



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



# Digital Twin and AI of Snap4City

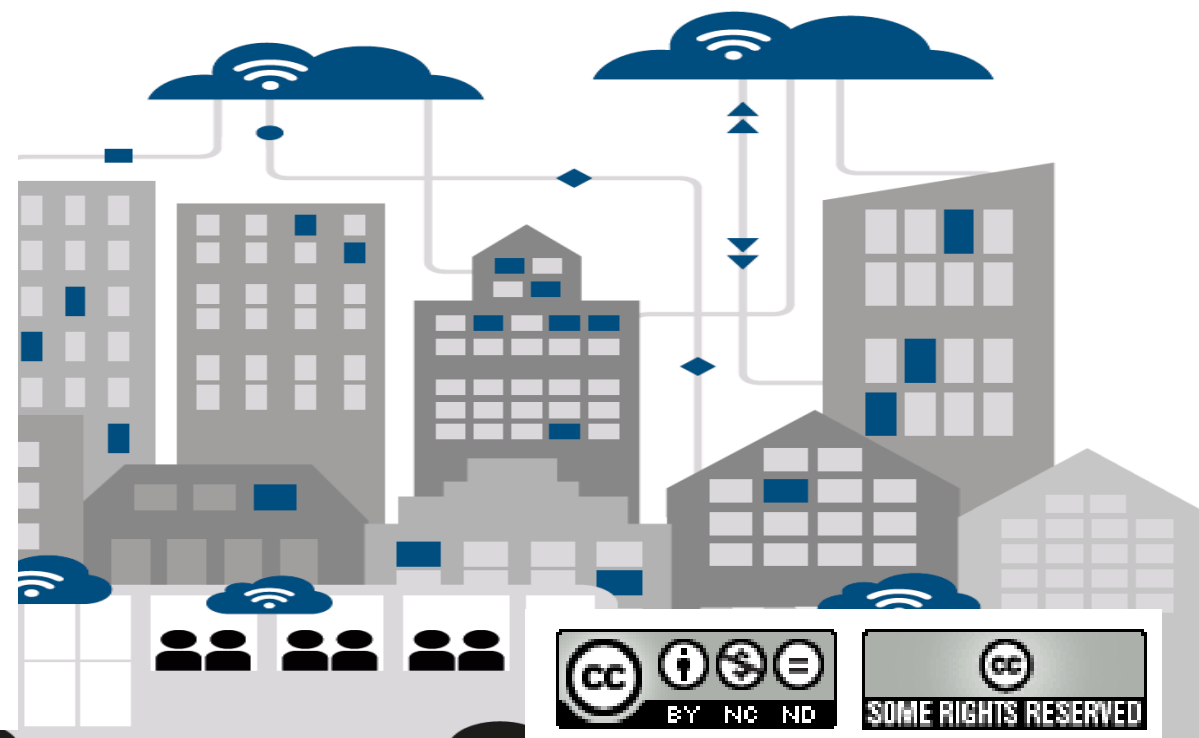
Paolo Nesi, [paolo.nesi@unifi.it](mailto:paolo.nesi@unifi.it)

<https://www.Km4City.org>

<https://www.disit.org>

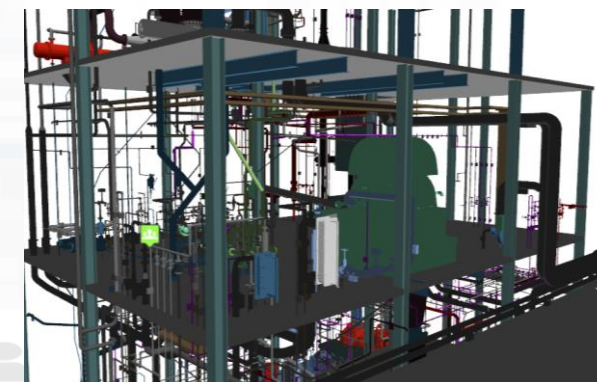
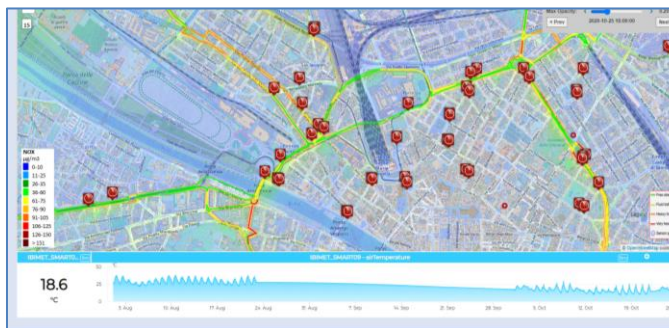


**GENOVA**  
**SMART**  
**WEEK** 2023



# Digital Twin

- **Digital Twin**
  - **Connected** with real systems
  - **Modelling** aspects: structural, visual, informative, real time data sensors (context), POI, functional, resources, etc.
  - **Analytics:** AI/XAI techniques, simulations, users' needs, etc.
- **Easier to understand the context, review from multiple points of view**
- **Useful to perform**
  - Discussion with city users
  - Support decision makers
  - By Case Experiments for analysing
    - New solutions, impact of disaster (natural and provoked)
    - Reduction of costs in the analysis, in reduction of mistakes







# Smart Solutions and Decision Support Systems

Powered by  
**FIWARE**

**FREE TRIAL**

**PEN Test Passed**

**EU GDPR COMPLIANT**

**SNAP4**  
Appliances and Dockers  
**Installations**

**EUROPEAN OPEN SCIENCE CLOUD**

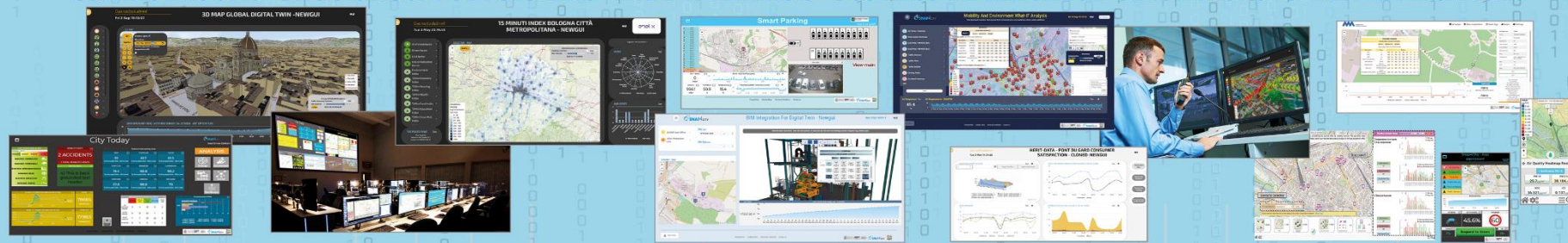
**Node-RED**

**JS Foundation**

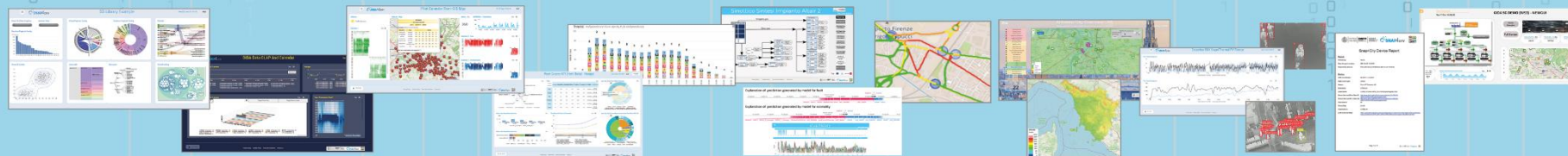
**E015**  
digital ecosystem

**NVIDIA**

**CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - BUSINESS INTELLIGENCE - SIMULATIONS - SMART APPLICATIONS**



**DASHBOARDS - VISUAL ANALYTICS - SYNOPTICS - DIGITAL TWIN - GRAPHICAL WIDGETS - ANALYTICS - GUI CUSTOM STYLES - VISUAL PROGRAMMING**



**DASHBOARDS, WIDGETS  
TEMPLATES**

**PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW  
PEOPLE FLOWS - SDG - 15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...**

**API - MICROSERVICES - GIS - BPM  
VIDEO - REPORTS - MAPS - 3D ...**

**ANY: DATA, BROKER, NETWORK AND VERTICAL**

**EXPERT SYSTEM, KNOWLEDGE BASE  
SEMANTIC REASONING  
SMART DATA MODEL  
IOT DEVICE MODELS, STORAGE**

**BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE  
EXPLAINABLE AI, MACHINE LEARNING  
OPERATIVE RESEARCH, STATISTICS**

