



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



SNAP4city



Powered by

Digitale, Servizi locali e Smart Cities

Paolo Nesi, paolo.nesi@unifi.it

<https://www.snap4city.org>

<https://www.disit.org>



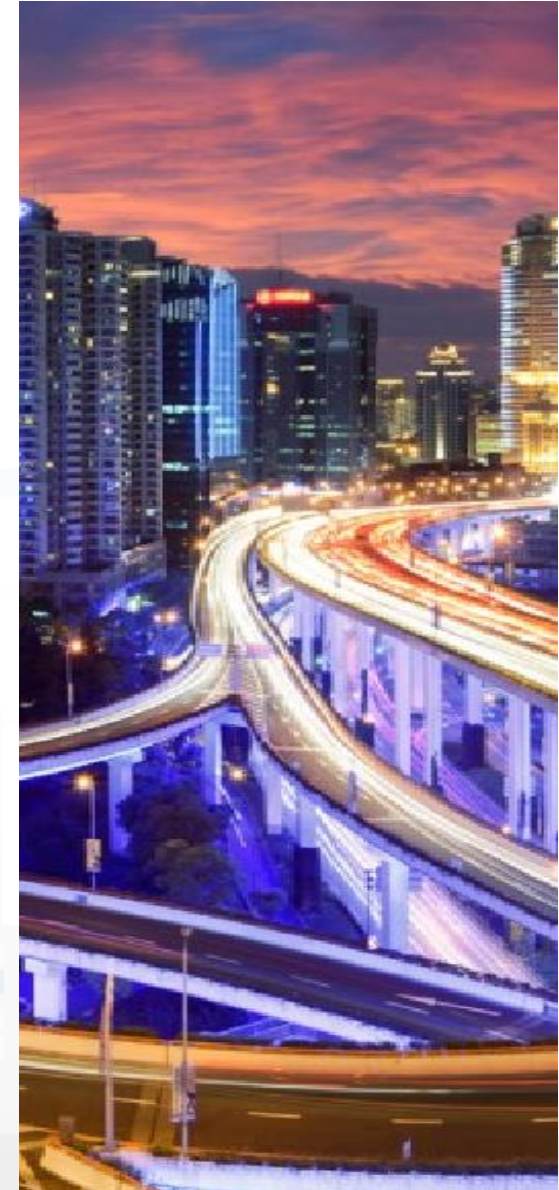
EUNOMIAMASTER

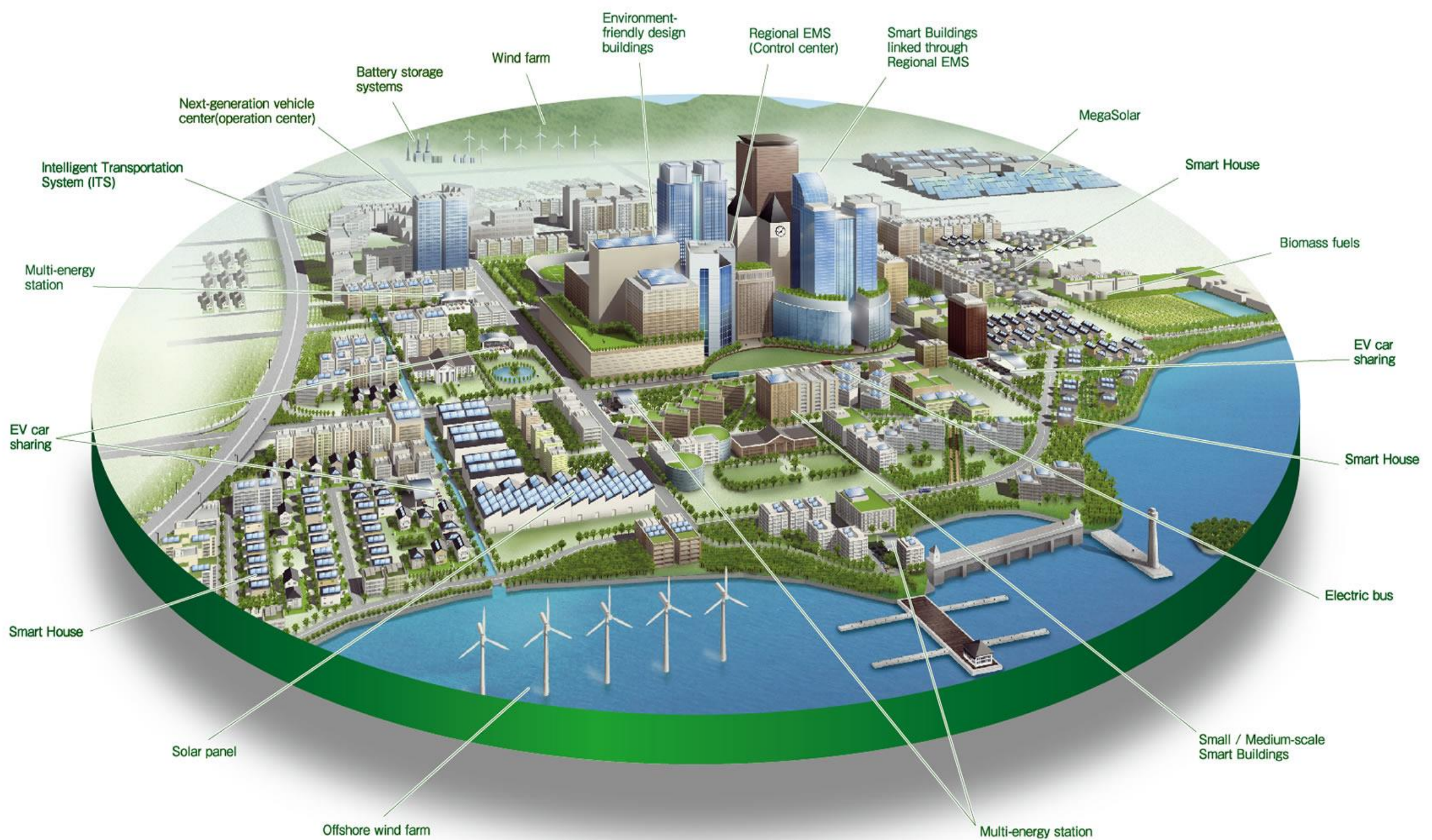
ALTA FORMAZIONE POLITICO-ISTITUZIONALE



Motivations of the Smart City

- Migration towards cities: in the 2050 more than the 75% of population will live in the cities.
 - More opportunities, higher salaries, etc.
- Cities have to cope with the increment of citizens providing higher quality of services & efficiency:
 - To this end, they have to conquer a high level of
 - control on: expenses, quality of services,....
 - quality of services, new services, etc.
 - sustainability of services ...





Smart City Domains

- Health
- Education
- Economy & commercial
- Energy
- Environment
- Mobility & Transport
- People & Living
- Governmental
 - Risk management, Resilience
- ...



Sustainability of the Growth

- To be **planned and managed** with respect to increment of population and their needs
 - Increment of quality of life, more services or more efficient services
 - provisioning of new services in place of older services
 - Decision support for strategic aspects:
 - Corrections, prediction, new services, etc.
- **Towards citizens**
 - Informing citizens on the new adaptations, making them aware about that
 - Forming citizens to adopt virtuous behaviour in the usage of services and resources
 - Collecting their feedback continuously via a multichannel

Challenges: Requests and Deductions

API for SME

Public
Admin.



Pub. Admin: detection of
critical conditions, improving
services

Tune the service, reselling data and
services, prediction

Mobility
Operators



Commercial: customers prediction
and profiles, promotions via ads

Tourism
Museums



Tune the service,
prediction

Smart City Engine

Services & Suggestions

Transport, Mobility,
Commercial (retail),
Tourism, Cultural

Personal Time Assistant

dynamic ticketing, whispers to
save time and money, geoloc
information, offers, etc.



**User Behavior
Crowd Sources**



User profiling
Collective profiles
User segmentation

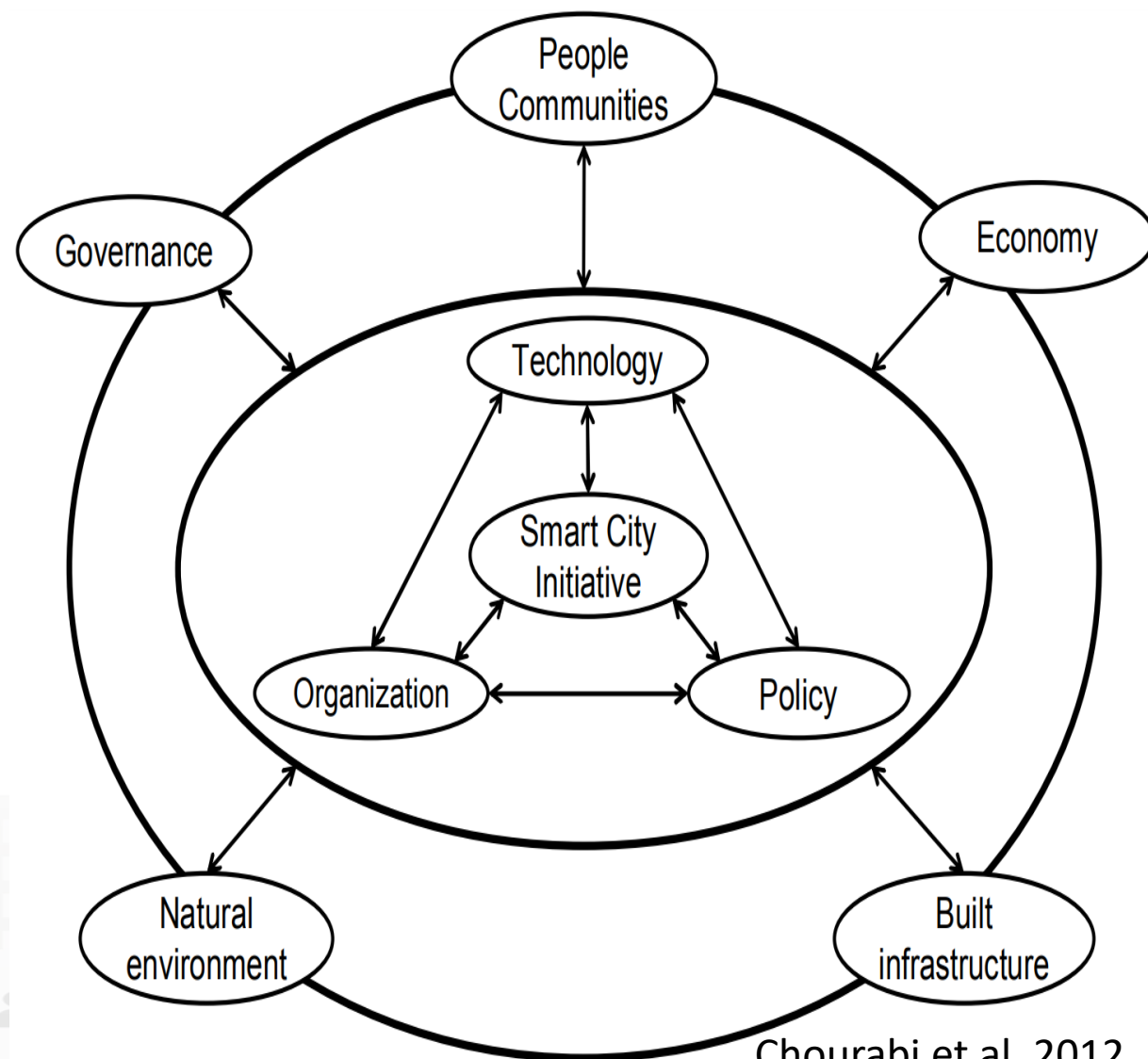
Data: Public and Private, Static and Real Time

Private: user movements, social media, crowd sources, commercial (retail)

Public: infomobility, traffic flow, TV cameras, flows, ambient, weather, statistic, accesses
to LTZ, services, museums, point of interests, ...

Smart City Process

- Many aspects should be taken into account for a successful Smart City transformation
- → *The influence of each of them depends on context, attitude of the institutions, internal structure, etc.*
 - Parallel actions can conflict, compete ...
 - Spreading of efforts may distance the goals
 -
- → *The process may become sustainable, harmonized and faster with a Living Lab Strategy and Support*



Chourabi et al. 2012

Snap4City has been Created to satisfy requirements of:



- **ENOLL:** <https://www.openlivinglabs.eu/>
 - [European Network of Living Labs](https://www.openlivinglabs.eu/)



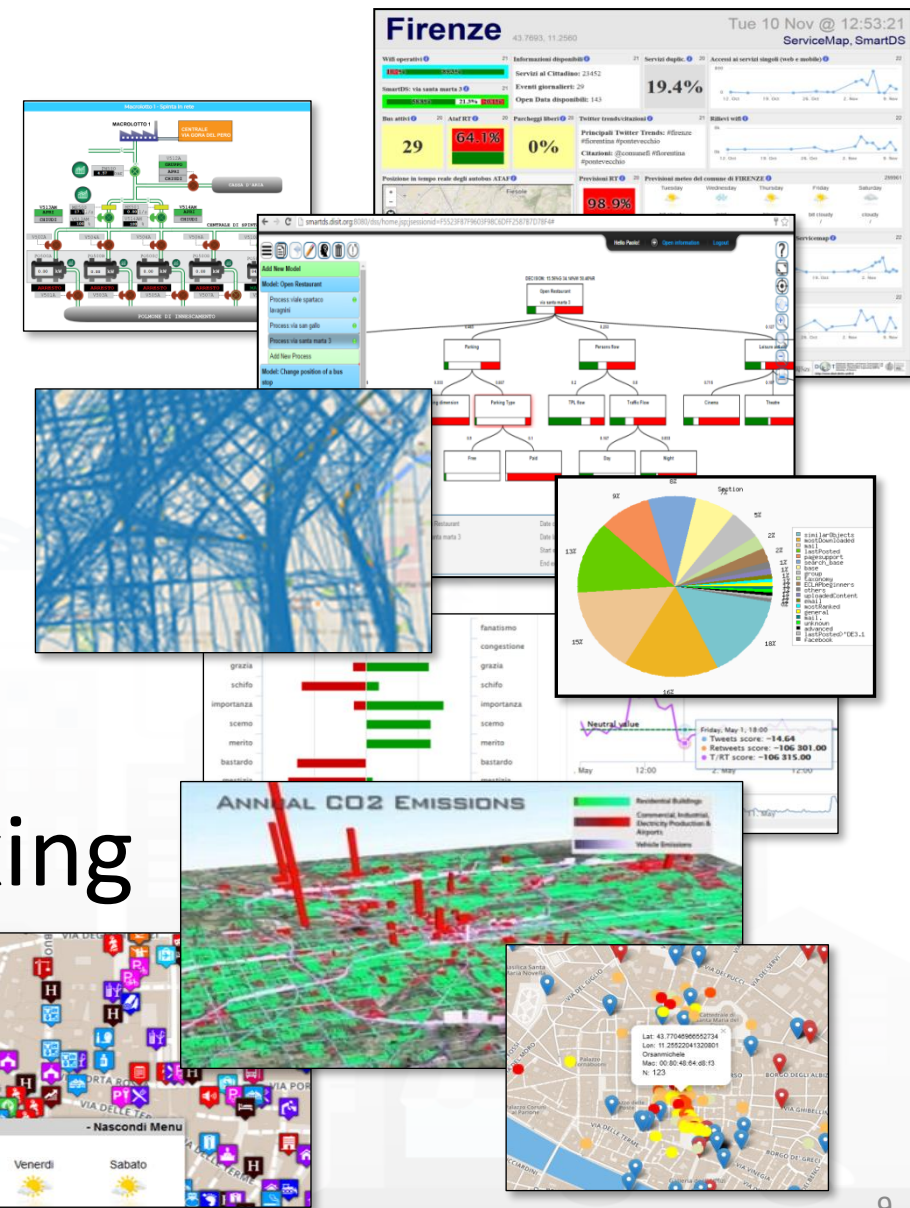
- **EIP-SCC:** European Innovation Partnership on Smart Cities and Communities
 - <https://eu-smartcities.eu/>



- **Select4Cities:** Pre-Commercial Procurement Project to develop a data-driven, Internet-of-Everything (IoE) platform for large-scale urban co-creation
 - <https://www.select4cities.eu/>

Data Driven Decision Support

- Decision Support system
- Assessment / Strategies
- Data Rendering, visual analytics
- Data Processing
- Data aggregation, Storage, indexing
- Data Ingestion



Data Collection, ingestion (processes)

- **Data**
 - Open and private: Open Data: CKAN
 - licensing, private, GDPR
 - Static vs Real time
 - Any protocol, any standard: Push and Pull
 - Any format
- From **observations and milestones**:
 - sensors, database, KPI, etc.
- From **legacy services** of in-place operators
 - External Services: call of any kind
 - MicroServices, MicroApplications
 - Local databases
- From **citizens, city users, tourists, operators, ...**:
 - participated processes, feedback, Apps, etc.
 - Crawling web pages, etc.



Private and static

- Fiscal Code, SSN
- Non shared pictures
- Level aspects
- Patient health record
- ..

- Personal movements
- GPS traces
- Relationships among people

- User Behaviour
- social media
- Contributions
- Consumption of energy, gas
- banking

Real time private

Static Public (open data)

statistics: accidents, census, votations

- # Accesses to RTZ ZTL
- Data from Public GOV

Position of commercial activities, POI

- Museums
- City services data, almost
- Active services

TV cameras

- Info traffico
- video camere
- Info weather
- Info environment
- Status of the queue at Museums
- earthquake data
- parking

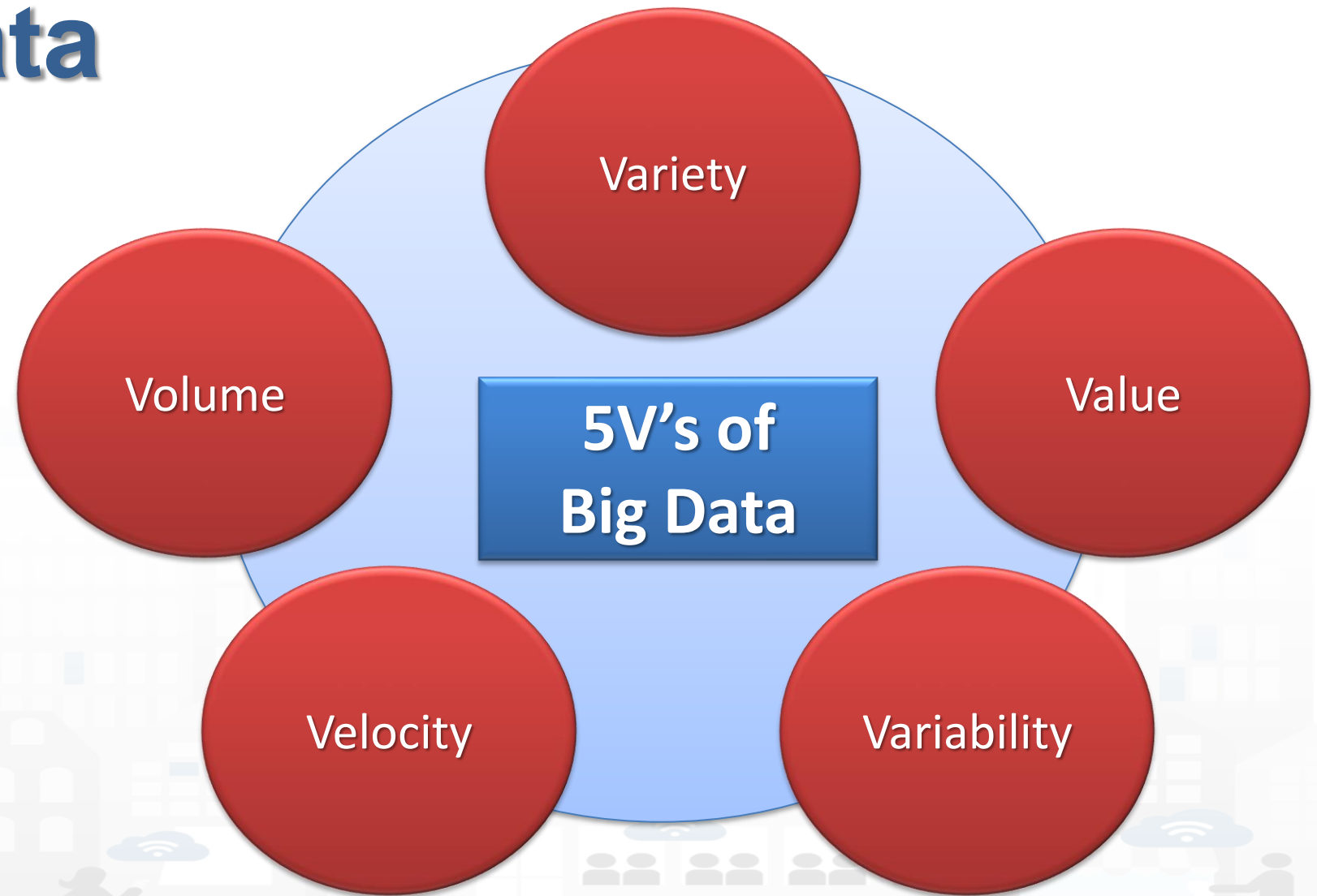
- Stato accessi alla ZTL
- Stato dei servizi

Real time public (open data)

5V of Big Data

When data are
BIG data?

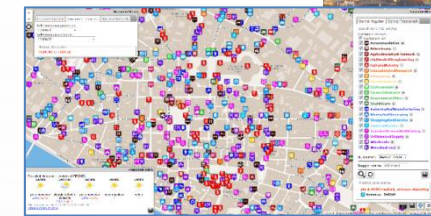
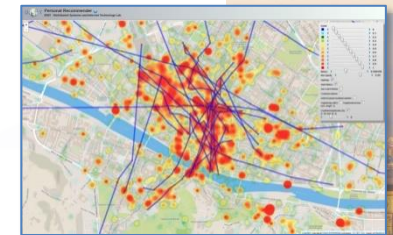
The excel
file size?



Other Vs have been also proposed...

Integrated Urban Platform

- **Produce value from data supporting Living lab**
 - Stimulate virtuous behavior, influence City Users!
 - Put in action CITY Strategies
- **Data Exploitation performing**
 - predictions, reasoning, business intelligence, ..
 - users behavior analysis, decision support system, ..
 - Control Room, Real Time Monitoring tools,
- **Aggregate & integrate data**
 - Multiple protocols from urban operators,
 - open data, IOT, sensors, internet of everything, cloud, mobile devices, Wi-Fi, social media, ...



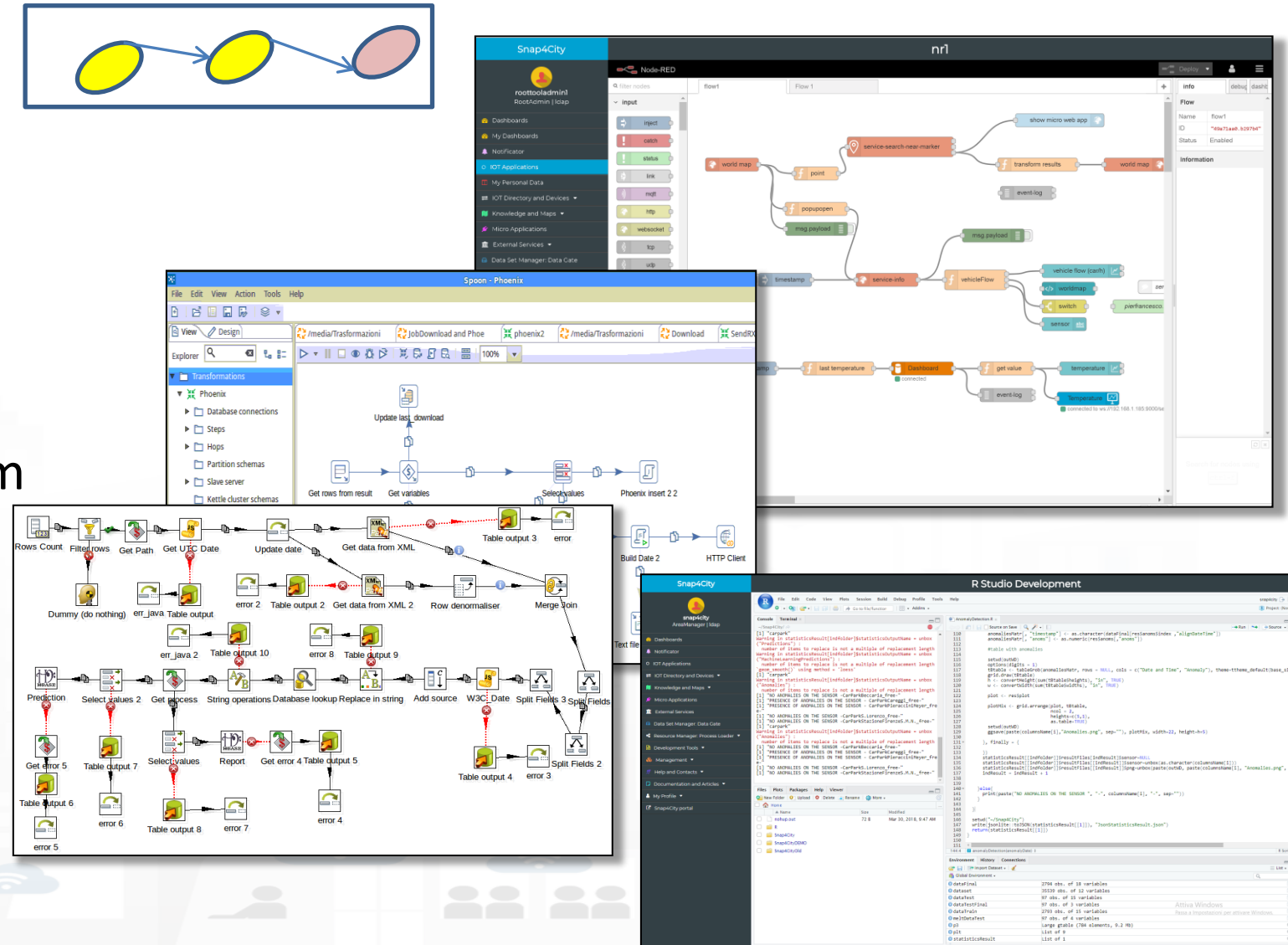
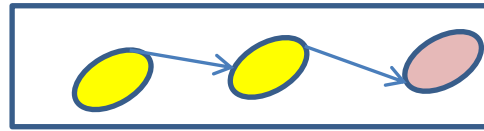
Data processing

- **Data analytics**

- Periodic or event driven
 - On demand
- Data transformation
 - ETL: extract transform load
- Control Flow, data transform
 - Node-RED: Node.JS

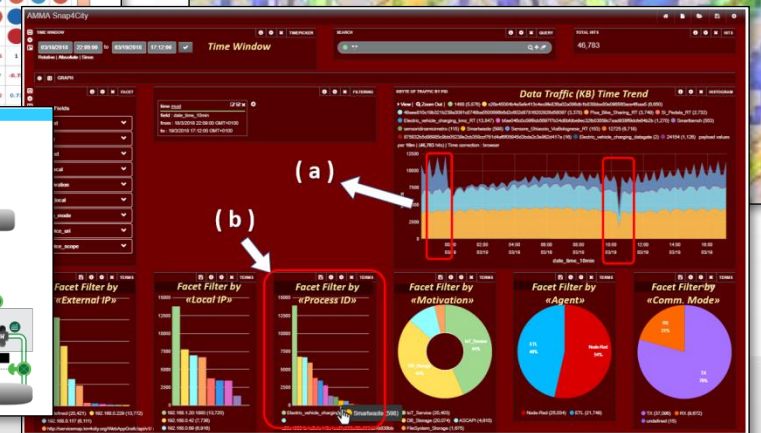
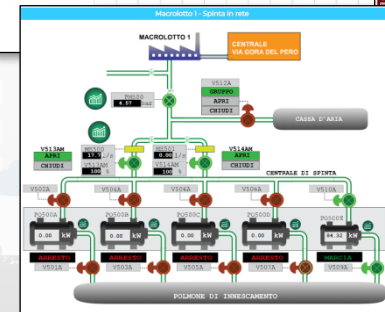
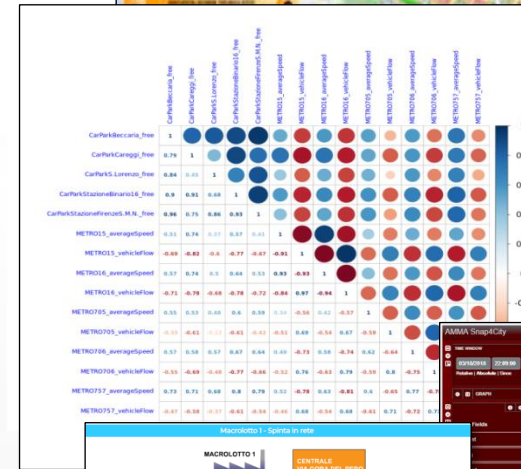
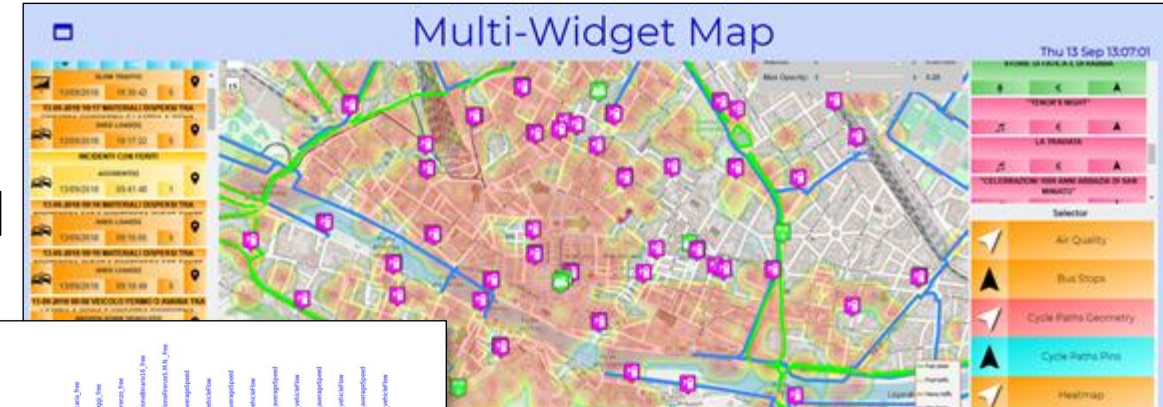
- **For example:**

- Assessment/monitoring
- Predictions
- Anomaly detection
- Simulations
- Etc.



Data Rendering vs Control Room Dashboards

- **GIS rendering by layers**
- **Business intelligence** mainly focused on making statistics from tabular: no layer, hard relationships, ... Exploit Data Analytic, ETL
- **Visual Analytics**, data understanding
 - Rendering and drill down
 - Faceting/grouping (Elastic Search/SOLR)
 - Cross filtering (Kibana, Grafana, Banana)
 - Interactive, Cross Widgeting
- **Control Room Dashboards:**
 - Need: Visual Analytics, Data Analytic, geospatial reasoning, data driven processing
 - H24, alerting, Flexible rendering, custom widgets, interactive dashboards

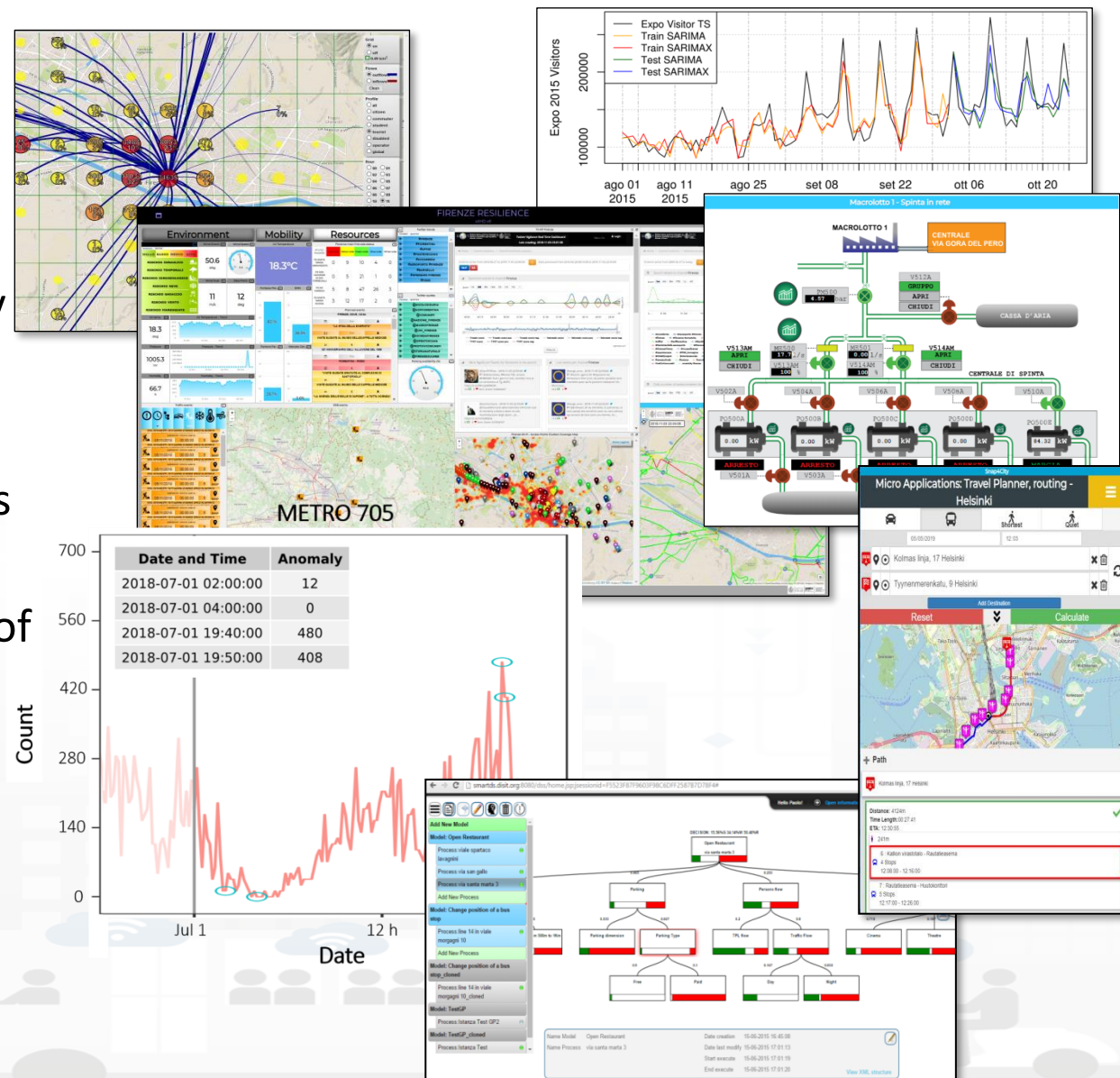


Decision Support, Act!

