





Environment and Weather

- Pollutant Predictions: short, long and very long term European Commission KPIs
 - NOX, PM10 pollution on the basis of traffic flow, 48 hours (ML, AI, DL)
 - Cumulated NO2 average value over the year, (ML, AI, DL)
- Computation of CO2 on the basis of traffic flows (DP), computing emission factor (DA)
 - each road for each time slot of the day
- Prediction of MicroClimate conditions for diffusion (ML, AI)
 - NO2, PM10, PM2.5, etc.
- Prediction of landslides, 24 hours in advance (AI, DL)
- Heatmaps production, dense data interpolation (DP) for
 - Weather conditions: temperature, humidity, wind, DEW
 - Pollutants and Aerosol: NO, NO2, CO2, PM10, PM2.5, etc.
- Impact of COVID-19 on Environmental aspects (DP)
- Optimisation of waste collection schedule and paths (DP, ML)
- Computing SDG, SUMI, PUMS, .. (mainly DP)
- Etc.









- Prediction
 - NOX Pollutant diffusion on the basis of Traffic Flow (prediction), weather and 3D structure
 - NO2 progressive average (Long term)
- Project:
 - Trafair CEF EC
 - Mixed solutions of Fluidinamics modeling and Al

Traffic Flow Manager on multiple cities

Sun 2 May 23:16:31



Snap4City (C), September 2023

Impact of COVID-19

Multiple Domains Data

 Traffic, environment, People, parking, stock options, Twitter, tc.

Decision Makers Multiple Locations

- NO2 long term predictions
- Twitter analysis
- Historical and Real Time data
- Services Exploited on:
 - Dashboards
 - Social media,
 - Sentiment Analysis
- Since 2019, 2020





Predicting Land slides





base value

0.4311



E. Collini, L. A. I. Palesi, P. Nesi, G. Pantaleo, N. Nocentini and A. Rosi, "Predicting and Understanding Landslide Events with Explainable AI," in *IEEE Access*, doi: 10.1109/ACCESS.2022.3158328. <u>https://ieeexplore.ieee.org/abstract/document/9732490</u> Snap4City (C), September 2023 (a)

SNAP4city FIRENZE Estimating City Local CO2 from Traffic Flow Data



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Traffic Flow data

- Traffic Flow is one the main source of CO2
 - K1: Fluid Flow
 - K2: Stop and Go
- **Dense estimation of CO2 into** the city is very useful to know to target EC's KPIs

Computing CO2 on the basis of traffic flow data





S. Bilotta, P. Nesi, "Estimating CO2 Emissions from IoT Traffic Flow Sensors and Reconstruction", Sensors, MDPI, 2022. https://www.mdpi.com/1424-8220/22/9/3382/

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Predicting EC's KPI on NO2 months in advance



Smart Waste – Map view



SNAP4

Search bins on map by filtering per:

- **Kind** (All, generic, plastic, paper, glass, metal, organic)
- Status (Active, Not Active)
- Fullness (Full, Half-full, Empty)
- Address
- Group of bins (by GroupID)



- Refine a search by using the filters on the left side
- Click on a waste bin pin on the map:
- A popup with real time data is shown
- The fullness status of the selected group of bins is shown in the synoptic below the map
- Specific fullness weekly trends are shown below the map
- Chick on the «Table view» button to access the other dashboard

Snap4City (C), September 2023











Asymmetrica Alarms

Privacy Policy Cookies Policy Terms and Condition

Thu 21 Apr 10:56:49

Alarms				
Alarm	S			2
Variable	Status	Device	Date and Time	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:24:40	
DIN_3	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:24:38	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:24:35	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:22:20	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:19:39	
DIN_3	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:19:38	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:19:37	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:17:10	
DIN_3	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:17:07	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:17:05	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:14:40	
DIN_3	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:14:38	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:14:36	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:12:09	
DIN_3	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:12:08	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:12:05	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:09:39	
DIN_3	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:09:38	
DIN_2	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:09:37	
DIN_4	ALERT_H	DIGITAL_IN_Alarm_1	18/04/2022 3:07:10	

- Environmental data
- Power meter Data
- Smart Light data are coming (in collaboration with a multinational company)

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





Smart Light Control of CAPELON

• Energy Domain

- Smart Light, MQTT,
- IoT Orion Broker FIWARE

Dashboards

- Map coverage on Sweden
- Monitoring and real time control
- Energy control, analytics
- Direct control
- Historical and Real Time data
- Services Exploited on:
 - Multiple Levels, API
 - Dashboards
- Since 2020