**VISUAL PROGRAMMING, ADAPTERS  
DATA FLOWS, WORKFLOWS  
PARALLEL DISTRIBUTED PROCESSING  
EVENT DRIVEN**

**Native and External  
Smart Applications**

**Mobility & Transport**

**Light & Energy**

**Waste**

**Environment**

**Building**

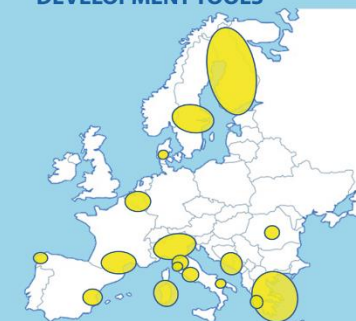
**Tourism**

**Asset Management**

**Security and Safety**

**Social Media**

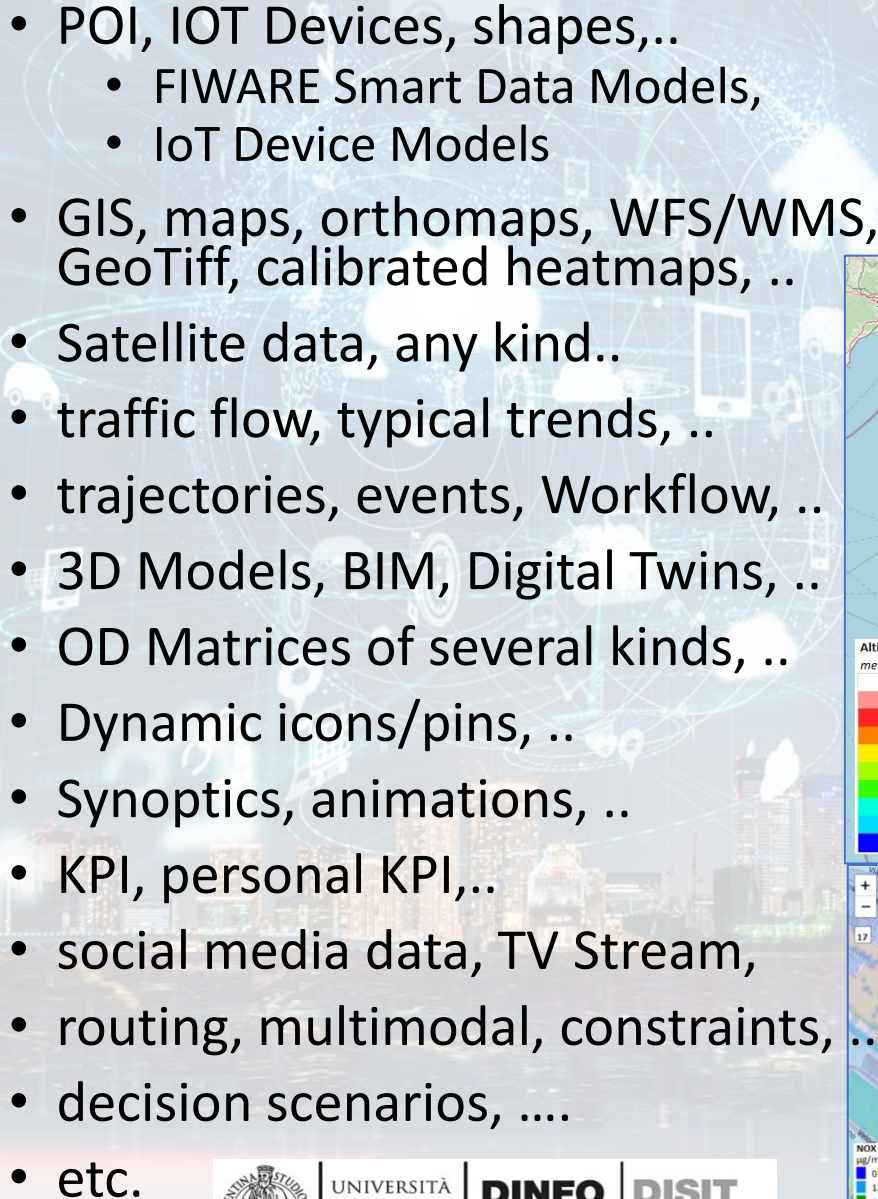

**METHODOLOGIES  
LIVING LABS  
COURSES AND COMMUNITY  
DEVELOPMENT TOOLS**

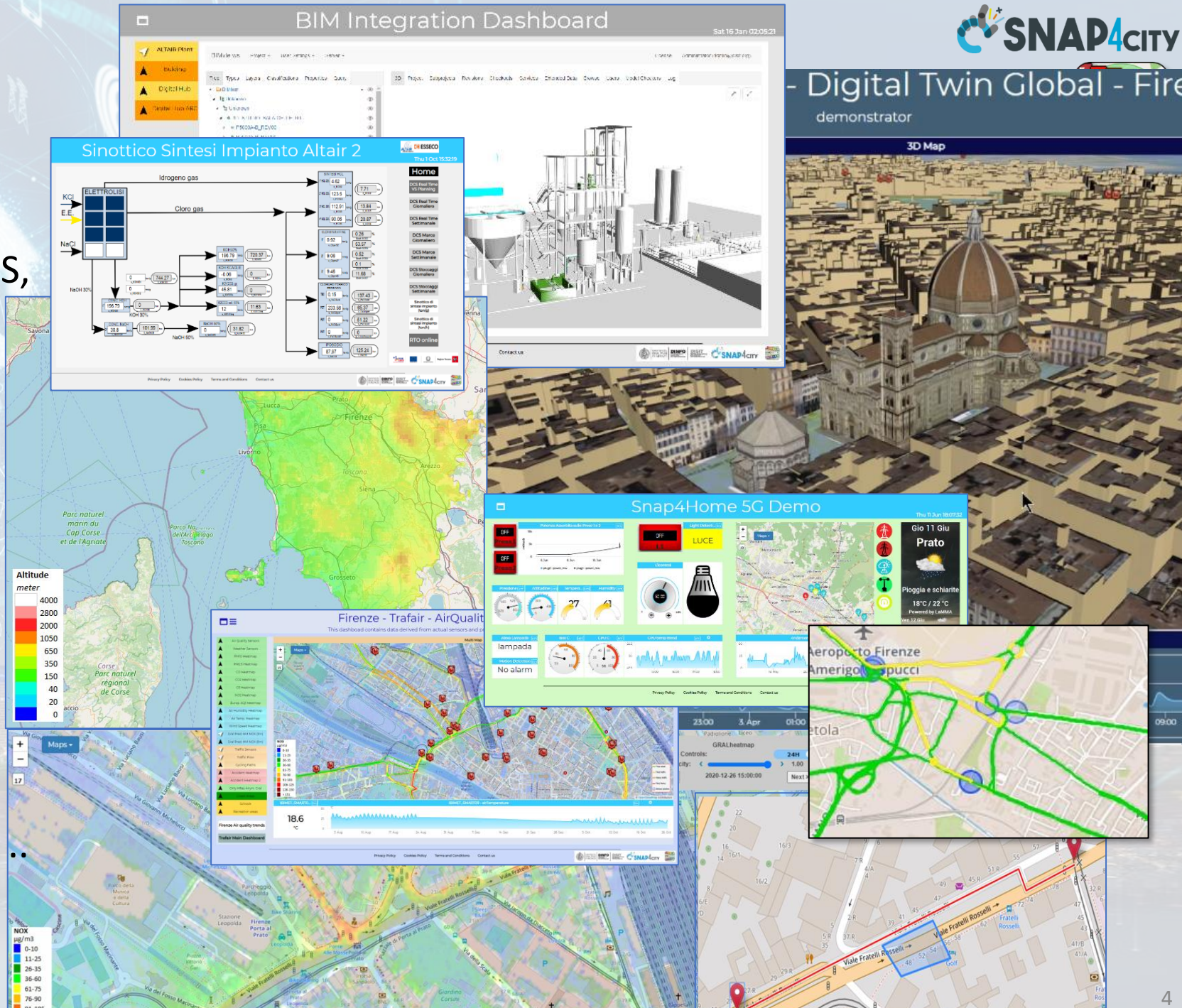




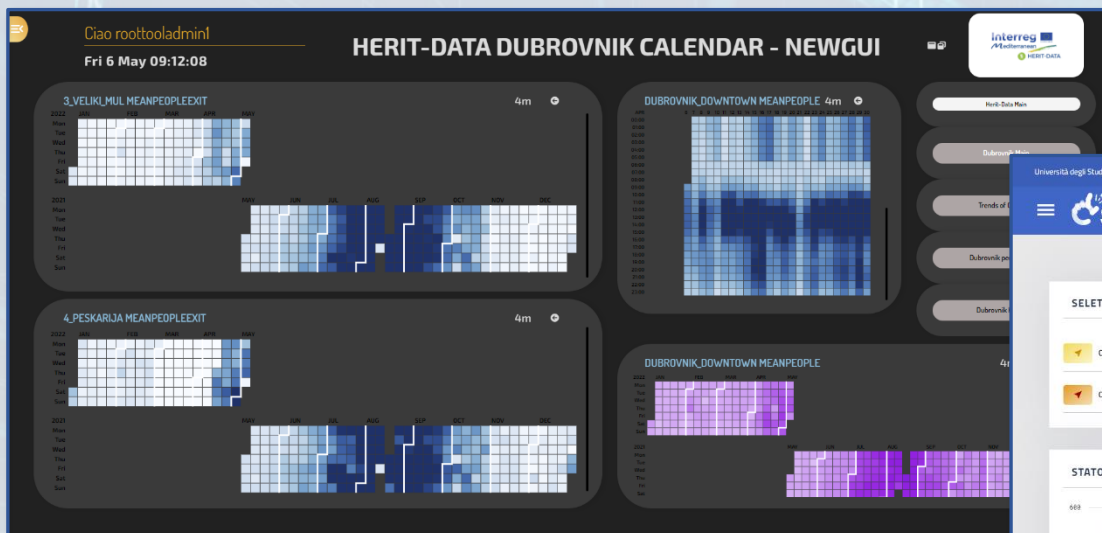
# High Level Types

Snap4City (C), November 2023

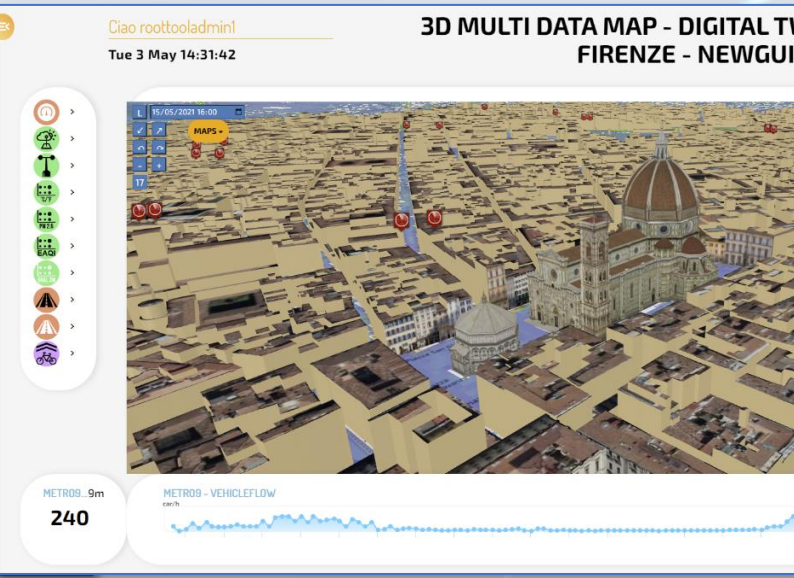
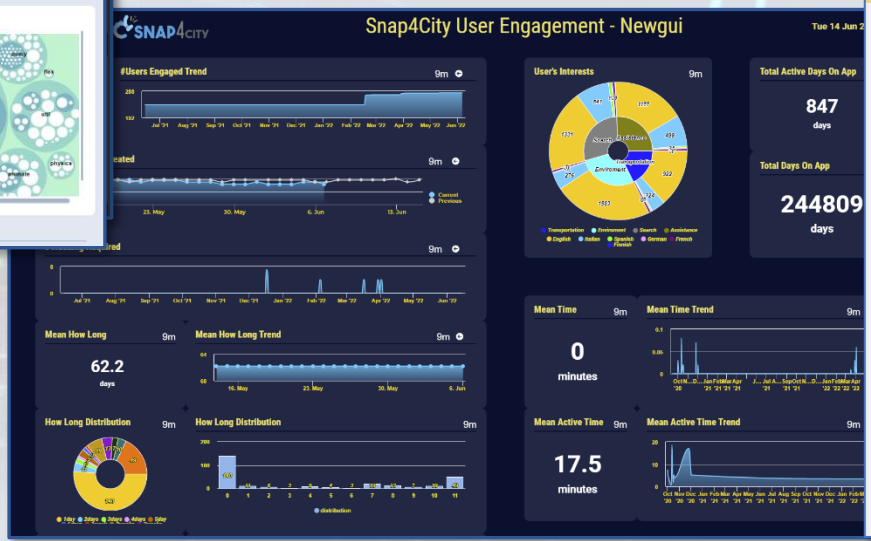
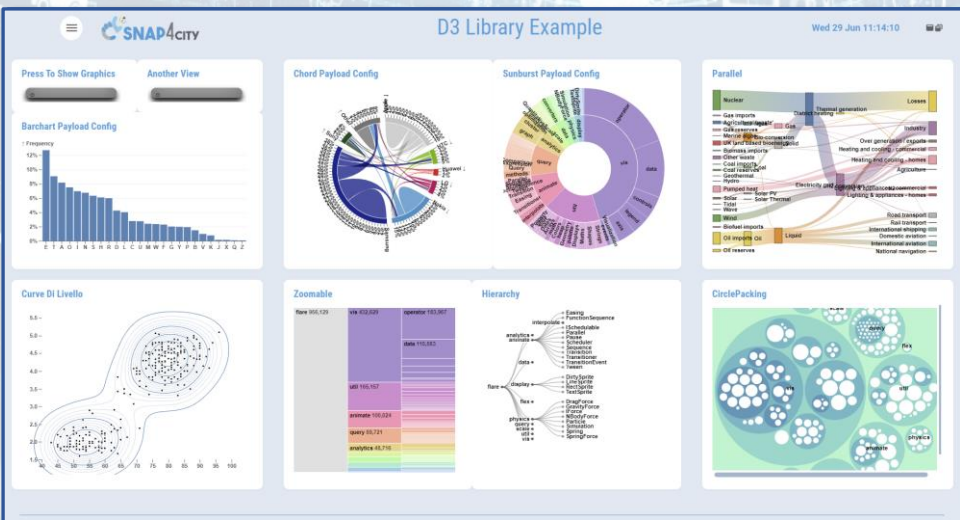
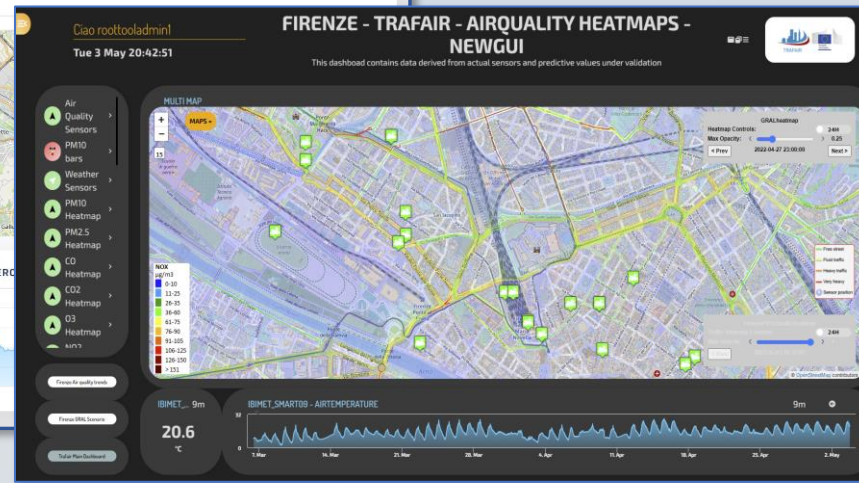
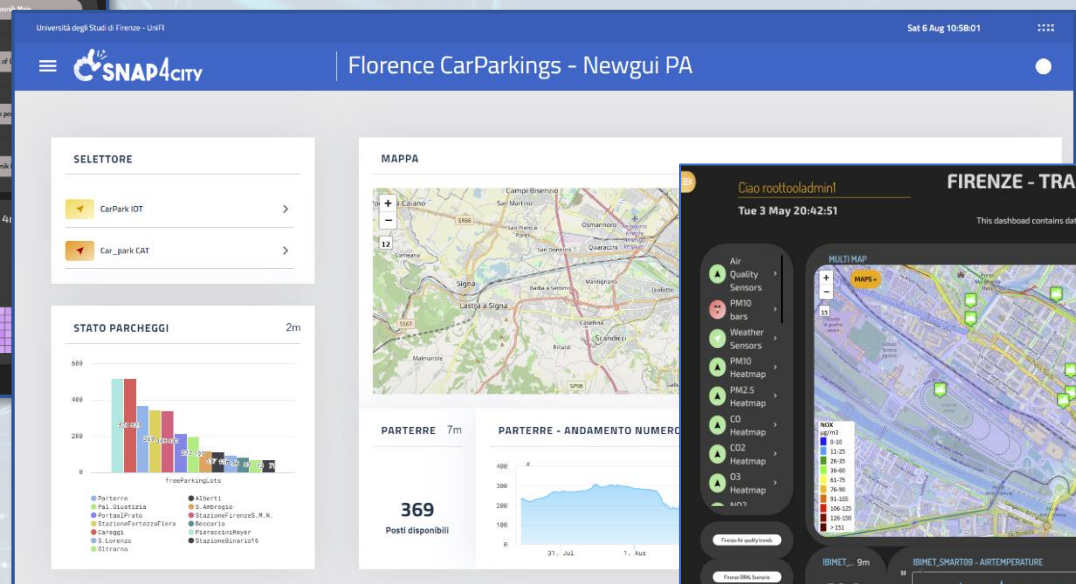
- 
- POI, IOT Devices, shapes,..
    - FIWARE Smart Data Models,
    - IoT Device Models
  - GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ..
  - Satellite data, any kind..
  - traffic flow, typical trends, ..
  - trajectories, events, Workflow, ..
  - 3D Models, BIM, Digital Twins, ..
  - OD Matrices of several kinds, ..
  - Dynamic icons/pins, ..
  - Synoptics, animations, ..
  - KPI, personal KPI,..
  - social media data, TV Stream,
  - routing, multimodal, constraints, ..
  - decision scenarios, ....
  - etc.
- 