Smart City Control Room, SCCR, SCR

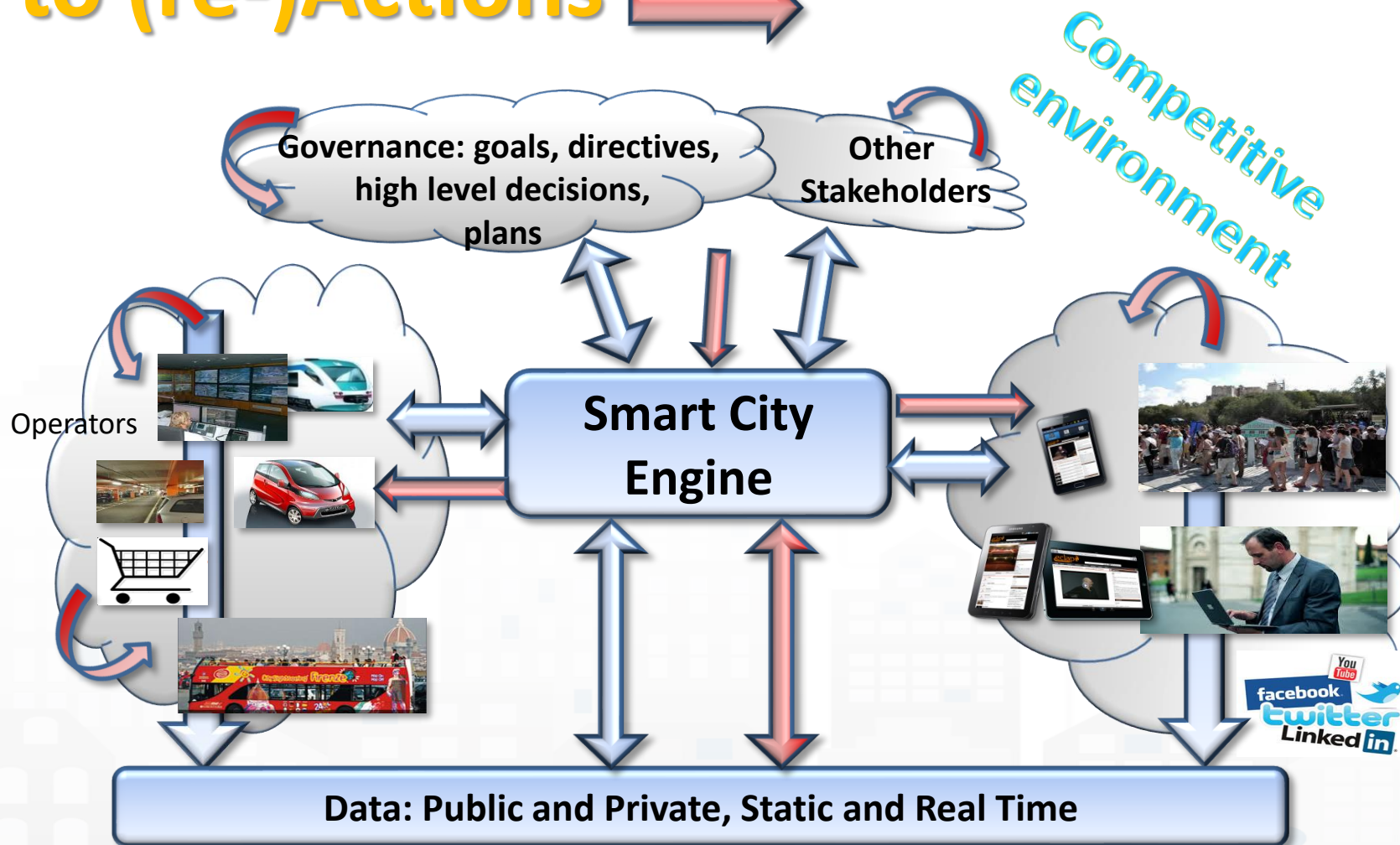
- Not only a collection of verticals
- **Exploiting analytics:** prediction, simulations, anomaly detection. ...
 - Big data approach to Data Analytics
- **Connecting Heterogeneous data** to defined strategies and alerting
- **Connected interactive dashboards** for different kind of decision makers: operators and majors
- **What-if Analysis** taking into account multiple data sources

From strategies to Actions

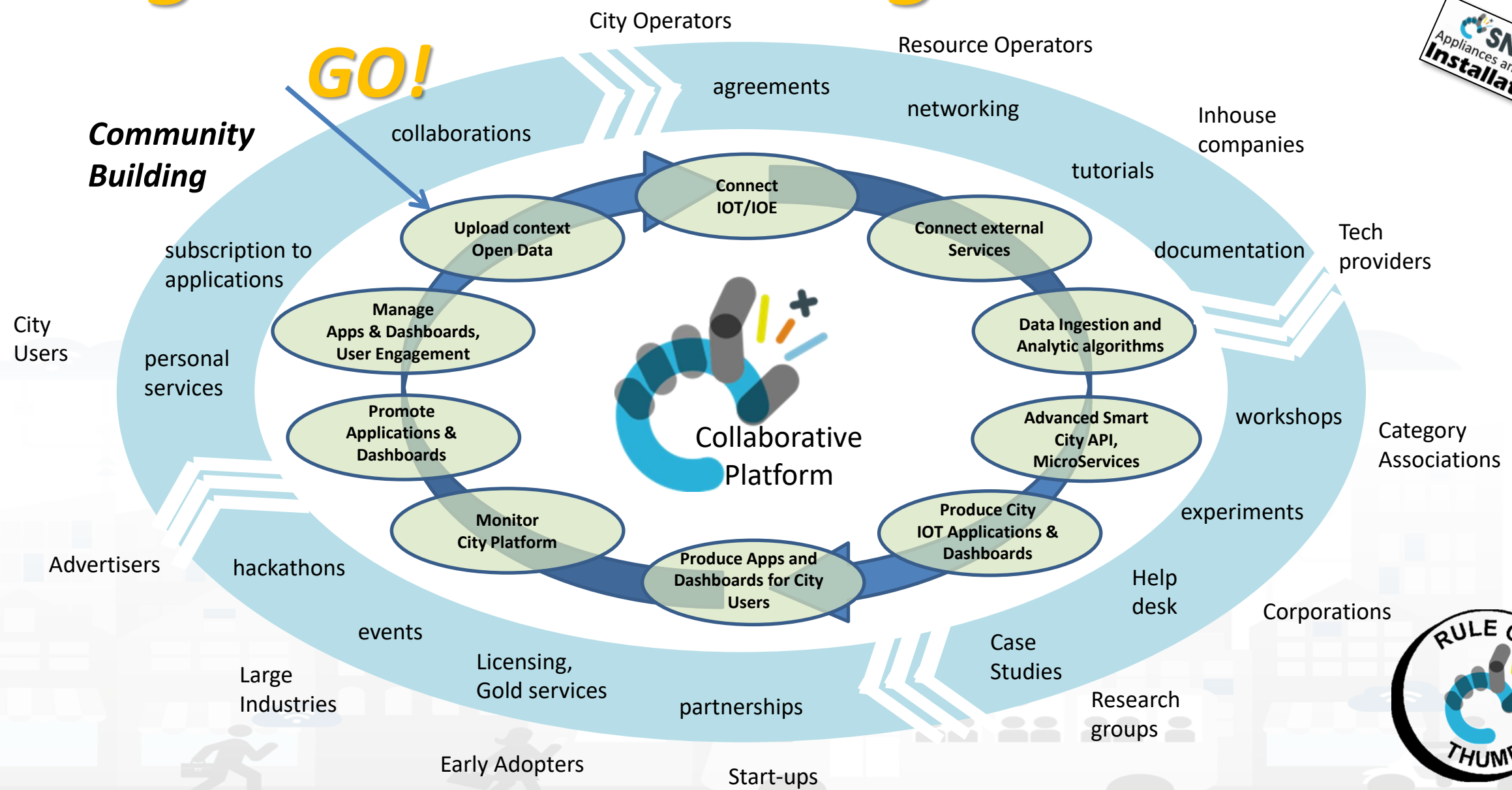


From Strategies to (re-)Actions

- Informing
- Suggesting
- Engaging
- Alerting, Early Warning
- Making Decision active
- New Plan



Living Lab Accelerating



TOP

Snap4City Overview

Scalable Sentient Cities Builder

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

APPLICATIONS DEVELOPMENT

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

IOT/IOE DEVICES AND NETWORKS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM, OWNED TO GOVERNANCE AND OPEN

DATA ANALYTICS, BUSINESS INTELLIGENCE, VISUALIZATION

TWITTER VIGILANCE: SOCIAL MEDIA ANALYSIS

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

SNAP4CITY AND KM4CITY PROJECTS

SNAP4CITY THE VIEW OF THE ADMINISTRATORS



DASHBOARDS AND APPS - CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS

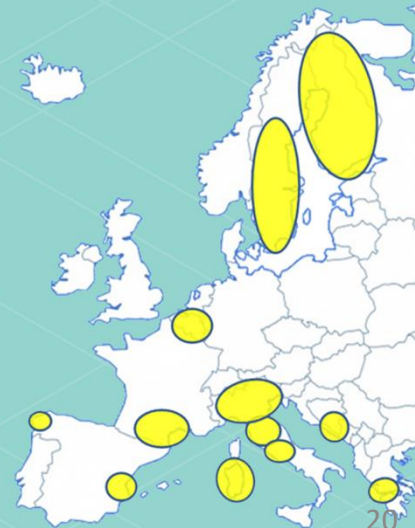


EXPERT SYSTEM
KNOWLEDGE BASE
STORAGE

BIG DATA ANALYTICS
ARTIFICIAL INTELLIGENCE
BUSINESS INTELLIGENCE
MACHINE LEARNING

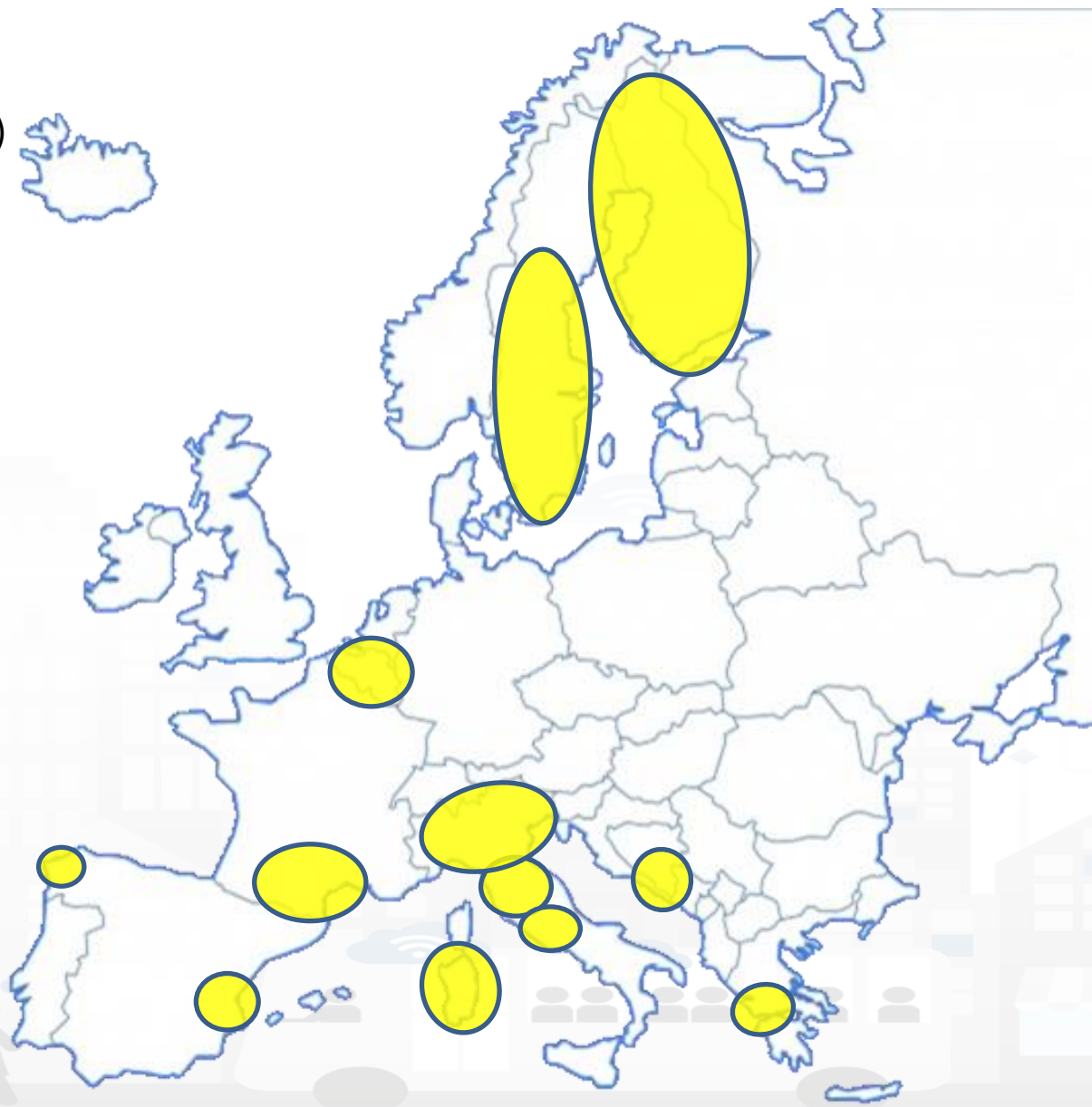
DATA FLOWS, WORKFLOWS
MICROSERVICES
MANAGEMENT

METHODOLOGIES
COURSES AND COMMUNITY
LIVING LABS
DEVELOPMENT TOOLS



Main Organizations/areas

- [Antwerp area \(Be\)](#)
- Capelon (Sweden: Västerås, Eskilstuna, Karlstad)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Helsinki area \(Fin\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Pisa area \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\)](#), [SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)



Florence







Firenze Oggi

2019



Fri 25 Oct 23:29:38

43666

Totale utenti WIFI

COLONNINE RICARICA<9m

176 INSTALLATE

71 % ATTIVE

5.1 % IN USO



SITUAZIONE VIABILITA 8s

0 INCIDENTI

0 CHIUSURE AL TRAFFICO (TOT)

0 CHIUSURE PER CANTIERI

0 PROGR.

0 NON PROG.

0 LIMITAZIONI AL TRAFFICO (TOT)

0 LIMITAZIONI PER CANTIERI

0 NON PROG.

0 PROGR.

0 TOT. EVENTI SULLA RETE

SMN 9m

28.7

% occupati su 607 posti

BINARIO16 9m

55.2

% occupati su 165 posti

FORTEZZA 9m

27.8

% occupati su 521 posti

LEOPOLDA 9m

36

% occupati su 300 posti

CALZA 9m

70.3

% occupati su 148

S.AMBROGIO 9m

99.7

% occupati su 379 posti

PARTERRE 9m

34

% occupati su 656 posti

CAREGGI 9m

24.9

% occupati su 406 posti

BECCARIA 9m

98.1

% occupati su 210 posti

ANALYSIS



Energy Environment



Mobility Social



Resilience

Attesa media alla fermata

Linea 6 9m

3

min

Linea 13 9m

13

min

Linea 17 9m

4

min

Linea 23 9m

5

min

Linea 31 9m

19

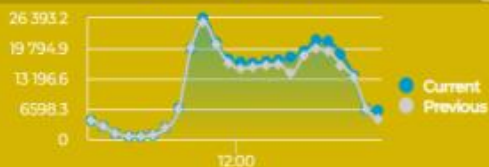
min

Linea 36 9m

2

min

FLUSSI INGRESSO CITTA 9m

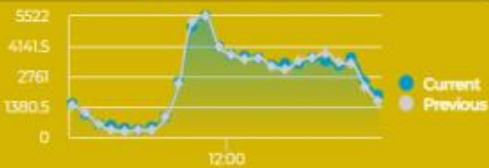


TOTALE 9m

284094

VEICOLI

FLUSSI INGRESSO ZTL 9m



TOTALE ZTL 9m

57499

VEICOLI

Nati Italiani 119m

163

ultimo mese consolidato

Nati stranieri 119m

49

ultimo mese

Deceduti 119m

395

ultimo mese

Matrimoni 119m

19

ultimi 7 giorni

Unioni Civili 119m

0

ultimi 7 giorni

Segnalazioni ricevute in attesa 119m

1116

ultimo mese

In Lavorazione 119m

524

Risolte 119m

305

Chiuse senza risoluzione... 119m

285

Manutenzioni Stradali 59m

54

oggi

Verde Pubbli... 59m

4

Decoro Urbano 59m

6

Relitti 59m

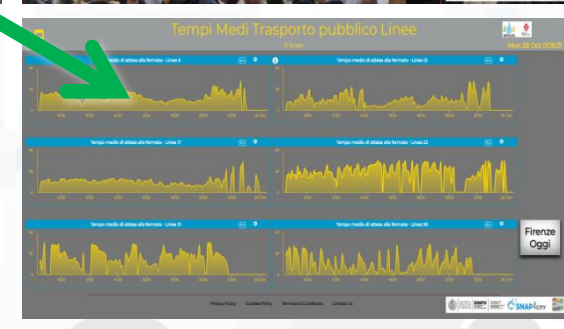
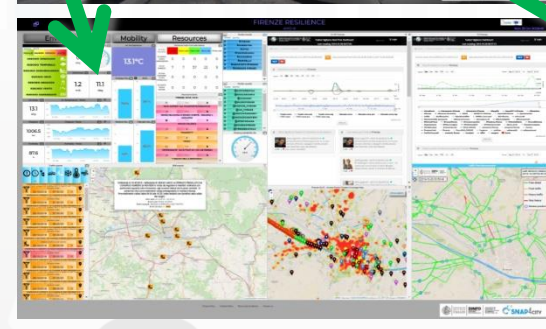
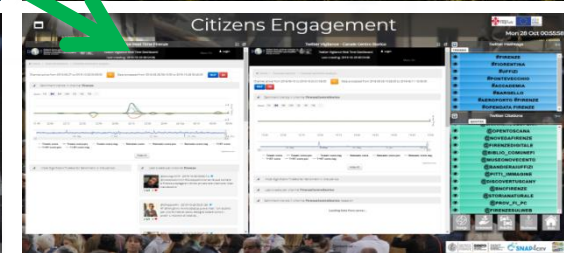
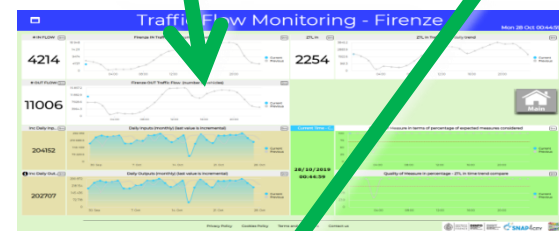
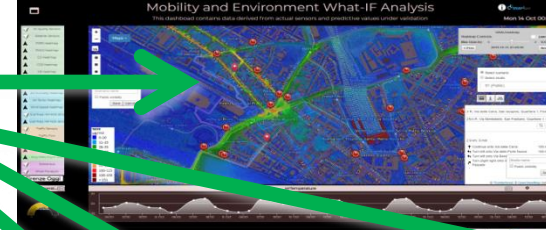
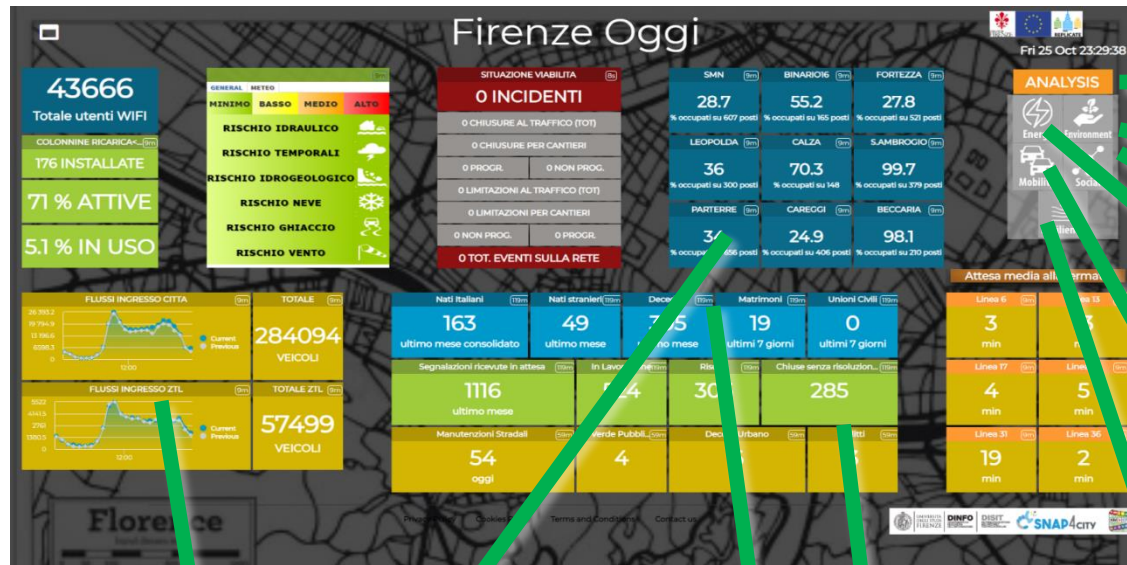
3

Smart City Control Room

a set of dashboards and tools



This project has received funding from the European Union's Horizon 2020 Research and Innovation Programme under Grant Agreement N° 691735

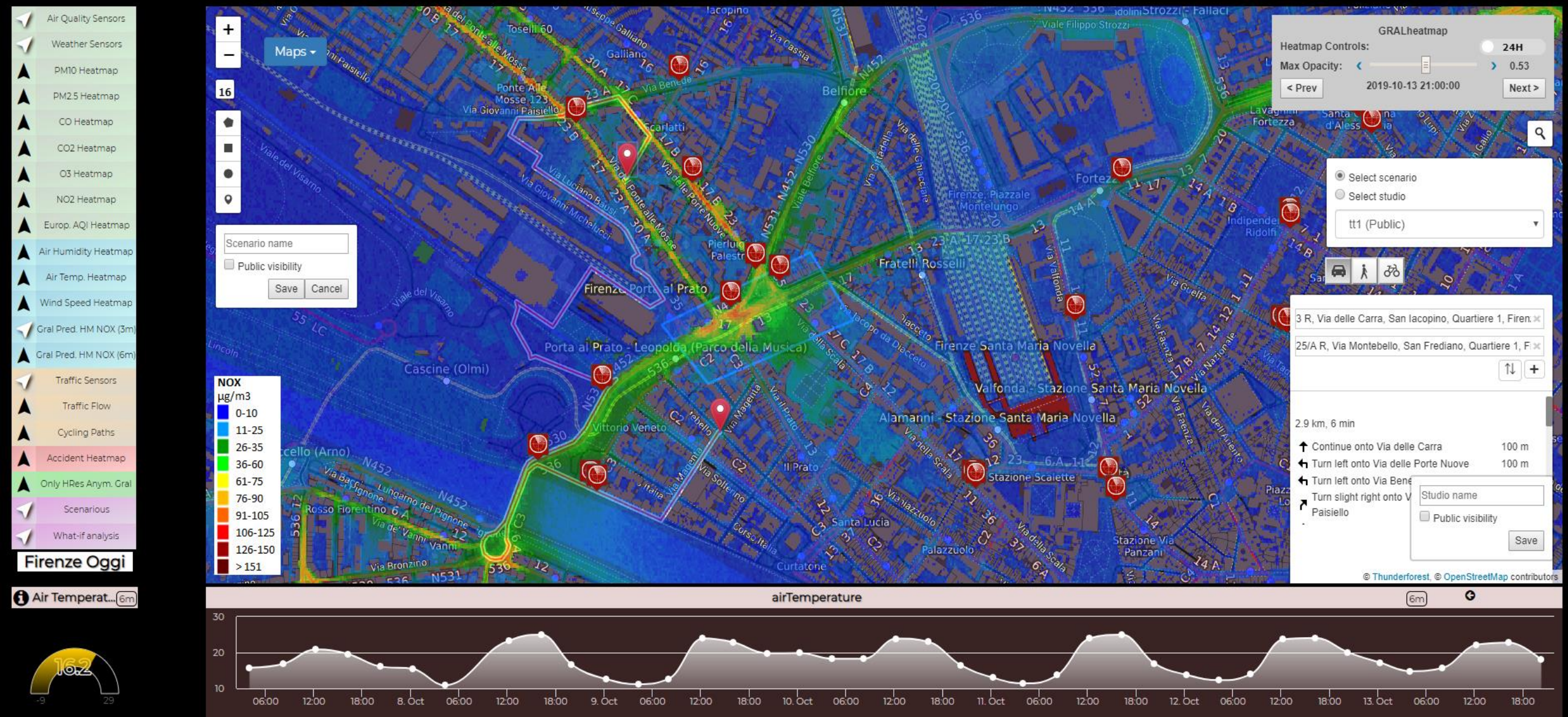




Mobility and Environment What-IF Analysis

This dashboard contains data derived from actual sensors and predictive values under validation

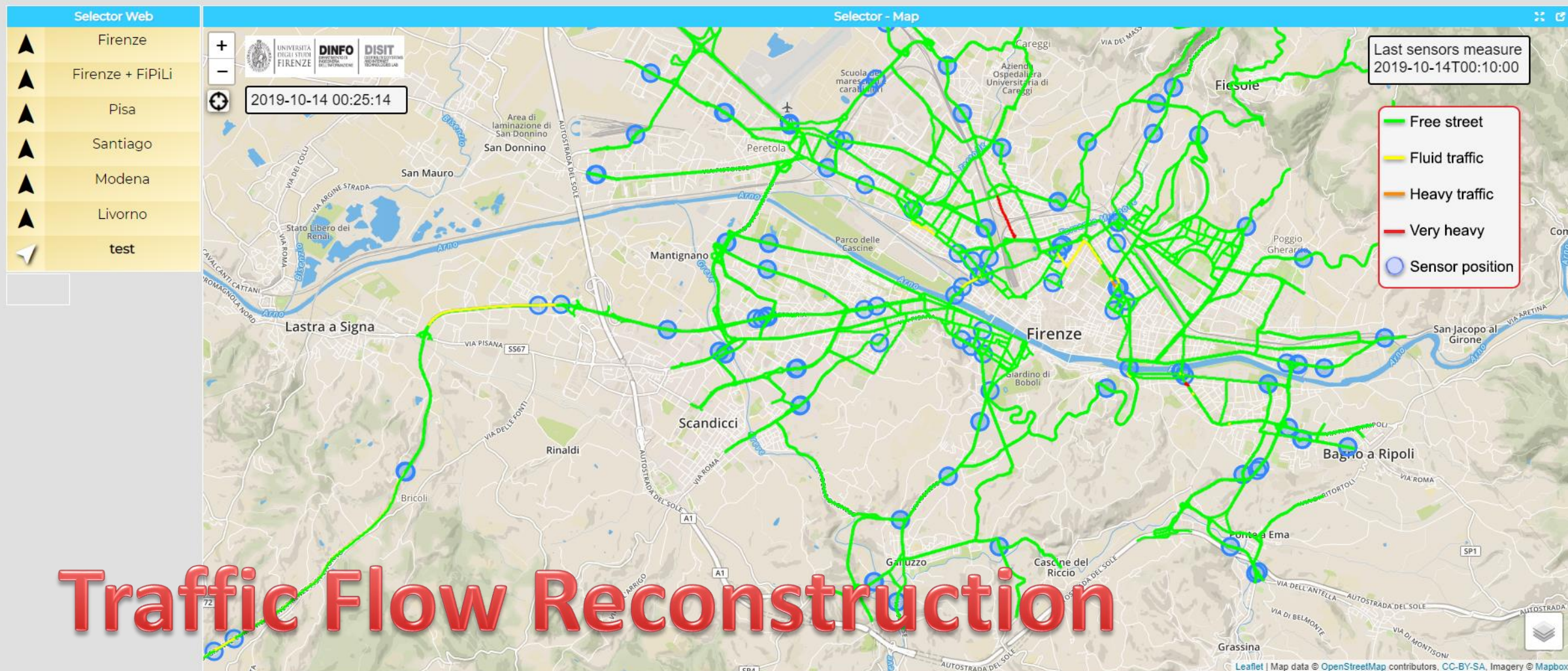
Mon 14 Oct 00:48:17





Traffic Flow Reconstruction for the cities

Mon 14 Oct 00:25:15

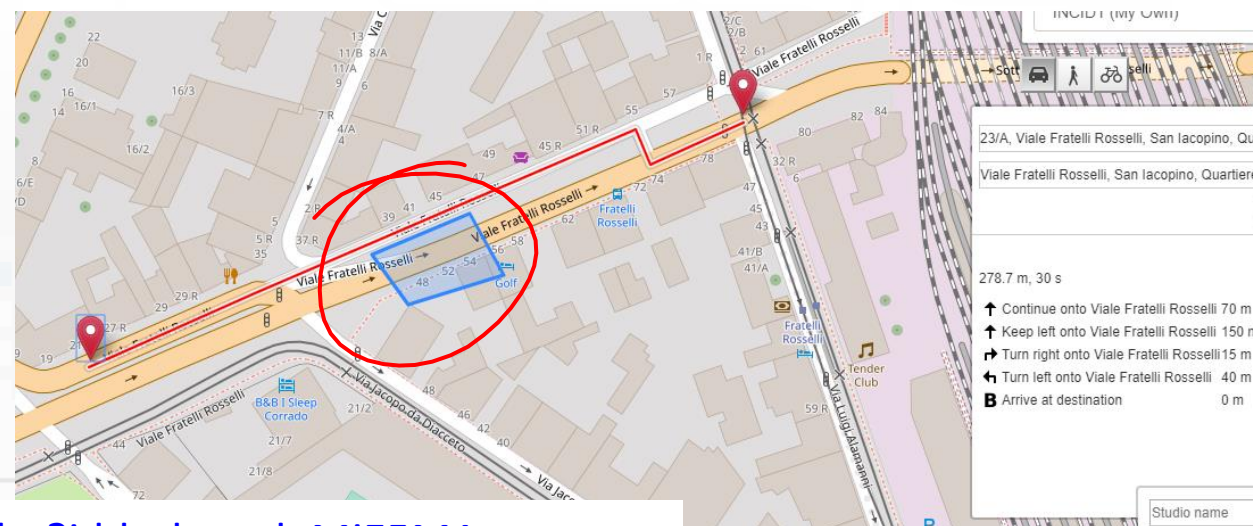
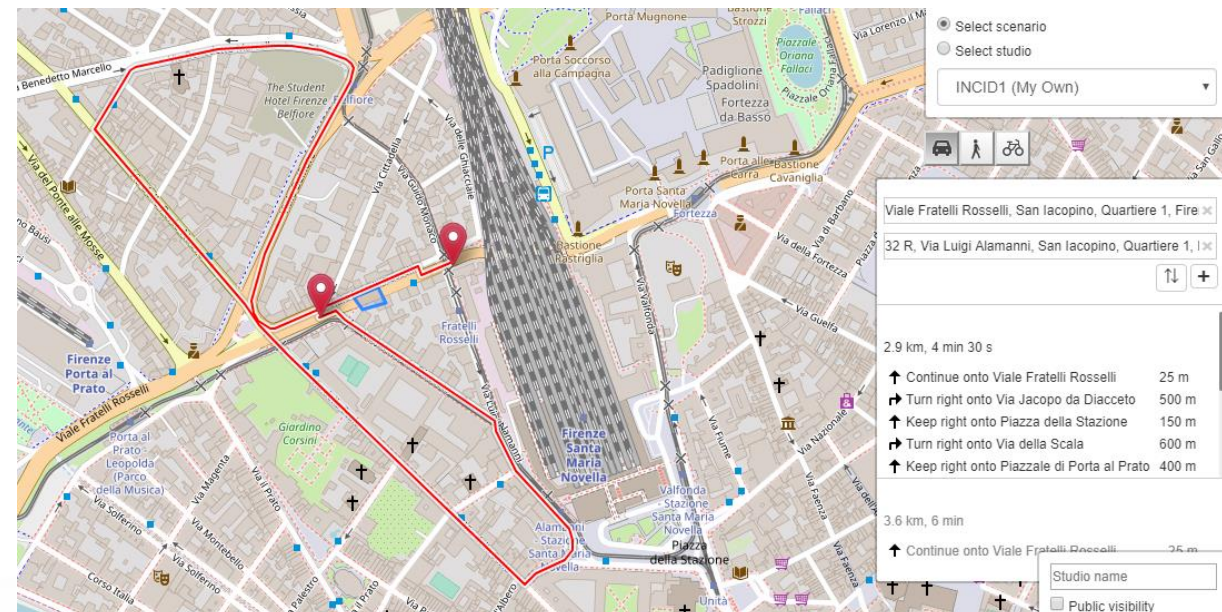


Accidents and elements blocking Points and Shapes taken into account for:

- Routing
- Traffic Flow reconstruction
- Evacuation paths
- Rescue team paths

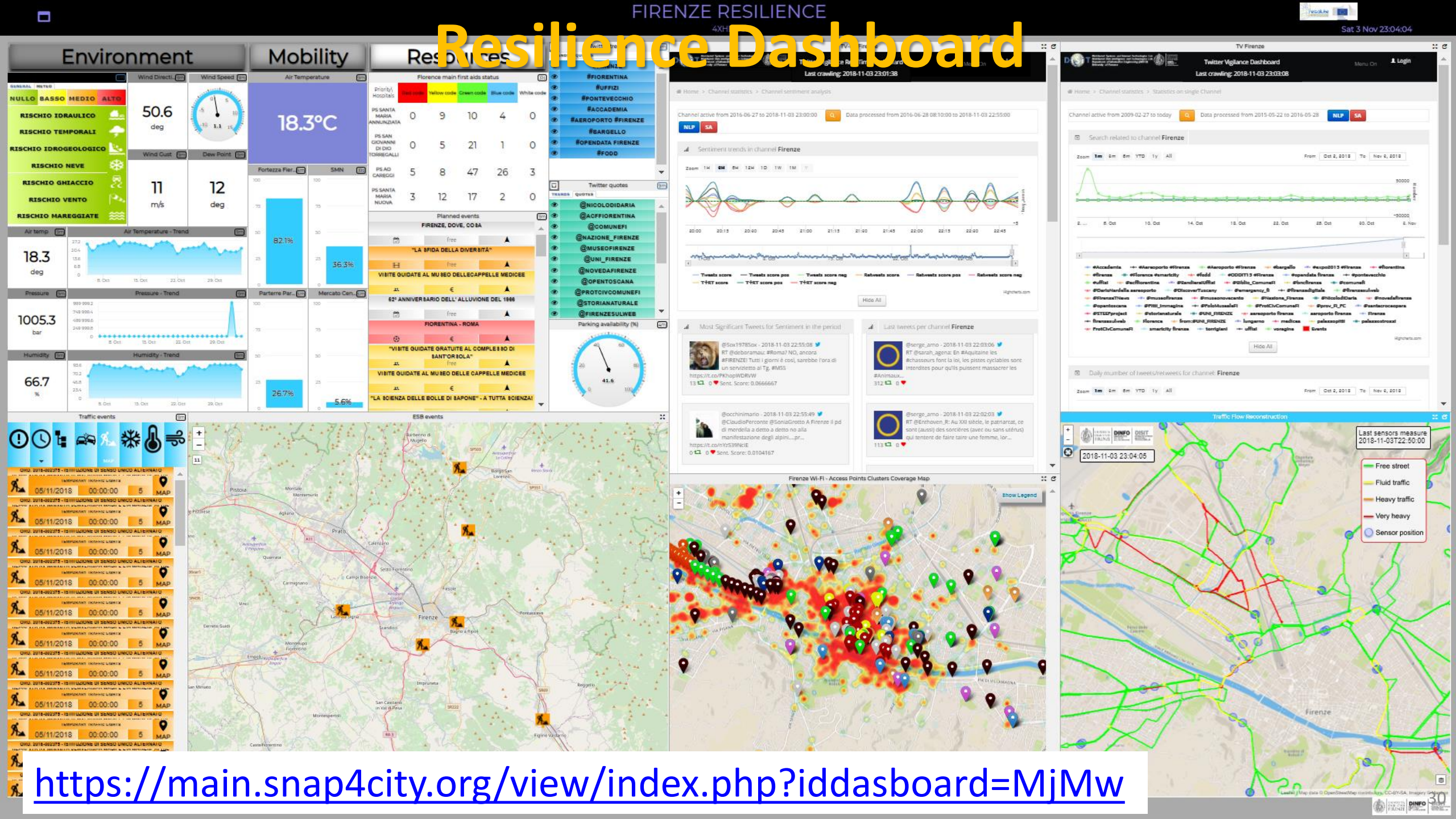
Assessment on the basis of changes:

- Mobility demand assessment
- Mobility Offer assessment



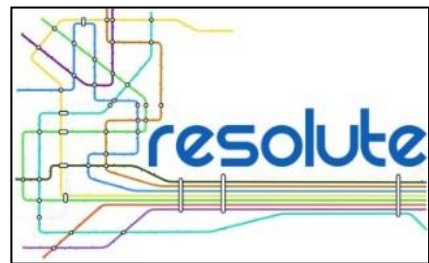


Resilience Dashboard



<https://main.snap4city.org/view/index.php?iddashboard=MjMw>

ERMG: European Resilience Management Guide



ANTICIPATING



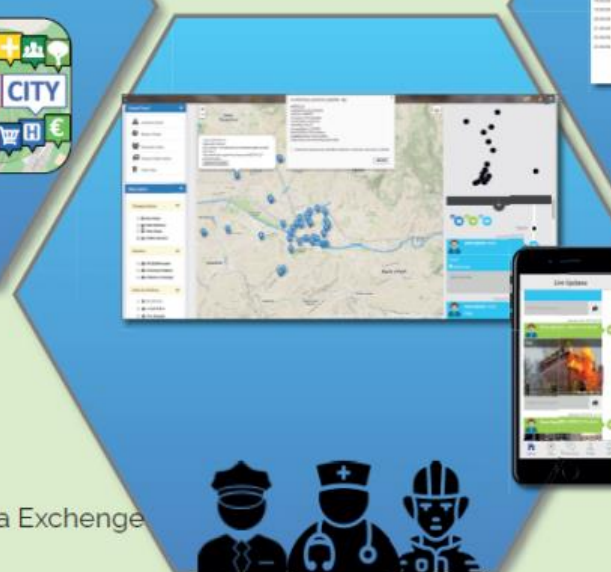
- European Resilience Management Guidelines
- Game Based Training

MONITORING



- Big Data Platform
- IoT/IoE/Open Data
- Real Time Dashboard
- Resilience Control Room
- Data Analytics
- Early Warnings
- Urban Traffic Manager Data Exchange

RESPONDING



- Smart Decision Support Systems (DSS)
- Evacuation Decision Support
- Smart Intelligent Transport Systems
- Emergency Support Smart App
- Resilience DSS

LEARNING



- Human Behavior Analysis
- Predictive Analytics
- Urban Transport System Dynamic Analysis
- Resilience Quantification
- Network Analysis



Tuscany Region

Firenze, Pisa, Livorno, Prato, etc.



