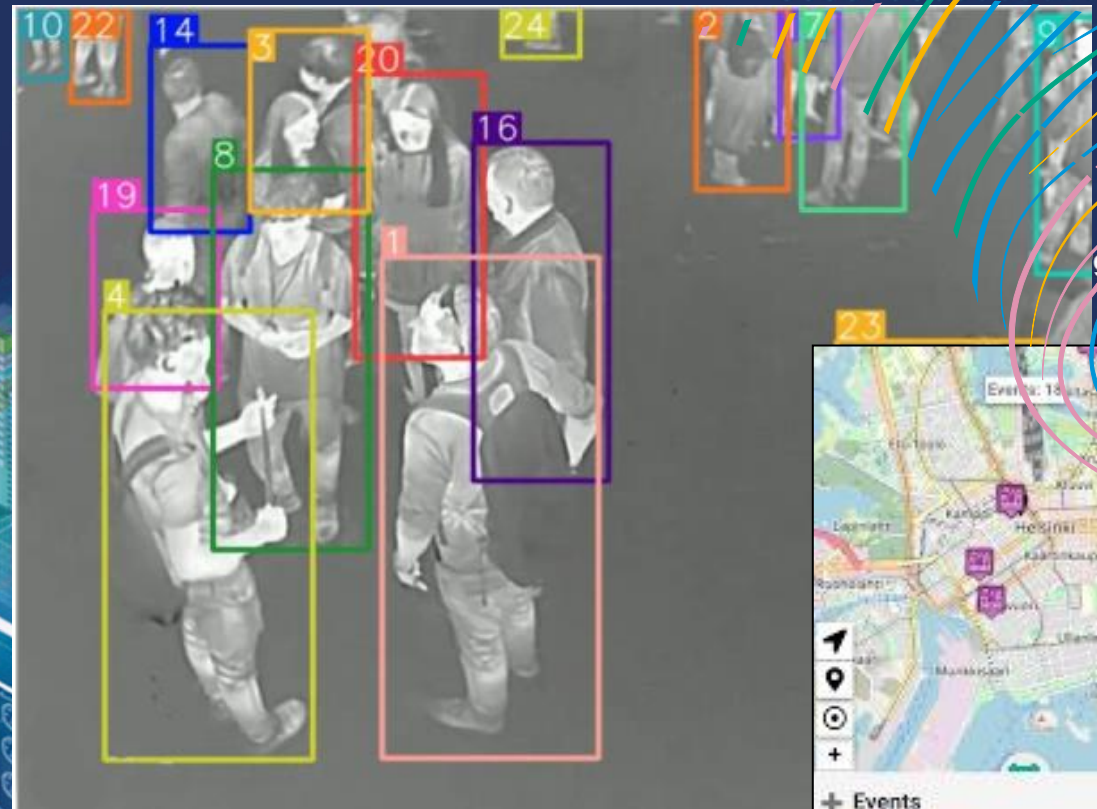




www.snap4city.org
www.snap4solutions.org

Tourismo Training
16-04-2024




TOURISMO |
 Interreg Euro-MED |
 
 Co-funded by the European Union

DIGITAL TWIN SOLUTIONS TO SETUP SUSTAINABLE DECISION SUPPORT SYSTEMS AND BUSINESS INTELLIGENCE

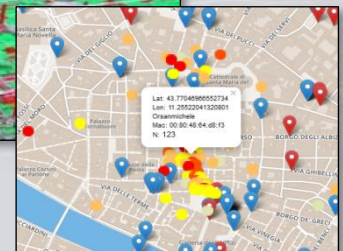
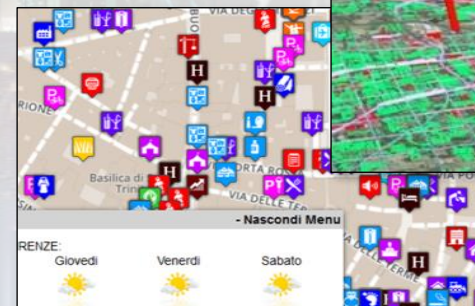
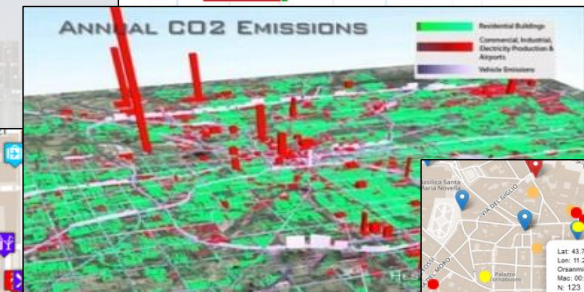
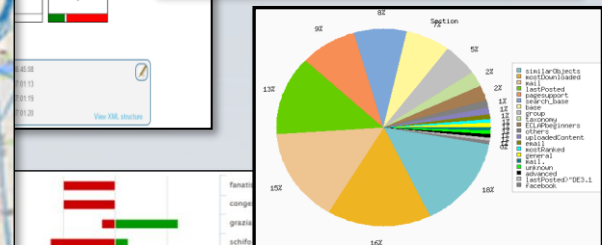
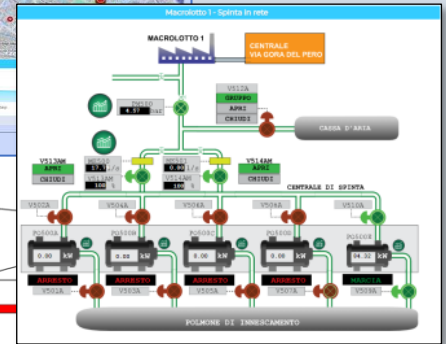
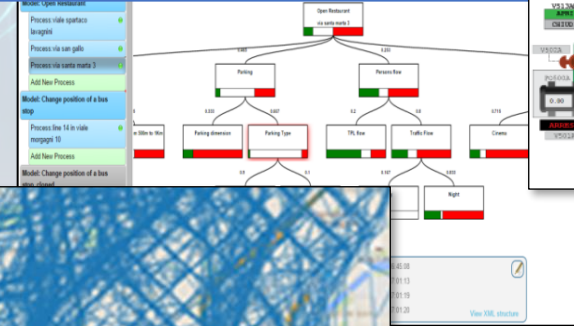
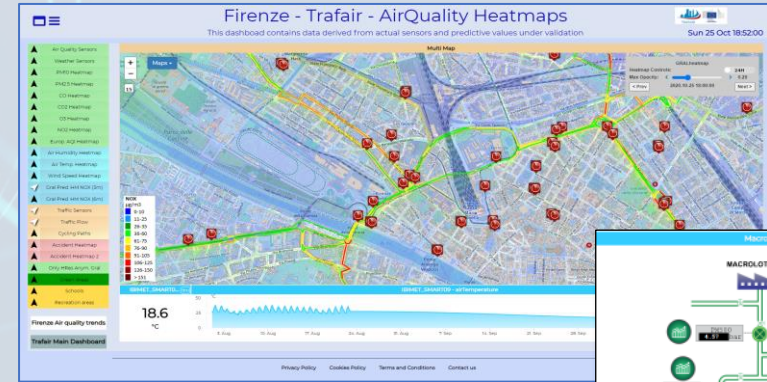

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 DISIT DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB




Data Driven Decision Support



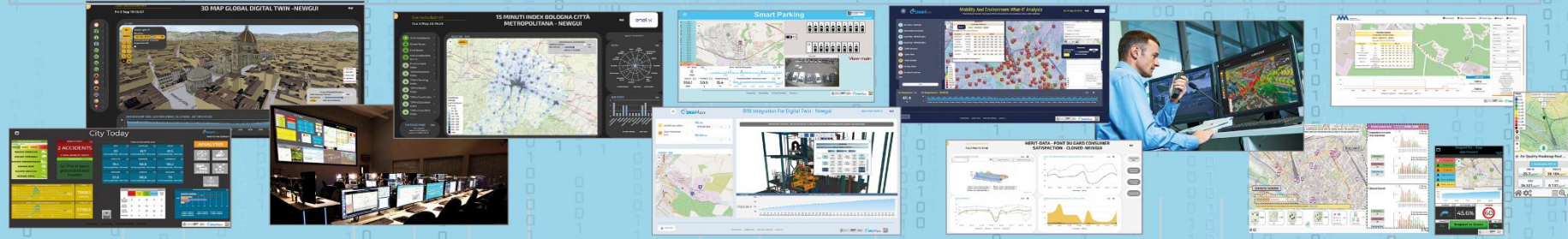
- Decision Support system
- Assessment / Strategies
- Data Rendering,
 - visual analytics, business intel..
- Data Analytics, ML, AI
- Data aggregation, Storage, indexing
- Data Ingestion



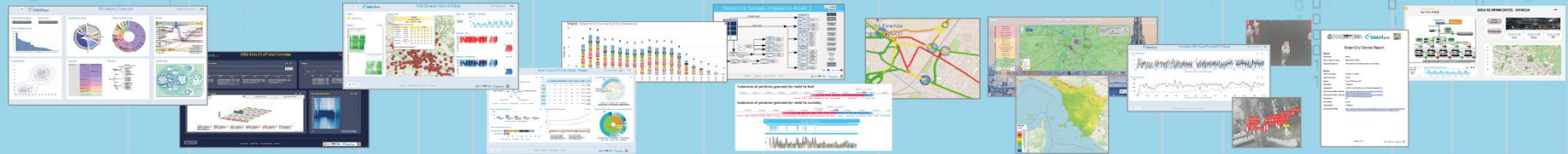


Smart Solutions and Decision Support Systems

CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - BUSINESS INTELLIGENCE - SIMULATIONS - SMART APPLICATIONS



DASHBOARDS - VISUAL ANALYTICS - SYNOPTICS - DIGITAL TWIN - GRAPHICAL WIDGETS - ANALYTICS - GUI CUSTOM STYLES - VISUAL PROGRAMMING



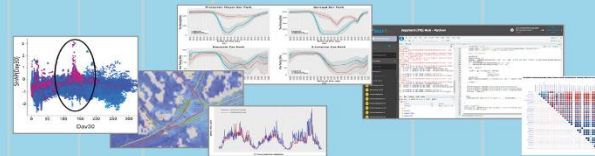
DASHBOARDS, WIDGETS
TEMPLATES

PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW
PEOPLE FLOWS - SDG - 15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...

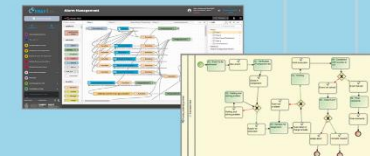
API - MICROSERVICES - GIS - BPM
VIDEO - REPORTS - MAPS - 3D ...

ANY: DATA, BROKER, NETWORK AND VERTICAL

EXPERT SYSTEM, KNOWLEDGE BASE
SEMANTIC REASONING
SMART DATA MODEL
IOT DEVICE MODELS, STORAGE



BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE
EXPLAINABLE AI, MACHINE LEARNING
OPERATIVE RESEARCH, STATISTICS



VISUAL PROGRAMMING, ADAPTERS
DATA FLOWS, WORKFLOWS
PARALLEL DISTRIBUTED PROCESSING
EVENT DRIVEN

Native and External
Smart Applications

Mobility & Transport

Light & Energy

Waste

Environment

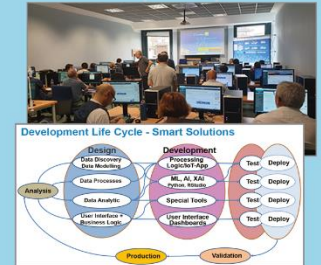
Building

Tourism

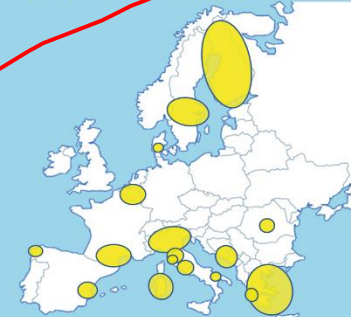
Asset Management

Security and Safety

Social Media



METHODOLOGIES
LIVING LABS
COURSES AND COMMUNITY
DEVELOPMENT TOOLS



Powered by
FIWARE

FREE
TRIAL

PEN Test
Passed

EU GDPR
COMPLIANT

SNAP4
Appliances and Dockers
Installations

EUROPEAN OPEN
SCIENCE CLOUD

Node-RED

JS Foundation

E015
digital ecosystem

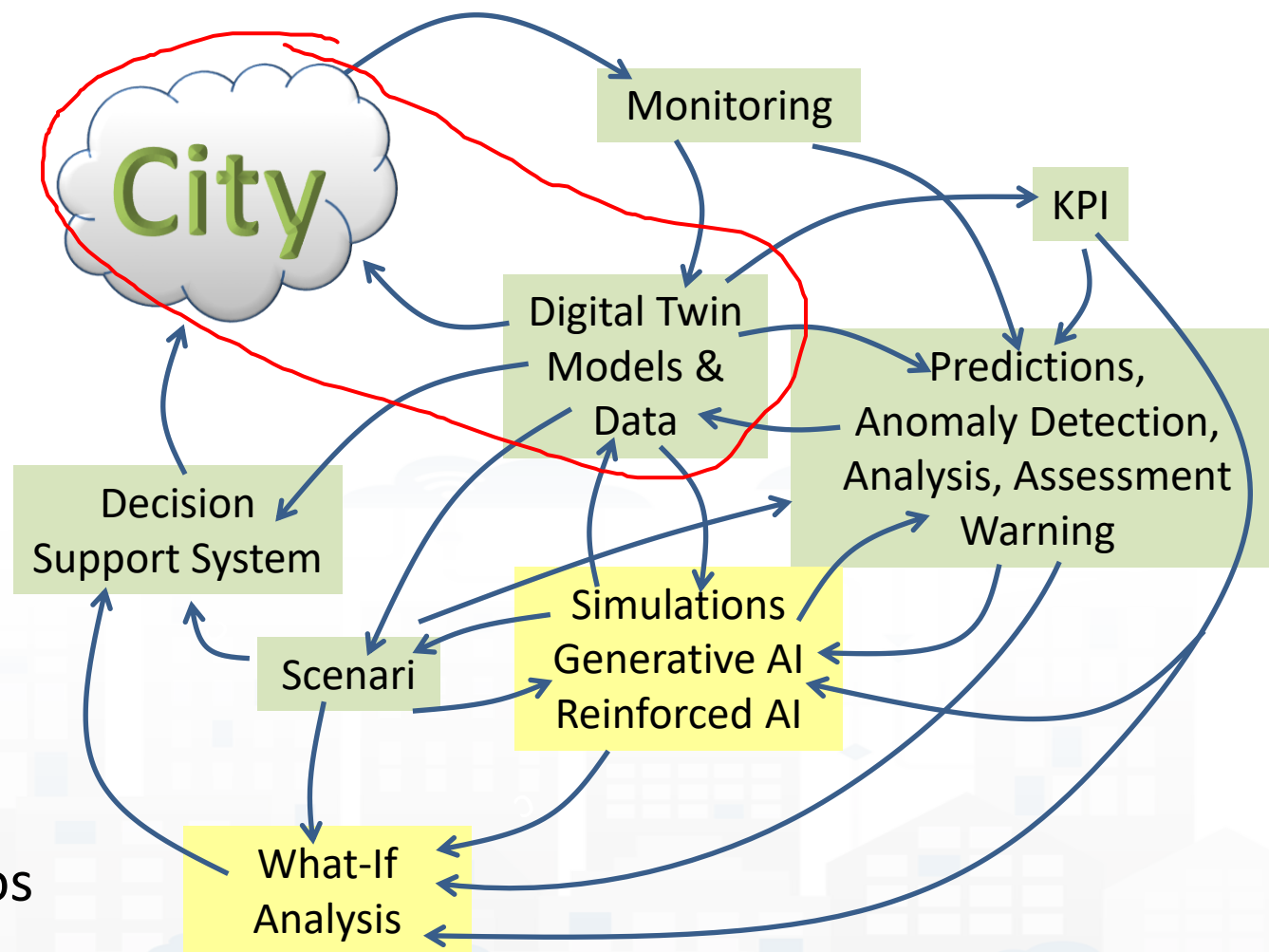
NVIDIA

- **Controlling Status: management, and operational**

- Monitoring via KPI
- Computing predictions vs KPI
- Anomaly detection
- Neuro-Symbolic analysis
- Risk assessment
- Early warning on critical conditions

- **Making plan: tactic and strategic, medium and long range, micro/macro**

- Simulation & predictions
- Generative AI Prescriptions, scenarios
- Resilience to Unexpected unknowns
- What-if analysis wrt scenarios



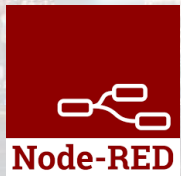
Standards and Interoperability (6/2023)



Compliant with:

- **IoT:** NGSI V2/LD, LoRa, LoRaWan, MQTT, AMQP, COAP, OneM2M, TheThingsNetwork, SigFOX, Libelium, IBIMET/IBE, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, KNX, OBD2, Proximus, ..
- **IoT model:** FIWARE Smart Data Model, Snap4City IoT Device Models
- **General:** HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, SOAP, WSDL, FTP, FTPS, WebSocket, WebSocket Secure, GML, WFS, WMS, RTSP, ONVIF, AXIS TVCam, CISCO Meraki, OSM, Copernicus, The Weather Channel, Open Weather, OLAP, VMS,
- **Formats:** JSON, GeoJSON, XML, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, XLS, XLSX, TXT, HTML, CSS, SVG, IFC, XPDL, OSM, Enfuser FMI, Lidar, gITF, GLB, DTM, GDAL, Satellite, D3 JSON, ...
- **Database:** Open Search, MySQL, Mongo, HBASE, SOLR, SPARQL, ODBC, JDBC, Elastic Search, Phoenix, PostGres, MS Azure, ..
- **Industry:** OPC/OPC-UA, OLAP, ModBUS, RS485, RS232,..
- **Mobility:** DATEX, GTFS, Transmodel, ETSI, NeTEx, ..
- **Social:** Twitter, FaceBook, Telegram, ..
- **Events:** SMS, EMAIL, CAP, RSS Feed, ..
- **OS:** Linux, Windows, Android, Raspberry Pi, Local File System, AXIS, ESP32, etc.

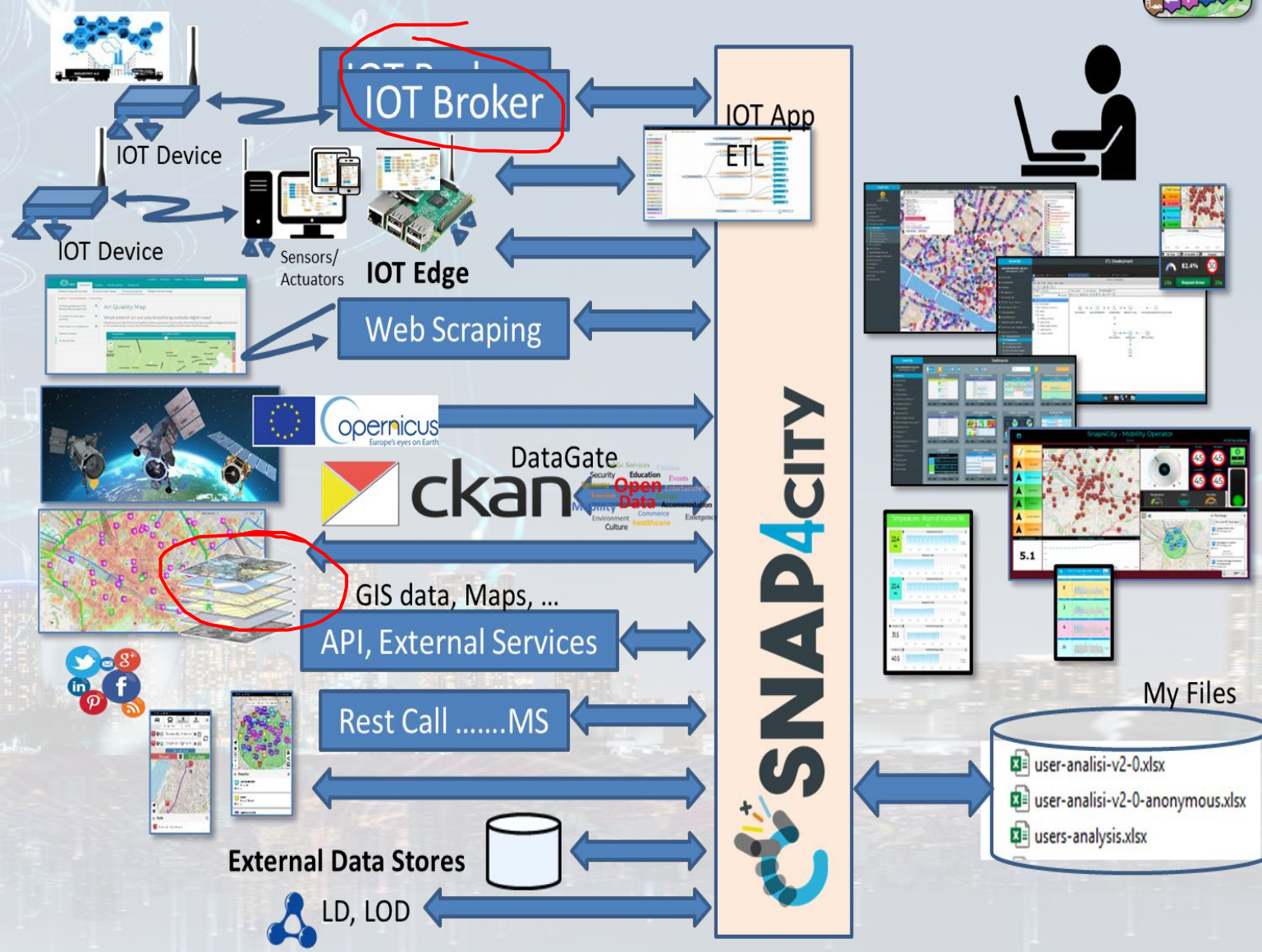
<https://www.snap4city.org/65>



Ingestion, agg. → exploitation



- **Snap4City** efficient tools for
 - Bidirectional data channels
 - Any format, any channel, any data, any broker, any protocol, ...
- **Km4City** Knowledge base Ontology reasoning on geo, space, time, relationships



Expert System *semantic queries*



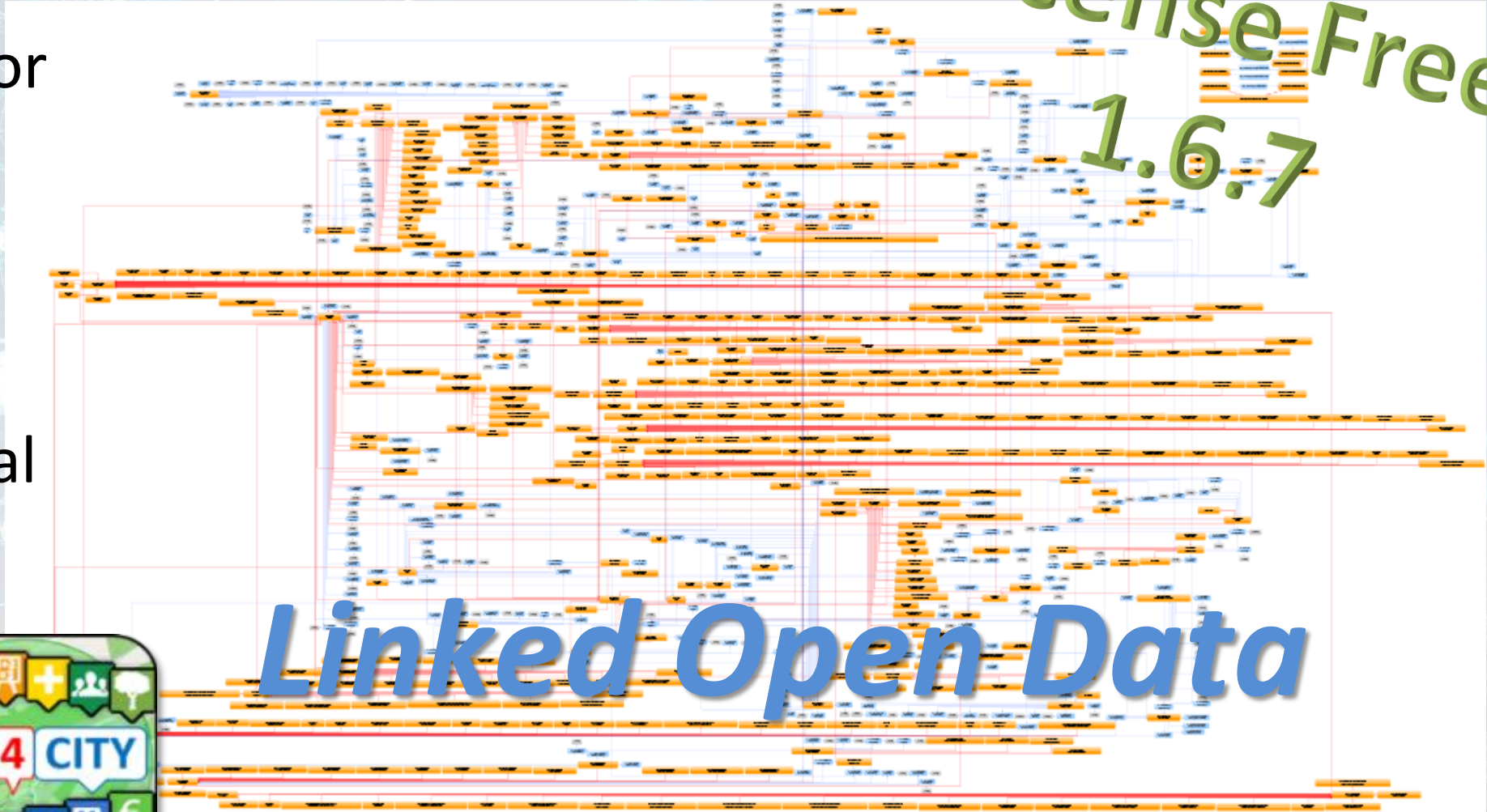
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- **via:**
- **Smart City API** for Apps and third party
- **MicroServices** data driven develop via visual language Node-RED

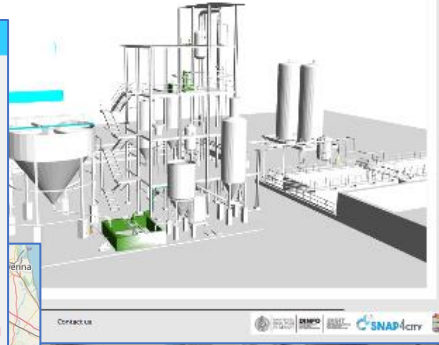
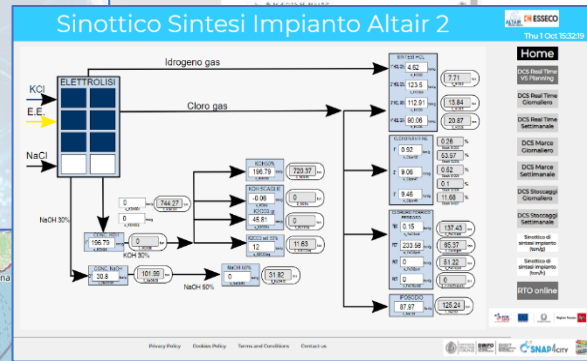
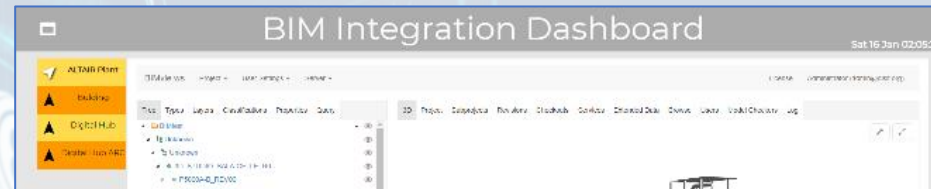


<https://www.snap4city.org/19>

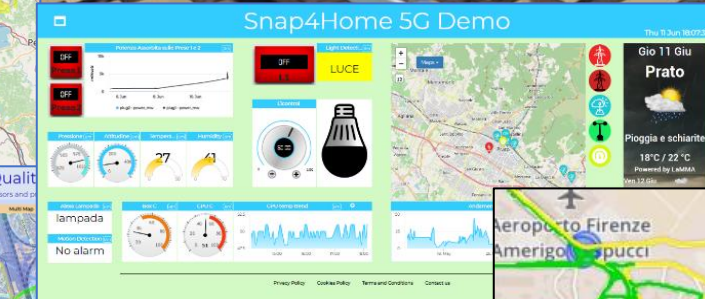
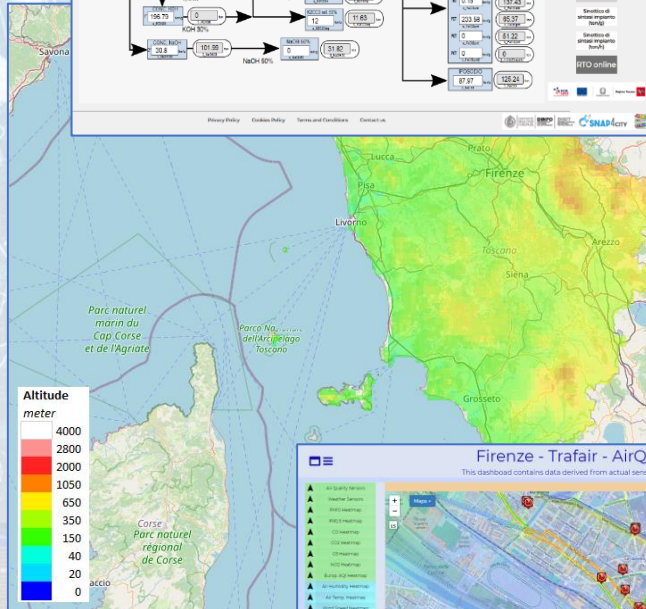
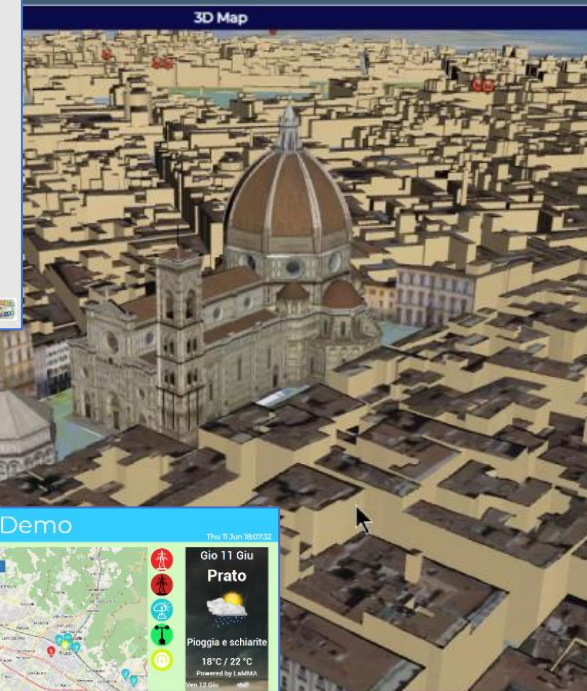
High Level Types

Snap4City (C), April 2024

- POI, IOT Devices, shapes, ...
 - FIWARE Smart Data Models,
 - IoT Device Models
- GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ..
- Satellite data, ..
- traffic flow, typical trends, ..
- trajectories, events, Workflow, ..
- 3D Models, BIM, Digital Twins, ..
- OD Matrices of several kinds, ..
- Dynamic icons/pins, ..
- Synoptics, animations, ..
- KPI, personal KPI, ..
- social media data, TV Stream,
- routing, multimodal, constraints, ..
- decision scenarios,
- etc.



SNAP4CITY
- Digital Twin Global - Fire
demonstrator



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INGEGNERIA
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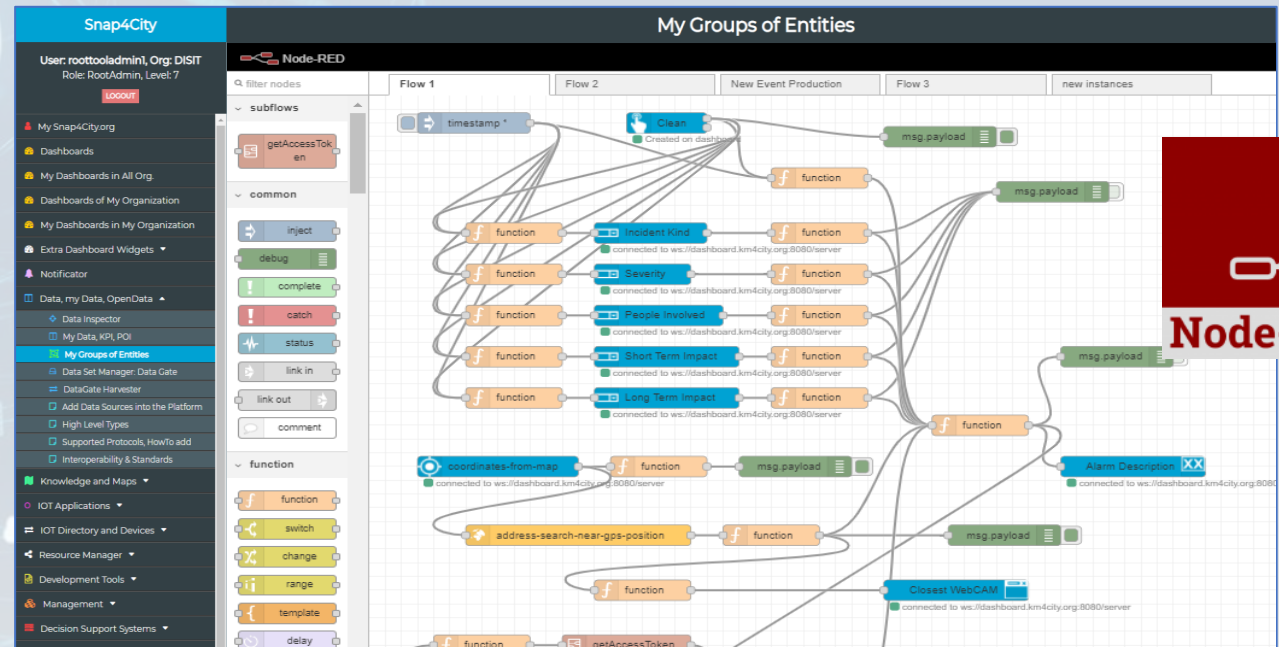
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AND INTERNET
TECHNOLOGIES LAB

Ingestion, aggreg. → exploitation



IoT App Visual Programming, no coding

- Data transformation
- Integration, Interoperab.
- Scripting Data Analytics
- Data ingestion
- Business logic Server side



Edge and Cloud

- **MicroServices** data driven develop via visual language Node-RED

<https://flows.nodered.org/search?term=snap4city>

We suggest also to install:

- AND: From Resource Manager
- UserCreated
- Twitter Heart Data
- Twitter Heart Data Trend Filter Search
- Twitter Vigilance Heart Data Trend Filter Search
- Twitter Vigilance Heart Data Trend Filter Search
- Twitter Vigilance Heart Data Trend Filter Search
- Twitter Vigilance Heart Data Trend Filter Search

Snap4City(C), May 2021

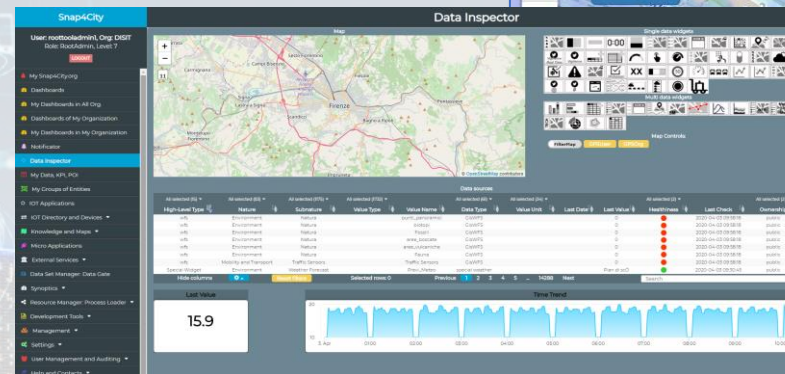
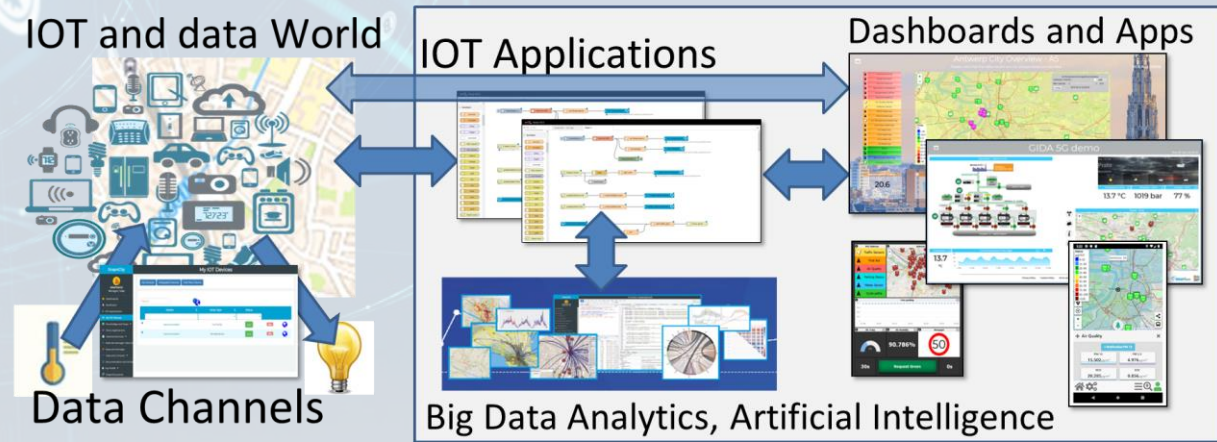
Solutions: reliable, secure and fast to realize

