



Paolo nesi@unifi.it https://www.Snap4city.org , Https://www.disit.org





# Snap4City

Tools for rapid implementation of - Sustainable Smart Solutions - Decision Support Systems as a no-coding, low-coding

















### Big Data Analytics + Artificial Intelligence



#### Aims

- Increasing control, telecontrol and hyper-automation
- Reduction of: Downtime, Costs (reducing waste), and Reaction Time to unpredicted events
- Increment of Product Quality, Control, process understanding

#### By Means

- Data aggregation, modelling, integrating and exploiting data of
  - Digital Twin, IoT Brokers/Edge, SCADA, MES, ERP, DCS, Admin Data, BIM, Ticketing, etc.
  - Ontology and semantic reasoner for the industry plant
- Data Analytics: from descriptive to prescriptive
- Decision Support Systems, DSS
  - Simulation, Visual Analytics, Data Analytics, Synoptics
  - XAI on predictions, anomaly detection (early warning), classifications
  - What-if Analysis: simulation + Al predictions + decision support
- Large Scale Integration
- · Security, GDPR, etc.

#### to cope with

- any data, format
- any channel, protocol
- any AI/ML
- any place
- online development
- multi-tenant
- Secure, PENTest
- GDPR, privacy
- $\rightarrow$  low costs
- → easy to evolve





#### Tools for rapid implementation of sustainable Smart Solutions and Decision Support Systems

www.snap4city.org





FREE TRIAL



















DASHBOARDS AND APPS - CONTROL ROOMS - DECISION SUPPORT SYSTEMS - WHAT-IF ANALYSIS - VISUAL ANALYTICS

PREDICTION - ANOMALY DETECTION - ENVIRONMENTAL MODEL - 3D MODEL | KPI - SIMULATION - EARLY WARNING - SYNOPTIC - DIGITAL TWIN - VIRTUAL REALITY







BIG DATA ANALYTICS
EXPLAINABLE ARTIFICIAL INTELLIGENCE
BUSINESS INTELLIGENCE
MACHINE LEARNING



DATA FLOWS, DATA DRIVEN
WORKFLOWS, MICROSERVICES
PARALLEL DISTRIBUTED PROCESSING



METHODOLOGIES
COURSES AND COMMUNITY
LIVING LABS
DEVELOPMENT TOOLS



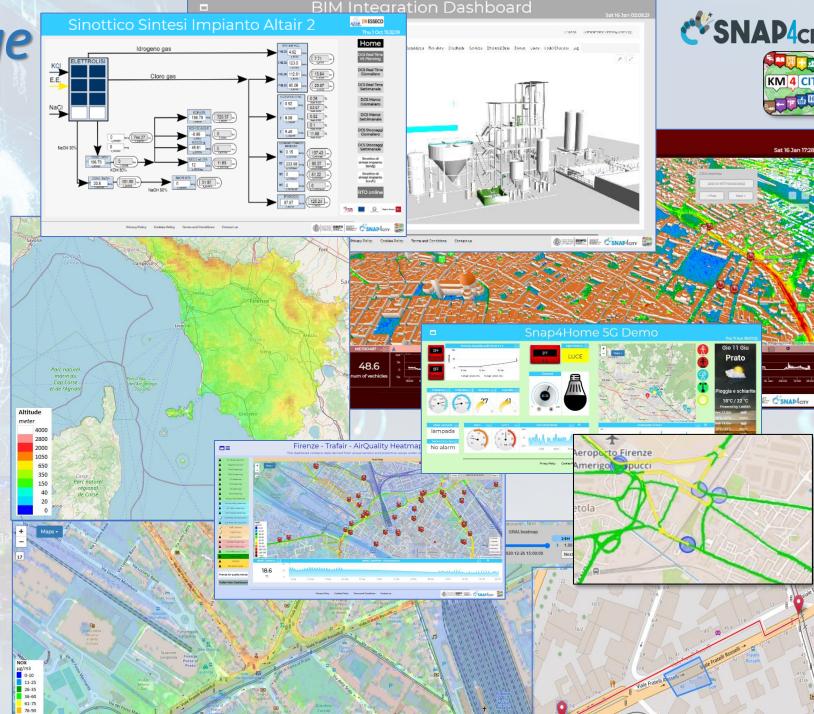
### Data Type Coverage

- POI, IOT, shapes,...
- maps, orthomaps, GTFS, GIS WFS/WMS, GeoTiff, ..
- calibrated heatmaps, ...
- traffic flow, typical trends, ..
- trajectories, events, ...
- 3D, BIM, Workflow, ...
- Dynamic icons/pins, ...
- OD Matrices, scenarios, ...
- prediction models, ....
- decision support, ....
- Synoptics, animations, ...
- social media, Routing, ...
- Satellite data, ...
- KPI, personal KPI,...
- etc.









# Standards and Interoperability (2021)

Compliant with: AMQP, COAP, MQTT, OneM2M, HTTP, HTTPS, TLS, Rest Call, SMTP, TCP, UDP, NGSI, LoRa, LoRaWan, TheThingsNetwork, SigFOX, DATEX II, SOAP, WSDL, Twitter, FaceBook, Telegram, SMS, OLAP, MySQL, Mongo, HBASE, SOLR, SPARQL, EMAIL, FTP, FTPS, WebSocket, WebSocket Secure, ModBUS, OPC/OPC-UA, GML, RS485, RS232, WFS, WMS, ODBC, JDBC, Elastic Search, Phoenix, XML, JSON, CSV, GeoTIFF, OWL, WKT, KML, SHP, db, GeoJSON, Enfuser FMI, Android, Raspberry Pi, Local File System, ESP32, Libelium, IBIMET/IBE, OBD2, SVG, XLS, XLSX, TXT, HTML, CSS, KNX, Enocean, Zigbee, DALI, ISEMC, Alexa, Sonoff, HUE Philips, Tplink, BACnet, TALQ, Copernicus, Protocol Buffer, IFC, XPDL,



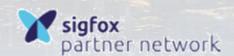




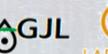
https://www.snap4city.org/65



















etc.