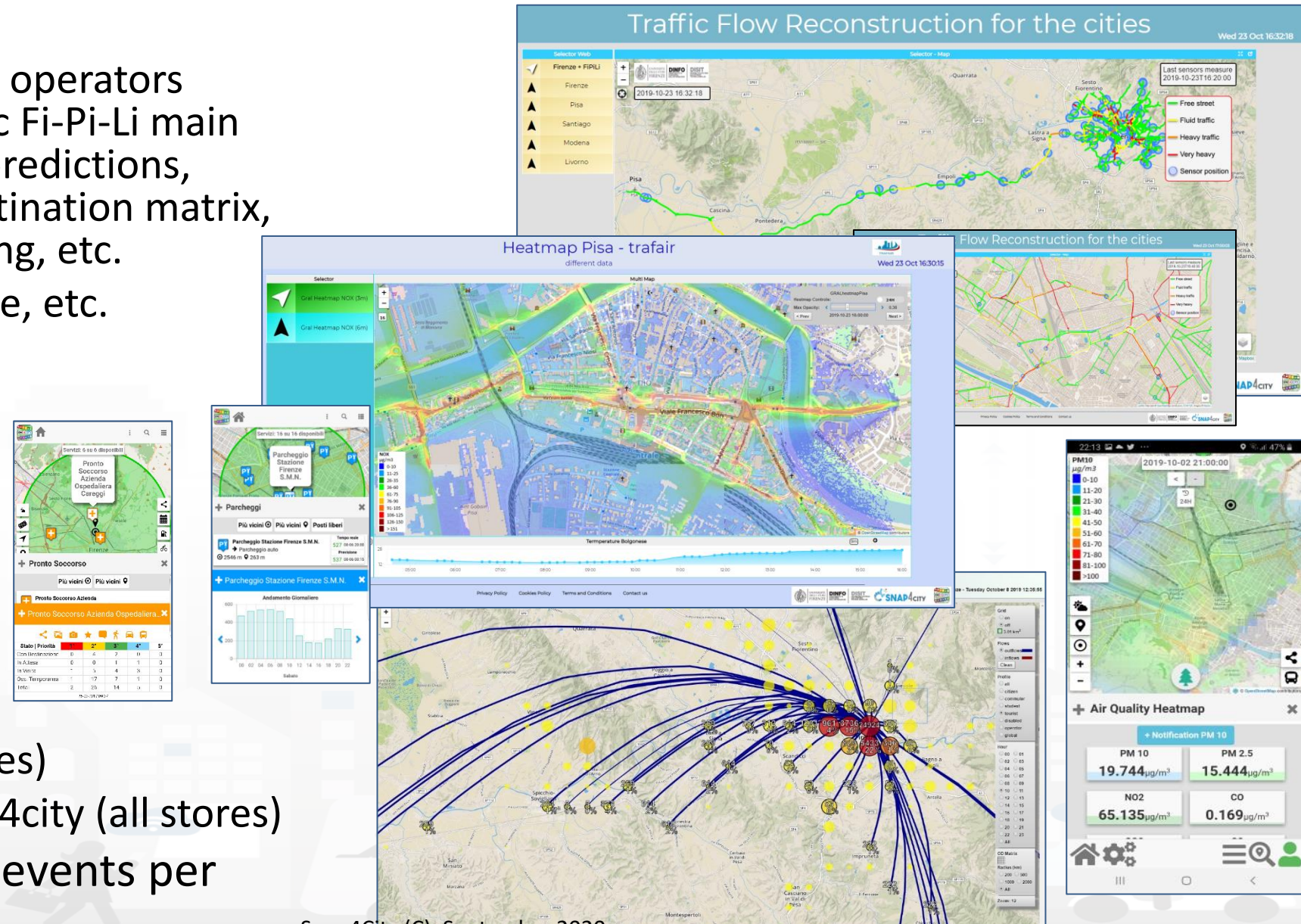
• Dashboards & Services:

- **Mobility:** public transport operators schedule and paths, traffic Fi-Pi-Li main road, parking status and predictions, traffic sensors, Origin Destination matrix, routing, multimodal routing, etc.
- **Social:** Hospitals and triage, etc.
- **Environment:** sensors, heatmaps, alerting,
 - Pollution Forecast
 - Weather Forecast,
- **Culture and Tourisms**
- Etc.

• Mobile App and MicroApplications:

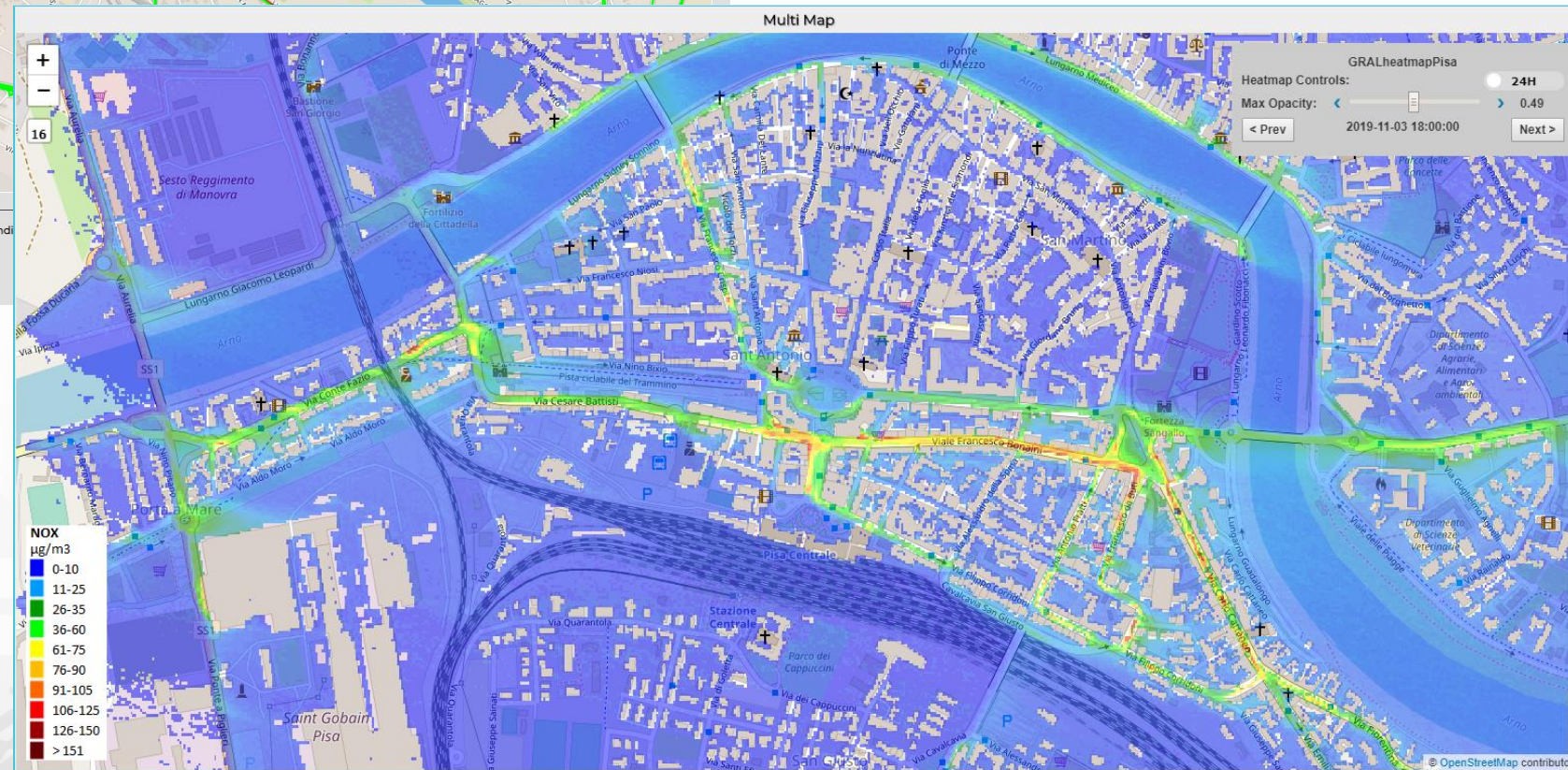
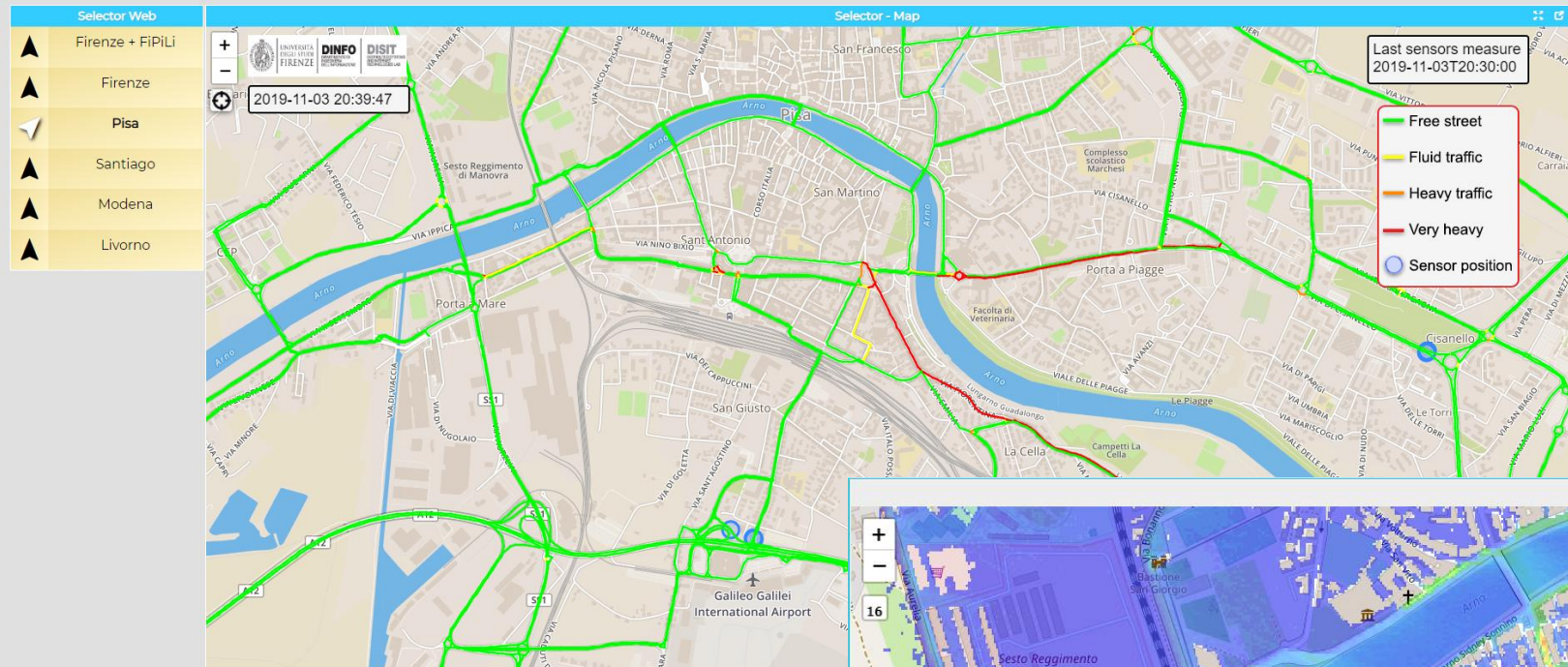
- Tuscany in a Snap (all stores)
- Tuscany where what... km4city (all stores)

• Numbers: 1.5 M complex events per day



Traffic Flow Reconstruction for the cities

Sun 3 Nov 20:39:47

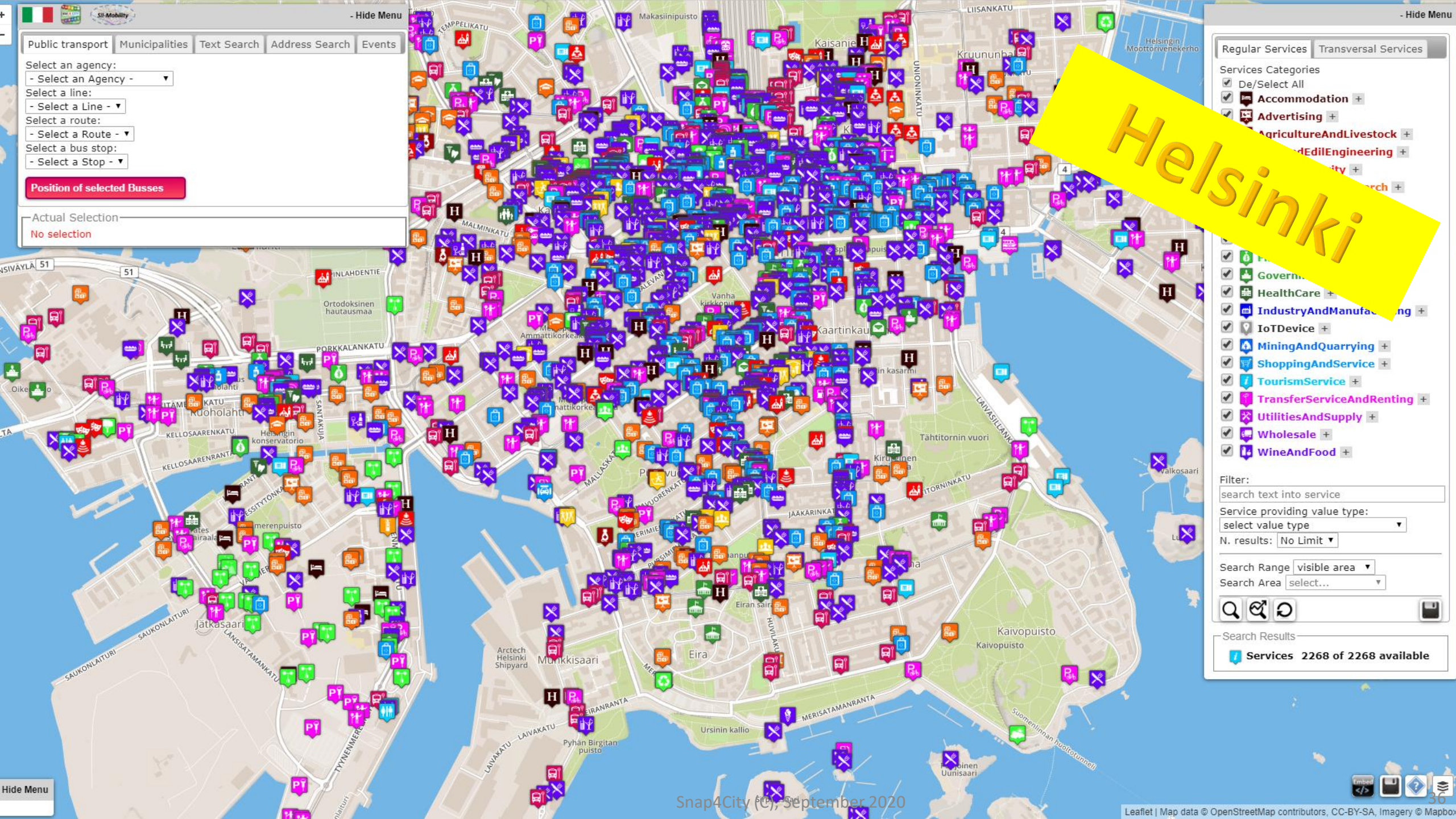


Pisa

snap4city (C), September 2020

Helsinki





Public transport Municipalities Text Search Address Search Events

Select an agency:
- Select an Agency -
Select a line:
- Select a Line -
Select a route:
- Select a Route -
Select a bus stop:
- Select a Stop -

Position of selected Busses

Actual Selection
No selection

Regular Services Transversal Services

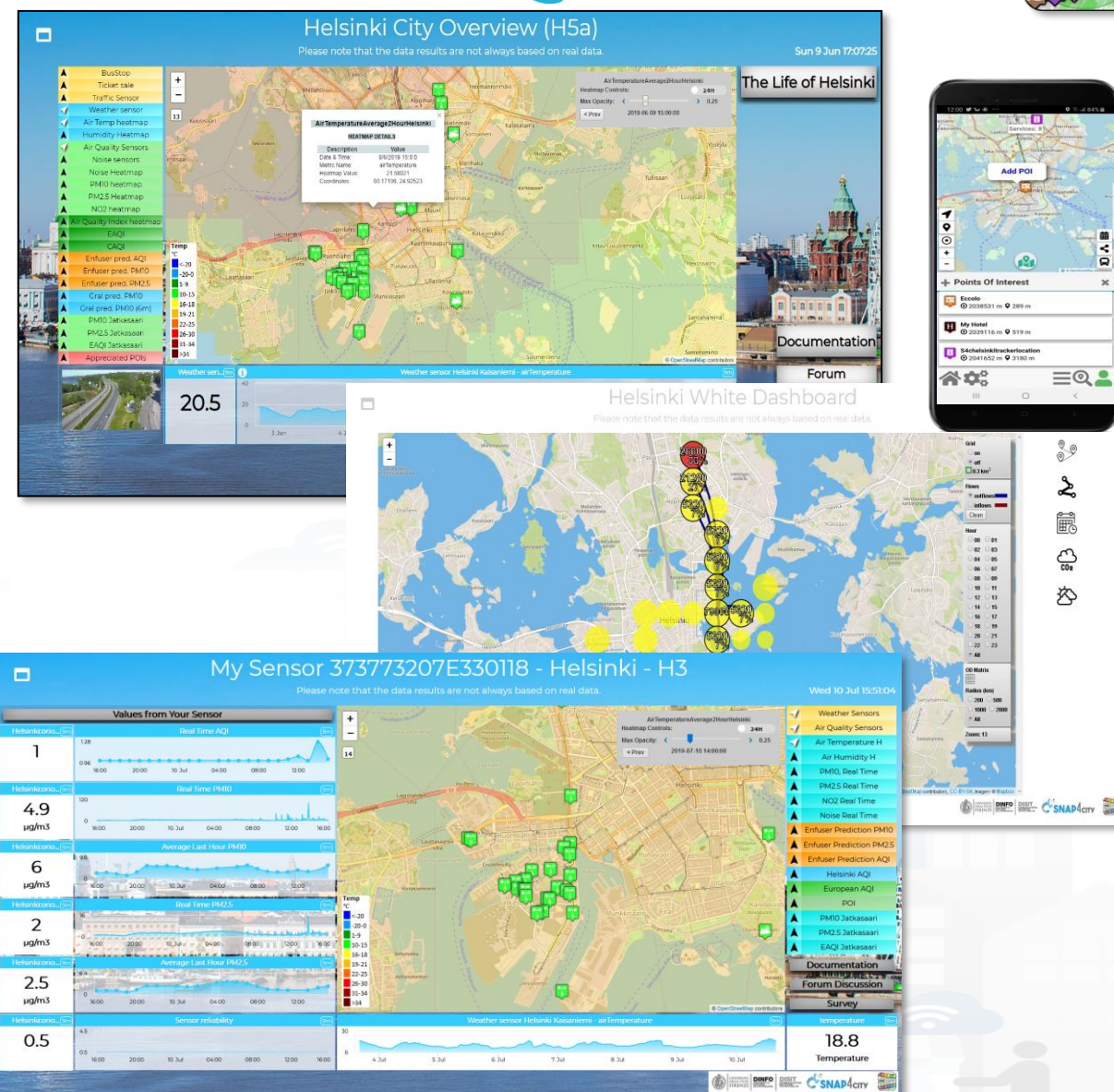
Services Categories
☒ De/Select All
☒ Accommodation +
☒ Advertising +
☒ AgricultureAndLivestock +
☒ ArchitectureAndEngineering +
☒ ArtAndCulture +
☒ Automotive +
☒ Banking +
☒ Beauty +
☒ Business +
☒ Chemical +
☒ Cleaning +
☒ Clothing +
☒ Communication +
☒ Construction +
☒ Education +
☒ Entertainment +
☒ Food +
☒ HealthCare +
☒ IndustryAndManufacturing +
☒ IoTDevice +
☒ MiningAndQuarrying +
☒ ShoppingAndService +
☒ TourismService +
☒ TransferServiceAndRenting +
☒ UtilitiesAndSupply +
☒ Wholesale +
☒ WineAndFood +

Filter:
search text into service
Service providing value type:
select value type
N. results: No Limit

Search Range visible area
Search Area select...

Search Results
Services 2268 of 2268 available

- **Dashboards & Services:**
 - **Environment & Weather**, PM10, PM2.5, NO, SO2, CO, noise, etc.
 - Sensors values, Heatmap & **Alerts** on critical
 - FMI Enfuser prediction: PM10, PM2.5, ..
 - GRAL predictions PM10, validations
 - Private sensors in Jätkäsaari area (personal dashboards)
 - **Mobility**: Traffic Sensors, Operators, routing, multimodal routing, whatif
 - **Social**: Twitter Vigilance, early warning
 - **Life in Helsinki**: OD matrix people flow, Twitter Vigilance SA, hot places, etc.
 - **Tourism and Culture**
- **Mobile App and MicroApplications:**
 - Helsinki in a Snap (all stores)



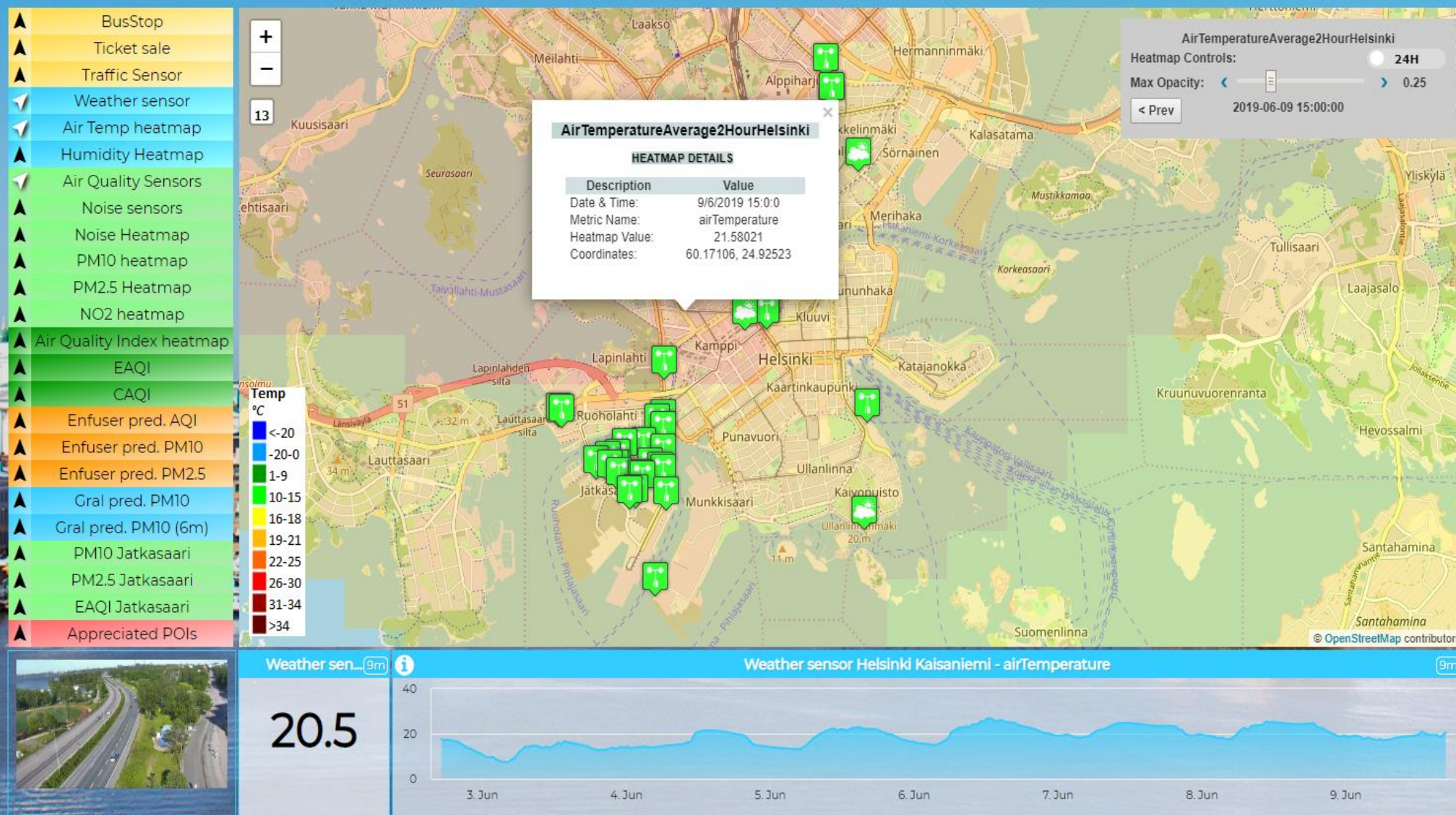
<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==>



Helsinki City Overview (H5a)

Please note that the data results are not always based on real data.

Sun 9 Jun 17:07:25



The Life of Helsinki

Documentation

Forum
Discussion

Survey

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==>



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIGITAL INFORMATION
FORUM

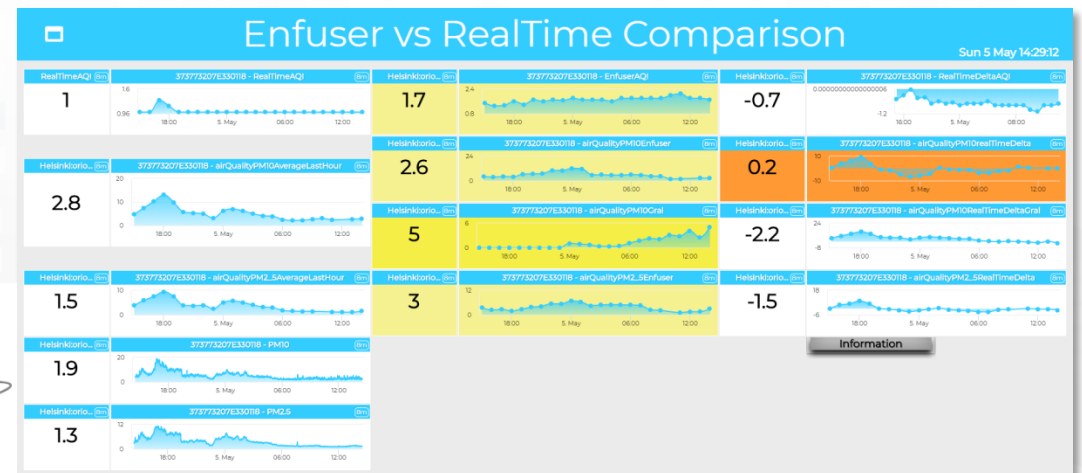
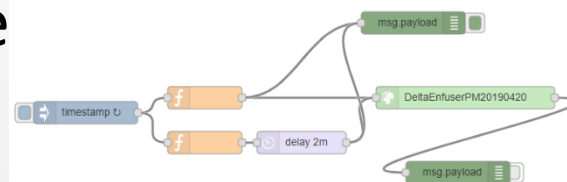
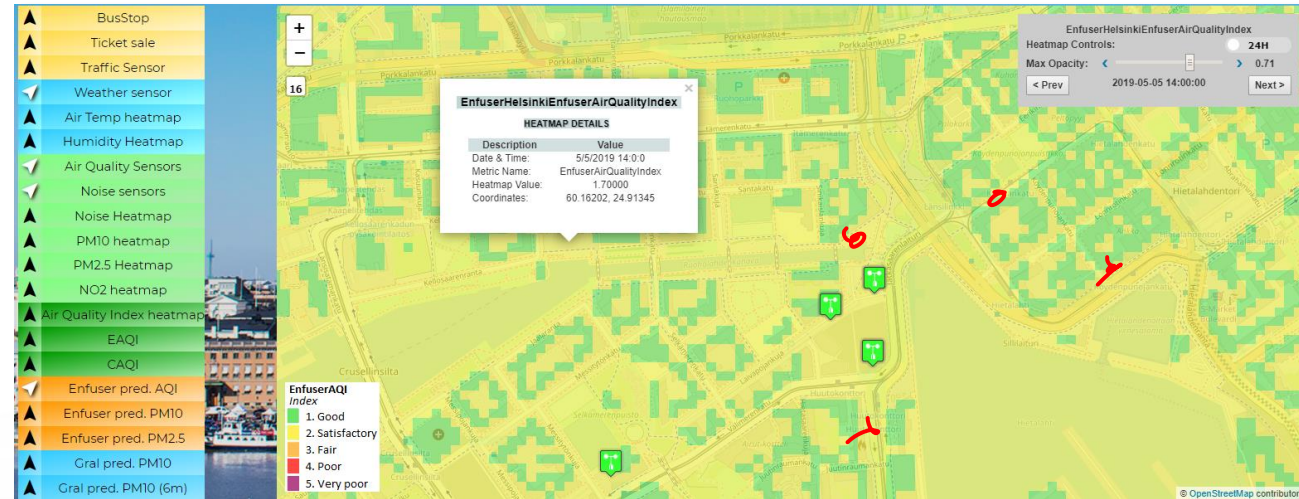
DISIT
DIGITAL INFORMATION
SYSTEMS

SNAP4CITY



Data Analytics: Enfuser predictions

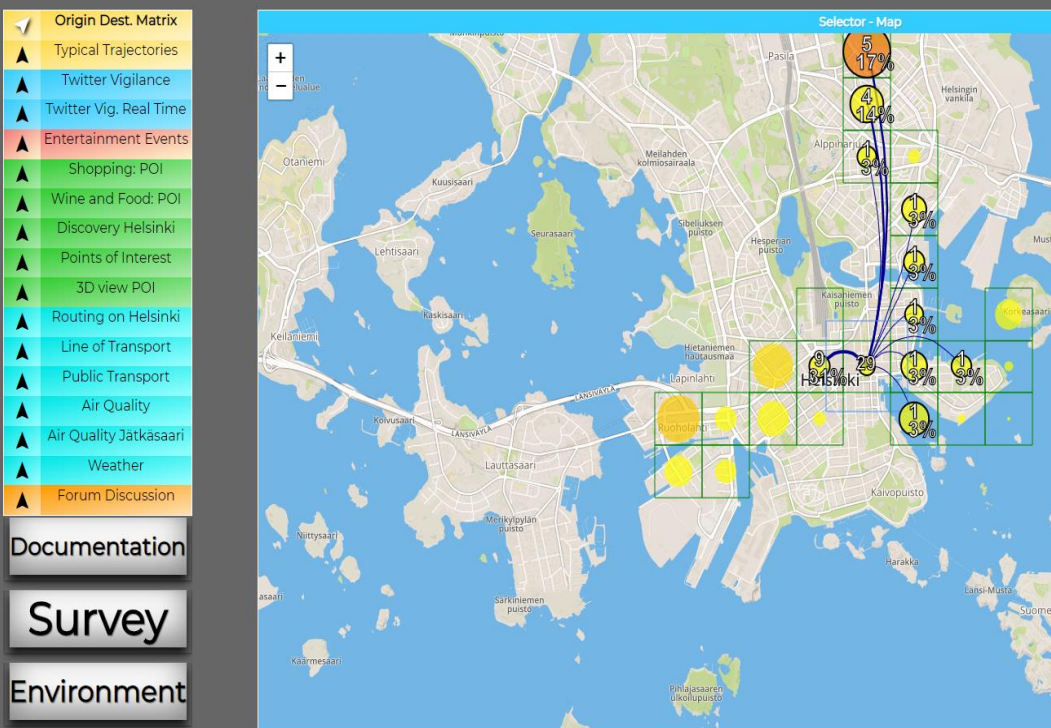
- **Enfuser predictions: AQI, PM10, PM2.5**
 - Data gathering, data processing for Piking
 - Delta Estimation Predictions vs Actual: on 12 points/sensors via R-Studio and IOT App
 - API for accessing data of Heatmaps in real time



The Life of Helsinki (H5b)

Please note that the data results are not always based on real data.

Sun 29 Sep 00:39:53



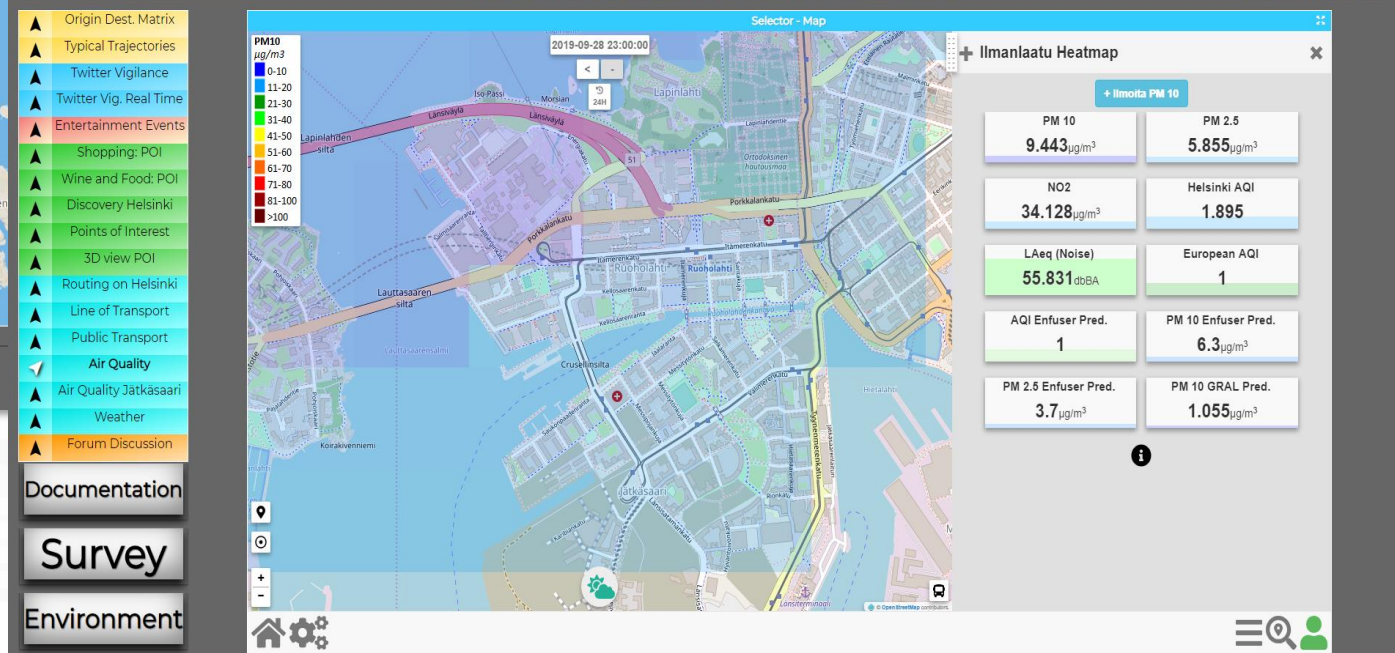
Privacy Policy Cookies Policy Terms and Conditions Contact us

Helsinki

The Life of Helsinki (H5b)

Please note that the data results are not always based on real data.