# Different Themes



New styles/themes can be developed by specializing a few files from open source  
<https://www.snap4city.org/793>



TOP

## Decision Support System: Immediate response and Tactic and Strategic Plans, via What-if Analysis

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

IOT/IOE DEVICES  
AND NETWORKS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

IN APPLICATIONS,  
THE LAYER AND  
THE ADDRESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

DATA ANALYTICS,  
BUSINESS  
INTELLIGENCE  
CHARTS AND  
STATISTICS

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

SNAP4CITY  
AND KM4CITY  
PROJECTS

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS

100%  
OPEN  
SOURCE

 **SNAP4**  
Appliances and Dockers  
**Installations**



# Smart City Control Room

## Florence Metropolitan City



reference



- **Multiple Domain Data**

- Thousands of Open/Private data, POI, IOT, etc.
- **mobility and transport:** accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND:** environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

- **Multiple dash/tool Levels & Decision Makers**

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

- **Historical and Real Time data**

- Billions of Data

- **Services Exploited on:**

- Multiple Levels, Mobile Apps, API

- **Since 2017**



<https://www.snap4city.org/747>

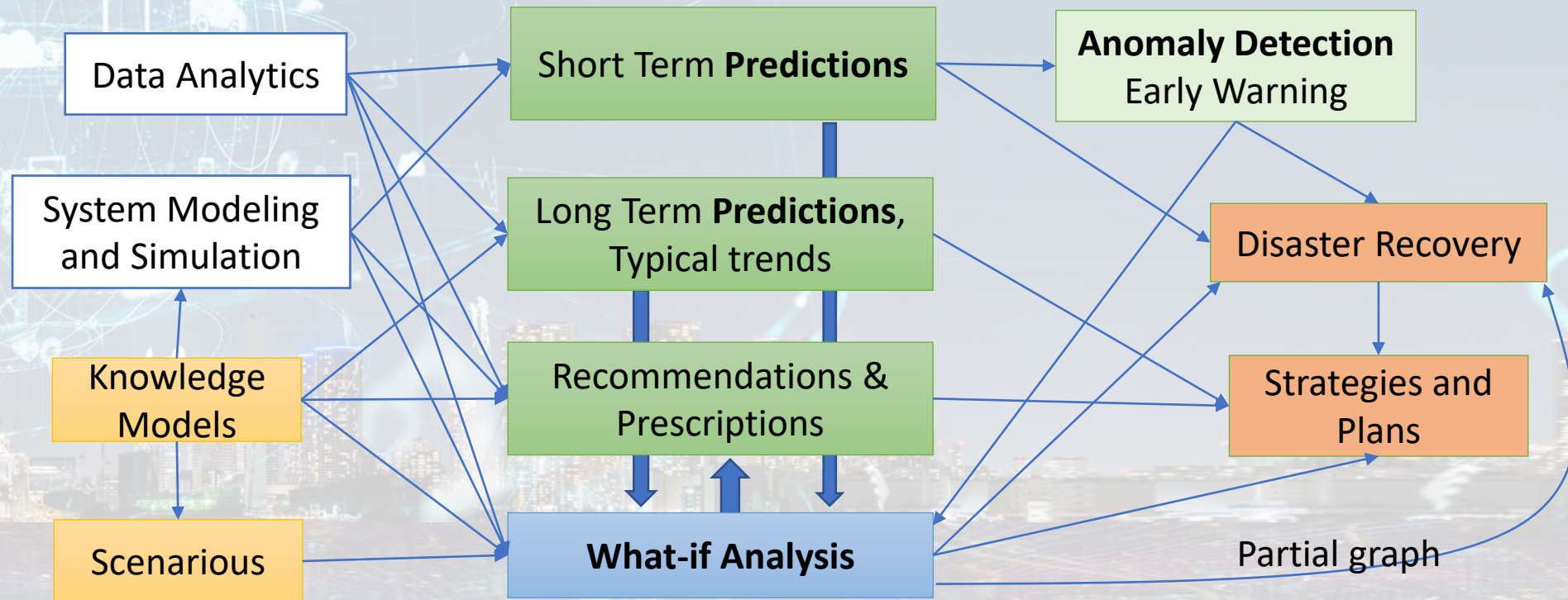
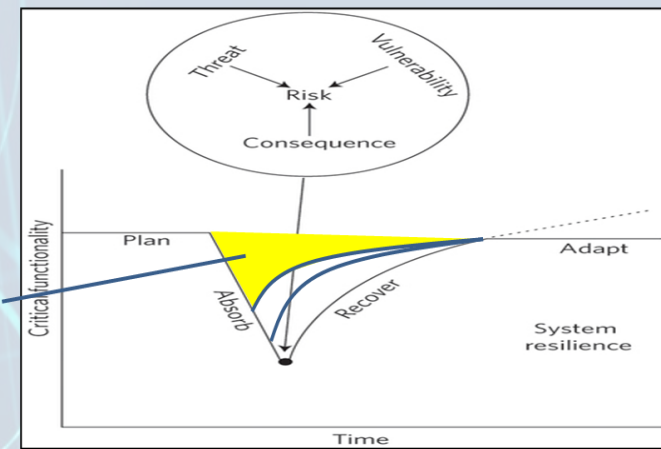




# Snap4City What-If

- Decision support systems
- Improvement of life quality
- Sustainable Solutions
- Reduction of costs
- Risk Assessment
- Resilience

**P**repare  
**A**bsorb  
**R**ecover  
**A**dapt



**Decision Support System:** neuro-symbolic reasoning  
 targeting Indicators: Quality of Life, PUMS, SUMI, KPI, SDG, 15MinIndex,...





Ciao roottooladmin!