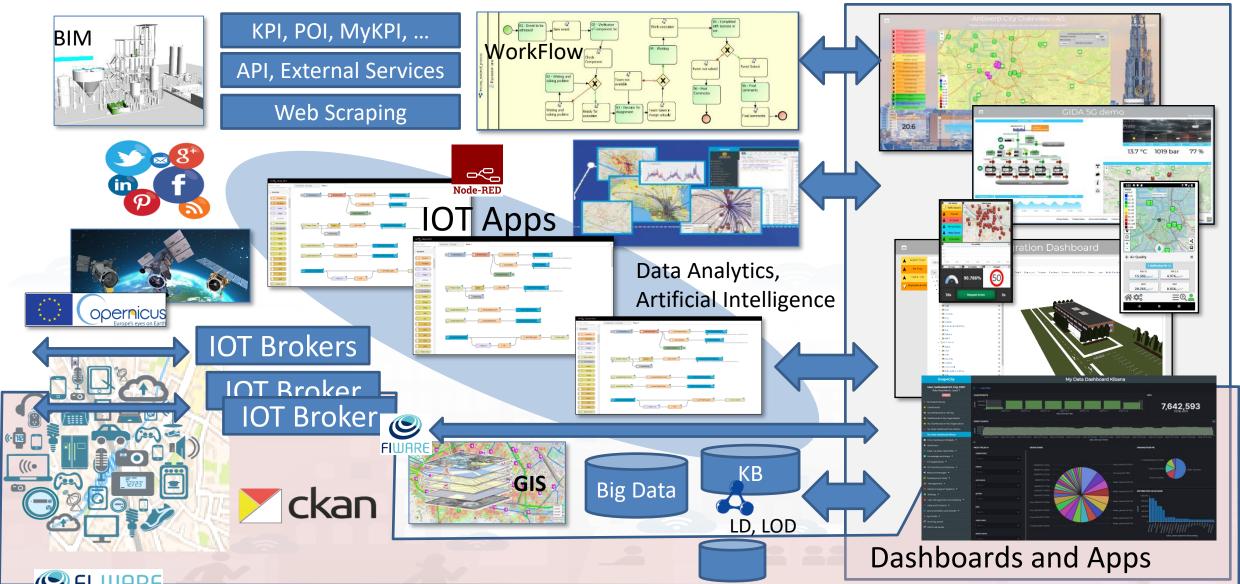






### Concept





### Expert System semantic queries





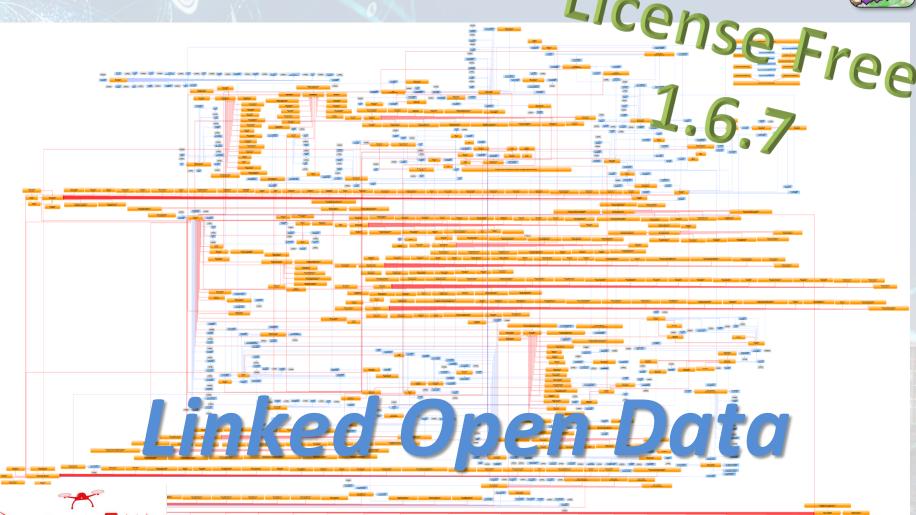




• via:

Smart City API for
 Apps and third party

MicroServices
 data driven
 develop via
 visual language
 Node-RED



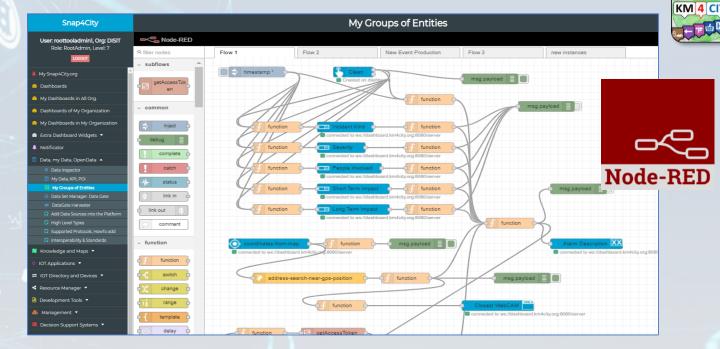


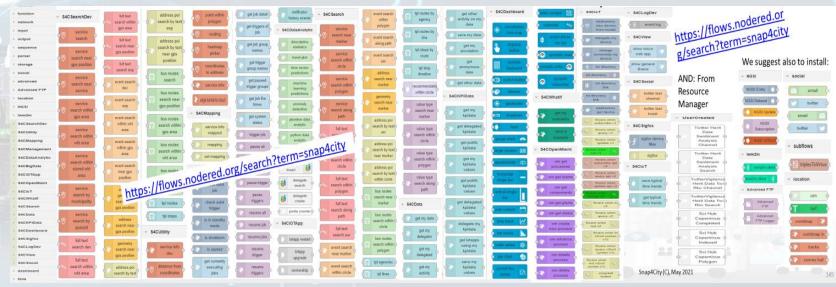
https://www.snap4city.org/19

### Almost no coding platform

UNIVERSITÀ DEGLI STUDI FIRENZE DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB

- IoT App Visual Programming, no coding
  - Data transformation
  - Integration
  - Scripting Data Analytics
  - Data ingestion
  - Business logic
- MicroServices data driven develop via visual language Node-RED

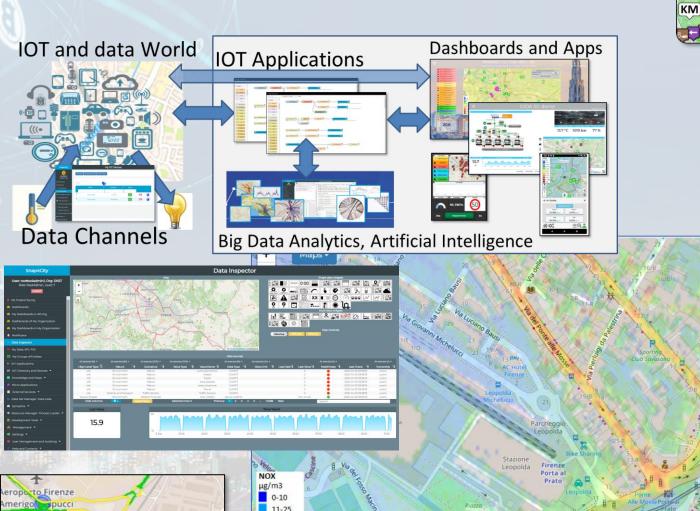




### Fast to realize reliable & secure Solutions

C SNAP4CITY

- Via Snap4City tools
  - Dashboard Wizard
  - Dashboard Builder
  - Data/Visual Analytic
- Smart Solutions results to be
  - · Real time data drive
  - Secure end-to-end
  - GDPR compliant
  - Reliable, interoperable
  - Auditable, marketable

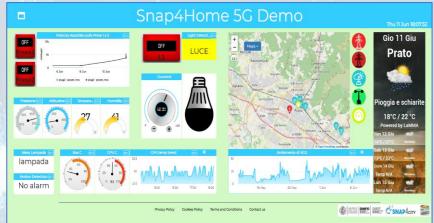


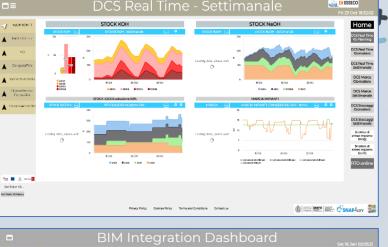
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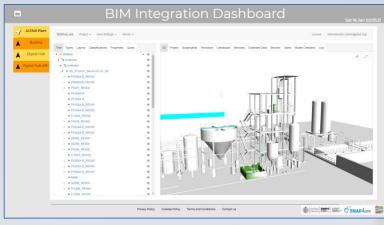


