

Snap4city provides real-time and offline solutions to support decision makers in cities to their daily operational actions on Digital Twin, grounded on ethical and explainable artificial intelligent, XAI/AI, solutions, deductions and assessments. It provides a complete understanding of the city conditions, producing early warning, providing suggestions, enabling simulations and plans as what-if analysis. It is used to suggest strategic and real time interventions to improve city services and general quality of life also providing living lab support. Snap4City is a 100% open-source platform used in many cities and areas, includes Km4City ontological and semantic model (<https://www.km4city.org>) to guarantee the data interoperability. It is an official FIWARE Platform (<https://www.snap4city.org/467>, <https://www.fiware.org/>), compliant with FIWARE Smart Data Models, IoT Data Models, and a large range of High Level Types, official EOSC Platform, official Node-RED Library, official E015 API, etc. Snap4City is provided "as a Service" or installed in your location (from yourself, as well as using a number of Snap4City certified companies), no licence fee is needed. The platform facilitates a wide range of applications in the smart cities and IoT/IoE (Internet of Things/Web of Everything) integrated domains: defining city strategies, implementing control rooms, realizing ethics and explainable artificial intelligent solutions, computing key performance indicators (SUMI, SUM, IEEE, EC kpi, etc.), setting up solutions, harmonizing any legacy solution in place. From security and privacy aspects, Snap4City is GDPR compliant, and passed PENTest. With Snap4City you can create your certified entities, and sequences of events using the provided Blockchain support. End-3-end secure connections are established from devices to dashboards. Snap4City is compliant with OpenID Connect, SSO, European Identity Card, SPID, EU Login, etc.

- **Energy:** smart light, control room on energy production and recovering, charging stations, electric vehicles fleet control, monitoring energy production and consumption; For example, in REPLICATE for recharging stations, for CAPELON partner in Sweden for Smart Light, for data centers, for single and groups of houses with PV panels and CER, in Merano for smart light.
- **Mobility and transport:** smart parking, traffic flow reconstruction, traffic flow prediction, offer vs demand of transportation analysis, vehicle tracking, dynamic routing, multimodal routing, smart biking, reducing traffic congestion, people classification and counting, people flow tracking, etc. For example, in the REPLICATE H2020 project for Florence (Italy), and in the cities of Pisa, Livorno, Modena, Santiago de Compostela, on TRAFALR CEF action; Pisa and Siena for smart biking with Sii-Mobility national mobility and transport smart city actions; Antwerp, Dubrovnik and Pont du Gard for people counting and tracking.
- **multiple domains / scenarios** (<https://www.snap4city.org/4>) in integrated Digital Twins, for management, simulation, what if analysis, and strategic planning:
- **Tourism:** reputation assessment and control, tourists city usage monitoring, POI, For example:, in Antwerp for monitoring people flows with PAXCounters, and in Dubrovnik, Port du Gard, and Valencia for monitoring people flow (via PAXCounters and/or TV Cams) and tourism aspects with HERITDATA (<https://herit-data.intereg-med.eu/>).
- **Safety & Security:** data and evolution certification with Blockchain; thermal cameras for critical condition monitoring, people counting, people tracking, automated moving object tracking with branded cameras, etc.; integration with VMS of Milestone, integration and plugin for AXIS cameras.
- **Industry 4.0:** depuration plants, production plants (monitoring industry plant, control and optimization, digital twin), production plant, predictive maintenance, integrated life cycles among different industry plant, such as on ALTAIR chemical plant, marketing analysis, production of suggestions and engagements; (<https://www.snap4city.org/369>).

Interoperability: In this large range of solutions, Snap4City is compliant with more than 180 protocols and formats, and it is capable to fully interoperate and/or integrate legacy systems. It is highly interoperable with any GIS, BIM, CKAN, Satellite Services, OSM, GTFIS/NetX, transport protocols, and IoT Networks protocols (IoT protocols), WoT, smart data models, data spaces, services and databases: (<https://www.snap4city.org/283>, <https://www.snap4city.org/65>). Snap4City is an official FIWARE platform, exploits FIWARE multi-tenant Context Broker, NGSI-V2/ LD protocols, Smart Data Models, automated broker deploy, protected communications and modularity of Snap4City together interoperability, flexibility and modularity of Snap4City enable the creation of business intelligence applications in a wide range of scenarios and domains. Snap4City enables the creation of federations of Smart City API. All Snap4City APIs are accessible and well documented for developers, allowing customization and online development.

Data integration, ingestion and distribution: Snap4City provides effective and simple tools and solutions for immediate data ingestion and data aggregation exploiting a large range of protocols and standards. Snap4City provides a range of tools (event driven, real time, push/pull) for shortening the processes for manipulating simple and complex data such as POI, KPI, IoT Devices, Satellite, Digital Twins, BIM, OD Matrices, Traffic Flows, Heatmaps, 3D Shapes/patterns, Typical Time trends, Color Maps, Trellises, Flows, Video Streams, User profiles, Terrains, Maps, Orthomaps, SVG graphics, etc.

Security and Privacy: Snap4City platform passed the penetration and vulnerability tests and has been proven to be GDPR compliant. Snap4City provides end-2-end event-driven secure applications with real time connections from devices to dashboards and vice versa, including data processing, storage and data analytics. (<https://www.snap4city.org/549>)

SNAP4CITY SOLUTIONS

SCENARIOS

<https://www.snap4city.org/4>

ORGANIZATIONS

<https://www.snap4city.org/download/video/cov/>

INTEROPERABILITY

<https://www.snap4city.org/283>

APPLICATIONS / PROCESSING

<https://www.snap4city.org/22>

CLIENT SIDE BUSINESS LOGIC

<https://www.snap4city.org/911>

INSTALLATIONS

<https://www.snap4city.org/471>

DEVELOPMENT LIFE CYCLE

<https://www.snap4city.org/download/video/Snap4Tech-Development-Life-Cycle.pdf>

TECHNICAL OVERVIEW

<https://www.snap4city.org/download/video/Snap4City-PlatformOverview.pdf>

SNAP4CITY FIWARE IMPACT STORY

https://www.snap4city.org/drupal/sites/default/files/files/FF_ImpactStories_Snap4City.pdf



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INFORMAZIONE

DISIT
DIPARTIMENTO DI
SISTEMI E TECNOLOGIE

TUTORIAL

<https://www.snap4city.org/577>

INNOVATIONS

<https://www.snap4city.org/343>

MOBILE APPS

<https://www.snap4city.org/489>

ARTIFICIAL INTELLIGENCE

<https://www.snap4city.org/524>

ARTICLES

<https://www.snap4city.org/78>

SNAP4city
www.snap4city.org
www.snap4solutions.org



www.km4city.org



#snap4city
#km4city
#disitlab
@snap4city

DIGITAL TWIN SOLUTIONS TO SETUP SUSTAINABLE DECISION SUPPORT SYSTEMS AND BUSINESS INTELLIGENCE



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INFORMAZIONE

DISIT
DIPARTIMENTO DI
SISTEMI E TECNOLOGIE

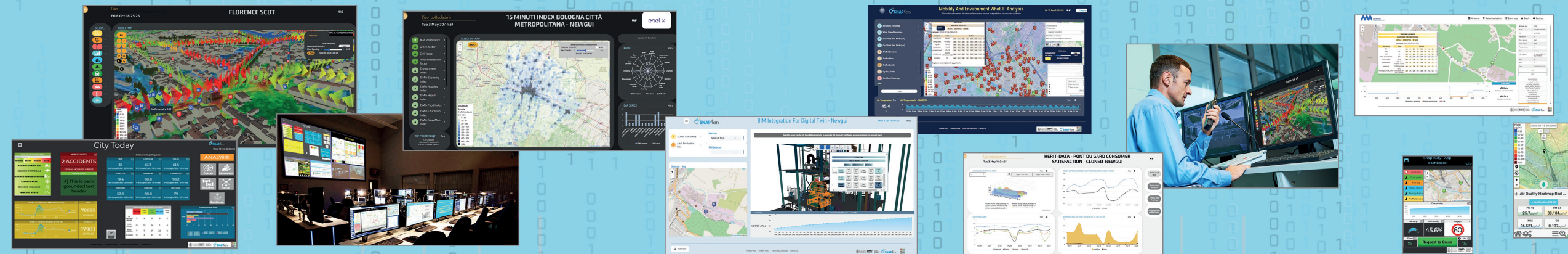
CONTACT

DISIT Lab – University of Florence
Via Santa Marta 3, 50139 Firenze, Italy
<https://www.disit.org>

Tel +39 335 5668674, +39 055 2758515
Tel +39 055 2758516, Fax +39 055 2758570
email: snap4city@disit.org

SMART SOLUTIONS AND DECISION SUPPORT SYSTEMS

CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - BUSINESS INTELLIGENCE - SIMULATIONS - SMART APPLICATIONS



DASHBOARDS - VISUAL ANALYTICS - SYNOPTICS - DIGITAL TWIN - GRAPHICAL WIDGETS - ANALYTICS - GUI CUSTOM STYLES - VISUAL PROGRAMMING



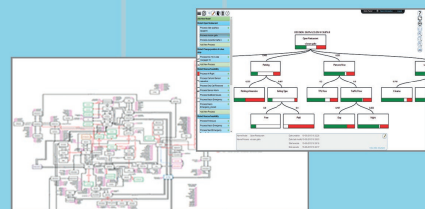
DASHBOARDS, WIDGETS
TEMPLATES

PREDICTION - ANOMALY DETECTION - CLUSTERING - ROUTING - SENTIMENT NLP - TRAFFIC FLOW
PEOPLE FLOWS - SDG - 15 MIN CITY INDEX - KPI - HEATMAPS - ORIGIN DESTINATION - ETC...

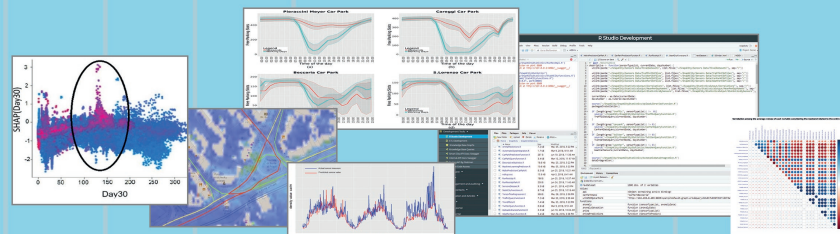
API - MICROSERVICES - GIS - BPM
VIDEO - REPORTS - MAPS - 3D ...



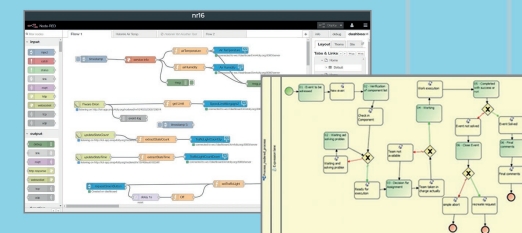
ANY: DATA, BROKER, NETWORK AND VERTICAL



EXPERT SYSTEM, KNOWLEDGE BASE
SEMANTIC REASONING
SMART DATA MODEL
IOT DEVICE MODELS, STORAGE



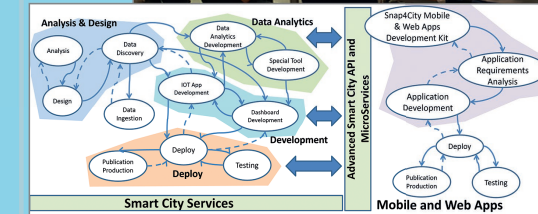
BIG DATA ANALYTICS, ARTIFICIAL INTELLIGENCE
EXPLAINABLE AI, MACHINE LEARNING
OPERATIVE RESEARCH, STATISTICS



VISUAL PROGRAMMING, ADAPTERS
DATA FLOWS, WORKFLOWS
PARALLEL DISTRIBUTED PROCESSING
DATA DRIVEN

Native and External
Applications

Smart Parking
Smart Light
Smart Waste
Smart Energy
Smart Building
Smart Tourism
Social Media Analysis



METHODOLOGIES
LIVING LABS
COURSES AND COMMUNITY
DEVELOPMENT TOOLS

