

# Paolo Nesi

Smart city, big data e  
control room: il progetto  
REPLICATE e Snap4City

12 APRILE 2022  
ORE 11:00

**ONLINE** [link here](#)

# SMART TALKS



ALMA MATER STUDIORUM  
UNIVERSITÀ DI BOLOGNA  
DIPARTIMENTO DI ARCHITETTURA  
DIPARTIMENTO DI ECCELLENZA MIUR  
(L. 232 DEL 1/12/2016)



Advanced  
Design



Dottorato in  
Architettura e  
Culture del  
Progetto



[serena.pagliula2@unibo.it](mailto:serena.pagliula2@unibo.it)



Design del Prodotto Industriale e  
Advanced Design • UNIBO



Dipartimento di Architettura • UNIBO



@exhibitlab\_adu





**SNAP4CITY**  
LIVING LAB



Paolo Nesi

Smart city, big data e  
control room: il progetto  
REPLICATE e Snap4City

12 APRILE 2022  
ORE 11:00

ONLINE [link here](#)

**SMART  
TALKS**



ALMA MATER STUDIORUM  
UNIVERSITÀ DI BOLOGNA  
DIPARTIMENTO DI ARCHITETTURA  
(L. 232 DEL 1/12/2016)



Advanced  
Design



CPCL  
ALMA MATER STUDIORUM  
UNIVERSITÀ DI BOLOGNA  
DIPARTIMENTO DI ARCHITETTURA  
(L. 232 DEL 1/12/2016)

Dottorato in  
Architettura e  
Culture del  
Progetto



[serena.pagliula2@unibo.it](mailto:serena.pagliula2@unibo.it)



Design del Prodotto Industriale e  
Advanced Design • UNIBO



Dipartimento di Architettura • UNIBO



@exhibitlab\_adu

**SCALABLE SMART ANALYTIC APPLICATION BUILDER FOR SENTIENT CITIES**



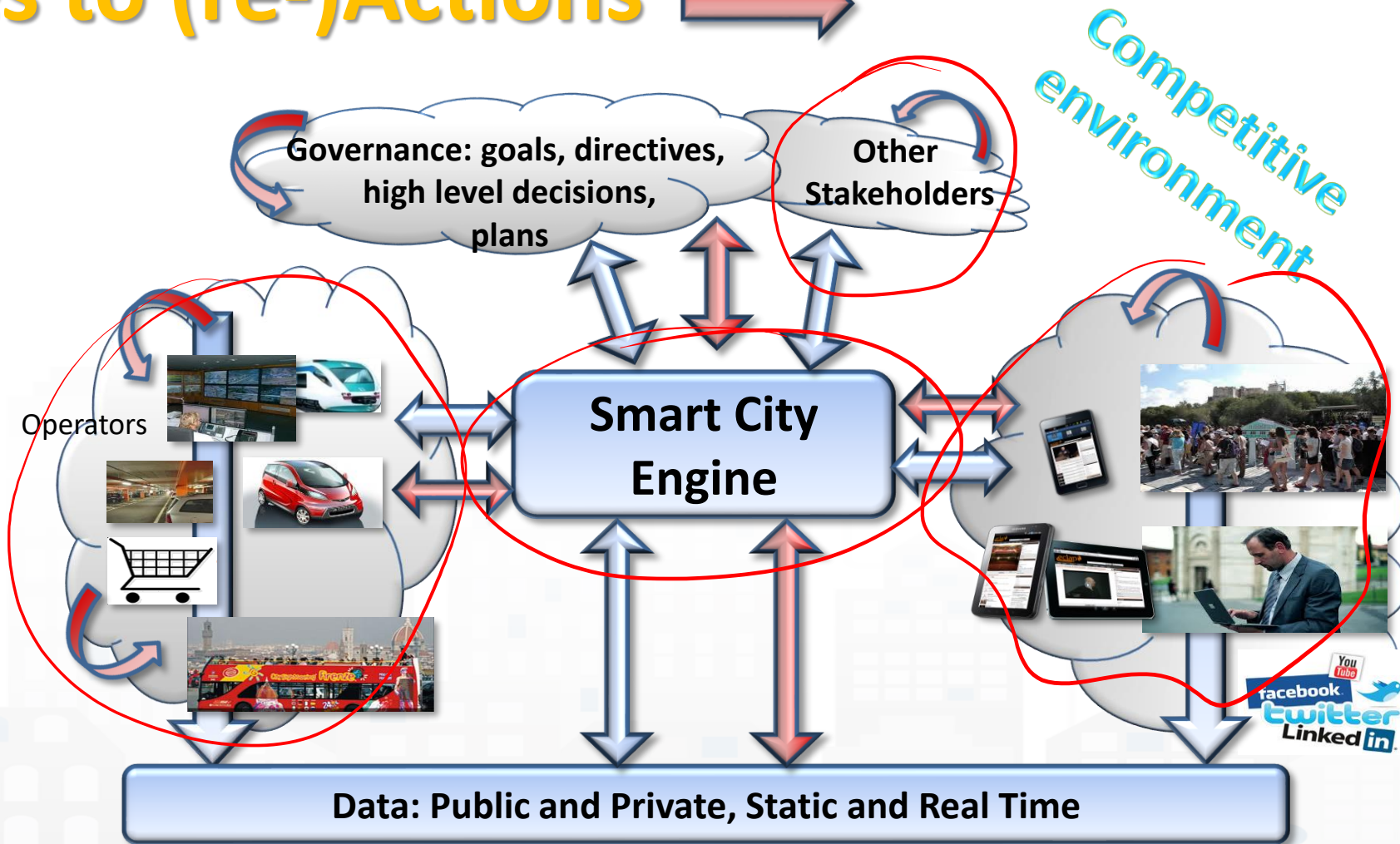
UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INFORMAZIONE  
TECNOLOGIE

**DISIT**  
DIPARTIMENTO DI  
SISTEMI  
INFORMATICA  
TECNOLOGIE

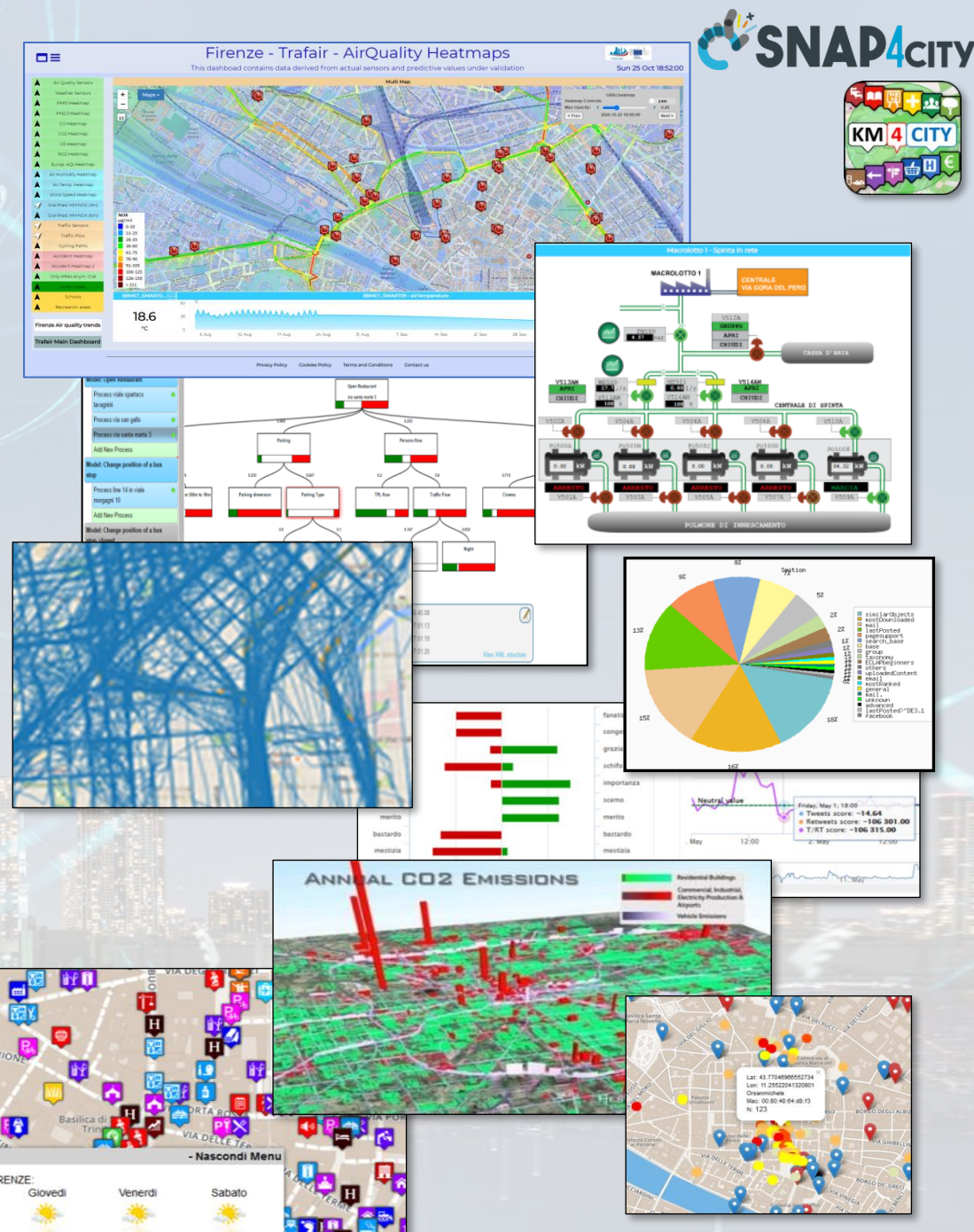
# From Strategies to (re-)Actions

- Analyze
- Alerting, Early Warning
- Support Decision makers
- Plans
- Prescriptions
- Inform
- Suggest
- Engage
- Research



# Data Driven Decision Support

- Decision Support system
- Assessment / Strategies
- Data Rendering, visual analytics
- Data Processing
- Data aggregation, Storage, indexing
- Data Ingestion



# Tools for rapid implementation of sustainable Smart Solutions and Decision Support Systems



100%  
OPEN  
SOURCE



Powered by  
FIWARE

FREE  
TRIAL



PEN Test  
Passed



EU GDPR  
COMPLIANT



SNAP4  
Appliances and Dockers  
Installations



EUROPEAN OPEN  
SCIENCE CLOUD



Node-RED



JS Foundation



E015  
digital ecosystem



NVIDIA

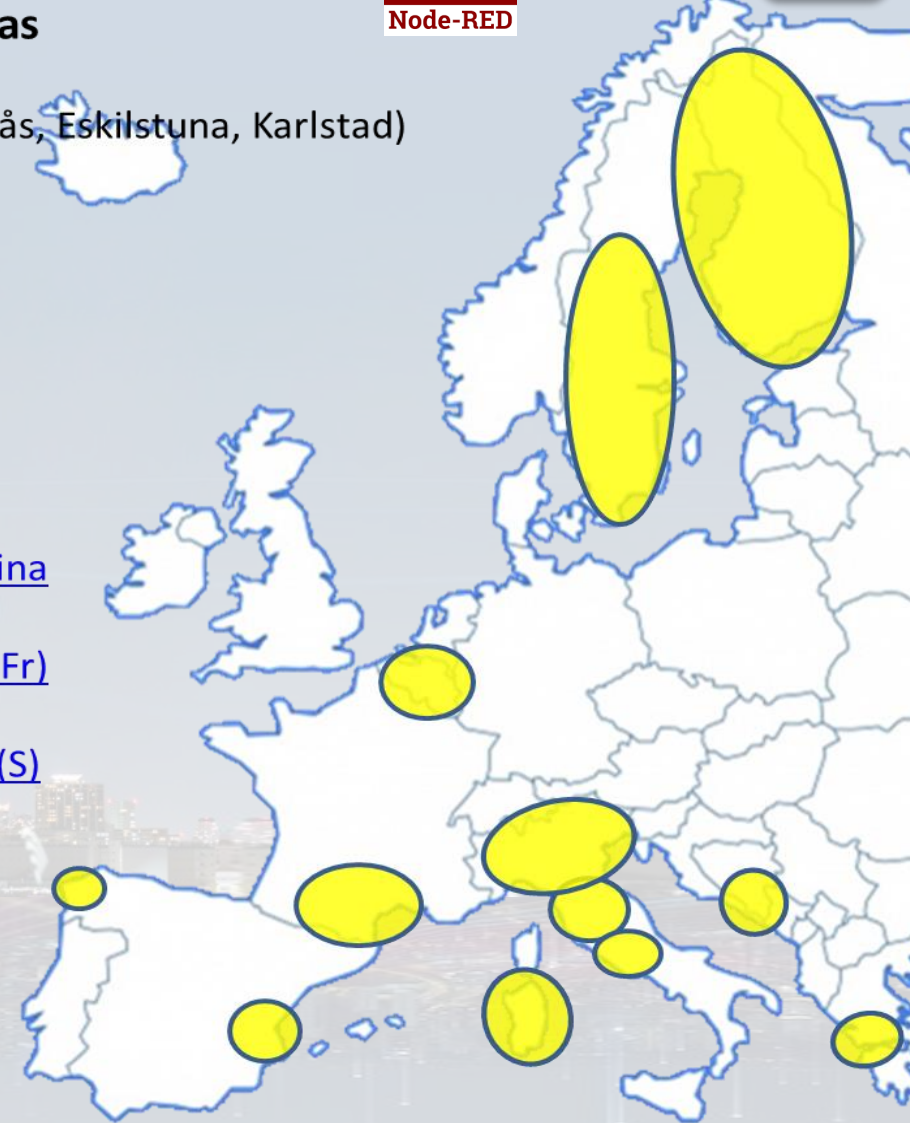




- > 7 running installations
  - Pisa, Toscana, Sweden, ISPRA, Snap4.eu,
  - Altair, Italmatic, ....
- 13 projects, 12 pilots on 9 Countries
  - >40 cities/area
- **Wide MULTitenant deploy, e.g.,**
  - 18 Organizations / tenant
  - > 7000 users on
  - > 1300 Dashboards
  - > 15 mobile Apps
  - > **2 Million of structured data per day**
  - > 500 IoT Applications/node-RED
  - > 700 web pages with training
  - > 45 videos, training videos

## Main Organizations/areas

- [Antwerp area \(Be\)](#)
- Capelon (Sweden: Västerås, Eskilstuna, Karlstad)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Helsinki area \(Fin\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Pisa area \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\), SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)
- .....
- .....

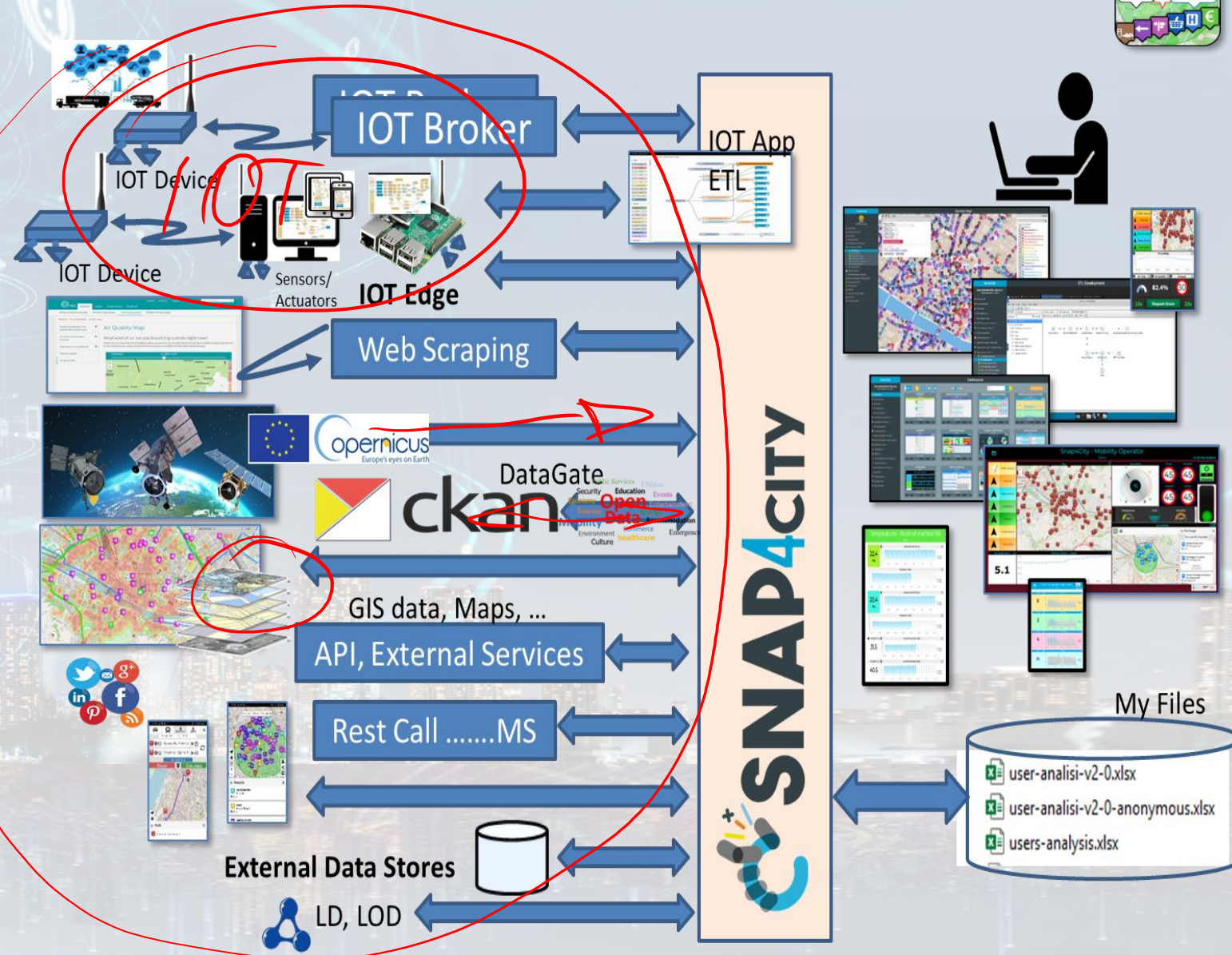


# Ingestion, agg. → exploitation

- **Snap4City** efficient tools for

- Bidirectional data channels
- Any format, any channel, any data, any broker, any protocol, ...

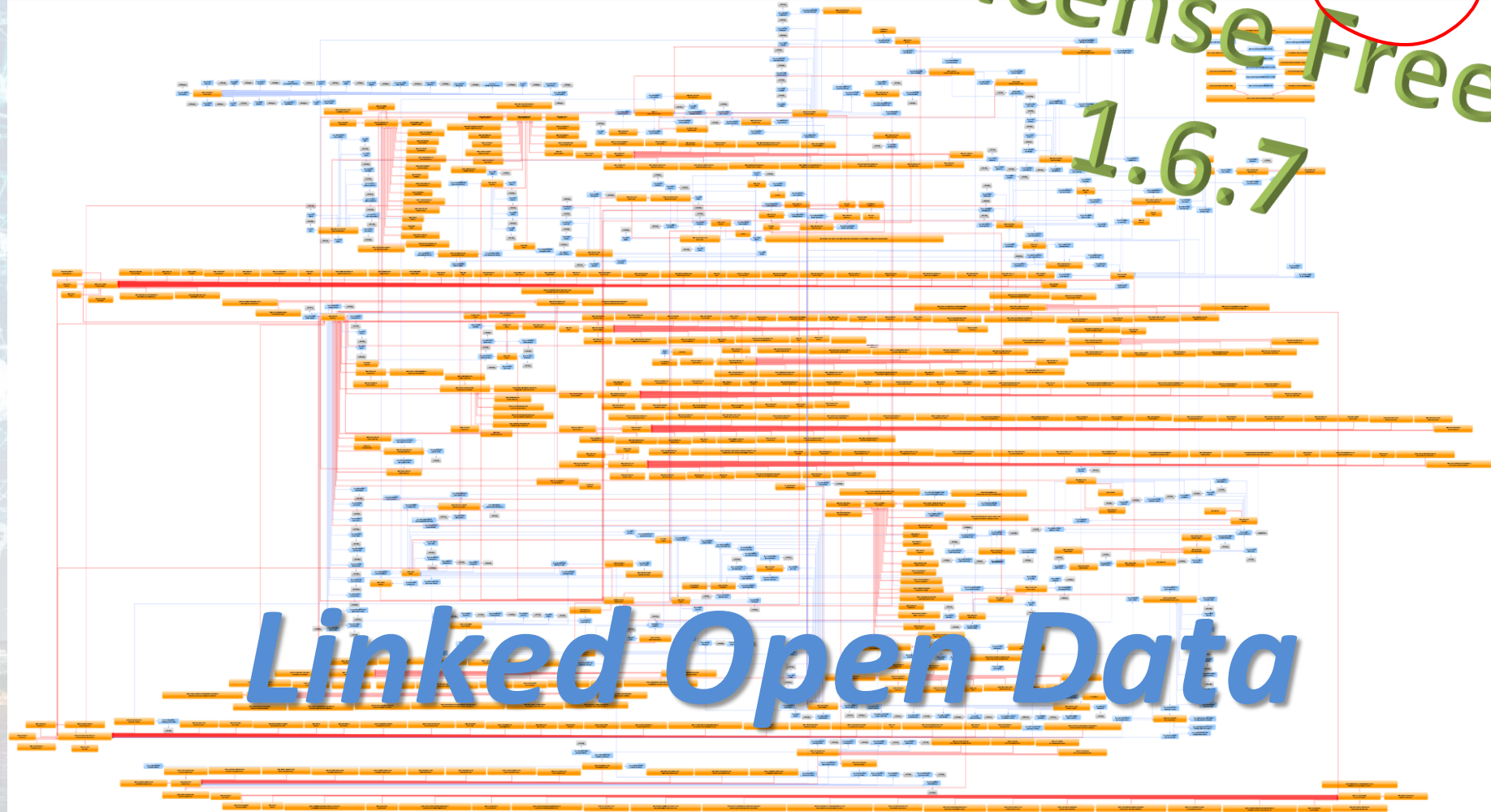
- **Km4City** Knowledge base Ontology reasoning on geo, space, time, relationships



# Expert System semantic queries

- via:
- **Smart City API**  
for  
Apps and third party
- **MicroServices**  
data driven  
develop via  
visual language  
Node-RED

License Free  
1.6.7




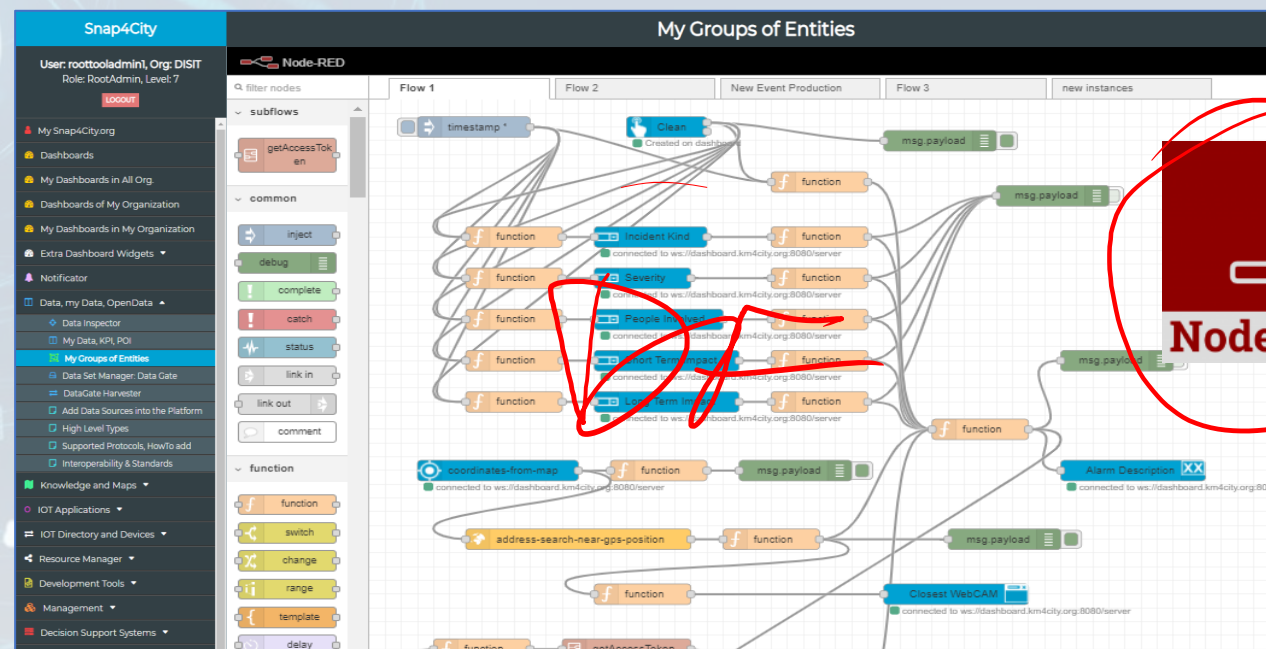
**Linked Open Data**

<https://www.snap4city.org/19>

## The logo features a stylized blue circular icon composed of four segments, each containing a different colored dot (yellow, red, green, blue). To the right of the icon, the word "SNAP" is written in large, bold, black capital letters, followed by "4CITY" in a smaller, blue, sans-serif font. Below the main logo, there is a small square icon with rounded corners, featuring a green background with various colorful symbols representing different aspects of urban planning or transportation, such as a car, a person walking, a bicycle, and a building. The text "KM 4 CITY" is prominently displayed in the center of this icon.

-

- 
- Node-RED**



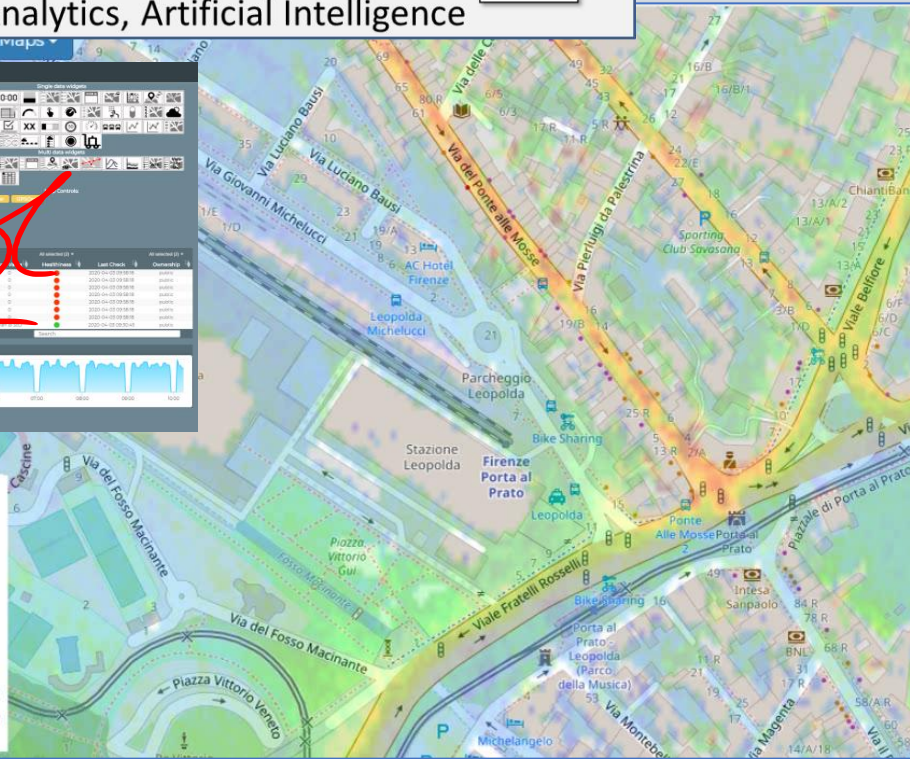
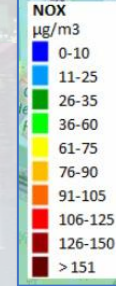
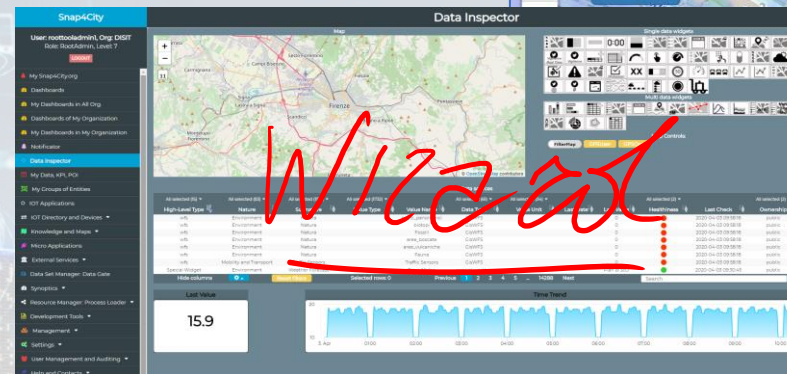
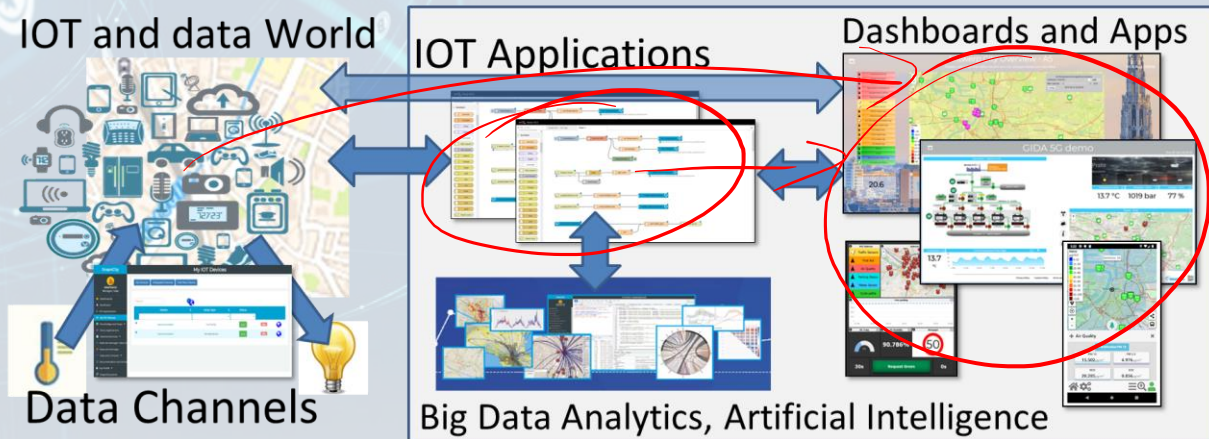
# Solutions: reliable, secure and fast to realize

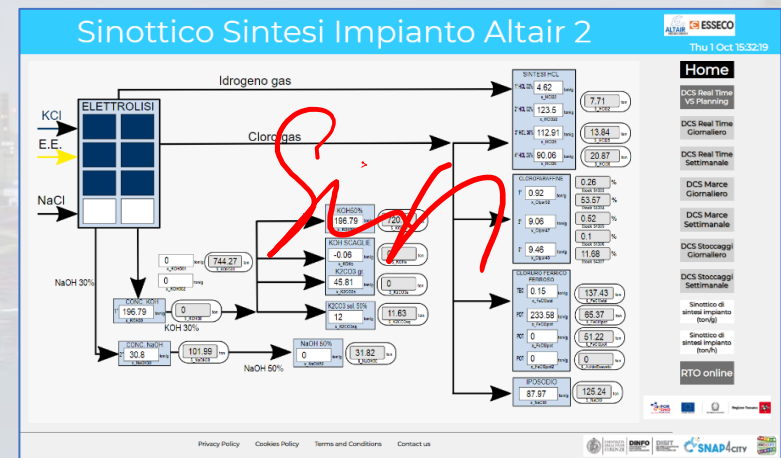
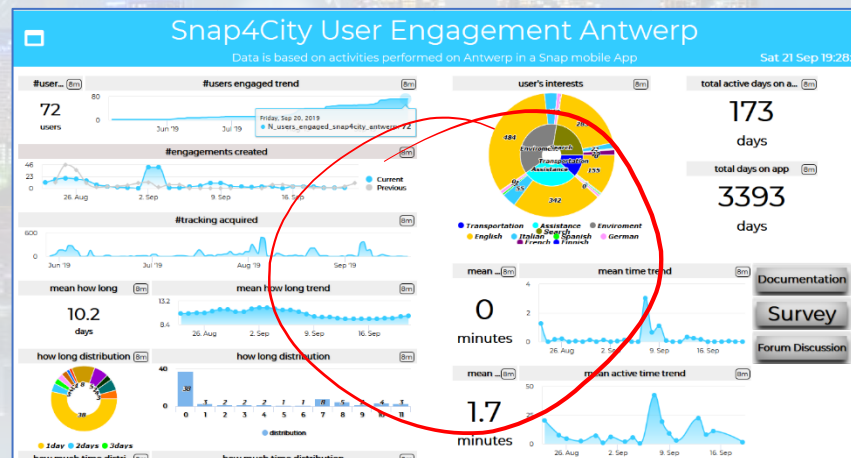
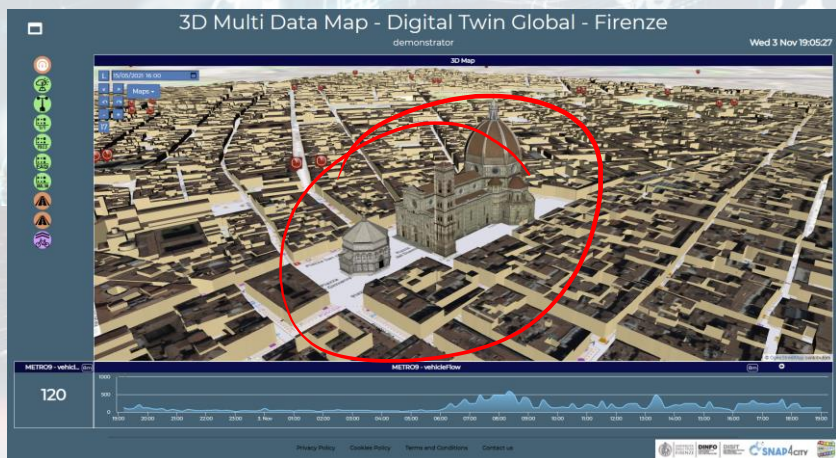
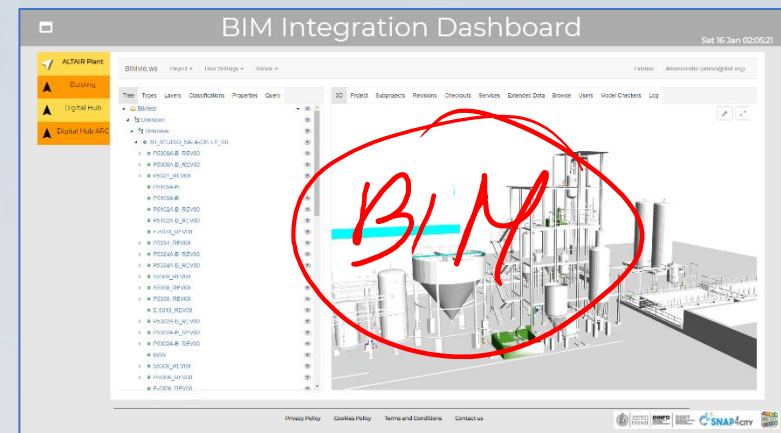
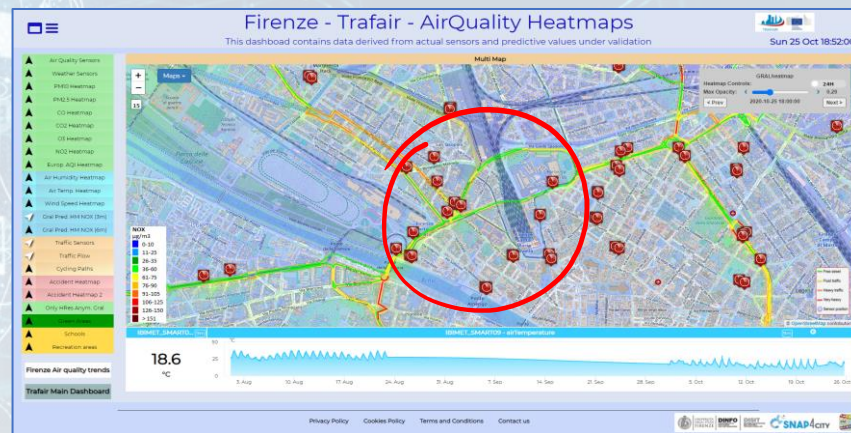
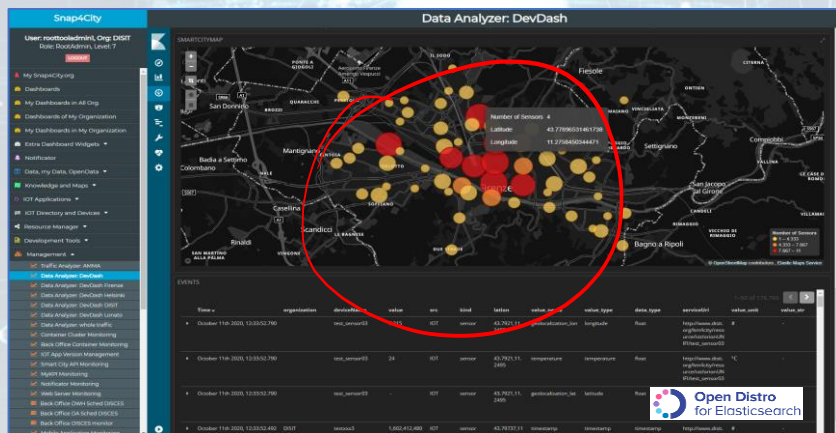
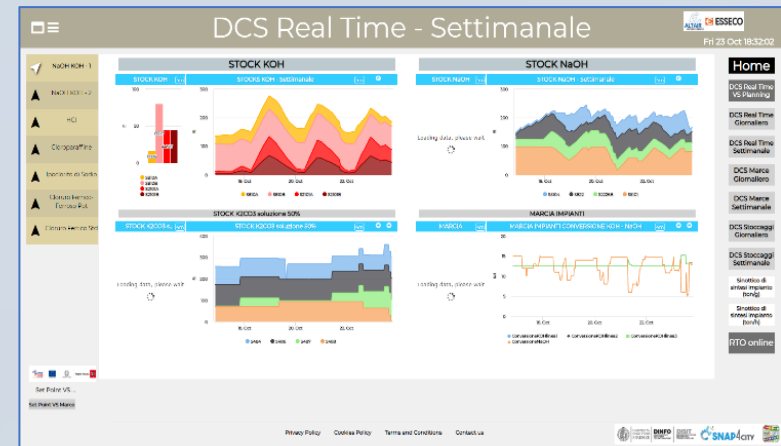
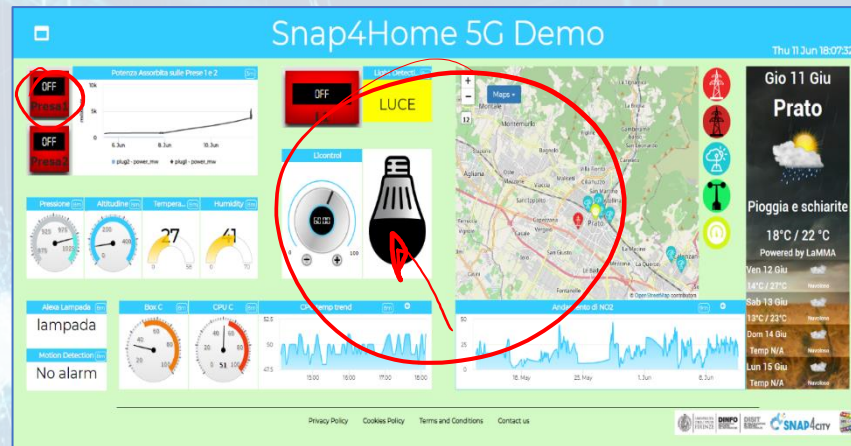
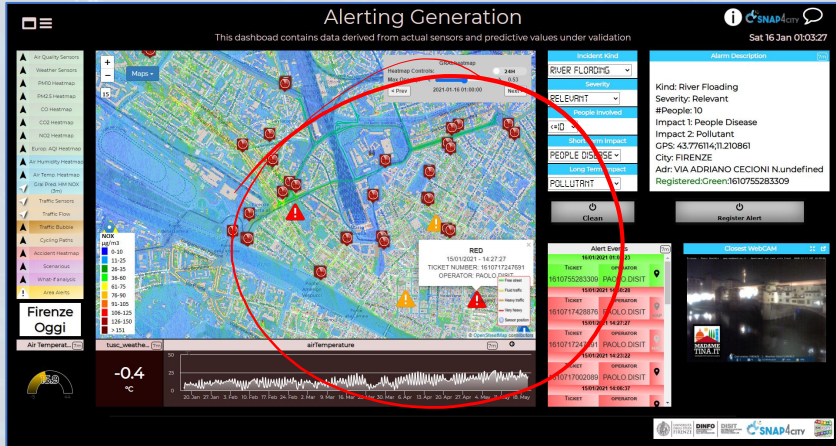
- **Via Snap4City tools**

