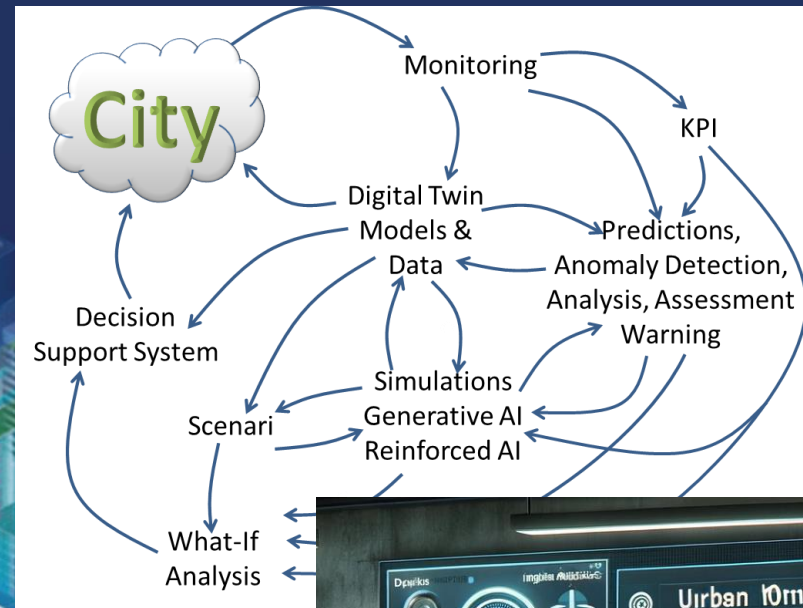




[www.snap4city.org](http://www.snap4city.org)  
[www.snap4solutions.org](http://www.snap4solutions.org)



[www.km4city.org](http://www.km4city.org)

## Controlling and Planning overview



**DIGITAL TWIN SOLUTIONS TO SETUP SUSTAINABLE DECISION SUPPORT SYSTEMS AND BUSINESS INTELLIGENCE**



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

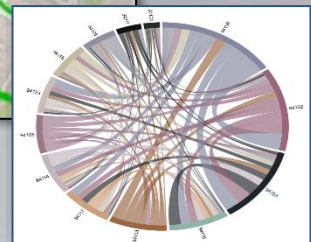
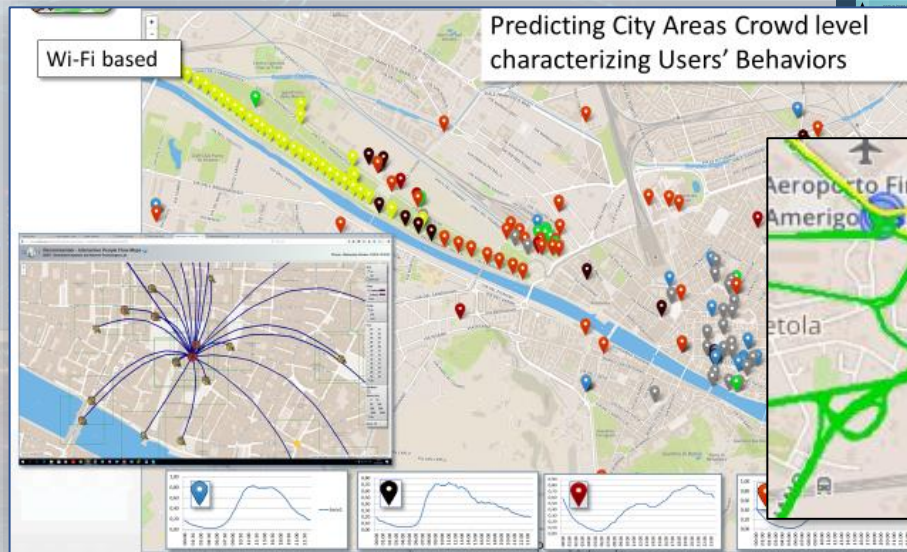
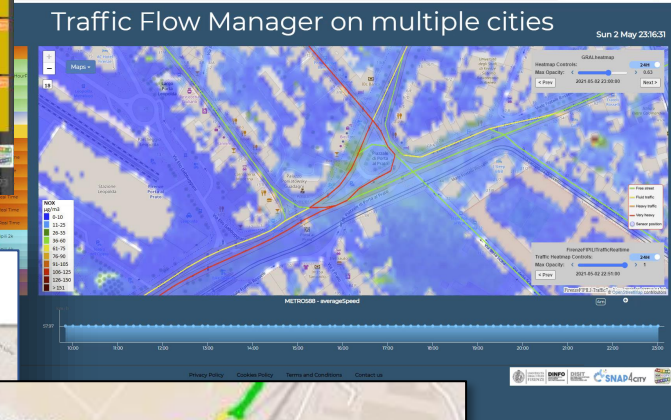
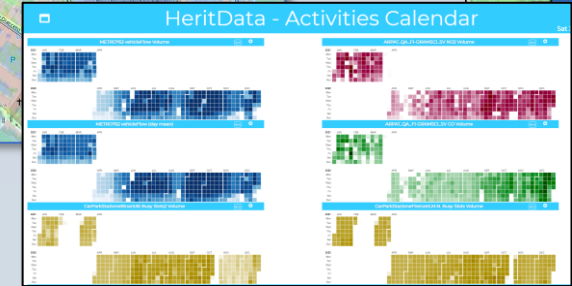
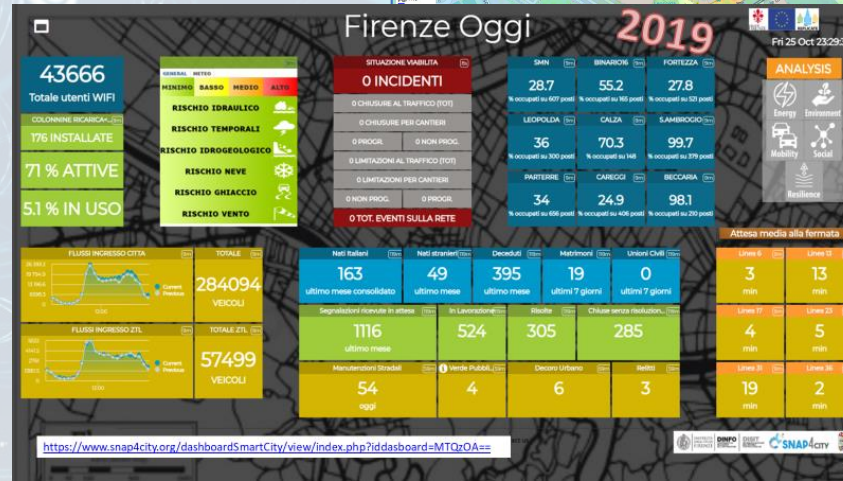
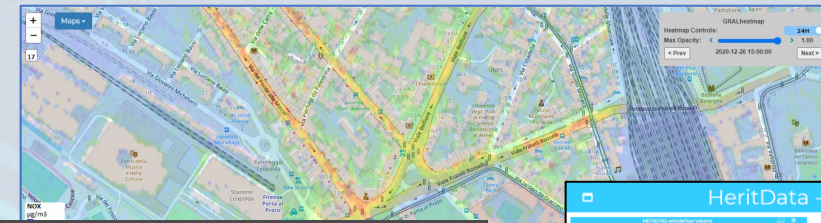
**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB





# Domains

- Smart City, control room
- Mobility and transport
- Environment, pollutant, waste, water, green, ..
- Energy, light, recharge
- Tourism and People
- Asset management
- Security and Safety
- Social Media
- Big Data, AI/XAI
- Public and private data



Publications <http://www.disit.org/5487>

Snap4City (C), February 2024



# Public Spaces as Critical Infrastructures

- The City is a system of systems for city users
  - Cascading effects
- **Transport** networks
  - Main means for rescue teams, food, water, etc.
- **Communication**, ICT infrastructure
  - TV cam, switches, cyber,
- **Energy** networks
  - power supply for health, cyber systems, etc.
- **Hospitals** networks
- Aggregation areas

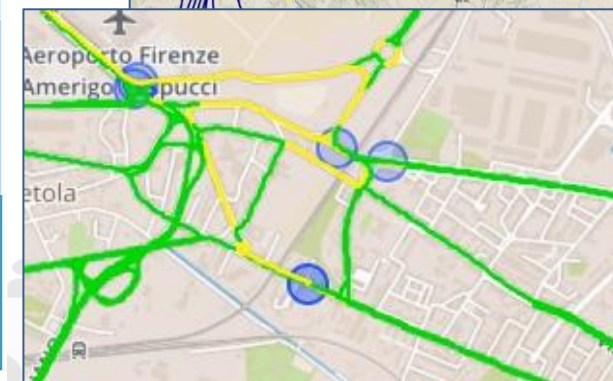
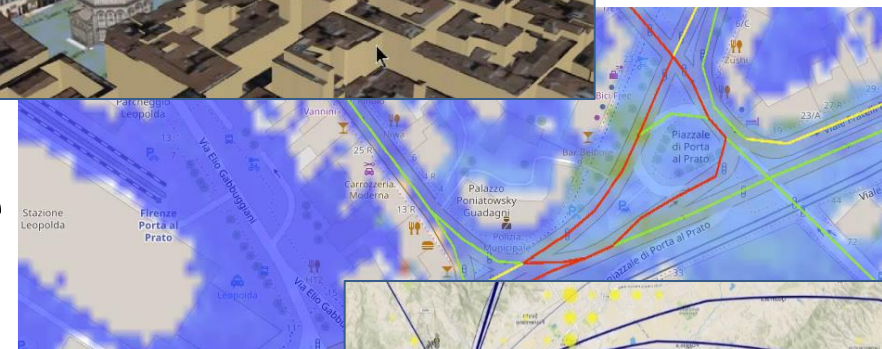
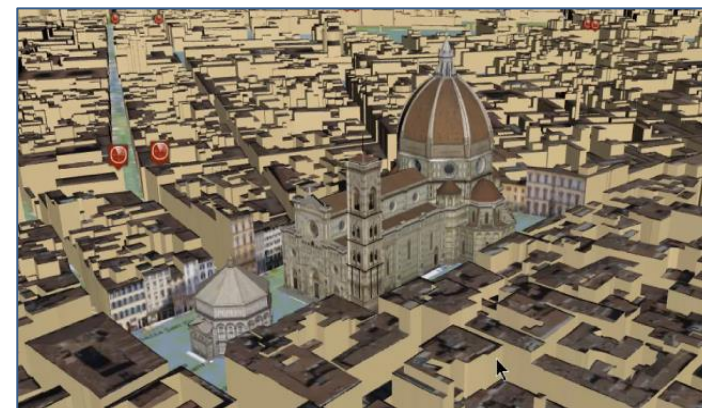


[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)



# Main Tasks

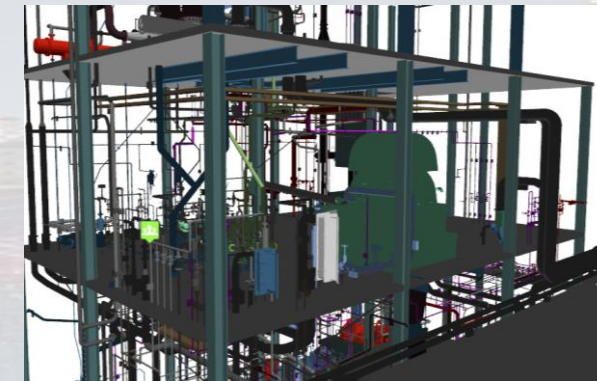
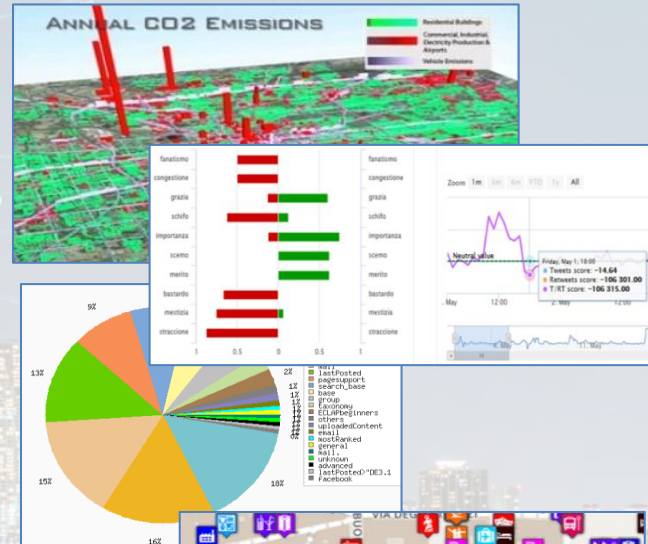
- **Controlling Status:** management, and operational
  - Monitoring via KPI
  - Computing predictions data from the field and KPI
  - Anomaly detection
  - Early warning on critical conditions
- **Making plan: tactic and strategic,** medium and long range
  - Optimisation: Prescriptions, suggestions
  - Risk assessment
  - What-if analysis on scenarios
    - Simulation and predictions
  - Resilience
- **Be ready for Unexpected Unknowns**





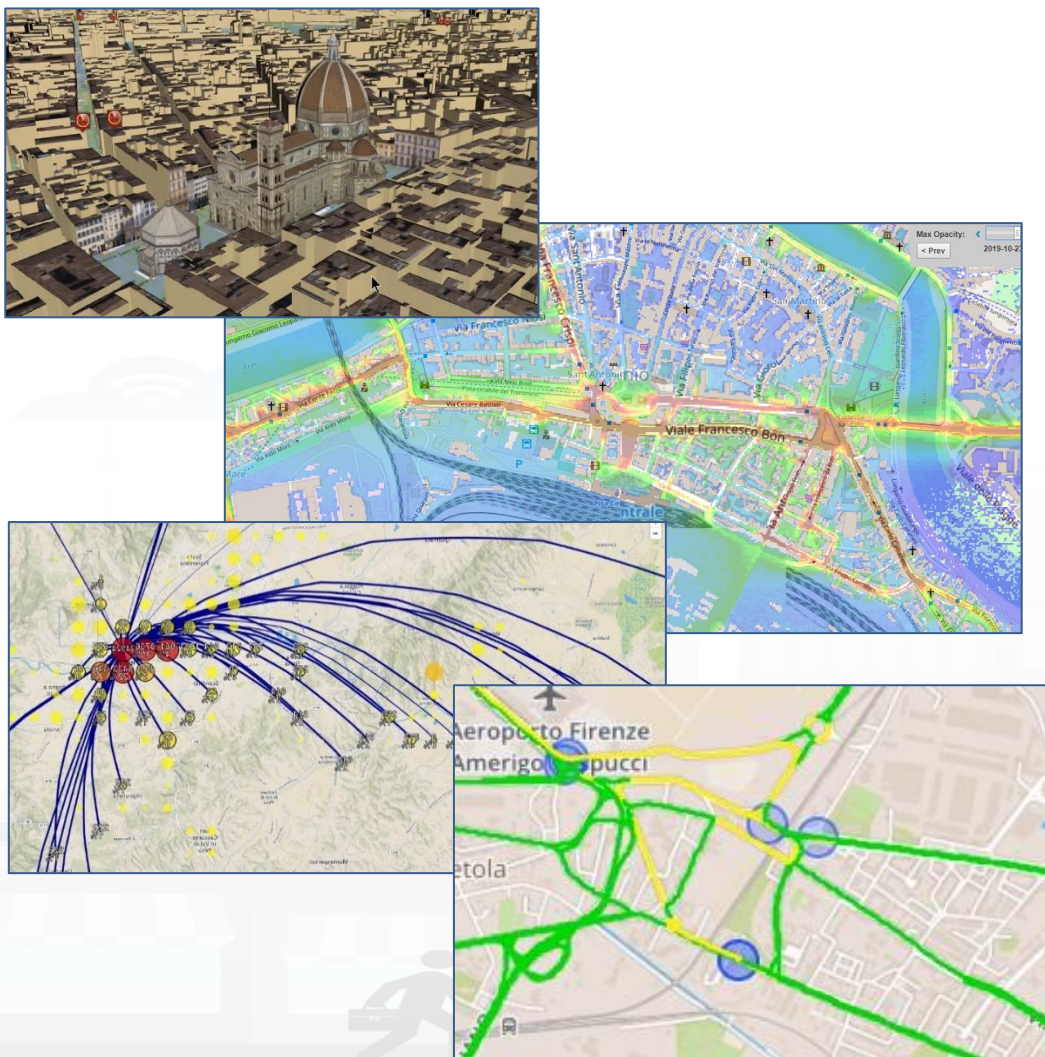
- **Digital Twin**

- 





# Smart City Digital Twin City Digital Model with...



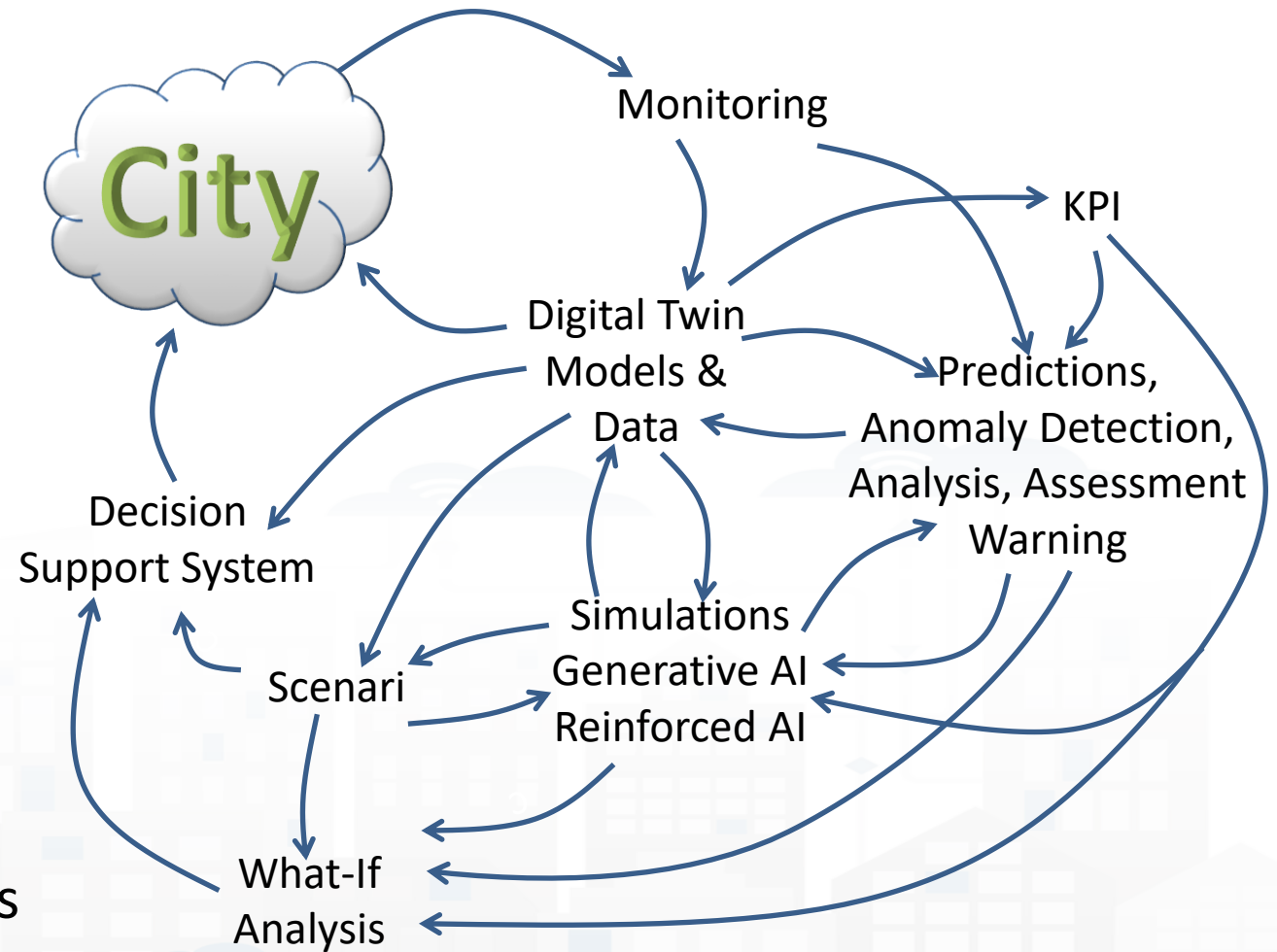
- Intuitive platform
- Any Data TYPE, any data source, any protocol
- Data storage seamless
- Data analytics → artificial intelligence, AI/XAI
- Data Ethics, AI Ethics, GDPR
- Data Representation, any kind
- Key Performance Indicators, any kind
- What-IF analysis – Simulation, prediction, 2D/3D
- Micro, Meso e macro scales
- Operation, planning tactic and strategic
- Collaborative and shared representation
- Sustainable, shared, open source 100%

## Complex and heterogeneous information, interoperability

- GIS, ITS, AVM, IoT, BIM, CKAN, etc.
- Satellite services
- MaaS, last-mile delivery HUBs
- etc.



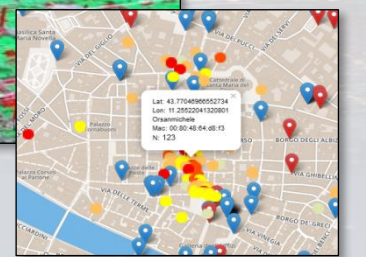
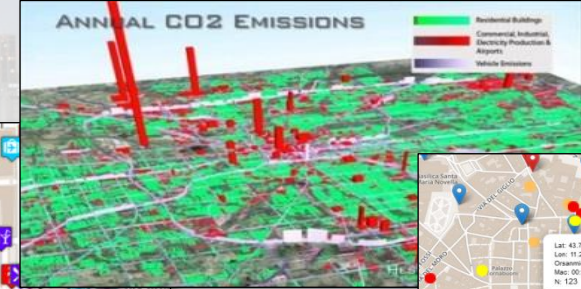
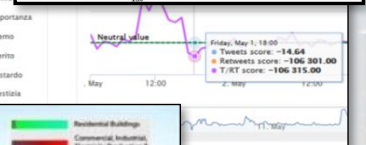
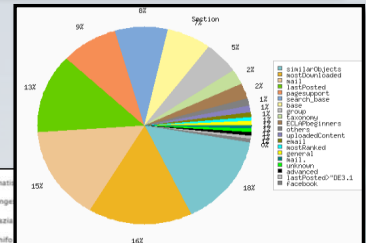
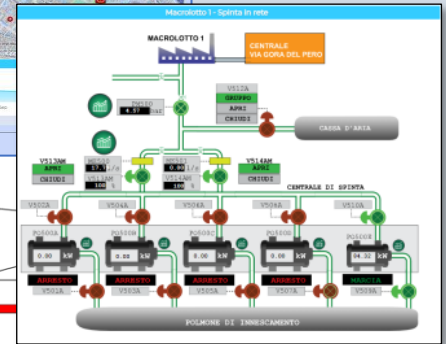
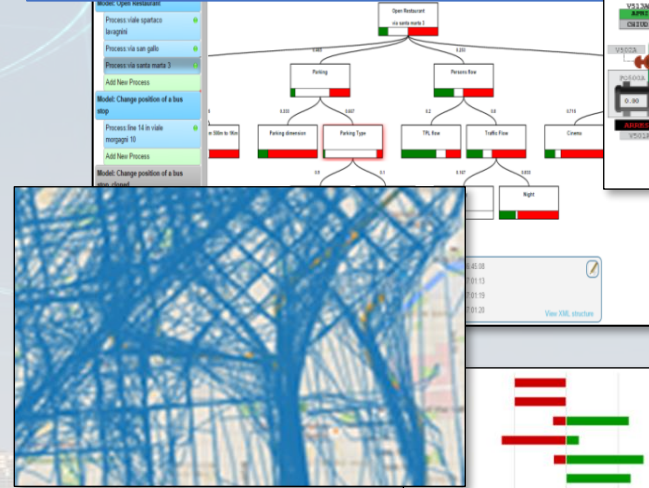
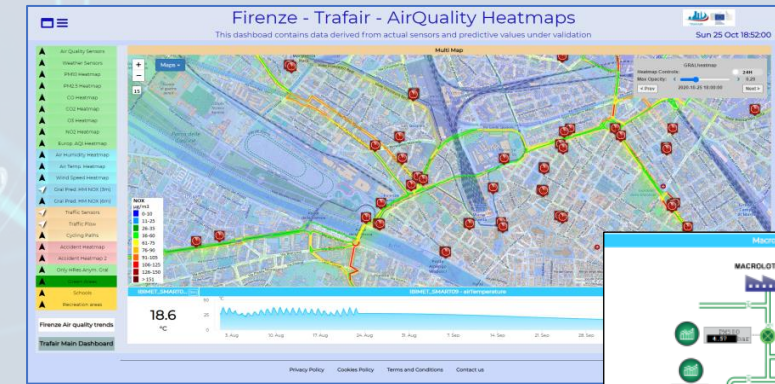
- **Controlling Status:** management, and operational
  - Monitoring via KPI
  - Computing predictions vs KPI
  - Anomaly detection
  - Neuro-Symbolic analysis
  - Risk assessment
  - Early warning on critical conditions
- **Making plan:** tactic and strategic, medium and long range, micro/macro
  - Simulation & predictions
  - Generative AI Prescriptions, scenarios
  - Resilience to Unexpected unknowns
  - What-if analysis wrt scenarios





# Data Driven Decision Support

- Decision Support system
- Assessment / Strategies
- Data Rendering,
  - visual analytics, business intel..
- Data Analytics, ML, AI
- Data aggregation, Storage, indexing
- Data Ingestion





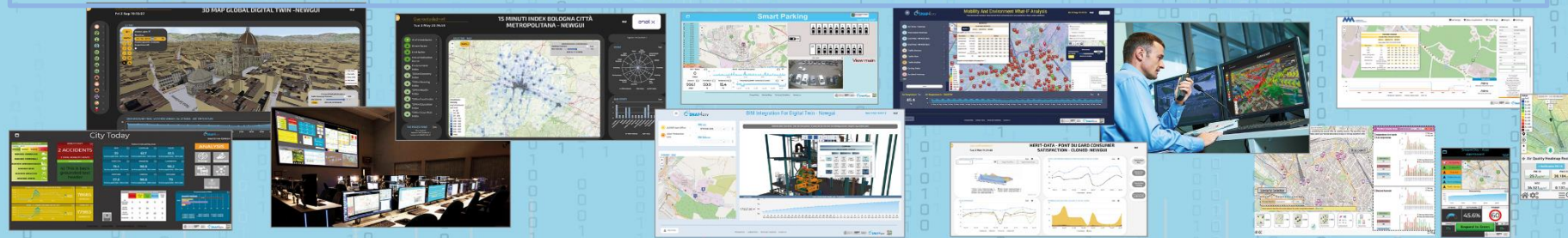




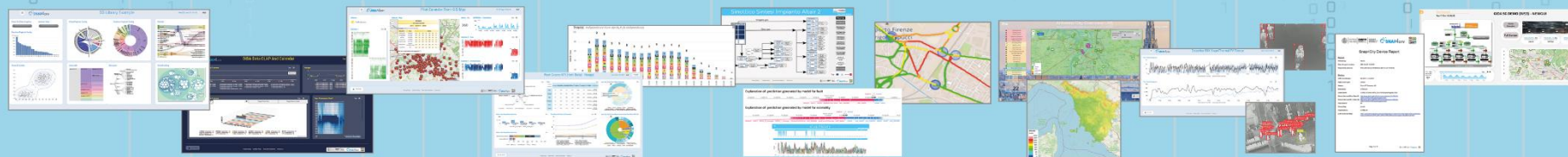


# Smart Solutions and Decision Support Systems

CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - BUSINESS INTELLIGENCE - SIMULATIONS - SMART APPLICATIONS



DASHBOARDS - VISUAL ANALYTICS - SYNOPTICS - DIGITAL TWIN - GRAPHICAL WIDGETS - ANALYTICS - GUI CUSTOM STYLES - VISUAL PROGRAMMING



DASHBOARDS, WIDGETS  
TEMPLATES

PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW  
PEOPLE FLOWS - SDG - 15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...

API - MICROSERVICES - GIS - BPM  
VIDEO - REPORTS - MAPS - 3D ...

ANY: DATA, BROKER, NETWORK AND VERTICAL

EXPERT SYSTEM, KNOWLEDGE BASE  
SEMANTIC REASONING  
SMART DATA MODEL  
IOT DEVICE MODELS, STORAGE

BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE  
EXPLAINABLE AI, MACHINE LEARNING  
OPERATIVE RESEARCH, STATISTICS

VISUAL PROGRAMMING, ADAPTERS  
DATA FLOWS, WORKFLOWS  
PARALLEL DISTRIBUTED PROCESSING  
EVENT DRIVEN

Native and External  
Smart Applications

Mobility & Transport

Light & Energy

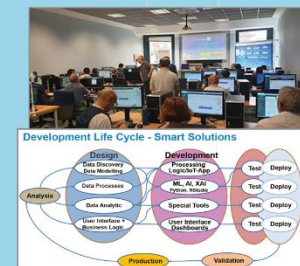
Waste | Environment

Building | Tourism

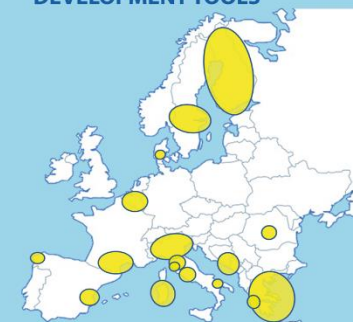
Asset Management

Security and Safety

Social Media



METHODOLOGIES  
LIVING LABS  
COURSES AND COMMUNITY  
DEVELOPMENT TOOLS



Powered by  
**FIWARE**

FREE  
TRIAL

PEN Test  
Passed

EU GDPR  
COMPLIANT

**SNAP4**  
Appliances and Dockers  
Installations

EUROPEAN OPEN  
SCIENCE CLOUD

Node-RED

JS Foundation

**E015**  
digital ecosystem

NVIDIA



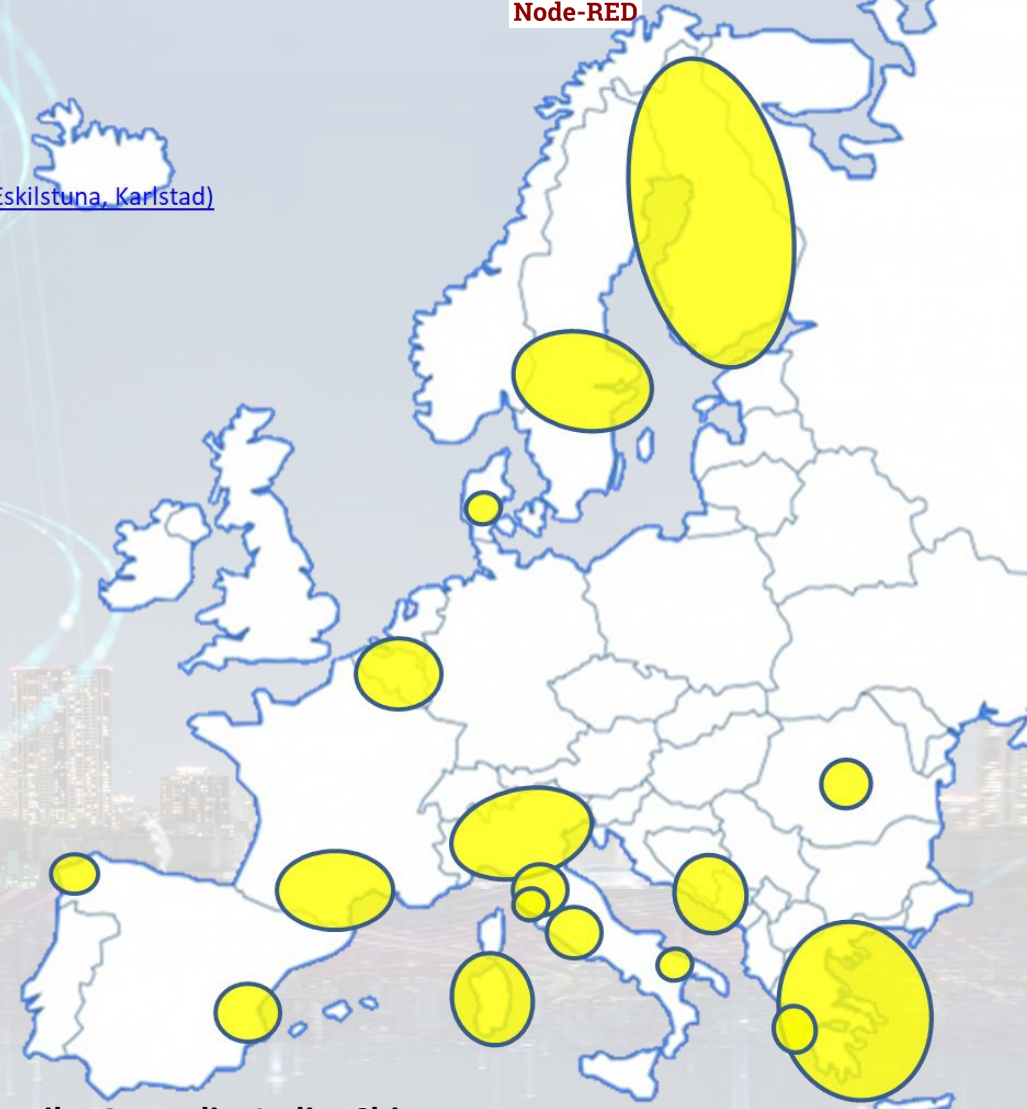


- 11 running installations in Europe
  - Snap4.city.org, Greece, Merano, ...
  - Toscana, Pisa, Sweden, ISPRA, Snap4.eu,
  - Altair, Italmatic, Sweden, Romania, ....
- 16 projects, 12 pilots on 10 Countries
  - >40 cities/area
- **Widest MULTI-tenant deploy has**
  - 19 Organizations / tenant
  - > 8000 users on
  - > 1600 Dashboards
  - > 16 mobile Apps
  - > **2.2 Million of structured data per day**
  - > 520 IoT Applications/node-RED
  - > 700 web pages with training
  - > 70 videos, training videos

#### Main Organizations/areas

- [Antwerp area \(Be\)](#)
- [Bologna \(I\)](#)
- Brasov (Ro)
- [Capelon \(Sweden: Västerås, Eskilstuna, Karlstad\)](#)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Greece \(Gr\)](#)
- [Helsinki area \(Fin\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- Merano (I)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Oslo & Padova \(Impetus\)](#)
- [Pisa area \(I\)](#)
- [Pistoia \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Prato \(I\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- [Siena \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\), SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)

- + Israel, Colombia, Brasile, Australia, India, China, etc.





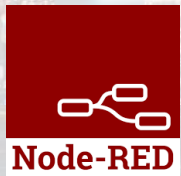
# Standards and Interoperability (6/2023)



## Compliant with:

- **IoT:** NGSI V2/LD, LoRa, LoRaWan, MQTT, AMQP, COAP, OneM2M, TheThingsNetwork, SigFOX, Libelium, IBIMET/IBE, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, KNX, OBD2, Proximus, ..
- **IoT model:** FIWARE Smart Data Model, Snap4City IoT Device Models
- **General:** HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, SOAP, WSDL, FTP, FTPS, WebSocket, WebSocket Secure, GML, WFS, WMS, RTSP, ONVIF, AXIS TVCam, CISCO Meraki, OSM, Copernicus, The Weather Channel, Open Weather, OLAP, VMS, ....
- **Formats:** JSON, GeoJSON, XML, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, XLS, XLSX, TXT, HTML, CSS, SVG, IFC, XPD, OSM, Enfuser FMI, Lidar, glTF, GLB, DTM, GDAL, Satellite, D3 JSON, ...
- **Database:** Open Search, MySQL, Mongo, HBASE, SOLR, SPARQL, ODBC, JDBC, Elastic Search, Phoenix, PostGres, MS Azure, ..
- **Industry:** OPC/OPC-UA, OLAP, ModBUS, RS485, RS232,...
- **Mobility:** DATEX, GTFS, Transmodel, ETSI, NeTEx, ..
- **Social:** Twitter, FaceBook, Telegram, ..
- **Events:** SMS, EMAIL, CAP, RSS Feed, ..
- **OS:** Linux, Windows, Android, Raspberry Pi, Local File System, AXIS, ESP32, etc.

<https://www.snap4city.org/65>

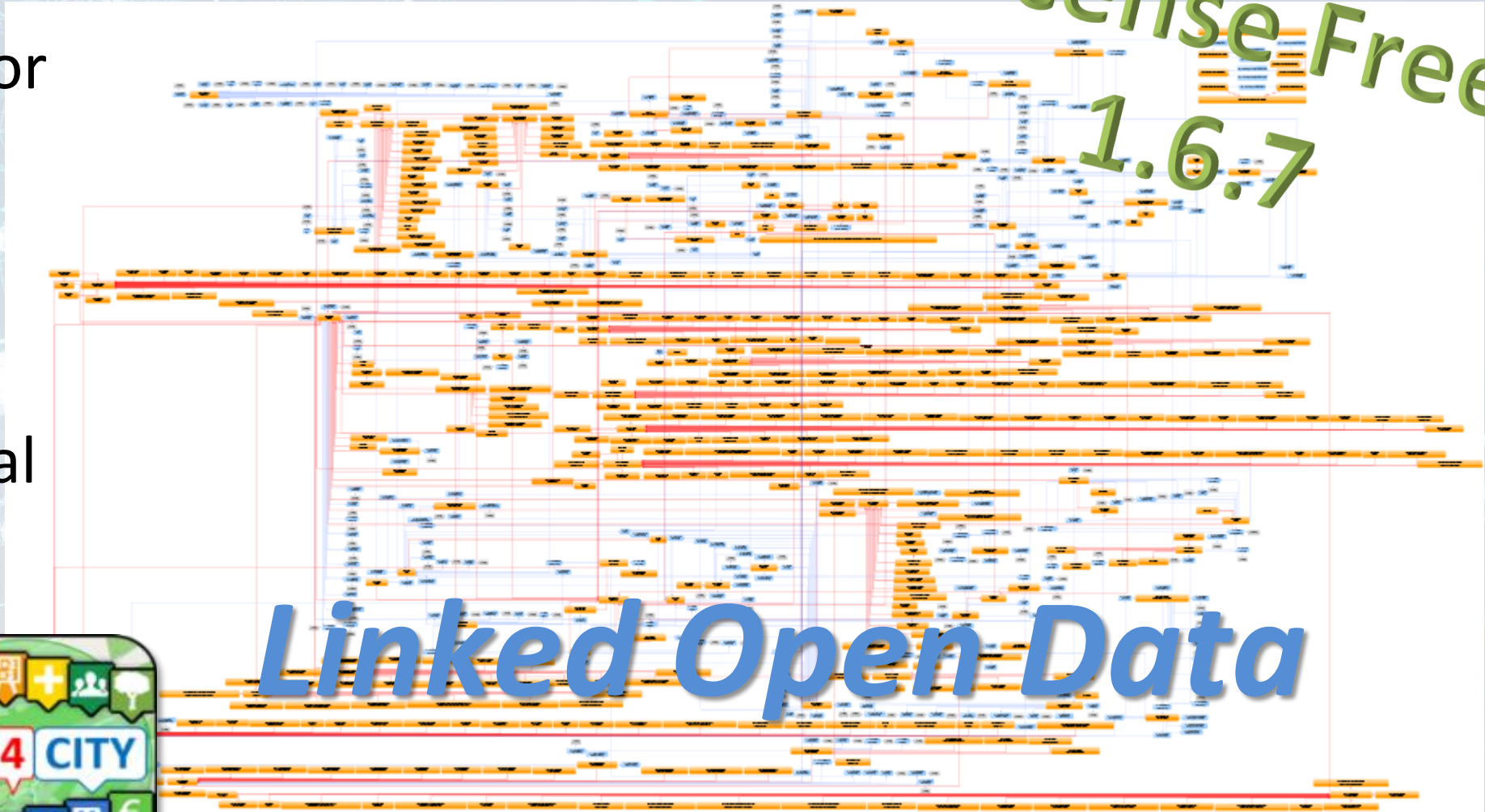




# Expert System *semantic queries*



- via:
- **Smart City API** for Apps and third party
- **MicroServices** data driven develop via visual language Node-RED

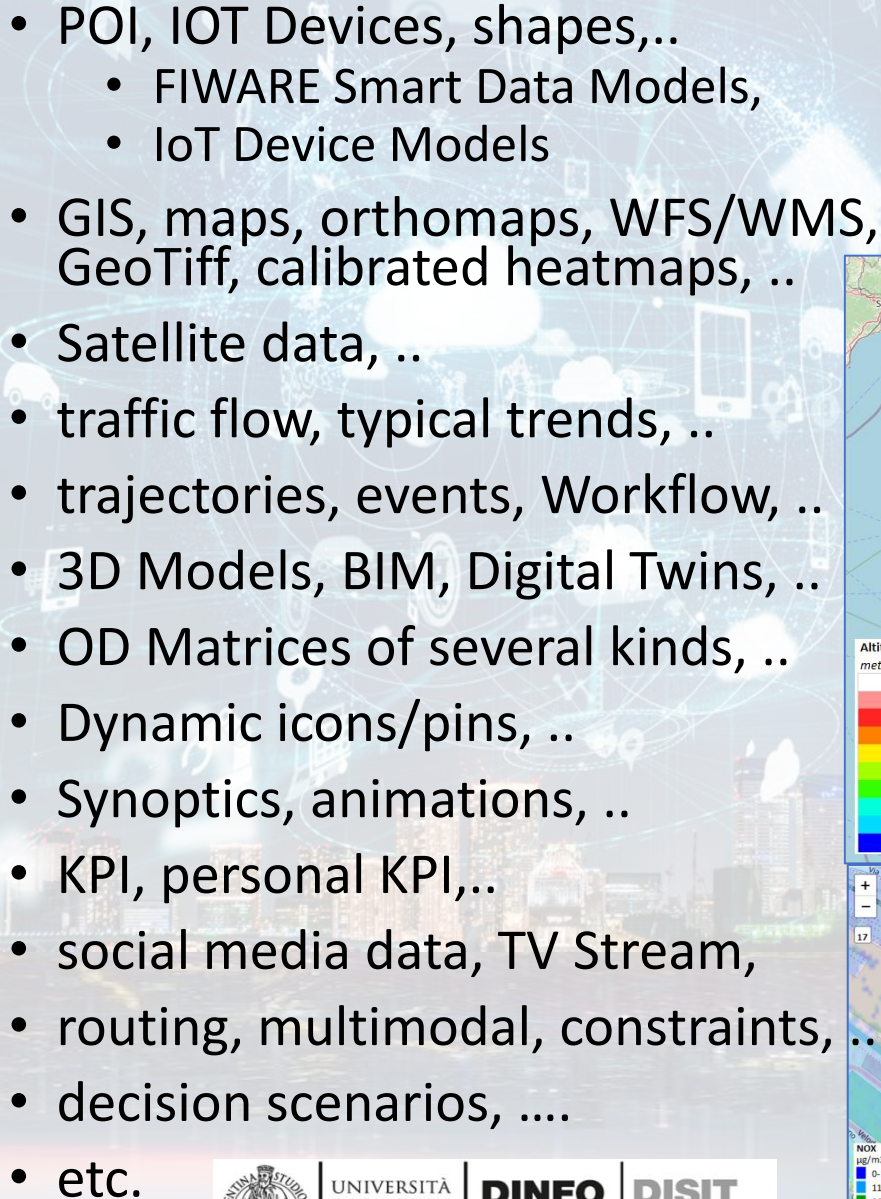



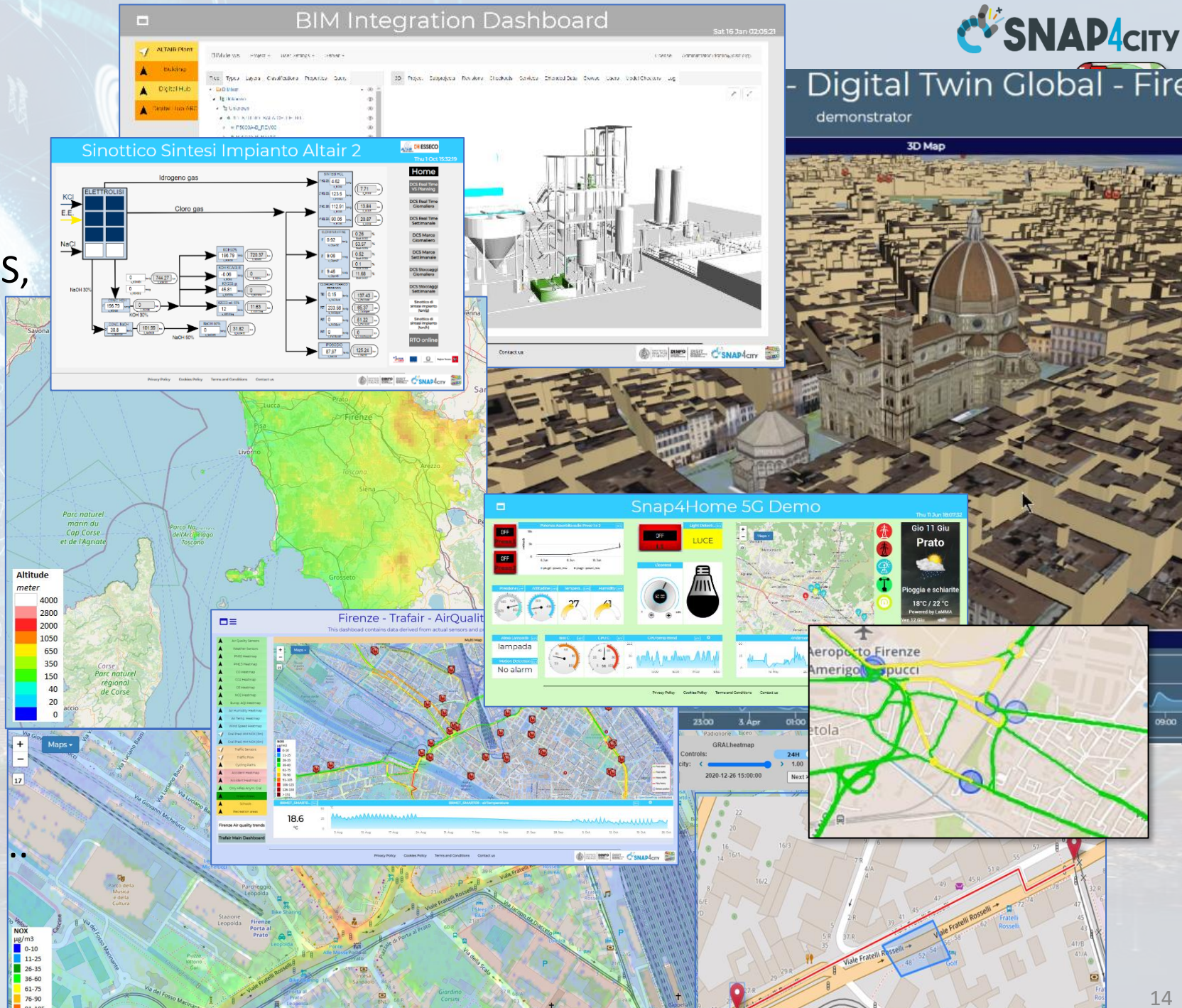
<https://www.snap4city.org/19>



# High Level Types

Snap4City (C), February 2024

- 
- POI, IOT Devices, shapes,..
    - FIWARE Smart Data Models,
    - IoT Device Models
  - GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ..
  - Satellite data, ..
  - traffic flow, typical trends, ..
  - trajectories, events, Workflow, ..
  - 3D Models, BIM, Digital Twins, ..
  - OD Matrices of several kinds, ..
  - Dynamic icons/pins, ..
  - Synoptics, animations, ..
  - KPI, personal KPI,..
  - social media data, TV Stream,
  - routing, multimodal, constraints, ..
  - decision scenarios, ....
  - etc.
- 





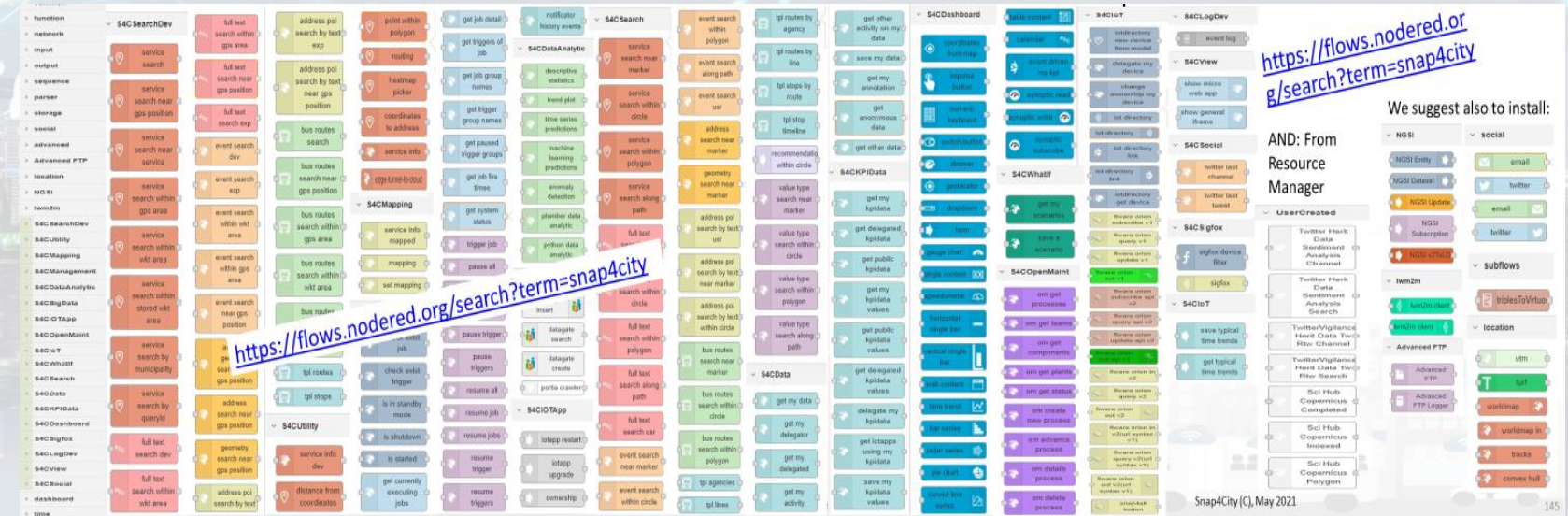
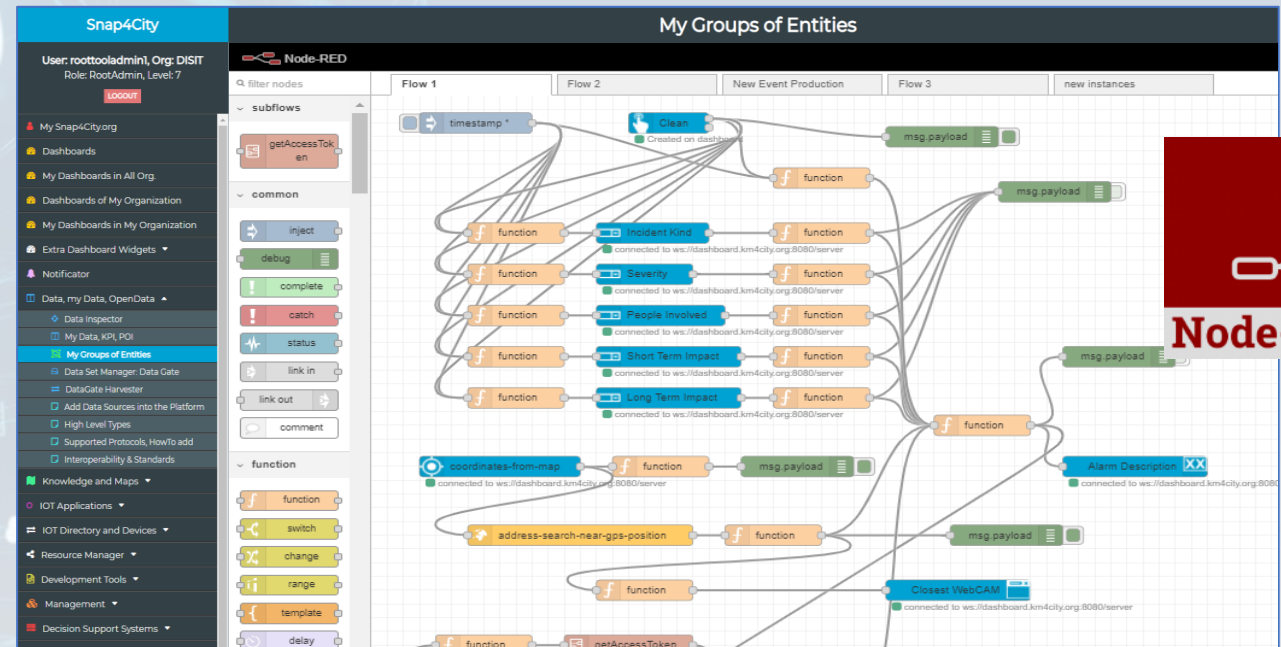
# Ingestion, aggreg. → exploitation