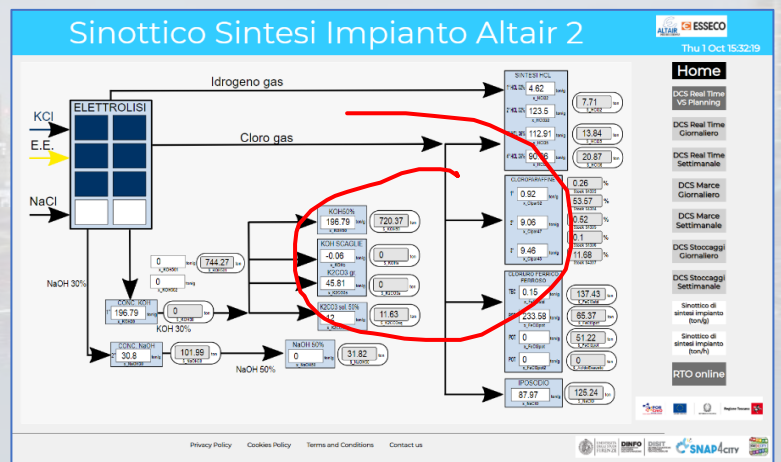
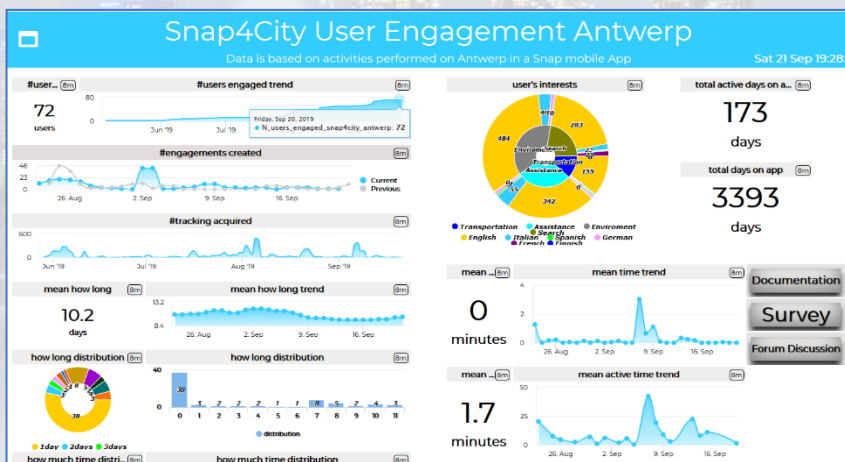
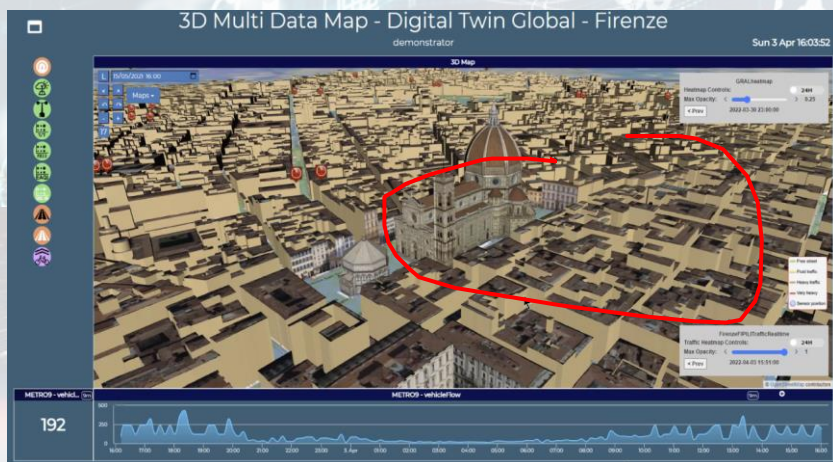
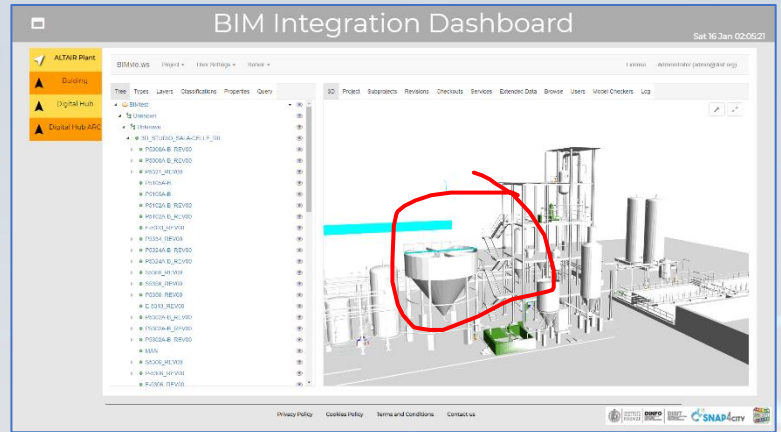
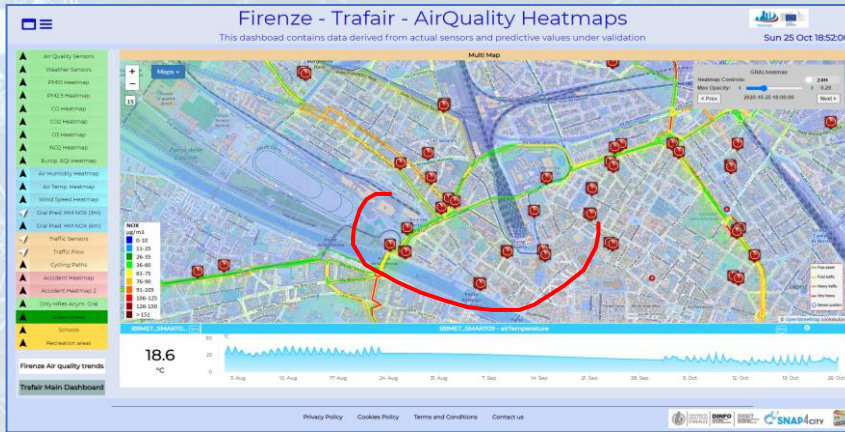
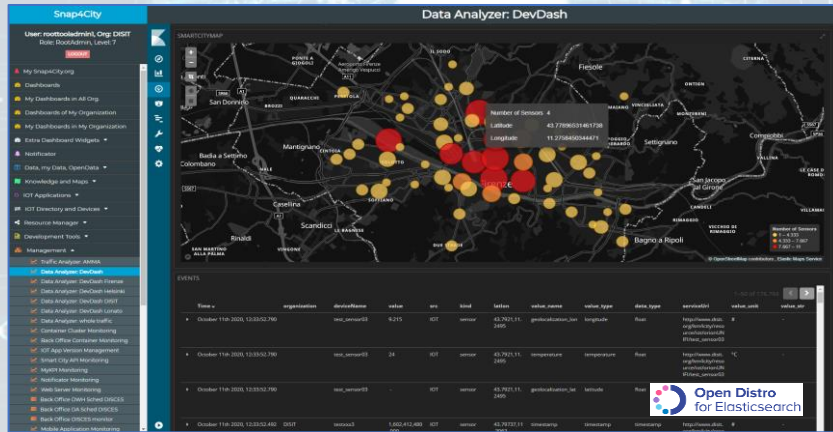
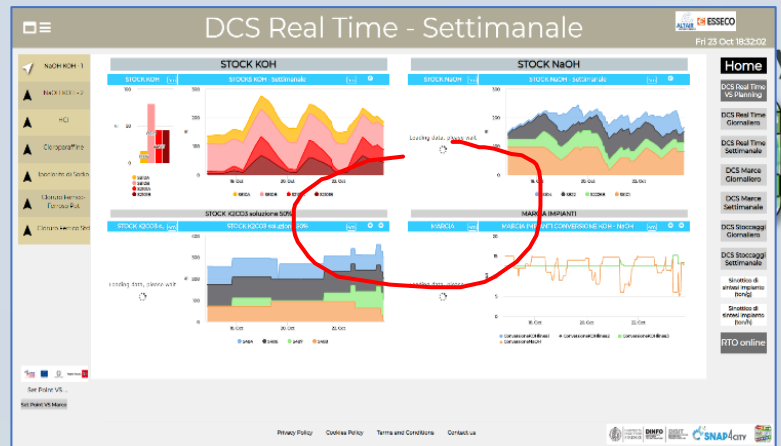
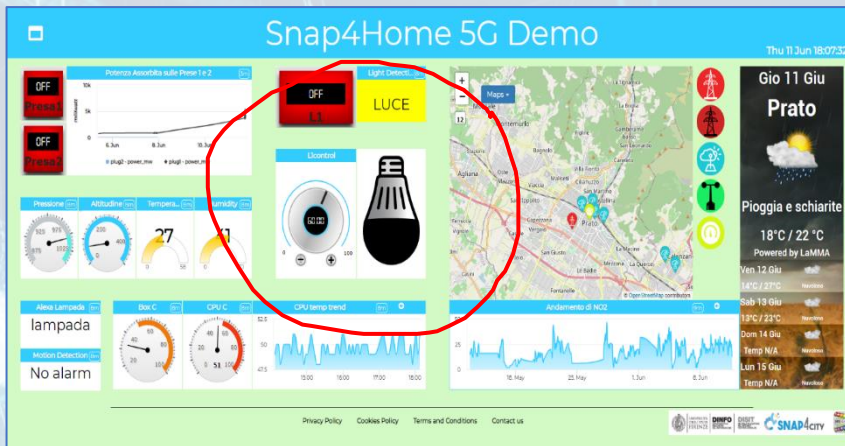
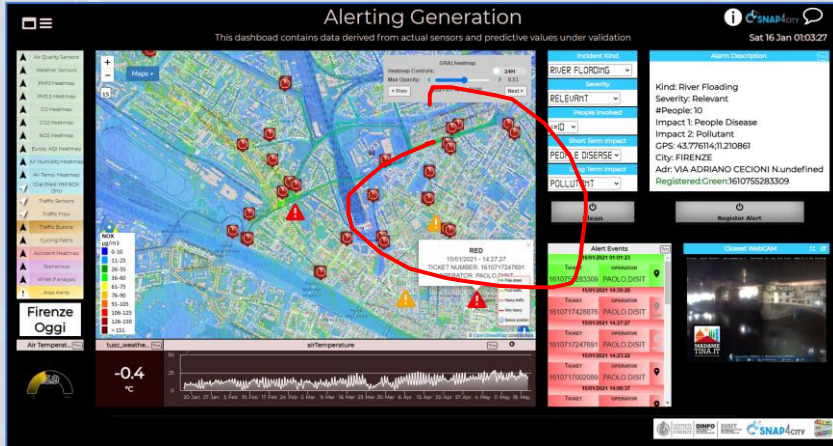
- Via Snap4City tools

- Dashboard Wizard
- Dashboard Builder
- Data/Visual Analytic

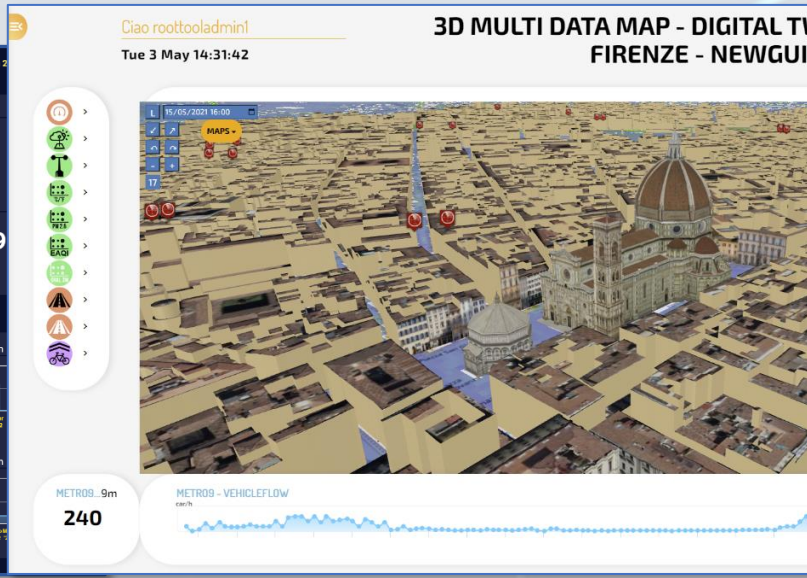
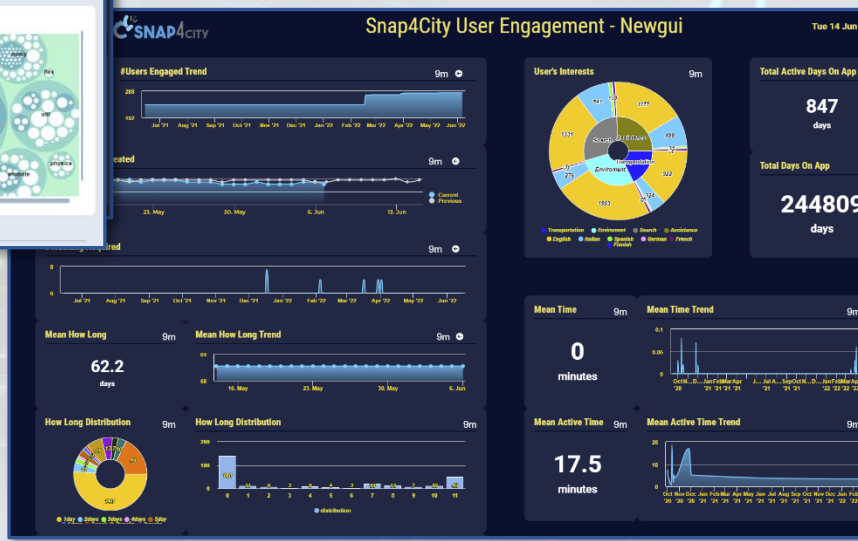
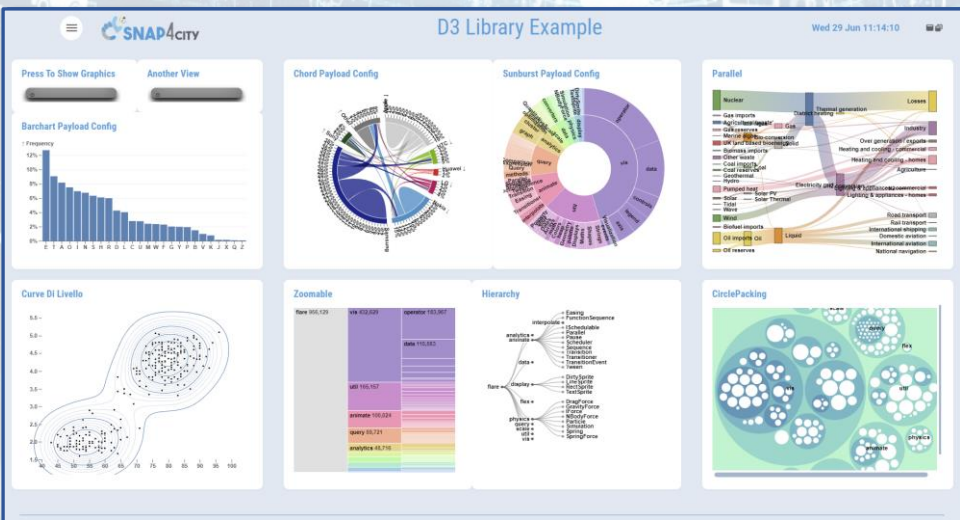
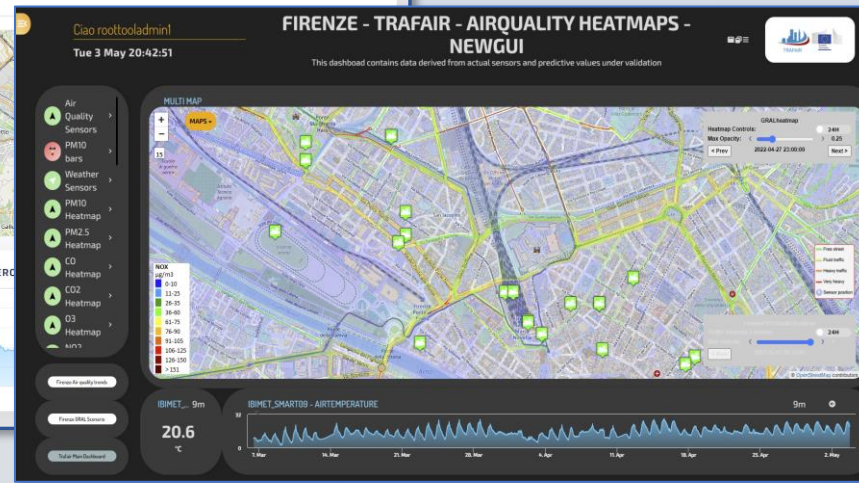
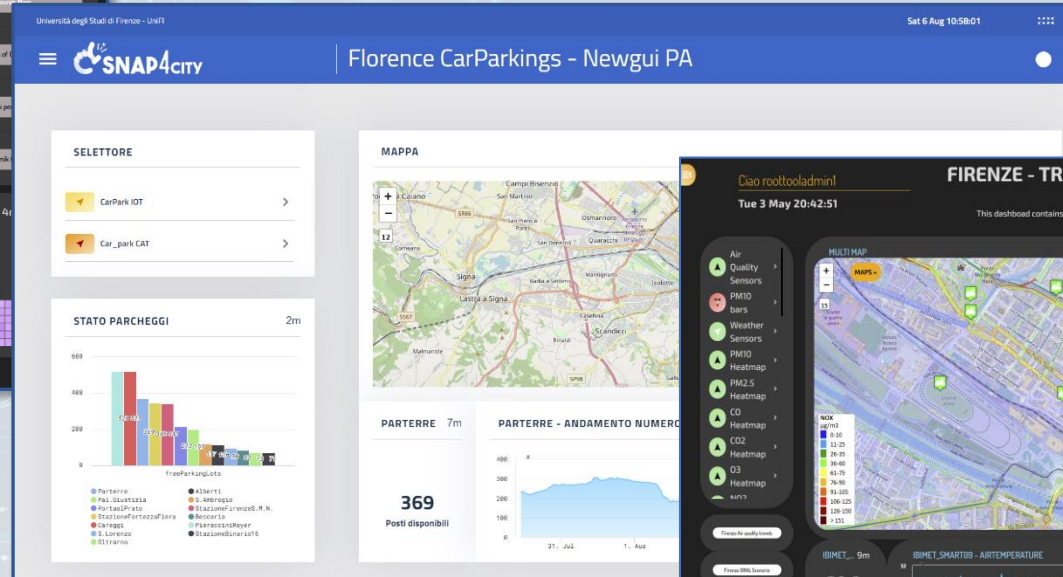
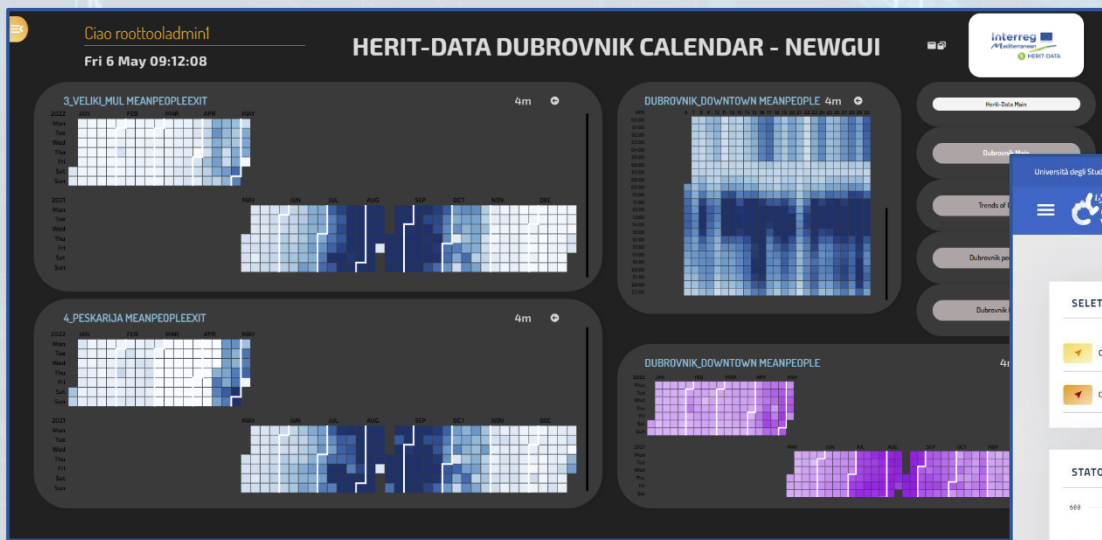
- Smart Solutions results to be

- Real time data drive
- Secure end-to-end
- GDPR compliant
- Reliable, interoperable
- Auditable, marketable





Different Themes



New styles/themes can be developed by specializing a few files from open source

<https://www.snap4city.org/793>

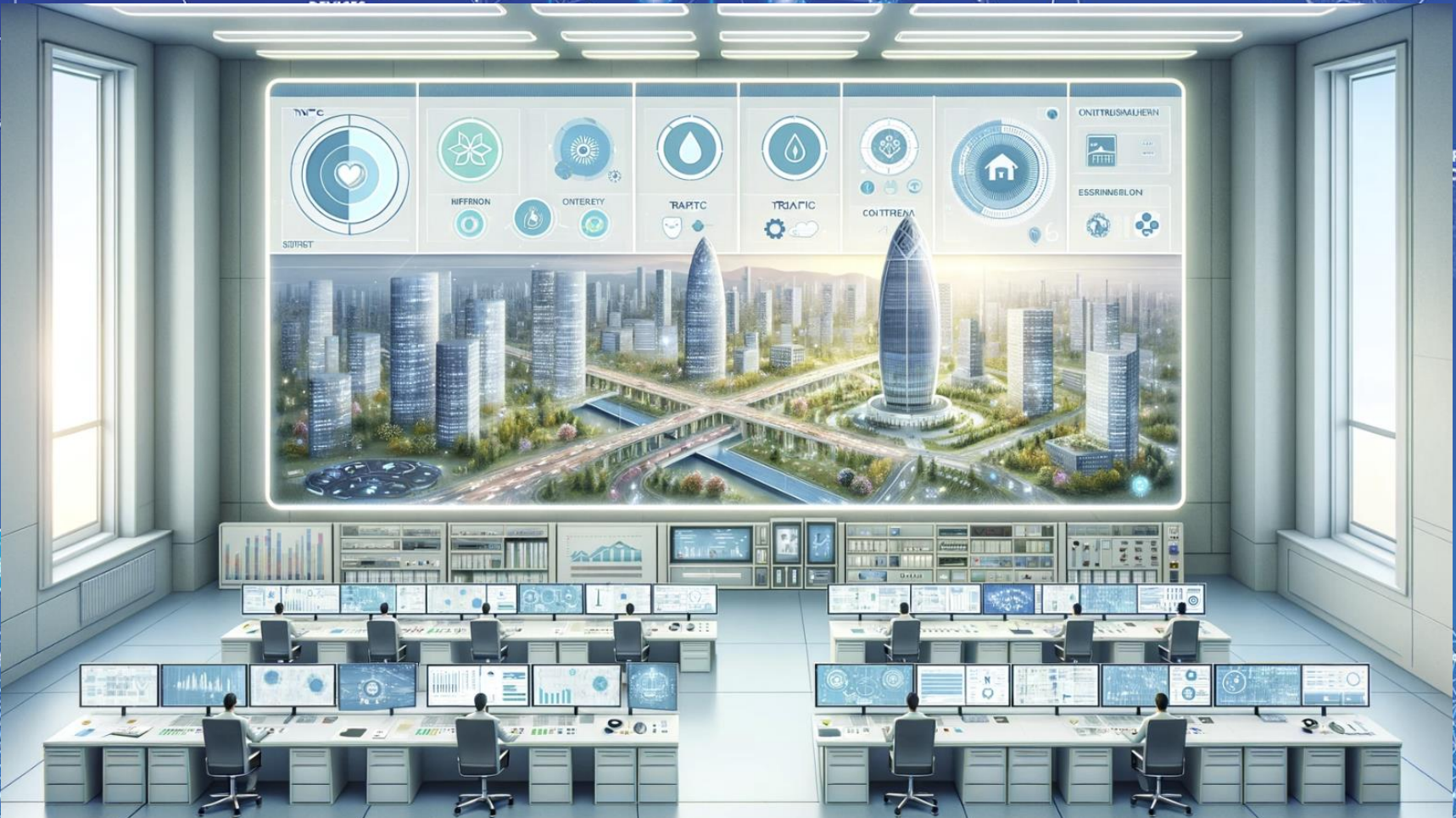
TOP

Monitoring and control

FROM CITY DASHBOARD TO APPLICATIONS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

100% OPEN SOURCE



FORGING & MANAGING OPEN AND FRIENDLY WITH INDUSTRY MAP

IOT APPLICATIONS VS IOT EDGE DEVICES

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND CITY SYSTEM. OPEN TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE: SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

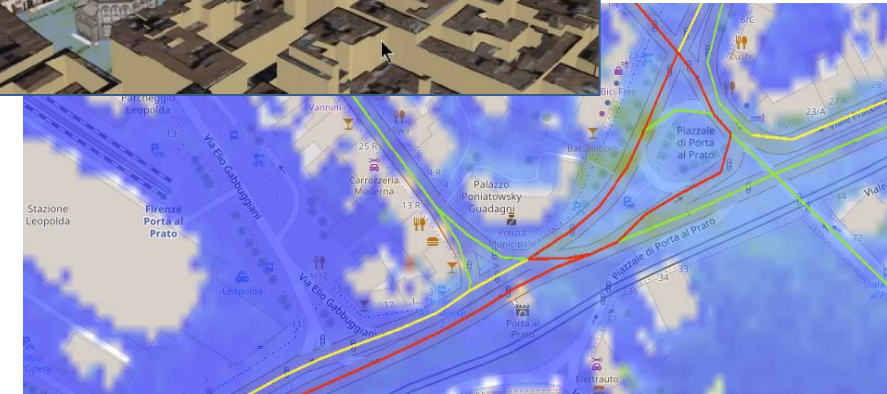
HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

REPORT CITY

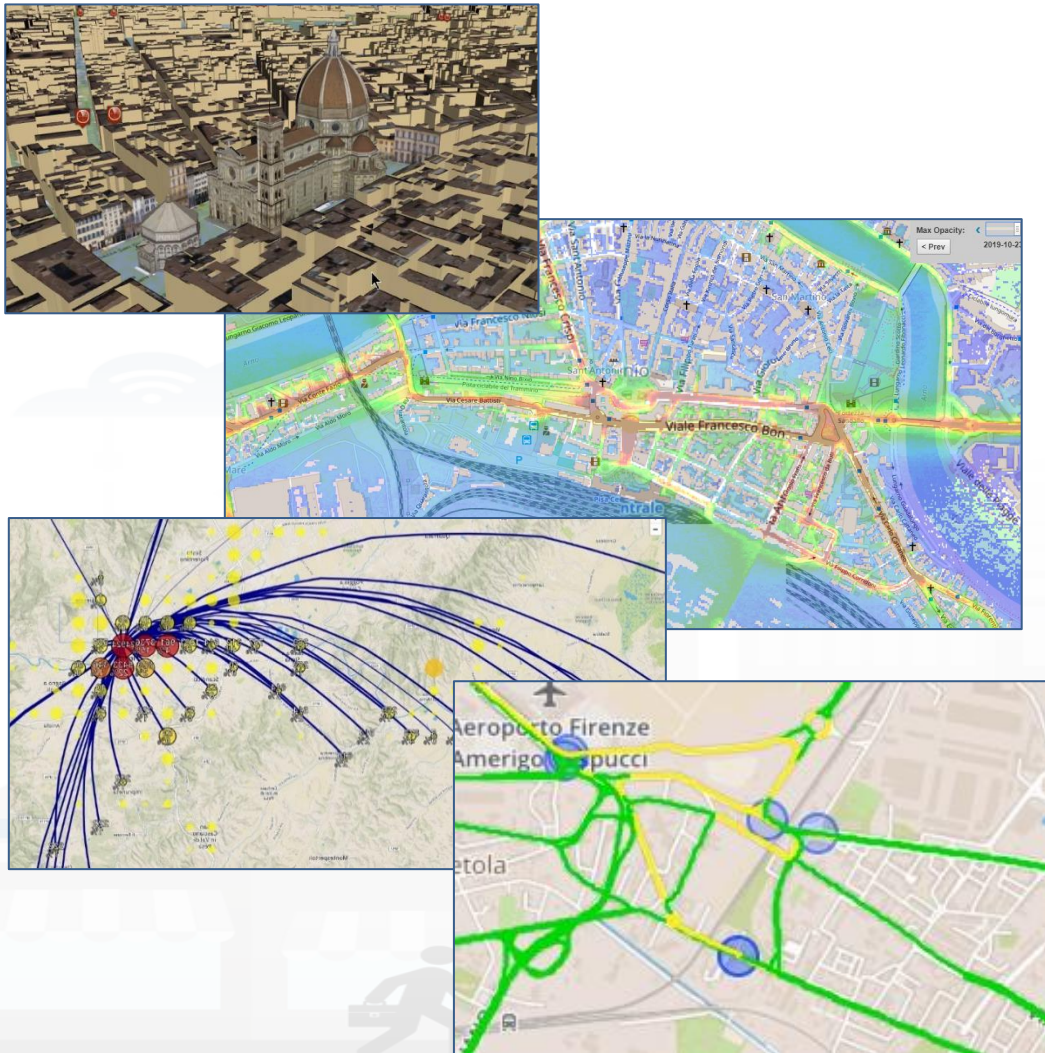
SNAP4CITY THE VIEW OF THE ADMINISTRATORS



- **Controlling Status:** management, and operational
 - Monitoring via KPI
 - Computing predictions and KPI
 - Anomaly detection, Early warning
 - Control Rooms, situation rooms
- **Reacting: Computing in real time**
 - Changing semaphore maps
 - Changing Dynamic signage
 - Real time Info Mobility
 - User engagement via Mobile Apps
 - What-if analysis
 - etc.,



Smart City Digital Twin City Digital Model with...



- Intuitive platform
- Any Data TYPE, any data source, any protocol
- Data storage seamless
- Data analytics → artificial intelligence, AI/XAI
- Data Ethics, AI Ethics, GDPR
- Data Representation, any kind
- Key Performance Indicators, any kind
- What-IF analysis – Simulation, prediction, 2D/3D
- Micro, Meso e macro scales
- Operation, planning tactic and strategic
- Collaborative and shared representation
- Sustainable, shared, open source 100%

Complex and heterogeneous information, interoperability

- GIS, ITS, AVM, IoT, BIM, CKAN, etc.
- Satellite services
- MaaS, last-mile delivery HUBs
- etc.

Control Room



Key Performance Indicators, KPI



Air Quality Directive				WHO guidelines	
Pollutant	Averaging period	Objective and legal nature and concentration	Comments	Concentration	Comments
PM _{2.5}	One day			25 µg/m ³ (*)	99 th percentile (3 days/year)
PM _{2.5}	Calendar year	Target value, 25 µg/m ³	The target value has become a limit value since 1 January 2015	10 µg/m ³	
PM ₁₀	One day	Limit value, 50 µg/m ³	Not to be exceeded on more than 35 days per year.	50 µg/m ³ (*)	99 th percentile (3 days/year)
PM ₁₀	Calendar year	Limit value, 40 µg/m ³ (*)		20 µg/m ³	
O ₃	Maximum daily 8-hour mean	Target value, 120 µg/m ³	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m ³	
NO ₂	One hour	Limit value, 200 µg/m ³ (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m ³ (*)	
NO ₂	Calendar year	Limit value, 40 µg/m ³		40 µg/m ³	

- **United Nations Sustainable Development Goals, SDGs** (for which cities can do more to achieve some of the 17 SDGs, <https://sdgs.un.org/goals>);
- **15 minutes cities** (where primary services must be accessible within 15 minutes on foot);
- **objectives of the European Commission** in terms of pollutant emissions for: NO₂, PM₁₀, PM_{2.5} (https://environment.ec.europa.eu/topics/air_en);
- **SUM: mobility and transport vs env**
 - <https://www.snap4city.org/951>
- **SUMP/PUMS: mobility and transport vs env.**
- **ISO indicators:** city smartness, digitization, tech level.
- **Low Level/Real Time:** global traffic, quality of service, betweenness, centrality, queue, time to travel, etc.

Global
&
Local

Periodic
&
Realtime

15MinCityIndex

What would support my neighborhood to become a 15-Minute City?

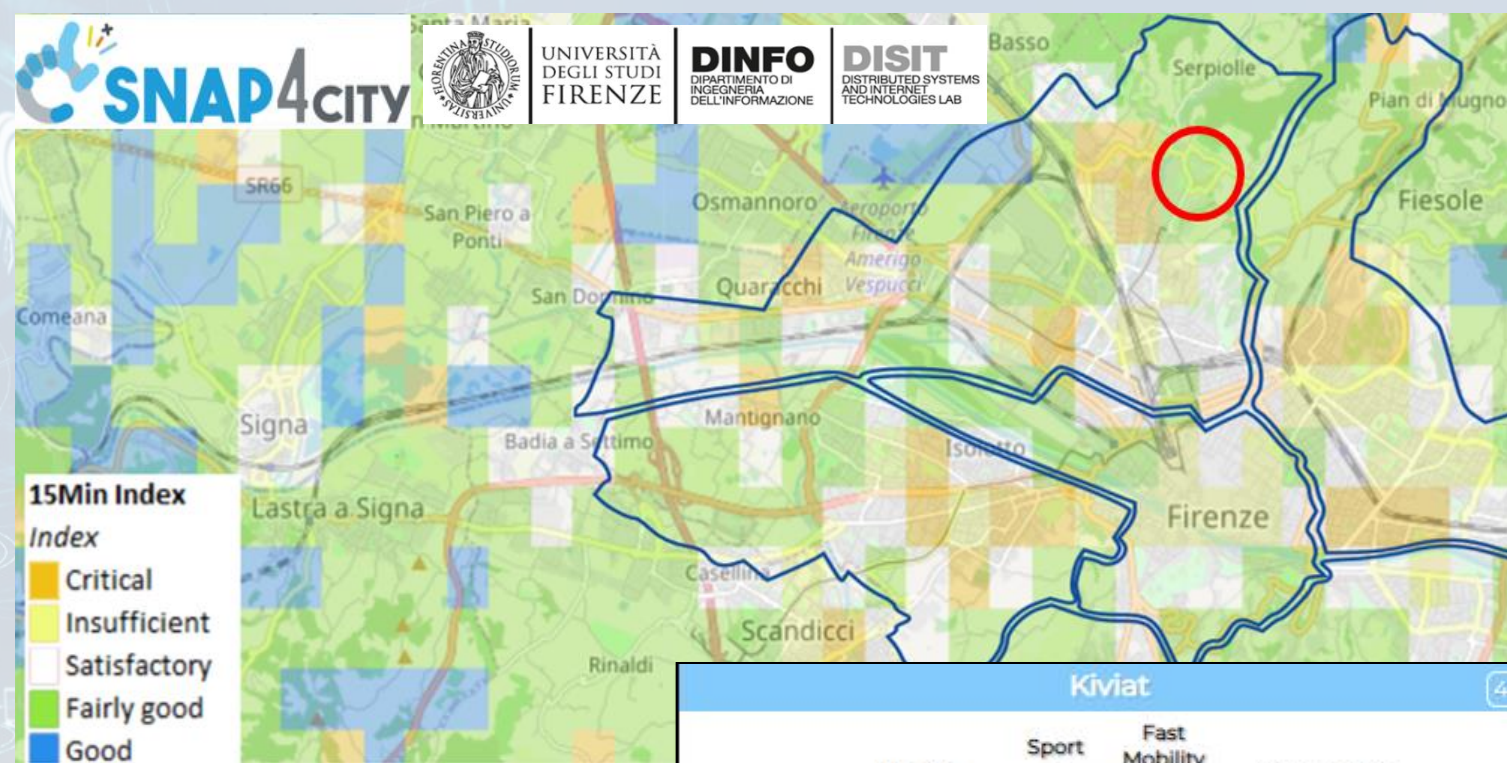
Using the Open Data:

We developed a data analytic tool based on municipal and national open data to assess services adequacy for people living in each 15 minutes areas of the city.

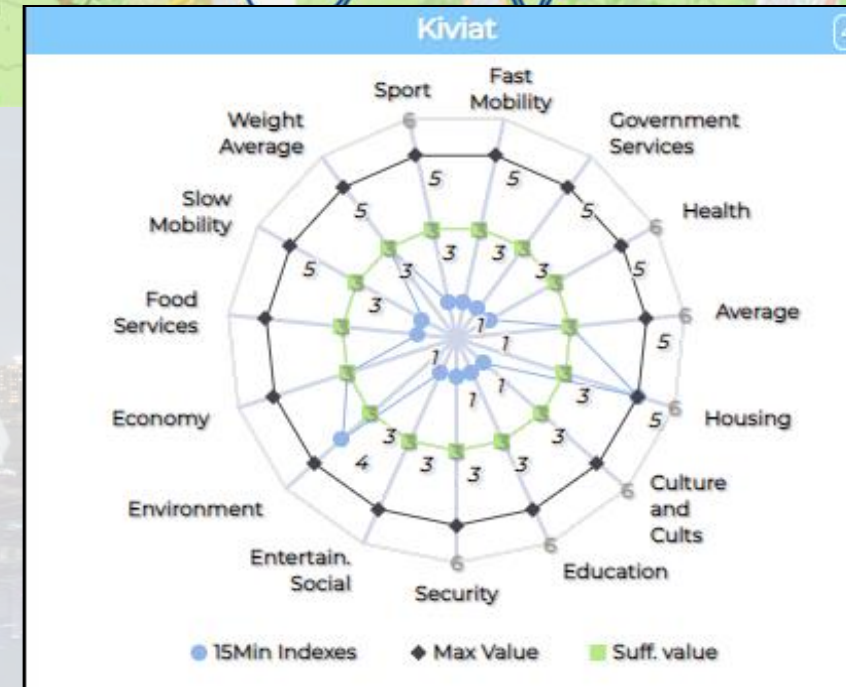
Good public transport services: bus, new tram line, train stations, cycle paths.



Careggi/Rifredi is a relevant district in Florence because of hosting the main Florence/Tuscany hospitals Careggi and Meyer, but also university headquarters and many other workplaces.



The tool supports the becoming of a 15-Minute city evaluating the service level in various domains.



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MjkzOA==>

15MinCityIndex on Bologna

Ciao roottooladmin!

Tue 3 May 20:14:59

15 MINUTI INDEX BOLOGNA CITTÀ METROPOLITANA - NEWGUI

enel x

SELECTOR - MAP

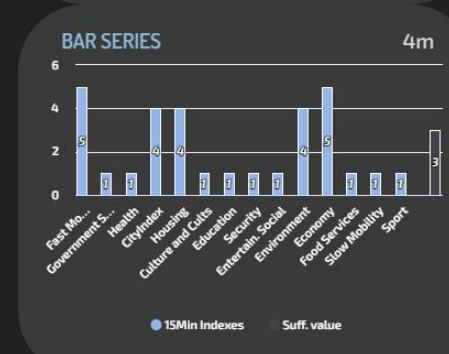
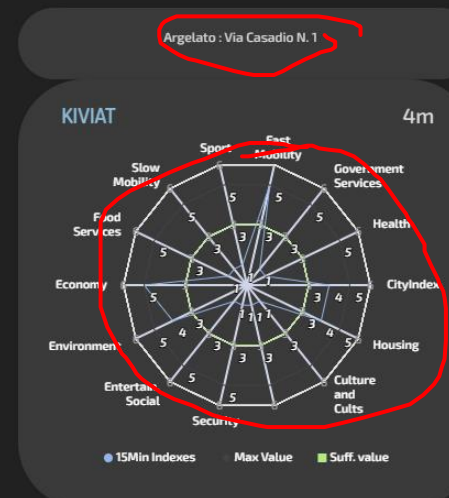
abitantiperpunto_IndexBologna
Heatmap Controls: 24H
Max Opacity: 0.5
2021-03-11 15:00:00

Inhabitants Density
of inhabitants per area

0 - 10
10 - 50
50 - 100
100 - 200
200 - 350
350 - 500
500 - 650
650 - 800
800 - 950
>950

THE PICKED POINT 9m
City: Argelato
Address: Via Casadio N. 1
lat,lon: 44.61882,11.35437

- 1 NO POVERTY
- 2 ZERO HUNGER
- 3 GOOD HEALTH AND WELL-BEING
- 4 QUALITY EDUCATION
- 7 AFFORDABLE AND CLEAN ENERGY
- 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
- 11 SUSTAINABLE CITIES AND COMMUNITIES
- 12 RESPONSIBLE CONSUMPTION AND PRODUCTION
- 13 CLIMATE ACTION
- 15 LIFE ON LAND





• **15 Minute City Index:**

- 13 subindexes: energy, slow mobility, fast mobility, housing, economy education, culture and cults, health, entertainment, gov, food, security...