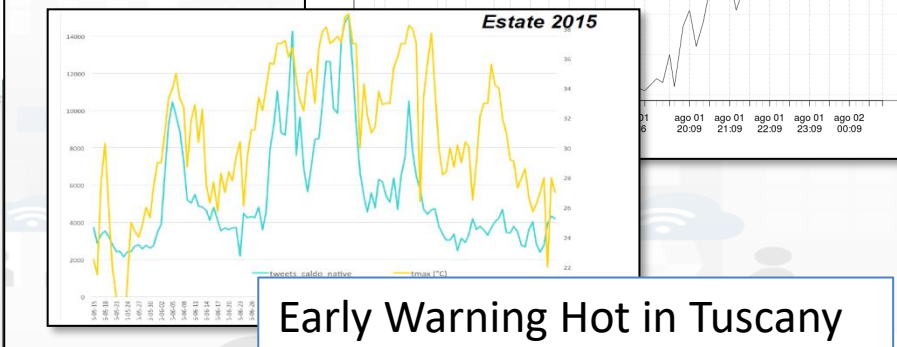
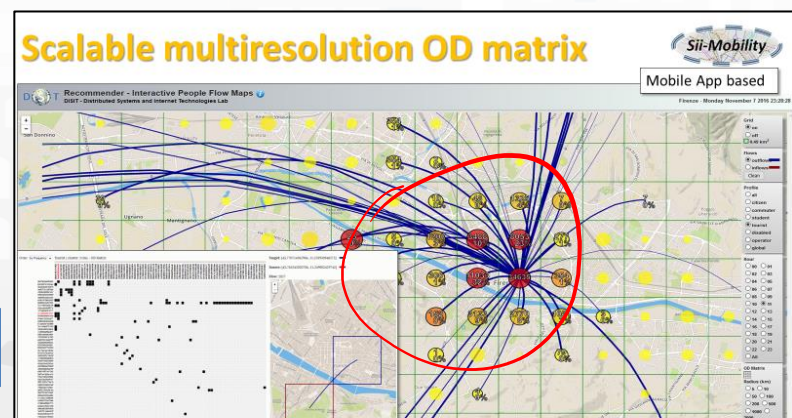
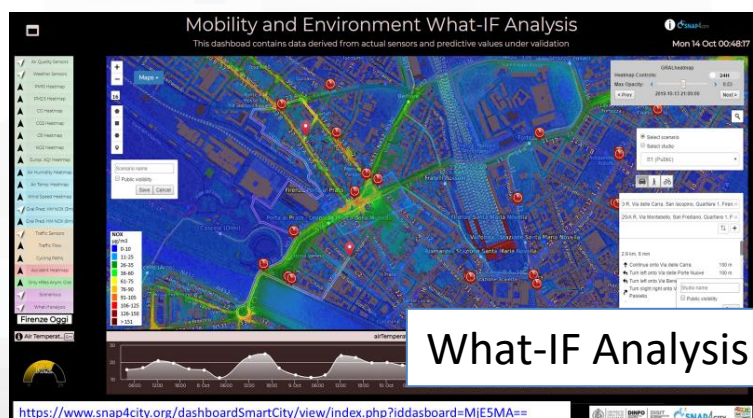
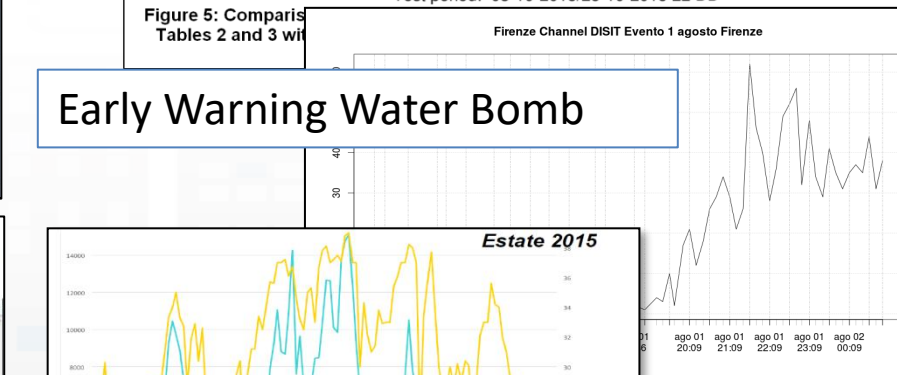
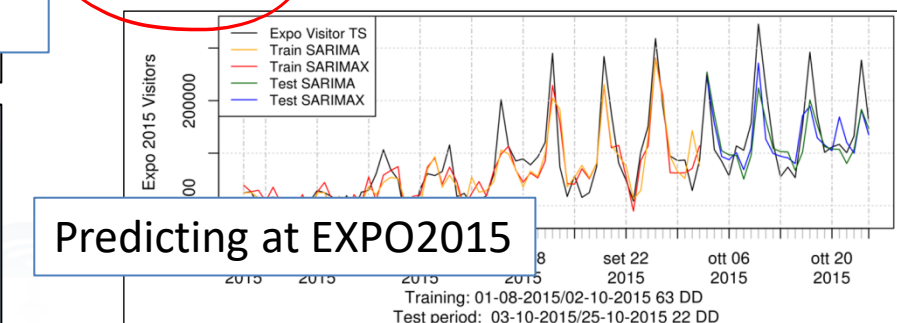
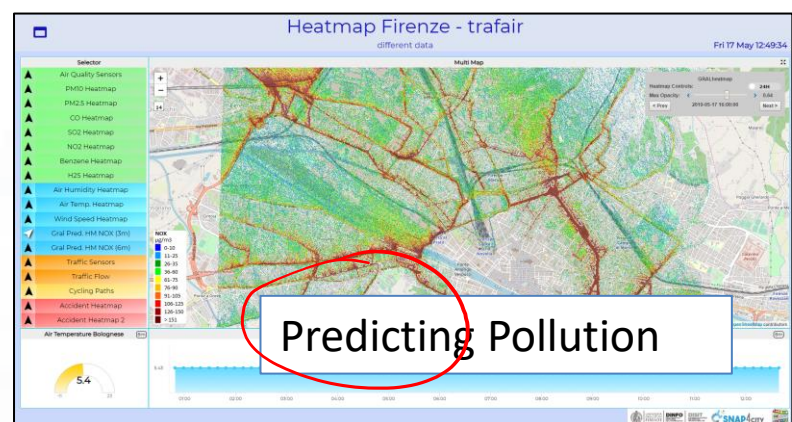
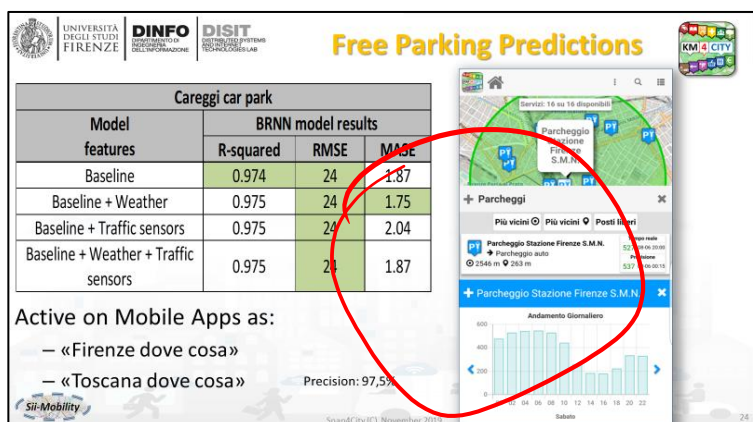
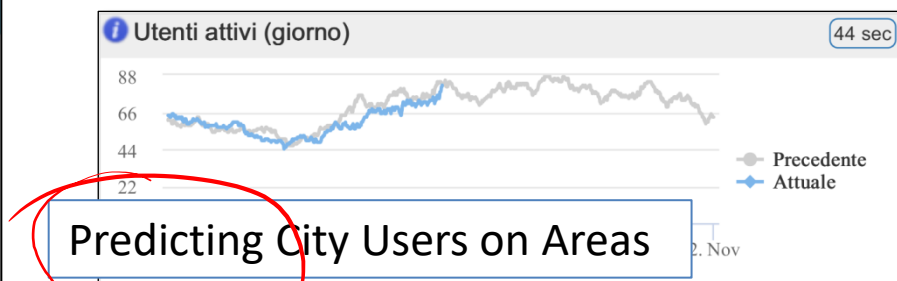
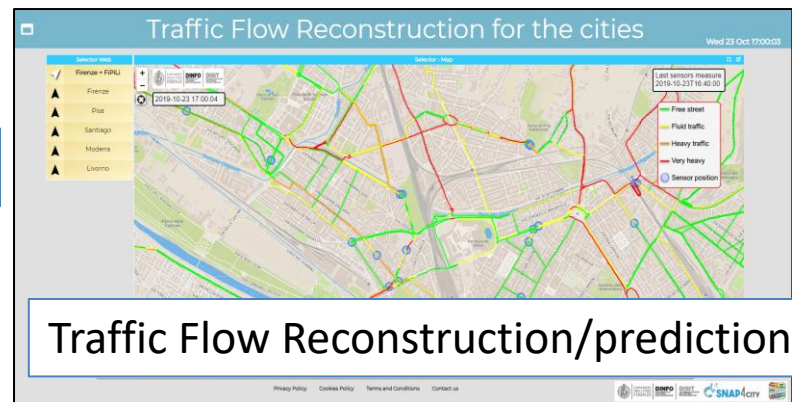
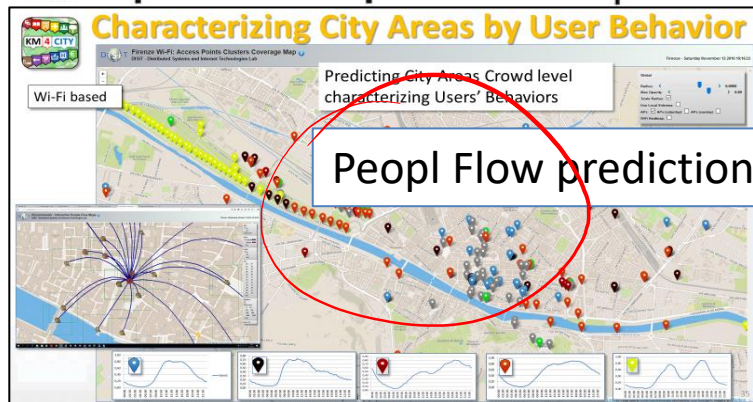
- **Dashboard Wizard**
- **Dashboard Builder**
- **Data/Visual Analytic**

- **Smart Solutions results to be**

- Real time data drive
- Secure end-to-end
- GDPR compliant
- Reliable, interoperable
- Auditable, marketable

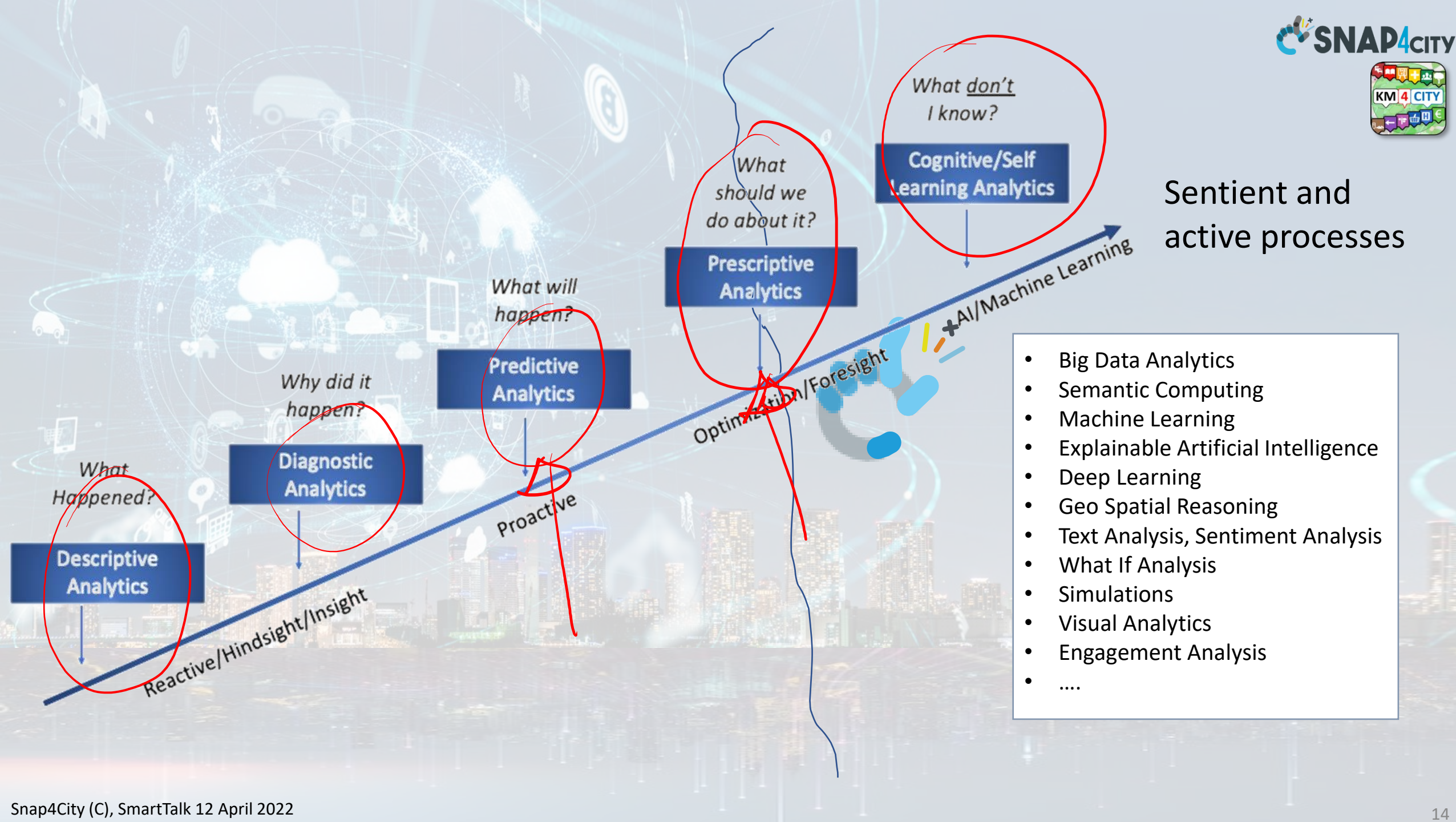








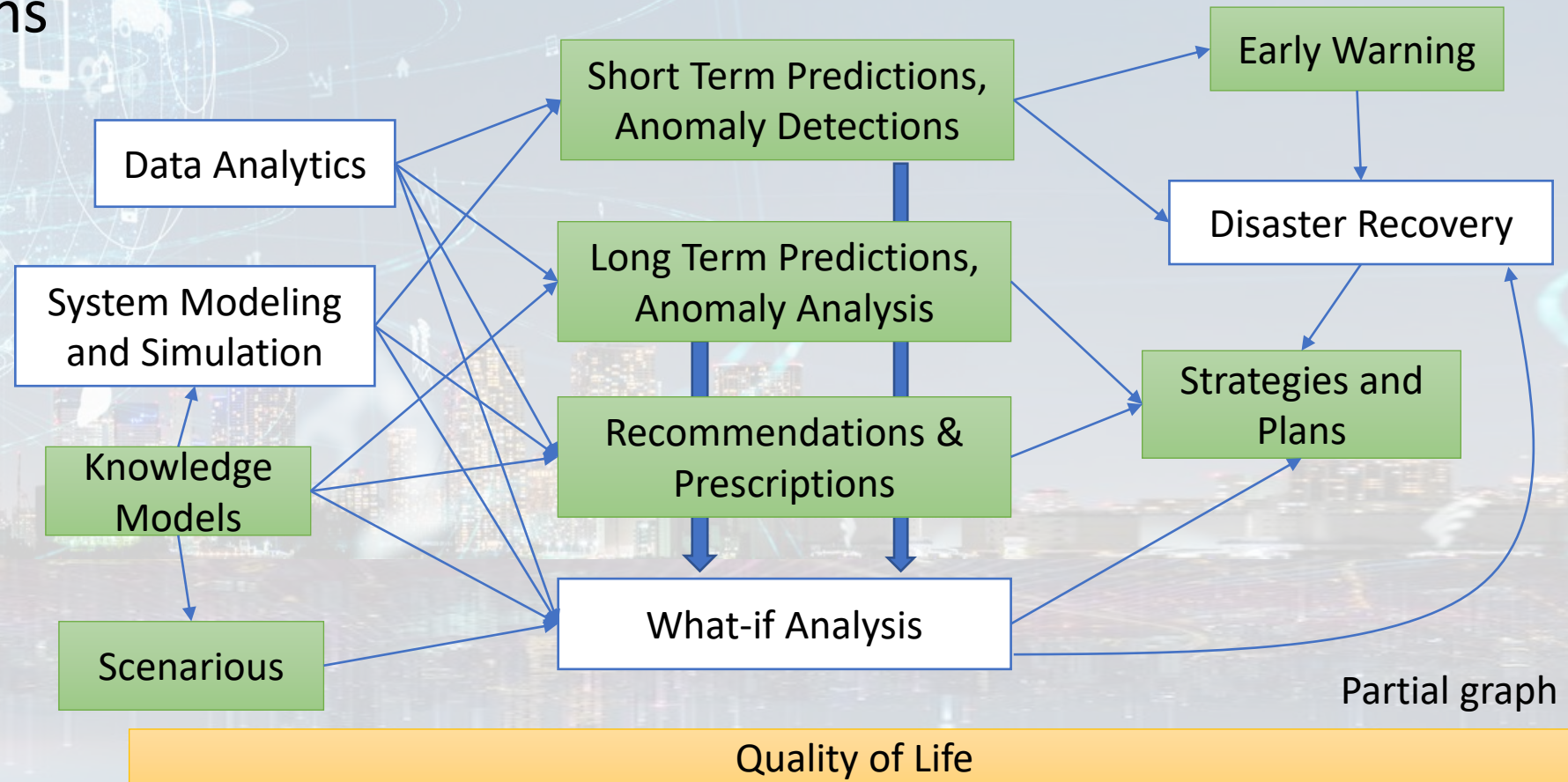
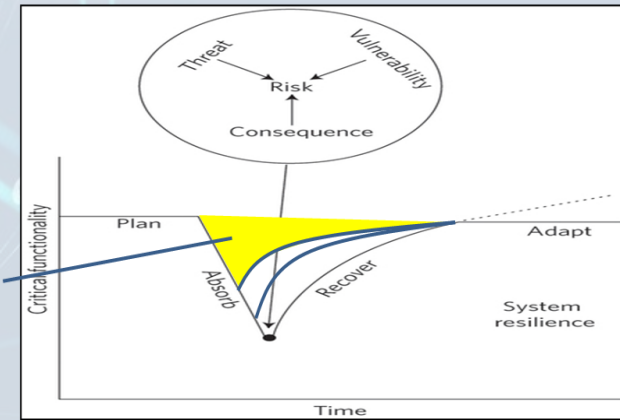
## Sentient and active processes



# Objectives

- Decision support systems
- Improvement of life quality
- Sustainable Solutions
- Reduction of costs
- Resilience

**P**repare  
**A**bsorb  
**R**ecover  
**A**dapt



## • Data Analytics: Examples from Snap4City

- Smart parking: Predictions
- Smart Bike Sharing
- User Behavior Analysis, via Wi-Fi, OD Matrices
- User Behavior Analysis via trajectories
- Recognition of Used Transportation means
- Traffic Flow Predictions
- Traffic Flow in/out of the city
- Traffic Flow Reconstruction, from Traffic Sensors Data
- Covid-19 vs other data: traffic and environmental
- Quality of Public Transport Service
- Origin Destination Matrices (from: Wi-Fi, Mobile Apps, etc.)
- Modal and Multimodal Routing for Navigation and Travel Planning
- Etc.

## • Data Analytics for City/Area Management

- Predicting Land Sliding
- DORAM: Demand of Mobility vs Offer of Transportation
- Environmental Data Analysis and Predictions, early Warning
- Environmental Sensors Hosted by City Users
- Long Term Prediction of Annual Mean of NO2 index of EC ✓
- Anomaly Detection ✓
- What-IF Analysis.... ✓
- 15MinCityIndex Assessment of Cities ✓
- Predictive Maintenance on Plant
- Fashion Retail shop recommendations

- ~~Engaging City users Towards a Virtuous behavior~~
- ~~Decision Support Systems, Smart DS and Resilience DS~~
- ~~Twitter Vigilance: Social Media Analysis: Early Warning, Predictions~~
- **HOW TO: Data Analytics: Enforcing and Exploiting**
  - Real Time Data Analytics: using R Studio Exploitation in IOT Applications

# Big Data Analytics + Artificial Intelligence

- **Short and Long terms predictive models on:**
  - traffic, parking, people flow, maintenance, land sliding, NO2
- **3D Flow prediction:** Pollutant (NOX, NO2, ...)
- **Early warning, City Indexes, etc.**
- **AI & XAI:**
  - RF, XGBoost, BRNN, RNN, SVR, DNN, LSTM, CNN-LSTM, Autoencoders, ...
  - Clustering: K-means, K-Medoid, ...
  - XAI: Shap, variations, ...
- **Modeling, simulation, routing**
  - Traffic Flow reconstruction
  - Constrained Routing
- **What-IF analysis** (simulation + AI + data)
- **Based on several computational models:**
  - trajectories, OD matrices, Typical Time Trends, etc.

*to cope with*

- *any data, format*
- *any channel, protocol*
- *any AI/ML*
- *any place*
- *online development*
- *multi-tenant*
- *Secure, PENTest*
- *GDPR, privacy*
- **→ low costs**
- **→ easy to evolve**

<https://www.snap4city.org/download/video/course2020/da/S>

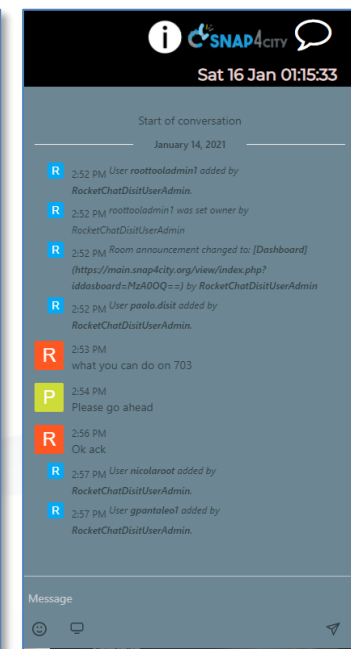
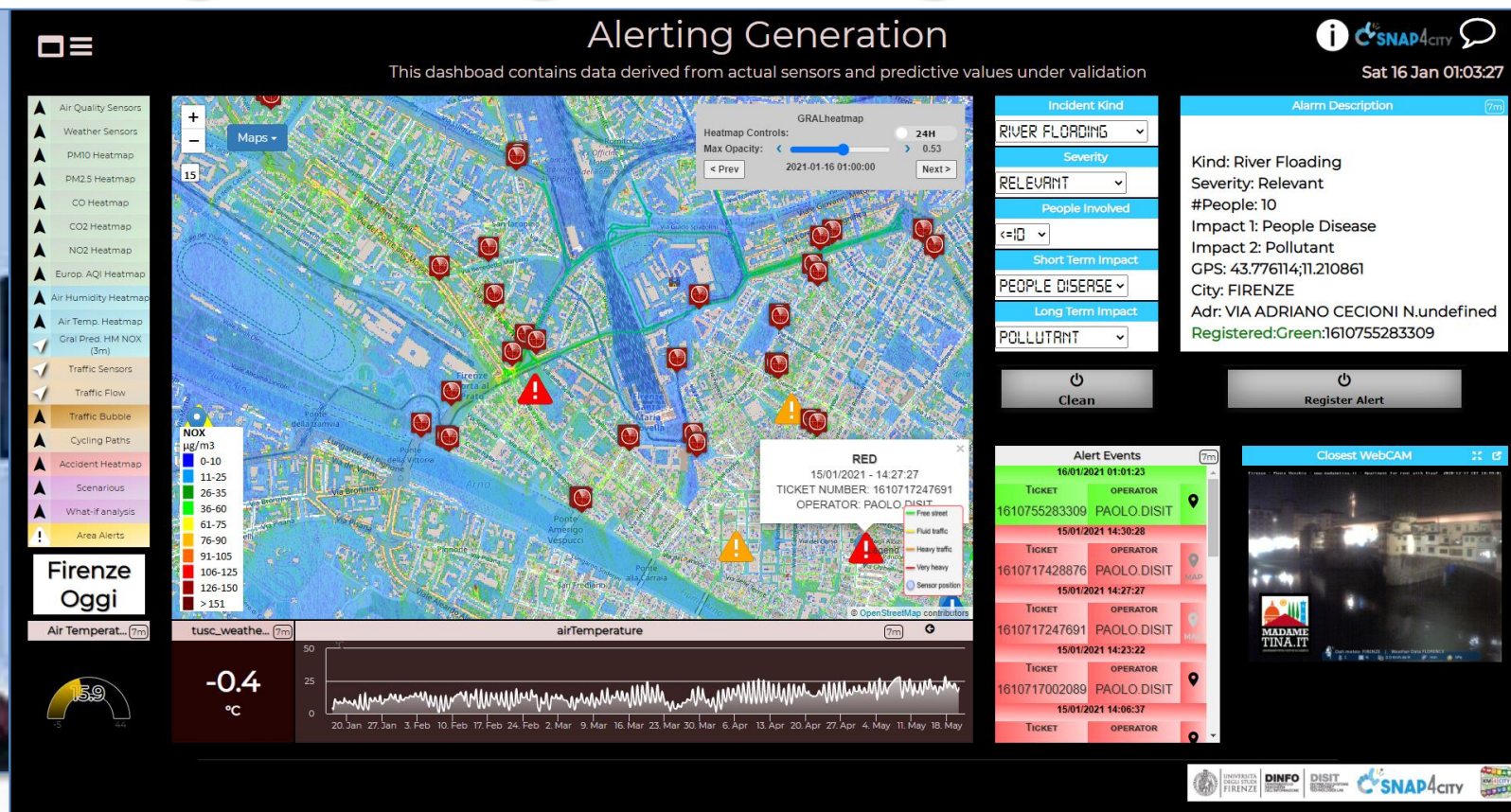
[nap4City-4th-slot-Data-Analytic-v4-6.pdf](#)



# Control Room



# Registering Alerting events



## Control Room Operator

- Monitor traffic flow, Environment, Car parking, Cycling, First aid, temp., ...
- Registering Events: classification
- Changing status
- Acting

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzA0OQ==>

# Mobility and Environment What-IF Analysis

This dashboard contains data derived from actual sensors and predictive values under validation

SNAP4city

Wed 20 Nov 15:43:30

- ☒ Air Quality Sensors
- ☒ Weather Sensors
- ☒ PM10 Heatmap
- ☒ PM2.5 Heatmap
- ☒ CO Heatmap
- ☒ CO2 Heatmap
- ☒ O3 Heatmap
- ☒ NO2 Heatmap
- ☒ Europ. AQI Heatmap
- ☒ Air Humidity Heatmap
- ☒ Air Temp. Heatmap
- ☒ Wind Speed Heatmap
- ☒ Gral Pred. HM NOx (3m)
- ☒ Gral Pred. HM NOx (6m)
- ☒ Traffic Sensors
- ☒ Traffic Flow
- ☒ Cycling Paths
- ☒ Accident Heatmap
- ☒ Only HRes Anym. Gra
- ☒ Scenarios
- ☒ What-if analysis

Firenze Oggi

Air Temperat... 1m



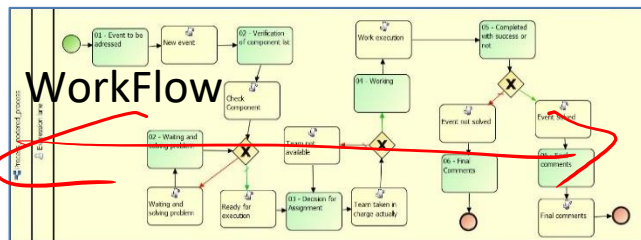
<https://www.snap4city.org/511>

ADVANCED SMART  
DATA ANALYTICS

# Concept



KPI, POI, MyKPI, ...  
API, External Services  
Web Scraping



IOT Apps



Data Analytics,  
Artificial Intelligence



IOT Brokers

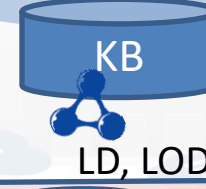
IOT Broker  
IOT Broker



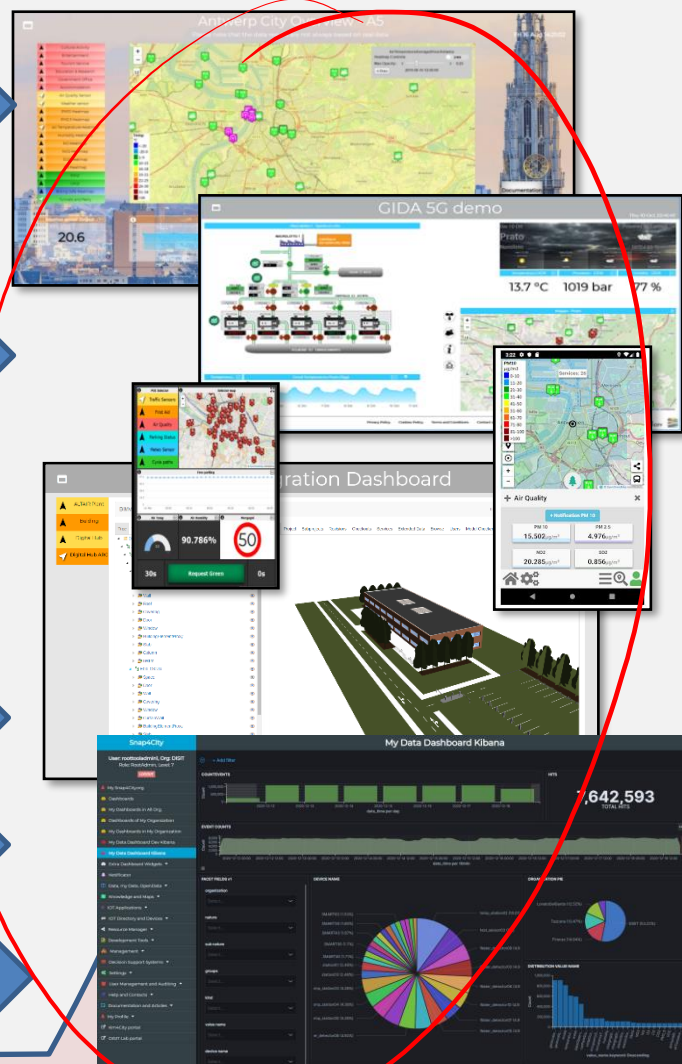
ckan



















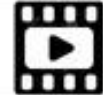





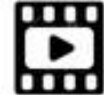









































Big Data



Dashboards and Apps



**On Line Training Material (free of charge)**

	1st part (*)	2nd part (*)	3rd part (*)	4th part (*)	5th part (*)	6th part (*)	7th part (*)
what	General	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App
PDF							
Inter active							
Video1	 	 	 	 	 	 	 
Video2	 	 	 	 	 	 	 
Video3	 	 	 	 	 	 	 
Video4	 	 	 	none	 	none	none
duration	2:55	3:16	3:41	2:00	2:48	2:35	1:47

TOP

# Some complete Use Cases

FROM CITY DASHBOARD TO APPLICATIONS

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT/IOE DEVICES AND NETWORKS

APPLICATION, THE LOGIC AND THE SMARTNESS

ADVANCED SNAP4CITY, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK

SNAP4CITY FOR BEGINNERS

DATA ANALYTICS, BUSINESS INTELLIGENCE, WHAT-IF AND SIMULATIONS

SNAP4CITY ARCHITECTURE AND SYSTEMS DESIGN AND DEVELOPMENT

DECISION SUPPORT SYSTEM AND CITY RESILIENCE

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

SNAP4CITY AND KM4CITY PROJECTS

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

TWITTER VIGILANCE: SOCIAL MEDIA ANALYSIS



**SNAP4**  
Appliances and Dockers  
**Installations**

# Florence



# Smart City Control Room Florence Metropolitan City



reference



- **Multiple Domain Data**

- Thousands of Open/Private data, POI, IOT, etc.
- **mobility and transport**: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND**: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

- **Multiple dash/tool Levels & Decision Makers**

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

- **Historical and Real Time data**

- Billions of Data

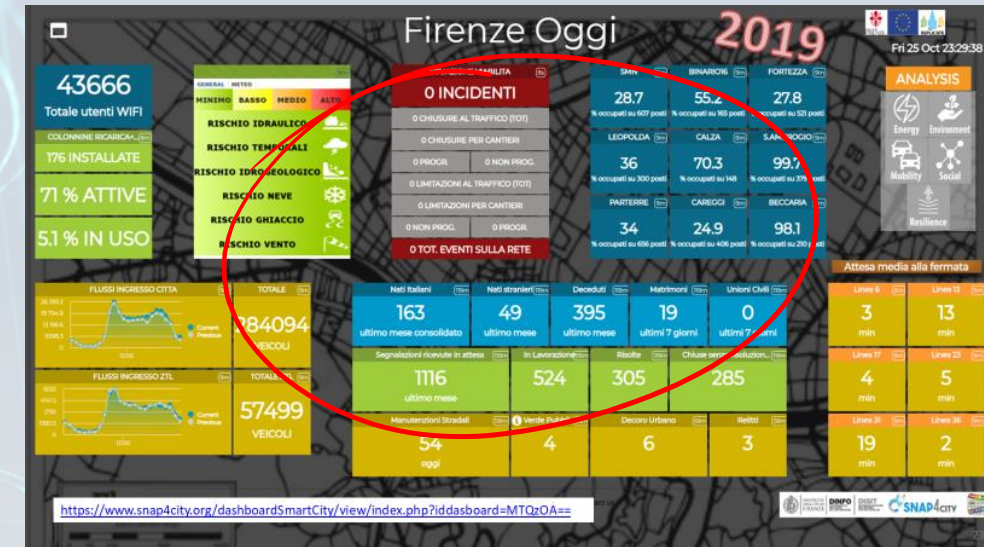
- **Services Exploited on:**

- Multiple Levels, Mobile Apps, API

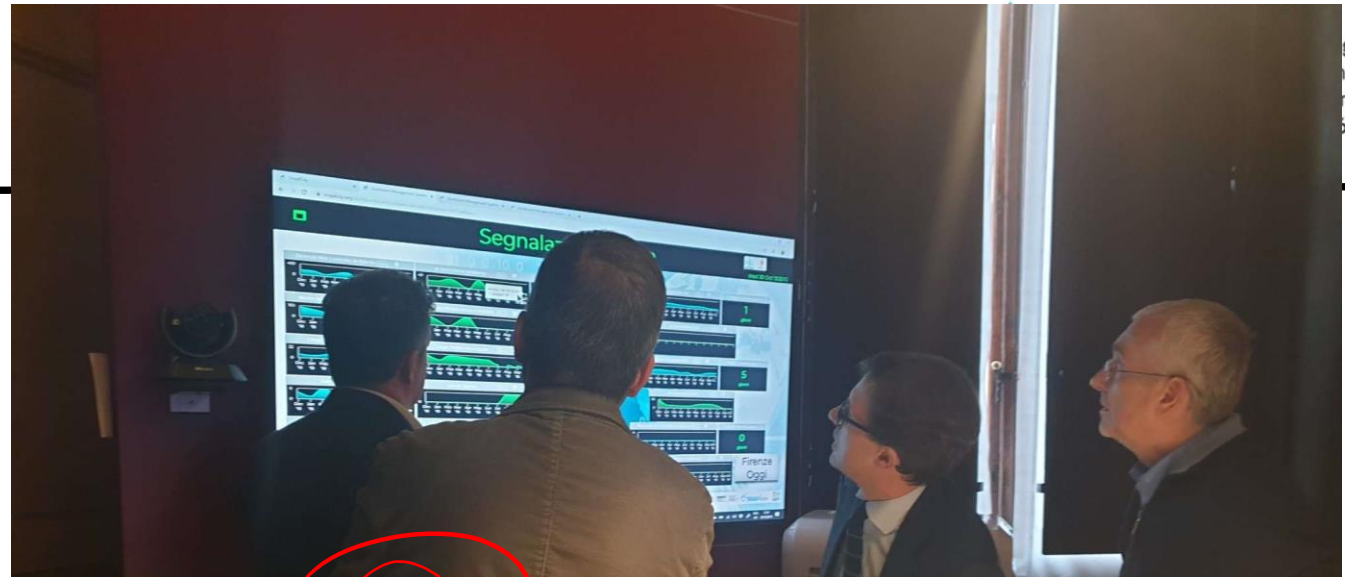
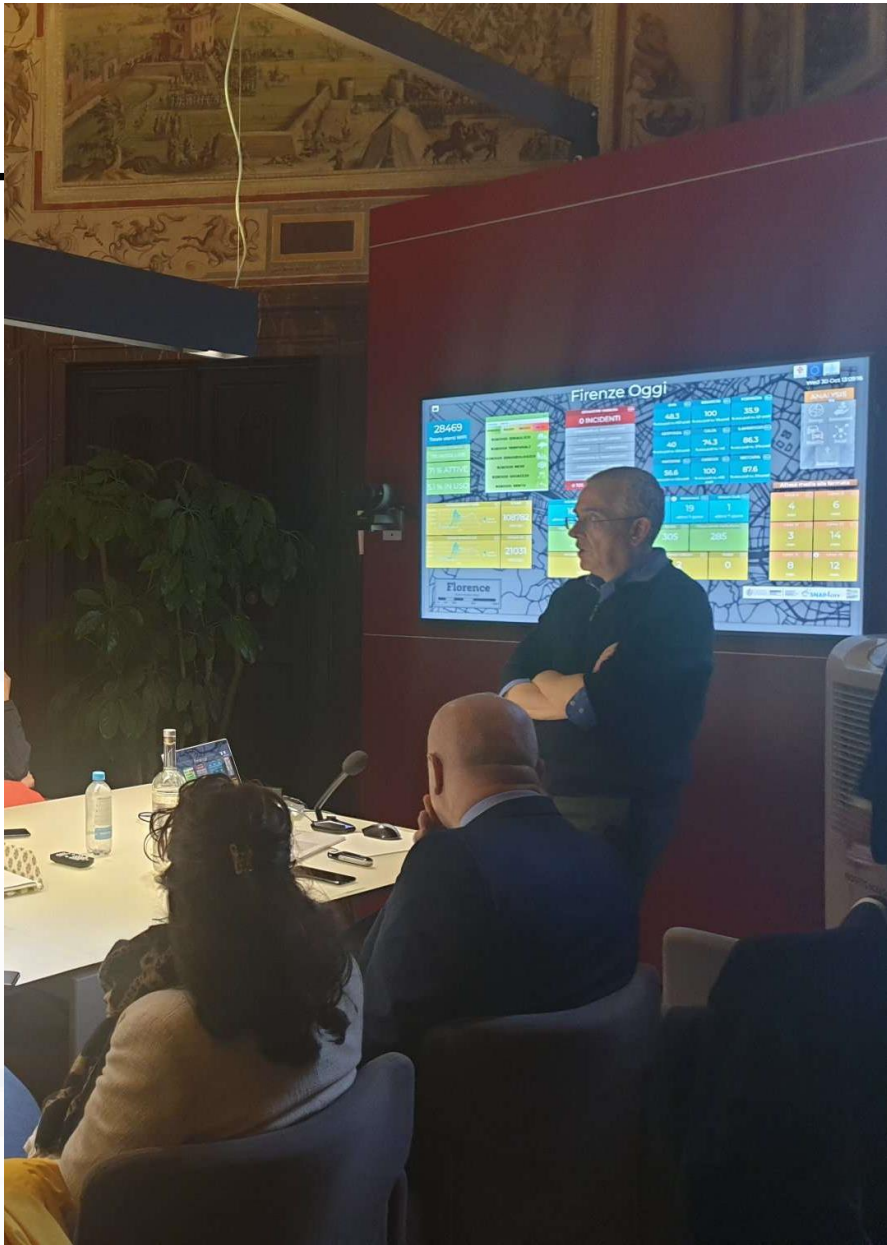
- **Since 2017**



<https://www.snap4city.org/747>

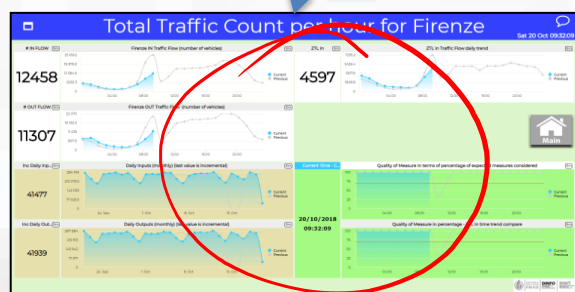
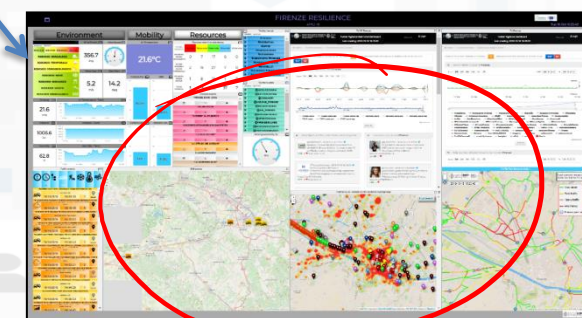
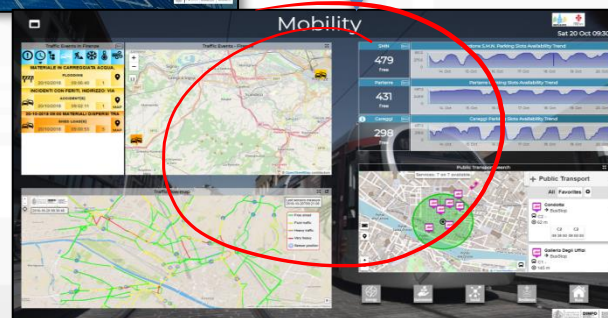
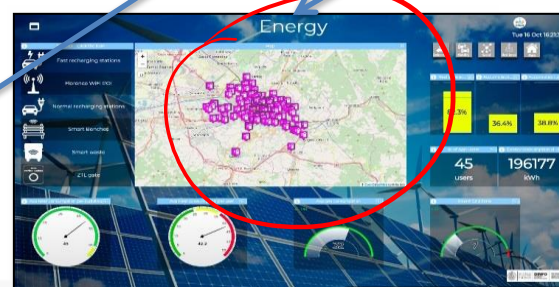
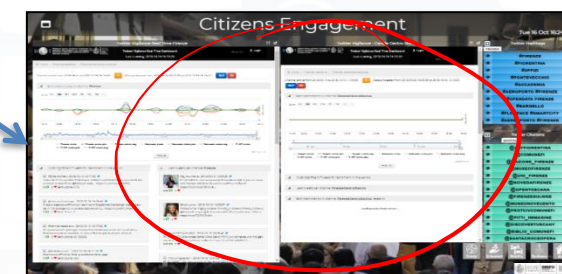
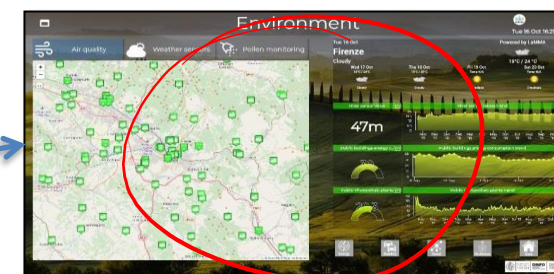
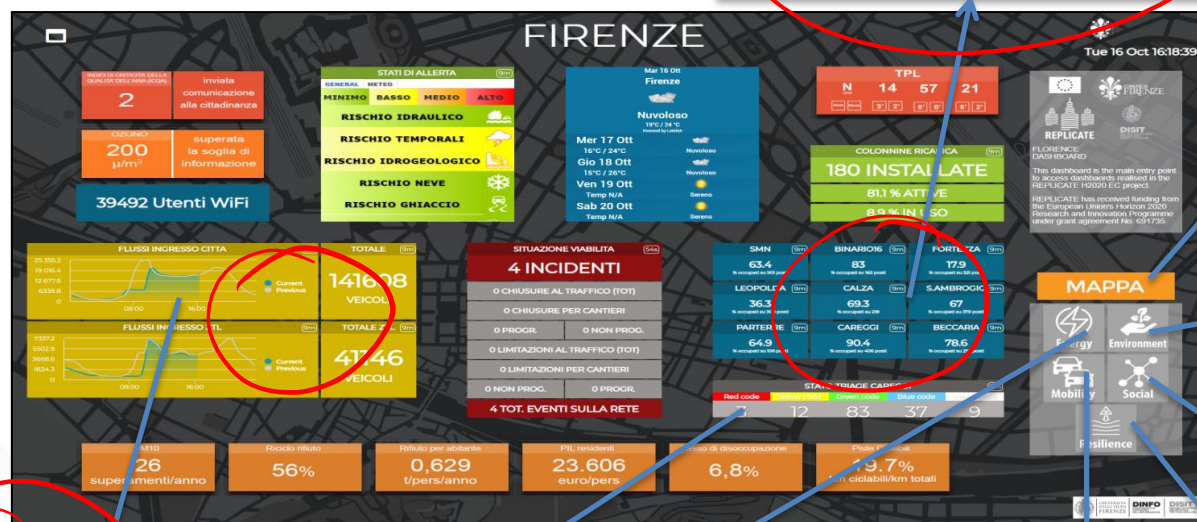






**Replicate Project** @ReplicateEU · Oct 30  
Last stop allowed to see the #smartcity #controlcenter an exciting experience and impressive





# Florence Case

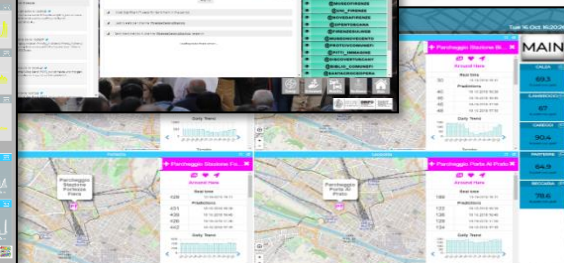
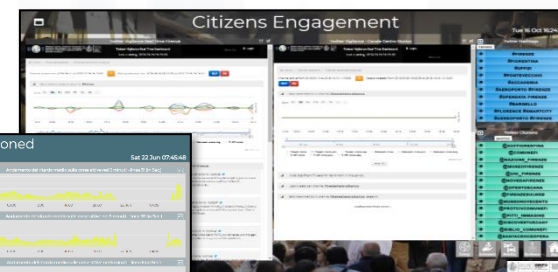
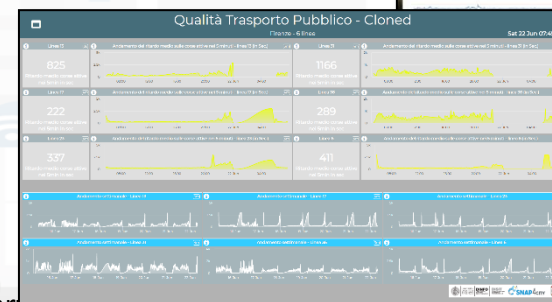
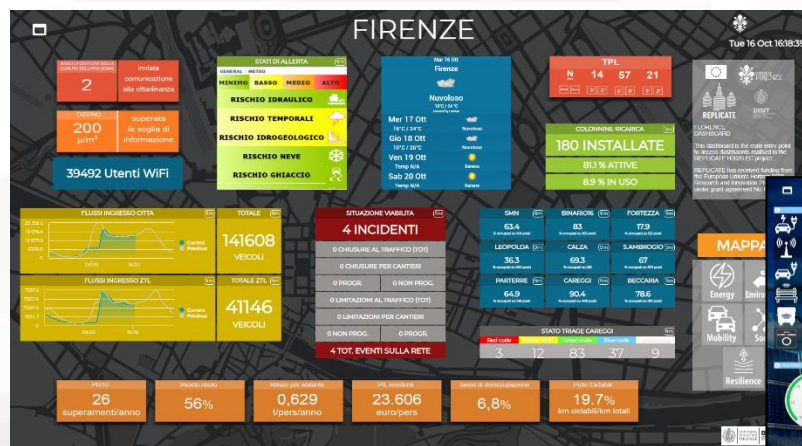
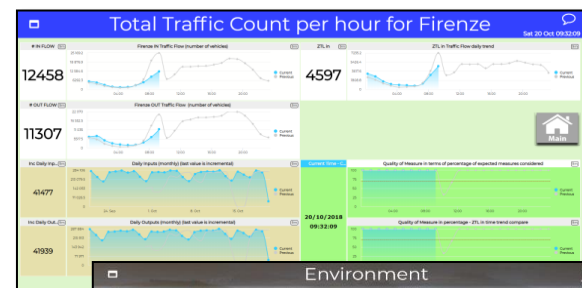
- **Smart City Control Room**
- **Dashboards and Services**
- **Mobile App: Firenze Where What**

- **Mobility:**
  - quality of public transportation service (mean delay on bus-stops)
  - public transport operators schedule and paths, routing, multimodal routing
  - traffic flow reconstruction
  - Smart parking: predictions
  - Accidents and events, Log, heatmaps
- **Environment:**
  - smart irrigators
  - smart waste
  - Sensors: PM10, PM2.5, .....
  - Heatmaps: PM10, PM2.5, ...
  - NOX predictions
- **Energy:**
  - recharging stations (fast and reg.)
  - consumption meters (smart info)
  - smart light, street lights
- **Weather**
  - Forecast and actual

- **Social:**
  - smart benches
  - Twitter monitoring, Sentiment analysis, NLP text
  - TV camera streams
- **People Flows:**
  - Wi-Fi, people flow
  - Origin destination matrices
- **Governmental and Communications:**
  - KPI of the City
  - Digital Signage
  - Civil protection, Resilience (Resolute)
- **Tourism and Culture:**
  - POI, etc.