Fri 2 Sep 19:13:07

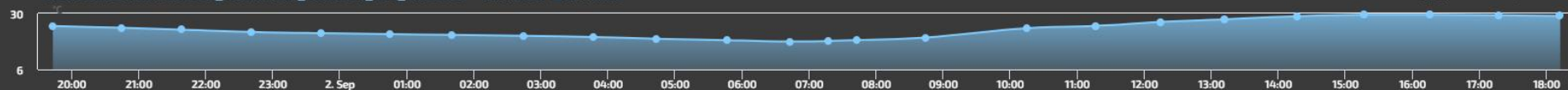
## 3D MAP GLOBAL DIGITAL TWIN - NEWGUI



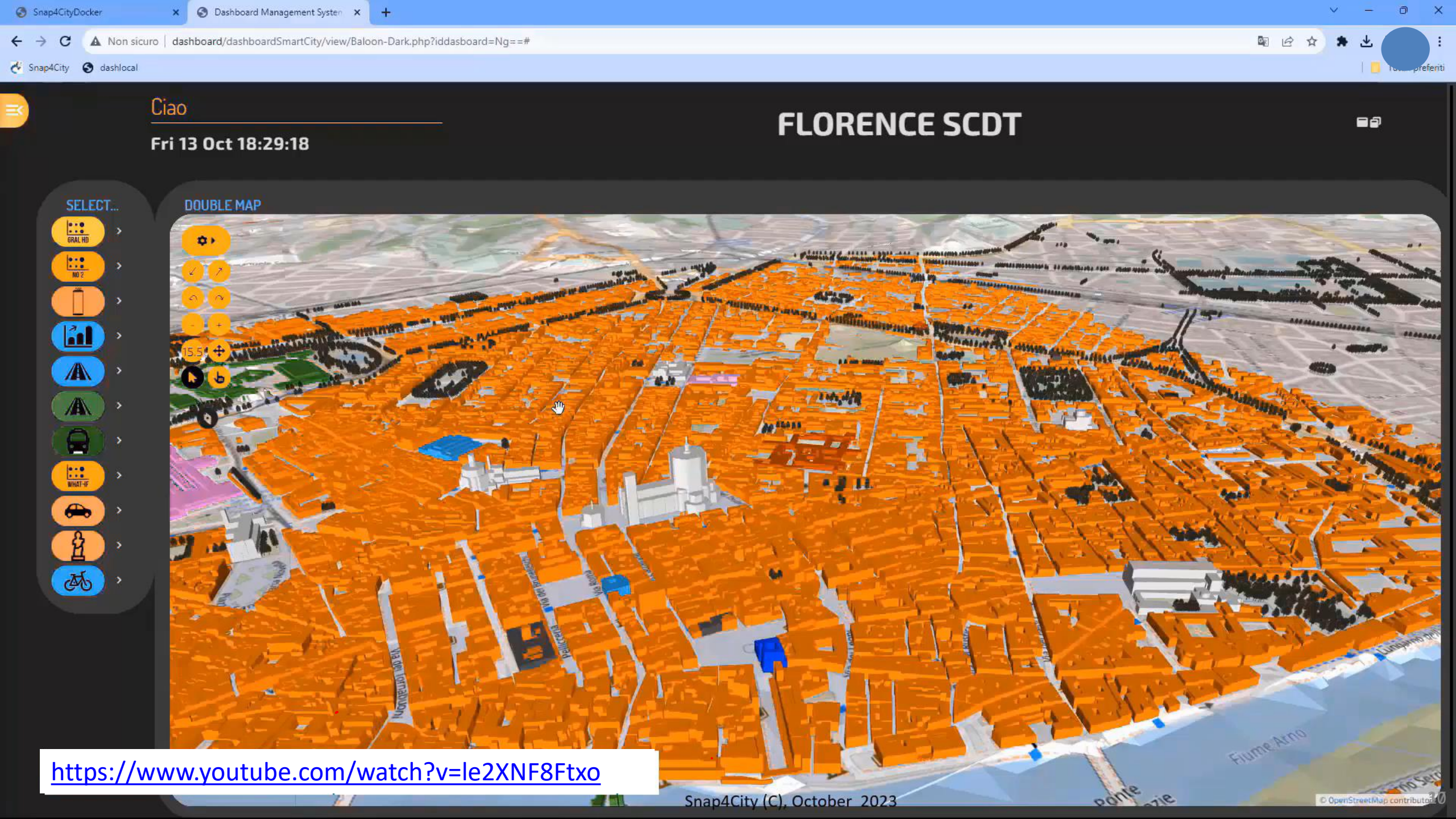
3D MAP



DISIT:ORIONUNIFI:TUSC\_WEATHER\_SENSOR\_OW\_3176959 - AIRTEMPERATURE







Ciao

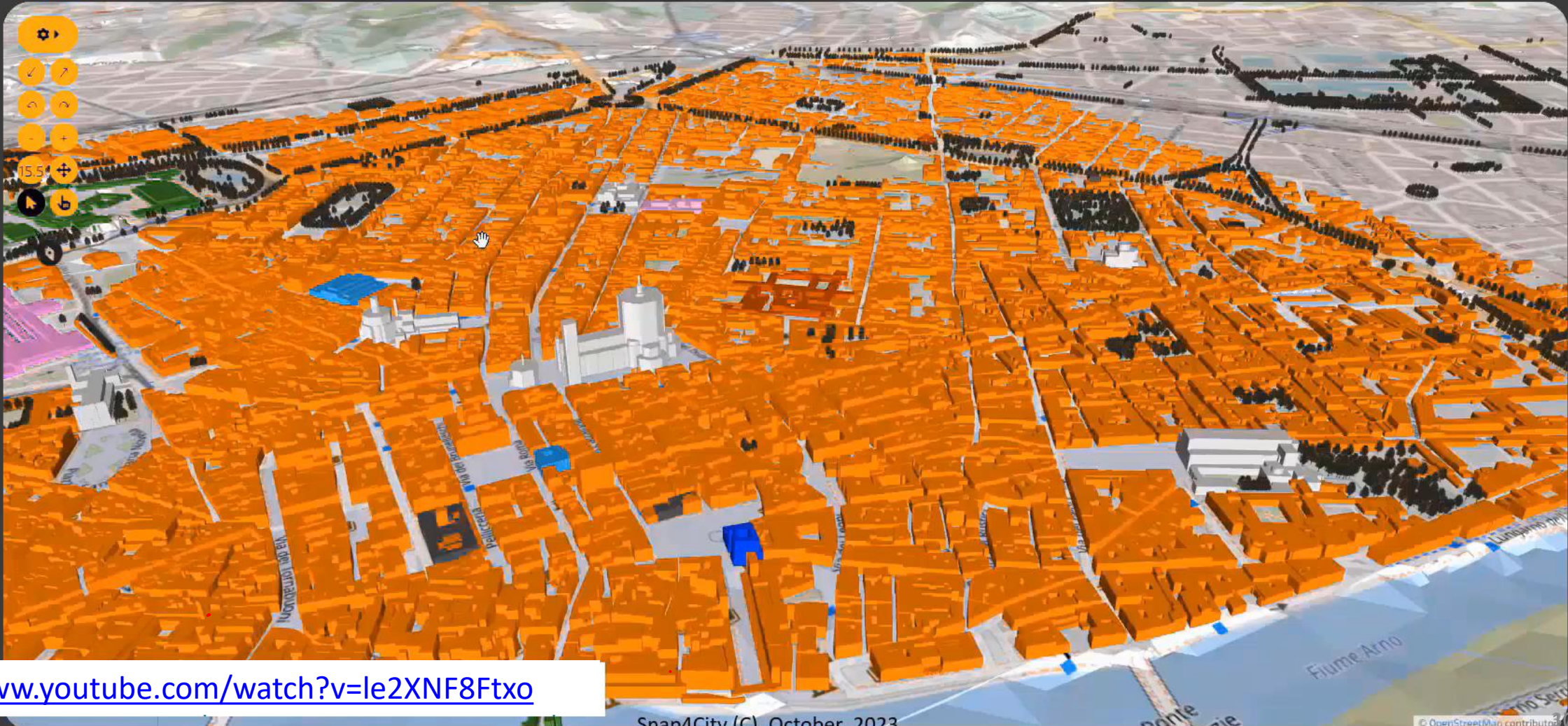
Fri 13 Oct 18:29:18

# FLORENCE SCDT

SELECT...

DOUBLE MAP

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- IND 100



<https://www.youtube.com/watch?v=le2XNF8Ftxo>

Snap4City (C), October 2023

© OpenStreetMap contributors



TOP

# Data Analytic Artificial Intelligence, XAI, Machine and Deep Learning

FROM CITY  
DASHBOARD TO  
APPLICATIONS

DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IoT APPLICATIONS  
VS IoT EDGE  
DEVICES

IoT/IIoT DEVICES  
AND NETWORKS

IoT APPLICATIONS  
LOGIC AND  
PARTNERSHIPS

ADVANCED  
SMART CITY A  
MICRO-SERVICE  
SNAP4CITY A

SNAP4CITY  
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# Available AI Solutions on Snap4City

- **Mobility and Transport**
- **Environment, Weather, Waste, Water**
- **City Users Behaviour and Social analysis**
- **Energy and Control, Security, .....**
- **Tourism and People**
- **Security and Safety**
- **High Level Decision Support Solutions**
  - Asset management
  - Resilience and Risks Analysis
- **Low level Techniques**



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)

<https://www.snap4city.org/download/video/course/p4/>



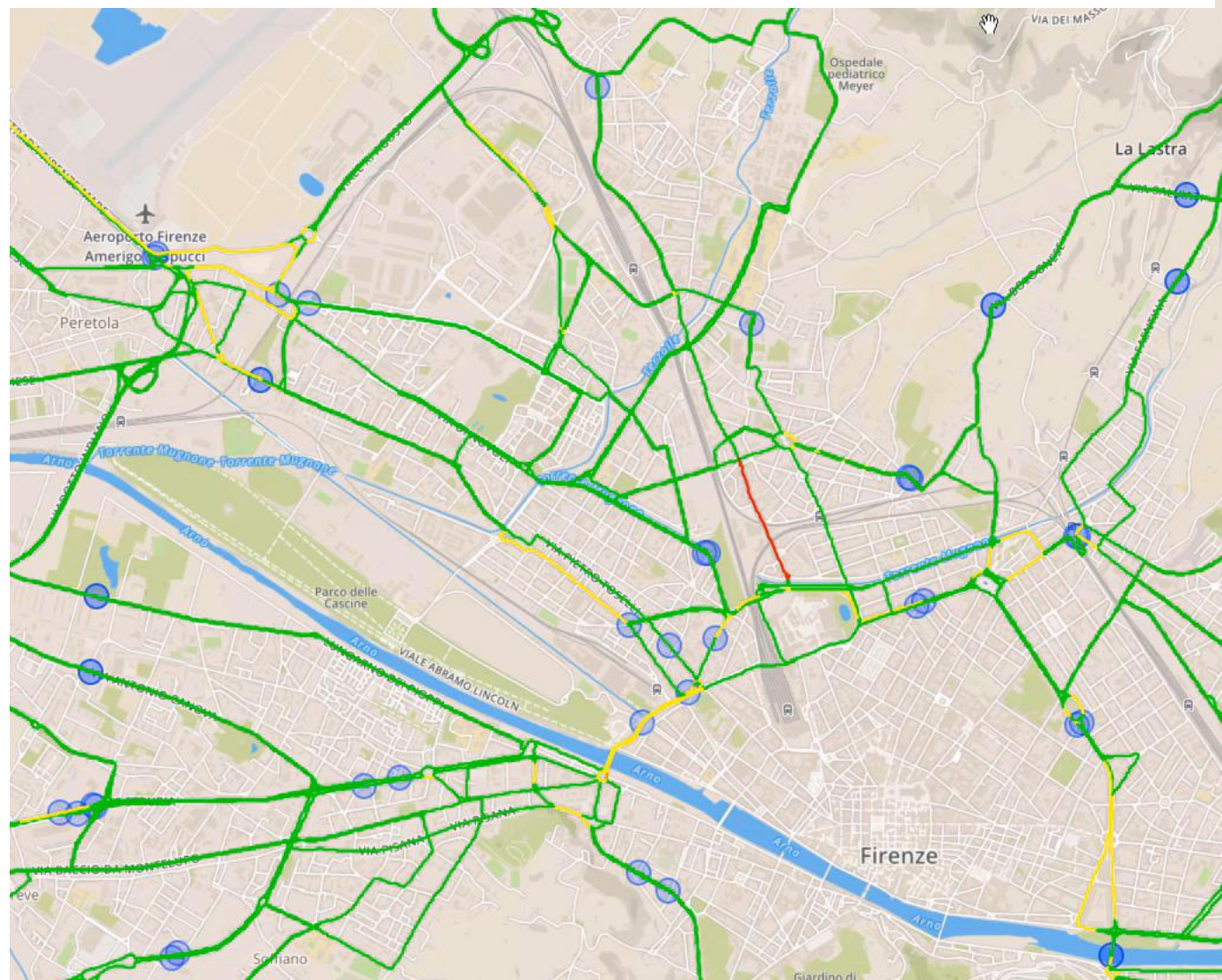
# Mobility and Transport

- **Predictions** for: traffic flow, smart parking, smart bike sharing, people flows, etc. (ML, DL)
- **What if analysis:** routing, traffic flow, demand vs offer, pollutant, etc. (Simulation + ML)
- **Traffic flow reconstruction** from sensors and other sources (simulation + ML)
- **Public Transportation:** Ingestion and modelling of GTFS, Transmodel, NeTEx, etc. (DP)
  - Analysis of the **demand mobility vs offer transport** of according to public transportation and multiple data sources (Simulation)
  - Assessing **quality of public transportation** (analysis)
- **Accidents** heatmaps, anomaly detection (analysis, ML)
- **Tracking fleets**, people, via devices: OBU, OBD2, mobile apps, etc. (DP)
- **Routing** and multimodal routing (multistop travel planning), constrained routing, dynamic routing (DA)
- Computing **Origin Destination Matrices** from different kind of data (analysis, DP, DP)
- Computing **typical trajectories** on the basis of tracks (analysis, ML)
- Computing Messages for Connected drive (DP)
- Slow and Fast Mobility **15 Minute City Indexes** (analysis, DP, ...ML)
- Computing and comparing traffic flow on devices and at the city border (analysis)
- **Typical time trends** for traffic flow and IoT Time series. (analysis, ML)
- **Impact of COVID-19** on mobility and transport
- Computing **SUMI, PUMS**, etc. (mainly DP)
- **Definition of Scenarios:** traffic, road graph, conditions, etc.
- Etc



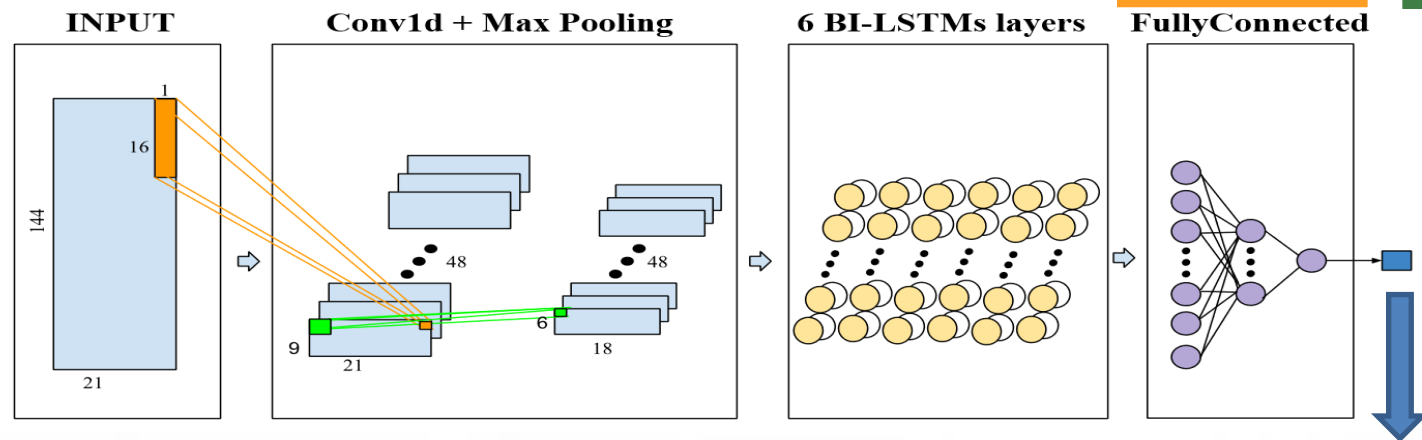
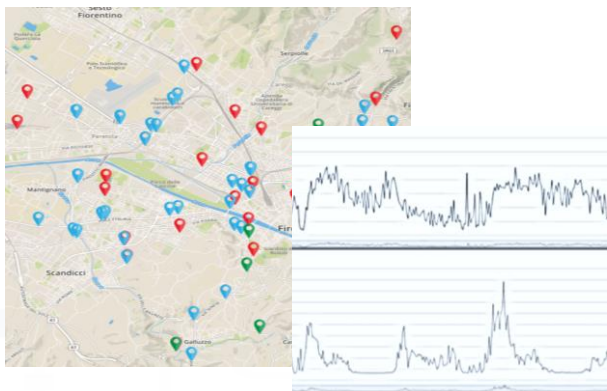
# Dense Traffic Flow Reconstruction ?