Sun 29 Sep 00:42:50



Privacy Policy Cookies Policy Terms and Conditions Contact us

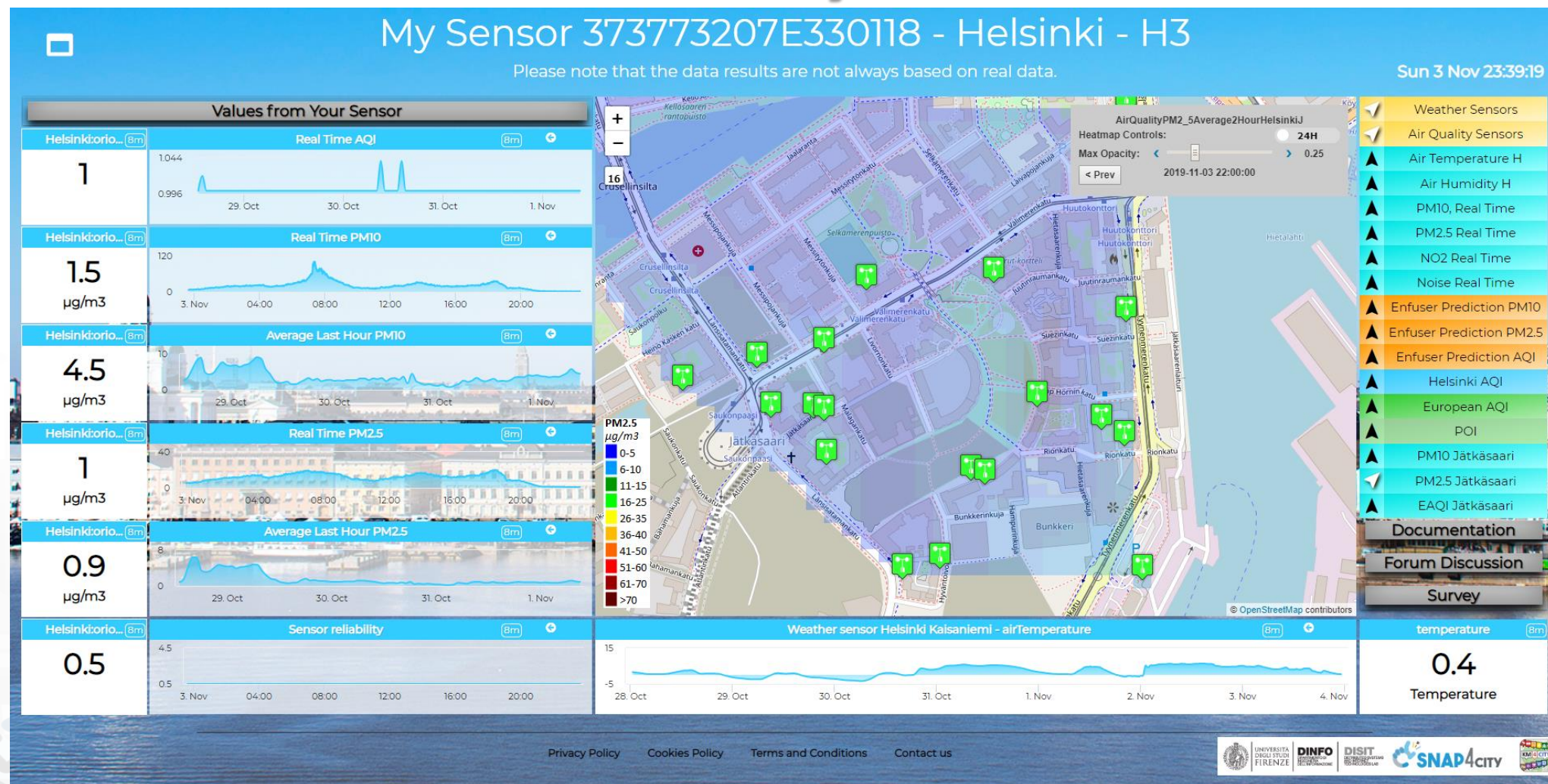
<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTc1Mg==>

Environmental Data Predictions: GRAL

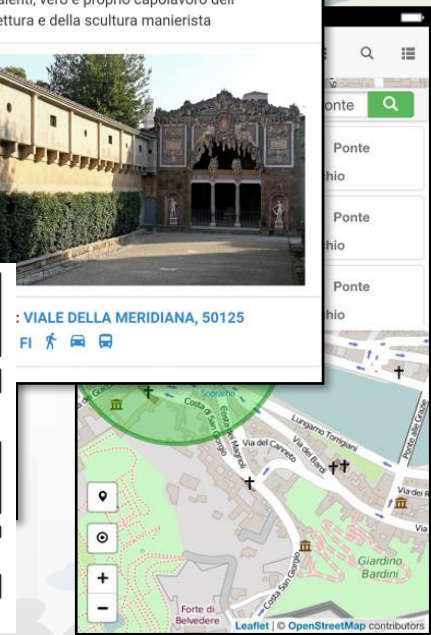
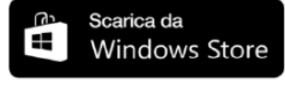
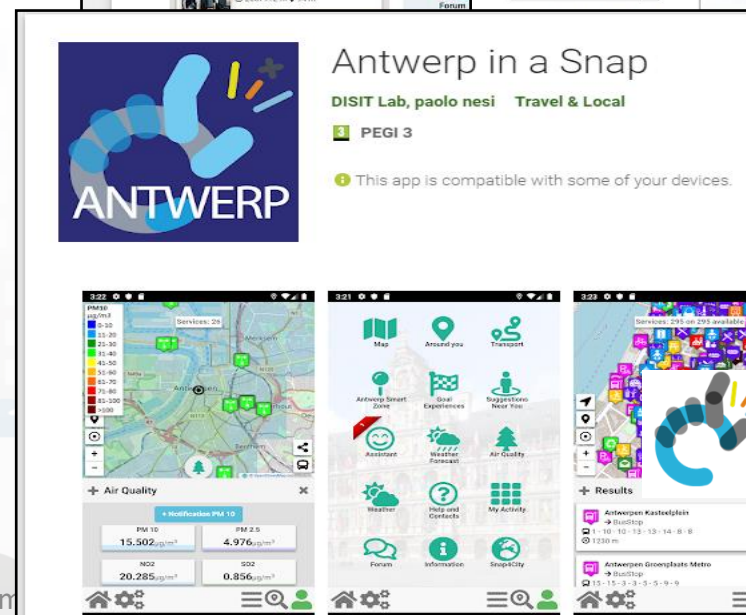
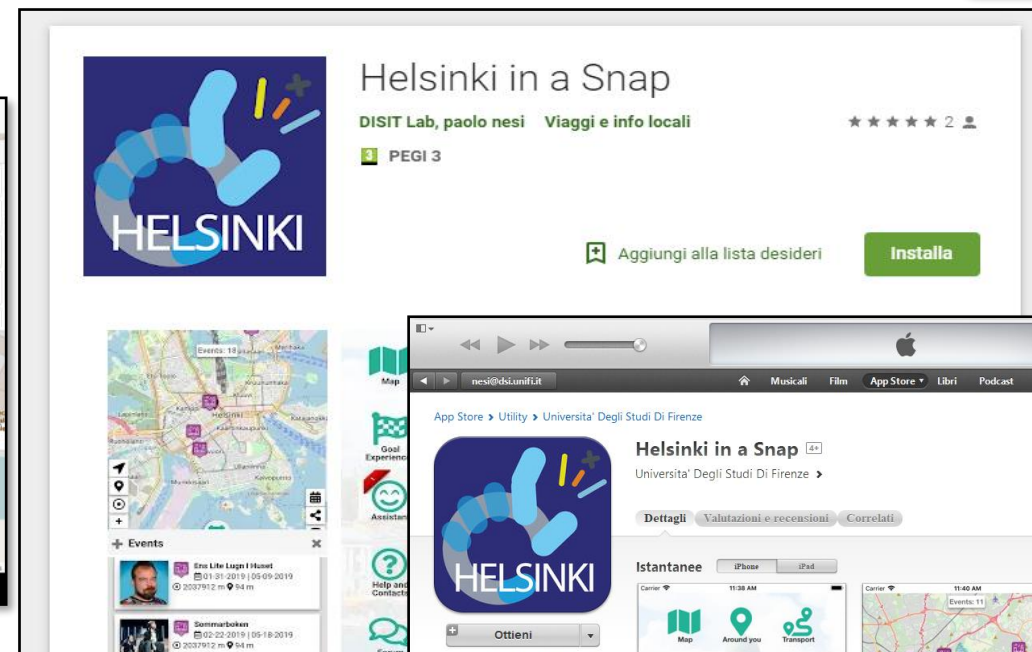
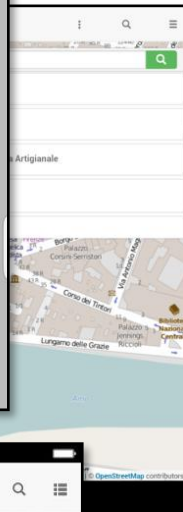
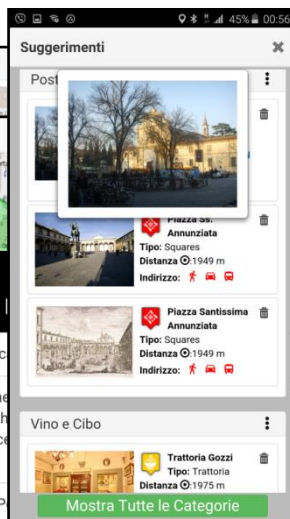
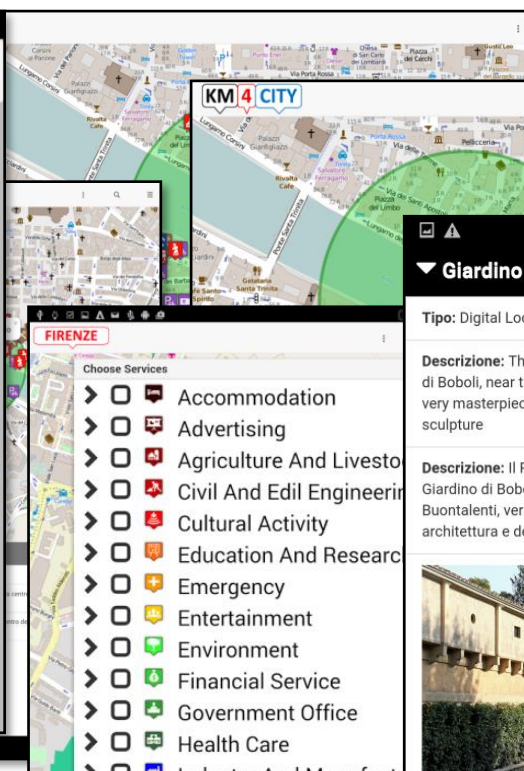
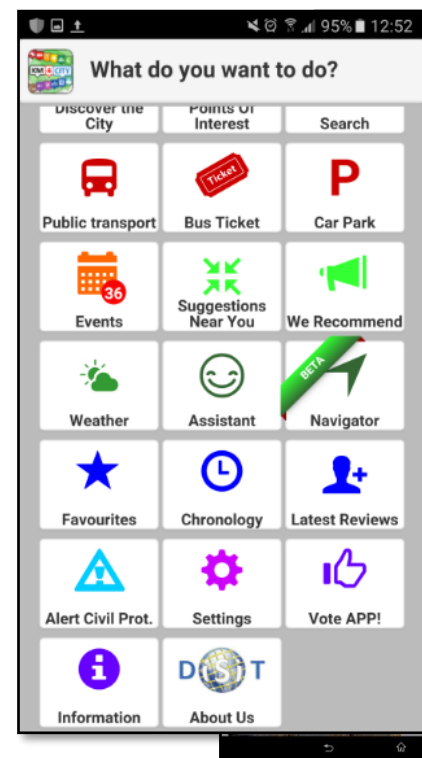
- GRAL predictions: PM10, NOX,
 - Comparison wrt real time values in actual value of Sensors
 - Graz Lagrangian Model.
- GRAL model takes into account:
 - pollution sources (for example the vehicles, their distribution on the streets, the about of pollution they produce according to their distribution over time and space, etc.),
 - structure of the city (streets and shape 3D of the buildings),
 - weather forecast (wind intensity and direction), etc.
- GRAL can be applied on NOX, PM10, PM2.5, ... or any other particles



Environmental Devices hosted by Citizens

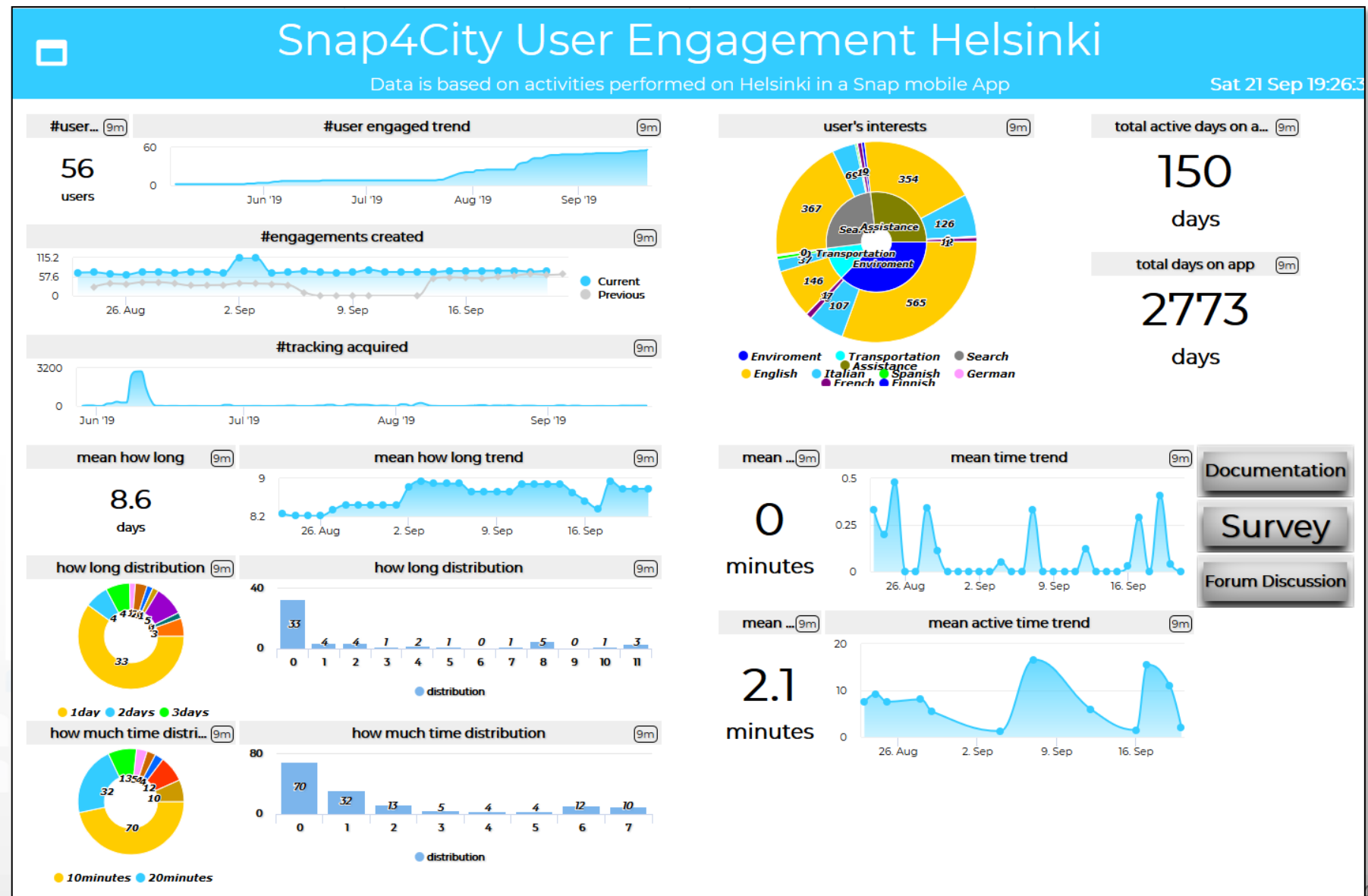


Mobile Apps



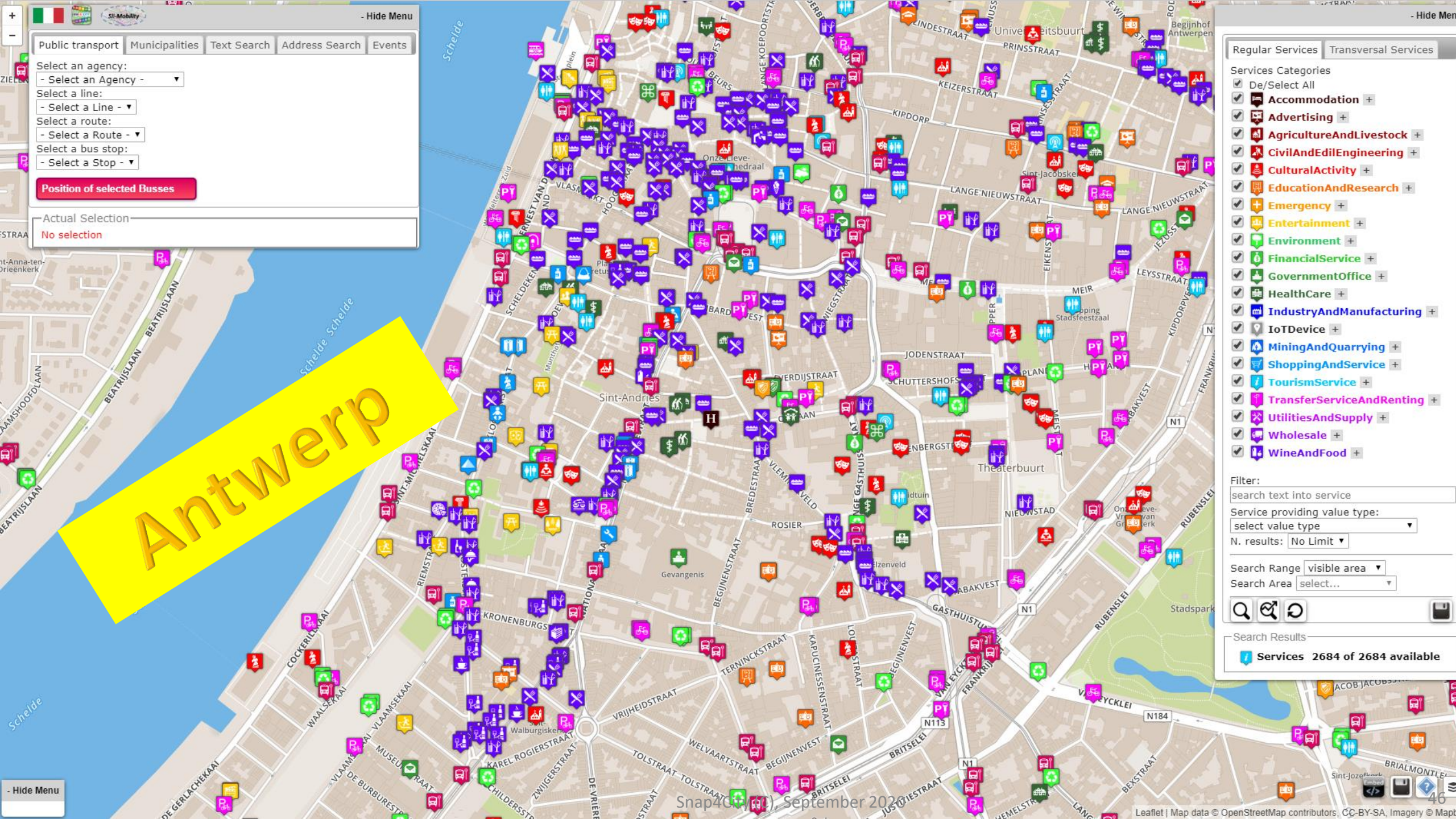
Dashboard monitoring the Mobile App:

- Collecting the clicks
- Describing the community of users in terms of the profile aspects
- Measuring the time spend, and topics of interest of the users, etc.



Antwerp





Public transport Municipalities Text Search Address Search Events

Select an agency:

- Select an Agency -

Select a line:

- Select a Line -

Select a route:

- Select a Route -

Select a bus stop:

- Select a Stop -

Position of selected Busses

Actual Selection

No selection

Regular Services Transversal Services

Services Categories

☒ De/Select All

☒ Accommodation +

☒ Advertising +

☒ AgricultureAndLivestock +

☒ CivilAndEdilEngineering +

☒ CulturalActivity +

☒ EducationAndResearch +

☒ Emergency +

☒ Entertainment +

☒ Environment +

☒ FinancialService +

☒ GovernmentOffice +

☒ HealthCare +

☒ IndustryAndManufacturing +

☒ IoTDevice +

☒ MiningAndQuarrying +

☒ ShoppingAndService +

☒ TourismService +

☒ TransferServiceAndRenting +

☒ UtilitiesAndSupply +

☒ Wholesale +

☒ WineAndFood +

Filter:

search text into service

Service providing value type:

select value type

N. results: No Limit

Search Range visible area

Search Area select...

Search Results

Services 2684 of 2684 available

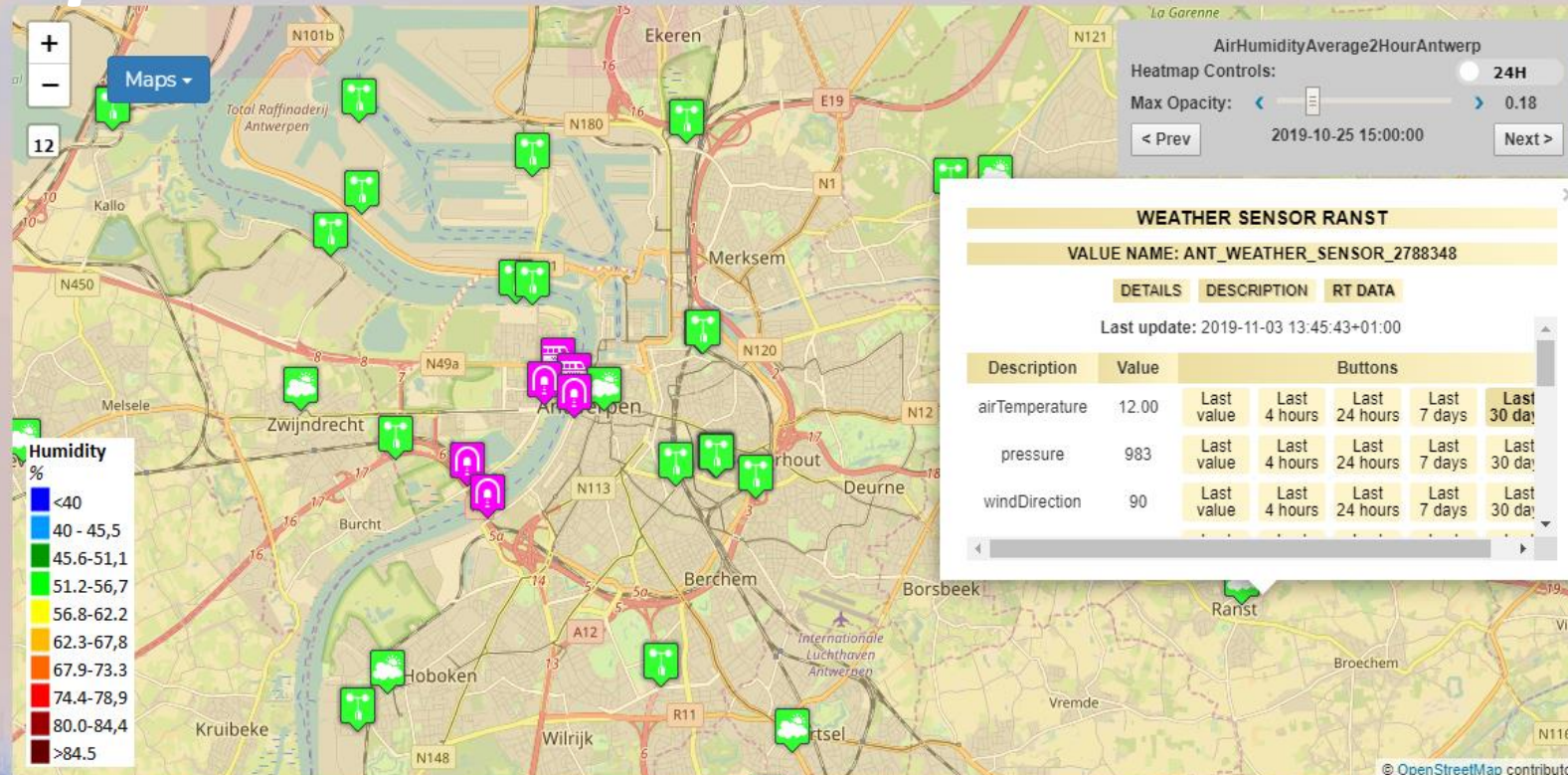
Antwerp

Antwerp City Overview - A5

Please note that the data results are not always based on real data.

Sun 3 Nov 14:09:43

- ▲ Cultural Activity
- ▲ Entertainment
- ▲ Tourism Service
- ▲ Education & Research
- ▲ Government Office
- ▲ Accommodation
- ▲ Air Quality Sensor
- ▲ Weather sensor
- ▲ PM10 Heatmap
- ▲ PM2.5 Heatmap
- ▲ Air Temperature Heatmap
- ▲ Humidity Heatmap
- ▲ NO Heatmap
- ▲ NO2 Heatmap
- ▲ SO2 Heatmap
- ▲ O3 Heatmap
- ▲ EAQI
- ▲ CAQI
- ▲ Biking Safe Heatmap
- ▲ Tunnels and Ferry
- ▲ Routing Scenario
- ▲ What-IF Routing



Forum Discussion

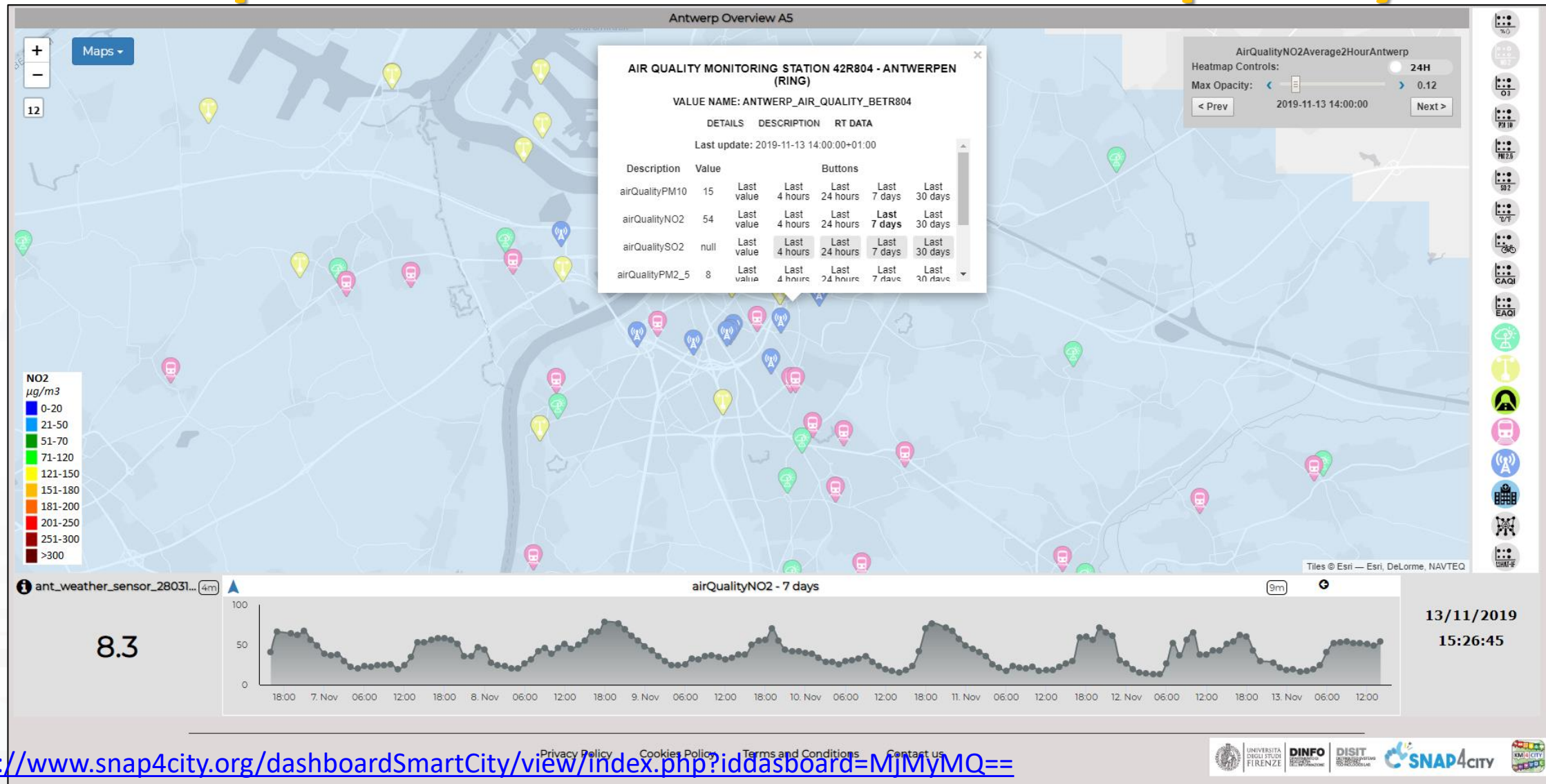
Documentation

Survey

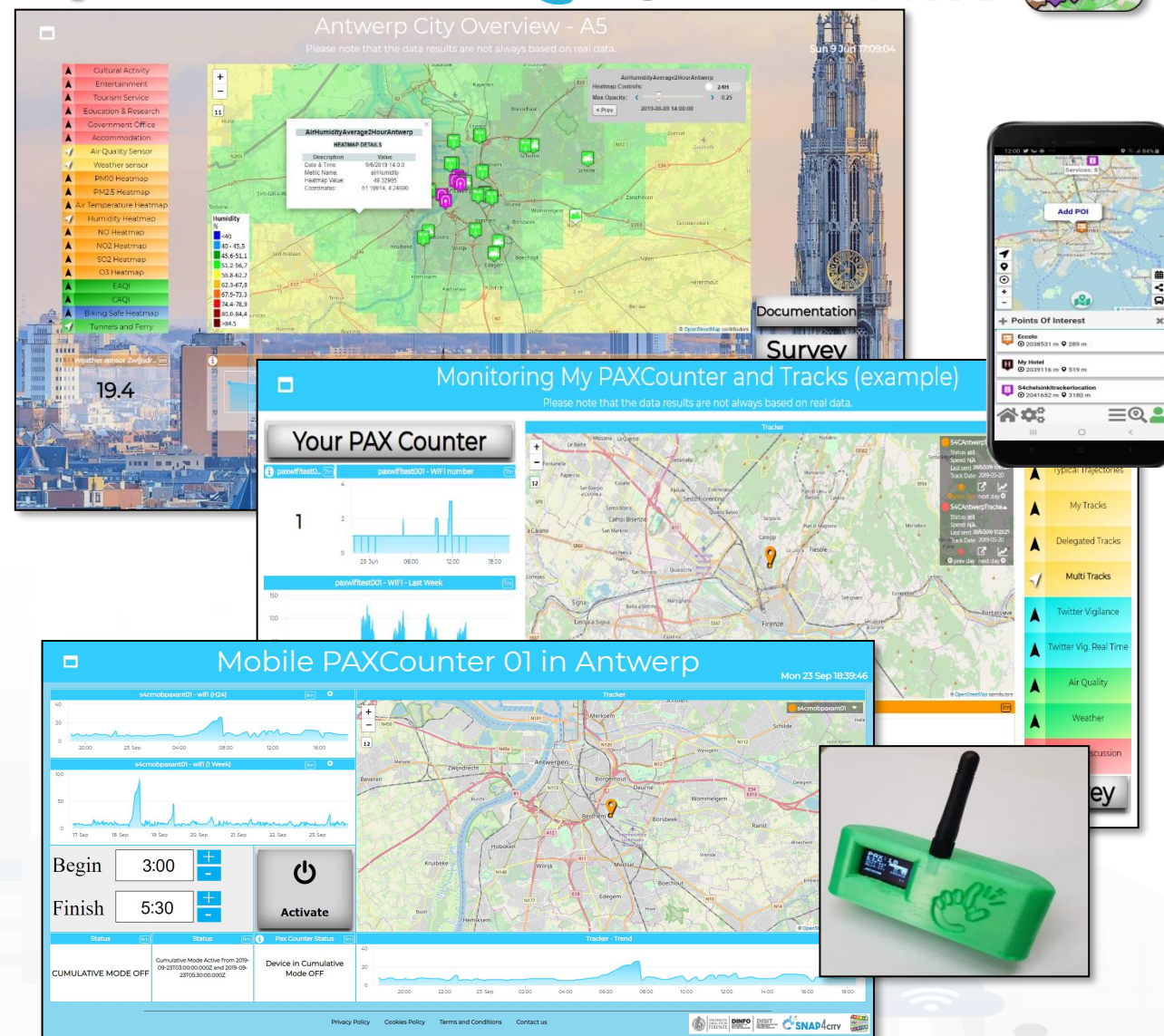
The Life of Antwerp

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNw==>

Unique Dashboard builder Multiple Styles



- **Dashboards & Services:**
 - **Environment & Weather:** PM10, PM2.5, NO, SO2, CO, etc.
 - Heatmap & Alerts on critical
 - **Mobility:** public transport Operators schedule and path, monitoring of river crossing, routing, what-if
 - **PAX Counters:** museum and public services, mobile PAX Counter for events
 - **Social:** Twitter Vigilance, early warning
 - **Life in Antwerp:** OD matrix people flow, Twitter Vigilance SA, hot places, ...
 - **Tourism and Culture**
- **Mobile App and MicroApplications:**
 - Antwerp in a Snap (all stores)



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNw==>

PaxCounter devices



- Fixed PaxCounter LoraWan
 - Based on Wi-Fi- Bluetooth
- Mobile PaxCounter LoraWan
 - Based on Wi-Fi- Bluetooth
- Fixed PaxCounter(LoraWan+Wifi out)
 - Based on Wi-Fi- Bluetooth