## Analysis:

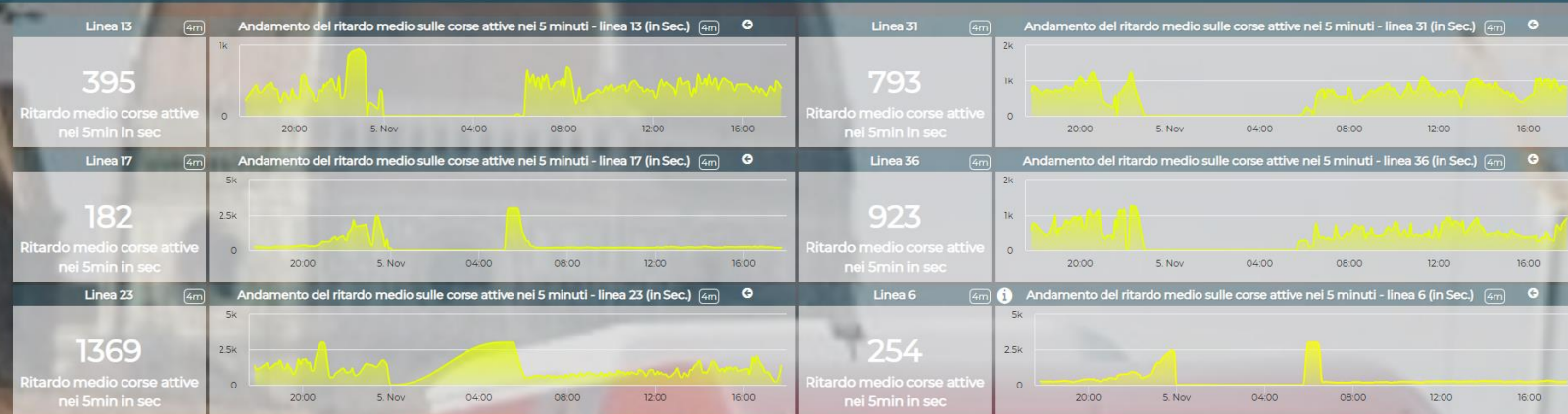
- **what-if routing, scenarios,**
- **traffic flow, environmental predictions**



# Valutazione Trasporto Pubblico

Firenze - 6 linee

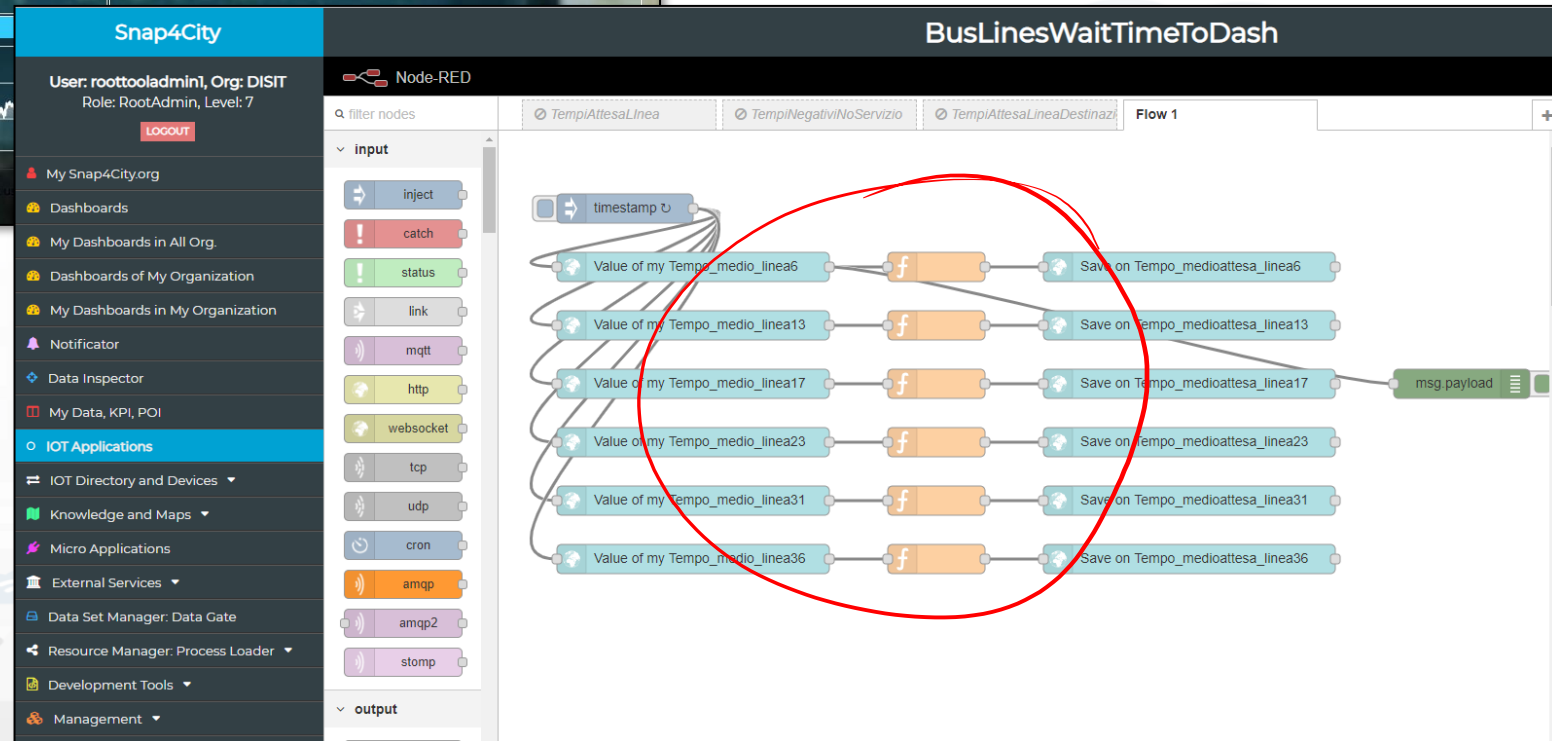
Tue 5 Nov 17:49:00



# Firenze



# Estimation of the mean waiting time at bus stops



## 3D Multi Data Map - Digital Twin Global - Firenze

demonstrator

Sun 3 Apr 16:03:52



METRO9 - vehicL 9m

192

METRO9 - vehicleFlow

9m





# 3D Map Deck Test

demonstrator

Tue 12 Apr 09:47:05



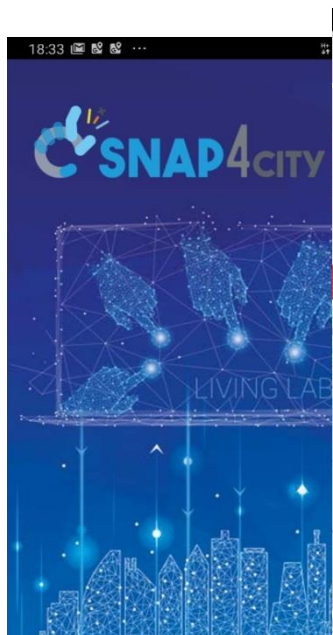
[Privacy Policy](#)

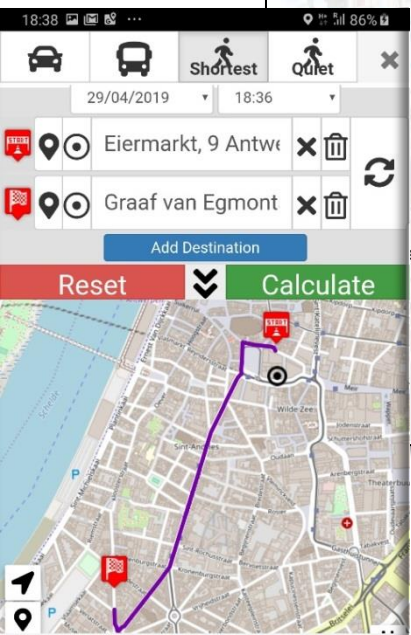
[Cookies Policy](#)

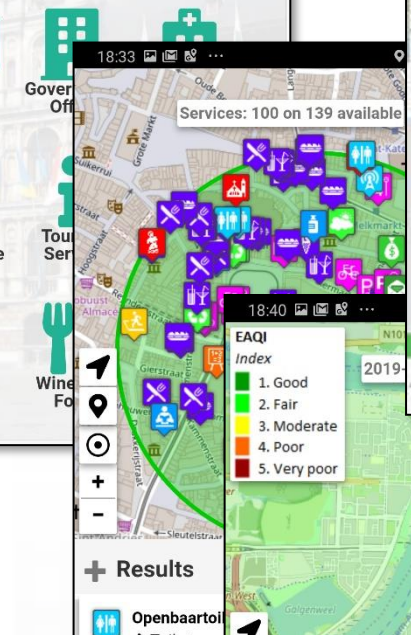
[Terms and Conditions](#)

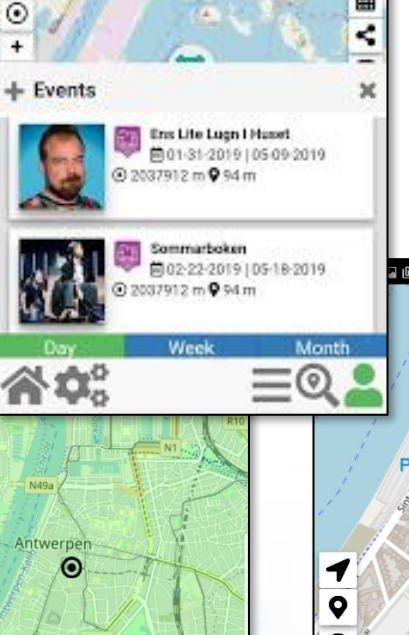
[Contact us](#)

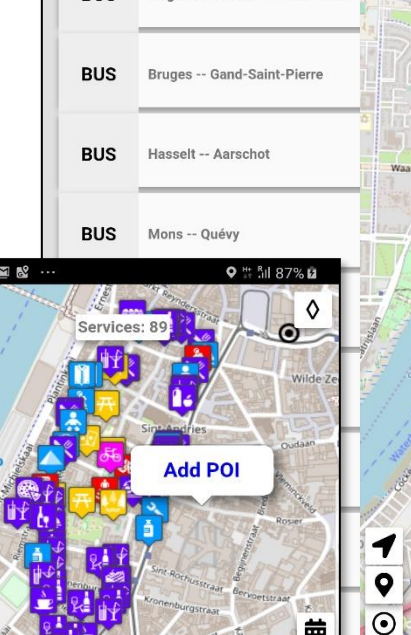








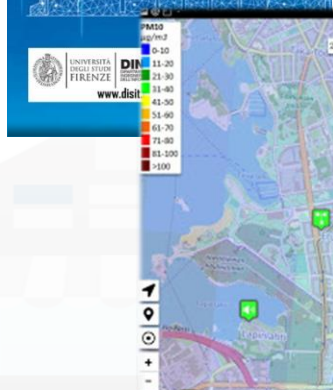





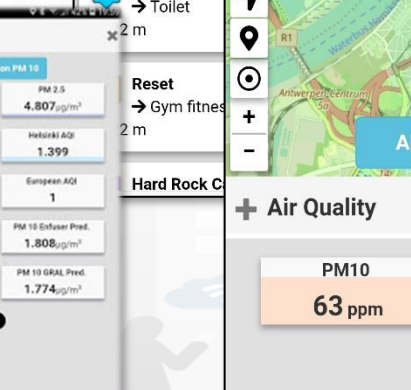


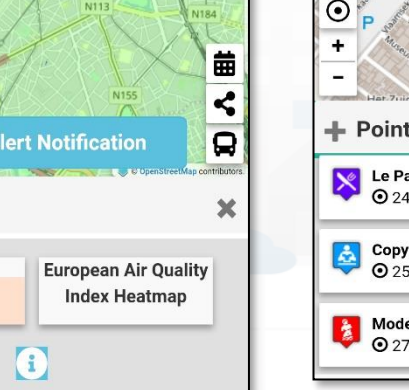


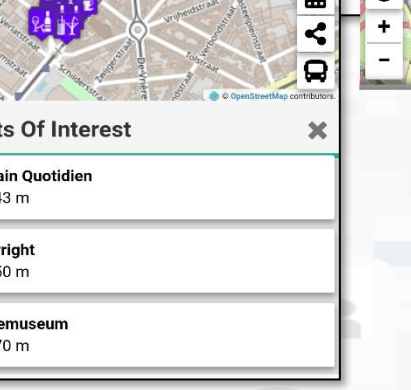




















# ERMG: European Resilience Management Guide



## ANTICIPATING



- European Resilience Management Guidelines
- Game Based Training

## MONITORING



- Big Data Platform
- IoT/IoE/Open Data
- Real Time Dashboard
- Resilience Control Room
- Data Analytics
- Early Warnings
- Urban Traffic Manager Data Exchange

## Assessment and Management Support System

## RESPONDING



- Smart Decision Support Systems (DSS)
- Evacuation Decision Support
- Smart Intelligent Transport Systems
- Emergency Support Smart App
- Resilience DSS

## LEARNING



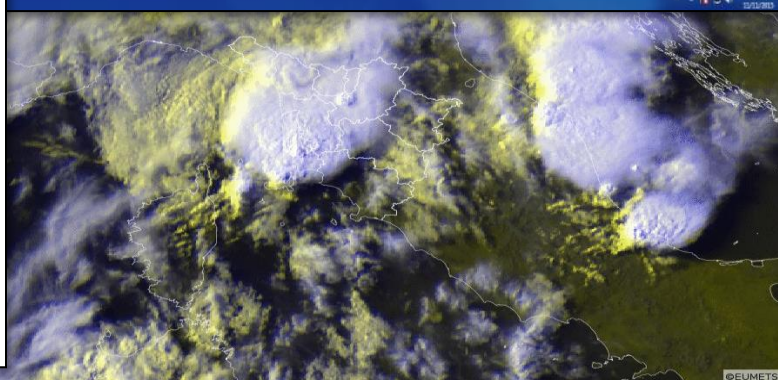
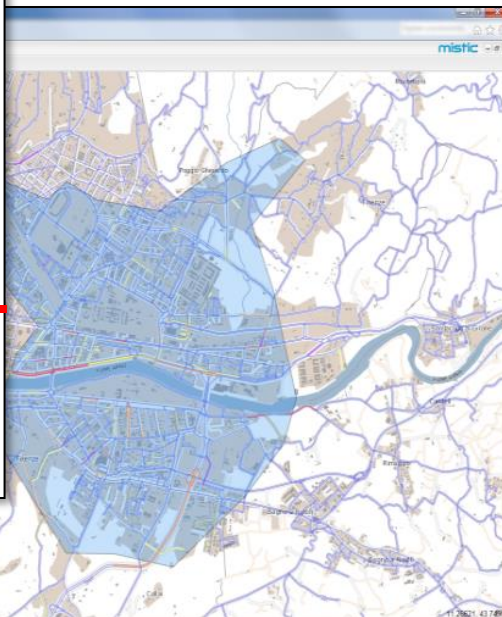
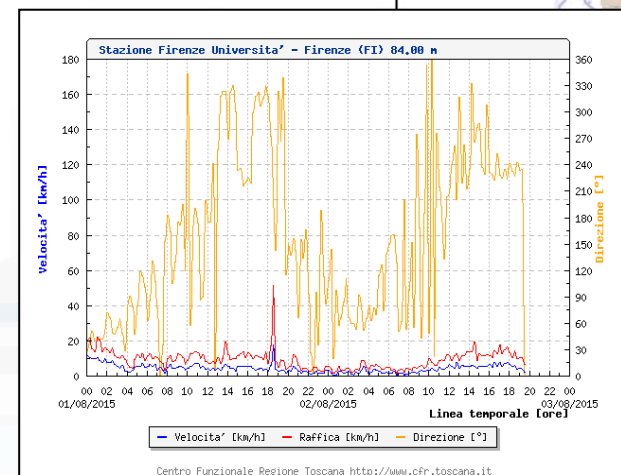
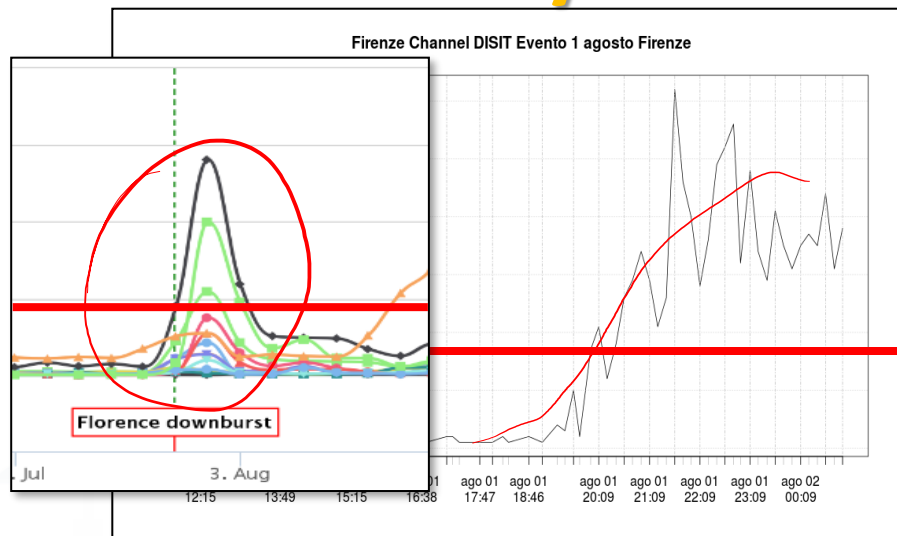
- Human Behavior Analysis
- Predictive Analytics
- Urban Transport System Dynamic Analysis
- Resilience Quantification
- Network Analysis



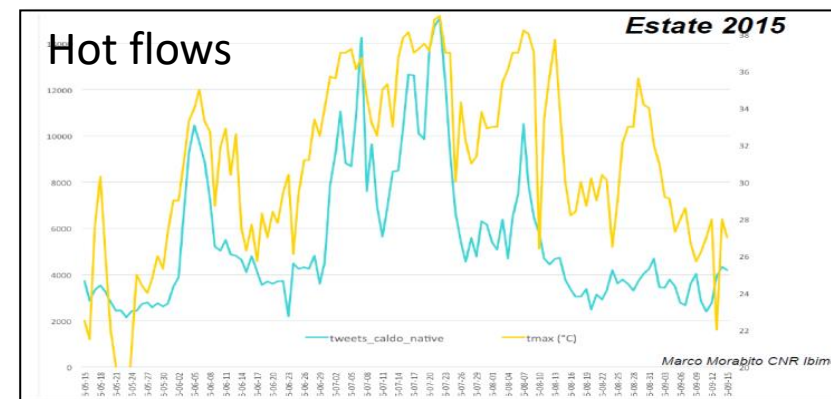


# Twitter Vigilance

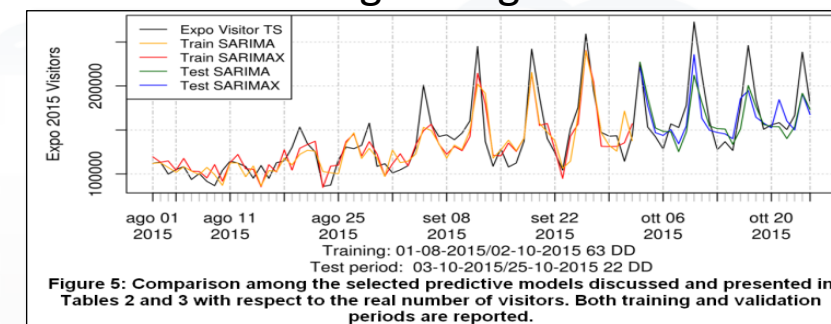
## Early Warning



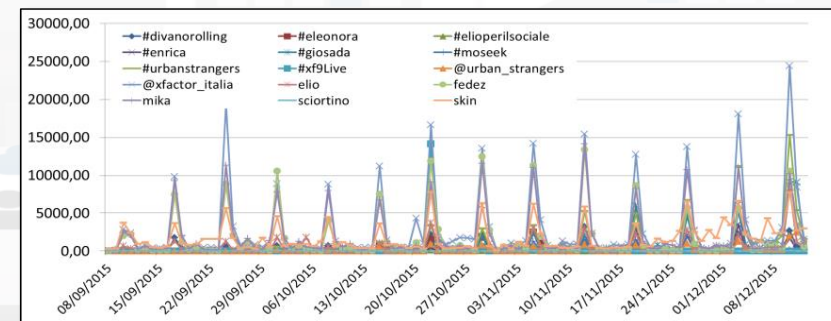
## Predictive models



## Attendance at long lasting events: EXPO2015

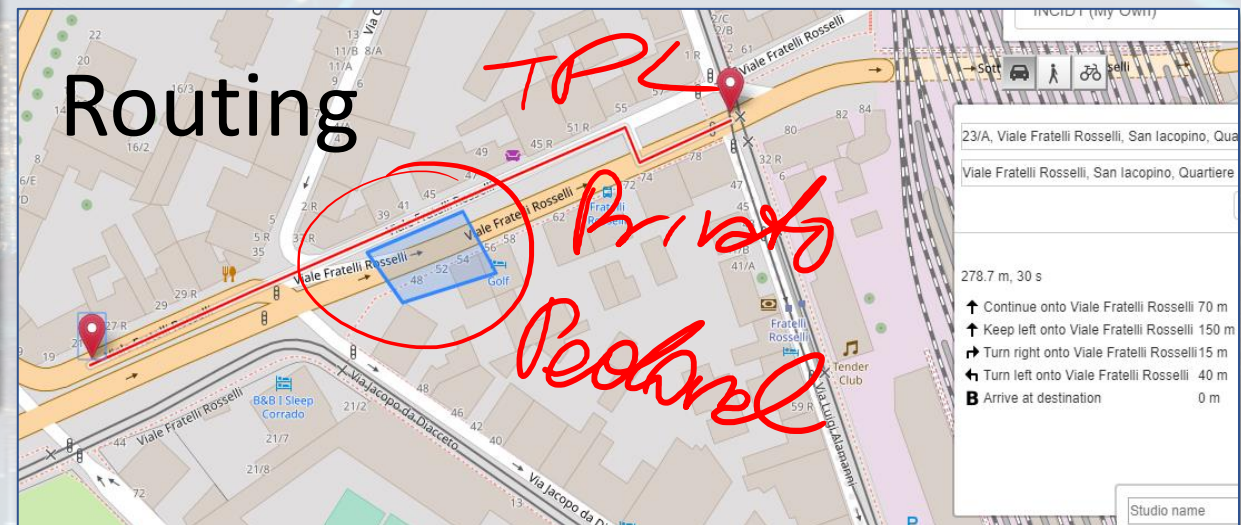
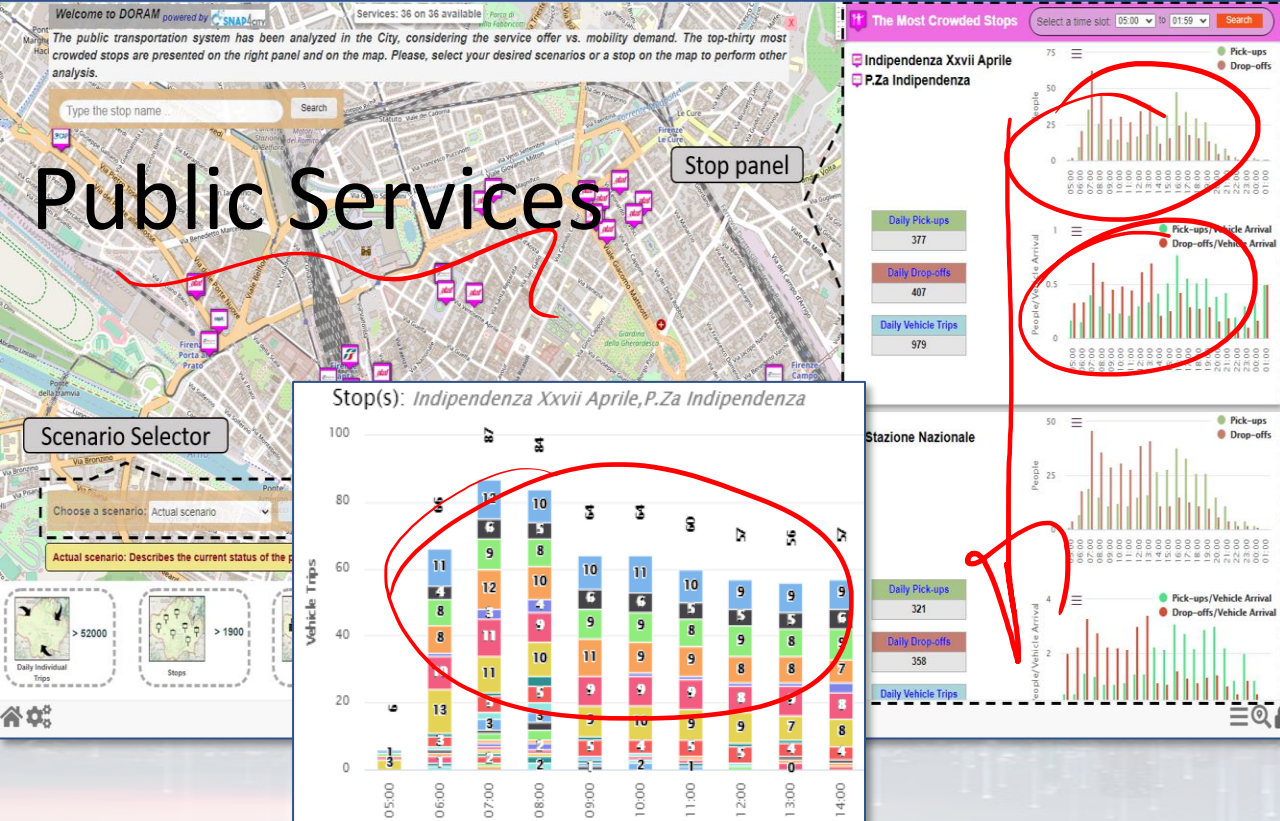
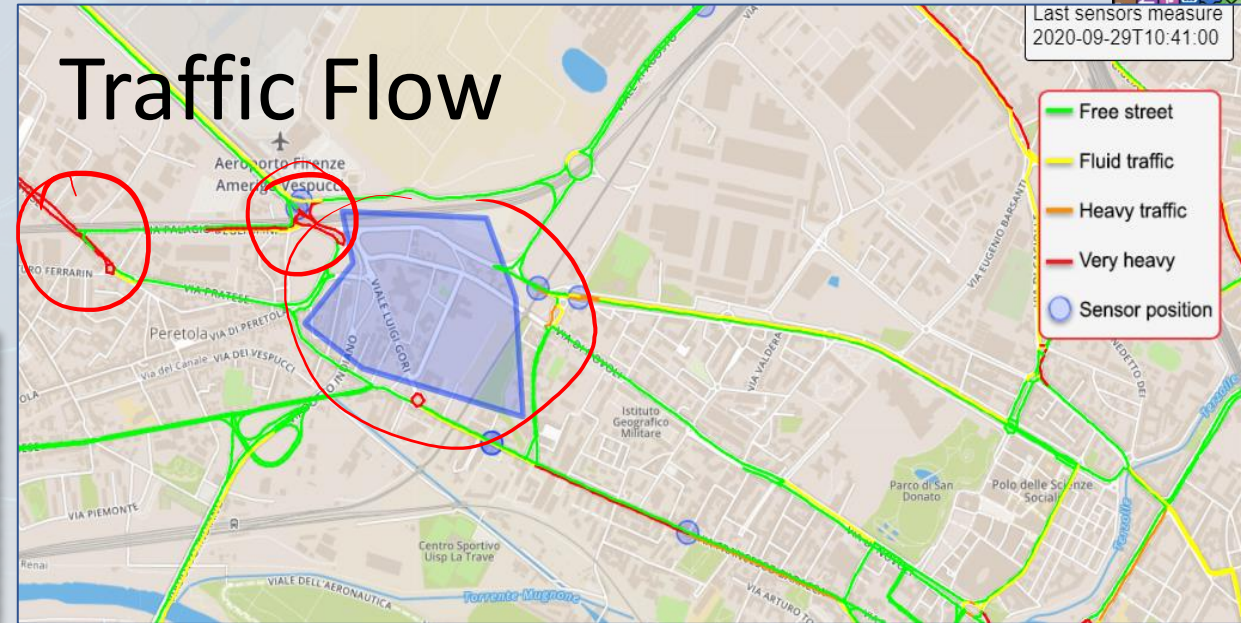


## Attendance at recurrent events: TV, football



# What-if Analysis

- Definition of scenarios impact on
  - Traffic, Pollutant, parking, public transport, private flows, etc.
  - KPI analysis



# *Tuscany Region*

## *Firenze, Pisa, Livorno, Prato, etc.*

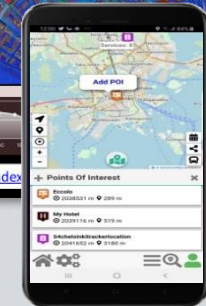
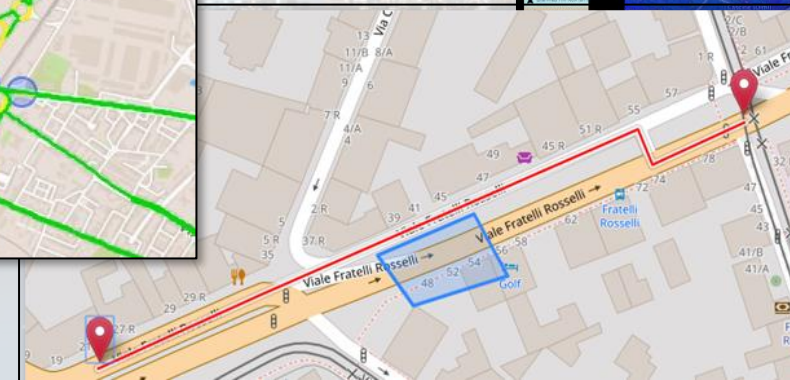
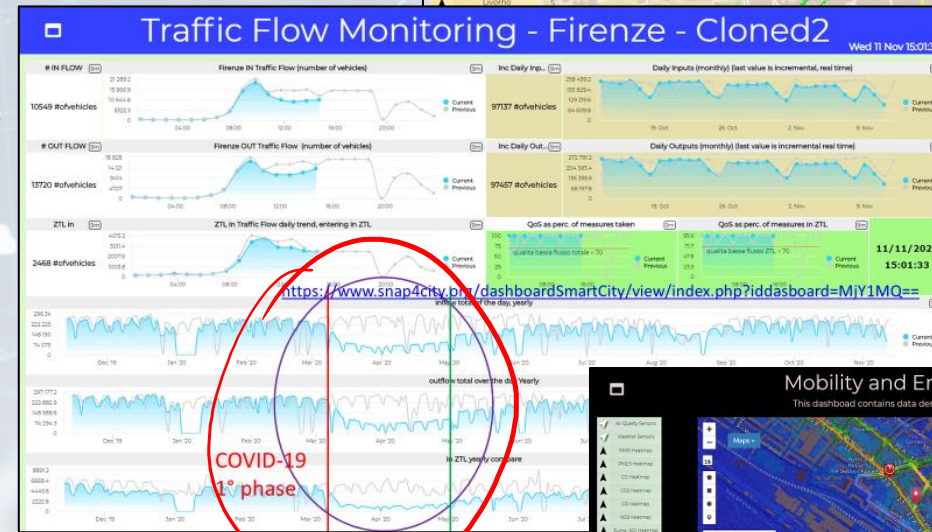


# Mobility and Transport Traffic Flow Analysis

Cities: Firenze, Pisa, Livorno, Modena, Santiago di Compostela



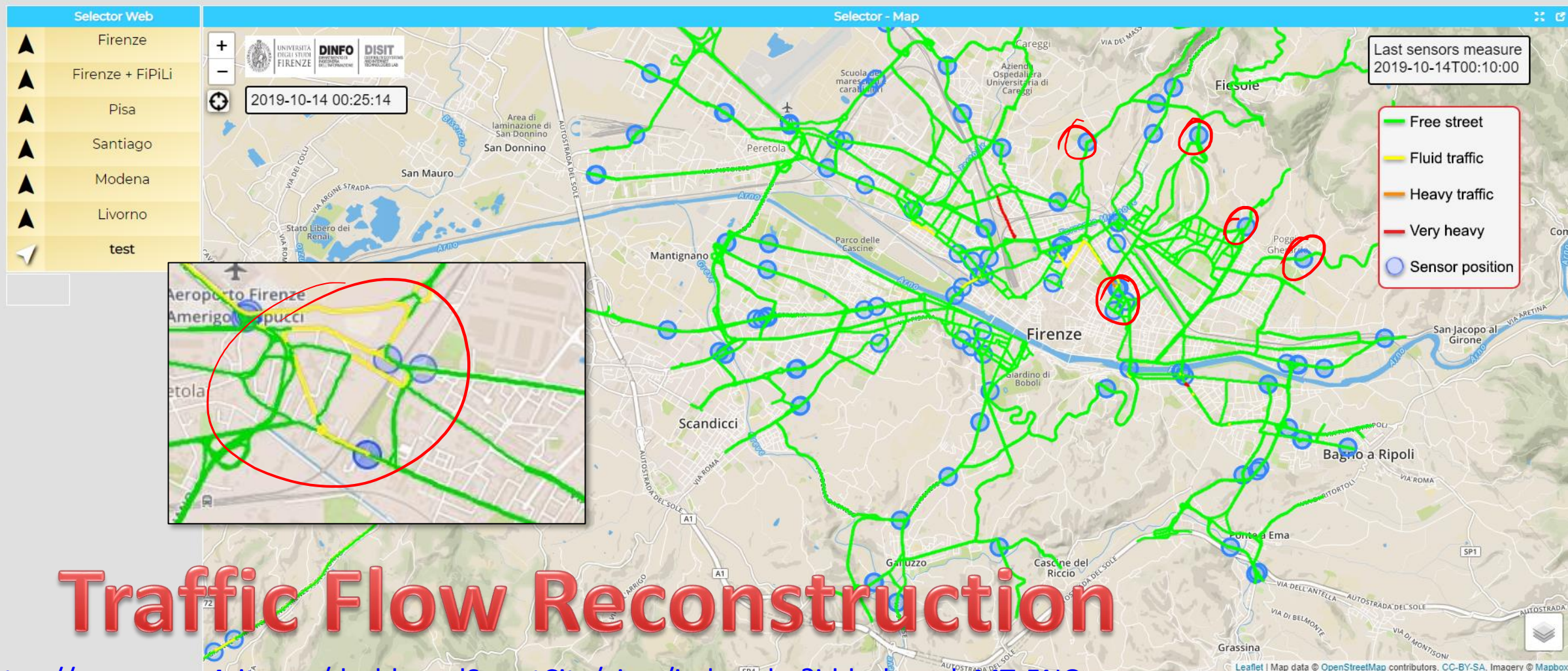
- **Multiple Domain Data**
  - Traffic Flow sensors, city structure, weather
- **Decision Makers Multiple Locations**
  - Real time Monitoring, predictions
  - Traffic Flow Predictions,
  - Traffic Reconstructions, routing
  - Dashboards, What-IF analysis
  - Mobile App, people flows
- **Historical and Real Time data**
- **Services Exploited on:**
  - Dashboards, Mobile App
- **Since 2017, 2019**





# Traffic Flow Reconstruction for the cities

Mon 14 Oct 00:25:15



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MTc5NQ==>



# Traffic Flow Monitoring - Firenze - Cloned2

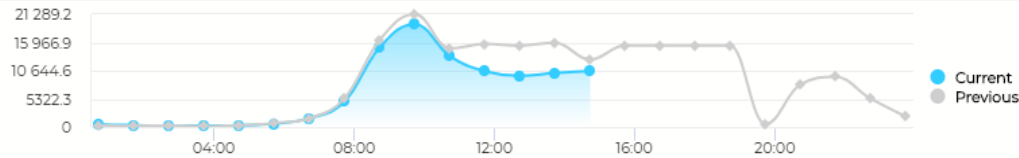
Wed 11 Nov 15:01:32

# IN FLOW 9m

Firenze IN Traffic Flow (number of vehicles)

9m

10549 #ofvehicles

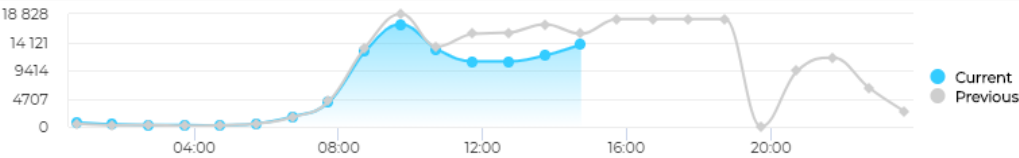


# OUT FLOW 9m

Firenze OUT Traffic Flow (number of vehicles)

9m

13720 #ofvehicles

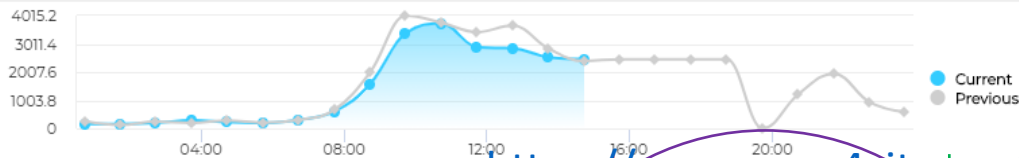


ZTL in 9m

ZTL in Traffic Flow daily trend, entering in ZTL

9m

2468 #ofvehicles

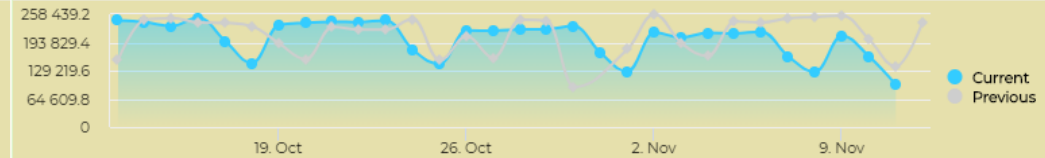


Inc Daily Inp... 9m

Daily Inputs (monthly) (last value is incremental, real time)

9m

97137 #ofvehicles

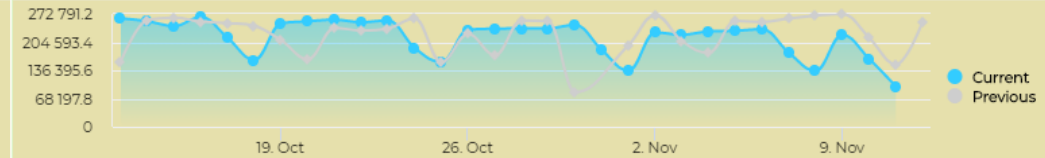


Inc Daily Out... 9m

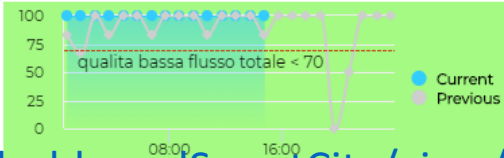
Daily Outputs (monthly) (last value is incremental real time)

9m

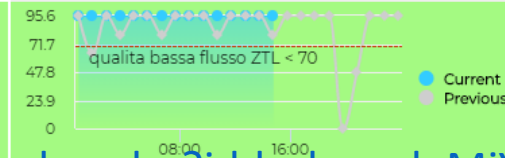
97457 #ofvehicles



QoS as perc. of measures taken 9m



QoS as perc. of measures in ZTL 9m



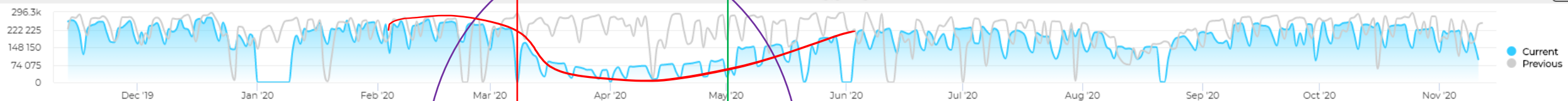
11/11/2020

15:01:33

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MjY1MQ==>

inflow total of the day, yearly

9m



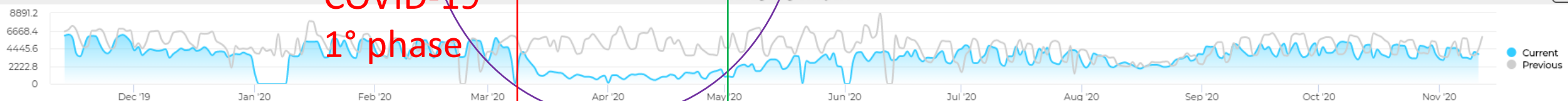
outflow total over the day Yearly

9m



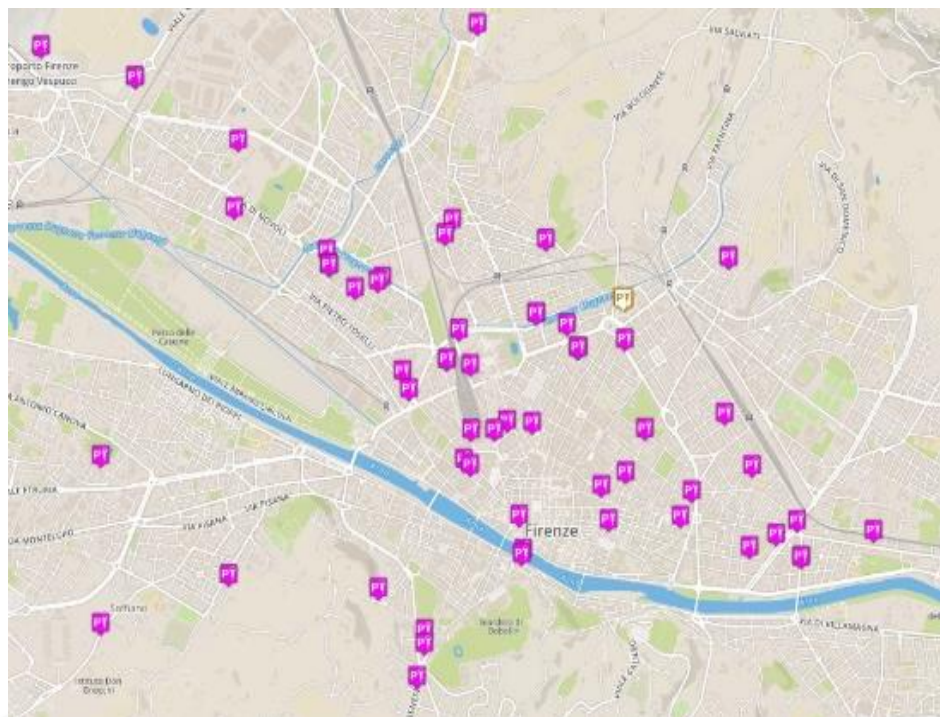
in ZTL yearly compare

9m



COVID-19  
1° phase

# Different Reduction of parking for Covid



main Purpose	% of reduction in Lockdown	Recover in July 2020
Hospitals	55,9	31%
railway stations	84,2	60%
social hubs	85,8	72%
markets	45,1	25%
justice	96,1	82%

*Nov/Apr 2020*

# Impact on Pollutant on LockDown 2020

	CO2	CO	NO2	PM10
Percentage at which the average value of the pollutant has been reduced (February wrt April, 2020)	41,06	47,54	38,84	61,99
Percentage at which the MAX value of the pollutant has been reduced (February wrt April 2020)	38,89	34,62	63,02	60,21

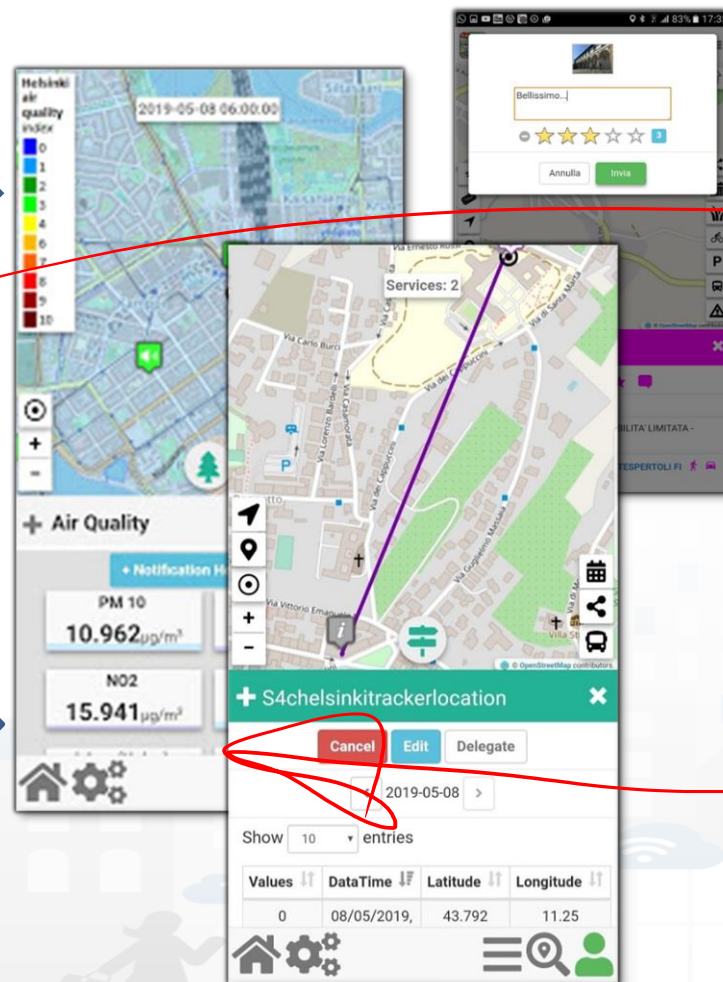
# The App is a Bidirectional Device

- GPS Positions
- Selections on menus
- Views of POI
- Access to Dashboards
- searched information
- Routing
- Ranks, votes
- Comments
- Images
- Subscriptions to notifications
- ....