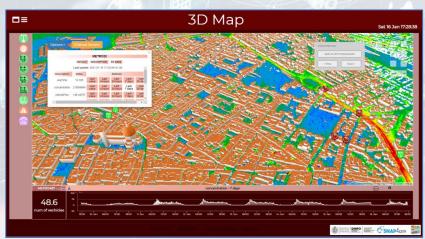


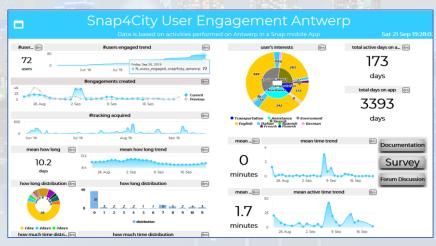


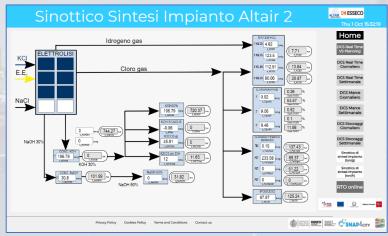












### 2021/10: Snap4City Numbers

DEGLI STUDI DIPATINA DEGLI STUDI POPULA POPU





- > 120 Protocols
- Mobility, energy, people flow, environment, Industry 4.0, tracking, smartbed, smart ambulance, Tourism, smart light, culture, etc...
  - 6 running installations
  - 13 projects, 12 pilots on 9 Countries

#### On the largest deploy

- 17 Organizations / tenant
- > 4800 users on <a href="https://www.Snap4City.org">https://www.Snap4City.org</a>
- > 1300 Dashboards
- > 15 mobile Apps
- > 2 Million of structured data per day
- > 550 IoT Applications/node-RED /Docker
- > 680 web pages with training
- > 140 videos, training videos

#### Main Organizations/areas

- Antwerp area (Be)
- Capelon (Sweden: Västerås, Eskilstuna, Karlstad)
- <u>DISIT demo (multiple)</u>
- <u>Dubrovnik, Croatia</u>
- Firenze area (I)
- Garda Lake area (I)
- Helsinki area (Fin)
- Livorno area (I)
- Lonato del Garda (I)
- Modena (I)
- Mostar, Bosnia-Herzegovina
- Pisa area (I)
- Pont du Gard, Occitanie (Fr)
- Roma (I)
- Santiago de Compostela (S)
- Sardegna Region (I)
- SmartBed (multiple)
- Toscana Region (I), SM
- Valencia (S)
- Venezia area (I)
- WestGreece area (Gr)

#### Last minute:

- Installation in Israel
- Coverage of all Greece is coming



### **Smart City Control Room** Florence Metropolitan City







#### Multiple Domain Data

- Thousands of Open/Private data, POI, IOT, etc.
- mobility and transport: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- AND: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

#### Multiple dash/tool Levels & Decision Makers

Real Time monitoring, Alerting, quality assess.

Predictions, KPI, DSS, what-if analysis

#### Historical and Real Time data

Billions of Data

#### Services Exploited on:

Multiple Levels, Mobile Apps, API

Since 2017







### **Mobility and Transport Traffic Flow Analysis**

Multiple Domain Data

 Traffic Flow sensors, city structure, weather

Decision Makers Multiple Locations

- Real time Monitoring, predictions
- Traffic Flow Predictions,
- Traffic Reconstructions, routing
- Dashboards, What-IF analysis
- Mobile App, people flows

Historical and Real Time data

- Services Exploited on:
  - Dashboards, Mobile App
- Since 2017, 2019

Cities: Firenze, Pisa, Livorno, Modena, Santiago di Compostela











### **Environment and Quality of Life**

**Air Quality Predictions** 

#### Multiple Domain Data

- Traffic Flow data, Pollutant: NOX, CO2, PM10, PM2.5, O3, ....
- 3D City structure, weather, ...

#### Multiple Decision Makers

- Pollutant Predictions: NOX, NO2, ...
- City officers, energy industries
- Dashboards, What-IF analysis
- Traffic Flow Reconstruction

#### Historical and Real Time data

- Billions of Data
- Services Exploited on:
  - Dashboards, Mobile App
- Since 2020



Calendar vear

Cities of:

Firenze, Pisa, Livorno

(3 days/year)

(3 days/year)

10 μg/m<sup>3</sup>

20 μg/m<sup>3</sup>

100 µg/m³

40 μg/m<sup>3</sup>

200 μg/m³ (\*)

# People Monitoring on Pub Services DIGIPOLIS Antwerp









• PAX Counters: museum, pub services, COVID-19

Multiple Levels & Decision Makers

- Business Intelligence Dashboards
- People flow, OD flows
- Detection of critical conditions

#### Historical and Real Time data

- 20 fixed PaxCounters
- 2 Mobile PaxCounters

#### Services Exploited on:

- Dashboards, Mobile Apps, API/data
- Fully Controlled Devices by Digipolis

• Since 2019









### Impact of COVID-19

### Multiple Domains Data

 Traffic, environment, People, parking, stock options, Twitter, tc.

#### Decision Makers Multiple Locations

- NO2 long term predictions
- Twitter analysis

#### Historical and Real Time data

#### Services Exploited on:

- Dashboards
- Social media,
- Sentiment Analysis
- Since 2019, 2020

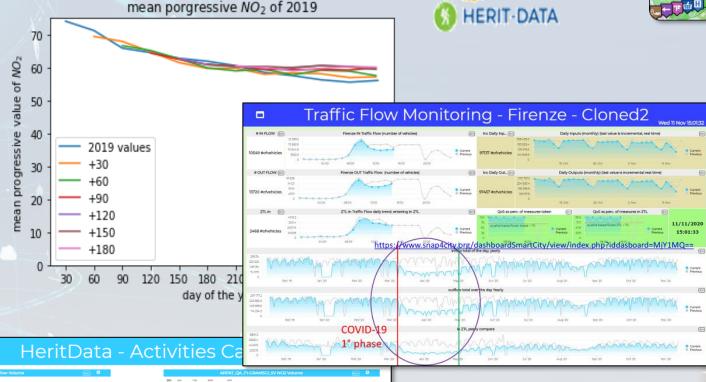
#### Cities: Firenze, Pisa, Livorno, Toscana











	HeritData	- Activities	Ca	6000-4 4445.6 2222.6 6 Dec. 19	Total Street	Per 20 Mar 2
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metric	model30	model60	model90	model120	model150	model180
MAE	1.21	1.31	1.52	2.04	2.31	2.37
<b>RMSE</b>	2.16	2.61	4.18	6.77	7.83	7.93
<b>MAPE</b>	1.99	2.20	2.65	3.57	4.07	4.18
R2	0.91	0.83	0.80	0.54	0.45	0.14
Table 4.	Assessn	nent of th	e predict	ive model	s with resp	pect to the
actual v	alues of t	he 2019.				







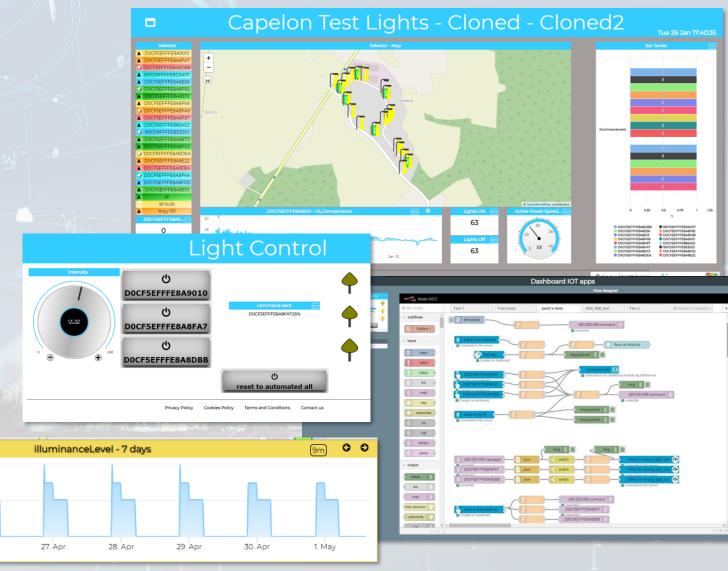


### Energy Domain

- Smart Light, MQTT, ....
- IoT Orion Broker FIWARE

#### Dashboards

- Map coverage on Sweden
- Monitoring and real time control
- Energy control, analytics
- Direct control
- Historical and Real Time data
- Services Exploited on:
  - Multiple Levels, API
  - Dashboards
- Since 2020



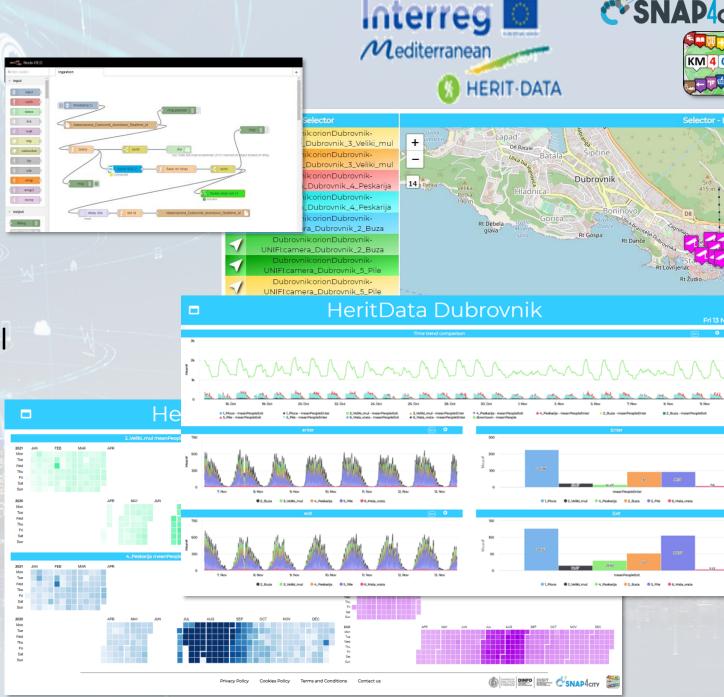
### Dubrovnik

#### Tourism Domain

- Counting People
- TV Cameras and Wi-Fi
- Social Media

#### Dashboards

- Monitoring and real time control
- People flow
- Twitter Vigilance
- Historical and Real Time data
- Services Exploited on:
  - Dashboards
- Since 2020









# Valencia, FSMLR

- Tourism Domain
  - Counting People
  - Environmental data
  - Social Media
- Dashboards
  - Monitoring and real time control
  - People flow
  - Twitter Vigilance
- Historical and Real Time data

**FIRENZE** 

- Services Exploited on:
  - Dashboards
- Since 2020











### West Greece

- Tourism Domain
  - KPIs: ODM, Flows, ...
  - Social Media
  - People Flows
- Dashboards
  - Monitoring KPI
  - People flows
  - Twitter Vigilance
- Historical and updated data
- Services Exploited on:
  - Dashboard
- Since 2020

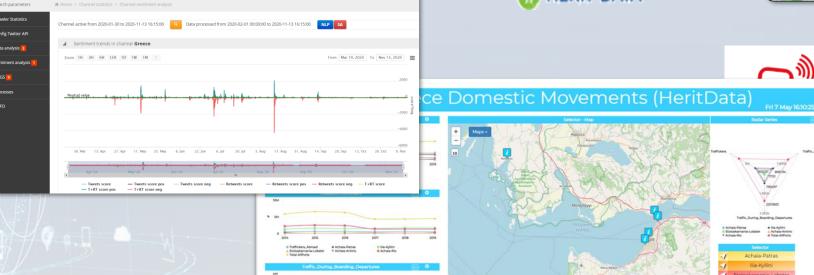


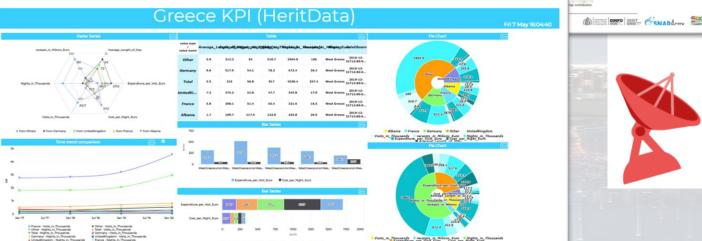












DINFO DIST C'SNAP4CITY

### Helsinki, Finland

- Dashboards & Services:
  - Environment & Weather, PM10, PM2.5,NO, SO2, CO, noise, etc.
    - Sensors values, Heatmap & Alerts on critical
    - FMI Enfuser prediction: PM10, PM2.5, ...
    - GRAL predictions PM10, validations
    - Private sensors in Jätkäsaari area (personal dashboards)
  - Mobility: Traffic Sensors, Operators, routing, multimodal routing, whatif
  - Social: Twitter Vigilance, early warning
  - Life in Helsinki: OD matrix people flow, Twitter Vigilance SA, hot places, etc.
  - Tourism and Culture
- Mobile App and MicroApplications:
  - Helsinki in a Snap (all stores)



https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MTQwNg==

ETE, October, Snap4City Overview, 2021

### 15MinCityIndex

What would support my neighborhood to become a 15-Minute City?

#### **Using the Open Data:**

We developed a data analytic tool based on municipal and national open data to assess services adequacy for people living in each 15 minutes areas of the city.

Good public transport services: bus, new tram line, train stations, cycle paths.



Careggi/Rifredi is a relevant district in Florence because of hosting the main Florence/Tuscany hospitals Careggi and Meyer, but also university headquarters and many other workplaces.



The tool supports the becoming of a 15-Minute city evaluating the service level in various domains.









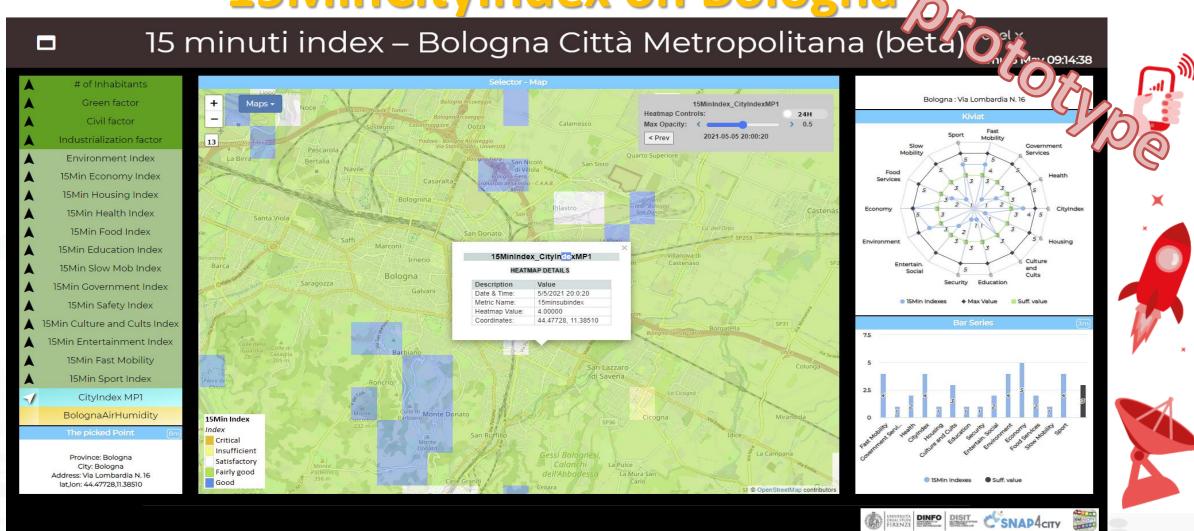








15MinCityIndex on Bologna

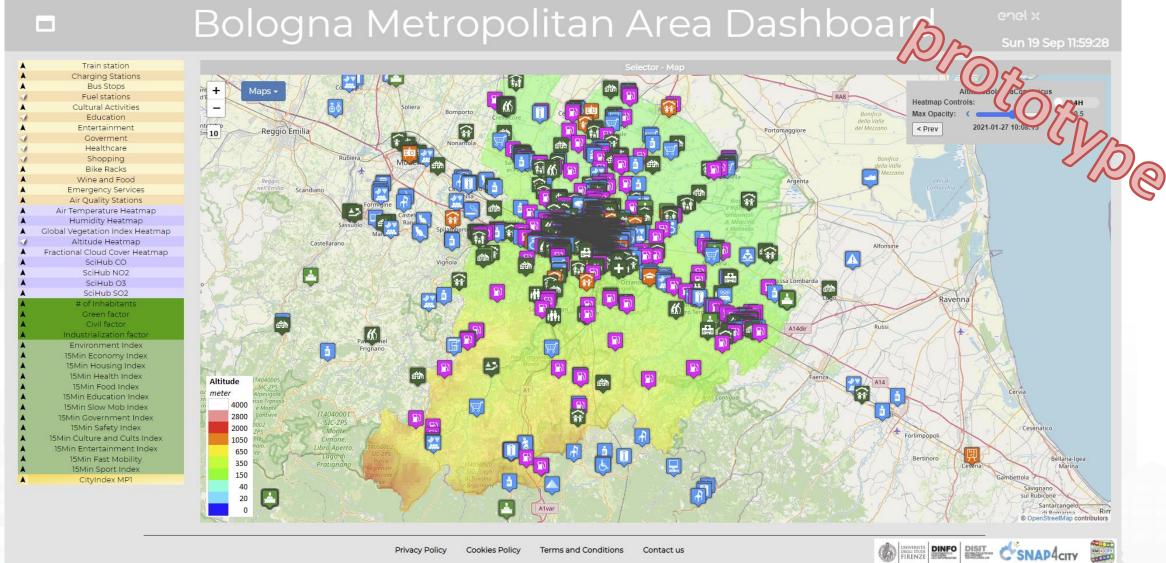


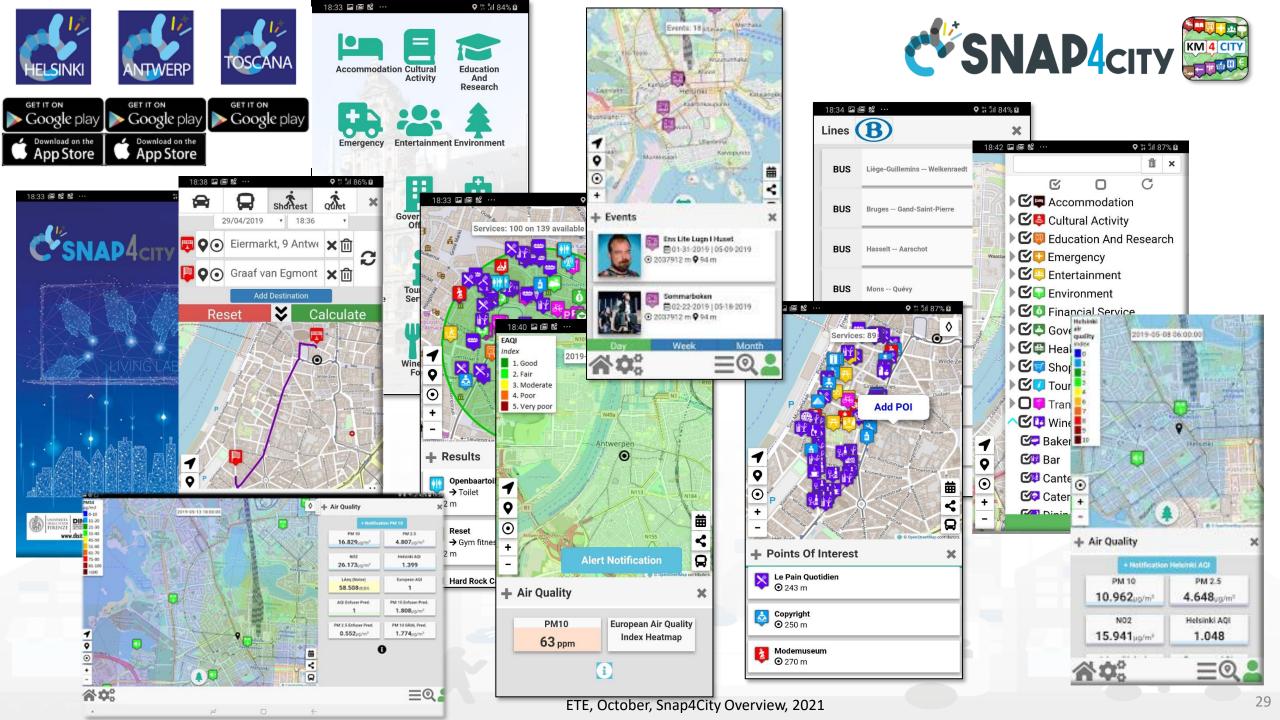














What

Happened?

Descriptive

**Analytics** 



Why did it

happen?

Diagnostic

**Analytics** 

Reactive/Hindsight/Insight



What will

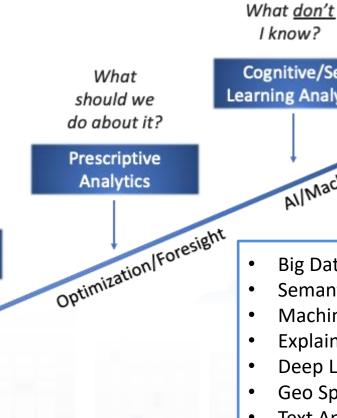
happen?

**Predictive** 

Analytics

Proactive





Cognitive/Self **Learning Analytics** 

Al/Machine Learning

Sentient and active processes



- **Big Data Analytics**
- **Semantic Computing**
- Machine Learning
- Explainable Artificial Intelligence
- Deep Learning
- **Geo Spatial Reasoning**
- Text Analysis, Sentiment Analysis
- What If Analysis
- **Simulations**
- Visual Analytics
- **Engagement Analysis**









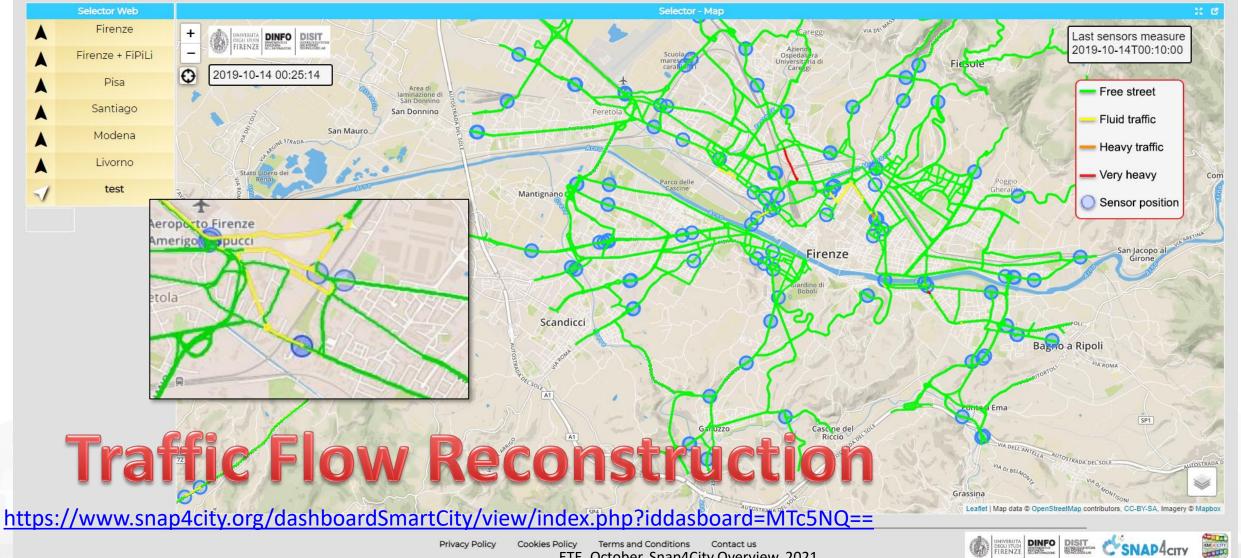






### Traffic Flow Reconstruction for the cities

Mon 14 Oct 00:25:15











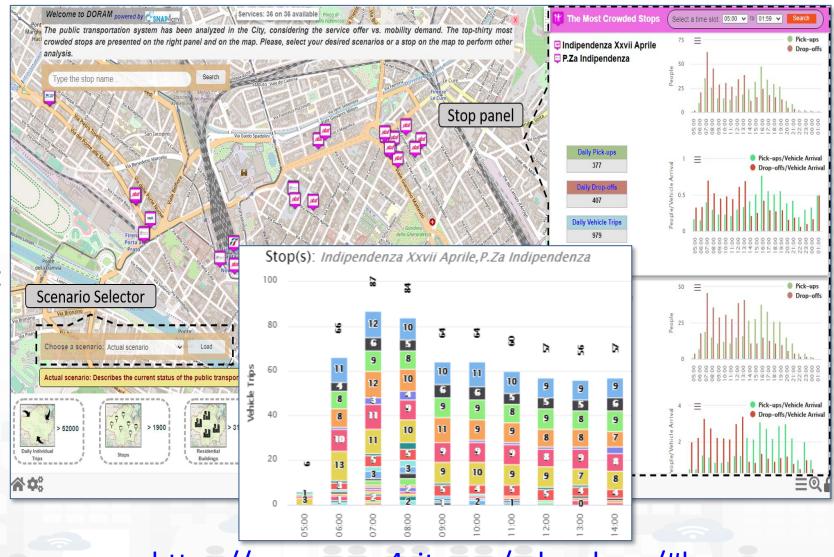
### **Analysis of**

- Demand of Mobility
  - Via OD matrices
  - POI, city structure, etc.

#### With respect to

- Offert of Transportation:
  - Public services
  - Private services
  - Multiple agencies
  - GTFS

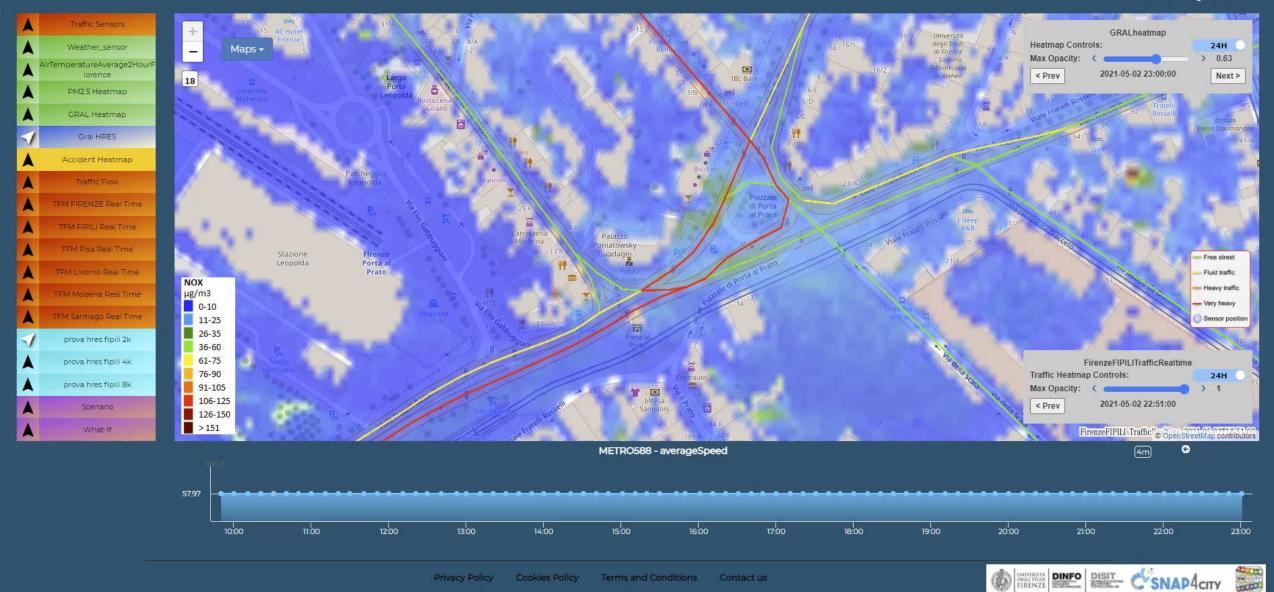
Critical Busses, busstops, paths, rides, etc.



https://www.snap4city.org/odanalyzer/#b

### Traffic Flow Manager on multiple cities

Sun 2 May 23:16:31



https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzEyNg==

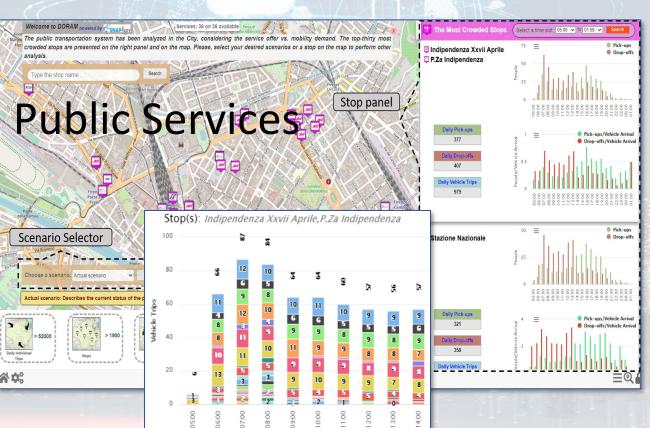
### What-if Analysis

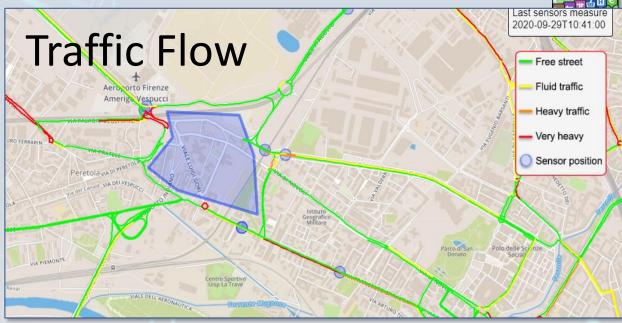
UNIVERSITĂ DEGLI STUDI FIRENZE





- Definition of scenarious impact on
  - Traffic, Pollutant, parking, public transport, private flows, etc.
  - KPI analysis







### Snap4Altair Decision Support supervision and control, Industry 4.0







Multiple Domain Data

• Distributed Control System: energy, flows, storage,

chemical data, settings, ...

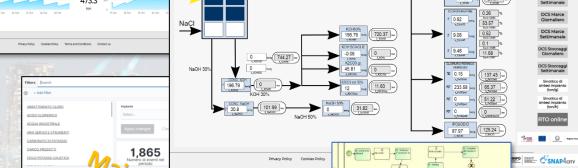
Cost of energy, Orders,

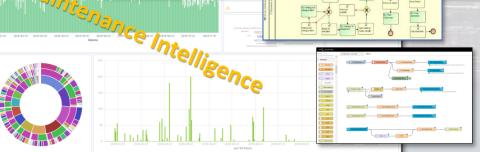
- Production Parameters
- Maintenance data
- Multiple Levels & Decision Makers
  - Optimized planning on chemical model
  - Business Intelligence on Maintenance data
- Historical and Real Time data
  - Billions of Data
- Services Exploited on:
  - Multiple Levels, Mobile Apps, API













UNIVERSITÀ **DEGLI STUDI** 

## Digital Twin Local CSNAP4city





User: roottooladmin1, Org: DISIT Role: RootAdmin, Level: 7

LOCOUT

- My Snap4City.org
- Tour Again
- ダッシュボード
- Dashboards (Public)
- My Dashboards in All Org.
- Dashboards of My Organization
- My Dashboards in My Organization
- My Data Dashboard Dev Kibana
- My Data Dashboard Kibana
- Notificator
- Data, my Data, OpenData

  - MyKPI, MyData, MyPOI

  - View/Set MyPOI on Tuscany
  - Data Table Loader (Excel)
  - POI Loader (Excel)
  - Harvest Satellite Copernicus Data
  - HeatMap Manager
  - ColorMap Manager
  - TrafficFlow Manager
  - OD Manager

  - BIM Server old BIM Server New
  - BIM Srv New: Add

  - BIM Srv new: View











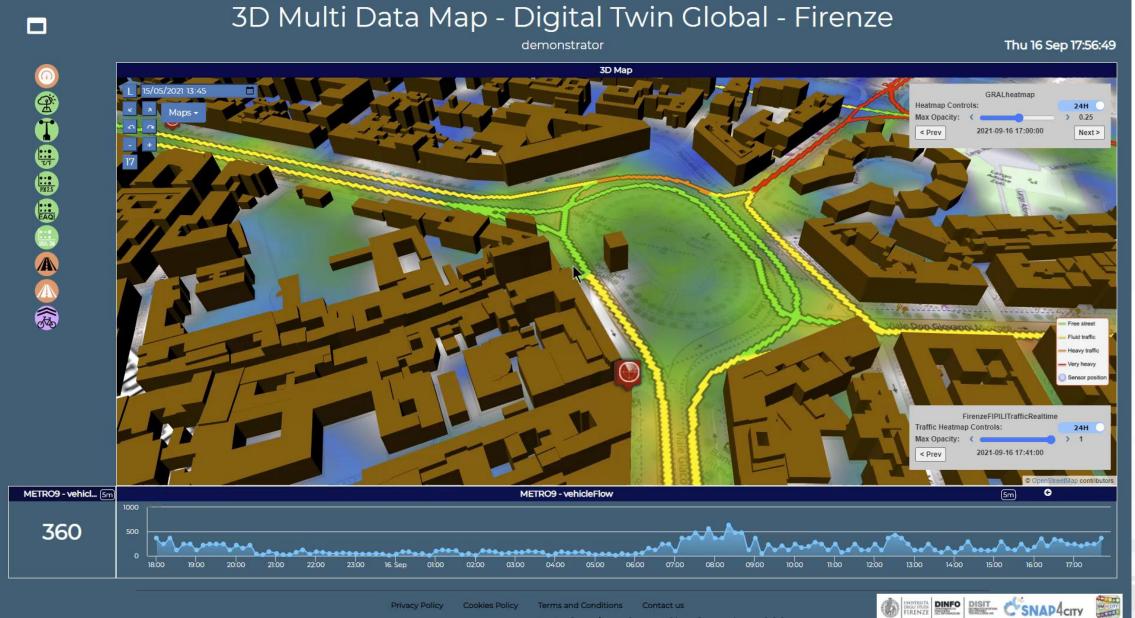












ETE, October, Snap4City Overview, 2021







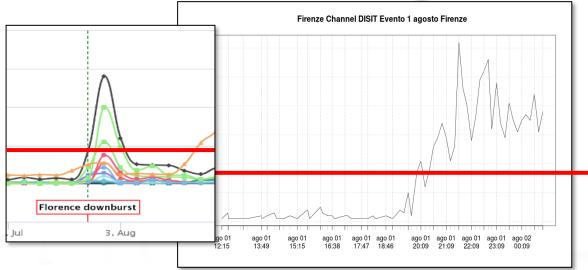
Origin Destination Matrix Estimation Wi-Fi based resolute Firenze - Saturday November 12 2016 20:11:59 WiFi Firenze DISIT - Distributed Systems and Internet Technology Lab > 0.1 0.01 km<sup>2</sup> 4357 > 0.9 Clean > 0.000240 17001 233 VIA DEI BANCHI Recency and frequency **OD Matrix** Recommender - Interactive People Flow Maps Radius (km) O 1000 O

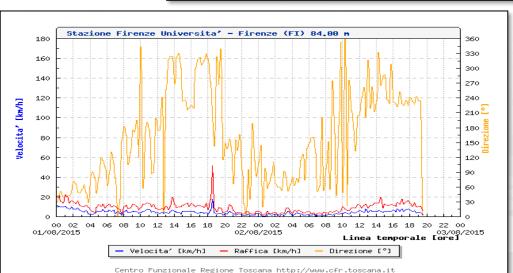


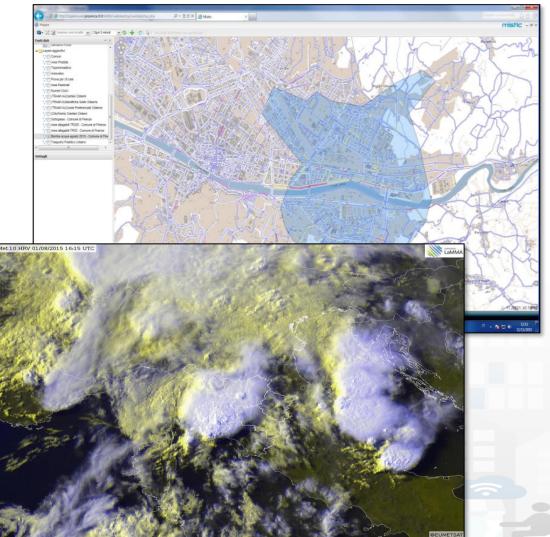


# **Early Warning**

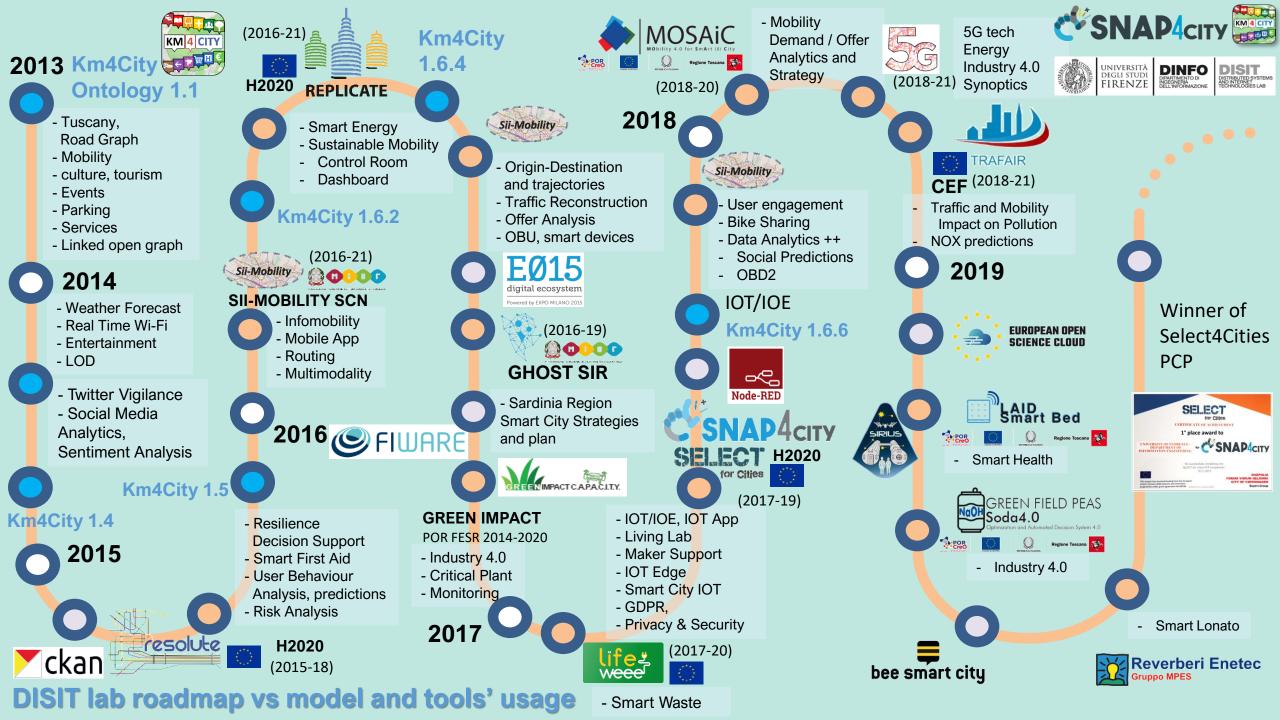
## Twitter Vigilance and Water Bomb







resolute



















- **Smart Tourism**
- 6 Pilots
- **Data Analytics**
- Extended platform



- Smart Mobility
- PISA, PUMS
- Living lab

smartGARDAlake



Winner of Open Data Challenge of





- **Smart Light**
- Sweden

**Km4City** 1.6.7



Smart **Ambulance** (2021-22)

Enterprise (2021-22)Industry 4.0 ALTAIR

Almafluida Industry 4.0 (2021-22)



**AMPERE** (2021-22) Industry 4.0













**IEEE ITSS - Italian Chapter** DISIT LAB of Università di Firenze present

**IEEE Intelligent Transportation Systems Snap4City Hackathon** 

https://www.snap4city.org/757





SmartCity















**IEEE ITSS – Italian Chapter DISIT LAB of Università di Firenze** 

present

**IEEE Intelligent Transportation Systems Snap4City Hackathon** https://www.snap4city.org/757

### https://www.snap4city.org/577



#### On Line Training Material (free of charge)

	1st part (*)	2nd part (*)	3rd part (*)	4th part (*)	5th part (*)	6th part (*)	7th part (*)
what	General	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App
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Video2	You Tube	You	You	You	You	You	You
Video3	You Tube	You	You	You	You	You	You
Video4	You Tube	You	You Tube	none	You	none	none
duration		3:16	3:41	2:00	2:48	2:35	1:47











SMART CITIES AND SMART INDUSTRY

**Snap4City: FIWARE** powered smart app builder for sentient cities







- -https://fiwarefoundation.medium.com/sna p4city-fiware-poweredsmart-app-builder-forsentient-cities-acfe24df49d5
- -https://www.snap4city.org/d rupal/sites/default/files/files /FF ImpactStories Snap4Cit y.pdf







### Overview















#### **Snap4City Platform**

#### **Technical Overview**

From: DINFO dept of University of Florence, with its

DISIT Lab, Https://www.disit.org with its Snap4City solution

#### Snap4City:

- Web page: <a href="https://www.snap4city.org"><u>Https://www.snap4city.org</u></a>
- https://twitter.com/snap4city
- https://www.facebook.com/snap4city

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- Twitter: <a href="https://twitter.com/paolonesi">https://twitter.com/paolonesi</a>
- o FaceBook: https://www.facebook.com/paolo.nesi2

#### Access Level: Public.

Date: 05-04-2021

Version: 5.3



 https://www.snap4city. org/drupal/sites/default /files/files/Snap4City-PlatformOverview-April-2021-V5-3.pdf





Paolo nesi@unifi.it https://www.Snap4city.org , Https://www.disit.org





# Snap4City

Tools for rapid implementation of - Sustainable Smart Solutions - Decision Support Systems as a no-coding, low-coding

























- <u>Scenario: SnapBot: Real Time Smart City services via Telegram</u>
- <u>Scenario: Copernicus Satellite Data</u>
- Scenario: SmartBed, Materasso Intelligente
- MicroServices Suite for Smart City Applications
- Scenario: MODBUS for Snap4Industry Snap4City Applications
- Scenario: MOBIMART Interreg: MOBilità Intelligente MARe Terra
- Scenario: City of Roma case, mobility and environmental data
- Scenario: Herit-Data video and aims
- Scenario: Control Room vs Video Wall
- Scenario: Snap4Home the case of: Alexa, Philips, Sonoff, TP-link, etc. (Italiano)
- Scenario: how to manage maintenance and accidents workflows
- Scenario: Snap4Home, how to exploit Snap4City solution on home automation
- Scenario: Energy Monitoring
- Scenario: Multipurpose User Engagement Tools
- Scenario: 5G Enabled Water Cleaning Control (smart city, industry 4.0)
- Scenario: High Level Control of Industrial Plant (industry 4.0)
- Scenario: Vehicle Monitoring via OBD2
- Scenario: Events and Museums Monitoring in Antwerp
- Scenario: High Resolution Prediction of Environmental Data
- Scenario: Mobility and Transport Analyses in multiple cities
- Scenario: People Flow Analysis via Wi-Fi
- Scenario: Antwerp Pilot on Environmental Data
- Scenario: Helsinki Pilot on Environmental Data
- Scenario: Firenze Smart City Control Room
- Scenario: Mobile & Web App: Toscana Where What ... Km4City, Toscana in a Snap
- Scenario: Helsinki Pilot on User Behaviour
- Scenario: Antwerp Pilot on User Behaviour





### Scenarious

- <u>Data Analytic: Origin Destination Matrices</u>, <u>Algorithms and tools</u>
- Data Analytic: Traffic Flow Reconstruction
- Data Analytic: in general, and the cases of Antwerp and Helsinki
- Data Analytic: Predicting Air Quality
- <u>Data Analytic: Analyzing Public</u>
   <u>Transportation Offer wrt Mobility Demand</u>