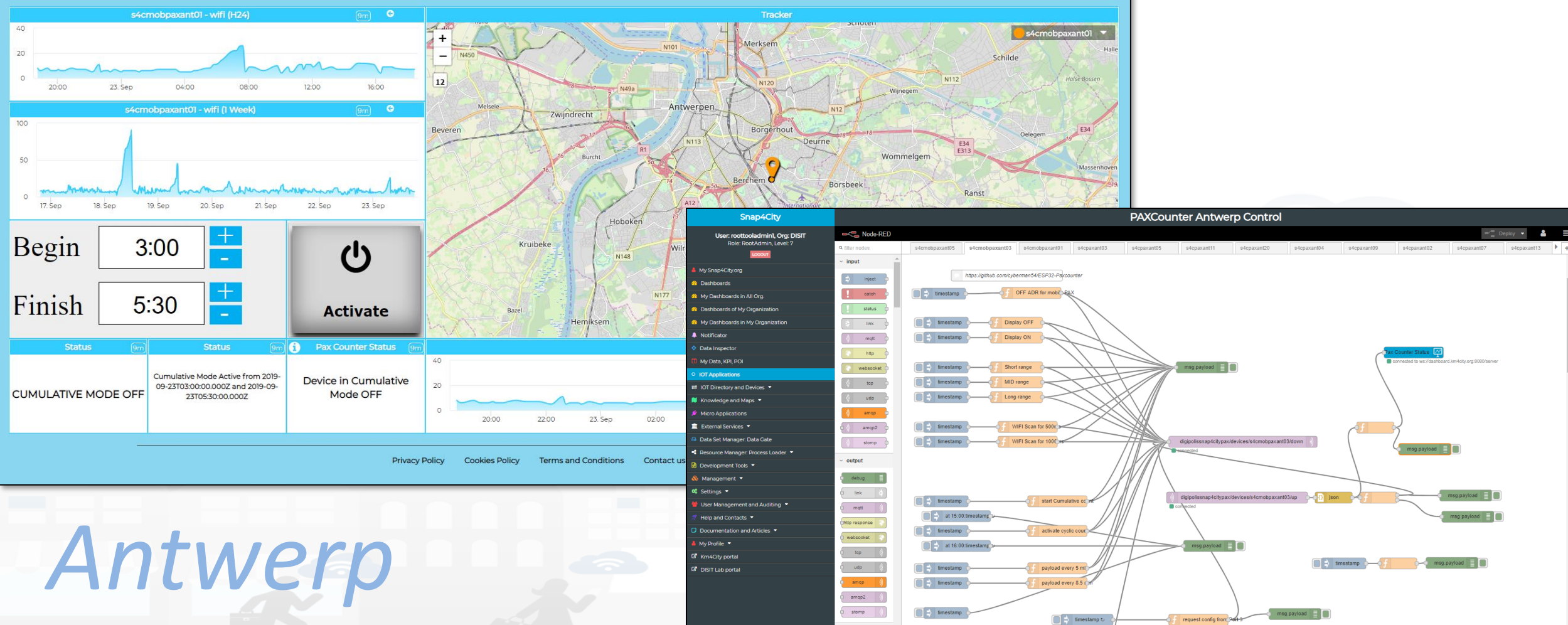
<https://www.snap4city.org/drupal/node/456>

Programmable PAX counting



Mobile PAXCounter 01 in Antwerp

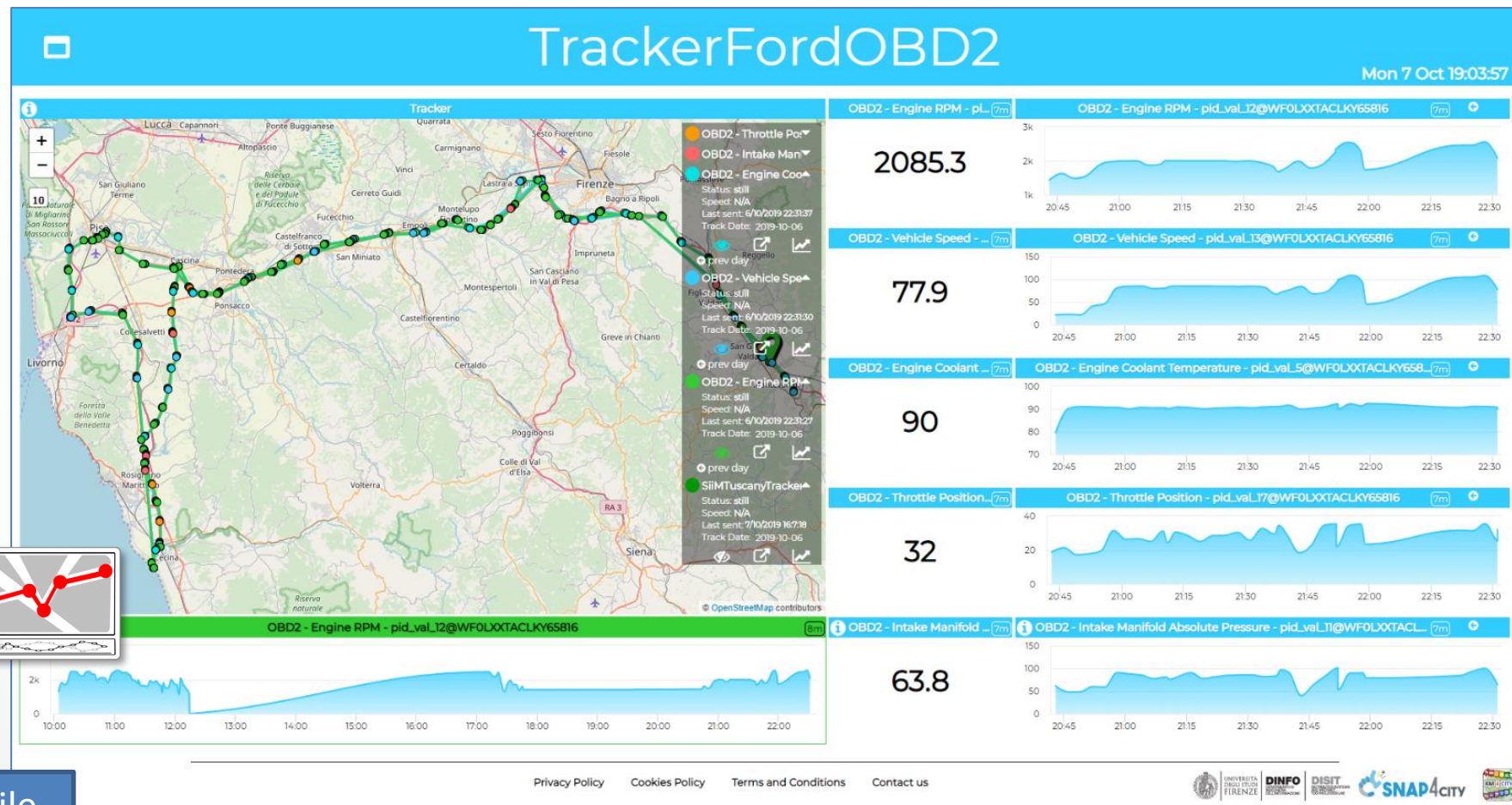
Mon 23 Sep 18:39:46



Antwerp

MyKPI: Tracking of Devices and Mobiles

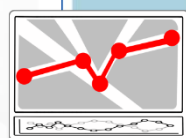
- Real Time Trajectories for
 - Mobile Phone
 - Moving IOT Devices
 - OBU, Vehicular Kits
 - Multiple tracks
 - Day by day
- Micro Application



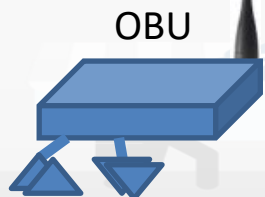
Mobile
PAX Counter



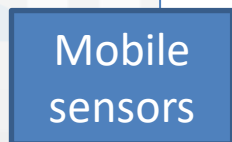
Apps



OBD2



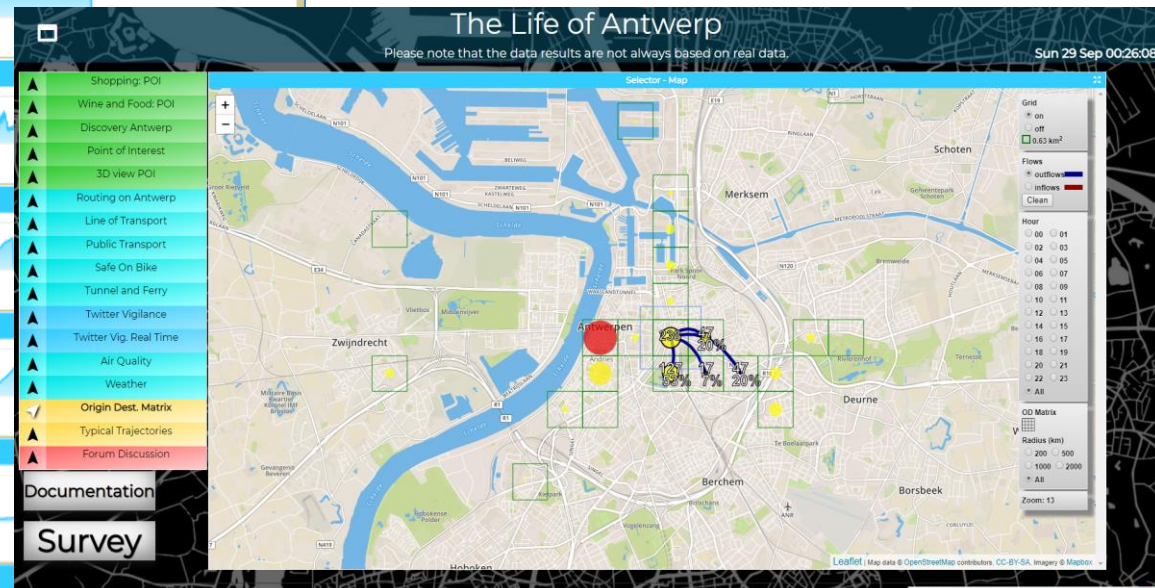
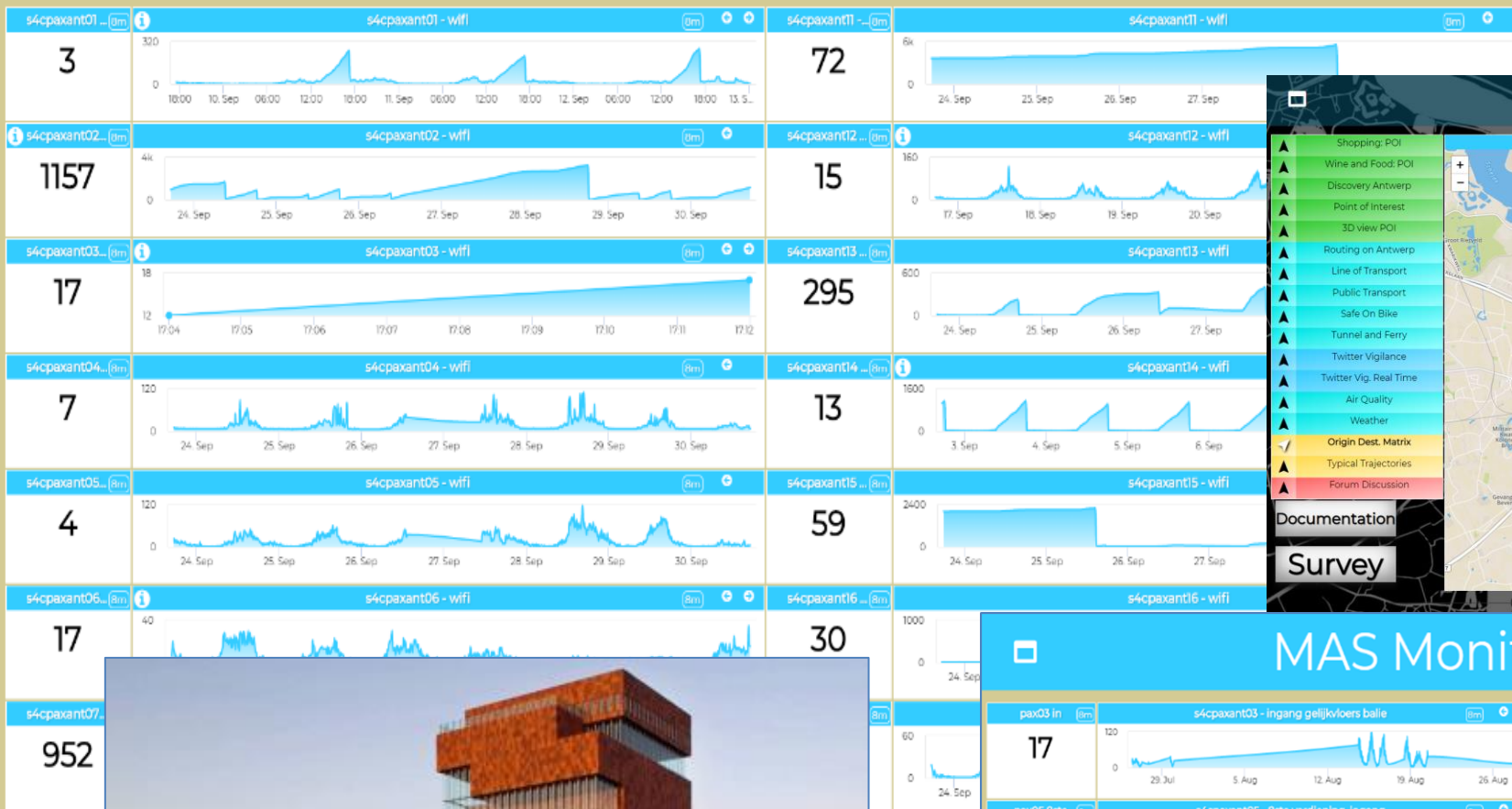
OBU



Mobile
sensors

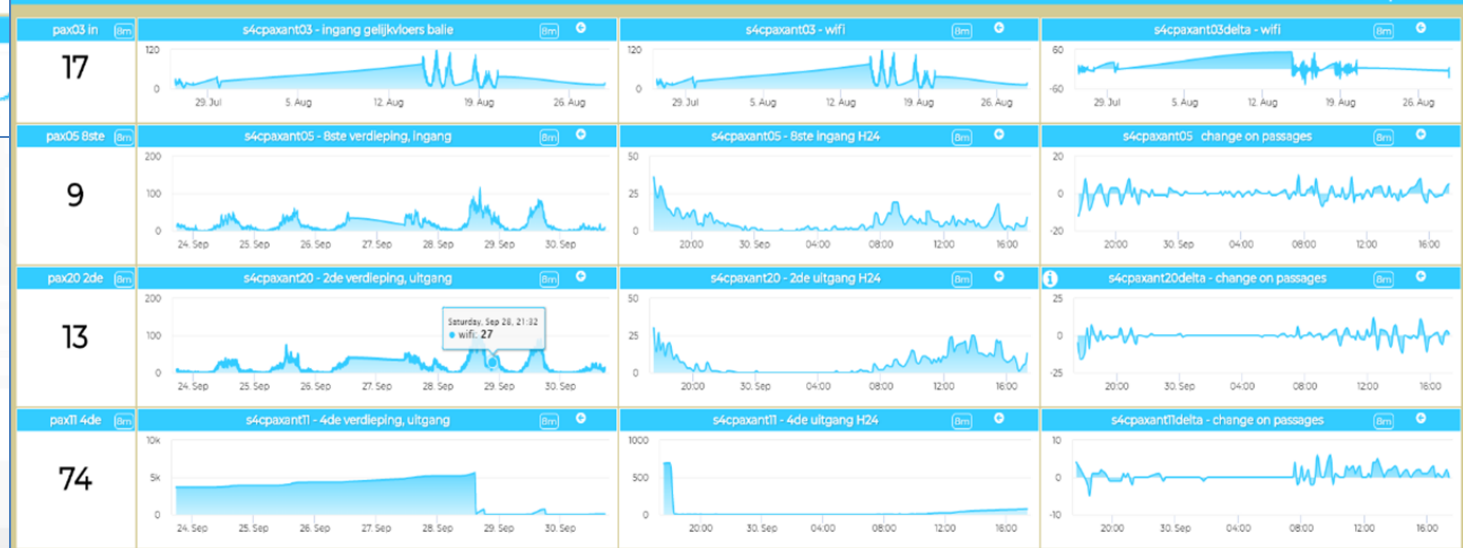
PAXCounter real time and trend

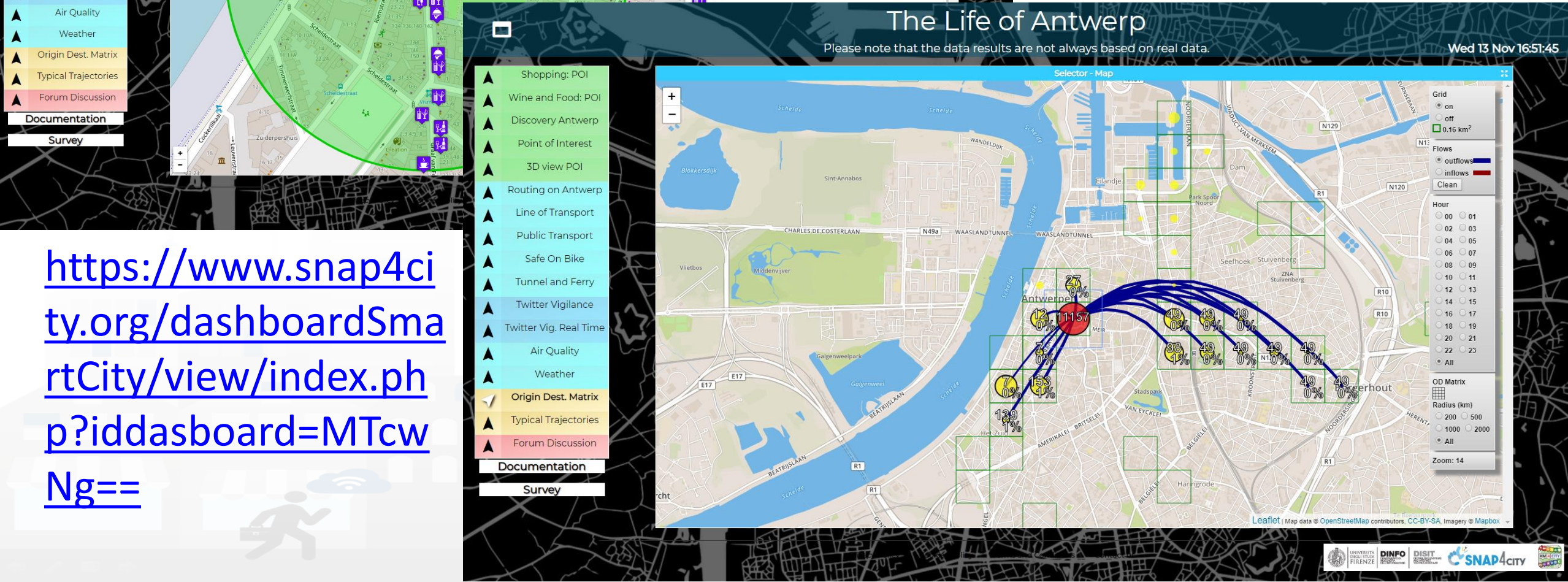
Mon 30 Sep 17:18:48



MAS Monitoring via PAXCounter

Mon 30 Sep 17:31:32





<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTcwNg==>



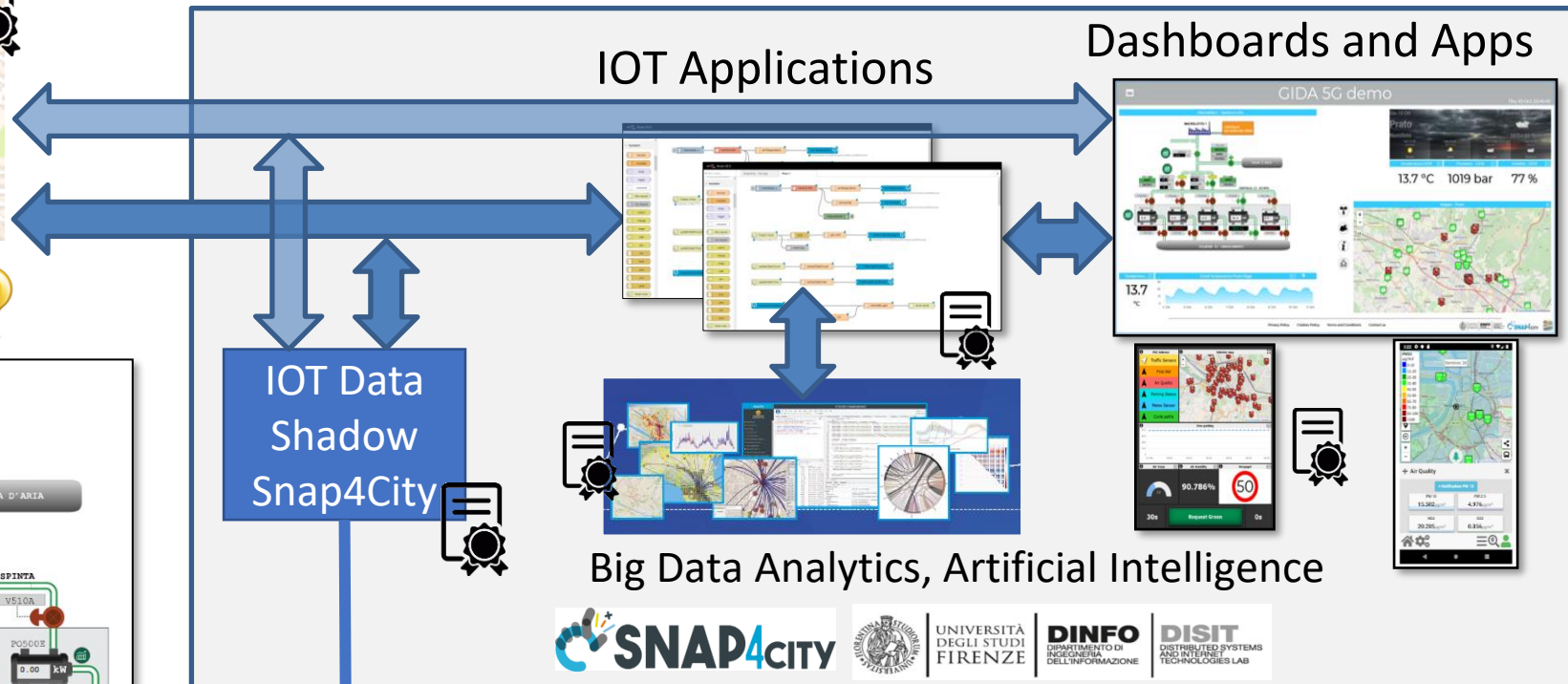
Prato
Smart City vs Industry 4.0

GIDA set up

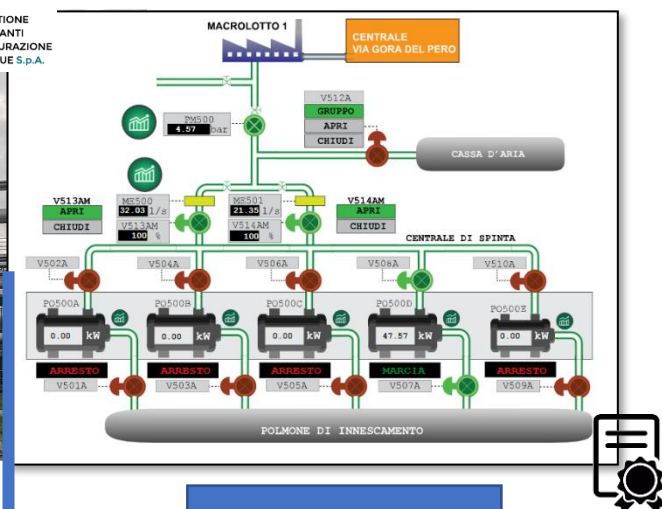


GESTIONE
IMPIANTI
DEPURAZIONE
ACQUE S.p.A.

Smart City
data from
many sources



GESTIONE
IMPIANTI
DEPURAZIONE
ACQUE S.p.A.



ModBus to
Snap4City
Gateway Edge

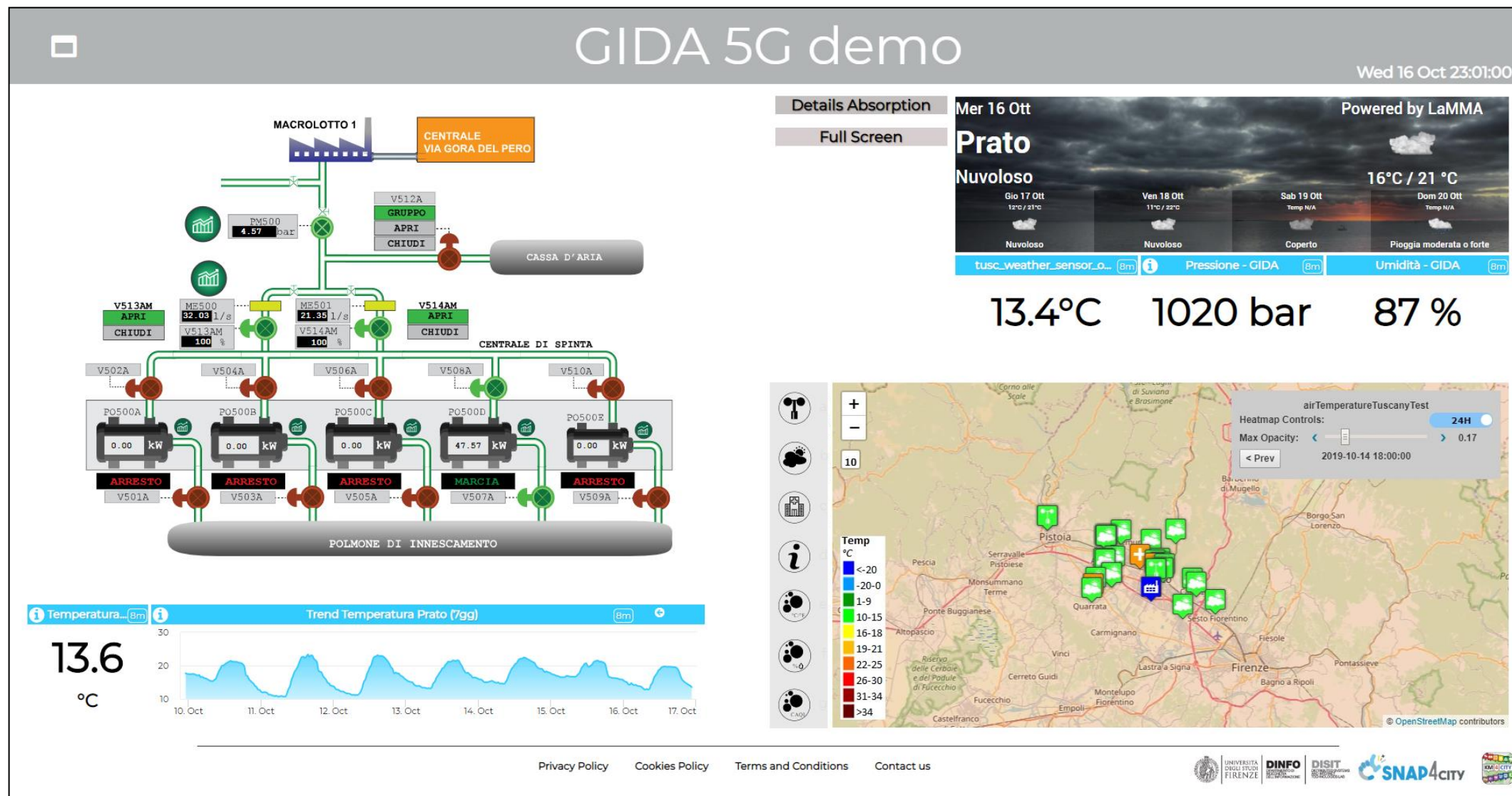
5G network
devices

Telemonitoring Telecontrol

5G



Dashboards & Services:



5G



Santiago di Compostela



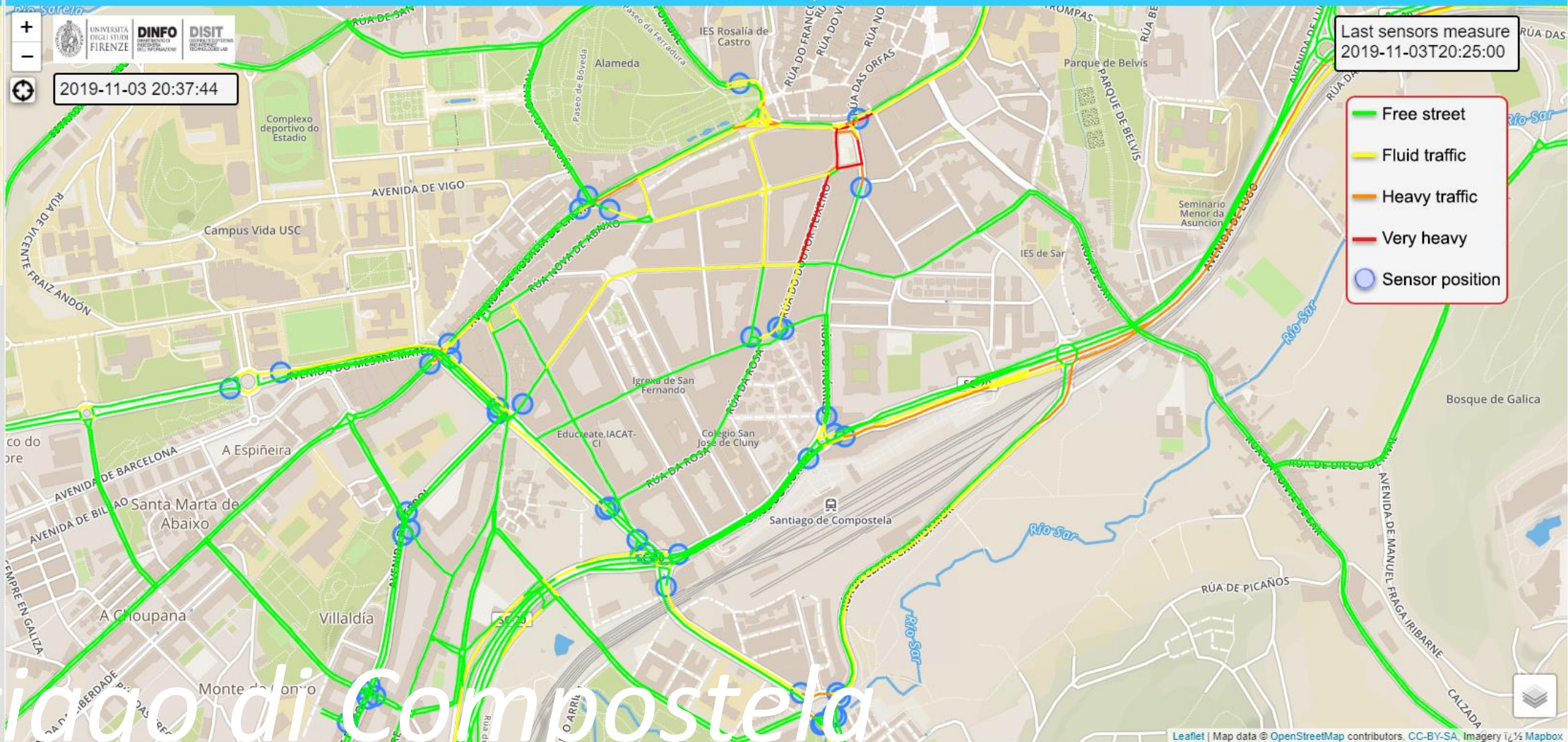
Traffic Flow Reconstruction for the cities

Sun 3 Nov 20:37:43

Selector Web

- ▲ Firenze + FiPiLi
- ▲ Firenze
- ▲ Pisa
- ▲ Santiago
- ▲ Modena
- ▲ Livorno

Selector - Map



Santiago de Compostela

[Privacy Policy](#) [Cookies Policy](#) [Terms and Conditions](#) [Contact us](#)



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTc5NQ==>

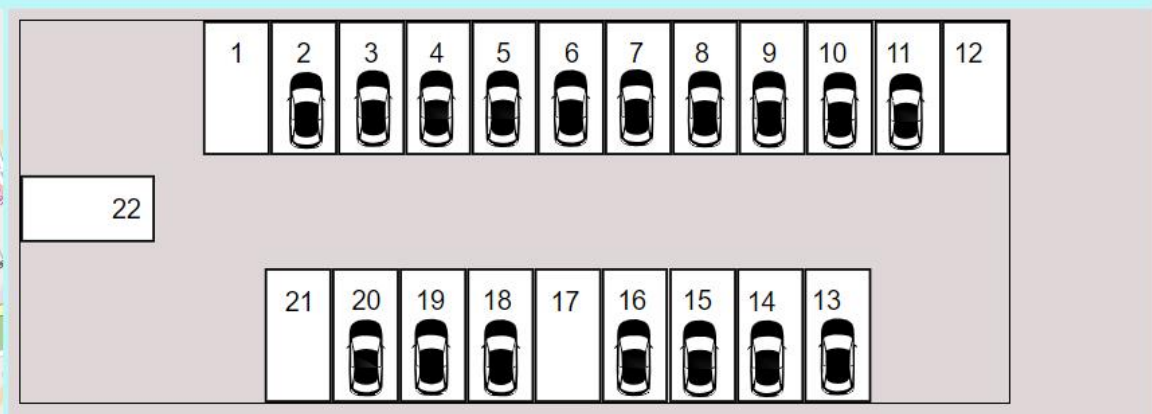
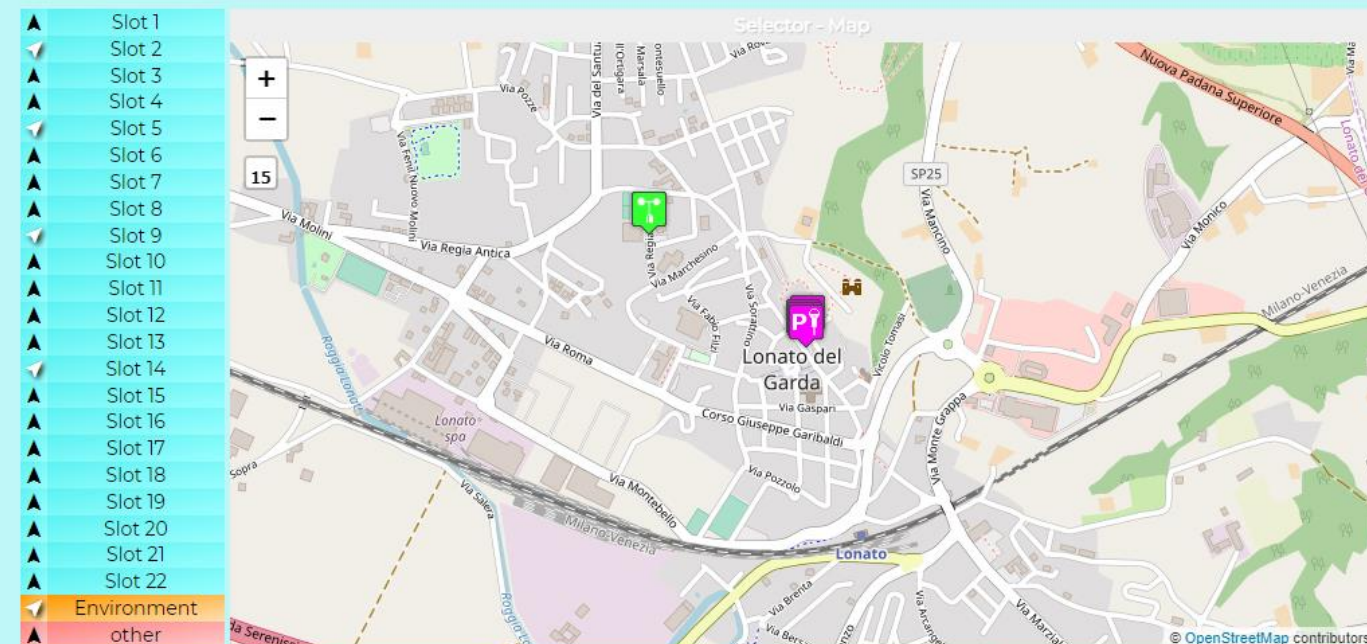


Lonato del Garda



Smart Lonato del Garda - cam

Tue 12 Nov 19:31:54

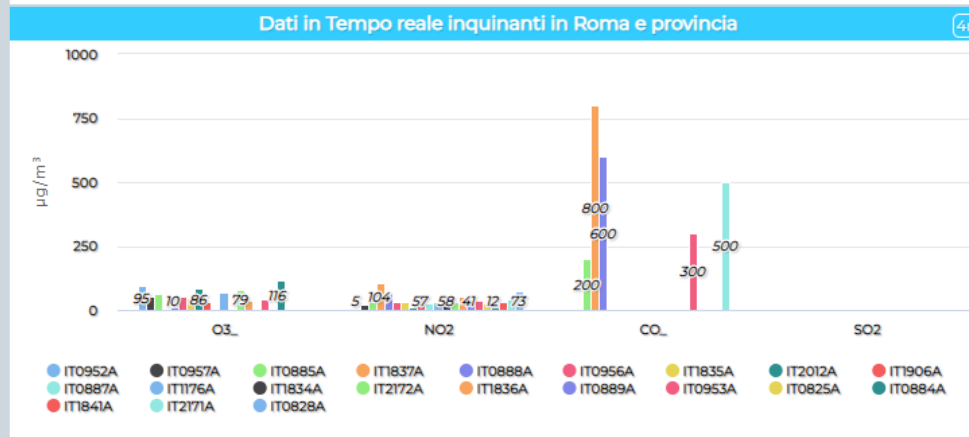
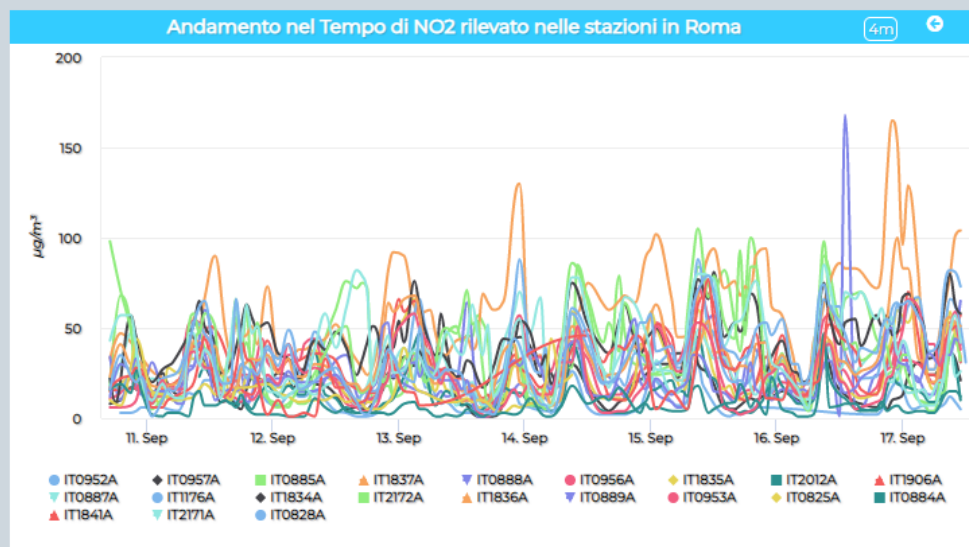
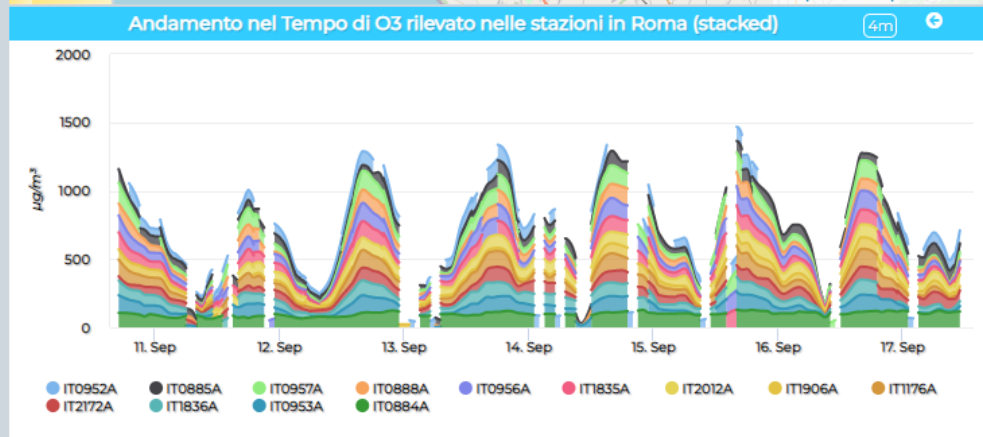
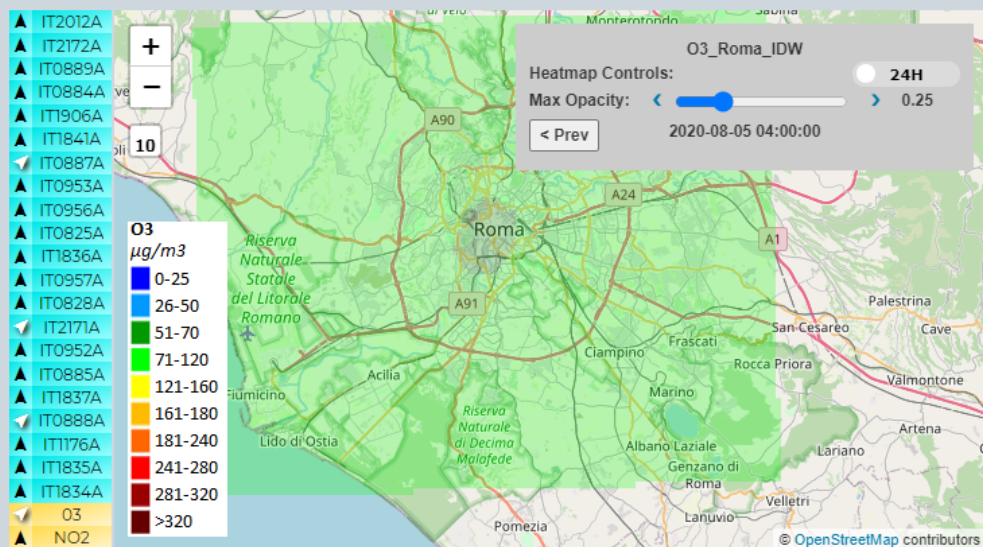




Roma (I)

Roma Demo3 (Qualità dell'Aria)

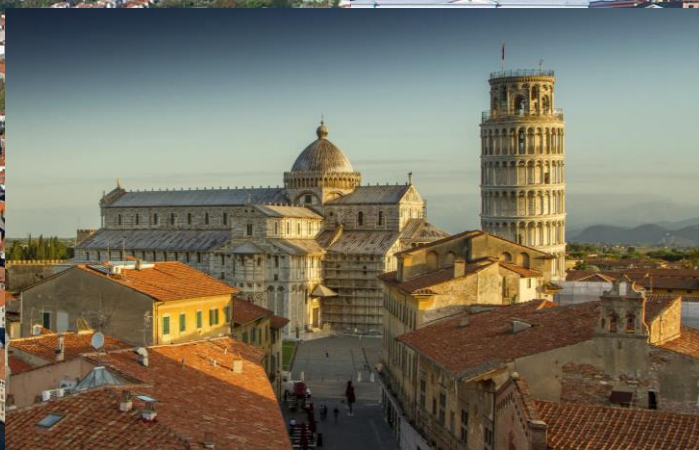
Thu 17 Sep 16:13:28



Valori Inquinanti in tempo reale, mappe 4m				
value type / value name	O3_ ▾	NO2 ▾	CO_ ▾	SO2 ▾
IT0952A	95	5		
IT0957A	54	21		
IT0885A	65	31	200	
IT1837A		104	800	
IT0888A	10	65	600	
IT0956A	51	31		
IT1835A	48	34		
IT2012A	86	10		
IT1906A	30	57		
IT0887A		26		
IT1176A	67	31		
IT1834A		58		
IT2172A	79	32		
IT1836A	36	51		
IT0953A	40	38	300	1.2
IT0889A		41		
IT0825A		24		
IT0884A	116	12		
IT1841A		29		
IT2171A		42	500	
IT0828A		73		

Home

Trasporti



<https://www.snap4city.org/4>

- [Scenario: MOBIMART Interreg: MOBilità Intelligente MARE Terra](#)
- [Scenario: City of Roma case, mobility and environmental data](#)
- [Scenario: Herit-Data video and aims](#)
- [Scenario: Control Room vs Video Wall](#)
- [Scenario: Snap4Home the case of: Alexa, Philips, Sonoff, TP-link, etc. \(Italiano\)](#)
- [Scenario: how to manage maintenance and accidents workflows](#)
- [Scenario: Snap4Home, how to exploit Snap4City solution on home automation](#)
- [Scenario: Energy Monitoring](#)
- [Scenario: Multipurpose User Engagement Tools](#)
- [Scenario: 5G Enabled Water Cleaning Control \(smart city, industry 4.0\)](#)
- [Scenario: High Level Control of Industrial Plant \(industry 4.0\)](#)
- [Scenario: Vehicle Monitoring via OBD2](#)
- [Scenario: Events and Museums Monitoring in Antwerp](#)
- [Scenario: High Resolution Prediction of Environmental Data](#)
- [Scenario: Mobility and Transport Analyses in multiple cities](#)
- [Scenario: People Flow Analysis via Wi-Fi](#)
- [Scenario: Antwerp Pilot on Environmental Data](#)
- [Scenario: Helsinki Pilot on Environmental Data](#)
- [Scenario: Firenze Smart City Control Room](#)
- [Scenario: Mobile & Web App: Toscana Where What ... Km4City, Toscana in a Snap](#)
- [Scenario: Helsinki Pilot on User Behaviour](#)
- [Scenario: Antwerp Pilot on User Behaviour](#)



Scenari

- [Data Analytic: Origin Destination Matrices, Algorithms and tools](#)
- [Data Analytic: Traffic Flow Reconstruction](#)
- [Data Analytic: in general, and the cases of Antwerp and Helsinki](#)
- [Data Analytic: Predicting Air Quality](#)
- [Data Analytic: Analyzing Public Transportation Offer wrt Mobility Demand](#)

TOP

DASHBOARDS: FROM CITY DASHBOARD TO APPLICATIONS

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT APPLICATIONS
VS IOT EDGE
DEVICES

SECURITY FOR
B...

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND STAKEHOLDERS

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

SNAP4CITY
AND KM4CITY
PROJECTS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

DECISION SUPPORT
SYSTEM AND CITY
RESILIENCE

SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

DATA ANALYTICS
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SIMULATION

ADVANCED SMART CITY
APPLICATIONS, MICROSERVICES,
SNAP4CITY

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK





Traffic Flow Monitoring - Firenze - Cloned2

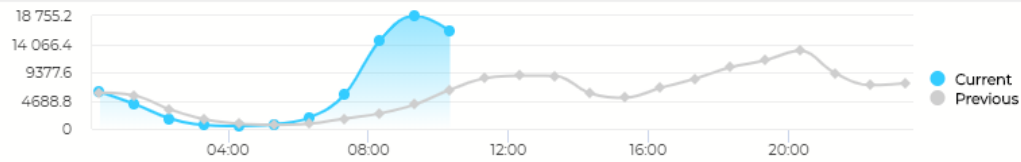
Mon 27 Jul 10:42:17

IN FLOW 9m

Firenze IN Traffic Flow (number of vehicles)

9m

16219 #ofvehicles

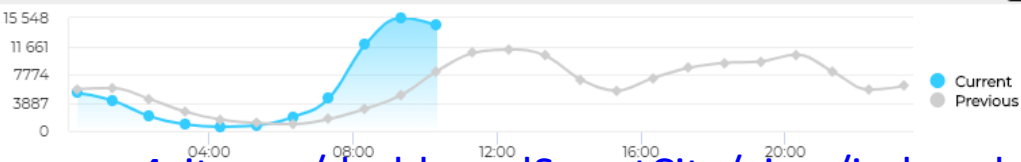


OUT FLOW 9m

Firenze OUT Traffic Flow (number of vehicles)

9m

14510 #ofvehicles

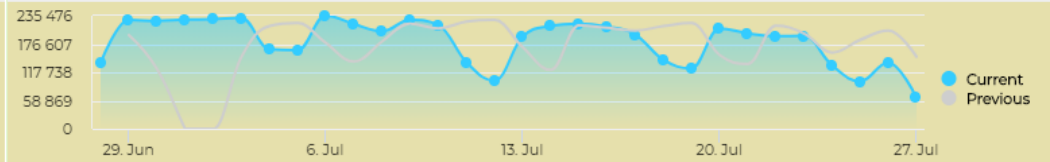


Inc Daily Inp... 9m

Daily Inputs (monthly) (last value is incremental, real time)

9m

65025 #ofvehicles

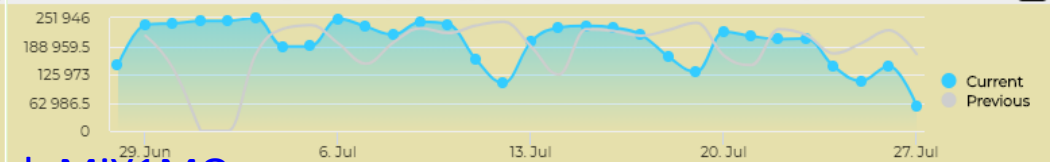


Inc Daily Out... 9m

Daily Outputs (monthly) (last value is incremental real time)

9m

56810 #ofvehicles



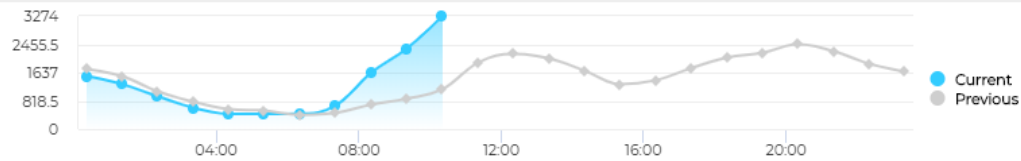
<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MjY1MQ==>

ZTL In 9m

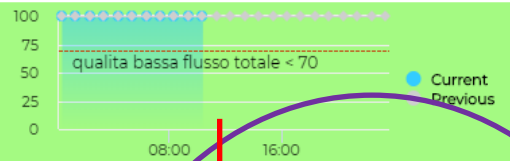
ZTL In Traffic Flow daily trend, entering in ZTL

9m

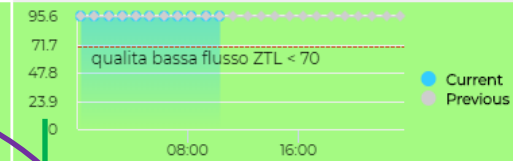
3274 #ofvehicles



QoS as perc. of measures taken 9m



QoS as perc. of measures in ZTL 9m

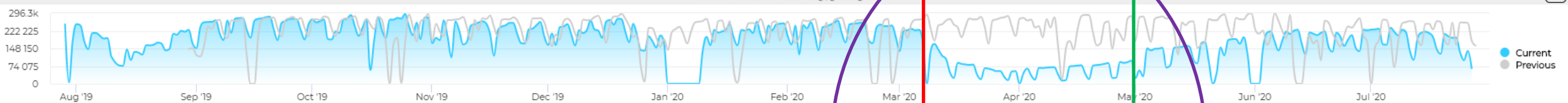


27/07/2020

10:42:17

inflow total of the day, yearly

9m



outflow total over the day Yearly

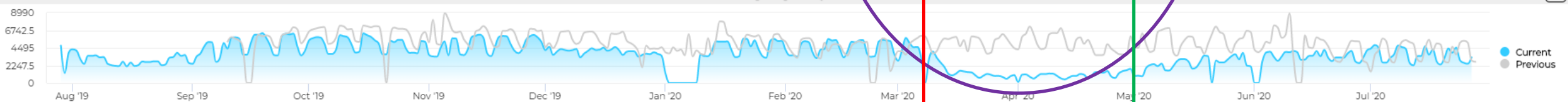
9m



COVID-19 time

in ZTL yearly compare

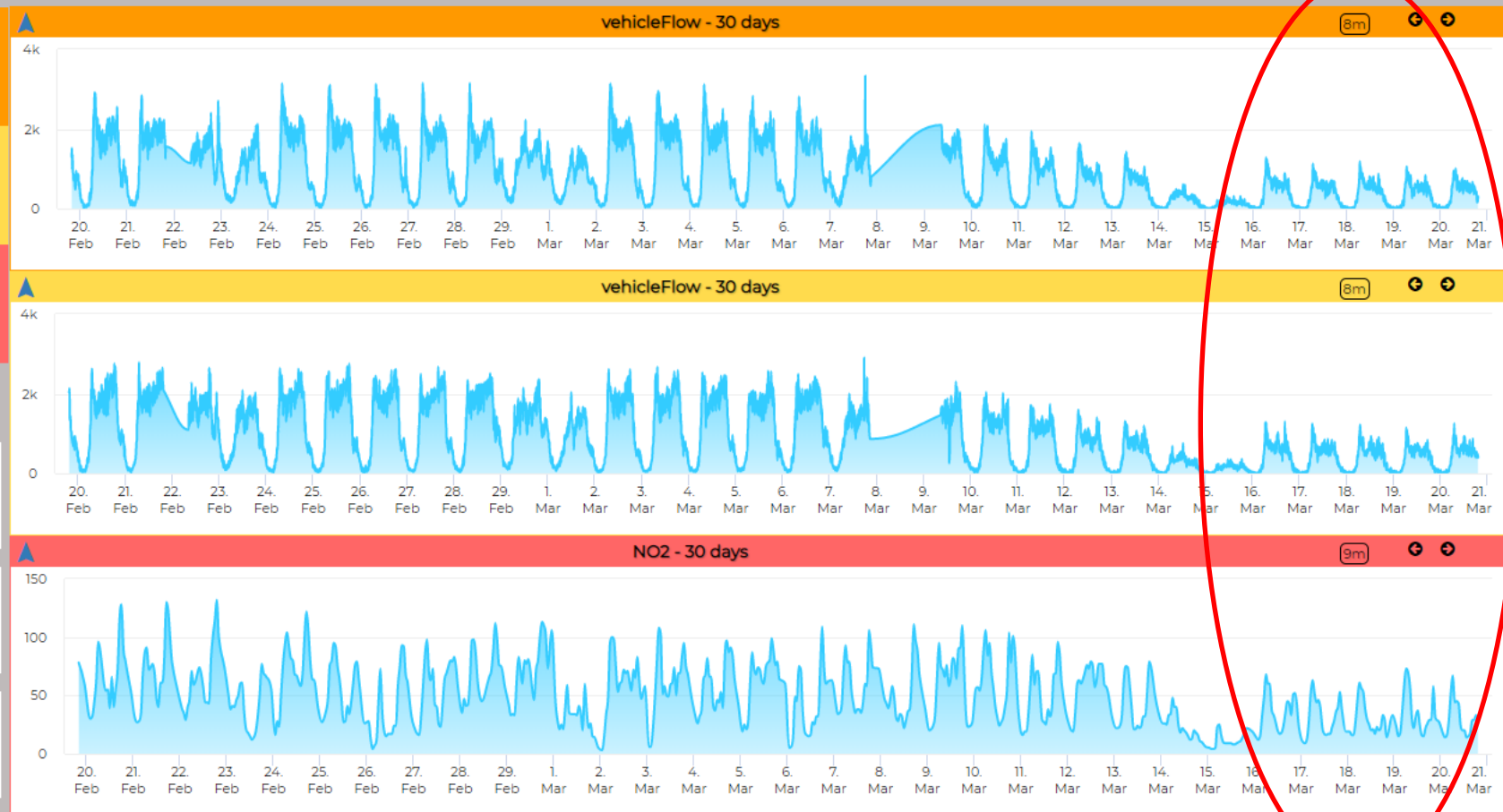
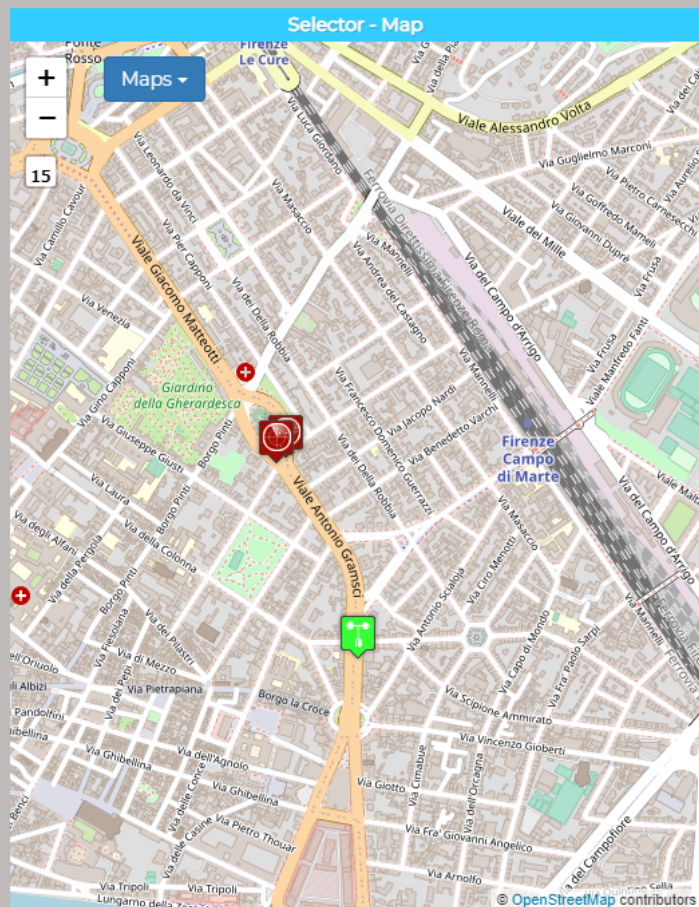
9m



NOX reduction for COVID

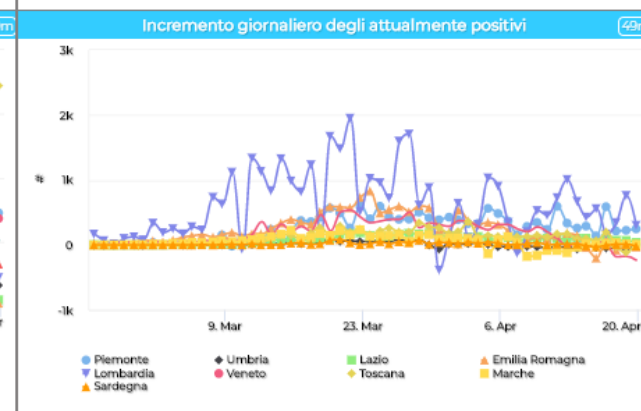
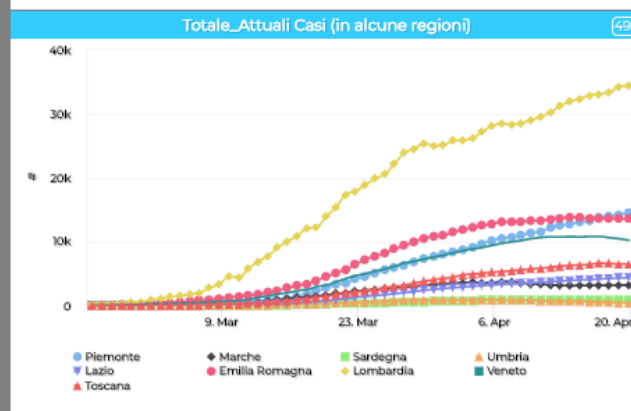
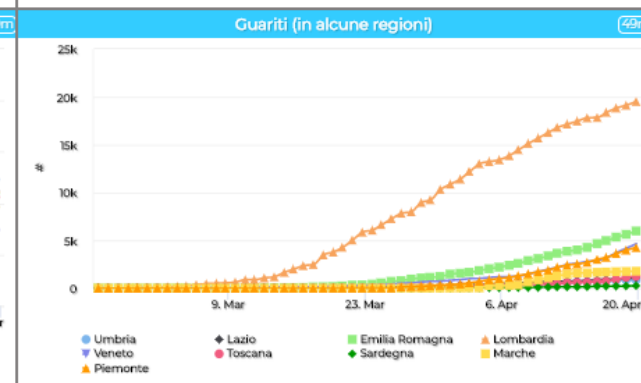
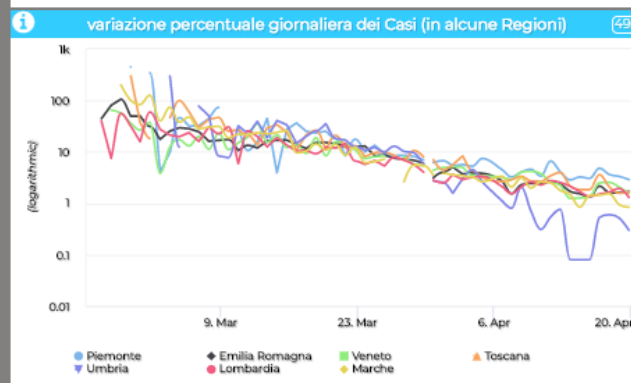
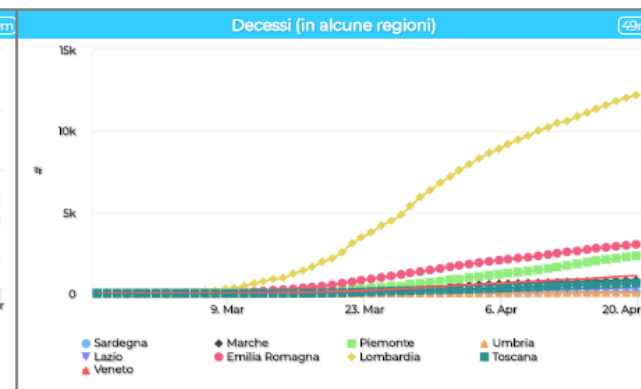
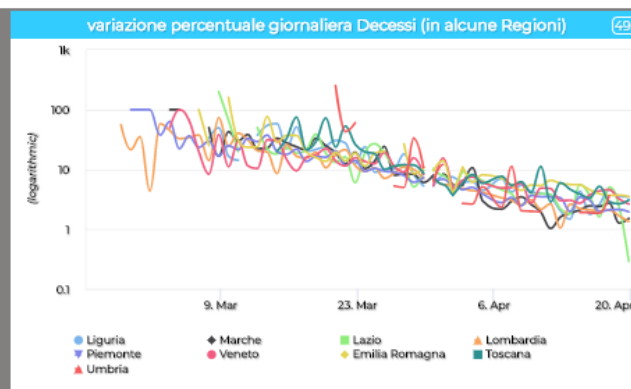
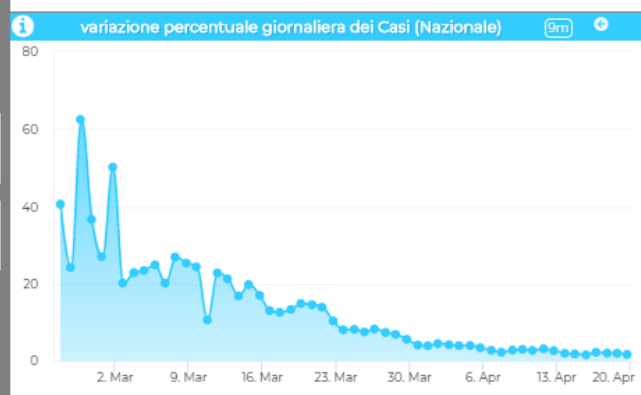
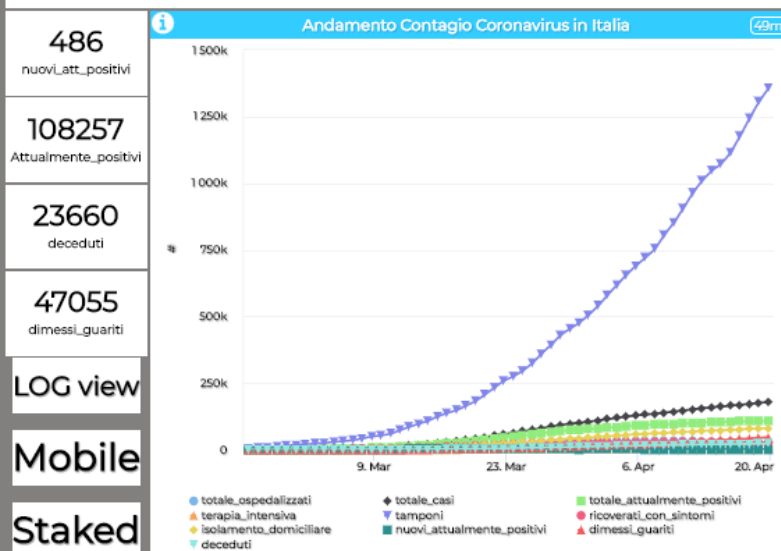
Monitoraggio Area Gramsci: NO2 vs Traffico

Sun 19 Apr 19:16:42



per evidenziare gli andamenti di vostro interesse: eliminare le curve che non interessano selezionandole in legenda.

Alcuni dati in passato non sono pervenuti alla protezione civile

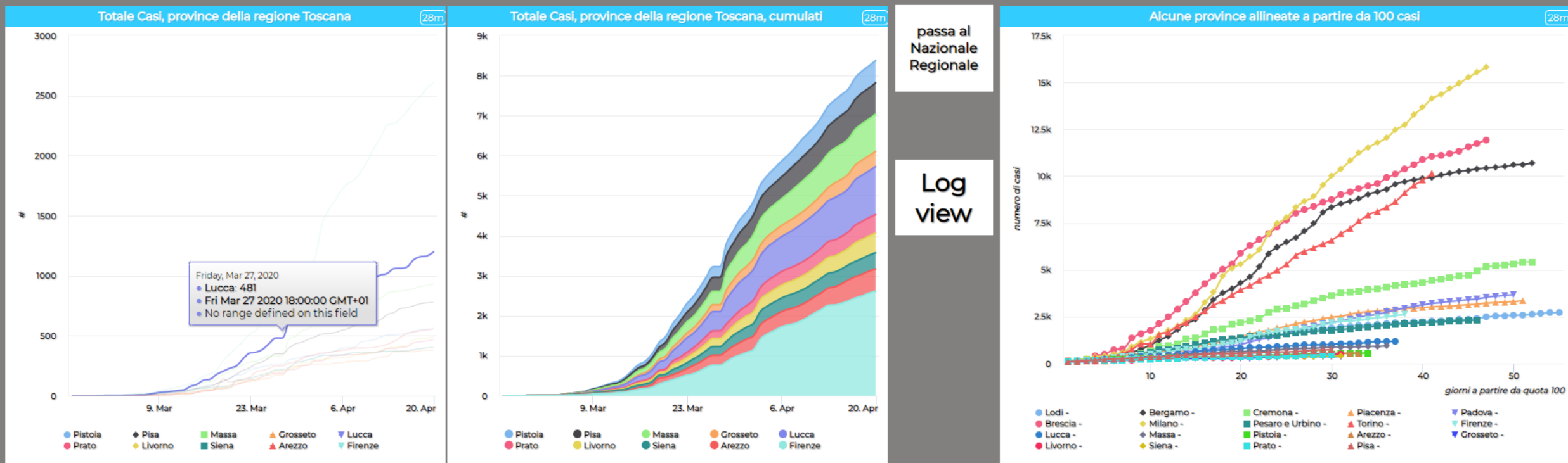


Main IT Provinces vs Tuscany Provinces: COVID-19

Andamento Regione Toscana e Province, COVID-19

Sulla base dei dati della protezione civile, elaborazioni DISITLab

Sun 19 Apr 19:19:56



per evidenziare gli andamenti di vostro interesse: eliminare le curve che non interessano selezionandole in legenda.

Alcuni dati in passato non sono pervenuti alla protezione civile

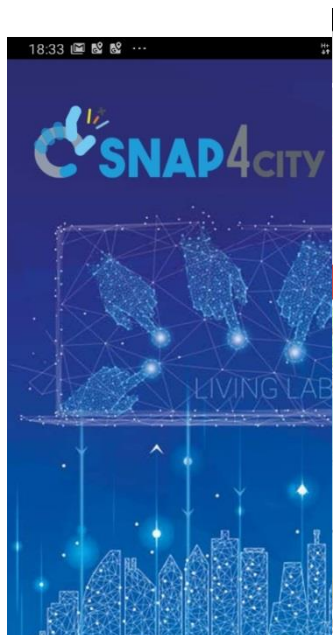
Fri 17 Jul 18:29:50

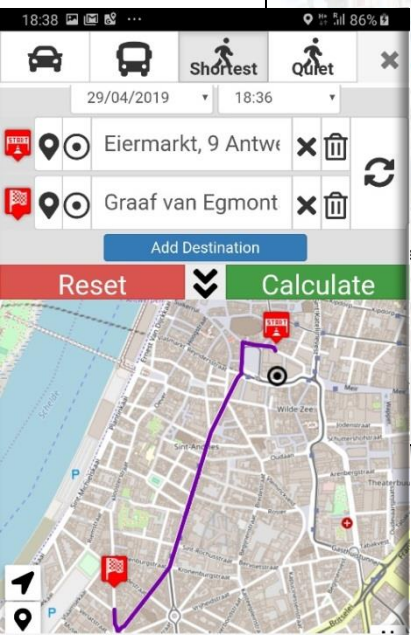


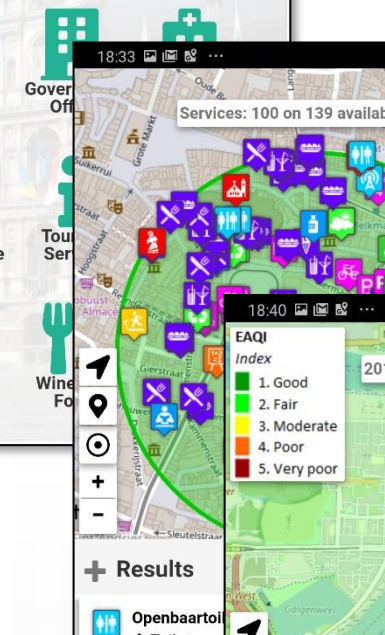
TOP

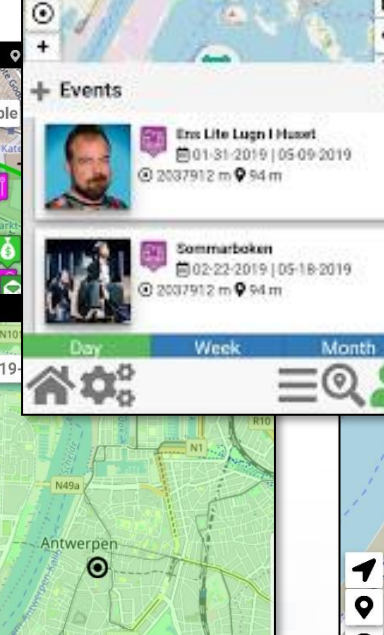
Engaging City Users Towards Virtuous Behaviours (real time)

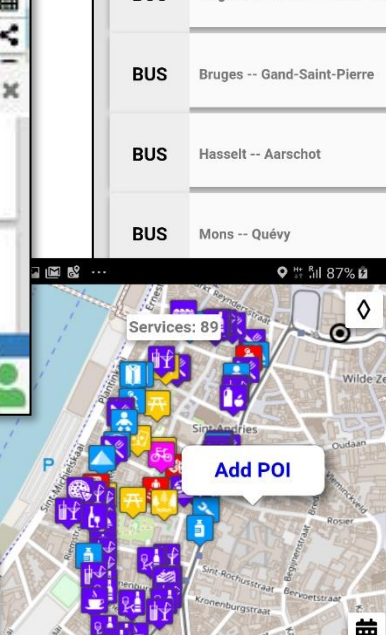








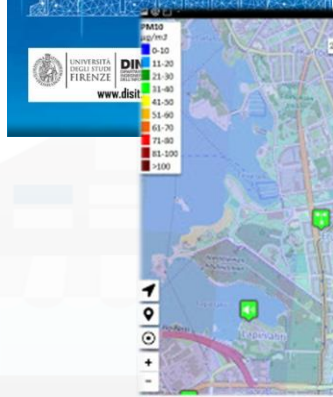


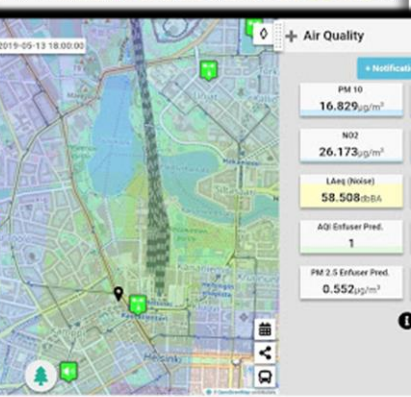


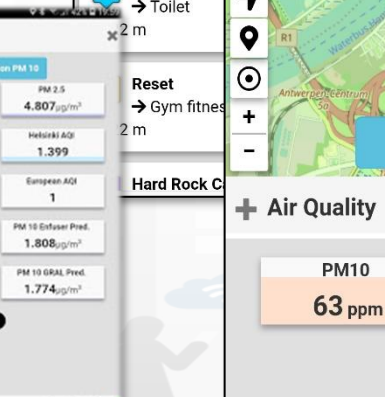


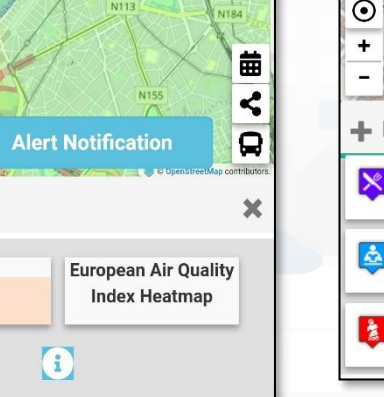





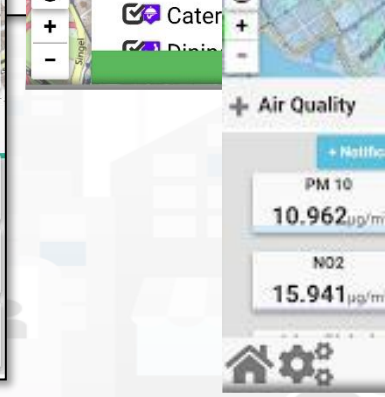


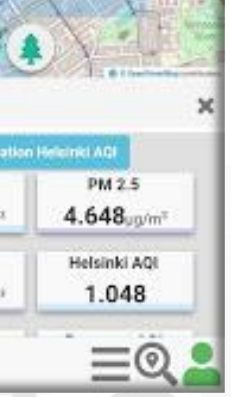






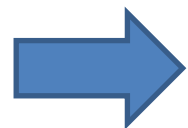






The App is a Bidirectional Device

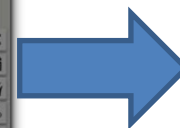
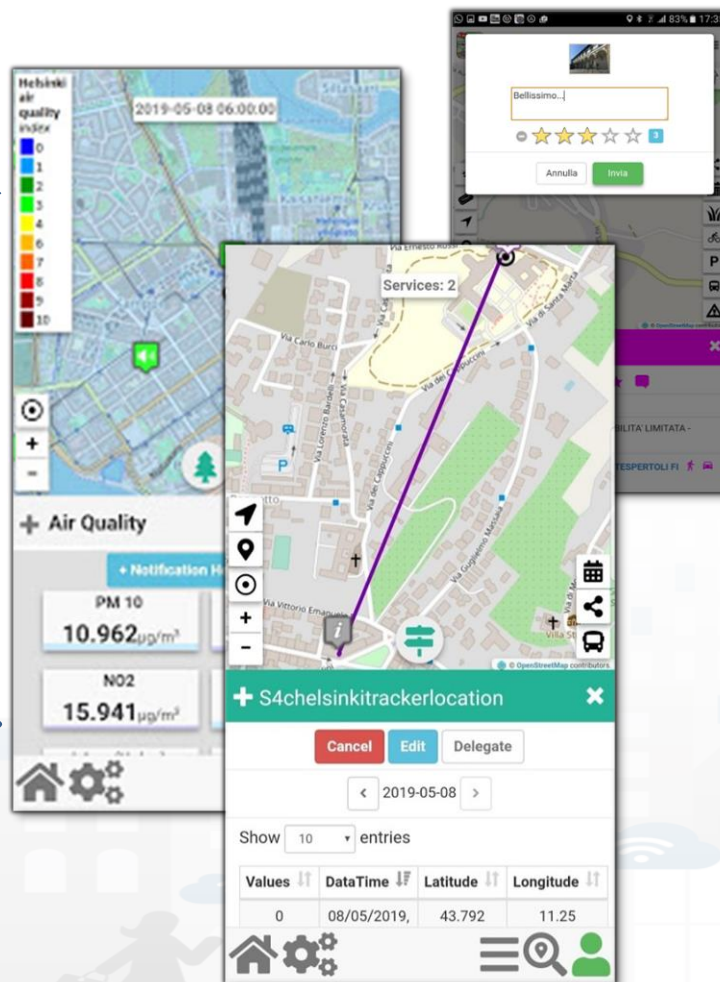
- GPS Positions
- Selections on menus
- Views of POI
- Access to Dashboards
- searched information
- Routing
- Ranks, votes
- Comments
- Images
- Subscriptions to notifications
-



Produced information

- Accepted ?
- Performed ?
- ...

Users



Derived information

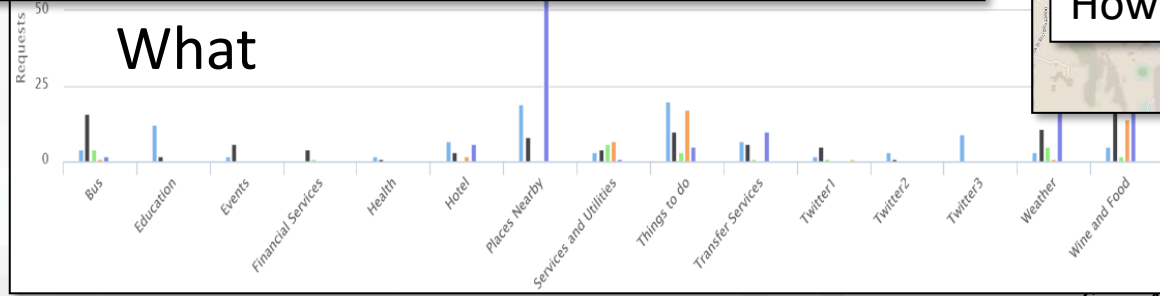
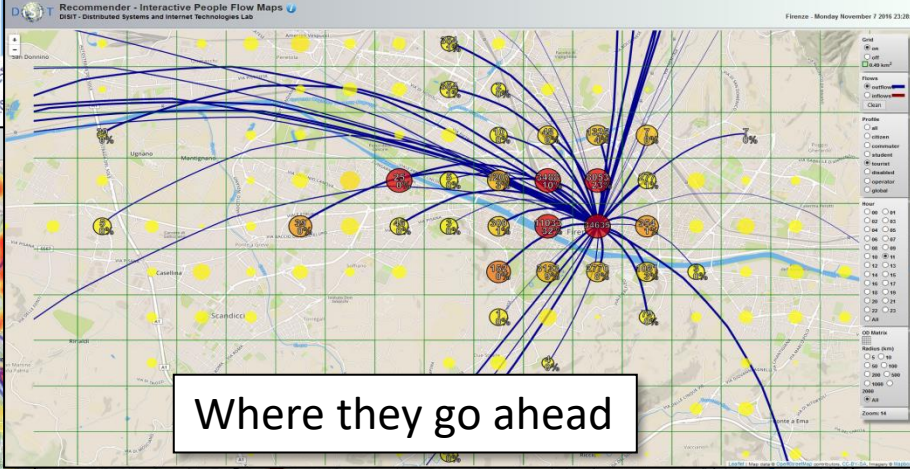
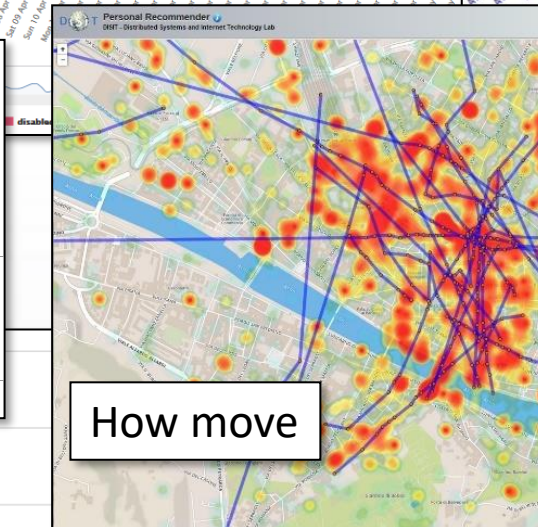
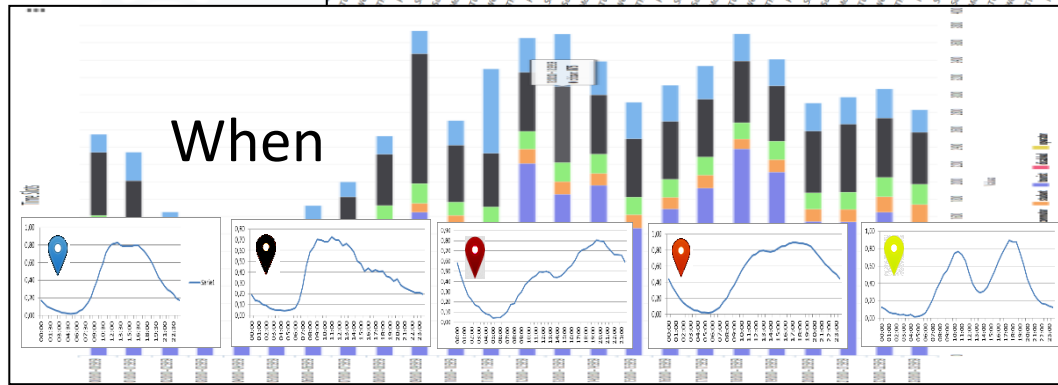
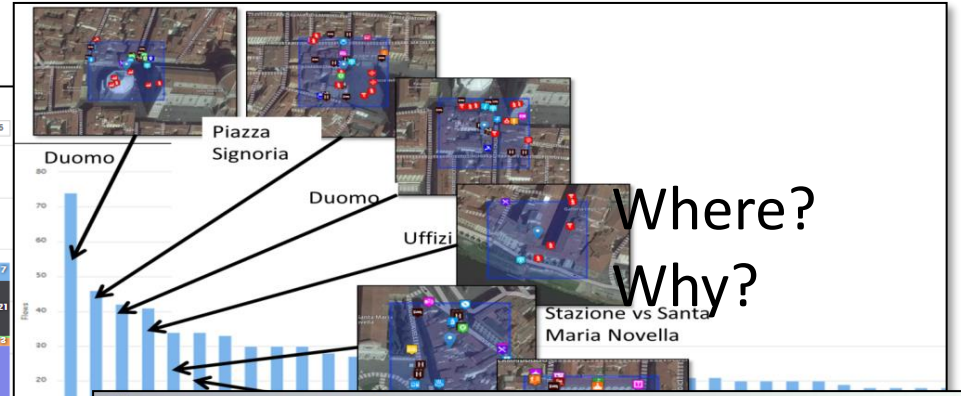
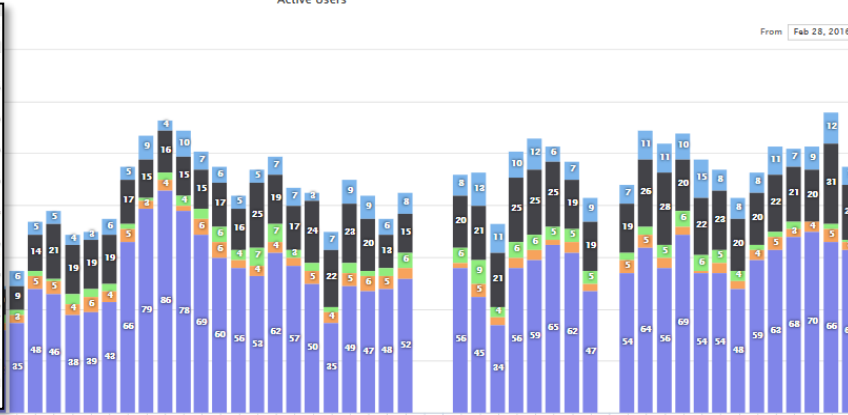
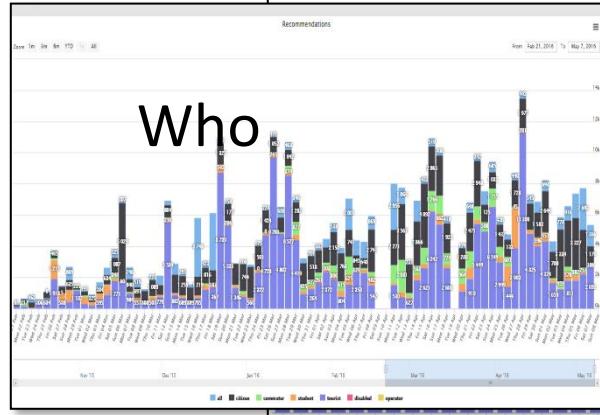
- Trajectories
- Hot Places by click and by move
- Origin destination matrices
- Most interested topics
- Most interested POI
- Delegation and relationships
- Accesses to Dashboards
- **Cumulated Scores from Actions**
- Requested information
- Routing performed
-

Produced information

- Suggestions
- Engagements
- Notifications
- ...

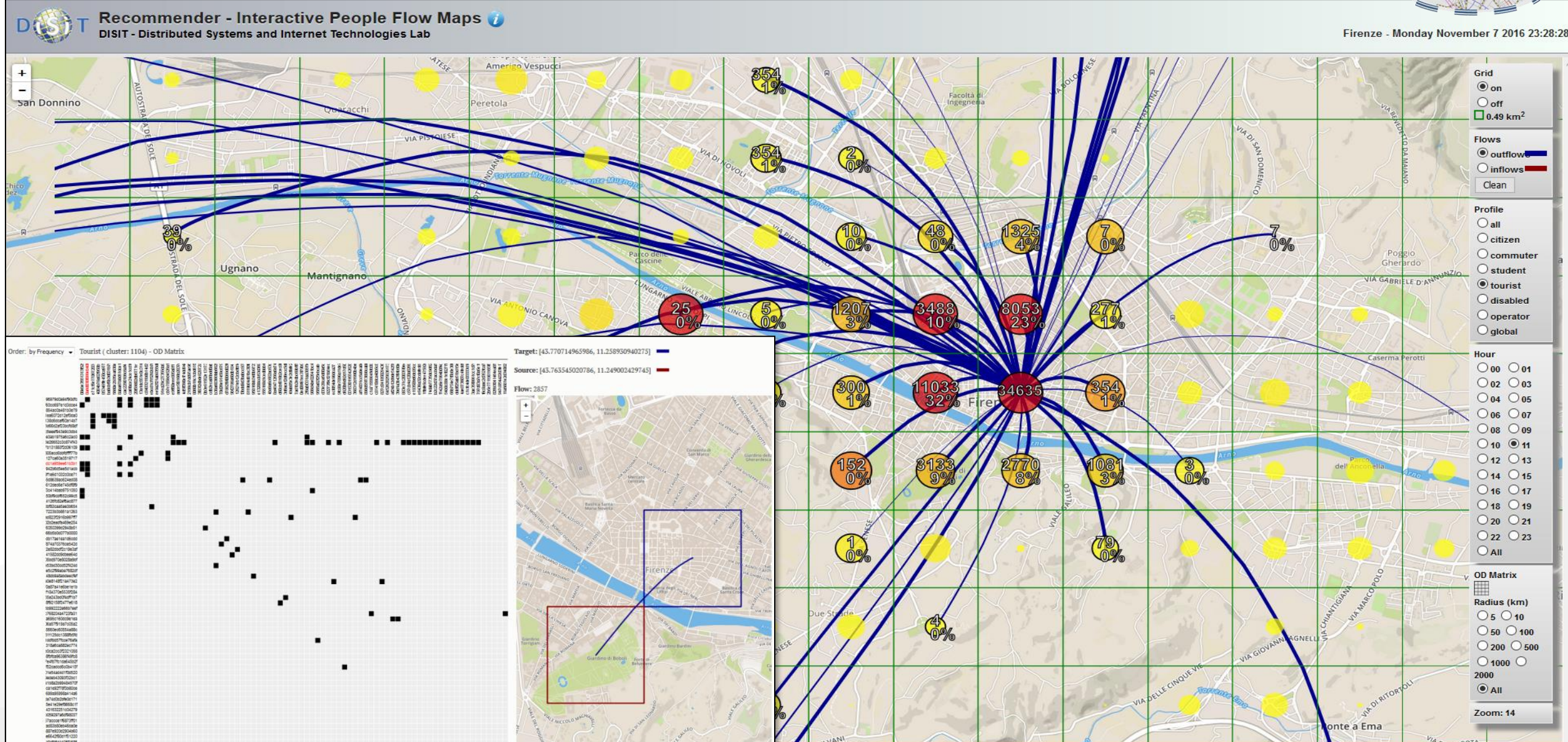
System

User Behavior Analyser for Collective Profiling



Scalable OD Matrix

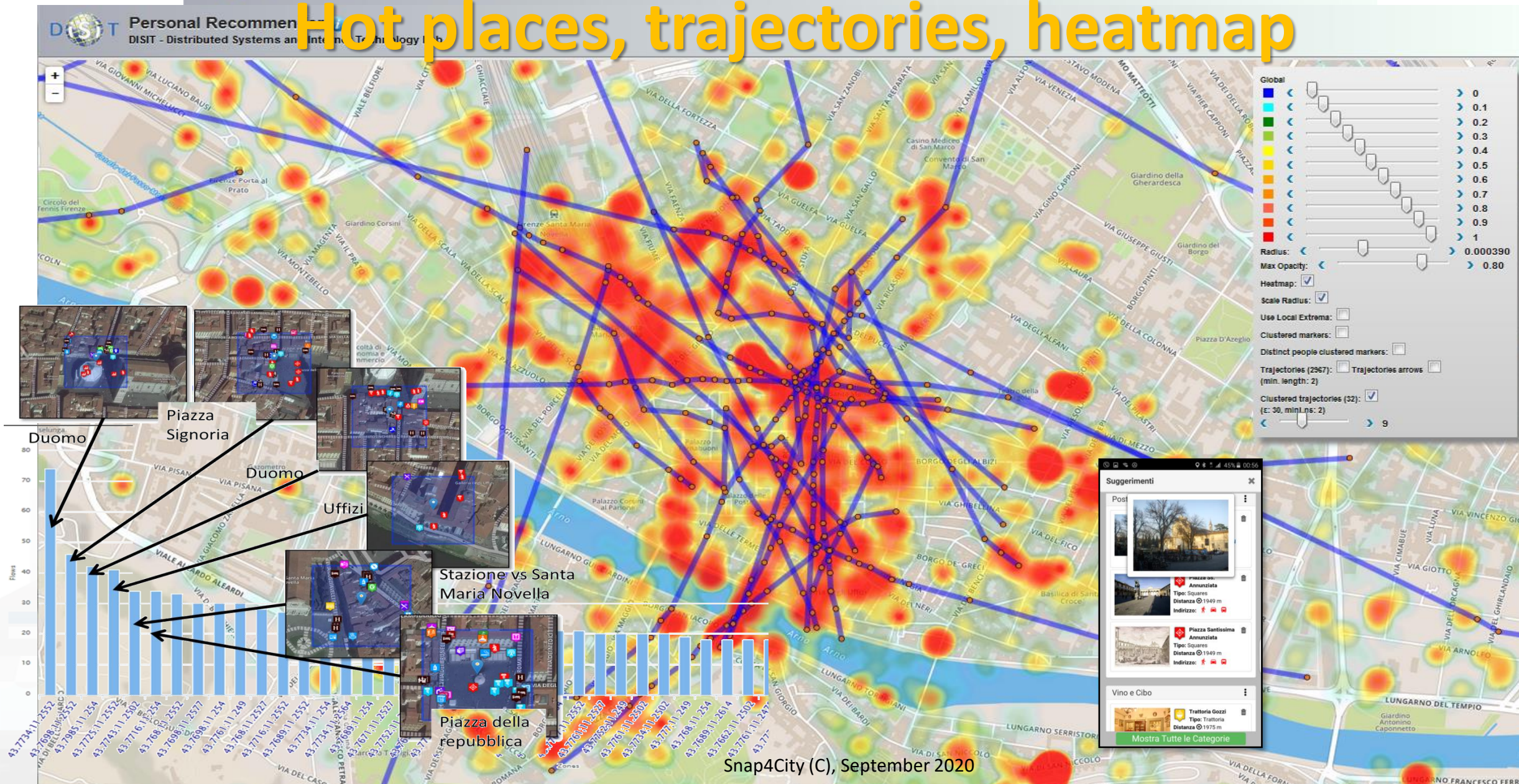
Firenze - Monday November 7 2016 23:28:27



User Behaviour Analyser



Hot places, trajectories, heatmap



User Behaviour Analysis

Distinct APs: 343

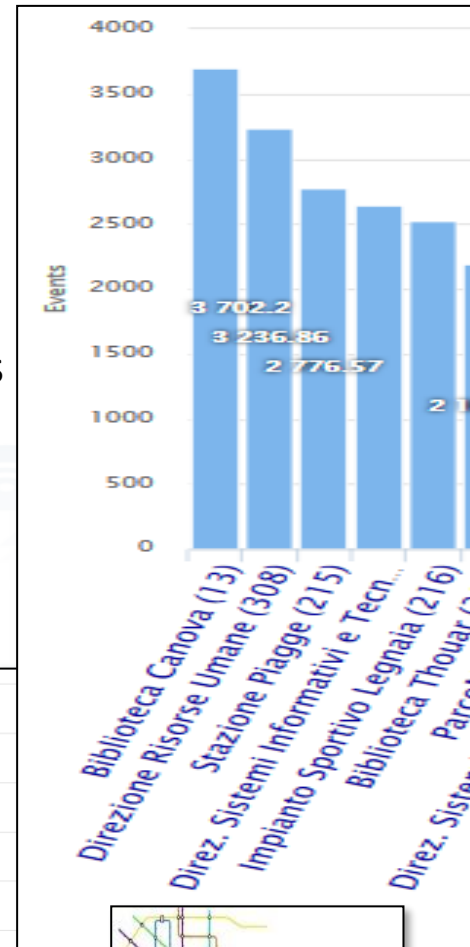
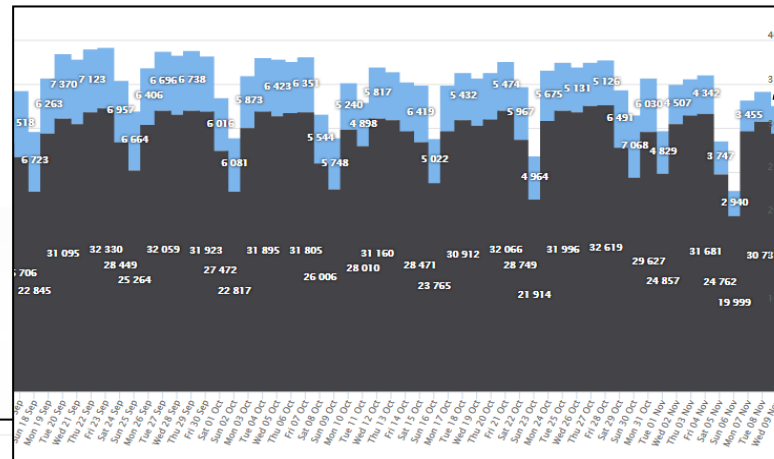
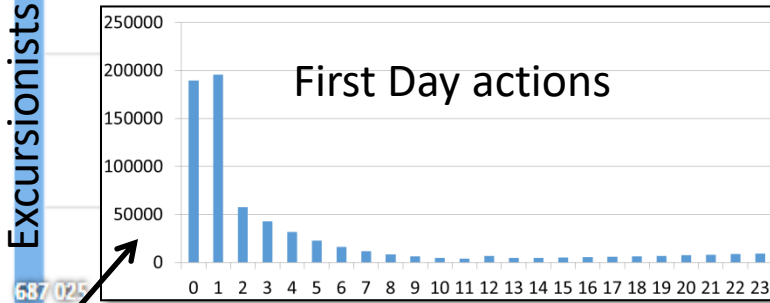
Distinct APs (last 24 hours): 311

Distinct Users (last 180 days): 1102098

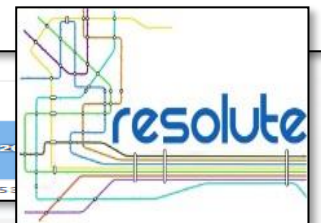
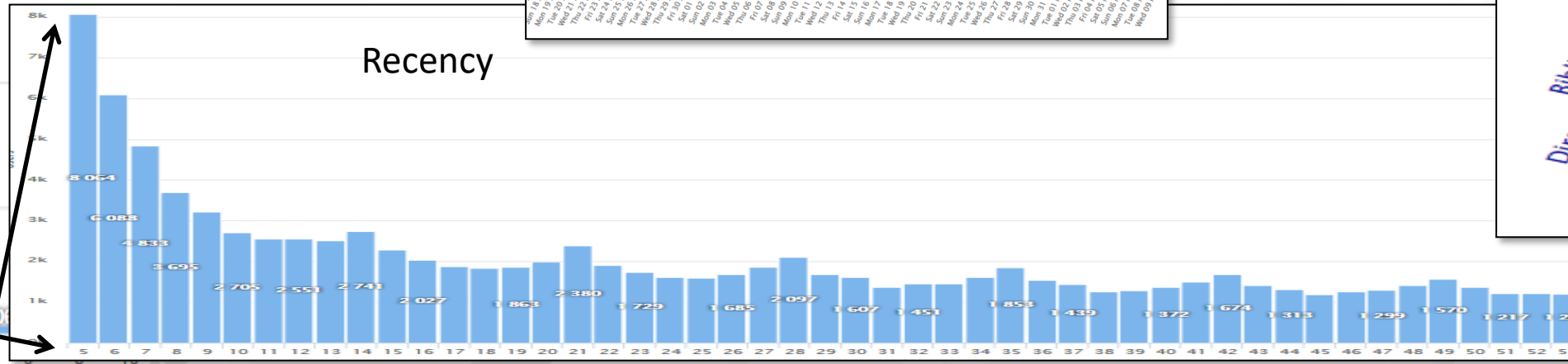
Distinct Excursionists (last 180 days, < 24 h): 687025

Where

Excursionists



Recency



Sii smart. Sii-Mobility!

Scarica

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito info.sii-mobility.org

In palio per te
Carnet multicorsa Cap e
voucher per:

Sii smart. Sii-Mobility! Scarica, viaggia, vinci!

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito info.sii-mobility.org



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INFORMATION
TECHNOLOGIES LAB

In palio per te
Carnet multicorsa Cpt e
voucher per:



Ci Prendiamo cura del tuo benessere



Sii smart. Sii-Mobility! Scarica, viaggia, vinci!



Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi. Per maggiori informazioni visita il sito info.sii-mobility.org



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INFORMATION
TECHNOLOGIES LAB

Campaing on Sustainable Mobility

TOP

DATA ANALYTICS, Big Data Science

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT/IOE DEVICES
AND NETWORKS

IN APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SCENARIO ANALYSIS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND STAKEHOLDERS

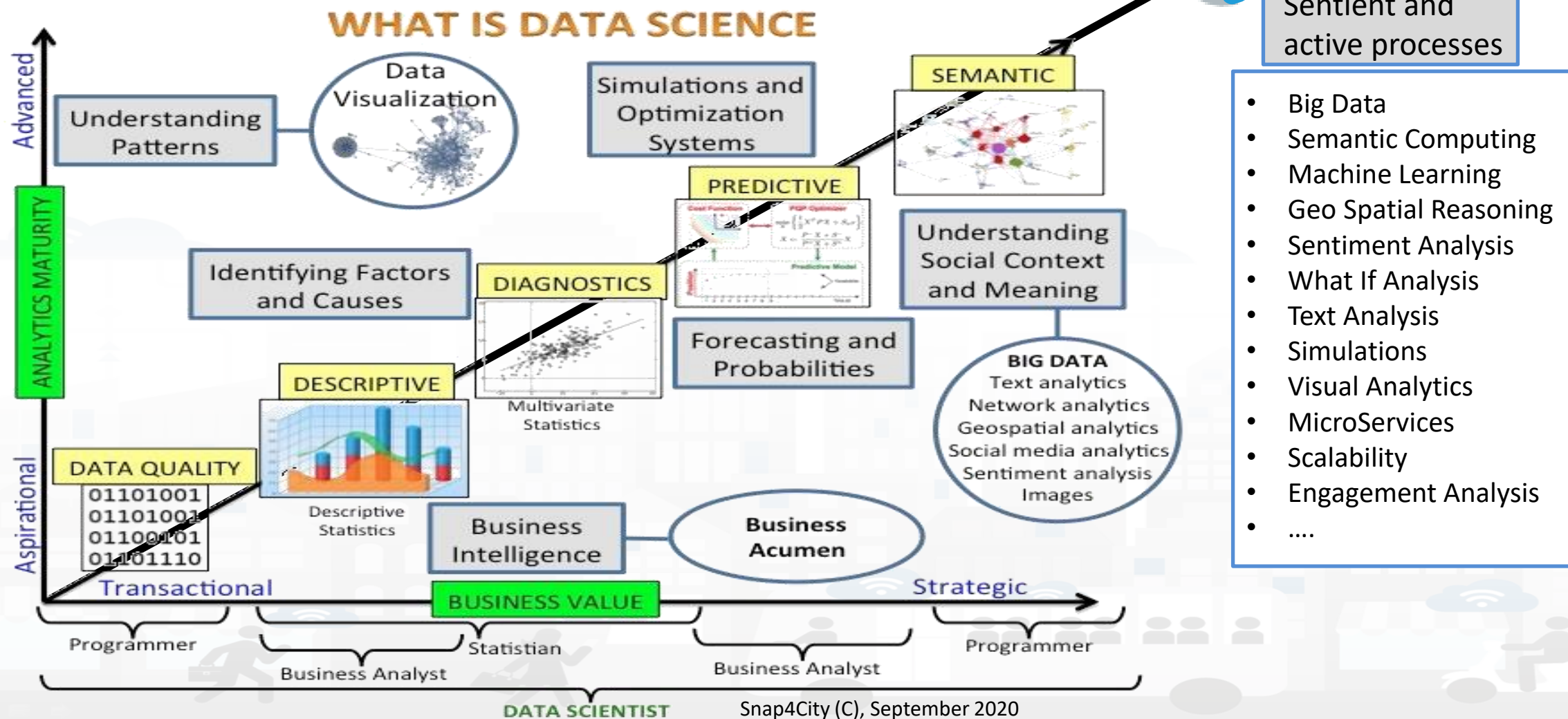
TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS



DECISION SUPPORT
SYSTEM AND CITY
RESILIENCE

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

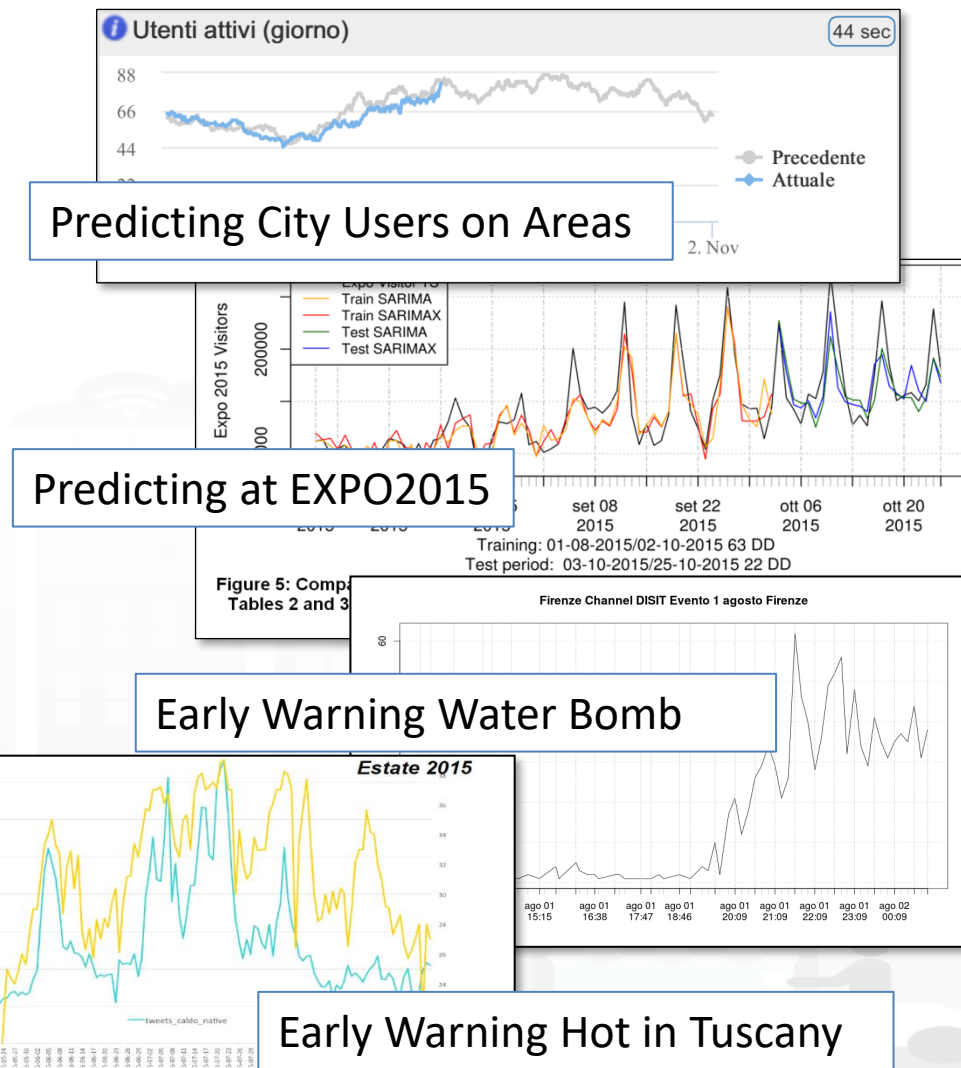
SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS



	Antwerp					Helsinki								Where					Main Data Sources
	City official	ICT official	Developer	Citizen, tourist, visitor	Business owner	City officials	City officials Domain experts	City officials City developers	Third party developers	Citizen	Citizens with respiratory problems	Tourists	Business owners	Mobile	MicroApplication	Tool, via Portal (ICT Developers)	Dashboards		
Discovery near to me	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X			POI, OSM	
Discovery along a path	X	X	X	X		X		X	X	X	X	X	X	X	X			POI, OSM	
Discovery in an area, shape	X	X	X	X	x	X	X	X	X	X	X	X	x	X		X		POI, OSM	
browsing Public Transport	X	X	X	X	x	X	X	X	X	X	X	X	x	X	X			OSM, GTFS	
Full Text search	X	X	X	X	X	X		X	X	X	X	X	X	X		X		POI, OSM	
Routing: pedestrian				X	x			X	X	X	X	X	x	X	X			OSM	
Routing: pedestrian quite				X	x			X	X	X	X	X	x	X	X			OSM	
Routing: private vehicles	X		X	X		X		X	X	X	X	X		X	X			OSM	
Routing: Multimodal Public Transport				X					X	X	X	X		X	X	X		OSM, GTFS	
heatmaps: weather (Temp, Humidity)	X	X		X	X	X	X		X	X	X	X	X	X			X	Sensors data, OSM	
heatmaps: environmental variables, PM10, PM2.5, NO2, EAQI	X	X		X	X	X	X		X	X	X	X	X	X			X	Sensors data, OSM	
heatmaps: environmental variables, Noise						X	X		X	X	X	X	X	X			X	Sensors data, OSM	
heatmaps: safe on bike (Antwerp)	X	X		X	X									X			X	Spec. Portal	
heatmaps: Enfuser prediction, PM10, PM2.5, AQI						X	X		X	X	X	X	X	X			X	Enfuser data	
heatmaps piking values any place	X	X			X	X	X	X	X				X				X	Computed Heatmps	
heatmaps: GRAL prediction, PM10						X	X		X	X	X	X	X	X			X	OSM, Traffic, Weather	
Comparsion: Enfuser, Gral, Real Time						X	X										X	Enfuser, Sensors, GRAL	
Sensors Data Time Trends, & drill down	X	X	X		X	X	X	X					X			X	X	Sensors data, OSM	
Weather Forecast	X	X		X	X	X	X		X	X	X	X	X	X			X	Forecast Service	
Origin Destination Matrices	X	X	X		X	X	X	X	X				X				X	Snap4City Mobile App	
Typical trajectories	X	X	X	X	X	X	X	X	X				X			X	X	Snap4City Mobile App	
Hot Area in the city	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	X	Snap4City Mobile App	
Hot Places in Smart Zone	X	X	X	X	X									X		X	X	Snap4City PAXcounters	
Services Suggestions on mobiles				X						X	X	X		X	X			Snap4City Mobile App	
Alerts on critical cases: several variables	X			X	X	X	X			X	X		X	X				Sensors data, OSM	
The most used services		X		X	X		X			X	X	X	X				X	Snap4City Mobile App	
Twitter Trends Daily	X	X	X		X	X	X	X	X				X			X	X	Twitter Vigilance	
The auditing of user and living lab		X				X		X								X		Snap4City Portal	
Self assessment	X	X	X	X	X	X	X	X	X	X	X	X	X			X		Snap4City Portal	
Trajectories reg from mobile PAX Counters	X	X	X			X	X	X							X		X	PAX Counters	

Predicting Models for Administrators & City Users

- **Aiming at improving**
 - quality of service, distributing workload
 - early warning
- **Predictions: Short (15 min, 30 Min) and mid Term (1 week)**
- **Data Analytics: ML, NLP/SA, Clust., ...**
 - Traffic Flows → multi-flow reconstruction
 - Parking Status → free slots
 - Environmental Alarms
 - Air Quality parameters and indexes
 - People Flows (Wi-Fi, Twitter) → crowd , #number of people



Free Parking Predictions

Careggi car park

Model features	BRNN model results		
	R-squared	RMSE	MASE
Baseline	0.974	24	1.87
Baseline + Weather	0.975	24	1.75
Baseline + Traffic sensors	0.975	24	2.04
Baseline + Weather + Traffic sensors	0.975	24	1.87

Active on Mobile Apps as:

- «Firenze dove cosa»
- «Toscana dove cosa»

Precision: 97,5%



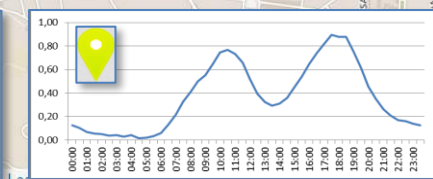
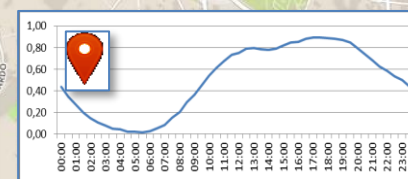
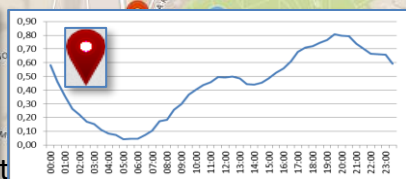
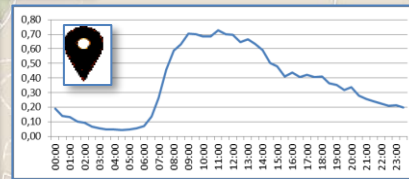
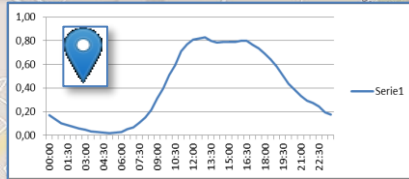
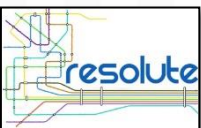
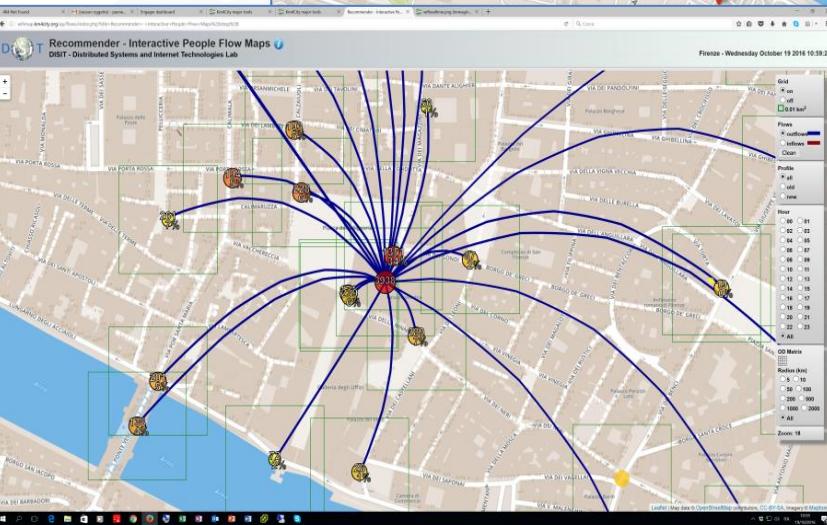
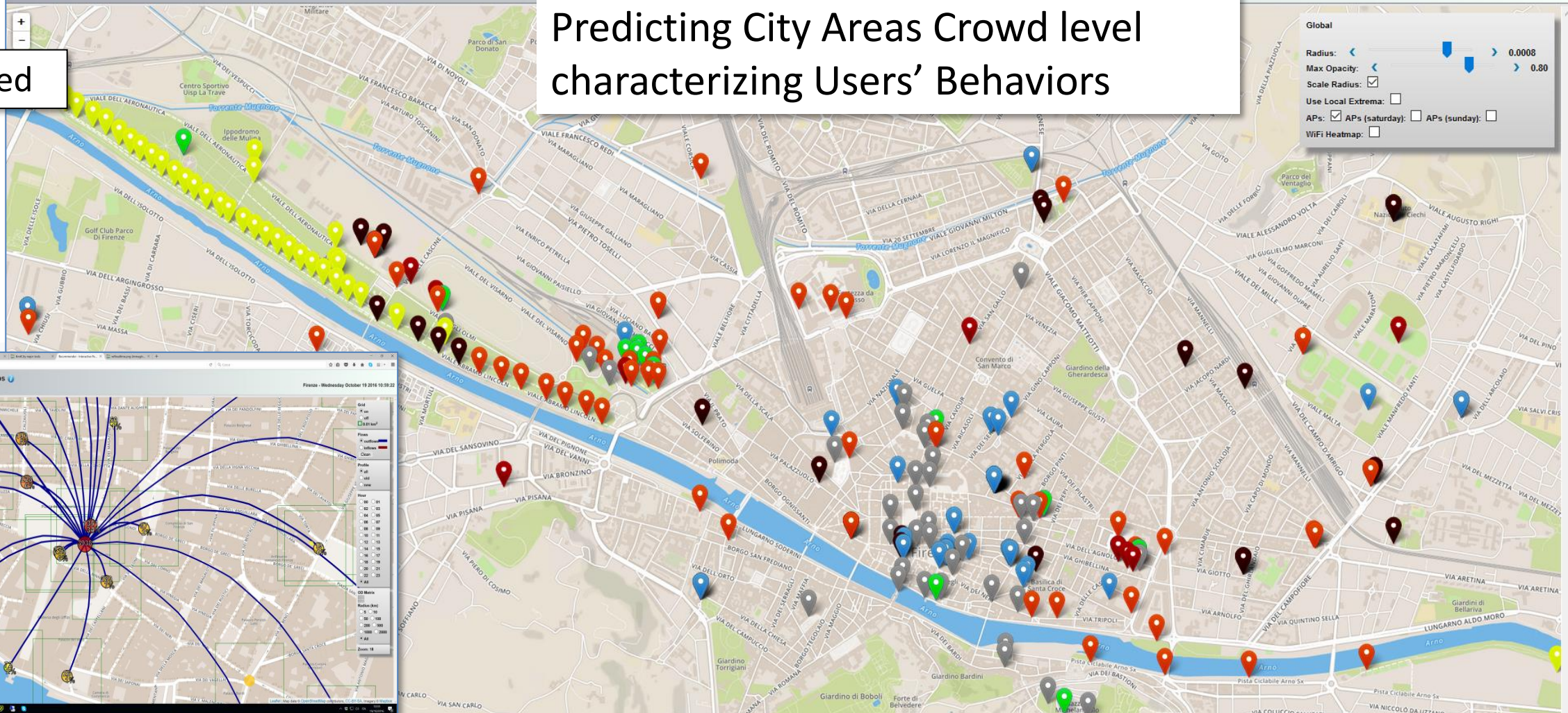
Characterizing City Areas

DISIT Firenze Wi-Fi: Access Points Clusters Coverage Map
DISIT - Distributed Systems and Internet Technologies Lab

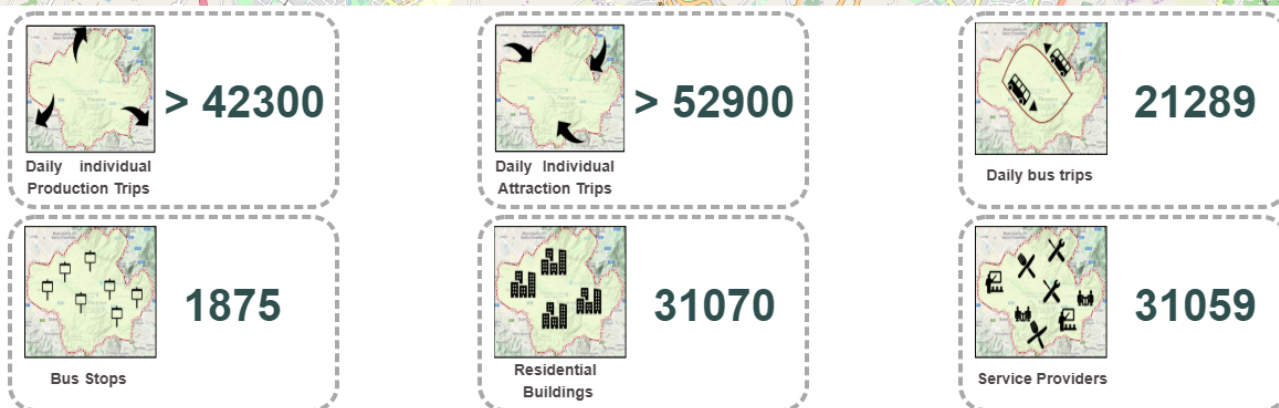
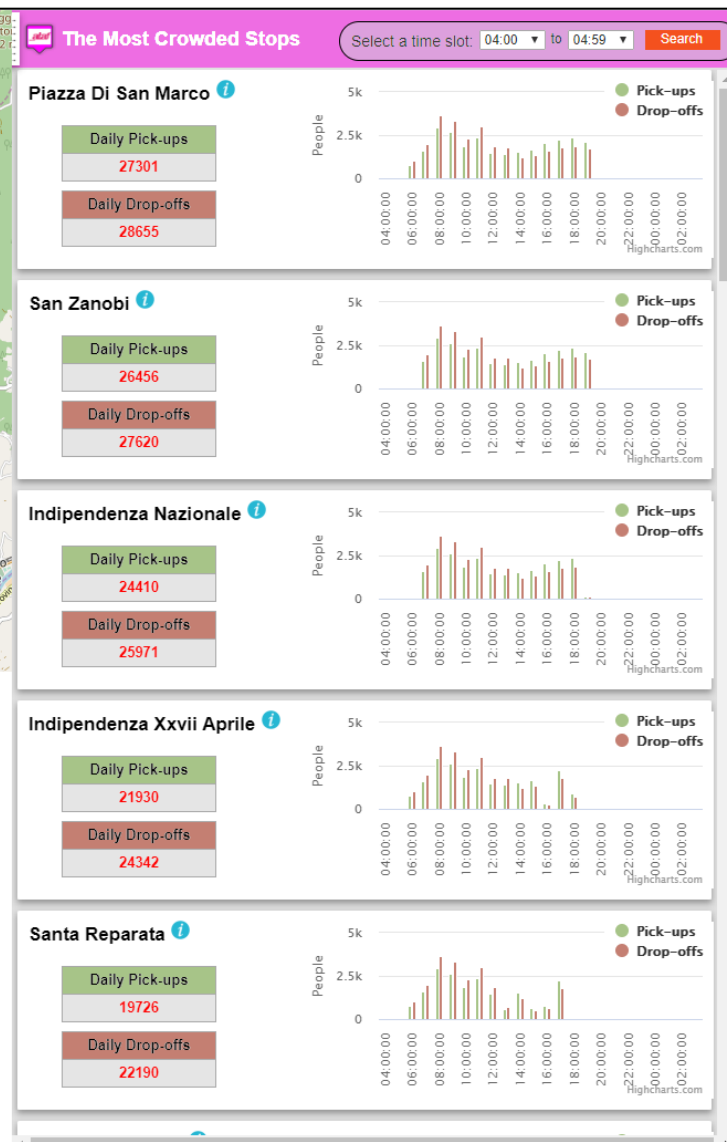
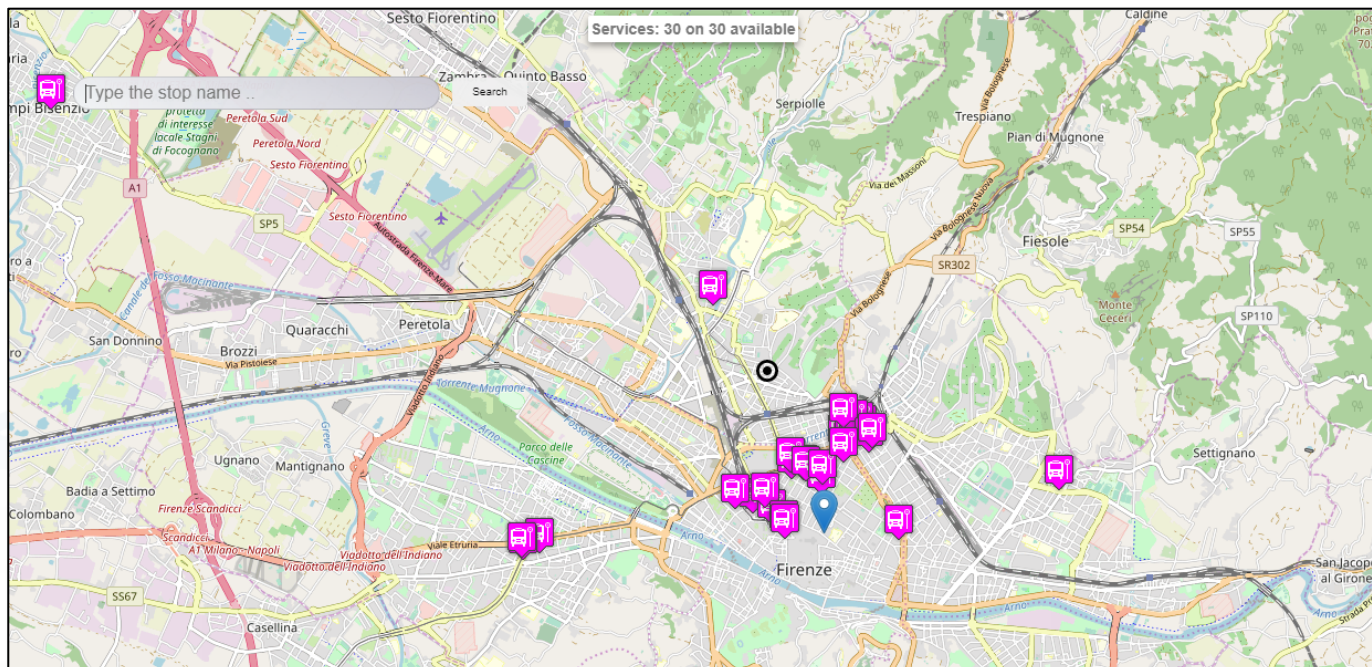
Firenze - Saturday November 12 2016 19:16:33

Wi-Fi based

Predicting City Areas Crowd level
characterizing Users' Behaviors

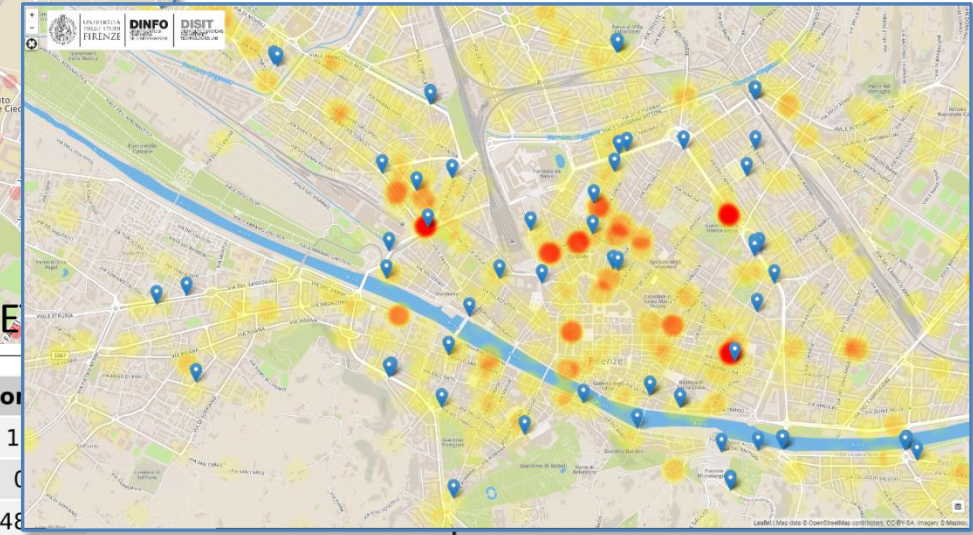
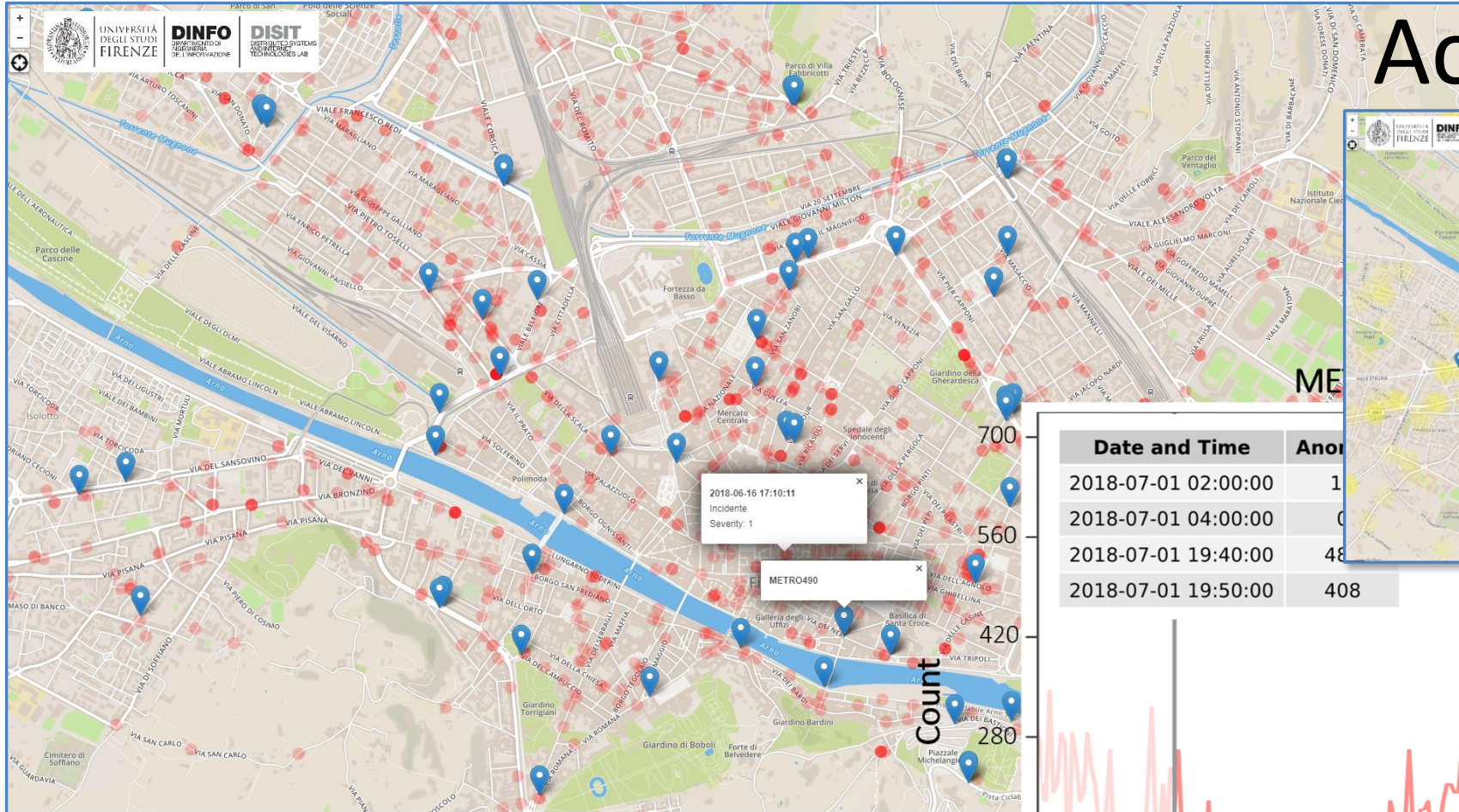


Bus Stop Analysis: identification of criticalities

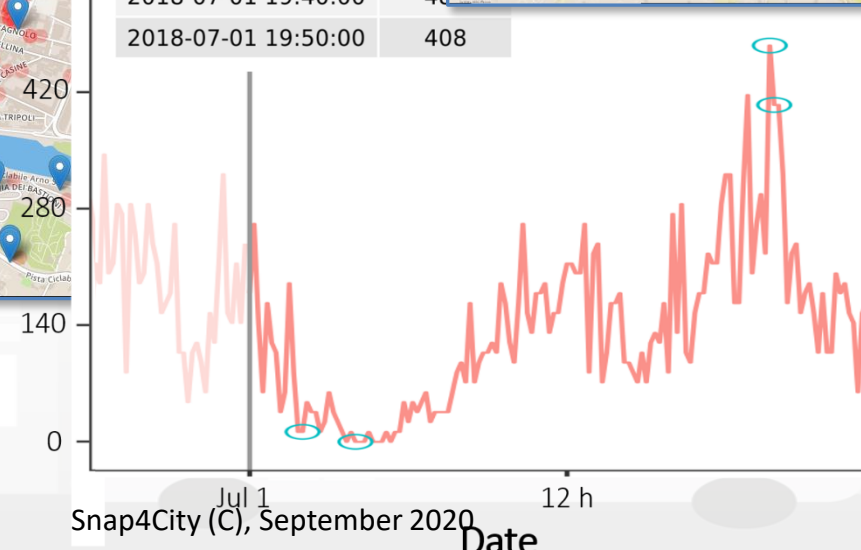


Anomaly Detection

Accidents Density



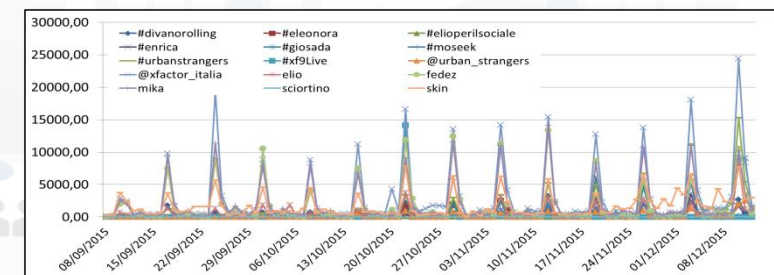
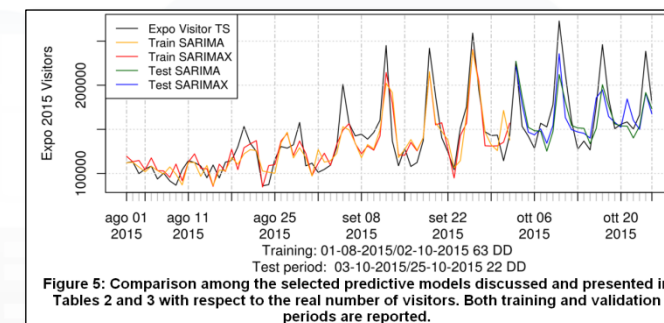
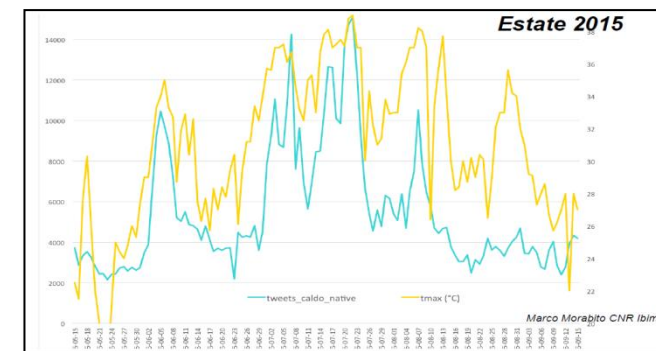
Date and Time	Anom
2018-07-01 02:00:00	1
2018-07-01 04:00:00	0
2018-07-01 19:40:00	48
2018-07-01 19:50:00	408

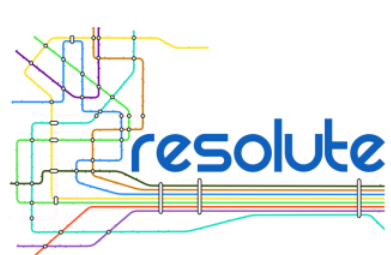


Accidents vs Traffic

Prediction/Assessment

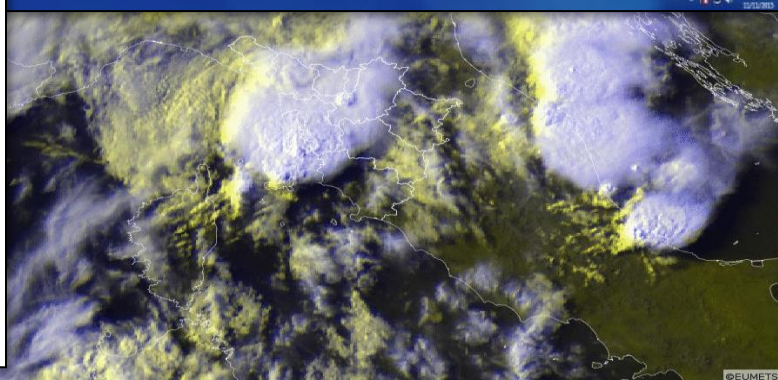
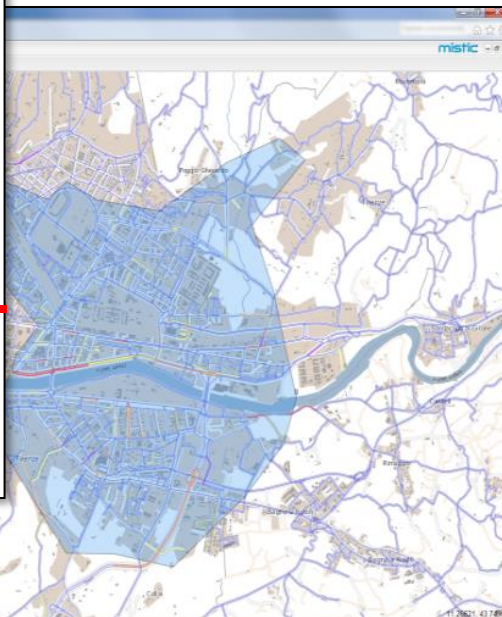
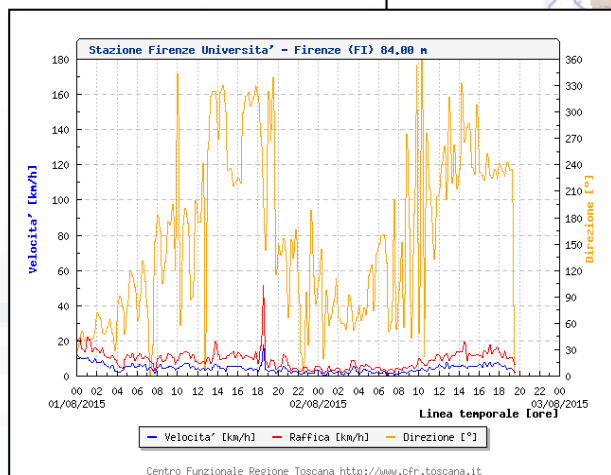
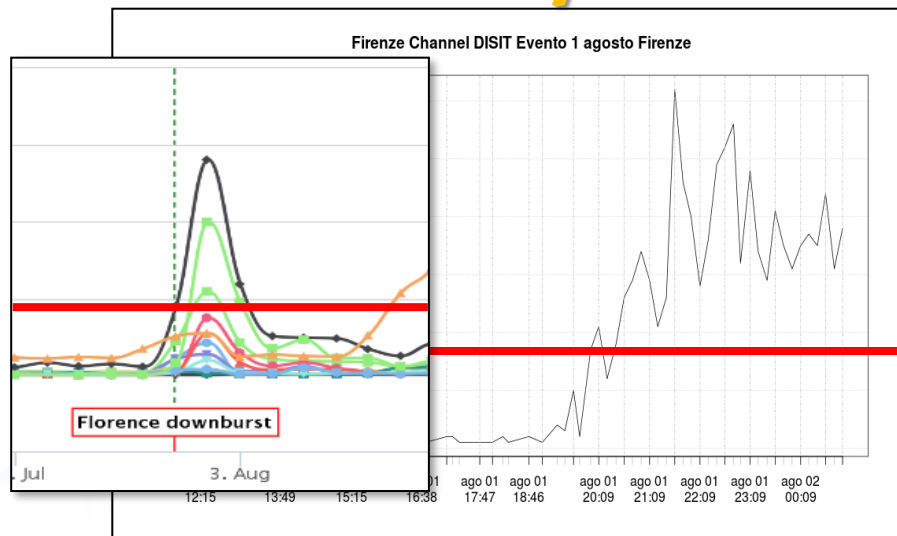
- Football game results as related to the volume of Tweets
- Number of votes on political elections, via sentiment analysis, SA
- Size and inception of contagious diseases
- marketability of consumer goods
- public health seasonal flu
- box-office revenues for movies
- places to be visited, most visited
- number of people in locations like airports
- audience of TV programmes, political TV shows
- weather forecast information
- Appreciation of services



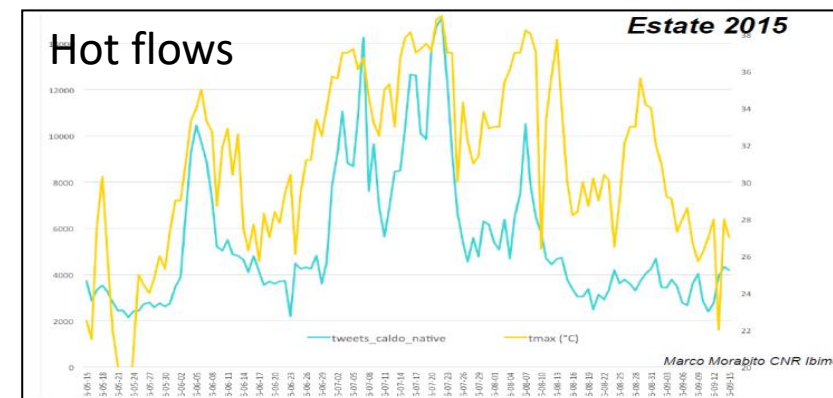


Twitter Vigilance

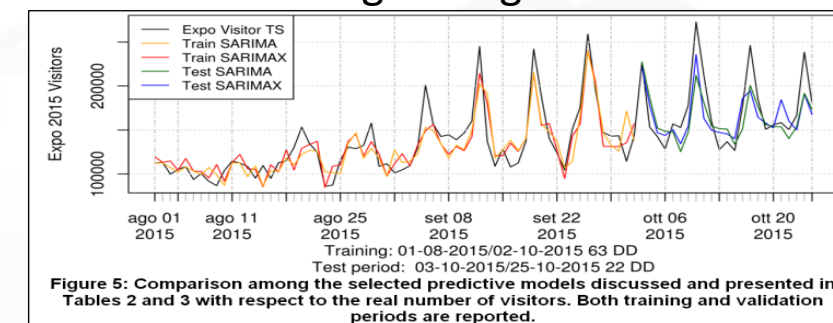
Early Warning



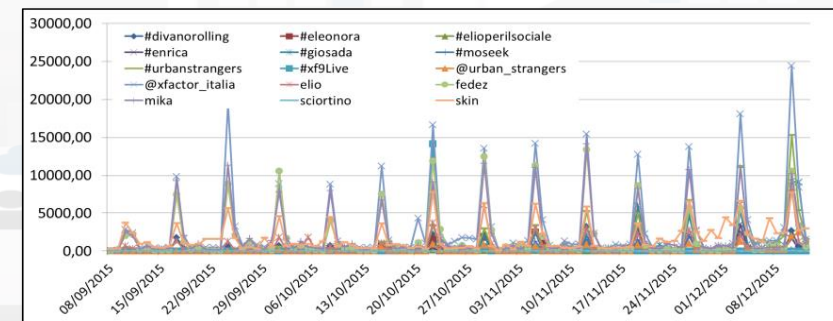
Predictive models



Attendance at long lasting events: EXPO2015



Attendance at recurrent events: TV, football



TOP

SNAP4CITY AND KM4CITY PROJECTS

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM. OPENED
TO DEVELOPERS
AND STAKEHOLDERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE
WHAT-IF
SIMULATION

DECISION SUPPORT
SYSTEM AND CITY
INTELLIGENCE

TWITTER
VIGILANCE: SOCIAL
MEDIA ANALYSIS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

...2022

2021

- CAPELON
- Sweden



- Smart Mobility
- PISA, PUMS
- Living lab



- Smart Tourism
- 6 Pilots
- Data Analytics
- Extended platform

2020



- Industry 4.0



- Smart Health



2019

- Traffic and Mobility Impact on Pollution
- NOX predictions



5G tech
Energy
Industry 4.0
Synoptics

- Mobility Demand / Offer Analytics and Strategy

2018



- User engagement
- Bike Sharing
- Data Analytics ++
- Social Predictions
- OBD2



IOT/IOE

Km4City 1.6.6



H2020



(2017-19)

- IOT/IOE, IOT App
- Living Lab
- Maker Support
- IOT Edge
- Smart City IOT
- GDPR,
- Privacy & Security



- Smart Waste

Km4City 1.6.4



- Origin-Destination and trajectories
- Traffic Reconstruction
- Offer Analysis
- OBU, smart devices



GHOST SIR

- Sardinia Region Smart City Strategies and plan



GREEN IMPACT

- Industry 4.0
- Critical Plant
- Monitoring

2017

(2016-21)
H2020

REPLICATE

- Smart Energy
- Sustainable Mobility
- Control Room
- Dashboard

Km4City 1.6.2



SII-MOBILITY SCN

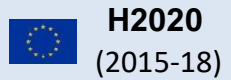
- Infomobility
- Mobile App
- Routing
- Multimodality

2016



Km4City 1.5

- Resilience Decision Support
- Smart First Aid
- User Behaviour Analysis, predictions
- Risk Analysis



Km4City Ontology 1.1

- Tuscany, Road Graph
- Mobility
- culture, tourism
- Events
- Parking
- Services
- Linked open graph

2014

- Weather Forecast
- Real Time Wi-Fi
- Entertainment
- LOD

- Twitter Vigilance
- Social Media Analytics, Sentiment Analysis

































































Km4City 1.4

2015



DISIT lab roadmap vs model and tools' usage

On Line Training Material (free of charge)

	1st part (*)	2nd part (*)	3rd part (*)	4th part (*)	5th part (*)	6th part (*)	7th part (*)
what	General	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App
PDF							
Inter active							
Video1	 	 	 	 	 	 	 
Video2	 	 	 	 	 	 	 
Video3	 	 	 	 	 	 	 
Video4	 	 	 	none	 	none	none
duration	2:55	3:16	3:41	2:00	2:48	2:35	1:47

TOP



Be smart in a SNAP!

CONTACT

DISIT Lab, DINFO: Department of Information Engineering
Università degli Studi di Firenze - School of Engineering

Via S. Marta, 3 - 50139 Firenze, ITALY
<https://www.disit.org>

www.snap4city.org



Appliances and Dockers
Installations

Email: snap4city@disit.org

Office: +39-055-2758-515 / 517
Cell: +39-335-566-86-74
Fax.: +39-055-2758570



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB