



[www.snap4city.org](http://www.snap4city.org)  
[www.snap4solutions.org](http://www.snap4solutions.org)



[www.km4city.org](http://www.km4city.org)

2023 **MINI  
DIGITAL  
FESTIVAL**

*Digital Twin e Città in  
Movimento: tracciamento in  
tempo reale dei flussi ed  
intelligenza artificiale a servizio  
della città e dei decisori pubblici*

**Paolo Nesi**

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0 1 1 1 0 1 0 1 0 0 1 0



7-9 November 2023, Barcelona, Spain

**SMARTCITY**

EXPO WORLD CONGRESS

Visit Snap4City in Hall 1

**DIGITAL TWIN SOLUTIONS TO SETUP SUSTAINABLE DECISION SUPPORT SYSTEMS AND BUSINESS INTELLIGENCE**



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

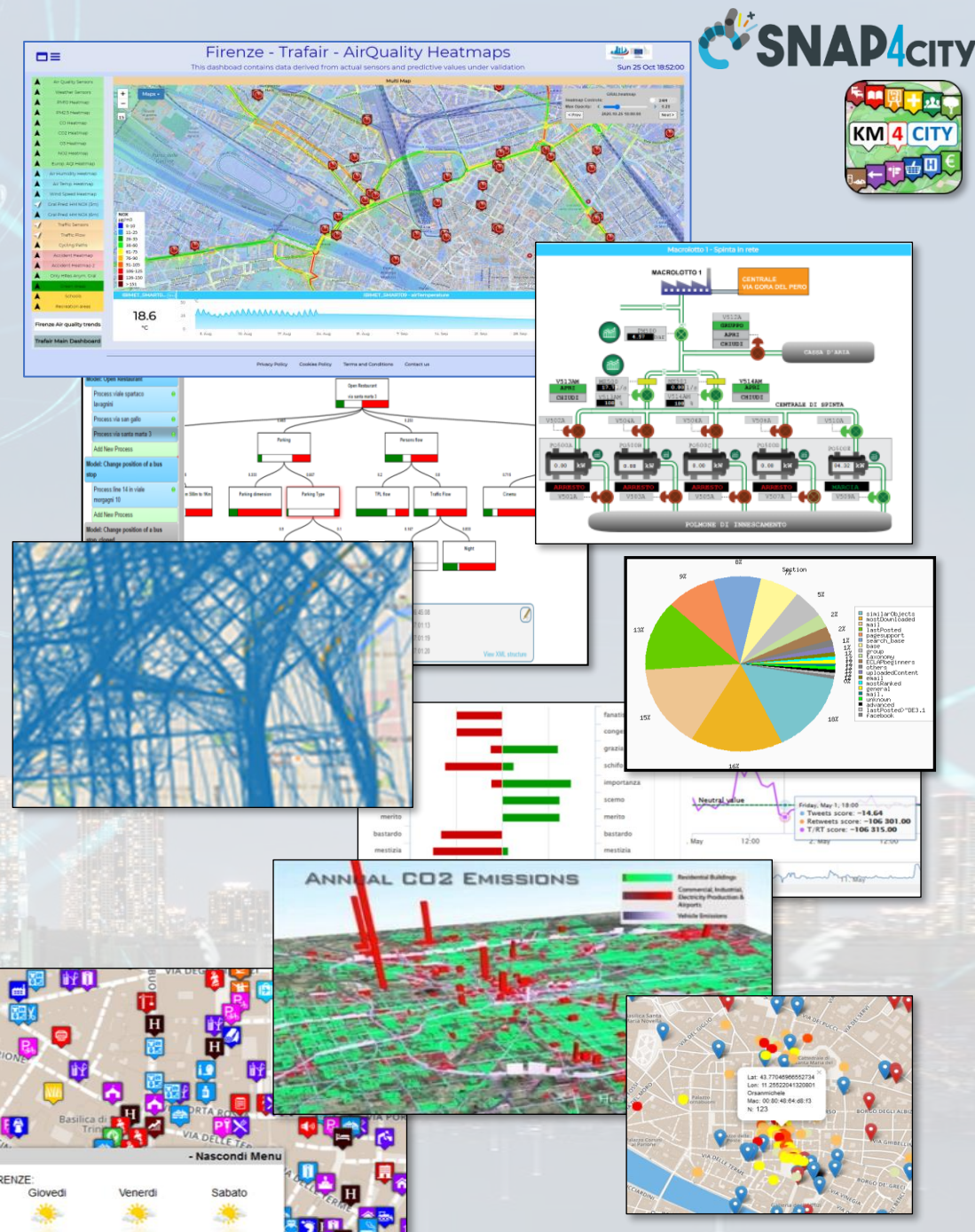
**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



# Data Driven Decision Support

- Decision Support system
- Assessment / Strategies
- Data Rendering,
  - visual analytics, business intel..
- Data Analytics, ML, AI
- Data aggregation, Storage, indexing
- Data Ingestion





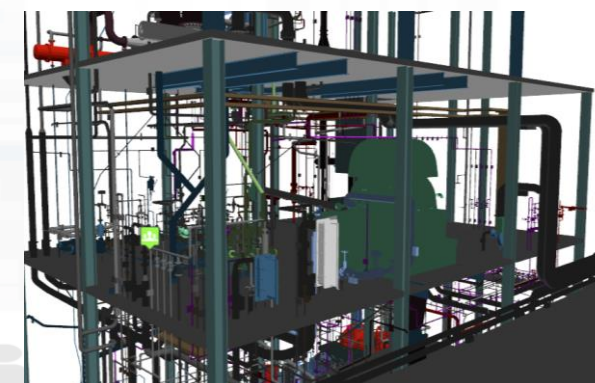
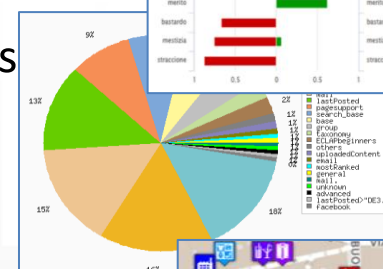
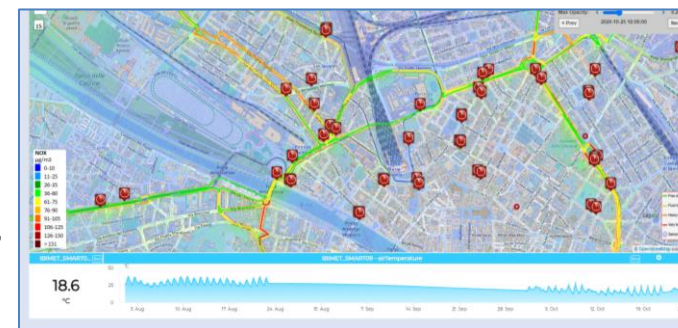
# Digital Twin

## • Digital Twin

- **Connected** with real systems
- **Modelling** aspects: structural, visual, informative, real time data sensors (context), POI, functional, resources, etc.
- **Integration:** AI/XAI techniques, simulations, users' needs, etc.

## • Utility to

- Experiment via simulations and analysis by case
  - Reduction of costs to experiments new solutions
  - Share the possibilities with city users
- Virtual Representation
  - Easier to understand the context, review from multiple points of view
- Who
  - Discussion with city users, decision makers
  - Support: decision makers, proposers of solutions





# Global Digital Twin

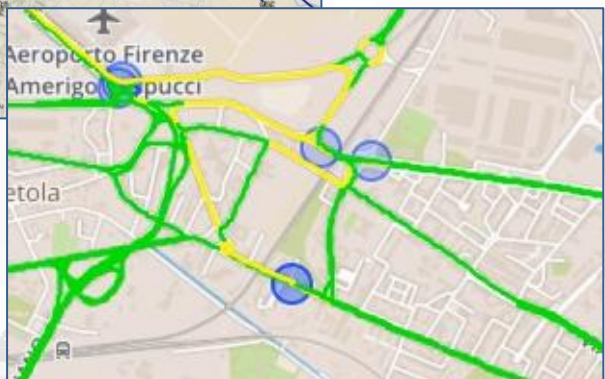
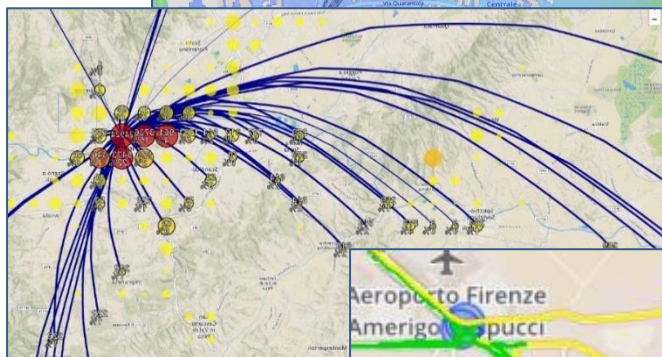
## 3D representation of the city with...

- geomorphological, hydrogeological aspects,
- private and public transport networks,
- waste recovery systems,
- weather conditions, climate and microclimate,
- events, emergencies, ..., parking, sharing, ...
- tourist and city user flows, origin destination matrices,
- commercial activities, urban decorum, public lighting,
- green areas, cleanliness, safety on the road and in pedestrian areas,
- places for entertainment events, cultural activities, attraction and aggregation points of the city,

**Complex and heterogeneous information**, structured and unstructured, historical series and in real time data, public/private and sensitive data for security aspects.

### → Reuse of legacy systems

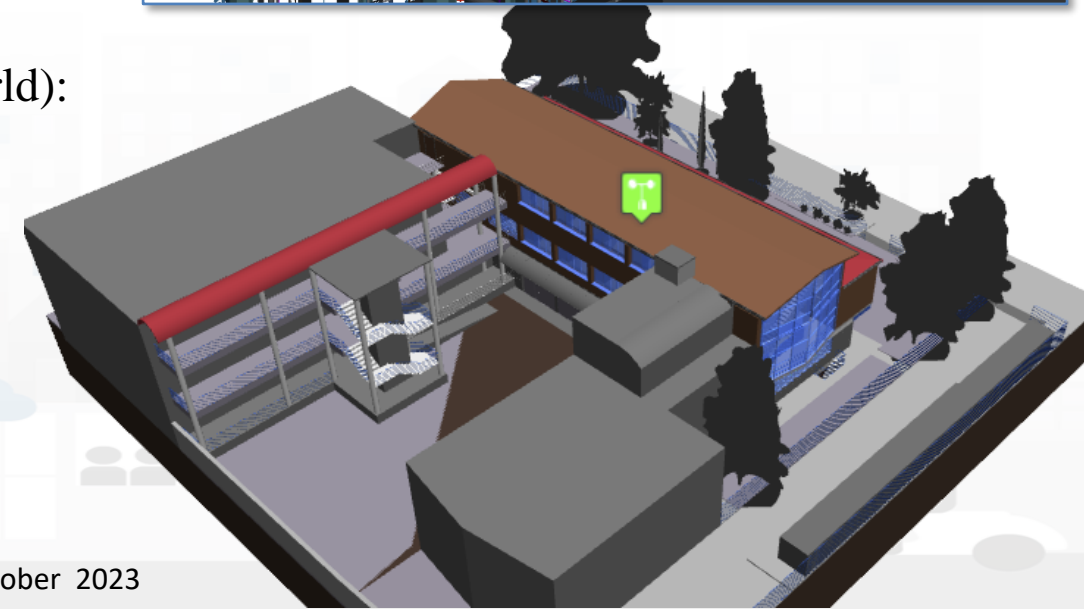
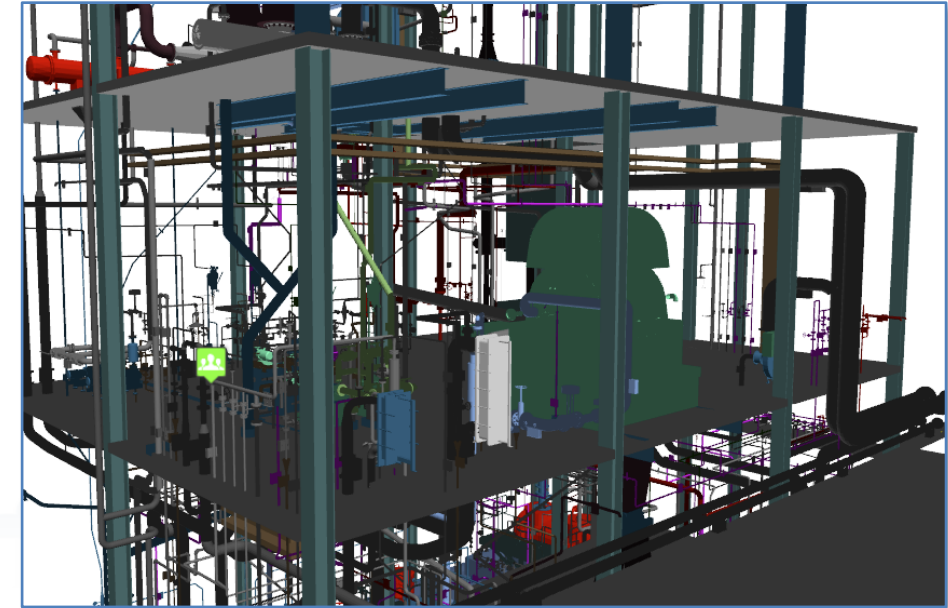
- GIS (Geographical Information System),
- ITS (Intelligent Transportation System),
- AVM (Automatic vehicle monitoring),
- from IoT (Internet of Thing) systems and networks.





# The Local Digital Twin

- **Digital Twin:**
  - From a single sub-system (**Local Digital Twin**) to
  - A whole city or apart of it (**Global Digital Twin**)
- To model various data kind and to keep them connected to each other and to its counterparts in physical world:
  - a **building with its BIM** (Building Information Modeling) model with details of the floors, plumbing, electrical subsystems, services, construction materials, etc.;
  - **control systems** with their real-time data (data from the IoT world): boilers, air conditioners, electrical systems, sensors, network connection, etc.;
  - **events and the evolution of their status;**
  - **functional and structural aspects;**
  - **How they are used;**
  - **microclimatic aspects,**
  - etc.







# Smart Solutions and Decision Support Systems

Powered by  
**FIWARE**

**FREE TRIAL**

**PEN Test Passed**

**EU GDPR COMPLIANT**

**SNAP4**  
Appliances and Dockers  
**Installations**

**EUROPEAN OPEN SCIENCE CLOUD**

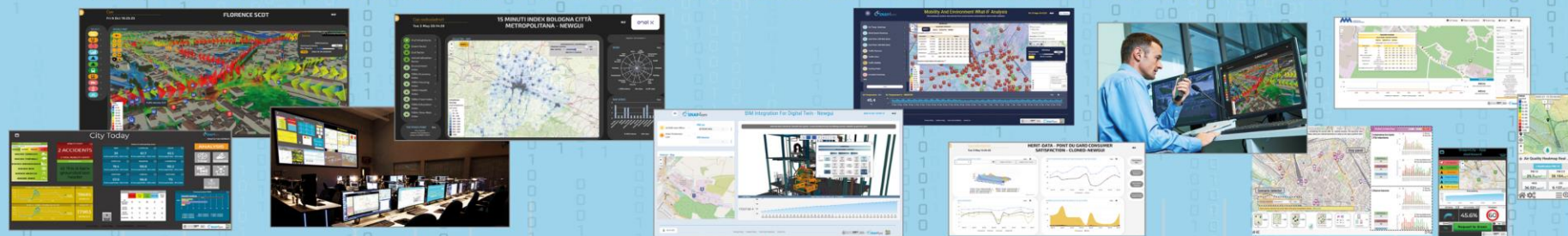


**JS Foundation**

**E015**  
digital ecosystem



**CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - BUSINESS INTELLIGENCE - SIMULATIONS - SMART APPLICATIONS**



**DASHBOARDS - VISUAL ANALYTICS - SYNOPTICS - DIGITAL TWIN - GRAPHICAL WIDGETS - ANALYTICS - GUI CUSTOM STYLES - VISUAL PROGRAMMING**



**DASHBOARDS, WIDGETS  
TEMPLATES**

**PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW  
PEOPLE FLOWS - SDG - 15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...**

**API - MICROSERVICES - GIS - BPM  
VIDEO - REPORTS - MAPS - 3D ...**

**ANY: DATA, BROKER, NETWORK AND VERTICAL**

**EXPERT SYSTEM, KNOWLEDGE BASE  
SEMANTIC REASONING  
SMART DATA MODEL  
IOT DEVICE MODELS, STORAGE**

**BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE  
EXPLAINABLE AI, MACHINE LEARNING  
OPERATIVE RESEARCH, STATISTICS**

**VISUAL PROGRAMMING, ADAPTERS  
DATA FLOWS, WORKFLOWS  
PARALLEL DISTRIBUTED PROCESSING  
DATA DRIVEN**

**Native and External  
Smart Applications**

**Mobility & Transport**

**Light & Energy**

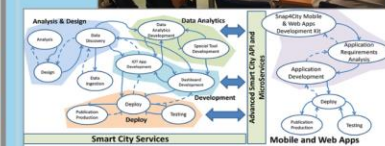
**Waste**

**Environment**

**Building**

**Tourism**

**Social Media**



**METHODOLOGIES  
LIVING LABS  
COURSES AND COMMUNITY  
DEVELOPMENT TOOLS**





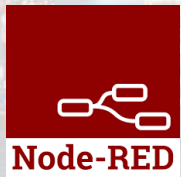
# Standards and Interoperability (9/2022)



## Compliant with:

- **IoT:** NGSI V2/LD, LoRa, LoRaWan, MQTT, AMQP, COAP, OneM2M, TheThingsNetwork, SigFOX, Libelium, IBIMET/IBE, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Protocol Buffer, KNX, OBD2, Proximus, ..
- **IoT model:** FIWARE Smart Data Model, Snap4City IoT Device Models
- **General:** HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, SOAP, WSDL, FTP, FTPS, WebSocket, WebSocket Secure, GML, WFS, WMS, RTSP, ONVIF, AXIS TVCam, CISCO Meraki, OSM, Copernicus, The Weather Channel, Open Weather, OLAP, ....
- **Formats:** JSON, GeoJSON, XML, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, XLS, XLSX, TXT, HTML, CSS, SVG, IFC, XPD, OSM, Enfuser FMI, Lidar, glTF, GLB, DTM, GDAL, Satellite, D3 JSON, ...
- **Database:** Open Search, MySQL, Mongo, HBASE, SOLR, SPARQL, ODBC, JDBC, Elastic Search, Phoenix, PostGres, MS Azure, ..
- **Industry:** OPC/OPC-UA, OLAP, ModBUS, RS485, RS232,...
- **Mobility:** DATEX, GTFS, Transmodel, ETSI, ..
- **Social:** Twitter, FaceBook, Telegram, ..
- **Events:** SMS, EMAIL, CAP, RSS Feed, ..
- **OS:** Linux, Windows, Android, Raspberry Pi, Local File System, AXIS, ESP32, etc.

<https://www.snap4city.org/65>

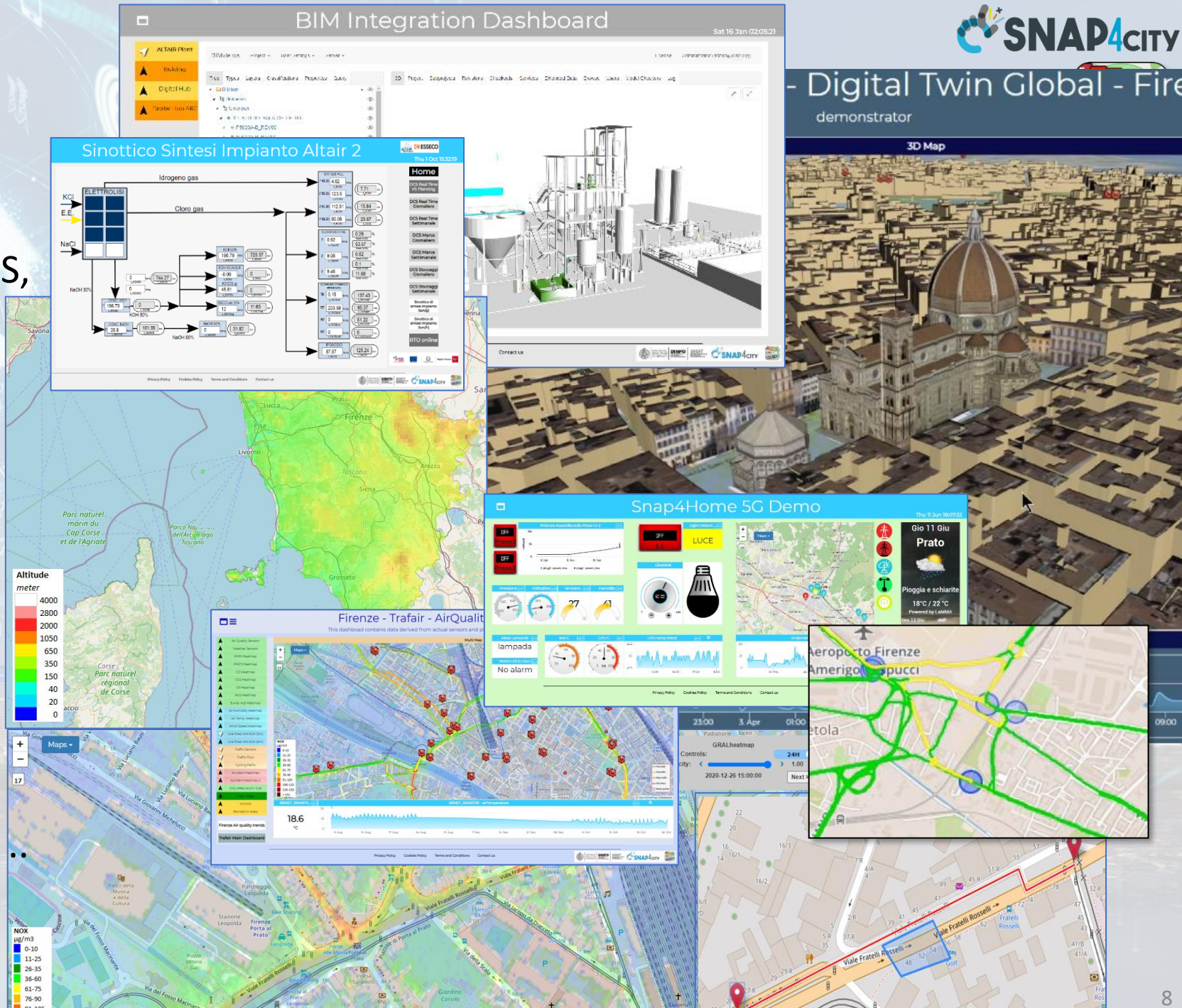




# High Level Types

Snap4City (C), October 2023

- POI, IOT Devices, shapes,..
  - FIWARE Smart Data Models,
  - IoT Device Models
- GIS, maps, orthomaps, WFS/WMS, GeoTiff, calibrated heatmaps, ..
- Satellite data, ..
- traffic flow, typical trends, ..
- trajectories, events, Workflow, ..
- 3D Models, BIM, Digital Twins, ..
- OD Matrices of several kinds, ..
- Dynamic icons/pins, ..
- Synoptics, animations, ..
- KPI, personal KPI,..
- social media data, TV Stream,
- routing, multimodal, constraints, ..
- decision scenarios, ....
- etc.