## • IoT App Visual Programming, no coding

- Data transformation
- Integration, Interoperab.
- Scripting Data Analytics
- Data ingestion
- Business logic

## • Edge and Cloud

## • MicroServices data driven develop via visual language Node-RED





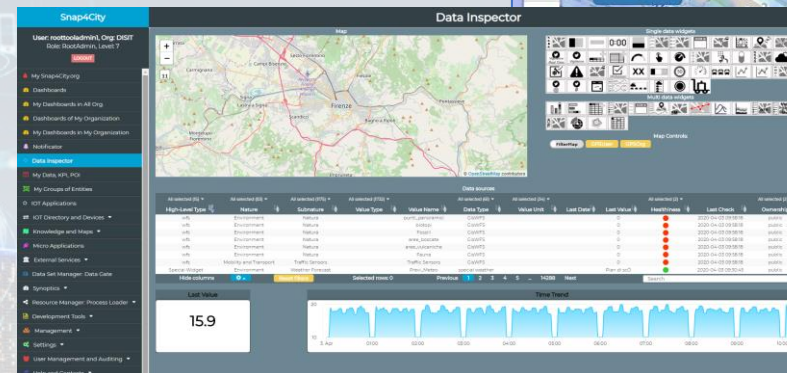
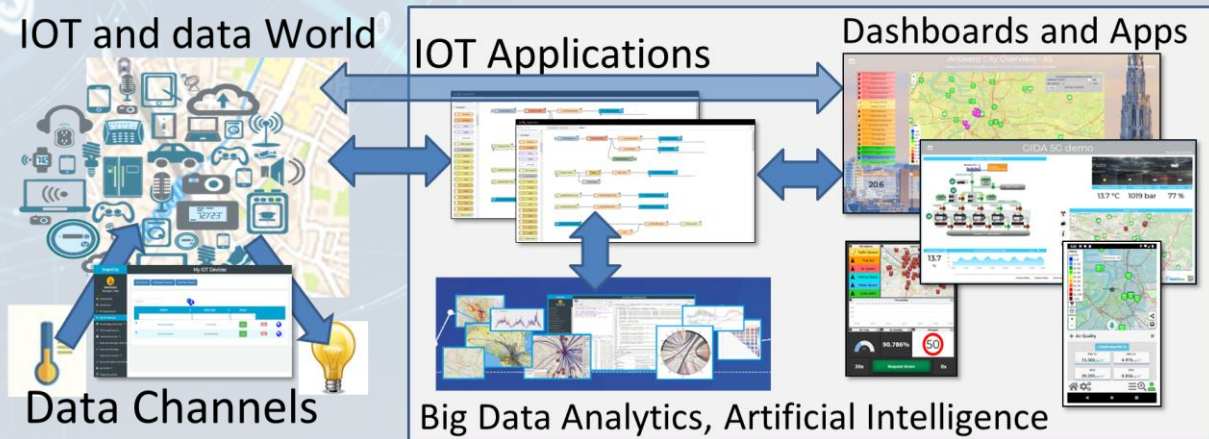
# Solutions: reliable, secure and fast to realize

- **Via Snap4City tools**

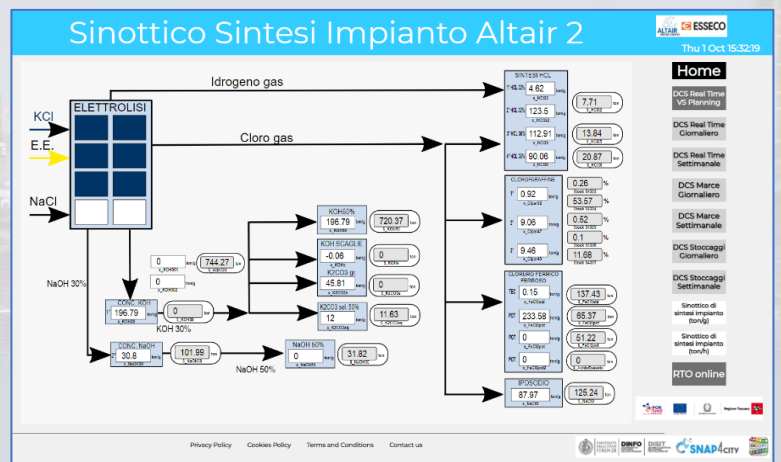
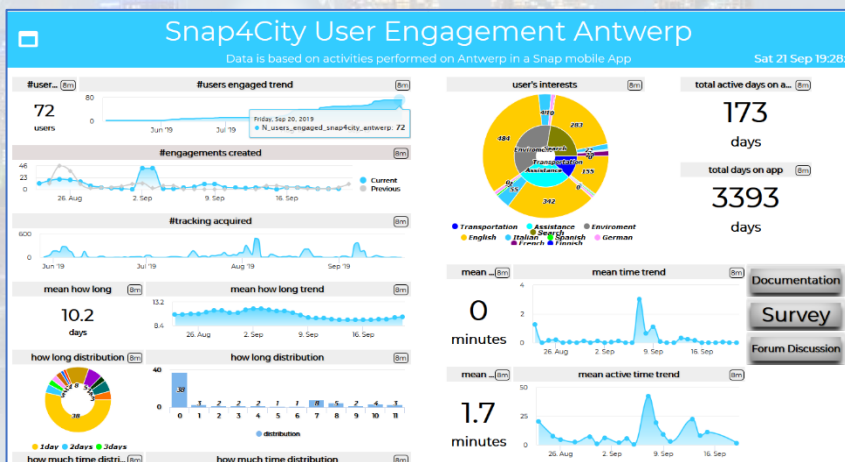
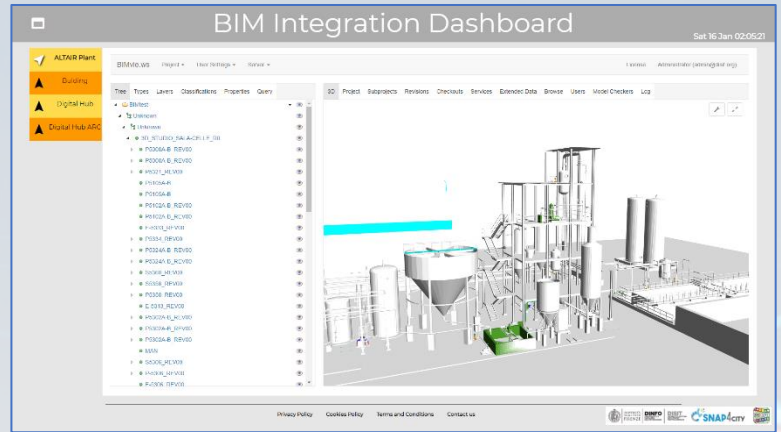
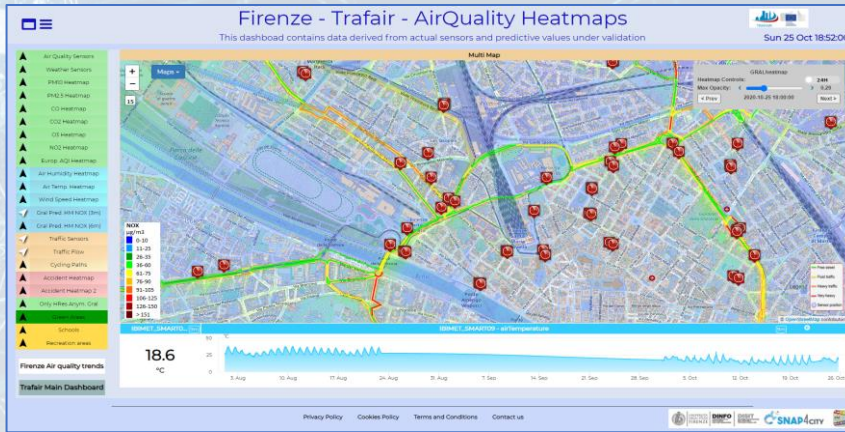
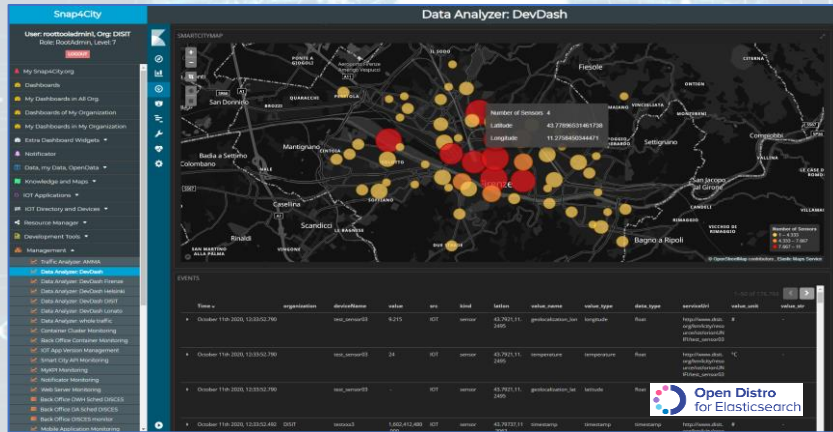
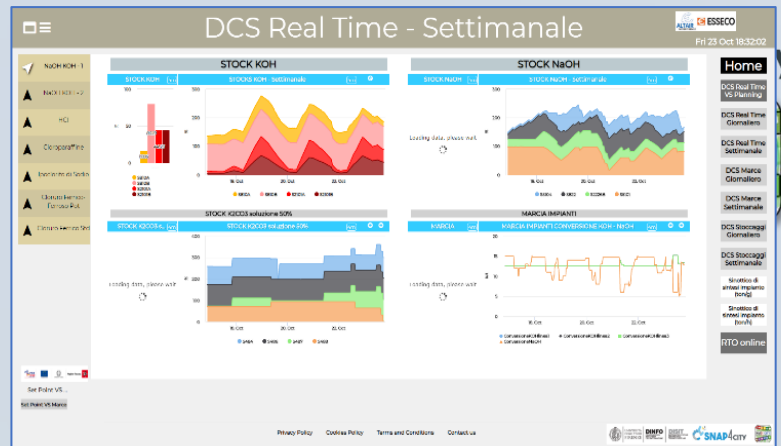
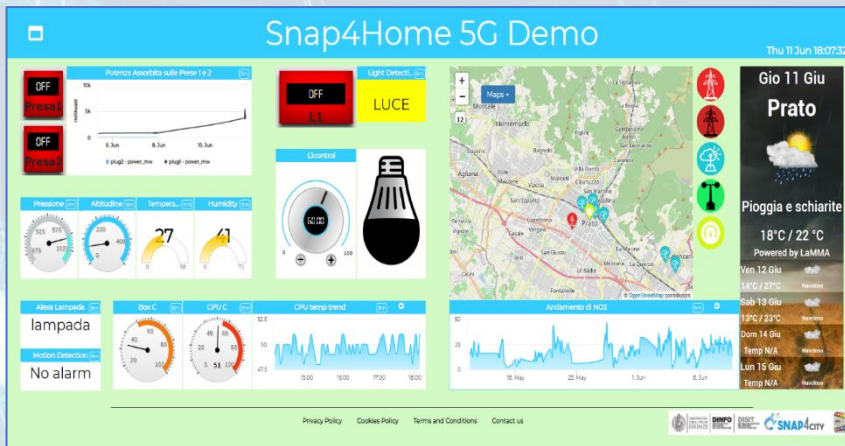
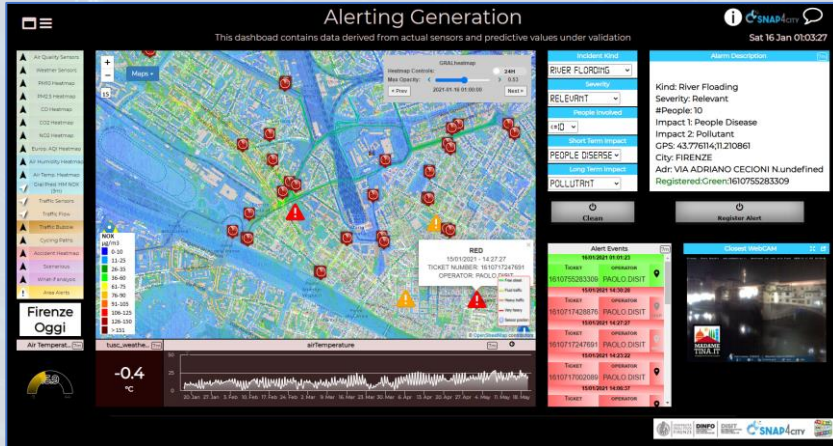
- **Dashboard Wizard**
- **Dashboard Builder**
- **Data/Visual Analytic**

- **Smart Solutions results to be**

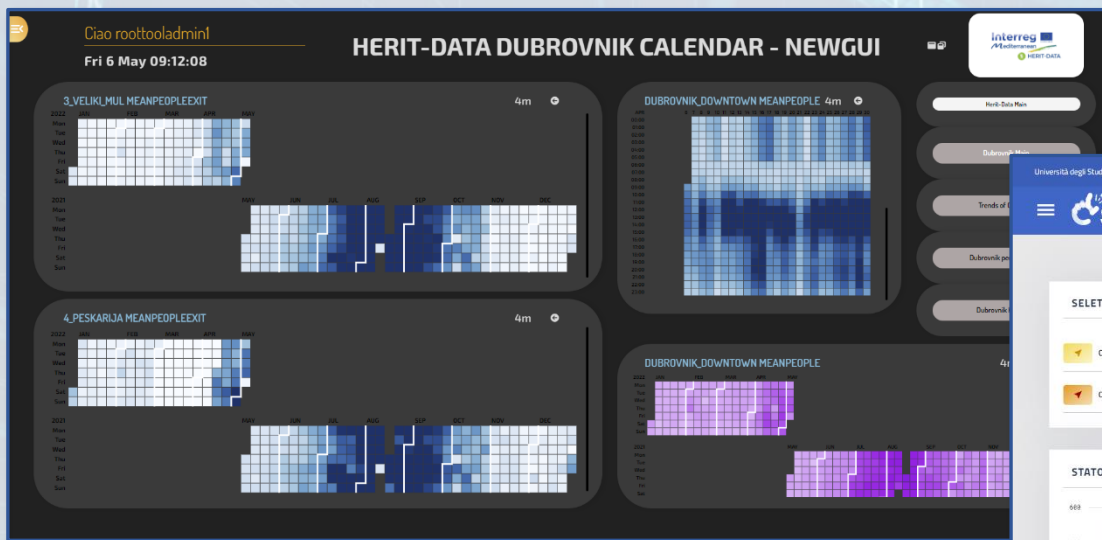
- **Real time data drive**
- **Secure end-to-end**
- **GDPR compliant**
- **Reliable, interoperable**
- **Auditable, marketable**



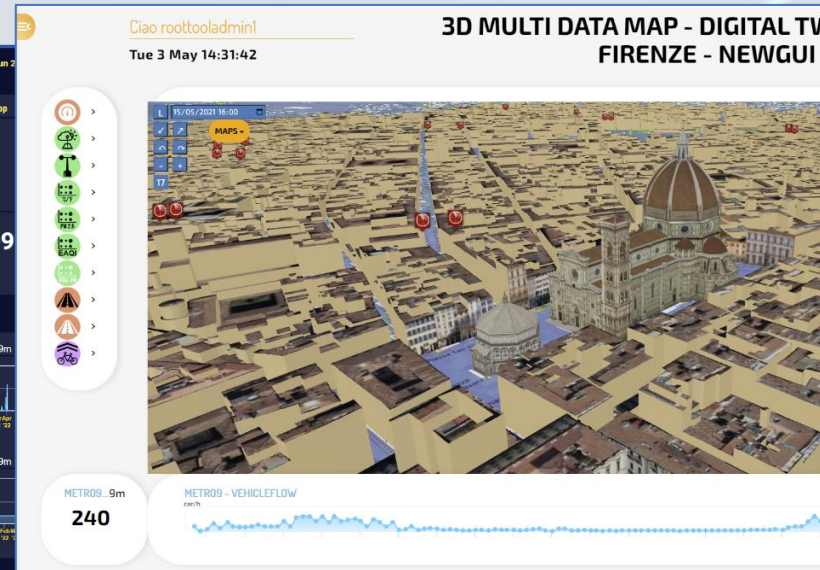
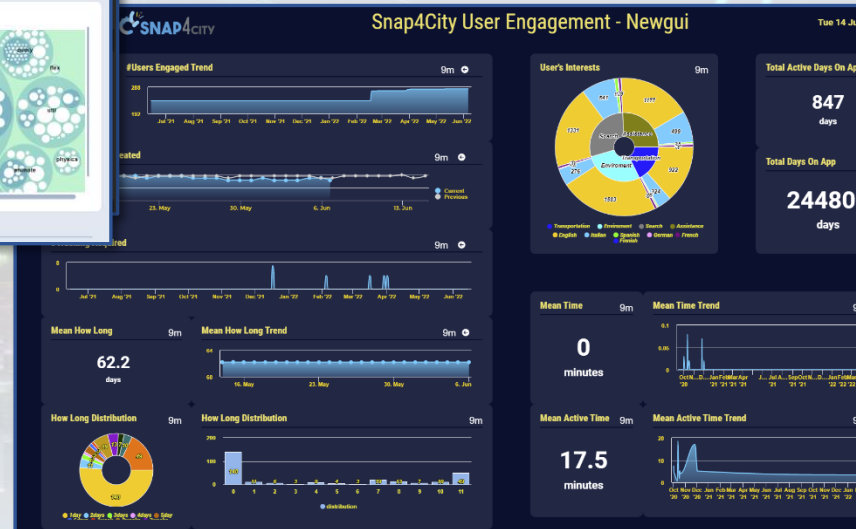
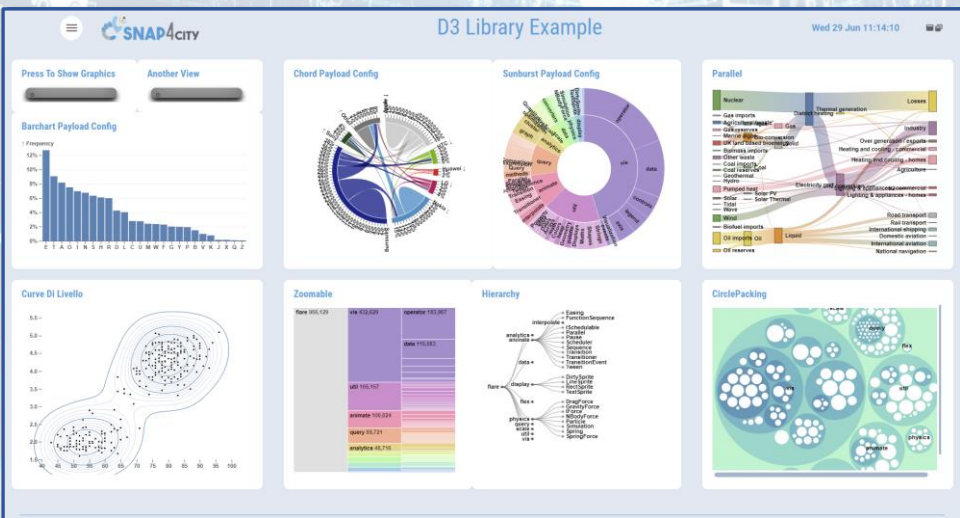
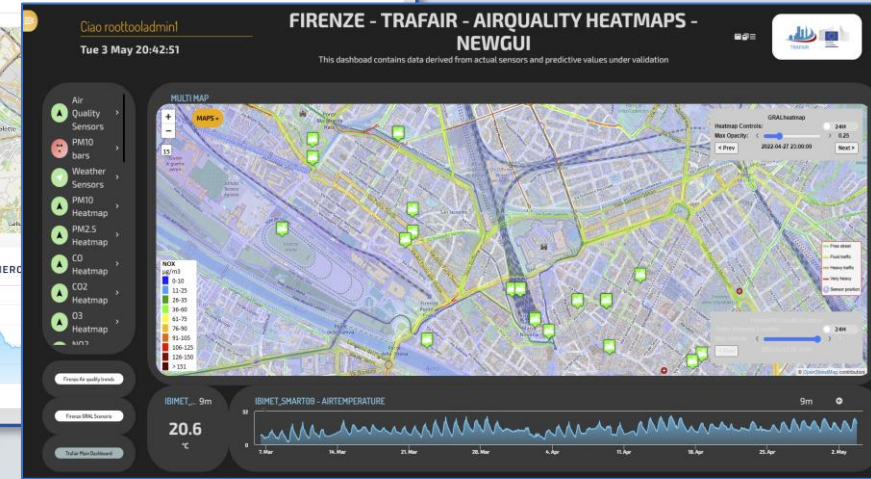
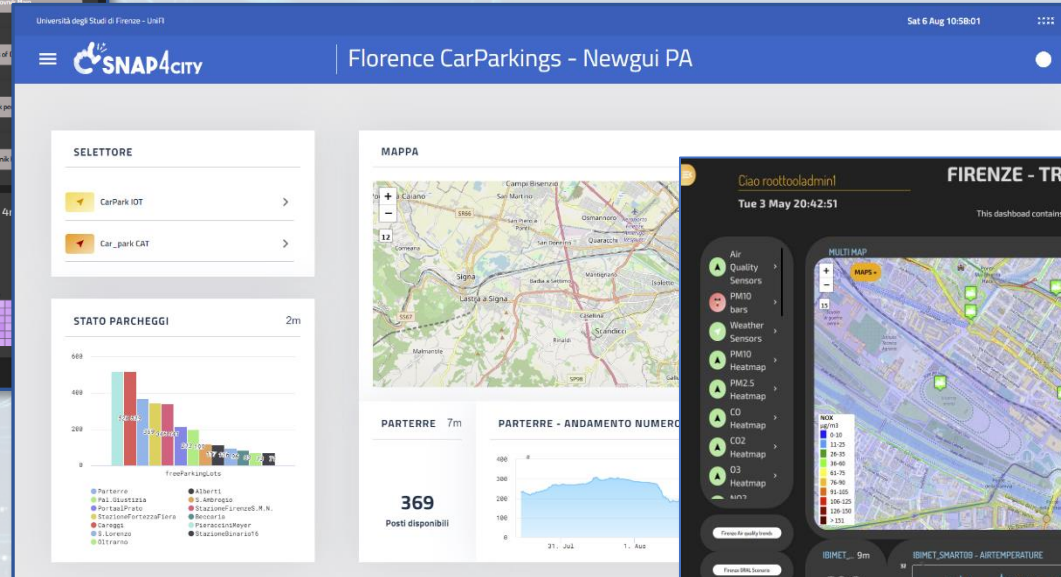








# Different Themes



New styles/themes can be developed by specializing a few files from open source

<https://www.snap4city.org/793>

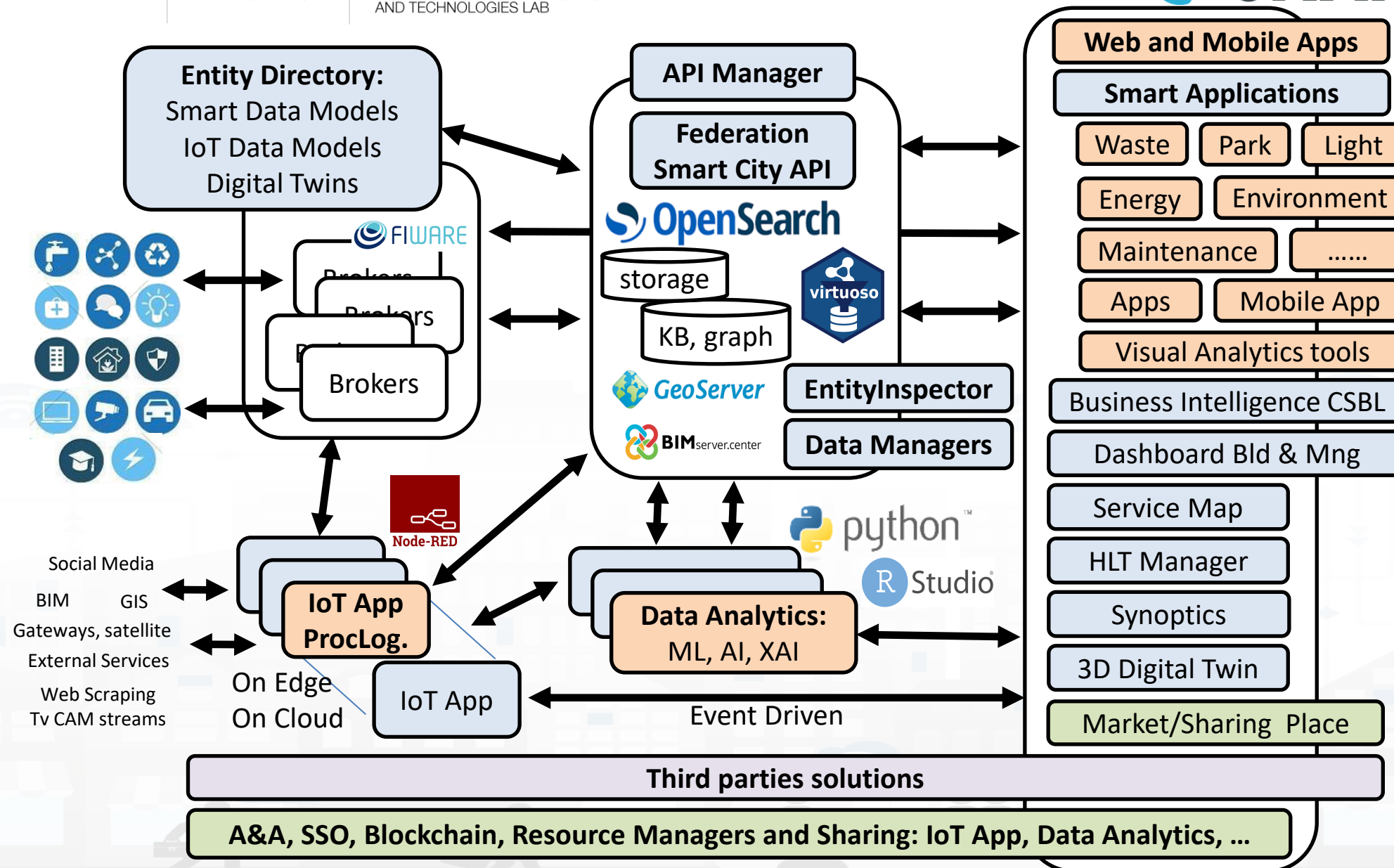


# Dashboards and GUI Purposes

- **Real Time: control room, monitoring, acting**
  - H24 Video Wall representation of the status:
- **Quasi Real Time, short term monitoring and management/acting**
  - Situation Rooms: interactive data representation with visual analytics and business intelligence, What-if analysis by scenario
  - Operational management, real time What-if analysis by scenario
- **Mid and Long term, for tactic and strategic planning/restructuring**
  - Visual Analytics and in deep Business Intelligence
  - Long term What-If analysis





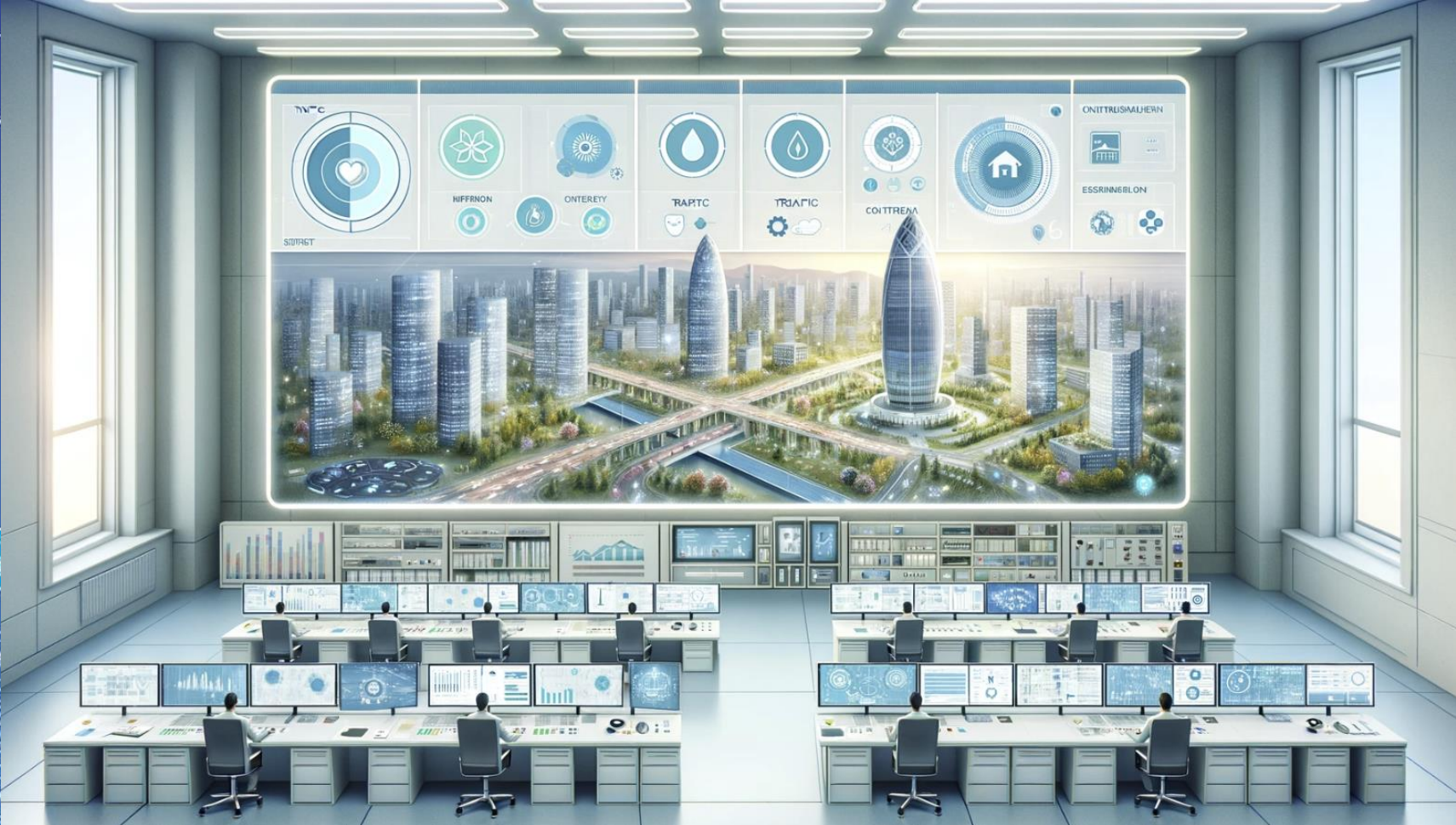




TOP

# Monitoring and control

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

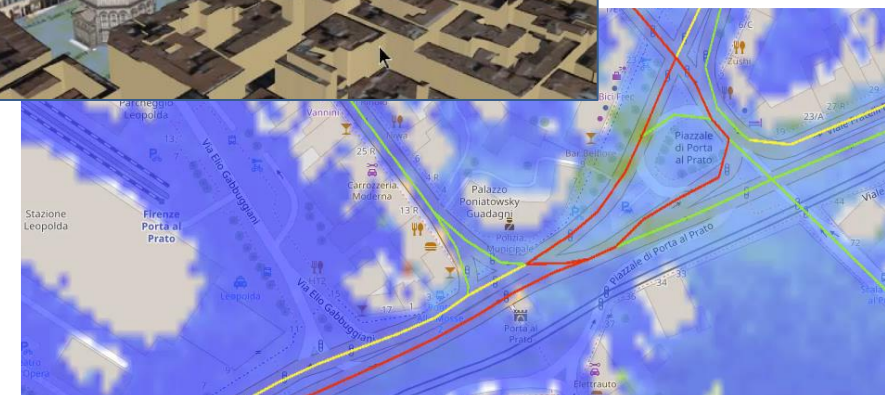


HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

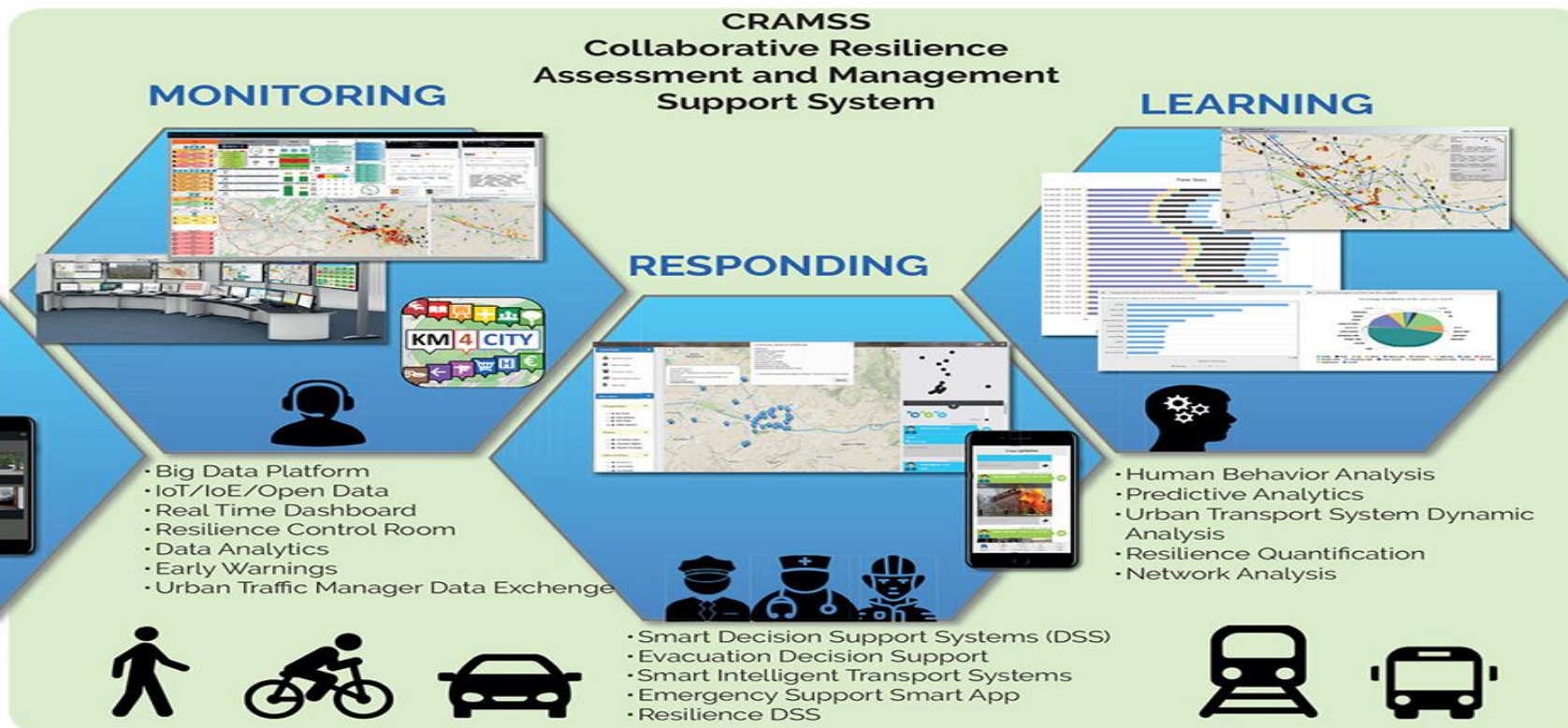
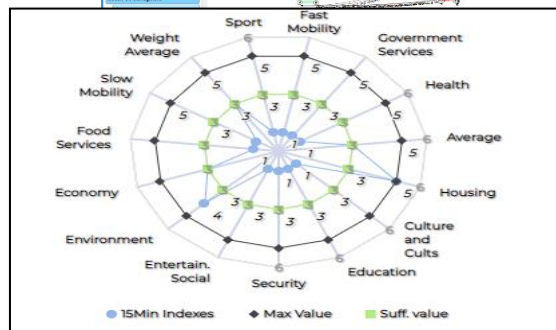
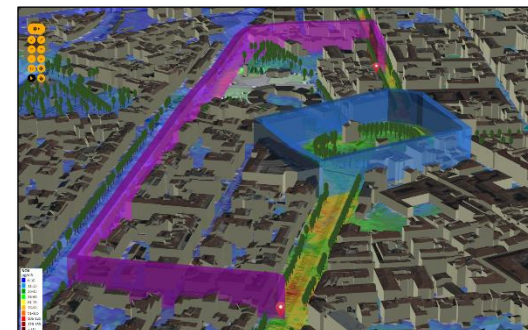
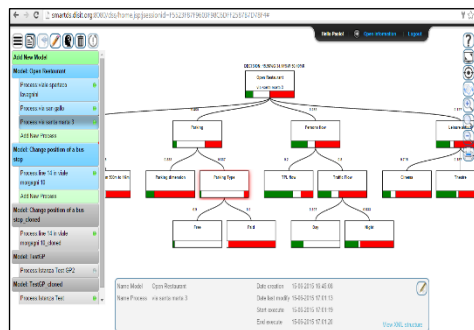
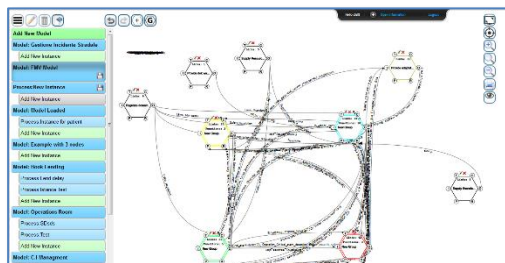


- **Controlling Status:** management, and operational
  - Monitoring via KPI
  - Computing predictions and KPI
  - Anomaly detection, Early warning
  - Control Rooms, situation rooms
- **Reacting: Computing in real time**
  - Changing semaphore maps
  - Changing Dynamic signage
  - Real time Info Mobility
  - User engagement via Mobile Apps
  - What-if analysis
  - etc.,





# ERMIG: European Resilience Management Guide





# Early Warning, Detection

## Issue:

- Detection of critical condition
- Not easily detected with other means

**P**Prepare

**A**Absorb

**R**Recover

**A**Adapt

## Impact:

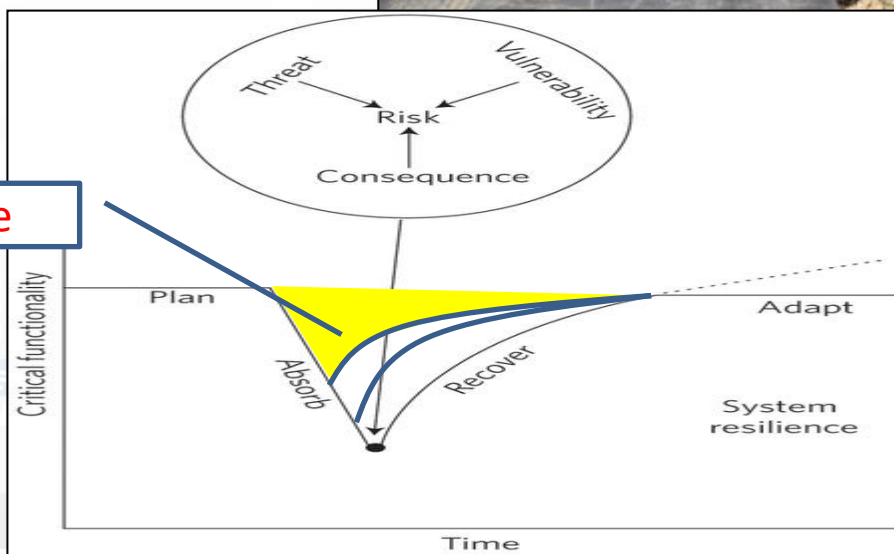
- Early warning, faster reaction
- Increased resilience

## Several metrics related to:

- Volume of retweets
- Sentiment analysis



damage





# Key Performance Indicators, KPI



Air Quality Directive				WHO guidelines	
Pollutant	Averaging period	Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m <sup>3</sup>	The target value has become a limit value since 1 January 2015	10 µg/m <sup>3</sup>	
PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	Not to be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	

- **United Nations Sustainable Development Goals, SDGs** (for which cities can do more to achieve some of the 17 SDGs, <https://sdgs.un.org/goals>);
- **15 minutes cities** (where primary services must be accessible within 15 minutes on foot);
- **objectives of the European Commission** in terms of pollutant emissions for: NO<sub>2</sub>, PM<sub>10</sub>, PM<sub>2.5</sub> ([https://environment.ec.europa.eu/topics/air\\_en](https://environment.ec.europa.eu/topics/air_en));
- **SUMI: mobility and transport vs env**
  - <https://www.snap4city.org/951>
- **SUMP/PUMS: mobility and transport vs env.**
- **ISO indicators:** city smartness, digitization, tech level.
- **Low Level/Real Time:** global traffic, quality of service, betweenness, centrality, queue, time to travel, etc.

Global  
&  
Local

Periodic  
&  
Realtime



# 15MinCityIndex

*What would support my neighborhood to become a 15-Minute City?*

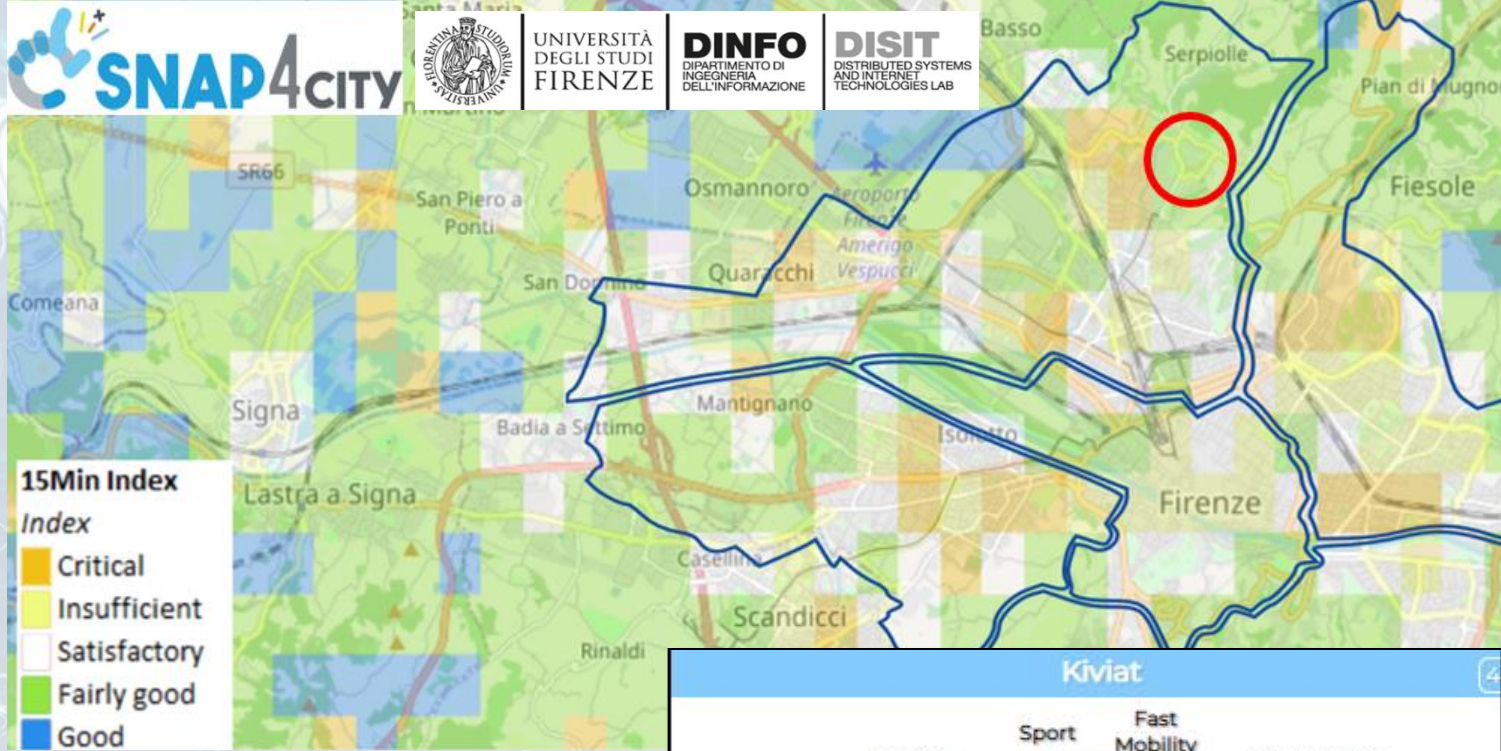
## Using the Open Data:

We developed a data analytic tool based on municipal and national open data to assess services adequacy for people living in each 15 minutes areas of the city.

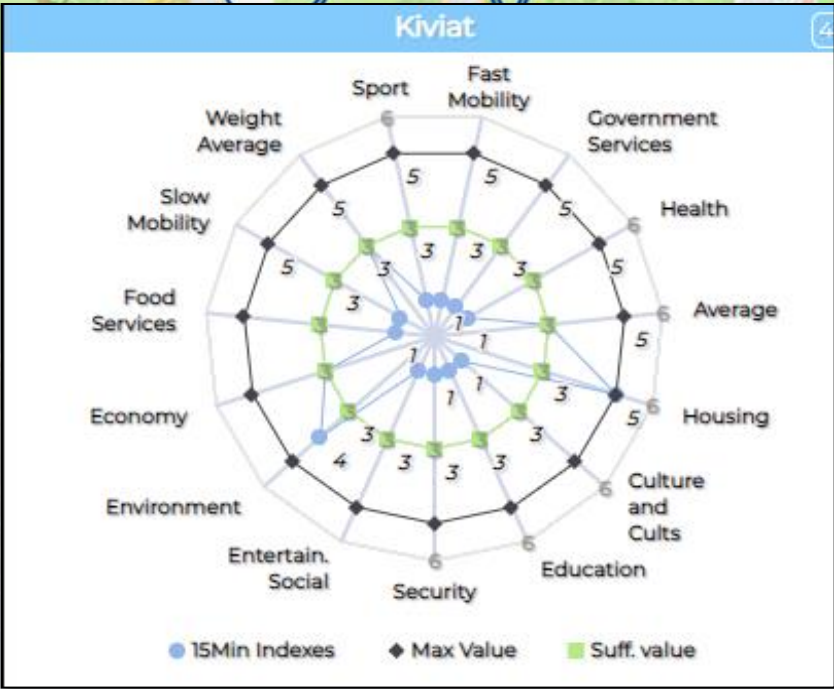
Good public transport services: bus, new tram line, train stations, cycle paths.



Careggi/Rifredi is a relevant district in Florence because of hosting the main Florence/Tuscany hospitals Careggi and Meyer, but also university headquarters and many other workplaces.



The tool supports the becoming of a 15-Minute city evaluating the service level in various domains.



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MjkzOA==>



# 15MinCityIndex on Bologna

enel x



Ciao roottooladmin!