- Monitoring and Prediction of energy consumption
- Stimulating: Bike sharing, e-bikes, car charge, etc.
- Community of Energy, planning energy plant



- Industry 4.0 integrated solutions
- Decisions Support Systems
- Process optimization, control
- Predictive maintenance



- Smart City infrastructure: monitoring and resilience, long terms predictions
- Effective and Low cost smart solutions
- What-if analysis, Simulations
- Origin Destination matrices computation



- business intelligence tools for decision makers
- Reduction production costs
- Monitoring resource consumption
- Optimization of Waste Collection



- Monitoring and Predicting: NO₂, NO_x, CO₂, Traffic flow, pollutant, landslide, waste, etc.
- Traffic flow reconstruction
- Demand vs Offer of Mobility analysis



- Shortening justice time
- Anonymization and indexing legal docs.
- Prediction of mediation proneness
- Ethical Explainable Artificial Intelligence

Decision Support System:

TOP

Immediate response and Tactical and Strategic Plans, via What-if Analysis

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN ARCHITECTURE AND ECOSYSTEMS

IOT APPLICATIONS AND DEVICE DEVELOPMENT

CAPACITY FOR MEMBERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM, OPENED TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

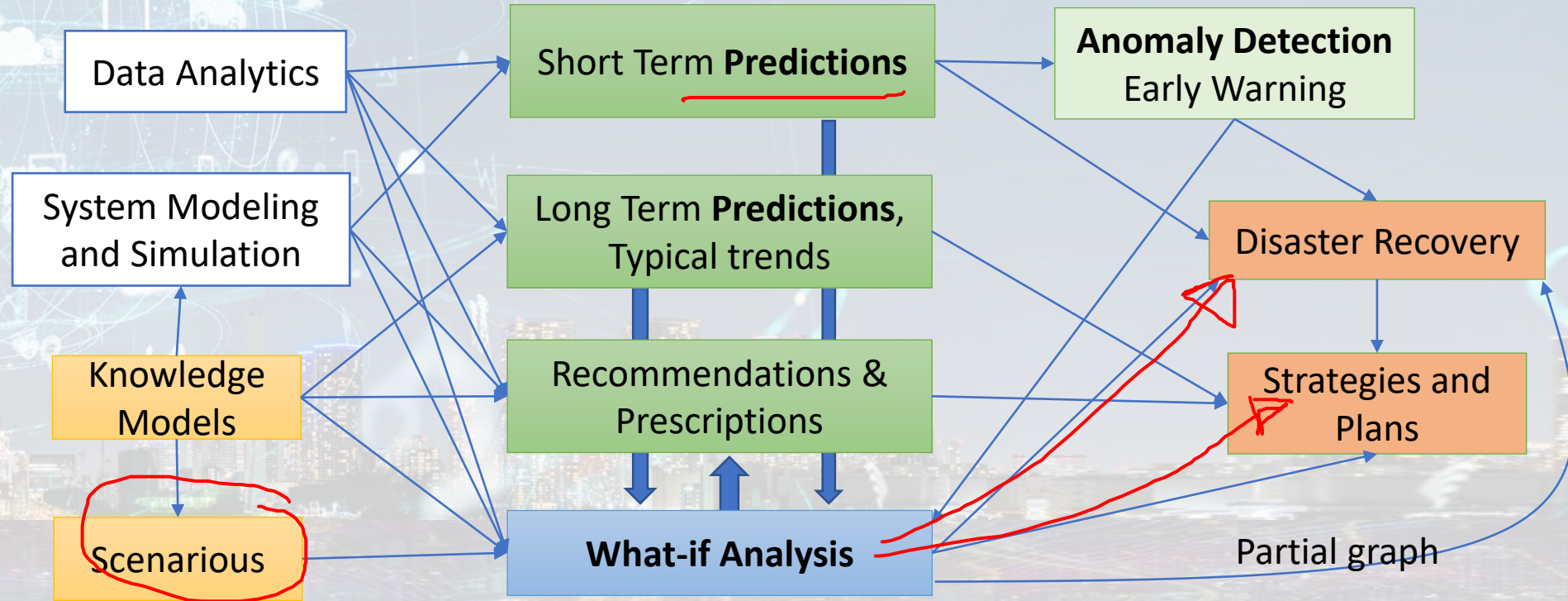
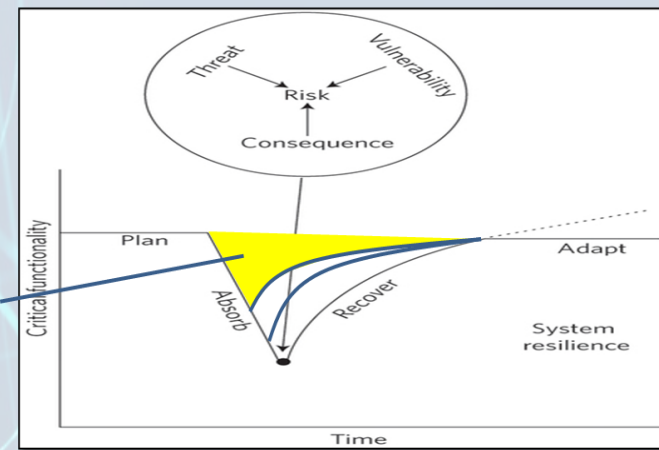


NAP4CITY THE VIEW OF THE ADMINISTRATORS

Snap4City What-If

- Decision support systems
- Improvement of life quality
- Sustainable Solutions
- Reduction of costs
- Risk Assessment
- Resilience

Prepare
Absorb
Recover
Adapt



Decision Support System: neuro-symbolic reasoning
 targeting Indicators: Quality of Life, PUMS, SUMI, KPI, SDG, 15MinIndex,...

Ciao

Fri 13 Oct 18:29:18

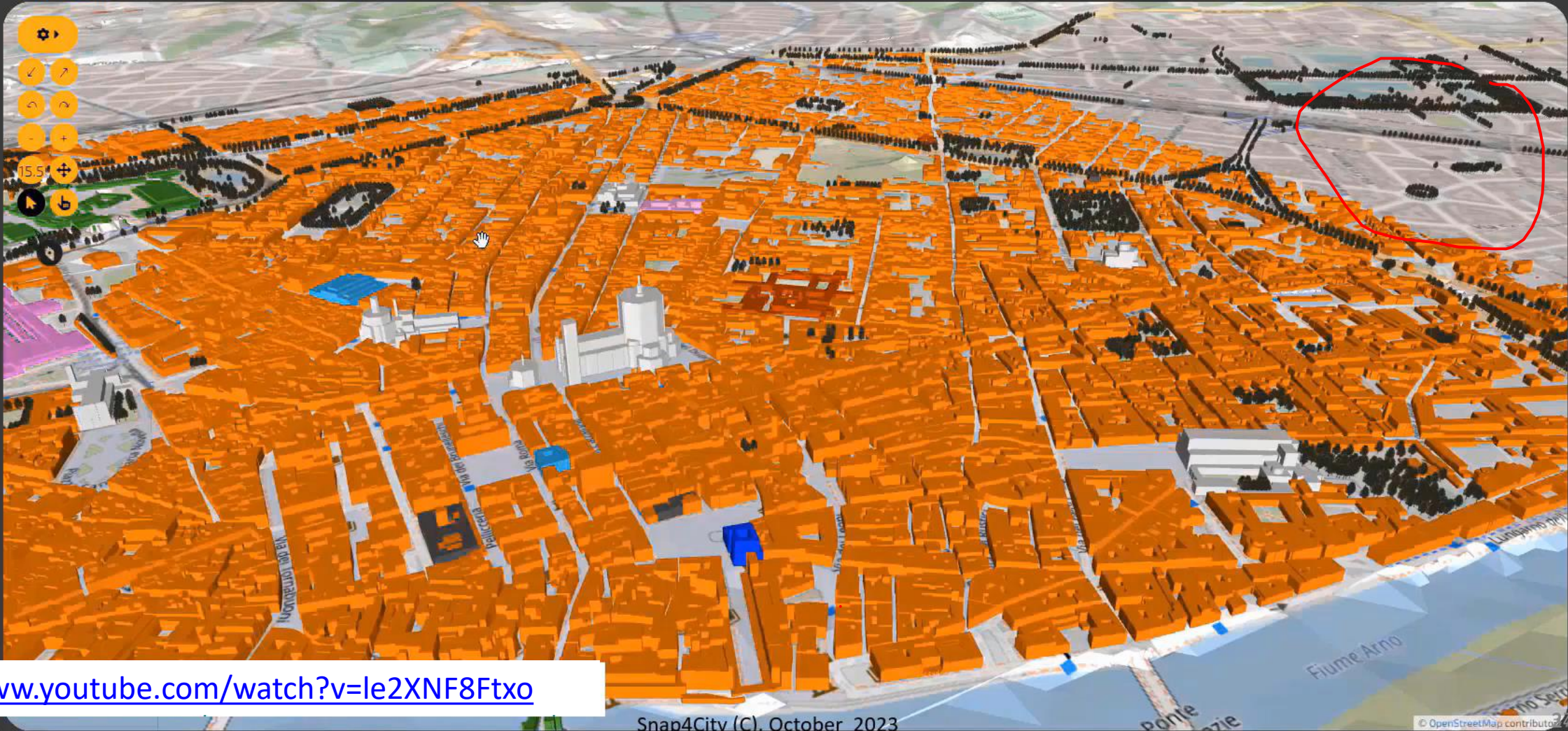
FLORENCE SCDT

SELECT...

- GRAL HD
- NO 2
- Mobile
- Bar chart
- Highway
- Highway
- Bus
- WHAT-IF
- Car
- Person
- Bicycle

DOUBLE MAP

- Settings
- Navigation
- Home
- Layers
- 15.5
- Play
- Reset



<https://www.youtube.com/watch?v=le2XNF8Ftxo>

TOP

Data Analytic Artificial Intelligence, XAI, Machine and Deep Learning

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IoT APPLICATIONS VS IoT EDGE DEVICES

SNAP4CITY FOR BUSINESS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM. OPENED TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

IoT DEVICES AND NETWORKS

DATA ANALYTICS INTELLIGENCE, WHAT-IF AND SIMULATION

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

DECISION SUPPORT SYSTEM AND CITY RESILIENCE

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

APPLICATIONS LOGIC AND PARTNERSHIP

ADVANCED SMART CITY AND MICRO-SERVICE SNAP4CITY

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK





Available AI Solutions on Snap4City

- **Mobility and Transport**
- **Environment, Weather, Waste, Water**
- **City Users Behaviour and Social analysis**
- **Energy and Control, Security,**
- **Tourism and People**
- **Security and Safety**
- **High Level Decision Support Solutions**
 - **Asset management**
 - **Resilience and Risks Analysis**
- **Low level Techniques**



https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf

<https://www.snap4city.org/download/video/course/p4/>

TOP

Behaviour understanding and User Engagement Security and Safety



City Users Behaviour, Safety, Security and Social Analysis

- **People detection and classification:** persona, strollers, bikes, etc. (ML, DL)
- **people counting and tracking,** head counting, people trajectories (via thermal cameras, ML, DL)
- **People flows prediction and reconstruction,** (ML, DL)
 - Wi-Fi data, mobile apps data, Mobile Data, etc.
- **User's behaviour analysis, People flow analysis** from PAX Counters and heterogenous data sources (ML, AI)
 - origin destination matrices, hot places, time schedule,
 - Recency and frequency, permanence, typical trajectory, etc.
- **Computing User engagement and suggestions** for sustainable mobility (Rule Based, ML)
- **Social media analysis** on specific channel, specific keywords: see Twitter Vigilance,
 - Reputation, service assessment: MultiLingual NLP and Sentiment Analysis, SA
 - Tweet proneness, retweet-ability of tweets, impact guessing
 - Audience predictions on TV channels and physical events, locations
 - Prediction of attendance of events and on attractions
- **Virtual Assistant construction, LLM, NLP, Sentiment Analysis (DL, NLP)**
- **Video management System integration for security**
- **15 Minute City Index** , etc. (modeling and computability)
- Computing **SDG**, etc., (DP)
- Etc.



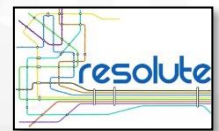
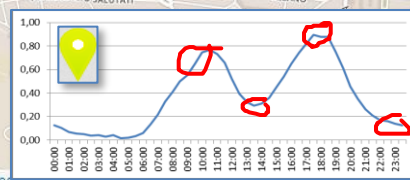
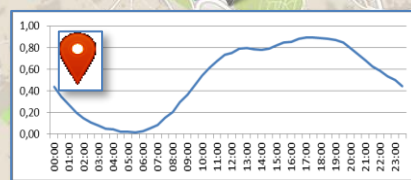
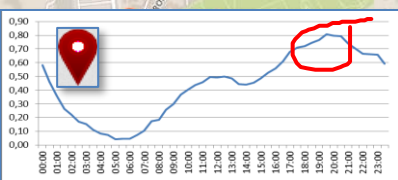
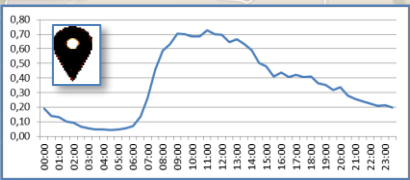
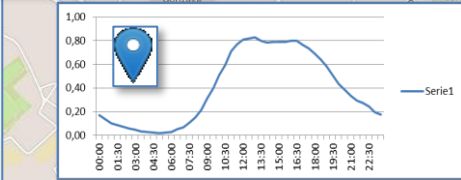
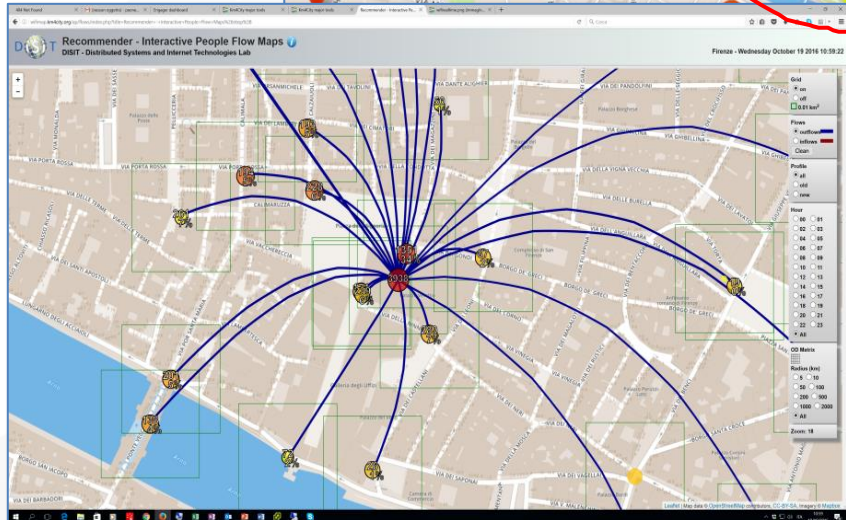
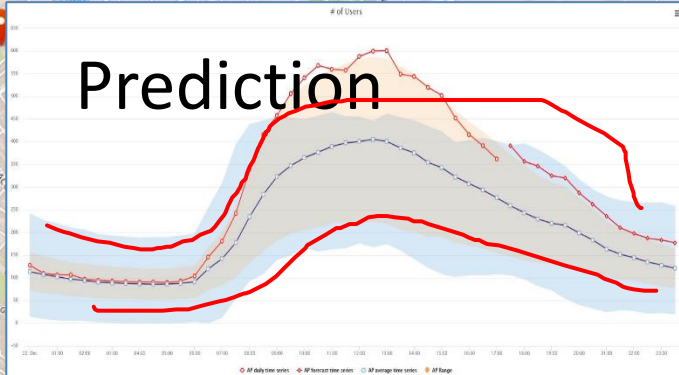
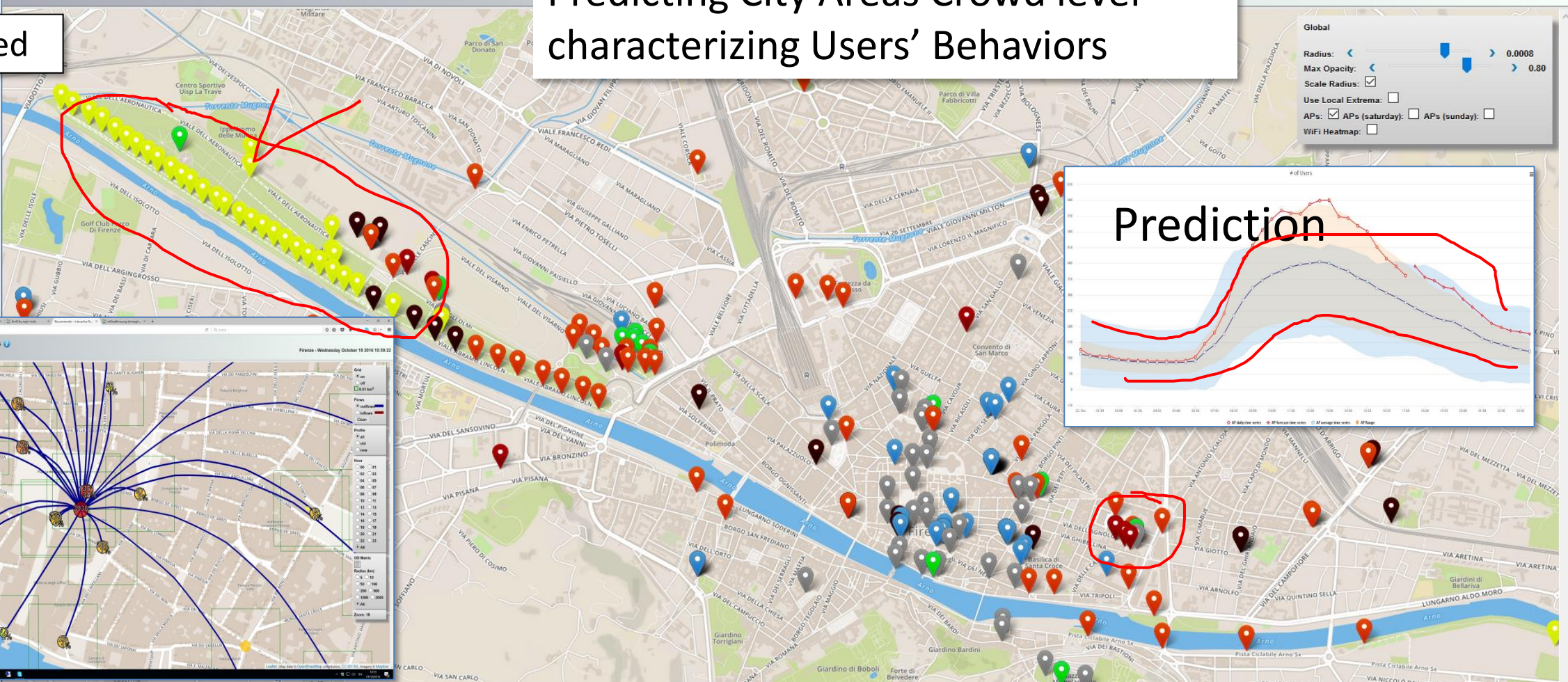
Characterizing City Areas

DISIT Firenze Wi-Fi: Access Points Clusters Coverage Map
DISIT - Distributed Systems and Internet Technologies Lab

Wi-Fi based

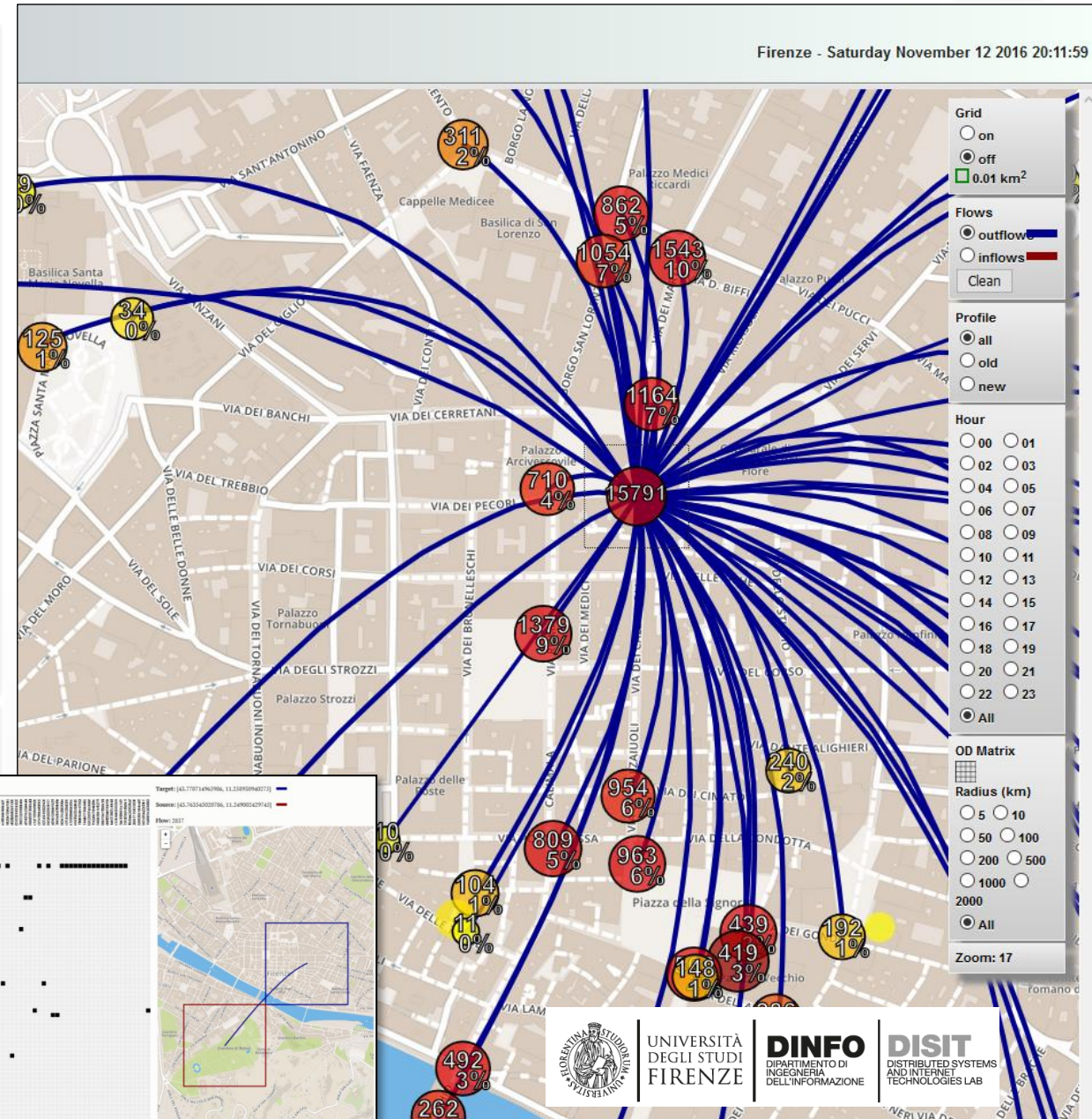
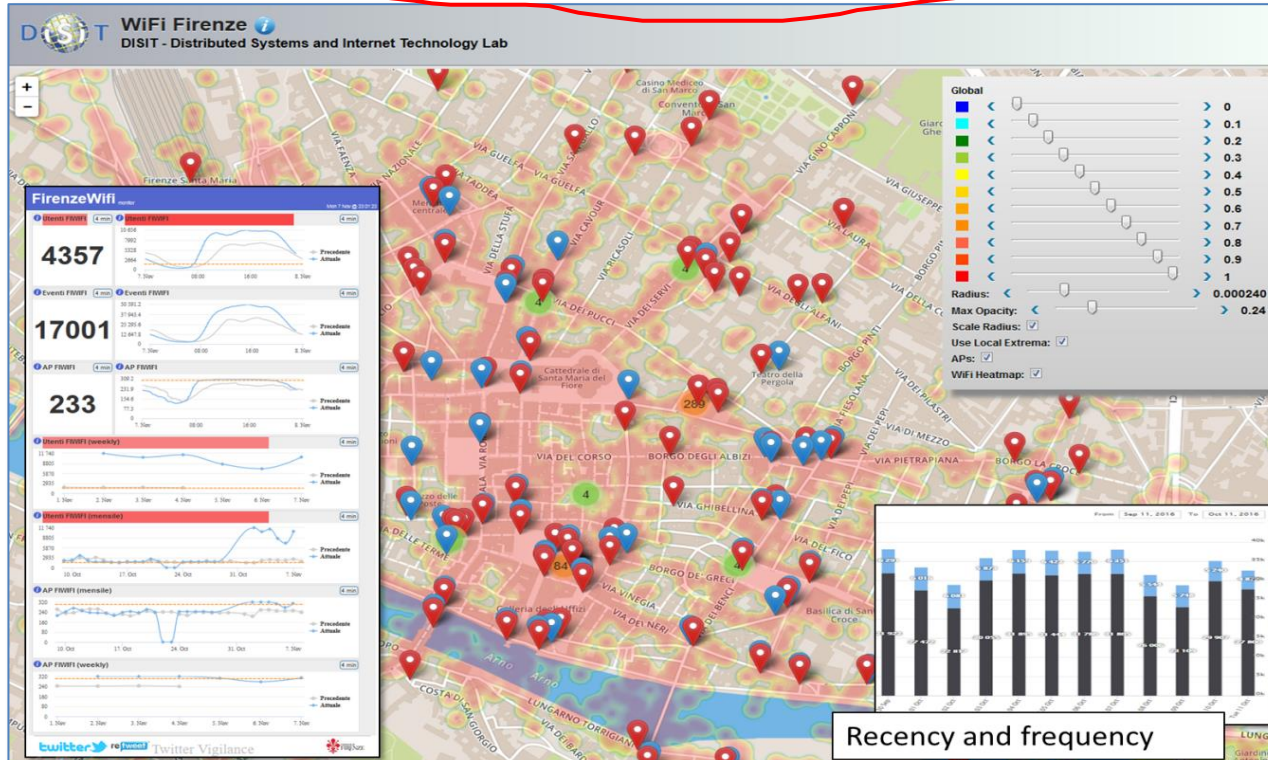
Predicting City Areas Crowd level characterizing Users' Behaviors

Firenze - Saturday November 12 2016 19:16:33



Origin Destination Matrix Estimation

Firenze - Saturday November 12 2016 20:11:59



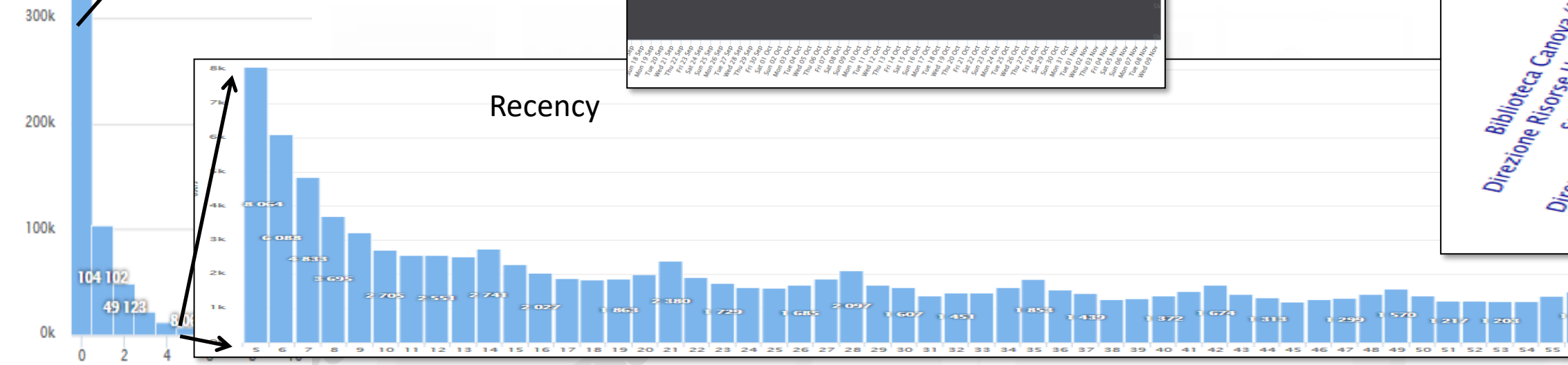
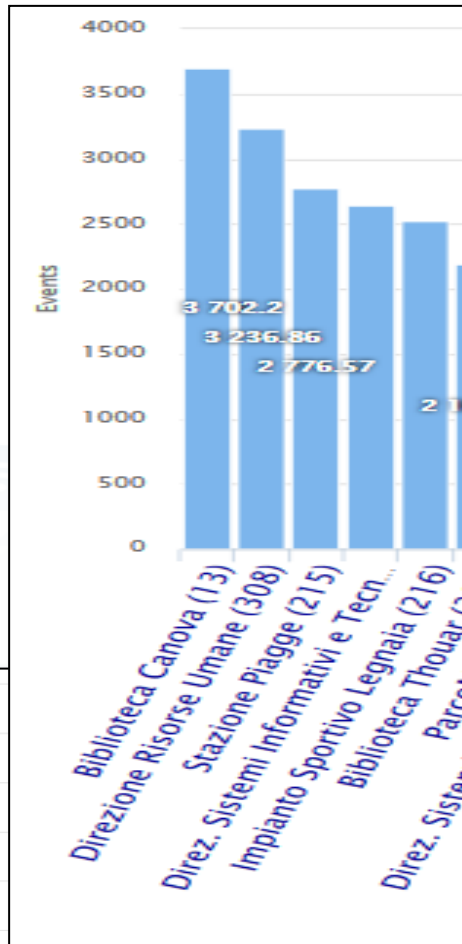
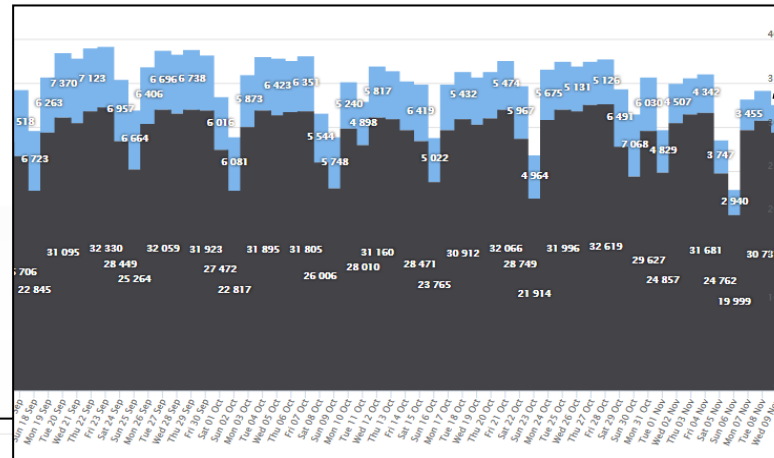
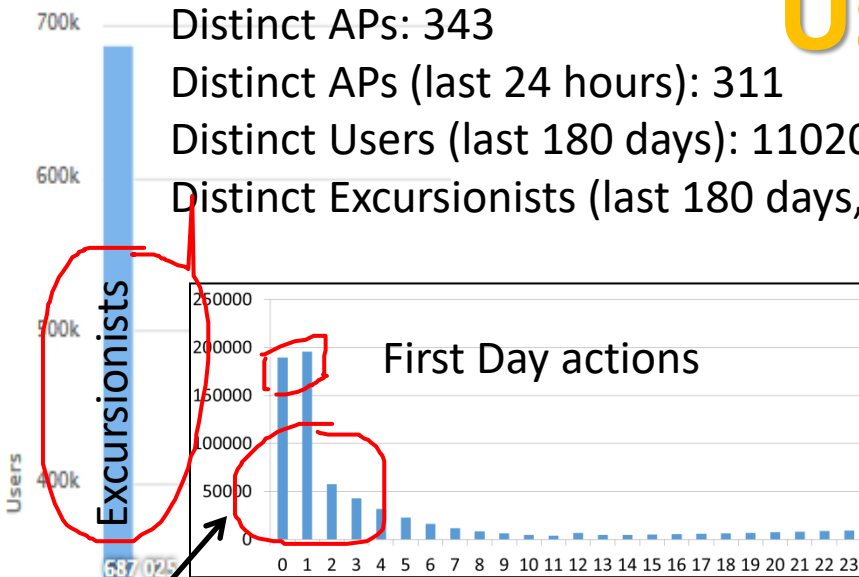
Wi-Fi based



User Behaviour Analysis

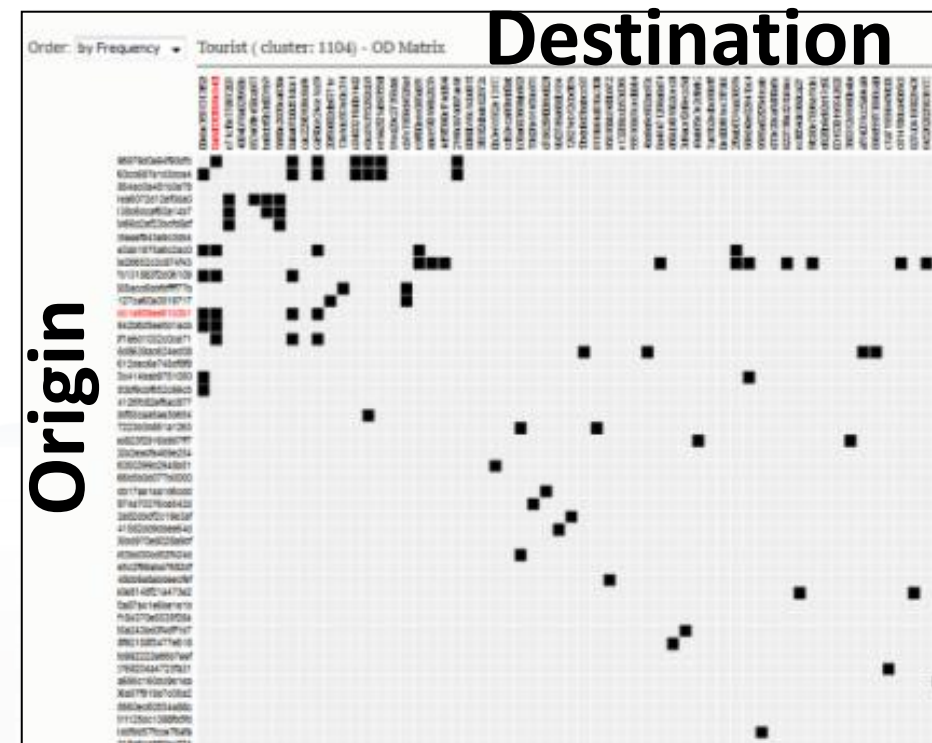
Where

Distinct APs: 343
Distinct APs (last 24 hours): 311
Distinct Users (last 180 days): 1102098
Distinct Excursionists (last 180 days, < 24 h): 687025



Origin Destination Matrices

- **computed** from several kinds of data
 - Census Data
 - Cellular Mobile Data
 - Mobile App Data **trajectories**
 - OBU from vehicles **trajectories**
 - Composition of multiple sources: ODM + Trj
- **may represent:**
 - Demand of mobility
 - Offer of transportation
- **refer** to different area kinds for Origin and of Destination
 - Different kinds of OD areas
 - Different kinds of temporal resolutions → animations
 - Hourly, daily, weekly, monthly, etc...