SUSTAINABLE CIT AND COMMUNITI





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CF5EFFFE8A8FA





SNAP4city

C3PO Street Lights CAPELON SUSTAINABLE CITIES AND COMMUNITIES

CAPELON

SNAP4city

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KM 4 CITY



Karlstad Street Lights CAPELON

Karlstad - Capelon

Sun 28 Nov 20:02:16

(3m) 😌

28 Nov

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28. Nov

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14. Nov

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CAPELON

27 N/M

27. Nov

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https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzI5NQ==





https://www.selfuser.it





I DATI DI MONITORAGGIO IN TEMPO REALE















Field-tested energy community: the selfconsumer condominium

The Self User project creates in the pilot condominium, through the collection and analysis of data, a model for calculating and enhancing the impact of an energy community on a community of people, with a view to actions to combat energy poverty







https://www.snap4city.org/dashboardSmartCity/view/Gea.php?iddasboard=MzY3Ng==







https://www.snap4city.org/dashboardSmartCity/view/Baloon.php?iddasboard=MzcxNw==

Ciao roottooladmin1

SIMULATORE IMPIANTO FOTOVOLTAICO







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SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES







Industry Plant Supervision and Maintenance



Aims

0

0

Control Room: Higher level supervision and monitoring (since 2020)

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

- **Management of Production** Plan *Öptimization*
- Control of Perimeter with drone and sensors

Maintenance ticketing (since 2017)

- *predictive* (in development) 3D Digital Twin (in
- development)
- **Monitoring production** 0 process quality

 - Alerting Decision making



2 RESPONSIBLE CONSUMPTION

AND PRODUCTION

KM 4 CITY

Snap4Altair Decision Support supervision and control, Industry 4.0

Multiple Domain Data

- Distributed Control System: energy, flows, storage, chemical data, settings, ..
- Cost of energy, Orders,
- Production Parameters
- Maintenance data

Multiple Levels & Decision Makers

- Optimized planning on chemical model
- Business Intelligence on Maintenance data
- Historical and Real Time data
 - Billions of Data
- Services Exploited on:
 - Multiple Levels, Mobile Apps, API
- Since 2020 Snap4City (C), September 2023





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Snap4City/Industry Detailed ArchitecturesNAP4city





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Digital Twin Local, 3D vs Real Time Data











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Sinottico Impianto

Sinottico Impianto Presse - Autoclave

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Mon 4 Oct 15:34:59

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Physics-informed neural networks (PINN)

Solve complex fluid-dynamic problems based on **partial differential equation (PDE)** using neural networks





COFFEE BREAK

555

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121

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https://www.snap4city.org/4

- <u>Scenario: SnapBot: Real Time Smart City services via Telegram</u>
- <u>Scenario: Copernicus Satellite Data</u>
- <u>Scenario: SmartBed, Materasso Intelligente</u>
- MicroServices Suite for Smart City Applications
- <u>Scenario: MODBUS for Snap4Industry Snap4City Applications</u>
- <u>Scenario: MOBIMART Interreg: MOBilità Intelligente MARe Terra</u>
- <u>Scenario: City of Roma case, mobility and environmental data</u>
- <u>Scenario: Herit-Data video and aims</u>
- <u>Scenario: Control Room vs Video Wall</u>
- Scenario: Snap4Home the case of: Alexa, Philips, Sonoff, TP-link, etc. (Italiano)
- <u>Scenario: how to manage maintenance and accidents workflows</u>
- <u>Scenario: Snap4Home, how to exploit Snap4City solution on home automation</u>
- <u>Scenario: Energy Monitoring</u>
- <u>Scenario: Multipurpose User Engagement Tools</u>
- <u>Scenario: 5G Enabled Water Cleaning Control (smart city, industry 4.0)</u>
- <u>Scenario: High Level Control of Industrial Plant (industry 4.0)</u>
- <u>Scenario: Vehicle Monitoring via OBD2</u>
- <u>Scenario: Events and Museums Monitoring in Antwerp</u>
- <u>Scenario: High Resolution Prediction of Environmental Data</u>
- <u>Scenario: Mobility and Transport Analyses in multiple cities</u>
- <u>Scenario: People Flow Analysis via Wi-Fi</u>
- <u>Scenario: Antwerp Pilot on Environmental Data</u>
- Scenario: Helsinki Pilot on Environmental Data
- Scenario: Firenze Smart City Control Room
- Scenario: Mobile & Web App: Toscana Where What ... Km4City, Toscana in a Snap
- Scenario: Helsinki Pilot on User Behaviour
- Scenario: Antwerp Pilot on User Behaviour