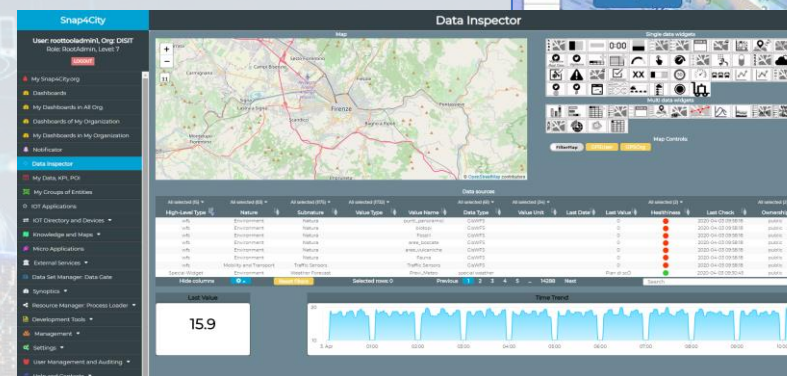
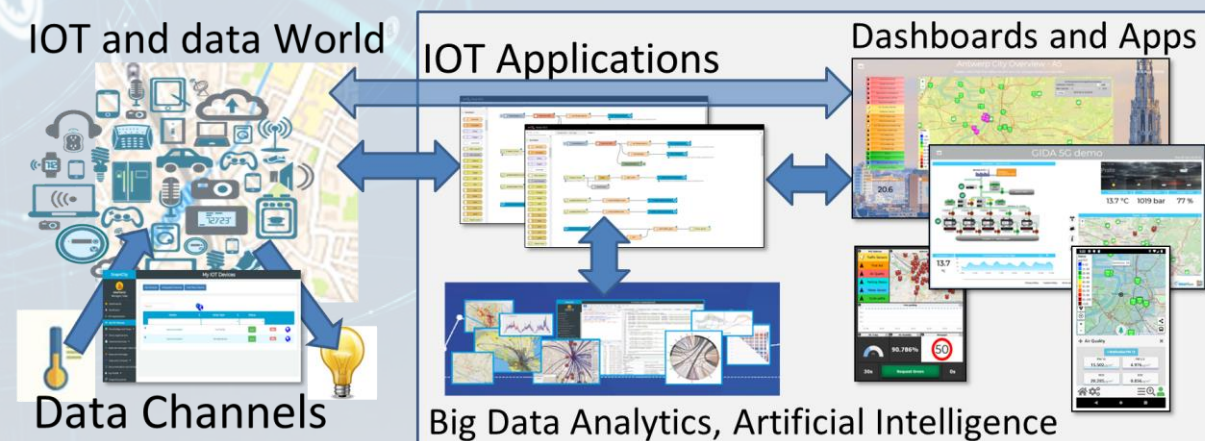






# Fast to realize reliable & secure Solutions

- Via Snap4City tools
  - Dashboard Wizard
  - Dashboard Builder
  - Data/Visual Analytic
- Smart Solutions results to be
  - Real time data drive
  - Secure end-to-end
  - GDPR compliant
  - Reliable, interoperable
  - Auditable, marketable





# indicators

- **United Nations Sustainable Development Goals, SDGs** (for which cities can do more to achieve some of the 17 SDGs, <https://sdgs.un.org/goals>);
- **15 minutes cities** (where primary services must be accessible within 15 minutes on foot);
- **objectives of the European Commission** in terms of pollutant emissions for: NO<sub>2</sub>, PM<sub>10</sub>, PM<sub>2.5</sub> ([https://environment.ec.europa.eu/topic/air\\_en](https://environment.ec.europa.eu/topic/air_en));
- **PUMS: mobility and transport vs wnv**
- **SUMI: mobility and transport vs env**
- **ISO indicators: city smartness, digitization. Tech level**
- ....

Global  
Vs  
Local



## SUSTAINABLE DEVELOPMENT GOALS



				WHO guidelines	
Pollutant	Averaging period	Objective and legal nature and concentration	Comments	Concentration	Comments
PM <sub>2.5</sub>	One day			25 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>2.5</sub>	Calendar year	Target value, 25 µg/m <sup>3</sup>	The target value has become a limit value since 1 January 2015	10 µg/m <sup>3</sup>	
PM <sub>10</sub>	One day	Limit value, 50 µg/m <sup>3</sup>	Not to be exceeded on more than 35 days per year.	50 µg/m <sup>3</sup> (*)	99 <sup>th</sup> percentile (3 days/year)
PM <sub>10</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup> (*)		20 µg/m <sup>3</sup>	
O <sub>3</sub>	Maximum daily 8-hour mean	Target value, 120 µg/m <sup>3</sup>	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m <sup>3</sup>	
NO <sub>2</sub>	One hour	Limit value, 200 µg/m <sup>3</sup> (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m <sup>3</sup> (*)	
NO <sub>2</sub>	Calendar year	Limit value, 40 µg/m <sup>3</sup>		40 µg/m <sup>3</sup>	



# Available DA / AI Solutions on Snap4City

- **Mobility and Transport**
- **Environment, Weather, Waste, Water**
- **City Users Behaviour and Social analysis**
- **Energy and Control, Security, .....**
- **High Level Decision Support Solutions**
  - **Management Strategies**
  - **Resilience and Risks Analysis**
- **Low level Techniques**

<https://www.snap4city.org/download/video/course/p4/>



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)



# Big Data Analytics + Artificial Intelligence



- **Decision support**

- Early warning, City Indexes, etc.
- What-IF analysis (simulation + AI + data)

- **Predictions**

- **Short and Long terms predictive models on:**
  - traffic, parking, people flow, maintenance, land sliding, NO2
- **3D Flow prediction:** Pollutant (NOX, NO2, ...)

- **Suggestions and recommendations**

- **Modeling, simulation, routing**

- Traffic Flow reconstruction
- Constrained Routing

## AI & XAI:

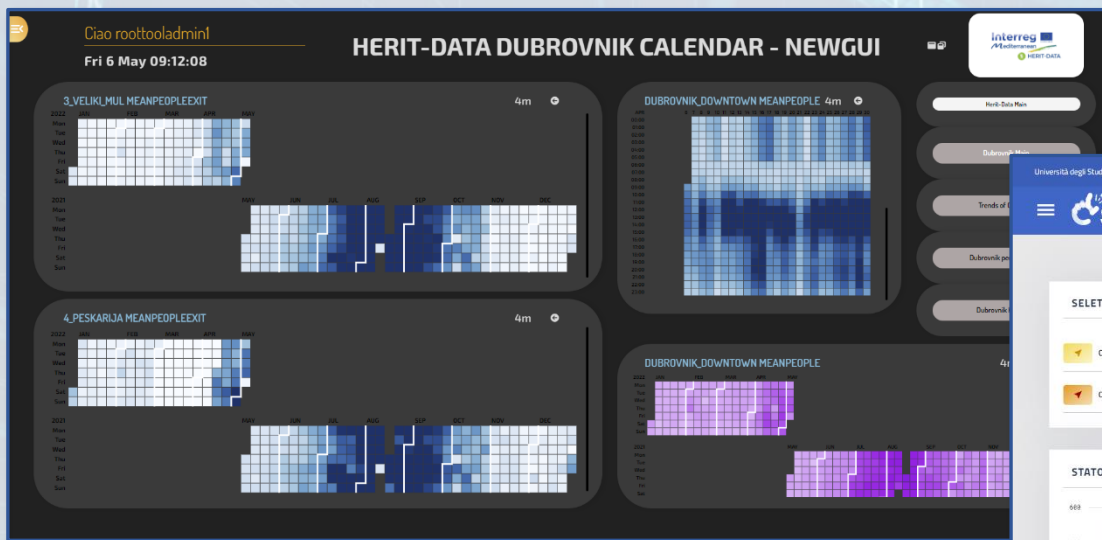
- RF, XGBoost, BRNN, RNN, SVR, DNN, LSTM, CNN-LSTM, Autoencoders, neuro-symbolic..
- Clustering: K-means, K-Medoid, ...
- Semantic Reasoning, ..
- XAI: Shap, variations, Lime, gradients, ...

## Representations, animated

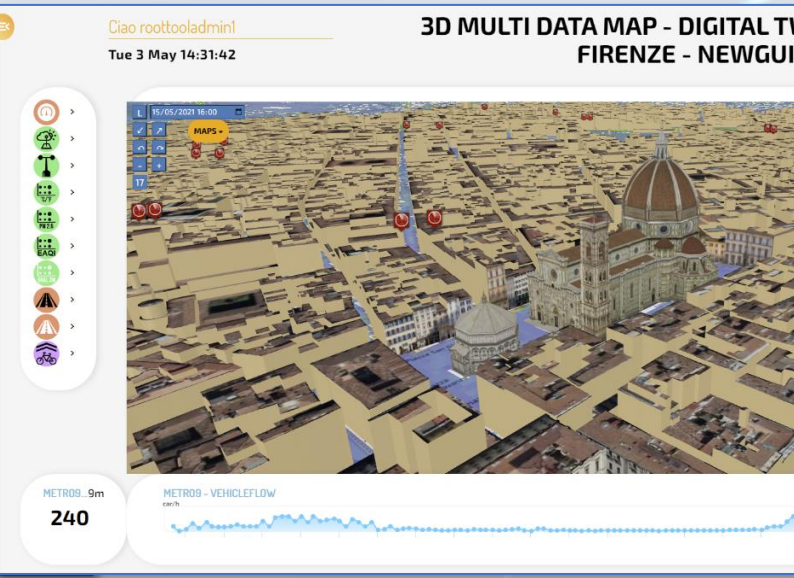
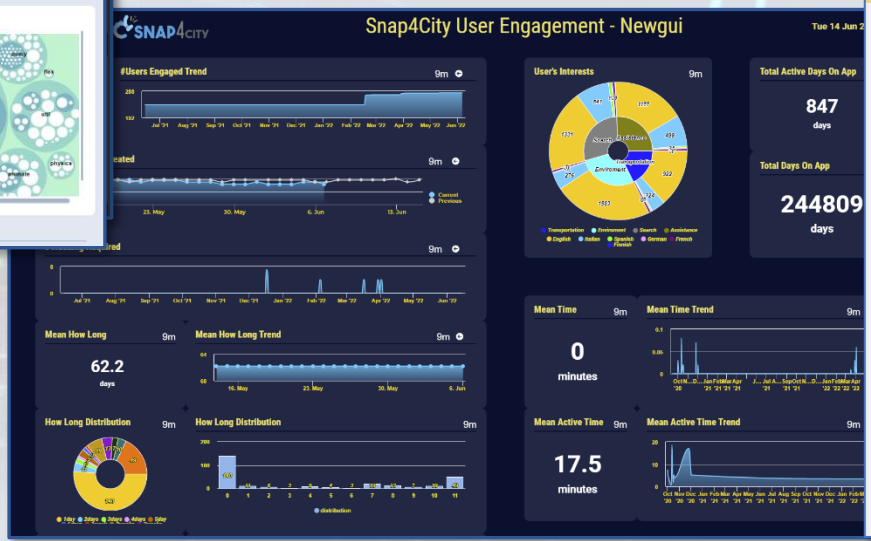
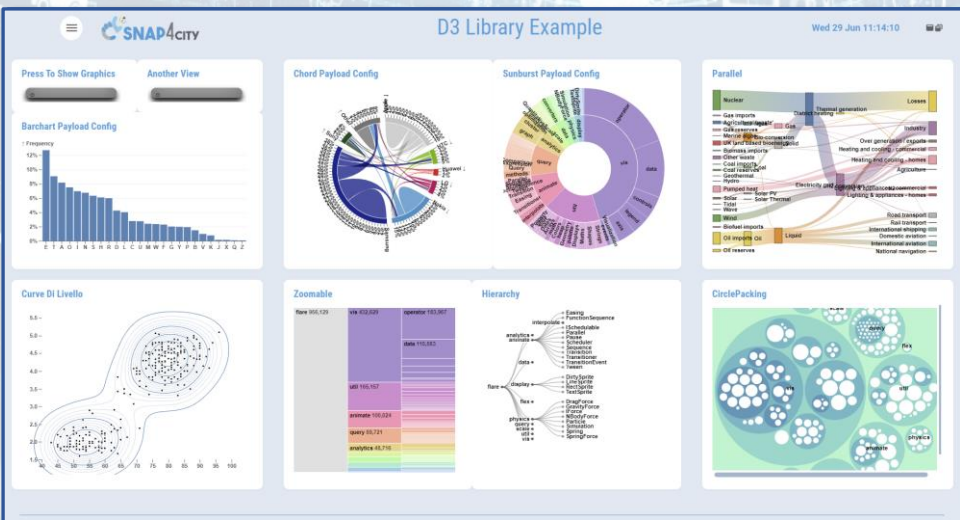
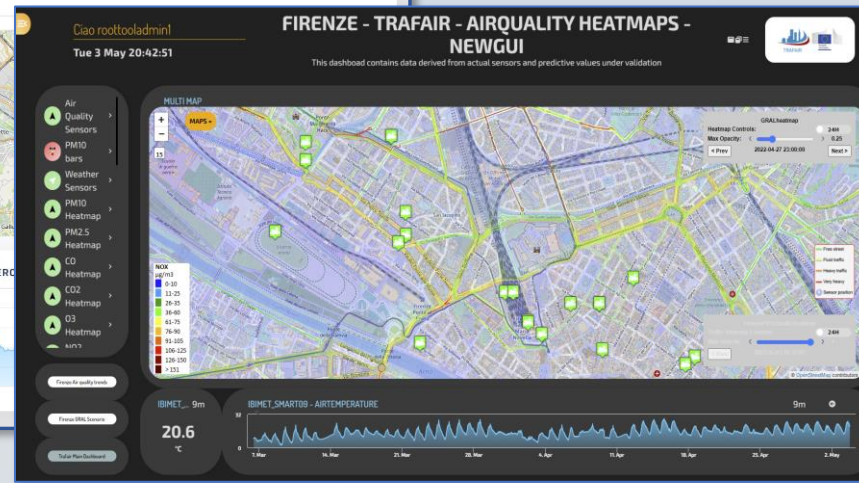
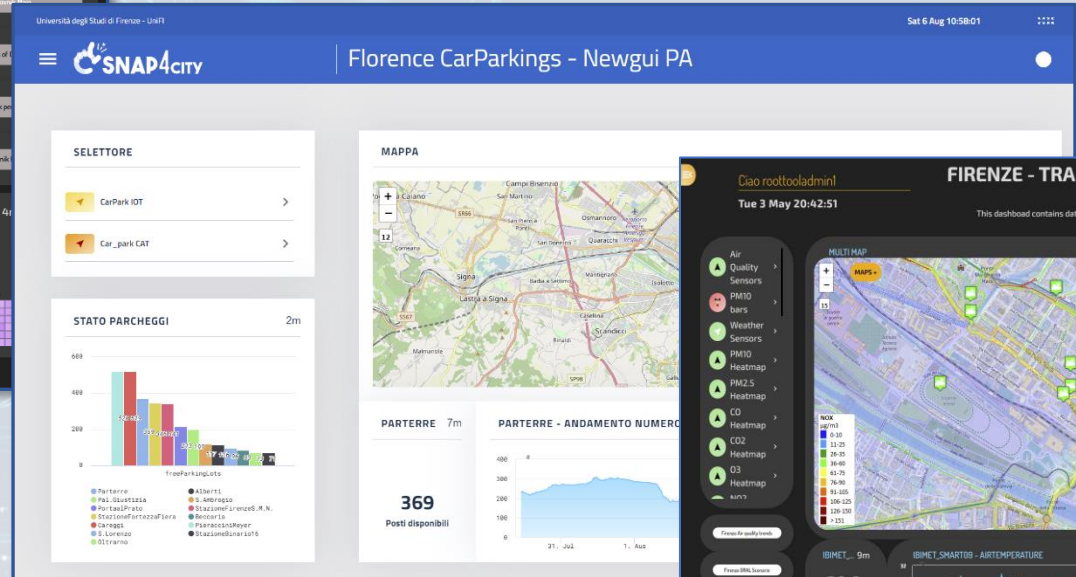
- Heatmaps, Traffic, Flows, ..
- Trajectories, OD matrices,
- 3D Rendering
- Typical Time Trends, etc.

<https://www.snap4city.org/download/video/course/da/>





# Different Themes



New styles/themes can be developed by specializing a few files from open source

<https://www.snap4city.org/793>



# Smart City Control Room

## Florence Metropolitan City



- **Multiple Domain Data**

- Thousands of Open/Private data, POI, IOT, etc.
- **mobility and transport**: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND**: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

- **Multiple dash/tool Levels & Decision Makers**

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

- **Historical and Real Time data**

- Billions of Data

- **Services Exploited on:**

- Multiple Levels, Mobile Apps, API

- **Since 2017**



<https://www.snap4city.org/747>



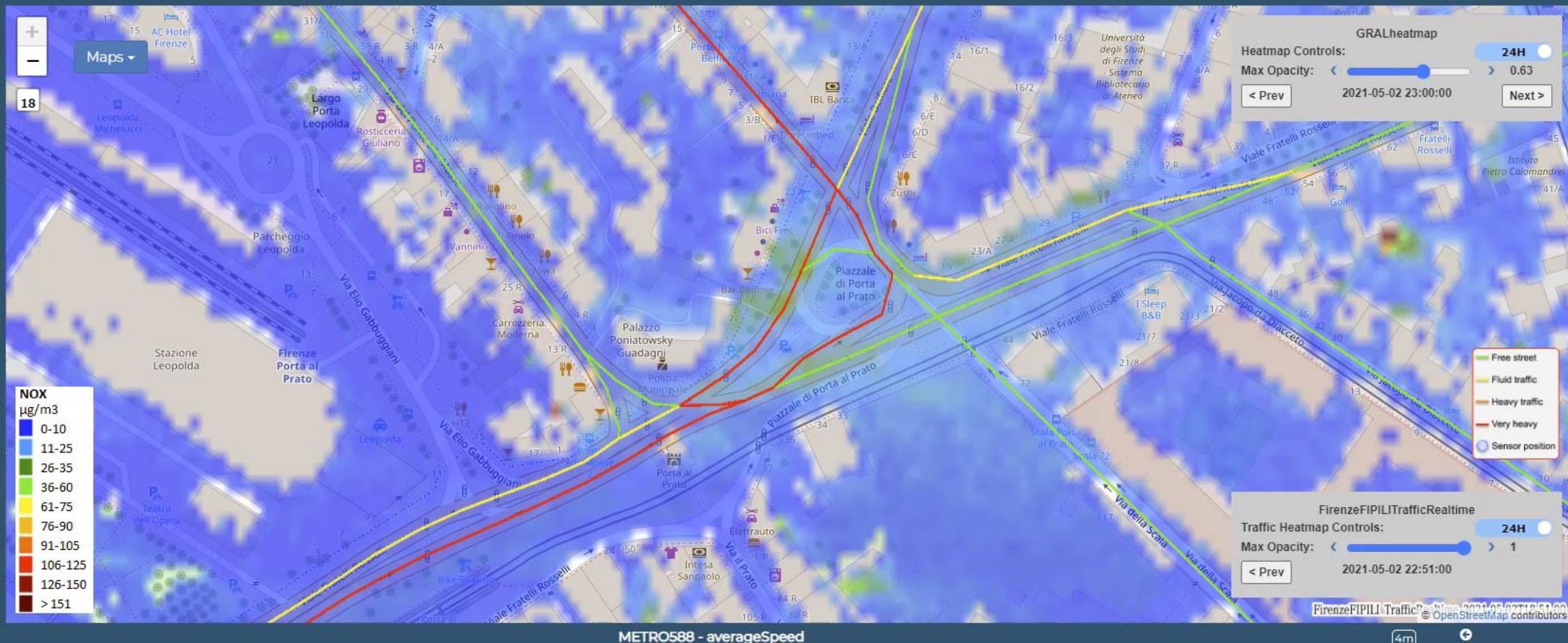




# Traffic Flow Manager on multiple cities

Sun 2 May 23:16:31

- Traffic Sensors
- Weather\_sensor
- AirTemperatureAverage2HourFlorence
- PM2.5 Heatmap
- GRAL Heatmap
- Gral HRES
- Accident Heatmap
- Traffic Flow
- TFM FIRENZE Real Time
- TFM FIPILI Real Time
- TFM Pisa Real Time
- TFM Livorno Real Time
- TFM Modena Real Time
- TFM Santiago Real Time
- prova hres fipili 2k
- prova hres fipili 4k
- prova hres fipili 8k
- Scenario
- What-if



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<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzEyNg==>





Ciao roottooladmin!

Fri 2 Sep 19:13:07

## 3D MAP GLOBAL DIGITAL TWIN - NEWGUI



3D MAP





Ciao

Fri 13 Oct 18:29:07

# FLORENCE SCDT

SELECT...

DOUBLE MAP



<https://www.youtube.com/watch?v=AWy7poKtTlc>



# Local Digital Twin vs BIM





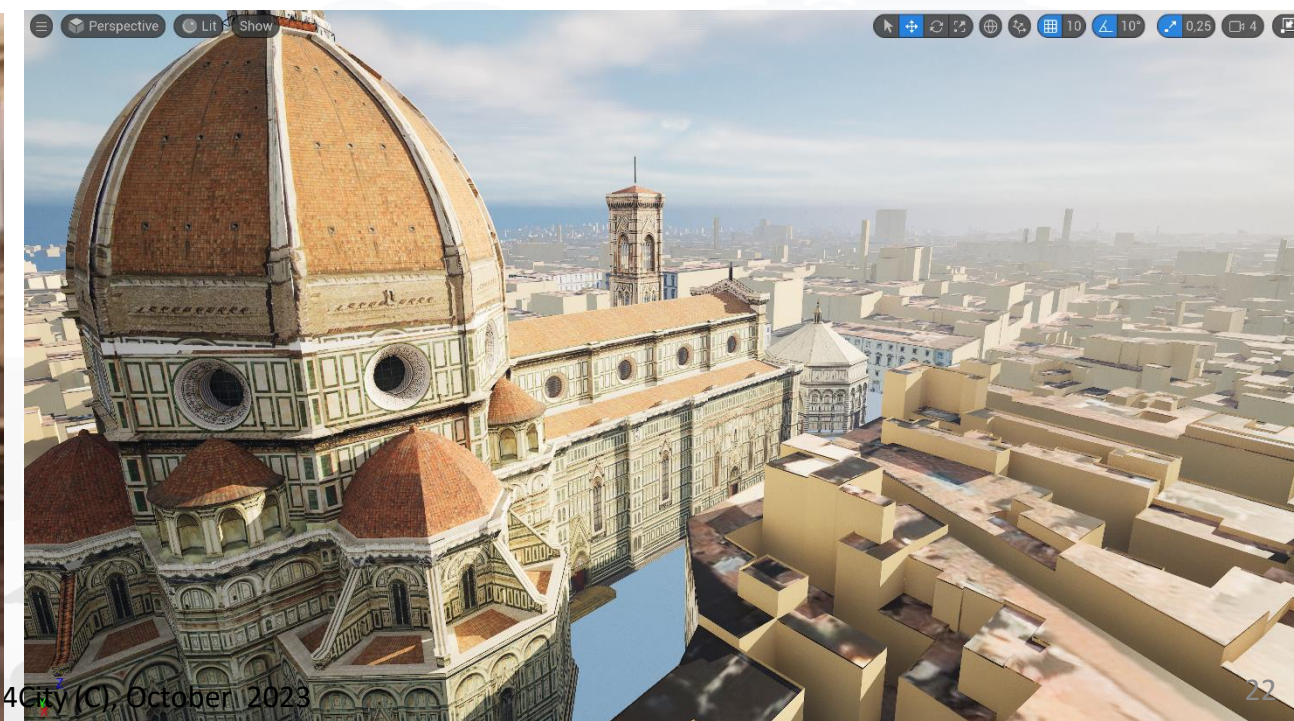
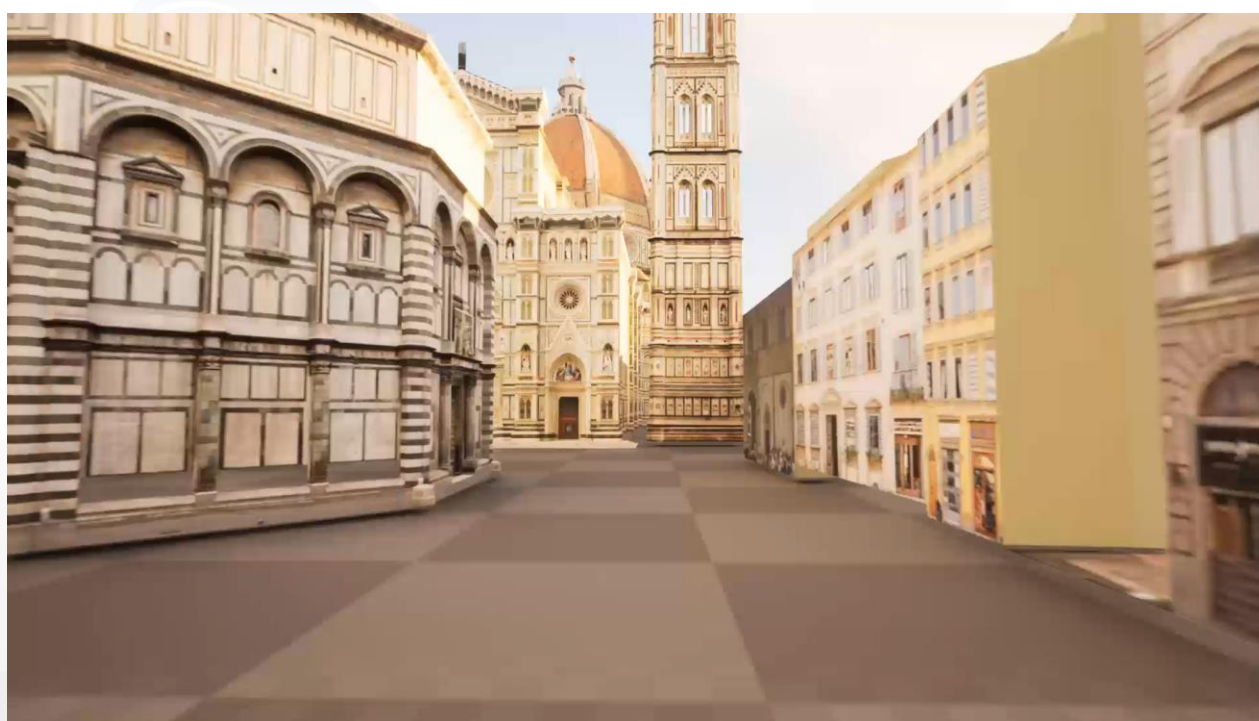
# OCULUS



<https://digitaltwin.snap4city.org>



[https://www.youtube.com/watch?v=Rcf\\_B2\\_GOio](https://www.youtube.com/watch?v=Rcf_B2_GOio)





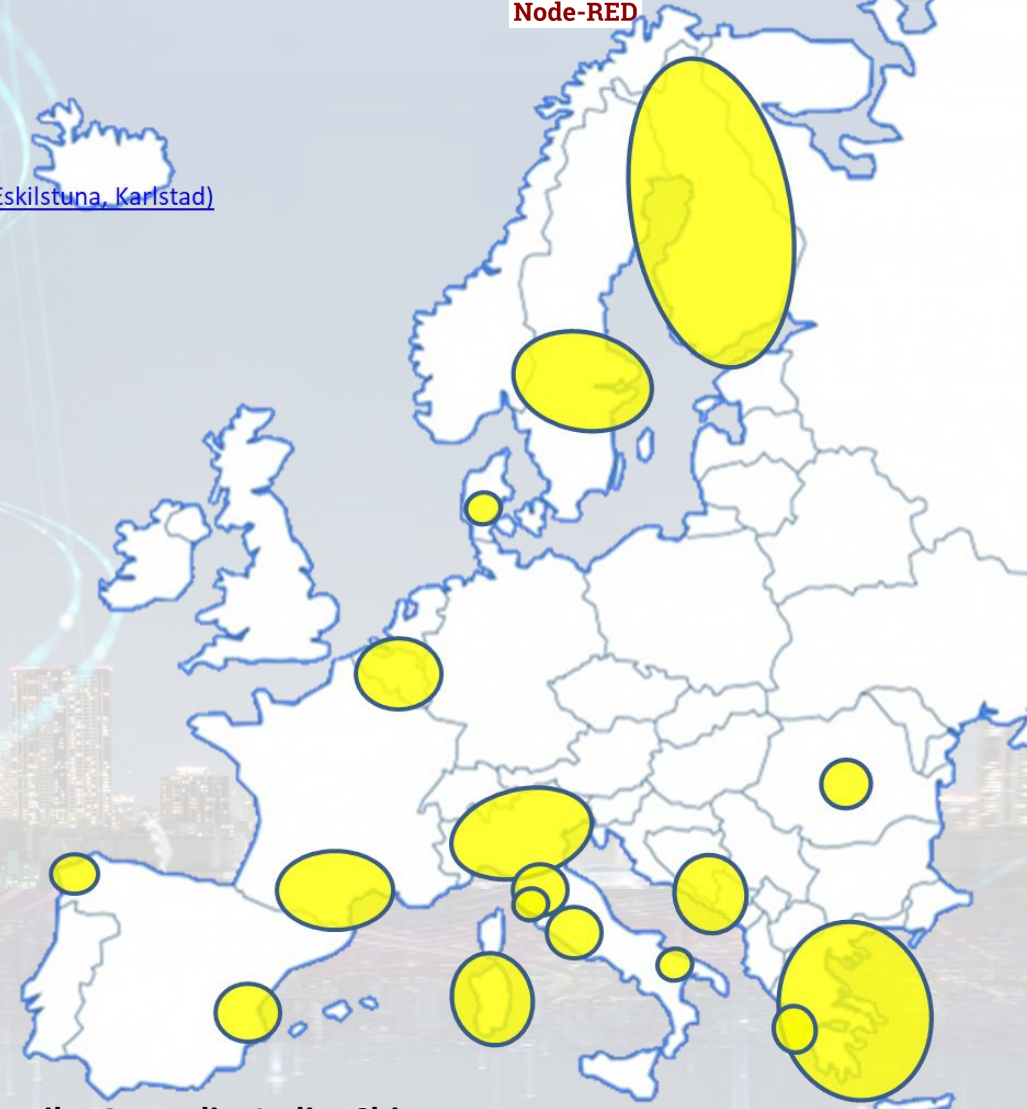


- 11 running installations in Europe
  - Snap4.city.org, Greece, Merano, ...
  - Toscana, Pisa, Sweden, ISPRA, Snap4.eu,
  - Altair, Italmatic, Sweden, Romania, ....
- 16 projects, 12 pilots on 10 Countries
  - >40 cities/area
- **Widest MULTI-tenant deploy has**
  - 19 Organizations / tenant
  - > 8000 users on
  - > 1600 Dashboards
  - > 16 mobile Apps
  - > **2.2 Million of structured data per day**
  - > 520 IoT Applications/node-RED
  - > 700 web pages with training
  - > 70 videos, training videos

#### Main Organizations/areas

- [Antwerp area \(Be\)](#)
- [Bologna \(I\)](#)
- Brasov (Ro)
- [Capelon \(Sweden: Västerås, Eskilstuna, Karlstad\)](#)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Greece \(Gr\)](#)
- [Helsinki area \(Fin\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- Merano (I)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Oslo & Padova \(Impetus\)](#)
- [Pisa area \(I\)](#)
- [Pistoia \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Prato \(I\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- [Siena \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\), SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)

- + Israel, Colombia, Brasile, Australia, India, China, etc.









Snap4CityDocker x Dashboard Management System x Genoa - Google Maps x +

Non sicuro | dashboard/dashboardSmartCity/view/Baloon-Dark.php?iddashboard=MTY=

App Maps Google Gmail Snap4City Snap4 Calendar Translate Google Scholar Cita... DISIT DISIT old Facebook DataCenter Trello Km4City major tools Impostazioni YouTube Google Forms News Qnap15sek7gyfe

**Ciao**


**Mon 18 Sep 18:32:23**

## GOOGLE TEST

**SELECT...**

- SELECT...
- NO 2
- 15
- WHAT-IF

**DOUBLE MAP**



© OpenStreetMap contributors



# A view and data from the Thermal Camera

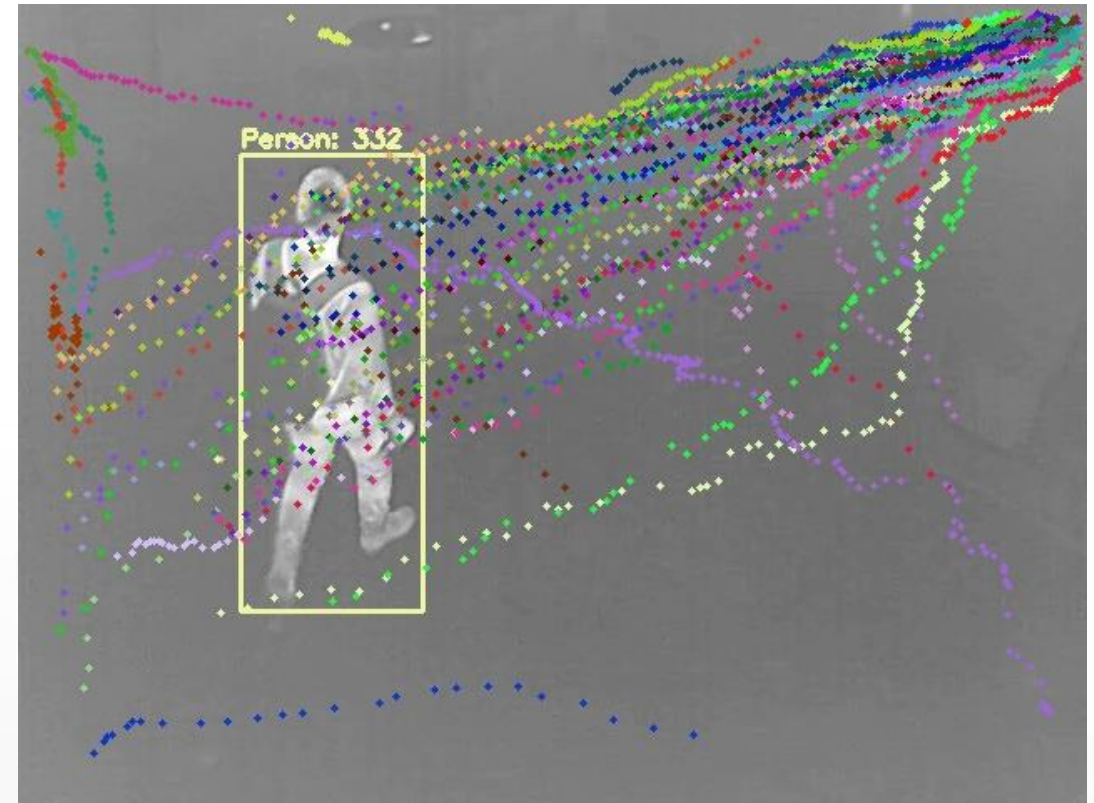


## Detection BOX Snap4Thermal PV Firenze Tue 15 Mar 13:30:41





# People Counting and Tracking



11 SUSTAINABLE CITIES  
AND COMMUNITIES





TOP

# SELECTED: Data Analytic Artificial Intelligence, XAI, Machine and Deep Learning



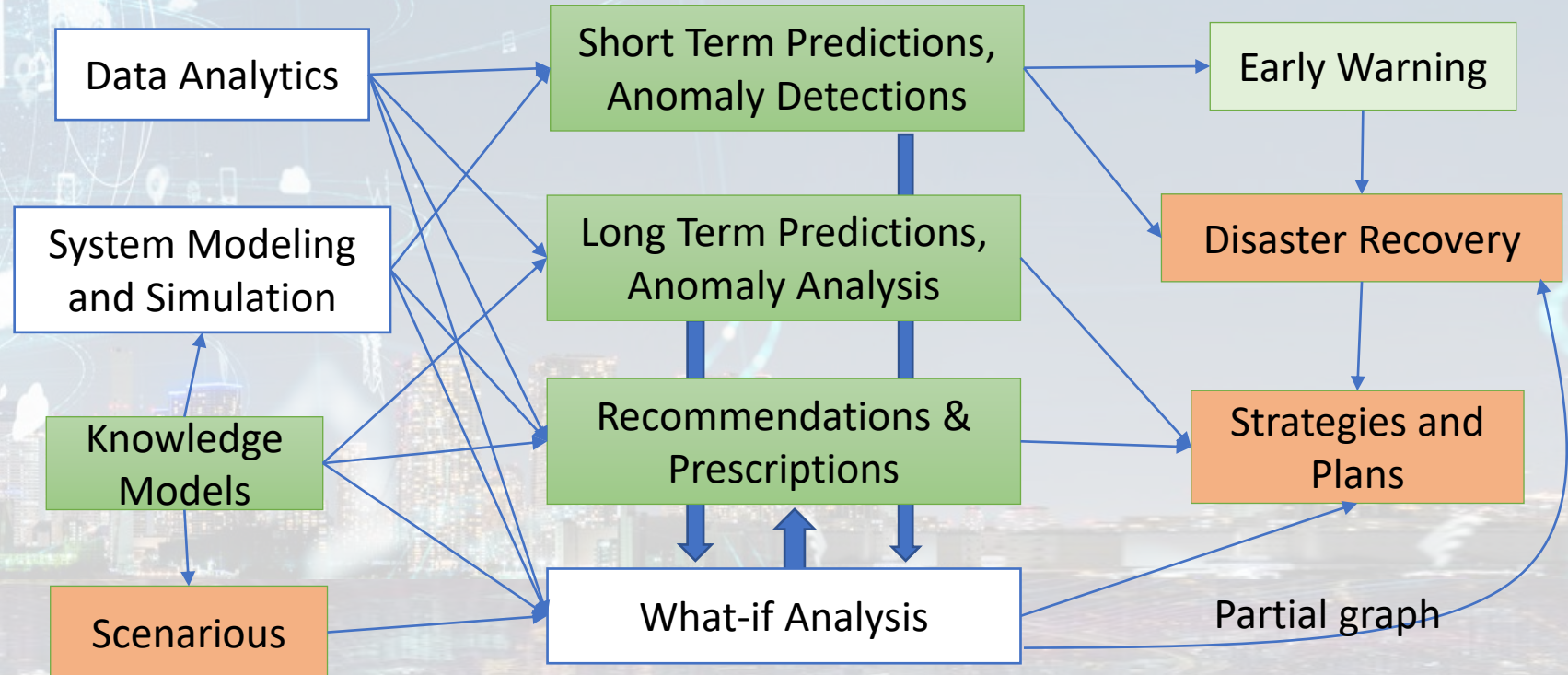
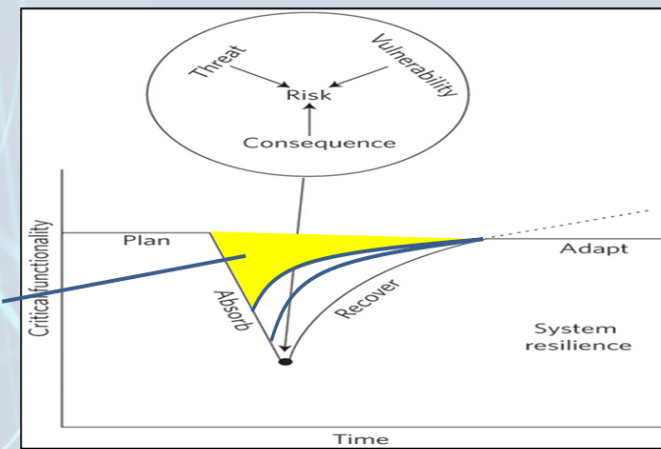
 **SNAP4**  
Appliances and Dockers  
**Installations**



# Snap4City Analytics

- Decision support systems
- Improvement of life quality
- Sustainable Solutions
- Reduction of costs
- Risk Assessment
- Resilience

**P**repare  
**A**bsorb  
**R**ecover  
**A**dapt



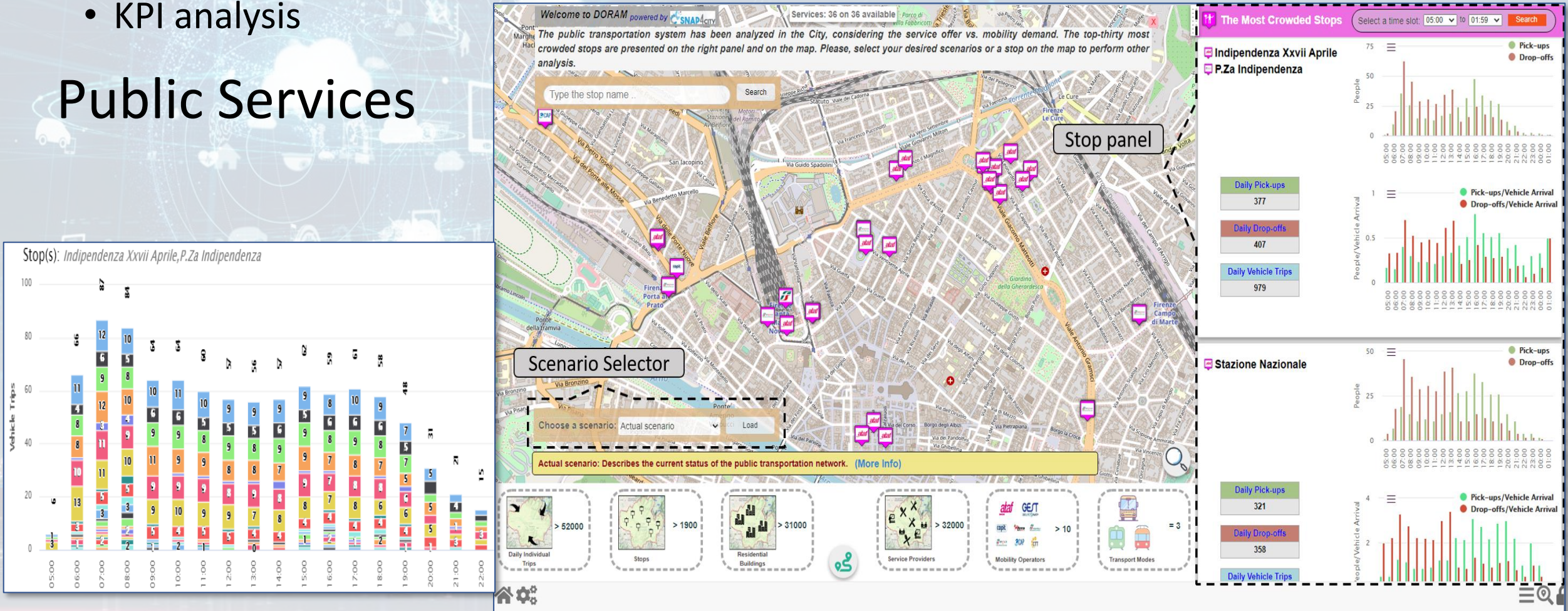
Decision Support System, targeting: Quality of Life, KPI, SDG, 15MinIndex,...



# What-if Analysis on Pub Transport

- Definition of scenarios impact on
  - Traffic, Pollutant, parking, public transport, private flows, etc.
  - KPI analysis

## Public Services





# Decision Support Systems, What-if

## ○ Event planning, via what-if analysis

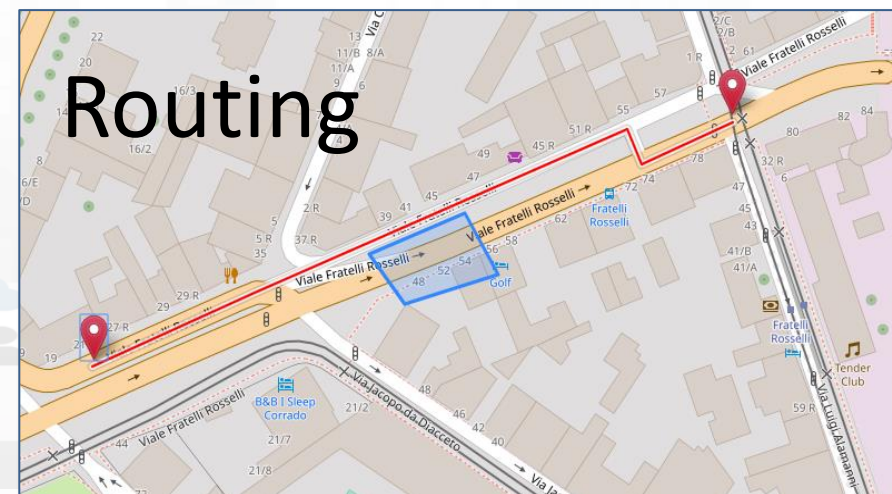
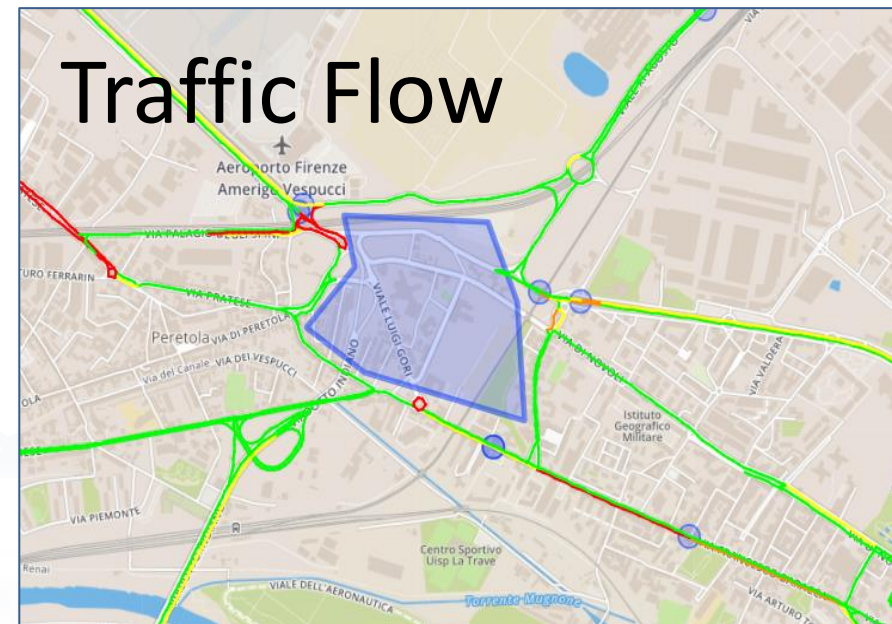
- Change in the graph structure of the city
- Impact on the flow of people and vehicles
- Adaptation: public transport, traffic, pedestrian management, etc.

## ○ Immediate reaction to natural events or not

- Everything is ready and updated in real time
- Each view is contextualized in terms of data: descriptive and prescriptive

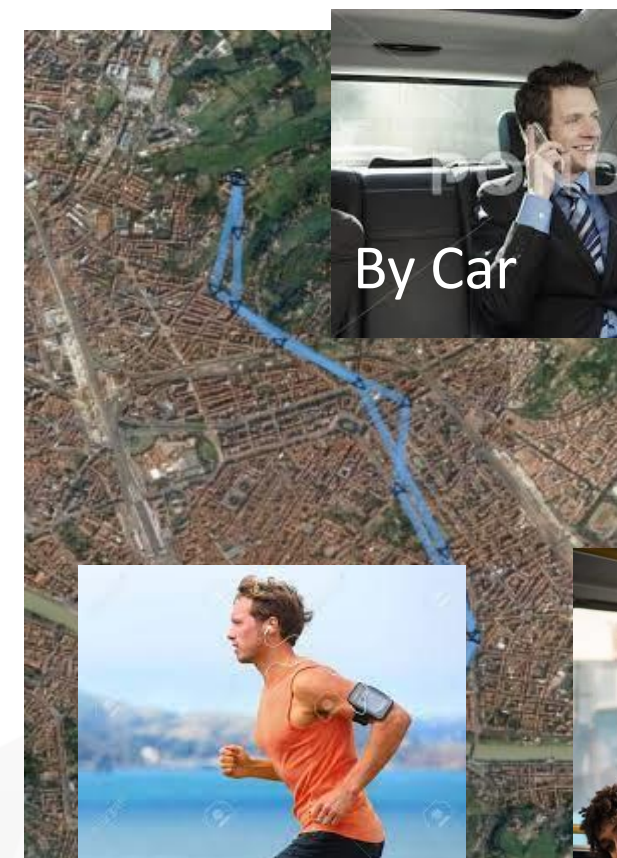
## ○ Digital Twin

- More detail in the context integrated data
- Greater realism in deductions and representations
- Less fragmentation and non-uniformity in the views to support decisions





# To propose suggestions and Engage city user we need to know how they are moving



By Car



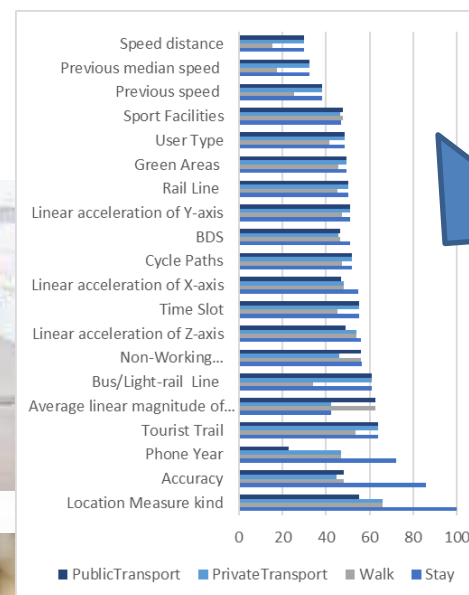
Walk



By BUS

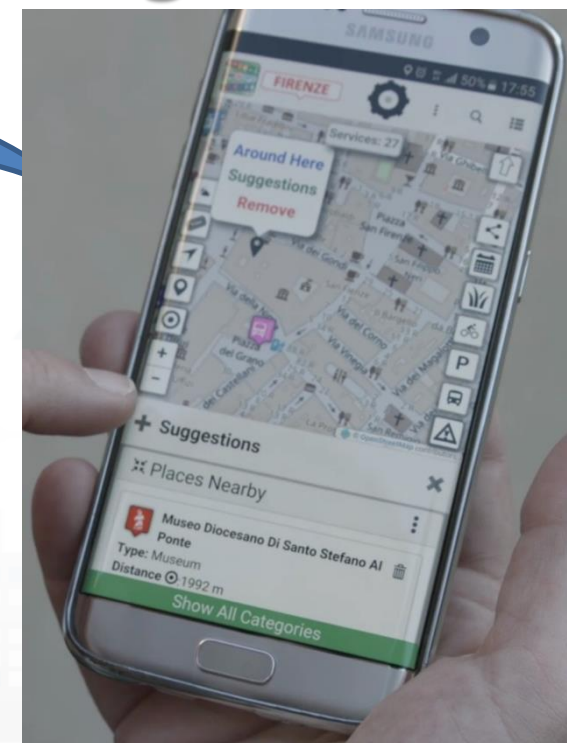


Run



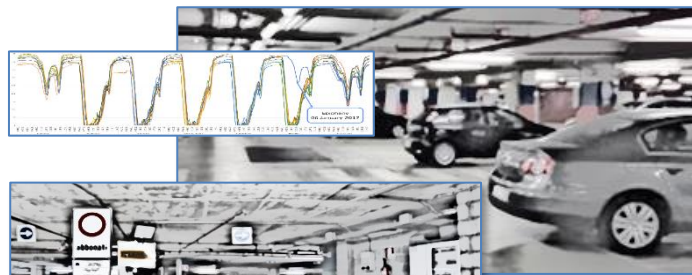
Artificial Intelligence  
Classification

Suggestions





# Deep Learning AI to surely Park!



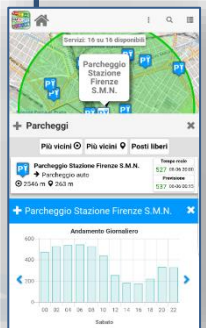
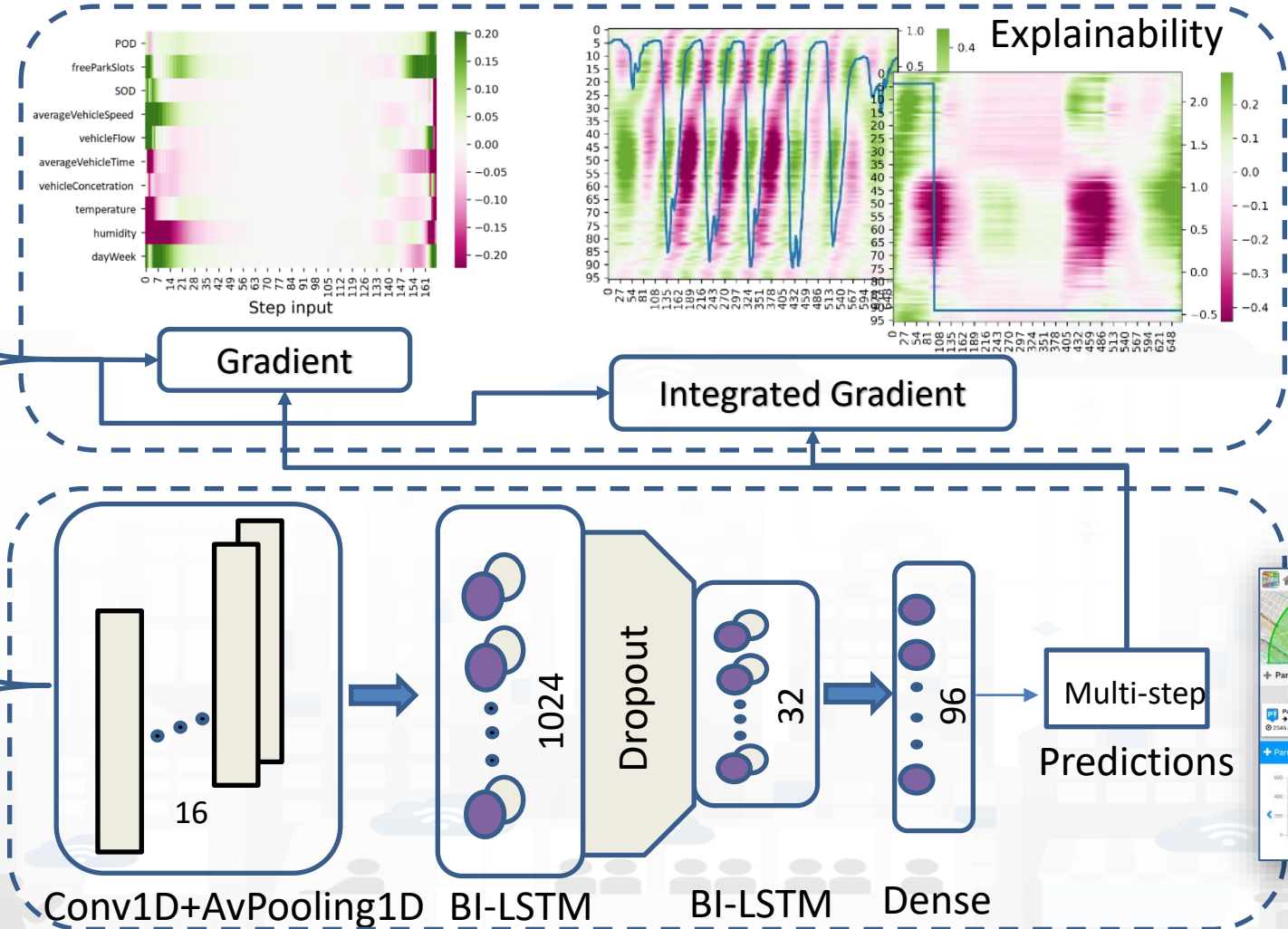
Parking data



Traffic sensors data



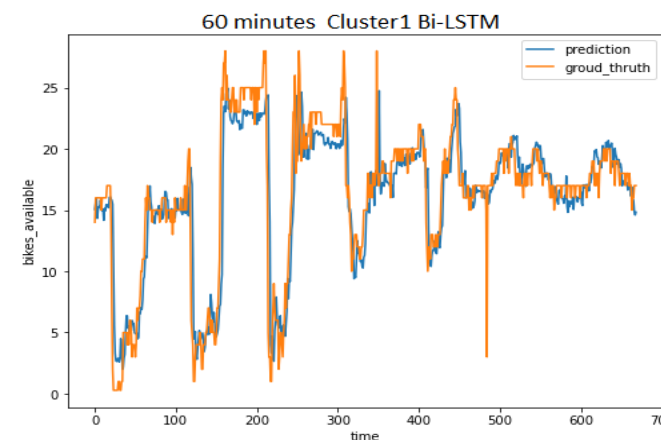
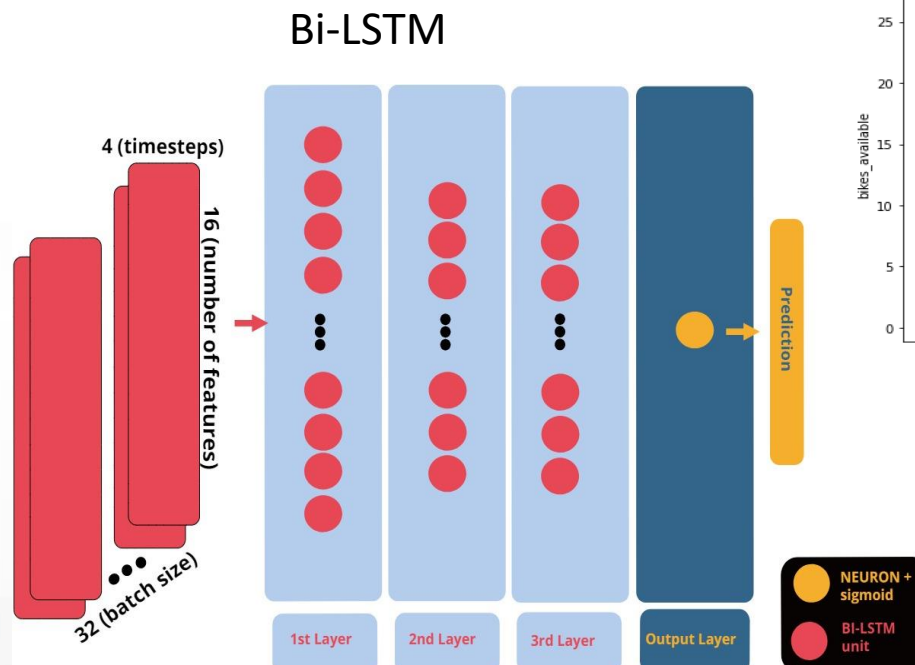
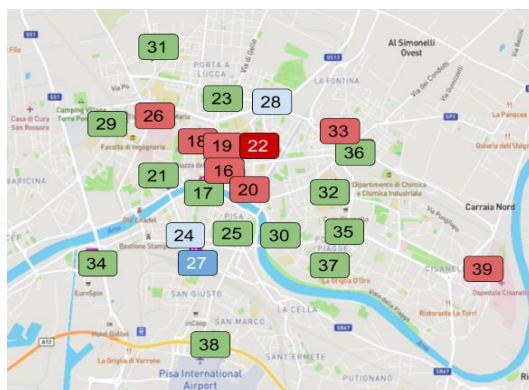
Weather Features







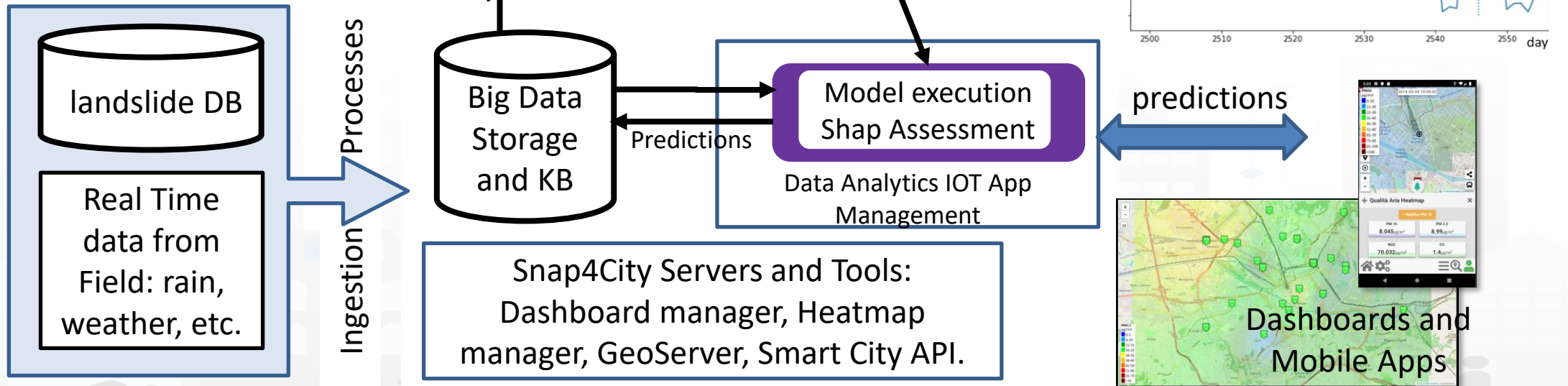
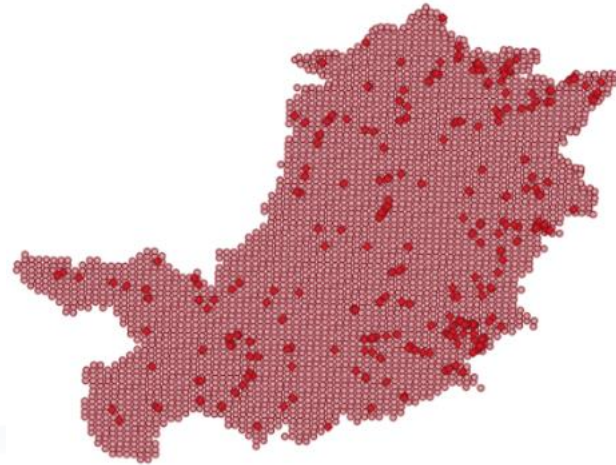
# Deep Learning for Short-Term Prediction of Available Bikes on Bike-Sharing Stations



E. Collini, P. Nesi and G. Pantaleo, "Deep Learning for Short-Term Prediction of Available Bikes on Bike-Sharing Stations," in *IEEE Access*, vol. 9, pp. 124337-124347, 2021, doi: 10.1109/ACCESS.2021.3110794.  
<https://ieeexplore.ieee.org/abstract/document/9530580>



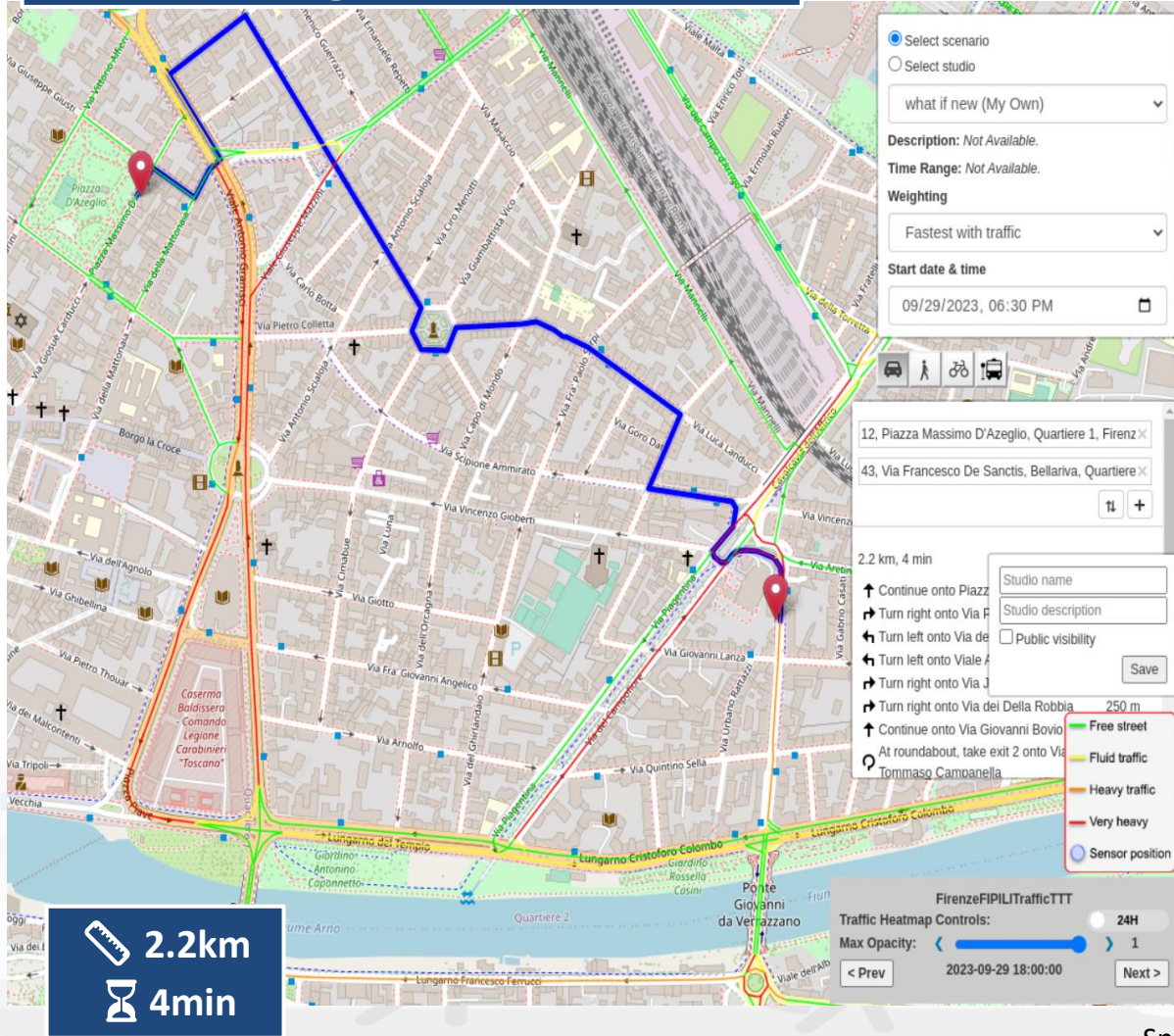
# Predicting Land slides



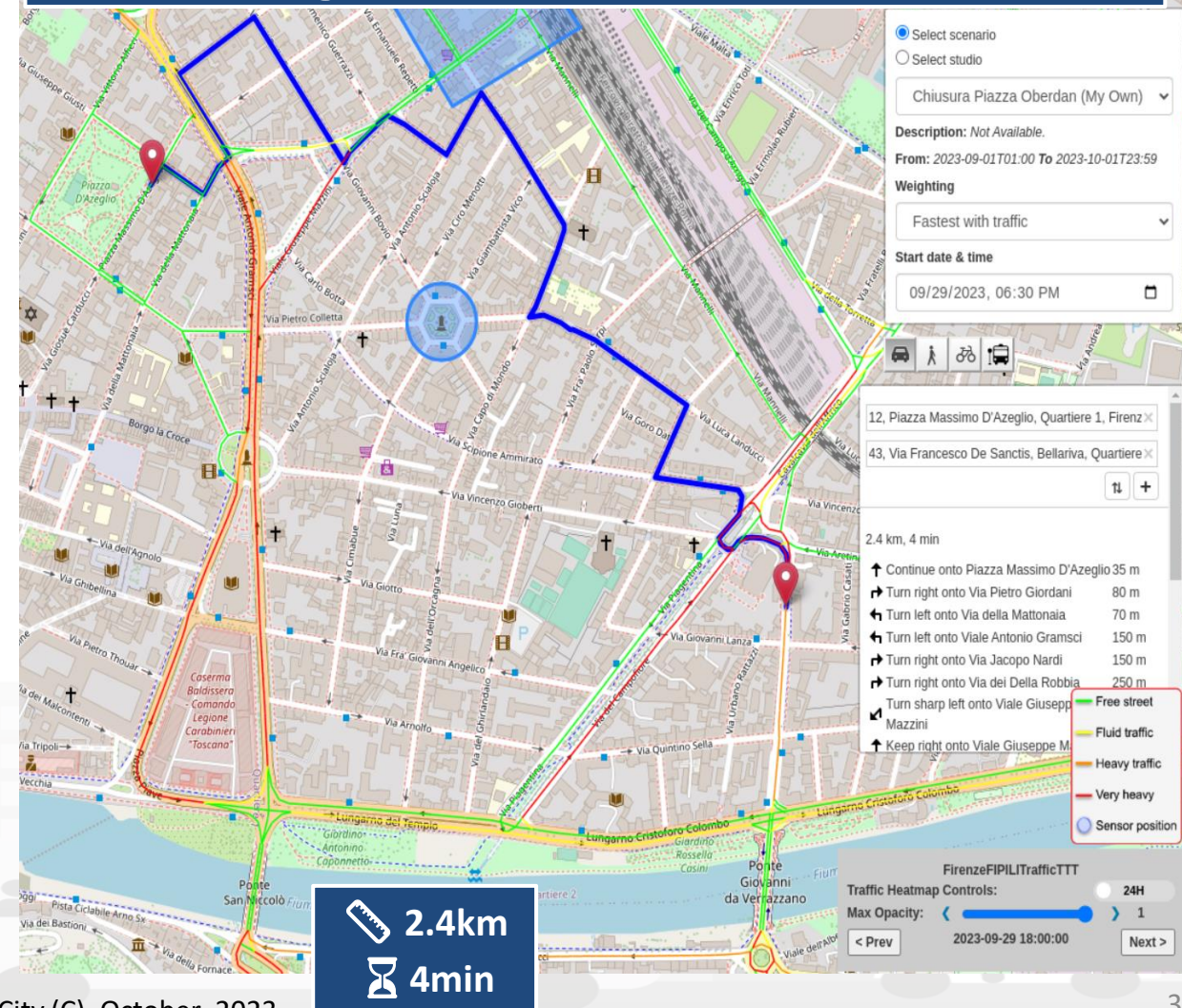


# Constrained Dynamic Routing: Traffic Flow

## Fastest taking into account traffic



## Fastest taking into account traffic and blocked areas





TOP



DATA GATHERING  
AND CITY DATA  
KNOWLEDGE  
MANAGEMENT

FORGING &  
MANAGING OPEN  
AND FLEXIBLE WEB  
AND MOBILE APPS

IOT APPLICATIONS  
VS IOT EDGE  
DEVICES

# More Info and doc.

IOT APPLICATIONS,  
THE LOGIC AND  
THE SMARTNESS

ADVANCED  
SMART CITY API,  
MICROSERVICES,  
SNAP4CITY API

SNAP4CITY  
LIVING LAB FOR  
COLLABORATIVE  
WORK

SNAP4CITY FOR  
BEGINNERS

SNAP4CITY  
ARCHITECTURE AND  
ECOSYSTEM. OPENED  
TO DEVELOPERS  
AND STAKEHOLDERS

TWITTER  
VIGILANCE: SOCIAL  
MEDIA ANALYSIS

SNAP4CITY  
AND KM4CITY  
PROJECTS

HOW TO ADOPT  
SNAP4CITY, AND  
OUR ROADMAP

DECISION SUPPORT  
SYSTEM AND CITY  
RESILIENCE

SNAP4CITY THE  
VIEW OF THE  
ADMINISTRATORS



























<https://www.snap4city.org/944>

*On Line Training Material (free of charge)*



1st part	2nd part	3rd part	4th part	5th part	6th part	7th part	8th
Overview	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App	Design and Develop Smart Solutions
							
							



# 2023 booklets



- Smart City



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- Industry



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- Artificial Intelligence



[https://www.snap4city.org/download/video/DPL\\_SNAP4SOLU.pdf](https://www.snap4city.org/download/video/DPL_SNAP4SOLU.pdf)



TOP



*Be smart in a SNAP!*

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