- Making decision on mobility and transport solutions → what if analysis
- Controlling pollution
- Dynamic Routing for Firebrigade, Ambulances, general public
- Planning Public Transportation routing





# Short-Term Prediction of City Traffic Flow via Convolutional Deep Learning



Urban data:

- Date-time
- Traffic
- Temporal
- Seasonality
- Pollution
- Weather

RF

XGBOOST

DNN

LSTM

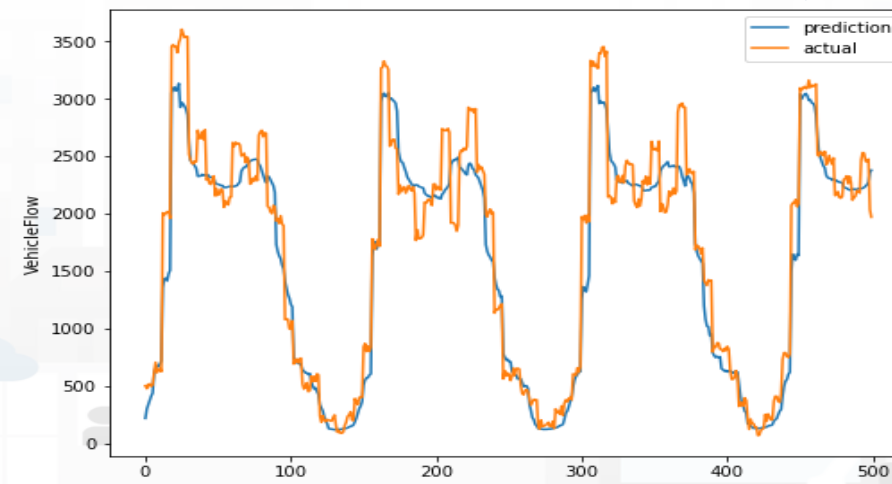
BI-LSTM

Autoencoder BI-LSTM

Attention CONV-LSTM

CONV-BI-LSTM

CONV-BI-LSTM





# Decision Support Systems, What-if

## ○ Event planning, via what-if analysis

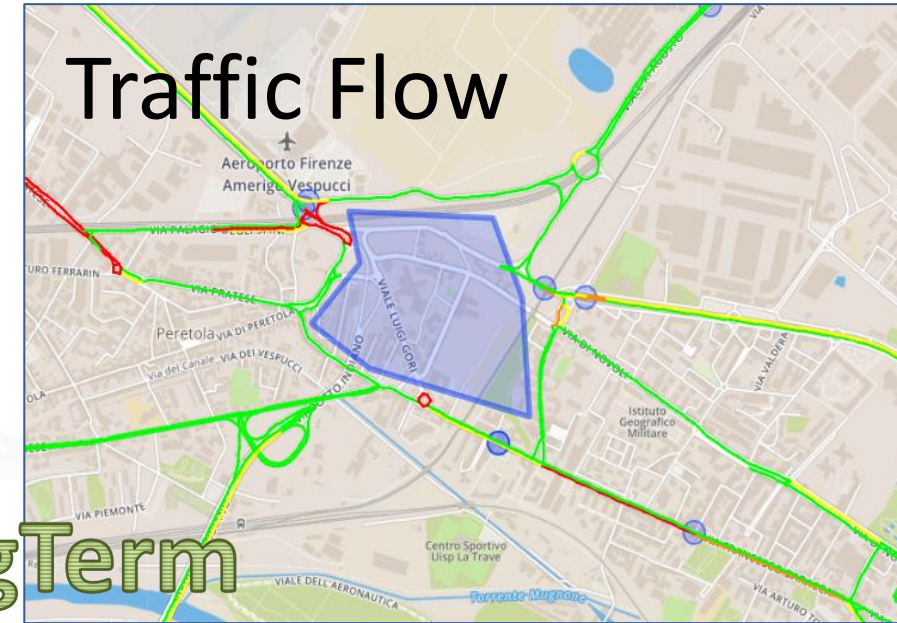
- Change in the graph structure of the city
- Impact on the flow of people and vehicles
- Adaptation: public transport, traffic, pedestrian management, etc.

## ○ Immediate reaction to natural events or not

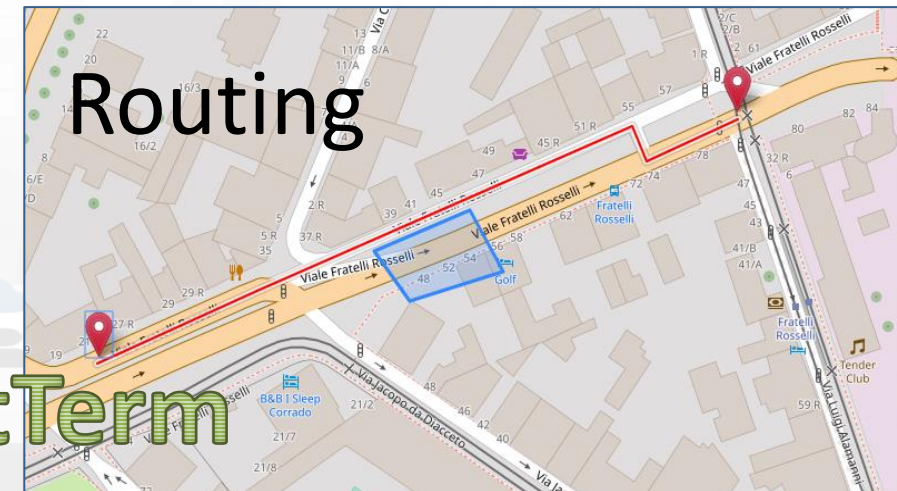
- Everything is ready and updated in real time
- Each view is contextualized in terms of data: descriptive and prescriptive

## ○ Digital Twin

- More detail in the context integrated data
- Greater realism in deductions and representations
- Less fragmentation and non-uniformity in the views to support decisions



LongTerm



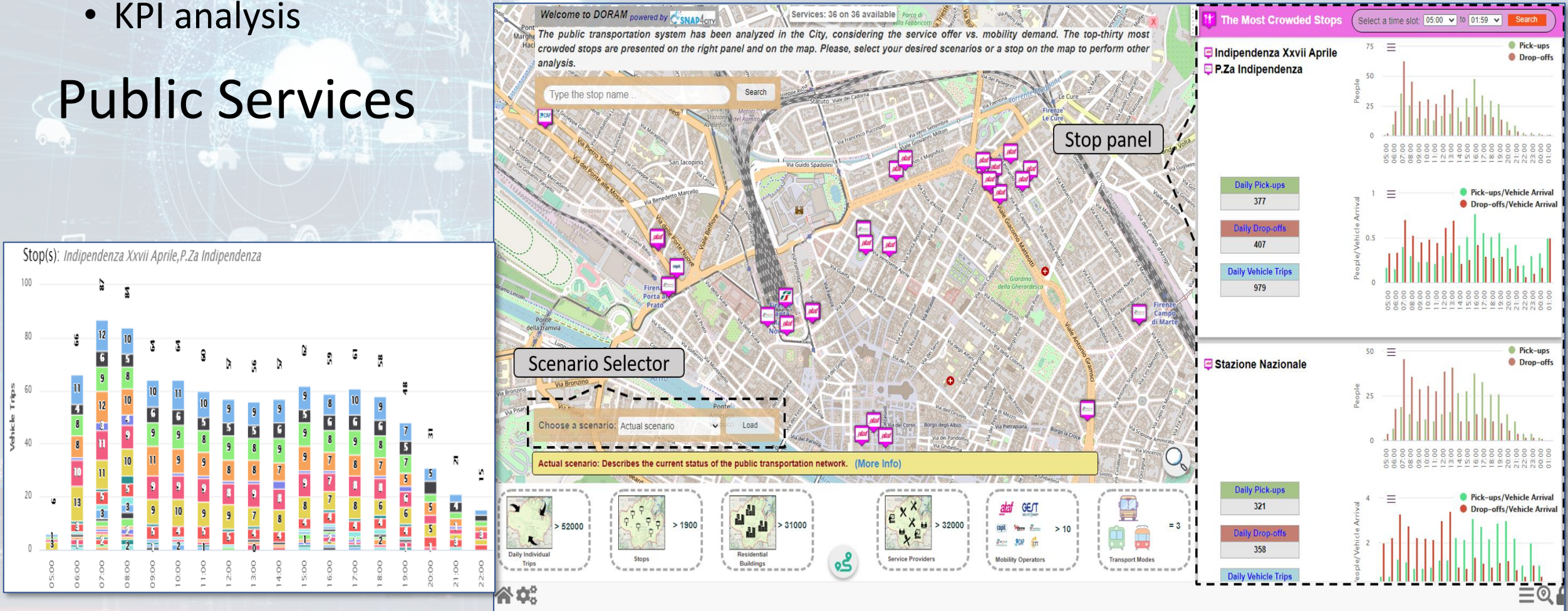
ShortTerm



# What-if Analysis on Pub Transport

- Definition of scenarios impact on
  - Traffic, Pollutant, parking, public transport, private flows, etc.
  - KPI analysis

## Public Services



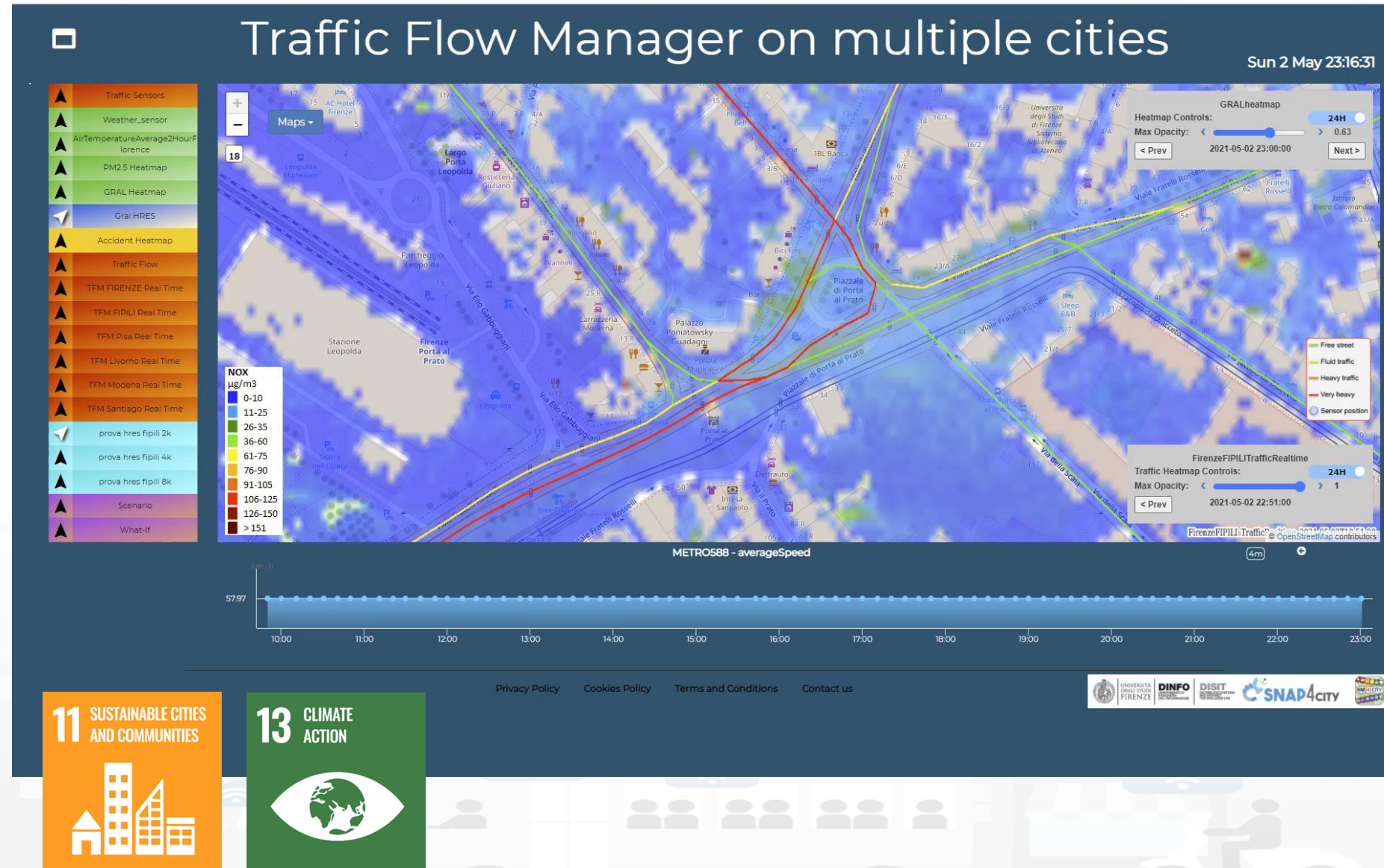


# Environment and Weather

- **Pollutant Predictions: short, long and very long term** European Commission KPIs
  - NOX, PM10 pollution on the basis of traffic flow, 48 hours (ML, AI, DL)
  - Cumulated NO2 average value over the year, ..... (ML, AI, DL)
- **Computation of CO2** on the basis of traffic flows (DP), computing emission factor (DA)
  - each road for each time slot of the day
- **Prediction of MicroClimate** conditions for diffusion (ML, AI)
  - NO2, PM10, PM2.5, etc.
- **Prediction of landslides**, 24 hours in advance (AI, DL)
- **Heatmaps production**, dense data interpolation (DP) for
  - Weather conditions: temperature, humidity, wind, DEW
  - Pollutants and Aerosol: NO, NO2, CO2, PM10, PM2.5, etc.
- **Impact of COVID-19** on Environmental aspects (DP)
- Optimisation of **waste collection** schedule and paths (DP, ML)
- Computing **SDG, SUMI, PUMS**, .. (mainly DP)
- Etc.

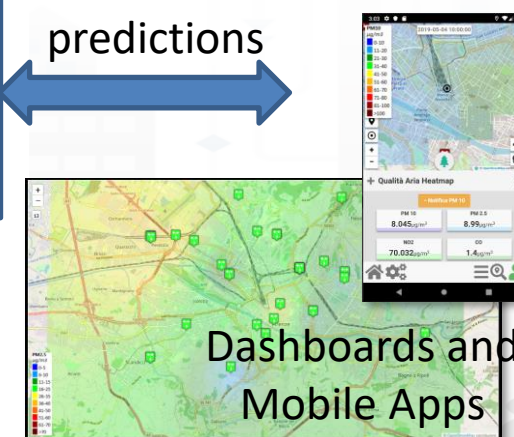
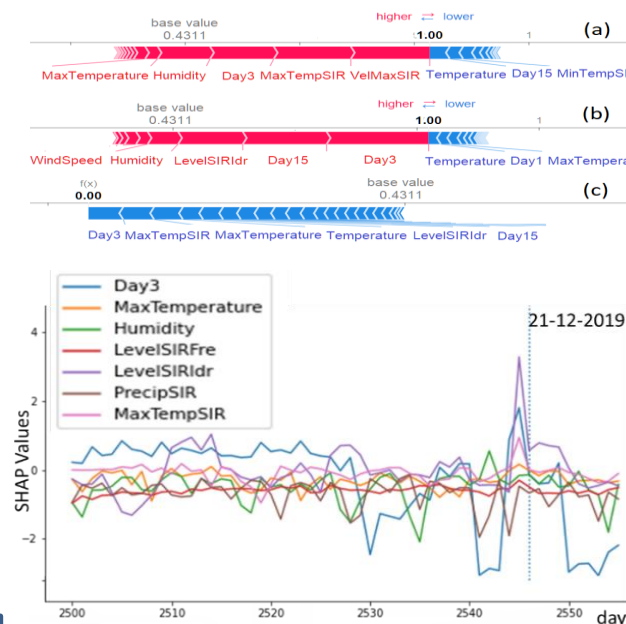
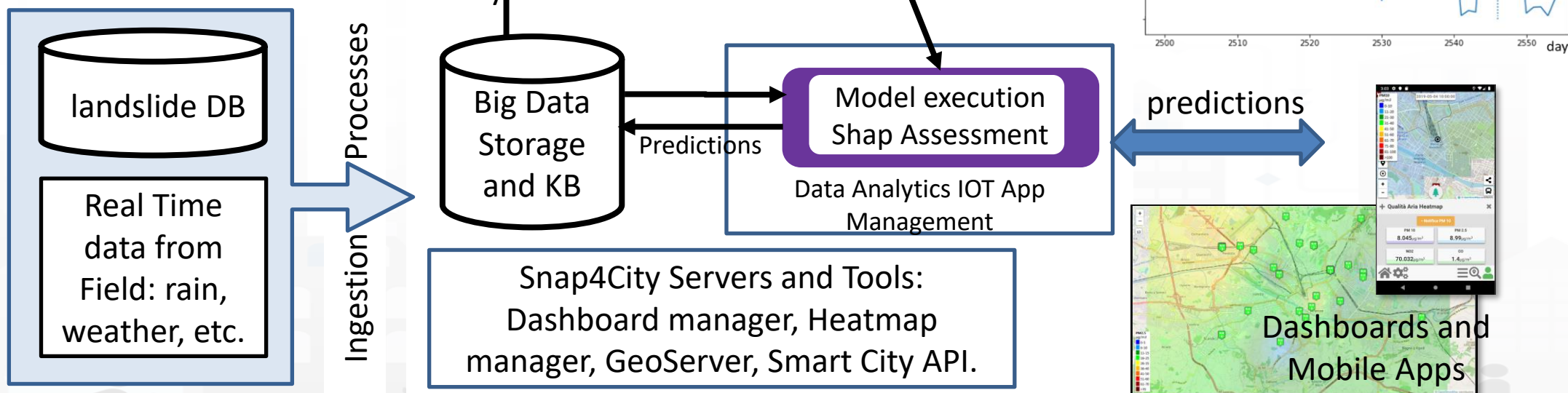
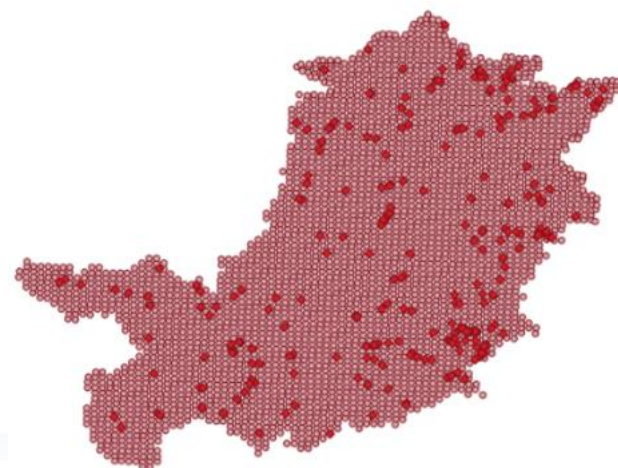


- **Prediction**
  - **NOX Pollutant** diffusion on the basis of Traffic Flow (prediction), weather and 3D structure
  - **NO2 progressive average** (Long term)
- **Project:**
  - **Trafair CEF EC**
  - Mixed solutions of Fluidinamics modeling and AI



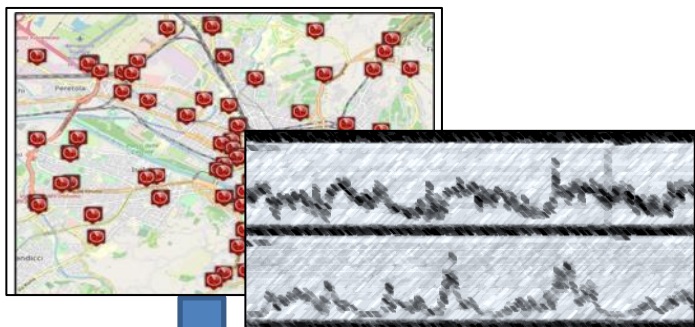


# Predicting Land slides

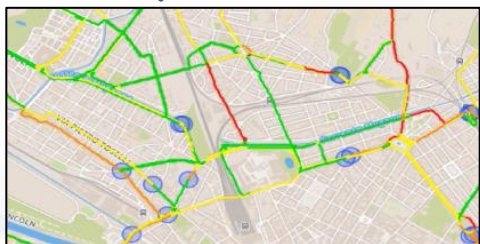




# Estimating City Local CO2 from Traffic Flow Data



Computing Traffic Flow  
into CO2 sensor area



Traffic Flow data

- Traffic Flow is one the main source of CO2
  - K1: Fluid Flow
  - K2: Stop and Go
- **Dense estimation of CO2 into the city** is very useful to know to target EC's KPIs

Computing CO2 on the basis of  
traffic flow data



CO2 estimation

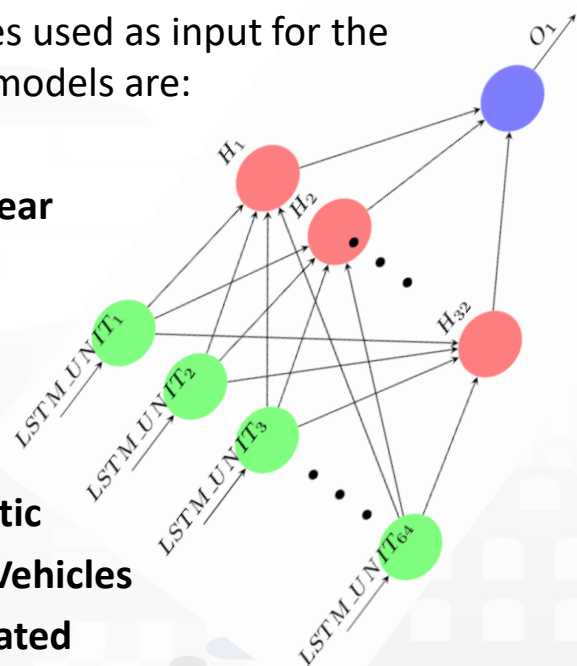
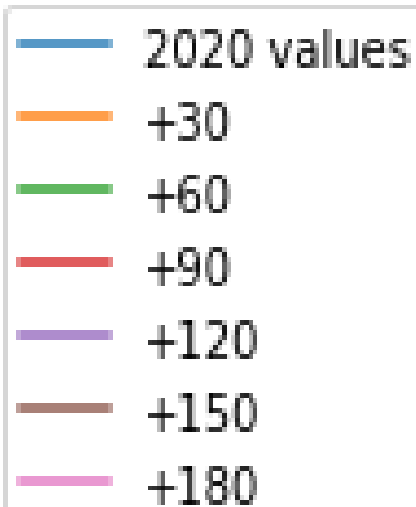
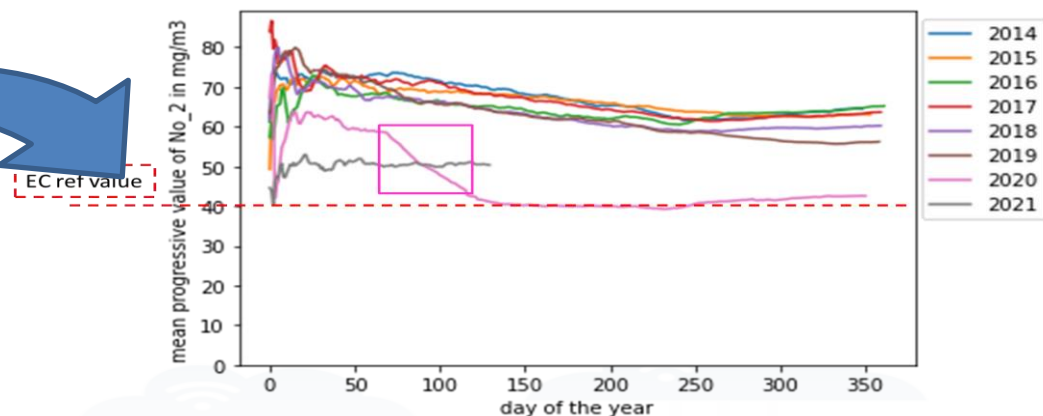


S. Bilotta, P. Nesi, "Estimating CO2 Emissions from IoT Traffic Flow Sensors and Reconstruction", Sensors, MDPI, 2022. <https://www.mdpi.com/1424-8220/22/9/3382/>



# Predicting EC's KPI on NO2 months in advance

Deep Learning Long Terms Predictions of NO2 mean values, From 30 to 180 days in advance



Pollutant	Averaging period	Air Quality Directive		WHO guidelines	
		Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m <sup>3</sup>	The target value has become a limit value since 1 January 2015	10 µg/m <sup>3</sup>	
PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	Not to be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	

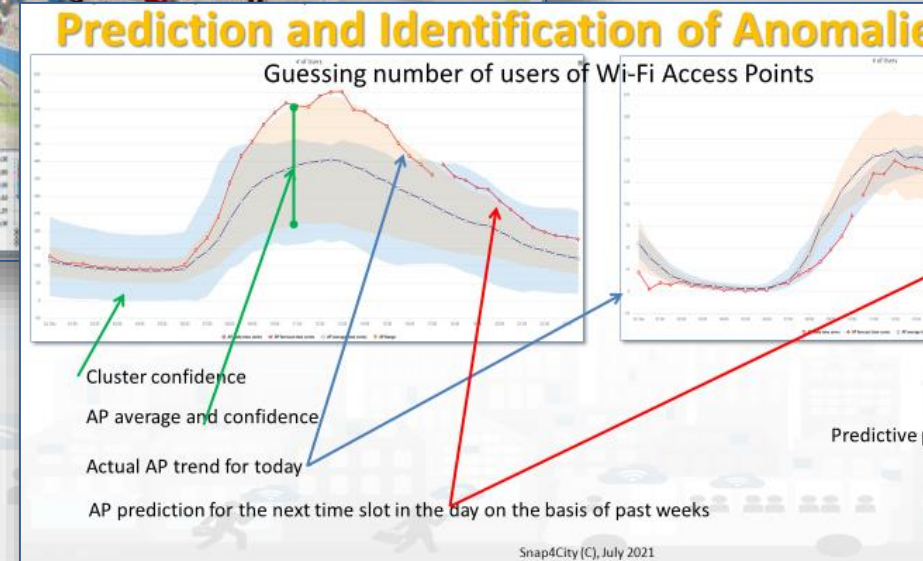
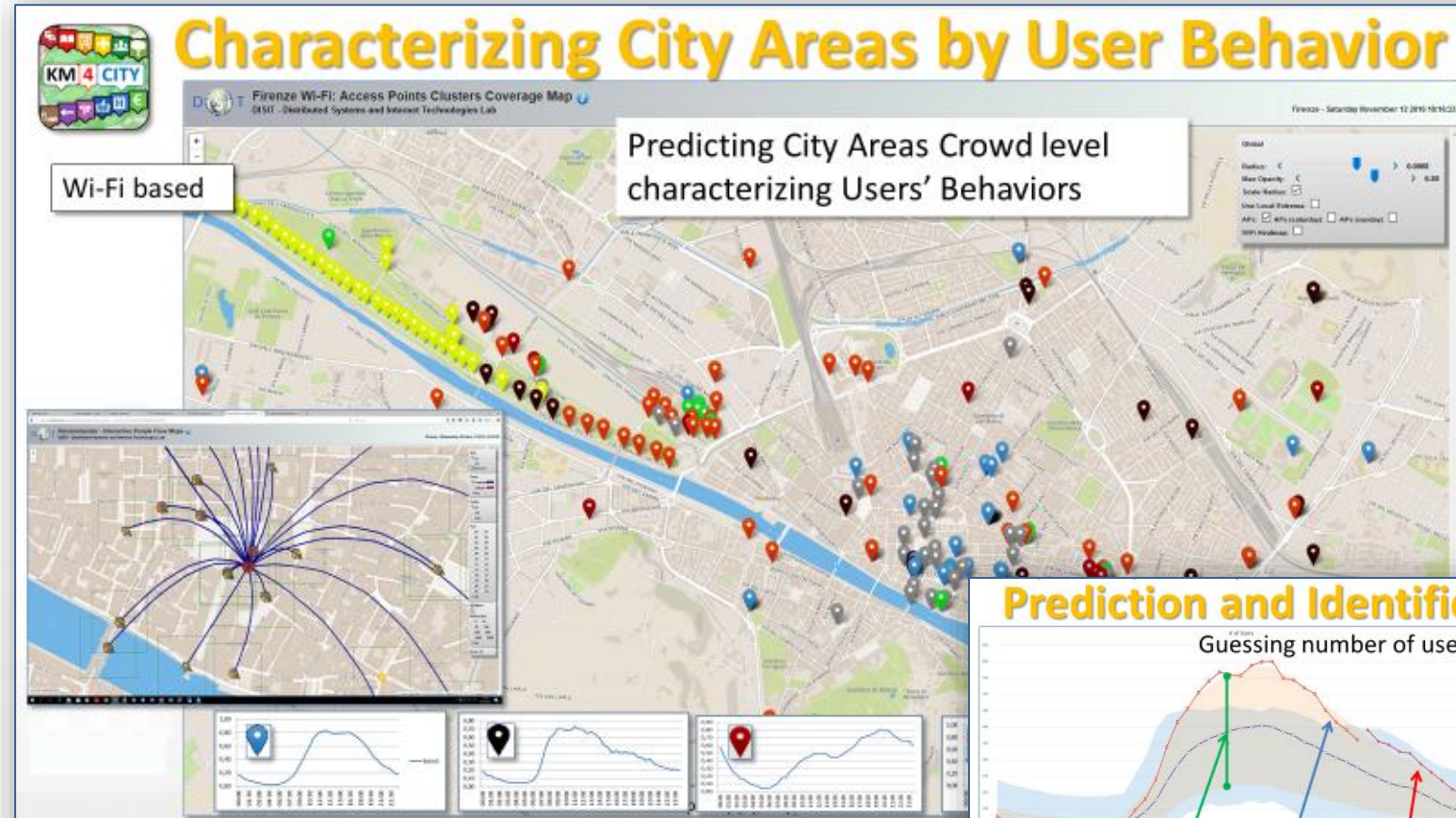


# City Users Behaviour, Safety, Security and Social Analysis

- **People detection and classification:** persona, strollers, bikes, etc. (ML, DL)
- **people counting and tracking**, head counting, people trajectories (via thermal cameras, ML, DL)
- **People flows prediction** and reconstruction, (ML, DL)
  - Wi-Fi data, mobile apps data, Mobile Data, etc.
- **User's behaviour analysis, People flow analysis** from PAX Counters and heterogenous data sources (ML, AI)
  - origin destination matrices, hot places, time schedule,
  - Recency and frequency, permanence, typical trajectory, etc.
- **Computing User engagement and suggestions** for sustainable mobility (Rule Based, ML)
- **Social media analysis** on specific channel, specific keywords: see Twitter Vigilance,
  - Reputation, service assessment: MultiLingual NLP and Sentiment Analysis, SA
  - Tweet proneness, retweet-ability of tweets, impact guessing
  - Audience predictions on TV channels and physical events, locations
  - Prediction of attendance of events and on attractions
- **Virtual Assistant construction**, LLM, NLP, Sentiment Analysis (DL, NLP)
- **Video management System integration for security**
- **15 Minute City Index** , etc. (modeling and computability)
- Computing **SDG**, etc., (DP)
- Etc.



- **Prediction of people flows** on the basis of Wi-Fi data
- **Anomaly detection**
- **Resolute H2020**
- **Classification of city areas**





# A view and data from the Thermal Camera



## Detection BOX Snap4Thermal PV Firenze Tue 15 Mar 13:30:41



11 SUSTAINABLE CITIES  
AND COMMUNITIES





# Smart Buildings, Snap4Building

- **Digital Twin for monitor, control and manage distributed infrastructures**
  - 2D/3D representations of the whole set of buildings, BIM modeling
  - Entities (building, floors, rooms, parking, charging stations, gates, etc.) with their shapes and descriptors, and data monitoring the allocation to office, meeting, cafeteria, storage, stairs, elevator, etc.
- **Monitoring and computing KPI on real time for**
  - **energy** consumed or produced (hot/cold), **parking, logistic, presences, cleaning, air quality, departments, subareas, maintenance, etc.**
  - **allocation/designation**, dispositions, heating, cooling, temperature, equipment, etc.
  - **grouped in Zones**

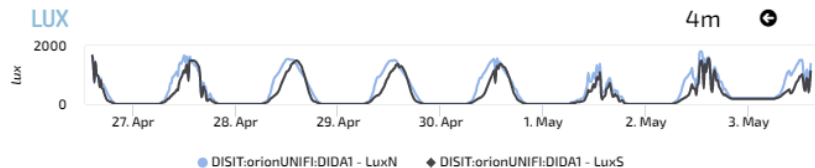




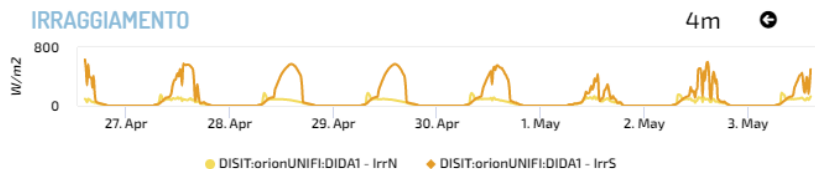
Ciao roottooladmin!

Tue 3 May 14:37:14

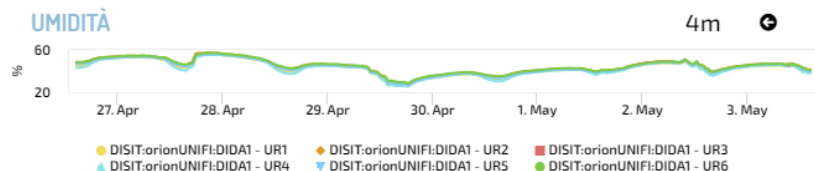
LUX



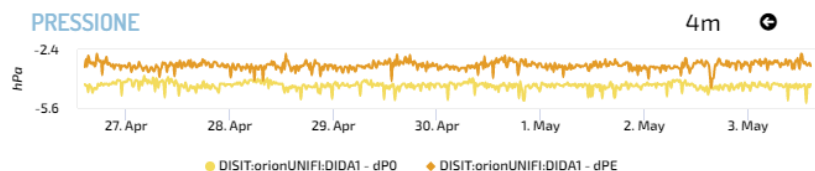
IRRAGGIAMENTO



UMIDITÀ



PRESSIONE



## DIDA DATA 2 - NEWGUI

to see BIM log as user: info@disit.org, passwd: guest

BIM SANTA VERDIANA



Last Value

Time Trend Chart: Glob - Day

No data



7 AFFORDABLE AND  
CLEAN ENERGY



11 SUSTAINABLE CITIES  
AND COMMUNITIES



<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzI4OA==>

## Ispra Site, Buildings And Services

Building / Floor / Parking:  
Building

All / Single Building:  
All

Variable:  
occupancy

Popup on Shape Click  
☒

Add To Map



Ispra - Occupancy 8m

883

Ispra - Occupancy



person My Profile

Mon 23 Oct 12:42:28

ISPRA Site

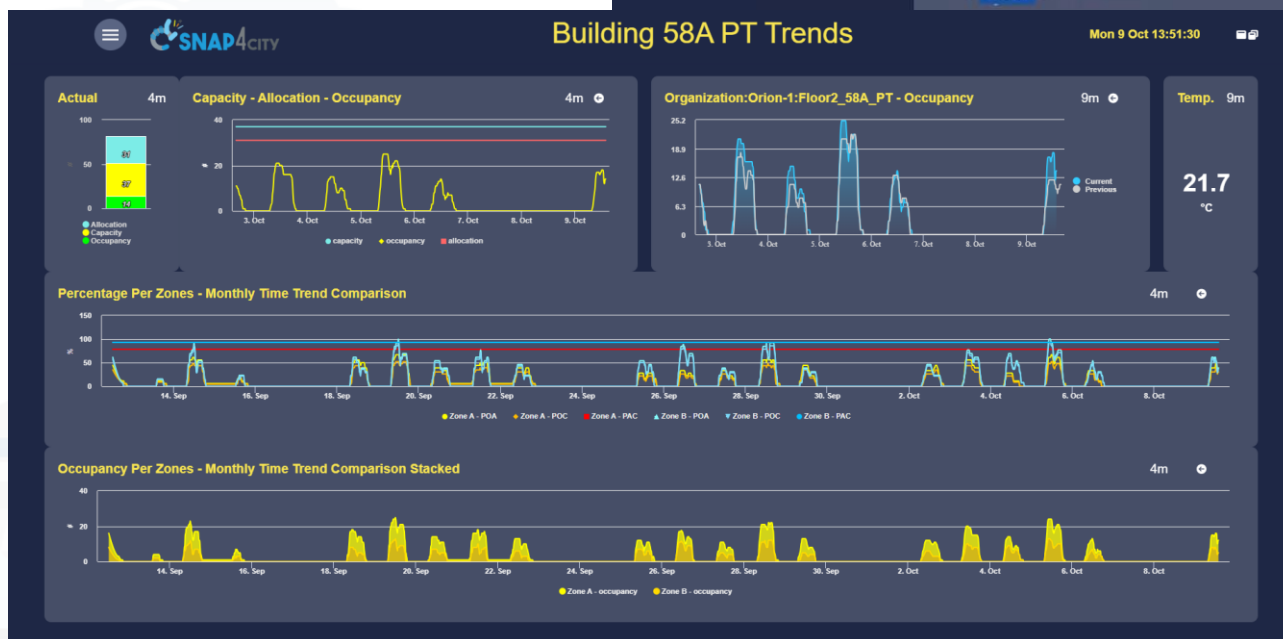
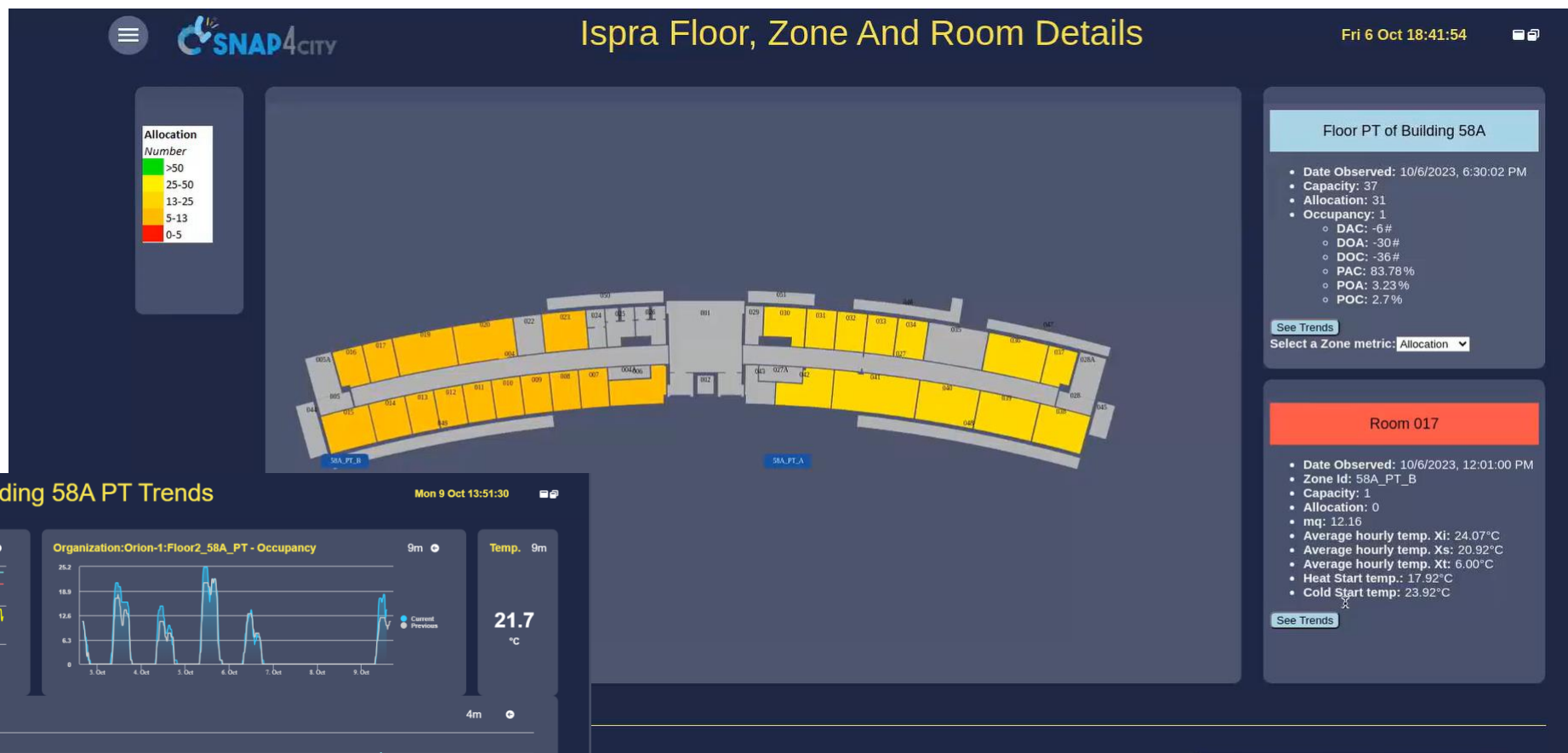


- Date Observed: 10/23/2023, 12:30:01 PM
- Capacity: 2936 #
- Allocation: 1995 #
- Occupancy: 883 #
  - DAC: -941 #
  - DOA: -1112 #
  - DOC: -2053 #
  - PAC: 67.95 %
  - POA: 44.26 %
  - POC: 30.07 %
- Energy Hot: 4473978 kWh
- Energy Cold: 916361 kWh
- Power Hot: 36 kW
- Power Cold: 0 kW





# Floor Details




# Energy


- Monitoring Energy Consumption in single building, area and per zone
- Matching Energy consumption with respect to the actual usage
- Computing Roof orientation for Photovoltaic installations
- Simulation of Photovoltaic installations to identify the best parameters of size and storage
- **Smart Light management**, unicast and multi cast management, smart light controlled by **traffic flow data**
- Collecting and managing **Communities of Energy**
- Monitoring Energy provisioning on **recharging station**
- Optimization of battery life
- Computing **KPI**
- Etc.







Elenco lampade   Visualizzazione dati   Log eventi   Grafici   Impostazioni



**Non Attivo**  
Stato Linea verso Sinigo

**Non Attivo**  
Stato Linea verso Merano Centro

N. Punto Luce	
DevEui	70B3D58F100085D7
Via	RomSträße
Regolazione	
Ore di servizio	
Costo energia	
Potenza attuale	
Stato	Inattivo
Nome errore	null
RSSI	
SNR	
Data	01/11/2023 12:01:18

Regolazione
Invia

ON

OFF

DALL'UTC\_MISSING

INF\_AUX\_TRIGGER

DALL'FADTIME\_DISABLE

DALL'BALETIME\_CONFIG

ERR\_DALL\_THERMAL\_SHUTDOWN

ERR\_DALL\_THERMAL\_DERATING

ERR\_DALL\_POWER\_LIM

ERR\_DALL\_OVERALL

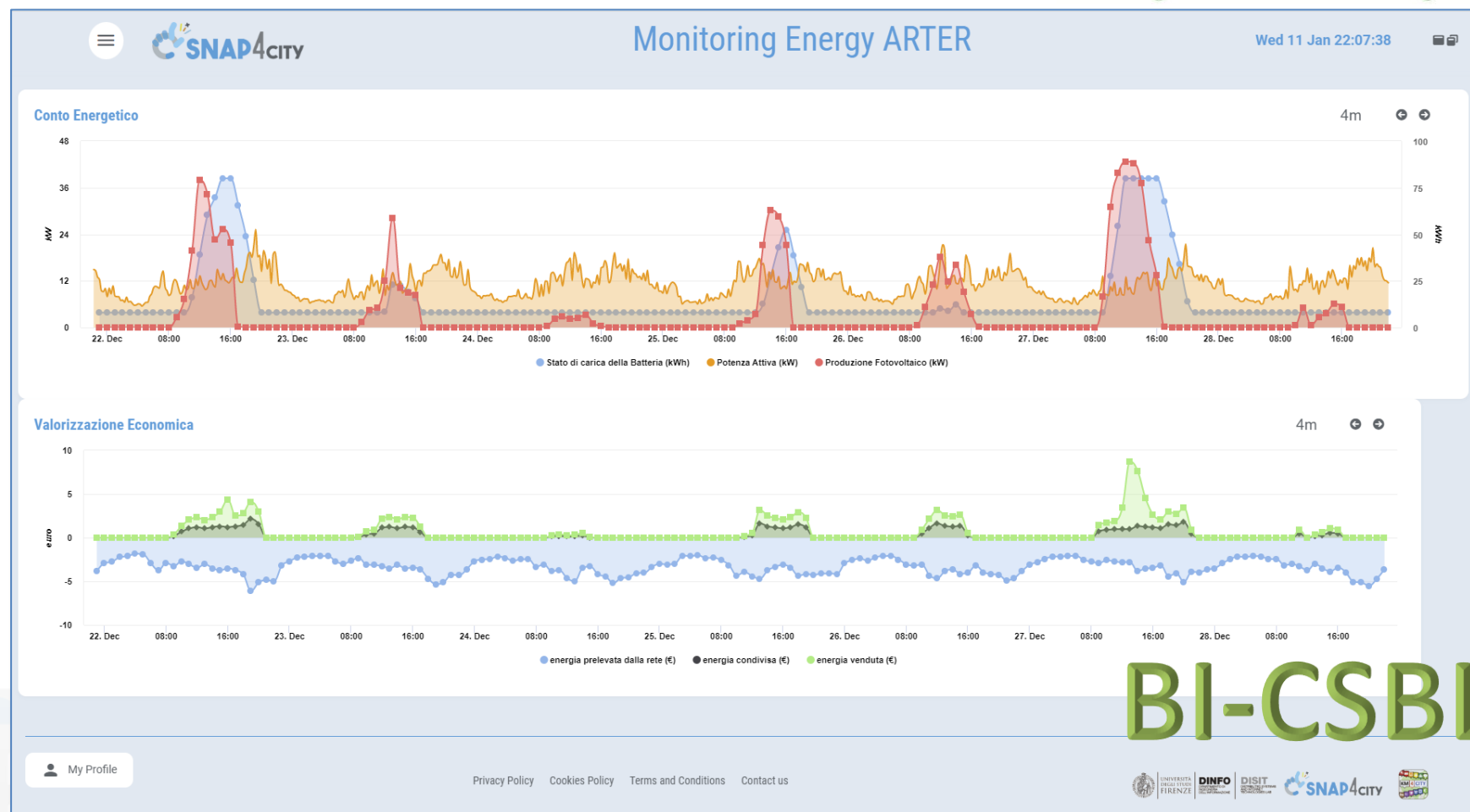
INF\_POWER\_FAIL

INF\_BUS\_POWERED\_BY\_FREE

INF\_DALL\_BANK\_ERR

# Smart Light Management

- **Field-tested energy community: the self-consumer condominium**
- The Self User project creates in the pilot condominium, through the collection and analysis of data, a model for calculating and enhancing the impact of an energy community on a community of people, with a view to actions to combat energy poverty



**BI-CSBL**

<https://www.selfuser.it>



TOP

# Open development platform

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT APPLICATIONS VS IOT EDGE DEVICES

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM. OPENED TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE: SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

DATA SOURCES AND CITY DATA KNOWLEDGE MANAGEMENT

DATACENTERS, BUSINESS INTELLIGENCE, WHOLE AND SIMULATION

DECISION SUPPORT SYSTEM AND CITY RESILIENCE

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK



**SNAP4**  
Appliances and Dockers  
**Installations**



<https://www.snap4city.org/944>

On Line Training Material (free of charge)



1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions




# 2023 booklets



- Smart City



[https://www.snap4city.org/download/video/DPL\\_SNAP4CITY.pdf](https://www.snap4city.org/download/video/DPL_SNAP4CITY.pdf)

- Industry



[https://www.snap4city.org/download/video/DPL\\_SNAP4INDUSTRY.pdf](https://www.snap4city.org/download/video/DPL_SNAP4INDUSTRY.pdf)

- Artificial Intelligence



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)

TOP



*Be smart in a SNAP!*



**SMARTCITY**  
EXPO WORLD CONGRESS

7-9 November 2023, Barcelona, Spain

Visit Snap4City in Hall 1

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