Tue 3 May 20:14:59

## 15 MINUTI INDEX BOLOGNA CITTÀ METROPOLITANA - NEWGUI

enel x

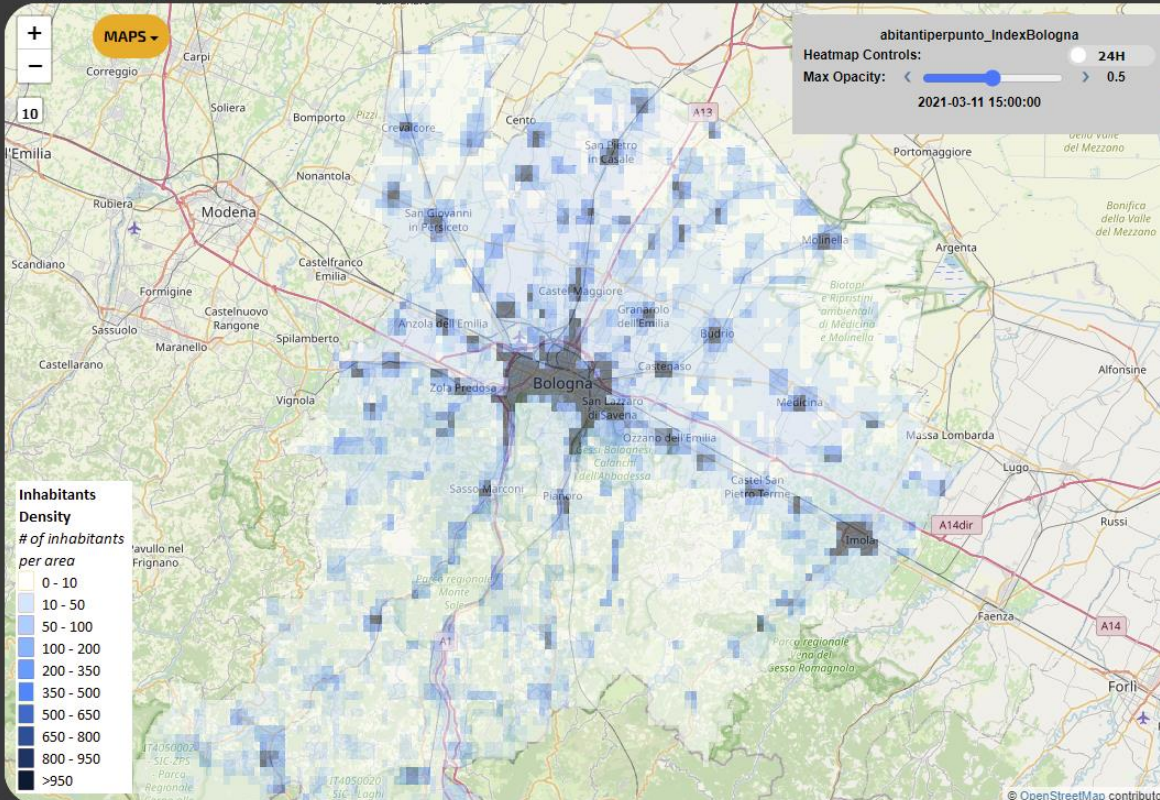
- # of Inhabitants
- Green factor
- Civil factor
- Industrialization factor
- Environment Index
- 15Min Economy Index
- 15Min Housing Index
- 15Min Health Index
- 15Min Food Index
- 15Min Education Index
- 15Min Slow Mob Index

### THE PICKED POINT

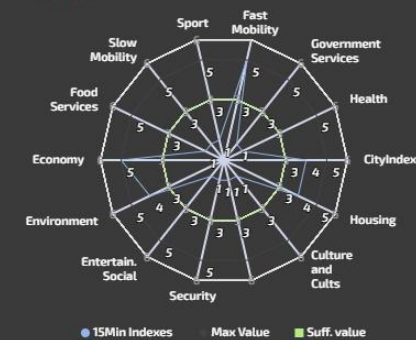
9m

City: Argelato  
Address: Via Casadio N. 1  
lat,lon: 44.61882,11.35437

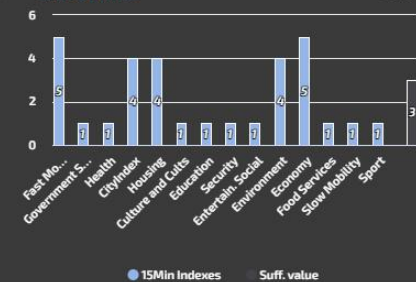
### SELECTOR - MAP



KIVIAT



BAR SERIES



1 NO POVERTY



2 ZERO HUNGER



3 GOOD HEALTH AND WELL-BEING



4 QUALITY EDUCATION



7 AFFORDABLE AND CLEAN ENERGY



9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



11 SUSTAINABLE CITIES AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



13 CLIMATE ACTION



15 LIFE ON LAND





# IoT App....

### Snap4City

User: roottooladmin1, Org: DISIT  
Role: RootAdmin, Level: 7

[Logout](#)

- My Snap4City.org
- Dashboards
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- Extra Dashboard Widgets
- Notifier
- Data, my Data, OpenData
- Knowledge and Maps
- IOT Applications
  - IOT Applications
  - MicroServices for IOT Applications
  - MicroServices from DataAnalytic
  - IOT MicroServices for Final Users
  - IOT MicroServices for Developers
  - Doc: IOT Applications
  - How to Develop IOT Applications
  - Create A MicroService from RestCall
- IOT Directory and Devices
- Resource Manager
- Development Tools
- Management
- Decision Support Systems
- Settings
- User Management and Auditing
- Help and Contacts

### 15MinIndex

Node-RED

filter nodes

GPS to COMUNE   GPS to COUNT   GPS to HeatmapVal   GPS to Florence Qu   GPS to ZCS   GPS and Values to   GPS to Civic Numbe   GPS to Road Length   GPS to Cycl

subflows

input

output



# Real Time: control room, monitoring

- **Video Wall:** physical and virtual:
  - control room but also distributed control room: web and mobile views
- **Many Decision Makers** that have to
  - Early Warning: receiving real time notifications in push, telegram, etc.
  - share the same view monitoring a specific situation
    - may be located in multiple places
    - may be connected by using multiple kind of devices
  - Chatting privately on the same context
  - Receiving in real time the same changes and events





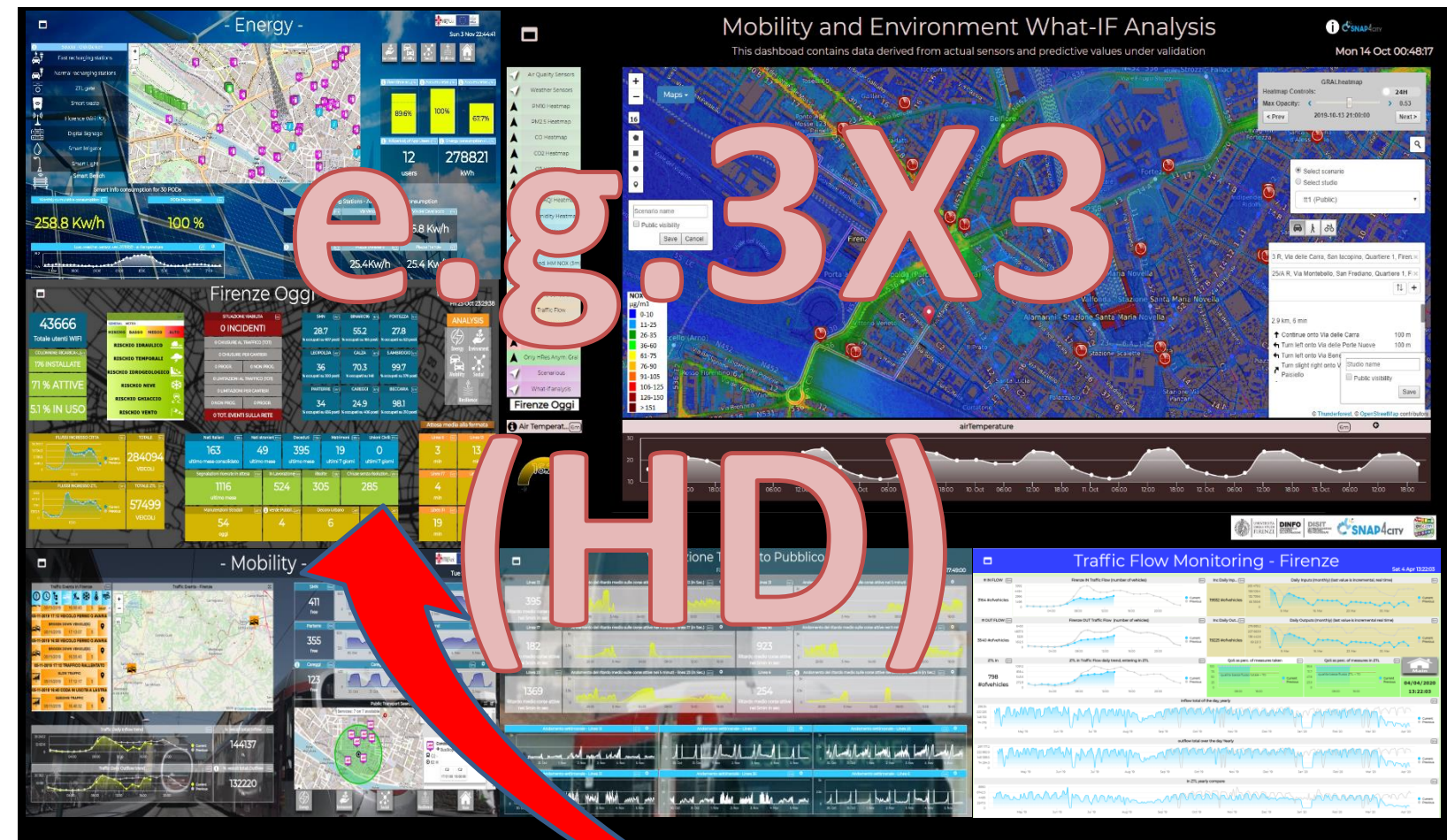


# Control Room

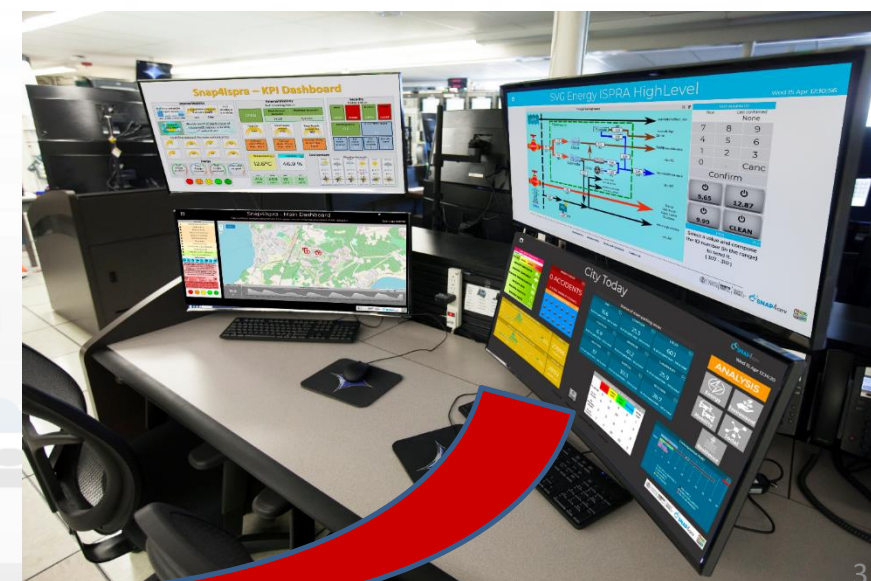




# Video Wall



e.g. 3x3 (HD)



From Console Operator to the  
Video Wall





## • 15 Minute City Index:

- 13 subindexes: energy, slow mobility, fast mobility, housing, economy education, culture and cults, health, entertainment, gov, food, security...



- Monitoring and Prediction of energy consumption
- Stimulating: Bike sharing, e-bikes, car charge, etc.
- Community of Energy, planning energy plant



- Industry 4.0 integrated solutions
- Decisions Support Systems
- Process optimization, control
- Predictive maintenance



- Smart City infrastructure: monitoring and resilience, long terms predictions
- Effective and Low cost smart solutions
- What-if analysis, Simulations
- Origin Destination matrices computation



- business intelligence tools for decision makers
- Reduction production costs
- Monitoring resource consumption
- Optimization of Waste Collection



- Monitoring and Predicting: NO<sub>2</sub>, NO<sub>x</sub>, CO<sub>2</sub>, Traffic flow, pollutant, landslide, waste, etc.
- Traffic flow reconstruction
- Demand vs Offer of Mobility analysis



- Shortening justice time
- Anonymization and indexing legal docs.
- Prediction of mediation proneness
- Ethical Explainable Artificial Intelligence







# Smart City Control Room

## Florence Metropolitan City



reference



- **Multiple Domain Data**

- Thousands of Open/Private data, POI, IOT, etc.
- **mobility and transport**: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND**: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

- **Multiple dash/tool Levels & Decision Makers**

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

- **Historical and Real Time data**

- Billions of Data

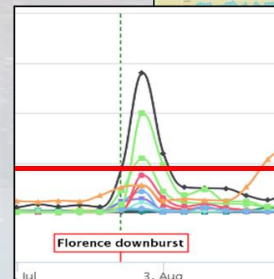
- **Services Exploited on:**

- Multiple Levels, Mobile Apps, API

- **Since 2017**



<https://www.snap4city.org/747>







# Firenze Oggi



Mon 16 May 12:59:27

20991

fissi

COLONNINE

COLONNINE

42 % ACTIVE

3 % IN USO

24 % NON ACTIVE

GENERAL	NETO
MONDO	BASSO
RISCHIO IDRAULICO	
RISCHIO TEMPORALI	
RISCHIO IDROGEOLOGICO	
RISCHIO NEVE	
RISCHIO GHIACCIO	
RISCHIO VENTO	

SITUAZIONE VIABILI

0 INCIDENTI

0 CHIUSURE AL TRAFFICO (TOT)	
0 CHIUSURE PER CANTIERI	
0 PROGR.	0 NON PROC.
0 LIMITAZIONI AL TRAFFICO (TOT)	
0 LIMITAZIONI PER CANTIERI	
0 NON PROC.	0 PROGR.
0 TOT. EVENTI SULLA RETE	

SMN

42.2

BINA

54.5

FORT

23.2

LEOP

37.3

CALZA

48

S.AM.

58.6

PART

55

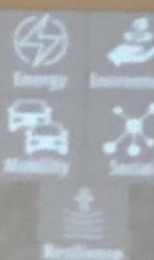
CARE

13.8

BECC

77.6

ANALYSIS



FLUSSI INGRESSO CIT.

TOTA

92207

VEICOLI

FLUSSI INGRESSO ZTL

TOTA

15964

VEICOLI

Nati Italiani

175

Nati s.

48

Dece

499

Matri

72

Unio

2

Manutenzioni Strad.

19

Verd

18

Decoro Urba

3

Reint

5

Indicatore Rt per la provincia di

Rt

0.94



Linea

Linea

Linea

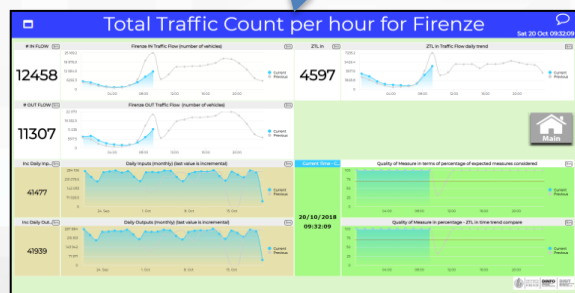
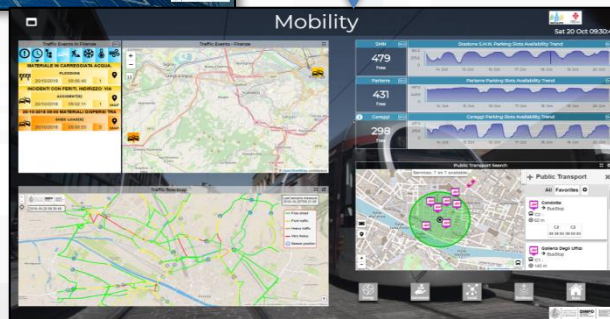
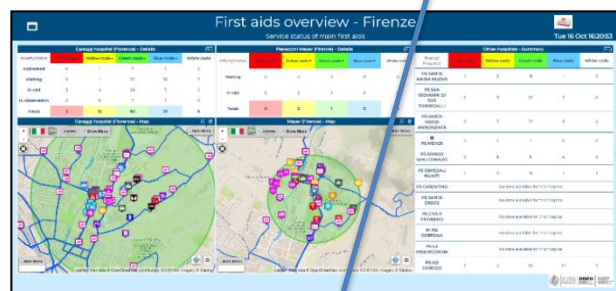
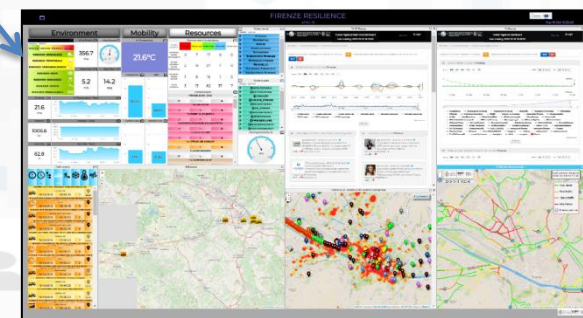
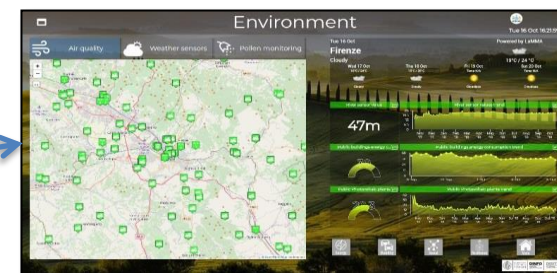
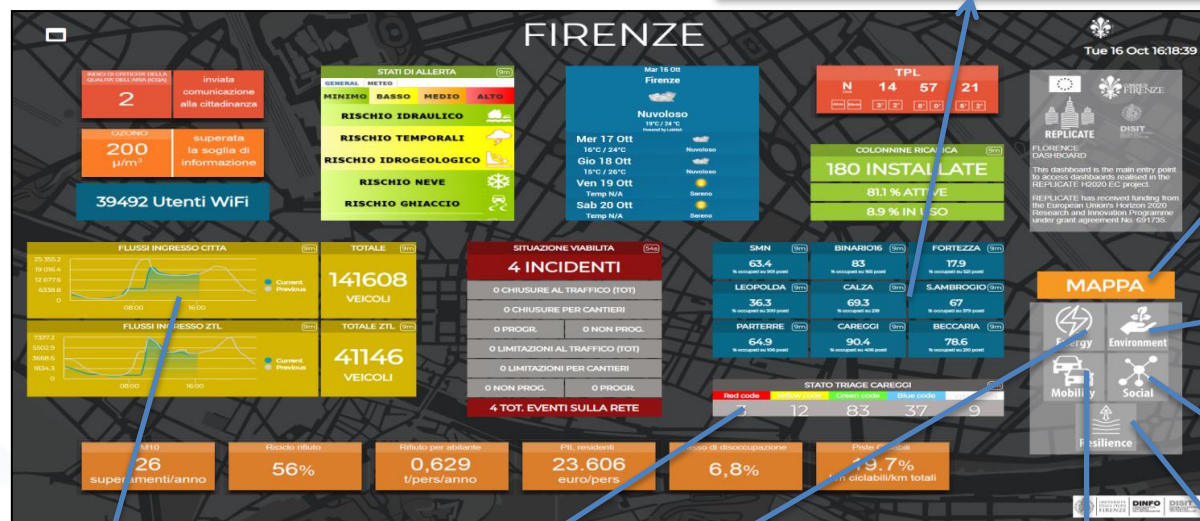
Linea

Linea

Linea

The European House  
AmbrosettiThe European House  
AmbrosettiThe European House  
AmbrosettiThe European House  
Ambrosetti







- **Smart City Control Room**
- **Dashboards and Services**
- **Mobile App: Firenze Where What**

- **Mobility:**
  - quality of public transportation service (mean delay on bus-stops)
  - public transport operators schedule and paths, routing, multimodal routing
  - traffic flow reconstruction
  - Smart parking: predictions
  - Accidents and events, Log, heatmaps

- **Environment:**
  - smart irrigators
  - smart waste
  - Sensors: PM10, PM2.5, .....
  - Heatmaps: PM10, PM2.5, ....
  - NOX predictions

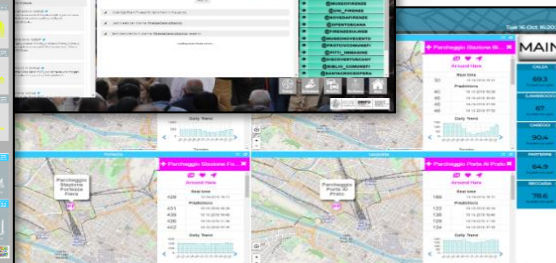
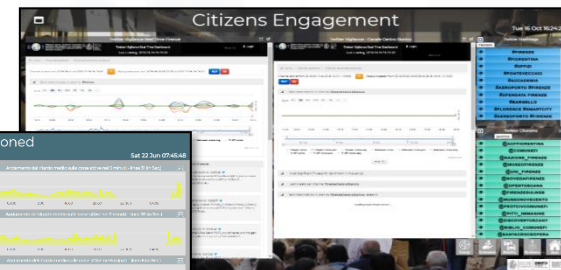
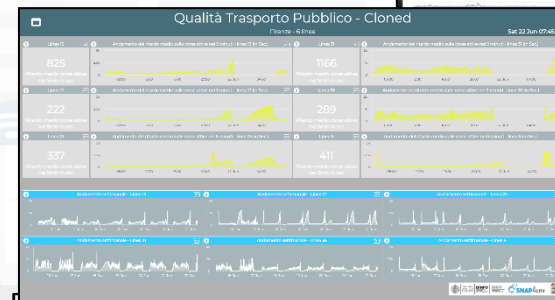
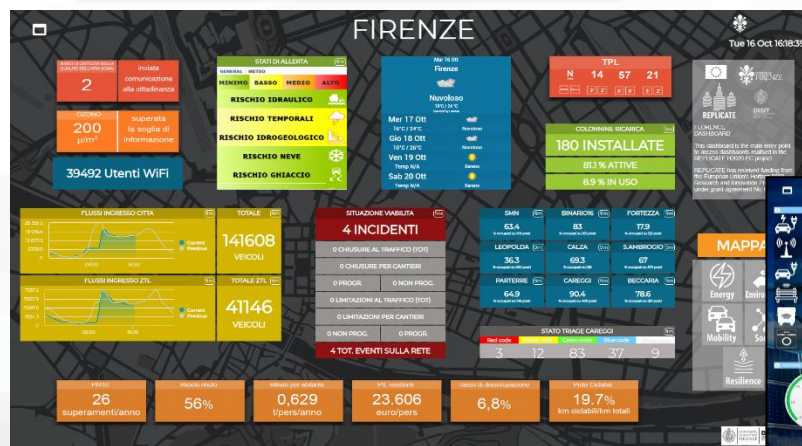
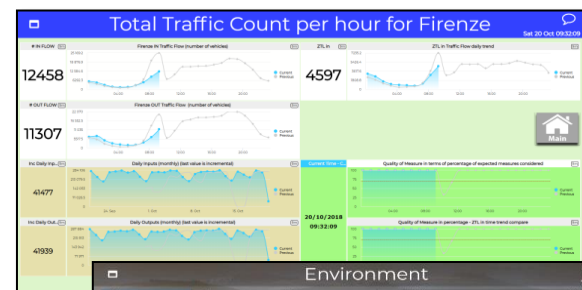
- **Energy:**
  - recharging stations (fast and reg.)
  - consumption meters (smart info)
  - smart light, street lights

- **Weather**
  - Forecast and actual

- **Social:**
  - smart benches
  - Twitter monitoring, Sentiment analysis, NLP text
  - TV camera streams
- **People Flows:**
  - Wi-Fi, people flow
  - Origin destination matrices
- **Governmental and Communications:**
  - KPI of the City
  - Digital Signage
  - Civil protection, Resilience (Resolute)
- **Tourism and Culture:**
  - POI, etc.

## Analysis:

- **what-if routing, scenarios,**
- **traffic flow, environmental predictions**





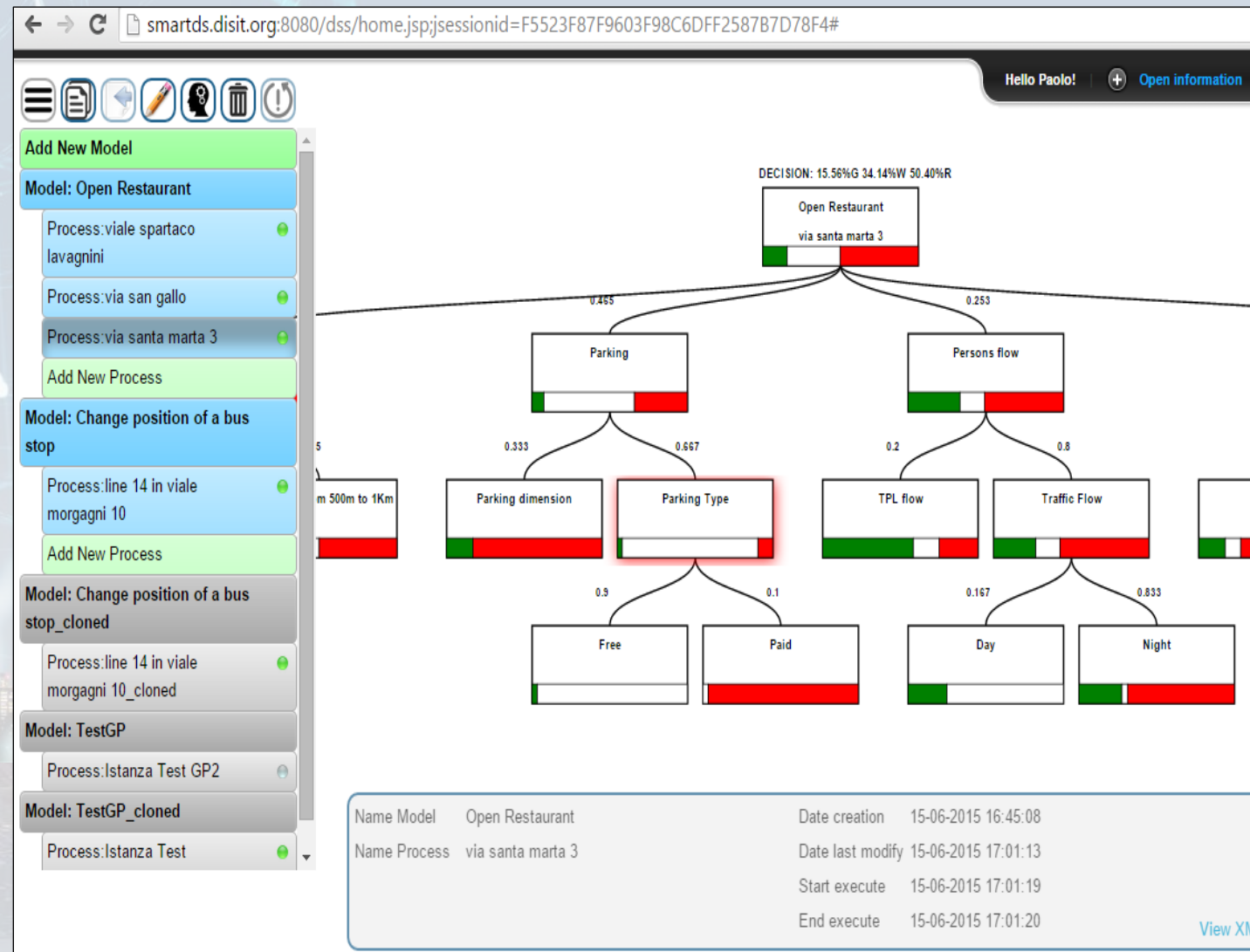
# Dashboard System for Operators and Control Room

- **Management of video wall** on the basis of events and operators monitors
- Definition of **connections among the dashboards** and business intelligence tools
  - Dashboards with parameters
  - Actions Urls
  - Urls on Widgets
  - CSBL: full custom
- Definition of **Virtual Private Chat Rooms** attached to the dashboards
- Generation of **QR for direct mobile access**



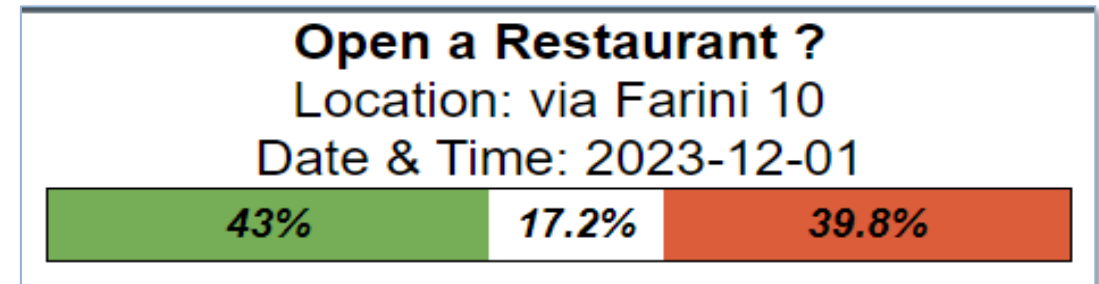
# Smart Decision Support, system thinking

- **Smart Decision Support System** based on System Thinking plus
- Actions to city reaction, resilience, smartness, ...
- Enforcing Mathematical model for propagation of decision confidence..
- Collaborative work, ...
- Processes connected to city data: DB, RDF Store, Twitter, etc.
- Production of alerts/alarms
- Data analytics process
- Twitter Processes
- reuse, copy past, ...





- Supports the definition of the **Decision Tree Model, DTM**, in terms of System Thinking, with Italian Flag and combinations
- Allows the **statistic composition** of subDecisions probabilities
- **Generating a DTM as an IoT App,**
- **IoT Apps with DTM can**
  - be customized
  - **compute root values in real time in** any context: location, parameters, etc.
    - Single DTM root value can be produced on Dashboard
    - Several DRM root values can be represented on dashboard as heatmaps for Green/White/Red values





TOP

FROM CITY  
DASHBOARD TO  
APPLICATIONS

FORGING &  
MANAGING OPEN  
ARCHITECTURE  
AND ECOSYSTEMS

IOT APPLICATIONS  
AND DEVICES

SNAP4CITY  
FOR PLANNERS

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM, OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE, SOCIAL  
MEDIA ANALYSIS

SNAP4CITY  
AND KM4CITY  
PROJECTS

# Decision Support System: Immediate response and Tactical and Strategic Plans, via What-if Analysis



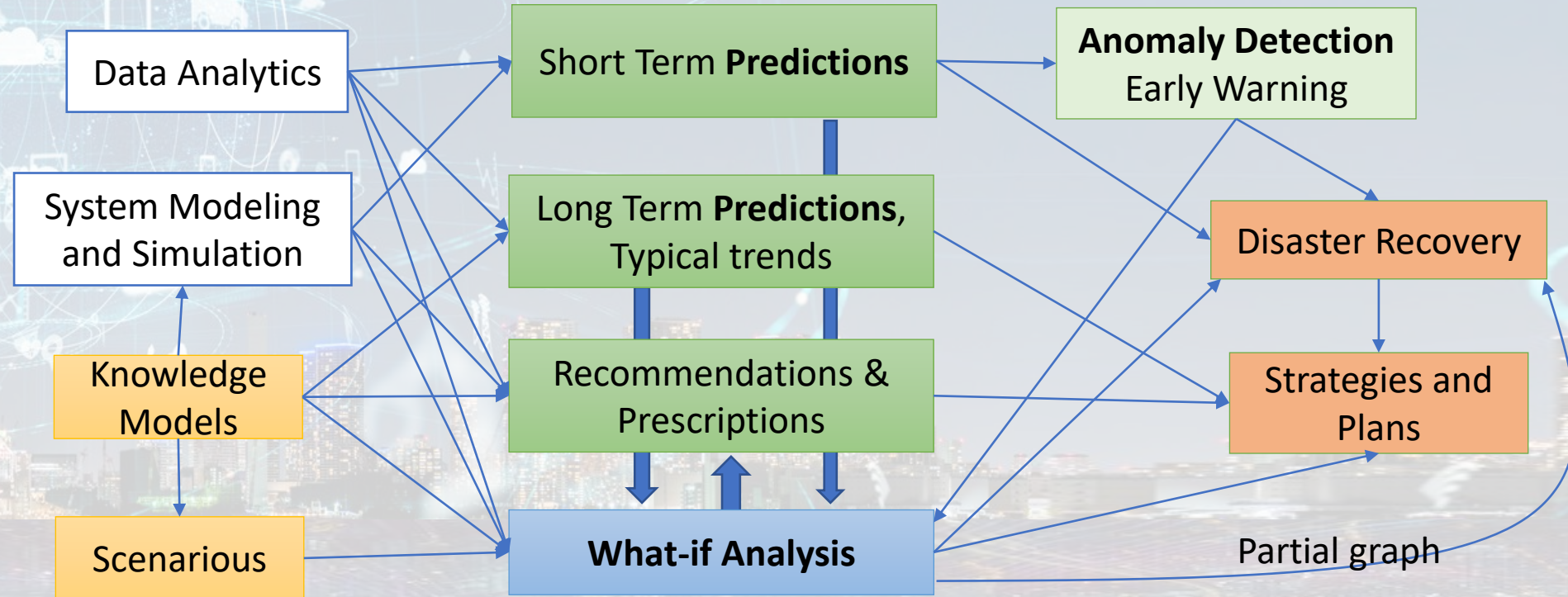
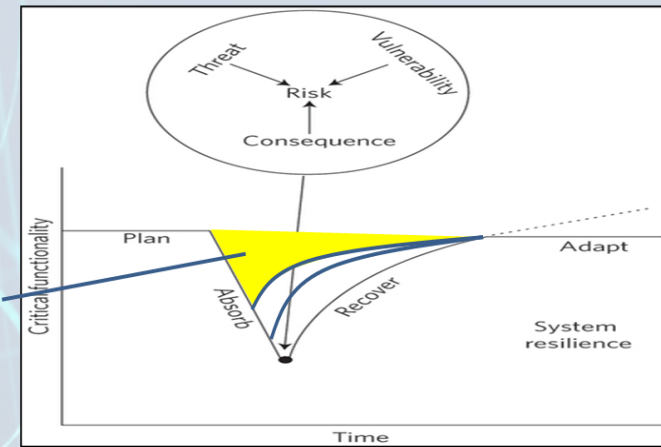
NAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS



# Snap4City What-If

- Decision support systems
- Improvement of life quality
- Sustainable Solutions
- Reduction of costs
- Risk Assessment
- Resilience

**P**repare  
**A**bsorb  
**R**ecover  
**A**dapt

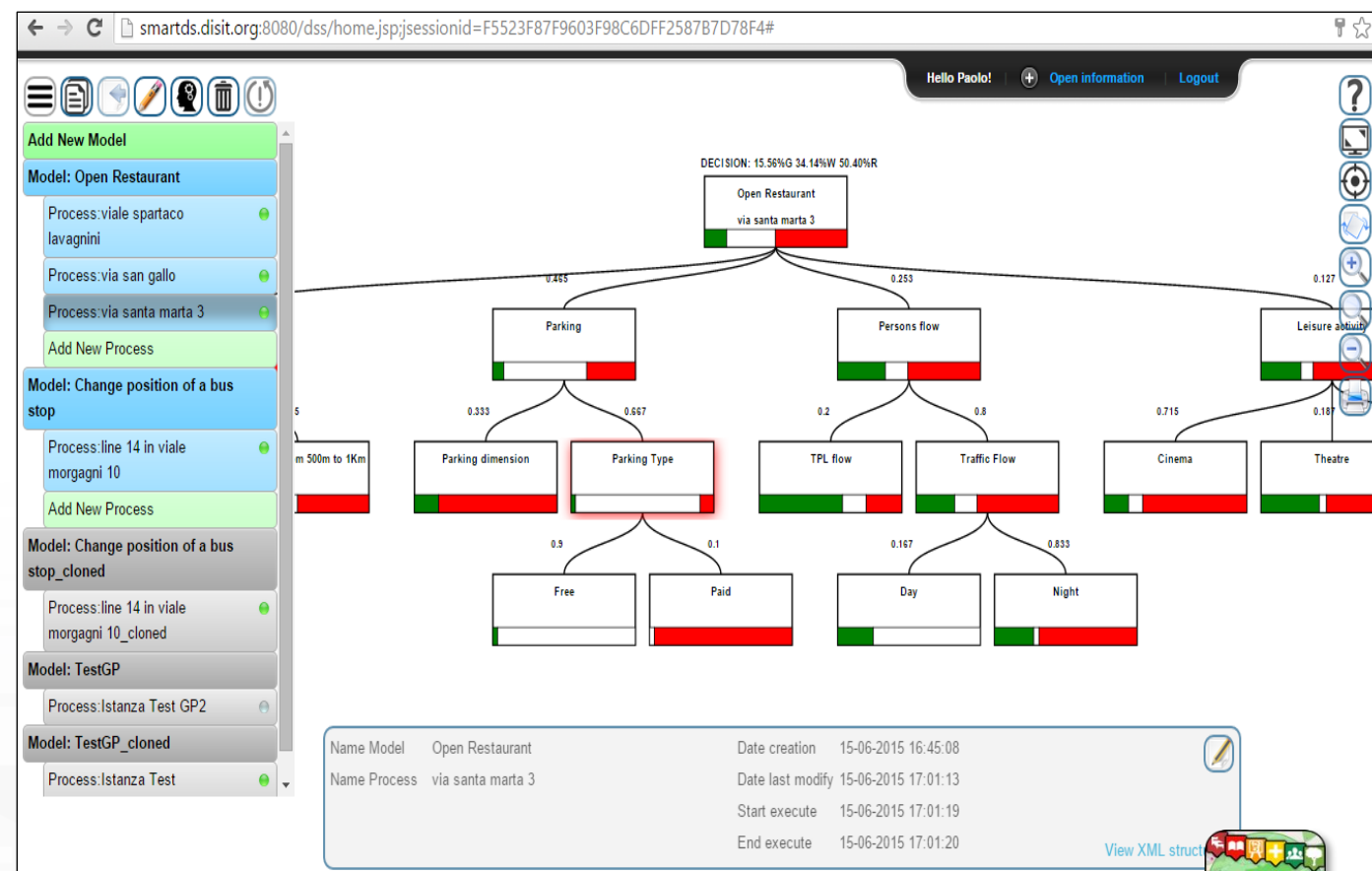


**Decision Support System:** neuro-symbolic reasoning  
 targeting Indicators: Quality of Life, PUMS, SUMI, KPI, SDG, 15MinIndex,...



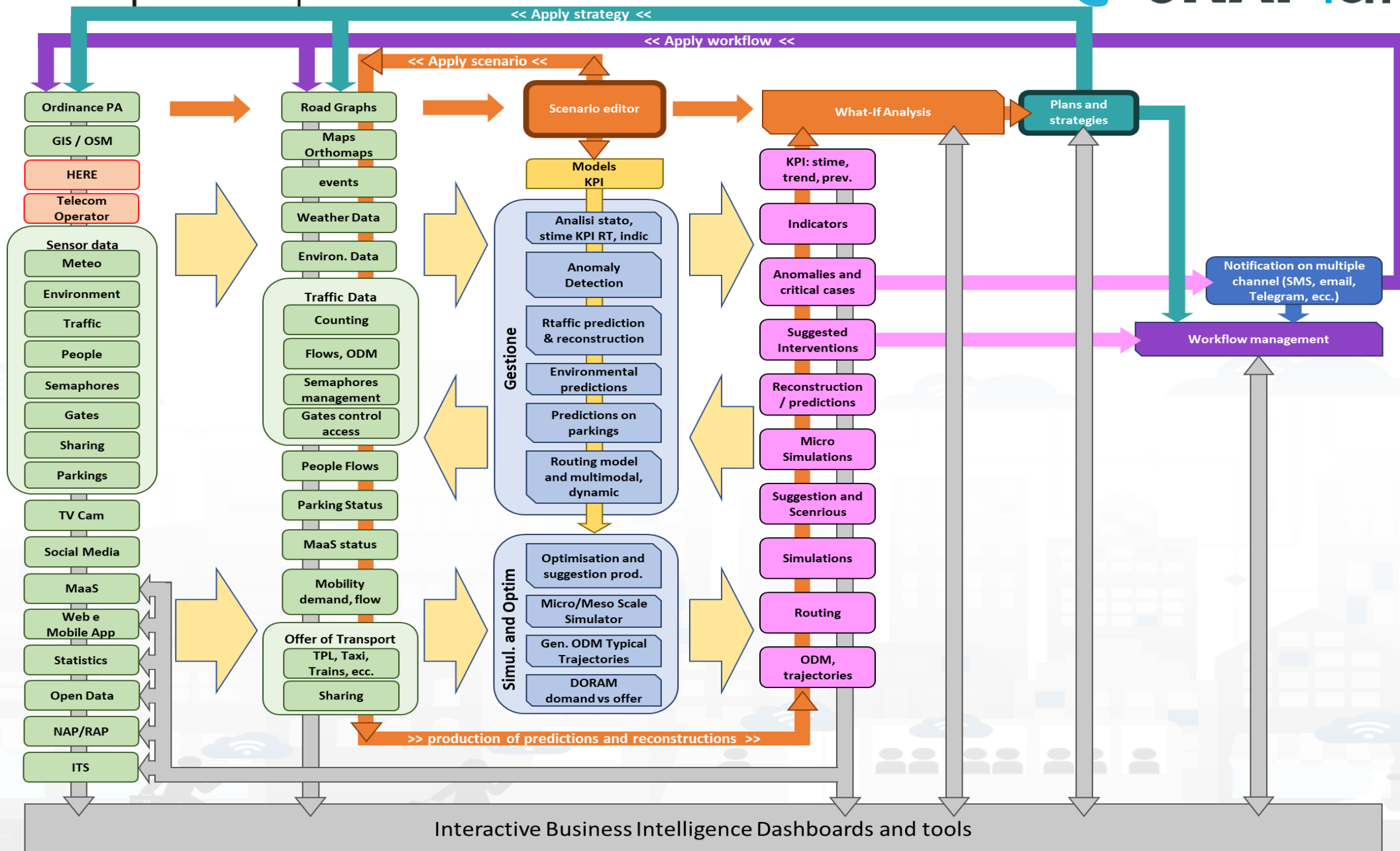
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<http://smartds.km4city.org>

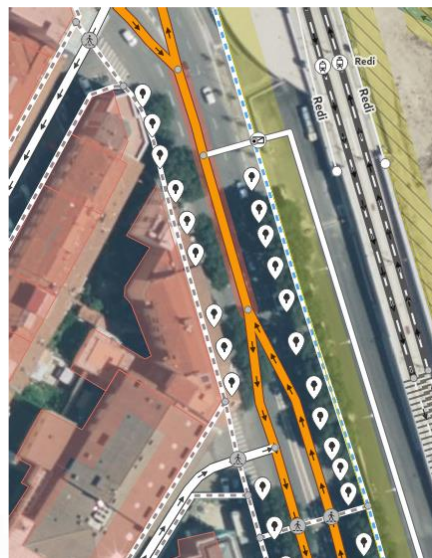




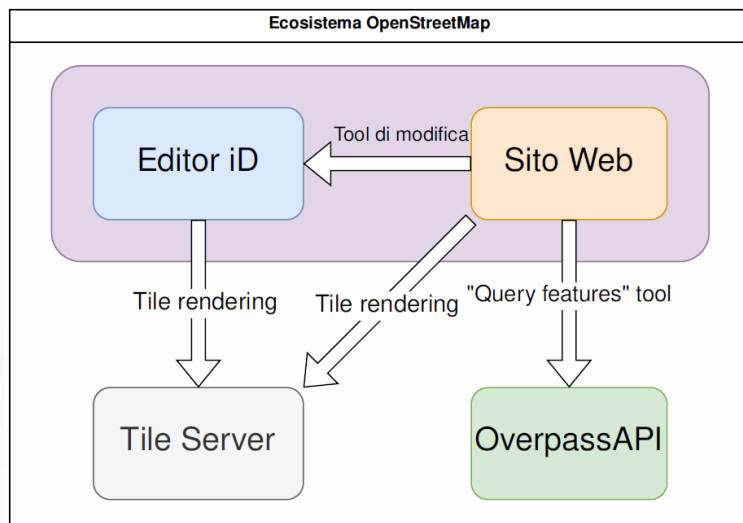


# Tactic and/or Strategic Planning

**Correction of road graphs  
which is present on OSM**



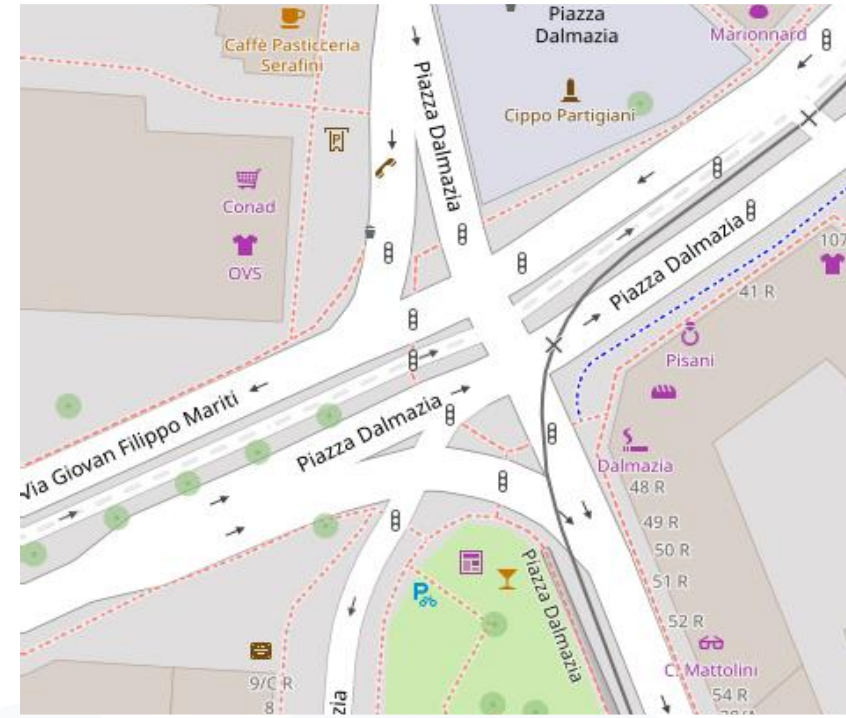
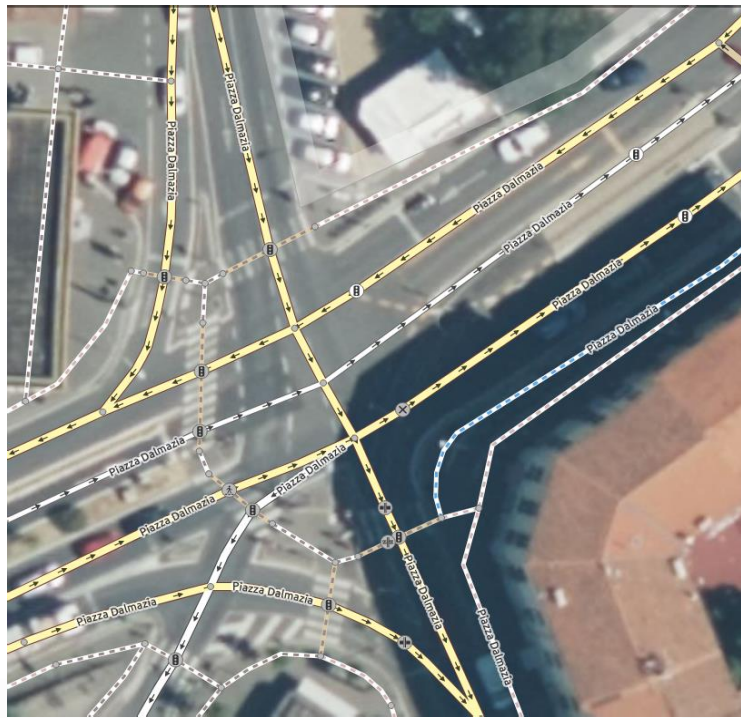
OSM data with non  
clear double  
bidirection lane on  
Viale Redi,  
Florence.  
Editing OSM data  
and present Tiles



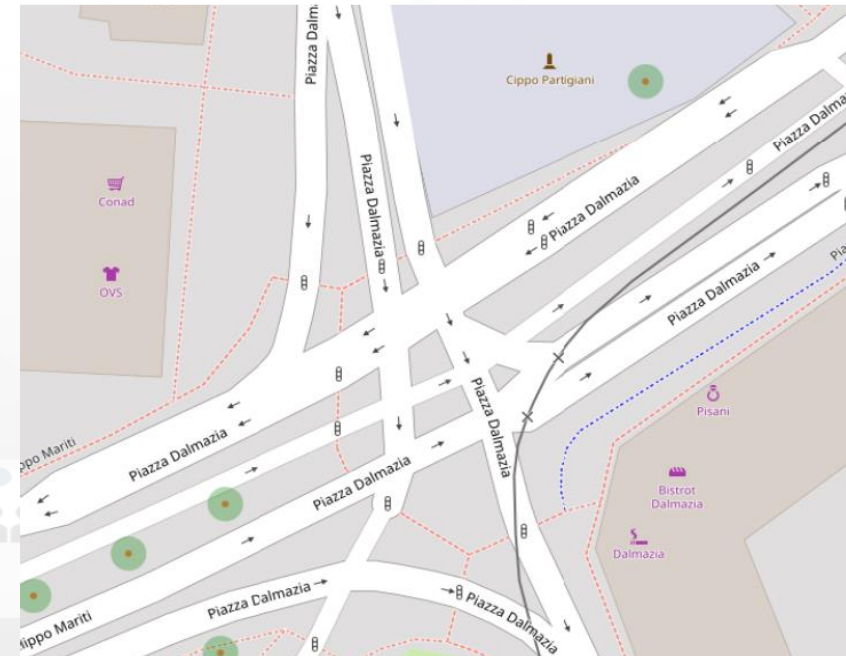
After Corretion of OSM  
data defining a clear  
double bidirection lane  
on Viale Redi, Florence.  
Regeneration of the  
TILES for the maps



OSM data with non  
correct viability in Piazza  
Dalmazia, Firenze

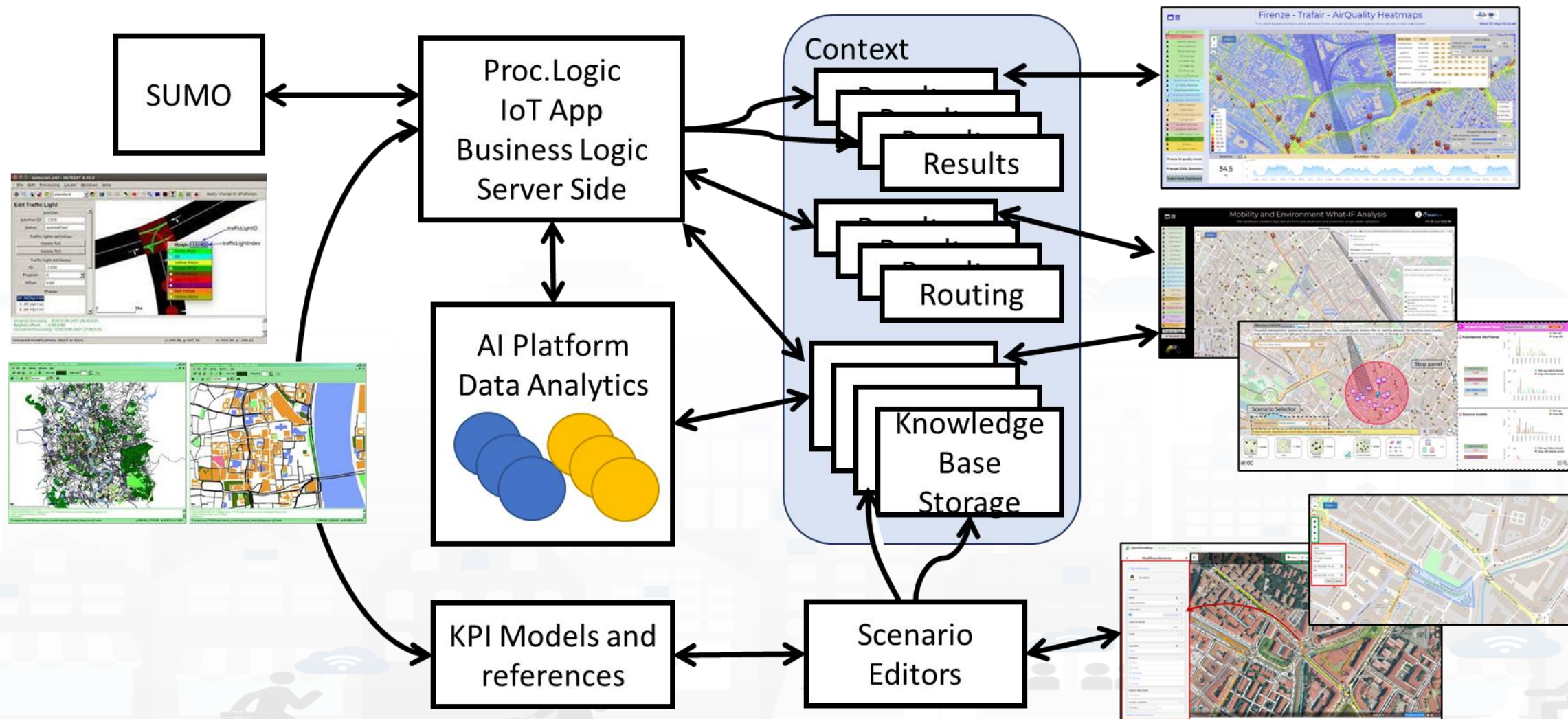


After Correction of OSM  
data defining a correct  
viability of Piazza Dalmazia,  
Florence. Regeneration of  
the TILES for the maps



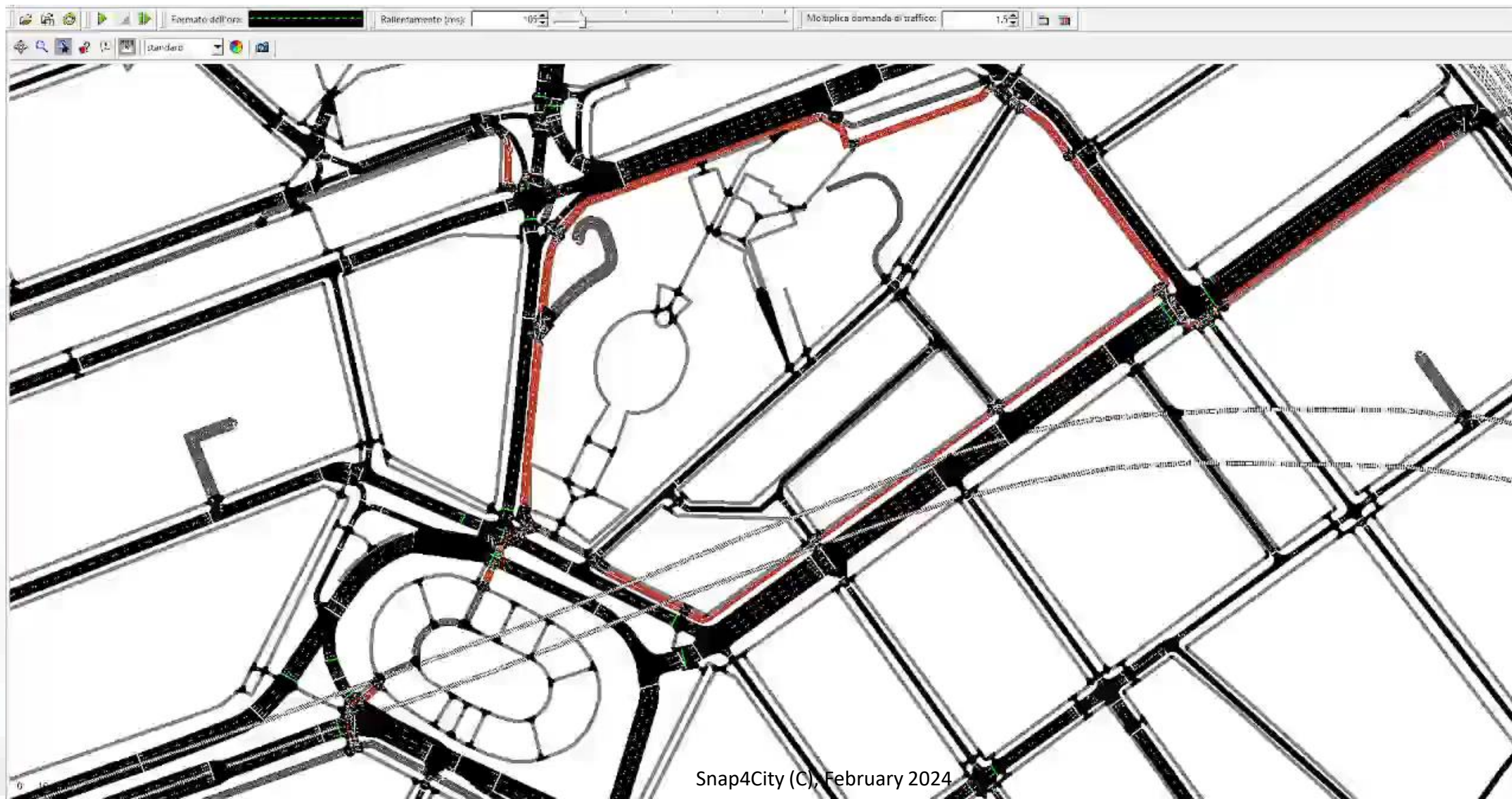


# Micro / Macro Simulation





# Micro Simulation





Ciao roottooladmin1

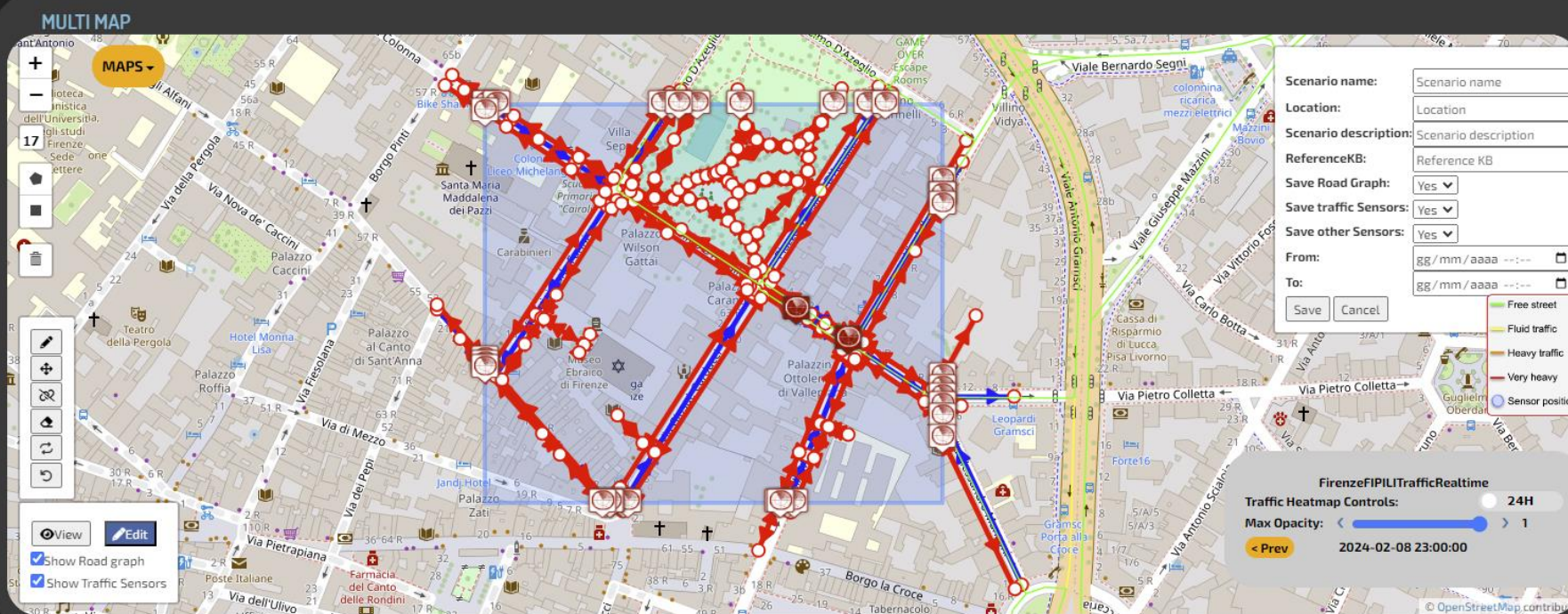
Wed 14 Feb 22:40:02

## FIRENZE - TRAFAIR - AIRQUALITY HEATMAPS - NEWGUI

This dashboard contains data derived from actual sensors and predictive values under validation



- U3 Heatmap
- NO2 Heatmap
- Europ. AQI Heatmap
- Air Humidity Heatmap
- Air Temp. Heatmap
- Wind Speed Heatmap
- Gral Pred. HM NOX (3m)
- Gral Pred. HM NOX (6m)
- Traffic Sensors
- Traffic Flow



Firenze Air quality trends

Firenze GRAL Scenario

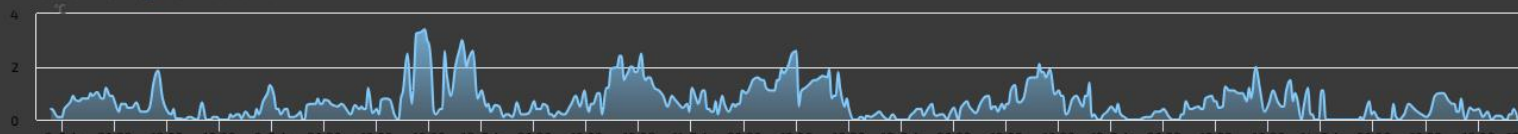
Trafair Main Dashboard

TEMPE... 8m

SIRSENSOR\_TOS01001096 - TEMPERATURE

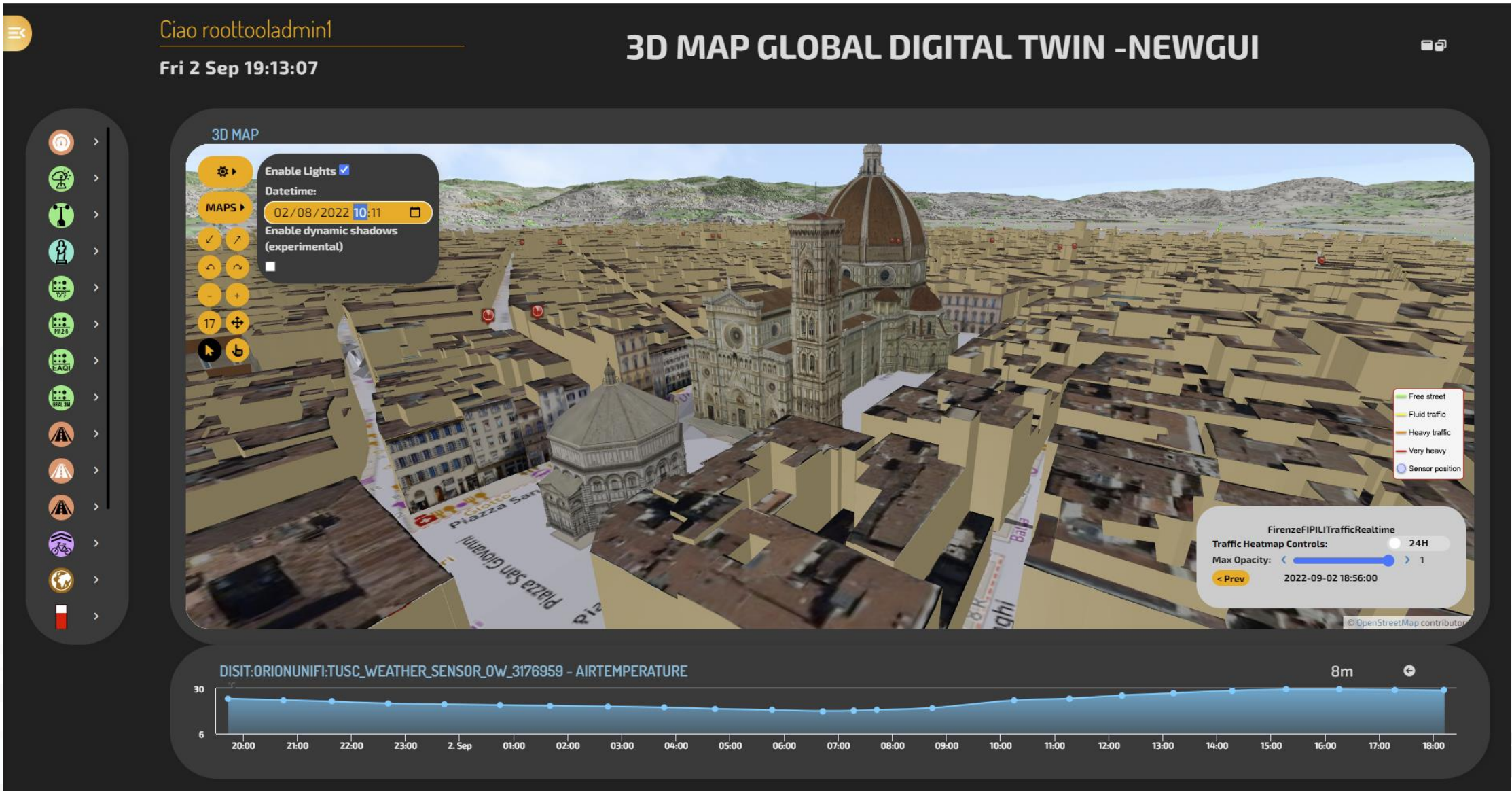
8m

0  
°C



<https://www.snap4city.org/dashboardSmartCity/view/Baloon-Dark.php?iddasboard=MzQyMw==>







Ciao

**Fri 13 Oct 18:29:18**

## FLORENCE SCDT



SELECT...

## DOUBLE MAP



<https://www.youtube.com/watch?v=le2XNF8Ftxo>





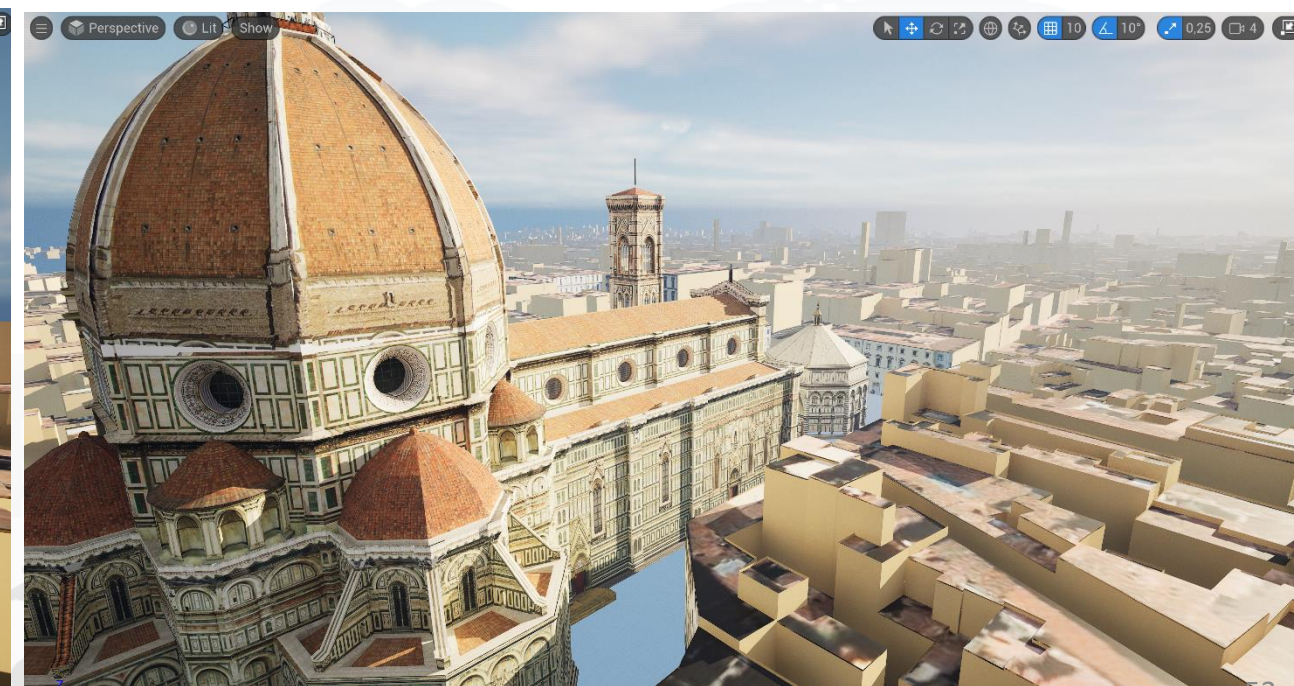
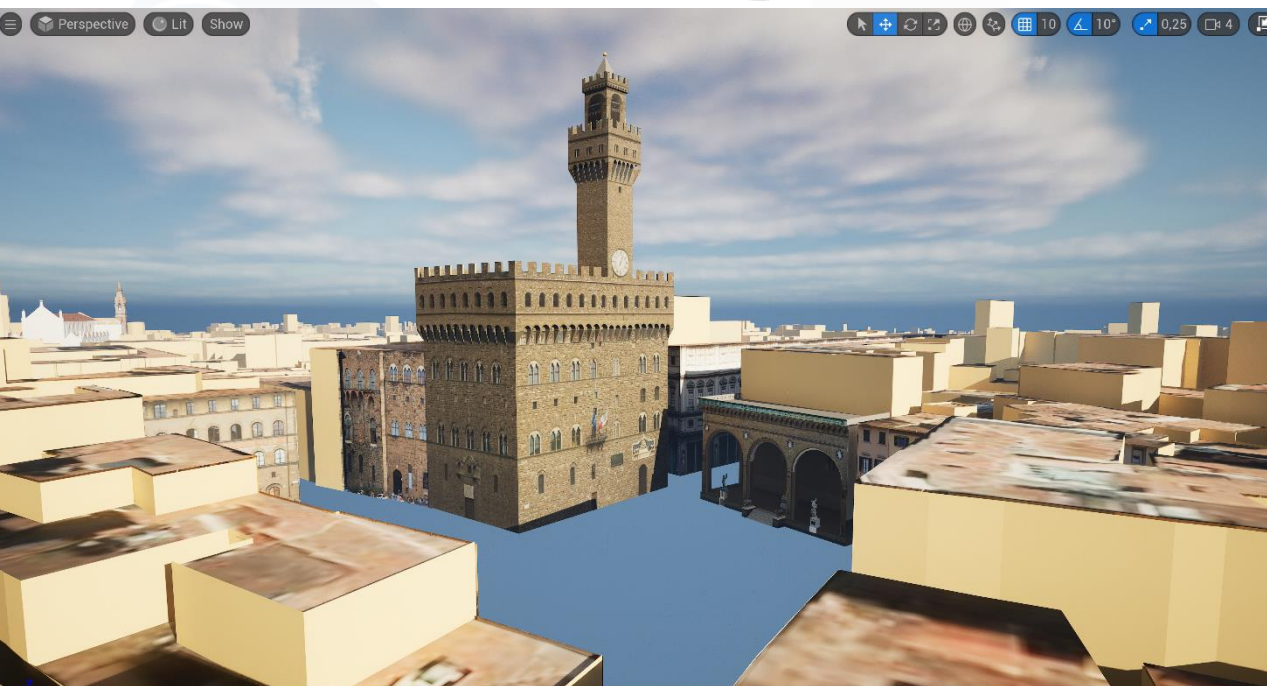
UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



# OCULUS









# Exploiting Google API with Snap4City engine

- Select any city/locality and see if 3D Representation of your city is Available
- Snap4City rendering and distribution engine allows to
  - Optimize distribution of data
  - Integrate any kind of data on Digital Twin with 3D tileds of Google
    - PIN, IoT Data
    - Traffic Flows
    - Cycling paths
    - 3D shapes superimposed
    - Etc.



# Snap4City Digital Twin Engine and data + 3D Google Data









Paolo Nesi - Google Scholar | Snap4City | Snap4CityDocker | Dashboard Management System | St. Stephen's Cathedral - Google

Non sicuro | dashboard/dashboardSmartCity/view/Baloon-Dark.php?iddashboard=MTY=

App | Maps | Google | Gmail | Snap4City | Snap4 | Calendar | Translate | Google Scholar Cita... | DISIT | DISIT old | Facebook | DataCenter | Trello | Km4City major tools | Impostazioni | YouTube | Google Forms | News | Qnap15sek7gyfe

Ciao

Mon 18 Sep 18:25:55

DOUBLE MAP

SELECT...

- 100%
- NO 2
- 17
- WHAT-IF
- Car
- Bike

St. Stephen's Cathedral - Google

Google TEST

OpenStreetMap contributors

Snap4City (C), February 2024



Snap4CityDocker x Dashboard Management System x Genoa - Google Maps x +

Non sicuro | dashboard/dashboardSmartCity/view/Baloon-Dark.php?iddashboard=MTY=

App Maps Google Gmail Snap4City Snap4 Calendar Translate Google Scholar Cita... DISIT DISIT old Facebook DataCenter Trello Km4City major tools Impostazioni YouTube Google Forms News Qnap15sek7gyfe

**Ciao**


**Mon 18 Sep 18:32:23**

**GOOGLE TEST**

**SELECT...**

- SELECT...
- NO 2
- 15
- WHAT-IF

**DOUBLE MAP**



© OpenStreetMap contributors



# Local Digital Twin vs BIM





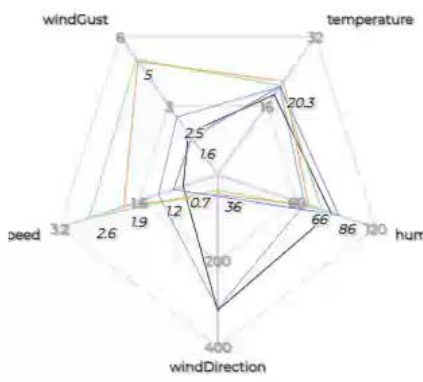


# BIM Airport

Thu 25 May 18:16:22

- Select the view of interest
- Airport Building 1
  - Airport Heatmap dash
  - Terminal Heatmap

Sensor Data 4m



Last Value	Time Trend Chart
No data	



Snap4City

Switch To New Layout (Beta)

User: nicolaroot, Org: DISIT  
Role: RootAdmin, Level: 7

LOGOUT

My Snap4City.org

Tour Again

www.snap4solutions.org

ダッシュボード

Dashboards (Public)

My Dashboards in All Org.

Dashboards of My Organization

My Dashboards in My Organization

My Data Dashboard Dev Kibana

My Data Dashboard Kibana

Extra Dashboard Widgets

Notificator

Data Management, HLT

Knowledge and Maps

Processing Logics / IOT App

Entity Directory and Devices

Resource Manager

Development Tools

Management

Decision Support Systems

Deploy and Installation

www.snap4city.org

HomeHow and Why To Use itToolsTutorials and VideosAll organization

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Snap4City: a framework for rapid implementation of Decision Support Systems and Smart Applications.

Home / Snap4City: Smart aNalytic APp builder for sentient Cities and IOT

Snap4City: Smart aNalytic APp builder for sentient Cities and IOT

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Installations

What People say

Mobile Apps

IOT Devices

IOT Applications

Data Analytics

Dashboards

Living Lab

Smart City API

SNAP4CITY on

INDUSTRY 4.0

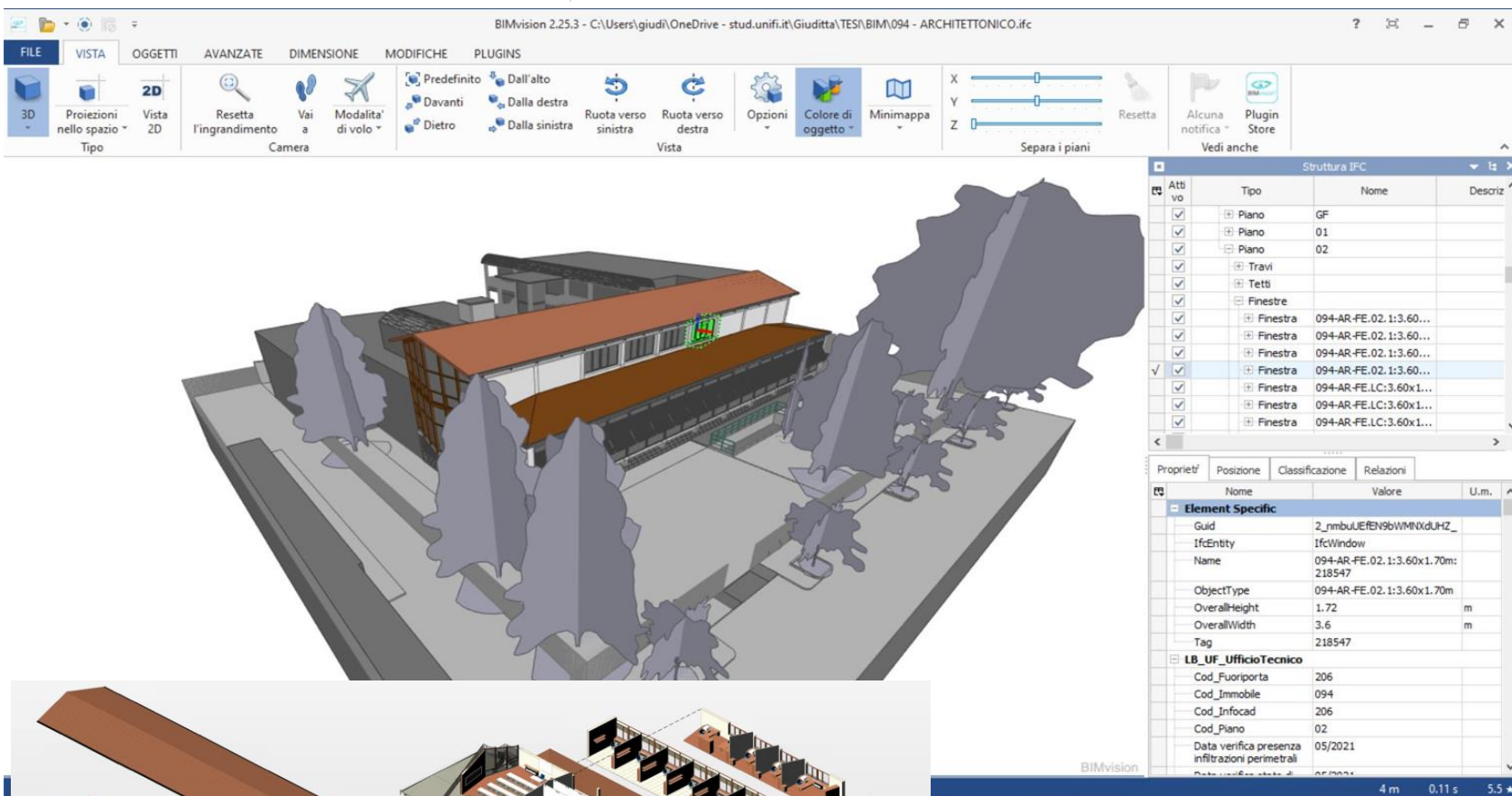
10°C

Snap4City (C), February 2024

18:21 25/05/2023



.IFC



Nome	Valore	U.m.
<b>LB_UF_UfficioTecnico</b>		
Cod_Fuoriporta	122	
Cod_Immobile	094	
Cod_Infocad	122	
Cod_Piano	01	
Data verifica presenza infiltrazioni perimetrali	05/2021	
Data verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	05/2021	
Descrizione	Facciata continua con telaio in legno, finestre apribili e avvolgibili	
Immagine	Immagine raster: IMG_7428.JPG	
Immagine tipo	Immagine raster: IMG_7428.JPG	
Periodicità verifica presenza infiltrazioni perimetrali	A chiamata	
Periodicità verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	A chiamata	
Verifica presenza infiltrazioni perimetrali	Si	
Verifica stato di conservazione, fissaggio, funzionalità, stabilità e tenuta di superfici vetrate	Si	





TOP

# Data Analytic Artificial Intelligence, XAI, Machine and Deep Learning

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IoT APPLICATIONS  
VS IoT EDGE  
DEVICES

IoT/IIoT DEVICES  
AND NETWORKS

IoT APPLICATIONS  
LOGIC AND  
PARTNERS

ADVANCED  
SMART CITY A  
MICRO-SERVICE  
SNAP4CITY A

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

DATA ANALYTICS  
INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

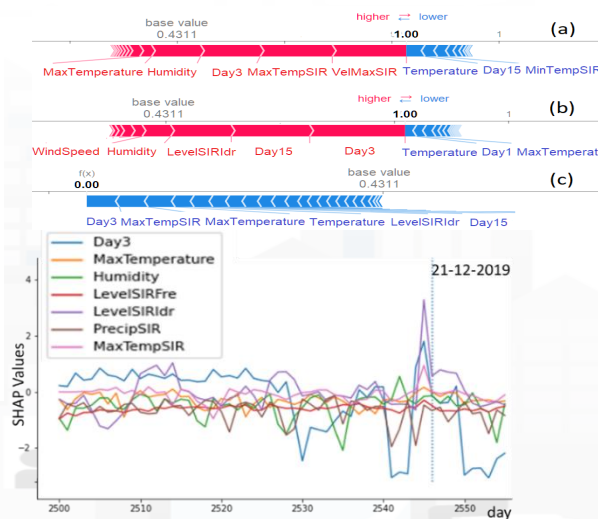
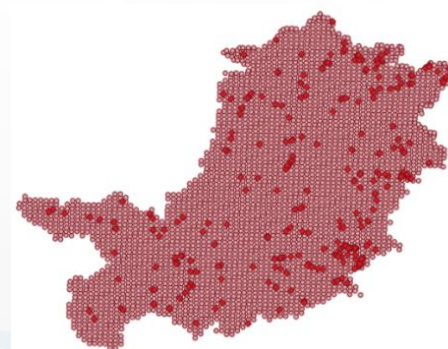
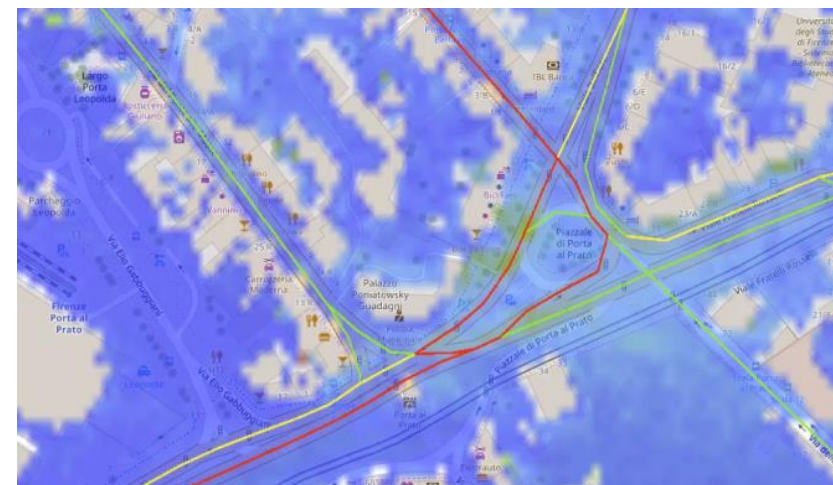
100%  
OPEN  
SOURCE

 **SNAP4**  
Appliances and Dockers  
**Installations**



# The difference is on computational models

- **Simulation models,**
- **statistics and operations research techniques**
- Machine Learning and Artificial Intelligence techniques
  - exploitation of heterogeneous data, **BIG DATA**
    - Predictions, Early Warning, Anomaly Detection, ...
    - **What-If Analysis** integrating predictive models and simulations
  - **Explainable AI, XAI, providing to the decision-maker**
    - **detailed explanations** on the motivations behind the suggestions provided, so that the decision maker can understand the process and the motivations
    - **evidence of compliance with ethical aspects with confidence**
  - *To be able to use the systems as a trusted expert system.*





# Big Data Analytics + Artificial Intelligence



- **Decision support**

- Early warning, City Indexes, etc.
- What-IF analysis (simulation + AI + data)

- **Predictions**

- **Short and Long terms predictive models on:**
  - traffic, parking, people flow, maintenance, land sliding, NO2
- **3D Flow prediction:** Pollutant (NOX, NO2, ...)

- **Suggestions and recommendations**

- **Modeling, simulation, routing**

- Traffic Flow reconstruction
- Constrained Routing

## AI & XAI:

- RF, XGBoost, BRNN, RNN, SVR, DNN, LSTM, CNN-LSTM, Autoencoders, neuro-symbolic..
- Clustering: K-means, K-Medoid, ...
- Semantic Reasoning, ..
- XAI: Shap, variations, Lime, gradients, ...

## Representations, animated

- Heatmaps, Traffic, Flows, ..
- Trajectories, OD matrices,
- 3D Rendering
- Typical Time Trends, etc.

<https://www.snap4city.org/download/video/course/p4/>



# Available AI Solutions on Snap4City

- **Mobility and Transport**
- **Environment, Weather, Waste, Water**
- **City Users Behaviour and Social analysis**
- **Energy and Control, Security, .....**
- **Tourism and People**
- **Security and Safety**
- **High Level Decision Support Solutions**
  - Asset management
  - Resilience and Risks Analysis
- **Low level Techniques**



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)

<https://www.snap4city.org/download/video/course/p4/>



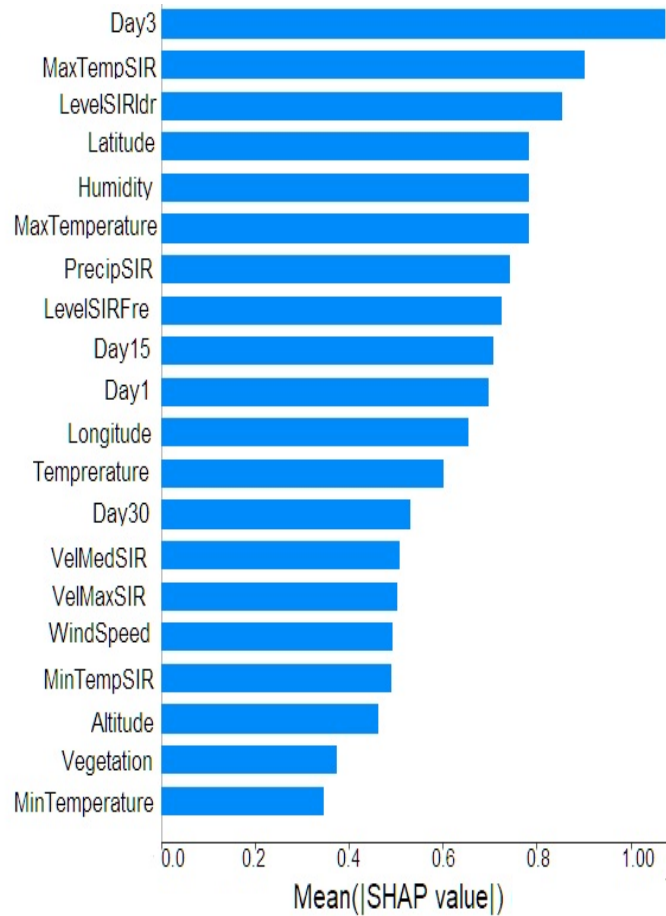
# XAI: Explainable artificial intelligence



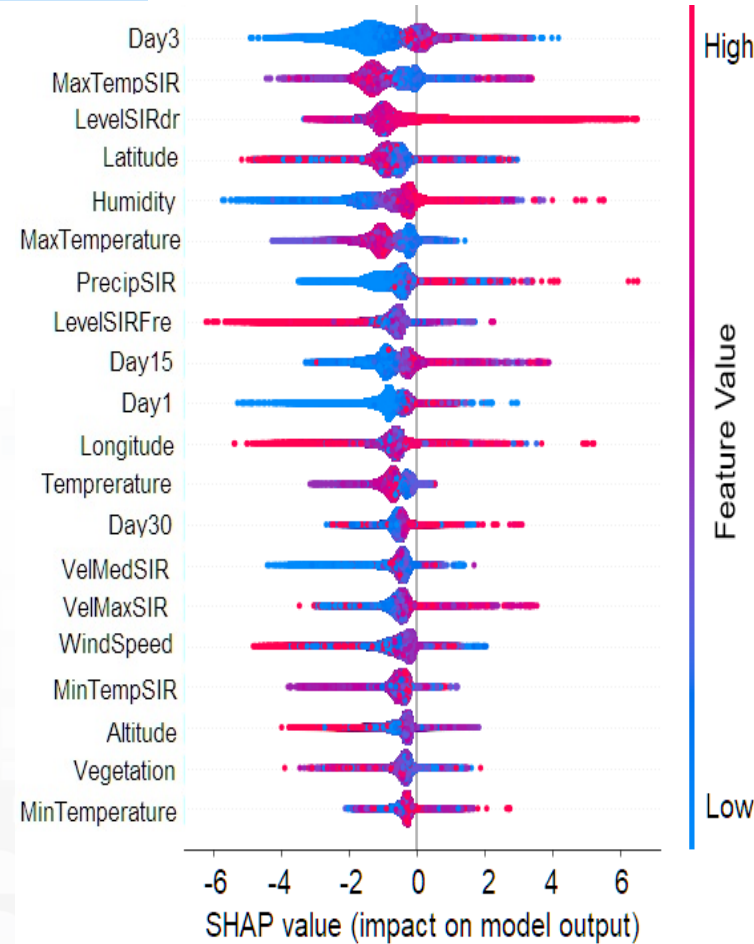


```
with tf.device('/device:GPU:0'):
    explainer = shap.TreeExplainer(MODEL)
    shap_values = explainer.shap_values(X_train)
```

# SHAP Global interpretability



```
shap.summary_plot(shap_values,
features_names, plot_type="bar")
```



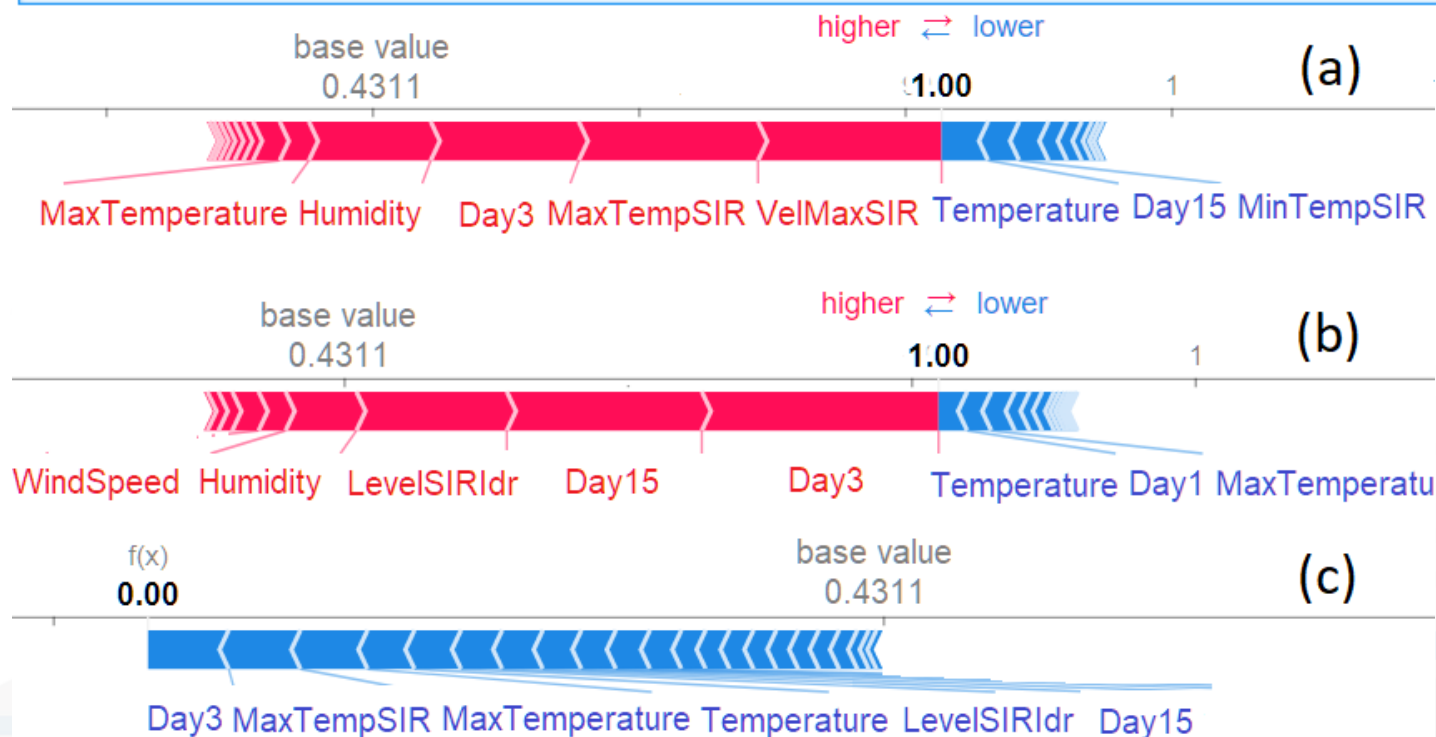
```
shap.summary_plot(shap_val
ues, X_train,features_names)
```

- **Feature importance:** Variables are ranked in descending order.
- **Impact:** The horizontal location shows whether the effect of that value is associated with a higher or lower prediction.
- **Original value:** Color shows whether that variable is high (in red) or low (in blue) for that observation.
- **Correlation:** A high level of “Day3” or “PrecipiSIR” content has a high and positive impact on the classification. The “high” comes from the red color, and the “positive” impact is shown on the X-axis.



# SHAP: Local interpretability

```
with tf.device('/device:GPU:0'):
    explainer = shap.TreeExplainer(MODEL)
    shap_values = explainer.shap_values(X_train)
```



```
shap.force_plot(explainer.expected_value,
shap_values[7,:],fields)
```

The ability to explain each prediction, is a very important promise in an explainable AI.

- (a) value of VelMaxSIR, MaxTempSIR, Day3 and Humidity contributed significantly to the classification of the observation as a landslide event.
- (b) values related to rainfall in the last days, LevelSIRldr and Humidity given a relevant contribution to the landslide event prediction.
- (c) the value of features: Day3, MaxTempSIR, MaxTemperature, Temperature and LevelSIRldr have been determinant for the classification of the observation into a no landslide event.



# Mobility and Transport

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

TWITTER  
VIGILANCE SOCIAL



100%  
OPEN  
SOURCE



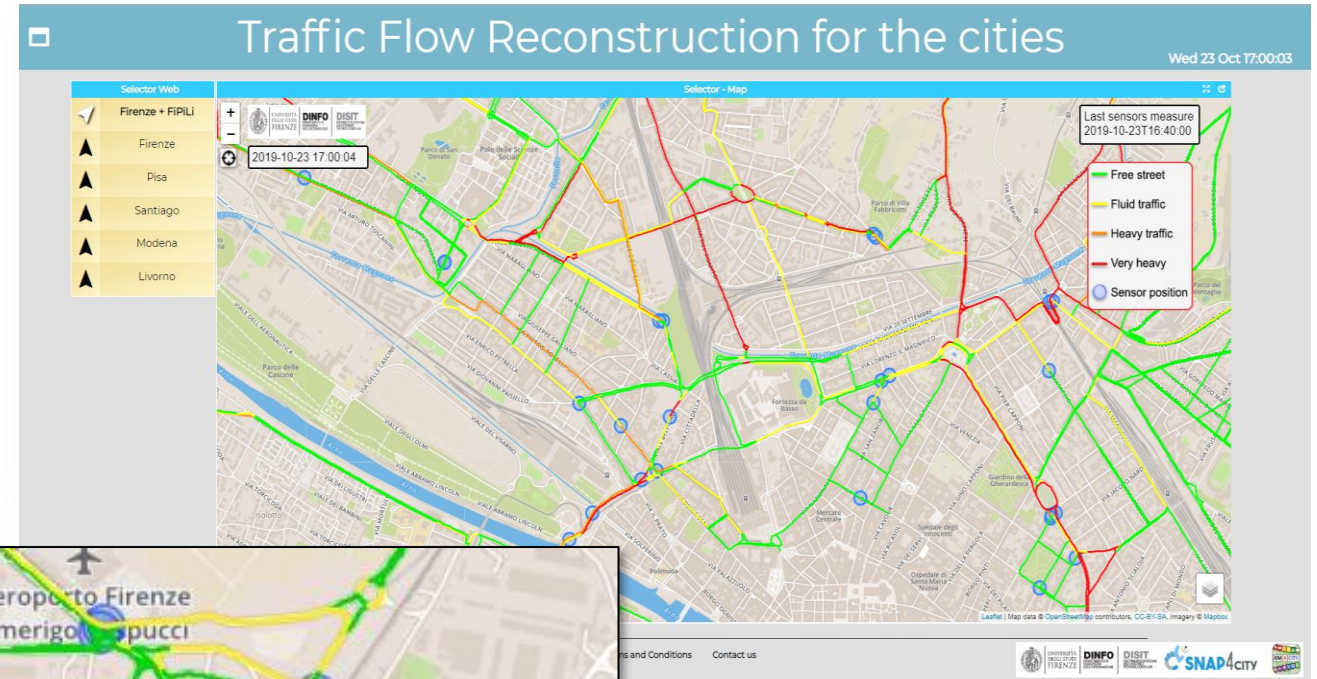
# Mobility and Transport

- **Predictions** for: traffic flow, smart parking, smart bike sharing, people flows, etc. (ML, DL)
- **What if analysis:** routing, traffic flow, demand vs offer, pollutant, etc. (Simulation + ML)
- **Traffic flow reconstruction** from sensors and other sources (simulation + ML)
- **Public Transportation:** Ingestion and modelling of GTFS, Transmodel, NeTEx, etc. (DP)
  - Analysis of the **demand mobility vs offer transport** of according to public transportation and multiple data sources (Simulation)
  - Assessing **quality of public transportation** (analysis)
- **Accidents** heatmaps, anomaly detection (analysis, ML)
- **Tracking fleets**, people, via devices: OBU, OBD2, mobile apps, etc. (DP)
- **Routing** and multimodal routing (multistop travel planning), constrained routing, dynamic routing (DA)
- Computing **Origin Destination Matrices** from different kind of data (analysis, DP, DP)
- Computing **typical trajectories** on the basis of tracks (analysis, ML)
- Computing Messages for Connected drive (DP)
- Slow and Fast Mobility **15 Minute City Indexes** (analysis, DP, ...ML)
- Computing and comparing traffic flow on devices and at the city border (analysis)
- **Typical time trends** for traffic flow and IoT Time series. (analysis, ML)
- **Impact of COVID-19** on mobility and transport
- Computing **SUMI, PUMS**, etc. (mainly DP)
- **Definition of Scenarios:** traffic, road graph, conditions, etc.
- Etc



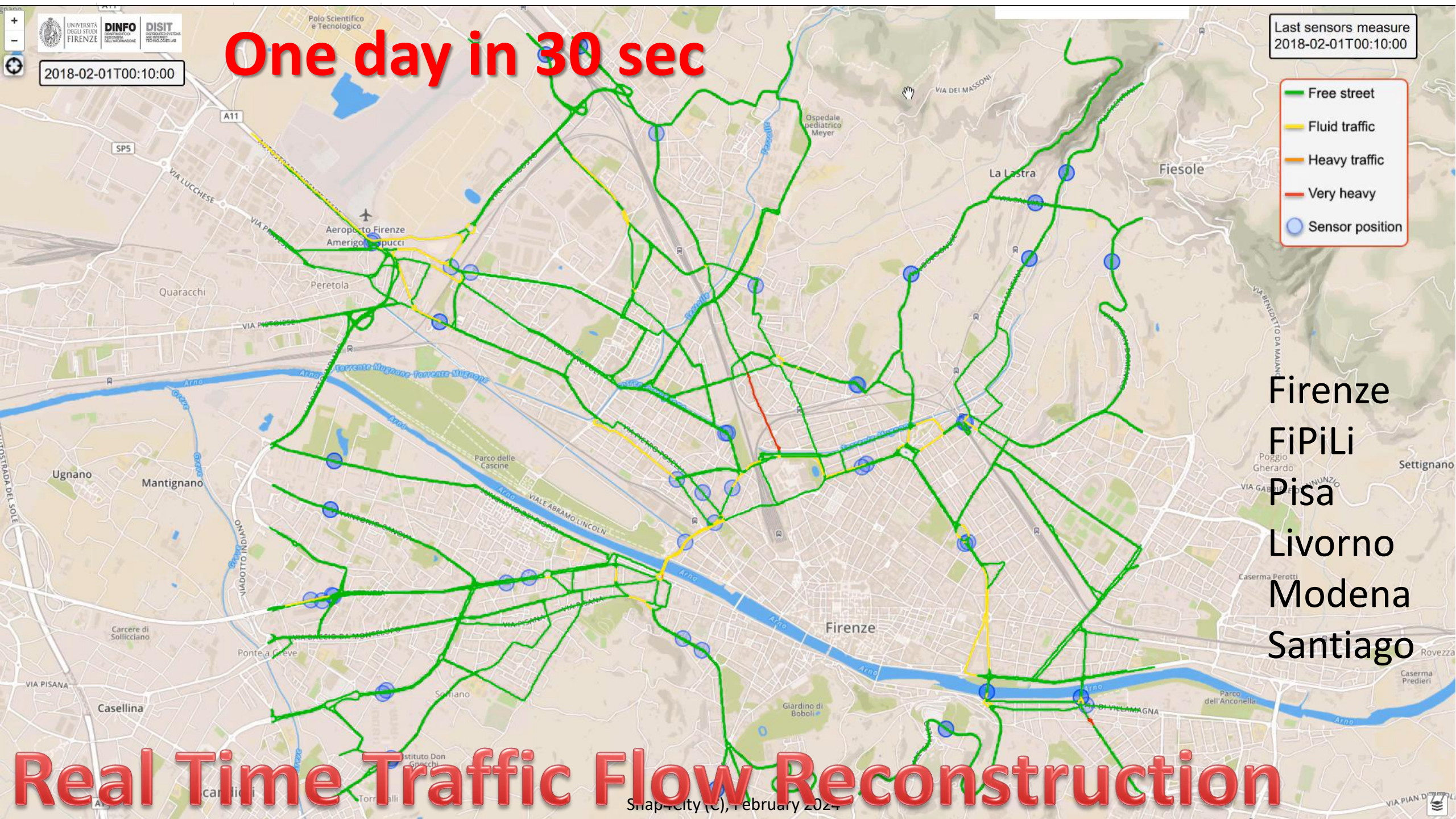
# Why Dense Traffic Flow Reconstruction ?

- Making decision on mobility and transport solutions → what if analysis
- Controlling pollution
- Dynamic Routing for Firebrigade, Ambulances, general public
- Planning Public Transportation routing



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTc5NQ==>





2018-02-01T00:10:00

One day in 30 sec

Last sensors measure  
2018-02-01T00:10:00

- Free street
- Fluid traffic
- Heavy traffic
- Very heavy
- Sensor position

Firenze  
FiPiLi  
Pisa  
Livorno  
Modena  
Santiago

Real Time Traffic Flow Reconstruction



# Decision Support Systems, What-if

## ○ Event planning, via what-if analysis

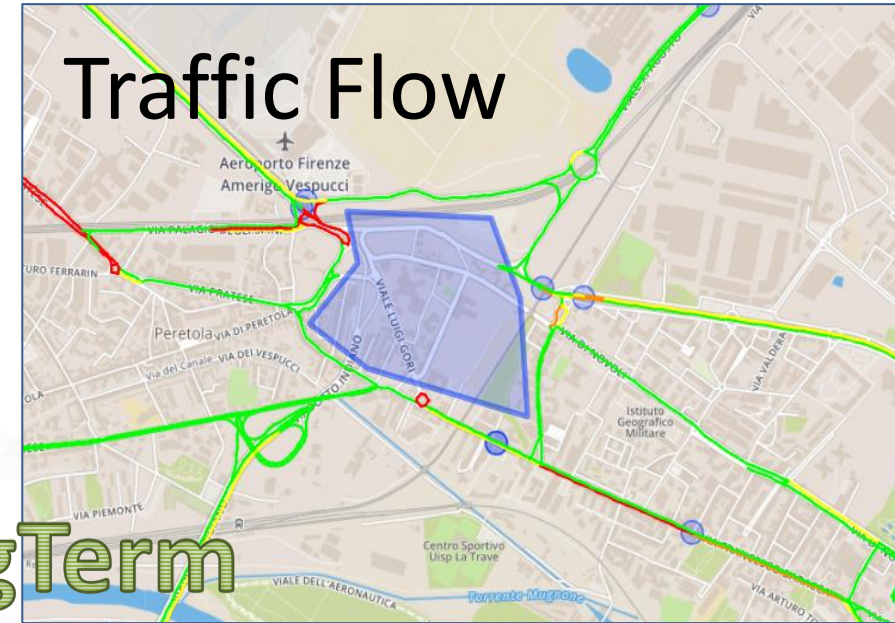
- Change in the graph structure of the city
- Impact on the flow of people and vehicles
- Adaptation: public transport, traffic, pedestrian management, etc.

## ○ Immediate reaction to natural events or not

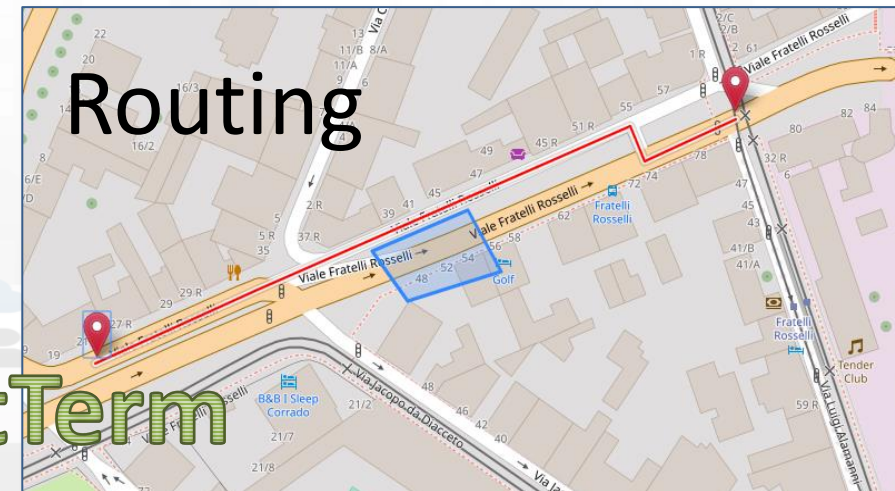
- Everything is ready and updated in real time
- Each view is contextualized in terms of data: descriptive and prescriptive

## ○ Digital Twin

- More detail in the context integrated data
- Greater realism in deductions and representations
- Less fragmentation and non-uniformity in the views to support decisions



LongTerm



ShortTerm



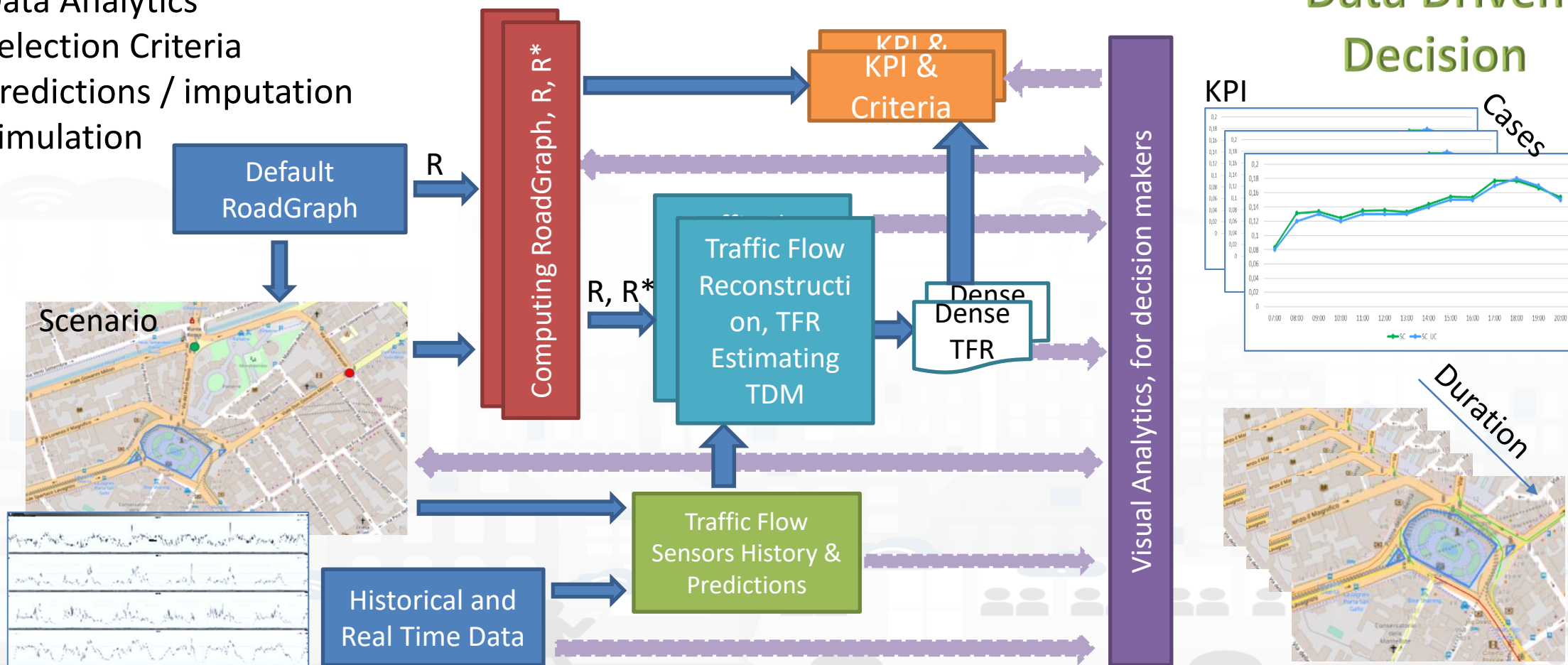
## 79



# What-if: Simulation for Traffic Flow

At the same color corresponds the same area:

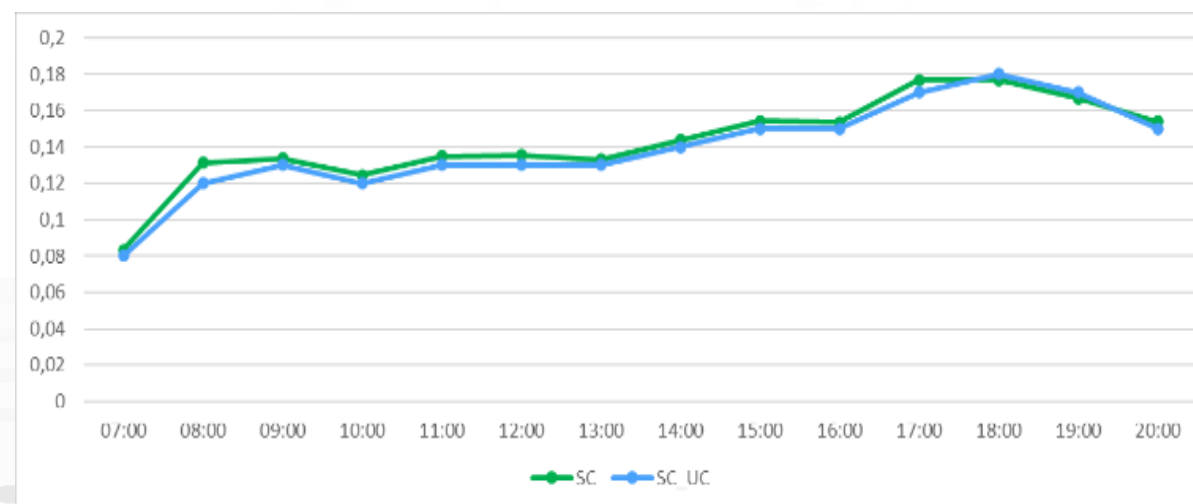
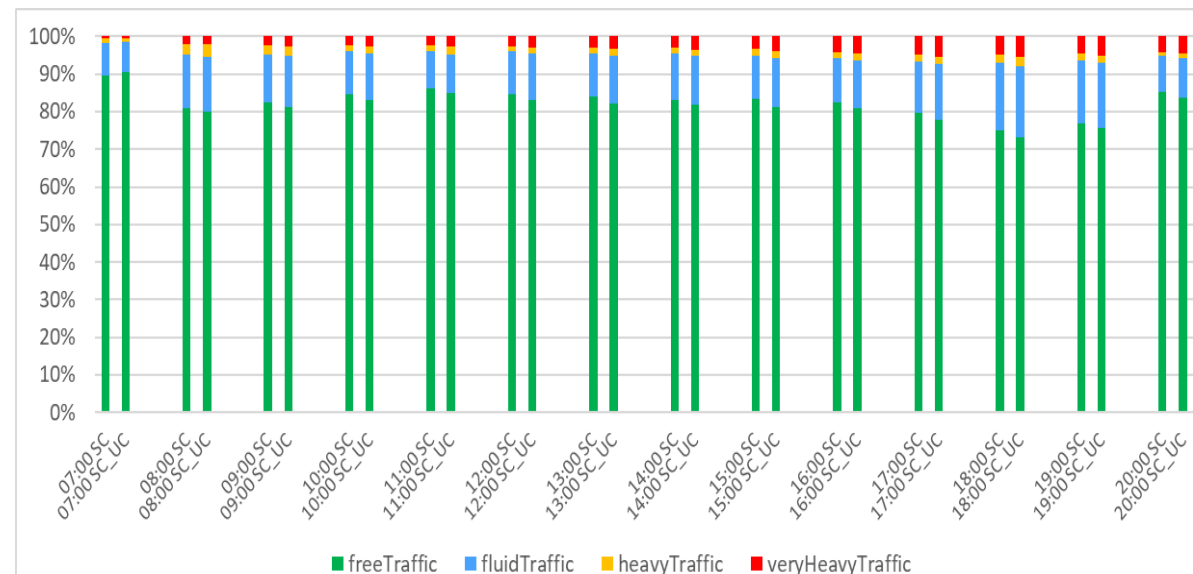
- Data / information
- Data Analytics
- Selection Criteria
- Predictions / imputation
- Simulation





# What-if

	analysis results of $SC_{i,\hat{T}}$	Actual Traffic Flow results of $R_{\hat{T}1}$
09:00		
15:00		



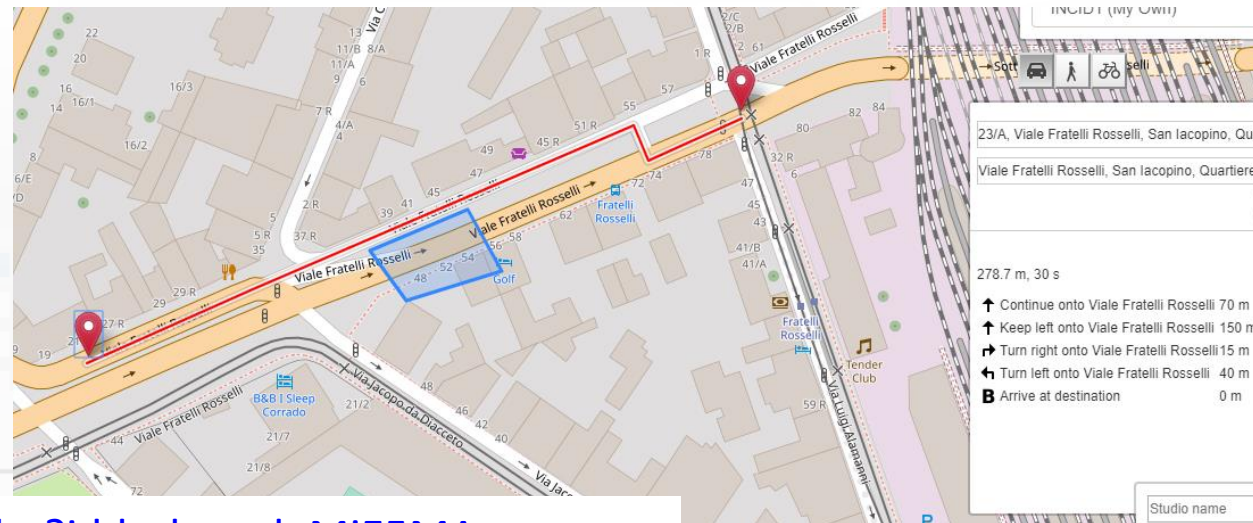
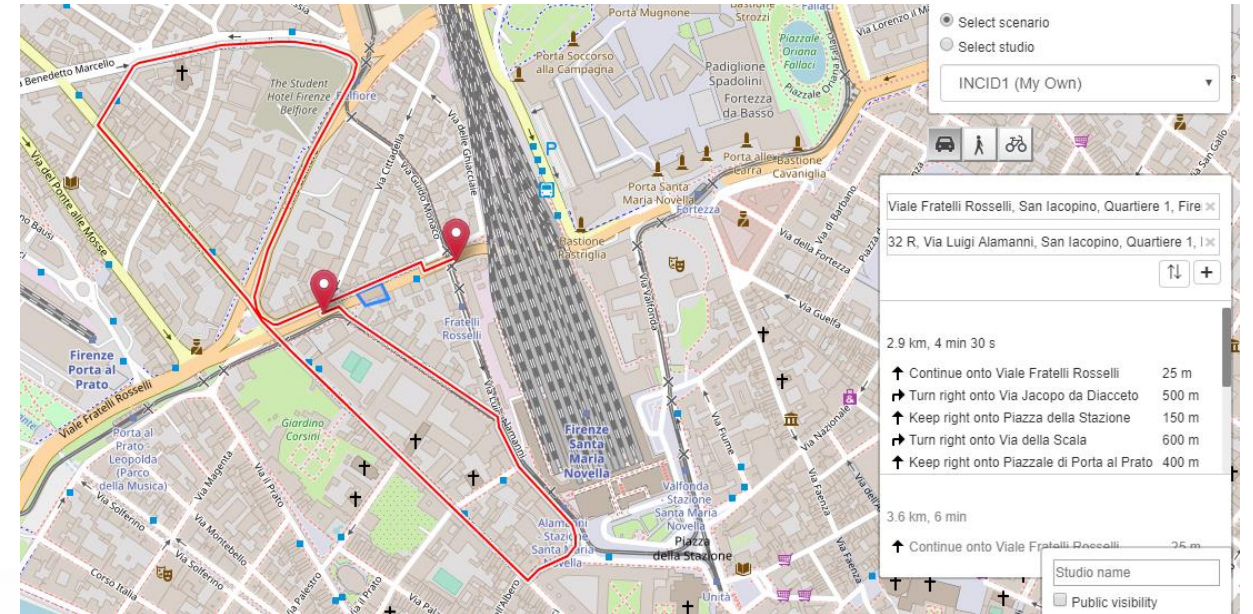


Accidents and elements blocking Points and Shapes taken into account for:

- Routing
- Traffic Flow reconstruction
- Evacuation paths
- Rescue team paths

Assessment on the basis of changes:

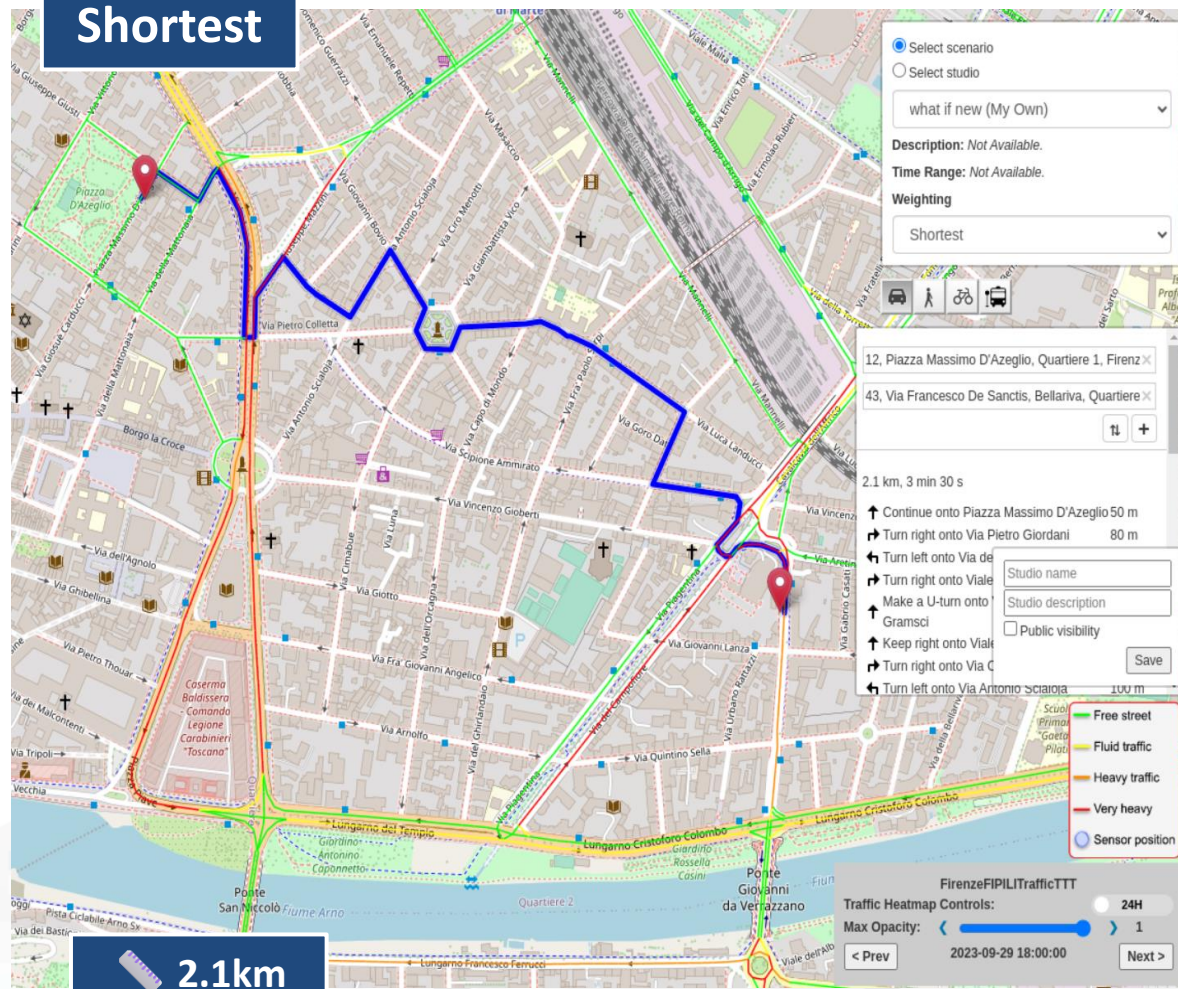
- Mobility demand assessment
- Mobility Offer assessment



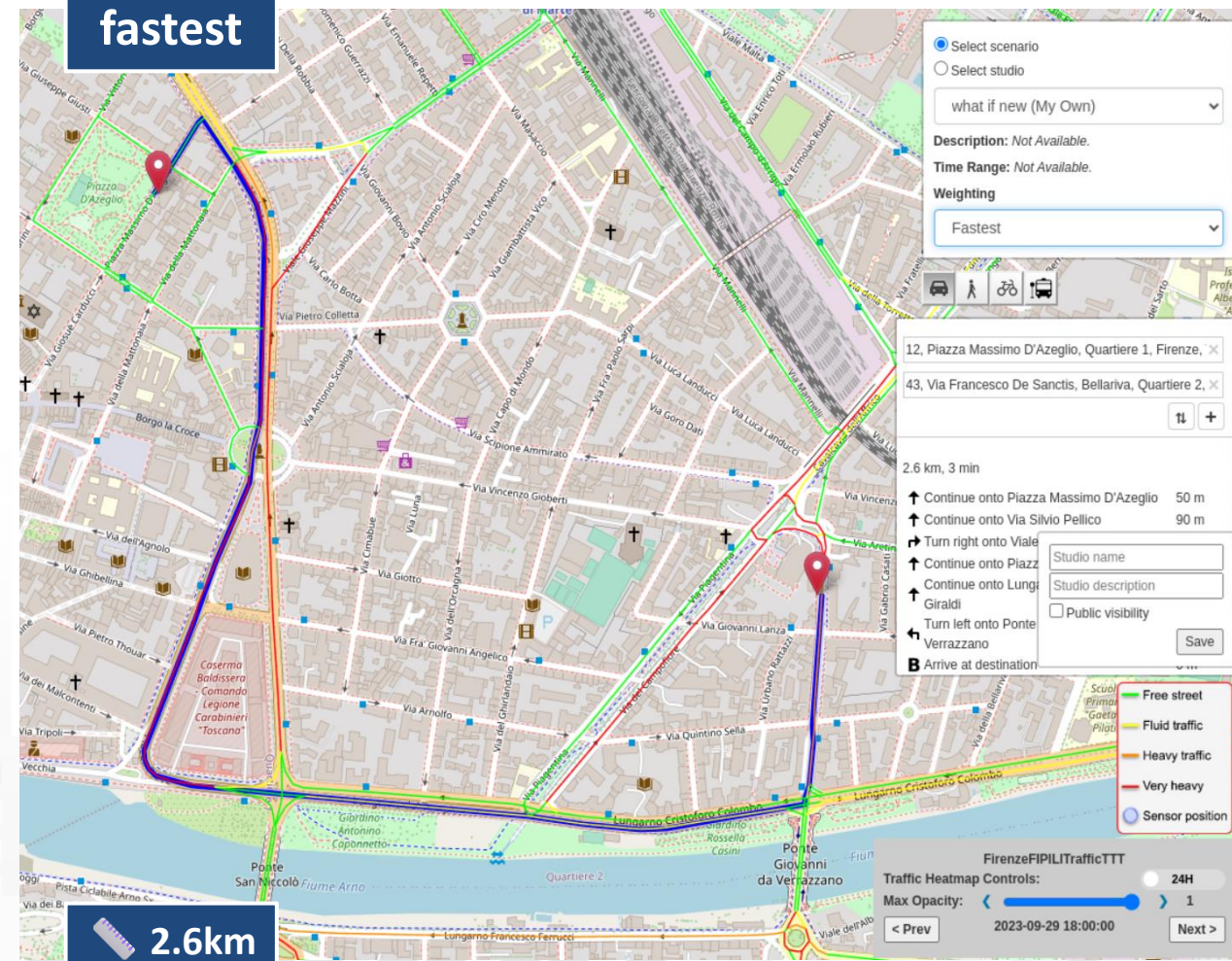


# Constrained Dynamic Routing: Traffic Flow

**Shortest**



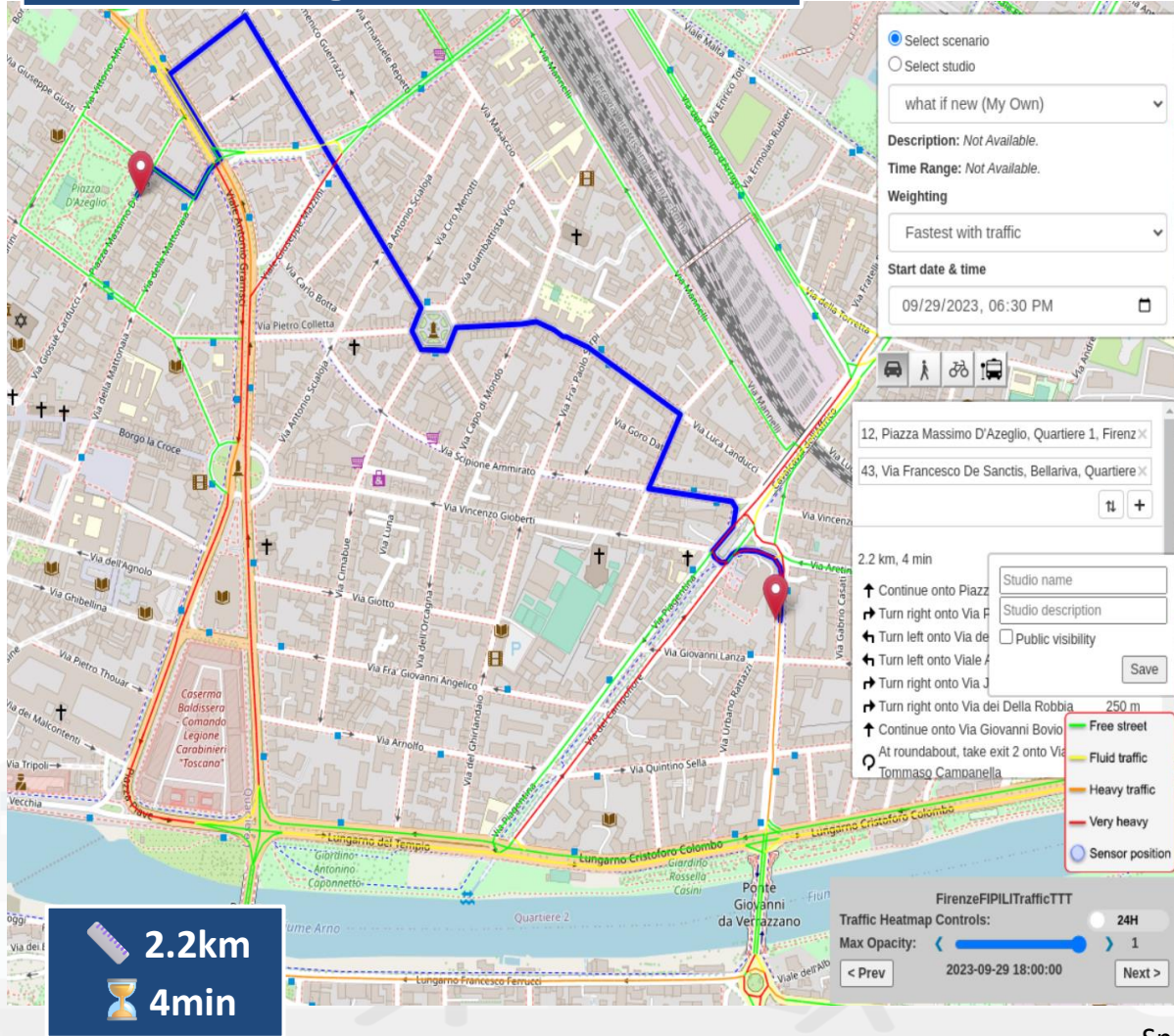
**fastest**



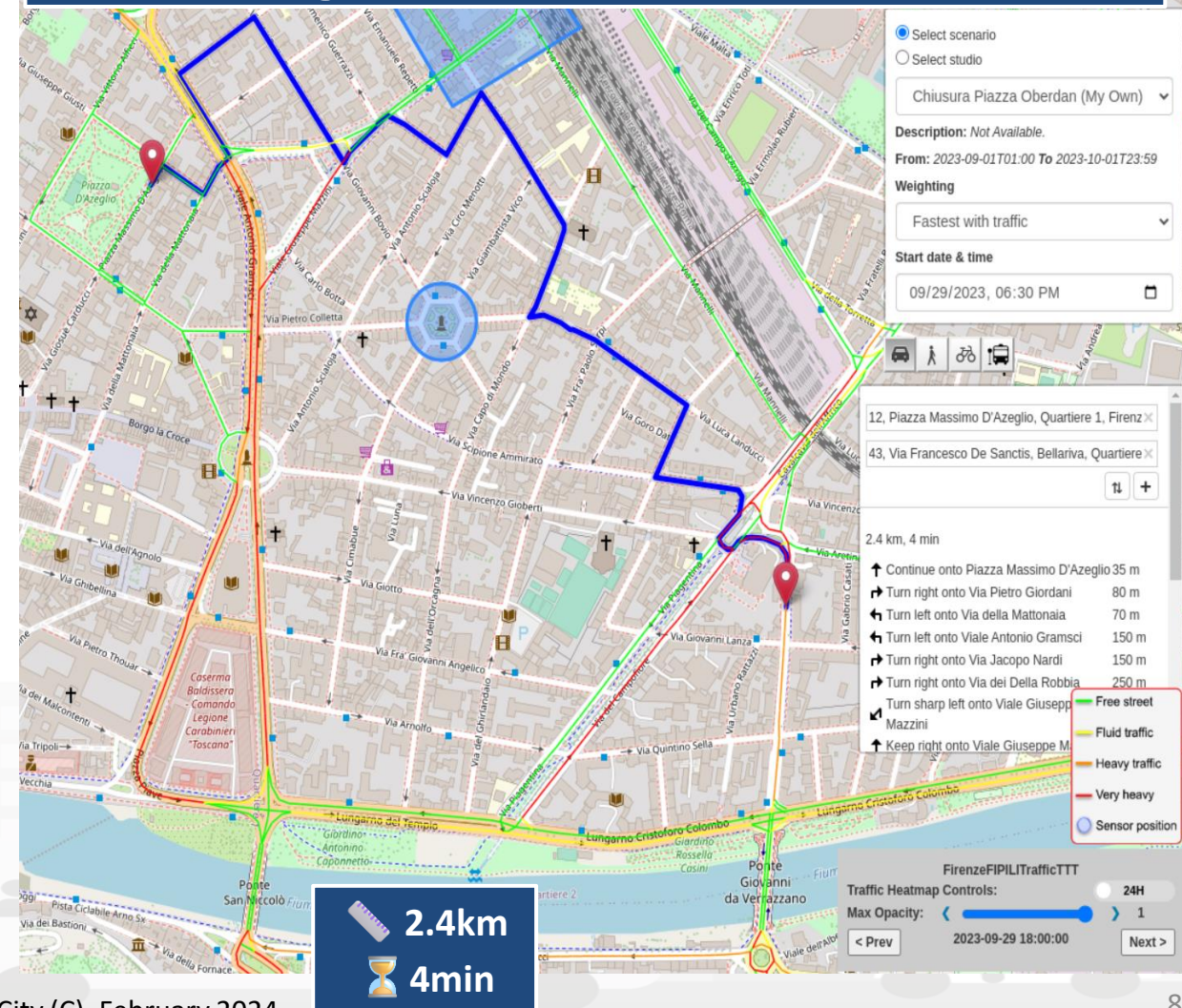


# Constrained Dynamic Routing: Traffic Flow

## Fastest taking into account traffic

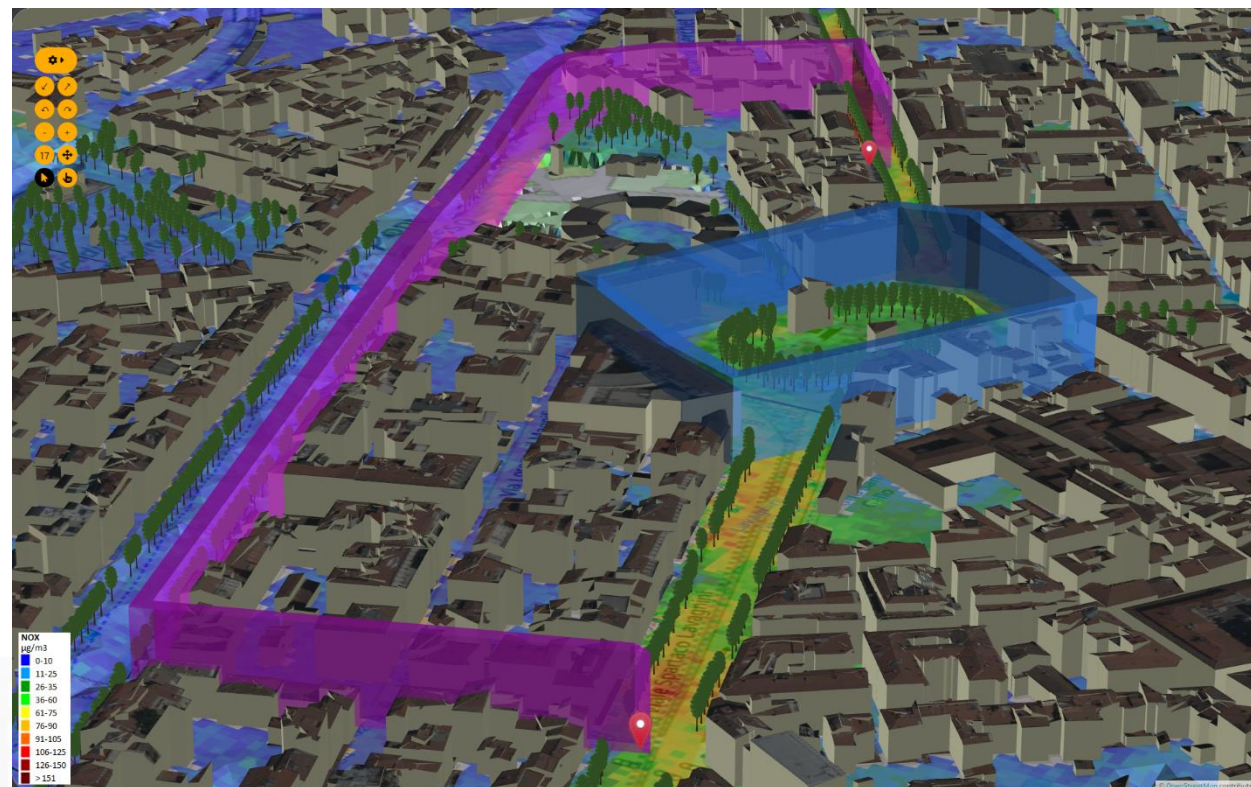
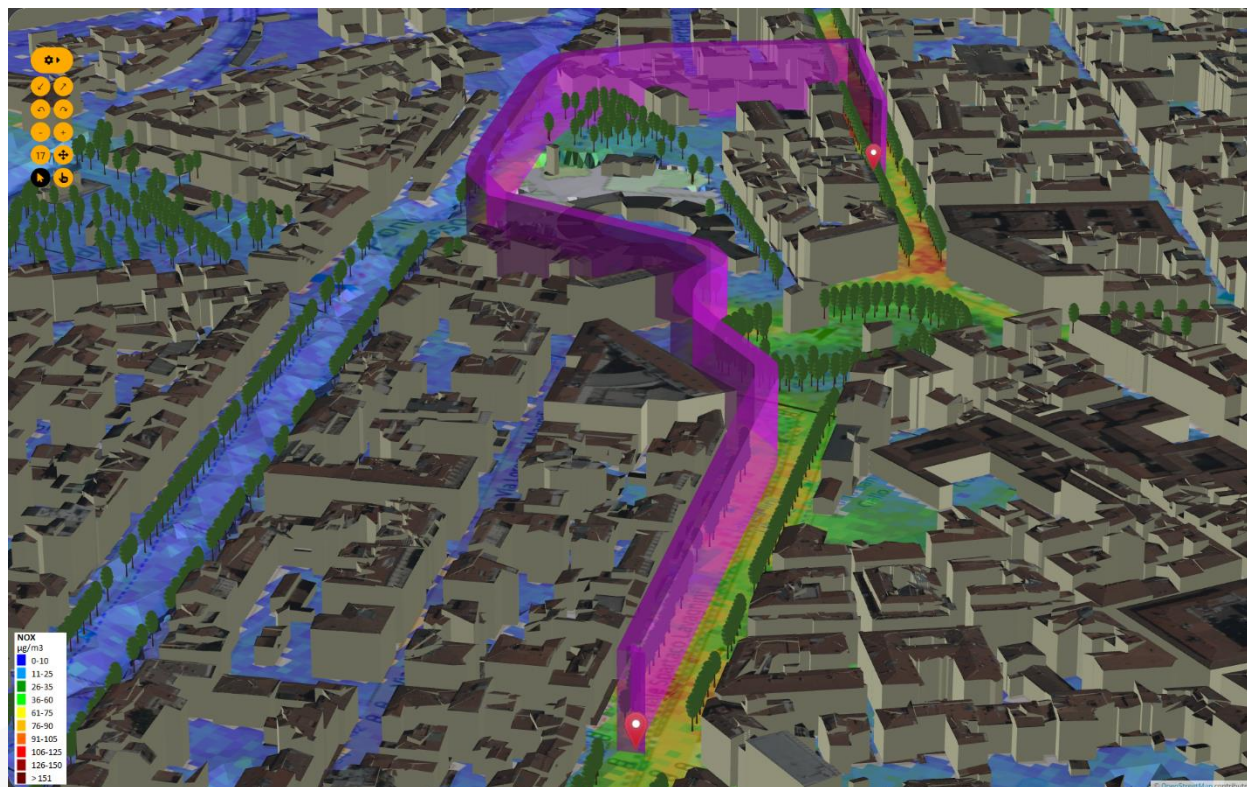


## Fastest taking into account traffic and blocked areas





# Dyamic Routing in 3D space



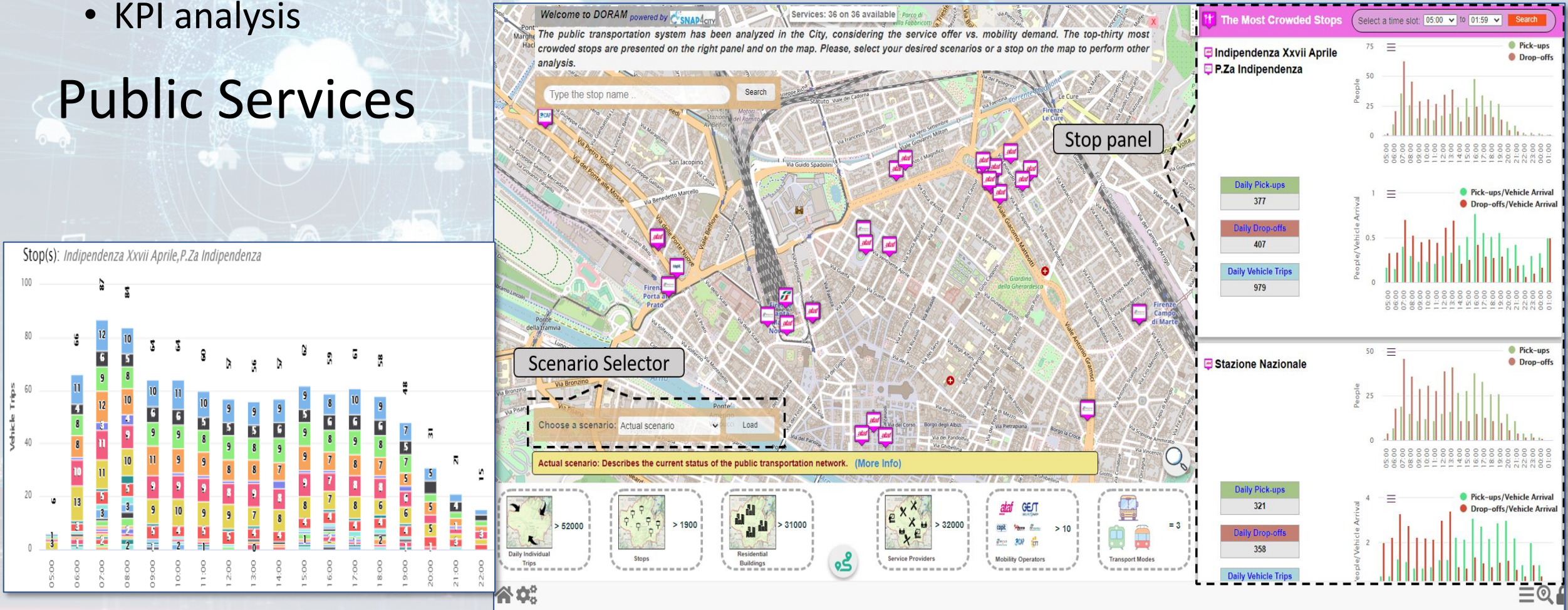


# What-if Analysis on Pub Transport

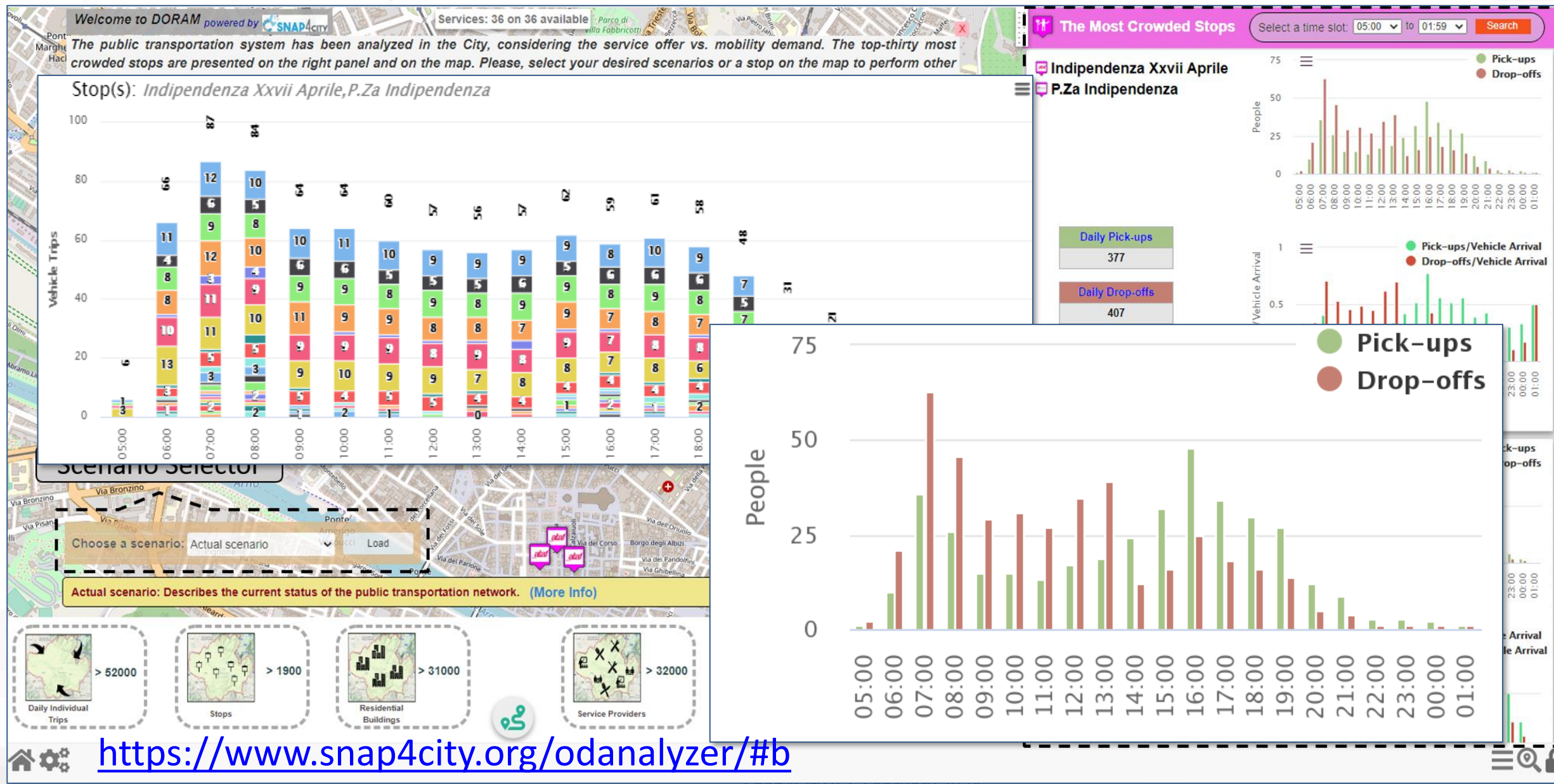


- Definition of scenarios impact on
  - Traffic, Pollutant, parking, public transport, private flows, etc.
  - KPI analysis

## Public Services

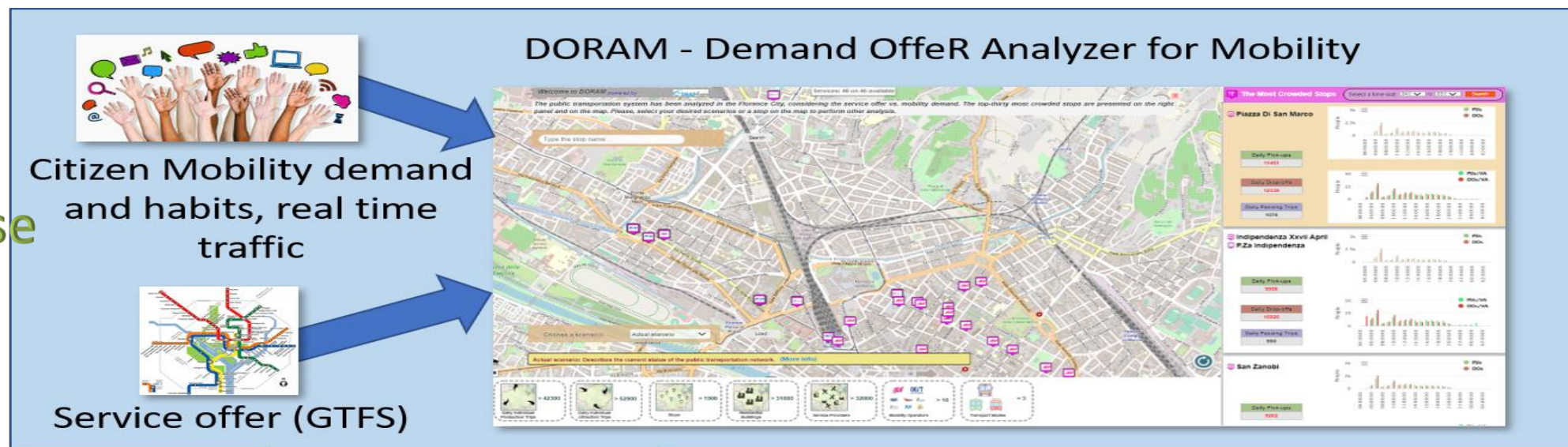




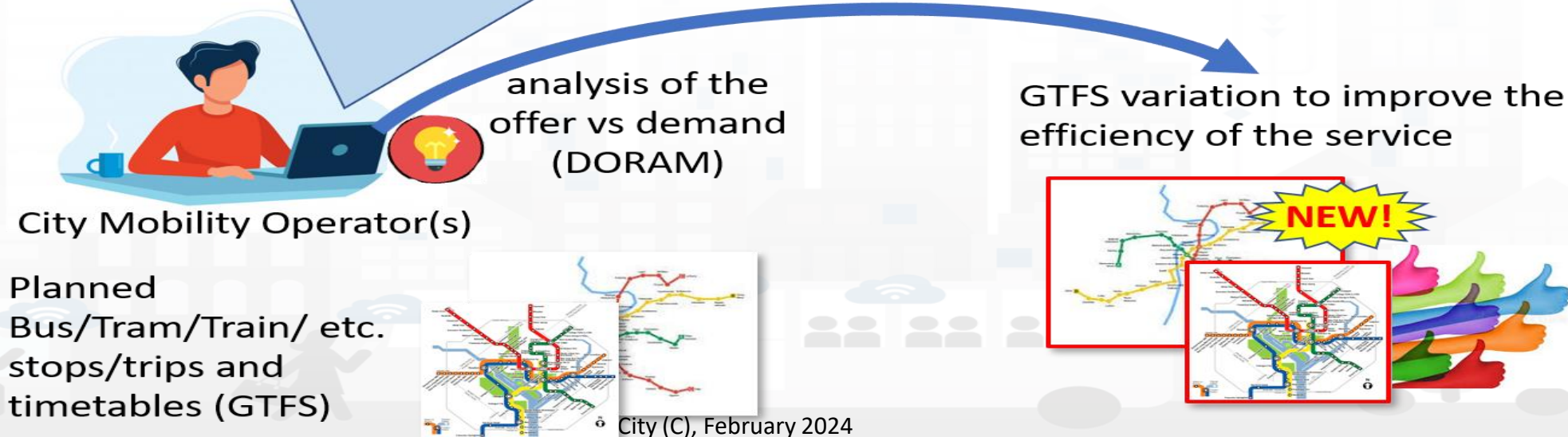




Action based  
using  
Snap4City  
Knowledge Base



<https://www.snap4city.org/odanalyzer/#b>





## **What can produce the Analysis tool by KPI**

- Identification of critical Bus Stops over time
- Identification of critical courses of bus lines, over day and week
- Effects of changing the position of Bus Stops, courses and line schedules, bus size, etc.
- Effects of changing the contextual conditions:
  - The opening of shopping centers, cinemas, schools, etc..
  - Changes on city structure and paths
  - Size of the buses

<https://www.snap4city.org/odanalyzer/#b>





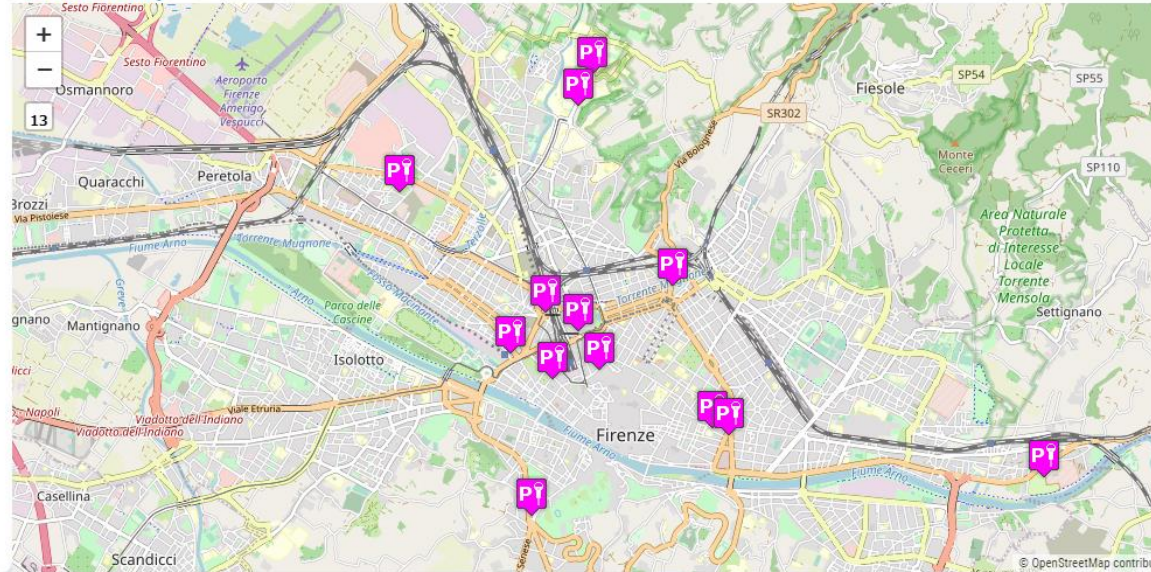
## Monitoraggio Parcheggi

Sat 13 May 23:26:20

### Selector

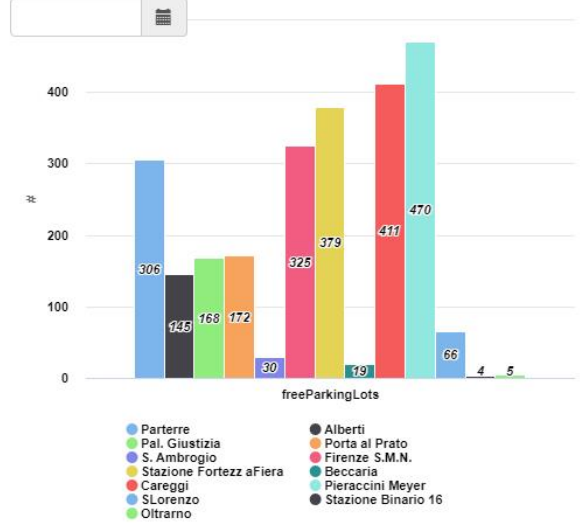
- Parterre
- Piazza Alberti
- Palazzo di Giustizia
- Porta al Prato
- S. Ambrogio
- Stazione Firenze S.M.N.
- Stazione Fortezza Fiera
- Piazza Beccaria

### Selector - Map



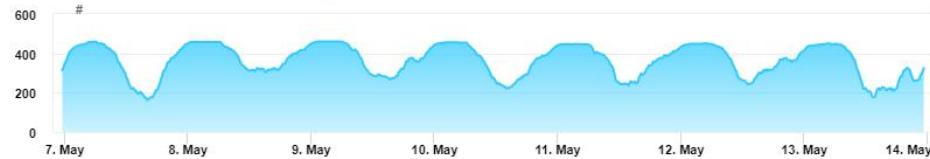
### Parcheggi: Numero Posti Liberi

4m



### Stazione Firenze S.M.N. - Free Parking Lots

9m



### Andamento Posti Occupati

4m



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# Human Behavior, security

ORGANIZATIONAL  
MANAGEMENT  
AND FLEXIBLE WEB  
AND MOBILE APPS

TWITTER  
VIGILANCE SOCIAL  
MEDIA ANALYSIS

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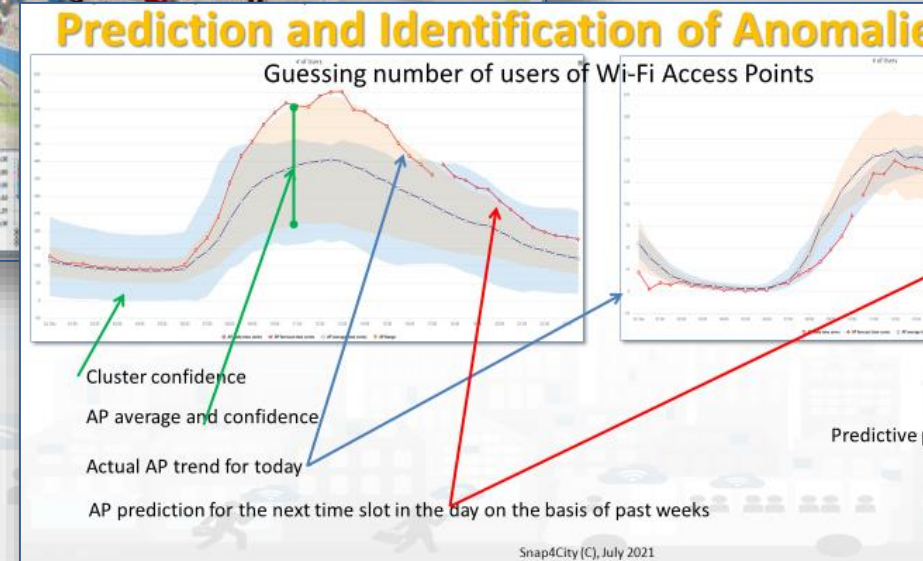
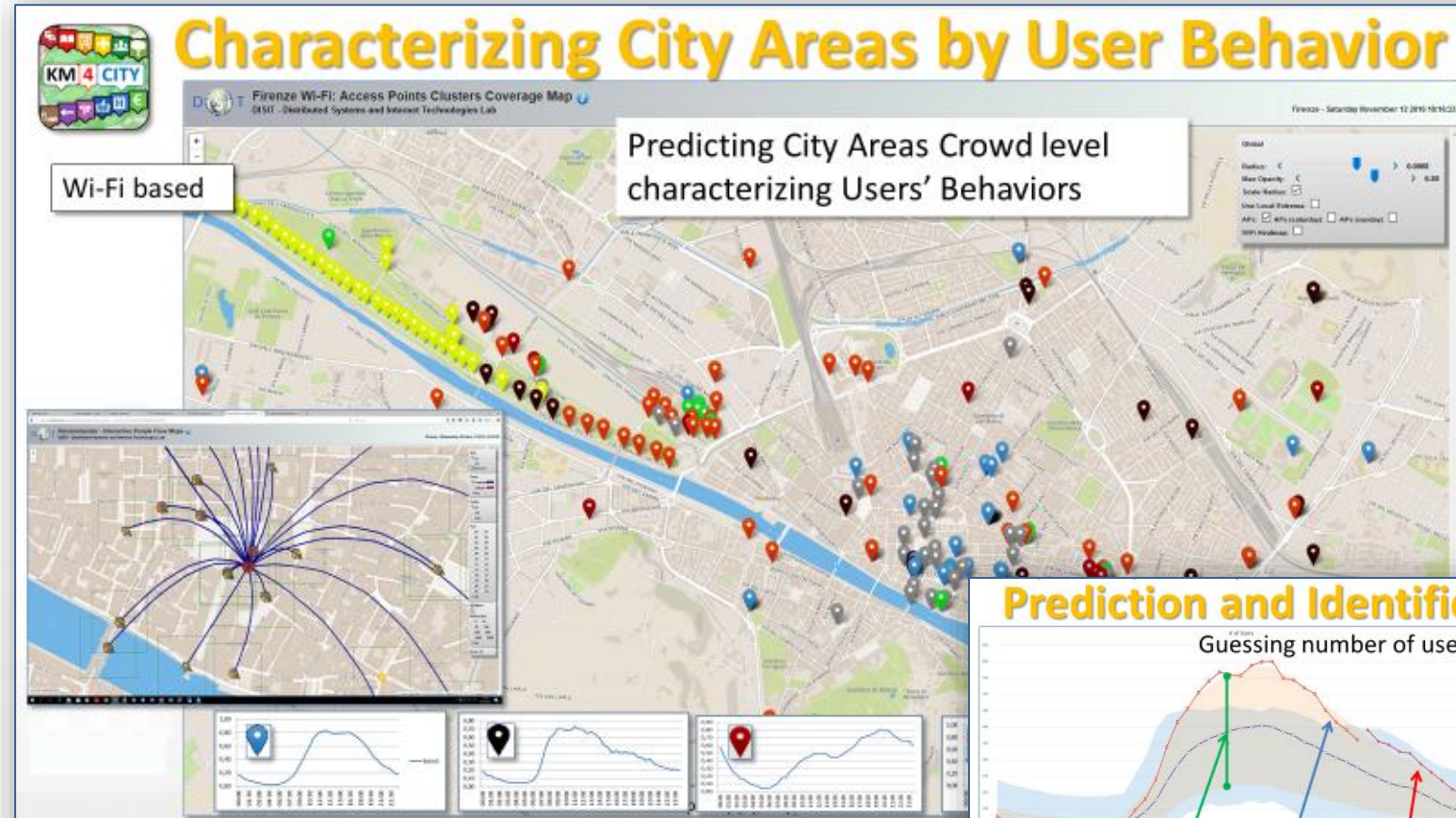


# City Users Behaviour, Safety, Security and Social Analysis

- **People detection and classification:** persona, strollers, bikes, etc. (ML, DL)
- **people counting and tracking**, head counting, people trajectories (via thermal cameras, ML, DL)
- **People flows prediction** and reconstruction, (ML, DL)
  - Wi-Fi data, mobile apps data, Mobile Data, etc.
- **User's behaviour analysis, People flow analysis** from PAX Counters and heterogenous data sources (ML, AI)
  - origin destination matrices, hot places, time schedule,
  - Recency and frequency, permanence, typical trajectory, etc.
- **Computing User engagement and suggestions** for sustainable mobility (Rule Based, ML)
- **Social media analysis** on specific channel, specific keywords: see Twitter Vigilance,
  - Reputation, service assessment: MultiLingual NLP and Sentiment Analysis, SA
  - Tweet proneness, retweet-ability of tweets, impact guessing
  - Audience predictions on TV channels and physical events, locations
  - Prediction of attendance of events and on attractions
- **Virtual Assistant construction**, LLM, NLP, Sentiment Analysis (DL, NLP)
- **Video management System integration for security**
- **15 Minute City Index** , etc. (modeling and computability)
- Computing **SDG**, etc., (DP)
- Etc.

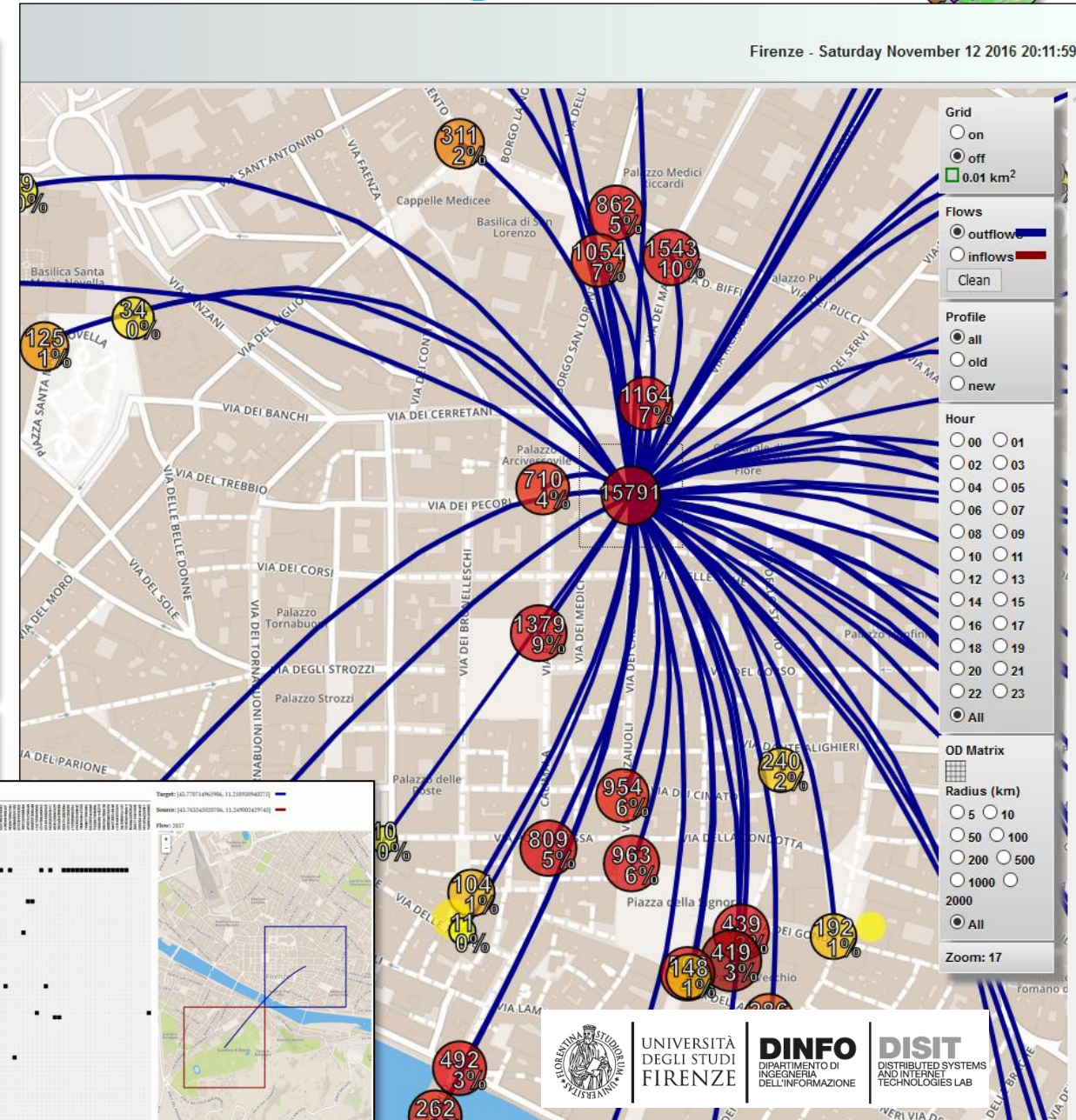
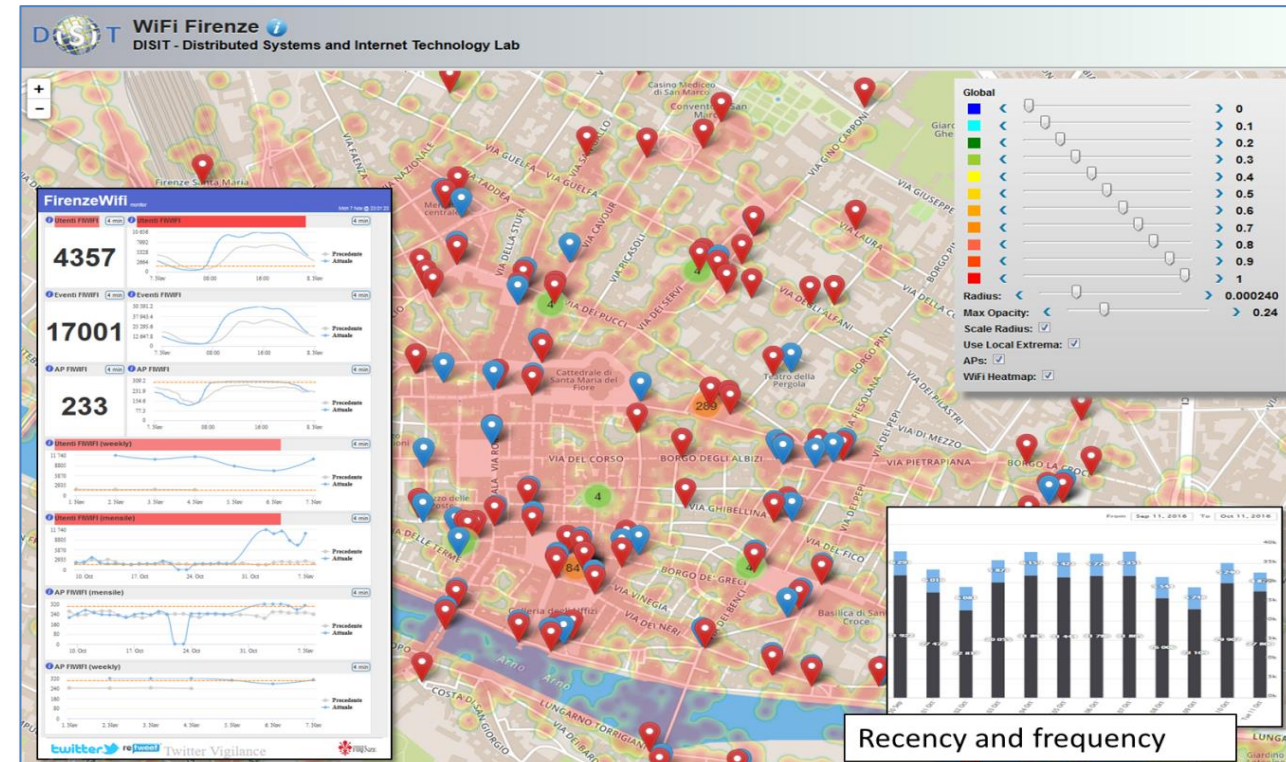


- **Prediction of people flows** on the basis of Wi-Fi data
- **Anomaly detection**
- **Resolute H2020**
- **Classification of city areas**





# Origin Destination Matrix Estimation



Wi-Fi based

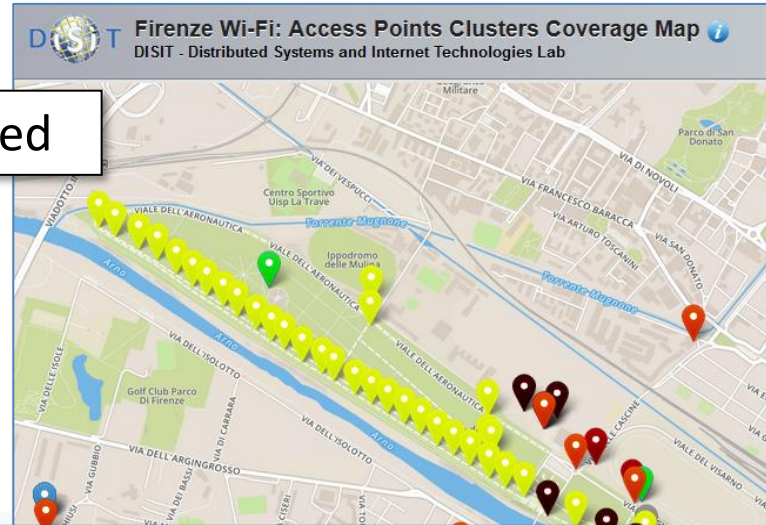




# Characterizing City Areas

Wi-Fi based

Predicting City Areas Crowd level  
characterizing Users' Behaviors



Firenze - Saturday November 12 2016 19:16:33

Global

Radius: 0.0008

Max Opacity: 0.80

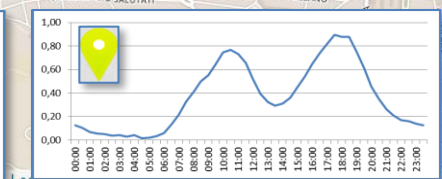
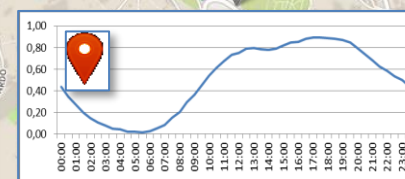
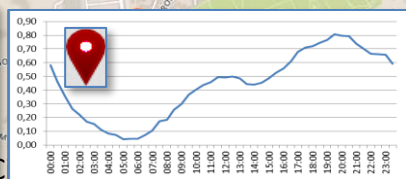
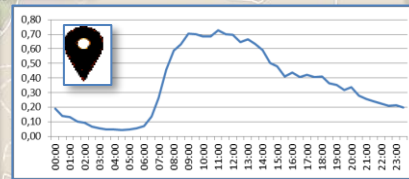
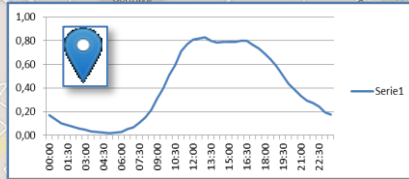
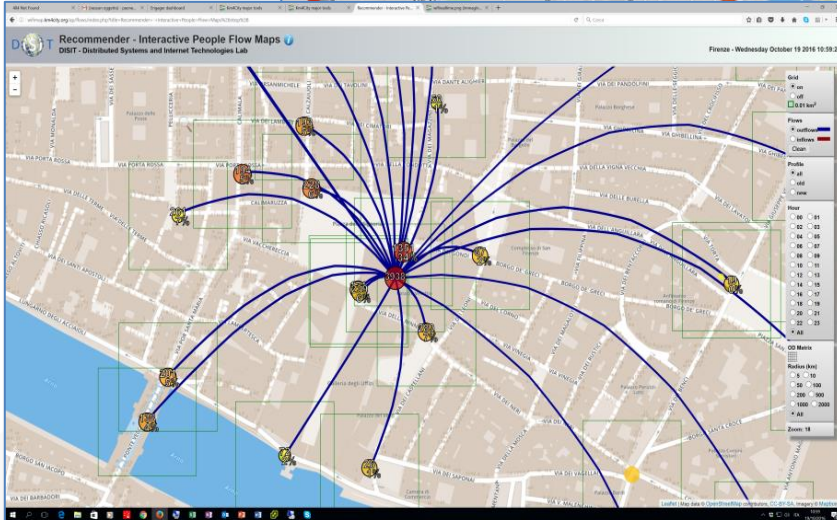
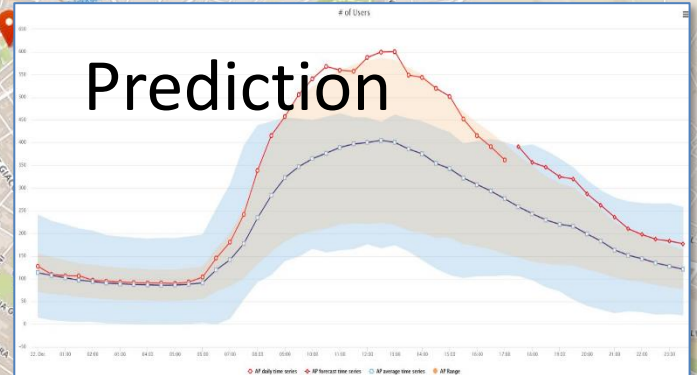
Scale Radius: ☒

Use Local Extrema: ☐

APs: ☒ APs (saturday): ☐ APs (sunday): ☐

WiFi Heatmap: ☐

Prediction





# A view and data from the Thermal Camera



## Detection BOX Snap4Thermal PV Firenze Tue 15 Mar 13:30:41



11 SUSTAINABLE CITIES  
AND COMMUNITIES





<https://www.snap4city.org/dashboardSmartCity/view/Gea.php?iddasboard=MzM3Ng==>



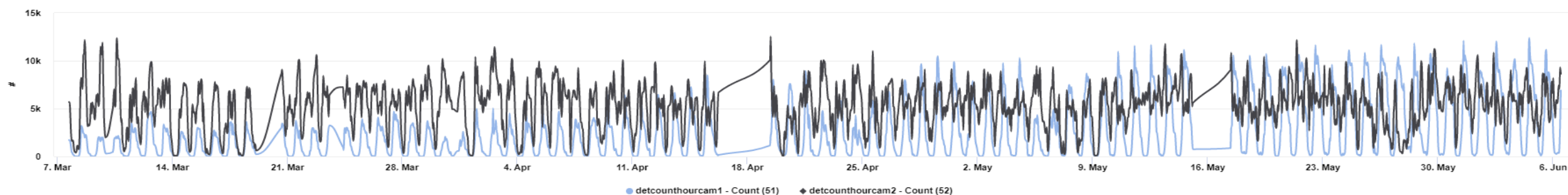
## Detection BOX Snap4Thermal PV Firenze

Thu 30 Mar 23:55:16



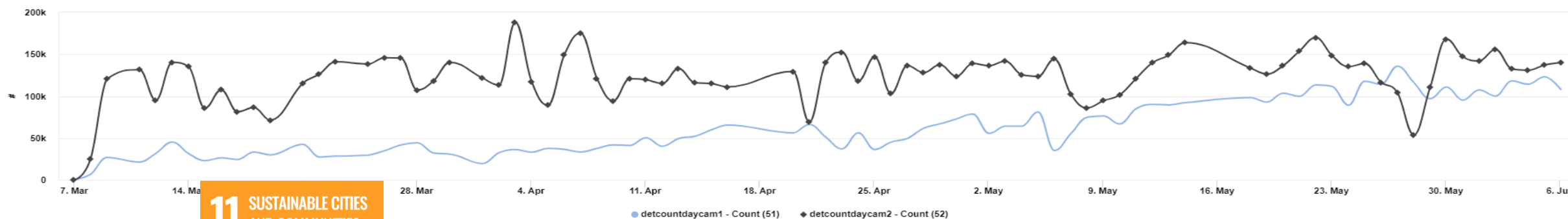
### Time Trend Comparison

4m



### Time Trend Comparison

4m



**11** SUSTAINABLE CITIES  
AND COMMUNITIES



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UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

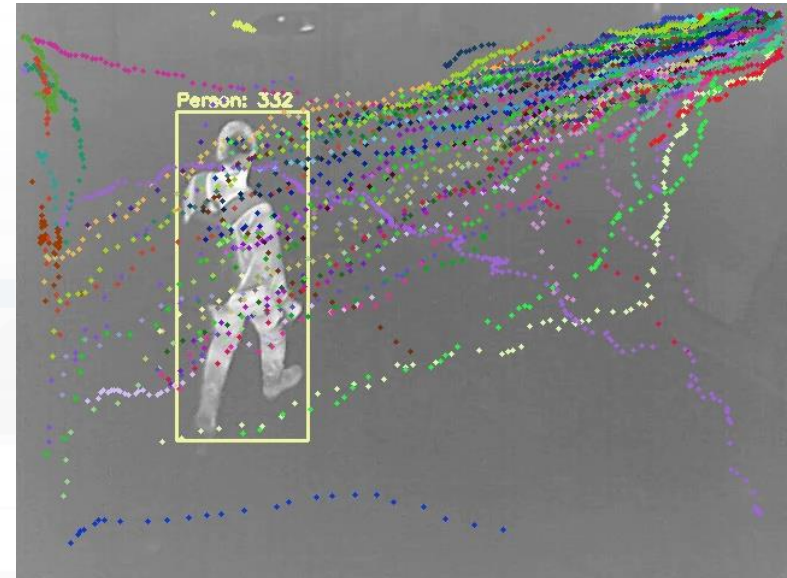
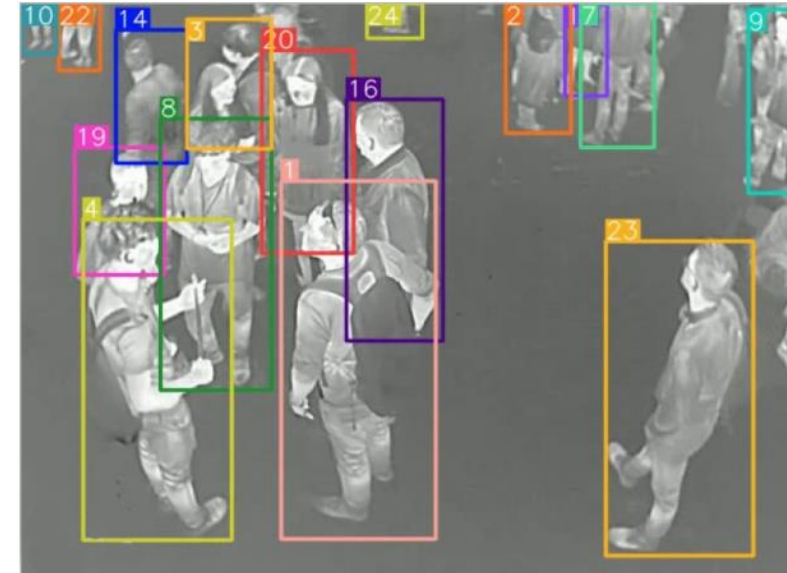
**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

**SNAP4CITY**





# People Counting and Tracking



11 SUSTAINABLE CITIES  
AND COMMUNITIES



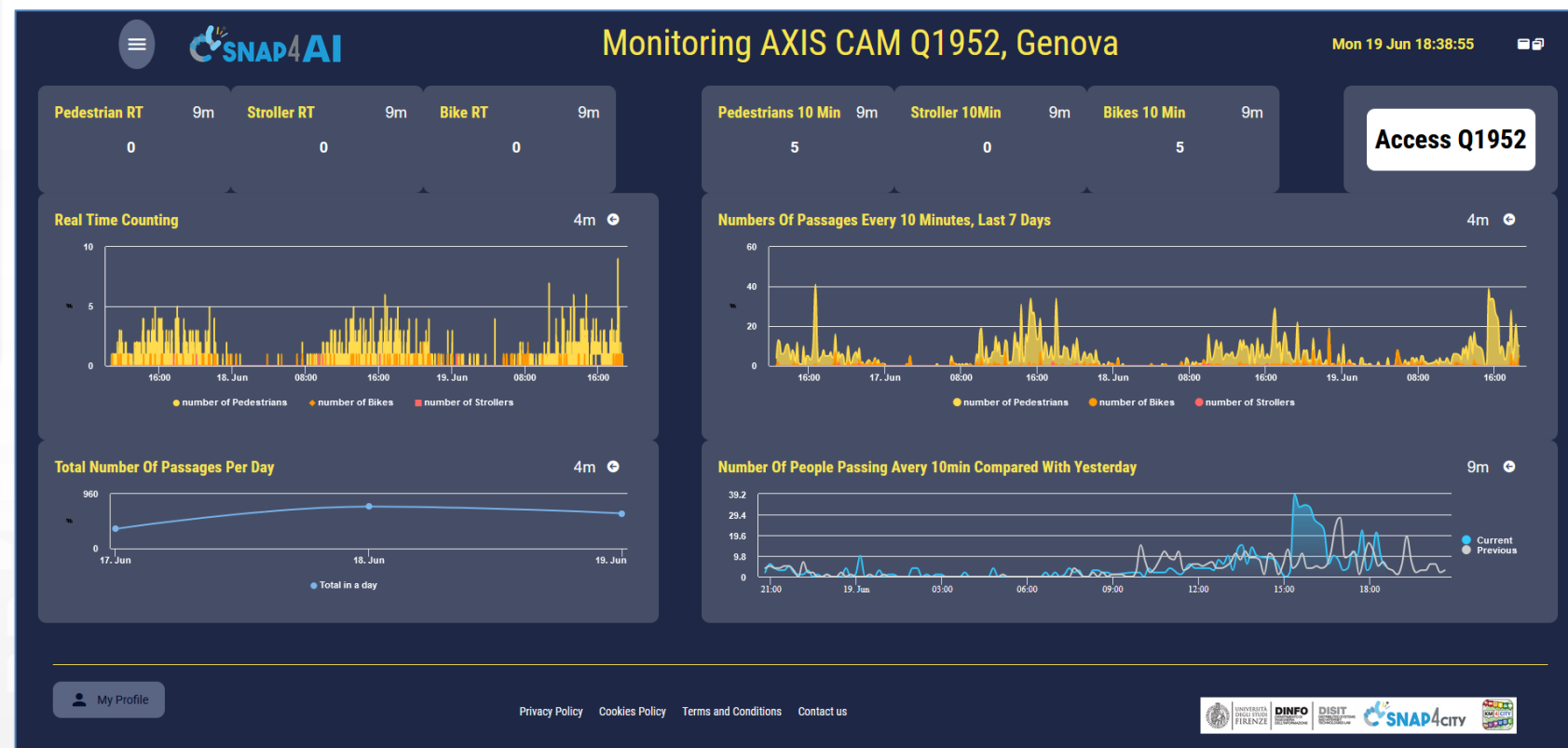
3X





# Monitoring Passages AXIS Q1952

- Genova: Ocean Race, 2023

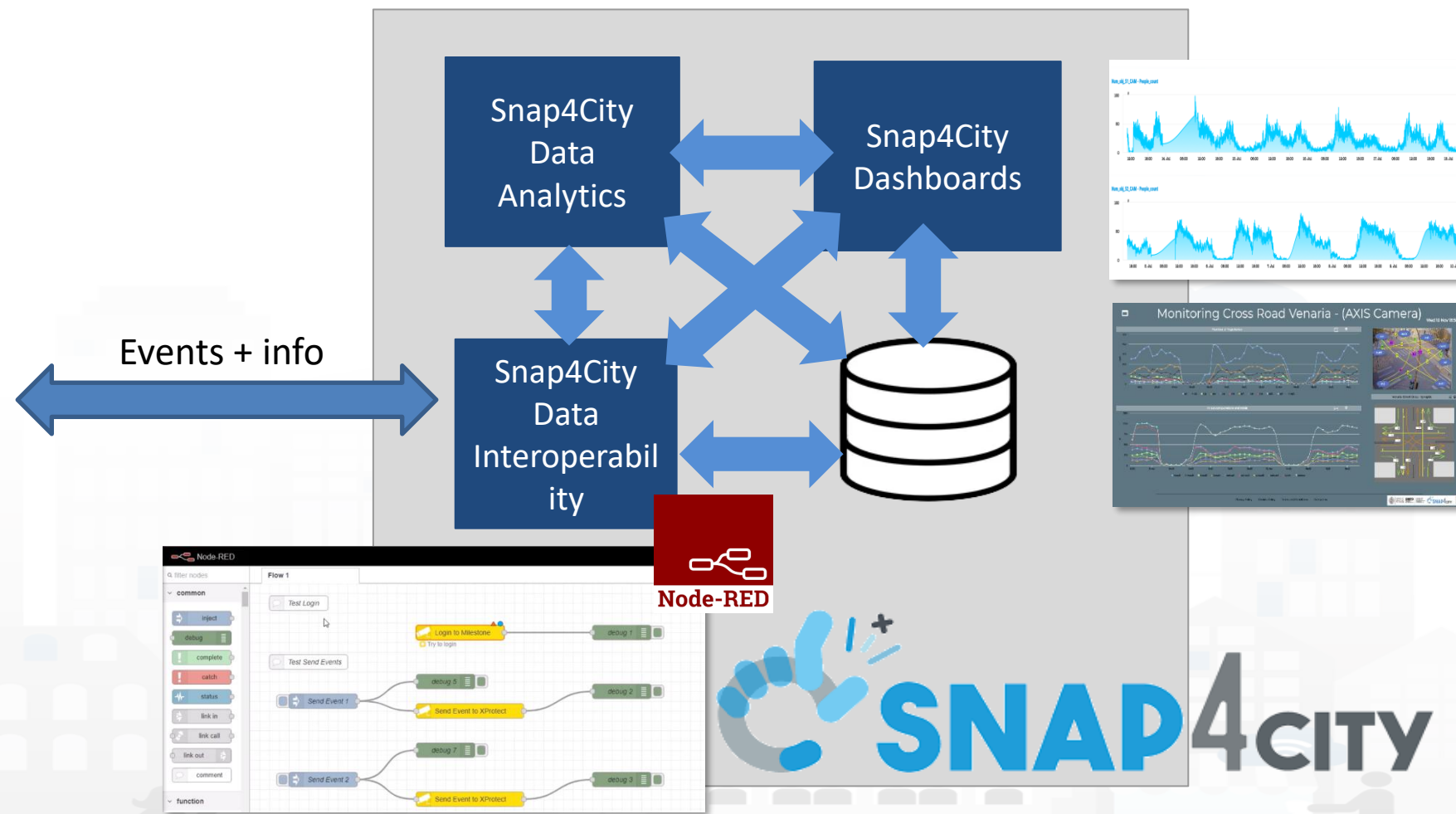
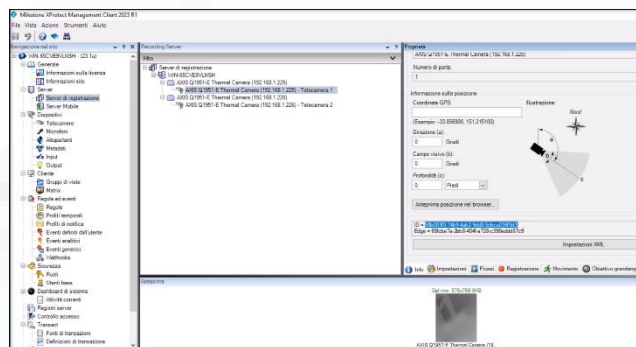


11 SUSTAINABLE CITIES  
AND COMMUNITIES





# VMS vs Snap4City: sending and getting events, AI solutions





# Event Management

App
Maps
Google
Gmail
Snap4City
Snap4
Calendar
Translate
Google Scholar Cita...
DISIT
DISIT old
Facebook
DataCenter
Trello
Km4City major tools
Impostazioni
YouTube
Google Forms
News
Tutti i preferiti

Severity

▼

Status

▼

Reset
Reset Map
Filter

Cameras

Hospital

Traffic Flow

Weather

EventWebCam

+

-

14

Insert Alarm Data

Name

Event Name

Kind

▼

Severity

▼

People Involved

▼

Impact

▼

Description

Event Description

Creating Event

Clear

Register Event

Refresh

Show

5

Search:

First

<< Prev

1

2

3

...

Next >>

Last

device	Severity	dateObserved	status	Actions
fireonplazgardon20231031T221304273Z	Yellow	2023-10-31T22:13:04.273Z	init	📍 📷
Telecamera4_22320231031T14213584Z	Yellow	2023-10-31T14:21:35.84Z	init	📍 📷
CarCrash20231031T134436250Z	Orange	2023-10-31T13:44:36.250Z	init	📍 📷
CriticalTrafficJam20231031T132718888Z	Red	2023-10-31T13:27:18.888Z	init	📍 📷
FloodedRoad20231031T132309212Z	White	2023-10-31T13:23:09.212Z	init	📍 📷

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DINFO

DISIT

SNAP4CITY

KM4CITY

Snap4City (C), February 2024

102



# Engaging via Mobile Apps

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA  
AND  
KNOW  
MAN



SNAP4CITY  
AND KM4CITY  
PROJECTS

TO ADOPT  
4CITY, AND  
ROADMAP

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

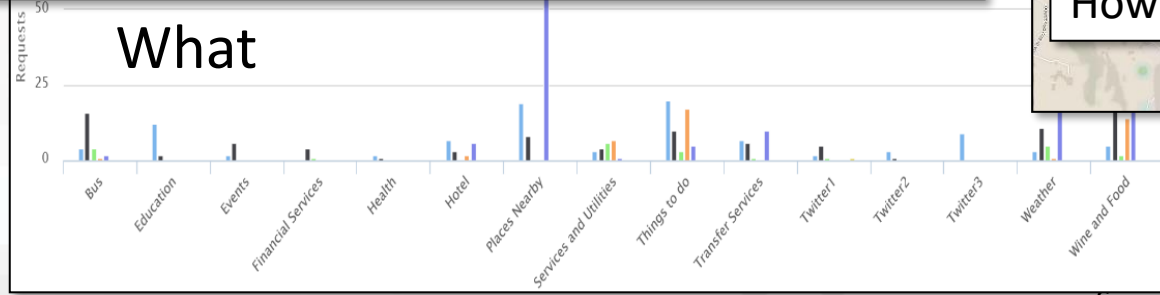
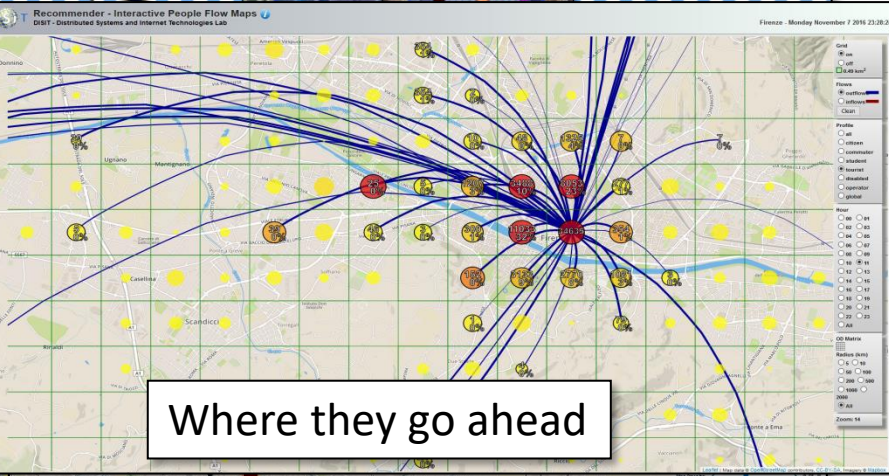
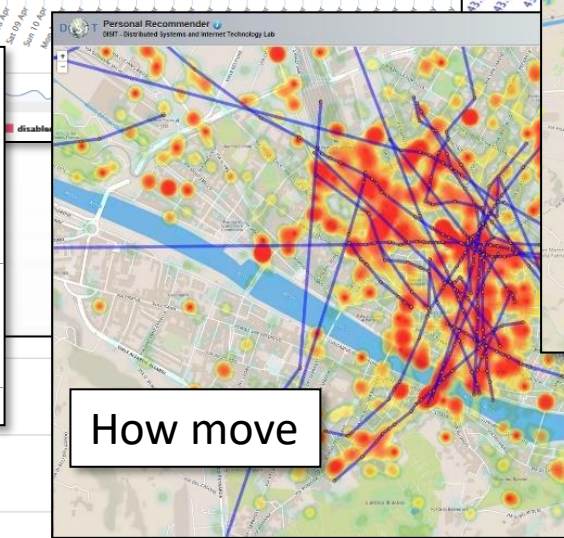
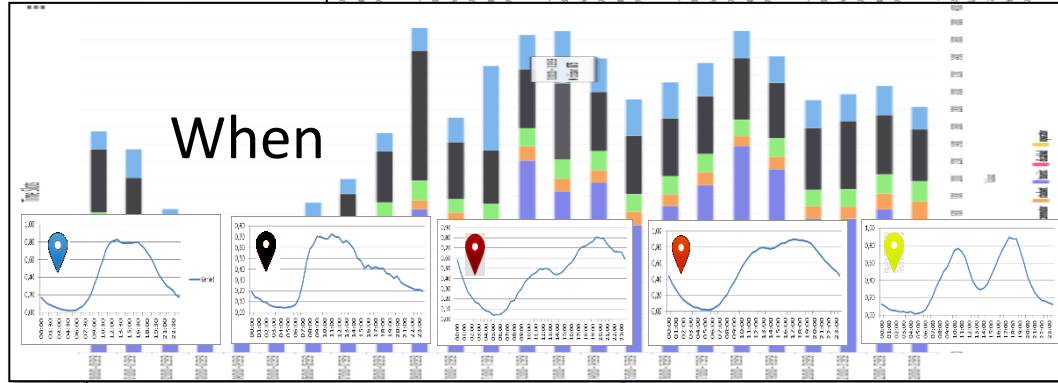
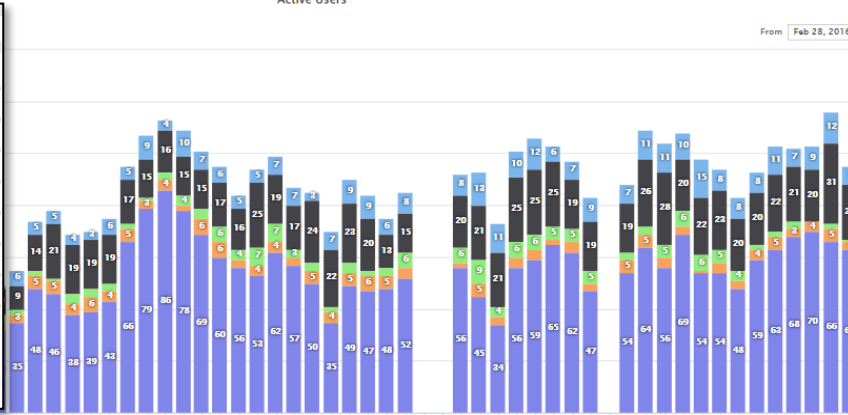
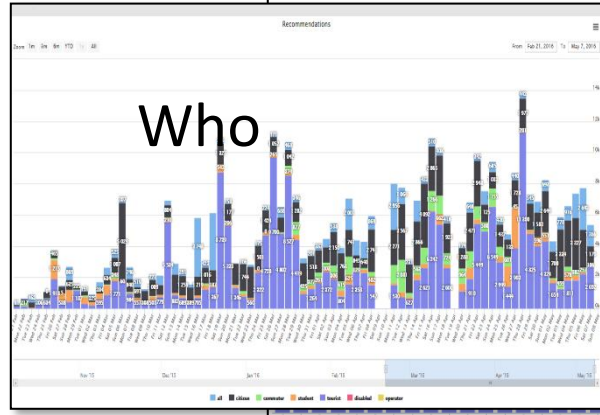
100%  
OPEN  
SOURCE







# User Behavior Analyser for Collective Profiling





# Environmental Domain

FORGING  
MANAGEMENT  
AND FLEXIBLE WEB  
AND MOBILE APPS

FROM CITY  
DASHBOARD TO  
APPLICATIONS

SNAP4CITY  
FOR BEGINNERS

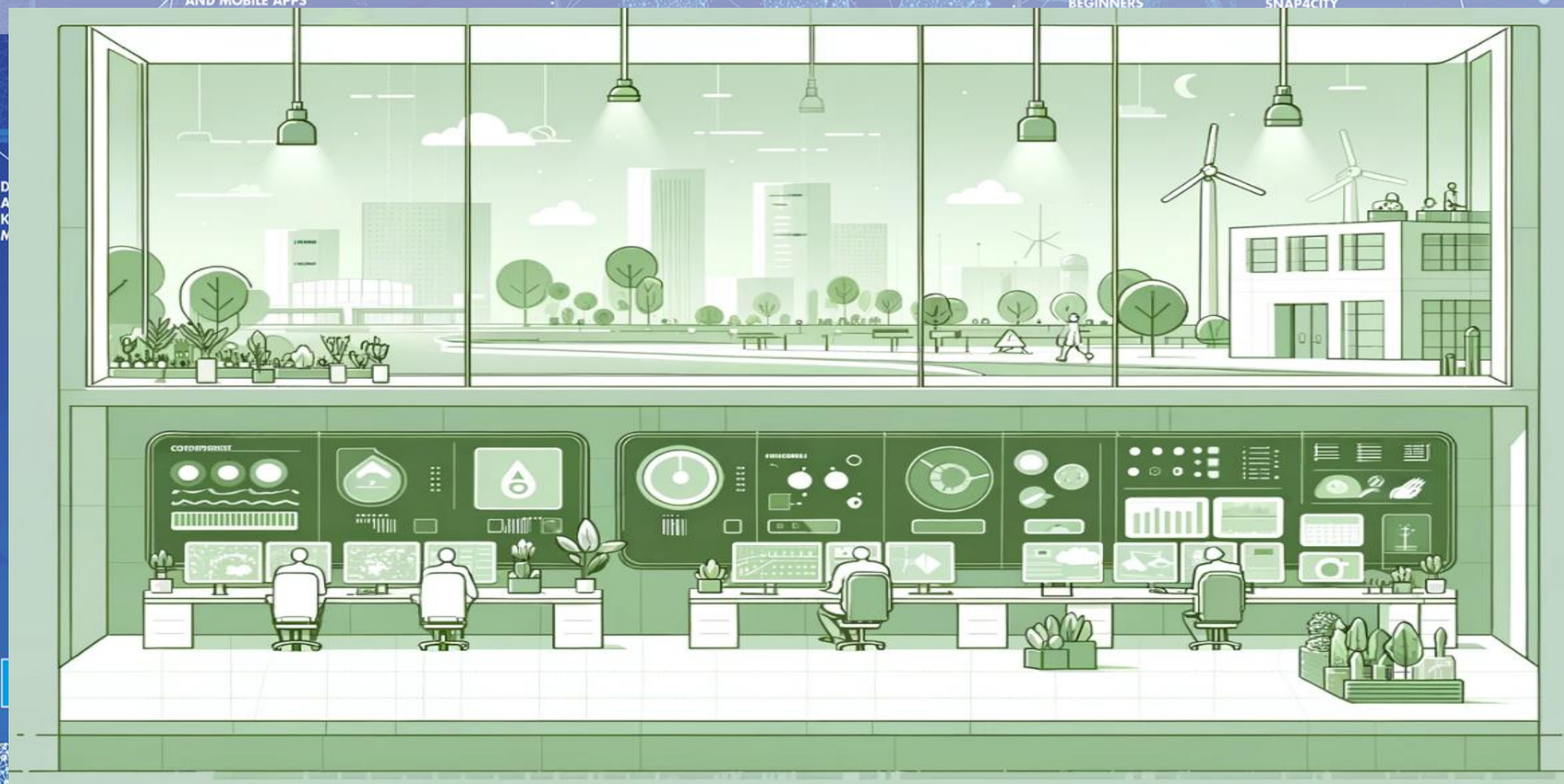
SNAP4CITY

TWITTER  
VIGILANCE SOCIAL  
MEDIA ANALYSIS

SNAP4CITY  
AND KM4CITY  
PROJECTS

ADOPT  
BY, AND  
OMAP

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS





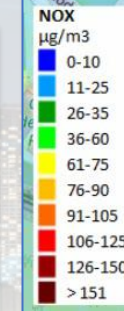
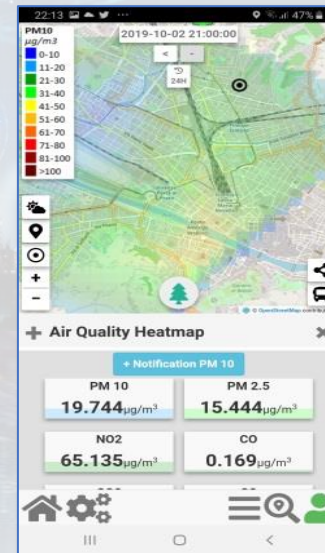
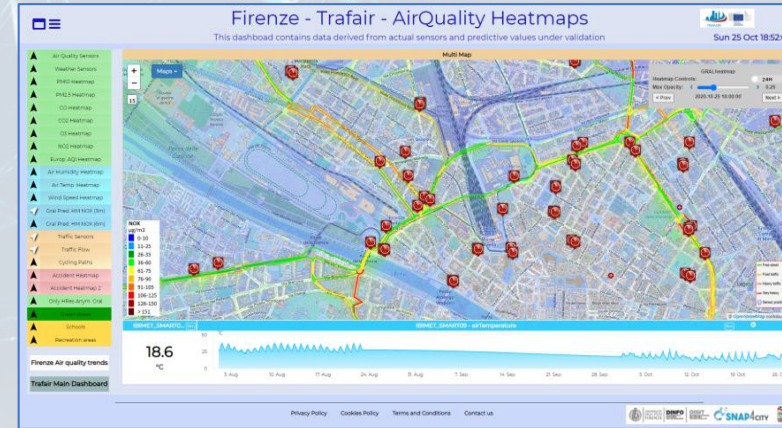
# Environment and Quality of Life

## Air Quality Predictions

Cities of:  
Firenze, Pisa, Livorno



- **Multiple Domain Data**
  - Traffic Flow data, Pollutant: NOX, CO2, PM10, PM2.5, O3, ....
  - 3D City structure, weather, ...
- **Multiple Decision Makers**
  - Pollutant Predictions: NOX, NO2, ..
  - City officers, energy industries
  - Dashboards, What-IF analysis
  - Traffic Flow Reconstruction
- **Historical and Real Time data**
  - Billions of Data
- **Services Exploited on:**
  - Dashboards, Mobile App
- **Since 2020**



Air Quality Directive				WHO guidelines	
Pollutant	Averaging period	Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m³ (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m³	The target value should be achieved by 2015	10 µg/m³	
PM <sub>10</sub>	One day	Limit value, 50 µg/m³	It should be exceeded on more than 35 days per year.	50 µg/m³ (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m³ (*)		20 µg/m³	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m³	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m³	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m³ (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m³ (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m³		40 µg/m³	

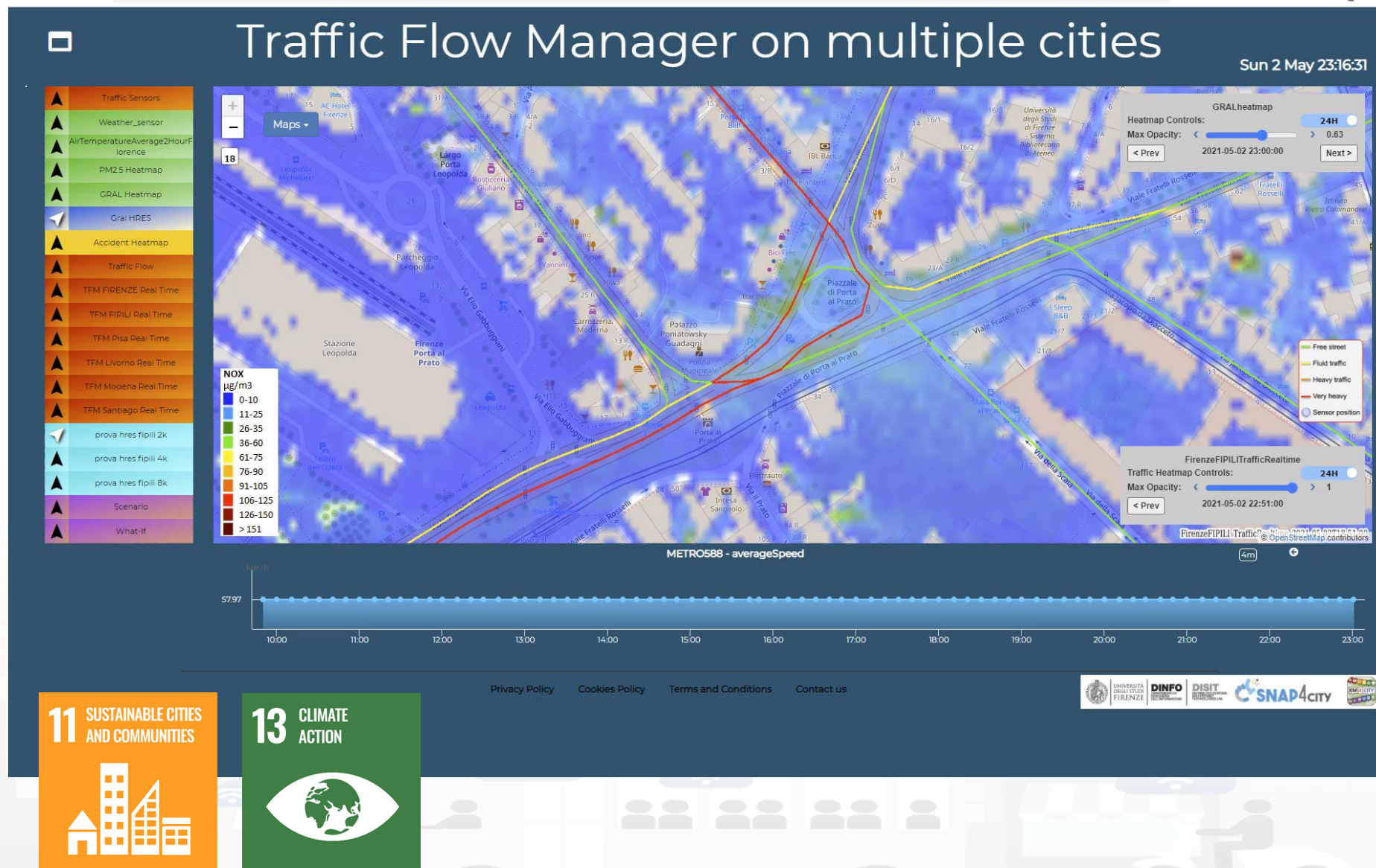


# Environment and Weather

- **Pollutant Predictions: short, long and very long term** European Commission KPIs
  - NOX, PM10 pollution on the basis of traffic flow, 48 hours (ML, AI, DL)
  - Cumulated NO2 average value over the year, ..... (ML, AI, DL)
- **Computation of CO2** on the basis of traffic flows (DP), computing emission factor (DA)
  - each road for each time slot of the day
- **Prediction of MicroClimate** conditions for diffusion (ML, AI)
  - NO2, PM10, PM2.5, etc.
- **Prediction of landslides**, 24 hours in advance (AI, DL)
- **Heatmaps production**, dense data interpolation (DP) for
  - Weather conditions: temperature, humidity, wind, DEW
  - Pollutants and Aerosol: NO, NO2, CO2, PM10, PM2.5, etc.
- **Impact of COVID-19** on Environmental aspects (DP)
- Optimisation of **waste collection** schedule and paths (DP, ML)
- Computing **SDG, SUMI, PUMS**, .. (mainly DP)
- Etc.

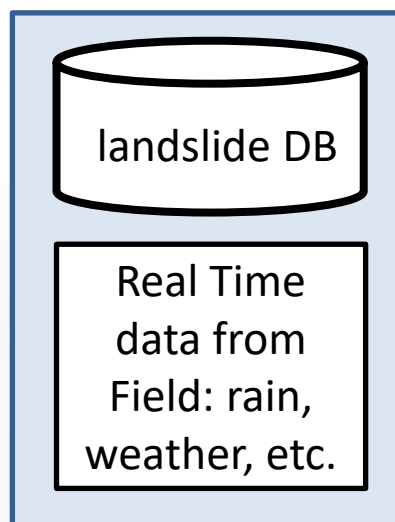
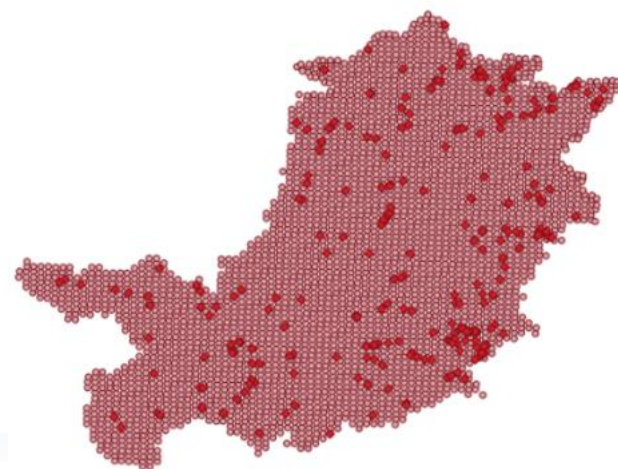


- **Prediction**
  - **NOX Pollutant** diffusion on the basis of Traffic Flow (prediction), weather and 3D structure
  - **NO2 progressive average** (Long term)
- **Project:**
  - **Trafair CEF EC**
  - Mixed solutions of Fluidinamics modeling and AI

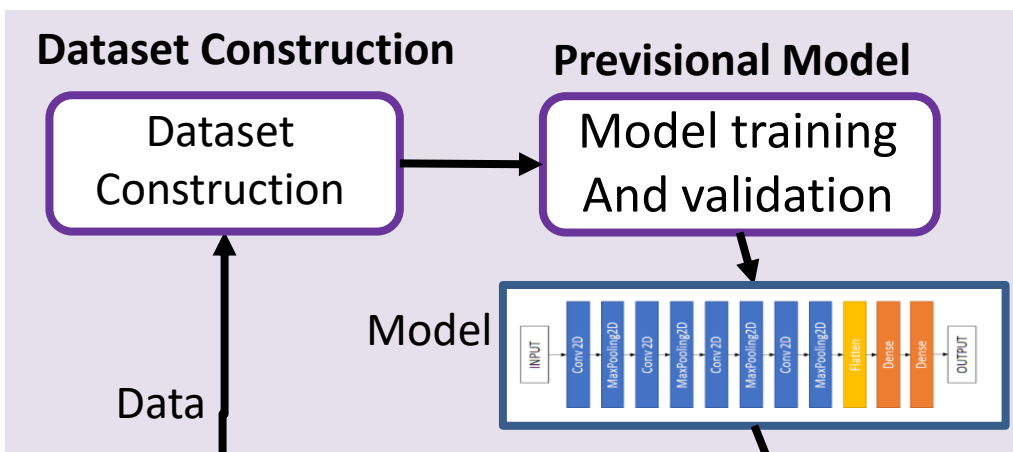




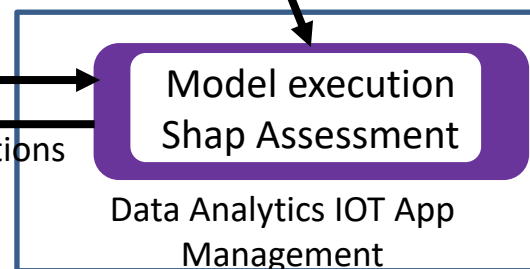
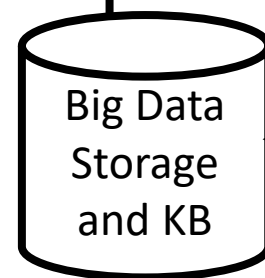
# Predicting Land slides



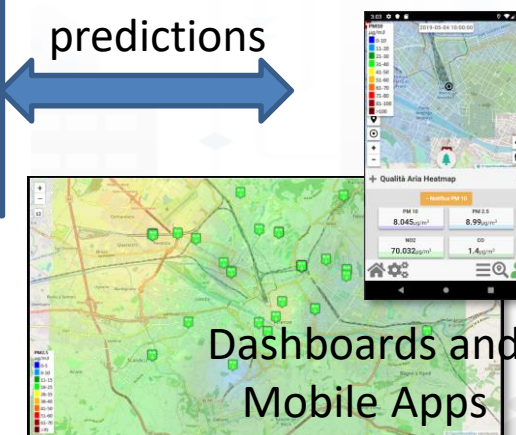
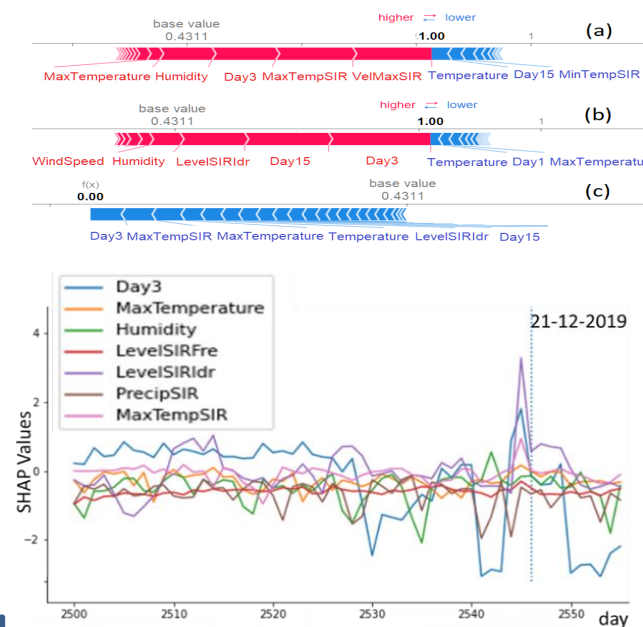
Ingestion Processes



SNAP4City Advanced APIs

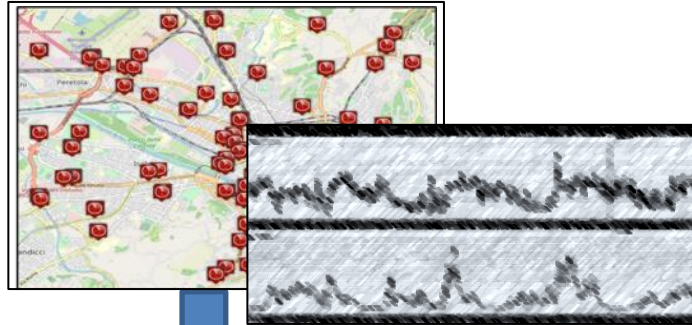


Snap4City Servers and Tools:  
Dashboard manager, Heatmap  
manager, GeoServer, Smart City API.

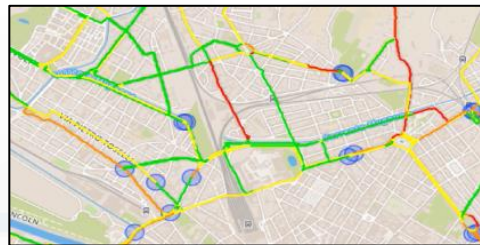




# Estimating City Local CO2 from Traffic Flow Data



Computing Traffic Flow  
into CO2 sensor area



- Traffic Flow is one the main source of CO2
  - K1: Fluid Flow
  - K2: Stop and Go
- **Dense estimation of CO2 into the city** is very useful to know to target EC's KPIs

Computing CO2 on the basis of  
traffic flow data

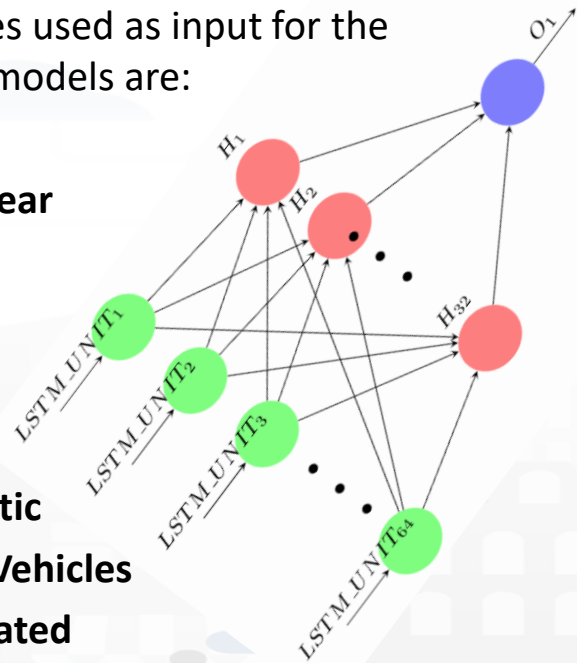
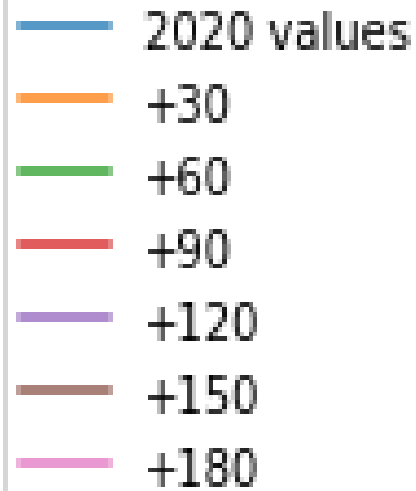
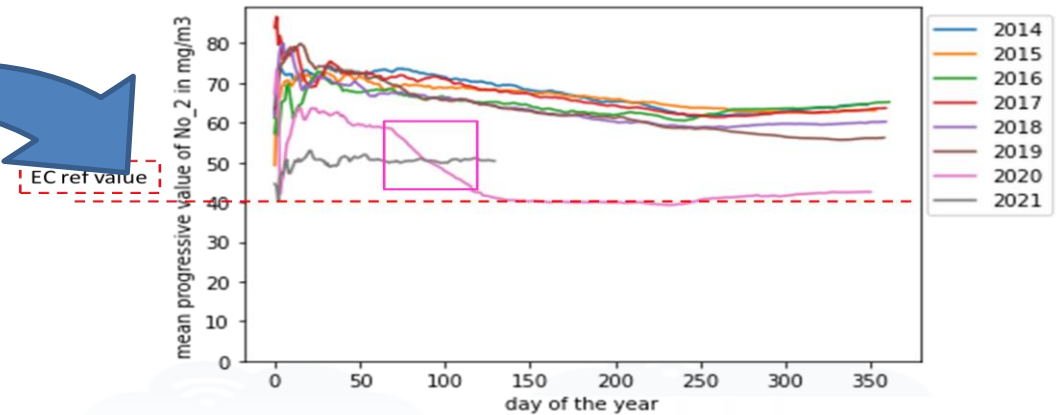


S. Bilotta, P. Nesi, "Estimating CO2 Emissions from IoT Traffic Flow Sensors and Reconstruction", Sensors, MDPI, 2022. <https://www.mdpi.com/1424-8220/22/9/3382/>



# Predicting EC's KPI on NO2 months in advance

Deep Learning Long Terms Predictions of NO2 mean values, From 30 to 180 days in advance



Pollutant	Averaging period	Air Quality Directive		WHO guidelines	
		Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m <sup>3</sup>	The target value has become a limit value since 1 January 2015	10 µg/m <sup>3</sup>	
PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	Not to be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	





# Smart Energy

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA  
AND  
KNOWLEDGE  
MANAGEMENT





# Energy

- Monitoring Energy Consumption in single building, area and per zone
- Matching Energy consumption with respect to the actual usage
- Computing Roof orientation for Photovoltaic installations
- Simulation of Photovoltaic installations to identify the best parameters of size and storage
- **Smart Light management**, unicast and multi cast management, smart light controlled by **traffic flow data**
- Collecting and managing **Communities of Energy**
- Monitoring Energy provisioning on **recharging station**
- Optimization of battery life
- Computing **KPI**
- Etc.



# Smart Light Control of CAPELON

## • Energy Domain

- Smart Light, MQTT, ....
- IoT Orion Broker FIWARE

## • Dashboards

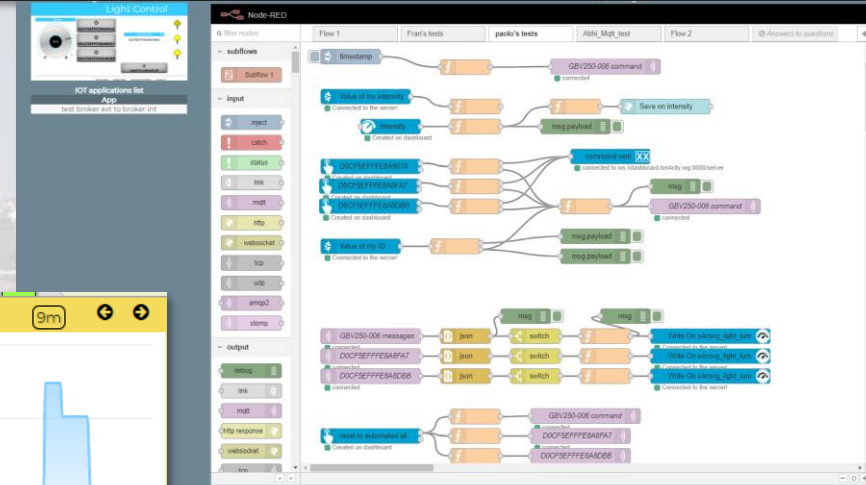
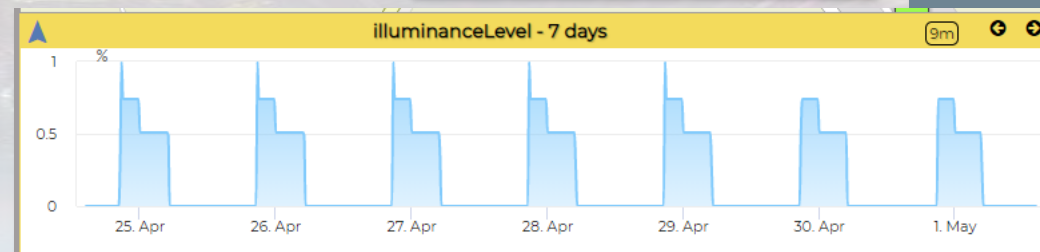
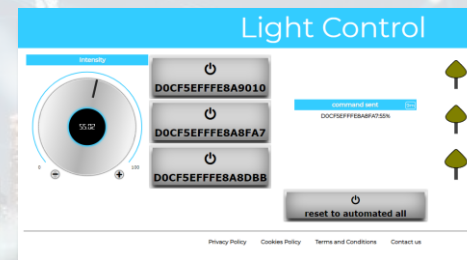
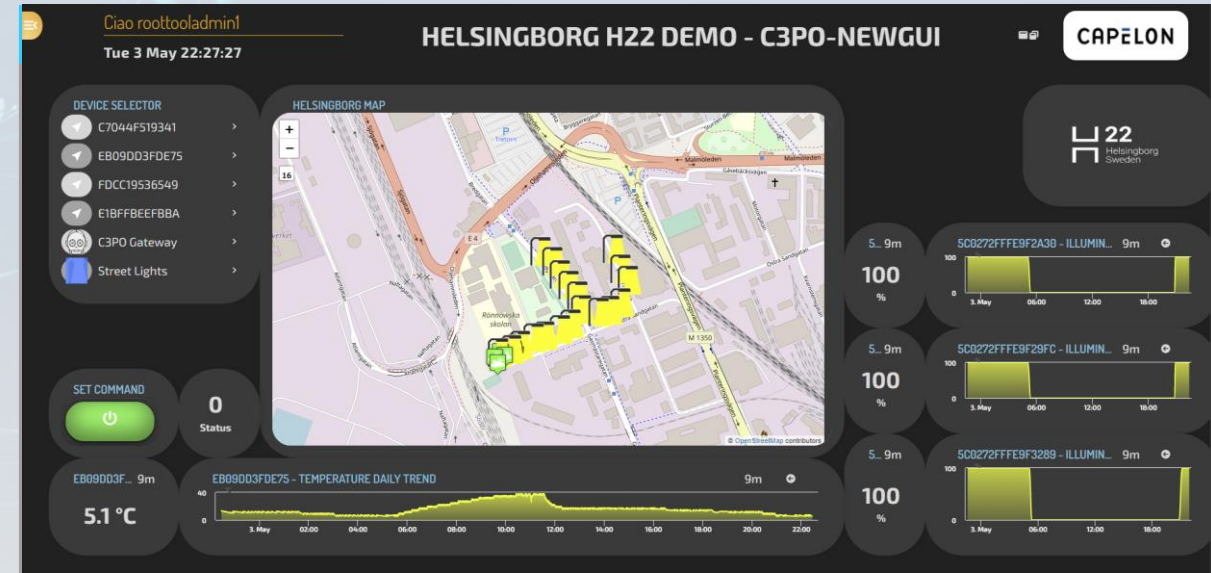
- Map coverage on Sweden
- Monitoring and real time control
- Energy control, analytics
- Direct control

## • Historical and Real Time data

## • Services Exploited on:

- Multiple Levels, API
- Dashboards

## • Since 2020

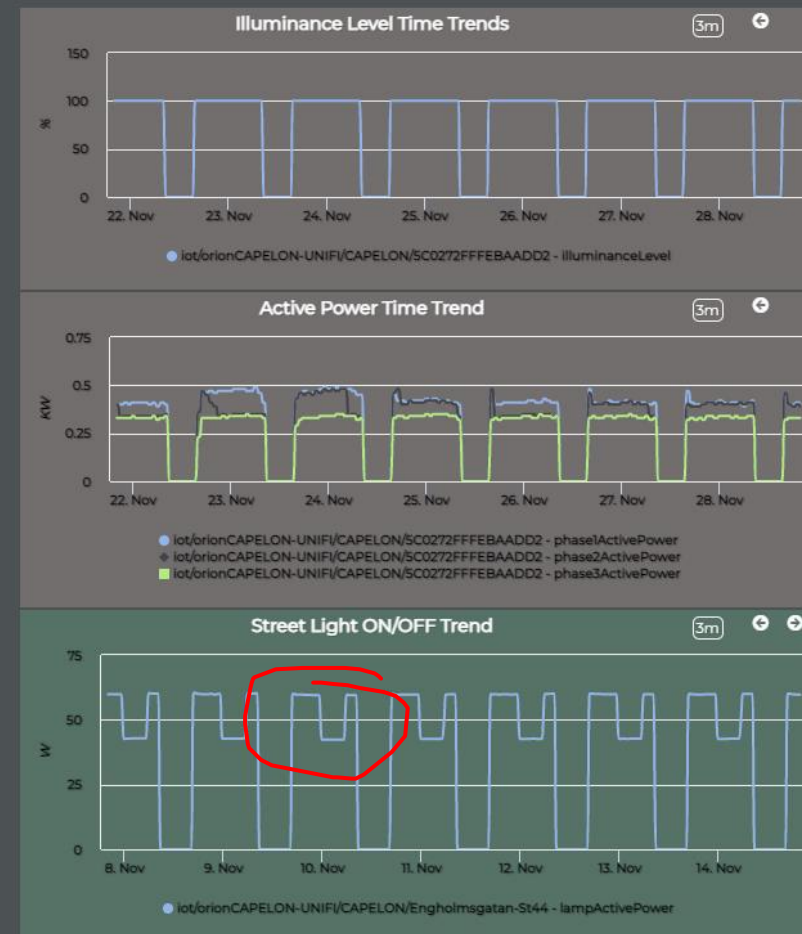
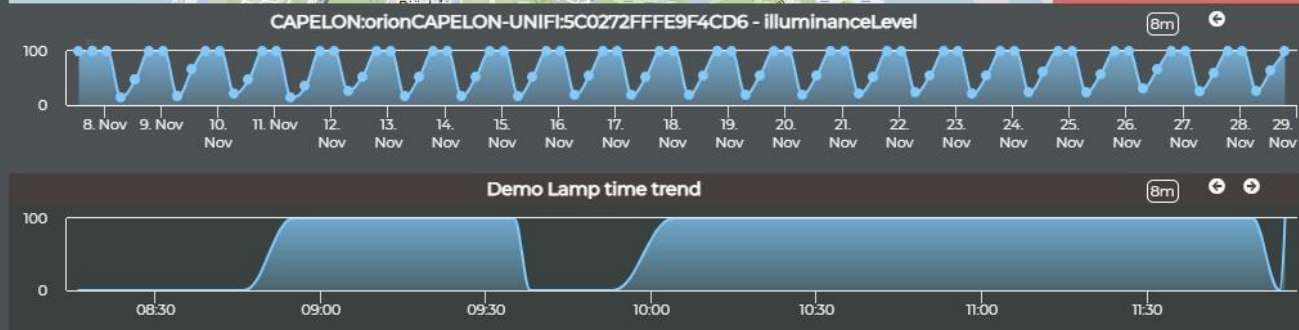
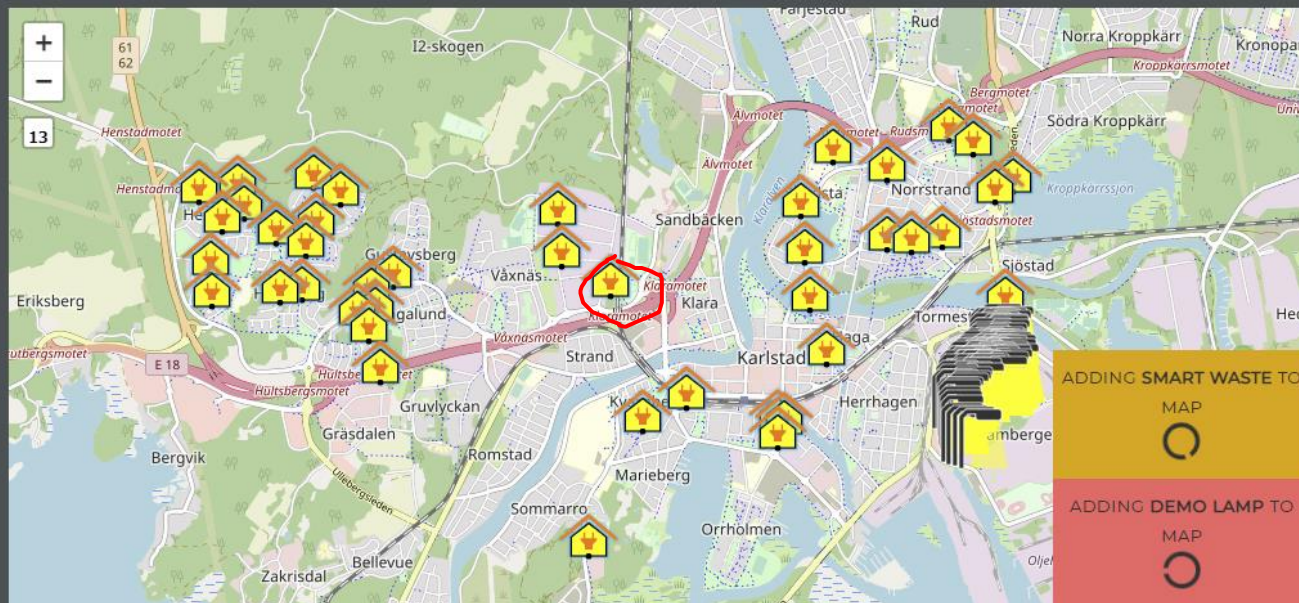




## Karlstad - Capelon

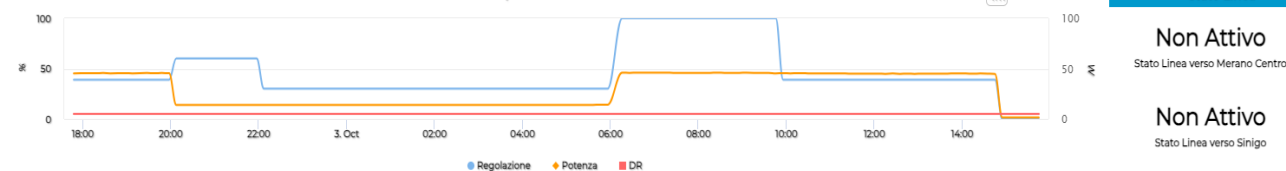
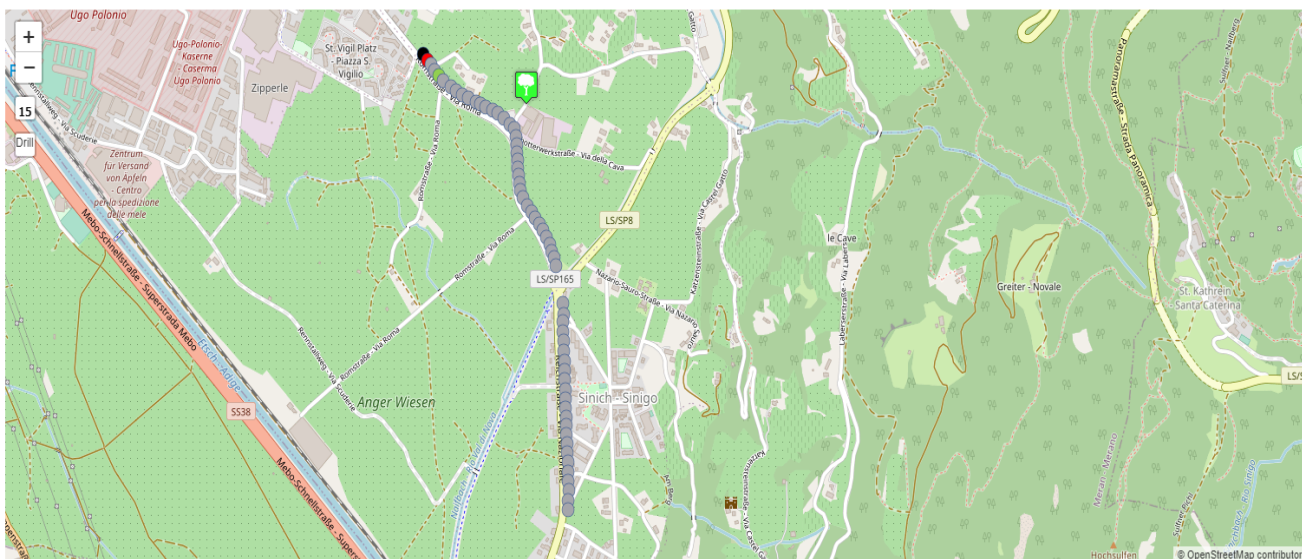
CAPELON

Sun 28 Nov 20:02:16





# Smart Light Management in Merano



N. Punto Luce	11251
DevEui	70b3d5bf100085db
Via	RomStraÙe
Regolazione	100
Ore di servizio	1440
Conta energia	28709
Potenza attuale	24
Stato	ON
Nome errore	INF_DALI_LAMPON
RSSI	-42
SNR	10.5
Data	03/10/2023 15:42:43
ON	
OFF	
DALI_NTC_MISSING	
INF_AUX_TRIGGER	
DALI_FADE_TIME_DISABLE	
DALI_BALAST_NOT_CONFIG	
ERR_DALI_THERMAL_SHUTDOWN	
ERR_DALI_THERMAL_OPERATING	
ERR_DALI_POWER_LIM	
ERR_DALI_OVERALL	
INF_POWER_FAIL	
INF_BUSS_POWERED_BY_FRE	

- Managing DALI 2 devices FlashNet via LoraWan
- programming SmartLight via UniCast and MultiCast
- Controlling devices
- Automation of Smart Light on the basis of Traffic Flow

## Add device to multicast

Multicast2

DevEui

Multicast address

Multicast network session key

Multicast application session key

Salva

Search records

DevEui

70b3d5bf100085db

Remove

70b3d5bf100085dd

Remove

70b3d5bf100085dv

Remove

70b3d5bf100085dp

Remove

70b3d5bf100085d0

Remove

70b3d5bf100085d5

Remove

70b3d5bf100085dk

Remove

## Multicast configuration

Multicast2

☒ Set UTC timestamp

☐ Set cpPush

☒ Set configuration

Salva

<https://www.snap4city.org/968>



Show  entries

Data	Numero punto luce <small>Punto Luce x</small>	DevEui Lorawan	Via	Eventi e messaggi d'errore <small>Search.. x</small>
30/09/2023 23:51:59	11710	70B3D5BF100085E8	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:42:28	9	70B3D5BF100085F9	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:42:23	22	70B3D5BF100085ED	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:42:22	11261	70B3D5BF100085E2	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:22:38	10974	70B3D5BF10008610	ReichStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:22:35	28	70B3D5BF100085F7	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:22:28	16421	70B3D5BF10008601	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:12:34	16423	70B3D5BF10008603	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:40	10968	70B3D5BF1000860A	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:38	16427	70B3D5BF10008607	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:38	16422	70B3D5BF10008602	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:32	16425	70B3D5BF10008605	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:31	17	70B3D5BF100085F0	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:31	9	70B3D5BF100085F9	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:26	16417	70B3D5BF100085FD	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:26	16426	70B3D5BF10008606	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:25	11352	70B3D5BF100085DA	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:25	20	70B3D5BF100085EB	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 23:02:13	29	70B3D5BF100085F5	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 22:52:36	28	70B3D5BF100085F7	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 22:52:34	10313	70B3D5BF100085FB	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 22:42:31	16421	70B3D5BF10008601	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 22:42:27	16416	70B3D5BF100085FC	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 22:42:26	11261	70B3D5BF100085E2	RomStraÙe	INF LL CHANGED, INF DALI LAMPON
30/09/2023 22:42:20	10972	70B3D5BF1000860D	RomStraÙe	INF LL CHANGED, INF DALI LAMPON

[All lamps](#)
[Data visualization](#)
[Event logs](#)
[Graph](#)
[Settings](#)

### 70B3D5BF100085DB

VALUE NAME: 70B3D5BF100085DB

DETAILS DESCRIPTION RT DATA

Last update: 2023-10-03 13:42:43.881Z

Description	Value	Buttons
DR	5	Last 4h 24h 7d 30d 6m 1y 2y 10y
RSSI	-42	Last 4h 24h 7d 30d 6m 1y 2y 10y
SNR	10.5	Last 4h 24h 7d 30d 6m 1y 2y 10y
check_nuovo_evento	NO	Last 4h 24h 7d 30d 6m 1y 2y 10y
conta_energia	28709	Last 4h 24h 7d 30d 6m 1y 2y 10y
dateObserved	2023-10-03T13:42:43.881Z	Last 4h 24h 7d 30d 6m 1y 2y 10y
gatewayid	7276M002e08044c	Last 4h 24h 7d 30d 6m 1y 2y 10y
messaging_erroro_evento	INF DALI LAMPON	Last 4h 24h 7d 30d 6m 1y 2y 10y
numero_punto_luce	11251	Last 4h 24h 7d 30d 6m 1y 2y 10y

### QUADROFRATTA

VALUE NAME: QUADROFRATTA

DETAILS DESCRIPTION RT DATA

Last update: 2023-10-03 13:00:00.008Z

Description	Value	Buttons
dateObserved	2023-10-03T13:00:00.008Z	Last 4h 24h 7d 30d 6m 1y 2y 10y
offTime	07:07	Last 4h 24h 7d 30d 6m 1y 2y 10y
onTime	19:06	Last 4h 24h 7d 30d 6m 1y 2y 10y
statoLinea_1	Non Attivo	Last 4h 24h 7d 30d 6m 1y 2y 10y
statoLinea_2	Non Attivo	Last 4h 24h 7d 30d 6m 1y 2y 10y
statoLinea_3	Non Attivo	Last 4h 24h 7d 30d 6m 1y 2y 10y
statoLinea_4	Non Attivo	Last 4h 24h 7d 30d 6m 1y 2y 10y
statoLinea_5	Non Attivo	Last 4h 24h 7d 30d 6m 1y 2y 10y

Keep data on target widget(s) after popup close: ☐



<https://www.snap4city.org/dashboardSmartCity/view/Baloon.php?iddashboard=MzczNg==>

Ciao roottooladmin1

Sat 11 Nov 17:26:28

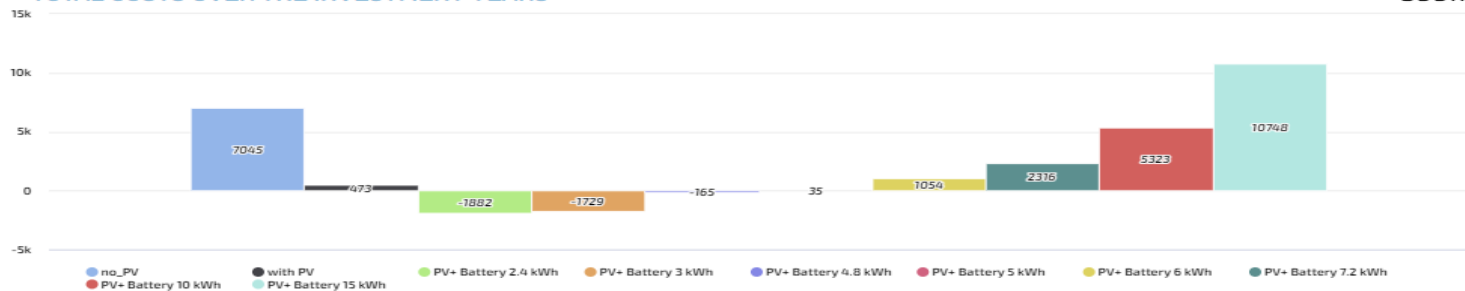
## ONLINE PHOTOVOLTAIC SYSTEM SIMULATOR

User Manual

Italian Version

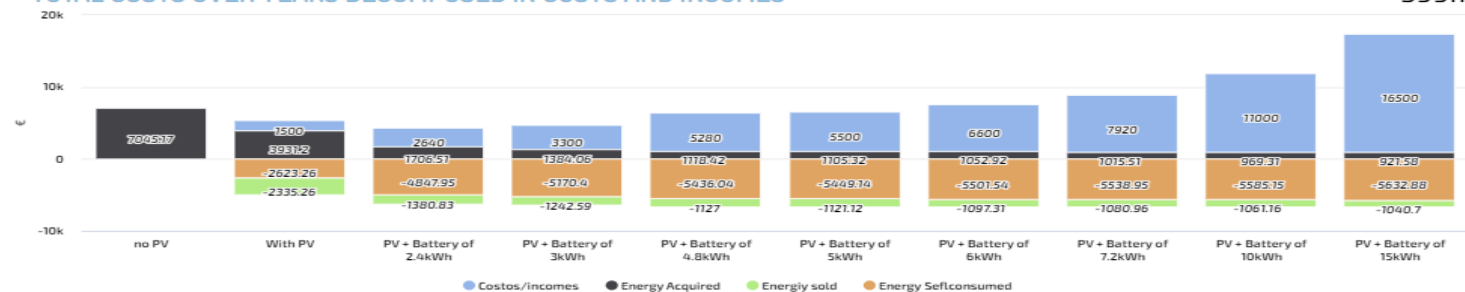
### TOTAL COSTS OVER THE INVESTMENT YEARS

599m



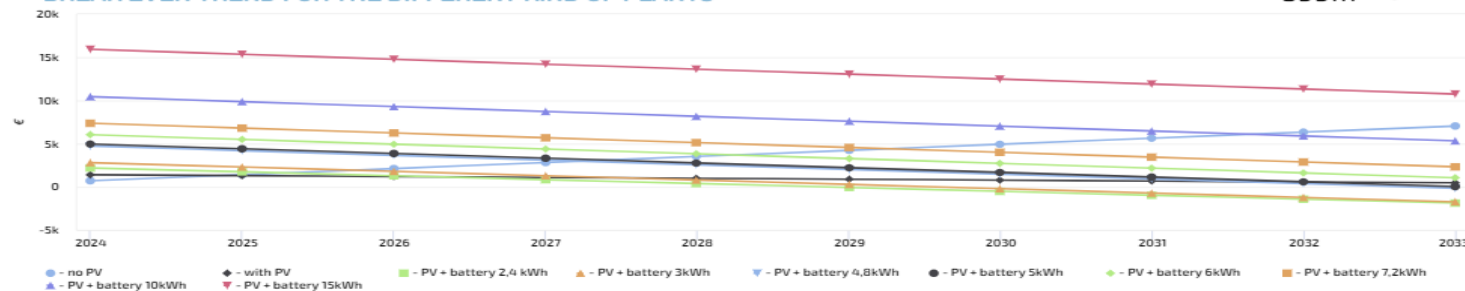
### TOTAL COSTS OVER YEARS DECOMPOSED IN COSTS AND INCOMES

599m



### BREAK EVEN TREND FOR THE DIFFERENT KIND OF PLANTS

599m



### PARAMETERS OF YOUR PV PLANT

We suggest you PV plus battery of 2.4 kWh

Annual Consumption

Price of energy sold (€/kWh)

Price of Energy Acquired (€/kWh)

Years of Investment

Months for typical trends

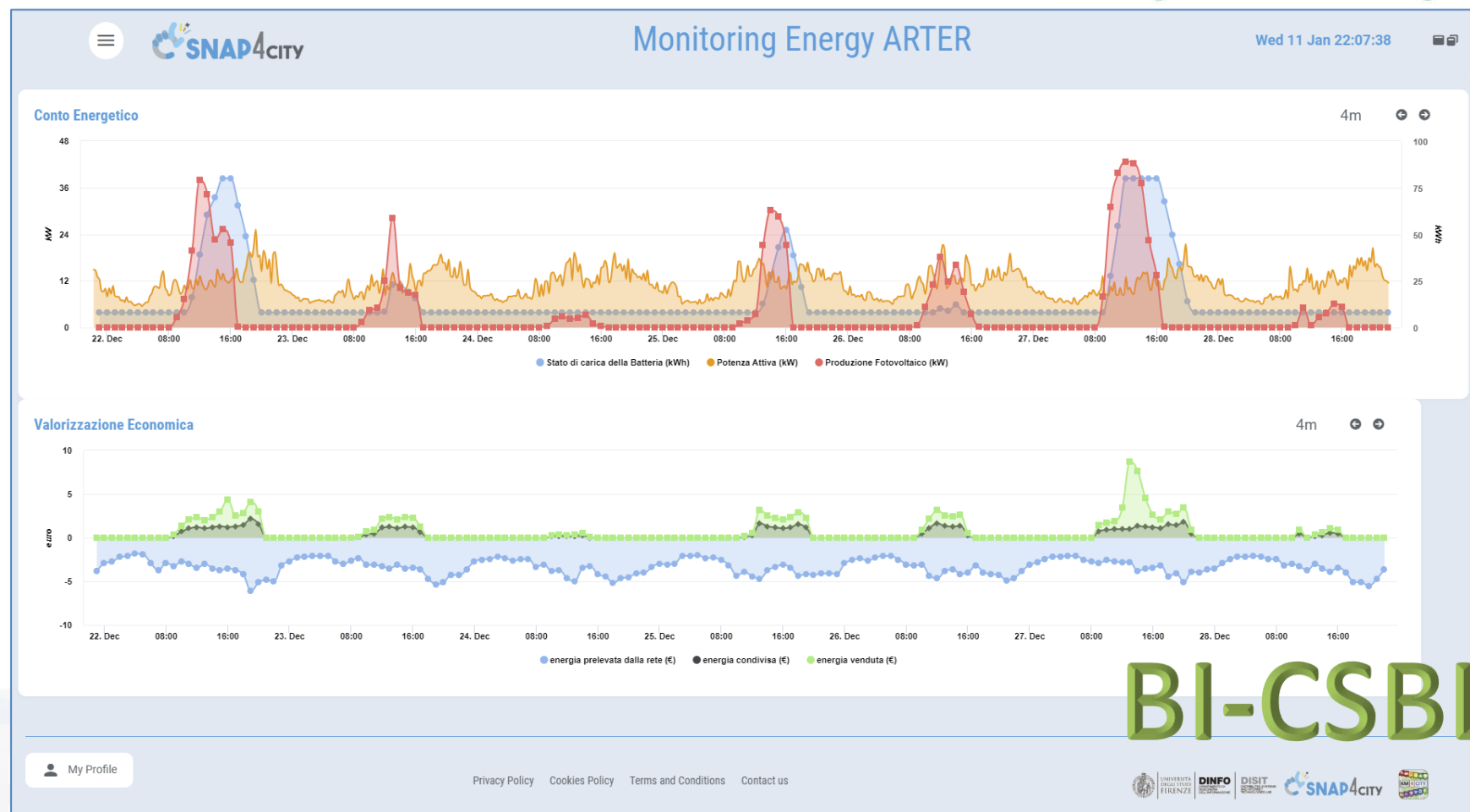
Compute

7 AFFORDABLE AND  
CLEAN ENERGY





- **Field-tested energy community: the self-consumer condominium**
- The Self User project creates in the pilot condominium, through the collection and analysis of data, a model for calculating and enhancing the impact of an energy community on a community of people, with a view to actions to combat energy poverty



**BI-CSBL**

<https://www.selfuser.it>





## SELF USER

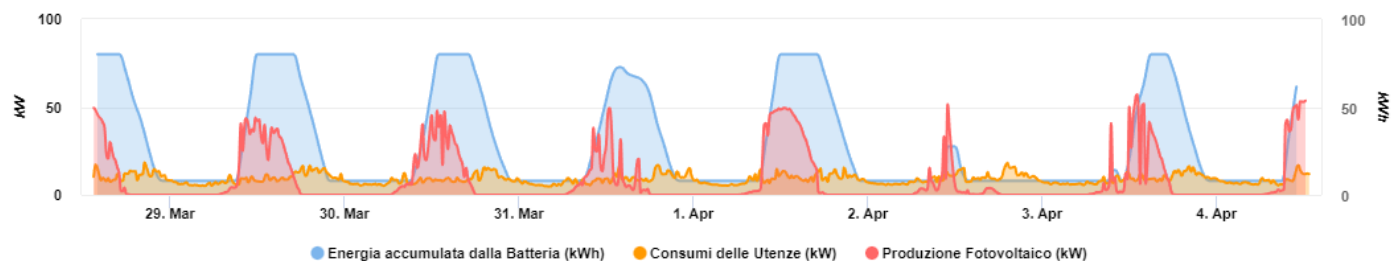
Monitoraggio in tempo reale della comunità energetica condominiale

Tue 4 Apr 13:20:04



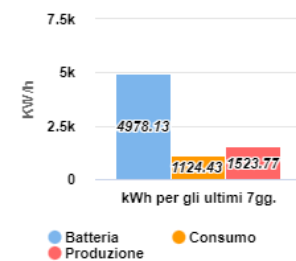
### Conto Energetico

4m



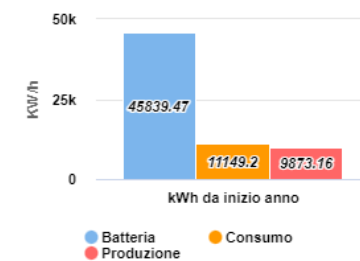
### KWh Ultimi 7 Gg.

4m



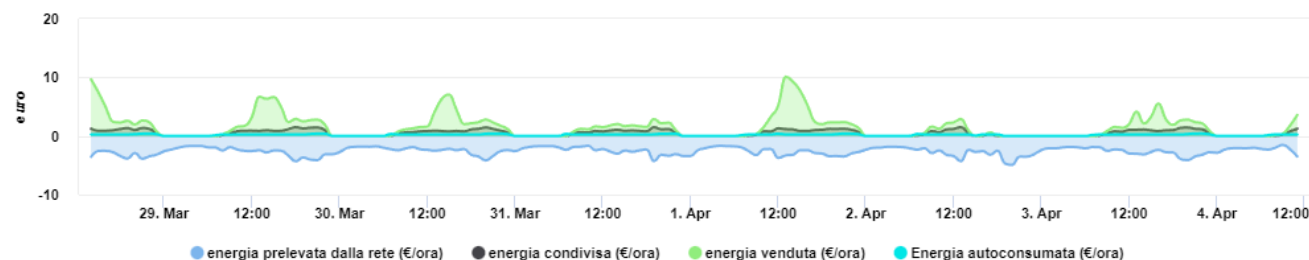
### KWh Da Inizio Anno

4m



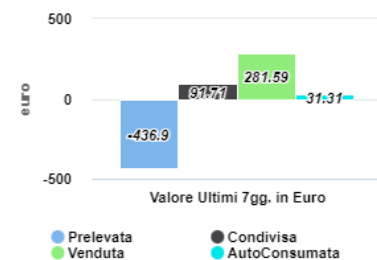
### Valorizzazione Economica

4m



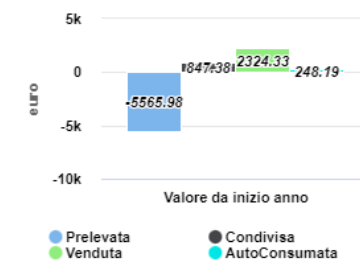
### Valore Ultimi 7gg.

4m



### Valore Da Inizio Anno

4m





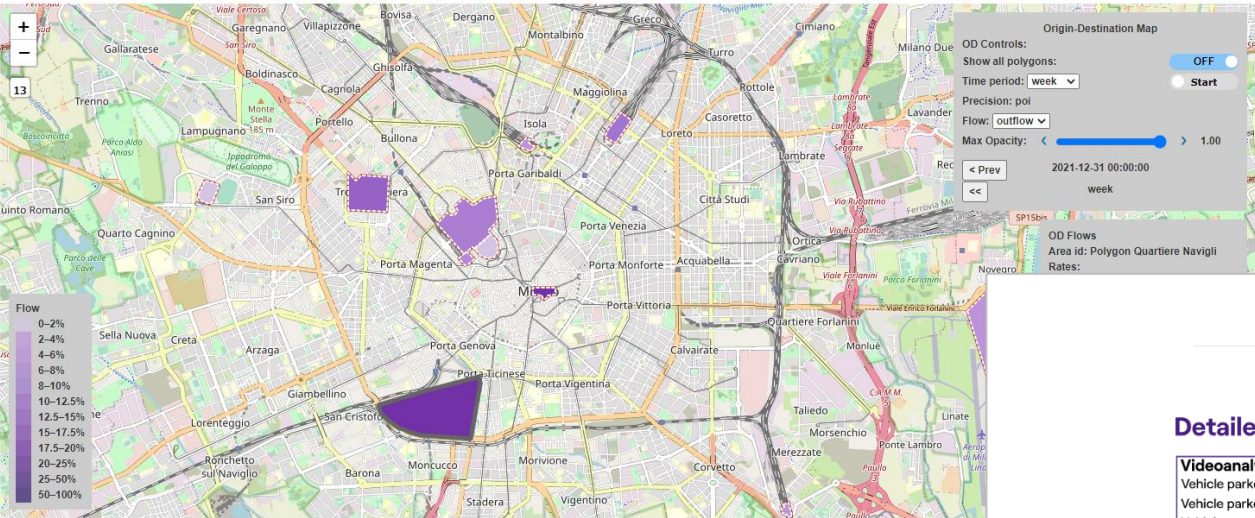
# Energy monitoring and business intelligence



## Green and Data Driven District

Aggregated KPI JuicePark SmartPole CityAnalytics

POI - OD POI - PRESENZE POI - PRESENZE (TS) ACE - PRESENZE ACE - PRESENZE (TS)



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7 AFFORDABLE AND CLEAN ENERGY



11 SUSTAINABLE CITIES AND COMMUNITIES



## Green and Data Driven District

Aggregated KPI JuicePark SmartPole CityAnalytics

### Detailed KPIs

#### Videoanalysis

People counted daily: 0  
People counted to date: 0  
People aggregation daily: 0  
People aggregation to date: 0  
Vehicle counted daily: 0  
Vehicle counted to date: 21

#### Power meter

Daily energy consumed: 9.024 kWh  
Energy consumed to date: 27.341 kWh  
Daily energy produced: 1.409 kWh  
Energy produced to date: 4.252 kWh

#### WiFi

Max number of connected devices in the last day: 0  
Hourly average connected devices: #####

#### eBike

Daily number of sessions: 0  
Number of sessions to date: 0  
Total Energy consumed: 0  
Average energy consumed: 0  
Last charger session: 17/06/2022 11:25

#### Emergency

SOS requests to date: 0  
SOS request daily: 0  
AED requests to date: 0  
AED requests to daily: 0

## Green and Data Driven District

Aggregated KPI JuicePark SmartPole CityAnalytics

### Detailed KPIs

#### Videoanalysis

Vehicle parked daily: 8  
Vehicle parked to date: 87  
Vehicle count daily: 24  
Vehicle count to date: 520

#### Power meter

Energy consumed daily: 0 kWh  
Energy consumed to date: 0 kWh  
Energy produced daily: 0 kWh  
Energy produced to date: 0 kWh

#### WiFi

Max number of connected devices in the last day: 0  
Hourly average connected devices: #####

#### Emergency

SOS Requests to date: 0  
SOS request daily: 0

#### EV charged

Number of sessions daily: 0  
Number of sessions to date: 0  
Total Energy consumed: 0  
Average energy consumed: 0  
Last charger session: 0

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# Smart Building

FROM CITY  
DASHBOARD TO  
APPLICATIONS





# Smart Buildings, Snap4Building

- **Digital Twin for monitor, control and manage distributed infrastructures**
  - 2D/3D representations of the whole set of buildings, BIM modeling
  - Entities (building, floors, rooms, parking, charging stations, gates, etc.) with their shapes and descriptors, and data monitoring the allocation to office, meeting, cafeteria, storage, stairs, elevator, etc.
- **Monitoring and computing KPI on real time for**
  - **energy** consumed or produced (hot/cold), **parking, logistic, presences, cleaning, air quality, departments, subareas, maintenance, etc.**
  - **allocation/designation**, dispositions, heating, cooling, temperature, equipment, etc.
  - **grouped in Zones**

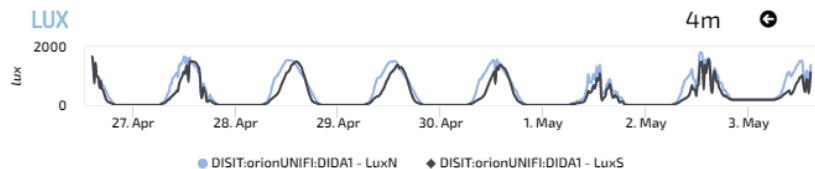




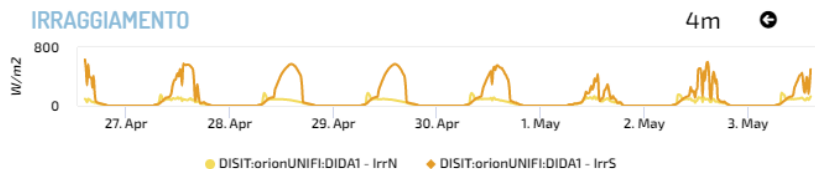
Ciao roottooladmin!

Tue 3 May 14:37:14

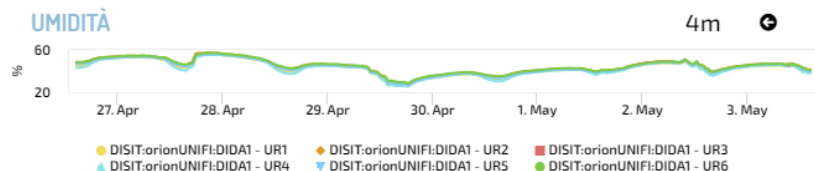
LUX



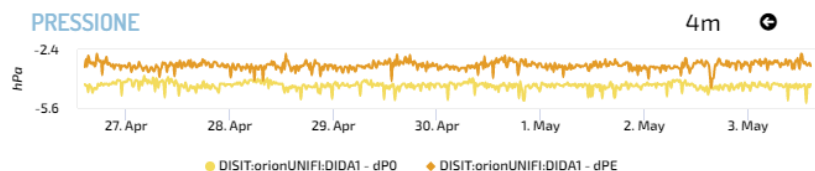
IRRAGGIAMENTO



UMIDITÀ



PRESSIONE



## DIDA DATA 2 - NEWGUI

to see BIM log as user: info@disit.org, passwd: guest

BIM SANTA VERDIANA



Last Value

No data

Time Trend Chart: Glob - Day



7 AFFORDABLE AND  
CLEAN ENERGY



11 SUSTAINABLE CITIES  
AND COMMUNITIES



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzI4OA==>



# Snap4ISPRA POC

- **Set up a Snap4Ispra demonstration to:**
  - Enable the analysis at level of building, floors/zones for Zones' Occupancy vs Energy consumption
  - Enable the analysis of parking areas
  - Conformance with EU Login
  - Exploiting heterogenous data coming from multiple sources



## Ispra Site, Buildings And Services

Mon 23 Oct 12:42:28

Building / Floor / Parking:  
**Building**

All / Single Building:  
**All**

Variable:  
**occupancy**

Popup on Shape Click  
☒

[Add To Map](#)

**ISPRA Site**

- Date Observed: 10/23/2023, 12:30:01 PM
- Capacity: 2936 #
- Allocation: 1995 #
- Occupancy: 883 #
  - DAC: -941 #
  - DOA: -1112 #
  - DOC: -2053 #
  - PAC: 67.95 %
  - POA: 44.26 %
  - POC: 30.07 %
- Energy Hot: 4473978 kWh
- Energy Cold: 916361 kWh
- Power Hot: 36 kW
- Power Cold: 0 kW
- Outdoor Temperature: 14.07 °C
- Total Number of Buildings: 76 of 304 #
- Total Number of Floors: 104 #
- Total Number of Zones: 139 #
- Total Number of Parking Areas: 4 #

[See Trends](#)

[Parking Overview](#)

**Ispra - Occupancy 8m**

883

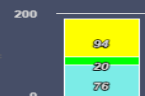
**Ispra - Occupancy** 8m

person [My Profile](#)



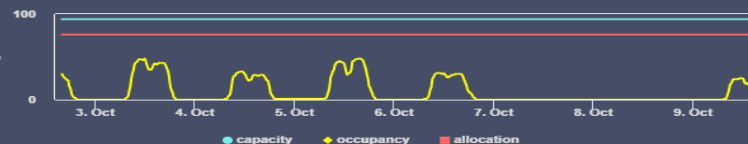


## Actual 4m



Capacity  
Occupancy  
Allocation

## Capacity - Allocation - Occupancy 4m



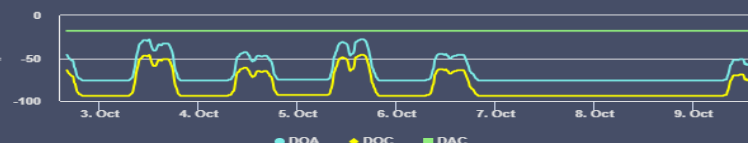
capacity allocation occupancy

## Difference 4m



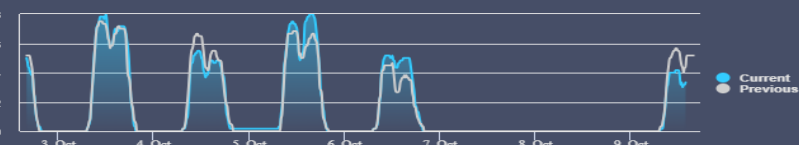
DOA  
DOC  
DAC

## DOA - DOC - DAC 4m



DOA DOC DAC

## Occupancy Weekly Time Trend Compare 9m



Current  
Previous

## Office Mq 9m

803.9

m2

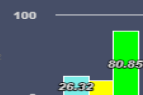
## Temp. 9m

20.6

°C

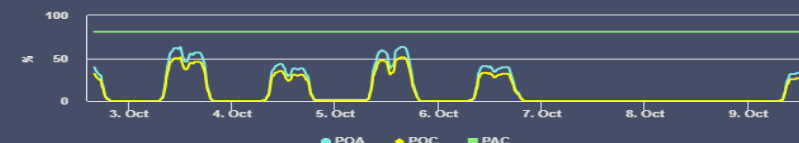
## Percentage 4m

## Percentage 4m



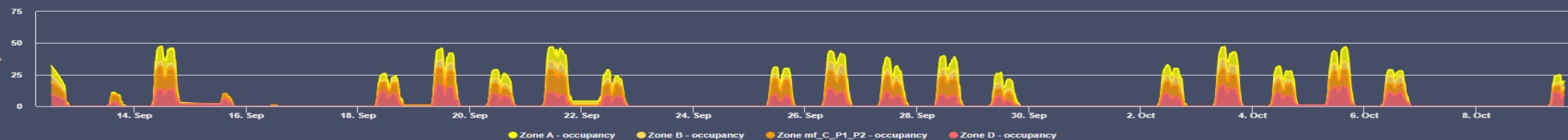
POA  
POC  
PAC

## POA - POC - PAC 4m



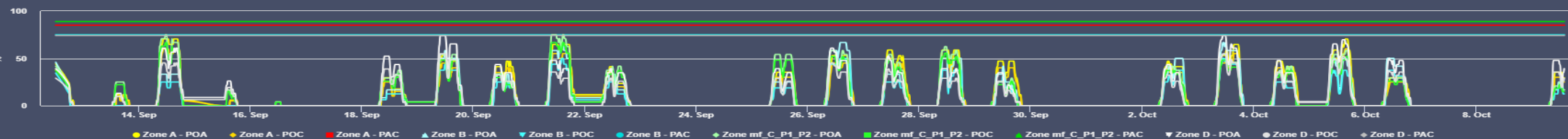
POA POC PAC

## Occupancy Per Zones - Monthly Time Trend Comparison Stacked 4m



Zone A - occupancy Zone B - occupancy Zone mf\_C\_P1\_P2 - occupancy Zone D - occupancy

## Percentage Per Zones - Monthly Time Trend Comparison 4m



Zone A - POA Zone A - POC Zone A - PAC Zone B - POA Zone B - POC Zone B - PAC Zone mf\_C\_P1\_P2 - POA Zone mf\_C\_P1\_P2 - POC Zone mf\_C\_P1\_P2 - PAC Zone D - POA Zone D - POC Zone D - PAC

## Heat Power 9m

0 kW

## Heat Energy 9m

1931279 kWh

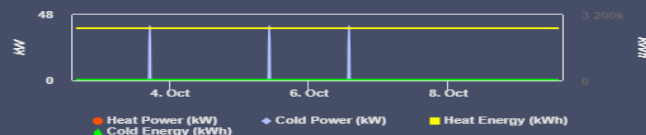
## Cold Power 9m

0 kW

## Cold Energy 9m

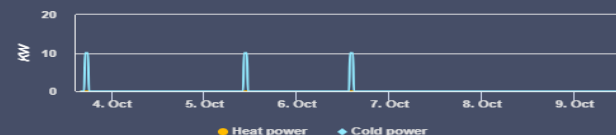
888311 kWh

## Energy Trends 4m



Heat Power (kW) Cold Power (kW) Heat Energy (kWh)

## Average Hourly Power 4m



Heat power Cold power

## En./Mq 9m

0 kWh

## En./Pax 9m

0 kWh



# Floor Details

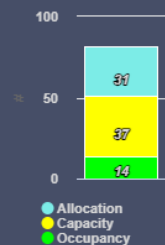




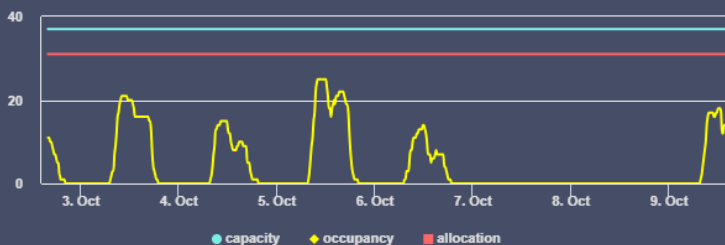
## Building 58A PT Trends

Mon 9 Oct 13:51:30

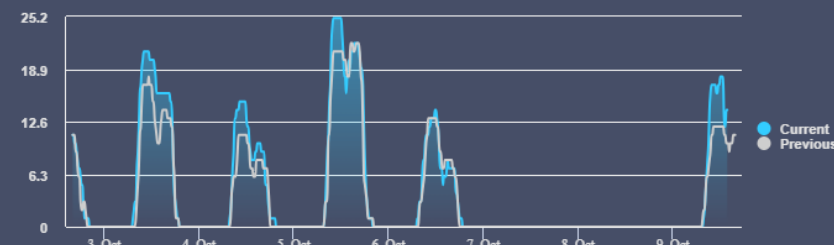
Actual 4m



Capacity - Allocation - Occupancy 4m



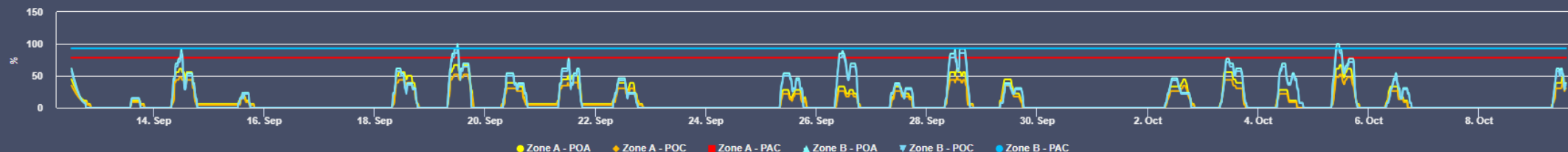
Organization: Orion-1: Floor2\_58A\_PT - Occupancy 9m



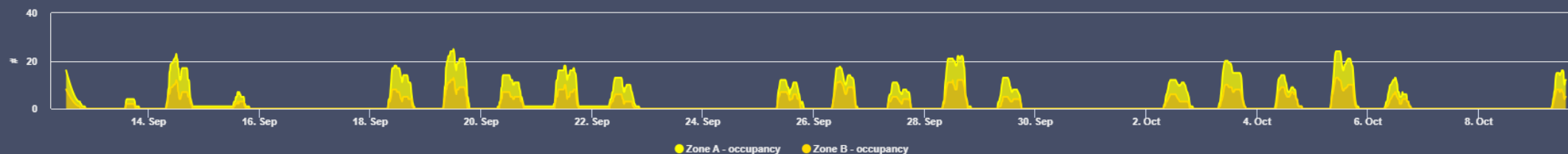
Temp. 9m

21.7  
°C

Percentage Per Zones - Monthly Time Trend Comparison 4m

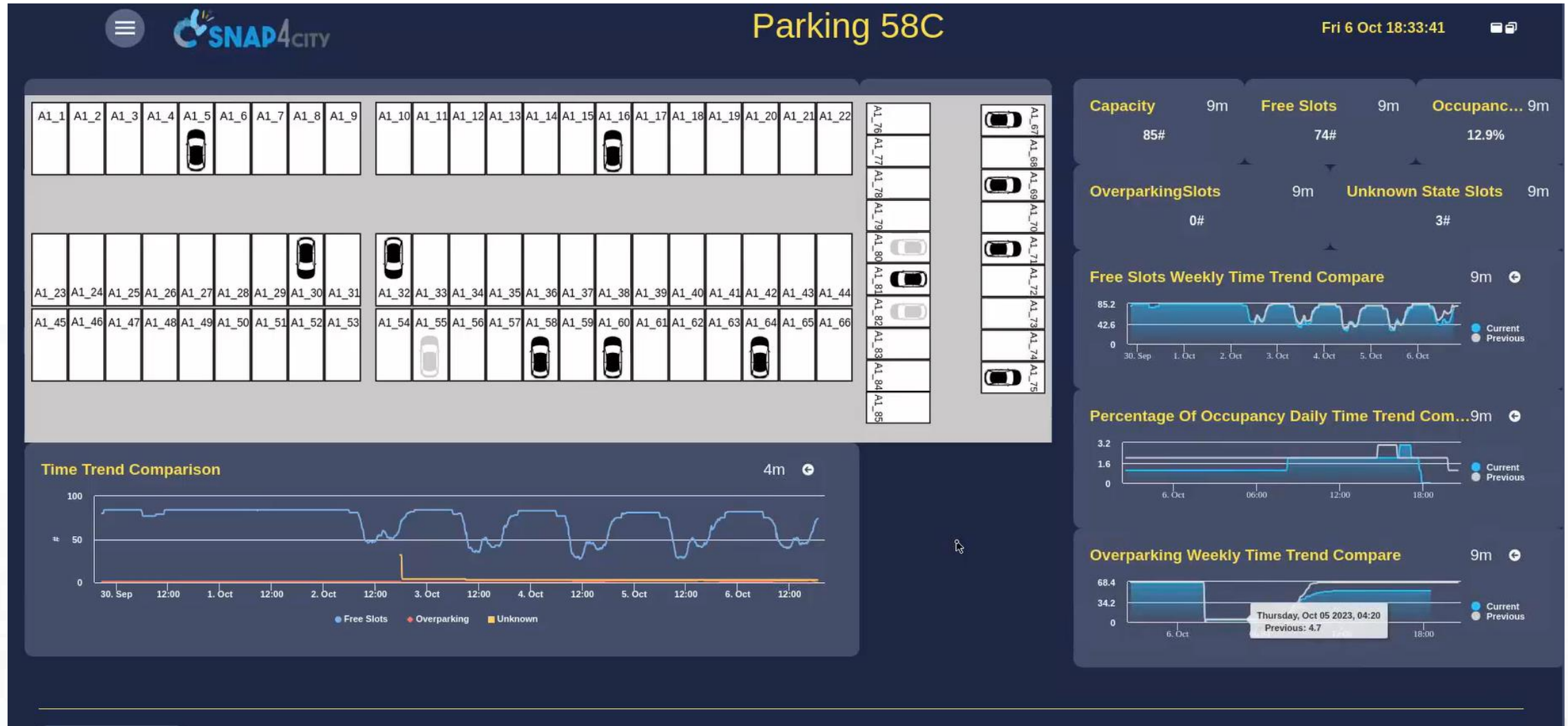


Occupancy Per Zones - Monthly Time Trend Comparison Stacked 4m





# Parking





TOP

## Tourism Domain

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IOT/IOT DEVICES  
AND NETWORKS

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

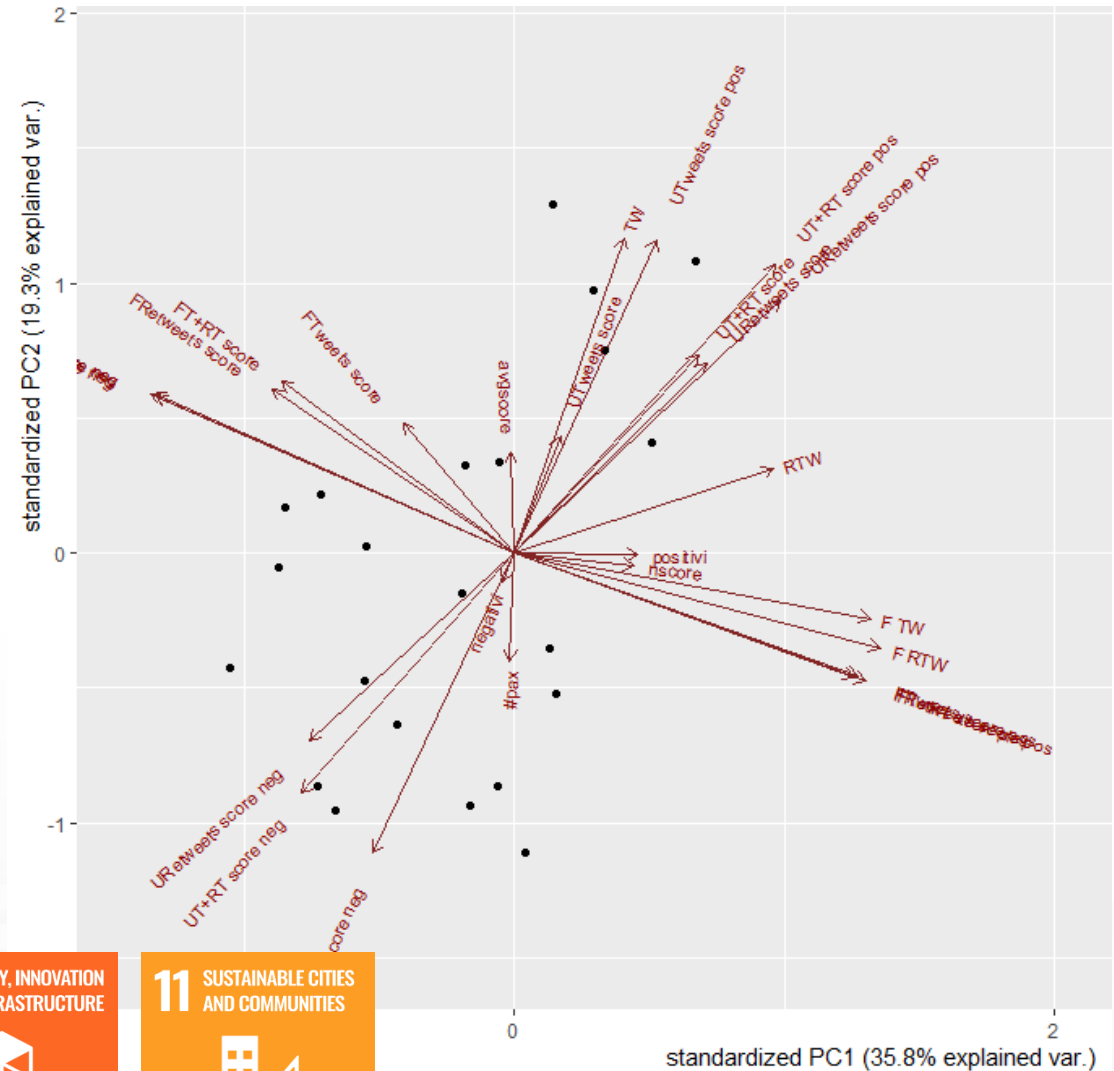
TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

100%  
OPEN  
SOURCE



# Reputation

- Prediction/estimation of **Average Score of Trip Advisor** as a function of *Twitter Vigilance Metrics + other information*
- Prediction/estimation of **Negative Scores on specific Museum or service** as a function of *Twitter Vigilance Metrics + other information*

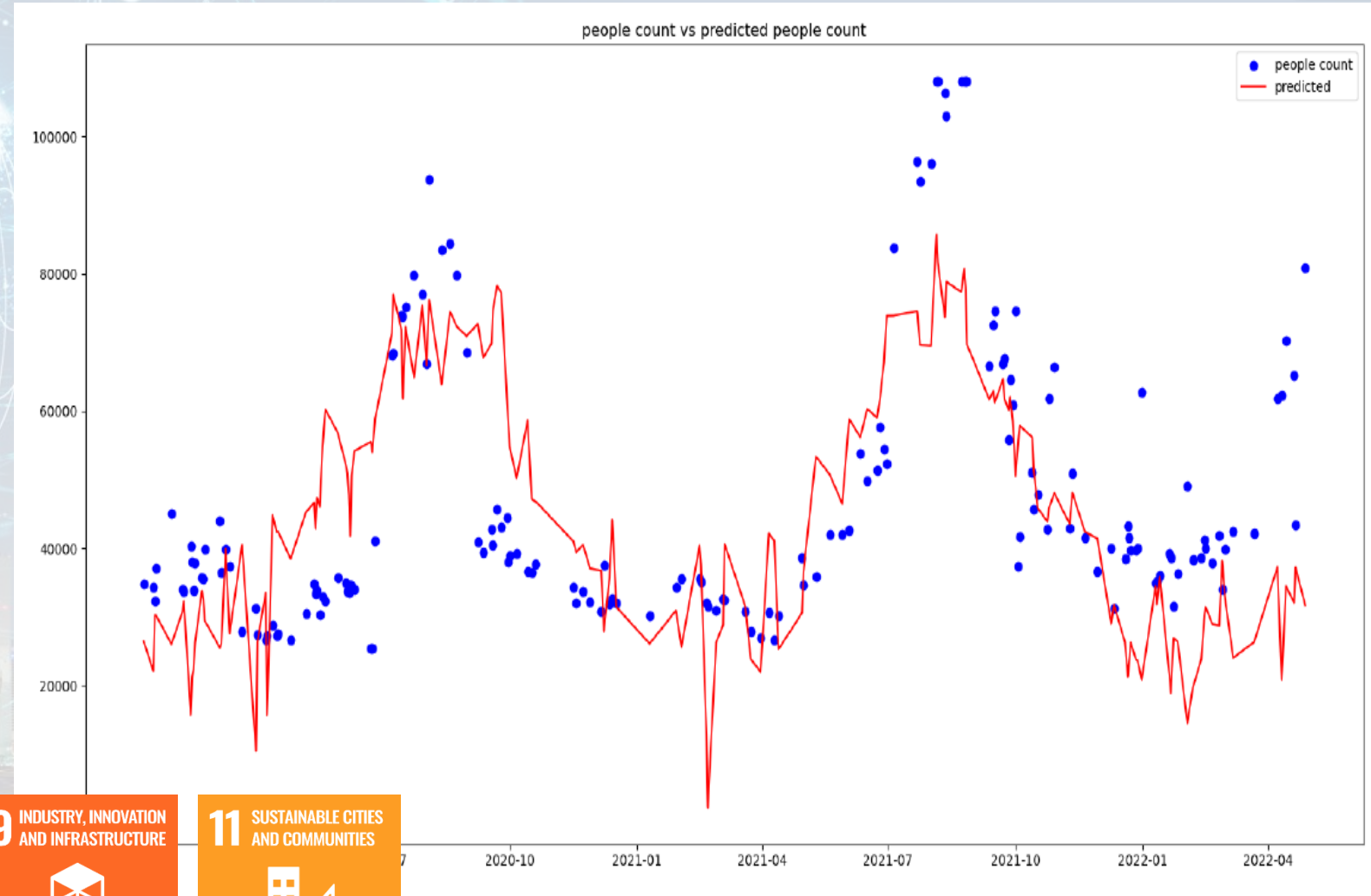


**Twitter Vigilance**



# Dubrovnik: Data Analytics

- Assessing impact of advertising
- Prediction of presences on the basis of
  - Social Media Twitter Vigilance
  - weather conditions
  - Historical data



**Twitter Vigilance**

9 INDUSTRY, INNOVATION  
AND INFRASTRUCTURE



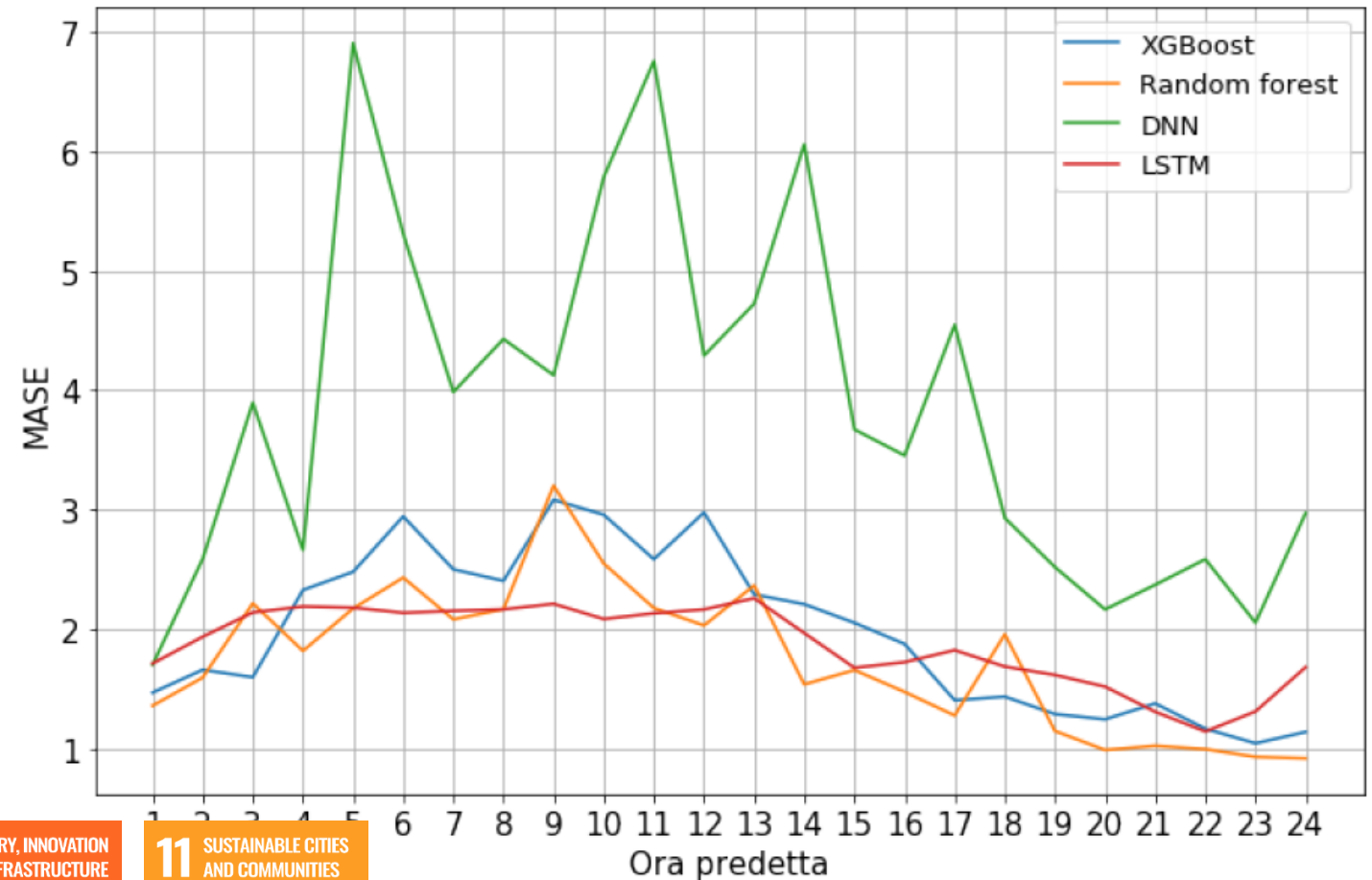
11 SUSTAINABLE CITIES  
AND COMMUNITIES





# Pont du Gard: data analytics

- Prediction of the number of sold tickets 24 hours in advance
- Using:
  - Historical data
  - Weather conditions
  - Social Media



**Twitter Vigilance**





TOP

## Industry Domain

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IOT DEVICES  
AND NETWORKS

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

SNAP4CITY  
BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
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TO DEVELOPERS  
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TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

100%  
OPEN  
SOURCE

 **SNAP4**  
Appliances and Dockers  
**Installations**



# Snap4Altair Decision Support supervision and control, Industry 4.0

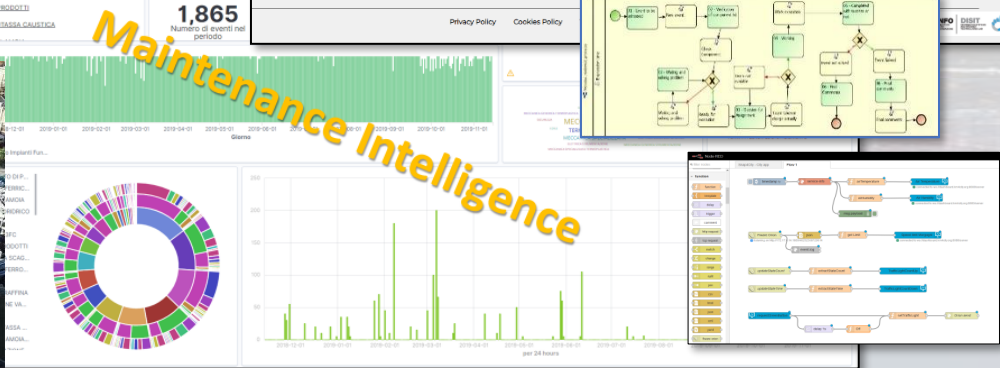
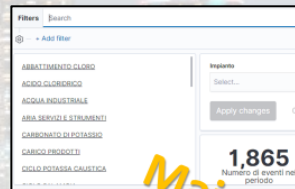
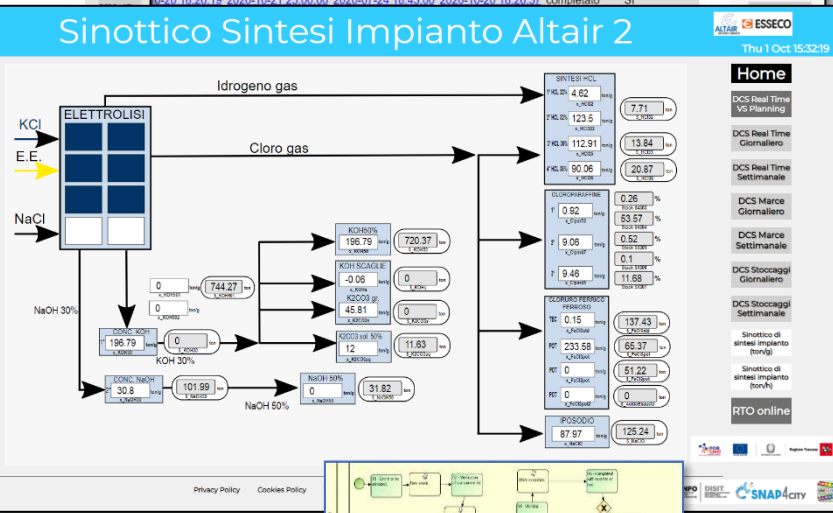
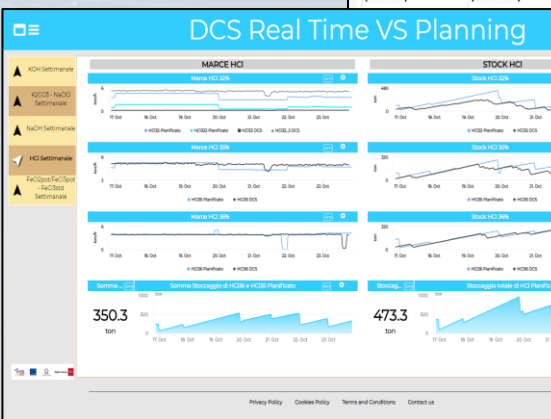
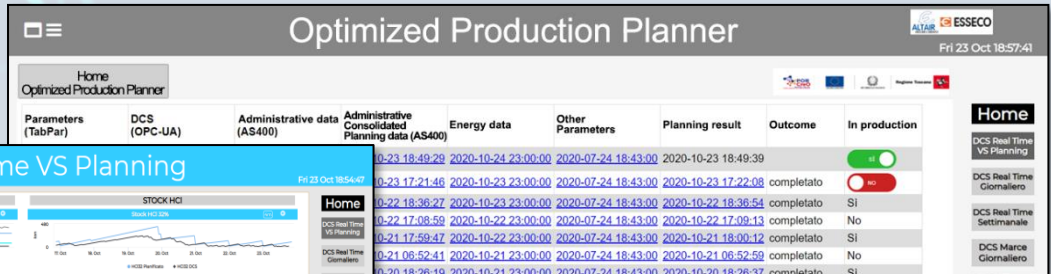


reference

- **Multiple Domain Data**
  - Distributed Control System: energy, flows, storage, chemical data, settings, ..
  - Cost of energy, Orders,
  - Production Parameters
  - Maintenance data
- **Multiple Levels & Decision Makers**
  - Optimized planning on chemical model
  - Business Intelligence on Maintenance data
- **Historical and Real Time data**
  - Billions of Data
- **Services Exploited on:**
  - Multiple Levels, Mobile Apps, API

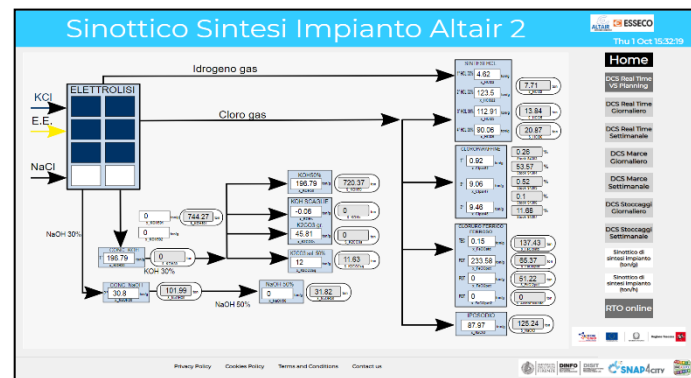
• **Since 2020**

Snap4City (C), February 2024

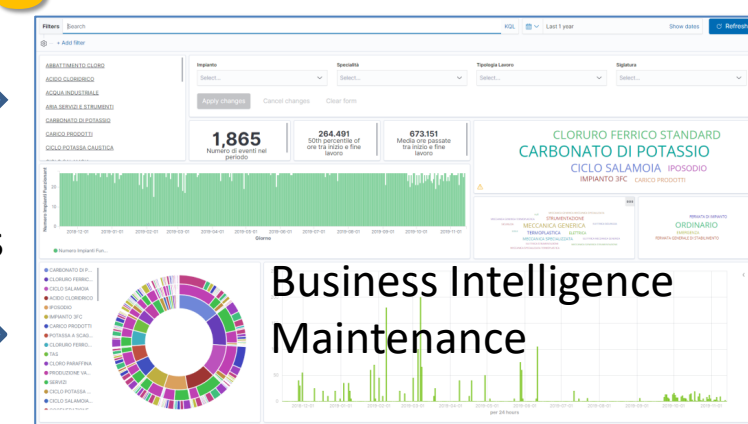




# Workflow for Ticket management



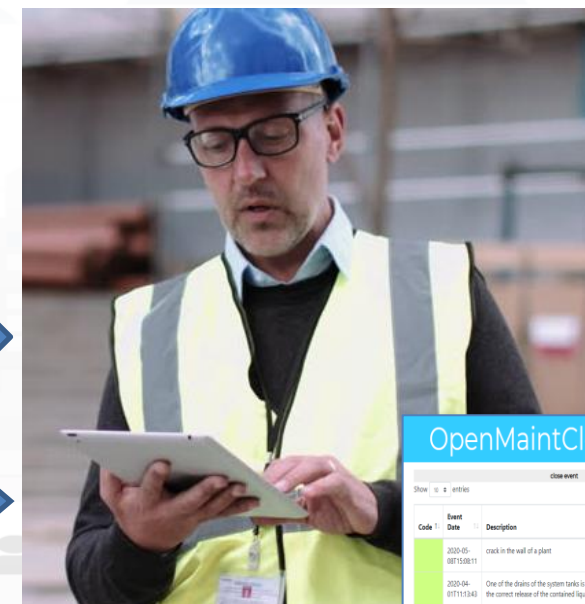
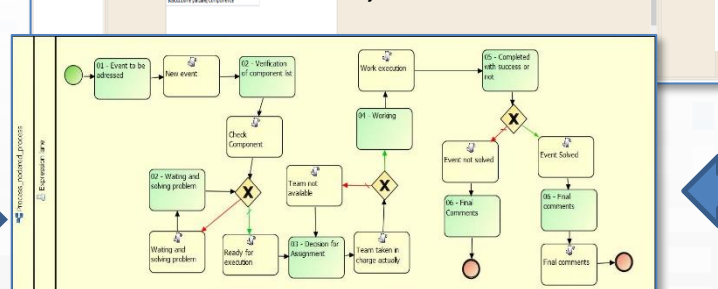
Consumptions/productions



Events/actions

ID	Nome	Descrizione	Importo	Importo Estimo	Spesita	Spesita Estimo	Data Inizio	Data Fine	Responsabile
100	Completamento	Completamento di...	...	...	...	...	...	...	...
101	Verifica	Verifica di...	...	...	...	...	...	...	...
102	Tramite	Tramite di...	...	...	...	...	...	...	...
103	Tramite	Tramite di...	...	...	...	...	...	...	...
104	Tramite	Tramite di...	...	...	...	...	...	...	...
105	Tramite	Tramite di...	...	...	...	...	...	...	...
106	Tramite	Tramite di...	...	...	...	...	...	...	...
107	Tramite	Tramite di...	...	...	...	...	...	...	...
108	Tramite	Tramite di...	...	...	...	...	...	...	...
109	Tramite	Tramite di...	...	...	...	...	...	...	...
110	Tramite	Tramite di...	...	...	...	...	...	...	...

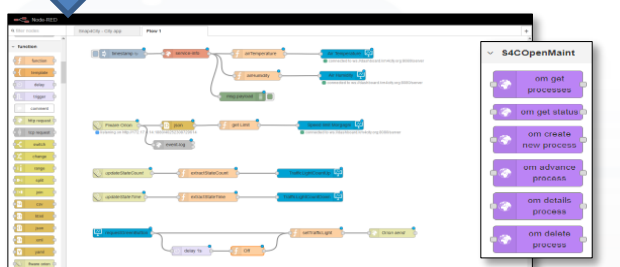
OpenMaint: BPM Workflow management, team assignment, material control, ...



OpenMaintCloseEvent

Code	Date	Description	Controls
2020-05-18T15:08:11	...	crack in the wall of a plant	Adesso
2020-04-07T11:13:43	...	One of the drains of the system tank is obstructed and does not allow the correct release of the contained liquid.	Adesso

Dashboards and actions



IOT App, Data event firing, event detection and firing Critical event management





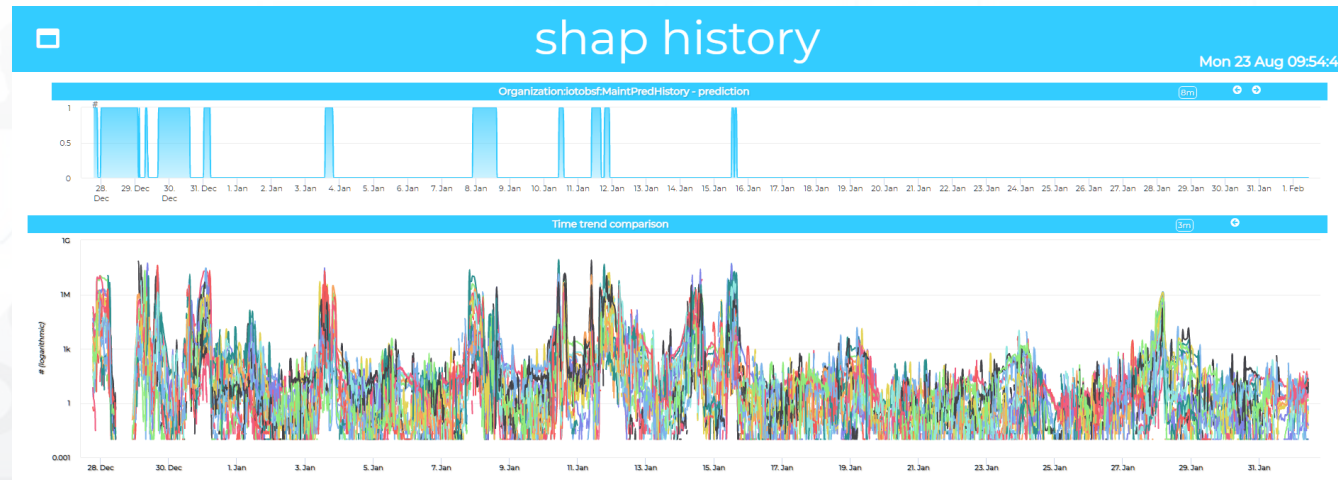


# Explainable/XAI - CNN-LSTM (SHAP)

Explanation of prediction generated by model for fault



Explanation of prediction generated by model for normality





TOP

## References

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IOT/IOE DEVICES  
AND NETWORKS

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

DATA ANALYTICS,  
BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

100%  
OPEN  
SOURCE

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Appliances and Dockers  
**Installations**



# 2023 booklets



- Smart City



[https://www.snap4city.org/download/video/DPL\\_SNAP4CITY.pdf](https://www.snap4city.org/download/video/DPL_SNAP4CITY.pdf)

- Industry



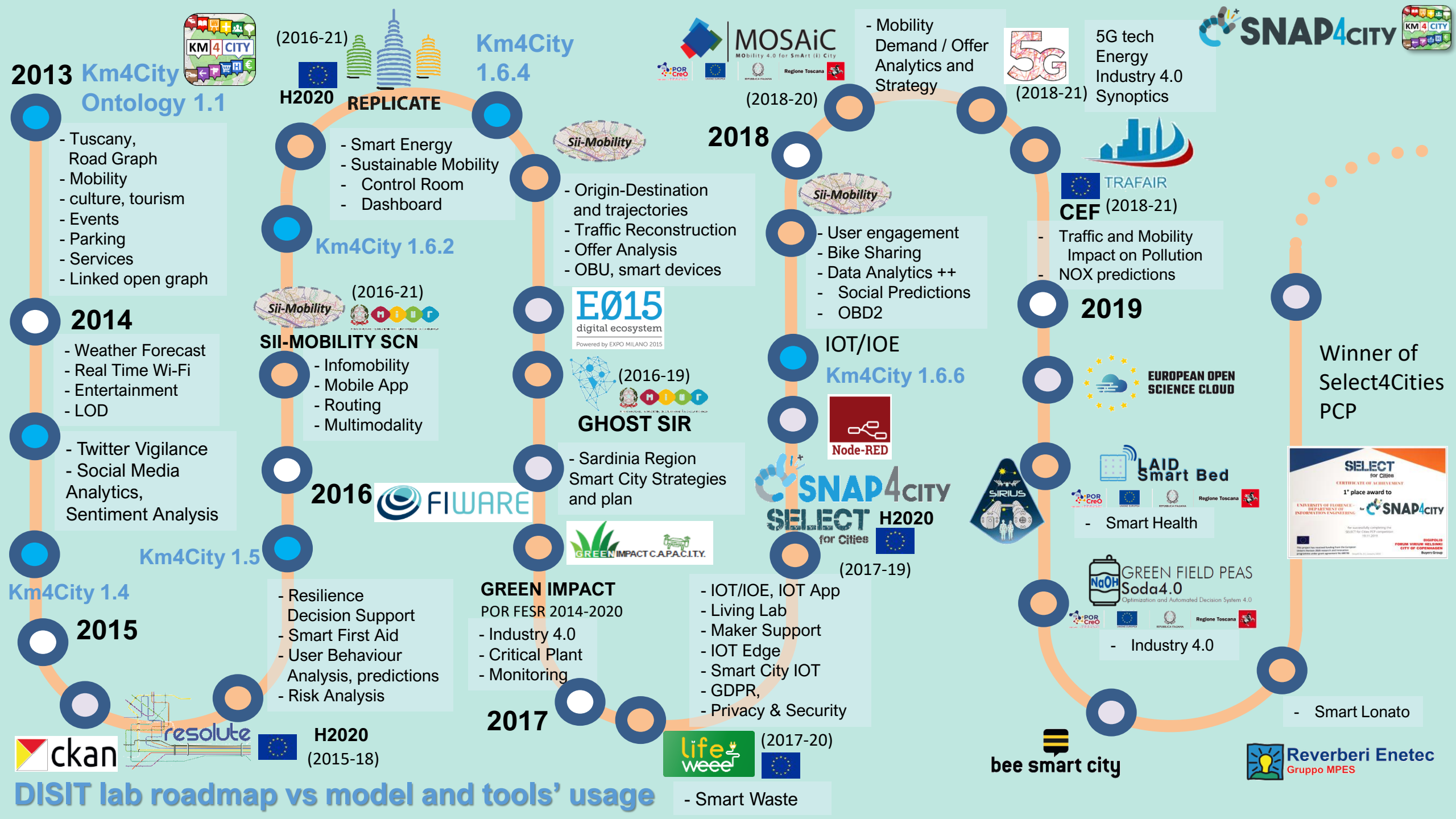
[https://www.snap4city.org/download/video/DPL\\_SNAP4INDUSTRY.pdf](https://www.snap4city.org/download/video/DPL_SNAP4INDUSTRY.pdf)

- Artificial Intelligence

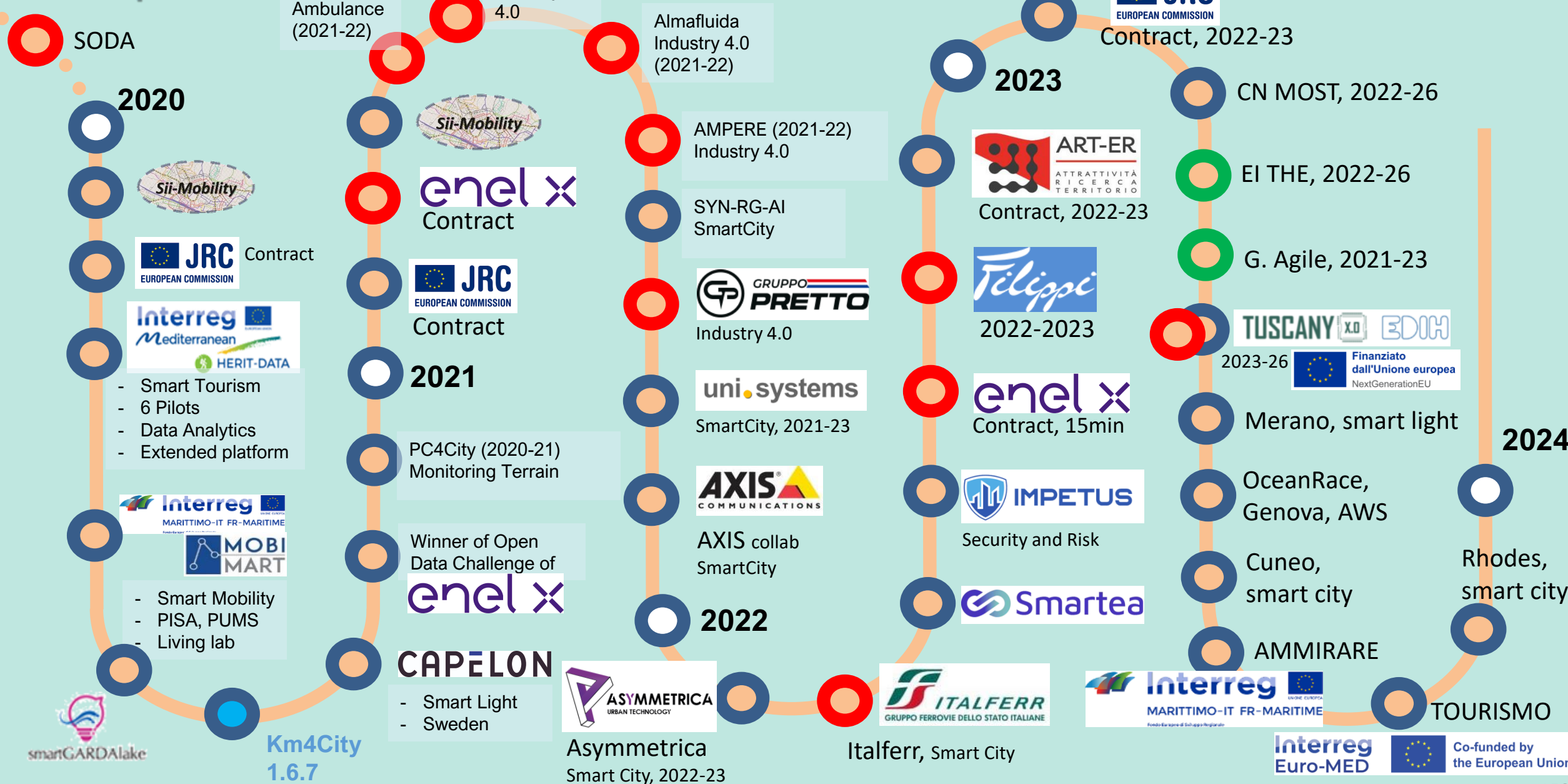


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