## Produced information

- Accepted ?
- Performed ?
- ...

Users



## Derived information

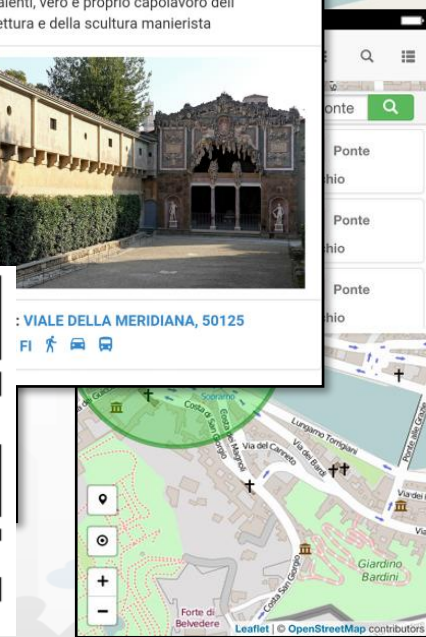
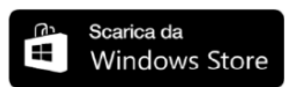
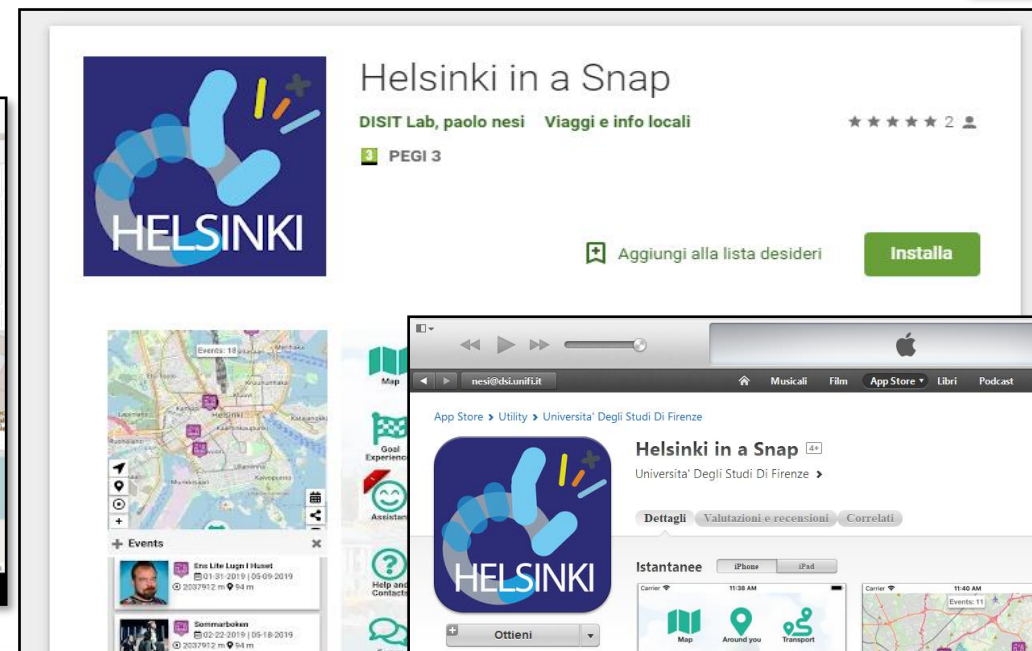
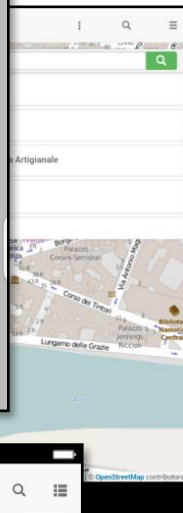
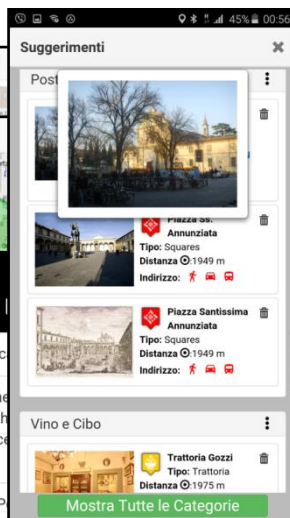
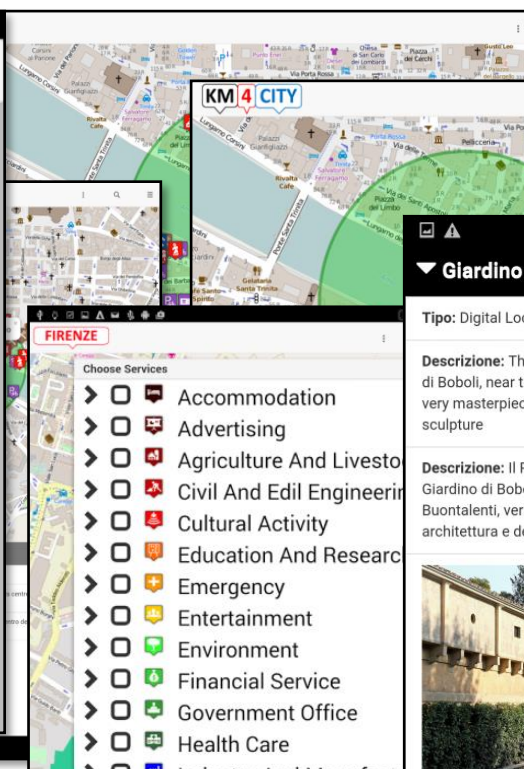
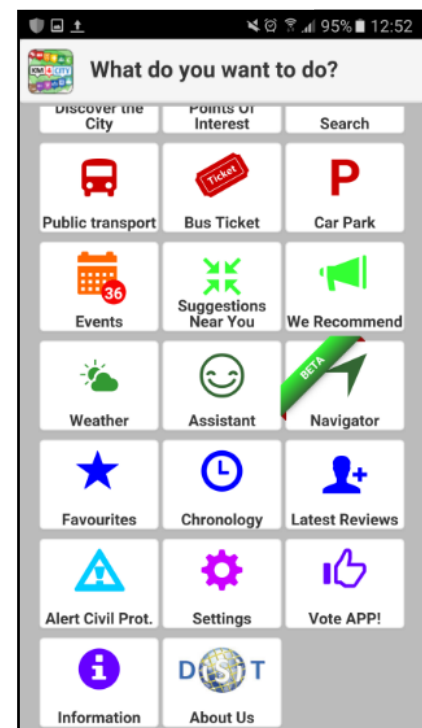
- Trajectories
- Hot Places by click and by move
- Origin destination matrices
- Most interested topics
- Most interested POI
- Delegation and relationships
- Accesses to Dashboards
- **Cumulated Scores from Actions**
- Requested information
- Routing performed
- .....

## Produced information

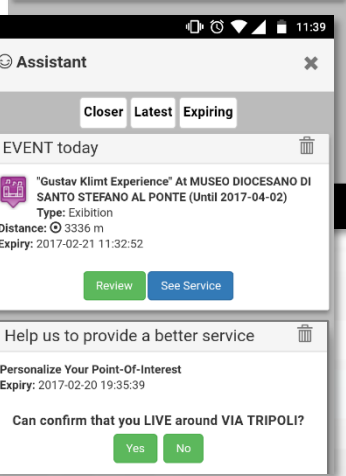
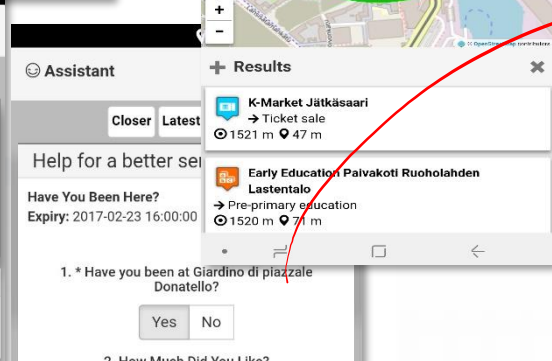
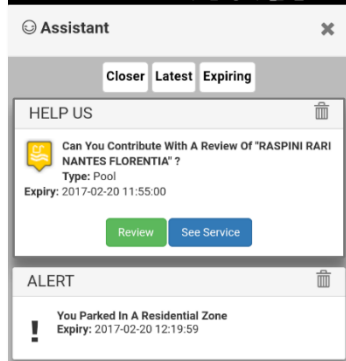
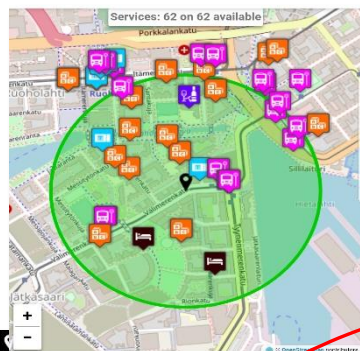
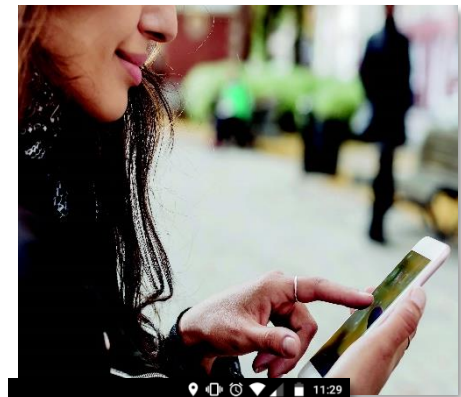
- Suggestions
- Engagements
- Notifications
- ...

System

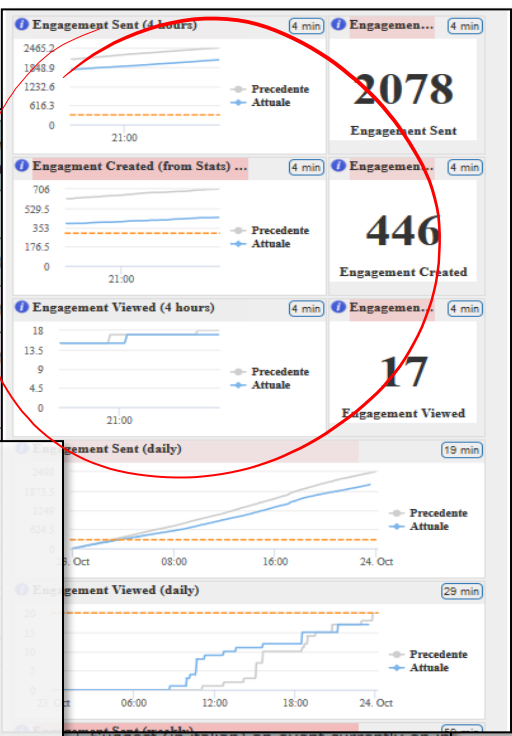
# Mobile Apps



# Users' Engagement



Rule name	Type	#sent	#viewed	#viewed / #sent
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%
- commuter		5 (0.29%)	0 (0%)	0 (0%)
- student		14 (0.81%)	0 (0%)	0 (0%)
- tourist		1462 (85%)	25 (35.71%)	25 (17.18%)



**Inform**  
Air Quality forecast is not very nice  
You have parked out of your residential parking zone  
The Road cleaning is this night  
The waste in S.Andreas Road is full

**Engage**  
Provide a comment, a score, etc.

**Stimulate / recommend**  
Events in the city, services you may be interested, etc..

**Provide Bonus, rewards if needed**  
you get a bonus since you parked here  
We suggest: leave the car out of the city, this bonus can be used to buy a bus ticket

Rules

User context

City context

# Sii smart. Sii-Mobility!

Scarica

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito [info.sii-mobility.org](http://info.sii-mobility.org)

In palio per te  
Carnet multicorsa Cap e  
voucher per:

## Sii smart. Sii-Mobility!

Scarica, viaggia, vinci!

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito [info.sii-mobility.org](http://info.sii-mobility.org)



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

DINFO  
DIPARTIMENTO DI  
INFORMAZIONE

DISIT  
DISTRIBUTED SYSTEMS  
AND INFORMATION  
TECHNOLOGIES LAB

In palio per te  
Carnet multicorsa Cpt e  
voucher per:



Ci Prendiamo cura del tuo benessere



# Sii smart. Sii-Mobility!

Scarica, viaggia, vinci!



Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi. Per maggiori informazioni visita il sito [info.sii-mobility.org](http://info.sii-mobility.org)



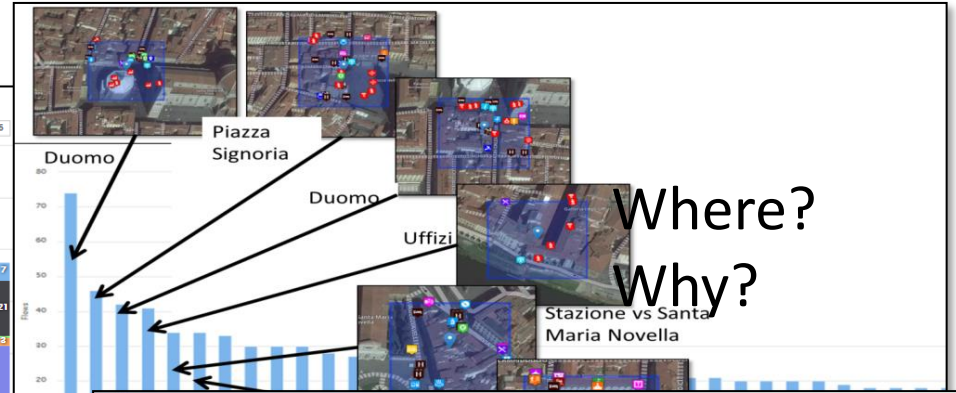
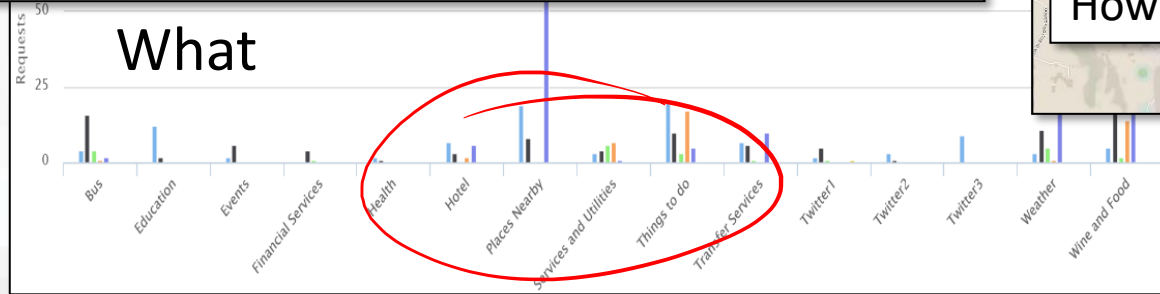
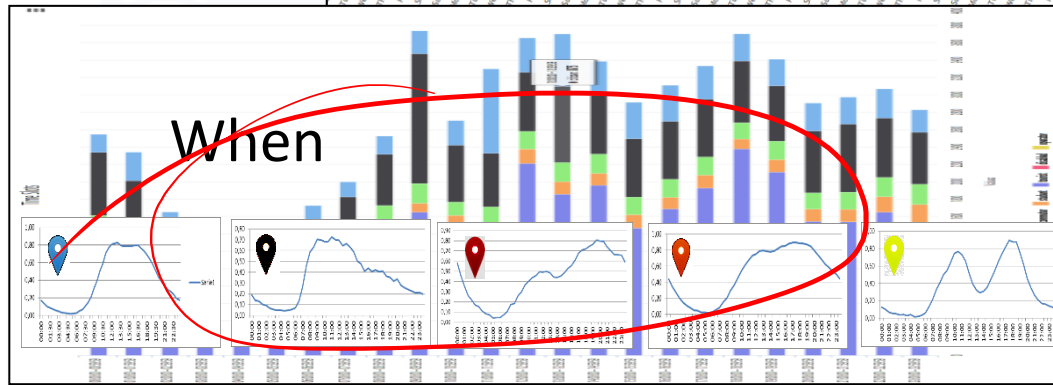
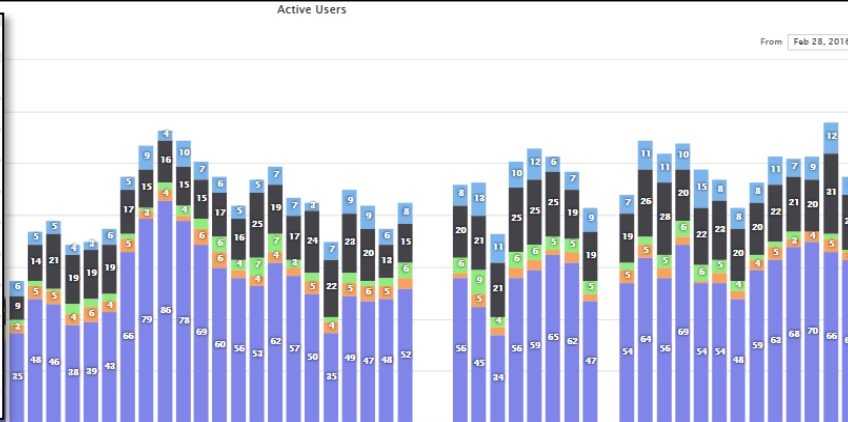
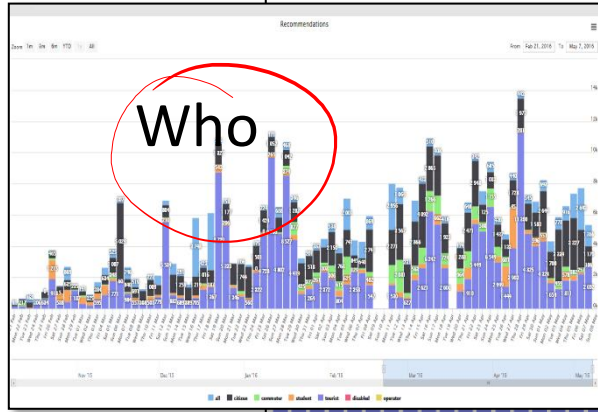
UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

DINFO  
DIPARTIMENTO DI  
INFORMAZIONE

DISIT  
DISTRIBUTED SYSTEMS  
AND INFORMATION  
TECHNOLOGIES LAB

## Campaing on Sustainable Mobility

# User Behavior Analyser for Collective Profiling



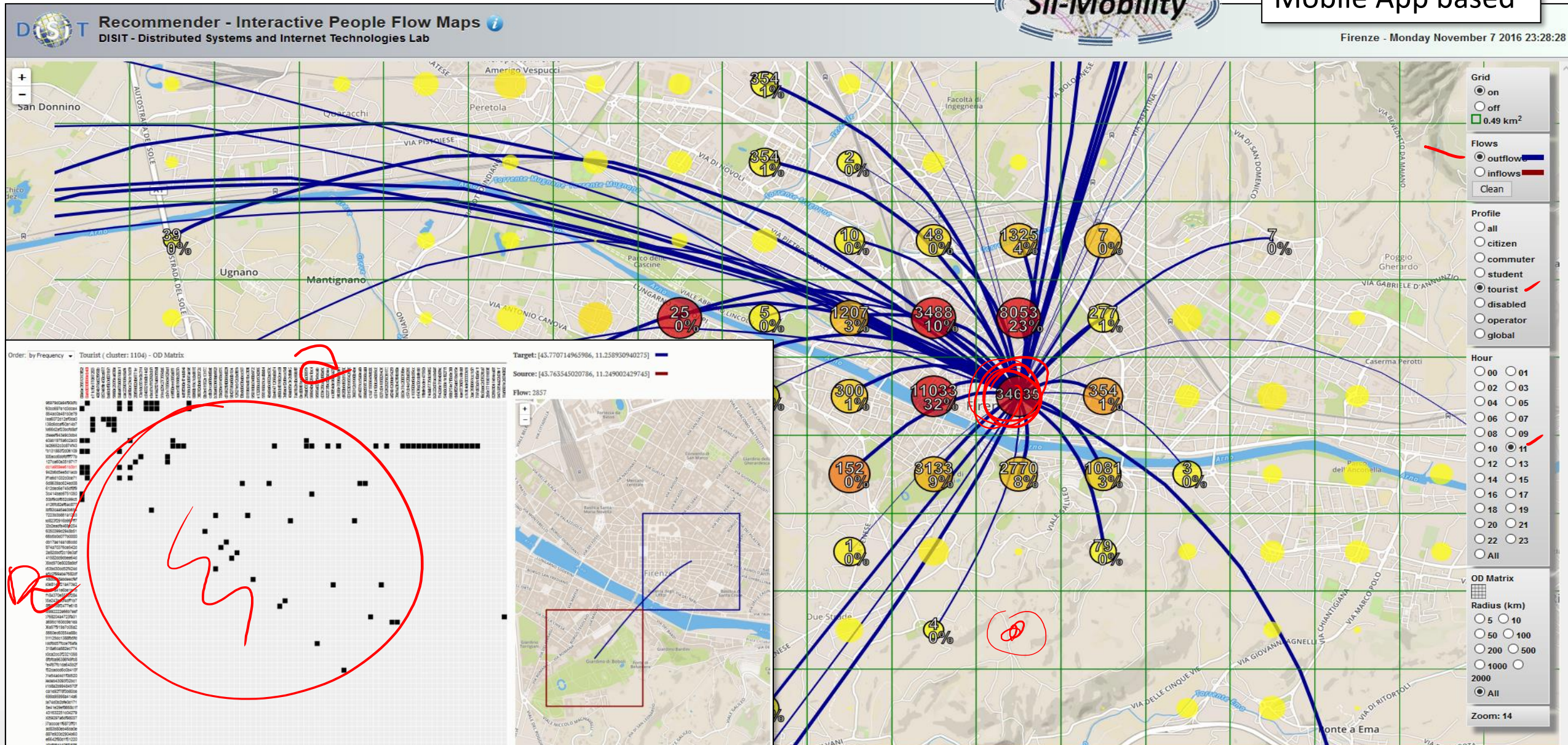
How move

# Scalable multiresolution OD matrix



Mobile App based

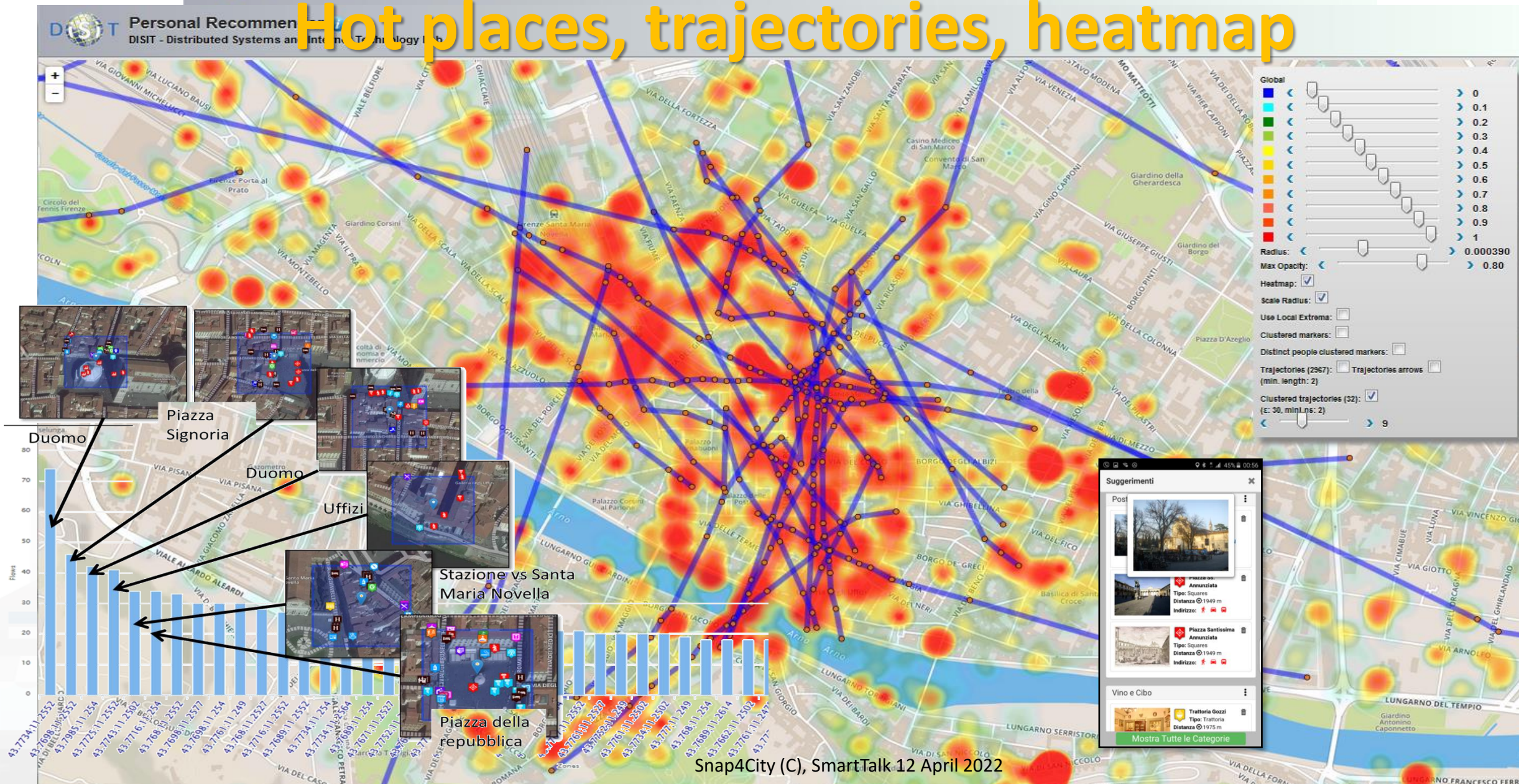
Firenze - Monday November 7 2016 23:28:28



# User Behaviour Analyser



# Hot places, trajectories, heatmap



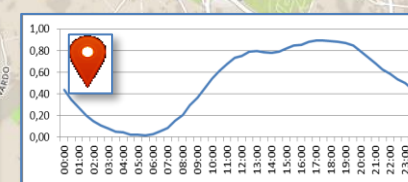
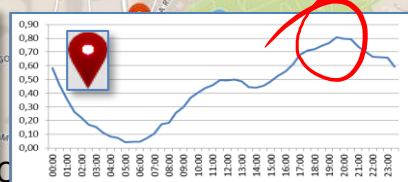
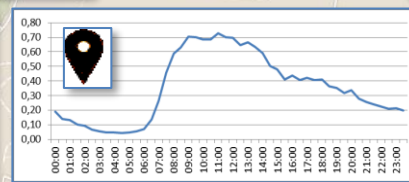
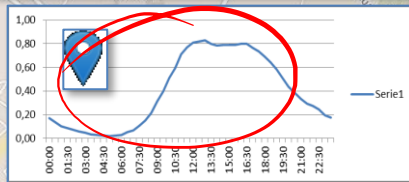
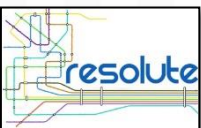
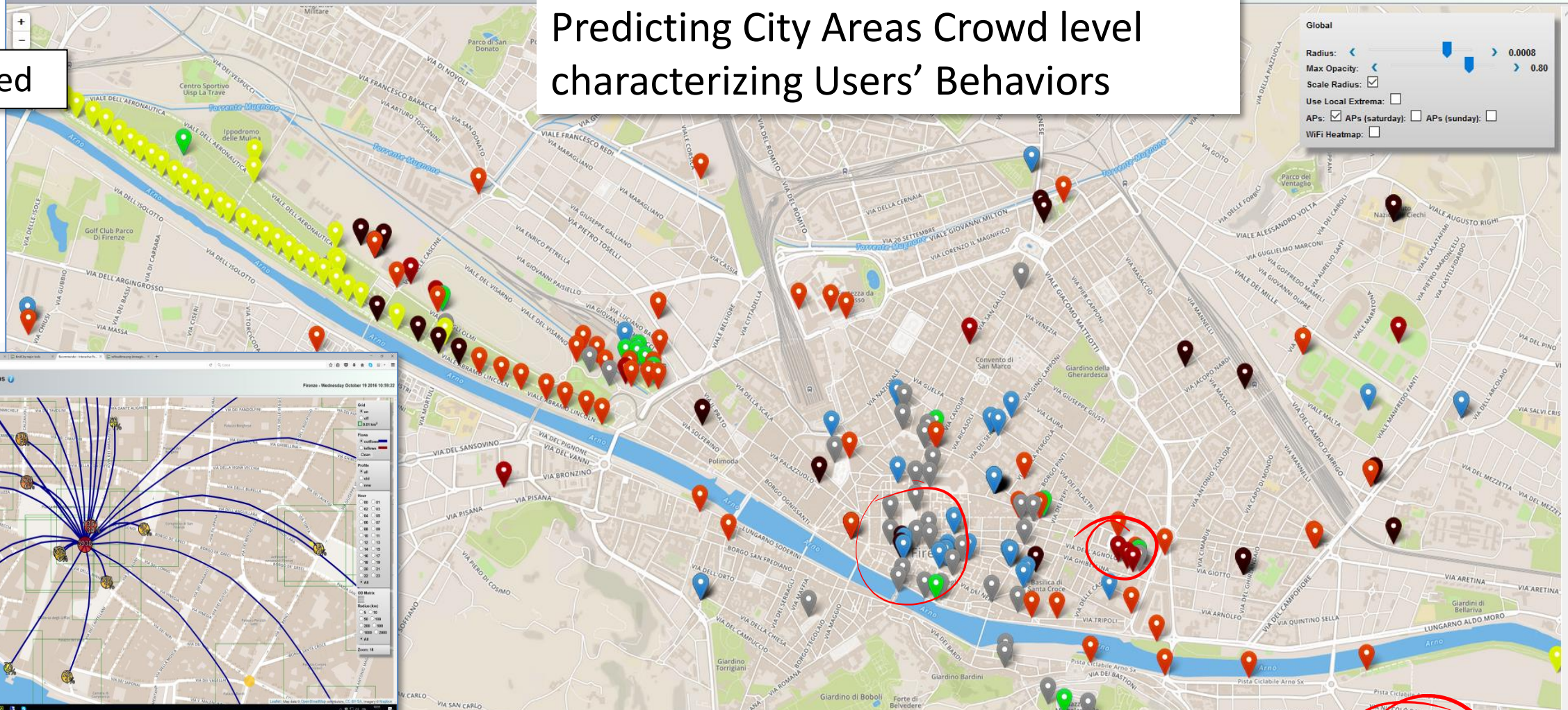
# Characterizing City Areas

DISIT Firenze Wi-Fi: Access Points Clusters Coverage Map  
DISIT - Distributed Systems and Internet Technologies Lab

Firenze - Saturday November 12 2016 19:16:33

Wi-Fi based

Predicting City Areas Crowd level  
characterizing Users' Behaviors



# Impact of COVID-19

## • Multiple Domain Data

- Traffic, environment, People, parking, stock options, Twitter, tc.

## • Decision Makers Multiple Locations

- NO2 predictions
- Twitter analysis

## • Historical and Real Time data

## • Services Exploited on:

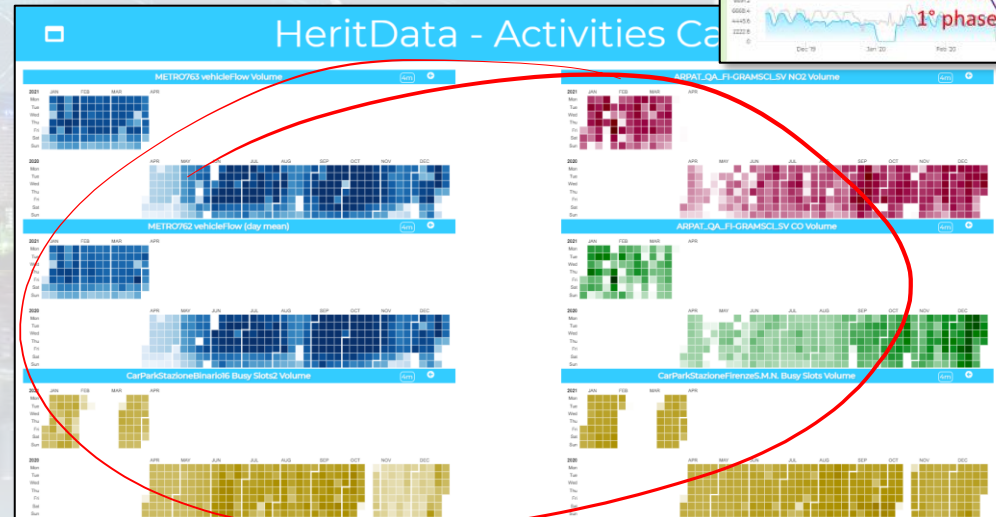
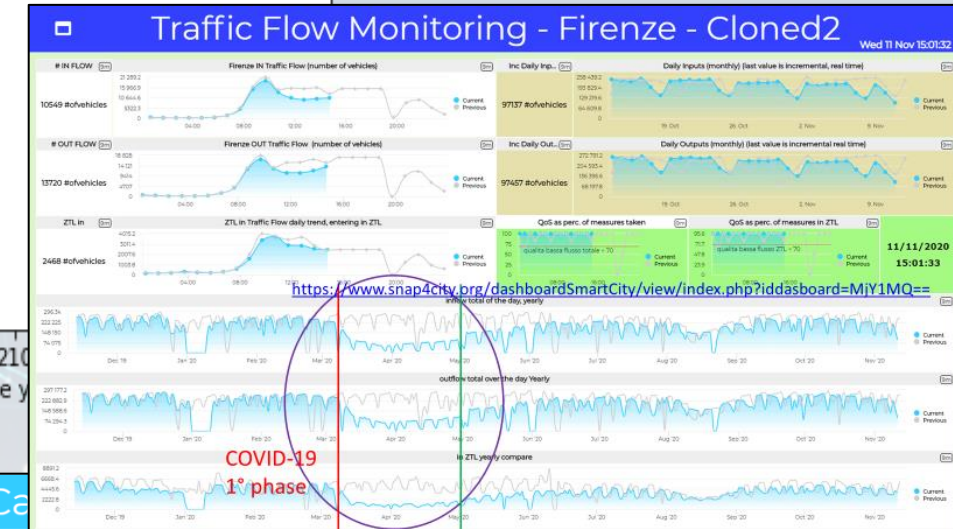
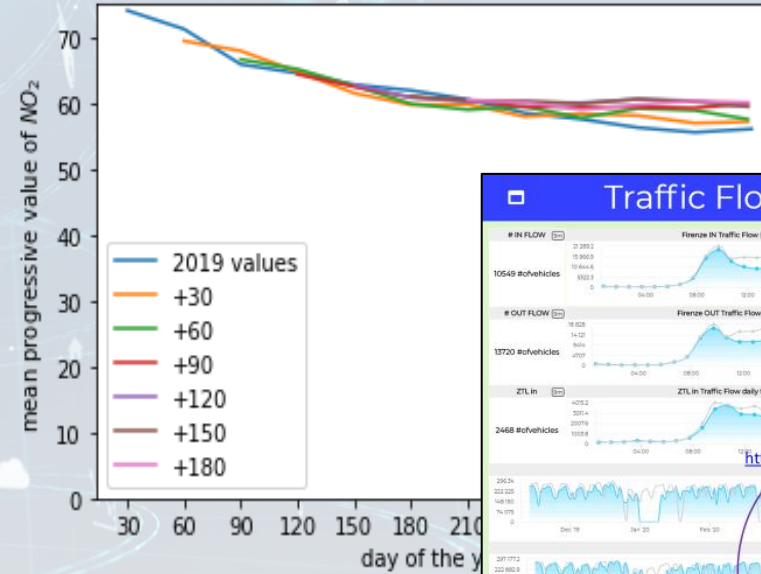
- Dashboards
- Social media,
- Sentiment Analysis

## • Since 2019, 2020

Cities: Firenze, Pisa, Livorno, Toscana



mean porgressive NO<sub>2</sub> of 2019



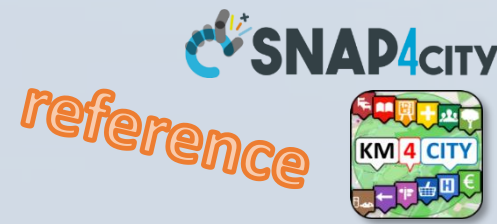
metric	model30	model60	model90	model120	model150	model180
MAE	1.21	1.31	1.52	2.04	2.31	2.37
RMSE	2.16	2.61	4.18	6.77	7.83	7.93
MAPE	1.99	2.20	2.65	3.57	4.07	4.18
R2	0.91	0.83	0.80	0.54	0.45	0.14

Table 4. Assessment of the predictive models with respect to the actual values of the 2019.

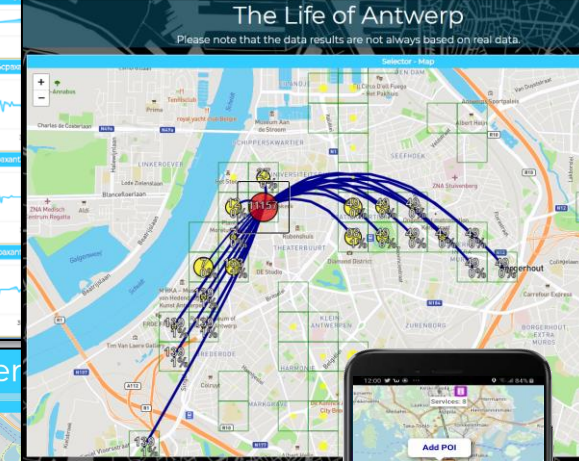
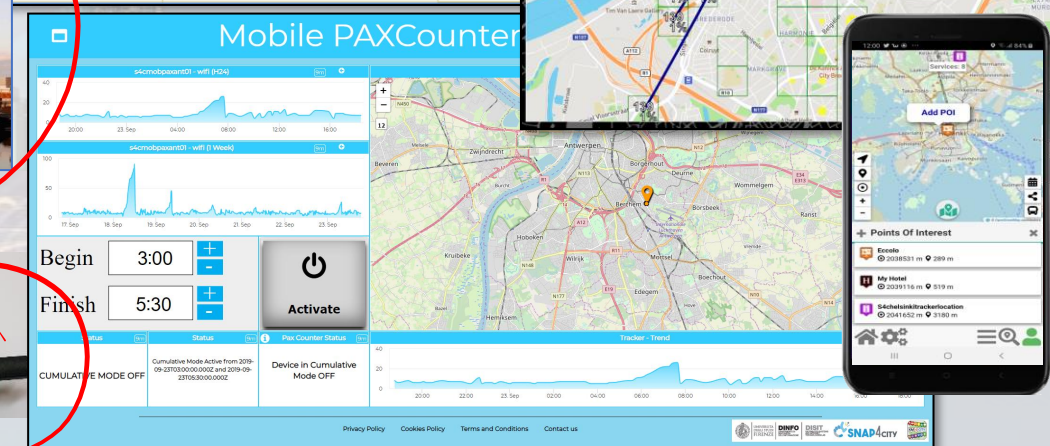
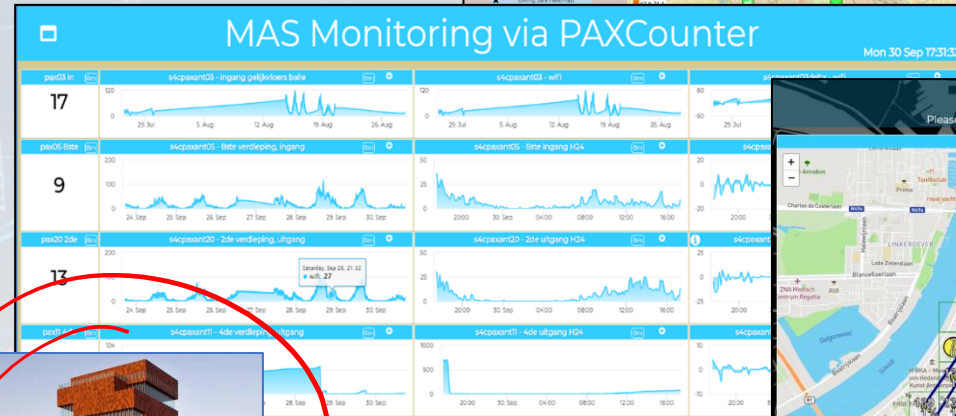
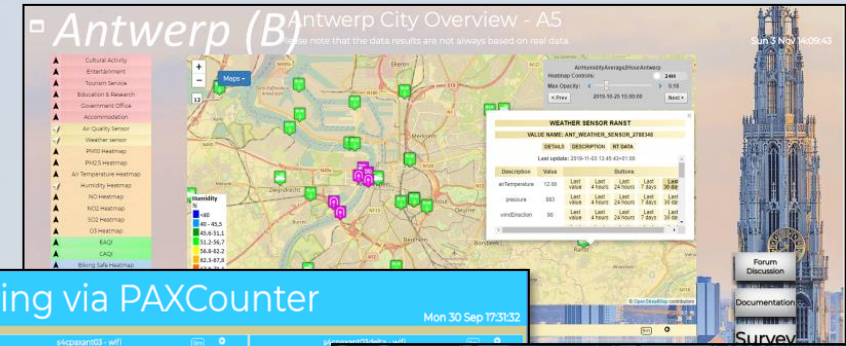
# *Antwerp*



# People Monitoring on Pub Services DIGIPOLIS Antwerp



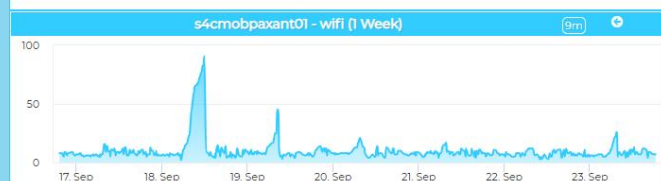
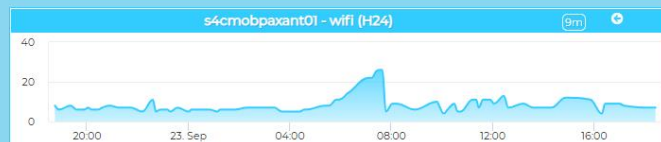
- **Multiple Domain Data**
  - PAX Counters: museum, pub services, COVID-19
- **Multiple Levels & Decision Makers**
- **Historical and Real Time data**
  - 20 fixed PaxCounters
  - 2 Mobile PaxCounters
  - Business Intelligence Dashboards
- **Services Exploited on:**
  - Dashboards, Mobile Apps, API
  - Fully Controlled Devices by Digipolis
- **Since 2019**



# Programmable PAX counting

## Mobile PAXCounter 01 in Antwerp

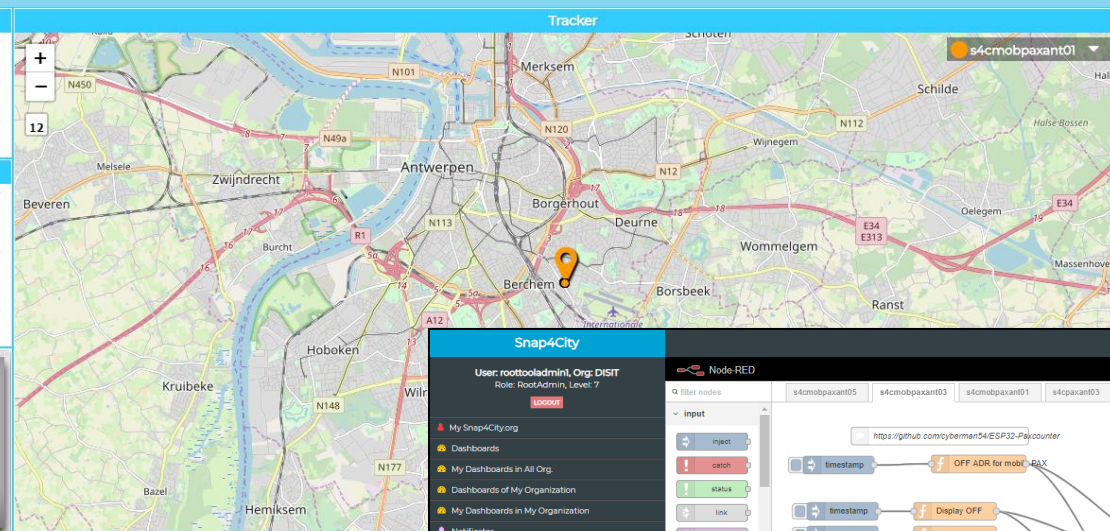
Mon 23 Sep 18:39:46



Begin 3:00  
Finish 5:30

**Activate**

CUMULATIVE MODE OFF

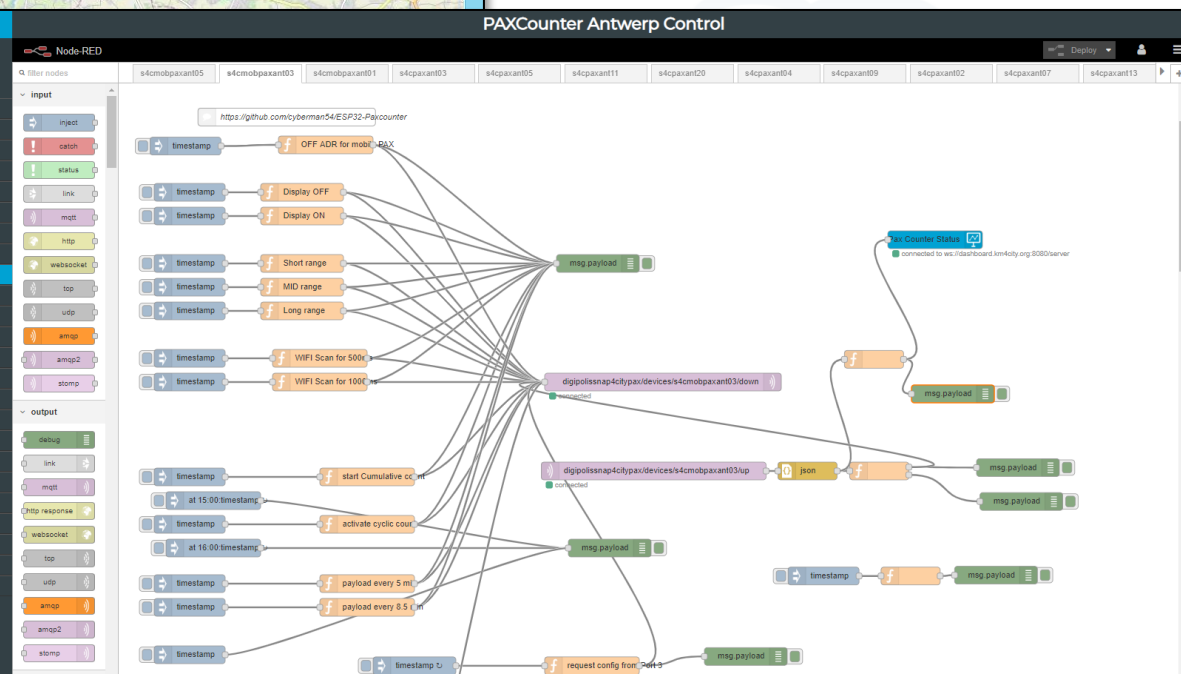


**Snap4City**

User: rootloadmini, Org: DISIT  
Role: RootAdmin, Level: 7

Logout

- My Snap4City.org
- Dashboards
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- Notifier
- Data Inspector
- My Data, KPI, POI
- IoT Applications
- IoT Directory and Devices
- Knowledge and Maps
- Micro Applications
- External Services
- Data Set Manager: Data Gate
- Resource Manager: Process Loader
- Development Tools
- Management
- Settings
- User Management and Auditing
- Help and Contacts
- Documentation and Articles
- My Profile
- Km4City portal
- DISIT Lab portal



Antwerp



*Altair  
Chemical (I)*

# Snap4Altair Decision Support supervision and control, Industry 4.0



reference

## • Multiple Domain Data

- Distributed Control System: energy, flows, storage, chemical data, settings, ..
- Cost of energy, Orders,
- Production Parameters
- Maintenance data

## • Multiple Levels & Decision Makers

- Optimized planning on chemical model
- Business Intelligence on Maintenance data

## • Historical and Real Time data

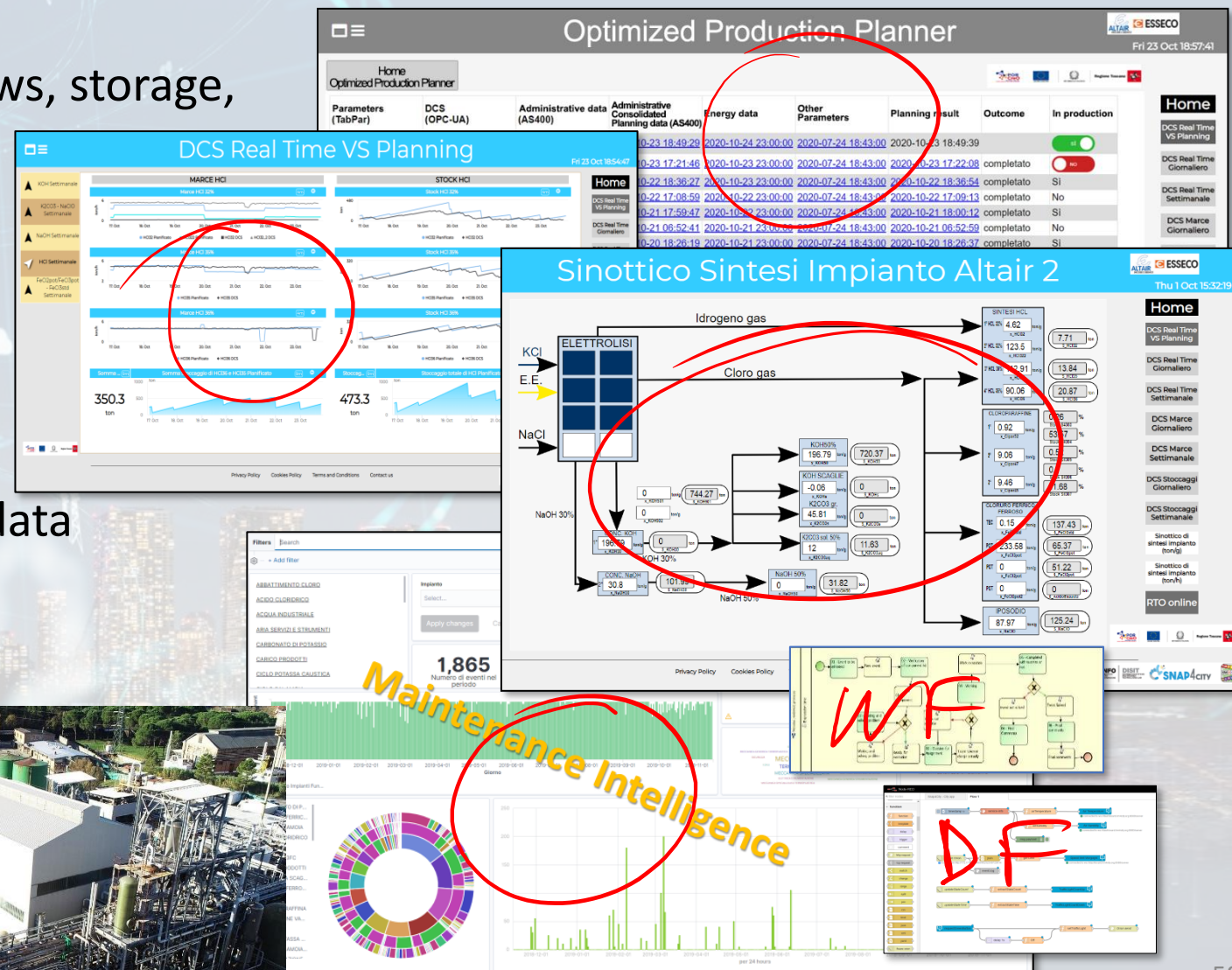
- Billions of Data

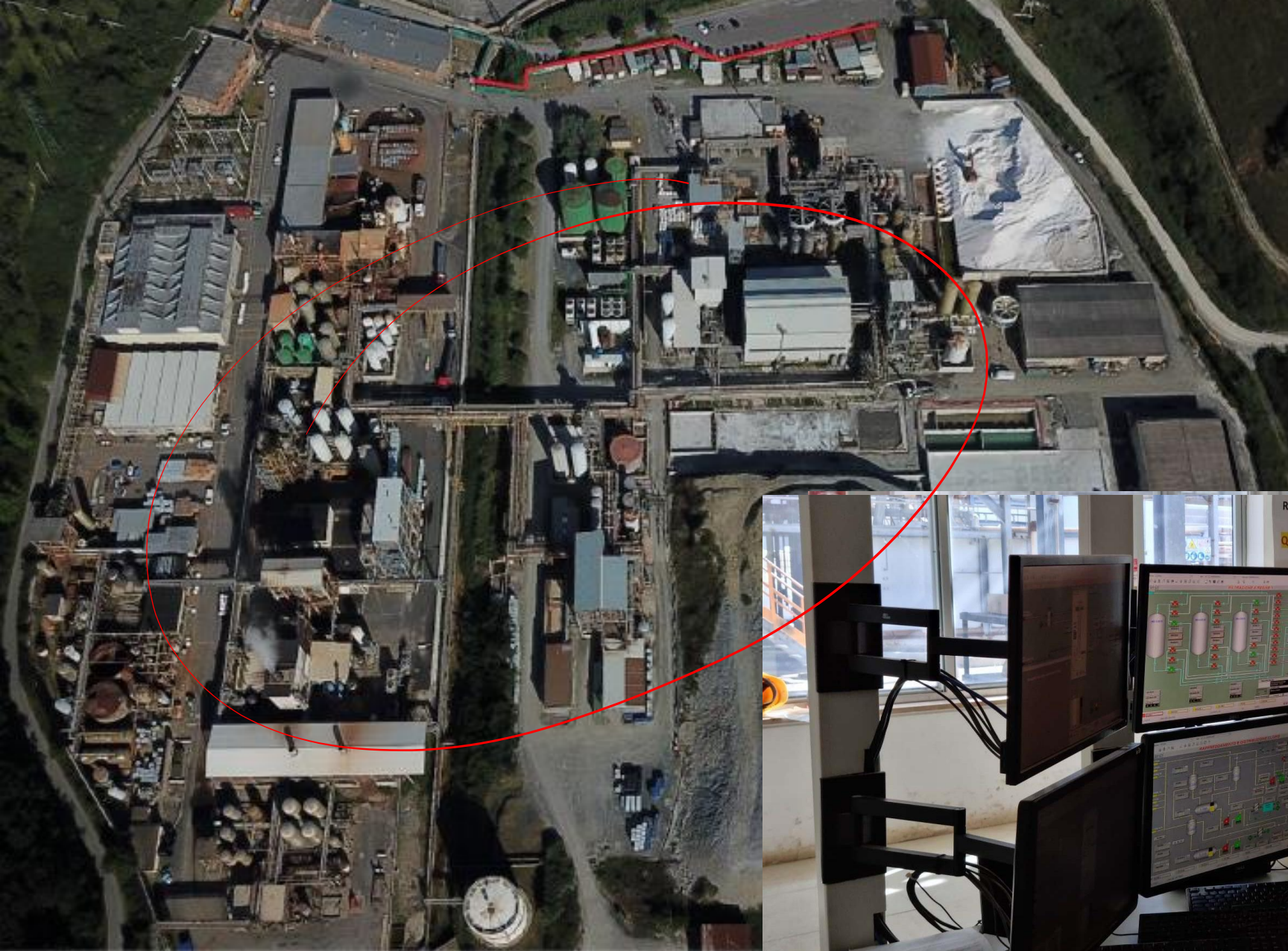
## • Services Exploited on:

- Multiple Levels, Mobile Apps, API

## • Since 2020

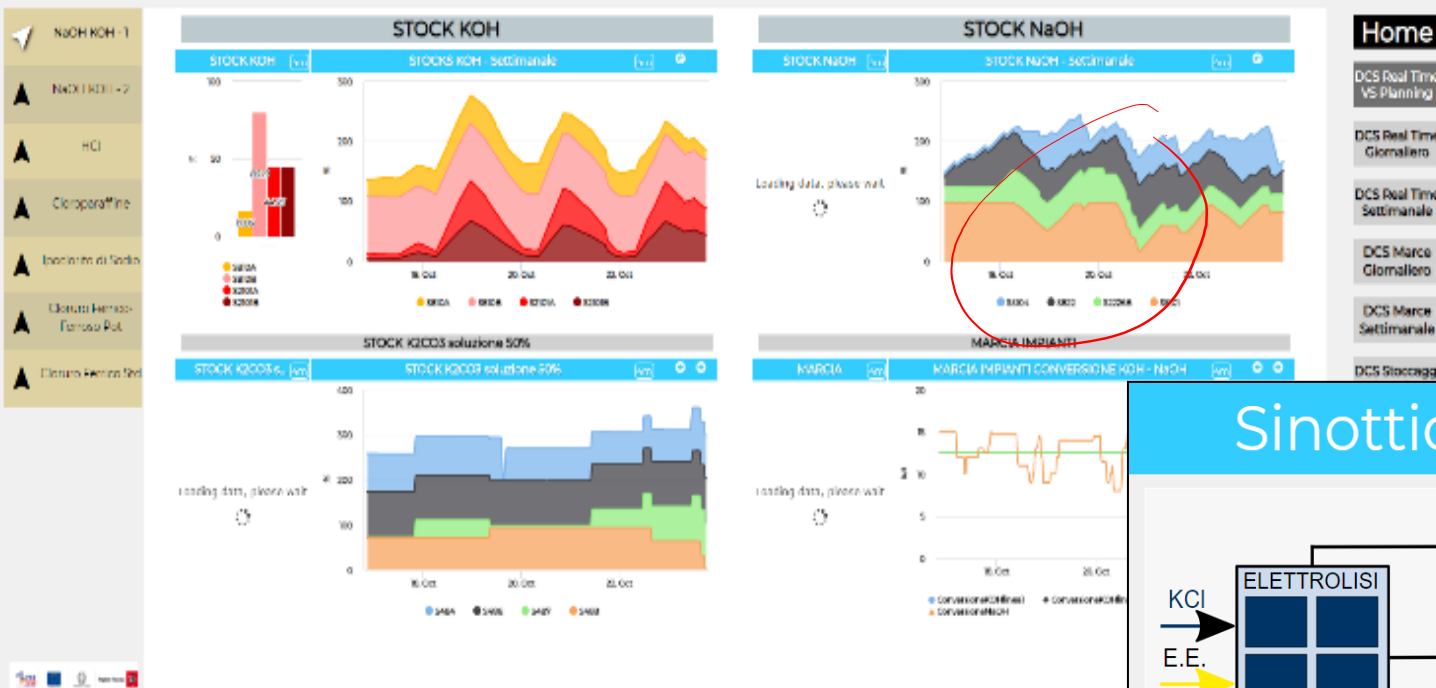
Snap4City (C), SmartTalk 12 April 2022





# Altair Control room





# RTO online

Localizzazione (iddata)	Energia (PUN)	Altri Parametri	Pianificazione	Esito Pianificazione	In Produzione
2020-01-09 09:32:54	<a href="#">2020-10-01 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-10-01 09:32:54</a>	completato	<input type="radio"/>
2020-09-30 17:20:50	<a href="#">2020-09-30 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-30 17:21:00</a>	completato	<input checked="" type="radio"/>
2020-09-30 16:24:57	<a href="#">2020-09-30 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-30 16:27:23</a>	completato	<input type="radio"/>
2020-09-30 14:54:11	<a href="#">2020-09-30 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-30 14:56:22</a>	completato	<input type="radio"/>
2020-09-30 13:43:47	<a href="#">2020-09-30 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-30 13:43:57</a>	completato	<input type="radio"/>
2020-09-29 19:03:27	<a href="#">2020-09-30 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-29 19:03:43</a>	completato	<input type="radio"/>
2020-09-28 18:30:13	<a href="#">2020-09-29 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-28 18:30:23</a>	completato	<input type="radio"/>
2020-09-28 17:57:14	<a href="#">2020-09-29 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-28 17:57:23</a>	completato	<input type="radio"/>
2020-09-28 15:50:21	<a href="#">2020-09-28 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-28 15:50:45</a>	completato	<input type="radio"/>
2020-09-25 18:46:02	<a href="#">2020-09-26 23:00:00</a>	<a href="#">2020-07-24 18:43:00</a>	<a href="#">2020-09-25 18:47:46</a>	completato	<input checked="" type="radio"/>

[Home](#)

## DCS Real Time VS Planning

DCS Real Time

DCS Real Time

DCS Marce

DCS Marce

DCS Stoccaggio

DCS Stoccaggio

Sinottico di

# Sinottico Sintesi Impianto Altair 2



Thu 1 Oct 15:32:19

[Home](#)DCS Real Time  
VS Planning

DCS Real Time

Clonmollero

Settimanale

DCS Marce  
Giornaliero

DCS Marce

DCS Stoppaggi

Gloria...

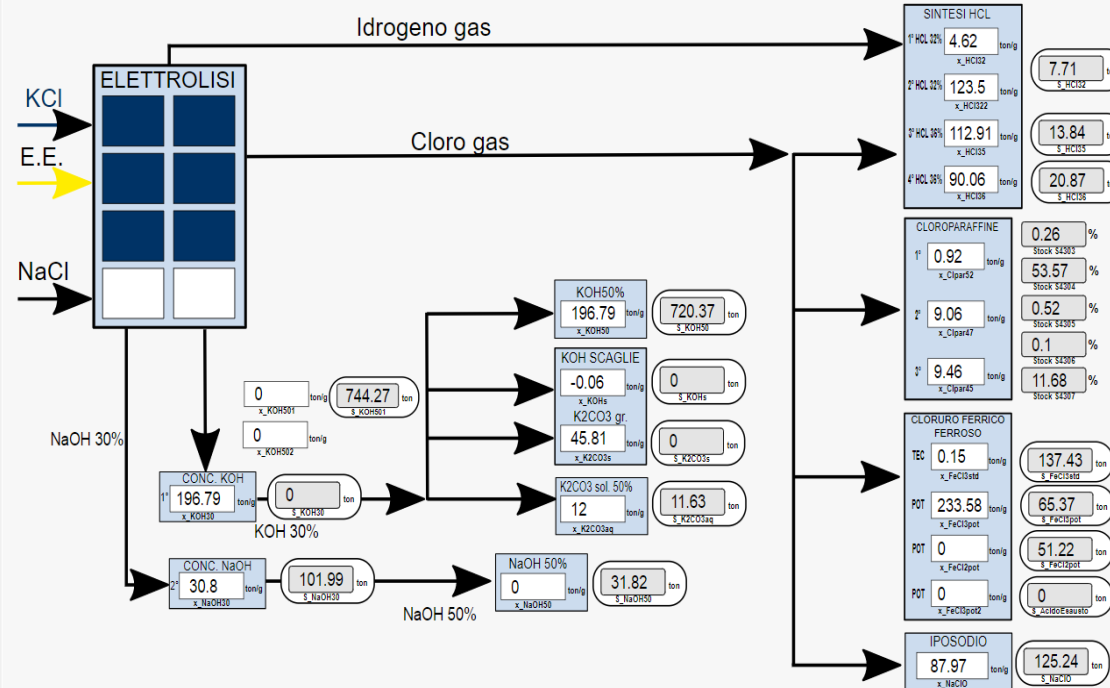
Settimanale

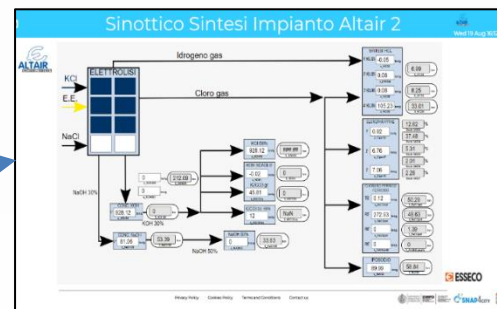
**Sinottico di  
sintesi impianto**

### Sinottico di circuiti impiantati

	(ton/h)
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	
29	
30	
31	
32	
33	
34	
35	
36	
37	
38	
39	
40	
41	
42	
43	
44	
45	
46	
47	
48	
49	
50	
51	
52	
53	
54	
55	
56	
57	
58	
59	
60	
61	
62	
63	
64	
65	
66	
67	
68	
69	
70	
71	
72	
73	
74	
75	
76	
77	
78	
79	
80	
81	
82	
83	
84	
85	
86	
87	
88	
89	
90	
91	
92	
93	
94	
95	
96	
97	
98	
99	
100	

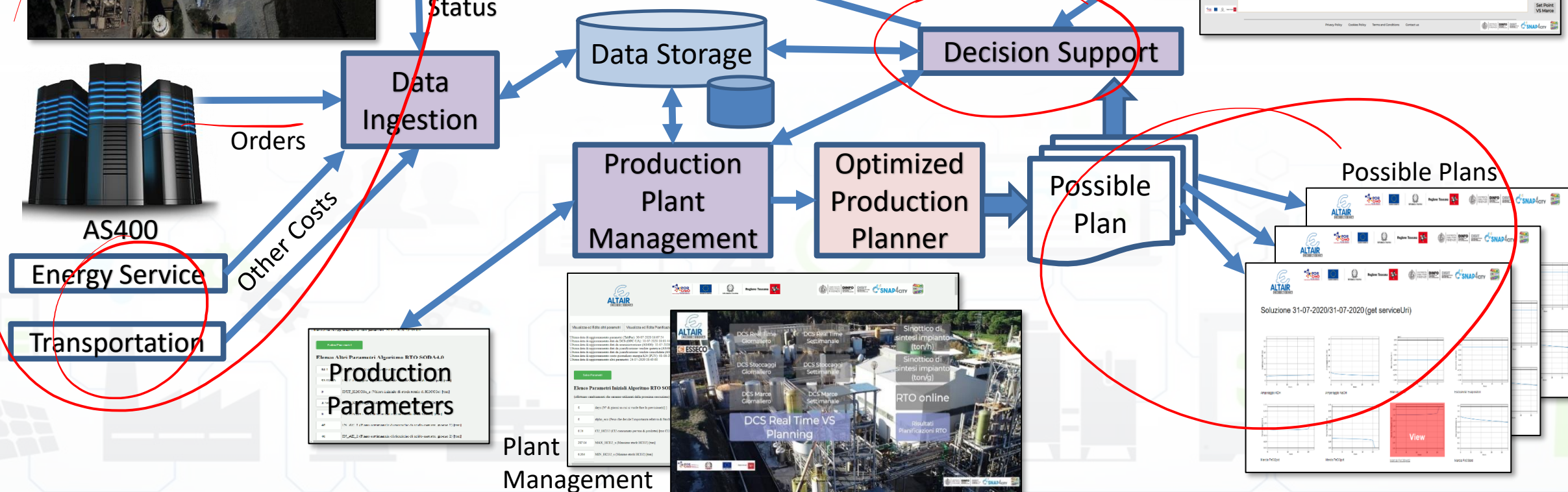
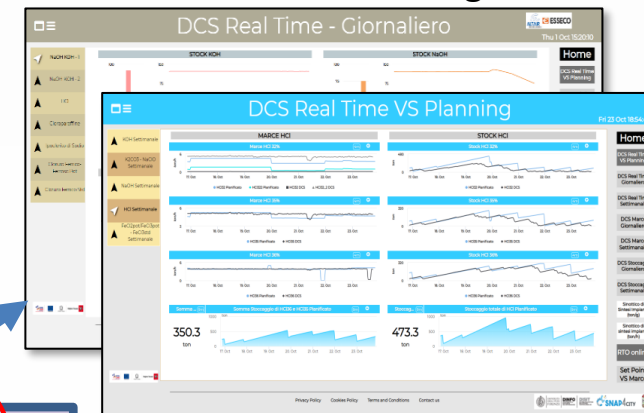
RTO Online

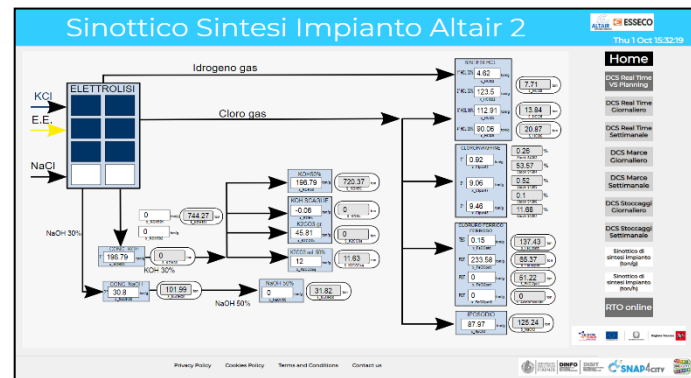


Real Time Production Synoptic

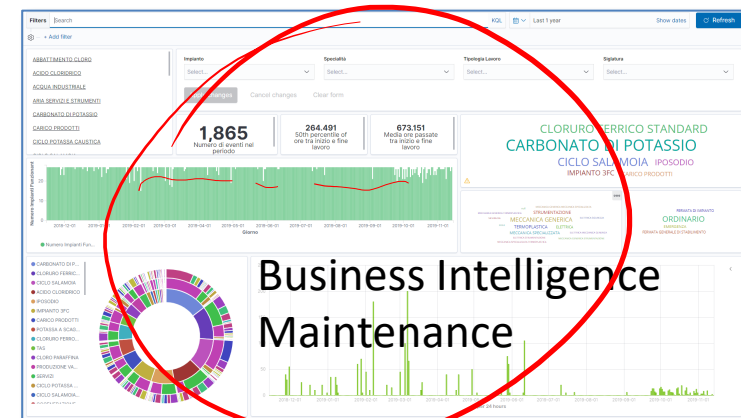
## Production vs Planning



# Workflow for Ticket management



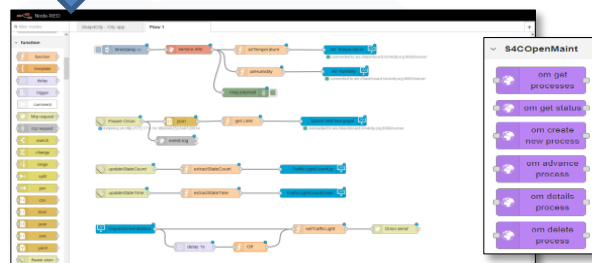
## Consumptions/productions



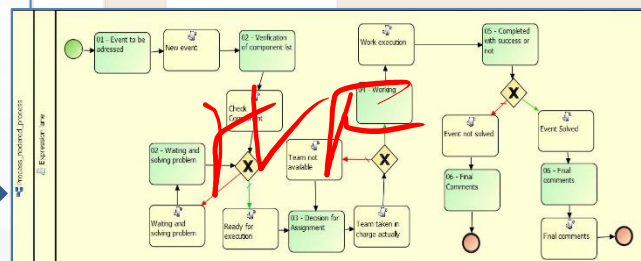
## Events/actions

# Business Intelligence Maintenance

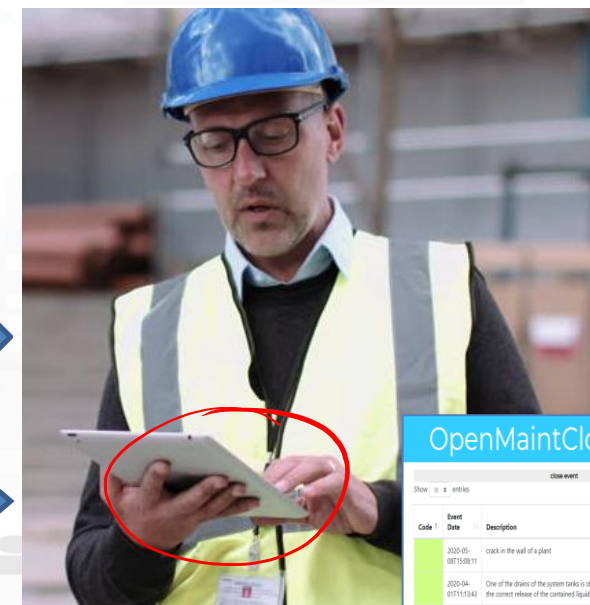
## Dashboards and actions



# OpenMant: BPM Workflow management, team assignment, material control, ...



IOT App, Data  
event firing,  
event detection  
and firing  
Critical event  
management



OpenMaintCloseEvent

Close event				
Show	10	entries	Search:	
Code	Event Date	Descriptions		Controls
	2020-05-08T15:08:11	crack in the wall of a plant		<a href="#">Release</a>
	2020-04-01T11:13:42	One of the drains of the system tanks is obstructed and does not allow the correct release of the contained liquid.		<a href="#">Release</a>

+ Add filter

ABBATTIMENTO CLORO  
ACIDO CLORIDRICO  
ACQUA INDUSTRIALE  
ARIA SERVIZI E STRUMENTI  
CARBONATO DI POTASSIO  
CARICO PRODOTTI  
CICLO POTASSA CAUSTICA

Impianto

Select...

Specialità

Select...

Tipologia Lavoro

Select...

Siglatura

Select...

Apply changes

Cancel changes

Clear form

1,865

Numero di eventi nel periodo

264.491  
50th percentile of ore tra inizio e fine lavoro

673.151  
Media ore passate tra inizio e fine lavoro

CLORURO FERRICO STANDARD  
CARBONATO DI POTASSIO

CICLO SALAMOIA IPOSODIO

IMPIANTO 3FC CARICO PRODOTTI



Numero Impianti Fun...

MECCANICA GENERICA TERMOPLASTICA  
SICUREZZA  
EDILE  
MECCANICA SPECIALIZZATA  
MECCANICA SPECIALIZZATA TERMOPLASTICA  
MECCANICA GENERICA MECCANICA SPECIALIZZATA  
STRUMENTAZIONE  
ELETTRICA SICUREZZA  
ELETTRICA  
ELETTRICA MECCANICA GENERICA  
MECCANICA GENERICA STRUMENTAZIONE

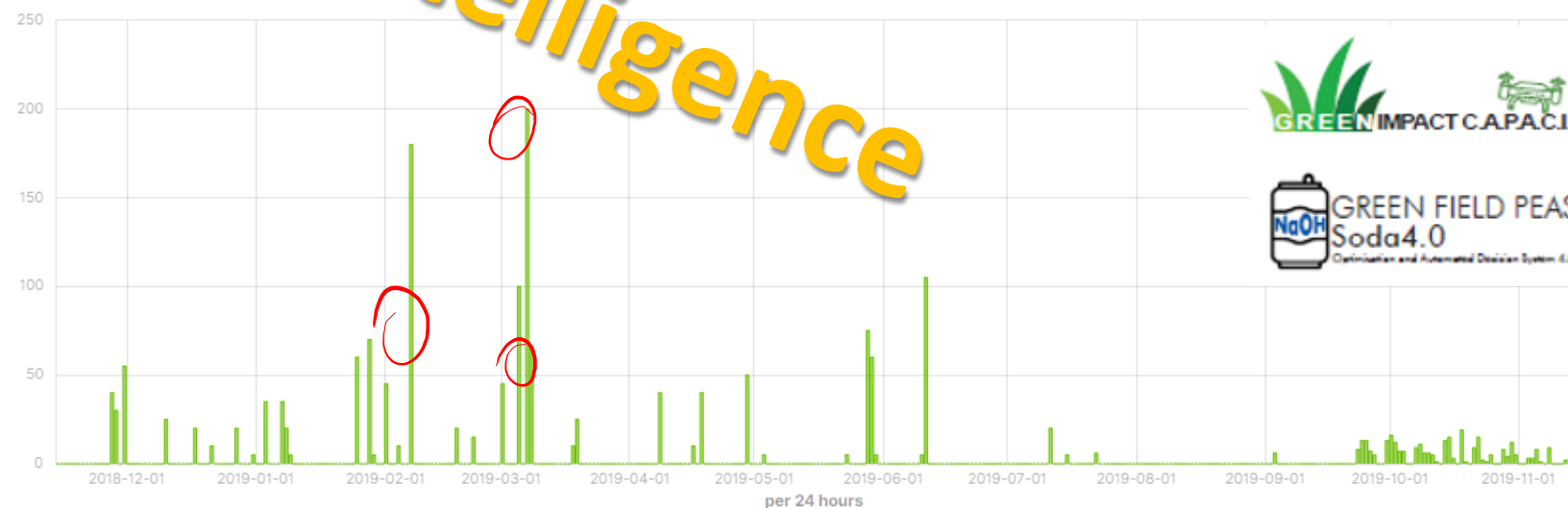
FERMATA DI IMPIANTO

ORDINARIO

EMERGENZA

FERMATA GENERALE DI STABILIMENTO

CARBONATO DI P...  
CLORURO FERRIC...  
CICLO SALAMOIA  
ACIDO CLORIDRICO  
IPOSODIO  
IMPIANTO 3FC  
CARICO PRODOTTI  
POTASSA A SCAG...  
CLORURO FERRO...  
TAS  
CLORO PARAFFINA  
PRODUZIONE VA...  
SERVIZI  
CICLO POTASSA ...  
CICLO SALAMOIA...  
SCACCIAMENTO



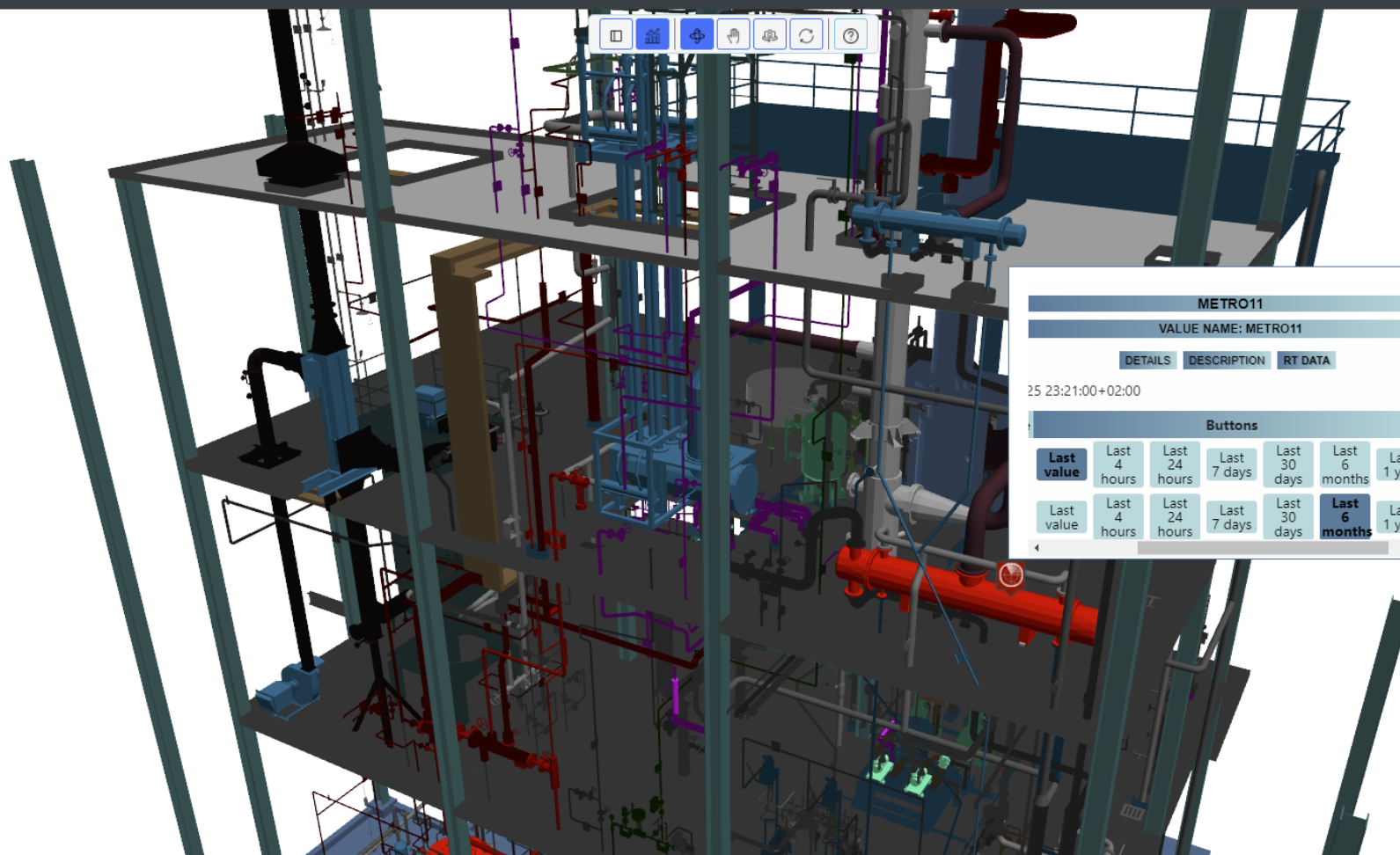
## Snap4City

User: roottooladmin1, Org: DISIT  
Role: RootAdmin, Level: 7

LOGOUT

- My Snap4City.org
- Tour Again
- ダッシュボード
- Dashboards (Public)
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- My Data Dashboard Dev Kibana
- My Data Dashboard Kibana
- Extra Dashboard Widgets ▾
- Notificator
- Data, my Data, OpenData ▴
  - Data Inspector
  - MyKPI, MyData, MyPOI
  - View/Set MyPOI on Tuscany
  - Data Table Loader (Excel)
  - BIM Server
  - My Groups of Entities
  - Harvest Satellite Copernicus Data
  - HeatMap Manager
  - BIM Server New
  - BIM Srv New: Add
  - BIM Srv new: View**
  - TrafficFlow Manager
  - ColorMap Manager
  - OpenData Manager: Data Gate
  - OpenData Manager: Data Gate
  - OpenData Harvester: Data Gate
  - Add Data Sources into the Platform
  - High Level Types
  - Supported Protocols, HowTo add
  - Interoperability & Standards
  - Copernicus Satellite Data

## BIM Srv new: View



METRO11

VALUE NAME: METRO11

DETAILS DESCRIPTION RT DATA

25 23:21:00+02:00

Buttons

Last value

Last 4 hours

Last 24 hours

Last 7 days

Last 30 days

Last 6 months

Last 1 year

Last value

Last 4 hours

Last 24 hours

Last 7 days

Last 30 days

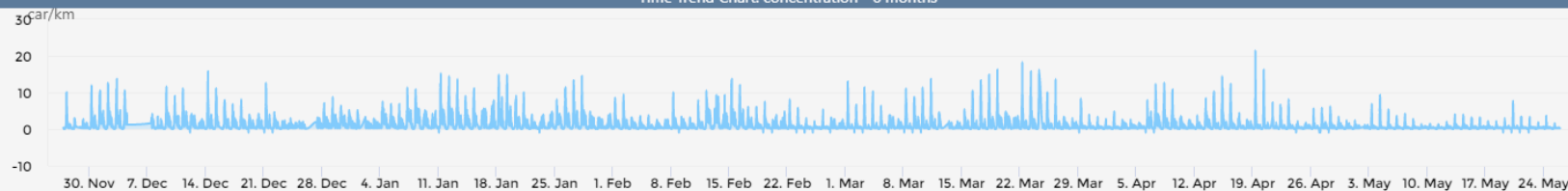
**Last 6 months**

Last 1 year

Last Value

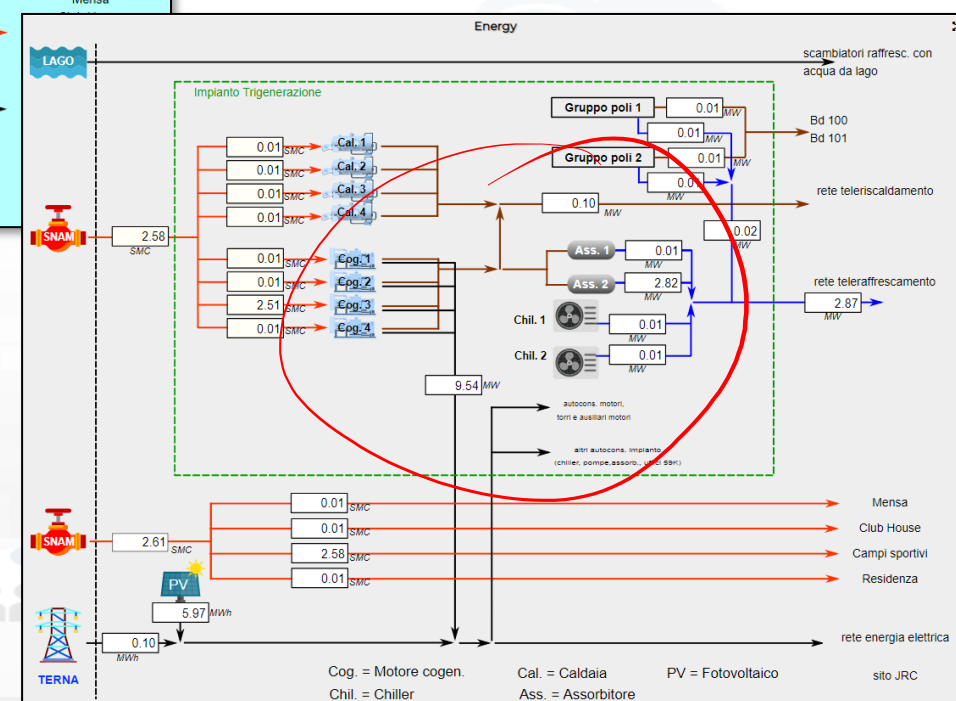
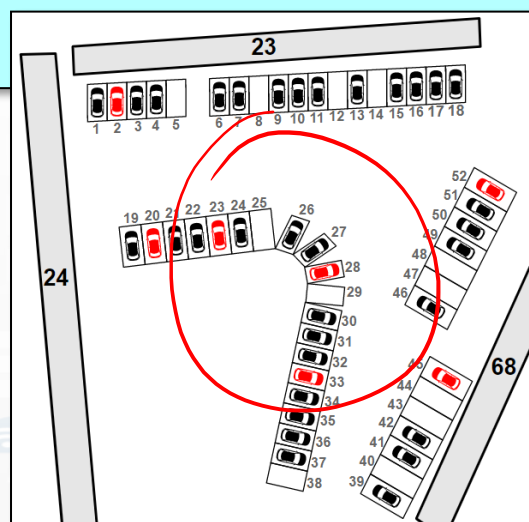
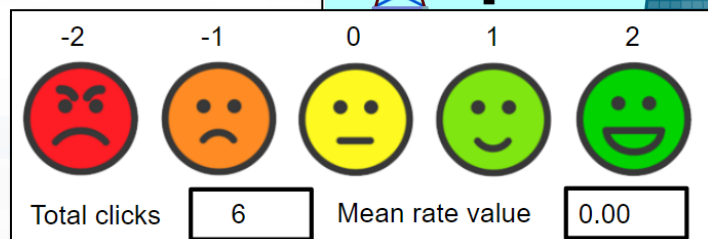
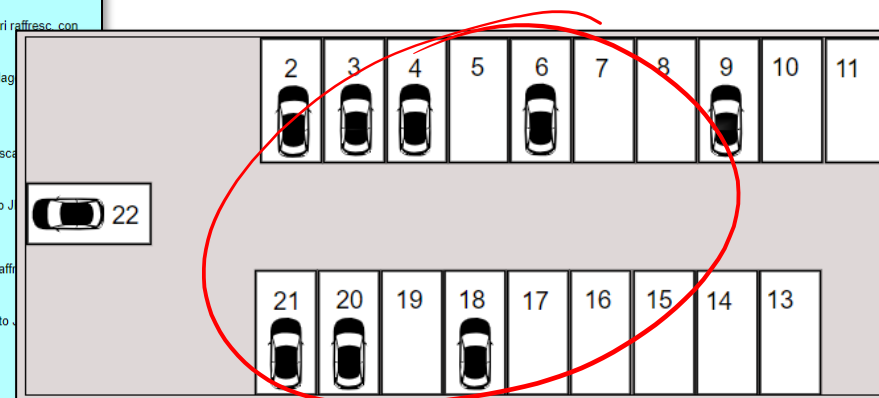
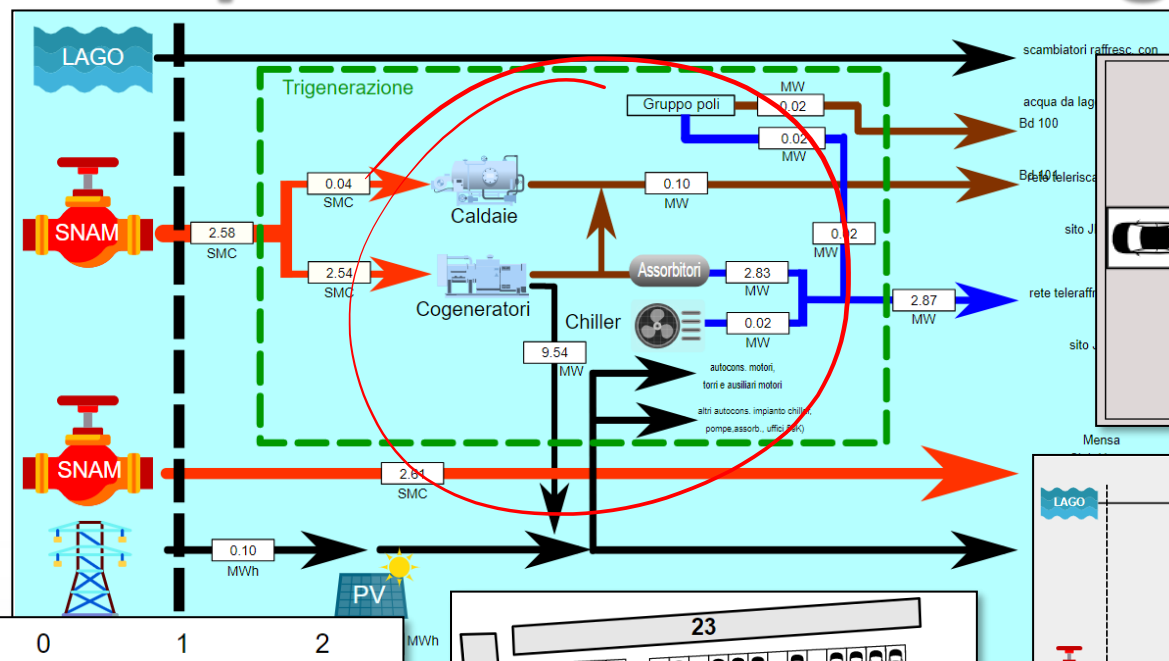
107.70 s

Time Trend Chart: concentration - 6 months



# Special Custom Widgets

- Smart parking
- Smart Energy
- Smart Light
- Smart ....
- Energy View
- Custom Controls



# *Tuscany Region*

<https://www.snap4city.org/760>

*Firenze, Pisa, Livorno, Prato,  
Siena, Arezzo, etc.*

<https://www.snap4city.org/746>



<https://www.snap4city.org/758>



<https://www.snap4city.org/751>



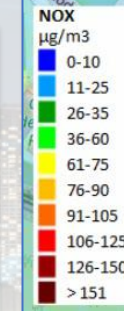
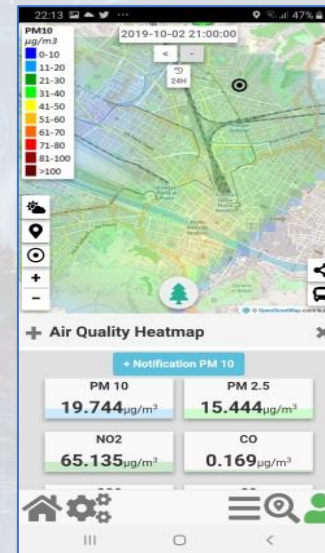
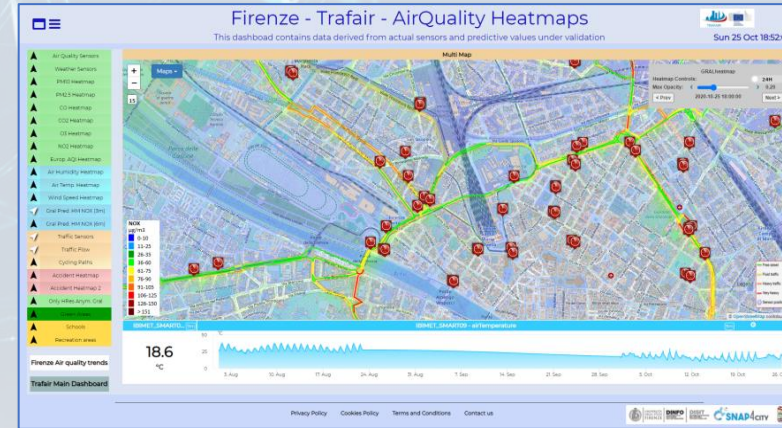
# Environment and Quality of Life

## Air Quality Predictions

Cities of:  
Firenze, Pisa, Livorno



- **Multiple Domain Data**
  - Traffic Flow data, Pollutant: NOX, CO2, PM10, PM2.5, O3, ....
  - 3D City structure, weather, ...
- **Multiple Decision Makers**
  - Pollutant Predictions: NOX, NO2, ..
  - City officers, energy industries
  - Dashboards, What-IF analysis
  - Traffic Flow Reconstruction
- **Historical and Real Time data**
  - Billions of Data
- **Services Exploited on:**
  - Dashboards, Mobile App
- **Since 2020**



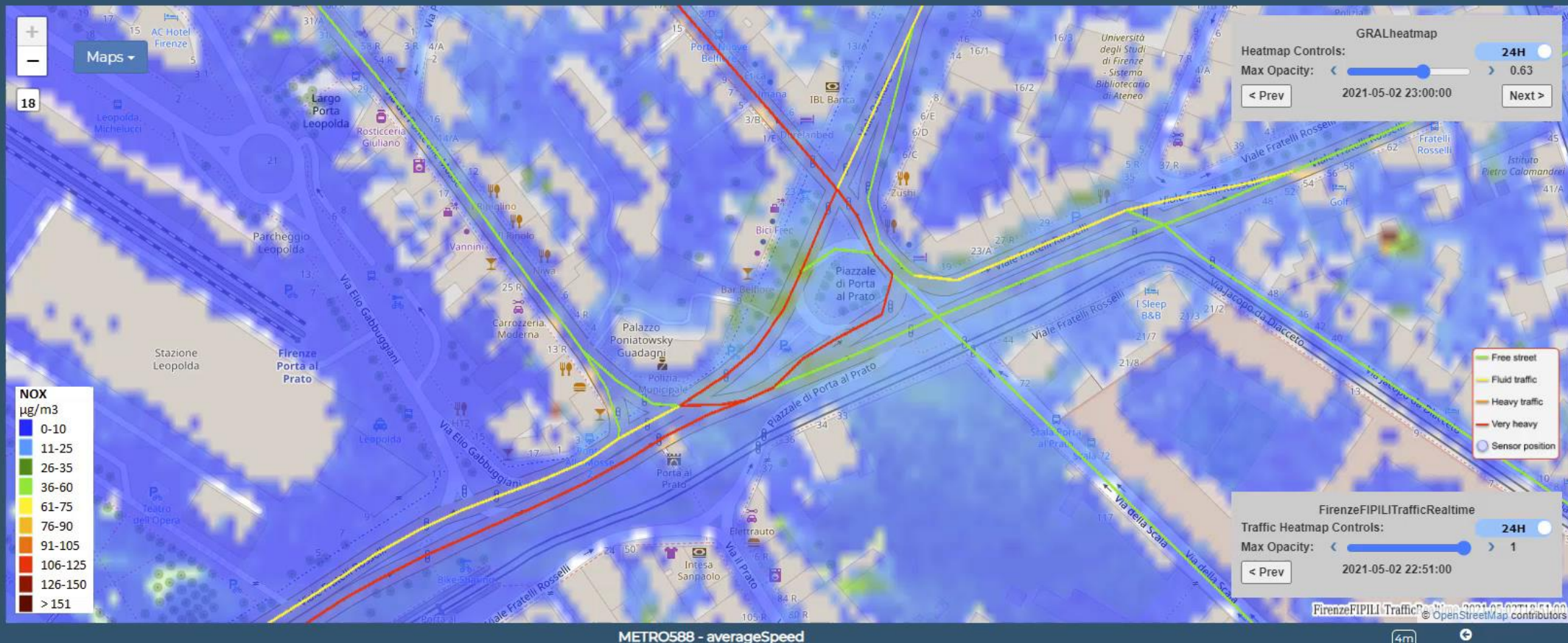
Pollutant	Averaging period	Air Quality Directive		WHO guidelines	
		Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m³ (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m³	The target value should be achieved by 2015	10 µg/m³	
PM <sub>10</sub>	One day	Limit value, 50 µg/m³	It should be exceeded on more than 35 days per year.	50 µg/m³ (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m³ (*)		20 µg/m³	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m³	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m³	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m³ (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m³ (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m³		40 µg/m³	



# Traffic Flow Manager on multiple cities

Sun 2 May 23:16:31

- Traffic Sensors
- Weather\_sensor
- AirTemperatureAverage2HourFirenze
- PM2.5 Heatmap
- GRAL Heatmap
- Gral HRES
- Accident Heatmap
- Traffic Flow
- TFM FIRENZE Real Time
- TFM FIPILI Real Time
- TFM Pisa Real Time
- TFM Livorno Real Time
- TFM Modena Real Time
- TFM Santiago Real Time
- prova hres fipili 2k
- prova hres fipili 4k
- prova hres fipili 8k
- Scenario
- What-if



Privacy Policy Cookies Policy Terms and Conditions Contact us



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MzEyNg==>

<https://www.snap4city.org/712>

*Lonato del Garda, Italy*

# Smart City / Smart Parking + Environment

## Reverberi, Lonato del Garda



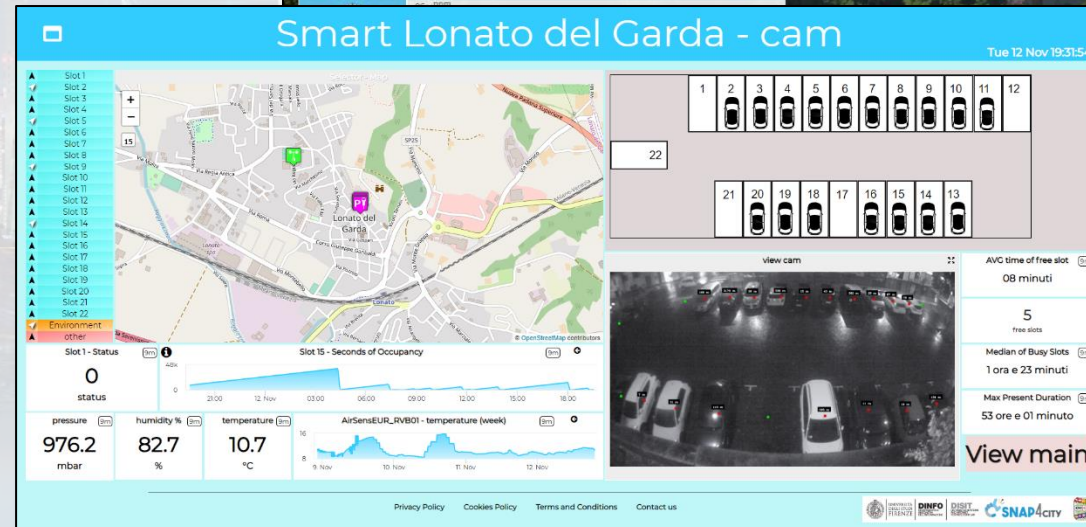
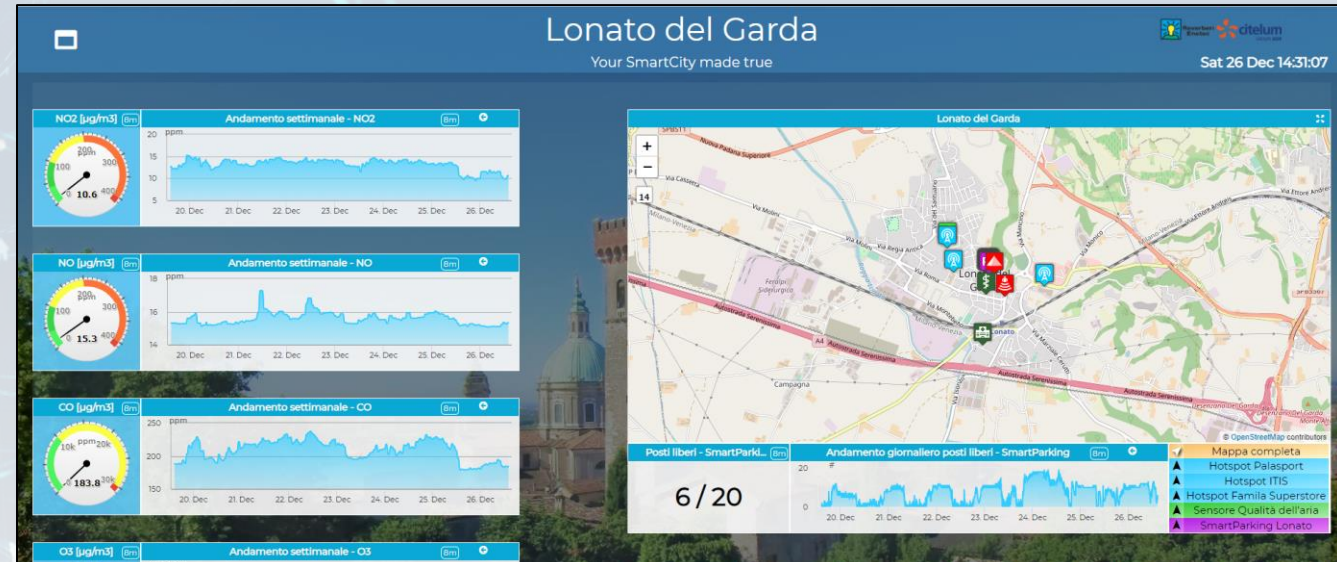
Reverberi  
Enetec



citelum  
GROUPE EDF

reference

- **Multiple Domain Data**
  - Smart Parking, Environment, Wi-Fi
- **Multiple Decision Makers**
  - City Officer, operators
- **Historical and Real Time data**
  - Dashboards
- **Services Exploited on:**
  - Dashboards, API
- **Since 2019**





# CAPELON

*Västerås, Sweden*

# Smart Light Control of CAPELON

## • Energy Domain

- Smart Light, MQTT, ....
- IoT Orion Broker FIWARE

## • Dashboards

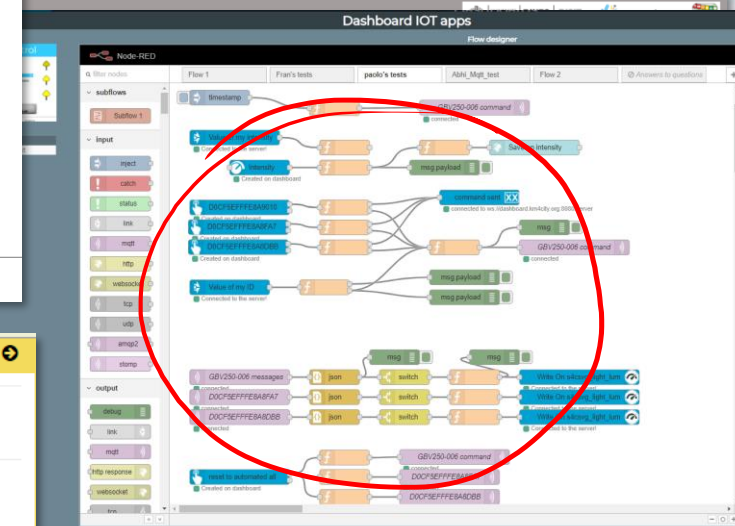
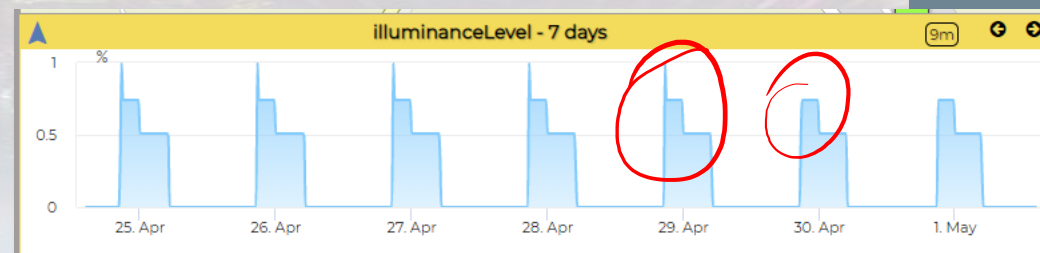
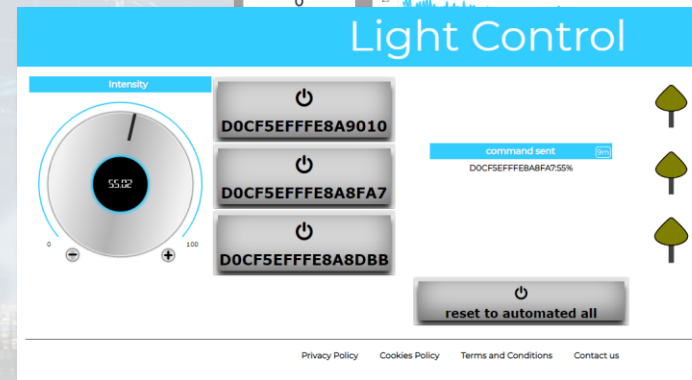
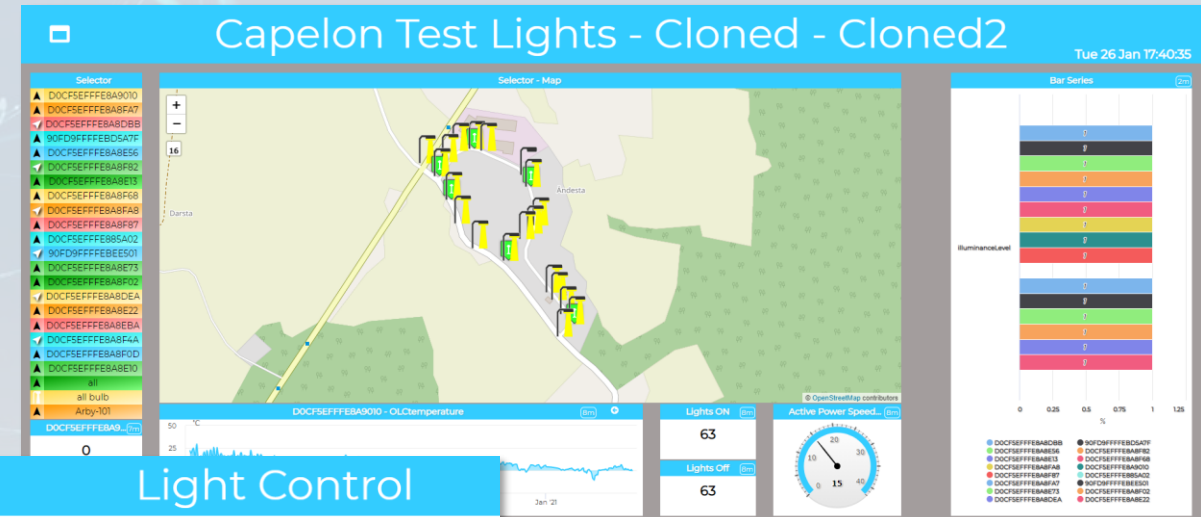
- Map coverage on Sweden
- Monitoring and real time control
- Energy control, analytics
- Direct control

## • Historical and Real Time data

## • Services Exploited on:

- Multiple Levels, API
- Dashboards

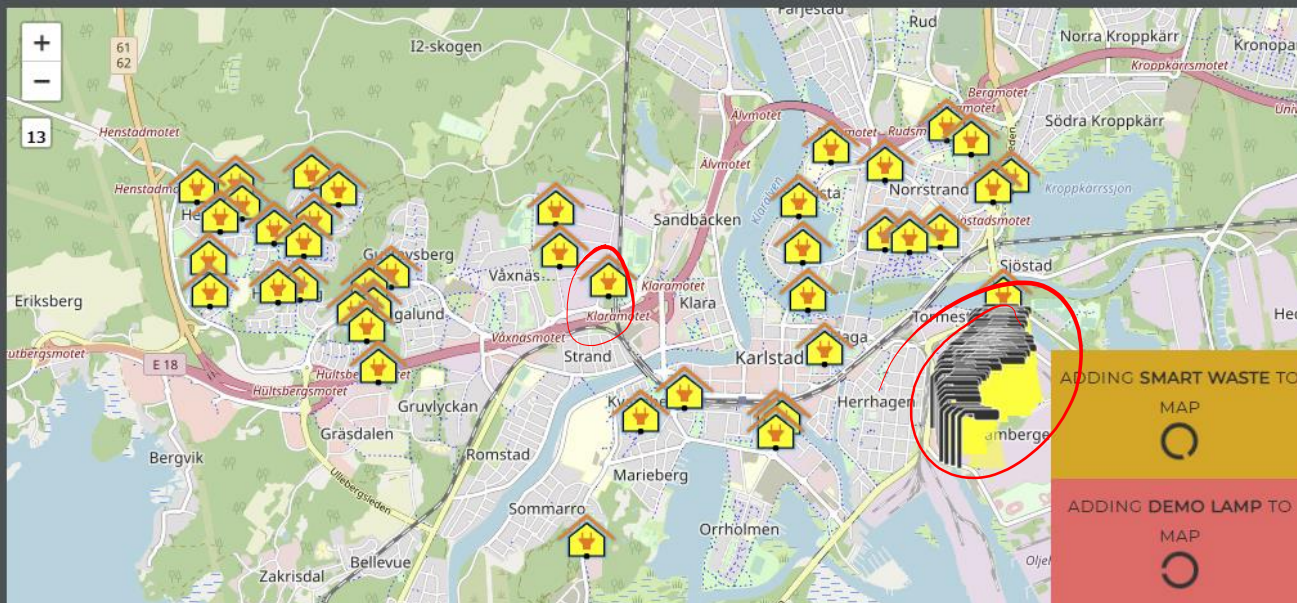
## • Since 2020



## Karlstad - Capelon

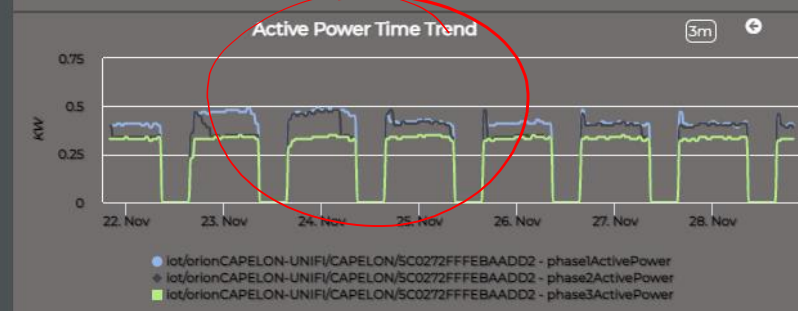
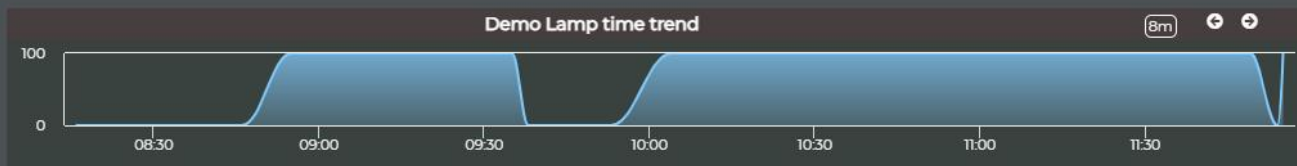
CAPELON

Sun 28 Nov 20:02:16



ADDING SMART WASTE TO  
MAP

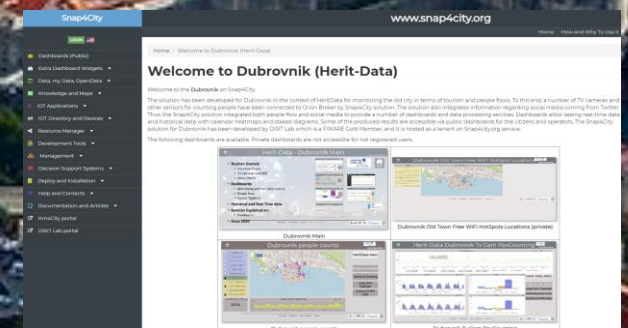
ADDING DEMO LAMP TO  
MAP





# Dubrovnik, Croatia

<https://www.snap4city.org/741>



# Dubrovnik

- **Tourism Domain**

- Counting People
- TV Cameras and WiFi
- Social Media

- **Dashboards**

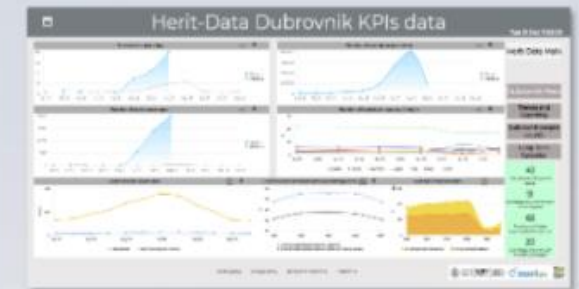
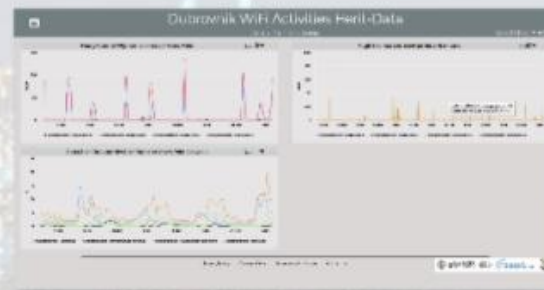
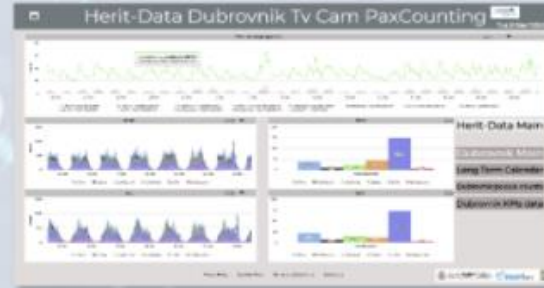
- Monitoring and real time control
- People flow
- Twitter Vigilance

- **Historical and Real Time data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**



# Valencia, Spain

<https://www.snap4city.org/742>



# Valencia, FSMLR

- **Tourism Domain**

- Counting People
- Environmental data
- Social Media

- **Dashboards**

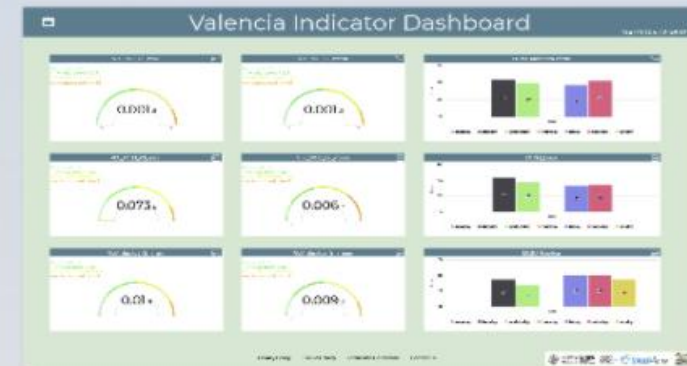
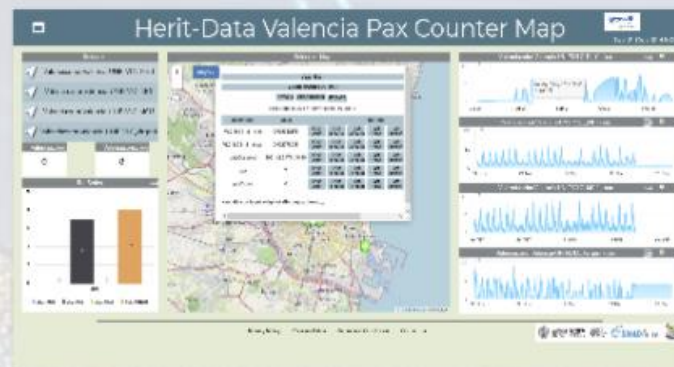
- Monitoring and real time control
- People flow
- Twitter Vigilance

- **Historical and Real Time data**

- **Services Exploited on:**

- Dashboard

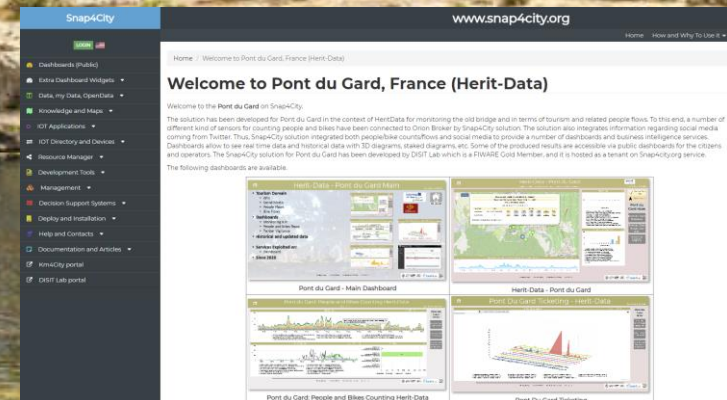
- **Since 2020**

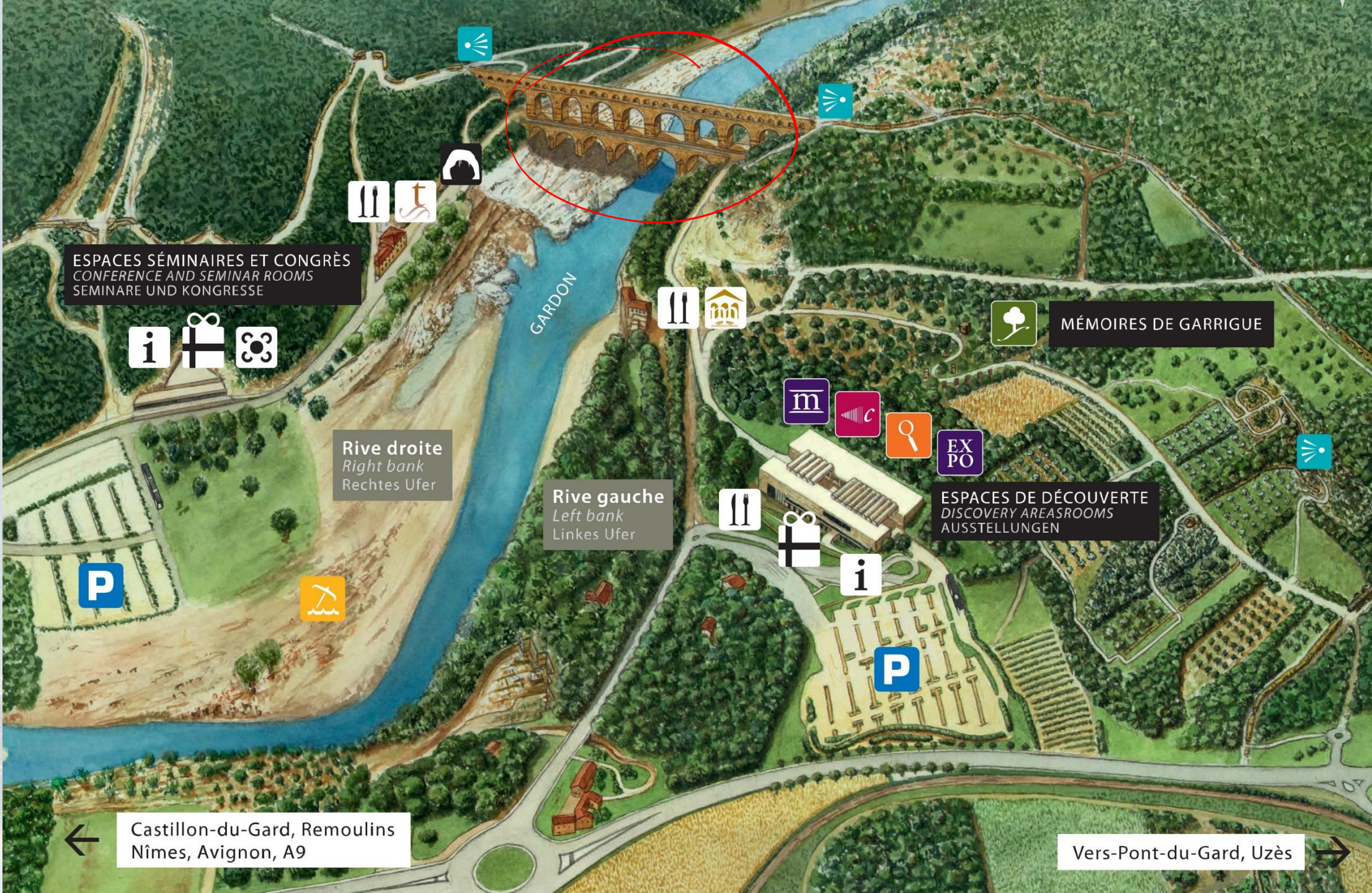


<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzE1MA==>

<https://www.snap4city.org/740>

# Pont du Gard, France





ESPACES SÉMINAIRES ET CONGRÈS  
CONFERENCE AND SEMINAR ROOMS  
SEMINARE UND KONGRESSE

Rive droite  
Right bank  
Rechtes Ufer

Rive gauche  
Left bank  
Linkes Ufer

MÉMOIRES DE GARRIGUE

EX PO  
ESPACES DE DÉCOUVERTE  
DISCOVERY AREAS  
AUSSTELLUNGEN

← Castillon-du-Gard, Remoulins  
Nîmes, Avignon, A9

Vers-Pont-du-Gard, Uzès →

# Pont du Gard

- **Tourism Domain**

- KPIs
- Social Media
- People Flows
- Bike Flows

- **Dashboards**

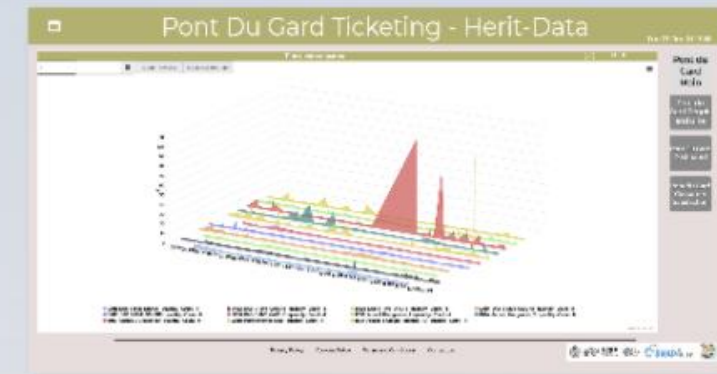
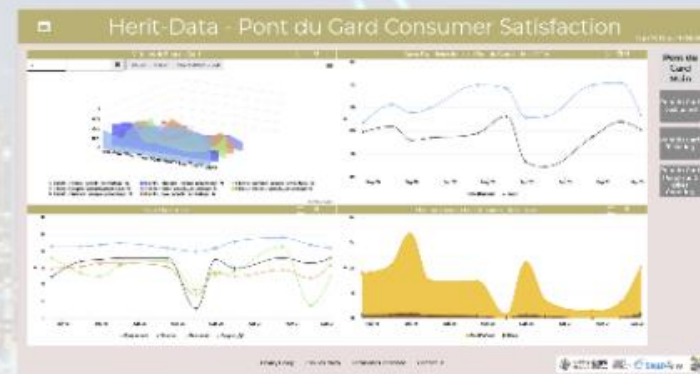
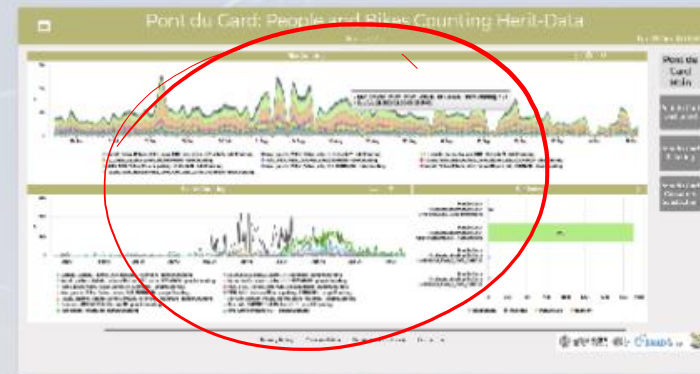
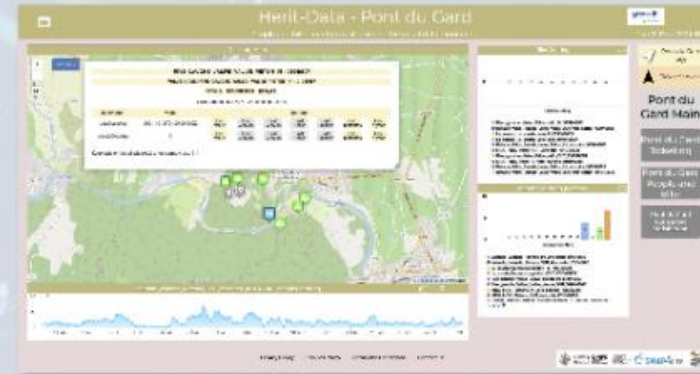
- Monitoring KPI
- People and bikes flows
- Twitter Vigilance

- **Historical and updated data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**





# *Santiago di Compostela, Spain*



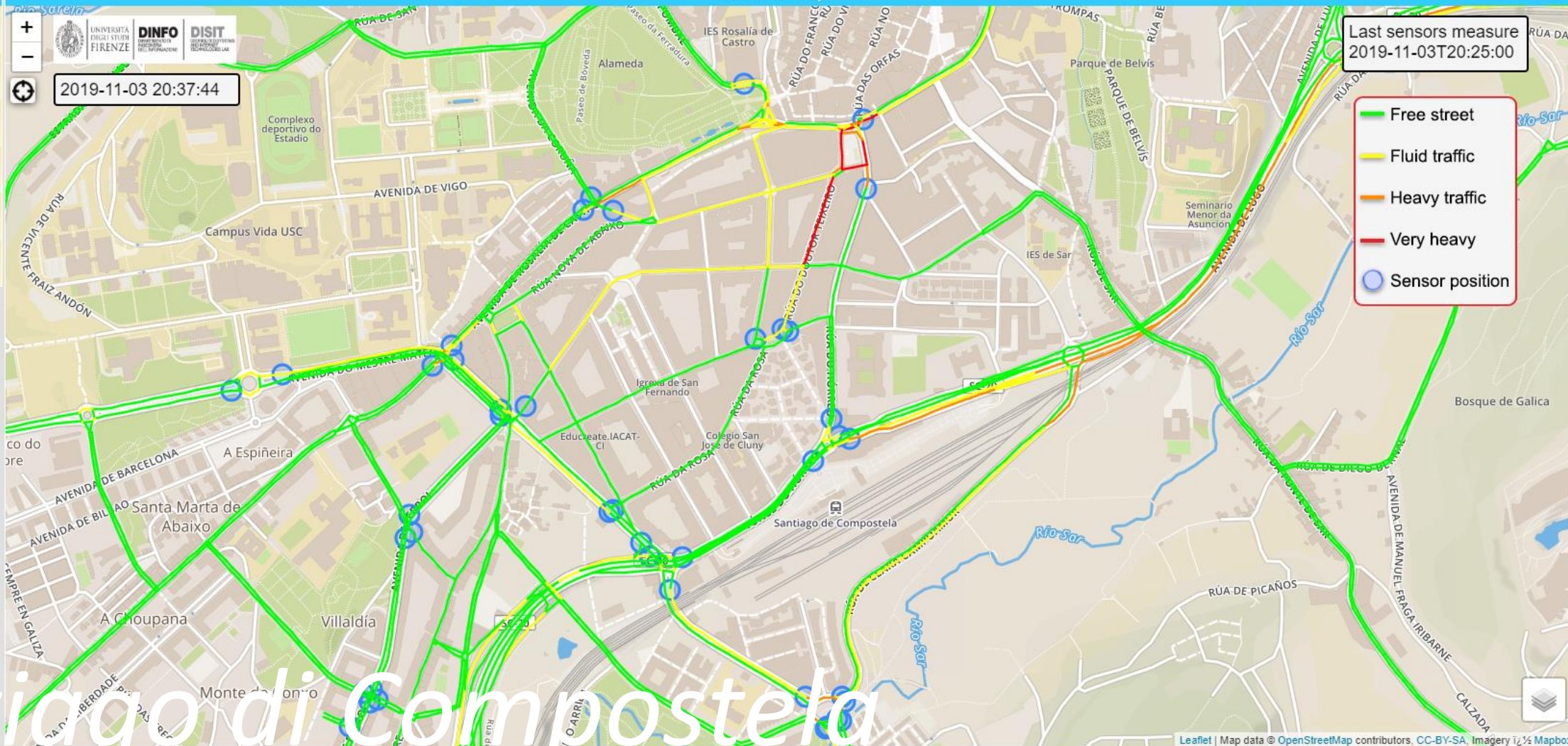
# Traffic Flow Reconstruction for the cities

Sun 3 Nov 20:37:43

## Selector Web

- ▲ Firenze + FiPiLi
- ▲ Firenze
- ▲ Pisa
- ▲ Santiago
- ▲ Modena
- ▲ Livorno

## Selector - Map



# Santiago de Compostela

[Privacy Policy](#) [Cookies Policy](#) [Terms and Conditions](#) [Contact us](#)



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTc5NQ==>

# *Helsinki, Finland*

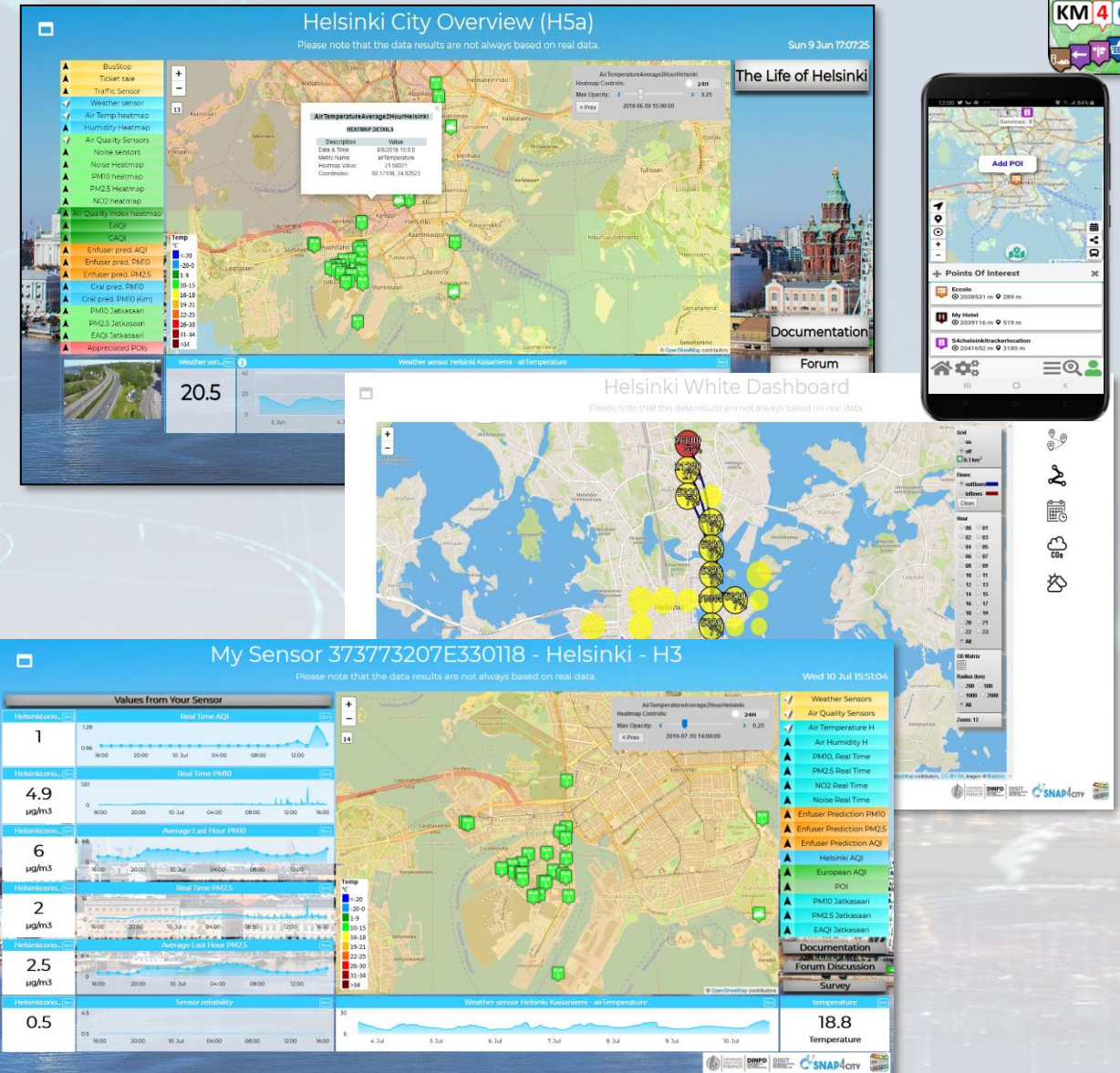
<https://www.snap4city.org/528>



# Helsinki Case

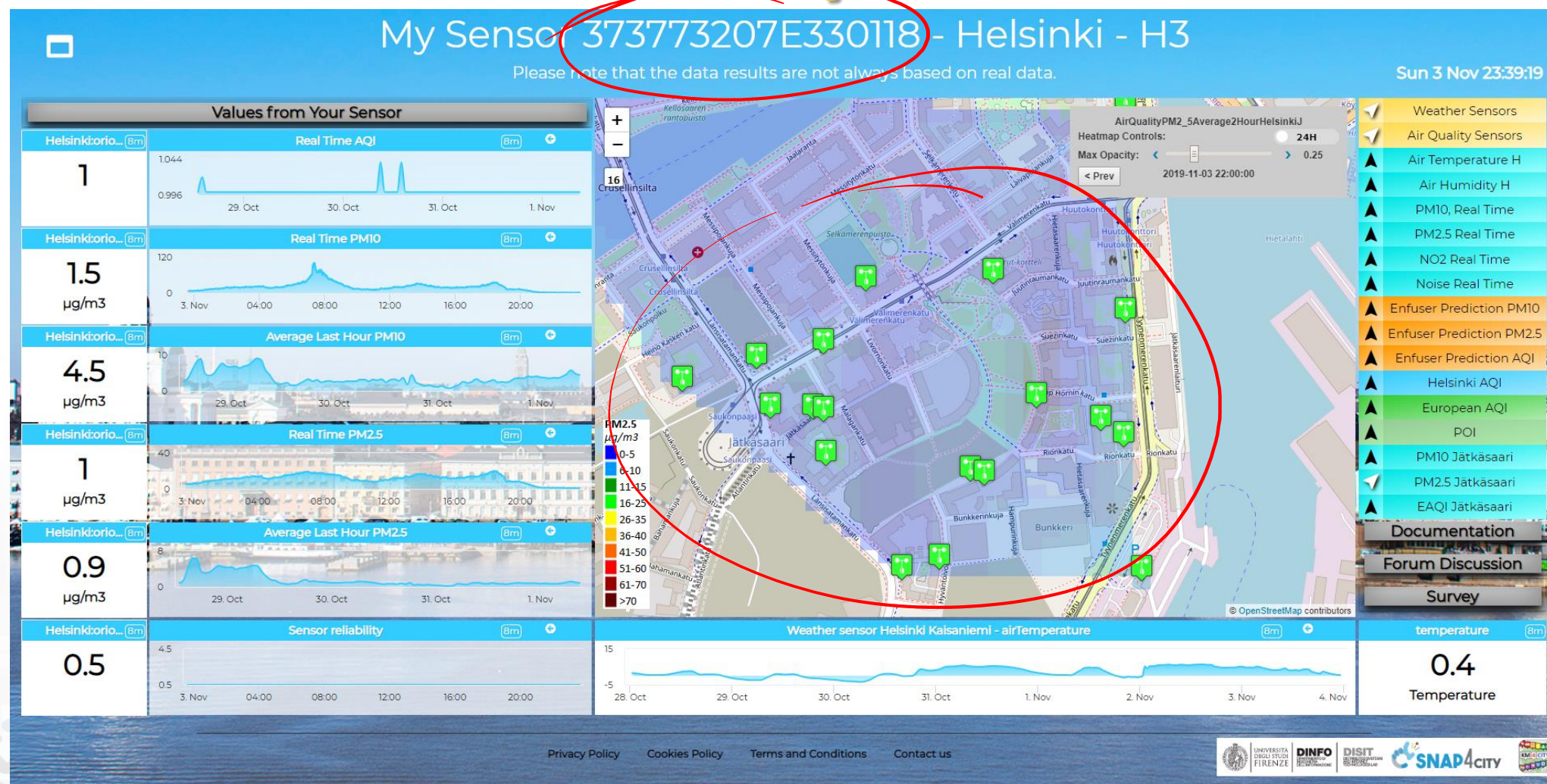


- **Dashboards & Services:**
  - **Environment & Weather**, PM10, PM2.5, NO, SO2, CO, noise, etc.
    - Sensors values, Heatmap & **Alerts** on critical
    - FMI Enfuser prediction: PM10, PM2.5, ..
    - GRAL predictions PM10, validations
    - Private sensors in Jätkäsaari area (personal dashboards)
  - **Mobility**: Traffic Sensors, Operators, routing, multimodal routing, whatif
  - **Social**: Twitter Vigilance, early warning
  - **Life in Helsinki**: OD matrix people flow, Twitter Vigilance SA, hot places, etc.
  - **Tourism and Culture**
- **Mobile App and MicroApplications:**
  - Helsinki in a Snap (all stores)



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==>

## Environmental Devices hosted by Citizens



# *Mostar, Bosnia-Herzegovina*

<https://www.snap4city.org/744>



# Mostar, Bosnia Herzegovina

- **Tourism Domain**

- KPI: business, house prices, investments, stay duration, etc.
- Profiled POI, Point of Interests
- People flows: arrivals, overhights

- **Dashboards**

- Monitoring KPI
- POI, flows

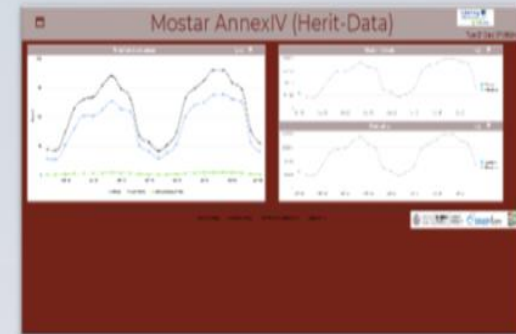
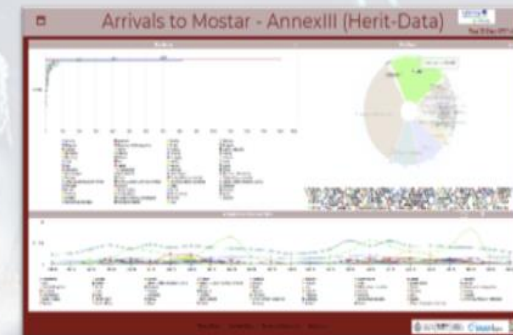
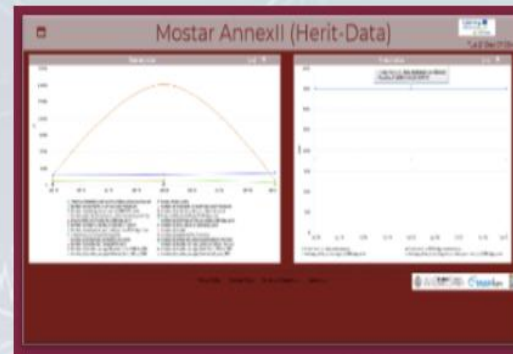
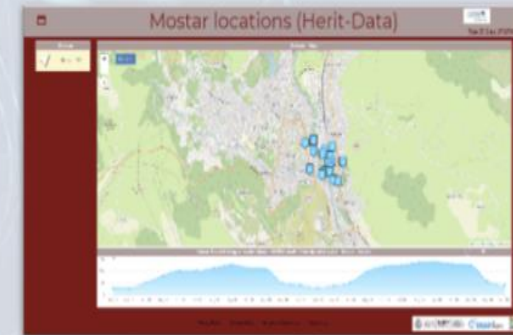
- **Historical and updated data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**

<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzE0OQ==>



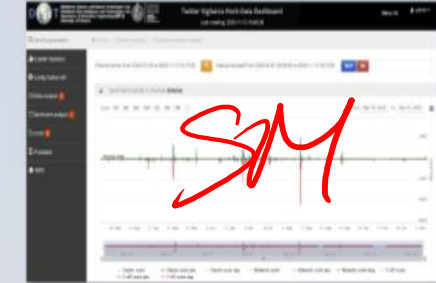
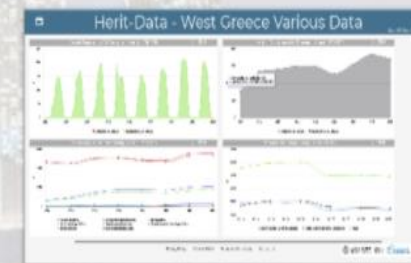
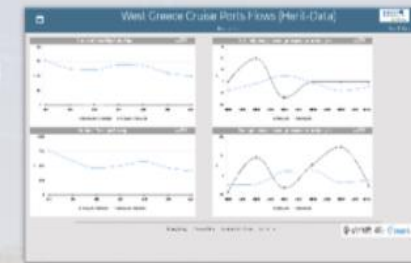
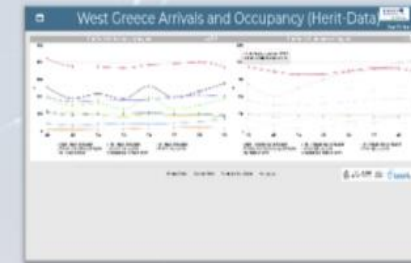
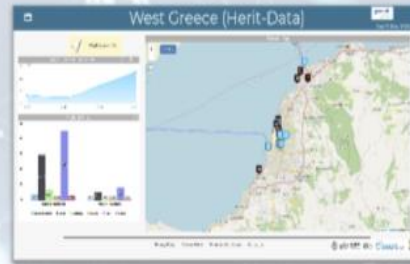


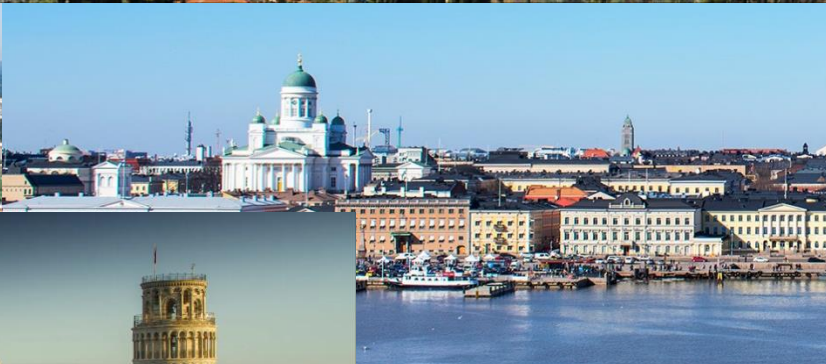
# West Greece (Patra)

<https://www.snap4city.org/743>

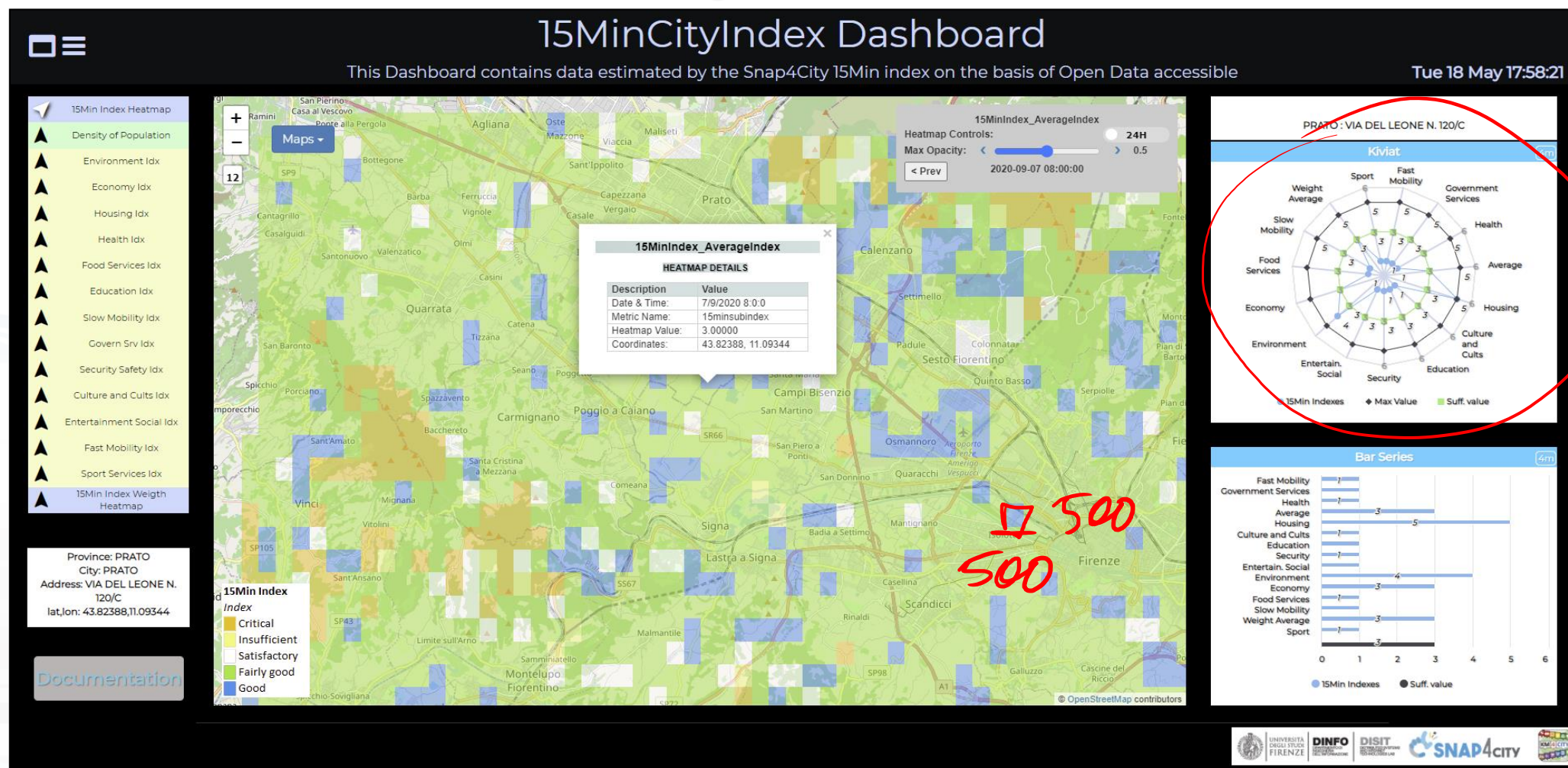
# West Greece

- **Tourism Domain**
  - KPIs: ODM, Flows, ...
  - Social Media
  - People Flows
- **Dashboards**
  - Monitoring KPI
  - People flows
  - Twitter Vigilance
- **Historical and updated data**
- **Services Exploited on:**
  - Dashboard
- **Since 2020**





# 15MinCityIndex Firenze



- <https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MjkzOA==>

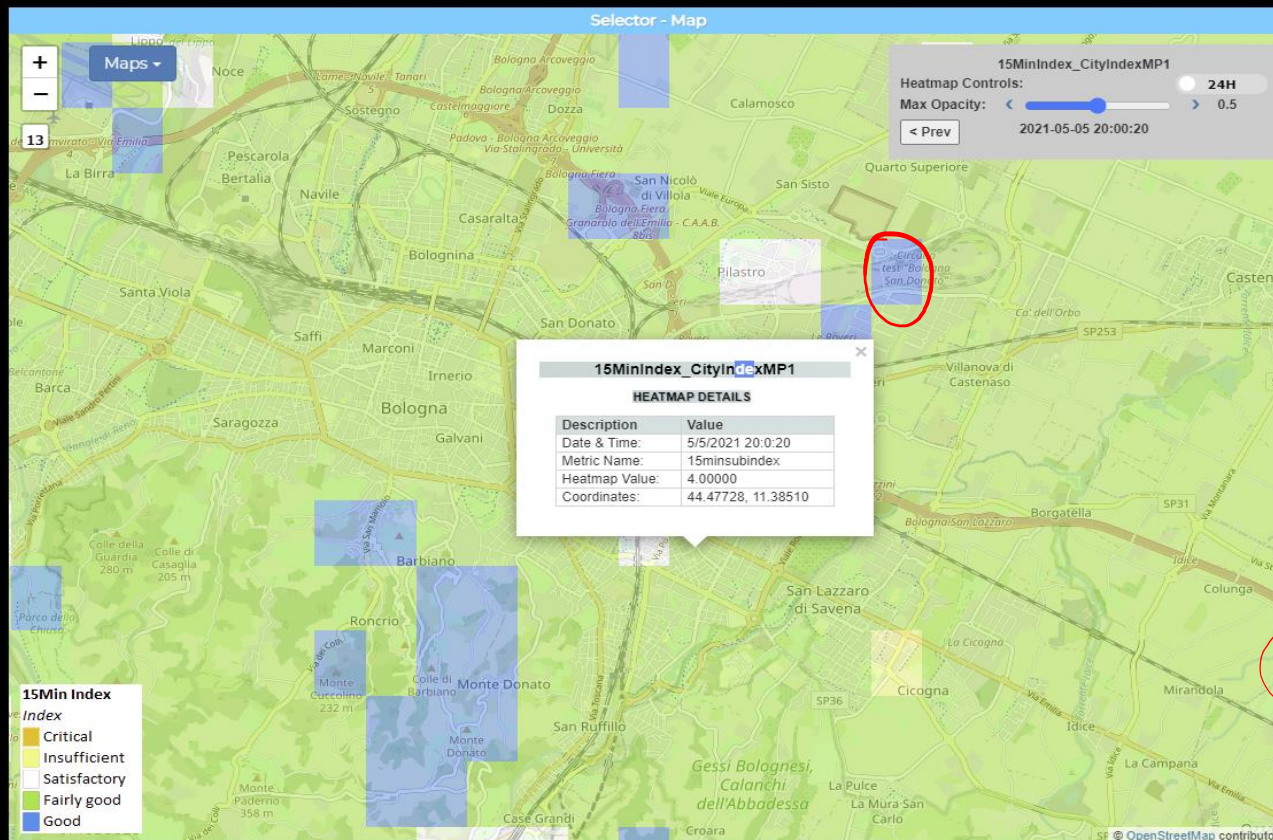
# 15MinCityIndex on Bologna

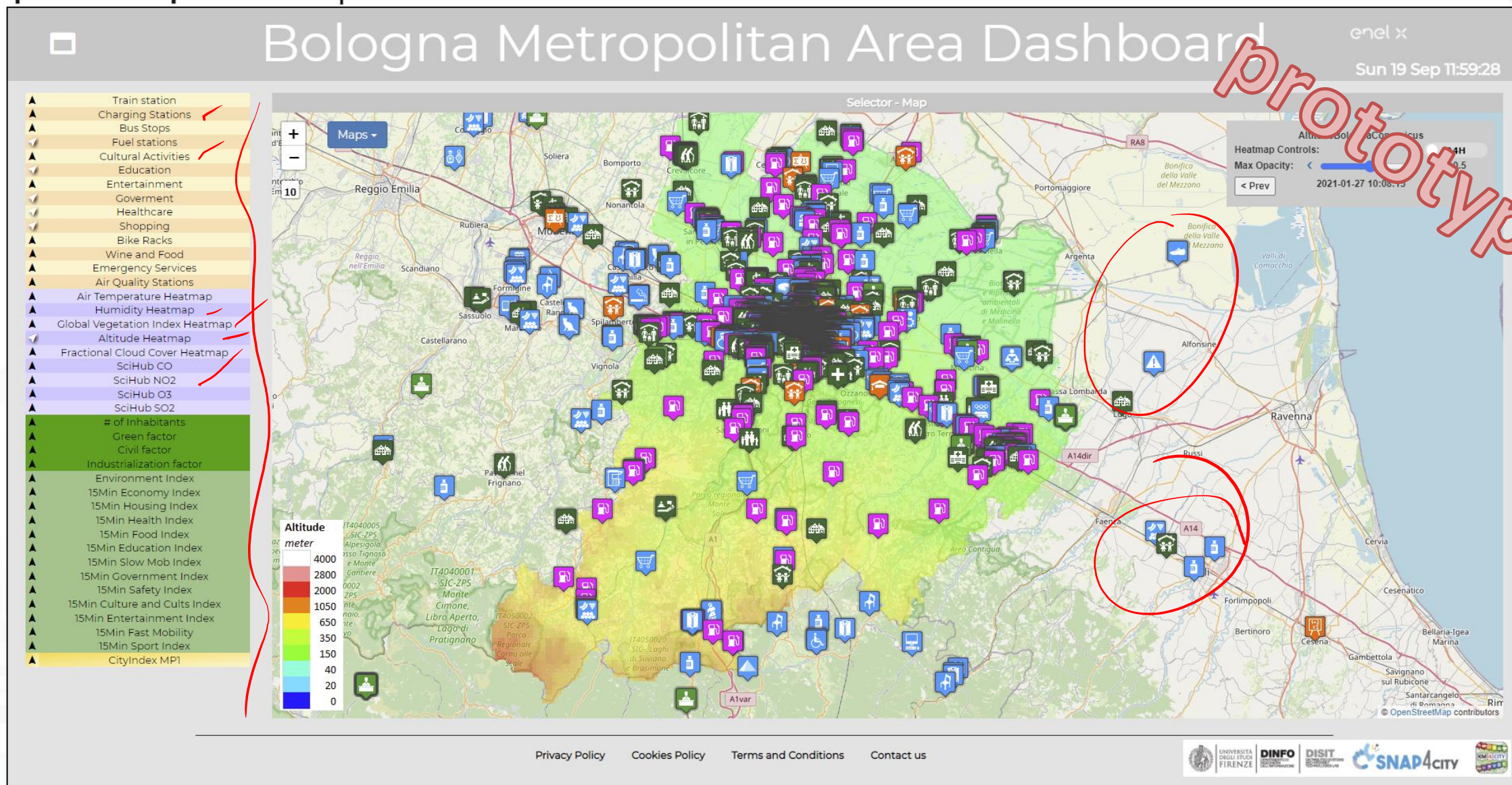
prototype

## 15 minuti index – Bologna Città Metropolitana (beta)

- # of Inhabitants
- Green factor
- Civil factor
- Industrialization factor
- Environment Index
- 15Min Economy Index
- 15Min Housing Index
- 15Min Health Index
- 15Min Food Index
- 15Min Education Index
- 15Min Slow Mob Index
- 15Min Government Index
- 15Min Safety Index
- 15Min Culture and Cults Index
- 15Min Entertainment Index
- 15Min Fast Mobility
- 15Min Sport Index
- CityIndex MPI
- BolognaAirHumidity
- The picked Point (8m)

Province: Bologna  
City: Bologna  
Address: Via Lombardia N. 16  
lat,lon: 44.47728,11.38510





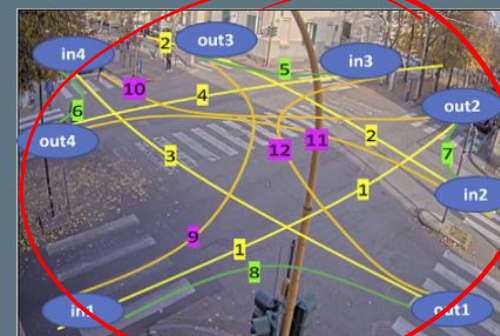
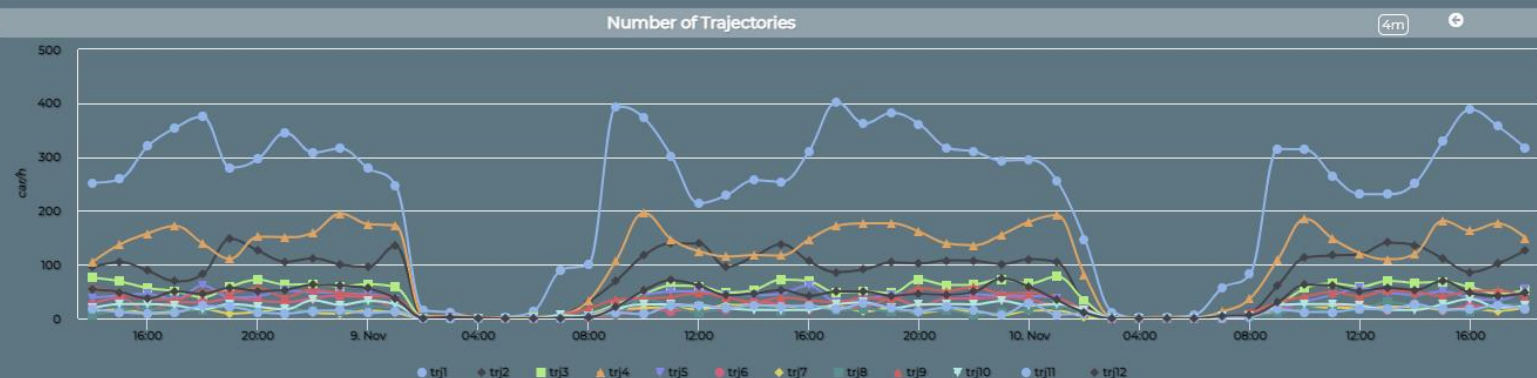


## Monitoring Cross Road Venaria - (AXIS Camera)

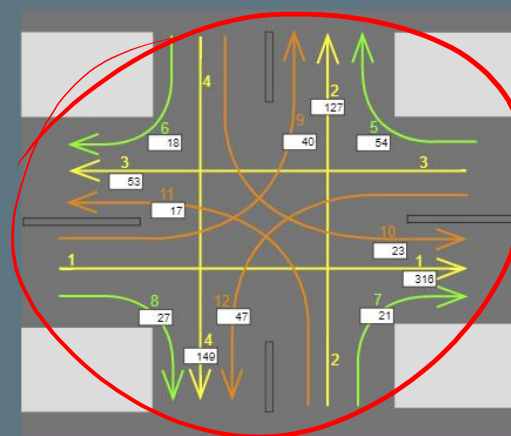
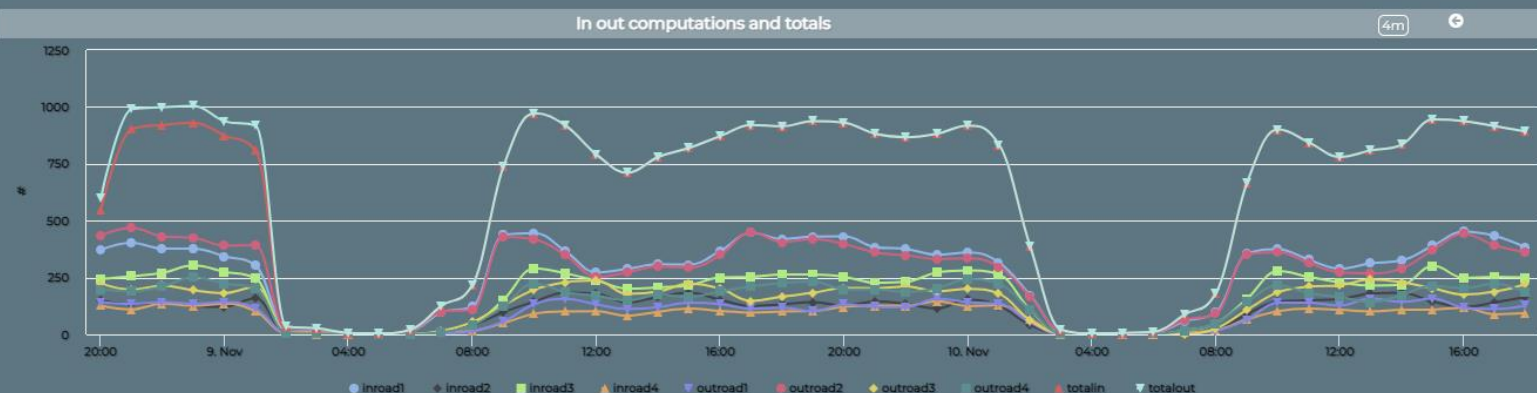
Wed 10 Nov 18:50:53



**AXIS**  
COMMUNICATIONS



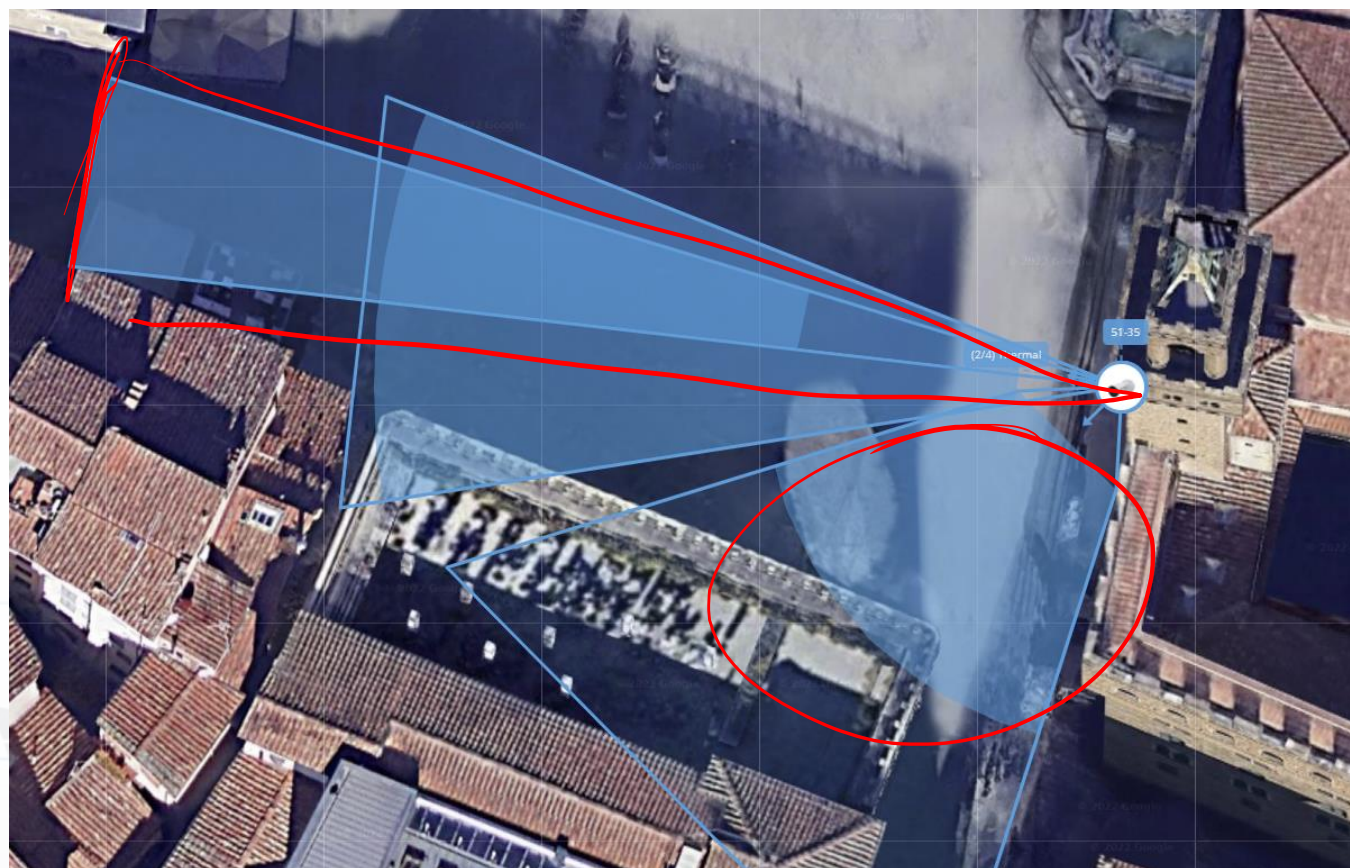
Venaria Street Cross - Synoptic



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzI5Ng==>

# Tracking People

## AXIS Camera with Snap4City



# A view and data from the Thermal Camera



## Detection BOX Snap4Thermal PV Firenze Tue 15 Mar 13:30:41



# IoT Health Scenarios

## ► 1) Smart Ambulance:

Collecting and managing local data from tools and sensors inside the ambulance, IoT Devices, Tablets, Drones etc.



## ► 2) Personal Health devices: e.g.: glucometers, etc.



## ► 3) Smart Bed:

Collecting and managing data from smart bed sensors, monitoring parameters in real-time



<https://www.snap4city.org/4>

- [Scenario: SnapBot: Real Time Smart City services via Telegram](#)
- [Scenario: Copernicus Satellite Data](#)
- [Scenario: SmartBed, Materasso Intelligente](#)
- [MicroServices Suite for Smart City Applications](#)
- [Scenario: MODBUS for Snap4Industry Snap4City Applications](#)
- [Scenario: MOBIMART Interreg: MOBilità Intelligente MARE Terra](#)
- [Scenario: City of Roma case, mobility and environmental data](#)
- [Scenario: Herit-Data video and aims](#)
- [Scenario: Control Room vs Video Wall](#)
- [Scenario: Snap4Home the case of: Alexa, Philips, Sonoff, TP-link, etc. \(Italiano\)](#)
- [Scenario: how to manage maintenance and accidents workflows](#)
- [Scenario: Snap4Home, how to exploit Snap4City solution on home automation](#)
- [Scenario: Energy Monitoring](#)
- [Scenario: Multipurpose User Engagement Tools](#)
- [Scenario: 5G Enabled Water Cleaning Control \(smart city, industry 4.0\)](#)
- [Scenario: High Level Control of Industrial Plant \(industry 4.0\)](#)
- [Scenario: Vehicle Monitoring via OBD2](#)
- [Scenario: Events and Museums Monitoring in Antwerp](#)
- [Scenario: High Resolution Prediction of Environmental Data](#)
- [Scenario: Mobility and Transport Analyses in multiple cities](#)
- [Scenario: People Flow Analysis via Wi-Fi](#)
- [Scenario: Antwerp Pilot on Environmental Data](#)
- [Scenario: Helsinki Pilot on Environmental Data](#)
- [Scenario: Firenze Smart City Control Room](#)
- [Scenario: Mobile & Web App: Toscana Where What ... Km4City, Toscana in a Snap](#)
- [Scenario: Helsinki Pilot on User Behaviour](#)
- [Scenario: Antwerp Pilot on User Behaviour](#)



## Scenariious

- [Data Analytic: Origin Destination Matrices, Algorithms and tools](#)
- [Data Analytic: Traffic Flow Reconstruction](#)
- [Data Analytic: in general, and the cases of Antwerp and Helsinki](#)
- [Data Analytic: Predicting Air Quality](#)
- [Data Analytic: Analyzing Public Transportation Offer wrt Mobility Demand](#)

TOP

# Urban Platform

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

EDGE DEVICES  
NETWORKS

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

DATA ANALYTICS  
BUSINESS  
INTELLIGENCE,  
WORK AND  
SIMULATION

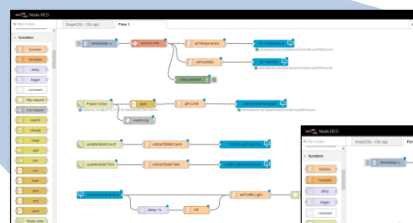
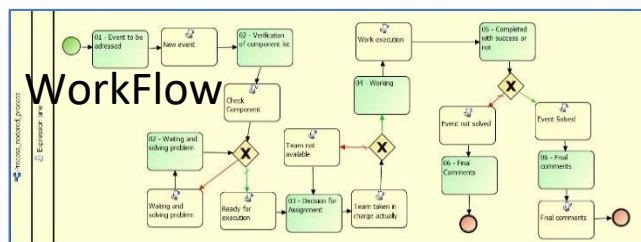
# Concept



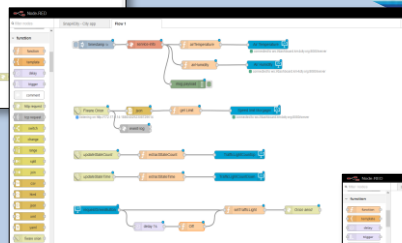
KPI, POI, MyKPI, ...