- Data Analytic: Origin Destination Matrices, Algorithms and tools
- Data Analytic: Traffic Flow Reconstruction
- Data Analytic: in general, and the cases of Antwerp and Helsinki
- Data Analytic: Predicting Air Quality
- Data Analytic: Analyzing Public
 Transportation Offer wrt Mobility Demand

People Monitoring on Pub Services DIGIPOLIS Antwerp

- Multiple Domain Data
 - PAX Counters: museum, pub services, COVID-19

Multiple Levels & Decision Makers

- Business Intelligence Dashboards
- People flow, OD flows
- Detection of critical conditions

Historical and Real Time data

- 20 fixed PaxCounters
- 2 Mobile PaxCounters

Services Exploited on:

- Dashboards, Mobile Apps, API/data
- Fully Controlled Devices by Digipolis
- Since 2019





 \Box

digipolis

124

Aterence

Pont du Gard

Tourism Domain

- KPIs
- Social Media
- People Flows
- Bike Flows

Dashboards

- Monitoring KPI
- People and bikes flows
- Twitter Vigilance
- Historical and updated data
- Services Exploited on:
 - Dashboard
- Since 2020

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https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzE1Mw==

Pont du Gard: data analytics





 Prediction of the number of sold tickets
 24 hours in advance

- Using:
 - Historical data
 - Weather conditions
 - Social Media





Dubrovnik

Tourism Domain

- Counting People
- TV Cameras and WiFi
- Social Media
- Dashboards
 - Monitoring and real time control
 - People flow
 - Twitter Vigilance
- Historical and Real Time data
- Services Exploited on:
 - Dashboard
- Since 2020

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SNAP4city







https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzE0Ng==





Dubrovnik: Data Analytics

- Assessing impact of advertising
- Prediction of presences on the basis of
 - Social Media Twitter Vigilance
 - weather conditions
 - Historical data

Twitter Vigilance





Valencia, FSMLR

- Tourism Domain
 - Counting People
 - Environmental data
 - Social Media
- Dashboards
 - Monitoring and real time control
 - People flow
 - Twitter Vigilance
- Historical and Real Time data
- Services Exploited on:
 - Dashboard
- Since 2020



https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzE1MA==

West Greece

- Tourism Domain
 - KPIs: ODM, Flows, ...
 - Social Media
 - People Flows
- Dashboards
 - Monitoring KPI
 - People flows
 - Twitter Vigilance
- Historical and updated data
- Services Exploited on:
 - Dashboard
- Since 2020



https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzE1NA==

Helsinki, Finland

Dashboards & Services:

- Environment & Weather, PM10, PM2.5,NO, SO2, CO, noise, etc.
 - Sensors values, Heatmap & Alerts on critical
 - FMI Enfuser prediction: PM10, PM2.5, ..
 - GRAL predictions PM10, validations
 - Private sensors in Jätkäsaari area (personal dashboards)
- Mobility: Traffic Sensors, Operators, routing, multimodal routing, whatif
- Social: Twitter Vigilance, early warning
- Life in Helsinki: OD matrix people flow, Twitter Vigilance SA, hot places, etc.
- Tourism and Culture

Mobile App and MicroApplications:

Helsinki in a Snap (all stores)



https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==





https://www.snap4city.org/577





On Line Training Material (free of charge)

	1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
what	Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions
PDF 2022								CENTRAL CONTRACTOR OF A STATE
Interactive (2022) with video and animations								

Videol				
Video2				
Video3				
Video4		none	none	none

SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES













tps://www.snap4city.org

Agenda of second part

- Recall on Snap4City Architecture
- Snap4City Dashboards Purposes and Uses
 - Snap4City Dashboards vs Technical data monitoring dashboards
 - Snap4City Dashboards main concepts
- Main Data Kinds: data vs representations
- Snap4City DASHBOARDS: Main Concepts and simple Widgets
- Creating a Snap4City Dashboard
- Snap4City Multi Data Map Widget
- Snap4City High Level Types
 - Video Streams from TV Cameras
 - External Services (integration of) your or third party web pages
 - Synoptics, Custom Widgets as External Services
- Selector for the Multi Data Map Widget
- Data Inspector vs Data Processes Details
- Dashboard Management
- Training Material







- implementing sophisticated **Business Intelligence Tools**
- Open to receive a range of possible Actions, to produce a large combination of results in terms of data and representations.



142









DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB DISTRIBUTED DATA INTELLIGENCE AND TECHNOLOGIES LAB **Dashboard Widgets: List and Editor**

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- Smart parking
- **Smart Energy**
- Smart Light
- Smart

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Begin

Finish

- **Energy View**
- **Custom Controls**

-2

22

Total clicks

17:00

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9.54 /

Cal. = Caldaia

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PV = Fotovoltaico

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Snap4City (C), September 2023



Mensa

Club House

impi sportiv

Residenza

ete energia elettrica

sito JRC

rete teleraffrescamento

2.87





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 To: IOT App, MyKPI, other Synoptics



- Virtual Sensors
 - From: MyKPI, Sensors, IOT
 App, other Synoptics

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– To: Dashboards

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SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES













Agenda of third part

- Recall on Snap4City Architecture
- Node-RED
- IOT App = Node-RED + Snap4City
 - IoT App === Proc.Logic
- Examples of IOT App for Smartening Solutions
- Exploiting/Generating data by using: IoT App/Proc.Logic
- External Service $\leftarrow \rightarrow$ IoT App/Proc.Logic
- Dashboards $\leftarrow \rightarrow$ IoT App/Proc.Logic
 - Server Side Business Logic





IoT App / Proc.Logic Agenda

- Creating IOT Applications with Node-RED
- IOT App = Node-RED + Snap4City
- Integration of External Services into IOT Applications
- IOT App Smartening Dashboards and Solutions: server side business logic
- IOT Network Management and Control
- IOT Devices hardware-software integration
- Using Data Models: FIWARE Smart Data Models, Snap4City IoT Device Models
- IOT end-2-end Secure Stack, IOT ← → Dashboards
- Data Exchange and Distributed, computing on multiple Snap4City Domains
- Managing IOT Applications and Containers all



IOT Interoperability

Compliant with: AMQP, COAP, MQTT, OneM2M, HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, NGSI, LoRa, LoRaWan, TheThingsNetwork, SigFOX, DATEX II, Telegram, SMS, WebSocket, WebSocket Secure, ModBUS, OPC, GML, RS485, RS232, XML, JSON, CSV, GeoJSON, ESP32, Libelium, IBIMET/IBE, OBD2, XLS, XLSX, KNX, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, VMS, etc.



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IOT Device What About IoT Devices, Time Series



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- A set of data coming from an IoT Device with multiple sensor become a time series of values for devices.
 - For example: taking a new measure every 10 minutes (Red Lines)
 - Non regular rates can be valid data as well.
- Each new measure in Snap4City is conventionally time located in «dateObserved», which has to be Unique.
 - Only one message per dateObserved is allowed /

TIME





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Create/instantiate IOT Devices

				Devices					Snap4City			IOT	Devices			
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Snap4City			My IOT Sensors a	and Actuators					
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y Snap4Cityorg ashboards (Public) ashboards of My Organization	Show 10 v entries		•••			Search:	My Snapen Deshboards (Public)	and Actuators and Actuators Add My New Device	_
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ecision support systems *	Showing 1 to 10 of 476 entries			Previous 1 2	3 4 5	- 48 Next	ap4City (C), Septe	ember 2023	

Ingestion, aggreg. \rightarrow exploitation

• IoT App Visual Programming, no coding

- Data transformation
- Integration, Interoperab.
- Scripting Data Analytics
- Data ingestion
- Business logic
- Edge and Cloud
- MicroServices data driven develop via visual language Node-RED



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DIPARTIMENTO DI INGEGNERIA DELL'INFORMAZIONE



Snap4City

User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7	<mark>↓</mark> ≩ <mark>↓</mark> ≵	Prev <mark>1</mark> 2 3 9 Next	Filter Q ×	Create new
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A Notificator				
• IOT Applications	😈 🤔 🏹 🚱	U 🙂 谷 🏹 🚱 🖌	U 🕲 谷 🏹 🚱 🛛	U 🕹 🙆 🖌 🏹 🚱 🗌
My Personal Data	IOT Edge App	IOT Edge App	IOT Edge App	IOT Edge App
≓ IOT Directory and Devices ▼	owner: badii	owner: panesi	owner: pb3	owner: pb3
📕 Knowledge and Maps 🔻	Management	Management	Management	Management
🔌 Micro Applications				
🚊 External Services 🔻	2018-10-22TT1:57	application	Bib APP	ChargingStations
🖨 Data Set Manager: Data Gate				
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🛔 My Profile 🔻				
☑ Snap4City portal				
🗹 Km4City portal				
🖸 DISIT Lab portal	IOT Application	IOT Edge App	IOT Application	IOT Application
	owner: badii	owner: badii	owner: tester2	owner: tester14
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IOT Applications













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Snap4City Libraries of MicroServices on Node-RED



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Snap4City (C), September 2023

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SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES





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Agenda of forth part

- Why and Where use DA, AI and XAI I? General Life Cycle
- Data Processing
- What is Data Analytics, DA and Artificial Intelligence, AI
- List of the most relevant available DA and AI Solutions
- Predictions and Anomaly detections
- Computing: Higher Level Types Data and their representations
- How AI/XAI, and Life Cycle
- Using DA, AI, XAI in Snap4City infrastructures
 - Data Analytics $\leftarrow \rightarrow$ IoT App / Proc.Logic
- Decision Support Systems and What-If Analysis
- Routing, Multimodal Routing, Dynamic Routing
- Business Intelligence and Visual Analytics
- Training Material





Available DA / AI Solutions on Snap4City

• Mobility and Transport

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- Environment, Weather, Waste, Water
- City Users Behaviour and Social analysis
- Energy and Control, Security,
- High Level Decision Support Solutions
 - Management Strategies
 - Resilience and Risks Analysis
- Low level Techniques

https://www.snap4city.org/download/video/course/da/





https://www.snap4city.o rg/download/video/DPL SNAP4SOLU.pdf









Model/Technique Development/testing

- Identification of Process goals and Planning
 - Which goals
 - How to compute, which language
 - Which environment, which libraries
- Data Discovery and Ingestion (from the general life cycle)
- Data Analysis: feature engineering, feature selection
- Data review and preparation for the model
- Model Identification and building: ML, AI, etc....
 - Training
 - Tuning hyperparameters when possible
- Model Assessment and Selection
 - Validation in testing
 - Assessment on a set of metrics depending on the goals: global relevant and feature assessment
 - Assessing computational costs
 - Impact Assessment, Ethic Assessment and incidental findings
 - Global and Local Explanation via Explainable AI techniques
- Model Deploy and Final Validation
 - Optimisation of computation cost for features, if needed reiterate
- Solution on Production (security, scalability, etc.)



Data Analytics on Snap4City platform

TensorFlow







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epython jupyter



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Data Ingestion Agenda

- Data Types
- Data Ingestion Capabilities and Architecture
- Data Ingestion Strategy and Tools
- Data Inspector tool
- Connecting devices, external servers, any network
- Interoperability, smart data models. satellite
- Data Ingestion in Python



High Level Types

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- POI, IOT Devices, shapes,..
 - FIWARE Smart Data Models,
 - IoT Device Models
- GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ...
- Satellite data, ..
- traffic flow, typical trends, ..
- trajectories, events, Workflow, ..
- 3D Models, BIM, Digital Twins, ..
- OD Matrices of several kinds, ..
- Dynamic icons/pins, ..
- Synoptics, animations, ..
- KPI, personal KPI,..
- social media data, TV Stream,
- routing, multimodal, constraints, ..

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• decision scenarios,

etc.

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Checking data ingestion results

Knowledge base	
Semantic reasoners	

Data Inspector

- ServiceMap, SCAPI
 - LOG / LOD viewer
 - Super Service Map
- **IOT** Directory
- **SCAPI:** Swagger
- **IOT Broker**

Indexing and aggregating NIFI, OpenSearch

- **Data Inspector**
- ServiceMap, SCAPI
- My Data Dashboard (Kibana), DevDash
- **Open Distro** (ElasticSearch)

Some functionalities are limited to certain roles



ServiceMap

Service Map (Toscana

My Data Dashboard DevDash



Some functionalities are limited to certain roles





limited to certain roles





Image of the Devices and Licensing

1				
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Data sources Details
Device Values Healthiness Process Image Licensing User
Licence (on:Dubrovnik:orionDubrovnik-UNIFI:camera_Dubrovnik_1_Ploce):
ငံော်ခြာခြာ https://creativecommons.org/licenses/by-nc-nd/4.0/legalcode
Provider: Dubrovnik Development Agency DURA
Address:
E-mail: scavar@dura.hr
Reference Person: Stjepan Cavar
Telephone: 00385 20640557
Website:
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Exploiting FIWARE Smart Data Models



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Interoperability via API

- Smart City API: Internal and External
- Advanced Smart City API, MicroServices, Snap4City API
- Federated Knowledge Base and Smart City API
- Mobile App Development Kit

Federation of Smart City Services



- Km4City Semantic Reasoner
- ServiceMap interoperability
- Seamless for multiple Mobile Apps
- Smart City API

Super:

- distributed access and sharing services
- Each city control its own data
- Final user can pass from one city / area to another in seamless manner: without changing the mobile Apps

SAND MES LAB ELLIGENCE AB Internet and serve Multiple Cities DINFO DEGLI STUDI **DIPARTIMENTO D** FIRENZE INGEGNERIA **TECHNOLOGIES LAB** DELL'INFORMAZIONE DISTRIBUTED DATA INTELLIGENCE AND TECHNOLOGIES LAB

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DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB DISTRIBUTED DATA INTELLIGENCE AND TECHNOLOGIES LAB External Smart City API

Snap4City	Smart City A	PI Docs: Swagger
User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7	🕀 swagger	Select a spec Advanced Smart City API
LOGOUT		Km4city Web App API
External Services 🔻 🔒	Advanced Smart City ADI 🚥 🚥	Heatmap API
Data Set Manager: Data Gate		
Resource Manager: Process Loader 🔻	паролитиканчақ-аңзатаудалахаанағасар оронарто дол	
	SMART CITY API WEB DOCUMENTATION	
Web Scraping Tool		$\triangle V \cup \Box h$
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Web Scraping Tool (61)	Servers	
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6 ETL Development		
B ETL Development 1	Events	\vee
B ETL Development 2		
· · · · · · · · · · · · · · · · · · ·	GET /events/ Event search	
Knowledge Base Queries		
Smart City API Docs: Swagger	Locations	\checkmark
S Internal API Docs: Swagger		
B Testing API by Postman	GET /location/ Address and geometry search by GPS	
Source Code Access		
Management 🔻	Public Transport	\checkmark
Settings 🔻		
User Management and Auditing 🔻	GET /tpl/agencies/ Agency list	
Help and Contacts 🔻	GET /tpl/bus-lines/ (Bus) Lines list	
Documentation and Articles 🔻		
Av Drofilo	GET /tpl/bus-routes/ (Bus) Routes list	

https://www.km4city.org/swagger/external/index.html









Selection on Smart City API Organization Attribute Values Conditions Device Model Combining different filters for selecting Device List entities from Smart **Attribute Strings** City APIs Time Constraints Geo Constraint Nature/Subnature Limit on number • *Be care*: filtering too much may lead to Categories empty set 🙂



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Development https://www.snap4city.org/d ownload/video/Snap4Tech-**Development-Life-Cycle.pdf**







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https://www.snap4city.org/d ownload/video/Snap4Tech-**Development-Life-Cycle.pdf**











Development Life Cycle Smart Solutions













Development Life Cycle Smart Solutions




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How the Dashboards exchange data





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First BI Example

Mon 10 Apr 12:00:40



https://www.snap4city.org/dashboardSmartCity/view/Gea.php?iddasboard=MzcyNA==







Example: From Map to Graphs (spatial drill down)

- 1) Select the area of interest on map
- 2) Select the sensors kind of interest
- 3) Drill down on map
- 4) The JavaScript CSBL on Map will send data to the programmed Widgets. In this case, arrowed in RED





BI-CSBL **SNAP4**city



Example: From Data Graphs to Graphs (drill down)

- 1) Click on the Donut element
- 2) The JavaScript CSBL on the Donut Widget will send commands to the programmed Widgets to focus on selection, as highlighted by the red arrows











1) Click on the Legenda of Bar Series

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2) The JavaScript CSBL on the Bar Series will send commands to the programmed Widgets to remove the unselected devices, as highlighted by the red arrows











Client Side Business Logic

BI-CSBL

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Client-Side Business Logic Widget Manual

From Snap4City:

- We suggest you read <u>https://www.snap4city.org/download/video/Snap4Tech-</u> Development-Life-Cycle.pdf
- We suggest you read the TECHNICAL OVERVIEW.
 - https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf
- slides go to https://www.snap4city.org/577
- https://www.snap4city.org
- https://www.snap4solutions.org
- tps://www.snap4industry.org
- twitter.com/snap4city
- tps://www.facebook.com/snap4city
- ttps://www.youtube.com/channel/UC3tAO09EbNba8f2-u4vandg

Coordinator: Paolo Nesi, Paolo.nesi@unifi.it DISIT Lab, https://www.disit.org DINFO dept of University of Florence, Via S. Marta 3, 50139, Firenze, Italy Phone: +39-335-5668674



https://www.snap4city.org/d ownload/video/ClientSideBusi <u>nessLogic-WidgetManual.pdf</u>



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How to adopt Snap4City



Smart City as a Service

- Supporting Org
- 100% Open Source Platform: Github
- Further developments
- Publishing Appliances and Dockers
- Training courses, docs
- Consulting
- Forums
- Etc.



Download

and deploy

On your premise





Installation on your premise

- Virtual Machines or Dockers
- Different configurations
 - From small to scalable
 - Exploiting your legacy tools
 - Interoperable with any tool
- No vendor lock-in, No tech lock-in Mixed solutions! For example:
- Start on Cloud as Smart City as a Service
 - Migrate on premise on the fly
- Start on Cloud into a sand box
 - Pass to install on premise what you need



Powered by

SNAP4Tech



Using from Cloud or Installing on Premise

- Cloud «as a service»: a number of installations are in place
 - The largest <u>https://www.snap4city.org</u>
 - 20 tenants/organizations, Billions of data
 - 1 hour deploy new organization, devices, data, dashboards



- Installations on public or private cloud, or on private servers
 - A number of ready to use configurations from 1VM to multiple scalable solutions: <u>https://www.snap4city.org/471</u>
 - VM: Appliances ready to use

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- Docker compose, Tool for generating and downloading the docker compose files
 - Micro X version can be installed and tested in2 hours. <u>https://www.snap4city.org/738</u>

https://www.snap4city.org/docker-generator/selecting_model







Installations, different models a TOOL to get them

• Micro X:

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- 1VM of dockers
- Normal X,Y:
 - 2 VM of dockers
- Small X,Y: scalable
 - 4 VM of dockers
- DataCitySmall X,Y,Z: scalable
 - 6 VM of dockers
- DataCityMid X,Y,Z,T: scalable
 - # VM + X/70 VM + Y/3 VM + Z VM + T VM of dockers
- DataCityLarge: scalable
 - depending on your needs
- Kubernetes
 - Beta local and AWS







https://www.snap4city.org/docker-generator/selecting_model

















DataCitySmall X-2-2

Web Interfaces







- SLA:
 - Including: Direct Contact, POC; Help Desk
 - may be an Organization on our cloud to test new tools, and work with the community, this is typically 5-12Keuro first 2years and 1-2keuro for each successive year depending on the feature and number of users you are placing.
 - Similar to: <u>https://www.snap4city.org/497</u> with some adaptation on the basis of your deploy and critical conditions, if any
 - Updates, help desk, etc.

Our support can be valued on:

- The basis of the complexity of your solution: 10% of the cost
 - Or
- Block of: 16 hours, for 3000 euro / 50 hours, for 6000 euro
 - larger packages can be negotiated
- Support can be provided by: Snap4, DISIT Lab, and other companies
- Customizations can be assessed separately Snap4City (C), September 2023





- The solution is 100% open source
 - Licensing cost is 0 (zero) euro
- Recurrent costs are
 - HighCharts
 - Proprietary for commercial, Free of use for non-profit organizations.
 - Perpetual licence is about 5350Euro for 10 developer, then 171 euro for each developer for the successive hears.
 - Eventual SLA with us for
 - Corrective maintenance
 - Updates when performed by us
- Services: customisation, development of data analytics, development of IoT Apps.



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Roles in Snap4City/Industry solutions

- RootAdmin
 - The gods of the specific installation, access to all tools for all Organizations
- ToolAdmin
 - The administrators of an Organization with some capabilities on single tools
- AreaManager (developers)
 - access to development tools, access to a wider number of resources, IOT with both basic and advanced, IOT Models, etc.
- Manager (final users)
 - limited access to development, IOT App development with Basic library.

- Users of any Role have full control on their own resources: data, devices, dashboards, IOT App, etc., which may control according to GDPR rules,
 - providing access, revoking, etc.
- All users start as Manager roles
 - All users have also a Level (numeric). A score about what they have exploited in the platform. Higher scores correspond to wider exploitation of capabilities.
- RootAdmin users may
 - pass Users to higher roles. Ask to <u>snap4city@disit.org</u> to become an AreaManager for testing
 - Provide/grant specific authorizations to data access on Tool usage
- In the Installation on Premise, you become the RootAdmin of it, you decide ALL.



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Management by Organization

- **Organizations** /Tenant may have
 - name, ID, GPS center, a number of Groups on Snap4City.org (living lab support Drupal)
 - users of different kinds and may impose early bounds on the resourced used by users (IOT Dev, IOT App, Dash)
 - on cloud user kinds up to level of Tool Administrator
 - One or more ServiceMap and boundaries for the federation
- ToolAdmin users (requested by Organizations) may
 - control processes, consumption of resources, healthiness, etc.
 - manage tools exploited in your configuration
- 24H/7D Help Desk and Assistance





- RootAdmin on Snap4City.org has a very large set of tools
 - My Snap4City,Tour, etc.

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- Dashboards
- My Data Dashboard (Kibana)
- Extra Dashboard Widgets
- Notificator
- Data, My Data, OpenData
- Knowledge and Maps
- IOT Applications
- IOT Directory and Devices
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Settings

.....

- User Management and Auditing
- Help and Contacts
- Documentation and Articles

In this section of the slides, those market in bold are presented.

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O IOT Applications

- IOT Applications
- MicroServices for IOT Applications

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- MicroServices from DataAnalytic
- IOT MicroServices for Final Users
- IOT MicroServices for Developers
- Doc: IOT Applications
- How to Develop IOT Applications
- Create A MicroService from RestCall

Managing also

- **MicroServices for IOT App exploiting REST Call**
- **MicroServices from DataAnalytics**







a view to manage Containers / IOT Edge Apps: IOT Apps, Data Analytics (R and Python), WebScraping, IOT edge, etc.

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- Development Tools
 - Web Scraping Tool
 - 🙆 Jupyter Hub Python
 - Web Scraping Tool (On)
 - Web Scraping Tool (6l)
 - R Studio Development
 - R Studio Development 0.11
 - R Studio Development 0.116
 - 📓 R Studio Development TF
 - B Studio Development GFF
 - R Studio Development Gral
 - ETL Development
 - ETL Development 1
 - ETL Development 2
 - Knowledge Base Graphs
 - Knowledge Base Queries
 - Smart City API Docs: Swagger
 - Internal API Docs: Swagger
 - Testing API by Postman
 - Source Code Access
 - How to Develop Smart Applications

- DISTRIBUTED SYSTEMS AND INTERNET TECHNIC TO STABLE / COPIE COPIE TO STABLE / COPIE COPIE COPIE CONSTRUCTED DATE INTO AND TECHNOLOG SUBJECTION OF CONSTRUCTURE OF CON • All these tools are well described into Training parts: https://www.snap4city.org/577
- The Administrators may ullet
 - access to all instances of them
 - Grant access to them at specific AreaManager users
 - **API and Swagger documentation**
 - Model Knowledge Base Graphs (LOG.disit.org)
 - **Python online dev. Environment**
 - **R Studio Online dev. Environment**
 - WebScraping tool
 - SPARQL Editor and tools (custom FLINT)
 - ETL OnLine dev. Environment (deprecated) •





User Management

User Engagement

User Management and Auditing 🔺

User Limits Management

User Engagement Dash

Manage Resource Ownership

Auditing Data Access Try-out

Auditing Elements vs Ownership

Auditing Accesses Authetication

Auditing Activities on Queries

Auditing Activities on Articles

Dashboard Builder Local Users

Auditing IOT Directory Data

Organizations vs Groups

Users vs Organizations

User Chats Management

Auditing Personal Data

Auditing User Activities

User Role Management via LDAP



User Management and Auditing

- All that the RootAdmin needs to manage:
 - User Management: for managing
 - accounts and profiles
 - limits of the users in exploiting resources
 - Accesses and providing special authorization
 - Organization vs Groups of users
 - Users vs Organizations

Users vs Web and Mobile Applications

- Engaging and monitoring users on platform and devices
- Users on Chats room of Dashboards
 - Managing Users on Chats of Dashboards

Auditing of the data and resource accesses

- Auditing all the activities on the platform (see next section)
- Personal auditing

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https://www.snap4city.org/577

On Line Training Material (free of charge)





https://www.snap4city.org/944



Videol				
Video2				
Video3				
Video4		none	none	none







Note on Training Material

- Course 2023: <u>https://www.snap4city.org/944</u>
 - Introductionary course to Snap4City technology
- Course https://www.snap4city.org/577
 - Full training course with much more details on mechanisms and a wider set of cases/solutions of the Snap4City Technology
- Documentation includes a deeper round of details
 - Snap4City Platform Overview:
 - <u>https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf</u>
 - Development Life Cycle:
 - https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf
 - Client Side Business Logic:
 - https://www.snap4city.org/download/video/ClientSideBusinessLogic-WidgetManual.pdf
- On line cases and documentation:
 - <u>https://www.snap4city.org/108</u>
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Snap4City: a framework for rapid implementation of Decision Support Systems and Smart Applications.





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Snap4City Platform

Technical Overview

From: DINFO dept of University of Florence, with its DISIT Lab, <u>Https://www.disit.org</u> with its Snap4City solution

Snap4City:

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- Web page: <u>Https://www.snap4city.org</u>
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Development https://www.snap4city.org/d ownload/video/Snap4Tech-**Development-Life-Cycle.pdf**












Client Side Business Logic

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Client-Side Business Logic Widget Manual

From Snap4City:

- We suggest you read <u>https://www.snap4city.org/download/video/Snap4Tech-</u> Development-Life-Cycle.pdf
- We suggest you read the TECHNICAL OVERVIEW.
 - https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf
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Coordinator: Paolo Nesi, Paolo.nesi@unifi.it DISIT Lab, https://www.disit.org DINFO dept of University of Florence, Via S. Marta 3, 50139, Firenze, Italy Phone: +39-335-5668674



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