ODM, Traffic Flow

ODM Origin Destination Matrices

Wed 1 Nov 10:47:28

Selectornew

- Admin Areas >
- Areas or grids >
- Traffic Sensors >
- Traffic Flow >
- Traffic Flow Manager New >

Map

Origin-Destination Map

Controls:

- Show all polygons: ON
- Time period: week
- Precision: municipality
- Flow: outflow
- Max Opacity: < [slider] > 0.6
- < Prev 2022-07-07 00:00:00
- << week

Hover over a zone

Traffic Heatmap Controls:

FirenzeFIPITrafficRealtime

Traffic Heatmap Controls: 24H

Max Opacity: < [slider] > 1

< Prev 2023-11-01 03:00:00

© OpenStreetMap contributors

<https://www.snap4city.org/dashboardSmartCity/view/Gea-Night.php?iddashboard=Mzk3Nw==>



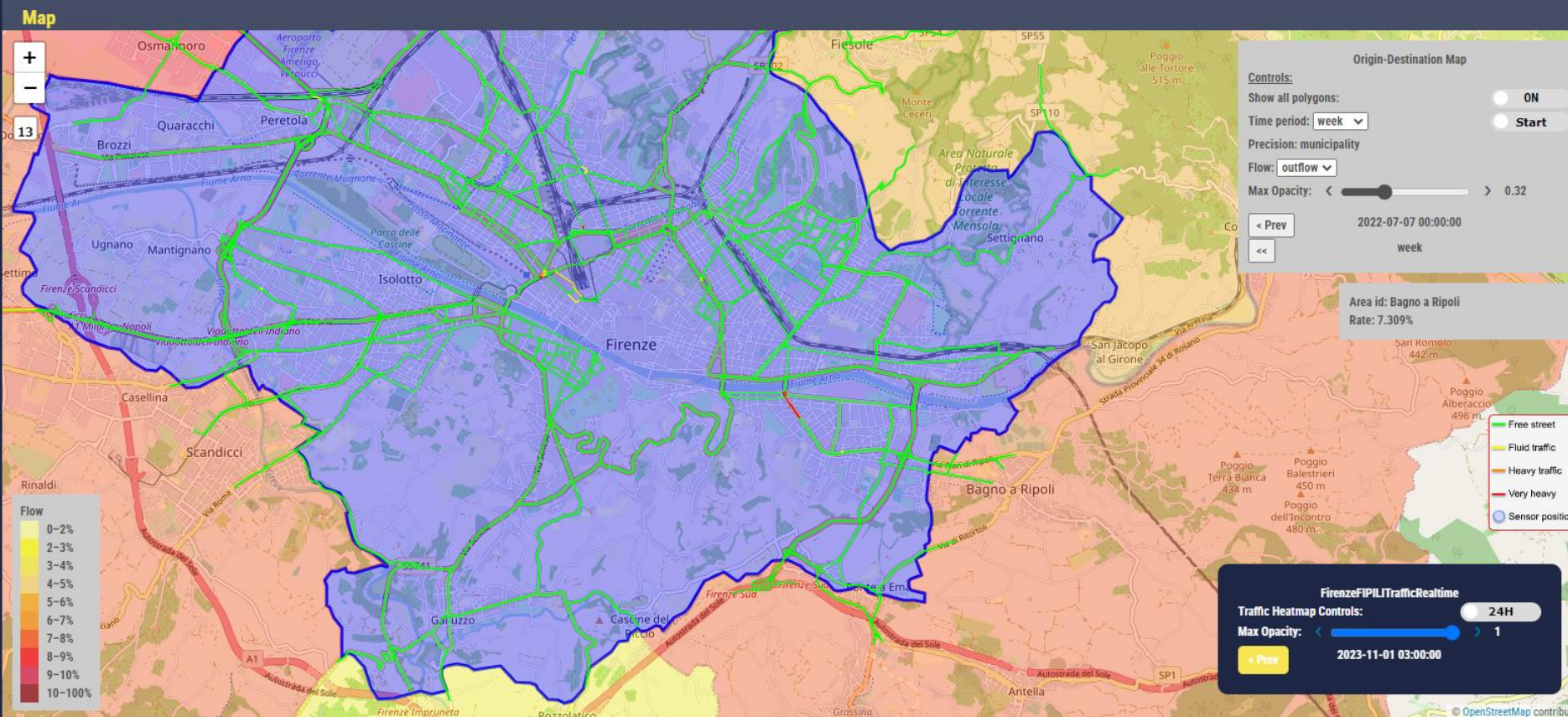
ODM Origin Destination Matrices

Wed 1 Nov 10:50:01



Select or new

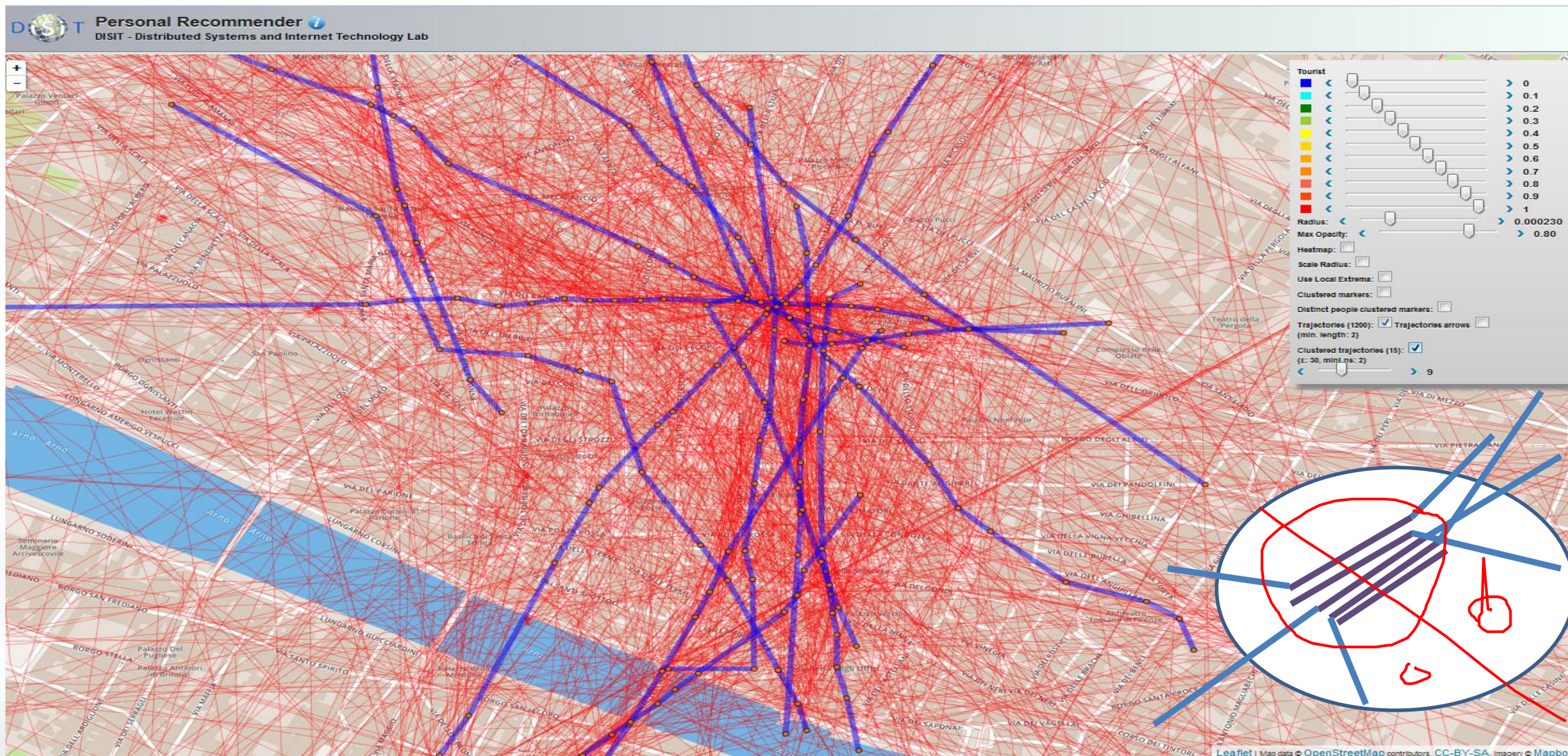
- Admin Areas >
- Areas or grids >
- Traffic Sensors >
- Traffic Flow >
- Traffic Flow Manager New >



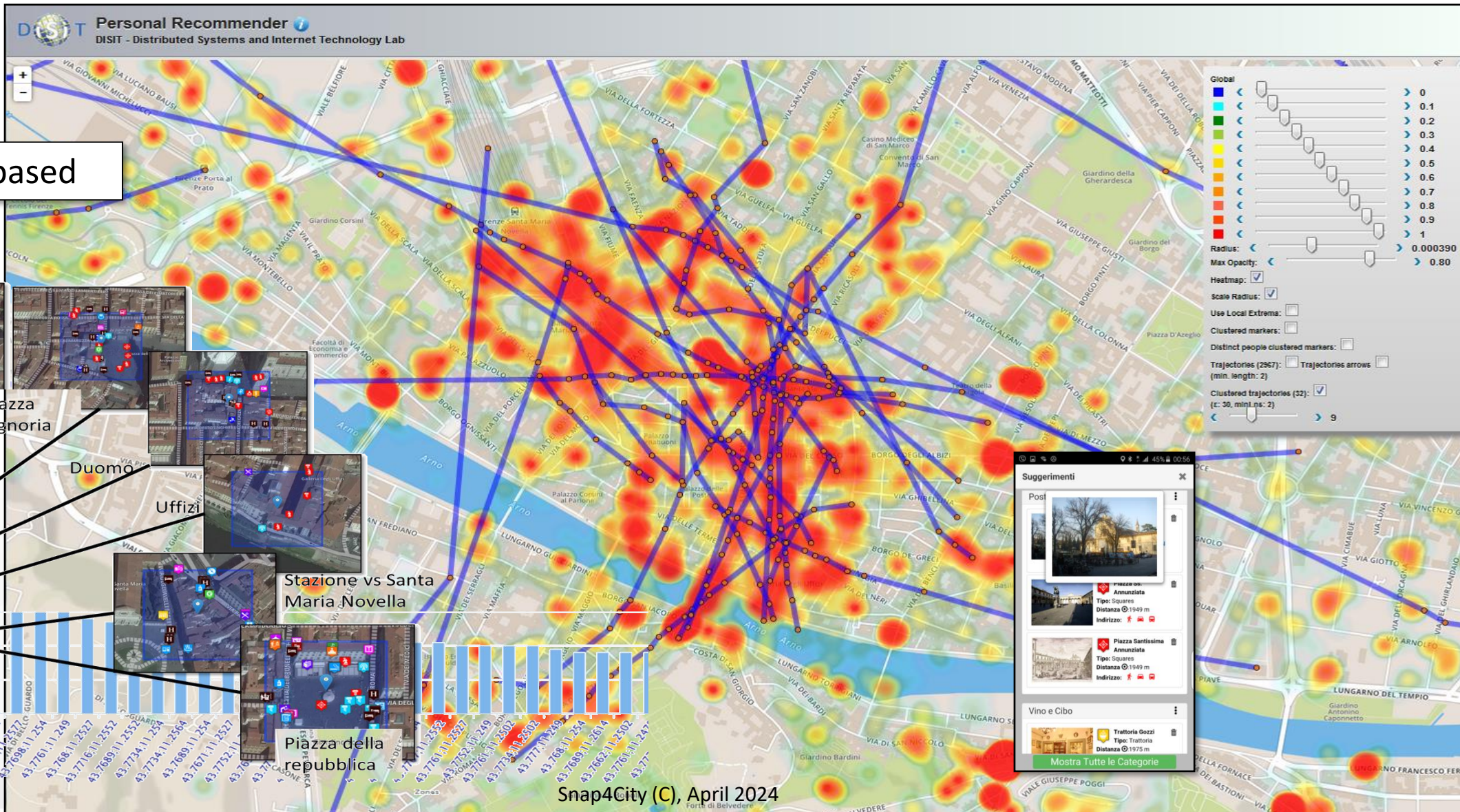
My Profile

[Privacy Policy](#) [Cookies Policy](#) [Terms and Conditions](#) [Contact us](#)

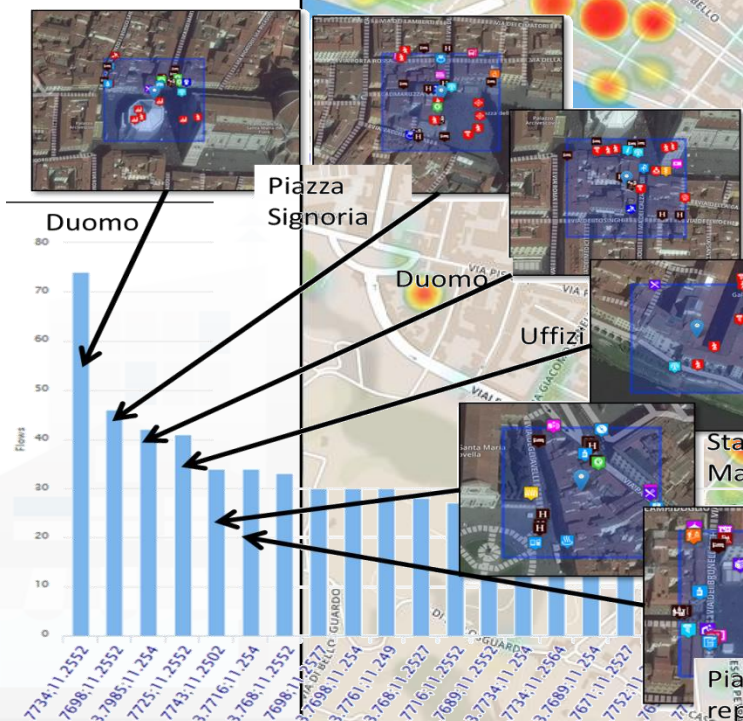
Cluster di Trajectories



User Behavior Analyzer



Mobile App based



Suggerimenti

- Post: [Image]
- Annunziata: Tipo: Squares, Distanza: 1949 m, Indirizzo: [Address]
- Piazza Santissima Annunziata: Tipo: Squares, Distanza: 1949 m, Indirizzo: [Address]
- Vino e Cibo: [Image]
- Trattoria Gozzi: Tipo: Trattoria, Distanza: 1975 m, Indirizzo: [Address]

Mostra Tutte le Categorie

Tuscany Region

• Dashboards & Services:

- **Mobility:** public transport operators schedule and paths, traffic Fi-Pi-Li main road, parking status and predictions, traffic sensors, Origin Destination matrix, routing, multimodal routing, etc.

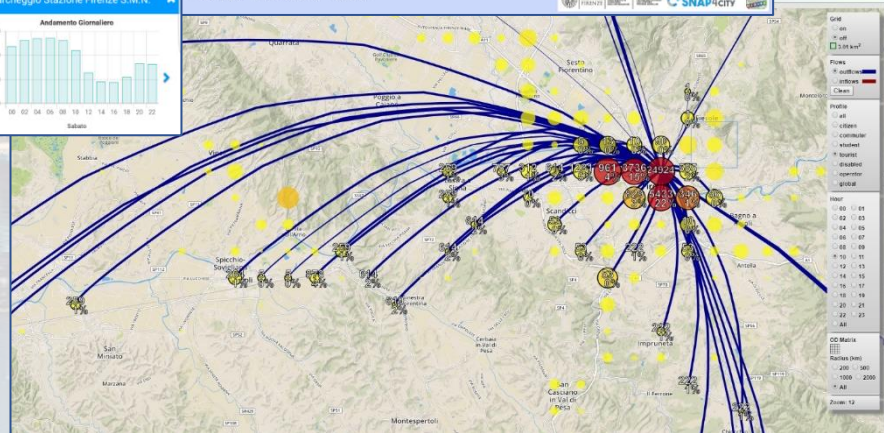
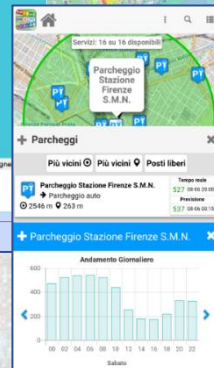
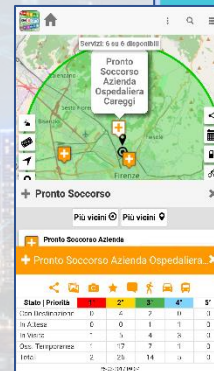
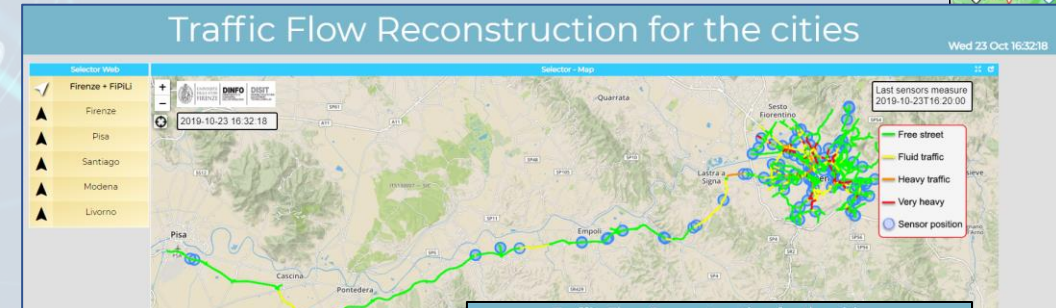
- **Social:** Hospitals and triage, etc.
- **Environment:** sensors, heatmaps, alerting,
 - **Pollution Forecast:** NOX, NO2
 - **Weather Forecast,**
- **Culture and Tourism**
- Etc.

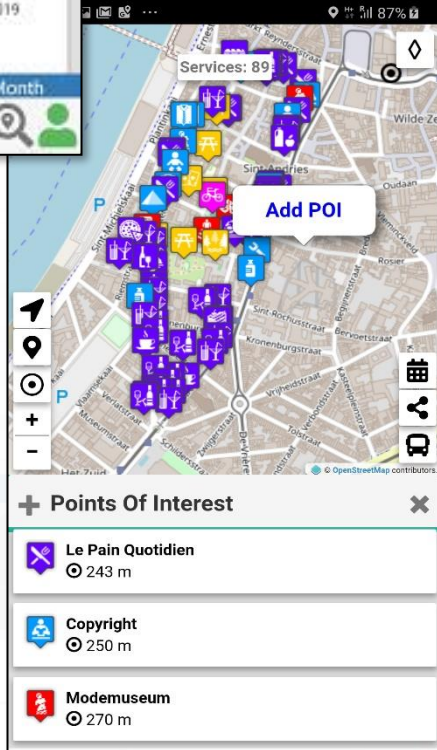
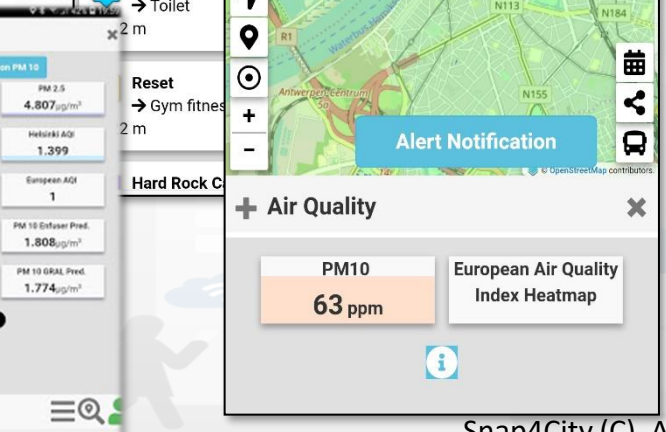
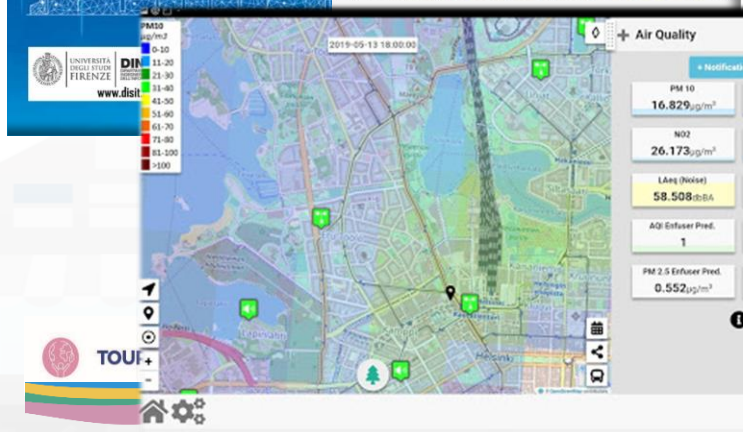
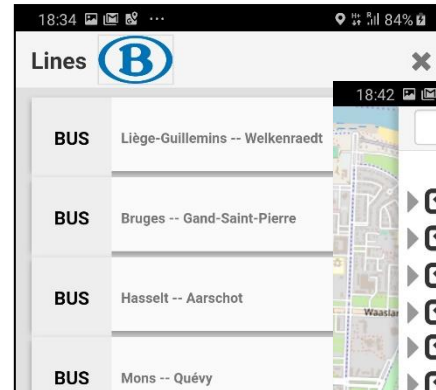
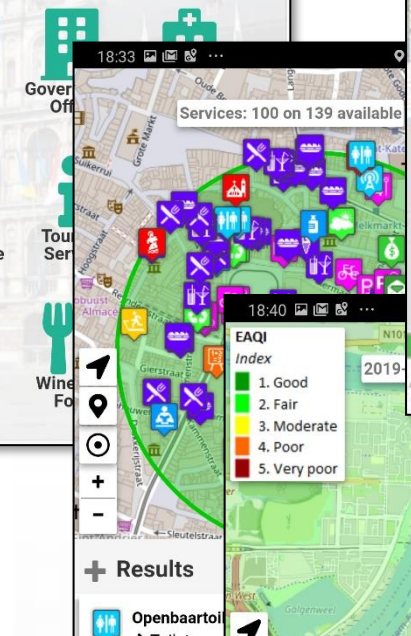
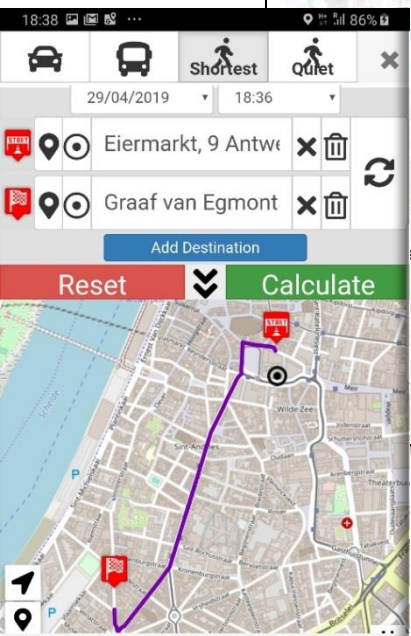
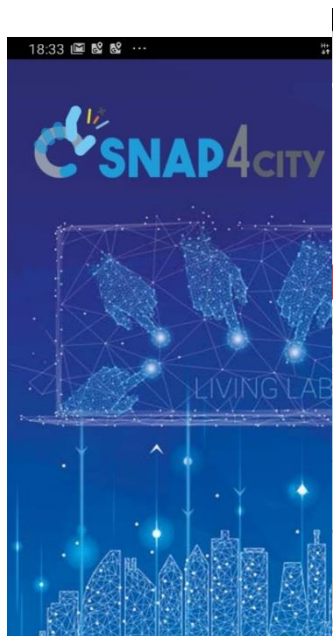
• Mobile App and MicroApplications:

- Tuscany in a Snap (all stores)
- Tuscany where what... km4city (all stores)

• Numbers: 1.5 M complex events per day

Snap4City (C), April 2024





The App is a Bidirectional Device

- GPS Positions
- Selections on menus
- Views of POI
- Access to Dashboards
- searched information
- Routing
- Ranks, votes
- Comments
- Images
- Subscriptions to notifications
-

Produced information

- Viewed ?
- Accepted ?
- Performed ?
- ...

Users



Derived information

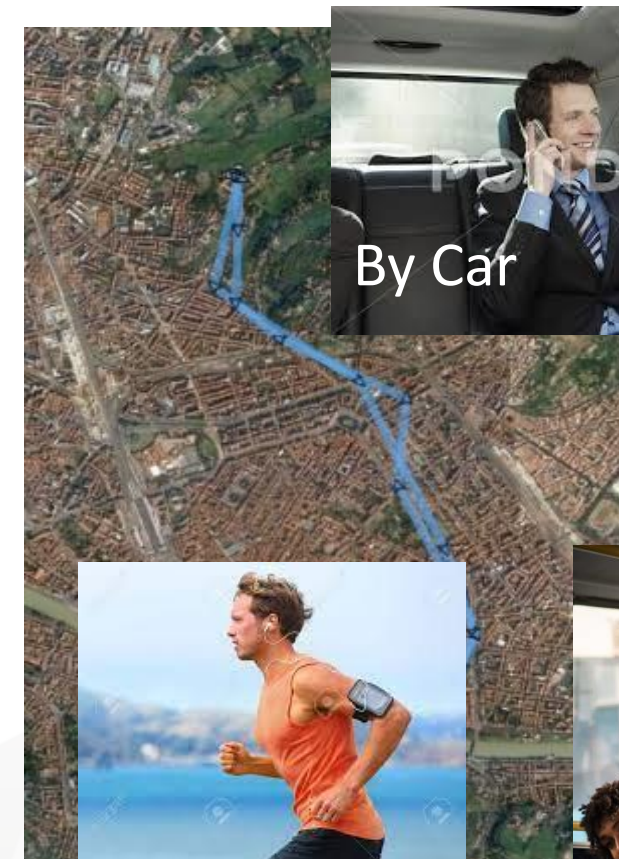
- Trajectories
- Hot Places by click and by move
- Origin destination matrices
- Most interested topics
- Most interested POI
- Delegation and relationships
- Accesses to Dashboards
- **Cumulated Scores from Actions**
- Requested information
- Routing performed
-

Produced information

- Suggestions
- Engagements
- Notifications
- ...

System

To propose suggestions and Engage city user we need to know how they are moving



By Car



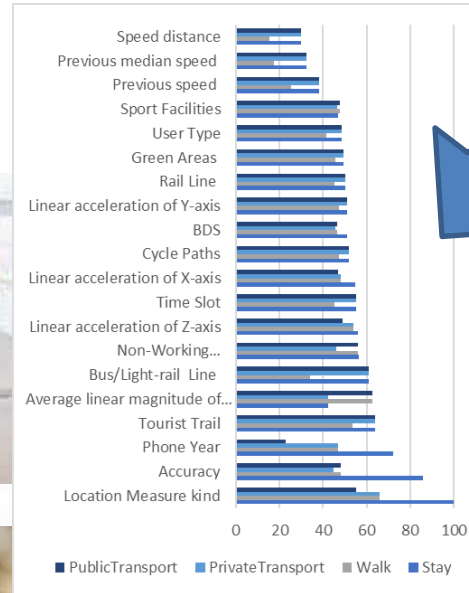
Walk



By BUS

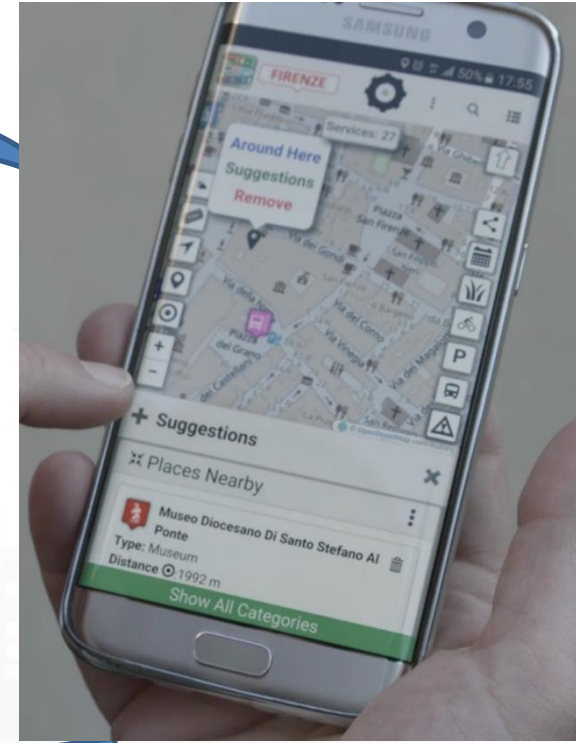


Run

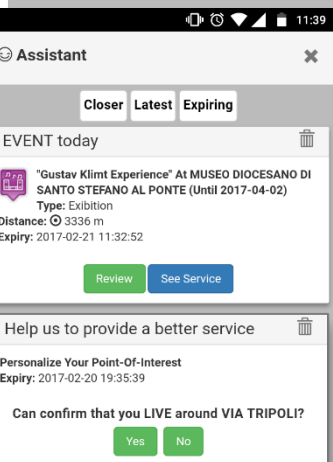
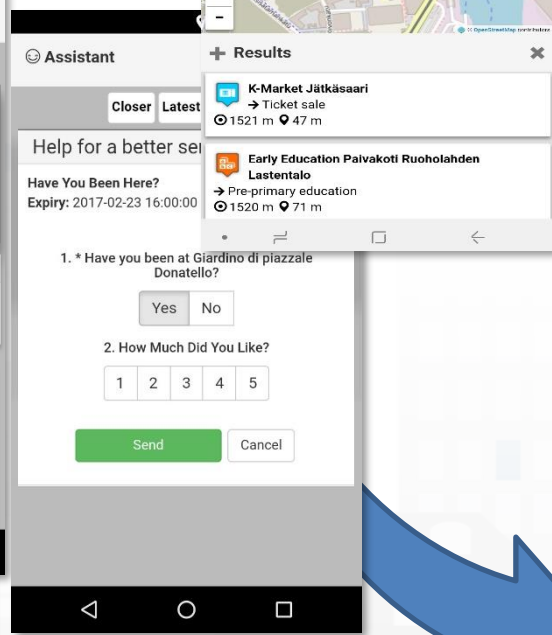
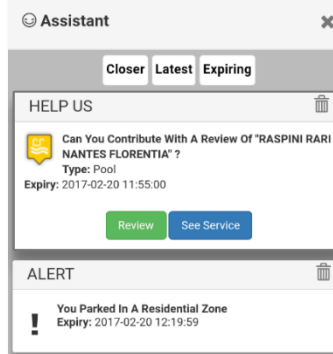
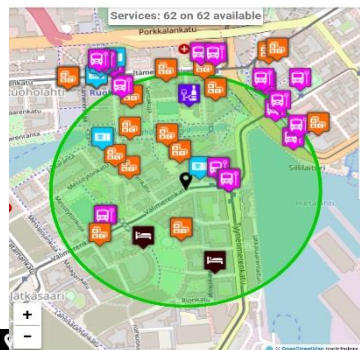
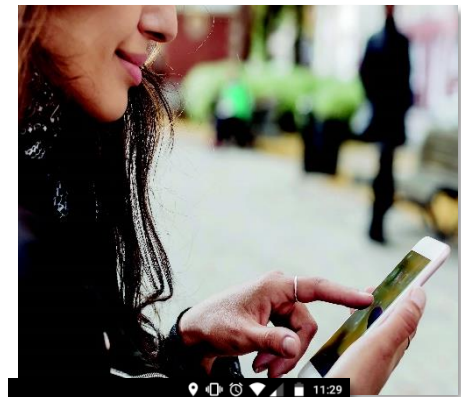


Artificial Intelligence
Classification

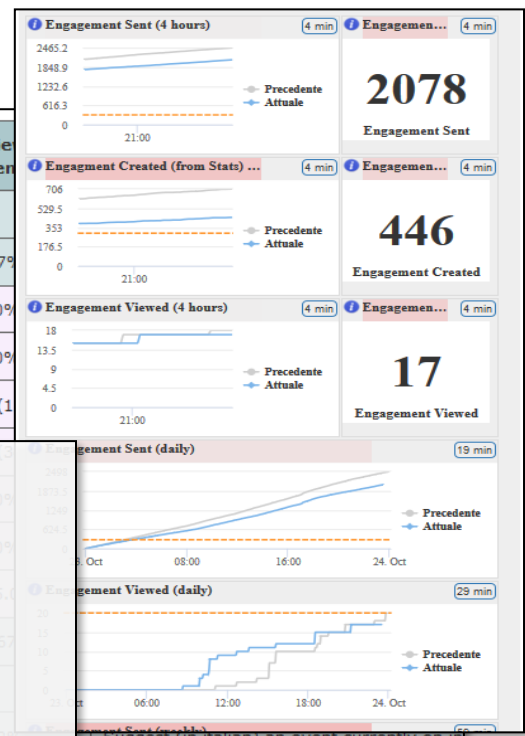
Suggestions



Users' Engagement



Rule name	Type	#sent	#viewed	#viewed / #sent
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%
- commuter		5 (0.29%)	0 (0%)	0 (0%)
- student		14 (0.81%)	0 (0%)	0 (0%)
- tourist		1462 (85%)	25 (35.71%)	25 (17.1%)



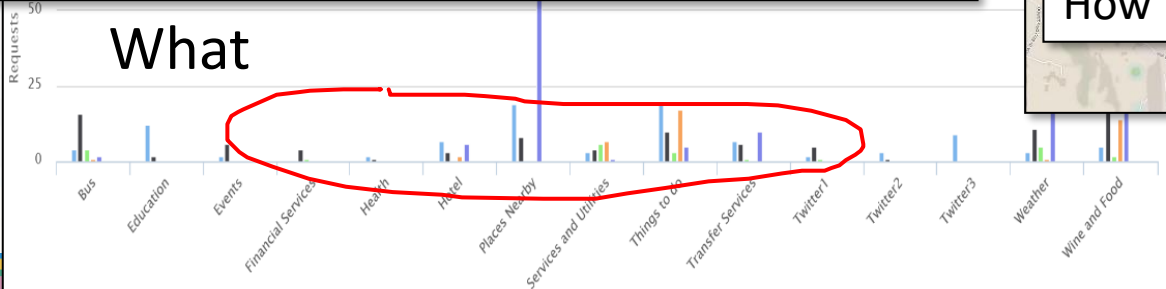
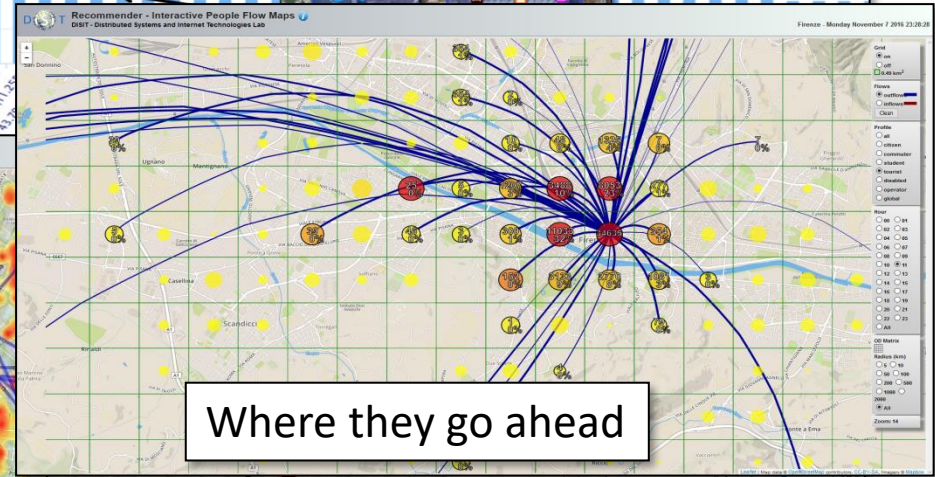
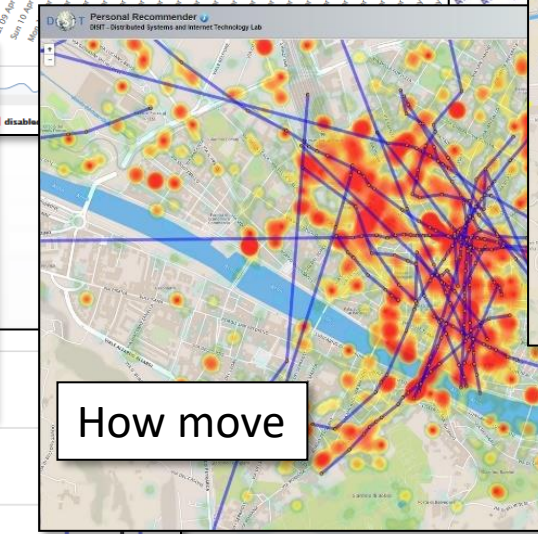
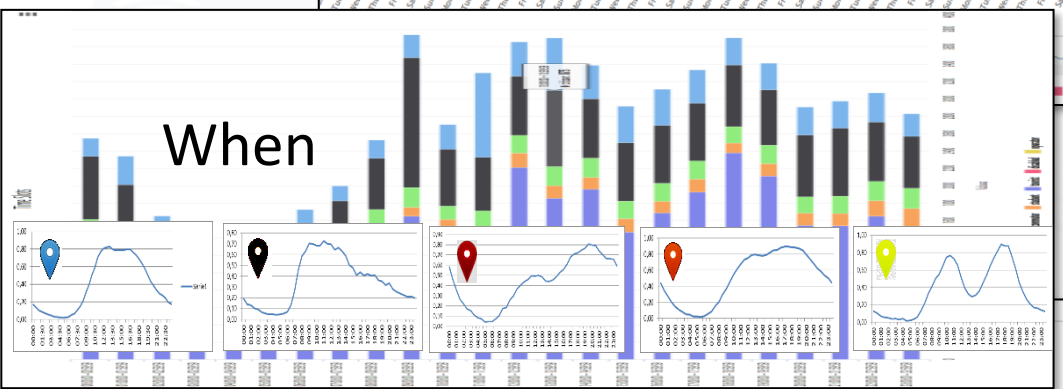
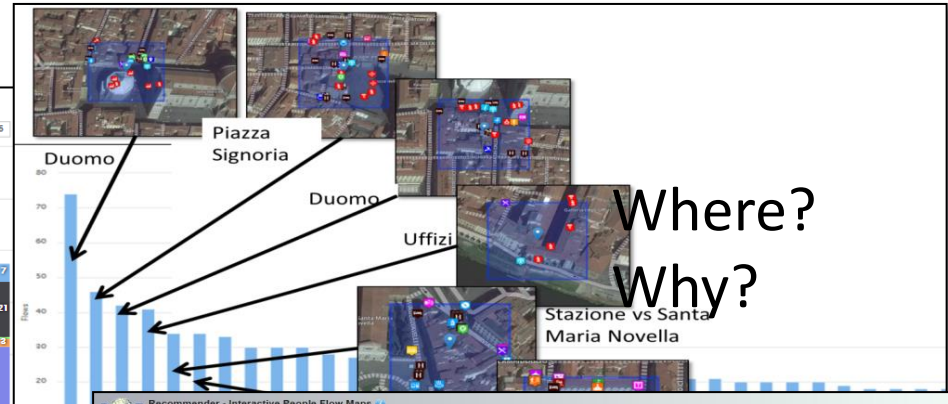
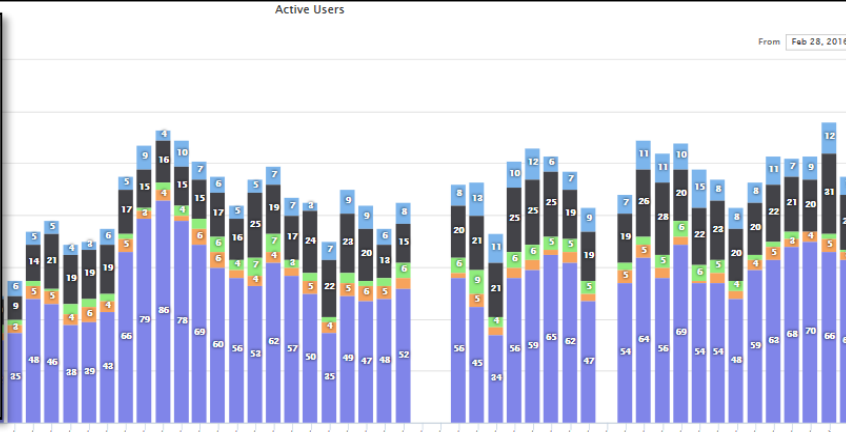
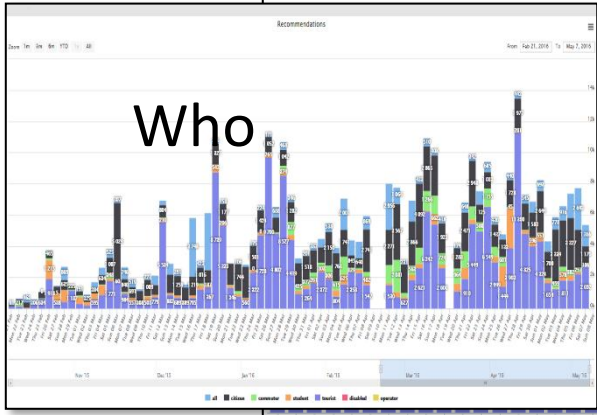
- Inform**
 - Air Quality forecast is not very nice
 - You have parked out of your residential parking zone
 - The Road cleaning is this night
 - The waste in S.Andreas Road is full
- Engage**
 - Provide a comment, a score, etc.
- Stimulate / recommend**
 - Events in the city, services you may be interested, etc..
- Provide Bonus, rewards if needed**
 - you get a bonus since you parked here
 - We suggest: leave the car out of the city, this bonus can be used to buy a bus ticket

User context

City context

Rules

User Behavior Analyser for Collective Profiling



Pont du Gard

- **Tourism Domain**

- KPIs
- Social Media
- People Flows
- Bike Flows

- **Dashboards**

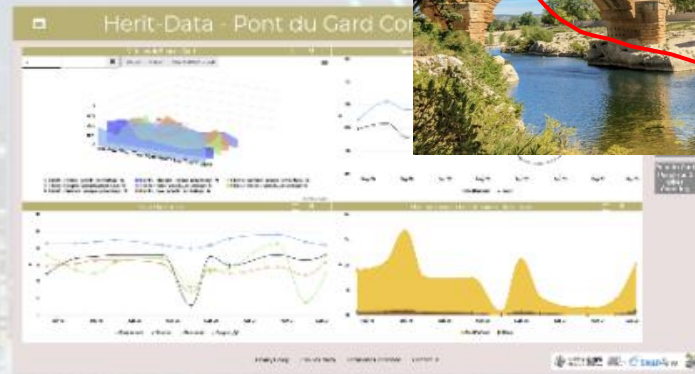
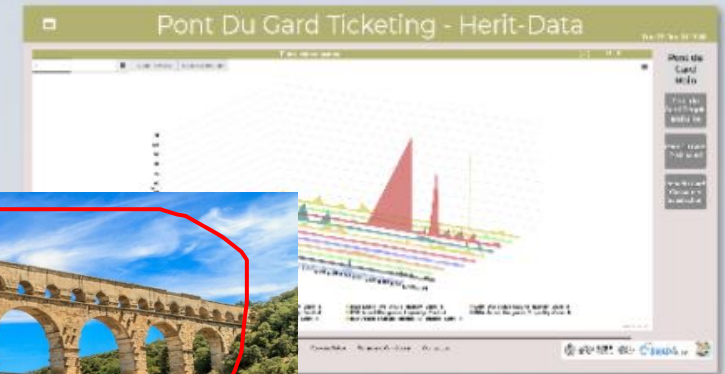
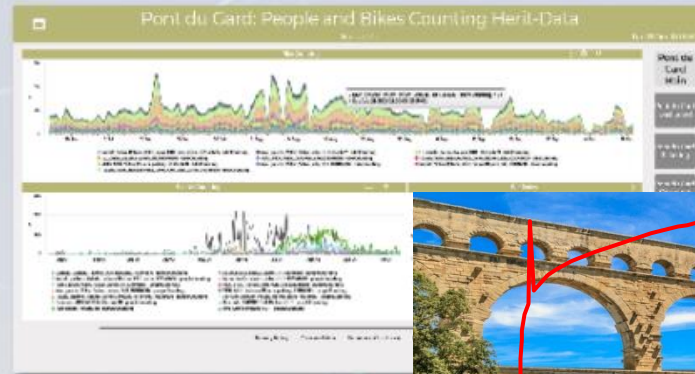
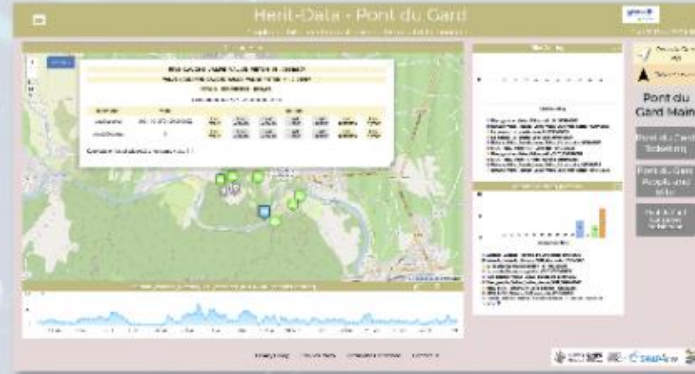
- Monitoring KPI
- People and bikes flows
- Twitter Vigilance

- **Historical and updated data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**

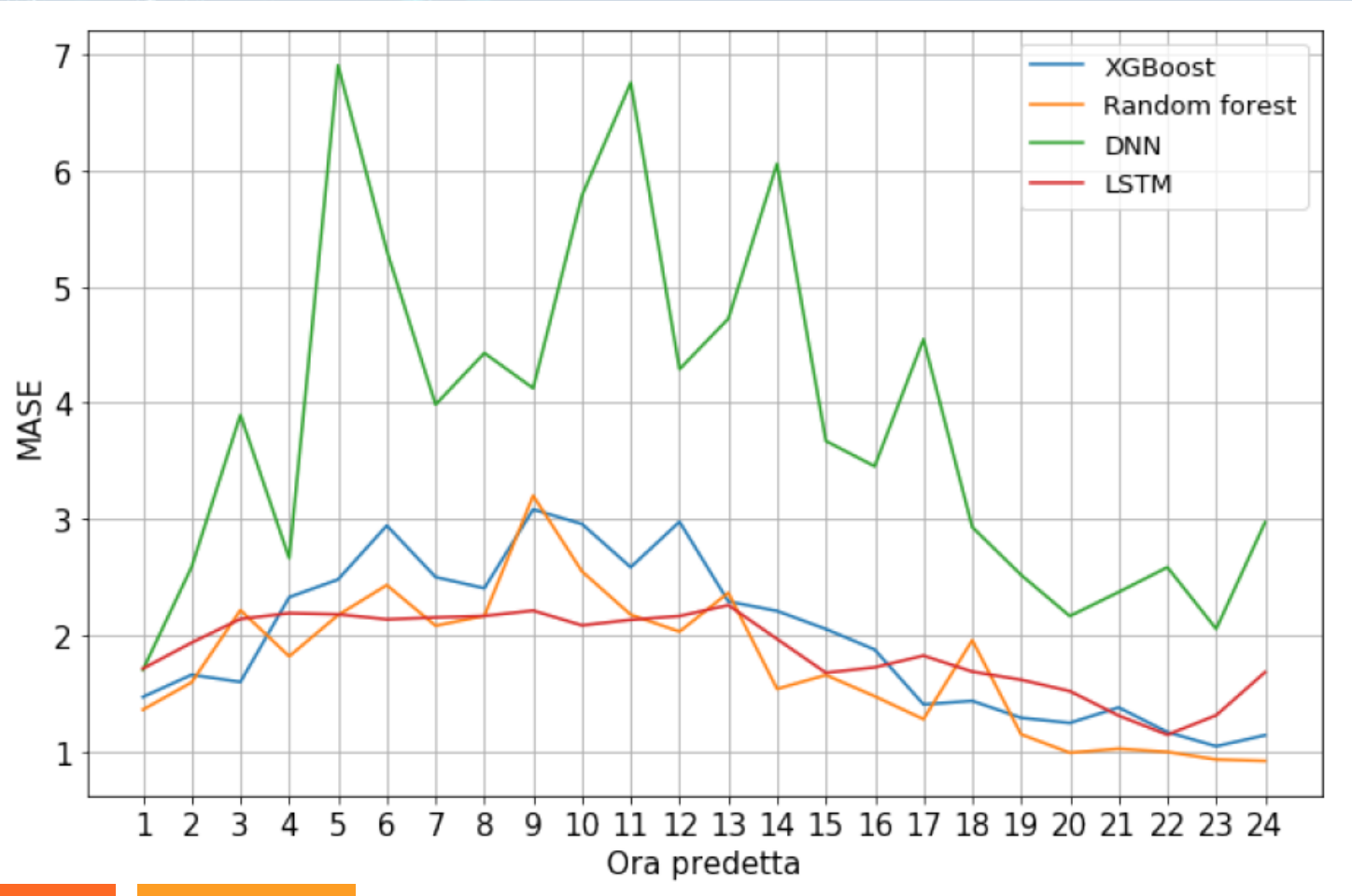


Pont du Gard: data analytics

- Prediction of the number of sold tickets 24 hours in advance

- Using:

- Historical data
- Weather conditions
- Social Media



Twitter Vigilance

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



11 SUSTAINABLE CITIES AND COMMUNITIES



Dubrovnik

- **Tourism Domain**

- Counting People
 - TV Cameras and WiFi
 - Social Media

- **Dashboards**

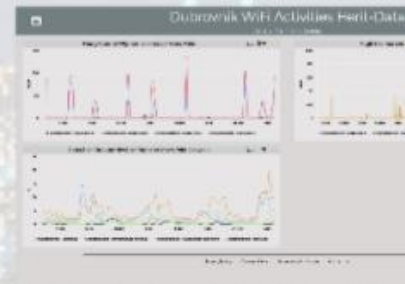
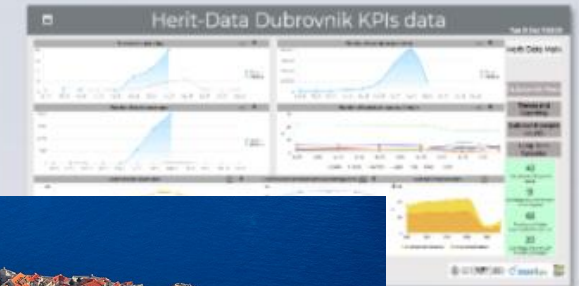
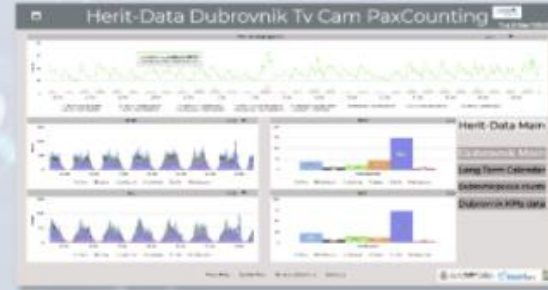
- Monitoring and real time control
- People flow
- Twitter Vigilance

- **Historical and Real Time data**

- **Services Exploited on:**

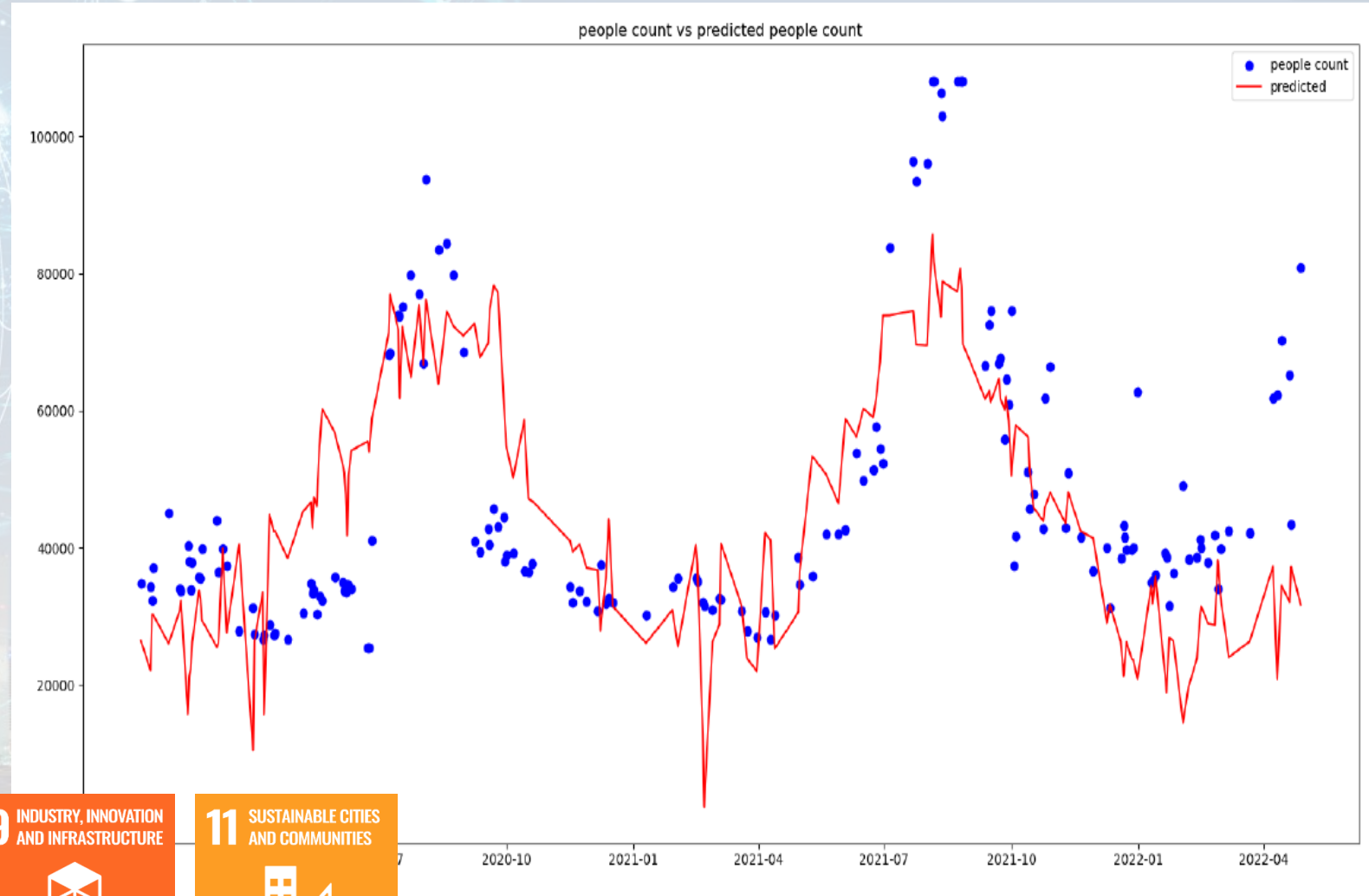
- Dashboard

- **Since 2020**



Dubrovnik: Data Analytics

- Assessing impact of advertising
- Prediction of presences on the basis of
 - Social Media Twitter Vigilance
 - weather conditions
 - Historical data



Twitter Vigilance



Valencia, FSMLR

- **Tourism Domain**

- Counting People
- Environmental data
- Social Media

- **Dashboards**

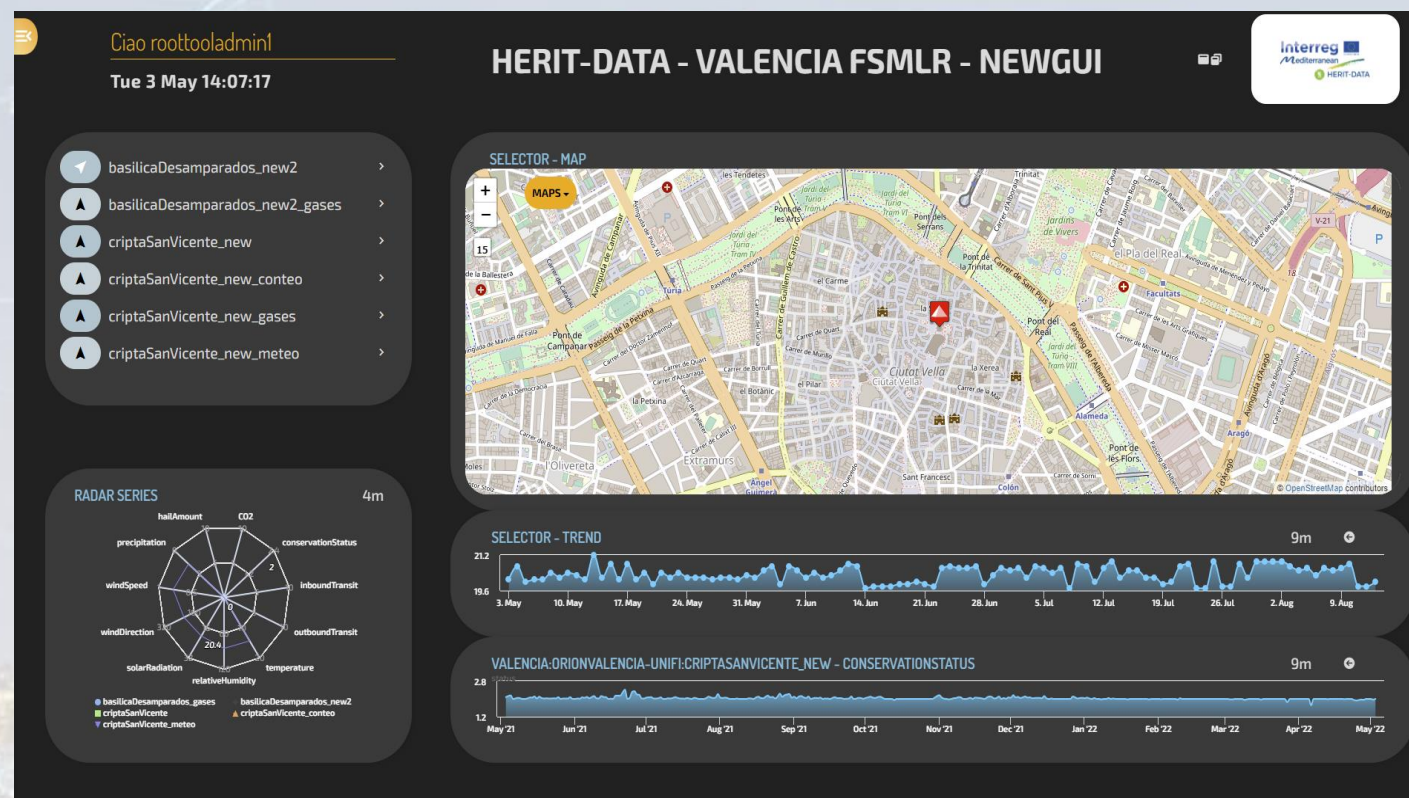
- Monitoring and real time control
- People flow
- Twitter Vigilance

- **Historical and Real Time data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MzE1MA==>

West Greece

- **Tourism Domain**

- KPIs: ODM, Flows, ...
- Social Media
- People Flows

- **Dashboards**

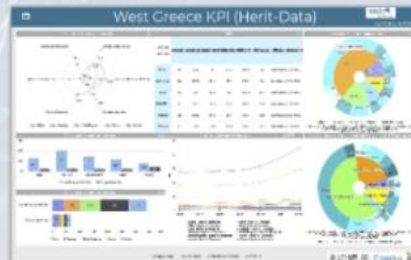
- Monitoring KPI
- People flows
- Twitter Vigilance

- **Historical and updated data**

- **Services Exploited on:**

- Dashboard

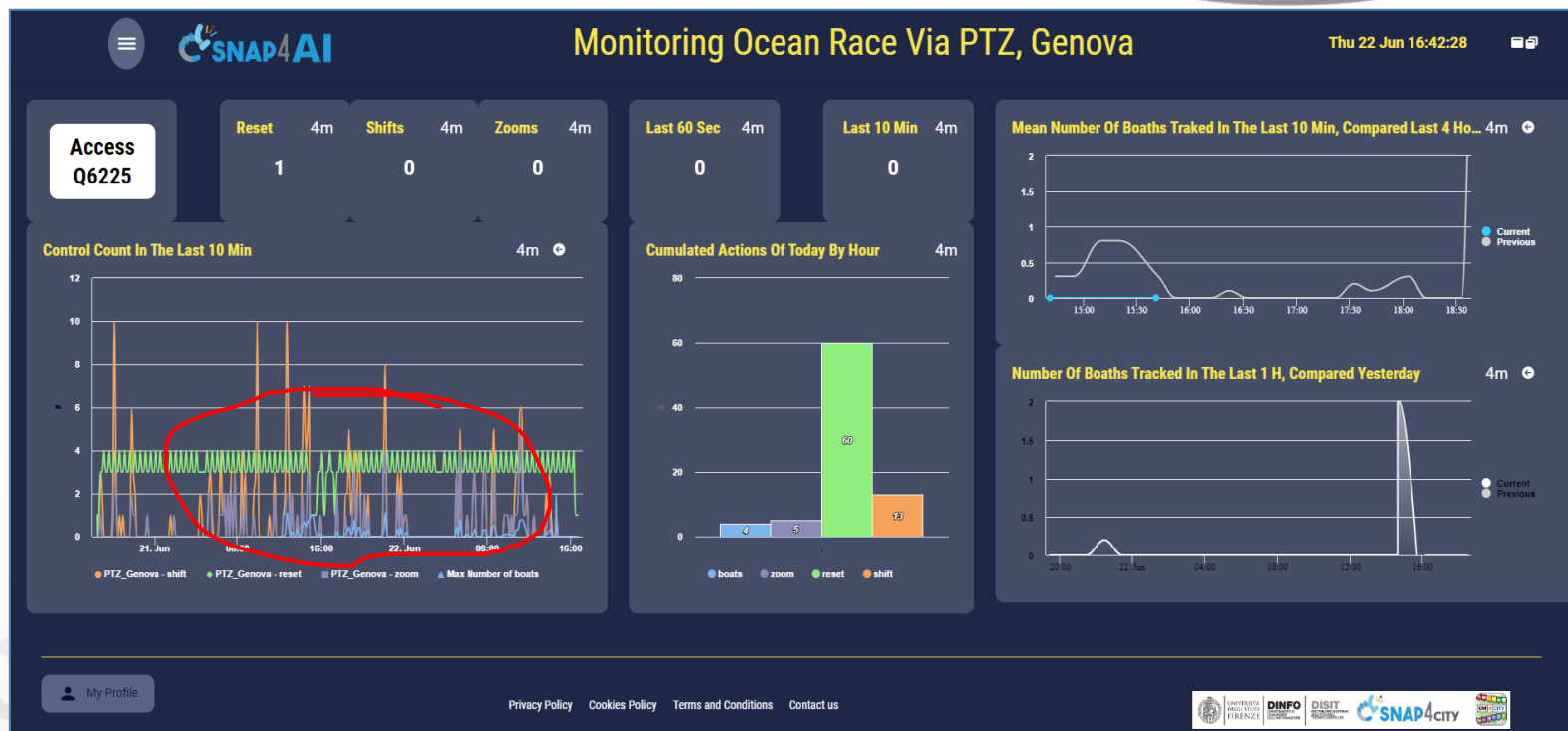
- **Since 2020**



Monitoring Boats AXIS Q6225



- Genova: Ocean Race, 2023



11 SUSTAINABLE CITIES AND COMMUNITIES





Monitoring Ocean Race Via PTZ, Genova

Mon 26 Jun 23:57:01



Access
Q6225

Reset 9m Shifts 9m Zooms 9m

2 0 0

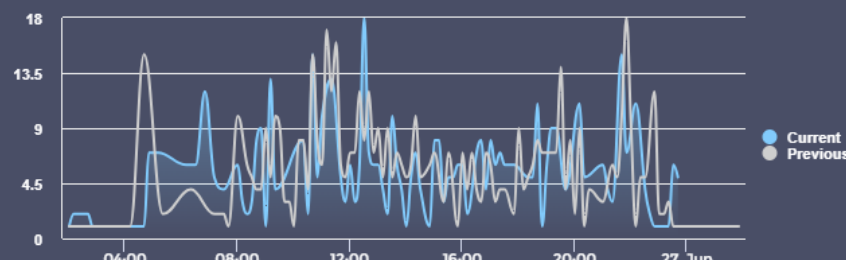
Last 60 Sec 9m

2

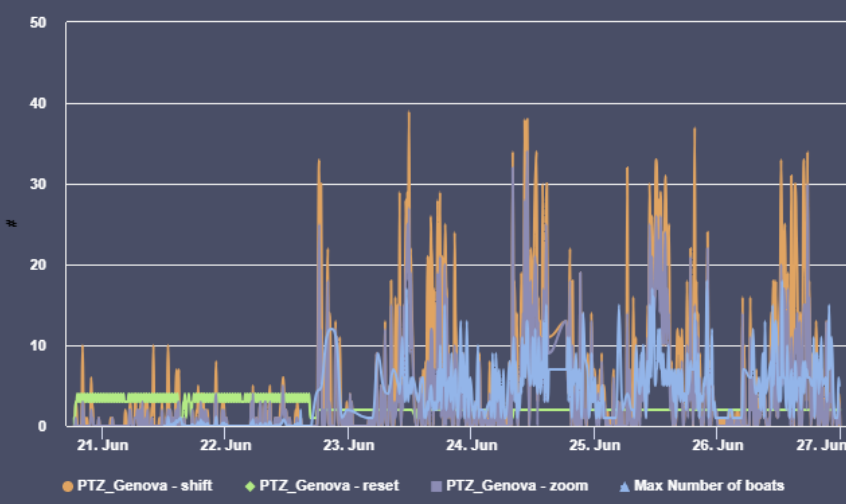
Last 10 Min 9m

5

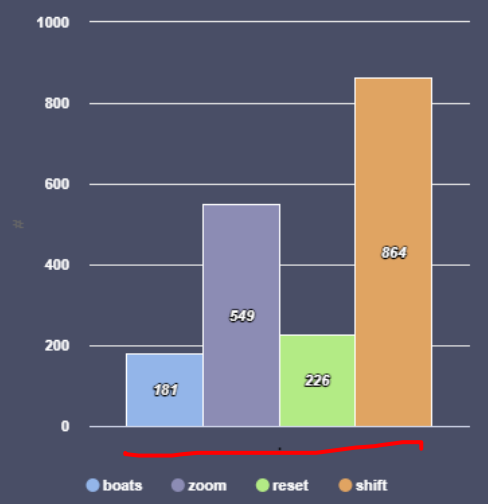
Mean Number Of Boats Tracked In The Last 10 Min, Compared Last 24 H... 9m



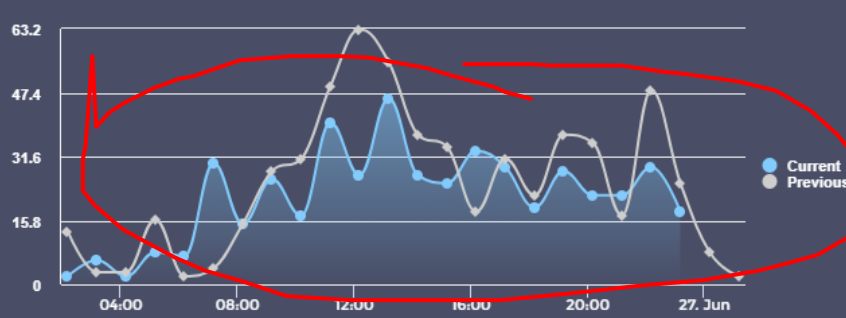
Control Count In The Last 10 Min 4m



Cumulated Actions Of Today By Hour 4m



Number Of Boats Tracked In The Last 1 H, Compared Last 24 Hours 9m

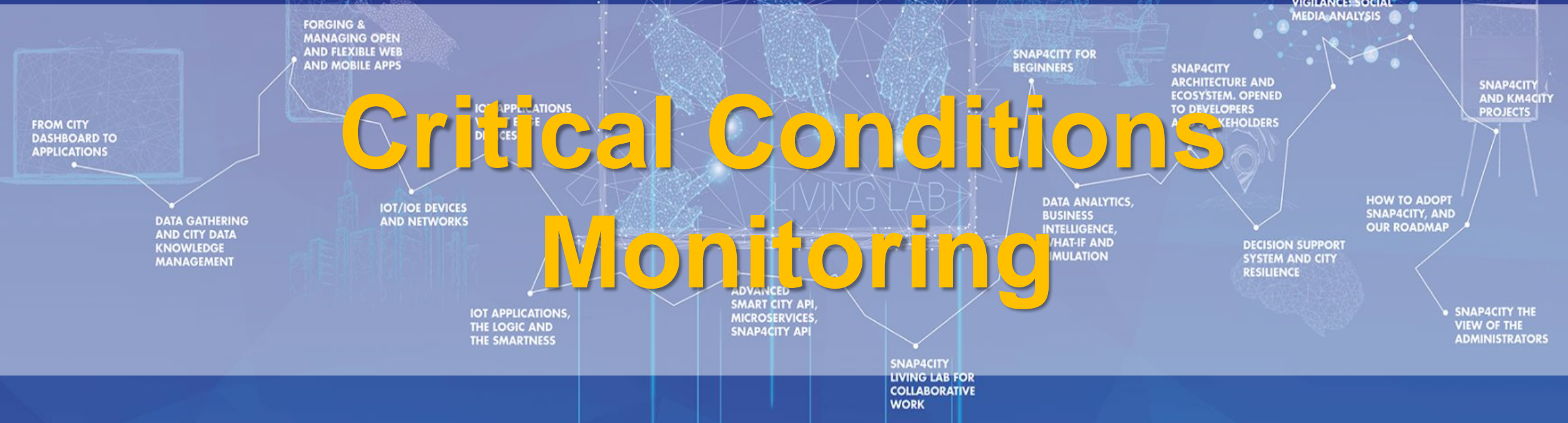


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TOP

Critical Conditions Monitoring



Ispra Site, Buildings And Services

Mon 23 Oct 12:42:28

Building / Floor / Parking:

Building

All / Single Building:

All

Variable:

Occupancy

Popup on Shape Click

Add To Map



ISPRA Site



- Date Observed: 10/23/2013, 12:30:01 PM
- Capacity: 2936 #
- Allocation: 1995 #
- Occupancy: 883 #
 - DAC: -941 #
 - DOA: -1112 #
 - DOC: -2053 #
 - PAC: 67.95 %
 - POA: 44.26 %
 - POC: 30.07 %
- Energy Hot: 4473978 kWh
- Energy Cold: 916361 kWh
- Power Hot: 36 kW
- Power Cold: 0 kW
- Outdoor Temperature: 14.07 °C
- Total Number of Buildings: 76 of 304 #
- Total Number of Floors: 104 #
- Total Number of Zones: 139 #
- Total Number of Parking Areas: 4 #

See Trends

Parking Overview

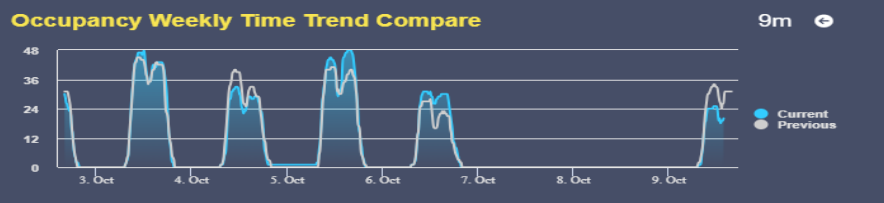
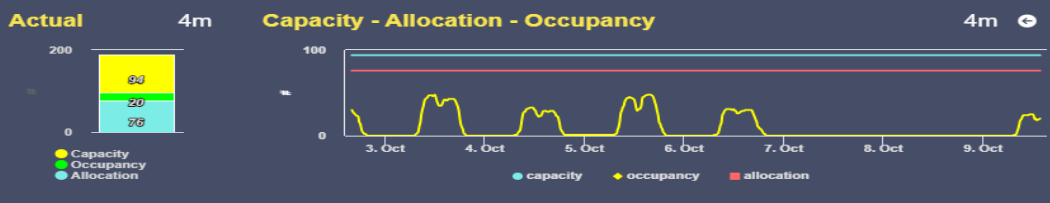
Ispra - Occupancy 8m

883

Ispra - Occupancy



person My Profile

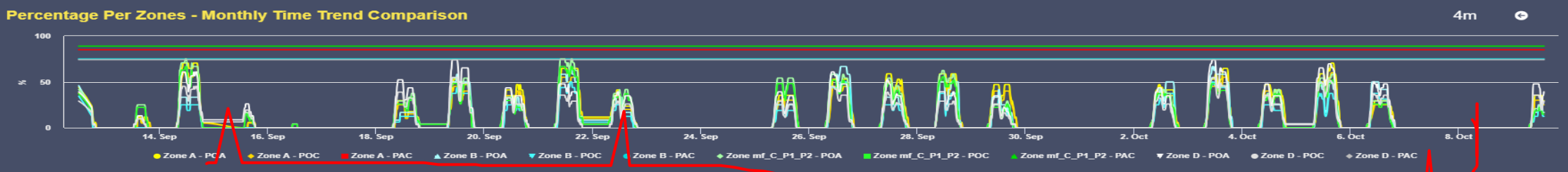
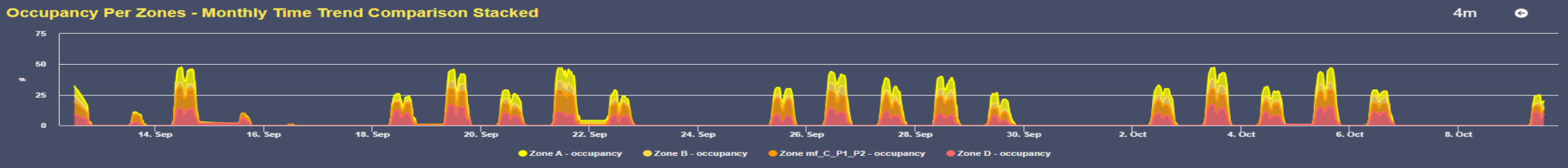
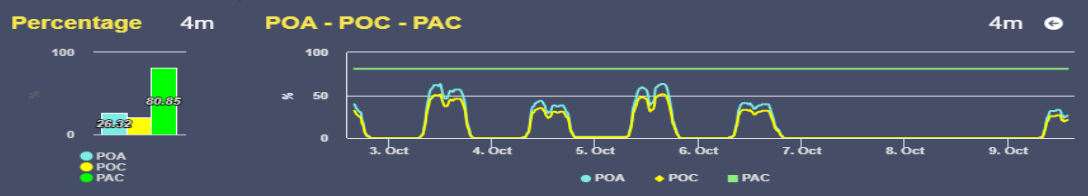
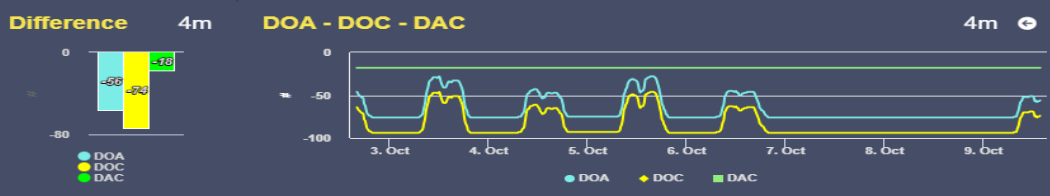


Office Mq 9m

803.9 m²

Temp. 9m

20.6 °C



Heat Power 9m

0 kW

Heat Energy 9m

1931279 kWh

Cold Power 9m

0 kW

Cold Energy 9m

888311 kWh

Energy Trends 4m

Legend: ● Heat Power (kW) ● Cold Power (kW) ● Heat Energy (kWh) ● Cold Energy (kWh)

Average Hourly Power 4m

Legend: ● Heat power ● Cold power

En./Mq 9m

0 kWh

En./Pax 9m

0 kWh

Ispra Floor, Zone And Room Details

Fri 6 Oct 18:41:54

Allocation Number

>50
25-50
13-25
5-13
0-5

Floor PT of Building 58A

- Date Observed: 10/6/2023, 6:30:02 PM
- Capacity: 37
- Allocation: 31
- Occupancy: 1
 - DAC: -6 #
 - DOA: -30 #
 - DOC: -36 #
 - PAC: 83.78 %
 - POA: 3.23 %
 - POC: 2.7 %

See Trends

Select a Zone metric: Allocation

Room 017

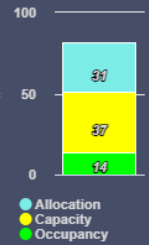
- Date Observed: 10/6/2023, 12:01:00 PM
- Zone Id: 58A_PT_B
- Capacity: 1
- Allocation: 0
- mq: 12.16
- Average hourly temp. Xi: 24.07°C
- Average hourly temp. Xs: 20.92°C
- Average hourly temp. Xt: 6.00°C
- Heat Start temp.: 17.92°C
- Cold Start temp: 23.92°C

See Trends

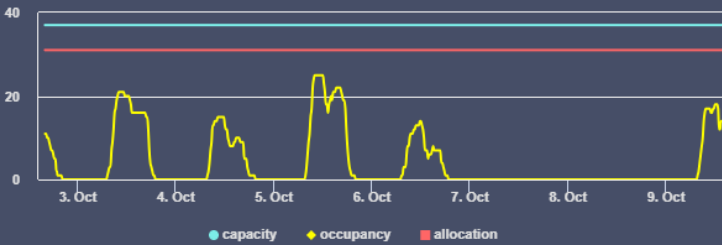
Building 58A PT Trends

Mon 9 Oct 13:51:30

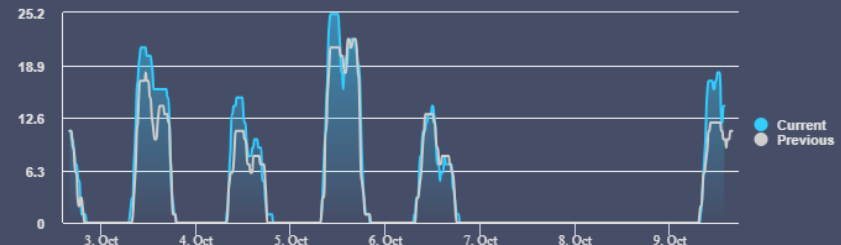
Actual 4m



Capacity - Allocation - Occupancy 4m



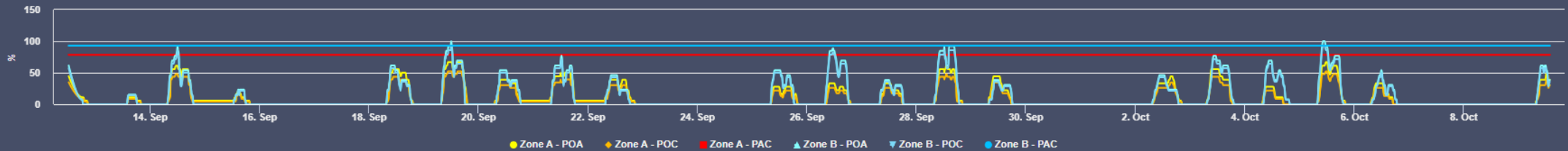
Organization: Orion-1: Floor2_58A_PT - Occupancy 9m



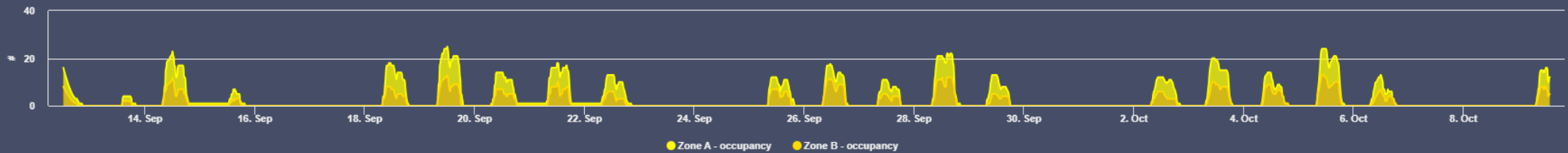
Temp. 9m

21.7 °C

Percentage Per Zones - Monthly Time Trend Comparison 4m



Occupancy Per Zones - Monthly Time Trend Comparison Stacked 4m



Parking

Parking 58C

Fri 6 Oct 18:33:41

A1_1	A1_2	A1_3	A1_4	A1_5	A1_6	A1_7	A1_8	A1_9	A1_10	A1_11	A1_12	A1_13	A1_14	A1_15	A1_16	A1_17	A1_18	A1_19	A1_20	A1_21	A1_22	A1_23	A1_24	A1_25	A1_26	A1_27	A1_28	A1_29	A1_30	A1_31	A1_32	A1_33	A1_34	A1_35	A1_36	A1_37	A1_38	A1_39	A1_40	A1_41	A1_42	A1_43	A1_44	A1_45	A1_46	A1_47	A1_48	A1_49	A1_50	A1_51	A1_52	A1_53	A1_54	A1_55	A1_56	A1_57	A1_58	A1_59	A1_60	A1_61	A1_62	A1_63	A1_64	A1_65	A1_66	A1_76	A1_77	A1_78	A1_79	A1_80	A1_81	A1_82	A1_83	A1_84	A1_85	A1_67	A1_68	A1_69	A1_70	A1_71	A1_72	A1_73	A1_74	A1_75
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Capacity 9m Free Slots 9m Occupanc... 9m
85# 74# 12.9%

OverparkingSlots 0# Unknown State Slots 3#

Time Trend Comparison

4m ↻

Date	Free Slots (%)	Overparking (%)	Unknown (%)
30 Sep	~85	0	0
1 Oct	~85	0	0
2 Oct	~85	0	0
3 Oct	~85	0	0
4 Oct	~85	0	0
5 Oct	~85	0	0
6 Oct	~85	0	0

Free Slots Weekly Time Trend Compare

9m ↻

Date	Free Slots (%)
30 Sep	~85.2
1 Oct	~85.2
2 Oct	~85.2
3 Oct	~85.2
4 Oct	~85.2
5 Oct	~85.2
6 Oct	~85.2

Percentage Of Occupancy Daily Time Trend Com...

9m ↻

Date	Percentage (%)
6 Oct	~12.9

Overparking Weekly Time Trend Compare

9m ↻

Date	Overparking (%)
6 Oct	0

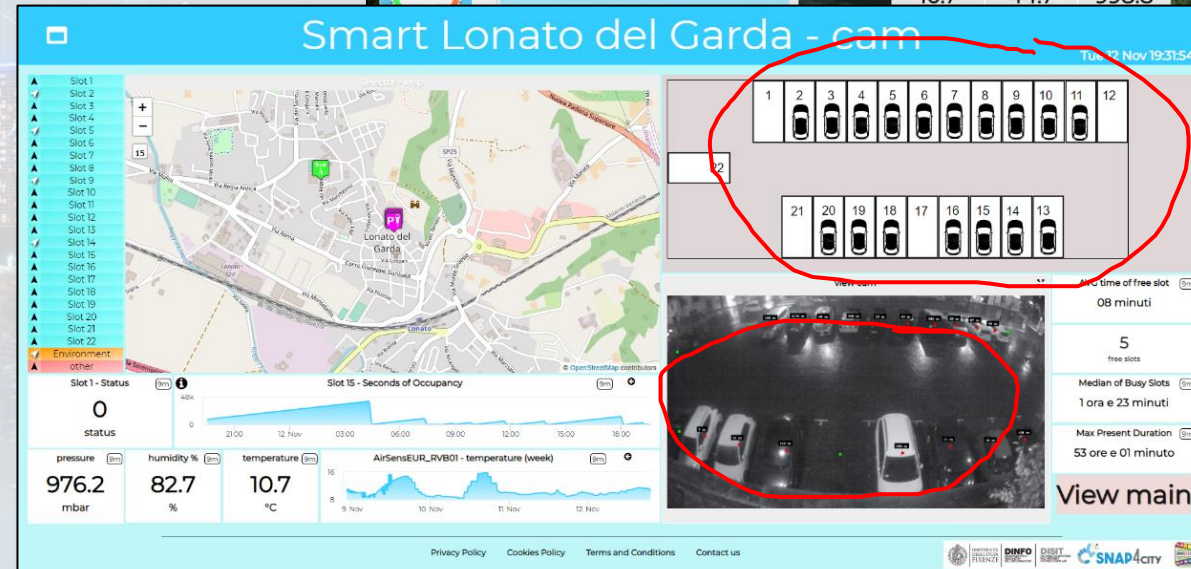
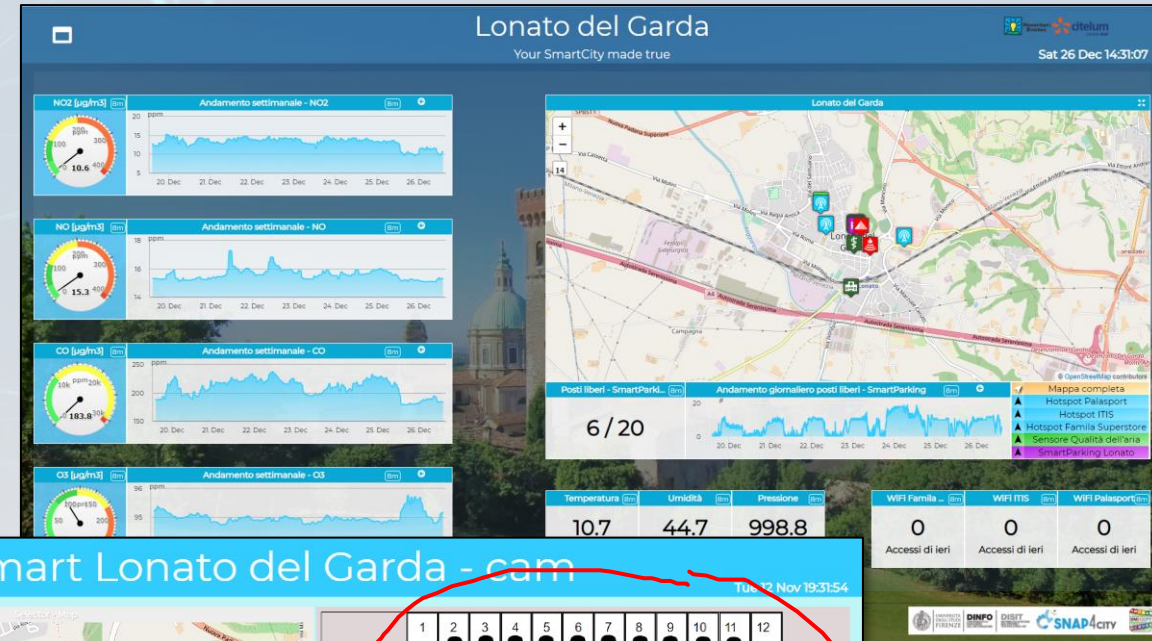
Smart City / Smart Parking + Environment

Reverberi, Lonato del Garda



reference

- **Multiple Domain Data**
 - Smart Parking, Environment, Wi-Fi
- **Multiple Decision Makers**
 - City Officer, operators
 - Data monitoring, alerting
 - analytics
- **Historical and Real Time data**
 - Dashboards
- **Services Exploited on:**
 - Dashboards, API
- **Since 2019**



A view and data from the Thermal Camera





<https://www.snap4city.org/dashboardSmartCity/view/Gea.php?iddashboard=MzM3Ng==>



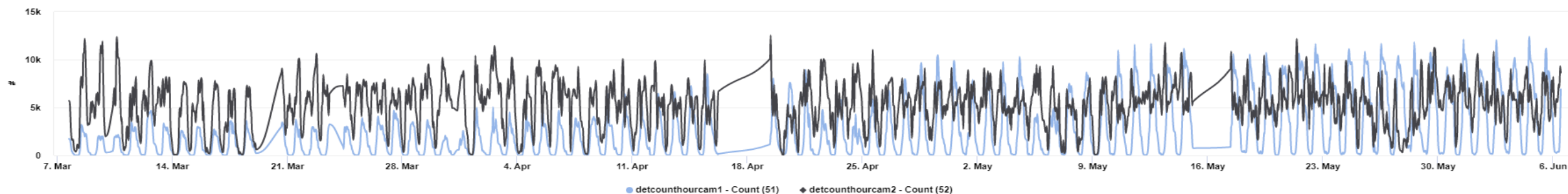
Detection BOX Snap4Thermal PV Firenze

Thu 30 Mar 23:55:16



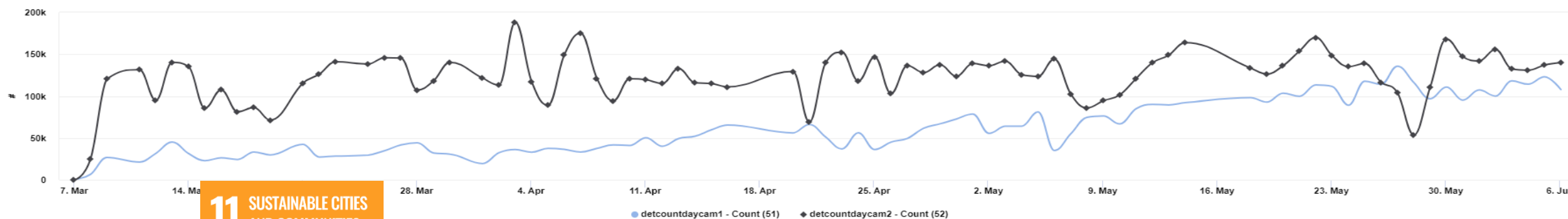
Time Trend Comparison

4m



Time Trend Comparison

4m



11 SUSTAINABLE CITIES
AND COMMUNITIES



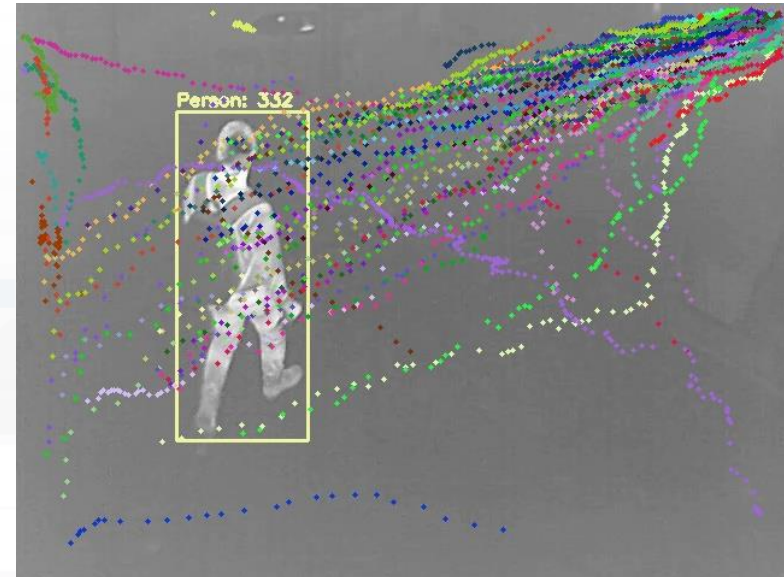
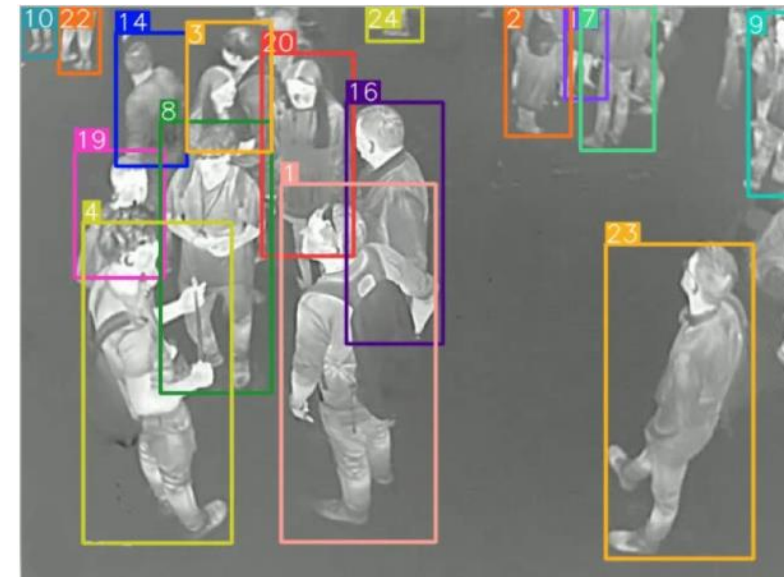
My Profile

AXIS Q1952-E 10
mm 30 fps





People Counting and Tracking

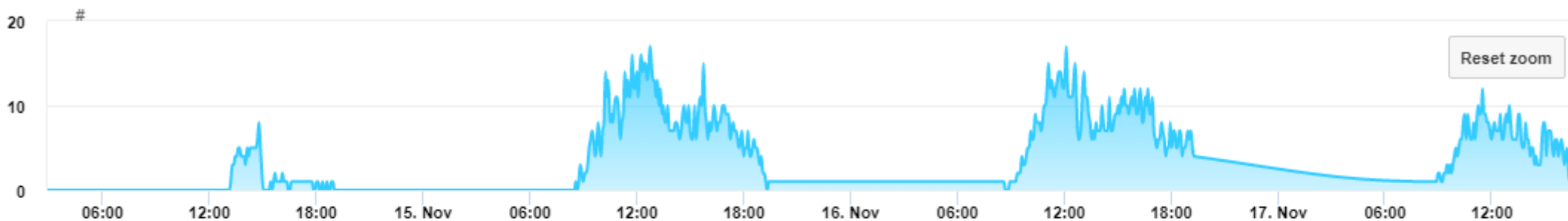


11 SUSTAINABLE CITIES
AND COMMUNITIES

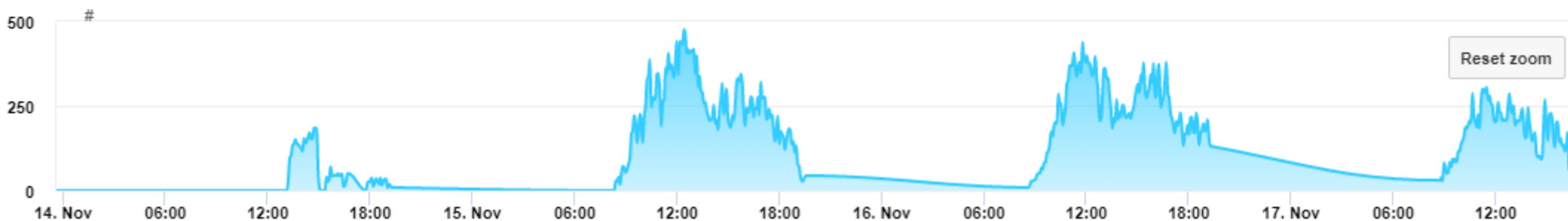
3X

People Counting In Barcelona Smart City World Expo

Peplemedi5min - People_count



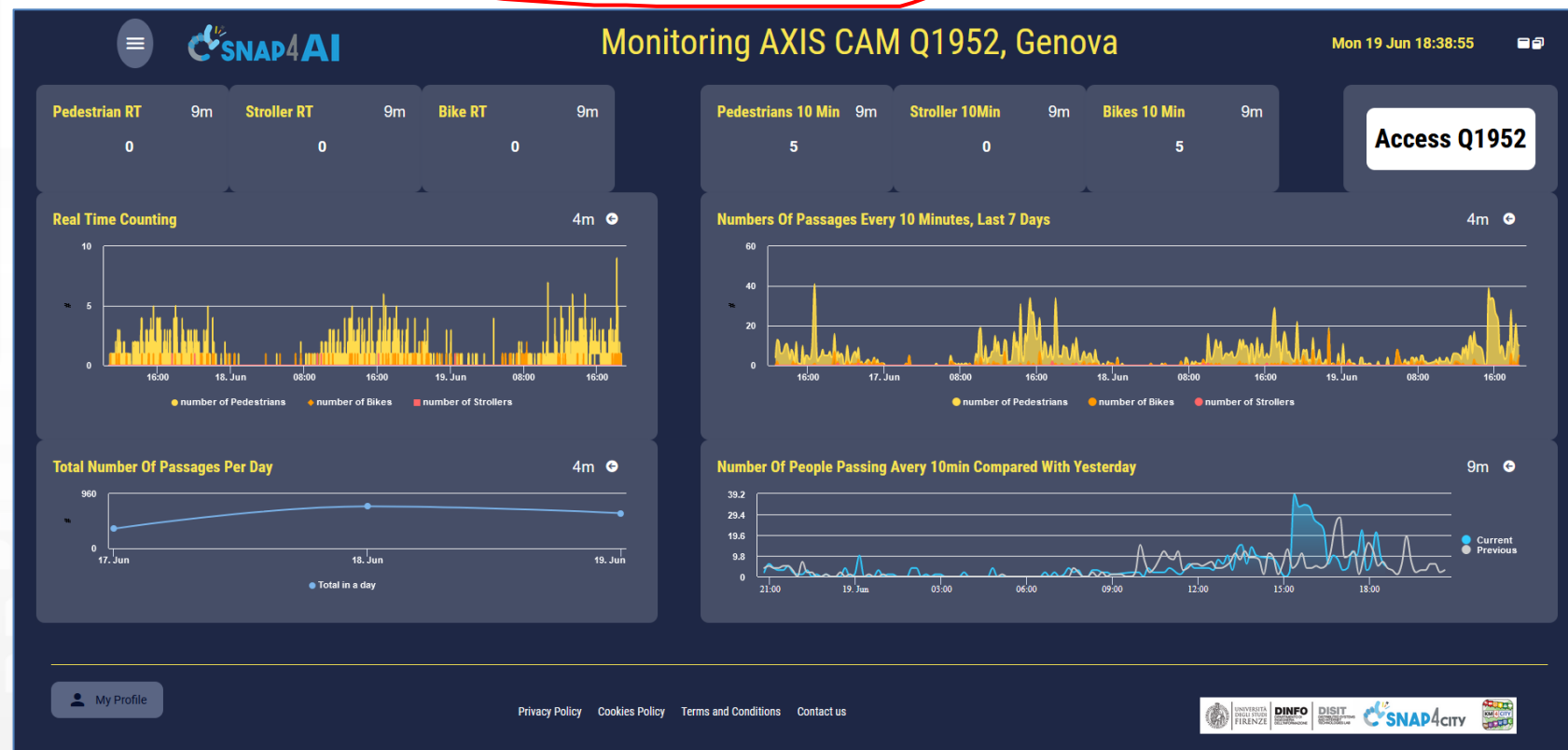
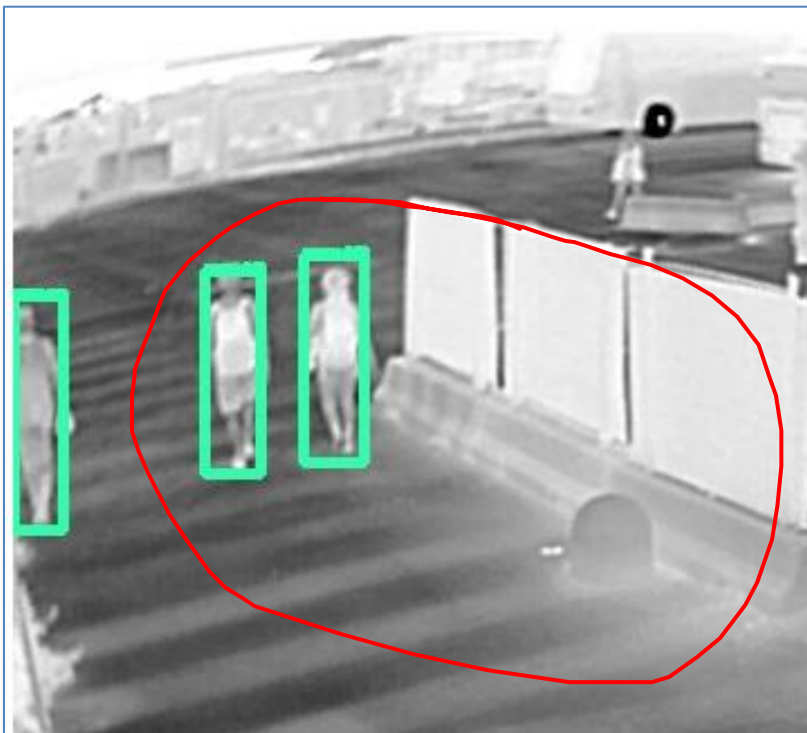
Time Trend Of The Number Of People Detected Every 5 Minutes





Monitoring Passages AXIS Q1952

- Genova: Ocean Race, 2023



11 SUSTAINABLE CITIES
AND COMMUNITIES



Monitoring AXIS CAM Q1952, Genova

Mon 26 Jun 23:56:21



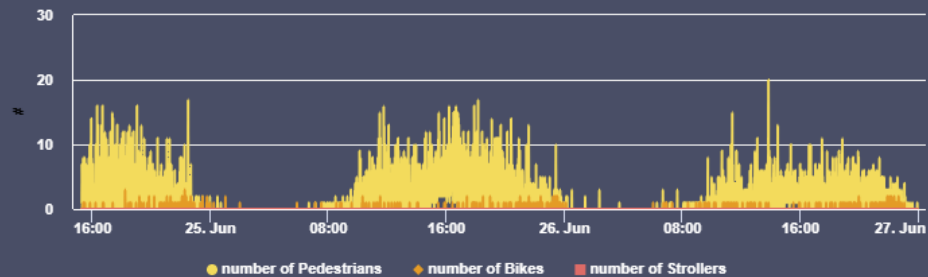
Pedestrian RT 9m **Stroller RT** 9m **Bike RT** 9m
0 0 0

Pedestrians 10 Min 9m **Stroller 10Min** 9m **Bikes 10 Min** 9m
0 0 0

Access Q1952

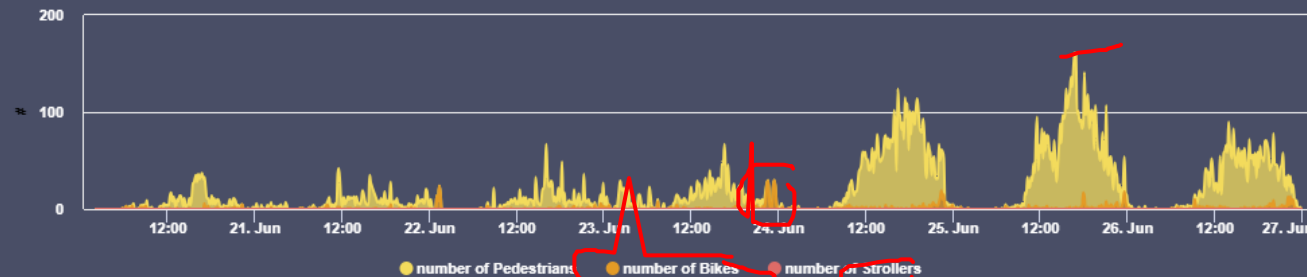
Real Time Counting

4m ↻



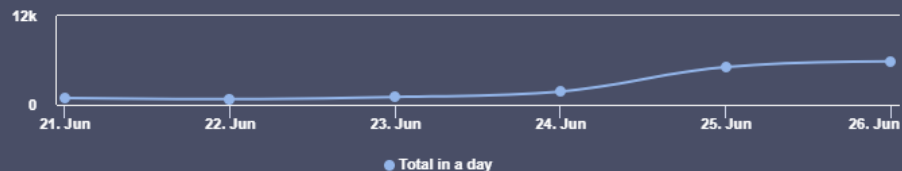
Numbers Of Passages Every 10 Minutes, Last 7 Days

4m ↻



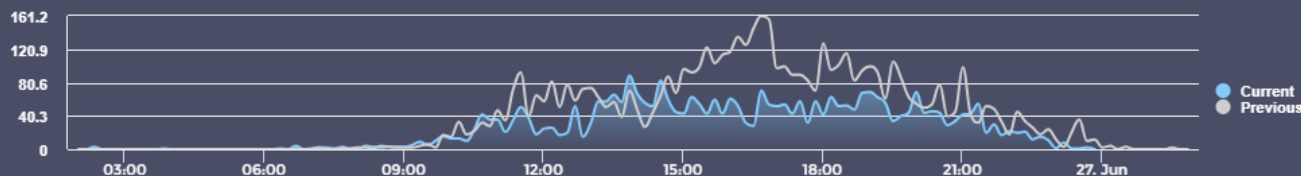
Total Number Of Passages Per Day

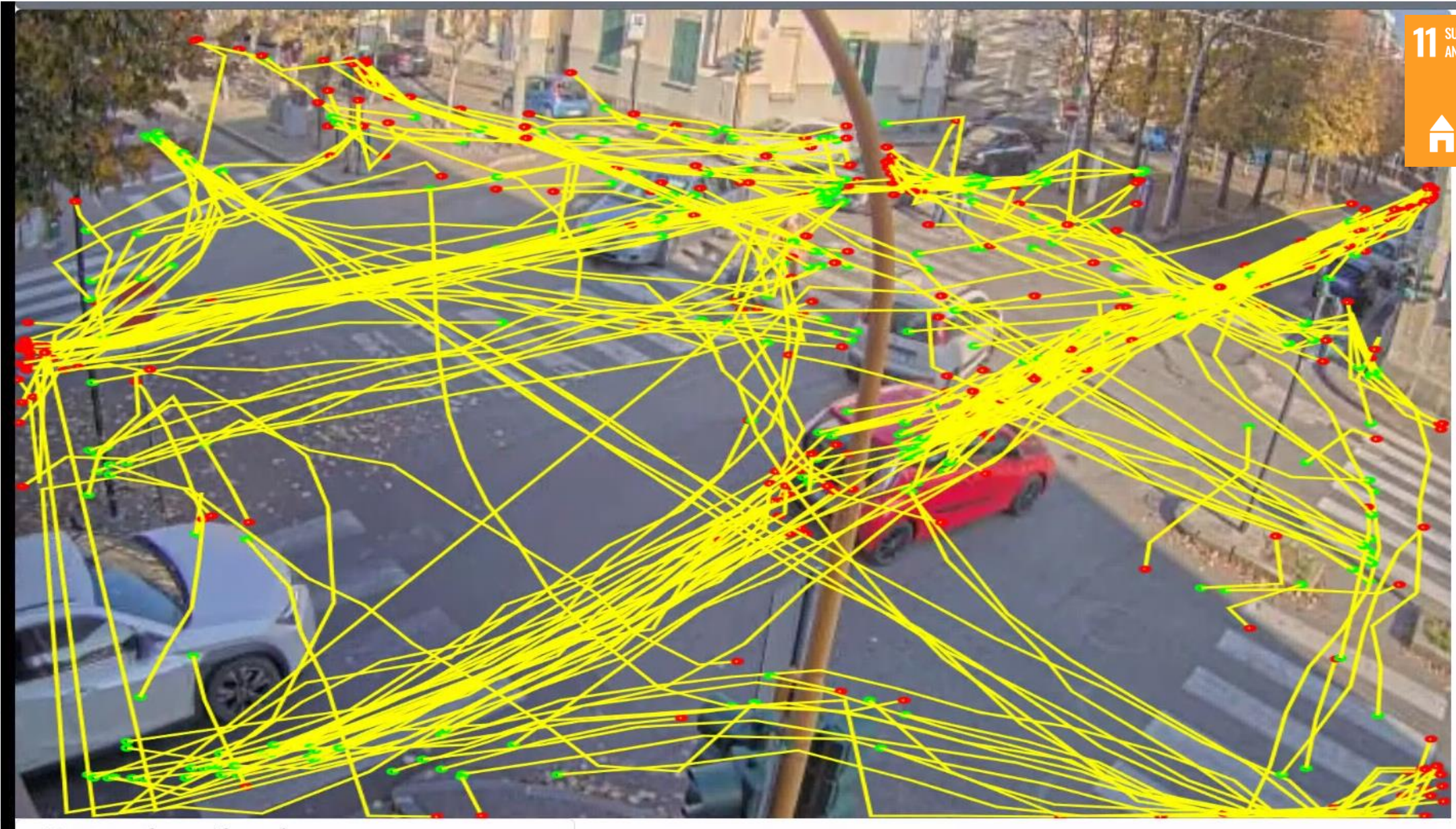
4m ↻



Number Of People Passing Avey 10min Compared With Last 24 Hours

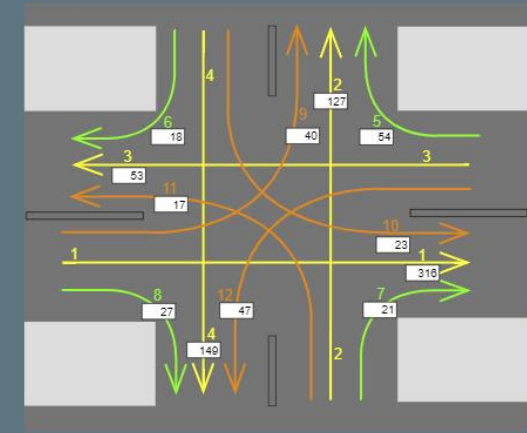
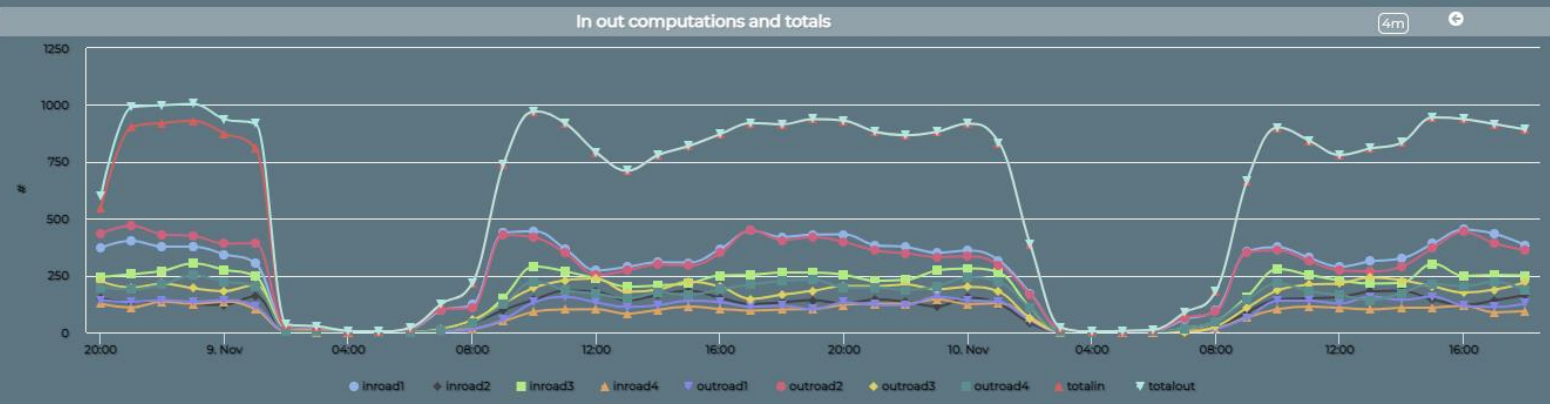
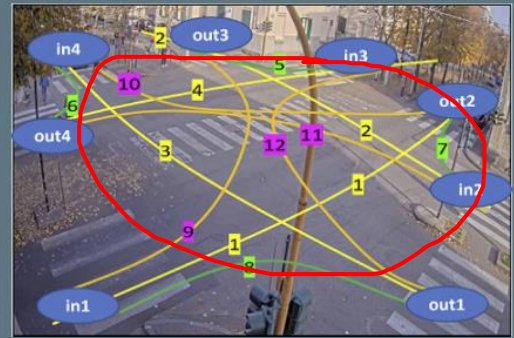
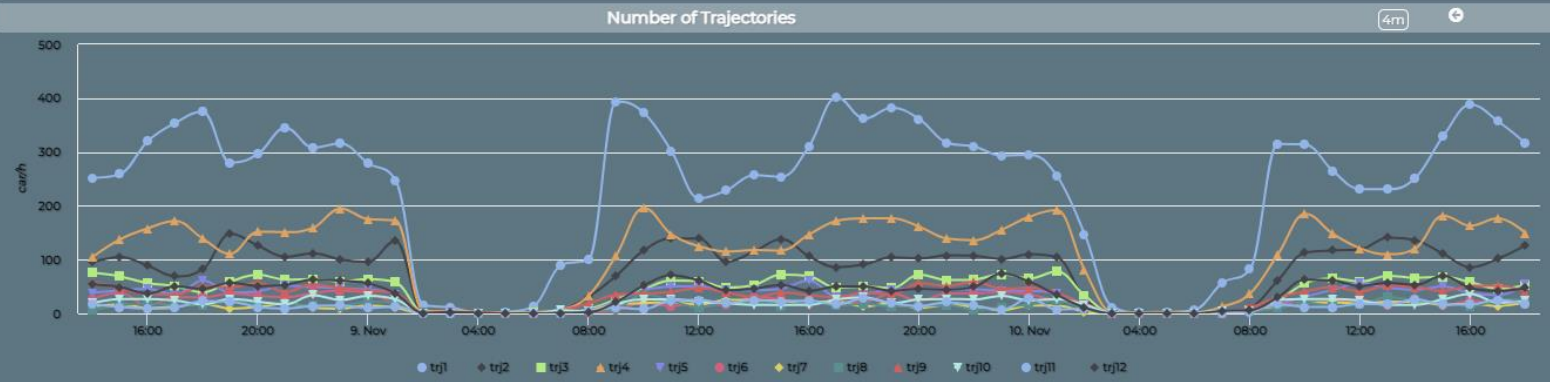
9m ↻





Monitoring Cross Road Venaria - (AXIS Camera)

Wed 10 Nov 18:50:53



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MzI5Ng==>

PaxCounter devices



- **Fix PaxCounter LoraWan**

- sniffing on: Wi-Fi, Bluetooth
- Sending data via LoraWan

- **Mobile PaxCounter LoraWan**

- sniffing on: Wi-Fi, Bluetooth
- Sending data via LoraWan

- **Fix PaxCounter, multiple out**

- Sending data via LoraWan and Wi-Fi
- sniffing on: Wi-Fi, Bluetooth

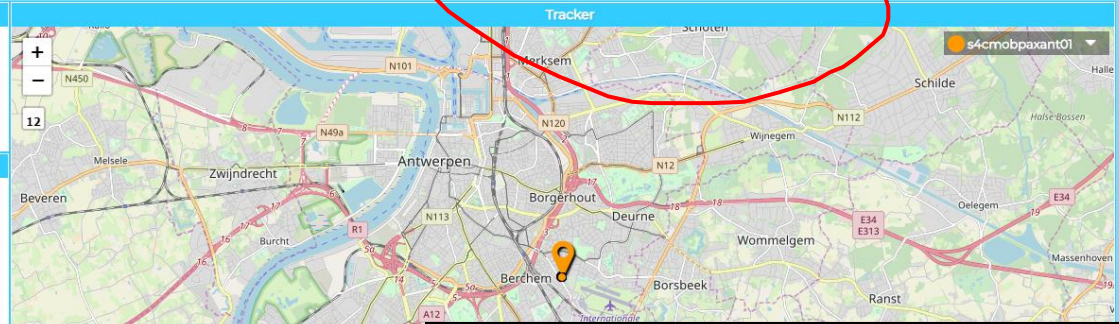
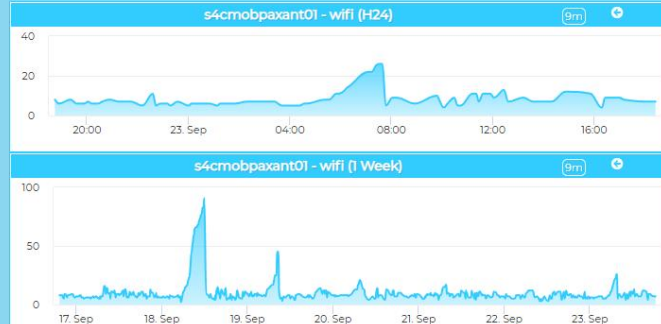


<https://www.snap4city.org/456>

Programmable PAX counting

Mobile PAXCounter 01 in Antwerp

Mon 23 Sep 18:39:46



Begin + -

Finish + -

Activate

Status

Status

Snapshot of the Snap4City dashboard showing various system metrics and navigation options.

Node-RED workflow for PAXCounter Antwerp Control.

Antwerp

TOP

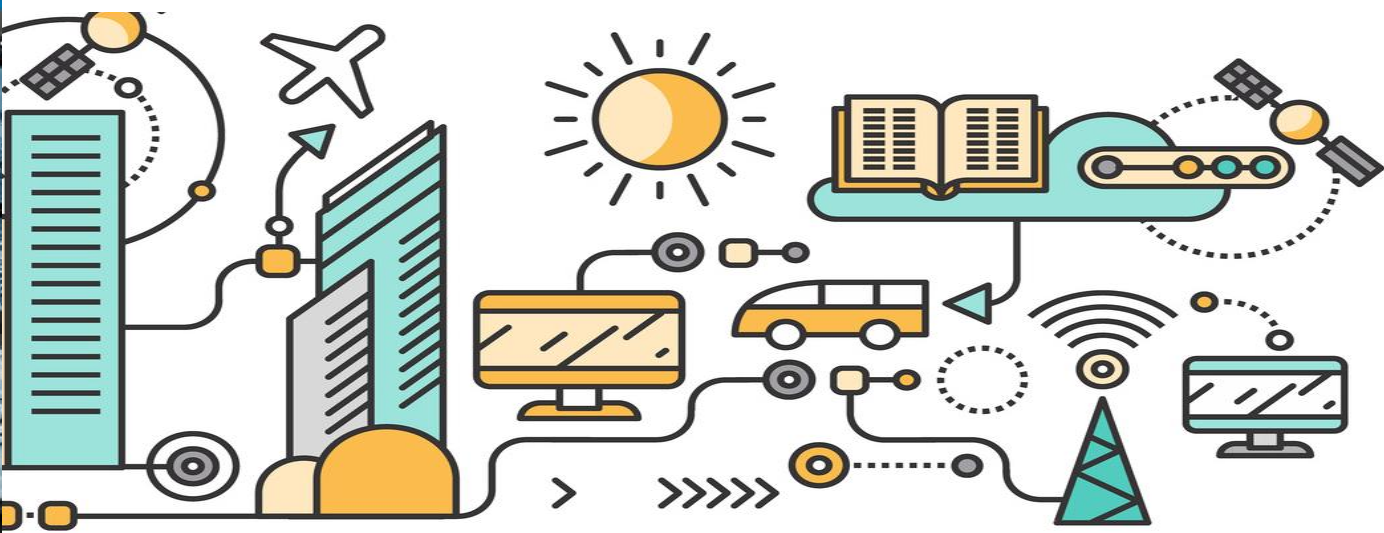
Safety Control



TOP

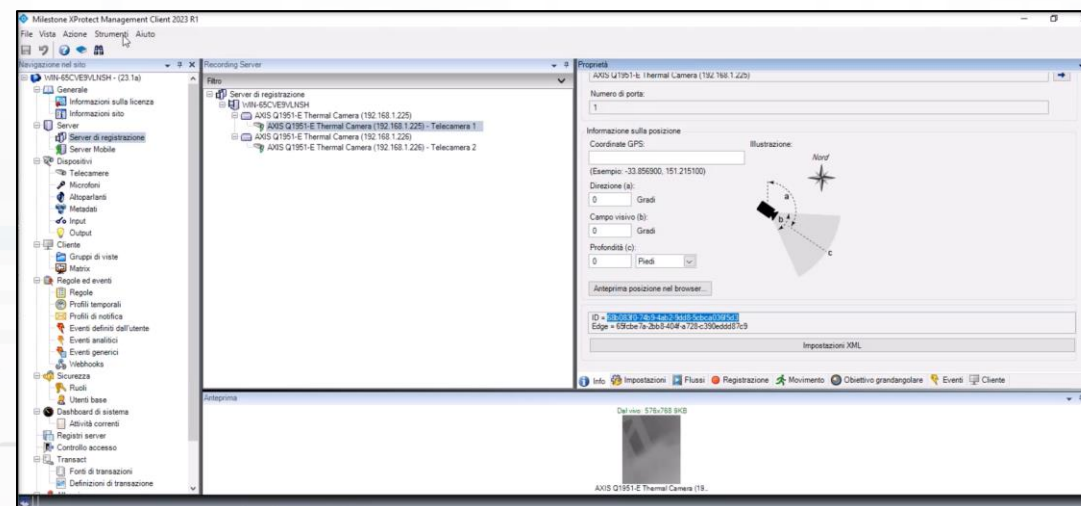
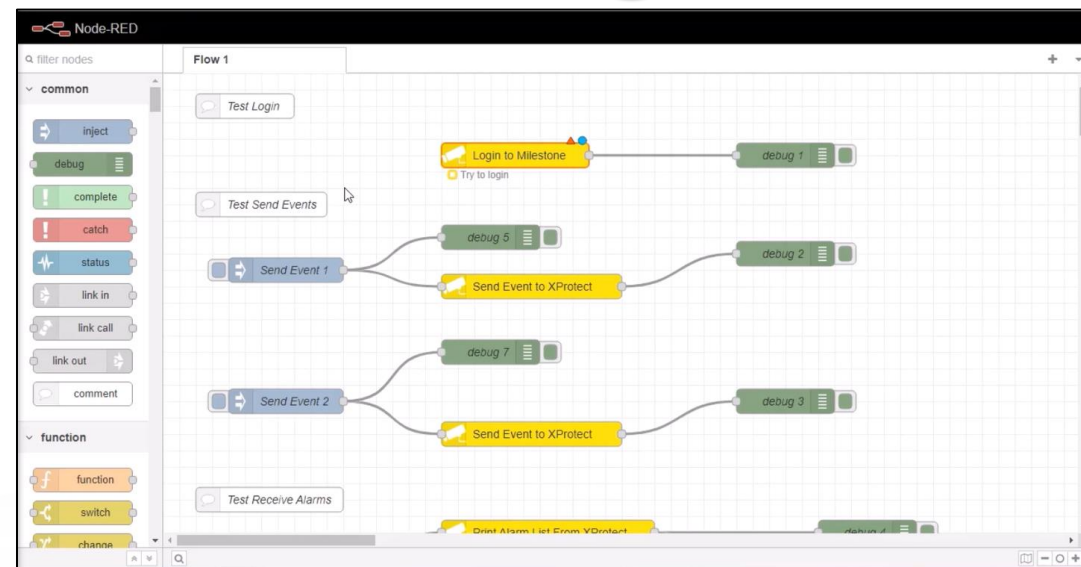
Integration with VMS milestone

Integration with
MILESTONE
XProtect
Video
Management



Snap4City ↔ Milestone Integration

- Snap4City VMS Library on Node-RED
- Functionalities:
 - Registering IoT App/Proc.Logic on VMS Milestone
 - Receiving event of VMS into Snap4City platform via Node-RED, on cloud or on premise
 - Sending Snap4City Events into VMS Milestone



Event Management

App Maps Google Gmail Snap4City Snap4 Calendar Translate Google Scholar Cita... DISIT DISIT old Facebook DataCenter Trello Km4City major tools Impostazioni YouTube Google Forms News Tutti i preferiti

Event Registration Tue 31 Oct 23:14:19

Severity
▼
Status
▼
[Reset](#) [Reset Map](#) [Filter](#)

[Cameras](#) >
[Hospital](#) >
[Traffic Flow](#) >
[Weather](#) >

EventWebCam

Insert Alarm Data

Name

Kind ▼

Severity ▼

People Involved ▼

Impact ▼

Description

Creating Event

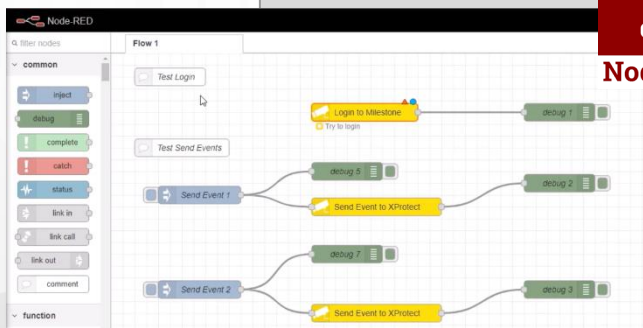
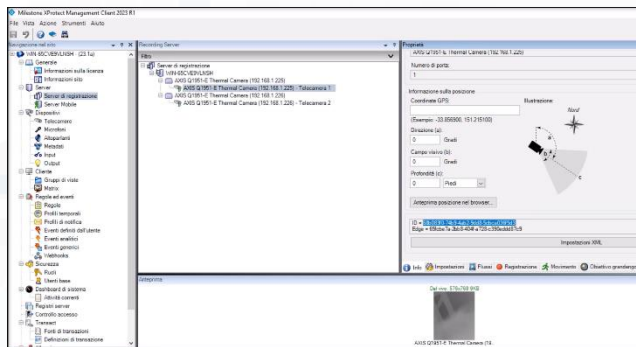
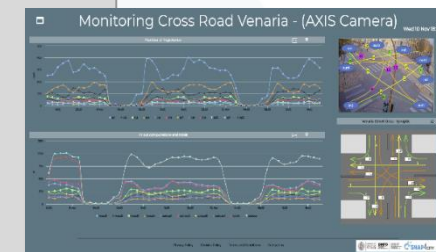
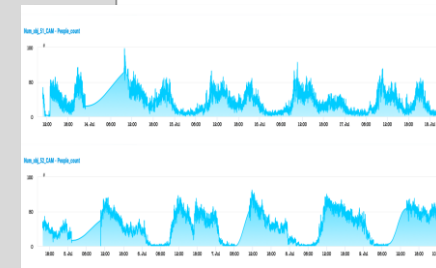
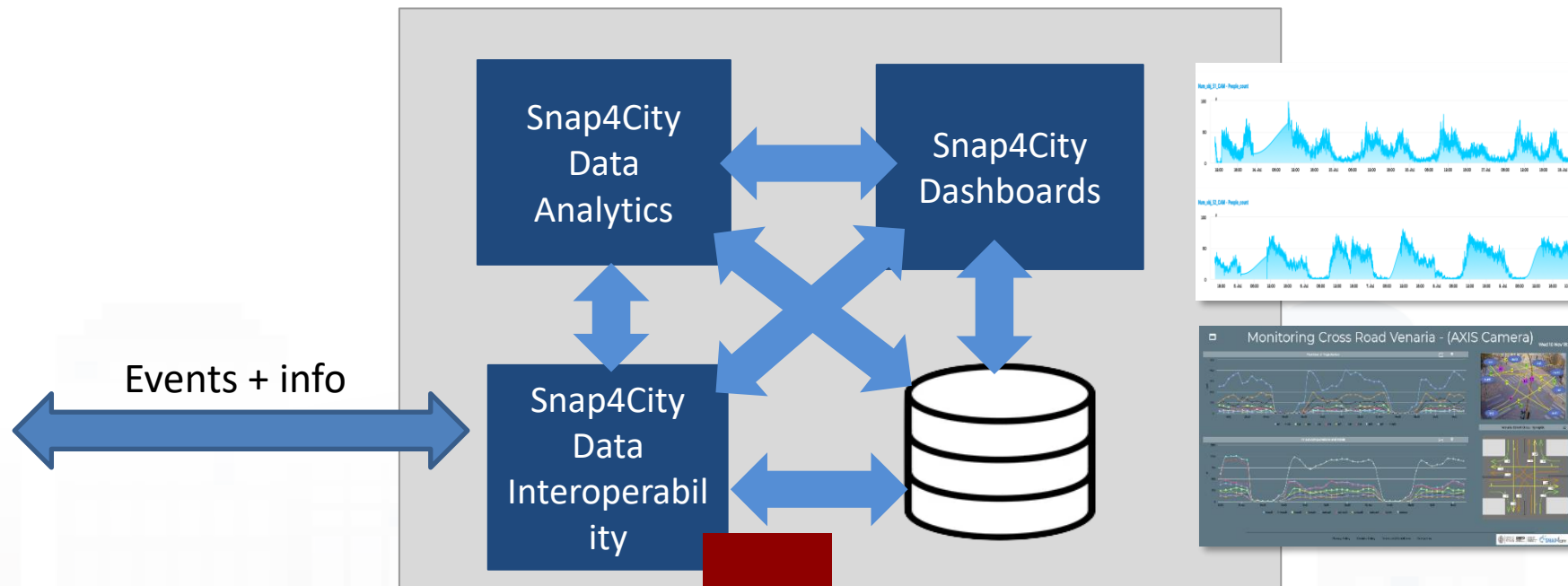
[Clear](#) [Register Event](#) [Refresh](#)

Show **Search:** First << Prev 1 2 3 ... Next >> Last

device	Severity	dateObserved	status	Actions
fireonplazgardon20231031T221304273Z	Yellow	2023-10-31T22:13:04.273Z	init	
Telecamera4_22320231031T14213584Z	Yellow	2023-10-31T14:21:35.84Z	init	
CarCrash20231031T134436250Z	Orange	2023-10-31T13:44:36.250Z	init	
CriticalTrafficJam20231031T132718888Z	Red	2023-10-31T13:27:18.888Z	init	
FloodedRoad20231031T132309212Z	White	2023-10-31T13:23:09.212Z	init	

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VMS vs Snap4City: sending and getting events, AI solutions



Cuneo Assets' Monitoring, Safety



- ▶ CameraModelP1448-LE
- ▶ UpsModelRiello
- ▶ UpsModelSeltec
- ▶ SwitchModelMicrosense
- ▶ SwitchModelNetonix

Legenda

GENERAL STATUS		
Valore	Significato	Simbolo
0	Buono stato	●
1	Non raggiungibile	●
2	Raggiungibile, dati non disponibili	●
3	Identificata anomalia	●

SWITCH015

VALUE NAME: 1721615250

DETAILS DESCRIPTION RT DATA

Last update: 2024-01-04 13:34:24.334Z

Description	Value	Buttons
dateObserved	01/04/24, 02:34:24 PM	Last 4h 24h 7d 30d 6m 1y 2y 10y
fanSpeed	4985	Last 4h 24h 7d 30d 6m 1y 2y 10y
generalStatus	0	Last 4h 24h 7d 30d 6m 1y 2y 10y
poeValue1	48	Last 4h 24h 7d 30d 6m 1y 2y 10y
poeValue10	0	Last 4h 24h 7d 30d 6m 1y 2y 10y
poeValue11	0	Last 4h 24h 7d 30d 6m 1y 2y 10y
poeValue12	0	Last 4h 24h 7d 30d 6m 1y 2y 10y
poeValue13	0	Last 4h 24h 7d 30d 6m 1y 2y 10y
poeValue14	0	Last 4h 24h 7d 30d 6m 1y 2y 10y



Tabella Device

Cerca per Indirizzo, ID o device...

Camera UPS Switch ● ● ● ●

ID	Stato	Tipo device	Indirizzo	IP	Azioni
TC010182	●	Camera	Cuneo Sud Palo Angolo Parco Giochi	172.16.12.185	
TC010178	●	Camera	Cuneo Sud Palo Alto verso Asilo	172.16.12.181	
TC010181	●	Camera	Cuneo Sud Palo davanti Biblioteca	172.16.12.184	
TC010179	●	Camera	Biblioteca Cuneo Sud Esterna Sopra Ingresso	172.16.12.182	
TC010184	●	Camera	Cuneo Sud Angolo verso Parco Giochi	172.16.12.187	
TC010185	●	Camera	Cuneo Sud Angolo verso Bar	172.16.12.188	
TC010183	●	Camera	Cuneo Sud Angolo davanti Megafresco	172.16.12.186	
TC010203	●	Camera	Rotonda Corso Francia Croce Rossa	172.16.12.203	
TC010204	●	Camera	Rotonda Corso Francia Distributore	172.16.12.204	
SWITCH041	●	Switch	Rotonda Corso Francia Croce Rossa	172.16.15.222	
TC010202	●	Camera	Rotonda Corso Francia Tabaccaio	172.16.12.202	
SWITCH040	●	Switch	Rotonda Corso Francia Croce Rossa	172.16.15.223	

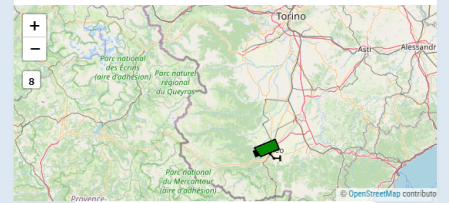
Tabella Dettaglio

TC010185

dateObserved	04/01/2024, 14:34
generalStatus	●
tempStatus1	1

TEMP STATUS

Valore	Significato
1	Buono stato
2	Letture dato fallita



Legenda

● 115 ● 13 ● 22 ● 4

Non raggiungibile



Monitoraggio Generale

Fri 2 Feb 17:08:24

- CameraModelP1448-LE
- UpsModelRiello
- UpsModelSeltec
- SwitchModelMicrosense
- SwitchModelNetonix

SWITCH027
VALUE NAME: 1721615236

DETAILS DESCRIPTION RT DATA

Last update: 2024-02-02 14:05:50 176Z

Description	Value	Buttons									
dateObserved	02/02/24, 03:05:50 PM	Last	4h	24h	7d	30d	6m	1y	2y	10y	
fanSpeed	6165										
generalStatus	0	Last	4h	24h	7d	30d	6m	1y	2y	10y	
poeValue1	48	Last	4h	24h	7d	30d	6m	1y	2y	10y	
poeValue2	48	Last	4h	24h	7d	30d	6m	1y	2y	10y	
poeValue3	0	Last	4h	24h	7d	30d	6m	1y	2y	10y	
poeValue4	0	Last	4h	24h	7d	30d	6m	1y	2y	10y	
poeValue5	0	Last	4h	24h	7d	30d	6m	1y	2y	10y	
poeValue6	0	Last	4h	24h	7d </tr						

Legenda

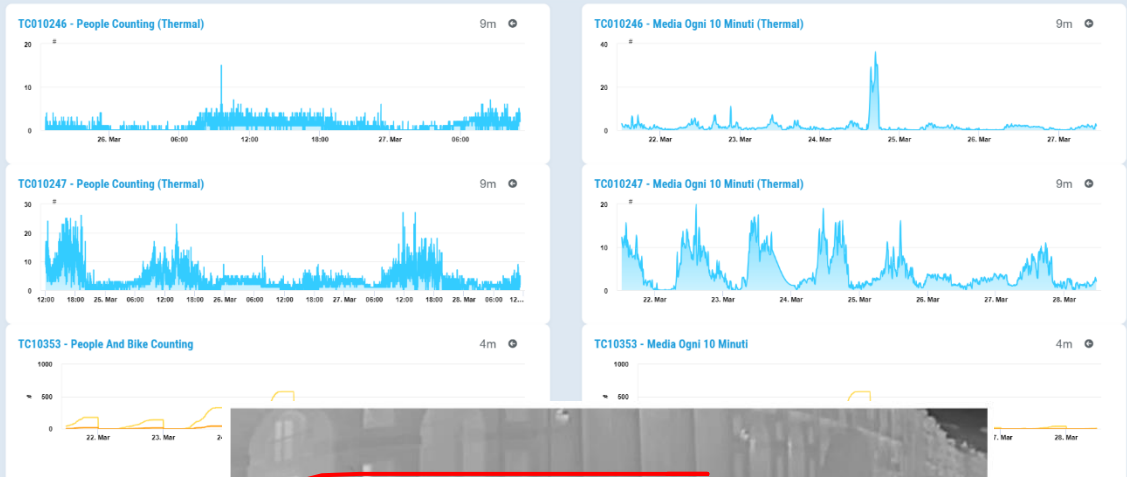
Valore	Significato	Simbolo
0	Buono stato	●
1	Non raggiungibile	●
2	Raggiungibile, dati non disponibili	●
3	Identificata anomalia	●

Stato Attuale 9m

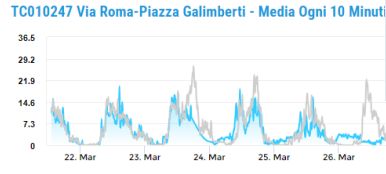
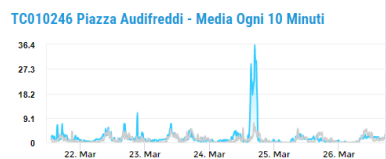
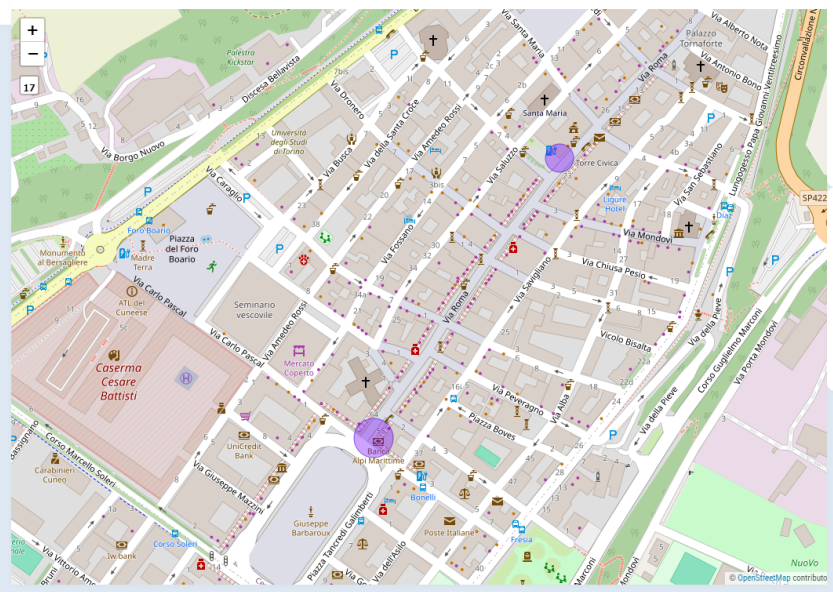
1721612145 - GeneralStatus - Andamento Settimanale

Telecamere Cuneo

Thu 28 Mar 11:18:02



Conteggi Telecamere



Powered by SNAP4Tech

My Profile

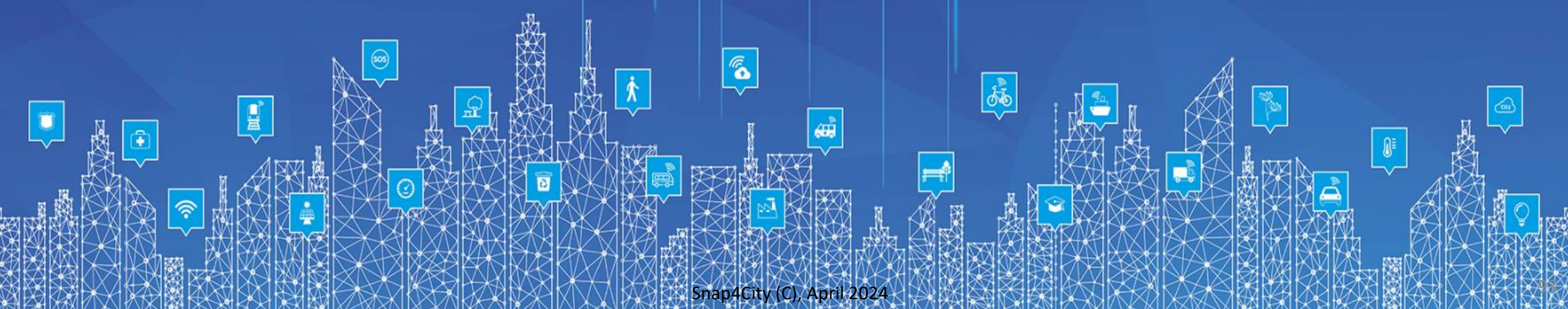
Privacy Policy Cookies Policy Terms and Conditions

Powered by SNAP4Tech



TOP

Assets Management & Control



Cuneo Assets' Monitoring, Safety

Cruscotto Videosorveglianza

Legenda - Filtro

● 93 ● 9 ● 22 ● 0

Buono stato

Selector - Map

TC01000	
VALUE NAME: 17	
DETAILS DESCRIPTION	
Last update: 2024-01-04 13:34:24.307Z	
Description	Value
dateObserved	01/04/24, 02:34:24 PM
generalStatus	0
tempStatus1	1

Keep data on target widget(s) after popup close:

Dashboard Varchi

Thu 4 Jan 18:04:12

TC010047 - Transiti 9m

152

TC010047 - # Transiti Nei 10 Minuti 9m

[My Profile](#)

[Privacy Policy](#) [Cookies Policy](#) [Terms and Conditions](#)

Dashboard Varchi

Thu 4 Jan 18:04:12

Policy [Cookies Policy](#) [Terms and Conditions](#)



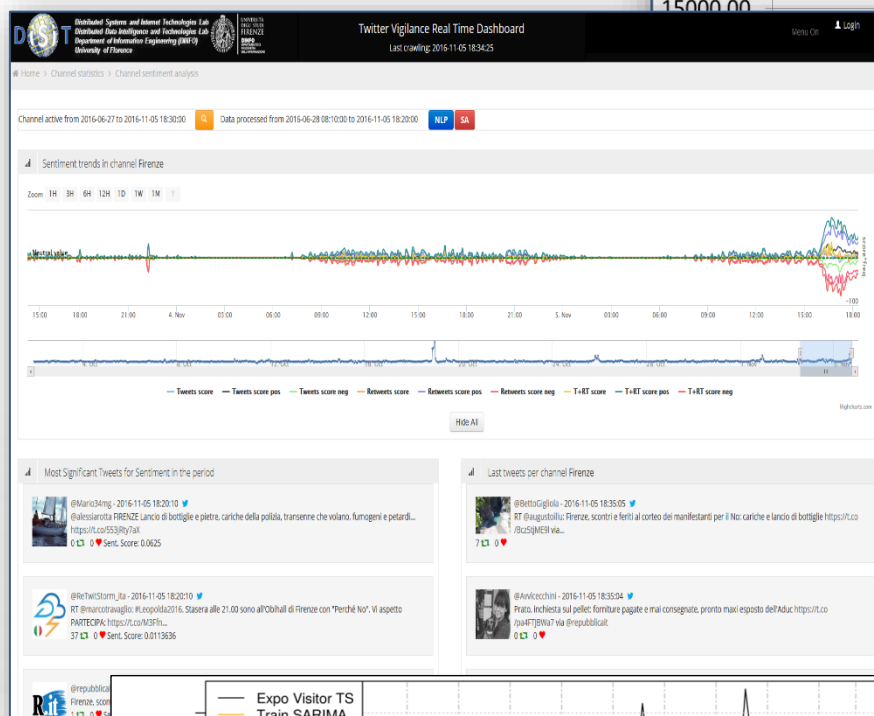
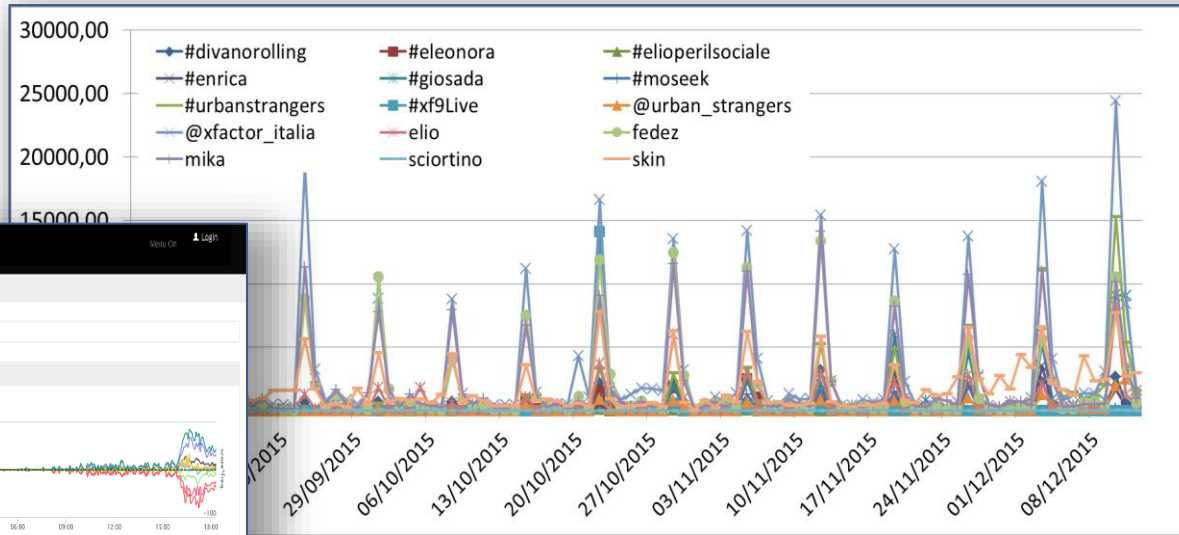
TOP

Social Media Analysis



Twitter Vigilance

- Prediction of Audience on TV programme
- Prediction of retweet proneness: RF, GBM, ..
- Project
 - TwitterVigilance
 - +NLP, SA



Predictive models VS metrics relevance

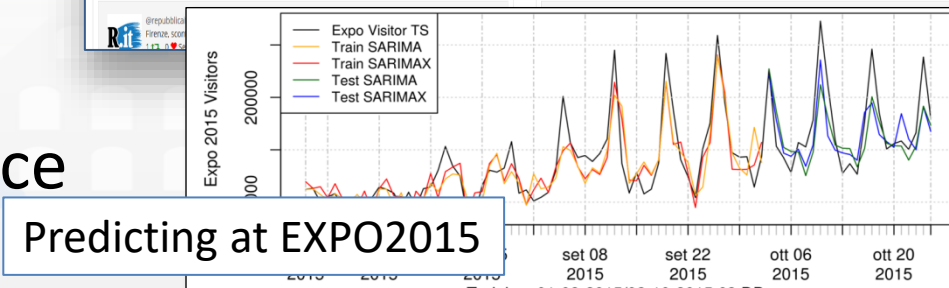
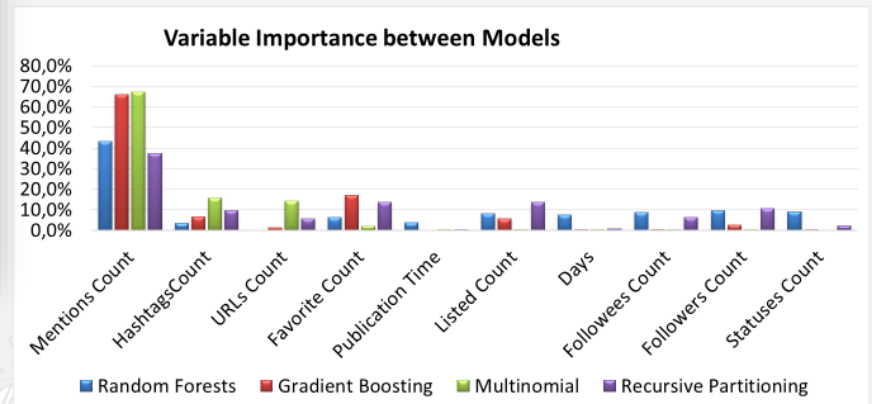
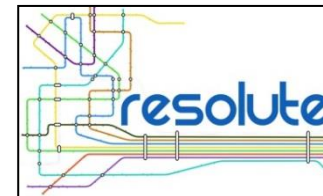
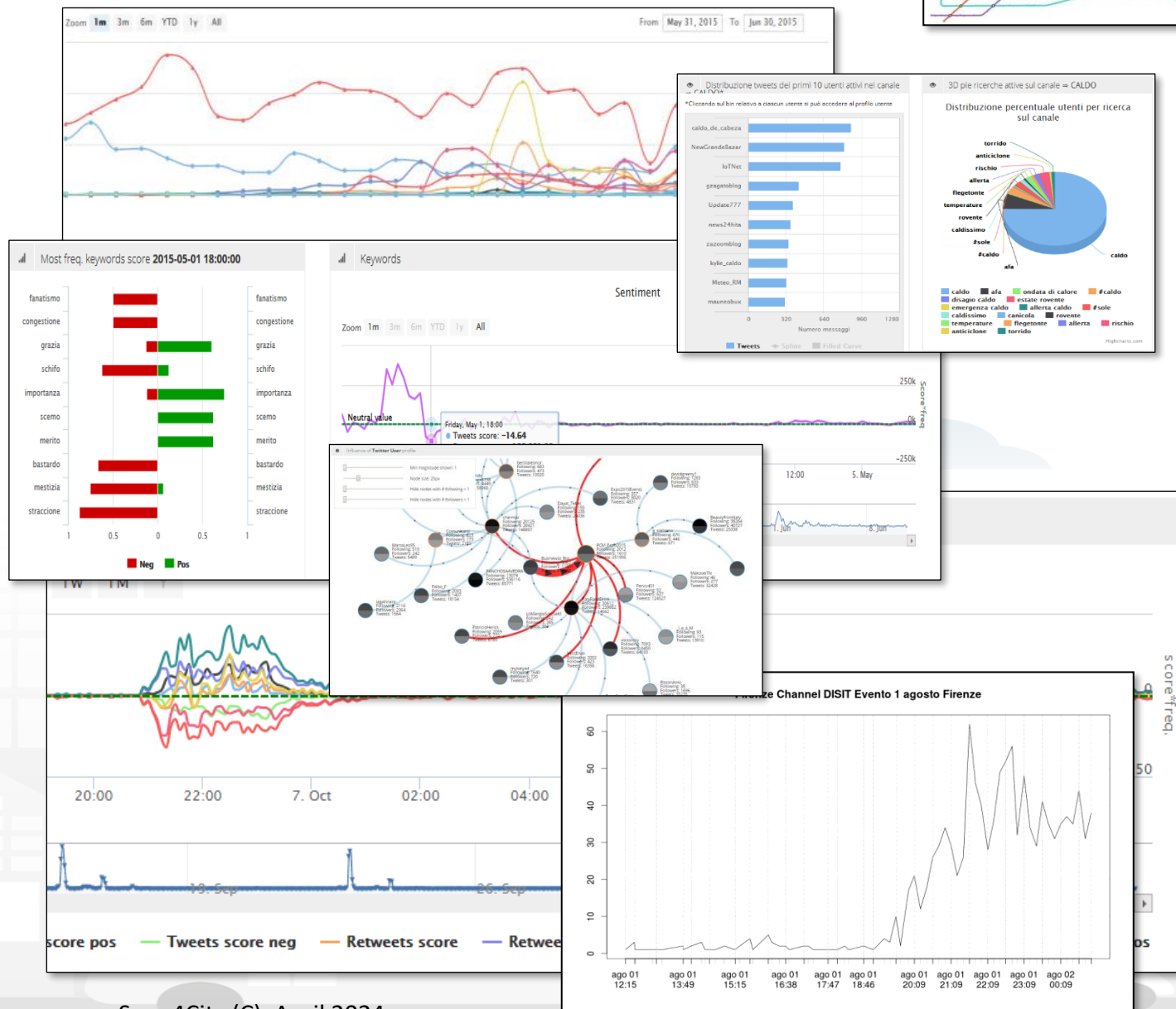


Figure 5: Comparison among the selected predictive models discussed and presented in Tables 2 and 3 with respect to the real number of visitors. Both training and validation

Twitter Vigilance



- <http://www.disit.org/tv>
- <http://www.disit.org/rttv>
- Citizens as sensors to
 - Assess sentiment on services, events, ...
 - Response of consumers wrt, ...
 - Early detection of critical conditions
 - Information channel
 - Opinion leaders
 - Communities
 - Formation
 - Predicting volume of visitors for tuning the services



Several Channels



Twitter Vigilance Dashboard

Login

Last crawling: 2015-12-11 01:20:20

Search parameters

Data analysis 4

Channel statistics

Search statistics

Retweet statistics

Twitter Users statistics

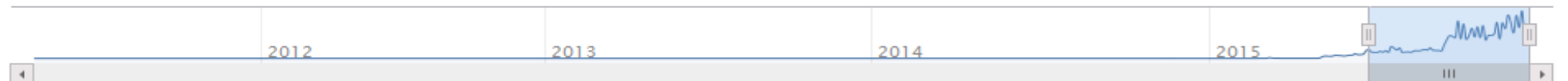
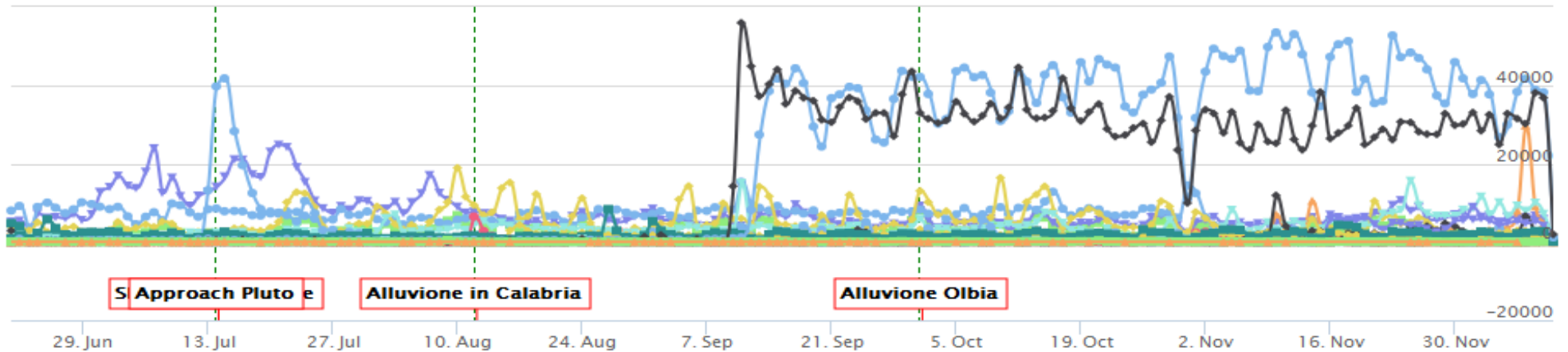
INFO

Home > Channel statistics

Global view of user channels

Zoom 1m 3m 6m YTD 1y All

From Jun 20, 2015 To Dec 11, 2015



- ads
- aeroporto firenze
- Allertameteo TOSCANA
- apretoscana
- CALDO
- cambiamenti climatici
- Codified Hashtags Allerta
- ConsumoSuolo
- Emergenza_acqua
- Europeaana
- EXPO2015
- Firenze
- FirenzeICT
- Giubileo
- iononrischio
- LaMMA
- Maltempo
- maturità 2015
- MeteoUSER
- mymeteo
- NASA New Horizons
- papafrancesco
- PA_social_PA
- protezione civile toscana
- resilienza
- rossano
- siena
- smartcity
- smartcitybigdata2015
- SOLO allertameteoTOSCANA
- tech
- uber
- Univ-Firenze
- zanzara
- Events



A Channel



Channel active from 2009-10-23 to today



Data processed from 2015-05-15 to 2015-09-15

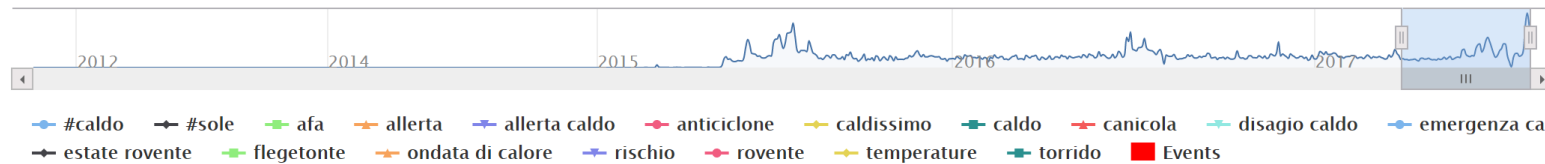
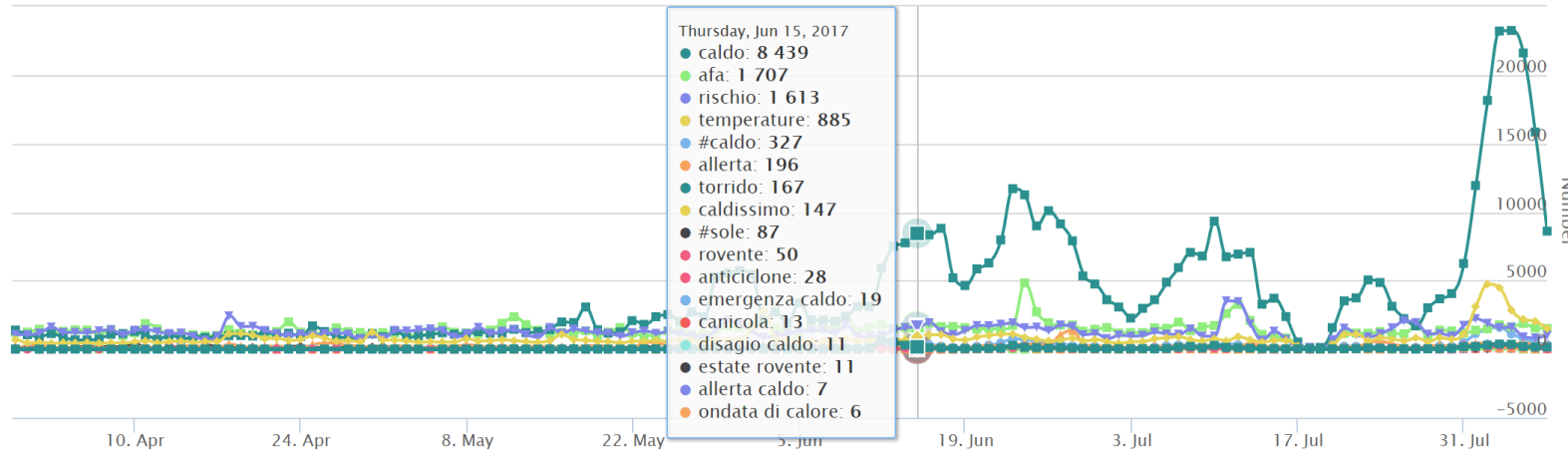
NLP

SA

Search related to channel **CALDO**

Zoom 1m 3m 6m YTD 1y All

From Mar 30, 2017 To Aug 7, 2017



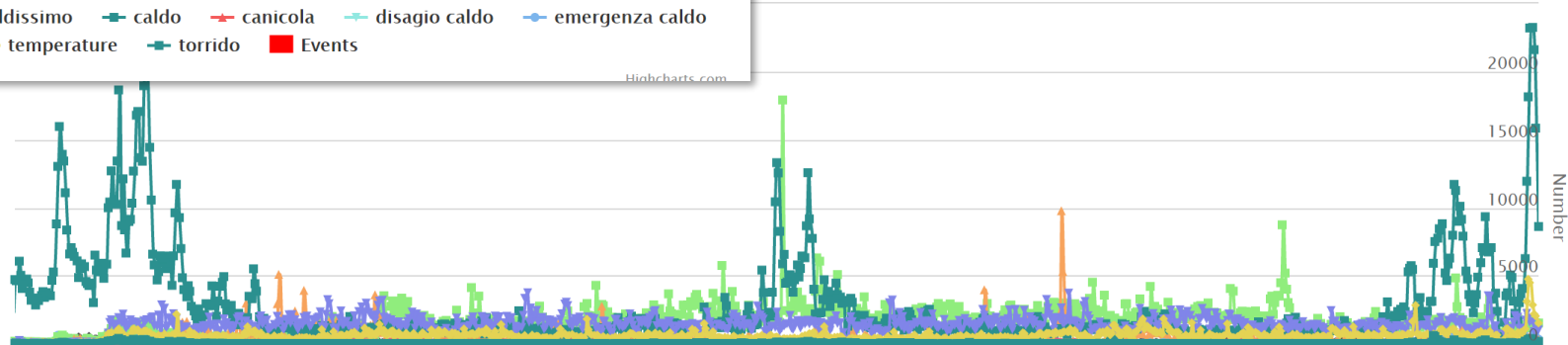
#caldo #sole afa allerta allerta caldo anticiclone caldissimo caldo canicola disagio caldo emergenza caldo
 estate rovente flegetonte ondata di calore rischio rovente temperature torrido Events

05-15 to 2015-09-15

NLP

SA

From May 11, 2015 To Aug 7, 2017



Its searches

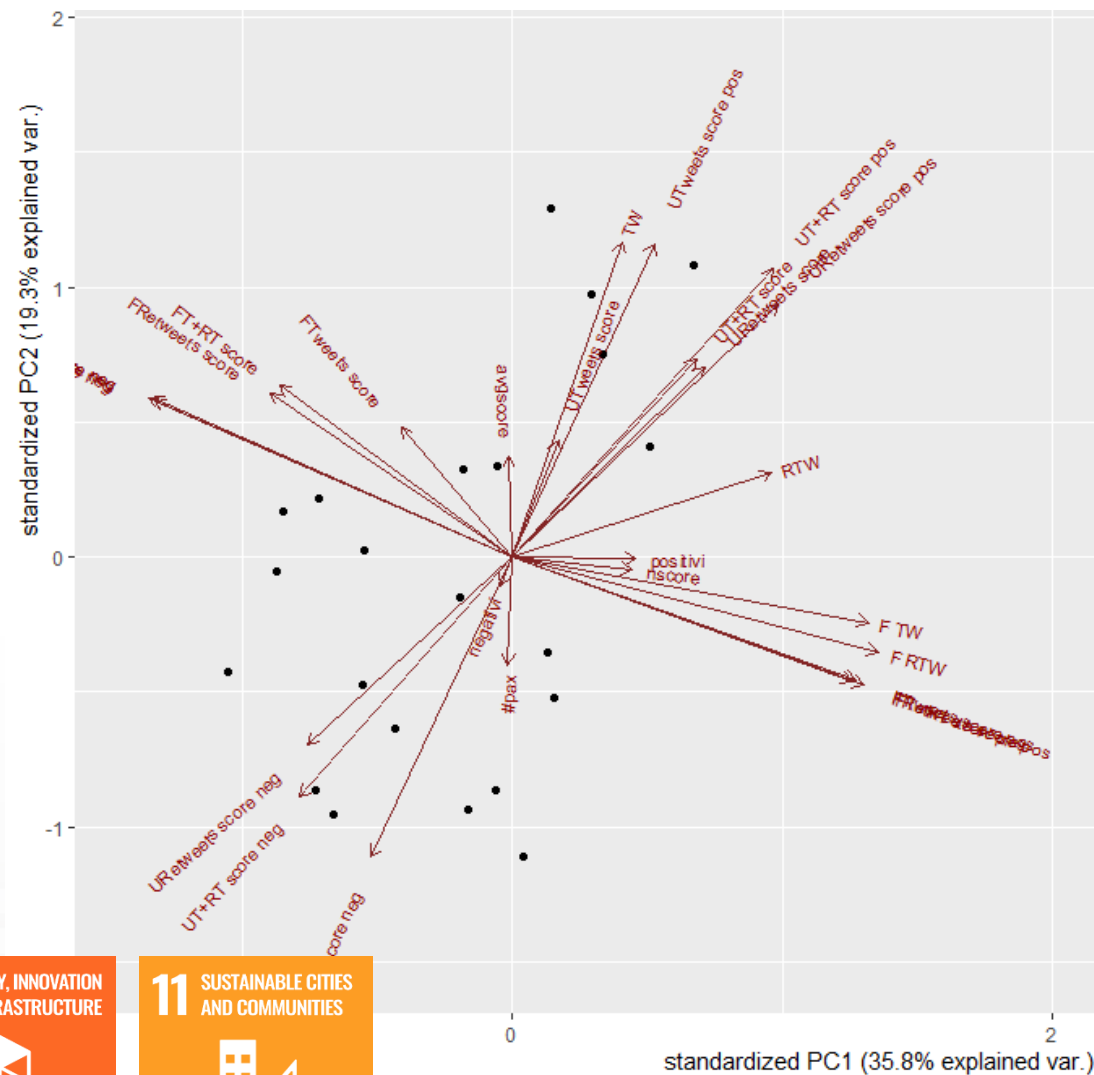


Twitter Vigilance

Snap4City (C), April 2024

Reputation

- Prediction/estimation of **Average Score of Trip Advisor** as a function of *Twitter Vigilance Metrics + other information*
- Prediction/estimation of **Negative Scores on specific Museum or service** as a function of *Twitter Vigilance Metrics + other information*



Twitter Vigilance

TOP

Training Suggestions DISIT publications



2023 booklets



- Smart City



https://www.snap4city.org/download/video/DPL_SNAP4CITY.pdf

- Industry



https://www.snap4city.org/download/video/DPL_SNAP4INDUSTRY.pdf

- Artificial Intelligence



https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf

Development

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>



Development Life-Cycle

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle-v1-1.pdf>

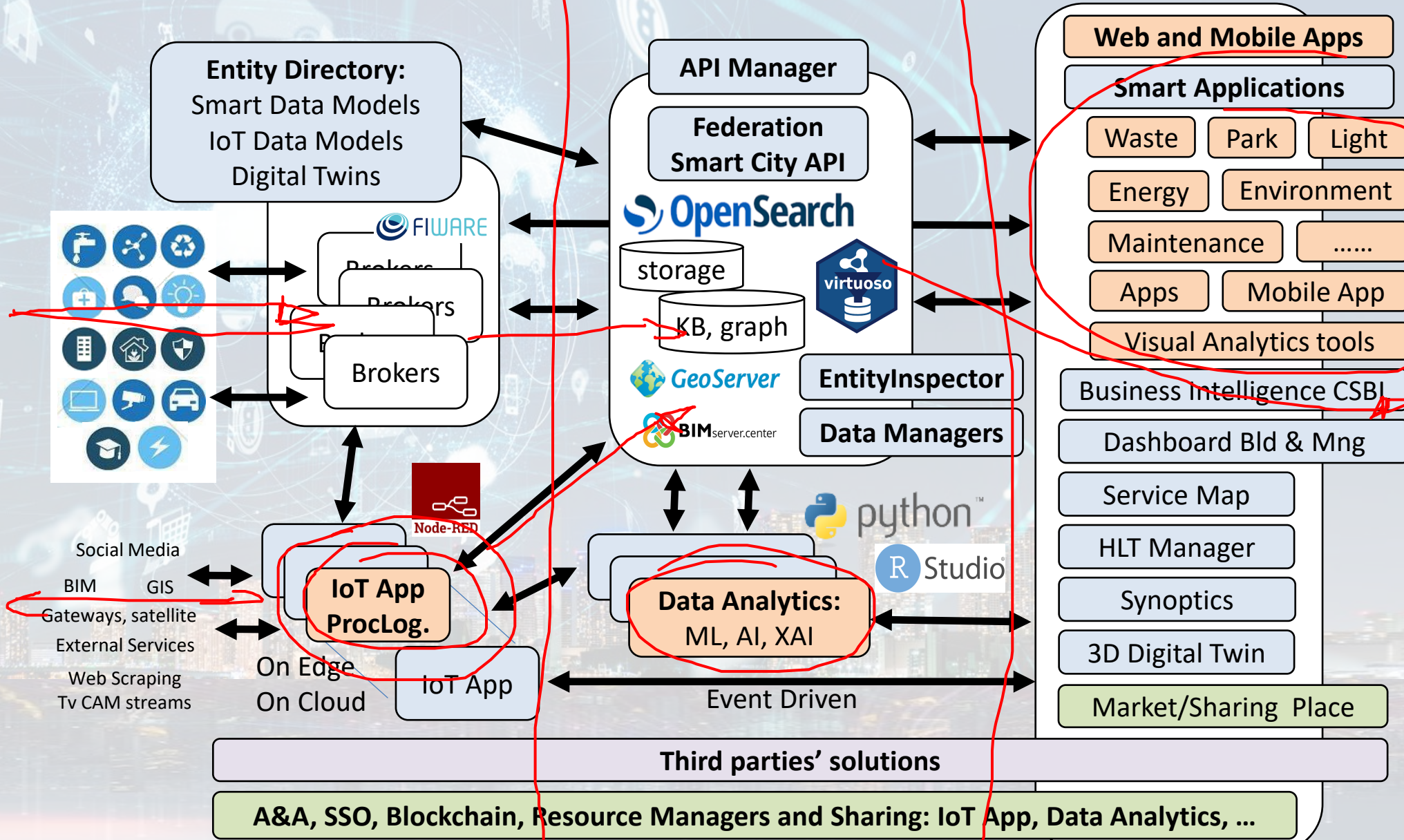
From Snap4City:

- We suggest you to read the **TECHNICAL OVERVIEW**:
 - <https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>
- <https://www.snap4city.org>
- <https://www.snap4solutions.org>
- <https://www.snap4industry.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>
- <https://www.youtube.com/channel/UC3tAO09EbNba8f2-u4vandq>

Coordinator: Paolo Nesi, Paolo.nesi@unifi.it

DISIT Lab, <https://www.disit.org>
DINFO dept of University of Florence,
Via S. Marta 3, 50139, Firenze, Italy
Phone: +39-335-5668674

Tech Arch



Tools of Tech. Arch.



Third parties solutions
A&A, SSO, Blockchain, Resource Managers and Sharing: IoT App, Data Analytics, ...

<https://www.snap4city.org/944>

On Line Training Material (free of charge)



1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions

Part 2: Dashboard production and management

Part 2: Dashboards
production and
management

SLIDES

Interactive Slides

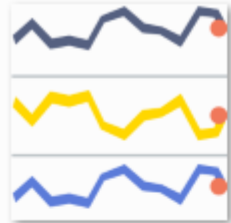


- Recall on Snap4City Architecture
- Dashboards Purposes and Uses
- Main Data Kinds: data vs representations
- Dashboards Main Concepts and simple Widgets
- Creating a Snap4City Dashboard, wizard
- Multi Data Map Widget
- High Level Types, video, external services, synoptics
- Selector for the Multi Data Map Widget
- Data Inspector vs Data Processes Details
- Dashboard Management

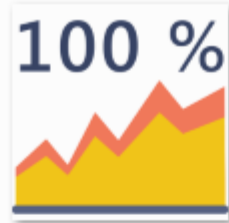
Visual Representations



Slider with multiple steps for KPI



sparklines



kpi



histogram



heatmap



flow-maps



geo-maps



donut-chart



Data-grid



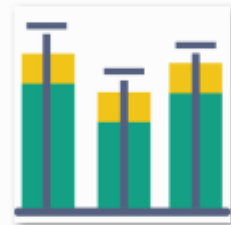
chord



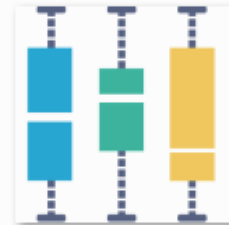
Cone



Bubble matrix chart



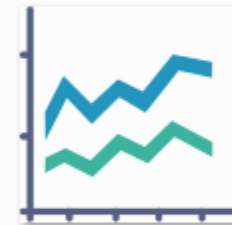
Bullet



Box-plot



staked-area



Stacked-line chart



Stacked-combination Chart



spider-maps



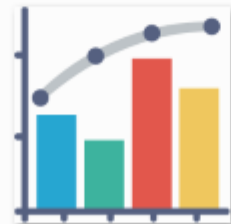
Sequence-Sunburst



Pivot



pie-chart-1



Pareto chart



radar



Bubble maps



waterfall



Sunburst



Sankey

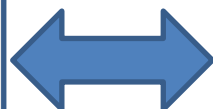
Dashboard Builder: Development

Data Transformation
Business Logic

IOT Applications

Knowledge Base,
Km4City

Knowledge and Storage
Data from the Field and
City + MyKPI ++



Widget Collection

Micro Applications

External Services

Custom Widgets/
Synoptics



Dashboard Wizard

Dashboard Editor

Public Dashboard Collection

My Own Dash/App

Create, save, load,
delegate, grant access,
change ownership



Part 3: IoT App, process logic, server side BL

- Recall on Snap4City Architecture
- Node-RED
- IOT App = Node-RED + Snap4City
 - IoT App === Proc.Logic
- Examples of IOT App for Smartening Solutions
- Exploiting/Generating data by using: IoT App/Proc.Logic
- External Service <-> IoT App/Proc.Logic
- Dashboards <-> IoT App/Proc.Logic
 - Server Side Business Logic
- training material

Part 3: IOT App, Process Logic, Server Side Business Logic

[SLIDES](#)

[Interactive Slides](#)

The image shows a grid layout. The top row contains the text 'Part 3: IOT App, Process Logic, Server Side Business Logic'. The second row contains a green button labeled 'SLIDES'. The third row contains a green button labeled 'Interactive Slides'. The bottom row contains three film strip icons and three YouTube icons, all of which are circled in red.

nr1

Node-RED

flow1

Flow 1

input

- inject
- catch
- status
- link
- mqtt
- http
- websocket
- tcp
- udp
- amqp
- amqp2

output

- debug
- link
- mqtt
- http response
- websocket
- tcp
- udp
- amqp
- amqp2

Flow Information:

Name	flow1
ID	"49a71aa0_b297b4"
Status	Enabled

Information

Flow

Name: flow1

ID: "49a71aa0_b297b4"

Status: Enabled

Information

SNAP4CITY

Node-RED

Data Adapation

Data Transformation, Conversion

Data Integration, Interoperability

Business Logic vs Dashboards

Editing IOT Applications

Data Analytics control

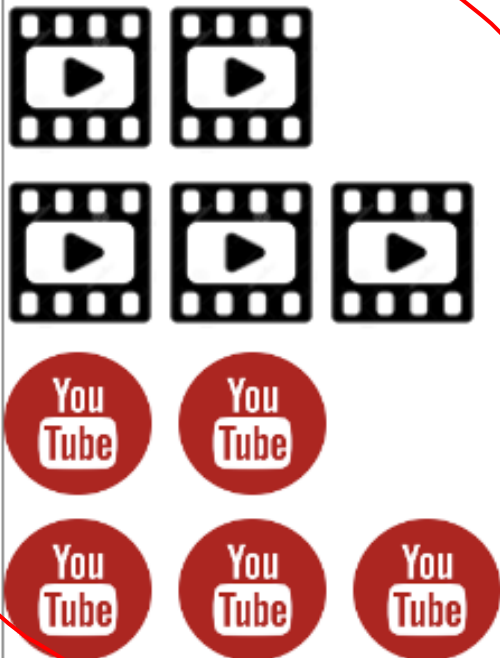
Everywhere: Cloud, on IoT Edge Devices

Part 5: Data Ingestion and Interoperability

Part 5: Data Ingestion
and Interoperability

SLIDES

Interactive Slides



- When Solutions and tools for Data Ingestion and Interoperability are needed
- Overview of Snap4City Data Storage and Stack
- Knowledge Base: Modelling and Setting Up
- High Level Types vs Ingestion Process
- Data Ingestion Strategy and Orientation
- Ingestion of Points of Interest with POI Loader
- Models vs Devices/Entities and Registration
- Verification of Data Ingestion
 - Digital Twin Data Inspector vs Data Processes Details
 - My Data Dashboard Dev to assess data on Open Search Storage
- An Integrated Example for Time Series
- Entities Ingestion with Data Table Loader
- High Performance Ingestion via Python
- FIWARE Smart Data Models on Snap4City
- Ingestion of MyKPI with Proc.Logic / IoT App

Checking data/Entity ingestion results

Knowledge base
Semantic reasoners



- All searches
- Metata
- Structure
- Last values of IoT Dev
- GTFS
- Only public IoT Dev

Indexing and aggregating
NIFI, OpenSearch

- Faceted search
- Geo search
- Time Series
- Private and Public

ServiceMap, SCAPI, SuperSM

- LOG / LOD viewer
- Super Service Map
- SCAPI: Swagger
- Last data

Data Inspector (last data)

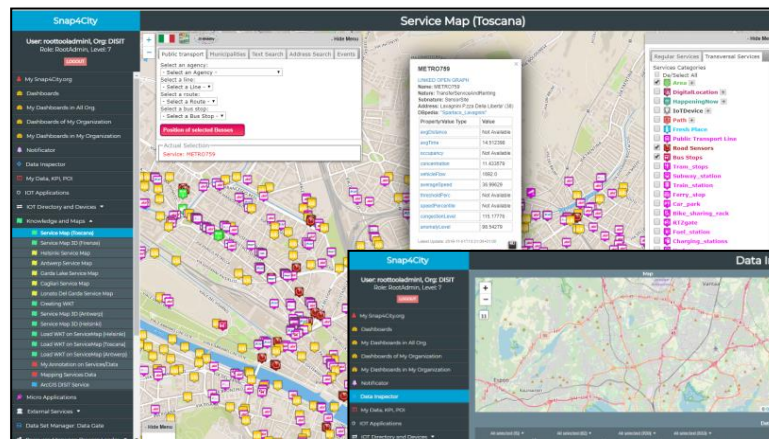
IoT/Entity Directory

- IoT Brokers

ServiceMap, SCAPI (last data), SuperSM

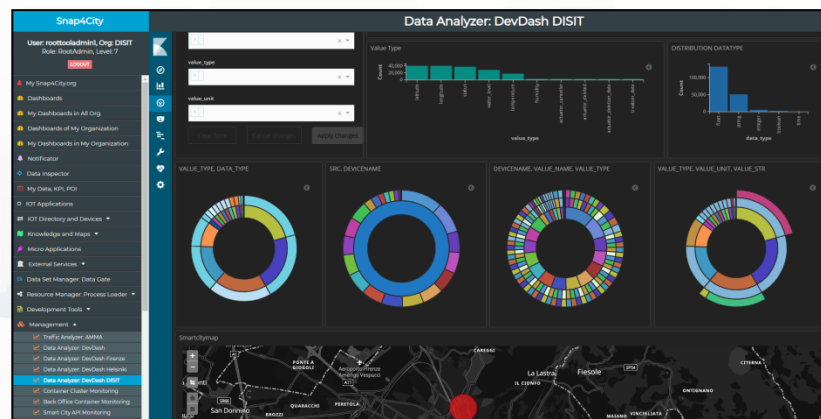
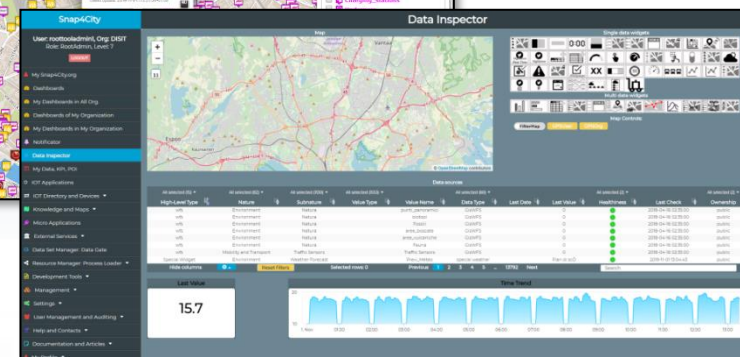
My Data Dashboard, OpenSearchDash

Data Inspector (last data)



ServiceMap or Super ServiceMap

Data Inspector Digital Twin view



My Data Dashboard

DevDash

Part 4: Data Analytics

Part 4: Data Analytics
and Artificial
Intelligence

SLIDES

Interactive Slides

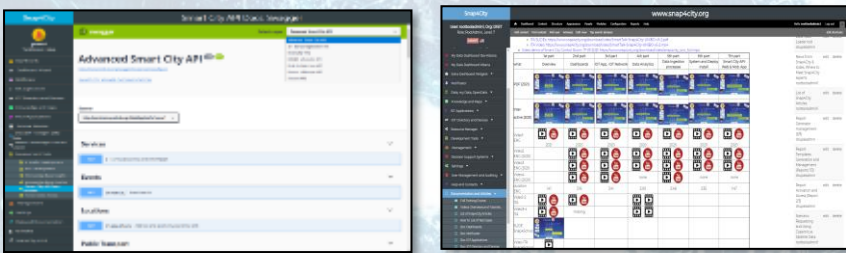


- Why and Where use DA, AI and XAI --> General Life Cycle
- Data Processing
- What is Data Analytics, DA and Artificial Intelligence, AI
- List of the most relevant available DA and AI Solutions
- Predictions and Anomaly detections
- Computing: Higher Level Types Data and their representations
- How AI/XAI, and Life Cycle
- Using DA, AI, XAI in Snap4City infrastructure
 - Data Analytics <--> IoT App / Proc.Logic
- Decision Support Systems and What-If Analysis
- Routing, Multimodal Routing, Dynamic Routing
- Business Intelligence and Visual Analytics

Data Analytics on Snap4City platform



Swagger



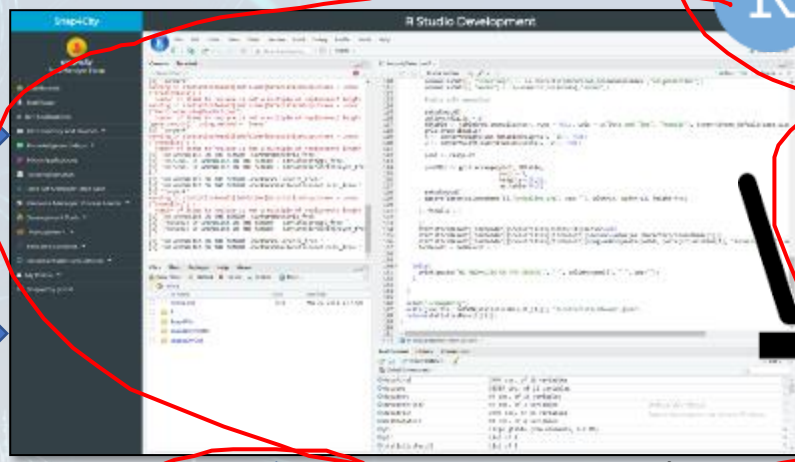
Ontology Schema



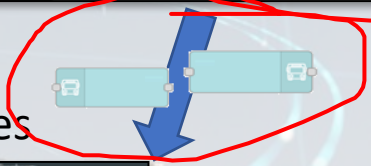
LOG.disit.org



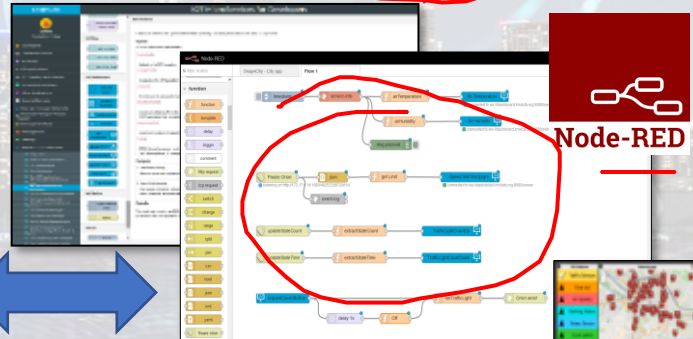
Smart City API from Knowledge Base and other tools



Creating MicroServices



Saving / Sharing reusing



Using them into IOT Applications



Resource Manager



Parts 7 & 8: API, Mobil, Business Intelligence

Part 7: Exploiting
Snap4City API, and
Web/Mobile
Applications SDK

[SLIDES](#)

[Interactive Slides](#)



Part 8: Developing
Smart Applications &
Business Intelligence
Solutions

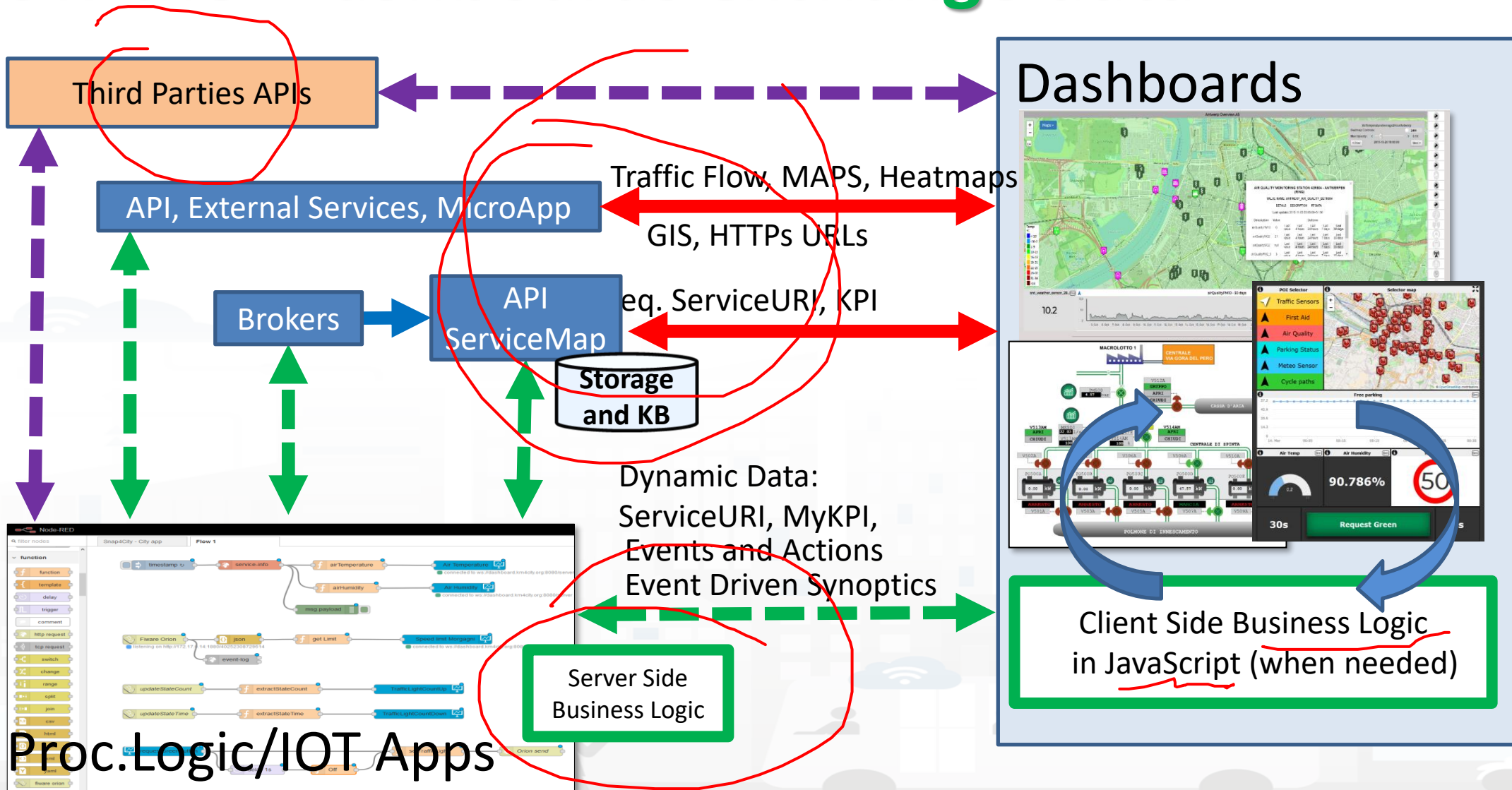
[SLIDES](#)

[Interactive Slides](#)



- **Smart City API: Internal and External**
- Concepts and tools for using Knowledge Base, ServiceMap, API
- Federated Knowledge Bases and Smart City APIs
- **Advanced Smart City API**
- Access to Protected data
- **Forging and managing: Mobile and Web Apps, MicroApplications**
- **Web and Mobile App Development Kit**
- -----
- Developing in the smart city IoT/WoT context
- Smart Solutions Development Life Cycle
- Analysis for Innovation (Co-Creation and Co-Working)
- Design: Data, Data Models, Data Relationships
- Design & Develop: Data Processes Proc.Logic / IoT App
- Design & Develop of Data Analytics
- Design & Develop: user interfaces, visual tools
- **Visual Analytic vs Data Analytics: Client Side Business Logic Intelligence**
- Design and Control of Smart Applications

How the Dashboards exchange data



Part 6: Platform Architecture, interop and Deploy

Part 6: Snap4City
Platform Architecture,
Interoperability,
Management and
Deploy

[SLIDES](#)

[Interactive Slides](#)











- Snap4City Architecture
- Interoperability of Snap4City Platform
- Interoperability with respect to Hardware staff
- Adding Features and Modules to Snap4City
- FIWARE and Snap4City
- Snap4City vs State of the Art Solutions
- Smart City planning with Snap4City Team Support
- The Role of the Living Lab Support
- Snap4City Platform: Administration Overview
- Snap4Tech: Smart Solutions as a Service
- Deploy Snap4Tech solutions: Docker Based



Tech Overview

- <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>



Snap4City Platform

Technical Overview

From: DINFO dept of University of Florence, with its
DISIT Lab, <https://www.disit.org> with its Snap4City solution

Snap4City:

- Web page: <https://www.snap4city.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>

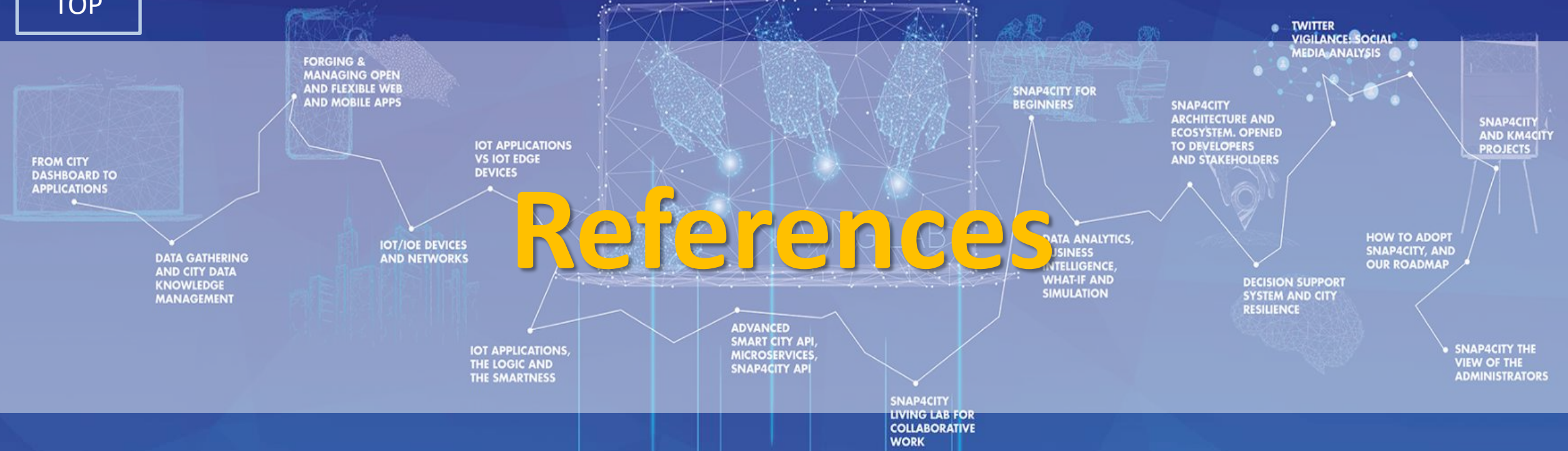
Contact Person: Paolo Nesi, Paolo.nesi@unifi.it

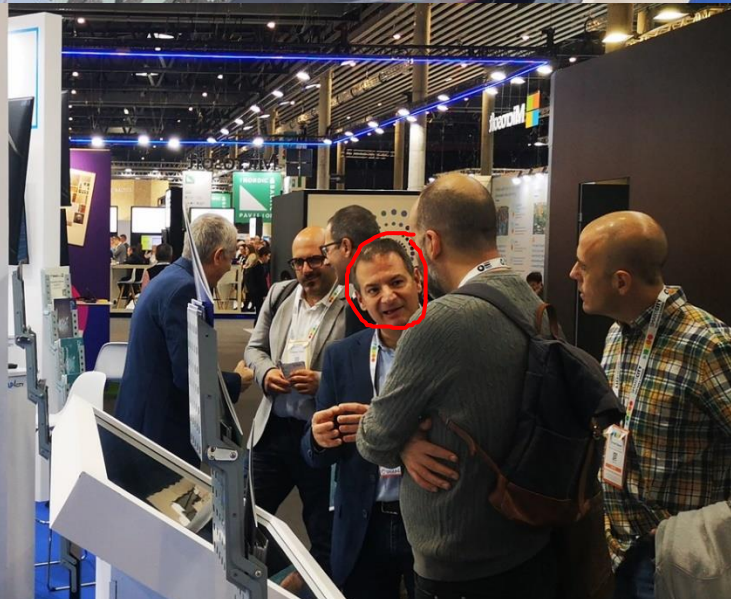
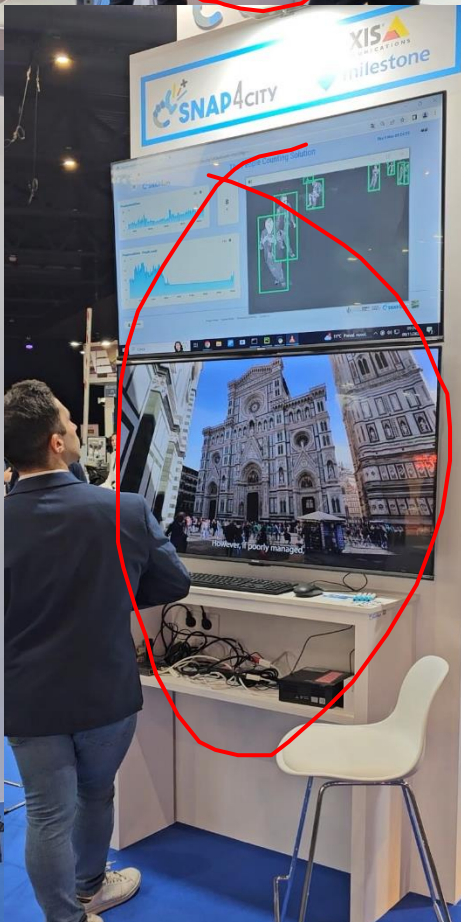
- o Phone: +39-335-5668674
- o LinkedIn: <https://www.linkedin.com/in/paolo-nesi-849ba51/>
- o Twitter: <https://twitter.com/paolonesi>
- o FaceBook: <https://www.facebook.com/paolo.nesi2>

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References

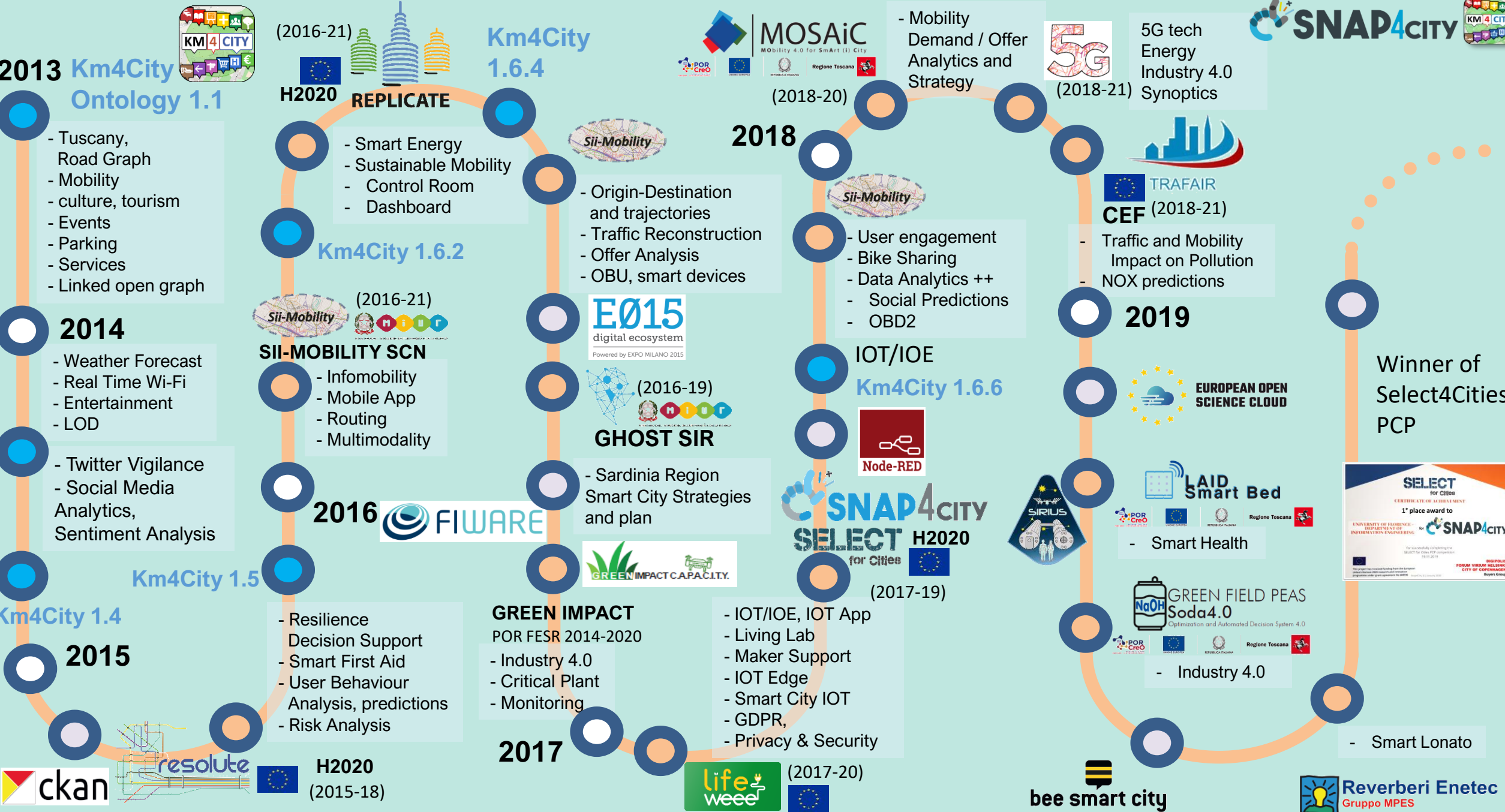




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PAVILLON 1 - STAND D 100



2013 Km4City Ontology 1.1

- Tuscany, Road Graph
- Mobility
- culture, tourism
- Events
- Parking
- Services
- Linked open graph

2014

- Weather Forecast
- Real Time Wi-Fi
- Entertainment
- LOD

- Twitter Vigilance
- Social Media Analytics, Sentiment Analysis

Km4City 1.4

2015

- Resilience Decision Support
- Smart First Aid
- User Behaviour Analysis, predictions
- Risk Analysis



(2016-21) H2020 REPLICATE

- Smart Energy
- Sustainable Mobility
- Control Room
- Dashboard

Km4City 1.6.2



- Infomobility
- Mobile App
- Routing
- Multimodality

2016 FIWARE

Km4City 1.5

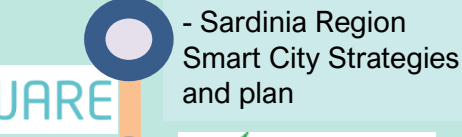
- Resilience Decision Support
- Smart First Aid
- User Behaviour Analysis, predictions
- Risk Analysis

Km4City 1.6.4

- Origin-Destination and trajectories
- Traffic Reconstruction
- Offer Analysis
- OBU, smart devices



- Sardinia Region Smart City Strategies and plan



2017

- IOT/IOE, IOT App
- Living Lab
- Maker Support
- IOT Edge
- Smart City IOT
- GDPR, Privacy & Security



MOSAiC (2018-20)

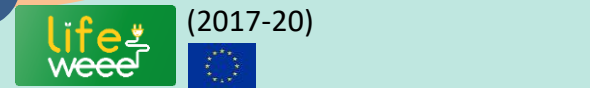
- User engagement
- Bike Sharing
- Data Analytics ++
- Social Predictions
- OBD2

IOT/IOE Km4City 1.6.6



2018

- Mobility Demand / Offer
- Analytics and Strategy



5G tech Energy Industry 4.0 Synoptics (2018-21)

- Traffic and Mobility Impact on Pollution
- NOX predictions

2019



- Smart Health

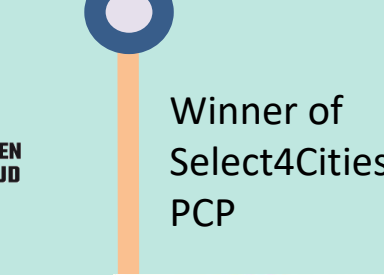


GREEN FIELD PEAS Soda4.0

- Industry 4.0



- Winner of Select4Cities PCP



- Smart Lonato



DISIT lab roadmap vs model and tools' usage



2020

- Sii-Mobility
- JRC Contract
- Interreg Mediterranean HERIT-DATA

- Smart Tourism
- 6 Pilots
- Data Analytics
- Extended platform

- Interreg MARITTIMO-IT FR-MARITIME
- MOBI MART

- Smart Mobility
- PISA, PUMS
- Living lab

- Smart Ambulance (2021-22)

- Km4City 1.6.7



- Smart Ambulance (2021-22)



- enel x Contract

- JRC Contract

2021

- PC4City (2020-21) Monitoring Terrain

- Winner of Open Data Challenge of enel x

- CAPÉLON

- Smart Light
- Sweden

- Enterprise (2021-22) Industry 4.0

- Almafluida Industry 4.0 (2021-22)

- AMPERE (2021-22) Industry 4.0

- SYN-RG-AI SmartCity

- GRUPPO PRETTO Industry 4.0

- uni.systems SmartCity, 2021-23

- AXIS COMMUNICATIONS

- AXIS collab SmartCity

2022

- ASYMMETRICA URBAN TECHNOLOGY

- Asymmetrica Smart City, 2022-23

- ITALFERR GRUPPO FERROVIE DELLO STATO ITALIANE

- Italferr, Smart City

2023

- ART-ER ATTRATTIVITÀ RICERCA TERRITORIO Contract, 2022-23

- Filippi 2022-2023

- enel x Contract, 15min

- IMPETUS Security and Risk

- Smartea

- JRC EUROPEAN COMMISSION Contract, 2022-23

- MOST CENTRO NAZIONALE PER LA MOBILITÀ SOSTENIBILE

- CN MOST, 2022-26

- EI THE, 2022-26

- G. Agile, 2021-23

- TUSCANY X.D EDIH 2023-26 Finanziato dall'Unione europea NextGenerationEU

- Merano, smart light

- OceanRace, Genova, AWS

- Cuneo, smart city

- Rhodes, smart city

2024

- AMMIRARE Interreg MARITTIMO-IT FR-MARITIME Fondo Europeo di Sviluppo Regionale

- TOURISMO

- Interreg Euro-MED Co-funded by the European Union

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