API, External Services

Web Scraping



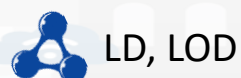
Data Analytics,  
Artificial Intelligence



IOT Apps



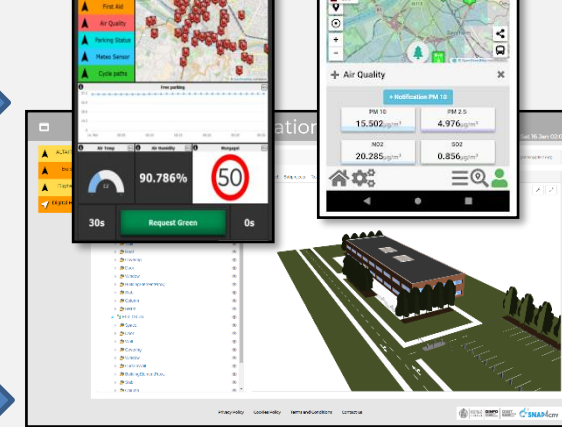
IOT Broker



Big Data

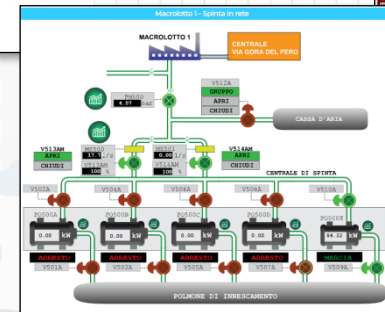
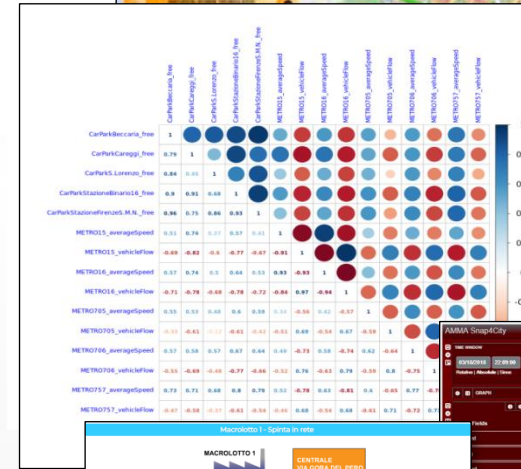
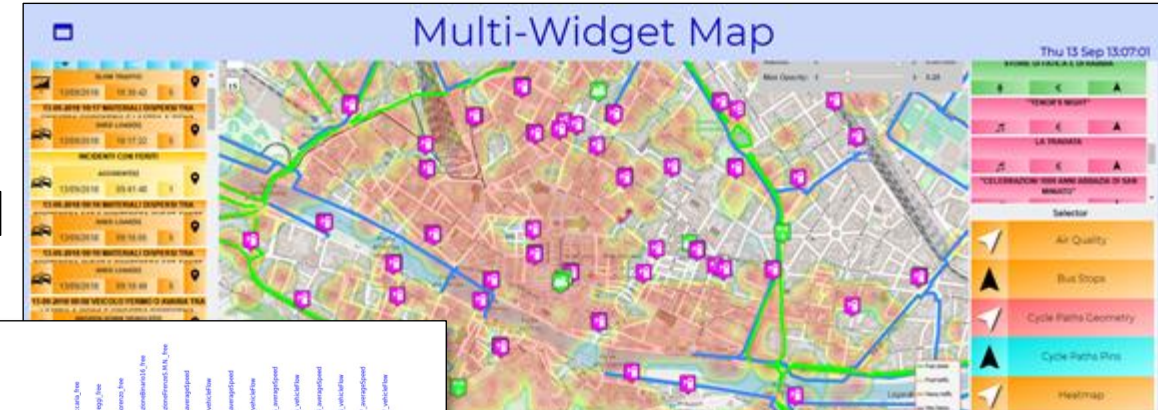
KB

Dashboards and Apps



# Data Rendering vs Control Room Dashboards

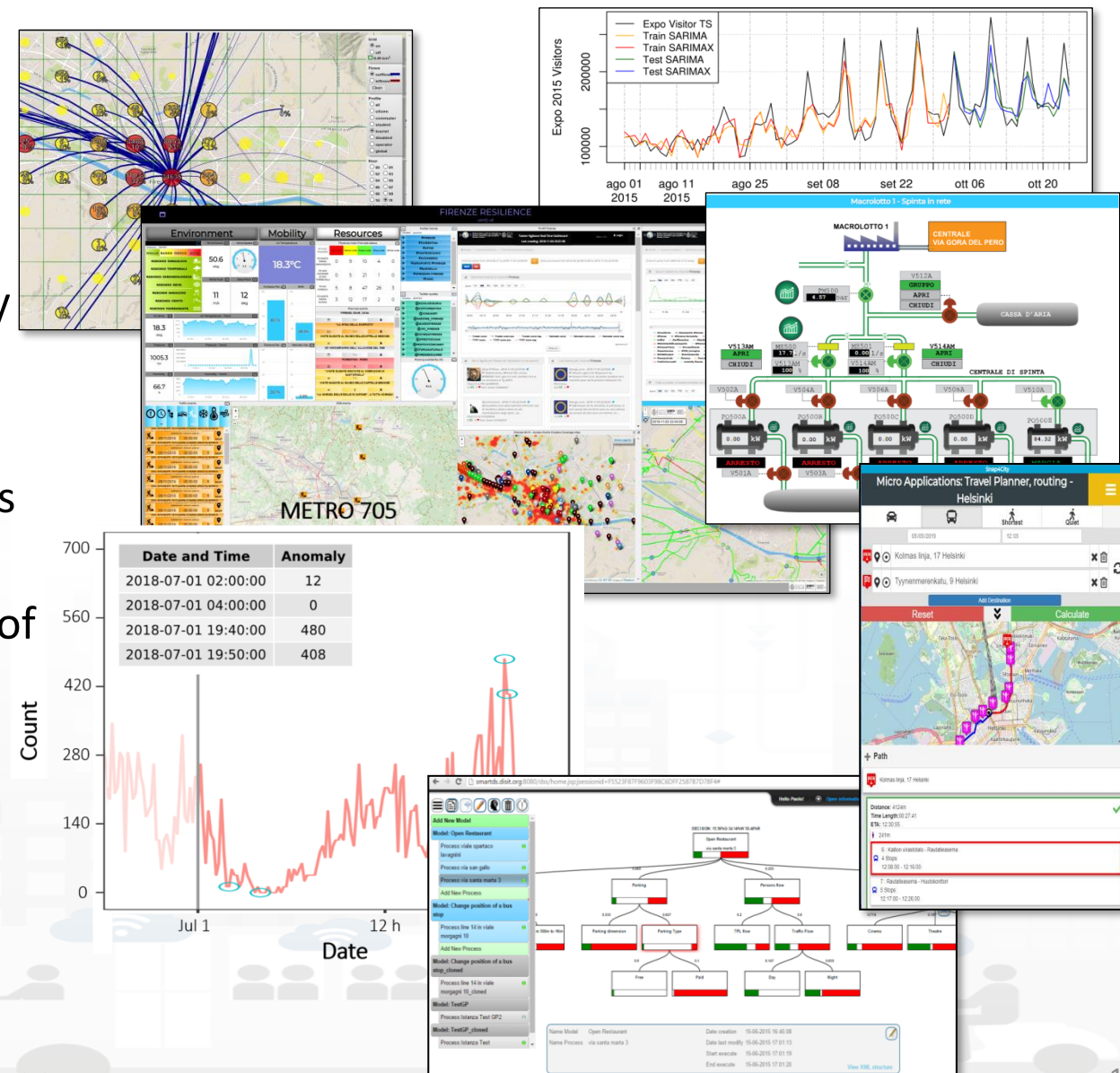
- **GIS rendering by layers**
- **Business intelligence** mainly focused on making statistics from tabular: no layer, hard relationships, ... Exploit Data Analytic, ETL
- **Visual Analytics**, data understanding
  - Rendering and drill down
  - Faceting/grouping (Elastic Search/SOLR)
  - Cross filtering (Kibana, Grafana, Banana)
  - Interactive, Cross Widgeting
- **Control Room Dashboards:**
  - Need: Visual Analytics, Data Analytic, geospatial reasoning, data driven processing
  - H24, alerting, Flexible rendering, custom widgets, interactive dashboards



# Decision Support, Act!

## Smart City Control Room, SCCR, SCR

- Not only a collection of verticals
- **Exploiting analytics:** prediction, simulations, anomaly detection. ...
  - Big data approach to Data Analytics
- **Connecting Heterogeneous data** to defined strategies and alerting
- **Connected interactive dashboards** for different kind of decision makers: operators and majors
- **What-if Analysis** taking into account multiple data sources



From strategies to Actions

# Snap4City tools and Living lab Solution have been Created to satisfy requirements of international organizations as:

- **ENOLL:** <https://www.openlivinglabs.eu/>
  - [European Network of Living Labs](#)
- **EIP-SCC:** European Innovation Partnership on Smart Cities and Communities
  - <https://eu-smartcities.eu/>
- **Select4Cities:** Pre-Commercial Procurement Project to develop a data-driven, Internet-of-Everything (IoE) platform for large-scale urban co-creation
  - <https://www.select4cities.eu/>



# Living Lab Flexibility

*Snap4City Satisfies all  
Requirements of ENOLL  
Select4Cities and EIP-SCC*

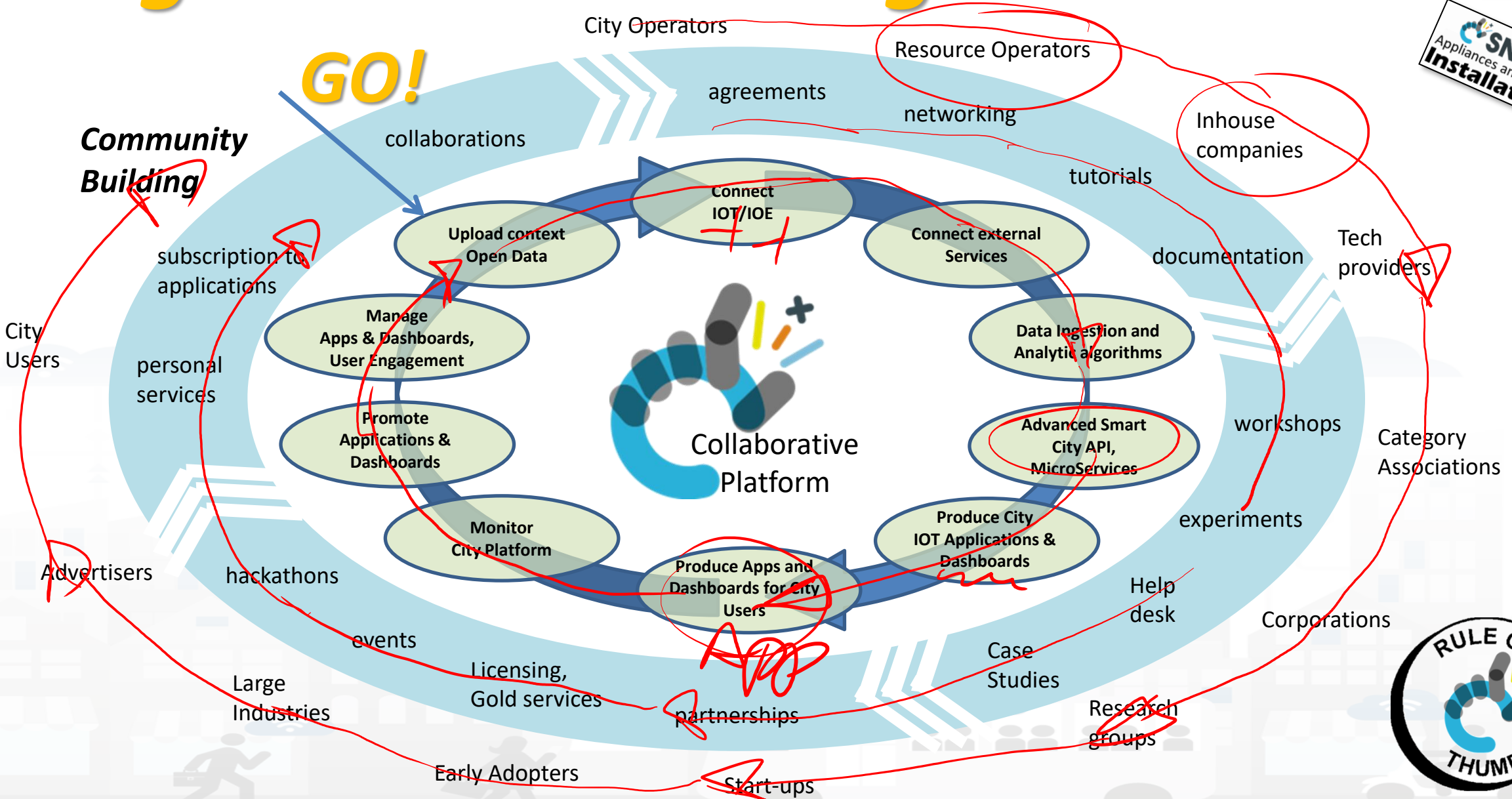
European  
Network of  
Living Labs

**SELECT**  
for Cities

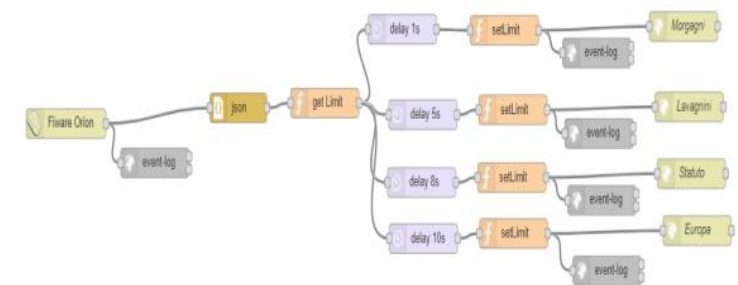
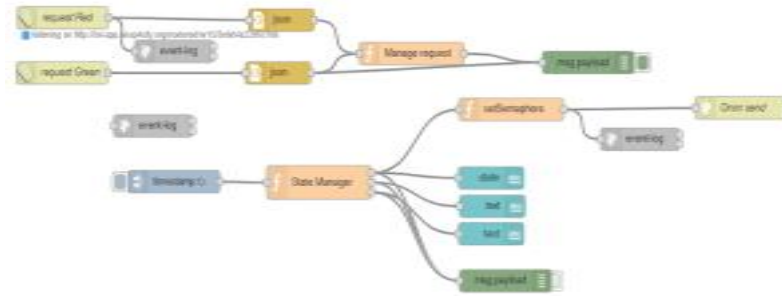
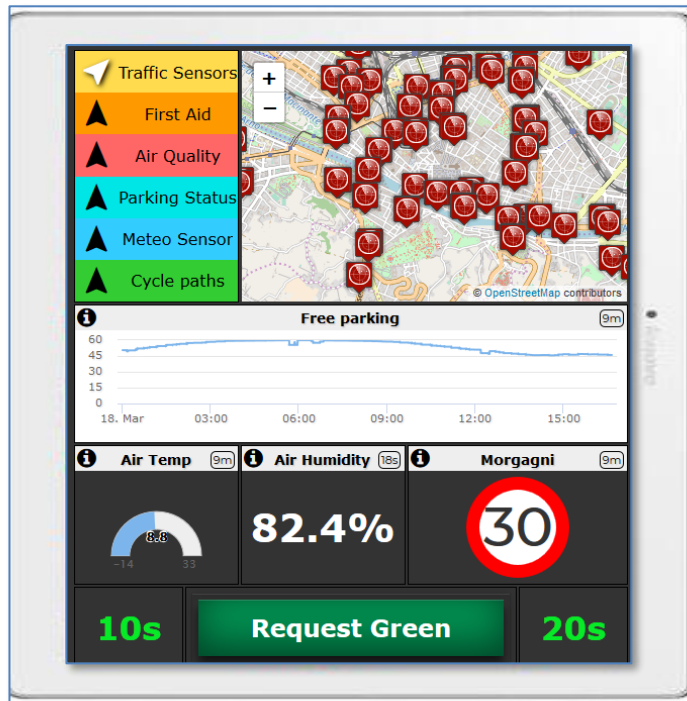


- Multiple modalities to perform the same activities
- Tuned for Beginners and Skilled people
- Visual interface and programming tools
- Resources and artefacts sharing for learn acceleration and co-working
- Open Living and co-working Portal:  
<https://www.Snap4City.org>

# Living Lab Accelerating









The screenshot displays the SmartCity Florence dashboard with the following sections:

- Traffic Events:**
  - INTERESSATA AL PROVVEDIMENTO (CON PARTICOLARE RIFERIMENTO AGLI ACCESSI LATERALI ED AI PASSI CARRABILI E SULLE DIRETTICI DI ACCESSO E DI USCITA ALL'AREA):**
    - DIVERSION IN OPERATION:** 18/01/2021 09:00:00 10. ORDINANZA N.442021 - ISTITUZIONE DI DIVIETO DI TRANSITO A TUTTI I VEICOLI (F.R. 8.46 ART. 116) ESCLUSO MEZZI DI SOCCORSO DIRETTI ALL'AREA INTERDETTA E VEICOLI IN INGRESSO E USCITA DAI PASSI CARRABILI E FRONTISTI.
    - CLOSED AHEAD:** 18/01/2021 07:00:00 10. ORDINANZA N.24/2021 - STRADA INTERROTTA ALL'ALTEZZA DEL CANTIERE - ISTITUZIONE DI DIVIETO DI TRANSITO A TUTTI I VEICOLI (F.R. 8.46 ART. 116) ECCETTO MEZZI DI SOCCORSO DIRETTI ALL'AREA INTERDETTA E VEICOLI IN INGRESSO E USCITA DAI PASSI CARRABILI. I VEICOLI AUTORIZZATI, IL CUI ITINERARIO DEVE NECESSARIAMENTE INTERESSARE IL TRATTO DI CANTIERE IN PROGRESSO, DEVONO PRENDERE ADEGUATE MISURE DI PRECAUZIONE.
- Operator Events:**
  - TICKET OPERATOR:** 16/01/2021 01:01:23 1610755283309 PAOLO DISIT
  - TICKET OPERATOR:** 15/01/2021 14:30:28 1610717428876 PAOLO DISIT
  - TICKET OPERATOR:** 15/01/2021 14:27:27 466074797004 PAOLO DISIT
- Parking Free Spaces:**
  - Parking Free Spaces: S. Lorenzo:** A line graph showing the number of free parking spaces over time from 02:00 to 20:00. The y-axis ranges from 0 to 120. The number of free spaces is generally low, around 20, until 18:00, then increases to around 100 by 20:00.
  - Parking Free Spaces: S.M.N. Station:** A line graph showing the number of free parking spaces over time from 02:00 to 20:00. The y-axis ranges from 56 to 88. The number of free spaces is generally low, around 60, until 18:00, then increases to around 80 by 20:00.

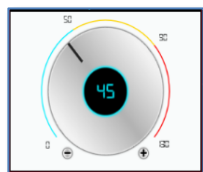
The URL <https://www.snap4city.org/dashboardSmartCity/view/index.php?iddashboard=MjM1Ng==> is displayed at the bottom.

# Business Logic on Dashboards

PeopleNumber		
7	8	9
4	5	6
1	2	3
0	.	Canc
Confirm		

Blue

OFF  
Green



ON

BLINKING YELLOW

IoTDevice Data

enter text

enter number

enter email

enter password

☒ enter check

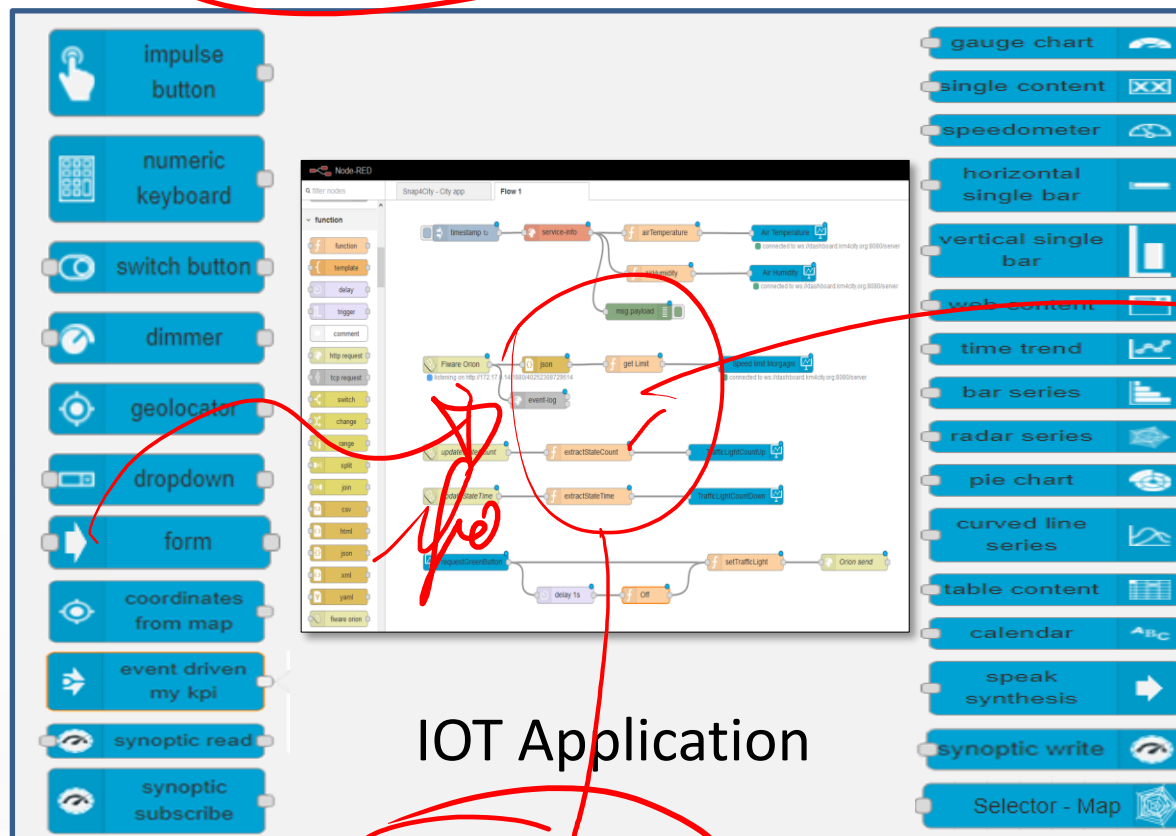
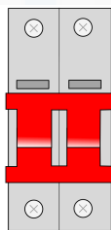
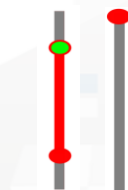
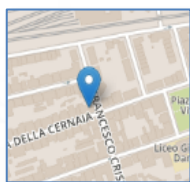
☐ enter check2

enter switch2 ☐

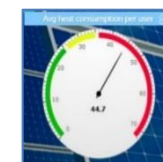
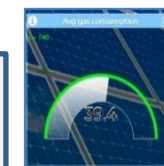
enter date gg/mm/aaaa

enter time

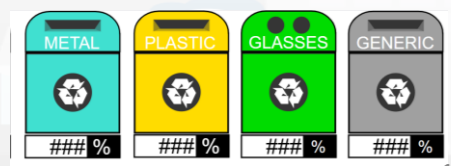
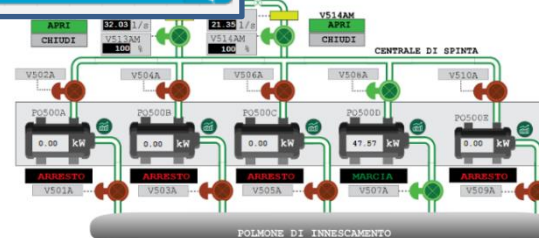
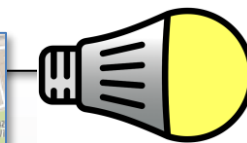
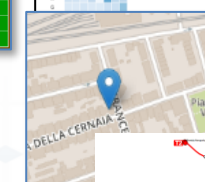
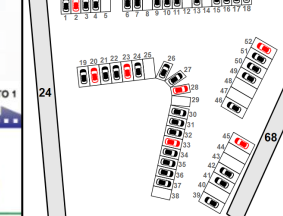
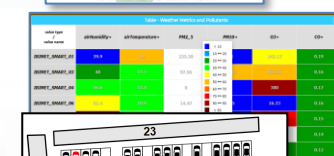
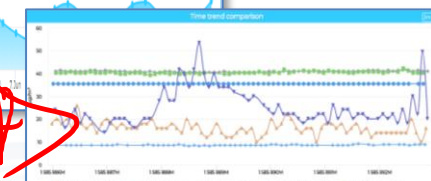
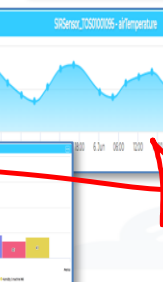
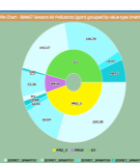
Submit



IOT Application



20.3°C





UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

# April 2022 collection

## Two Snap4City Libraries



Navigation menu on the left:

- > common
- > function
- > network
- > input
- > output
- > sequence
- > parser
- > storage
- > social
- > advanced
- > Advanced FTP
- > location
- > NGSi
- > Iwm2m
- > S4C SearchDev
- > S4C Utility
- > S4C Mapping
- > S4C Management
- > S4C DataAnalytic
- > S4C BigData
- > S4C IoT App
- > S4C OpenMaint
- > S4C IoT
- > S4C Whatif
- > S4C Search
- > S4C Data
- > S4C KPiData
- > S4C Dashboard
- > S4C Sigfox
- > S4C LogDev
- > S4C View
- > S4C Social
- > dashboard
- > time

Library categories and functions:

- S4C SearchDev**
  - service search
  - service search near gps position
  - service search near service
  - service search within gps area
  - service search within wkt area
  - service search within stored wkt area
  - service search by municipality
  - service search by queryid
  - full text search dev
  - full text search within wkt area
- S4C Search**
  - full text search within gps area
  - full text search near gps position
  - full text search exp
  - event search dev
  - event search exp
  - event search within wkt area
  - event search within gps area
  - event search near gps position
  - address search near marker
  - geometry search near marker
  - address poi search by text usr
  - address poi search by text near marker
  - address poi search by text within circle
  - address poi search by text near marker
  - bus routes search near marker
  - bus routes search within circle
  - full text search within circle
  - full text search within polygon
  - full text search along path
  - full text search usr
  - event search near marker
  - event search within circle
- S4C DataAnalytic**
  - descriptive statistics
  - trend plot
  - time series predictions
  - machine learning predictions
  - anomaly detection
  - plumber data analytic
  - python data analytic
- S4C Mapping**
  - service info mapped
  - mapping
  - set mapping
- S4C Utility**
  - service info dev
  - distance from coordinates
- S4C IoT App**
  - iotapp restart
  - iotapp upgrade
  - ownership
- S4C Data**
  - get my data
  - get my delegator
  - get my delegated
  - get my activity

Other functions visible:

- address poi search by text exp
- address poi search by text near gps position
- bus routes search
- bus routes search near gps position
- bus routes search within gps area
- bus routes search within wkt area
- bus routes search within wkt area
- bus routes
- point within polygon
- routing
- heatmap picker
- coordinates to address
- service info
- edge-tunnel-to-cloud
- get job detail
- get triggers of job
- get job group names
- get trigger group names
- get paused trigger groups
- get job fire times
- get system status
- trigger job
- pause all
- pause trigger
- pause triggers
- resume all
- resume job
- resume jobs
- resume trigger
- resume triggers
- notification history events
- event search within polygon
- event search along path
- event search usr
- address search near marker
- geometry search near marker
- address poi search by text usr
- address poi search by text near marker
- address poi search by text within circle
- address poi search by text near marker
- bus routes search near marker
- bus routes search within circle
- full text search within circle
- full text search within polygon
- full text search along path
- full text search usr
- event search near marker
- event search within circle
- tpl routes by agency
- tpl routes by line
- tpl stops by route
- tpl stop timeline
- recommendation within circle
- value type search near marker
- value type search within circle
- value type search within polygon
- value type search along path

<https://flows.nodered.org/search?term=snap4city>



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

# April 2022 collection

## Two Snap4City Libraries

**SNAP4CITY**



<https://flows.nodered.org/search?term=snap4city>

We suggest also to install:

AND: From  
Resource  
Manager

The image displays a comprehensive library of Snap4City modules, organized into a grid. The modules are categorized into various groups, including:

- common**: get other activity on my data, save my data, get my annotation, get anonymous data, get other data.
- S4CDashboard**: coordinates - from - map, impulse - button, numeric - keyboard, switch - button, dimmer, geolocator, dropdown, form, gauge - chart, single - content, speedometer, horizontal - single - bar, vertical - single - bar, web - content, time - trend, bar - series, radar - series, pie - chart, curved - line - series.
- S4CIoT**: table - content, calendar, speak - synthesis, selector - to - map, dashboard - map, event - driven - my - kpi, synoptic - read, synoptic - write, synoptic - subscribe, om get processes, om get teams, om get components, om get plants, om get status, om create new process, om advance process, om details process, om delete process.
- S4CLogDev**: event log.
- S4CView**: show micro web app, show general iframe.
- S4CSocial**: twitter last channel, twitter last tweet.
- UserCreated**: Twitter Herit Data Sentiment Analysis Channel, Twitter Herit Data Sentiment Analysis Search, TwitterVigilance Herit Data Tw Rtw Channel, TwitterVigilance Herit Data Tw Rtw Search, Sci Hub Copernicus Completed, Sci Hub Copernicus Indexed, Sci Hub Copernicus Polygon.
- NGSI**: NGSI Entity, NGSI Dataset, NGSI Update, NGSI Subscription, NGSI v2ToLD.
- lwm2m**: lwm2m client.
- Advanced FTP**: Advanced FTP, Advanced FTP Logger.
- social**: email, twitter.
- subflows**: triplesToVirtual.
- location**: utm, turf, worldmap, worldmap in, tracks, convex hull.

# Data Analytics on Snap4City platform



Swagger



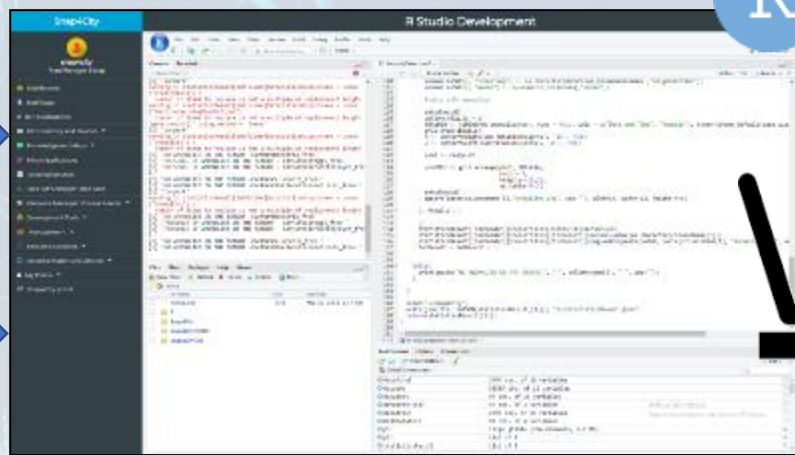
Ontology Schema



LOG.disit.org



Smart City API from Knowledge Base and other tools



Creating MicroServices



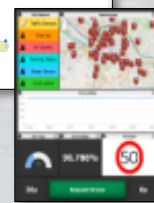
Saving / Sharing reusing



Resource Manager



Using them into IOT Applications





	Antwerp					Helsinki								Where				Main Data Sources
	City official	ICT official	Developer	Citizen, tourist, visitor	Business owner	City officials	City officials Domain experts	City officials City developers	Third party developers	Citizen	Citizens with respiratory problems	Tourists	Business owners	Mobile	MicroApplication	Tool, via Portal (ICT Developers)	Dashboards	
Discovery near to me	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X			POI, OSM
Discovery along a path	X	X	X	X		X		X	X	X	X	X	X	X	X			POI, OSM
Discovery in an area, shape	X	X	X	X	x	X	X	X	X	X	X	X	x	X		X		POI, OSM
browsing Public Transport	X	X	X	X	x	X	X	X	X	X	X	X	x	X	X			OSM, GTFS
Full Text search	X	X	X	X	X	X		X	X	X	X	X	X	X		X		POI, OSM
Routing: pedestrian				X	x			X	X	X	X	X	x	X	X			OSM
Routing: pedestrian quite				X	x			X	X	X	X	X	x	X	X			OSM
Routing: private vehicles	X		X	X		X		X	X	X	X	X		X	X			OSM
Routing: Multimodal Public Transport				X					X	X	X	X		X	X	X		OSM, GTFS
heatmaps: weather (Temp, Humidity)	X	X		X	X	X	X		X	X	X	X	X	X			X	Sensors data, OSM
heatmaps: environmental variables, PM10, PM2.5, NO2, EAQI	X	X		X	X	X	X		X	X	X	X	X	X			X	Sensors data, OSM
heatmaps: environmental variables, Noise	X	X		X	X	X	X		X	X	X	X	X	X			X	Sensors data, OSM
heatmaps: safe on bike (Antwerp)	X	X		X	X									X			X	Spec. Portal
heatmaps: Enfuser prediction, PM10, PM2.5, AQI						X	X		X	X	X	X	X	X			X	Enfuser data
heatmaps piking values any place	X	X			X	X	X	X	X	X	X	X	X				X	Computed Heatmps
heatmaps: GRAL prediction, PM10						X	X		X	X	X	X	X	X			X	OSM, Traffic, Weather
Comparsion: Enfuser, Gral, Real Time						X	X										X	Enfuser, Sensors, GRAL
Sensors Data Time Trends, & drill down	X	X	X		X	X	X	X					X			X	X	Sensors data, OSM
Weather Forecast	X	X		X	X	X	X		X	X	X	X	X	X			X	Forecast Service
Origin Destination Matrices	X	X	X	X	X	X	X	X	X				X				X	Snap4City Mobile App
Typical trajectories	X	X	X	X	X	X	X	X	X				X			X	X	Snap4City Mobile App
Hot Area in the city	X	X	X	X	X	X	X	X	X	X	X	X	X	X		X	X	Snap4City Mobile App
Hot Places in Smart Zone	X	X	X	X	X									X		X	X	Snap4City PAXcounters
Services Suggestions on mobiles				X						X	X	X		X	X			Snap4City Mobile App
Alerts on critical cases: several variables	X			X	X	X	X			X	X		X	X				Sensors data, OSM
The most used services		X		X	X		X			X	X	X	X				X	Snap4City Mobile App
Twitter Trends Daily	X	X	X		X	X	X	X	X				X			X	X	Twitter Vigilance
The auditing of user and living lab		X				X		X								X		Snap4City Portal
Self assessment	X	X	X	X	X	X	X	X	X	X	X	X	X			X		Snap4City Portal
Trajectories reg from mobile PAX Counters	X	X	X			X	X	X							X		X	PAX Counters
Engagement real time assessment	X	X	X			X	X	X									X	Snap4City Mobile App



TOP

# Acknowledgements

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

DATA BUSINESS  
INTELLIGENCE,  
WHAT-IF AND  
SIMULATION

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

## Snap4City Platform

### Technical Overview

From: DINFO dept of University of Florence, with its  
DISIT Lab, <https://www.disit.org> with its Snap4City solution

Snap4City:

- Web page: <https://www.snap4city.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>

Contact Person: Paolo Nesi, [Paolo.nesi@unifi.it](mailto:Paolo.nesi@unifi.it)

- Phone: +39-335-5668674
- LinkedIn: <https://www.linkedin.com/in/paolo-nesi-849ba51/>
- Twitter: <https://twitter.com/paolonesi>
- FaceBook: <https://www.facebook.com/paolo.nesi2>

Access Level: Public.

Date: 05-04-2021

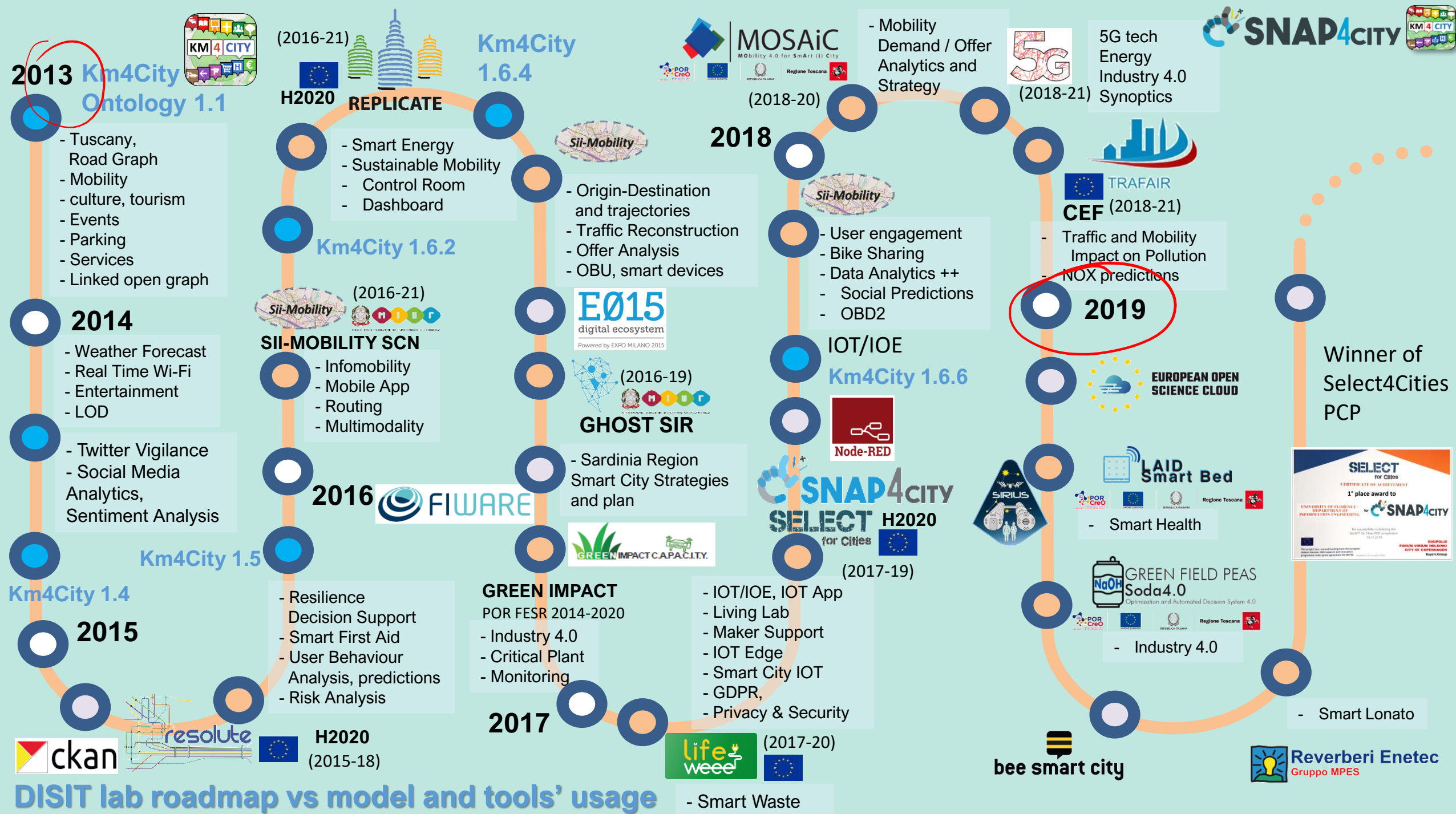
Version: 5.3

- <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>

# Overview



- <https://fiware-foundation.medium.com/snap4city-fiware-powered-smart-app-builder-for-sentient-cities-acfe24df49d5>
- [https://www.snap4city.org/download/sites/default/files/files/FF\\_ImpactStories\\_Snap4City.pdf](https://www.snap4city.org/download/sites/default/files/files/FF_ImpactStories_Snap4City.pdf)





2021



2020



- Smart Tourism
- 6 Pilots
- Data Analytics
- Extended platform



- Smart Mobility
- PISA, PUMS
- Living lab



smartGARDAlake

PC4City (2020-21)  
Monitoring Terrain

Winner of Open  
Data Challenge of  
**enel x**

**CAPELON**  
- Smart Light  
- Sweden

**Km4City**  
1.6.7

**enel x**  
Contract

Smart  
Ambulance  
(2021-22)

Enterprise  
(2021-22)  
Industry 4.0

Almafluida  
Industry 4.0  
(2021-22)

AMPERE (2021-22)  
Industry 4.0

SYN-RG-AI  
SmartCity



Smart City



Smart City

2022



SmartCity



SmartCity



Industry 4.0

# Acknowledgements

- Thanks to the European Commission for founding. All slides reporting logo of **Snap4City** <https://www.snap4city.org> of **Select4Cities H2020** are representing tools and research founded by European Commission for the **Select4Cities** project. **Select4Cities** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 688196)
- TRAFAIR** is a CEF project. All slides reporting logo of TRAFAIR project are representing tools and research founded by the EC on CEF programme <http://trafair.eu/>
- Thanks to the European Commission for founding. All slides reporting logo of **REPLICATE H2020** are representing tools and research founded by European Commission for the REPLICATE project. **REPLICATE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 691735).
- Thanks to the European Commission for founding. All slides reporting logo of **RESOLUTE H2020** are representing tools and research founded by European Commission for the RESOLUTE project. **RESOLUTE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation Programme (grant agreement n° 653460).
- Thanks to the MIUR for co-founding and to the University of Florence and companies involved. All slides reporting logo of **Sii-Mobility** are representing tools and research founded by MIUR for the Sii-Mobility SCN MIUR project.
- Km4City** is an open technology and research line of DISIT Lab exploited by a number of projects. Some of the innovative solutions and research issues developed into projects are also compliant and contributing to the Km4City approach and thus are released as open sources and are interoperable, scalable, modular, standard compliant, etc.



TOP



*Be smart in a SNAP!*

## CONTACT

DISIT Lab, DINFO: Department of Information Engineering  
Università degli Studi di Firenze - School of Engineering

Via S. Marta, 3 - 50139 Firenze, ITALY  
<https://www.disit.org>

[www.snap4city.org](http://www.snap4city.org)



Email: [snap4city@disit.org](mailto:snap4city@disit.org)

Office: +39-055-2758-515 / 517  
Cell: +39-335-566-86-74  
Fax.: +39-055-2758570



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

DINFO  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

DISIT  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB